Nortel 10 Gb Ethernet Switch Module for IBM
BladeCenter

IBM

Installation Guide

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BladeCenter

Installation Guide

Note: Before using this information and the product it supports, read the general information in Appendix B, "Warranty," on page 41 and Appendix C, "Notices," on page 63.

First Edition (January 2007)

Contents

Safety

Before installing this product, read the Safety Information.

قبل تركيب هذا المنتج، يجب قراءة الملاحظات الآمنية

Antes de instalar este produto, leia as Informações de Segurança.

在安装本产品之前，请仔细阅读 Safety Information
(安全信息)。

安裝本產品之前，請先閱讀「安全資訊」。

Prije instalacije ovog produkta obavezno pročitajte Sigurnosne Upute.

Před instalací tohoto produktu si přečtěte příručku bezpečnostních instrukcí.

Læs sikkerhedsforskrifterne, før du installerer dette produkt.

Lees voordat u dit product installeert eerst de veiligheidsvoorschriften.

Ennen kuin asennat tämän tuotteen, lue turvaohjeet kohdasta Safety Information.

Avant d'installer ce produit, lisez les consignes de sécurité.

Vor der Installation dieses Produkts die Sicherheitshinweise lesen.

Πριν εγκαταστήσετε το προϊόν αυτό, διαβάστε τις πληροφορίες ασφάλειας
(safety information).

.לפני שתתקינו מוצר זה, קראו את הוראות הבטיחות

A termék telepítése előtt olvassa el a Biztonsági előírásokat!

Prima di installare questo prodotto, leggere le Informazioni sulla Sicurezza.

製品の設置の前に、安全情報をお読みください。

본 제품을 설치하기 전에 안전 정보를 읽으십시오.

Пред да се инсталира овој продукт, прочитајте информацијата за безбедност.

Les sikkerhetsinformasjonen (Safety Information) før du installerer dette produktet.

Przed zainstalowaniem tego produktu, należy zapoznać się
z książką "Informacje dotyczące bezpieczeństwa" (Safety Information).

Antes de instalar este produto, leia as Informações sobre Segurança.

Перед установкой продукта прочтите инструкции по
технике безопасности.

Pred inštaláciou tohto zariadenia si pečítaje Bezpečnostné predpisy.

Pred namestitvijo tega proizvoda preberite Varnostne informacije.

Antes de instalar este producto, lea la información de seguridad.

Läs säkerhetsinformationen innan du installerar den här produkten.

Important:

v

Each caution and danger statement in this document is labeled with a number. This number is used to cross reference an English-language caution or danger statement with translated versions of the caution or danger statement in the *Safety Information* document.

For example, if a caution statement is labeled "Statement 1," translations for that caution statement are in the *Safety Information* document under "Statement 1."

Be sure to read all caution and danger statements in this document before you perform the procedures. Read any additional safety information that comes with the server or optional device before you install the device.

Statement 1:

DANGER

**Electrical current from power, telephone, and communication cables is
hazardous.**

To avoid a shock hazard:

- **Do not connect or disconnect any cables or perform installation,
  maintenance, or reconfiguration of this product during an electrical
  storm.**
- **Connect all power cords to a properly wired and grounded electrical
  outlet.**
- **Connect to properly wired outlets any equipment that will be attached to
  this product.**
- **When possible, use one hand only to connect or disconnect signal
  cables.**
- **Never turn on any equipment when there is evidence of fire, water, or
  structural damage.**
- **Disconnect the attached power cords, telecommunications systems,
  networks, and modems before you open the device covers, unless
  instructed otherwise in the installation and configuration procedures.**
- **Connect and disconnect cables as described in the following table when
  installing, moving, or opening covers on this product or attached
  devices.**

To Connect:	To Disconnect:
1. Turn everything OFF.	1. Turn everything OFF.
2. First, attach all cables to devices.	2. First, remove power cords from outlet.
3. Attach signal cables to connectors.	3. Remove signal cables from connectors.
4. Attach power cords to outlet.	4. Remove all cables from devices.
5. Turn device ON.	

Statement 3:

CAUTION:
When laser products (such as CD-ROMs, DVD drives, fiber optic devices, or transmitters) are installed, note the following:

DANGER

Some laser products contain an embedded Class 3A or Class 3B laser diode. Note the following.

Laser radiation when open. Do not stare into the beam, do not view directly with optical instruments, and avoid direct exposure to the beam.

Class 1 Laser Product
Laser Klasse 1
Laser Klass 1
Luokan 1 Laserlaite
Appareil À Laser de Classe 1

Statement 8:

CAUTION:
Never remove the cover on a power supply or any part that has the following label attached.

Hazardous voltage, current, and energy levels are present inside any component that has this label attached. There are no serviceable parts inside these components. If you suspect a problem with one of these parts, contact a service technician.

Chapter 1. The Nortel 10 Gb Ethernet Switch Module

The Nortel 10 Gb Ethernet Switch Module for IBM® BladeCenter® is a high-speed Ethernet component that is installed into a BladeCenter unit that supports high-speed I/O modules.

This *Installation Guide* contains instructions for and information about:

- Setting up and installing or replacing the Nortel 10 Gb Ethernet Switch Module for IBM BladeCenter
- Installing and removing optional devices in the switch module
- Using the information panel, LEDs, and external ports on the switch module
- Cabling the switch module and its optional devices
- Configuring the switch module
- Updating the switch-module software
- Solving problems with the switch module

For installation instructions, see Chapter 2, "Installing and replacing a switch module," on page 7 and Chapter 3, "Installing and removing a 10 Gb XFP module," on page 13. For additional information about switch modules and other BladeCenter components, see the BladeCenter documentation that comes with these devices.

To support each Nortel 10 Gb high-speed switch module (HSSM) that you install in the BladeCenter unit, you must also install a compatible, high-speed Ethernet expansion card (also known as an Ethernet I/O card), such as the NetXen 10 Gb Ethernet expansion card, in each blade server that you want to communicate with the switch module. In this environment, the expansion card operates as a host channel adapter (HCA). For additional information, see Chapter 2, "Installing and replacing a switch module," on page 7 and the installation information for the Ethernet expansion card.

For information about the types of compatible expansion cards for the blade server, contact your IBM marketing representative or authorized reseller. For a list of supported optional devices for the blade server, see http://www.ibm.com/servers/eserver/serverproven/compat/us/. For details about compatible expansion card installation, configuration, and use, see the documentation that comes with this adapter.

You can obtain up-to-date information about the Nortel 10 Gb Ethernet Switch Module for IBM BladeCenter at http://www.ibm.com/systems/bladecenter/.

Notes:

1. Throughout this document, the Nortel 10 Gb Ethernet Switch Module for IBM BladeCenter is referred to as the high-speed switch module, the HSSM, the switch module, or the I/O module.
2. Unless otherwise stated, references to the BladeCenter unit apply to all BladeCenter units that support high-speed I/O modules, such as the BladeCenter H unit.
3. Changes are made periodically to the IBM Web site. Procedures for locating firmware and documentation might vary slightly from what is described in this document.
4. The illustrations in this document might differ slightly from your hardware.

5. The screens that are described or referenced in this document might differ slightly from the screens that are displayed by your system. Screen content varies according to the type of BladeCenter unit and the firmware versions and options that are installed.

6. Unless otherwise stated, references to the management module apply only to the BladeCenter Advanced Management Module, which is the only type of management module that supports the switch module.

The Nortel 10 Gb Ethernet Switch Module for IBM BladeCenter has the following components:

- Fourteen internal 10 Gb ports, one connected to each of the blade servers in the BladeCenter unit
- Two internal 1 Gb ports to connect to the management module
- Six external 10 Gb user ports for connecting small-form-factor pluggable (XFP) modules
- One external 1 Gb Ethernet port for management use
- One external RS-232 serial port for management use

You can manage and configure the Nortel 10 Gb Ethernet Switch Module through multiple interfaces:

- A Telnet connection to the embedded command-line interface (CLI)
- A terminal emulation program connection to the serial-port interface
- A Web browser-based interface (BBI) connection to the switch module

  For more information, see Chapter 6, "Configuring the switch module," on page 23.

Record information about the switch module in the following table. The product name and serial number are on the identification label on the bottom cover of the switch module. The media access control (MAC) address is on a separate label on the bottom cover of the switch module. For an illustration that shows the locations of these labels, see "Major components of the switch module" on page 5. You will need this information when you register the switch module with IBM. You can register the switch module at http://www.ibm.com/support/mysupport/.

Product name	Nortel 10 Gb Ethernet Switch Module for IBM BladeCenter
Model number	_____
Serial number	_____
Part number	_____
Media access control (MAC) address for switch module	_____
MAC addresses for other components	_____
	_____
	_____

Specifications

For detailed information about the switch-module hardware and software features, specifications, and standards, see the *Nortel 10 Gb Ethernet Switch Module for IBM BladeCenter Application Guide.*

Related documentation

This *Installation Guide* contains setup and installation instructions for the switch module and general information about the switch module, including getting started, how to configure the switch module, and how to get help.

