QLogic InfiniBand Ethernet Bridge Module for IBM BladeCenter and QLogic InfiniBand Fibre Channel Bridge Module for IBM BladeCenter



Installation Guide

QLogic InfiniBand Ethernet Bridge Module for IBM BladeCenter and QLogic InfiniBand Fibre Channel Bridge Module for IBM BladeCenter



Installation Guide

Note: Before using this information and the product it supports, read the general information in Appendix B, "Warranty information," on page 43 and Appendix C, "Notices," on page 67. First Edition (November 2006)

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Safety

Before installing this product, read the Safety Information.

قبل تركيب هذا المنتج، يجب قراءة الملاحظات الأمنية

Antes de instalar este produto, leia as Informações de Segurança.

在安装本产品之前,请仔细阅读 Safety Information (安全信息)。

安裝本產品之前,請先閱讀「安全資訊」。

Prije instalacije ovog produkta obavezno pročitajte Sigurnosne Upute.

Před instalací tohoto produktu si přečtěte příručku bezpečnostních instrukcí.

Læs sikkerhedsforskrifterne, før du installerer dette produkt.

Lees voordat u dit product installeert eerst de veiligheidsvoorschriften.

Ennen kuin asennat tämän tuotteen, lue turvaohjeet kohdasta Safety Information.

Avant d'installer ce produit, lisez les consignes de sécurité.

Vor der Installation dieses Produkts die Sicherheitshinweise lesen.

Πριν εγκαταστήσετε το προϊόν αυτό, διαβάστε τις πληροφορίες ασφάλειας (safety information).

לפני שתתקינו מוצר זה, קראו את הוראות הבטיחות.

A termék telepítése előtt olvassa el a Biztonsági előírásokat!

Prima di installare questo prodotto, leggere le Informazioni sulla Sicurezza.

製品の設置の前に、安全情報をお読みください。

본 제품을 설치하기 전에 안전 정보를 읽으십시오.

Пред да се инсталира овој продукт, прочитајте информацијата за безбедност.

Les sikkerhetsinformasjonen (Safety Information) før du installerer dette produktet.

Przed zainstalowaniem tego produktu, należy zapoznać się z książką "Informacje dotyczące bezpieczeństwa" (Safety Information).

Antes de instalar este produto, leia as Informações sobre Segurança.

Перед установкой продукта прочтите инструкции по технике безопасности.

Pred inštaláciou tohto zariadenia si pečítaje Bezpečnostné predpisy.

Pred namestitvijo tega proizvoda preberite Varnostne informacije.

Antes de instalar este producto, lea la información de seguridad.

Läs säkerhetsinformationen innan du installerar den här produkten.

Important:

All caution and danger statements in this documentation begin with a number. This number is used to cross reference an English caution or danger statement with translated versions of the caution or danger statement in the *IBM Safety Information* book.

For example, if a caution statement begins with a number 1, translations for that caution statement appear in the *IBM Safety Information* book under statement 1.

Be sure to read all caution and danger statements in this documentation before performing the instructions. Read any additional safety information that comes with your server or optional device before you install the device.

Statement 1:





DANGER

Electrical current from power, telephone, and communication cables is hazardous.

To avoid a shock hazard:

- · Do not connect or disconnect any cables or perform installation, maintenance, or reconfiguration of this product during an electrical
- · Connect all power cords to a properly wired and grounded electrical
- · Connect to properly wired outlets any equipment that will be attached to this product.
- When possible, use one hand only to connect or disconnect signal
- · Never turn on any equipment when there is evidence of fire, water, or structural damage.
- · Disconnect the attached power cords, telecommunications systems, networks, and modems before you open the device covers, unless instructed otherwise in the installation and configuration procedures.
- · Connect and disconnect cables as described in the following table when installing, moving, or opening covers on this product or attached devices.

To Connect:	To Disconnect:
-------------	----------------

- 1. Turn everything OFF.
- 2. First, attach all cables to devices.
- 3. Attach signal cables to connectors.
- 4. Attach power cords to outlet.
- Turn device ON.

- 1. Turn everything OFF.
- 2. First, remove power cords from outlet.
- 3. Remove signal cables from connectors.
- 4. Remove all cables from devices.

Statement 3:



CAUTION:

When laser products (such as CD-ROMs, DVD drives, fiber optic devices, or transmitters) are installed, note the following:

- Do not remove the covers. Removing the covers of the laser product could result in exposure to hazardous laser radiation. There are no serviceable parts inside the device.
- Use of controls or adjustments or performance of procedures other than those specified herein might result in hazardous radiation exposure.



DANGER

Some laser products contain an embedded Class 3A or Class 3B laser diode. Note the following.

Laser radiation when open. Do not stare into the beam, do not view directly with optical instruments, and avoid direct exposure to the beam.



Class 1 Laser Product Laser Klasse 1 Laser Klass 1 Luokan 1 Laserlaite Appareil À Laser de Classe 1

Statement 8:





CAUTION:

Never remove the cover on a power supply or any part that has the following label attached.



Hazardous voltage, current, and energy levels are present inside any component that has this label attached. There are no serviceable parts inside these components. If you suspect a problem with one of these parts, contact a service technician.

DANGER: To prevent a possible shock from touching two surfaces with different protective ground (earth), use one hand, when possible, to connect or disconnect signal cables.

Chapter 1. The QLogic InfiniBand Bridge Modules

This Installation Guide contains instructions for and information about:

- Setting up and installing or replacing the QLogic InfiniBand Ethernet Bridge Module for IBM® BladeCenter® and the QLogic InfiniBand Fibre Channel Bridge Module for IBM BladeCenter
- · Configuring the bridge module through the Telnet interface
- Configuring the bridge module through the Chassis Viewer interface

This document also describes the information panel and LEDs on each type of bridge module, and contains information about the external ports on each type of bridge module.

For installation details, see Chapter 2, "Installing and replacing a bridge module," on page 13. For additional information about bridge modules and other BladeCenter components, see the BladeCenter documentation that comes with these devices.

You can obtain up-to-date information about the bridge module at http://www.ibm.com/servers/eserver/support/bladecenter/index.html. You can obtain up-to-date information about other IBM products at http://www.ibm.com/servers/eserver/support/xseries/index.html.

Notes:

- Throughout this document, the QLogic InfiniBand Ethernet Bridge Module for IBM BladeCenter and the QLogic InfiniBand Fibre Channel Bridge Module for IBM BladeCenter are referred to as the InfiniBand Bridge Module, the bridge module, or the I/O module.
- 2. Unless otherwise stated, references to the BladeCenter unit apply to all supported BladeCenter unit types, such as the BladeCenter H unit.
- Changes are made periodically to the IBM Web site. Procedures for locating firmware and documentation might vary slightly from what is described in this document.
- 4. The illustrations in this document might differ slightly from your hardware.
- 5. The sample screens that are described in this document might differ slightly from the screens that are displayed by your system. Screen content varies according to the type of BladeCenter unit and the firmware versions and options that are installed.
- 6. Unless otherwise stated, references to the management module apply to all supported types of BladeCenter management modules, such as the BladeCenter Advanced Management Module.

The InfiniBand Ethernet Bridge Module for IBM BladeCenter is an Ethernet component that contains:

- Two internal 4x InfiniBand ports to connect to high-speed InfiniBand switch modules
- Six external Ethernet user ports to connect the BladeCenter unit to external Ethernet devices

The InfiniBand Fibre Channel Bridge Module for IBM BladeCenter is a Fibre Channel component that contains:

- Two internal 4x InfiniBand ports to connect to high-speed InfiniBand switch modules
- Six external Fibre Channel user ports to connect the BladeCenter unit to external Fibre Channel devices

You can manage and configure the bridge module through multiple interfaces:

- A Telnet connection to the embedded command-line interface (CLI) For more information, see Chapter 4, "Configuring the bridge module through the Telnet interface," on page 29.
- A Web server interface (Chassis Viewer) connection to the management module

For more information, see Chapter 5, "Configuring the bridge module through the Chassis Viewer interface," on page 35.

Record information about the bridge module in the following table. The product name and serial number are on the identification label on the right side of the bridge module. You will need this information when you register the bridge module with IBM. You can register the bridge module at http://www.ibm.com/support/mysupport/.

Product name	InfiniBand Ethernet Bridge Module for IBM BladeCenter		
	or		
	InfiniBand Fibre Channel Bridge Module for IBM BladeCenter		
Model number			
Serial number			
Part number			
Media access control (MAC) address			
Globally unique identifier (GUID)			

The bridge module has the following labels:

- Globally unique identifier (GUID)/serial number/part number label, which is on the right side of the bridge module
- · Product name label, which is on the right side of the bridge module
- Serial number label, which contains the product part number, serial number, and GUID, and is on the left side of the bridge module
- · Safety certification label, which is on the left side of the bridge module
- Common Language Equipment Identification (CLEI) label, which is on the left side of the bridge module
- Media access control address (MAC address) label, which is on the bottom of the face plate

See "Major components of the bridge module" on page 10 for the locations of the labels that contain the GUID, MAC address, and serial number information.

Features and specifications

This section provides a summary of the features and specifications of the bridge module.

For information about the software features of the bridge module, see the InfiniBand documentation that came with your hardware.

Ethernet bridge module

The Ethernet bridge module has the following features and specifications:

- One dual-core 64-bit Broadcom MIPS network processor
- One Mellanox Arbel dual-port PCIe InfiniBand host channel adapter (HCA)
- Support for two InfiniBand double-data rate (DDR) capable 4x (20 Gbps) links to the high-speed switch modules (HSSMs)
- Support for various types of transport data traffic:
 - Reliable
 - Unreliable
 - Connected
 - Unconnected
- Six external 10/100/1000 Mbps RJ-45 Ethernet (copper) ports
- External ports are auto-negotiable (default) to highest speed (10/100/1000 Mbps) supported by attached device or rate selectable
- 802.3ad link aggregation
- Support for jumbo frames
- Support of IEEE 802.1q VLAN tagging

- Support for up to 1,150 Virtual NIC ports per module
- · Automatic port and module failover
- · TCP/UDP and IP header checksum offload and host checking
- 802.1p Priority Queuing/Scheduling
- Switched internal I²C Interface to the management modules
- Two internal 100 Mbps full-duplex Ethernet links to the management modules
- · Power-on diagnostics and status reporting
- Support of simple network management protocol (SNMP) management information bases (MIBs) and traps through the Ethernet management ports

The following table contains additional specifications for the Ethernet bridge module.

Bridge maintainability:

- Diagnosis: Power-on self-test (POST) is performed as part of power-up/reset.
- User interface:
 Light-emitting diode
 (LED) indicators for port and bridge status.

Bridge management interfaces:

- The graphical user interface (GUI) or Web interface supports the following browsers:
 - Microsoft[®] Internet Explorer
 - Netscape Navigator
 - Firefox
- The command-line interface (CLI) supports the following programs:
 - Telnet program
 - Secure Shell (SSH) application
- SNMP/MIB

Dimensions:

- Width: 112 mm (4.41 in.)
- Height: 29 mm (1.14 in.)
- Depth: 260.3 mm (10.25 in.)
- Weight: Approximately 0.91 kg (2 lb)

Environment:

- Temperature and altitude:
 - Operating:
 - 10° C to 52° C (50° F to 125.6° F) at an altitude of 0 to 914 m (0 to 3000 ft)
 - 10° C to 49° C (50° F to 120.2° F) at an altitude of 0 to 3000 m (0 to 10 000 ft)
 - Non-operating: -40° C to 65° C (-40° F to 149° F) at an altitude of 0 to 12 000 m (0 to 39 370 ft)
- · Humidity:
 - Operating: 8% to 80%, noncondensing
 - Non-operating: 5% to 80%, noncondensing

Bridge-module regulatory certifications:

- Electrical requirements:
 - Power source loading:
 3.75 amps maximum at
 12 V dc
 - Approximate heat output in British thermal units (Btu) per hour: 154 Btu (45 watts)
 - Operating voltage:12 V dc
 - Circuit protection: Internally fused with over-current protection
- · Safety standards:
 - As a listed accessory by UL (USA)
 - As a component by TUV
- · Emissions standards:
 - FCC part 15B Class A (USA)
 - VCCI Class A ITE (Japan)
 - ICES-003 issue 3 (Canada)
 - A4EN55022 level A (EC)
 - Voltage fluctuations: EN 61000-3-3
 - Harmonics:
 EN 61000-3-2
 - Immunity: EN 55024: 1998
- · Marking:
 - FCC part 15
 - UL (United States)
 - cUL (Canada)
 - TUV
 - VCCI
 - CE

Fibre Channel bridge module

The Fibre Channel bridge module has the following features and specifications:

- One dual-core 64-bit Broadcom MIPS network processor
- One Mellanox Arbel dual-port PCIe InfiniBand host channel adapter (HCA)
- Support for two InfiniBand double-data rate (DDR) capable 4x (20 Gbps) links to the high-speed switch modules (HSSMs)
- Support for various types of transport data traffic:
 - Reliable
 - Unreliable
 - Connected
 - Unconnected
- Six external Fibre Channel 1/2/4 Gbps ports using standard small form-factor pluggable (SFP) connectors
- External Fibre Channel ports are auto-negotiable (default) to highest speed (1/2/4 Gbps) supported by attached device or rate selectable
- All common Fibre Channel topologies supported (direct attachment, switch, arbitrated loop)
- Supports up to 128 virtual host bus adapter (HBA) ports per module
- Automatic port and module failover
- Load balancing and port aggregation
- · Logical unit number (LUN) mapping and masking
- SCSI-SRP, SCSI-FCP and FC-PH-3 compliant
- Switched internal I²C Interface to the management modules
- Two internal 100 Mbps full-duplex Ethernet links to the management modules
- · Power-on diagnostics and status reporting
- Support of simple network management protocol (SNMP) management information bases (MIBs) and traps through the Ethernet management ports

The following table contains additional specifications for the Fibre Channel bridge module.