Notes:
- The most recent versions of this *Installation Guide* and all other BladeCenter documentation are at http://www.ibm.com/systems/support/
- Depending on your blade server model, additional documentation might be included on the IBM *BladeCenter Documentation* CD for the IBM BladeCenter unit.

The following related documentation is available at http://www.ibm.com/systems/support/:
- BladeCenter *Problem Determination and Service Guide*
- BladeCenter *Hardware Maintenance Manual and Troubleshooting Guide*
- *BladeCenter Advanced Management Module Installation Guide* or *BladeCenter T Advanced Management Module Installation Guide*
- *IBM BladeCenter Management Module Command-Line Interface Reference Guide*
- *IBM BladeCenter Advanced Management Module User's Guide*
- *Installation and User's Guide* for the BladeCenter unit
- *Safety Information*
- *NetXen 10 Gb Ethernet Expansion Card for IBM BladeCenter Installation Guide*
- *Nortel 10 Gb Ethernet Switch Module for IBM BladeCenter Application Guide*
- *Nortel 10 Gb Ethernet Switch Module for IBM BladeCenter Browser Based Interface Quick Guide*
- *Nortel 10 Gb Ethernet Switch Module for IBM BladeCenter Command Reference*
- *Nortel 10 Gb Ethernet Switch Module for IBM BladeCenter ISCLI Reference*

In addition, you might have to review the IBM *Configuration and Options Guide*, which contains information about which XFP module and cable are required to connect the switch module to other network devices. This document is available in both HTML and Portable Document Format (PDF) from http://www.ibm.com/servers/eserver/xseries/cog/.

For more information about documentation requirements, see "Using the documentation" on page 39.

Inventory checklist

Make sure that the shipping carton contains the following items:

- One Nortel 10 Gb Ethernet Switch Module for IBM BladeCenter
- The *Nortel 10 Gb Ethernet Switch Module for IBM BladeCenter Installation Guide* (this document)
- One serial console cable
- One filler module
- Safety flyer
- End User License Agreement

If any of these items are missing or damaged, contact your authorized reseller for replacement.

Notices and statements in this document

The caution and danger statements in this document are also in the multilingual *Safety Information* document, which is on the IBM *BladeCenter Documentation* CD for the BladeCenter unit. Each statement is numbered for reference to the corresponding statement in your language in the *Safety Information* document.

The following notices and statements are used in this document:

- **Note:** These notices provide important tips, guidance, or advice.
- **Important:** These notices provide information or advice that might help you avoid inconvenient or problem situations.
- **Attention:** These notices indicate potential damage to programs, devices, or data. An attention notice is placed just before the instruction or situation in which damage could occur.
- **Caution:** These statements indicate situations that can be potentially hazardous to you. A caution statement is placed just before the description of a potentially hazardous procedure step or situation.
- **Danger:** These statements indicate situations that can be potentially lethal or extremely hazardous to you. A danger statement is placed just before the description of a potentially lethal or extremely hazardous procedure step or situation.

Major components of the switch module

The following illustration shows the major components of the switch module.

Note: The illustrations in this document might differ slightly from your hardware, and your switch module might have labels that are not shown in the illustrations in this document.

Product name label

Safety certification label

Product name label

Top

Bottom

Common language
equipment identifier
(CLEI) label

Media access control (MAC)
address label

Part number/serialnumber label

XFP module ports

Release levers

Release latches

Information panel

Front
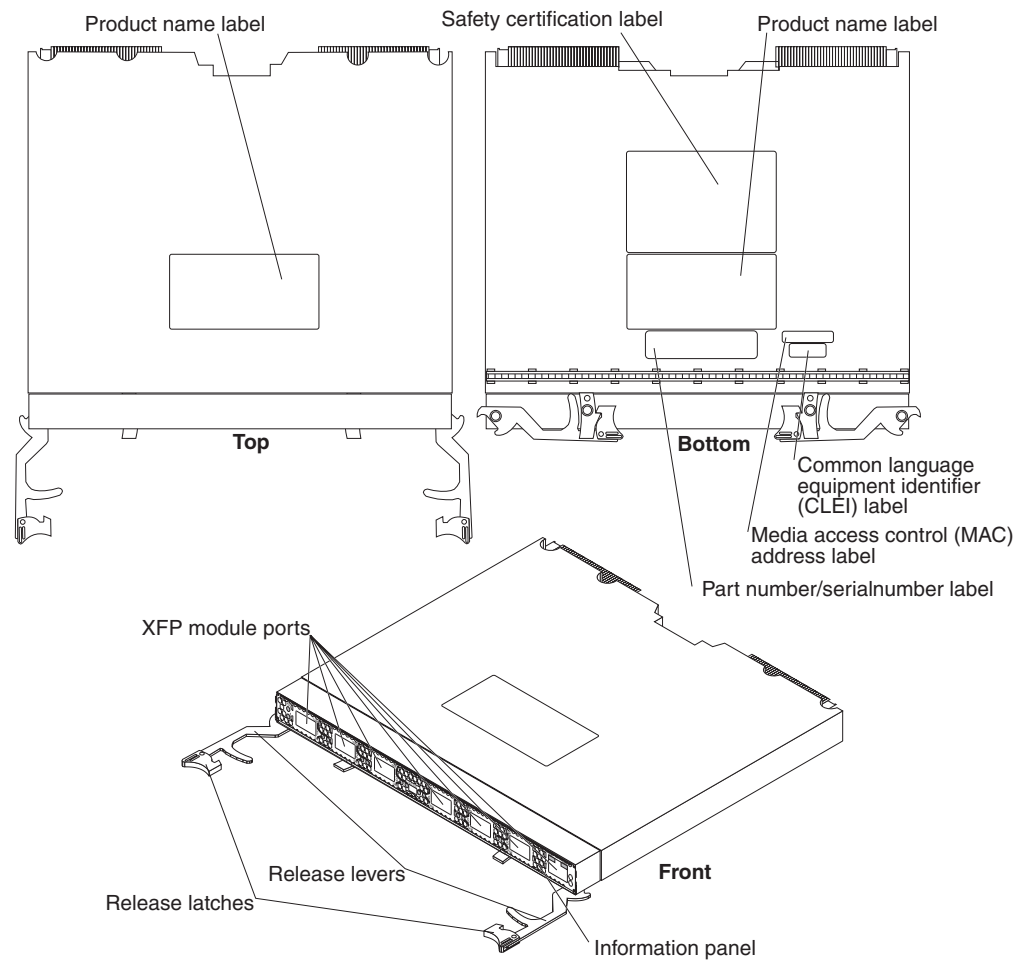
For more information about the components of the information panel, see Chapter 5, "Information panels, LEDs, and external ports," on page 19.

Chapter 2. Installing and replacing a switch module

This chapter provides instructions for installing a switch module in the BladeCenter unit and for removing a switch module from the BladeCenter unit.

The following illustration shows an example of a BladeCenter unit with the I/O-module bays identified. In this example, these bays are in the rear of the BladeCenter chassis. In a different type of BladeCenter unit, the bays might be in a different location.

I/O module bay 7
I/O module bay 8
Power connector 2
Power connector 1
I/O module bay 1
I/O module bay 5
Management module 1
I/O module bay 3
Blower module 1 error LED
Blower module 1
I/O module bay 2
I/O module bay 6
Management module bay 2
I/O module bay 4
Blower module 2 error LED
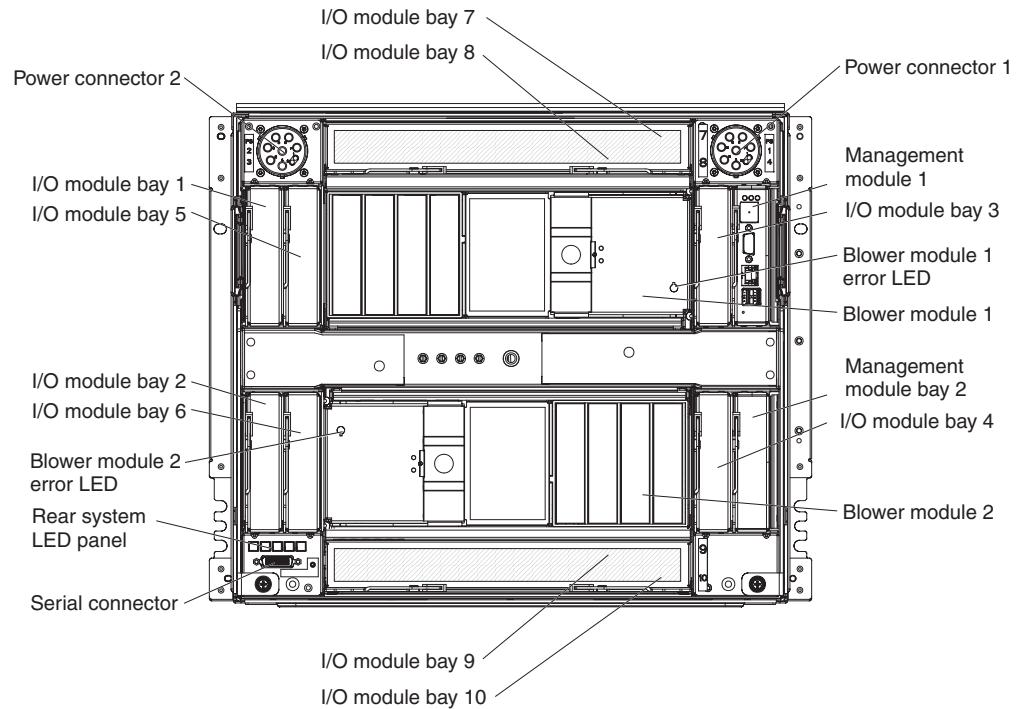Rear system LED panel
Blower module 2
Serial connector
I/O module bay 9
I/O module bay 10

As of the date of this document, the switch module can be installed only in I/O-module bay 7 or 9 of the BladeCenter unit. The other I/O-module bays do not support the switch module.

An expansion card or host channel adapter (HCA) must be installed in each blade server that you want to communicate with. The expansion card has two ports. To enable the switch module to communicate with a blade server, at least one switch module must be installed in the BladeCenter unit. For details about expansion-card installation, configuration, and use, see the documentation that comes with the expansion card.

Installing a second switch module enables a redundant path and a separate connection from the blade server to the external Ethernet network.

As of the date of this document, the BladeCenter unit supports a maximum of two Nortel 10 Gb Ethernet Switch Modules. Depending on the type of BladeCenter unit that you are using, the BladeCenter unit supports a maximum of 10 or 14 expansion cards.

Notes:

- The blade servers or BladeCenter units that are described or shown in this document might be different from your blade server or BladeCenter unit. For additional information, see the documentation that comes with your blade server or BladeCenter unit.
- If you are installing only one switch module, use I/O-module bay 7 or 9.
- When the switch module is installed in a BladeCenter unit, the internal ports operate at 10 Gbps, and the external ports operate at speeds up to 10 Gbps.
- Configuration requirements for the switch module and the BladeCenter unit might vary. You can obtain up-to-date information about the switch module and the BladeCenter unit at http://www.ibm.com/systems/bladecenter/.

Installation guidelines

Before you install the switch module in the BladeCenter unit, read the following information:

- Read the safety information that begins on page v, "Handling static-sensitive devices" on page 9, and the safety statements in the BladeCenter unit documentation. This information will help you work safely.
- Observe good housekeeping in the area where you are working. Place removed covers and other parts in a safe place.
- Blue on a component indicates touch points, where you can grip the component to remove it from or install it in the blade server or BladeCenter unit, open or close a latch, and so on.
- Orange on a component or an orange label on or near a component on the switch module, blade server, or BladeCenter unit indicates that the component can be hot-swapped, which means that if the BladeCenter unit and operating system support hot-swap capability, you can remove or install the component while the BladeCenter unit is running. (Orange can also indicate touch points on hot-swap components.) See the instructions for removing or installing a specific hot-swap component for any additional procedures that you might have to perform before you remove or install the component.
- You do not have to turn off the BladeCenter unit to install or replace any of the hot-swap modules on the front or rear of the BladeCenter unit.
- When you install a switch module in the BladeCenter unit, you must also install a 10 Gb I/O expansion card in the blade server to support the switch module.
- When you are finished working on the blade server or BladeCenter unit, reinstall all safety shields, guards, labels, and ground wires.
- For a list of supported optional devices for the BladeCenter unit and other IBM products, see http://www.ibm.com/servers/eserver/serverproven/compat/us/.

System reliability guidelines

To help ensure proper cooling, performance, and system reliability, make sure that the following requirements are met:

- Each of the module bays on the rear of the BladeCenter unit contains either a module or a filler module.
- A removed hot-swap module is replaced with an identical module or filler module within 1 minute of removal.
- A removed hot-swap blade server is replaced with another blade server or filler blade within 1 minute of removal.
- The ventilation areas on the sides of the blade server are not blocked.

- You have followed the reliability guidelines in the documentation that comes with the BladeCenter unit.

Cable requirements for the switch module are described in the IBM *Configuration and Options Guide* at http://www.ibm.com/servers/eserver/xseries/cog/. See the documentation that comes with the blade server for cable-routing information.

Handling static-sensitive devices

Attention: Static electricity can damage the BladeCenter unit and other electronic devices. To avoid damage, keep static-sensitive devices in their static-protective packages until you are ready to install them.

To reduce the possibility of electrostatic discharge, observe the following precautions:

- Limit your movement. Movement can cause static electricity to build up around you.
- Handle the device carefully, holding it by its edges or its frame.
- Do not touch solder joints, pins, or exposed printed circuitry.
- Do not leave the device where others can handle and damage it.
- While the device is still in its static-protective package, touch it to an *unpainted* metal surface of the BladeCenter unit chassis or an *unpainted* metal surface on any other grounded rack component in the rack that you are installing the device in for at least 2 seconds. This drains static electricity from the package and from your body.
- Remove the device from its package and install it directly into the BladeCenter unit without setting down the device. If it is necessary to set down the device, put it back into its static-protective package. Do not place the device on the BladeCenter unit or on a metal surface.
- Take additional care when you handle devices during cold weather. Heating reduces indoor humidity and increases static electricity.
- Some types of BladeCenter units come with electrostatic discharge (ESD) connectors. If the BladeCenter unit is equipped with an ESD connector, see the documentation that comes with the BladeCenter unit for using the ESD connector.

Installing a switch module

To install a switch module, complete the following steps:

1. Read the safety information that begins on page v and "Installation guidelines" on page 8.
2. If you have not already done so, touch the static-protective package that contains the switch module to an *unpainted* metal surface of the BladeCenter chassis or an *unpainted* metal surface on any other grounded rack component in the rack in which you are installing the switch module for at least 2 seconds.
3. Select I/O-module bay 7 or 9 in which to install the switch module.

   Note: For details about I/O-module bay requirements and bay locations, see the documentation for the BladeCenter unit and blade servers.

4. Remove the filler module from the selected bay. Store the filler module for future use.

   Each I/O-module bay must contain either an I/O-module or a filler module. Therefore, if the removed filler module occupied two bays, you must install a single-high filler module into the unused bay, as described in step 6.

5. If you have not already done so, touch the static-protective package that contains the switch module to an *unpainted* metal surface of the BladeCenter unit or an *unpainted* metal surface on any other grounded rack-component for at least 2 seconds.

6. If the removed filler module (from step 4) occupied two bays (7 and 8 or 9 and 10):

   - Remove the single-high filler module from the static-protective package that contains the switch module.
   - Install the single-high filler module into the unused bay (8 or 10).

7. Remove the switch module from its static-protective package.

8. Make sure that the release levers on the switch module are in the open position (perpendicular to the module).

   For specific instructions for installing a switch module in the BladeCenter unit, see the documentation that comes with the BladeCenter unit.

9. Slide the switch module into the applicable I/O-module bay until it stops.

10. Push the release levers on the front of the switch module to the closed position. After you insert and lock the switch module, it is turned on, and a power-on self-test (POST) occurs to verify that the switch module is operating correctly.

    Notes:

    a. The switch module takes approximately 60 seconds to complete the POST. When the switch module is turned on, an LED test occurs. All LEDs are lit and remain lit during POST; then, all the LEDs except the OK LED turn off. This indicates normal POST results.

    b. To maintain proper airflow, make sure that the ventilation areas on the sides of the blade server are not blocked.

11. Make sure that the LEDs on the switch module indicate that it is operating correctly (see "Information LEDs" on page 20).

12. If you have a second switch module to install, repeat step 4 through step 11; otherwise, go to the next step.

13. Attach any cables that are required by the switch module. For additional information about cabling the switch module, see Chapter 4, "Cabling the switch module and the XFP module," on page 17, the documentation that comes with the cables, and the optional network devices to which the cables have been connected. For the locations of the connectors on the BladeCenter unit, see the documentation that comes with the BladeCenter unit. Then, continue with the next step.

14. Make sure that the external ports on the switch module are enabled through one of the management-module interfaces, such as the Web-based interface or the CLI.

Removing or replacing a switch module

To replace a switch module, complete the following steps:

1. Read the safety information that begins on page v, and "Installation guidelines" on page 8.

2. Disconnect any cables from the switch module that you are removing. Removing these cables (especially an Ethernet cable) disrupts the network connection from the external Ethernet port to any connected external Ethernet devices. If you plan to replace the switch module with another switch module, you can use the existing Ethernet cable, provided that it remains securely attached to the Ethernet network. For additional information about cabling the switch module, see Chapter 4, "Cabling the switch module and the XFP module," on page 17, the documentation that comes with the cables, and the optional network devices to which the cables have been connected. For the locations of the connectors on the BladeCenter unit, see the documentation that comes with the BladeCenter unit. Then, continue with step 3.