Bridge maintainability:

- Diagnosis: Power-on self-test (POST) is performed as part of power-up/reset.
- User interface:
 Light-emitting diode
 (LED) indicators for port and bridge status.

Bridge management interfaces:

- The graphical user interface (GUI) or Web interface supports the following browsers:
 - Microsoft Internet Explorer
 - Netscape Navigator
 - Firefox
- The command-line interface (CLI) supports the following programs:
 - Telnet program
 - Secure Shell (SSH) application
- SNMP/MIB

Dimensions:

- Width: 112 mm (4.41 in.)
- Height: 29 mm (1.14 in.)
- Depth: 260.3 mm (10.25 in.)
- Weight: Approximately 0.91 kg (2 lb)

Environment:

- Temperature and altitude:
 - Operating:
 - 10° C to 52° C (50° F to 125.6° F) at an altitude of 0 to 914 m (0 to 3000 ft)
 - 10° C to 49° C (50° F to 120.2° F) at an altitude of 0 to 3000 m (0 to 10 000 ft)
 - Non-operating: -40° C to 65° C (-40° F to 149° F) at an altitude of 0 to 12 000 m (0 to 39 370 ft)
- · Humidity:
 - Operating: 8% to 80%, noncondensing
 - Non-operating: 5% to 80%, noncondensing

Bridge-module regulatory certifications:

- Electrical requirements:
 - Power source loading:
 4.36 amps maximum at
 12 V dc
 - Approximate heat output in British thermal units (Btu) per hour: 178 Btu (53 watts)
 - Operating voltage:12 V dc
 - Circuit protection: Internally fused with over-current protection
- · Safety standards:
 - As a listed accessory by UL (USA)
 - As a component by TUV
- · Emissions standards:
 - FCC part 15B Class A (USA)
 - VCCI Class A ITE (Japan)
 - ICES-003 issue 3 (Canada)
 - A4EN55022 level A (EC)
 - Voltage fluctuations: EN 61000-3-3
 - Harmonics:
 EN 61000-3-2
 - Immunity: EN 55024: 1998
- · Marking:
 - FCC part 15
 - UL (United States)
 - cUL (Canada)
 - TUV
 - VCCI
 - CE

Related documentation

This *Installation Guide* contains setup and installation instructions for the bridge module and general information about the bridge module, including getting started, how to configure the bridge module, and how to get help.

Notes:

- The most recent versions of this Installation Guide and all other BladeCenter documentation are at http://www.ibm.com/servers/eserver/support/ bladecenter/index.html.
- Depending on your blade server model, additional documentation might be included on the *Documentation CD* for the BladeCenter unit.

The following related documentation is available at http://www.ibm.com/servers/eserver/support/bladecenter/index.html:

- BladeCenter Problem Determination and Service Guide
- · BladeCenter Hardware Maintenance Manual and Troubleshooting Guide
- BladeCenter Advanced Management Module Installation Guide or BladeCenter T Advanced Management Module Installation Guide
- IBM BladeCenter Management Module Command-Line Interface Reference Guide
- IBM BladeCenter Management Module User's Guide
- · Installation and User's Guide for the BladeCenter unit
- Safety Information
- QLogic InfiniBand Ethernet Bridge Module for IBM BladeCenter User's Guide
- QLogic InfiniBand Fibre Channel Bridge Module for IBM BladeCenter User's Guide
- Cisco 4x InfiniBand Switch Module for IBM BladeCenter User Guide
- Cisco 4x InfiniBand HCA Expansion Card for IBM BladeCenter User Guide
- MIB Reference Manual
- Fabric OS System Error Message Reference Manual
- Fabric Viewer Administrator's Guide

In addition, you might need to review the IBM *Configuration and Options Guide*, which contains information about which SFP module and cable are required to connect the bridge module to other storage devices. This document is available in both Hypertext Markup Language (HTML) and Portable Document Format (PDF) at http://www.ibm.com/servers/eserver/xseries/library/configtools.htm.

For more information about documentation requirements, see "Using the documentation" on page 39.

Note: Throughout this document, the *QLogic InfiniBand Ethernet Bridge Module* for IBM BladeCenter User's Guide and the *QLogic InfiniBand Fibre Channel* Bridge Module for IBM BladeCenter User's Guide are generically referred to as the *InfiniBand Bridge Module User's Guide*.

Inventory checklist

Make sure that the shipping carton contains the following items:

- One QLogic InfiniBand Ethernet Bridge Module for IBM BladeCenter or QLogic InfiniBand Fibre Channel Bridge Module for IBM BladeCenter
- The QLogic InfiniBand Ethernet Bridge Module for IBM BladeCenter and QLogic InfiniBand Fibre Channel Bridge Module for IBM BladeCenter Installation Guide (this document)
- · One diagnostic wrap plug
- · Safety flyer

Note: The End User License Agreement is printed and available in the shipping carton that contains the option.

If any of these items are missing or damaged, contact your authorized reseller for replacement.

Notices and statements in this document

The caution and danger statements that appear in this document are also in the multilingual *Safety Information* document, which is on the IBM BladeCenter unit *Documentation* CD. Each statement is numbered for reference to the corresponding statement in the *Safety Information* document.

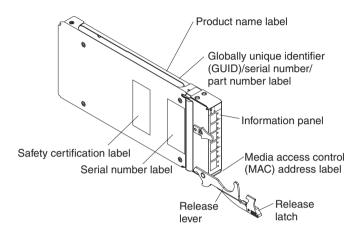
The following notices and statements are used in this document:

- Note: These notices provide important tips, guidance, or advice.
- **Important:** These notices provide information or advice that might help you avoid inconvenient or problem situations.
- Attention: These notices indicate potential damage to programs, devices, or data. An attention notice is placed just before the instruction or situation in which damage could occur.
- Caution: These statements indicate situations that can be potentially hazardous to you. A caution statement is placed just before the description of a potentially hazardous procedure step or situation.
- Danger: These statements indicate situations that can be potentially lethal or extremely hazardous to you. A danger statement is placed just before the description of a potentially lethal or extremely hazardous procedure step or situation.

Major components of the bridge module

The following illustration shows the major components of the bridge module.

Note: The illustrations in this document might differ slightly from your hardware, and your bridge module might have labels that are not shown in the illustrations in this document.



For more information about the components of the information panel, see Chapter 3, "Information panels, LEDs, and external ports," on page 21.

4x InfiniBand host channel adapter

You must install a 4x InfiniBand host channel adapter (HCA) in one or more blade servers when you install a bridge module in the BladeCenter unit. The 4x InfiniBand HCA is required for each blade server that you want to communicate with the bridge module. This type of HCA is also known as an expansion card. For additional information, see Chapter 2, "Installing and replacing a bridge module," on page 13.

For information about the types of compatible InfiniBand HCAs for the blade servers, contact your IBM marketing representative or authorized reseller. For a list of supported options for the blade servers, see http://www.ibm.com/servers/eserver/support/bladecenter/index.html. For details about InfiniBand HCA installation, configuration, and use, see the documentation that comes with this adapter, such as the Cisco 4x InfiniBand HCA Expansion Card for IBM BladeCenter User Guide.

4x InfiniBand high-speed switch module

You must install a 4x InfiniBand high-speed switch module (HSSM) in the BladeCenter unit when you install a bridge module in the BladeCenter unit. The InfiniBand HSSM is required for communication between the 4x InfiniBand HCA and the bridge module. For additional information, see Chapter 2, "Installing and replacing a bridge module," on page 13.

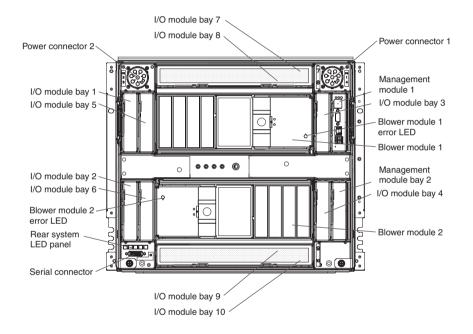
For information about the types of compatible InfiniBand HSSMs for the IBM BladeCenter unit, contact your IBM marketing representative or authorized reseller. For a list of supported options for the BladeCenter unit, see http://www.ibm.com/servers/eserver/support/bladecenter/index.html.

For details about InfiniBand HSSM installation, configuration, and use, see the documentation that comes with this switch module, such as the *Cisco 4x InfiniBand Switch Module for IBM BladeCenter User Guide*.

Chapter 2. Installing and replacing a bridge module

This chapter provides instructions for installing a bridge module in the BladeCenter unit, and for removing a bridge module from the BladeCenter unit.

The following illustration shows an example of a supported BladeCenter unit with the I/O-module bays identified. These bays are located in the rear of the BladeCenter chassis.



The bridge modules have an indentation on the upper right side. Because of this design, the bridge modules must only be installed in I/O-module bay 3, 4, 5, or 6 of the BladeCenter unit. Although I/O-module bays 5 and 6 support the bridge modules, these bays do not support other types of I/O-modules. I/O-module bays 1 and 2 do not support the bridge modules.

Each blade server that you want to communicate with must have a 4x InfiniBand host channel adapter (HCA) installed. The 4x InfiniBand HCA has two 4x InfiniBand ports. To enable the bridge module to communicate with a blade server, at least one 4x InfiniBand high-speed switch module (HSSM) must be installed in the BladeCenter unit.

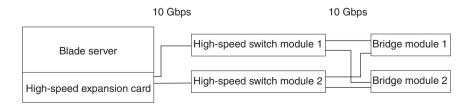
Installing a second bridge module enables a redundant path and a separate connection from the blade server to the external Ethernet network or Fibre Channel network and SAN. The bridge modules in I/O-module bays 3 and 5 provide redundant paths to the 4x InfiniBand HSSMs in I/O-module bays 7 and 9.

The BladeCenter unit supports a maximum of four bridge modules and four HSSMs. Depending on the type of BladeCenter unit that you have selected, the BladeCenter unit supports a maximum of 10 or 14 4x InfiniBand HCAs (expansion cards).

Notes:

- The blade servers or BladeCenter units that are described or shown in this
 document might be different from your blade server or BladeCenter unit.
 For additional information, see the documentation that comes with your
 blade server or BladeCenter unit.
- If you are installing only one bridge module, use I/O-module bay 5.
- Through its midplane design, the BladeCenter unit has built-in support for the 4x InfiniBand connections between the bridge modules and HSSMs; thus, additional InfiniBand cables are not needed.
- When the Ethernet bridge module is installed in a BladeCenter unit, the internal ports operate at 10 Gbps, and the external ports operate at speeds up to 1 Gbps.
- When the Fibre Channel bridge module is installed in a BladeCenter unit, the internal ports operate at 10 Gbps, and the external ports operate at speeds up to 4 Gbps.
- Configuration requirements for the bridge module and the BladeCenter unit
 might vary. You can obtain up-to-date information about the bridge module
 and the BladeCenter unit at http://www.ibm.com/servers/eserver/
 support/bladecenter/index.html.

The following illustration shows an example of the internal interconnections among a blade server with an installed HCA and the HSSMs and bridge modules in the I/O-module bays on the BladeCenter unit.



The following table summarizes the bay/port interconnections for each bridge module and 4x InfiniBand HSSM. In this table, the bay numbers correspond to the I/O-module bays on the BladeCenter unit that is shown in the illustration at the beginning of this chapter.

Table 3. Bridge-module and high-speed switch-module bay/port interconnections

Bridge module	BladeCenter unit I/O-module bay for bridge module	Bridge-module port identifier	BladeCenter unit I/O-module bay for HSSM (InfiniBand)	HSSM port
1	5	HSSM 1	7	15
1	5	HSSM 2	9	15
2	3	HSSM 1	7	16
2	3	HSSM 2	9	16

Installation guidelines

Before you install the bridge module in the BladeCenter unit, read the following information:

- Read the safety information that begins on page v, "Handling static-sensitive devices" on page 16, and the safety statements in the BladeCenter unit documentation. This information will help you work safely with the blade server, BladeCenter unit, and options.
- Observe good housekeeping in the area where you are working. Place removed covers and other parts in a safe place.
- Blue on a component indicates touch points, where you can grip the component to remove it from or install it in the blade server or BladeCenter unit, open or close a latch, and so on.
- Orange on a component or an orange label on or near a component on the bridge module, blade server, or BladeCenter unit indicates that the component can be hot-swapped, which means that if the BladeCenter unit and operating system support hot-swap capability, you can remove or install the component while the BladeCenter unit is running. (Orange can also indicate touch points on hot-swap components.) See the instructions for removing or installing a specific hot-swap component for any additional procedures that you might have to perform before you remove or install the component.
- You do not have to turn off the BladeCenter unit to install or replace any of the hot-swap modules on the front or rear of the BladeCenter unit.
- When you are finished working on the blade server or BladeCenter unit, reinstall all safety shields, guards, labels, and ground wires.

 For a list of supported options for the BladeCenter unit, see http://www.ibm.com/servers/eserver/support/bladecenter/index.html.
 For a list of supported options for other IBM products, see http://www.ibm.com/servers/eserver/serverproven/compat/us.

System reliability considerations

Attention: To help ensure proper cooling, performance, and system reliability, make sure that the following requirements are met:

- Each of the module bays on the rear of the BladeCenter unit must be occupied with either a module or a filler module.
- A removed hot-swap module is replaced with an identical module or filler module within 1 minute of removal.
- A removed hot-swap blade server is replaced with another blade server or filler blade within 1 minute of removal.
- The ventilation areas on the sides of the blade server are not blocked.
- You have followed the reliability guidelines in the documentation that comes with the BladeCenter unit.

Cable requirements for the bridge module are described in the IBM *Configuration and Options Guide* at http://www.ibm.com/servers/eserver/xseries/library/configtools.htm. See the documentation that comes with the blade server for cable-routing information.