3. Pull the release latches out from the switch module. The switch module moves out of the bay approximately 0.6 cm (0.25 inch).

4. Slide the switch module out of the bay and set it aside.

5. Place either another switch module or a filler module in the bay.

   Important: Complete this step within 1 minute. (For more information, see steps 10 and 11 on page 10.)

6. If you placed a filler module in the bay, continue with the next chapter.

   If you placed a switch module in the bay, reconnect the other cables that you disconnected. Attach any additional cables that are required by the switch module. For additional information about cabling the switch module, see Chapter 4, "Cabling the switch module and the XFP module," on page 17, the documentation that comes with the cables, and the optional network devices to which the cables have been connected. For the locations of the connectors on the BladeCenter unit, see the documentation that comes with the BladeCenter unit. Then, continue with Chapter 3, "Installing and removing a 10 Gb XFP module," on page 13.

Chapter 3. Installing and removing a 10 Gb XFP module

The switch module supports the 10 Gb small-form-factor pluggable (XFP) module. The XFP module is a laser product that converts electrical signals to optical signals.

For additional information about the location of the switch module, the network interface requirements, and expansion options, see the documentation for your BladeCenter unit.

Note: The illustrations in this document might differ slightly from your hardware.

Handling an XFP module

Before you install an XFP module, read the following information:

- The module housing of the XFP has an integral guide key that is designed to prevent you from inserting the module incorrectly.
- Use minimal pressure when you insert the module into the port. Forcing the module into the port can cause damage to the module or the module port.
- You can insert or remove the module while the BladeCenter unit is turned on.
- You must first insert the module into the port before you can connect the cables.
- You must remove the cable from the XFP module before you remove the XFP module from the switch module.

Statement 3:

CAUTION:
When laser products (such as CD-ROMs, DVD drives, fiber optic devices, or transmitters) are installed, note the following:

– **Do not remove the covers. Removing the covers of the laser product could result in exposure to hazardous laser radiation. There are no serviceable parts inside the device.**

– **Use of controls or adjustments or performance of procedures other than those specified herein might result in hazardous radiation exposure.**

DANGER

Some laser products contain an embedded Class 3A or Class 3B laser diode. Note the following.

Laser radiation when open. Do not stare into the beam, do not view directly with optical instruments, and avoid direct exposure to the beam.

Class 1 Laser Product
Laser Klasse 1
Laser Klass 1
Luokan 1 Laserlaite
Appareil À Laser de Classe 1

Installing an XFP module

The XFP module provides two fiber optic cable connectors for connecting to external ports. To install an XFP module, complete the following steps:

1. Read the safety information that begins on page v and "Installation guidelines" on page 8.

2. If you have not already done so, touch the static-protective package that contains the XFP module to an *unpainted* metal surface of the BladeCenter chassis or an *unpainted* metal surface on any other grounded rack component in the rack in which you are installing the switch module for at least 2 seconds.

3. Read the information in "Handling an XFP module" on page 13.

4. Remove the XFP module from its static-protective package.

5. Remove the protective cap from the XFP module and store it in a safe place.

   Attention: To avoid damage to the cable or the XFP module, make sure that you do not connect the fiber optic cable before you install the XFP module.

6. Insert the XFP module into the XFP module port until it clicks into place.
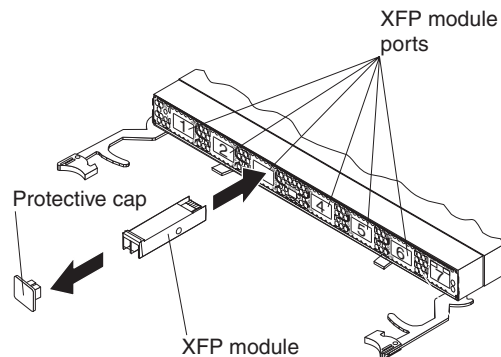
   Attention: To avoid damage to the cable or the XFP module, make sure that you do not connect the fiber optic cable *before* you install the XFP module.

7. Connect the fiber optic cable (see "Connecting the XFP-module cable" on page 17) and any cables that you disconnected earlier.

Removing an XFP module

To remove an XFP module, complete the following steps:

1. Read the safety information that begins on page v and "Installation guidelines" on page 8.

2. Read the information in "Handling an XFP module" on page 13.

3. Remove the fiber optic cable from the XFP module that you want to replace. For more information about removing the cable, see "Disconnecting the XFP-module cable" on page 18.

   Attention: To avoid damage to the cable or the XFP module, make sure that you disconnect the fiber-optic cable *before* you remove the XFP module.

4. Unlock the XFP module by pulling the wire tab straight out, as shown in the following illustration.
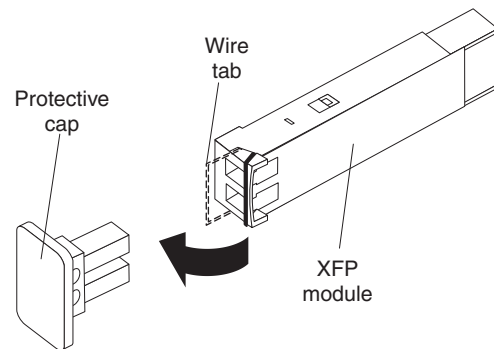
5. Grasp the wire tab on the XFP module and pull it out of the port.

6. Replace the protective cap on the XFP module.

7. Place the XFP module into a static-protective package.

# Chapter 4. Cabling the switch module and the XFP module

This chapter describes how to cable the switch module and its optional devices.

Note: The illustrations in this document might differ slightly from your hardware.

Connecting the serial console cable

To connect the serial console cable to the switch module, connect the serial cable to the RS-232 serial console port of the switch module and the other end of the cable to the console device.
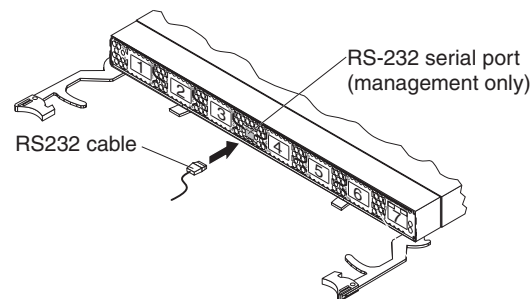
Disconnecting the serial console cable

To disconnect the serial console cable, gently pull the cable from the switch module.

Connecting the XFP-module cable

Attention: To avoid damage to the fiber optic cables, follow these guidelines:

- Do not route the cable along a folding cable-management arm.
- When you attach the cable to a device on slide rails, leave enough slack in the cable so that it does not bend to a radius of less than 38 mm (1.5 in.) when the device is extended or become pinched when the device is retracted.
- Route the cable away from places where it can be snagged by other devices in the rack.
- Do not overtighten the cable straps or bend the cables to a radius of less than 38 mm (1.5 in.).
- Do not put excess weight on the cable at the connection point. Make sure that the cable is well supported.

To connect the XFP-module cable, complete the following steps:

1. Remove the protective caps from the end of the fiber optic cable.
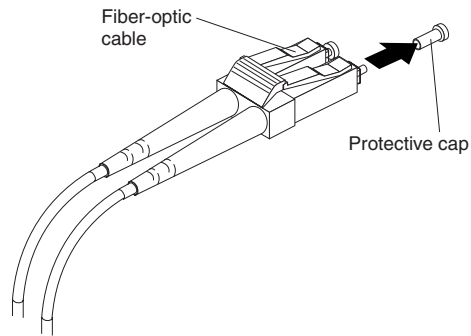
2. Gently slide the fiber optic cable into the XFP module until it clicks into place.
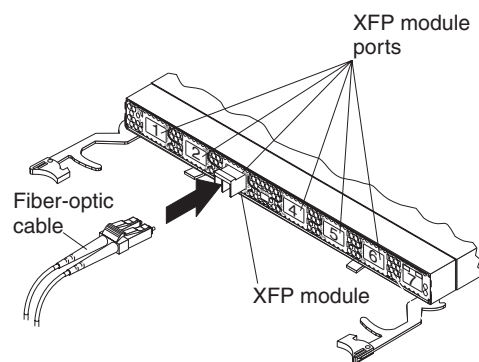
3. Check the LEDs on the switch module. When the switch module is operating correctly, the green link LED is lit. For information about the status of the switch module LEDs, see Chapter 5, "Information panels, LEDs, and external ports," on page 19.

Disconnecting the XFP-module cable

To disconnect the XFP-module cable, complete the following steps:

1. Squeeze the release tabs and gently pull the fiber optic cable from the XFP module.

2. Replace the protective caps on the ends of the fiber optic cable.

Chapter 5. Information panels, LEDs, and external ports

This chapter describes the information panels and LEDs on the switch module and identifies the external ports on the information panels.

Note: The illustrations in this document might differ slightly from your hardware.

Information panel

The front panel of the switch module contains information LEDs, six XFP module port connectors, one RS-232 serial port connector, and one Ethernet port connector, as shown in the following illustration.
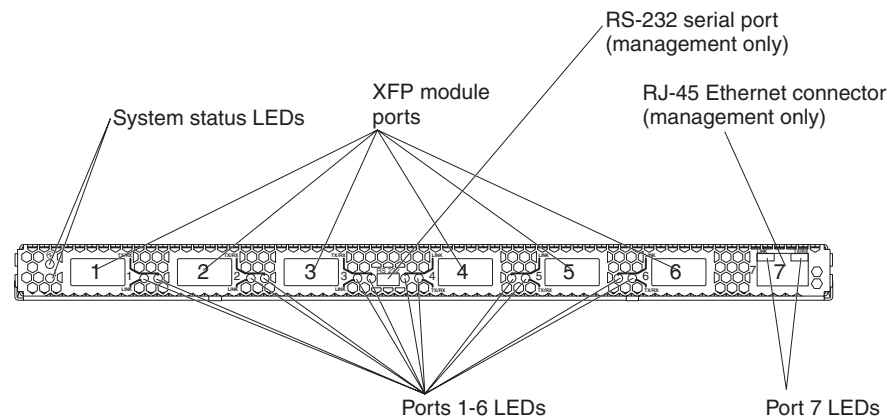
The switch-module information panel contains the following components:

- LEDs that display the following information:
  - The status of the switch module and its network connection
  - The status of the external connections to the switch module

  For further details about LEDs, see "Information LEDs" on page 20.

- Six XFP port connectors to attach XFP modules. These connectors are identified as ports EXT1 through EXT6 in the I/O-module configuration menus and are labeled 1 through 6 (from left to right) on the switch module.

- One RS-232 serial port connector for console port use (management purposes) only. This connector is between STP module ports 3 and 4 on the switch module. Do *not* attach any devices to this connector other than the serial cable that comes with the switch module, as described in Chapter 4, "Cabling the switch module and the XFP module," on page 17. If you have to include serial devices in your system configuration, you can attach them to the blade servers or BladeCenter unit. For additional information, see the documentation that comes with your blade servers or BladeCenter unit.

- One RJ-45 Ethernet port connector for management use only. Do *not* attach any devices to this connector other than a compatible cable. This connector is identified as port EXT7 in the I/O-module configuration menus and is labeled 7 on the switch module.

  If you have to include Ethernet devices in your system configuration, you can attach them to the blade servers or BladeCenter unit. For additional information, see the documentation that comes with your blade servers or BladeCenter unit.

Information LEDs

The front panel of the switch module has multiple sets of LEDs. The OK and switch-module error LEDs in the first column at the left of the switch module indicate the switch-module status. The link (LINK) and activity (TX/RX) LEDs indicate the status of the external ports.

The following illustration shows the locations of the LEDs on the switch module. These LEDs are described in "Switch-module status LEDs" on page 21 and "Port status LEDs" on page 21.
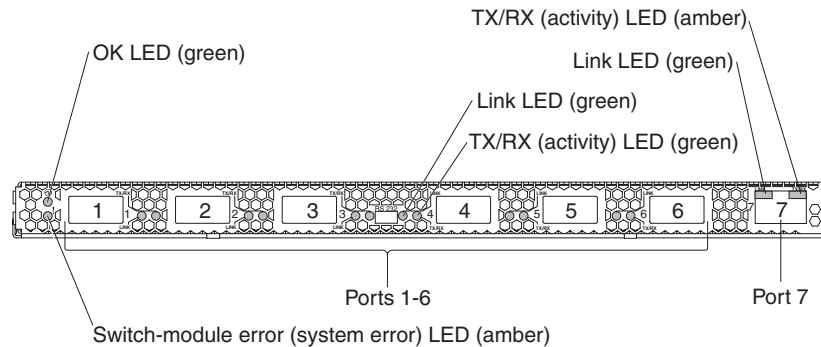
Notes:

- An amber LED on the BladeCenter unit is lit when a system error or event has occurred. To identify the error or event, check the BladeCenter management-module event log or the switch system log.
- An LED test occurs whenever the switch module is turned on. All LEDs are lit and remain lit during POST, and then all the LEDs except the OK LED turn off.

Any errors that are detected during POST are written to the system log. For information about the command to read the system log, see the *Nortel 10 Gb Ethernet Switch Module for IBM BladeCenter Command Reference*.

When POST errors are written to the system log, these errors are also written to the BladeCenter management-module event log. If a hardware error, such as a current fault occurs, the management module displays it. If a software error occurs, the management module displays the `Module did not complete POST` message and a post error code that indicates the test that was running when the error was detected.

Note: You can also use the management module to make sure that the switch module is operating correctly. For more information, see the documentation for the BladeCenter unit.

Switch-module status LEDs

The two LEDs in the first column on the left of the switch module represent the switch-module status. The green LED at the top is the OK (☉) LED; it indicates that the switch module is on or off. The amber LED at the bottom is the switch-module error (!) LED; it indicates that an error status has occurred on the switch module.

OK (☉) LED
> This green LED is at the top left of the switch module on the front panel.
> - When this LED is lit, it indicates that the switch module is on.
> - When this LED is not lit and the amber switch-module error LED is lit, it indicates a critical alert. If the amber LED is also not lit, it indicates that the switch module is off.

Switch-module error (!) LED
> This amber LED is at the bottom left of the switch module on the front panel.
> - When this LED is lit, it indicates a POST failure or critical alert.
>
>   **Note:** When this LED is lit, the system-error LED on the BladeCenter unit is also lit.
> - When this LED is not lit and the green LED is lit, it indicates that the switch module is working correctly. If the green LED is also not lit, it indicates that the switch module is off.

Port status LEDs

Two port status LEDs are on each of the seven external ports on the front panel of the switch module. These LEDs indicate the link and activity status of each external port. In each pair of LEDs, the link LED is to the left of the activity (TX/RX) LED.

Link LED (ports 1 through 6) or L LED (port 7)
> This green LED is on ports 1 through 7. It indicates whether the corresponding port link is up or down.
>
> **Note:** On port 7, this LED is labeled "L" ("link").
> - When this LED is lit, there is an active connection (or link) between the corresponding port and the device that is using this connection.
> - When this LED is not lit, it indicates that there is no signal on the corresponding port, or the link is down.

Activity (TX/RX) LED
> This LED is green on ports 1 through 6. It is amber on port 7. It indicates the status of the link activity for the corresponding port.
> - When this LED is flashing or lit, the corresponding port is connected and online, and link activity is occurring on that port.
> - When this LED is not lit, it indicates that there is no signal or no link activity on the corresponding port.

Chapter 6. Configuring the switch module

The switch module has an internal Ethernet path to the management module, seven external Ethernet ports, and a serial console port. The switch module supports two remote-access modes for management through Ethernet connections. You can select the mode that is best suited for your BladeCenter environment.

- **Default mode:** The default mode uses the internal path to the management module only. In this mode, the remote-access link to the management console must be attached to the Ethernet connector on the management module. The Internet protocol (IP) addresses and SNMP parameters of the switch modules can be automatically assigned by the IBM Director BladeCenter Deployment wizard (when available), or you must assign them through the BladeCenter Management and Configuration Program. This mode enables you to provide a secure LAN for management of the BladeCenter subsystems that is separate from the data network. See "Establishing a TCP/IP session through the management module" on page 24 for more information.

- **Remote management mode:** You can enable remote management of the switch module through the seven external ports, instead of or in addition to access through the management module. This mode can be enabled only through the management-module configuration interface. When this mode is enabled, the six external XFP ports support both management traffic and BladeCenter application data traffic. The external RJ-45 Ethernet port can be used only for management traffic.

  This mode enables the use of additional switch-module IP addresses on different IP subnets than the management modules. This is useful when the switch modules are to be managed and controlled as part of the overall network infrastructure, while secure management of other BladeCenter subsystems is maintained through the management module. See "Enabling management through external ports" on page 25 for additional instructions about configuring the switch module for this mode of operation.

The RS-232 console port provides an alternative path to manage and configure the switch for local access.

Important:

- Before you configure the switch module, make sure that the management modules in the BladeCenter unit are correctly configured. For more information about configuring the switch module, see the following documents:
  - *Installation and User's Guide* for the BladeCenter unit
  - *BladeCenter Advanced Management Module Installation Guide* or *BladeCenter T Advanced Management Module Installation Guide*
  - *IBM BladeCenter Advanced Management Module User's Guide*
- The default IP address of the switch module is 192.168.70.133, 192.168.70.134, 192.168.70.135, or 192.168.70.136, depending on the switch-module bay where it is installed.
- If you change the IP address of the switch module and restart the BladeCenter unit, the switch module maintains this new IP address as its default value.
- The management module and the switch module can communicate with each other only if they are on the same IP subnet.
- When you use the management-module Web interface to update the switch-module configuration, the management-module firmware saves the new

configuration in its internal nonvolatile random-access memory (NVRAM). If the switch module restarts, the management module applies the saved configuration to the switch module.