Handling static-sensitive devices

Attention: Static electricity can damage the BladeCenter unit and other electronic devices. To avoid damage, keep static-sensitive devices in their static-protective packages until you are ready to install them.

To reduce the possibility of electrostatic discharge, observe the following precautions:

- Limit your movement. Movement can cause static electricity to build up around you.
- Handle the device carefully, holding it by its edges or its frame.
- Do not touch solder joints, pins, or exposed printed circuitry.
- Do not leave the device where others can handle and possibly damage the device.
- While the device is still in its static-protective package, touch it to any *unpainted* metal surface of the BladeCenter unit chassis or any *unpainted* metal surface on any other grounded rack component in the rack you are installing the device in for at least 2 seconds. (This drains static electricity from the package and from your body.)

- Remove the device from its package and install it directly into the BladeCenter unit without setting it down. If it is necessary to set down the device, put it back into its static-protective package. Do not place the device on the BladeCenter unit or on a metal surface.
- Take additional care when handling devices during cold weather. Heating reduces indoor humidity and increases static electricity.
- Some types of BladeCenter units come with electrostatic discharge (ESD)
 connectors. If the BladeCenter unit is equipped with an ESD connector, see
 the documentation that comes with the BladeCenter unit for instructions
 about how to correctly use the ESD connector.

Installing a bridge module

To install a bridge module, complete the following steps.

- 1. Read the safety information that begins on page v and "Installation guidelines" on page 15 through "Handling static-sensitive devices" on page 16.
- 2. If you have not already done so, touch the static-protective package that contains the bridge module to any *unpainted* metal surface of the BladeCenter chassis or any *unpainted* metal surface on any other grounded rack component in the rack in which you are installing the bridge module for at least 2 seconds.
- 3. Remove the acoustic attenuation module option, if one is installed, from the rear of the BladeCenter unit. For more information, see the documentation that comes with the BladeCenter unit.
- Select only I/O-module bay 3, 4, 5, or 6 in which to install the bridge module.

Note: For details about I/O-module bay requirements and bay locations, see the documentation for the BladeCenter unit and blade servers.

- Remove the filler module from the selected bay. Store the filler module for future use.
- 6. Remove the bridge module from its static-protective package.
- 7. Make sure that the release lever on the bridge module is in the open position (perpendicular to the module).
 - For specific detailed instructions for installing a bridge module in the BladeCenter unit, see the documentation that comes with the BladeCenter unit.
- 8. Slide the bridge module into the applicable I/O-module bay until it stops.
- 9. Push the release lever on the front of the bridge module to the closed position. After you insert and lock the bridge module, it is turned on, and a POST occurs to verify that the bridge module is operating correctly.

Notes:

- a. The bridge module takes approximately 60 seconds to complete the POST. When the bridge module is turned on, an LED test occurs. All LEDs are lit and remain lit for approximately 5 seconds; then, all the LEDs except the OK LED turn off. The OK LED flashes to indicate a normal POST condition; then, POST proceeds as described in the next step.
- b. To maintain proper airflow, make sure that the ventilation areas on the sides of the blade server are not blocked.
- 10. Make sure that the LEDs on the bridge module indicate that it is operating correctly (see "Ethernet information LEDs" on page 22 or "Fibre Channel information LEDs" on page 26).
 - When the POST starts, make sure that the green OK LED on the bridge module is flashing. The POST tests the condition of firmware, memory, data paths, and bridge module logic and uses the fault LED to indicate pass or fail conditions.
 - Make sure that the green OK LED on the bridge module stops flashing to indicate that the bridge module logic has completed POST.
- 11. If you have a second bridge module to install, repeat step 5 on page 17 through step 10; otherwise, go to step 12.
- 12. (Optional) If you are using the external Fibre Channel bridge modules, you can connect an SFP module option to external Fibre Channel ports 1 through 6. For SFP module installation instructions, see the documentation that comes with the SFP module.

Note: SFP module options do not come with the bridge module, but are required if you want to use external switch-module ports.

13. If you have installed an Ethernet bridge module, attach a standard Category 5 Ethernet cable from the Ethernet bridge module to the Ethernet network. For additional information, see the documentation that comes with the cable and the optional network device to which the cable has been connected. Then, continue with step 14 on page 19.

If you have installed a Fibre Channel bridge module, use LC-LC or LC-SC fiber-optic cables to connect the switch-module external ports to external Fibre Channel devices. For more information, see the documentation that comes with the cable options.

Note: You can remove and replace an SFP module while the bridge module is operating without damaging the bridge module or the SFP module. However, transmission on the affected port will be interrupted until the SFP module and cables are installed. See the documentation that comes with the connected Fibre Channel device for information about installation, configuration, and startup sequences.

- 14. Replace the acoustic attenuation module, if you removed it in step 3 on page 17.
- 15. Make sure that the ports on the bridge module are enabled through one of the management-module interfaces, such as the Web-based interface or the CLI.

Removing or replacing a bridge module

To replace a bridge module, complete the following steps.

- 1. Read the safety information that begins on page v, and "Installation guidelines" on page 15 through "Handling static-sensitive devices" on page 16.
- 2. If the BladeCenter unit has an acoustic attenuation module installed, remove it. See the documentation for the BladeCenter unit for instructions.
- 3. If you are removing an Ethernet bridge module, disconnect the Ethernet cable from the bridge module. Removing this cable disrupts the network connection from the external Ethernet port to any connected external Ethernet devices. If you plan to replace the Ethernet bridge module with another Ethernet bridge module, you can use the existing Ethernet cable, provided that it remains securely attached to the Ethernet network. For additional information, see the documentation that comes with the cable. Then, continue with step 5.
 - If you are removing a Fibre Channel bridge module, disconnect the LC-LC or LC-SC cables from the two external ports on the SFP module. Removing these cables disrupts the network connection from the external Fibre Channel port to any connected external Fibre Channel devices. For removal instructions, see the documentation that comes with the cable options.
- 4. If you are removing a Fibre Channel bridge module, remove any SFP modules from the switch-module external Fibre Channel ports. For SFP-module removal instructions, see the documentation that comes with the SFP module.
- 5. Pull the release latch toward the bottom of the bridge module. The bridge module moves out of the bay approximately 0.6 cm (0.25 inch).
- 6. Slide the bridge module out of the bay and set it aside.
- Place either another bridge module or a filler module in the bay.
 Important: Complete this step within 1 minute. (For more information, see step 9 on page 17 and step 10 on page 18.)
- 8. If you placed a filler module in the bay, continue with step 9 on page 20. If you placed an Ethernet bridge module in the bay, attach a standard Category 5 Ethernet cable from the Ethernet bridge module to the Ethernet network. If you replaced an Ethernet bridge module with a different Ethernet bridge module, use the existing Ethernet cable, and make sure that it remains securely attached to the Ethernet network. For additional

information, see the documentation that comes with the cable and the optional network device to which the cable has been connected. Then, continue with step 9.

If you placed a Fibre Channel bridge module in the bay and if you are using the external switch-module ports:

- a. Insert any SFP modules that you removed in step 4 on page 19 into external Fibre Channel ports 1 through 6. For SFP-module installation instructions, see the documentation that comes with the SFP module.
- b. Use LC-LC or LC-SC fiber-optic cables to connect the switch-module external ports to external Fibre Channel devices. For more information, see the documentation that comes with the cable options.

Note: You can remove and replace an SFP module while the bridge module is operating without damaging the bridge module or the SFP module. However, transmission on the affected port will be interrupted until the SFP module and cables are installed. See the documentation that comes with the connected Fibre Channel device for information about installation, configuration, and startup sequences.

9. Replace the acoustic attenuation module, if you removed it in step 2 on page 19.

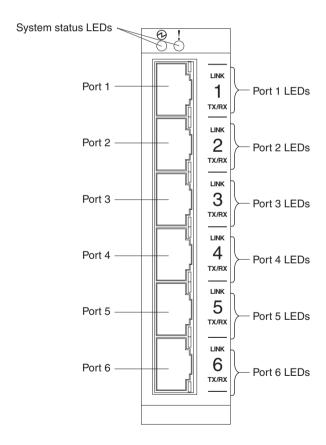
Chapter 3. Information panels, LEDs, and external ports

This chapter describes the information panels and LEDs on the bridge modules and identifies the external ports on the information panels.

Note: The illustrations in this document might differ slightly from your hardware.

Ethernet bridge-module information panel

The front panel of the Ethernet bridge module contains information LEDs and six Ethernet ports, as shown in the following illustration.



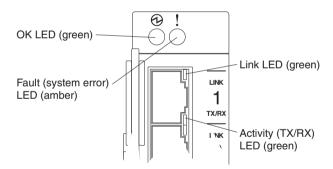
The Ethernet bridge-module information panel contains the following components:

- LEDs that display the status of the bridge module and its network connection. For further details about LEDs, see "Ethernet information LEDs."
- Six external Ethernet ports to connect Ethernet devices, such as disk subsystems, tape drives, and other servers; and SAN devices, such as Ethernet switches, extenders, and gateways. These connectors are identified as ports 1 through 6 in the I/O-module configuration menus and are labeled 1 through 6 (from top to bottom) on the Ethernet bridge module.

Ethernet information LEDs

The front panel of the Ethernet bridge module has multiple sets of LEDs. The OK and fault LEDs in the first row at the top of the bridge module indicate the bridge module status. The remaining sets of LEDs indicate the status of the external Ethernet ports. The port status LEDs include link and activity (TX/RX).

The following illustration shows the locations of the LEDs on the Ethernet bridge module. These LEDs are described in "Bridge module status LEDs" on page 23 and "Ethernet port status LEDs" on page 24.



Notes:

- An amber LED is lit when a system error or event has occurred. To identify
 the error or event, check the port status LEDs on the information panel of
 the bridge module.
- An LED test occurs whenever the bridge module is turned on. All LEDs are lit and remain lit for approximately 5 seconds during POST, and then all the LEDs except the OK LED turn off. The OK LED flashes to indicate a normal POST condition; then, POST proceeds as described in step 10 on page 18.

• For more information about LED diagnostics, see the diagnostics information in the *InfiniBand Bridge Module User's Guide* or the *Fabric OS System Error Message Reference Manual*.

After you install the Ethernet bridge module in the BladeCenter unit, the bridge-module LEDs become active. There are four possible LED states: off, lit, flickering, and flashing. The lit (steady) LEDs and flashing LEDs can be green or amber. A flickering LED can only be green.

The LEDs might display any of these states and colors during startup, POST, or other diagnostic tests. This is typical and does not indicate a problem, unless the LEDs indicate a problem after all the startup (boot) processes and diagnostic tests have been completed.

Any errors that are detected during POST are written to the system log. This log is accessible through a command. For information about this command and other commands, see the *InfiniBand Bridge Module User's Guide*. For information about error messages, see the *Fabric OS System Error Message Reference Manual*.

When POST errors are written to the system log, these errors are also written to the BladeCenter management-module event log. If a hardware error occurs, the management module displays it; for example, a current fault. If a software error occurs, the management module displays the Module did not complete POST message and a post error code that indicates the test that was running when POST failed.

Note: You can also use the management module to make sure that the bridge module is operating correctly. For more information, see the documentation for the BladeCenter unit.

Bridge module status LEDs

The two LEDs in the first row at the top of the Ethernet bridge module represent the bridge module status. The green LED to the left is the OK (②) LED and indicates that the bridge module is on, off, or receiving power. The amber LED to right is the fault (!) LED and indicates that an error status has occurred on the bridge module.

OK (②) LED

This green LED is at the top left of the bridge module on the front panel.

- When this LED is green and steady, it indicates that the bridge module is on and the power modules in the BladeCenter unit are working correctly.
- When this LED is green and flashing, it indicates that the bridge module has passed the POST and is working correctly.

• When this LED is not lit and the amber LED is lit, it indicates a critical alert. If the amber LED is also not lit, it indicates that the bridge module is not receiving power.

Fault (!) LED

This amber LED is at the top right of the bridge module on the front panel.

 When this LED is amber and steady, it indicates a POST failure or critical alert.

Note: When this LED is lit, the system-error LED on the BladeCenter unit is also lit.

When this LED is not lit, and the green LED is lit, it indicates that
the bridge module is working correctly. If the green LED is also not
lit, it indicates that the bridge module is not receiving power.

Ethernet port status LEDs

Two port status LEDs are directly to the right of each of the six Ethernet external ports on the front panel of the bridge module. These LEDs indicate the link and activity status of each Ethernet external port.

Link LED

This green LED is the top LED. It indicates whether a specified port link is up or down.

- When this LED is green and steady, there is an active connection (or link) between the indicated port and the device that is using this connection.
- When this LED is not lit, it indicates that there is no signal on the indicated port, or the link is down.

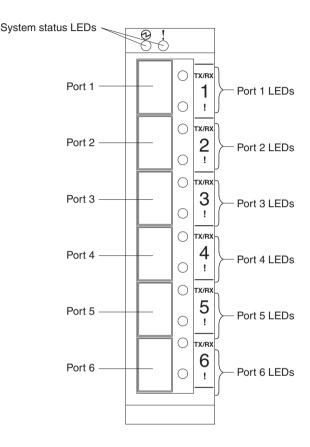
Activity (TX/RX) LED

This green LED is the bottom LED. It indicates the status of the link activity for a specified port.

- When this LED is green and steady, the indicated port is connected and online, and Ethernet link activity is occurring on that port.
- When this LED is not lit, it indicates that there is no signal or no link activity on the indicated port.

Fibre Channel bridge-module information panel

The front panel of the Fibre Channel bridge module contains information LEDs and six Fibre Channel ports, as shown in the following illustration.



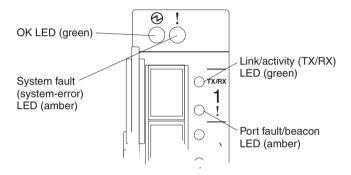
The Fibre Channel bridge-module information panel contains the following components:

- LEDs that display the status of the bridge module and its network connection. For further details about LEDs, see "Fibre Channel information LEDs" on page 26.
- Six external Fibre Channel ports to connect Fibre Channel devices, such as
 disk subsystems, tape drives, and other servers; and SAN devices, such as
 Fibre Channel switches, extenders, and gateways. These connectors are
 identified as ports 1 through 6 in the I/O-module configuration menus and
 are labeled 1 through 6 (from top to bottom) on the Fibre Channel bridge
 module.

Fibre Channel information LEDs

The front panel of the Fibre Channel bridge module has multiple sets of LEDs. The OK and system fault (!) LEDs in the first row at the top of the bridge module indicate the bridge module status. The remaining sets of LEDs indicate the status of the external Fibre Channel ports. The port status LEDs include link/activity (TX/RX) and port fault/beacon (!).

The following illustration shows the locations of the LEDs on the Fibre Channel bridge module. These LEDs are described in "Bridge module status LEDs" on page 27 and "Fibre Channel port status LEDs" on page 28.



Notes:

- An amber LED is lit when a system error or event has occurred. To identify
 the error or event, check the port status LEDs on the information panel of
 the bridge module.
- An LED test occurs whenever the bridge module is turned on. All LEDs are
 lit and remain lit for approximately 5 seconds during POST, and then all the
 LEDs except the OK LED turn off. The OK LED flashes to indicate a normal
 POST condition; then, POST proceeds as described in step 10 on page 18.
- For more information about LED diagnostics, see the diagnostics information in the *InfiniBand Bridge Module User's Guide* or the *Fabric OS System Error Message Reference Manual*.

After you install the Fibre Channel bridge module in the BladeCenter unit, the bridge-module LEDs become active. There are four possible LED states: off, lit, flickering, and flashing. The lit (steady) LEDs and flashing LEDs can be green or amber. A flickering LED can only be green.

The LEDs might display any of these states and colors during startup, POST, or other diagnostic tests. This is typical and does not indicate a problem, unless the LEDs indicate a problem after all the startup (boot) processes and diagnostic tests have been completed.

Any errors that are detected during POST are written to the system log. This log is accessible through a command. For information about this command and other commands, see the *InfiniBand Bridge Module User's Guide*. For information about error messages, see the *Fabric OS System Error Message Reference Manual*.

When POST errors are written to the system log, these errors are also written to the BladeCenter management-module event log. If a hardware error occurs, the management module displays it; for example, a current fault. If a software error occurs, the management module displays the Module did not complete POST message and a post error code that indicates the test that was running when POST failed.

Note: You can also use the management module to make sure that the bridge module is operating correctly. For more information, see the documentation for the BladeCenter unit.

Bridge module status LEDs

The two LEDs in the first row at the top of the Fibre Channel bridge module represent the bridge module status. The green LED to the left is the OK (②) LED and indicates that the bridge module is on, off, or receiving power. The amber LED to right is the fault (!) LED and indicates that an error status has occurred on the bridge module.

OK (1) LED

This green LED is at the top left of the bridge module on the front panel.

- When this LED is green and steady, it indicates that the bridge module is on and the power modules in the BladeCenter unit are working correctly.
- When this LED is green and flashing, it indicates that the bridge module has passed the POST and is working correctly.
- When this LED is not lit and the amber LED is lit, it indicates a critical alert. If the amber LED is also not lit, it indicates that the bridge module is not receiving power.

System fault (!) LED

This amber LED is at the top right of the bridge module on the front panel.

 When this LED is amber and steady, it indicates a POST failure or critical alert. **Note:** When this LED is lit, the system-error LED on the BladeCenter unit is also lit.

• When this LED is not lit, and the green LED is lit, it indicates that the bridge module is working correctly. If the green LED is also not lit, it indicates that the bridge module is not receiving power.

Fibre Channel port status LEDs

Two port status LEDs directly to the right of each of the six Fibre Channel external ports on the front panel of the bridge module. These LEDs indicate the link/activity status and the fault status of each Fibre Channel external port.

Link/activity (TX/RX) LED

This green LED is the top LED. It indicates whether a specified port link is up or down. This LED also indicates the status of the link activity for a specified port.

- When this LED is green and steady, there is an active connection (or link) between the indicated port and the device that is using this connection.
- When this LED is green and flickering, the indicated port is connected and Fibre Channel activity is occurring on that port.
- When this LED is not lit, it indicates that there is no signal or no activity on the indicated port, or the link is down.

Port fault/beacon (!) LED

This amber LED is the bottom LED.

When this LED is lit, it indicates that there is no signal on the indicated port, or there is a problem in the Fibre Channel controller or in the SFP for the indicated port.

Chapter 4. Configuring the bridge module through the Telnet interface

The bridge module contains a Telnet server. This server enables a Telnet client to establish a Telnet session with the Ethernet or Fibre Channel bridge module to retrieve information or to configure parameters through the command-line interface (CLI). You can perform a variety of fabric and bridge-module management tasks through an Ethernet connection by using the CLI.

You can access the Telnet interface in two ways:

- · In the BladeCenter unit management-module Web interface
- In a command-line window on a network-management workstation

Important:

- Before you configure the bridge module, make sure that the management modules in the BladeCenter unit are correctly configured. For more information, see the following documents:
 - Installation and User's Guide for the BladeCenter unit
 - BladeCenter Advanced Management Module Installation Guide or BladeCenter T Advanced Management Module Installation Guide
 - IBM BladeCenter Management Module User's Guide
- 2. For you to configure the bridge module through the Telnet interface, the Internet protocol (IP) address and subnet masks must be compatible.
- 3. To access and manage a bridge module from a network-management workstation, make sure that it is connected to an external BladeCenter unit management-module Ethernet port.
- 4. To enable the configuration settings in the management-module Web interface, click I/O Module Tasks → Admin/Power/Restart.

Notes:

- Throughout this document, the management-module Web-based user interface is also known as the BladeCenter management-module Web interface.
- Throughout this document, the user name is also known as the login name or user ID for logging on to interfaces or programs.
- The sample screens that are described in this document might differ slightly
 from the screens that are displayed by your system. Screen content varies
 according to the type of BladeCenter unit and the firmware versions and
 options that are installed.

Connecting to the bridge module

To use the Telnet program (in VT100 compatible terminal mode) to access and control the bridge module, you must know the IP address for the bridge module and have an existing network connection. If you have to establish a network connection, contact your system or network administrator. If you have to obtain the IP address for the bridge module, you can contact your system or network administrator, or locate the assigned IP address through the management module. Be sure to use the correct IP address in the required commands.

To locate the assigned IP address through the management module, complete the following steps.

- 1. Go to "Establishing a Telnet session through the management module" on page 31 and perform steps 1 through 4 on page 31. Then, return here and continue with step 2.
- 2. In the left navigation pane, under **Monitors**, click **System Status**. The System Status Summary window opens.
- Scroll down to the I/O Modules section of the System Status Summary window.
- Locate the number of the I/O-module bay in which the bridge module is installed.
- 5. Locate the assigned IP address for the bridge module on the same row as the bay number that corresponds to the bridge module. The IP address should match the IP address that is displayed in steps 6 and 7 on page 31. If the IP addresses do not match, contact your system or network administrator for technical assistance.

Establishing a Telnet session through the management module

To establish a Telnet session through the BladeCenter unit management module, complete the following steps.

1. In your browser, in the address bar, type:

http://xxx.xxx.xxx

where xxx.xxx.xxx is the IP address for the BladeCenter unit management-module interface.

Note: The default IP address for the BladeCenter unit management module is 192.168.70.125.

2. Click GO or press Enter.

The Enter Network Password window opens.

3. In the User Name field, type the initial default user name, USERID. In the Password field, type the initial default password, PASSWORD (the sixth character is a zero, not the letter O). The user name and password are case sensitive.

The management-module Welcome window opens.

In the Inactive session timeout value field, select the timeout value for this Web session and click Continue.

The management-module main window opens.

- 5. In the left navigation pane, under **I/O Module Tasks**, click **Configuration**. The I/O Module Configuration window opens.
- 6. Click the link for I/O-module bay 3, 4, 5, or 6; that is, the bay in which the bridge module is installed.

A window opens. This window contains the number of the selected I/O-module bay, the type of I/O module, and the IP configuration information that pertains to the I/O module. The IP configuration information is arranged in two sections: **Current IP Configuration** and **New Static IP Configuration**.

- Make sure that the IP address in the Current IP Configuration section matches the IP address in the New Static IP Configuration section. If the IP addresses do not match, contact your system or network administrator for technical assistance.
- 8. Click Advanced Configuration.

The Advanced Configuration for I/O Module 3, 4, 5, or 6 window opens.

9. To start a Telnet session, scroll down to the **Start Telnet/Web Session** section and click **Start Telnet Session**.

The management-module command-prompt window opens.

- 10. At the Login prompt, type the initial default user name, USERID, and press Enter. At the Password prompt, type the initial default password, PASSWORD (the sixth character is a zero, not the letter *O*), and press Enter. The user name and password are case sensitive.
- 11. If you are accessing the bridge module for the first time, press Enter to change the passwords.

To open online help to view the available commands, type? and press Enter.

For more information about using the CLI, see the *InfiniBand Bridge Module User's Guide* at http://www.ibm.com/servers/eserver/support/bladecenter/index.html.

Establishing a Telnet session in a command-line window

You can access the bridge module through IP-enabled devices that are connected to the BladeCenter unit management module. An Ethernet connection to the management-module external ports on the BladeCenter unit is required. For more information, see the following documents:

- · Installation and User's Guide for the BladeCenter unit
- BladeCenter Advanced Management Module Installation Guide or BladeCenter T Advanced Management Module Installation Guide
- IBM BladeCenter Management Module User's Guide

To establish a Telnet session through a command-line window, complete the following steps.

Note: The IP addresses in these commands are the default IP addresses of the bridge module.

- 1. Open a command-line window on the network-management workstation.
- 2. Type one of the following commands.

For the bridge module in I/O-module bay 3:

telnet 192.168.70.129

For the bridge module in I/O-module bay 5:

telnet 192.168.70.131

Press Enter.

A Telnet command-prompt window opens.

4. At the Login prompt, type the initial default user name, USERID, and press Enter. At the Password prompt, type the initial default password, PASSWORD (the sixth character is a zero, not the letter *O*). The user name and password are case sensitive.

5. If you are accessing the bridge module for the first time, press Enter to change the passwords.

A Telnet password-change window opens.

After you have changed the password, the command prompt is displayed in the Telnet window.

Type? to see the command categories and to view the CLI commands.

Chapter 5. Configuring the bridge module through the Chassis Viewer interface

The bridge module contains a Web server interface known as Chassis Viewer. This server enables a Web-based client to establish a Web-interface session with the Ethernet or Fibre Channel bridge module to retrieve information or to configure parameters through a Web browser. You can perform a variety of fabric and bridge-module management tasks through an Ethernet connection by using a Web browser.

Chassis Viewer is a graphical interface that requires a Web browser to view and manage the bridge module. For information about system requirements and supported Web browsers, see the *InfiniBand Bridge Module User's Guide* at http://www.ibm.com/servers/eserver/support/bladecenter/index.html.

You can access the management-module Web interface in two ways:

- · In the BladeCenter unit management-module Web interface
- Through a Web browser on a network-management workstation

Important:

- 1. Before you configure the bridge module, make sure that the management modules in the BladeCenter unit are correctly configured. For more information, see the following documents:
 - · Installation and User's Guide for the BladeCenter unit
 - BladeCenter Advanced Management Module Installation Guide or BladeCenter T Advanced Management Module Installation Guide
 - IBM BladeCenter Management Module User's Guide
- For you to configure the bridge module through the Web interface, the Internet protocol (IP) address and subnet masks must be compatible.
- 3. To access and manage a bridge module from a network-management workstation, make sure that it is connected to an external BladeCenter unit management-module Ethernet port.
- 4. To enable the configuration settings in the management-module Web interface, click I/O Module Tasks → Admin/Power/Restart.

Notes:

- Throughout this document, the management-module Web-based user interface is also known as the BladeCenter management-module Web interface.
- Throughout this document, the user name is also known as the login name or user ID for logging on to interfaces or programs.

The sample screens that are described in this document might differ slightly
from the screens that are displayed by your system. Screen content varies
according to the type of BladeCenter unit and the firmware versions and
options that are installed.

Connecting to the bridge module

To use the Chassis Viewer interface to access and control the bridge module, you must know the IP address for the bridge module and have an existing network connection. If you have to establish a network connection, contact your system or network administrator. If you have to obtain the IP address for the bridge module, you can contact your system or network administrator, or locate the assigned IP address through the management module.

To locate the assigned IP address through the management module, complete the following steps.

- 1. Go to "Establishing a Web-interface session through the management module" on page 37 and perform steps 1 through 4 on page 37. Then, return here and continue with step 2.
- 2. In the left navigation pane, under **Monitors**, click **System Status**. The System Status Summary window opens.
- Scroll down to the I/O Modules section of the System Status Summary window.
- Locate the number of the I/O-module bay in which the bridge module is installed.
- 5. Locate the assigned IP address for the bridge module on the same row as the bay number that corresponds to the bridge module. The IP address should match the IP address that is displayed in steps 6 and 7 on page 37. If the IP addresses do not match, contact your system or network administrator for technical assistance.

Establishing a Web-interface session through the management module

To establish a Web-interface session through the BladeCenter unit management module, complete the following steps.

1. In your browser, in the address field, type:

http://xxx.xxx.xxx

where xxx.xxx.xxx is the IP address for the BladeCenter unit management-module interface.

Note: The default IP address for the BladeCenter unit management module is 192.168.70.125.

2. Click GO or press Enter.

The Enter Network Password window opens.