If the switch module restarts and the management module cannot apply the saved configuration, the switch module defaults to using the configuration that it had previously saved. If the IP subnet address of the switch module does not match the IP subnet address of the management module, you can no longer manage the switch module from the management module.

- For switch communication with a remote management station, such as an IBM Director management server, through the management-module external Ethernet port, the switch-module internal-network interface and the management-module external interface must be on the same IP subnet.

For specific details about configuring the switch module and preparing for system installation, see the documentation listed in "Related documentation" on page 3.

Notes:
- Unless otherwise stated, references to the management module apply only to the BladeCenter Advanced Management Module, which is the only type of management module that supports the switch module.
- Throughout this document, the management-module Web-based user interface is also known as the BladeCenter management-module Web interface.
- Throughout this document, the user name is also known as the login name or user ID for logging on to interfaces or programs.
- The screens that are described or referenced in this document might differ slightly from the screens that are displayed by your system. Screen content varies according to the type of BladeCenter unit and the firmware versions and options that are installed.

Establishing a TCP/IP session through the management module

To establish a TCP/IP session for the switch module through the management module, complete the following steps:

1. Log on to the management module as described in the *User's Guide* or *Command Line Interface Reference Guide* for your management module. If necessary, obtain the IP address of the management module from your system administrator. The management-module window opens.

   Note: The **User ID** and **Password** fields are case-sensitive. Type your information in uppercase letters only. To maintain system security, change your password after you log on for the first time. The default User ID is USERID, and the default password is PASSW0RD (where the sixth character is the number zero, not the letter O).

2. From the **I/O Module Tasks** menu, click **Configuration**.

3. In the **I/O Module Configuration** area, click the bay number that corresponds to the location of the switch module that you installed.

4. In the **IP address** field in the **New Static IP Configuration** area, type the new TCP/IP address of the switch module; then, click **Save**.

   Note: The management module does not check for invalid IP addresses.

5. Click **Advanced Configuration**. You can now start a Web session or a Telnet session.

The Web interface and the Telnet program provide different ways to access the same internal-switching software and configure it.

- If your system application requires that you use the Web interface program, see "Configuring the switch module through the switch-module browser-based interface" on page 28 for additional information.
- If your system application requires that you use the Telnet program, see "Configuring the switch module through the Telnet interface" on page 26 for additional information.

Enabling management through external ports

To access and manage the switch module through external interfaces, you must enable the external ports and the ability to manage the switch through them. Use the information in the following table to configure your ports.

External management	External ports	Description
Disabled	Disabled	The switch must be managed through the management module. No traffic is allowed on external ports.
Disabled	Enabled	The switch must be managed through the management module. Data traffic is allowed on external XFP ports.
Enabled	Disabled	The switch can be managed through the management module or a blade server. No traffic is allowed on external ports.
Enabled	Enabled	The switch can be managed through the management module, a blade server, or a management station that is connected through an external port. Data traffic is allowed on external XFP ports.

To enable management through external ports, complete the following steps:

1. Log on to the management module as described in the *User's Guide* or *Command Line Interface Reference Guide* for your management module. If necessary, obtain the IP address of the management module from your system administrator. The management-module window opens.
2. Click **I/O Module Tasks → Configuration** and click the bay number that corresponds to the location of the switch module that you installed.
3. Click **Advanced Configuration** and make sure that external management is enabled.
4. Click **I/O Module Tasks → Admin/Power/Restart** and make sure that the external ports are enabled for the switch module that you installed.

Configuring the switch module through the Telnet interface

The switch module supports a command-line interface (CLI) that you can use to configure and control the switch module over the network through the Telnet program. You can use the CLI to perform many basic network-management functions. In addition, you can configure the switch module for management through an SNMP-based network-management system. The following sections describe how to use the Telnet interface to access the switch module, change its settings, and monitor its operation.

Connecting to the switch module

If you know the IP address for the switch module and you have an existing network connection, you can use the Telnet program from an external management station or the management module to access and control the switch module. The management station and the switch module must be on the same IP subnet. If you have to obtain the IP address for the switch module or establish a network connection, contact your system or network administrator. Be sure to use the correct IP address in the required command, as specified in "Accessing the main menu."

Accessing the main menu

To connect to the switch module through the Telnet interface, complete the following steps:

1. From a DOS command-line prompt, type `telnet x` and press Enter.

   where *x* is the IP address for the switch module.

2. If you do not have an assigned initial password, in the **Password** field, type the default password (`admin`) and press Enter.

Important: The **apply** command changes the currently active configuration. If you want your change to persist beyond the next reboot of the switch, you must enter the **save** command. This command stores the current switch configuration and all changes in nonvolatile memory.

For more information about configuring through the CLI, see the *Nortel 10 Gb Ethernet Switch Module for IBM BladeCenter Command Reference*.

Configuring the switch module through the serial-port interface

The serial port provides basic communication RS-232 serial-data transfer through a terminal emulation program (such as Hyperterminal). Because messages from the power-on self-test (POST) and all initialization information are transmitted through the serial port, you can use the serial port to log in to the switch module and access and configure the internal switching software.

To log in to the switch module, complete the following steps:

1. Connect one end of the specifically designed serial cable that comes with your device into the RS-232 port and connect the other end to the management station.
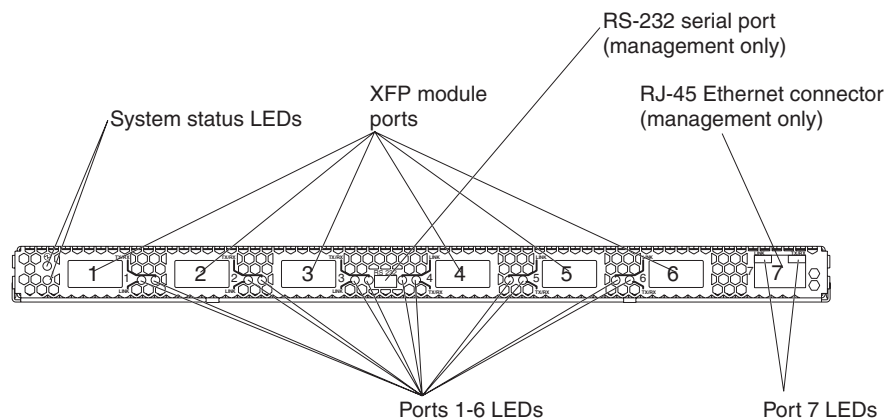
For additional information, see "Connecting the serial console cable" on page 17.

2. On the management station, open a console window and make sure that the serial port is configured with the following settings:
   - 9600 baud
   - 8 data bits
   - No parity
   - 1 stop bit
   - No flow control

3. Type the user name and password. The default user name is `admin`. The default password is `admin`.

The serial port is compatible with the standard 16550 Universal Asynchronous Receiver/Transmitter (UART) protocol. The RS-232 serial port is enabled by default.

Configuring the switch module through the switch-module browser-based interface

This section describes how to use the switch-module browser-based interface (BBI) to access and configure the internal switching software. For more information about the BBI, see the *Nortel 10 Gb Ethernet Switch Module for IBM BladeCenter Browser Based Interface Quick Guide*.

This section also describes some of the Web interface switch-module management features.

The switch module offers an embedded HTML, browser-based interface that you can use to manage the switch through Netscape Navigator and Communicator, Mozilla Firefox, or Microsoft® Internet Explorer. This interface is enabled by default. The browser-based interface acts as an access tool and can communicate directly with the switch through HTTP. Your computer might have to access and install a Java plug-in (JRE 1.4.0) to run without errors. Later versions of the JRE might work but are not officially supported.

Note: This interface does not accept Chinese-language input (or other double-byte character-set languages).

Before you can access and start the browser-based interface, make sure that you have completed the following procedures:
- Install the switch module in the BladeCenter unit.
- Make sure that the switch-module software is installed on the switch module.
- Configure at least one IP interface on the switch module.
- Enable the frames and the JavaScript™ program in your Web browser.

The following hardware and software are required for the Web interface:
- A frame-capable Web-browser program, such as Internet Explorer (version 6.0 or later), Mozilla Firefox (version 1.0.4 or later), or Netscape Navigator (version 4.7 or later)
- A computer or workstation with network access to the switch module

To start the browser-based interface, complete the following steps:
1. Start a Web browser. The Web-browser window opens.
2. In the **URL** field, enter the IP address of the switch module, in the following format:

   http://*xxx.xxx.xxx.xxx*. The login window opens.
3. Enter your user ID and password and click **OK**. The default user ID is `admin`. The default password is `admin`.

Note: The passwords that are used to access the switch module are case-sensitive. To increase system security, change the password after you log on for the first time.