 In the User Name field, type the initial default user name, USERID. In the Password field, type the initial default password, PASSWORD (the sixth character is a zero, not the letter O). The user name and password are case sensitive.

The management-module Welcome window opens.

In the Inactive session timeout value field, select the timeout value for this Web session and click Start New Session.

The management-module main window opens.

- 5. In the left navigation pane, under **I/O Module Tasks**, click **Configuration**. The I/O Module Configuration window opens.
- 6. Click the link for I/O-module bay 3, 4, 5, or 6; that is, the bay in which the bridge module is installed.

A window opens. This window contains the number of the selected I/O-module bay, the type of I/O module, and the IP configuration information that pertains to the I/O module. The IP configuration information is arranged in two sections: **Current IP Configuration** and **New Static IP Configuration**.

- 7. Make sure that the IP address in the Current IP Configuration section matches the IP address in the New Static IP Configuration section. If the IP addresses do not match, contact your system or network administrator for technical assistance.
- 8. Click Advanced Configuration.

The Advanced Configuration for I/O Module 3, 4, 5, or 6 window opens.

9. To start a Web-interface session, scroll down to the **Start Telnet/Web Session** section and click **Start Web Session**. The I/O-module Chassis Viewer interface window opens.

10. To perform bridge-module administrative tasks, click **Admin**, and log in to the bridge module. In the **User Name** field, type the initial default user name, USERID. In the **Password** field, type the initial default password, PASSWORD (the sixth character is a zero, not the letter *O*). The user name and password are case sensitive.

For more information about using the Chassis Viewer interface, see the *InfiniBand Bridge Module User's Guide* at http://www.ibm.com/servers/eserver/support/bladecenter/index.html.

Establishing a Web-interface session through a Web browser

You can access the bridge module through IP-enabled devices that are connected to the BladeCenter unit management module. An Ethernet connection to the management-module external ports on the BladeCenter unit is required. For more information, see the following documents:

- Installation and User's Guide for the BladeCenter unit
- IBM BladeCenter Management Module User's Guide
- BladeCenter Advanced Management Module Installation Guide or BladeCenter T Advanced Management Module Installation Guide

To establish a Web-interface session through a Web browser, complete the following steps.

- 1. Open a Web browser on the network-management workstation.
- 2. Type one of the following Web addresses in the address field. These Web addresses contain default IP addresses.

For the bridge module in I/O-module bay 3:

http://192.168.70.129

For the bridge module in I/O-module bay 5:

http://192.168.70.131

3. Press Enter.

The I/O-module Chassis Viewer interface window opens.

4. To perform bridge-module administrative tasks, click **Admin**, and log in to the bridge module. In the **User Name** field, type the initial default user name, USERID. In the **Password** field, type the initial default password, PASSWORD (the sixth character is a zero, not the letter *O*). The user name and password are case sensitive.

For more information about using the Chassis Viewer interface, see the *InfiniBand Bridge Module User's Guide* at http://www.ibm.com/servers/eserver/support/bladecenter/index.html.

Appendix A. Getting help and technical assistance

If you need help, service, or technical assistance or just want more information about IBM products, you will find a wide variety of sources available from IBM to assist you. This appendix contains information about where to go for additional information about IBM and IBM products, what to do if you experience a problem with your BladeCenter or optional device, and whom to call for service, if it is necessary.

Before you call

Before you call, make sure that you have taken these steps to try to solve the problem yourself:

- Check all cables to make sure that they are connected.
- Check the power switches to make sure that the system and any optional devices are turned on.
- Use the troubleshooting information in your system documentation, and use
 the diagnostic tools that come with your system. Information about
 diagnostic tools is in the *Hardware Maintenance Manual and Troubleshooting*Guide or Problem Determination and Service Guide on the IBM Documentation
 CD that comes with your system.
- Go to http://www.ibm.com/servers/eserver/support/bladecenter/index.html to check for information to help you solve the problem.

You can solve many problems without outside assistance by following the troubleshooting procedures that IBM provides in the online help or in the documentation that is provided with your IBM product. The documentation that comes with BladeCenter systems also describes the diagnostic tests that you can perform. Most BladeCenter systems, operating systems, and programs come with documentation that contains troubleshooting procedures and explanations of error messages and error codes. If you suspect a software problem, see the documentation for the software.

Using the documentation

Information about your IBM BladeCenter system and preinstalled software, if any, or optional device is available in the documentation that comes with the product. That documentation can include printed documents, online documents, readme files, and help files. See the troubleshooting information in your system documentation for instructions for using the diagnostic programs. The troubleshooting information or the diagnostic programs might tell you that you need additional or updated device drivers or other software. IBM maintains pages on the World Wide Web where you can get the latest technical

information and download device drivers and updates. To access these pages, go to http://www.ibm.com/servers/eserver/support/bladecenter/index.html and follow the instructions. Also, some documents are available through the IBM Publications Center at http://www.ibm.com/shop/publications/order/.

Getting help and information from the World Wide Web

On the World Wide Web, the IBM Web site has up-to-date information about IBM BladeCenter systems, optional devices, services, and support at http://www.ibm.com/servers/eserver/support/bladecenter/index.html.

Software service and support

Through IBM Support Line, you can get telephone assistance, for a fee, with usage, configuration, and software problems with BladeCenter products. For information about which products are supported by Support Line in your country or region, see https://www.ibm.com/services/sl/products/.

For more information about Support Line and other IBM services, see http://www.ibm.com/services/, or see http://www.ibm.com/planetwide/ for support telephone numbers. In the U.S. and Canada, call 1-800-IBM-SERV (1-800-426-7378).

Hardware service and support

You can receive hardware service through IBM Services or through your IBM reseller, if your reseller is authorized by IBM to provide warranty service. See http://www.ibm.com/planetwide/ for support telephone numbers, or in the U.S. and Canada, call 1-800-IBM-SERV (1-800-426-7378).

In the U.S. and Canada, hardware service and support is available 24 hours a day, 7 days a week. In the U.K., these services are available Monday through Friday, from 9 a.m. to 6 p.m.

IBM Taiwan product service

台灣IBM 產品服務聯絡方式: 台灣國際商業機器股份有限公司 台北市松仁路7號3樓 電話:0800-016-888

IBM Taiwan product service contact information:

IBM Taiwan Corporation 3F, No 7, Song Ren Rd. Taipei, Taiwan

Telephone: 0800-016-888

Appendix B. Warranty information

IBM provides hardware warranty service for this product equivalent to that described in the IBM Statement of Limited Warranty ("SOLW"), a copy of which is included, notwithstanding the section entitled, "What this Warranty Does not Cover" of the SOLW. All references to "Machine" in the SOLW apply to this product (except for its firmware or accompanying software) for purposes of the warranty. References to "IBM's Official Published Specifications" mean the specifications for the product designated by IBM. Any firmware or software included in or which accompanies this product is subject to the terms and conditions of the manufacturer's end user license agreement.

IBM Statement of Limited Warranty Z125-4753-08 04/2004

Part 1 - General Terms

Part 1 - General Terms

This Statement of Limited Warranty includes Part 1 - General Terms, Part 2 - Country-unique Terms, and Part 3 - Warranty Information. The terms of Part 2 replace or modify those of Part 1. The warranties provided by IBM in this Statement of Limited Warranty apply only to Machines you purchase for your use, and not for resale. The term "Machine" means an IBM machine, its features, conversions, upgrades, elements, or accessories, or any combination of them. The term "Machine" does not include any software programs, whether pre-loaded with the Machine, installed subsequently or otherwise. Nothing in this Statement of Limited Warranty affects any statutory rights of consumers that cannot be waived or limited by contract.

What this Warranty Covers

IBM warrants that each Machine 1) is free from defects in materials and workmanship and 2) conforms to IBM's Official Published Specifications ("Specifications") which are available on request. The warranty period for the Machine starts on the original Date of Installation and is specified in Part 3 - Warranty Information. The date on your invoice or sales receipt is the Date of Installation unless IBM or your reseller informs you otherwise. Many features, conversions, or upgrades involve the removal of parts and their return to IBM. A part that replaces a removed part will assume the warranty service status of the removed part. Unless IBM specifies otherwise, these warranties apply only in the country or region in which you purchased the Machine.

THESE WARRANTIES ARE YOUR EXCLUSIVE WARRANTIES AND REPLACE ALL OTHER WARRANTIES OR CONDITIONS, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. SOME STATES OR JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF EXPRESS OR IMPLIED WARRANTIES, SO THE ABOVE EXCLUSION MAY NOT APPLY TO YOU. IN THAT EVENT, SUCH WARRANTIES ARE LIMITED IN DURATION TO THE WARRANTY PERIOD. NO WARRANTIES APPLY AFTER THAT PERIOD. SOME STATES OR JURISDICTIONS DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

What this Warranty Does not Cover

This warranty does not cover the following:

- any software programs, whether pre-loaded or shipped with the Machine, or installed subsequently;
- failure resulting from misuse (including but not limited to use of any Machine capacity or capability, other than that authorized by IBM in writing), accident, modification, unsuitable physical or operating environment, or improper maintenance by you;
- · failure caused by a product for which IBM is not responsible; and
- any non-IBM products, including those that IBM may procure and provide with or integrate into an IBM Machine at your request.

The warranty is voided by removal or alteration of identification labels on the Machine or its parts.

IBM does not warrant uninterrupted or error-free operation of a Machine.

Any technical or other support provided for a Machine under warranty, such as assistance with "how-to" questions and those regarding Machine set-up and installation, is provided WITHOUT WARRANTIES OF ANY KIND.

How to Obtain Warranty Service

If the Machine does not function as warranted during the warranty period, contact IBM or your reseller to obtain warranty service. If you do not register the Machine with IBM, you may be required to present proof of purchase as evidence of your entitlement to warranty service.

What IBM Will Do to Correct Problems

When you contact IBM for service, you must follow the problem determination and resolution procedures that IBM specifies. An initial diagnosis of your problem can be made either by a technician over the telephone or electronically by access to an IBM website.

The type of warranty service applicable to your Machine is specified in Part 3 - Warranty Information.

You are responsible for downloading and installing designated Machine Code (microcode, basic input/output system code (called "BIOS"), utility programs, device drivers, and diagnostics delivered with an IBM Machine) and other software updates from an IBM Internet Web site or from other electronic media, and following the instructions that IBM provides.

If your problem can be resolved with a Customer Replaceable Unit ("CRU") (e.g., keyboard, mouse, speaker, memory, hard disk drive), IBM will ship the CRU to you for you to install.

If the Machine does not function as warranted during the warranty period and your problem cannot be resolved over the telephone or electronically, through your application of Machine Code or software updates, or with a CRU, IBM or your reseller, if approved by IBM to provide warranty service, will either, at its discretion, 1) repair it to make it function as warranted, or 2) replace it with one that is at least functionally equivalent. If IBM is unable to do either, you may return the Machine to your place of purchase and your money will be refunded.

IBM or your reseller will also manage and install selected engineering changes that apply to the Machine.

Exchange of a Machine or Part

When the warranty service involves the exchange of a Machine or part, the item IBM or your reseller replaces becomes its property and the replacement becomes yours. You represent that all removed items are genuine and unaltered. The replacement may not be new, but will be in good working order and at least functionally equivalent to the item replaced. The replacement assumes the warranty service status of the replaced item.

Your Additional Responsibilities

Before IBM or your reseller exchanges a Machine or part, you agree to remove all features, parts, options, alterations, and attachments not under warranty service.

You also agree to:

- 1. ensure that the Machine is free of any legal obligations or restrictions that prevent its exchange;
- 2. obtain authorization from the owner to have IBM or your reseller service a Machine that you do not own; and
- 3. where applicable, before service is provided:
 - a. follow the service request procedures that IBM or your reseller provides;
 - b. backup or secure all programs, data, and funds contained in the Machine;
 - c. provide IBM or your reseller with sufficient, free, and safe access to your facilities to permit IBM to fulfill its obligations; and
 - d. inform IBM or your reseller of changes in the Machine's location.
- 4. (a) ensure all information about identified or identifiable individuals (Personal Data) is deleted from the Machine (to the extent technically possible), (b) allow IBM, your reseller or an IBM supplier to process on your behalf any remaining Personal Data as IBM or your reseller considers necessary to fulfill its obligations under this Statement of Limited Warranty (which may include shipping the Machine for such processing to other IBM service locations around the world), and (c) ensure that such processing complies with any laws applicable to such Personal Data.

Limitation of Liability

IBM is responsible for loss of, or damage to, your Machine only while it is 1) in IBM's possession or 2) in transit in those cases where IBM is responsible for the transportation charges.

Neither IBM nor your reseller are responsible for any of your confidential, proprietary or personal information contained in a Machine which you return to IBM for any reason. You should remove all such information from the Machine prior to its return.

Circumstances may arise where, because of a default on IBM's part or other liability, you are entitled to recover damages from IBM. In each such instance, regardless of the basis on which you are entitled to claim damages from IBM (including fundamental breach, negligence, misrepresentation, or other contract or tort claim), except for any liability that cannot be waived or limited by applicable laws, IBM is liable for no more than

- damages for bodily injury (including death) and damage to real property and tangible personal property; and
- 2. the amount of any other actual direct damages, up to the charges (if recurring, 12 months' charges apply) for the Machine that is subject of the claim. For purposes of this item, the term "Machine" includes Machine Code and Licensed Internal Code ("LIC").

This limit also applies to IBM's suppliers and your reseller. It is the maximum for which IBM, its suppliers, and your reseller are collectively responsible.

UNDER NO CIRCUMSTANCES IS IBM, ITS SUPPLIERS OR RESELLERS LIABLE FOR ANY OF THE FOLLOWING EVEN IF INFORMED OF THEIR POSSIBILITY: 1) THIRD PARTY CLAIMS AGAINST YOU FOR DAMAGES (OTHER THAN THOSE UNDER THE FIRST ITEM LISTED ABOVE); 2) LOSS OF, OR DAMAGE TO, DATA; 3) SPECIAL, INCIDENTAL, OR INDIRECT DAMAGES OR FOR ANY ECONOMIC CONSEQUENTIAL DAMAGES; OR 4) LOST PROFITS, BUSINESS REVENUE, GOODWILL OR ANTICIPATED SAVINGS. SOME STATES OR JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. SOME STATES OR JURISDICTIONS DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

Governing Law

Both you and IBM consent to the application of the laws of the country in which you acquired the Machine to govern, interpret, and enforce all of your and IBM's rights, duties, and obligations arising from, or relating in any manner to, the subject matter of this Statement of Limited Warranty, without regard to conflict of law principles.

THESE WARRANTIES GIVE YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE OR JURISDICTION TO JURISDICTION.

Jurisdiction

All of our rights, duties, and obligations are subject to the courts of the country in which you acquired the Machine.

Part 2 - Country-unique Terms

AMERICAS

ARGENTINA

Jurisdiction: The following is added after the first sentence:

Any litigation arising from this Statement of Limited Warranty will be settled exclusively by the Ordinary Commercial Court of the city of Buenos Aires.

BOLIVIA

Jurisdiction: The following is added after the first sentence:

Any litigation arising from this Statement of Limited Warranty will be settled exclusively by the courts of the city of La Paz.

BRAZIL

Jurisdiction: The following is added after the first sentence:

Any litigation arising from this Statement of Limited Warranty will be settled exclusively by the court of Rio de Janeiro, RJ.

CHILE

Jurisdiction: The following is added after the first sentence:

Any litigation arising from this Statement of Limited Warranty will be settled exclusively by the Civil Courts of Justice of Santiago.

COLOMBIA

Jurisdiction: The following is added after the first sentence:

Any litigation arising from this Statement of Limited Warranty will be settled exclusively by the Judges of the Republic of Colombia.

EQUADOR

Jurisdiction: *The following is added after the first sentence:*

Any litigation arising from this Statement of Limited Warranty will be settled exclusively by the Judges of Quito.

MEXICO

Jurisdiction: The following is added after the first sentence:

Any litigation arising from this Statement of Limited Warranty will be settled exclusively by the Federal Courts of Mexico City, Federal District.

PARAGUAY

Jurisdiction: The following is added after the first sentence:

Any litigation arising from this Statement of Limited Warranty will be settled exclusively by the courts of the city of Asuncion.

PERU

Limitation of Liability: The following is added at the end of this section:

In accordance with Article 1328 of the Peruvian Civil Code the limitations and exclusions specified in this section will not apply to damages caused by IBM's willful misconduct ("dolo") or gross negligence ("culpa inexcusable").

URUGUAY

Jurisdiction: The following is added after the first sentence:

Any litigation arising from this Statement of Limited Warranty will be settled exclusively by the City of Montevideo Court's Jurisdiction.

VENEZUELA

Jurisdiction: The following is added after the first sentence:

Any litigation arising from this Statement of Limited Warranty will be settled exclusively by the Courts of the Metropolitan Area Of the City of Caracas.

NORTH AMERICA

How to Obtain Warranty Service: *The following is added to this Section:* To obtain warranty service from IBM in Canada or the United States, call 1-800-IBM-SERV (426-7378).

CANADA

Limitation of Liability: The following replaces item 1 of this section:

 damages for bodily injury (including death) or physical harm to real property and tangible personal property caused by IBM's negligence; and

Governing Law: The following replaces "laws of the country in which you acquired the Machine" in the first sentence: laws in the Province of Ontario.

UNITED STATES

Governing Law: The following replaces "laws of the country in which you acquired the Machine" in the first sentence: laws of the State of New York.

ASIA PACIFIC

AUSTRALIA

What this Warranty Covers: The following paragraph is added to this section: The warranties specified in this Section are in addition to any rights you may have under the Trade Practices Act 1974 or other similar legislation and are only limited to the extent permitted by the applicable legislation.

Limitation of Liability: *The following is added to this section:*

Where IBM is in breach of a condition or warranty implied by the Trade Practices Act 1974 or other similar legislation, IBM's liability is limited to the repair or replacement of the goods or the supply of equivalent goods. Where that condition or warranty relates to right to sell, quiet possession or clear title, or the goods are of a kind ordinarily acquired for personal, domestic or household use or consumption, then none of the limitations in this paragraph apply.

Governing Law: The following replaces "laws of the country in which you acquired the Machine" in the first sentence: laws of the State or Territory.

CAMBODIA AND LAOS

Governing Law: The following replaces "laws of the country in which you acquired the Machine" in the first sentence:

laws of the State of New York, United States of America.

CAMBODIA, INDONESIA, AND LAOS

Arbitration: The following is added under this heading:

Disputes arising out of or in connection with this Statement of Limited Warranty shall be finally settled by arbitration which shall be held in Singapore in accordance with the Arbitration Rules of Singapore International Arbitration Center ("SIAC Rules") then in effect. The arbitration award shall be final and binding for the parties without appeal and shall be in writing and set forth the findings of fact and the conclusions of law.

The number of arbitrators shall be three, with each side to the dispute being entitled to appoint one arbitrator. The two arbitrators appointed by the parties shall appoint a third arbitrator who shall act as chairman of the proceedings. Vacancies in the post of chairman shall be filled by the president of the SIAC. Other vacancies shall be filled by the respective nominating party. Proceedings shall continue from the stage they were at when the vacancy occurred.

If one of the parties refuses or otherwise fails to appoint an arbitrator within 30 days of the date the other party appoints its, the first appointed arbitrator shall be the sole arbitrator, provided that the arbitrator was validly and properly appointed.

All proceedings shall be conducted, including all documents presented in such proceedings, in the English language. The English language version of this Statement of Limited Warranty prevails over any other language version.

HONG KONG S.A.R. OF CHINA AND MACAU S.A.R. OF CHINA

Governing Law: The following replaces "laws of the country in which you acquired the Machine" in the first sentence:

laws of Hong Kong Special Administrative Region of China.

INDIA

Limitation of Liability: The following replaces items 1 and 2 of this section:

- 1. liability for bodily injury (including death) or damage to real property and tangible personal property will be limited to that caused by IBM's negligence; and
- as to any other actual damage arising in any situation involving nonperformance by IBM pursuant to, or in any way related to the subject of this Statement of Limited Warranty, the charge paid by you for the individual Machine that is the subject of the claim. For purposes of this item, the term "Machine" includes Machine Code and Licensed Internal Code ("LIC").

Arbitration: The following is added under this heading:

Disputes arising out of or in connection with this Statement of Limited Warranty shall be finally settled by arbitration which shall be held in Bangalore, India in accordance with the laws of India then in effect. The arbitration award shall be final and binding for the parties without appeal and shall be in writing and set forth the findings of fact and the conclusions of law.

The number of arbitrators shall be three, with each side to the dispute being entitled to appoint one arbitrator. The two arbitrators appointed by the parties shall appoint a third arbitrator who shall act as chairman of the proceedings. Vacancies in the post of chairman shall be filled by the president of the Bar Council of India. Other vacancies shall be filled by the respective nominating party. Proceedings shall continue from the stage they were at when the vacancy occurred.

If one of the parties refuses or otherwise fails to appoint an arbitrator within 30 days of the date the other party appoints its, the first appointed arbitrator shall be the sole arbitrator, provided that the arbitrator was validly and properly appointed.

All proceedings shall be conducted, including all documents presented in such proceedings, in the English language. The English language version of this Statement of Limited Warranty prevails over any other language version.

JAPAN

Governing Law: *The following sentence is added to this section:* Any doubts concerning this Statement of Limited Warranty will be initially resolved between us in good faith and in accordance with the principle of mutual trust.

MALAYSIA

Limitation of Liability: The word "SPECIAL" in item 3 of the fifth paragraph is deleted.

NEW ZEALAND

What this Warranty Covers: The following paragraph is added to this section: The warranties specified in this section are in addition to any rights you may have under the Consumer Guarantees Act 1993 or other legislation which cannot be excluded or limited. The Consumer Guarantees Act 1993 will not apply in respect of any goods which IBM provides, if you require the goods for the purposes of a business as defined in that Act.

Limitation of Liability: The following is added to this section:

Where Machines are not acquired for the purposes of a business as defined in the Consumer Guarantees Act 1993, the limitations in this section are subject to the limitations in that Act

PEOPLE'S REPUBLIC OF CHINA (PRC)

Governing Law: The following replaces "laws of the country in which you acquired the Machine" in the first sentence:

laws of the State of New York, United States of America (except when local law requires otherwise).

PHILIPPINES

Limitation of Liability: *Item 3 in the fifth paragraph is replaced by the following:*

SPECIAL (INCLUDING NOMINAL AND EXEMPLARY DAMAGES), MORAL, INCIDENTAL, OR INDIRECT DAMAGES FOR ANY ECONOMIC CONSEQUENTIAL DAMAGES; OR

Arbitration: *The following is added under this heading:*

Disputes arising out of or in connection with this Statement of Limited Warranty shall be finally settled by arbitration which shall be held in Metro Manila, Philippines in accordance with the laws of the Philippines then in effect. The arbitration award shall be final and binding for the parties without appeal and shall be in writing and set forth the findings of fact and the conclusions of law.

The number of arbitrators shall be three, with each side to the dispute being entitled to appoint one arbitrator. The two arbitrators appointed by the parties shall appoint a third arbitrator who shall act as chairman of the proceedings. Vacancies in the post of chairman shall be filled by the president of the Philippine Dispute Resolution Center, Inc. Other vacancies shall be filled by the respective nominating party. Proceedings shall continue from the stage they were at when the vacancy occurred.

If one of the parties refuses or otherwise fails to appoint an arbitrator within 30 days of the date the other party appoints its, the first appointed arbitrator shall be the sole arbitrator, provided that the arbitrator was validly and properly appointed.

All proceedings shall be conducted, including all documents presented in such proceedings, in the English language. The English language version of this Statement of Limited Warranty prevails over any other language version.

SINGAPORE

Limitation of Liability: The words "SPECIAL" and "ECONOMIC" in item 3 in the fifth paragraph are deleted.

EUROPE, MIDDLE EAST, AFRICA (EMEA)

THE FOLLOWING TERMS APPLY TO ALL EMEA COUNTRIES:

The terms of this Statement of Limited Warranty apply to Machines purchased from IBM or an IBM reseller.

How to Obtain Warranty Service:

Add the following paragraph in **Western Europe** (Andorra, Austria, Belgium, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland, United Kingdom, Vatican State, and any country subsequently added to the European Union, as from the date of accession):

The warranty for Machines acquired in Western Europe shall be valid and applicable in all Western Europe countries provided the Machines have been announced and made available in such countries.

If you purchase a Machine in one of the Western European countries, as defined above, you may obtain warranty service for that Machine in any of those countries from either (1) an IBM reseller approved to perform warranty service or (2) from IBM, provided the Machine has been announced and made available by IBM in the country in which you wish to obtain service.

If you purchased a Personal Computer Machine in Albania, Armenia, Belarus, Bosnia and Herzegovina, Bulgaria, Croatia, Czech Republic, Georgia, Hungary, Kazakhstan, Kyrgyzstan, Federal Republic of Yugoslavia, Former Yugoslav Republic of Macedonia (FYROM), Moldova, Poland, Romania, Russia, Slovak Republic, Slovenia, or Ukraine, you may obtain warranty service for that Machine in any of those countries from either (1) an IBM reseller approved to perform warranty service or (2) from IBM.

If you purchase a Machine in a Middle Eastern or African country, you may obtain warranty service for that Machine from the IBM entity within the country of purchase, if that IBM entity provides warranty service in that country, or from an IBM reseller, approved by IBM to perform warranty service on that Machine in that country. Warranty service in Africa is available within 50 kilometers of an IBM approved service provider. You are responsible for transportation costs for Machines located outside 50 kilometers of an IBM approved service provider.

Governing Law:

The phrase "the laws of the country in which you acquired the Machine" is replaced by:

1) "the laws of Austria" in Albania, Armenia, Azerbaijan, Belarus, Bosnia-Herzegovina, Bulgaria, Croatia, Georgia, Hungary, Kazakhstan, Kyrgyzstan, FYR Macedonia, Moldova, Poland, Romania, Russia, Slovakia, Slovenia, Tajikistan, Turkmenistan, Ukraine, Uzbekistan, and FR Yugoslavia; 2) "the laws of France" in Algeria, Benin, Burkina Faso, Cameroon, Cape Verde, Central African Republic, Chad, Comoros, Congo Republic, Djibouti, Democratic Republic of Congo, Equatorial Guinea, French Guiana, French Polynesia, Gabon, Gambia, Guinea, Guinea-Bissau, Ivory Coast, Lebanon, Madagascar, Mali, Mauritania, Mauritius, Mayotte, Morocco, New Caledonia, Niger, Reunion, Senegal, Seychelles, Togo, Tunisia, Vanuatu, and Wallis & Futuna; 3) "the laws of Finland" in Estonia, Latvia, and Lithuania; 4) "the laws of England" in Angola, Bahrain, Botswana, Burundi, Egypt, Eritrea, Ethiopia, Ghana, Jordan, Kenya, Kuwait, Liberia, Malawi, Malta, Mozambique, Nigeria, Oman, Pakistan, Qatar, Rwanda, Sao Tome, Saudi Arabia, Sierra Leone, Somalia, Tanzania, Uganda, United Arab Emirates, the United Kingdom, West Bank/Gaza, Yemen, Zambia, and Zimbabwe; and 5) "the laws of South Africa" in South Africa, Namibia, Lesotho and Swaziland.