Initial configuration

The operating software on the switch module contains default configuration files that are installed during the software installation. These initial configuration settings are not in a separate configuration file but are components of the software. When you restore the management module to factory defaults, the original configuration is restored. For more information about configuring and managing the switch module through the management module, see the *Nortel 10 Gb Ethernet Switch Module for IBM BladeCenter Command Reference*.

Logging in to the switch module

The switch module supports user-based security that enables you to prevent unauthorized users from accessing the switch or changing its settings.

To log in to the switch module, complete the following steps:

1. At the prompt, type your user ID and press Enter. The default user ID is `admin`.
2. Type your password (default is `admin`) and press Enter. The default password is `admin`. The main-menu window opens.

After you log on to the switch module, you must set the date and time. See the *Nortel 10 Gb Ethernet Switch Module for IBM BladeCenter Command Reference* to perform this task and others as needed.

Chapter 7. Updating the software

This chapter describes how to determine the level of the software that is installed on the switch module, how to obtain the latest level of switch software, how to upgrade the software, and how to reset the switch module to activate the software upgrade.

Determining the level of switch-module software

After you install the switch module in the BladeCenter unit, make sure that the latest software is installed on the switch module. To determine the level of the software that is installed, complete the following steps:

1. Log on to the management module as described in the *IBM BladeCenter Advanced Management Module User's Guide*. If necessary, obtain the IP address of the management module from your system administrator. The login window opens.

2. From the **Monitors** menu, click **Firmware VPD**. The Firmware VPD window opens.

3. In the **I/O Module Firmware VPD** area, locate the number of the I/O-module-bay that contains the switch module that you installed; then, note the corresponding level of the software for the switch module.

Obtaining the latest level of switch software

The switch module might have features that are not described in the documentation that comes with the switch, and the documentation might be updated occasionally to include information about those features or technical updates.

If firmware and documentation updates are available, complete the following steps:

Note: Changes are made periodically to the IBM Web site. The procedure for locating firmware and documentation might change from what is described in this document.

1. Go to http://www.ibm.com/systems/support/.
2. Under **Product support**, click **BladeCenter**.
3. In the column on the left, click **BladeCenter support search**.
4. In the **Search for** field, type nortel 10 gb, and click **Search**.

The switch module can contain two operating-system images. You can revert to the previous image if the current download process fails.

Upgrading the switch-module software

You can upgrade the switch-module software by using a TFTP server application. Typically, this software runs as an application under your operating system. Make sure that this software is installed on your server; then, download the software images from http://www.ibm.com/systems/support/ into a directory on your TFTP server. Enable the TFTP server and set its default directory to the one where the image is.

To transfer the software image files from the TFTP server to the switch, you can establish a Telnet session through the management module. Ping the TFTP server to make sure that you have a connection. The Telnet session performs optimally if all three network entities (TFTP server, management module, and switch IP addresses) are on the same subnet. Otherwise, you must use a router and configure a gateway address on the switch. Use the management-module interface to configure the IP addresses of the management module external interface (eth0) and the switch module so that they are both on the same subnet as the TFTP server.

Examples of IP addresses and masks are described in the following table.

Network entity	IP address	Mask
TFTP server	192.168.2.178	255.255.255.0
Management module (eth0)	192.168.2.237	255.255.255.0
Switch-module current IP configuration	192.168.2.51	255.255.255.0

Note: With this configuration, you can ping the switch module from the TFTP server.

Use the management-module interface to start a Telnet session, as described in the following steps. The requirements for running a Telnet session are described in Chapter 6, "Configuring the switch module," on page 23.

1. Log on to the management module as described in the *IBM BladeCenter Advanced Management Module User's Guide*. The login window opens.
2. From the **I/O Module Tasks** menu, click **Configuration** → **Bay X** → **Advanced Configuration**. The Advanced Configuration window opens.
3. To start a Telnet session, click **Start Telnet/Web Session**.

To upgrade the switch-module software, complete the following steps:

1. Log in to the switch module.
2. At the CLI prompt, type the following command and press Enter.

   `/boot/gtimg imageX TADDR zzzzz -mgt`

   where *imagex* is the image to install and *zzzzz* is the operating-system image file name.
3. Reset and restart the switch module as described in "Resetting and restarting the switch module."
4. At the CLI prompt, type the following command and press Enter.

   `/boot/gtimg boot TADDR yyyy -mgt`

   Where *yyyy* is the boot image file name.
5. Reset and restart the switch module as described in "Resetting and restarting the switch module."

Resetting and restarting the switch module

To activate the new image or images, you must reset the switch module. To reset the switch module, complete the following steps:

1. From the **I/O Module Tasks** menu, click **Admin/Power/Restart**. The management module window opens.
2. Select the I/O-module bay on which the software update was just installed.
3. Click **Power Off Module(s)**.
4. Select the I/O-module bay on which the software update was just installed.
5. Click **Power On Module(s)**. Wait 60 seconds for POST to be completed.
6. Click **Monitors**, and select **Firmware VPD**. The Firmware VPD window opens.
7. In the Firmware VPD window, locate the **I/O Module Firmware VPD** area. Page down to the number of the I/O-module bay that contains the switch module that you just installed; then, note the corresponding level of the software for the switch module. Confirm that the software build ID and revision reflect the correct software release.

Chapter 8. Parts listing

Replaceable components are of three types:

- **Tier 1 customer replaceable unit (CRU):** Replacement of Tier 1 CRUs is your responsibility. If IBM installs a Tier 1 CRU at your request, you will be charged for the installation.
- **Tier 2 customer replaceable unit (CRU):** You may install a Tier 2 CRU yourself or request IBM to install it, at no additional charge, under the type of warranty service that is designated for your server.
- **Field replaceable unit (FRU):** FRUs must be installed only by trained service technicians.

For information about the terms of the warranty, see Appendix B, "Warranty," on page 41.

The replaceable components in the following table are Tier 1 CRUs. If other BladeCenter components require replacement, see the following documentation that comes with these devices:

- BladeCenter *Problem Determination and Service Guide* or *Hardware Maintenance Manual and Troubleshooting Guide*
- *Installation and User's Guide* or *Installation Guide*

Part	CRU number (Tier 1)
Nortel 10 Gb Ethernet Switch Module for IBM BladeCenter assembly	39Y9265
Serial console cable	43X0510
IBM 10 Gb small-form-factor pluggable module, SR (850 nm)	32R1883
IBM 10 Gb small-form-factor pluggable module, LR (1310 nm)	32R1884
I/O module filler, single high	31R3303

Chapter 9. Solving problems

This section provides basic troubleshooting information to help you solve some problems that might occur while you are setting up the switch module. The *Nortel 10 Gb Ethernet Switch Module for IBM BladeCenter Application Guide* provides more details about troubleshooting the switch module.

If you cannot locate and correct a problem by using the information in this section, see Appendix A, "Getting help and technical assistance," on page 39.

Running POST

To ensure that it is fully operational, the switch module processes a series of tests during power-up or a restart (power-on self-test, or POST). These tests take approximately 1 minute to complete. The management module reads the test results and displays them for you. During normal operation, these tests are completed without error, and the green OK LED is lit. However, if the switch module fails POST, the amber switch-module error LED and the system-error LED on the BladeCenter unit are lit. An event is stored in the event log in the system status panel of the management module. The specific failure is displayed on the system status I/O module panel of the management module.

Note: For the locations and descriptions of the switch module LEDs, see Chapter 5, "Information panels, LEDs, and external ports," on page 19.

POST errors

There are two types of errors: noncritical and critical. A noncritical error applies to one port, and the switch module is operational. You can continue to operate the switch module; however, you must replace it as soon as possible. When critical errors occur, the switch module does not operate. To view POST results, complete the following steps:

1. Log on to the management module as described in the *IBM BladeCenter Management Module Command-Line Interface Reference Guide*. If necessary, obtain the IP address of the management module from your system administrator. The login window opens.

2. Turn off the power to the switch module; then, turn it on again.

3. After POST is completed, the management module displays the results. Refresh the window to view the POST results. If a critical error occurs, replace the switch module. If a noncritical error occurs, see the switch-module error log for additional details.

The following table describes the basic critical and noncritical failures. This abbreviated list is representative; it is not an exhaustive list. An error code is associated with each failure. Error codes are displayed on the Management Module Switch Information window. Be sure to note the applicable error code and corresponding failure. You might have to provide this information when you call for service. For details, see Appendix A, "Getting help and technical assistance," on page 39.

Diagnostic indicator (in hex)	Failing functional area	Failure criticality
00 - 7F	Base internal functions	Critical
80 - 9F	Internal interface failures	Noncritical
A0 - AF	External interface errors	Noncritical
B0 - FE	Reserved	Noncritical
FF	Switch module "good" indicator	Operation

Appendix A. Getting help and technical assistance

If you need help, service, or technical assistance or just want more information about IBM products, you will find a wide variety of sources available from IBM to assist you. This appendix contains information about where to go for additional information about IBM and IBM products, what to do if you experience a problem with your system, and whom to call for service, if it is necessary.