Jurisdiction: The following exceptions are added to this section:

1) In Austria the choice of jurisdiction for all disputes arising out of this Statement of Limited Warranty and relating thereto, including its existence, will be the competent court of law in Vienna, Austria (Inner-City); 2) in Angola, Bahrain, Botswana, Burundi, Egypt, Eritrea, Ethiopia, Ghana, Jordan, Kenya, Kuwait, Liberia, Malawi, Malta, Mozambique, Nigeria, Oman, Pakistan, Qatar, Rwanda, Sao Tome, Saudi Arabia, Sierra Leone, Somalia, Tanzania, Uganda, United Arab Emirates, West Bank/Gaza, Yemen, Zambia, and Zimbabwe all disputes arising out of this Statement of Limited Warranty or related to its execution, including summary proceedings, will be submitted to the exclusive jurisdiction of the English courts; 3) in Belgium and Luxembourg, all disputes arising out of this Statement of Limited Warranty or related to its interpretation or its execution, the law, and the courts of the capital city, of the country of your registered office and/or commercial site location only are competent; 4) in France, Algeria, Benin, Burkina Faso, Cameroon, Cape Verde, Central African Republic, Chad, Comoros, Congo Republic, Djibouti, Democratic Republic of Congo, Equatorial Guinea, French Guiana, French Polynesia, Gabon, Gambia, Guinea, Guinea-Bissau, Ivory Coast, Lebanon, Madagascar, Mali, Mauritania, Mauritius, Mayotte, Morocco, New Caledonia, Niger, Reunion, Senegal, Seychelles, Togo, Tunisia, Vanuatu, and Wallis & Futuna all disputes arising out of this Statement of Limited Warranty or related to its violation or execution, including summary proceedings, will be settled exclusively by the Commercial Court of Paris; 5) in

Russia, all disputes arising out of or in relation to the interpretation, the violation, the termination, the nullity of the execution of this Statement of Limited Warranty shall be settled by Arbitration Court of Moscow; 6) in South Africa, Namibia, Lesotho and Swaziland, both of us agree to submit all disputes relating to this Statement of Limited Warranty to the jurisdiction of the High Court in Johannesburg; 7) in Turkey all disputes arising out of or in connection with this Statement of Limited Warranty shall be resolved by the Istanbul Central (Sultanahmet) Courts and Execution Directorates of Istanbul, the Republic of Turkey; 8) in each of the following specified countries, any legal claim arising out of this Statement of Limited Warranty will be brought before, and settled exclusively by, the competent court of a) Athens for Greece, b) Tel Aviv-Jaffa for Israel, c) Milan for Italy, d) Lisbon for Portugal, and e) Madrid for Spain; and 9) in the United Kingdom, both of us agree to submit all disputes relating to this Statement of Limited Warranty to the jurisdiction of the English courts.

Arbitration: The following is added under this heading:

In Albania, Armenia, Azerbaijan, Belarus, Bosnia-Herzegovina, Bulgaria, Croatia, Georgia, Hungary, Kazakhstan, Kyrgyzstan, FYR Macedonia, Moldova, Poland, Romania, Russia, Slovakia, Slovenia, Tajikistan, Turkmenistan, Ukraine, Uzbekistan, and FR Yugoslavia all disputes arising out of this Statement of Limited Warranty or related to its violation, termination or nullity will be finally settled under the Rules of Arbitration and Conciliation of the International Arbitral Center of the Federal Economic Chamber in Vienna (Vienna Rules) by three arbitrators appointed in accordance with these rules. The arbitration will be held in Vienna, Austria, and the official language of the proceedings will be English. The decision of the arbitrators will be final and binding upon both parties. Therefore, pursuant to paragraph 598 (2) of the Austrian Code of Civil Procedure, the parties expressly waive the application of paragraph 595 (1) figure 7 of the Code. IBM may, however, institute proceedings in a competent court in the country of installation.

In Estonia, Latvia and Lithuania all disputes arising in connection with this Statement of Limited Warranty will be finally settled in arbitration that will be held in Helsinki, Finland in accordance with the arbitration laws of Finland then in effect. Each party will appoint one arbitrator. The arbitrators will then jointly appoint the chairman. If arbitrators cannot agree on the chairman, then the Central Chamber of Commerce in Helsinki will appoint the chairman.

EUROPEAN UNION (EU)

THE FOLLOWING TERMS APPLY TO ALL EU COUNTRIES:

The warranty for Machines acquired in EU countries is valid and applicable in all EU countries provided the Machines have been announced and made available in such countries.

How to Obtain Warranty Service: The following is added to this section:

To obtain warranty service from IBM in EU countries, see the telephone listing in Part 3 - Warranty Information.

You may contact IBM at the following address: IBM Warranty & Service Quality Dept. PO Box 30 Spango Valley Greenock Scotland PA16 0AH

CONSUMERS

Consumers have legal rights under applicable national legislation governing the sale of consumer goods. Such rights are not affected by the warranties provided in this Statement of Limited Warranty.

AUSTRIA, DENMARK, FINLAND, GREECE, ITALY, NETHERLANDS, NORWAY, PORTUGAL, SPAIN, SWEDEN AND SWITZERLAND

Limitation of Liability: The following replaces the terms of this section in its entirety:

Except as otherwise provided by mandatory law:

1. IBM's liability for any damages and losses that may arise as a consequence of the fulfillment of its obligations under or in connection with this Statement of Limited Warranty or due to any other cause related to this Statement of Limited Warranty is limited to the compensation of only those damages and losses proved and actually arising as an immediate and direct consequence of the non-fulfillment of such obligations (if IBM is at fault) or of such cause, for a maximum amount equal to the charges you paid for the Machine. For purposes of this item, the term "Machine" includes Machine Code and Licensed Internal Code ("LIC").

The above limitation shall not apply to damages for bodily injuries (including death) and damages to real property and tangible personal property for which IBM is legally liable.

2. UNDER NO CIRCUMSTANCES IS IBM, ITS SUPPLIERS OR RESELLERS LIABLE FOR ANY OF THE FOLLOWING, EVEN IF INFORMED OF THEIR POSSIBILITY: 1) LOSS OF, OR DAMAGE TO, DATA; 2) INCIDENTAL OR INDIRECT DAMAGES, OR FOR ANY ECONOMIC CONSEQUENTIAL DAMAGES; 3) LOST PROFITS, EVEN IF THEY ARISE AS AN IMMEDIATE CONSEQUENCE OF THE EVENT THAT GENERATED THE DAMAGES; OR 4) LOSS OF BUSINESS, REVENUE. GOODWILL, OR ANTICIPATED SAVINGS.

FRANCE AND BELGIUM

Limitation of Liability: The following replaces the terms of this section in its entirety:

Except as otherwise provided by mandatory law:

- 1. IBM's liability for any damages and losses that may arise as a consequence of the fulfillment of its obligations under or in connection with this Statement of Limited Warranty is limited to the compensation of only those damages and losses proved and actually arising as an immediate and direct consequence of the non-fulfillment of such obligations (if IBM is at fault), for a maximum amount equal to the charges you paid for the Machine that has caused the damages. For purposes of this item, the term "Machine" includes Machine Code and Licensed Internal Code ("LIC").
 - The above limitation shall not apply to damages for bodily injuries (including death) and damages to real property and tangible personal property for which IBM is legally liable.
- 2. UNDER NO CIRCUMSTANCES IS IBM, ITS SUPPLIERS OR RESELLERS LIABLE FOR ANY OF THE FOLLOWING, EVEN IF INFORMED OF THEIR POSSIBILITY: 1) LOSS OF, OR DAMAGE TO, DATA; 2) INCIDENTAL OR INDIRECT DAMAGES, OR FOR ANY ECONOMIC CONSEQUENTIAL DAMAGES; 3) LOST PROFITS, EVEN IF THEY ARISE AS AN IMMEDIATE CONSEQUENCE OF THE EVENT THAT GENERATED THE DAMAGES; OR 4) LOSS OF BUSINESS, REVENUE, GOODWILL, OR ANTICIPATED SAVINGS.

THE FOLLOWING TERMS APPLY TO THE COUNTRY SPECIFIED:

AUSTRIA

The provisions of this Statement of Limited Warranty replace any applicable statutory warranties.

What this Warranty Covers: *The following replaces the first sentence of the first paragraph of this section:*

The warranty for an IBM Machine covers the functionality of the Machine for its normal use and the Machine's conformity to its Specifications.

The following paragraphs are added to this section:

The limitation period for consumers in action for breach of warranty is the statutory period as a minimum. In case IBM or your reseller is unable to repair an IBM Machine, you can alternatively ask for a partial refund as far as justified by the reduced value of the unrepaired Machine or ask for a cancellation of the respective agreement for such Machine and get your money refunded.

The second paragraph does not apply.

What IBM Will Do to Correct Problems: The following is added to this section:

During the warranty period, IBM will reimburse you for the transportation charges for the delivery of the failing Machine to IBM.

Limitation of Liability: The following paragraph is added to this section:

The limitations and exclusions specified in the Statement of Limited Warranty will not apply to damages caused by IBM with fraud or gross negligence and for express warranty.

The following sentence is added to the end of item 2:

IBM's liability under this item is limited to the violation of essential contractual terms in cases of ordinary negligence.

EGYPT

Limitation of Liability: *The following replaces item 2 in this section:* as to any other actual direct damages, IBM's liability will be limited to the total amount you paid for the Machine that is the subject of the claim. For purposes of this item, the term "Machine" includes Machine Code and Licensed Internal Code ("LIC").

Applicability of suppliers and resellers (unchanged).

FRANCE

Limitation of Liability: The following replaces the second sentence of the first paragraph of this section:

In such instances, regardless of the basis on which you are entitled to claim damages from IBM, IBM is liable for no more than: (items 1 and 2 unchanged).

GERMANY

What this Warranty Covers: The following replaces the first sentence of the first paragraph of this section:

The warranty for an IBM Machine covers the functionality of the Machine for its normal use and the Machine's conformity to its Specifications.

The following paragraphs are added to this section:

The minimum warranty period for Machines is twelve months. In case IBM or your reseller is unable to repair an IBM Machine, you can alternatively ask for a partial refund as far as justified by the reduced value of the unrepaired Machine or ask for a cancellation of the respective agreement for such Machine and get your money refunded.

The second paragraph does not apply.

What IBM Will Do to Correct Problems: The following is added to this section:

During the warranty period, transportation for delivery of the failing Machine to IBM will be at IBM's expense.

Limitation of Liability: The following paragraph is added to this section:

The limitations and exclusions specified in the Statement of Limited Warranty will not apply to damages caused by IBM with fraud or gross negligence and for express warranty.

The following sentence is added to the end of item 2:

IBM's liability under this item is limited to the violation of essential contractual terms in cases of ordinary negligence.

HUNGARY

Limitation of Liability: The following is added at the end of this section:

The limitation and exclusion specified herein shall not apply to liability for a breach of contract damaging life, physical well-being, or health that has been caused intentionally, by gross negligence, or by a criminal act.

The parties accept the limitations of liability as valid provisions and state that the Section 314.(2) of the Hungarian Civil Code applies as the acquisition price as well as other advantages arising out of the present Statement of Limited Warranty balance this limitation of liability.

IRELAND

What this Warranty Covers: The following is added to this section: Except as expressly provided in these terms and conditions, all statutory conditions, including all warranties implied, but without prejudice to the generality of the foregoing all warranties implied by the Sale of Goods Act 1893 or the Sale of Goods and Supply of Services Act 1980 are hereby excluded.

Limitation of Liability: The following replaces the terms of this section in its entirety:

For the purposes of this section, a "Default" means any act, statement, omission, or negligence on the part of IBM in connection with, or in relation to, the subject matter of this Statement of Limited Warranty in respect of which IBM is legally liable to you, whether in contract or tort. A number of Defaults which together result in, or contribute to, substantially the same loss or damage will be treated as one Default occurring on the date of occurrence of the last such Default.

Circumstances may arise where, because of a Default, you are entitled to recover damages from IBM.

This section sets out the extent of IBM's liability and your sole remedy.

- 1. IBM will accept unlimited liability for death or personal injury caused by the negligence of IBM.
- Subject always to the Items for Which IBM is Not Liable below, IBM will accept unlimited liability for physical damage to your tangible property resulting from the negligence of IBM.
- 3. Except as provided in items 1 and 2 above, IBM's entire liability for actual damages for any one Default will not in any event exceed the greater of 1) EUR 125,000, or 2) 125% of the amount you paid for the Machine directly relating to the Default.

Items for Which IBM is Not Liable

Save with respect to any liability referred to in item 1 above, under no circumstances is IBM, its suppliers or resellers liable for any of the following, even if IBM or they were informed of the possibility of such losses:

- 1. loss of, or damage to, data;
- 2. special, indirect, or consequential loss; or
- 3. loss of profits, business, revenue, goodwill, or anticipated savings.

SLOVAKIA

Limitation of Liability: The following is added to the end of the last paragraph:

The limitations apply to the extent they are not prohibited under §§ 373-386 of the Slovak Commercial Code.

SOUTH AFRICA, NAMIBIA, BOTSWANA, LESOTHO AND SWAZILAND

Limitation of Liability: The following is added to this section:

IBM's entire liability to you for actual damages arising in all situations involving nonperformance by IBM in respect of the subject matter of this Statement of Warranty will be limited to the charge paid by you for the individual Machine that is the subject of your claim from IBM.

UNITED KINGDOM

Limitation of Liability: The following replaces the terms of this section in its entirety:

For the purposes of this section, a "Default" means any act, statement, omission, or negligence on the part of IBM in connection with, or in relation to, the subject matter of this Statement of Limited Warranty in respect of which IBM is legally liable to you, whether in contract or tort. A number of Defaults which together result in, or contribute to, substantially the same loss or damage will be treated as one Default.

Circumstances may arise where, because of a Default, you are entitled to recover damages from IBM.

This section sets out the extent of IBM's liability and your sole remedy.

- 1. IBM will accept unlimited liability for:
 - a. death or personal injury caused by the negligence of IBM; and
 - b. any breach of its obligations implied by Section 12 of the Sale of Goods Act 1979 or Section 2 of the Supply of Goods and Services Act 1982, or any statutory modification or re-enactment of either such Section.
- 2. IBM will accept unlimited liability, subject always to the **Items for Which IBM is Not Liable** below, for physical damage to your tangible property resulting from the negligence of IBM.
- 3. IBM's entire liability for actual damages for any one Default will not in any event, except as provided in items 1 and 2 above, exceed the greater of 1) Pounds Sterling 75,000, or 2) 125% of the total purchase price payable or the charges for the Machine directly relating to the Default.

These limits also apply to IBM's suppliers and resellers. They state the maximum for which IBM and such suppliers and resellers are collectively responsible.

Items for Which IBM is Not Liable

Save with respect to any liability referred to in item 1 above, under no circumstances is IBM or any of its suppliers or resellers liable for any of the following, even if IBM or they were informed of the possibility of such losses:

- 1. loss of, or damage to, data;
- 2. special, indirect, or consequential loss; or
- 3. loss of profits, business, revenue, goodwill, or anticipated savings.

Part 3 - Warranty Information

This Part 3 provides information regarding the warranty applicable to your Machine, including the warranty period and type of warranty service IBM provides.

Warranty Period

The warranty period may vary by country or region and is specified in the table below.

Note: "Region" means either Hong Kong or Macau Special Administrative Region of China.

A warranty period of 3 years on parts and 1 year on labor means that IBM provides warranty service without charge for:

- 1. parts and labor during the first year of the warranty period; and
- 2. parts only, on an exchange basis, in the second and third years of the warranty period. IBM will charge you for any labor provided in performance of the repair or replacement(s) in the second and third year of the warranty period.

Machine - QLogic InfiniBand Ethernet Bridge Module for IBM BladeCenter and QLogic InfiniBand Fibre Channel Bridge Module for IBM BladeCenter

Country or Region of Purchase	Warranty Period	Type of Warranty Service*
Worldwide	1 year	1

^{*} See "Types of Warranty Service" for the legend and explanations of warranty-service types.

Types of Warranty Service

If required, IBM provides repair or exchange the above table and as described below. Warranty service may be provided by your reseller if approved by IBM to perform warranty service. Scheduling of service will depend upon the time of your call and is subject to parts availability. Service levels are response time objectives and are not guaranteed. The specified level of warranty service may not be available in all worldwide locations, additional charges may apply outside IBM's normal service area, contact your local IBM representative or your reseller for country and location specific information.

1. Customer Replaceable Unit ("CRU") Service

IBM provides replacement CRUs to you for you to install. CRU information and replacement instructions are shipped with your Machine and are available from IBM at any time on your request. Installation of Tier 1 CRUs is your responsibility. If IBM installs a Tier 1 CRU at your request, you will be charged for the installation. You may install a Tier 2 CRU yourself or request IBM to install it, at no additional charge, under the type of warranty service designated for your Machine. IBM specifies in the materials shipped with a replacement CRU whether a defective CRU must be returned to IBM. When return is required, 1) return instructions and a container are shipped with the replacement CRU, and 2) you may be charged for the replacement CRU if IBM does not receive the defective CRU within 30 days of your receipt of the replacement.

2. On-site Service

IBM or your reseller will either repair or exchange the failing Machine at your location and verify its operation. You must provide suitable working area to allow disassembly and reassembly of the IBM Machine. The area must be clean, well lit and suitable for the purpose. For some Machines, certain repairs may require sending the Machine to an IBM service center.

3. Courier or Depot Service*

You will disconnect the failing Machine for collection arranged by IBM. IBM will provide you with a shipping container for you to return your Machine to a designated service center. A courier will pick up your Machine and deliver it to the designated service center. Following its repair or exchange, IBM will arrange the return delivery of the Machine to your location. You are responsible for its installation and verification.

4. Customer Carry-In or Mail-In Service

You will deliver or mail as IBM specifies (prepaid unless IBM specifies otherwise) the failing Machine suitably packaged to a location IBM designates. After IBM has repaired or exchanged the Machine, IBM will make it available for your collection or, for Mail-in Service, IBM will return it to you at IBM's expense, unless IBM specifies otherwise. You are responsible for the subsequent installation and verification of the Machine.

5. CRU and On-site Service

This type of Warranty Service is a combination of Type 1 and Type 2 (see above).

6. CRU and Courier or Depot Service

This type of Warranty Service is a combination of Type 1 and Type 3 (see above).

7. CRU and Customer Carry-In or Mail-In Service

This type of Warranty Service is a combination of Type 1 and Type 4 (see above).

When a 5, 6 or 7 type of warranty service is listed, IBM will determine which type of warranty service is appropriate for the repair.

* This type of service is called ThinkPad EasyServ or EasyServ in some countries.

The IBM Machine Warranty World Wide Web site at http://www.ibm.com/servers/support/machine_warranties/ provides a worldwide overview of IBM's Limited Warranty for Machines, a Glossary of IBM definitions, Frequently Asked Questions (FAQs) and Support by Product (Machine) with links to Product Support pages. The IBM Statement of Limited Warranty is also available on this site in 29 languages.

To obtain warranty service contact IBM or your IBM reseller. In Canada or the United States, call 1-800-IBM-SERV (426-7378). In the EU countries, see the telephone numbers below.

EU Country Telephone List

Phone numbers are subject to change without notice. For the warranty service contact telephone number in a country subsequently added to the EU and not yet reflected in the list below, contact IBM in that country or visit the website above for a current telephone listing.

Austria +43-1-24592-5901	Latvia +386-61-1796-699
Belgium +32-70-23-3392	Lithuania +386-61-1796-699
Cyprus +357-22-841100	Luxembourg +352-298-977-5063
Czech Republic +420-2-7213-1316	Malta +356-23-4175
Denmark +45-4520-8200	Netherlands +31-20-514-5770
Estonia +386-61-1796-699	Poland +48-22-878-6999
Finland +358-8001-4260	Portugal +351-21-892-7147
France +33-238-557-450	Slovakia +421-2-4954-1217
Germany +49-1805-253553	Slovenia +386-1-4796-699

Greece +30-210-680-1700	Spain +34-91-714-7983
Hungary +36-1-382-5720	Sweden +46-8-477-4420
Ireland +353-1-815-4000	United Kingdom +44-0870-550-0900
Italy +39-800-820-094	

Appendix C. Notices

This information was developed for products and services offered in the U.S.A.

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Active PCI	IBM (logo)	Tivoli
Active PCI-X	IntelliStation	Tivoli Enterpris

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BladeCenter Predictive Failure

Analysis

Chipkill ServeRAID XA-64

ServerGuide X-Architecture e-business logo **XpandOnDemand** ServerProven @server

xSeries FlashCopy System x

i5/OS

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Important notes

Processor speeds indicate the internal clock speed of the microprocessor; other factors also affect application performance.

CD drive speeds list the variable read rate. Actual speeds vary and are often less than the maximum possible.

When referring to processor storage, real and virtual storage, or channel volume, KB stands for approximately 1000 bytes, MB stands for approximately 1 000 000 bytes, and GB stands for approximately 1 000 000 000 bytes.

When referring to hard disk drive capacity or communications volume, MB stands for 1 000 000 bytes, and GB stands for 1 000 000 000 bytes. Total user-accessible capacity may vary depending on operating environments.

Maximum internal hard disk drive capacities assume the replacement of any standard hard disk drives and population of all hard disk drive bays with the largest currently supported drives available from IBM.

Maximum memory may require replacement of the standard memory with an optional memory module.

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IBM makes no representations or warranties with respect to non-IBM products. Support (if any) for the non-IBM products is provided by the third party, not IBM.

Some software may differ from its retail version (if available), and may not include user manuals or all program functionality.

Product recycling and disposal

This unit must be recycled or discarded according to applicable local and national regulations. IBM encourages owners of information technology (IT) equipment to responsibly recycle their equipment when it is no longer needed. IBM offers a variety of product return programs and services in several countries to assist equipment owners in recycling their IT products.

Information on IBM product recycling offerings can be found on IBM's Internet site at http://www.ibm.com/ibm/environment/products/prp.shtml.

Esta unidad debe reciclarse o desecharse de acuerdo con lo establecido en la normativa nacional o local aplicable. IBM recomienda a los propietarios de equipos de tecnología de la información (TI) que reciclen responsablemente sus equipos cuando éstos ya no les sean útiles. IBM dispone de una serie de programas y servicios de devolución de productos en varios países, a fin de ayudar a los propietarios de equipos a reciclar sus productos de TI. Se puede encontrar información sobre las ofertas de reciclado de productos de IBM en el sitio web de IBM http://www.ibm.com/ibm/environment/products/prp.shtml.



Notice: This mark applies only to countries within the European Union (EU) and Norway.

This appliance is labeled in accordance with European Directive 2002/96/EC concerning waste electrical and electronic equipment (WEEE). The Directive determines the framework for the return and recycling of used appliances as applicable throughout the European Union. This label is applied to various products to indicate that the product is not to be thrown away, but rather reclaimed upon end of life per this Directive.

注意:このマークは EU 諸国およびノルウェーにおいてのみ適用されます。

この機器には、EU 諸国に対する廃電気電子機器指令 2002/96/EC(WEEE) のラベルが貼られています。この指令は、EU 諸国に適用する使用済み機器の回収とリサイクルの骨子を定めています。このラベルは、使用済みになった時に指令に従って適正な処理をする必要があることを知らせるために種々の製品に貼られています。

Remarque : Cette marque s'applique uniquement aux pays de l'Union Européenne et à la Norvège.

L'etiquette du système respecte la Directive européenne 2002/96/EC en matière de Déchets des Equipements Electriques et Electroniques (DEEE), qui détermine les dispositions de retour et de recyclage applicables aux systèmes

utilisés à travers l'Union européenne. Conformément à la directive, ladite étiquette précise que le produit sur lequel elle est apposée ne doit pas être jeté mais être récupéré en fin de vie.

In accordance with the European WEEE Directive, electrical and electronic equipment (EEE) is to be collected separately and to be reused, recycled, or recovered at end of life. Users of EEE with the WEEE marking per Annex IV of the WEEE Directive, as shown above, must not dispose of end of life EEE as unsorted municipal waste, but use the collection framework available to customers for the return, recycling, and recovery of WEEE. Customer participation is important to minimize any potential effects of EEE on the environment and human health due to the potential presence of hazardous substances in EEE. For proper collection and treatment, contact your local IBM representative.

Battery return program

This product may contain a sealed lead acid, nickel cadmium, nickel metal hydride, lithium, or lithium ion battery. Consult your user manual or service manual for specific battery information. The battery must be recycled or disposed of properly. Recycling facilities may not be available in your area. For information on disposal of batteries outside the United States, go to http://www.ibm.com/ibm/environment/products/batteryrecycle.shtml or contact your local waste disposal facility.

In the United States, IBM has established a return process for reuse, recycling, or proper disposal of used IBM sealed lead acid, nickel cadmium, nickel metal hydride, and battery packs from IBM equipment. For information on proper disposal of these batteries, contact IBM at 1-800-426-4333. Have the IBM part number listed on the battery available prior to your call.

For Taiwan: Please recycle batteries.



For the European Union:



For California: Perchlorate material – special handling may apply. See http://www.dtsc.ca.gov/hazardouswaste/perchlorate/.

The foregoing notice is provided in accordance with California Code of Regulations Title 22, Division 4.5 Chapter 33. Best Management Practices for Perchlorate Materials. This product/part may include a lithium manganese dioxide battery which contains a perchlorate substance.

Electronic emission notices

Federal Communications Commission (FCC) statement

Note: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference, in which case the user will be required to correct the interference at his own expense.

Properly shielded and grounded cables and connectors must be used in order to meet FCC emission limits. IBM is not responsible for any radio or television interference caused by using other than recommended cables and connectors or by unauthorized changes or modifications to this equipment. Unauthorized changes or modifications could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Industry Canada Class A emission compliance statement

This Class A digital apparatus complies with Canadian ICES-003.

Avis de conformité à la réglementation d'Industrie Canada

Cet appareil numérique de la classe A est conforme à la norme NMB-003 du Canada.

Australia and New Zealand Class A statement

Attention: This is a Class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

United Kingdom telecommunications safety requirement Notice to Customers

This apparatus is approved under approval number NS/G/1234/J/100003 for indirect connection to public telecommunication systems in the United Kingdom.

European Union EMC Directive conformance statement

This product is in conformity with the protection requirements of EU Council Directive 89/336/EEC on the approximation of the laws of the Member States relating to electromagnetic compatibility. IBM cannot accept responsibility for any failure to satisfy the protection requirements resulting from a nonrecommended modification of the product, including the fitting of non-IBM option cards.

This product has been tested and found to comply with the limits for Class A Information Technology Equipment according to CISPR 22/European Standard EN 55022. The limits for Class A equipment were derived for commercial and industrial environments to provide reasonable protection against interference with licensed communication equipment.

Attention: This is a Class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

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Taiwanese Class A warning statement

警告使用者: 這是甲類的資訊產品,在 居住的環境中使用時,可 能會造成射頻干擾,在這 種情況下,使用者會被要

求採取某些適當的對策。

Chinese Class A warning statement

声明 此为 A 级产品。在生活环境中, 该产品可能会造成无线电干扰。 在这种情况下,可能需要用户对其 干扰采取切实可行的措施。

Japanese Voluntary Control Council for Interference (VCCI) statement

この装置は、情報処理装置等電波障害自主規制協議会(VCCI)の基準に基づくクラスA情報技術装置です。この装置を家庭環境で使用すると電波妨害を引き起こすことがあります。この場合には使用者が適切な対策を講ずるよう要求されることがあります。

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