Before you call

Before you call, make sure that you have taken these steps to try to solve the problem yourself:

- Check all cables to make sure that they are connected.
- Check the power switches to make sure that the system and any optional devices are turned on.
- Use the troubleshooting information in your system documentation, and use the diagnostic tools that come with your system. Information about diagnostic tools is in the *Hardware Maintenance Manual and Troubleshooting Guide* or *Problem Determination and Service Guide* on the IBM *Documentation* CD that comes with your system.

  Note: For some IntelliStation models, the *Hardware Maintenance Manual and Troubleshooting Guide* is available only from the IBM support Web site.

- Go to the IBM support Web site at http://www.ibm.com/systems/support/ to check for technical information, hints, tips, and new device drivers or to submit a request for information.

You can solve many problems without outside assistance by following the troubleshooting procedures that IBM provides in the online help or in the documentation that is provided with your IBM product. The documentation that comes with IBM systems also describes the diagnostic tests that you can perform. Most systems, operating systems, and programs come with documentation that contains troubleshooting procedures and explanations of error messages and error codes. If you suspect a software problem, see the documentation for the operating system or program.

Using the documentation

Information about your IBM system and preinstalled software, if any, or optional device is available in the documentation that comes with the product. That documentation can include printed documents, online documents, readme files, and help files. See the troubleshooting information in your system documentation for instructions for using the diagnostic programs. The troubleshooting information or the diagnostic programs might tell you that you need additional or updated device drivers or other software. IBM maintains pages on the World Wide Web where you can get the latest technical information and download device drivers and updates. To access these pages, go to http://www.ibm.com/systems/support/ and follow the instructions. Also, some documents are available through the IBM Publications Center at http://www.ibm.com/shop/publications/order/.

Getting help and information from the World Wide Web

On the World Wide Web, the IBM Web site has up-to-date information about IBM systems, optional devices, services, and support. The address for IBM System x™ and xSeries® information is http://www.ibm.com/systems/x/. The address for IBM BladeCenter information is http://www.ibm.com/systems/bladecenter/. The address for IBM IntelliStation® information is http://www.ibm.com/intellistation/.

You can find service information for IBM systems and optional devices at http://www.ibm.com/systems/support/.

Software service and support

Through IBM Support Line, you can get telephone assistance, for a fee, with usage, configuration, and software problems with System x and xSeries servers, BladeCenter products, IntelliStation workstations, and appliances. For information about which products are supported by Support Line in your country or region, see http://www.ibm.com/services/sl/products/.

For more information about Support Line and other IBM services, see http://www.ibm.com/services/, or see http://www.ibm.com/planetwide/ for support telephone numbers. In the U.S. and Canada, call 1-800-IBM-SERV (1-800-426-7378).

Hardware service and support

You can receive hardware service through IBM Services or through your IBM reseller, if your reseller is authorized by IBM to provide warranty service. See http://www.ibm.com/planetwide/ for support telephone numbers, or in the U.S. and Canada, call 1-800-IBM-SERV (1-800-426-7378).

In the U.S. and Canada, hardware service and support is available 24 hours a day, 7 days a week. In the U.K., these services are available Monday through Friday, from 9 a.m. to 6 p.m.

IBM Taiwan product service

台灣IBM 產品服務聯絡方式：
台灣國際商業機器股份有限公司
台北市松仁路7號3樓
電話：0800-016-888

IBM Taiwan product service contact information:
    IBM Taiwan Corporation
    3F, No 7, Song Ren Rd.
    Taipei, Taiwan
    Telephone: 0800-016-888

Appendix B. Warranty

IBM provides hardware warranty service for this product equivalent to that described in the IBM Statement of Limited Warranty ("SOLW"), a copy of which is included, notwithstanding the section entitled, "What this Warranty Does not Cover" of the SOLW. All references to "Machine" in the SOLW apply to this product (except for its firmware or accompanying software) for purposes of the warranty. References to "IBM's Official Published Specifications" mean the specifications for the product designated by IBM. Any firmware or software included in or which accompanies this product is subject to the terms and conditions of the manufacturer's end user license agreement.

IBM Statement of Limited Warranty Z125-4753-08 04/2004

Part 1 - General Terms

Part 1 - General Terms

*This Statement of Limited Warranty includes Part 1 - General Terms, Part 2 - Country-unique Terms, and Part 3 - Warranty Information. The terms of Part 2 replace or modify those of Part 1. The warranties provided by IBM in this Statement of Limited Warranty apply only to Machines you purchase for your use, and not for resale. The term "Machine" means an IBM machine, its features, conversions, upgrades, elements, or accessories, or any combination of them. The term "Machine" does not include any software programs, whether pre-loaded with the Machine, installed subsequently or otherwise. **Nothing in this Statement of Limited Warranty affects any statutory rights of consumers that cannot be waived or limited by contract.***

What this Warranty Covers

IBM warrants that each Machine 1) is free from defects in materials and workmanship and 2) conforms to IBM's Official Published Specifications ("Specifications") which are available on request. The warranty period for the Machine starts on the original Date of Installation and is specified in Part 3 - Warranty Information. The date on your invoice or sales receipt is the Date of Installation unless IBM or your reseller informs you otherwise. Many features, conversions, or upgrades involve the removal of parts and their return to IBM. A part that replaces a removed part will assume the warranty service status of the removed part. Unless IBM specifies otherwise, these warranties apply only in the country or region in which you purchased the Machine.

THESE WARRANTIES ARE YOUR EXCLUSIVE WARRANTIES AND REPLACE ALL OTHER WARRANTIES OR CONDITIONS, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. SOME STATES OR JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF EXPRESS OR IMPLIED WARRANTIES, SO THE ABOVE EXCLUSION MAY NOT APPLY TO YOU. IN THAT EVENT, SUCH WARRANTIES ARE LIMITED IN DURATION TO THE WARRANTY PERIOD. NO WARRANTIES APPLY AFTER THAT PERIOD. SOME STATES OR JURISDICTIONS DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

What this Warranty Does not Cover

This warranty does not cover the following:
- any software programs, whether pre-loaded or shipped with the Machine, or installed subsequently;
- failure resulting from misuse (including but not limited to use of any Machine capacity or capability, other than that authorized by IBM in writing), accident, modification, unsuitable physical or operating environment, or improper maintenance by you;
- failure caused by a product for which IBM is not responsible; and
- any non-IBM products, including those that IBM may procure and provide with or integrate into an IBM Machine at your request.

The warranty is voided by removal or alteration of identification labels on the Machine or its parts.

IBM does not warrant uninterrupted or error-free operation of a Machine.

Any technical or other support provided for a Machine under warranty, such as assistance with "how-to" questions and those regarding Machine set-up and installation, is provided **WITHOUT WARRANTIES OF ANY KIND**.

How to Obtain Warranty Service

If the Machine does not function as warranted during the warranty period, contact IBM or your reseller to obtain warranty service. If you do not register the Machine with IBM, you may be required to present proof of purchase as evidence of your entitlement to warranty service.

What IBM Will Do to Correct Problems

When you contact IBM for service, you must follow the problem determination and resolution procedures that IBM specifies. An initial diagnosis of your problem can be made either by a technician over the telephone or electronically by access to an IBM website.

The type of warranty service applicable to your Machine is specified in Part 3 - Warranty Information.

You are responsible for downloading and installing designated Machine Code (microcode, basic input/output system code (called "BIOS"), utility programs, device drivers, and diagnostics delivered with an IBM Machine) and other software updates from an IBM Internet Web site or from other electronic media, and following the instructions that IBM provides.

If your problem can be resolved with a Customer Replaceable Unit ("CRU") (e.g., keyboard, mouse, speaker, memory, hard disk drive), IBM will ship the CRU to you for you to install.

If the Machine does not function as warranted during the warranty period and your problem cannot be resolved over the telephone or electronically, through your application of Machine Code or software updates, or with a CRU, IBM or your reseller, if approved by IBM to provide warranty service, will either, at its discretion, 1) repair it to make it function as warranted, or 2) replace it with one that is at least functionally equivalent. If IBM is unable to do either, you may return the Machine to your place of purchase and your money will be refunded.

IBM or your reseller will also manage and install selected engineering changes that apply to the Machine.

Exchange of a Machine or Part

When the warranty service involves the exchange of a Machine or part, the item IBM or your reseller replaces becomes its property and the replacement becomes yours. You represent that all removed items are genuine and unaltered. The replacement may not be new, but will be in good working order and at least functionally equivalent to the item replaced. The replacement assumes the warranty service status of the replaced item.

Your Additional Responsibilities

Before IBM or your reseller exchanges a Machine or part, you agree to remove all features, parts, options, alterations, and attachments not under warranty service.

You also agree to:
1. ensure that the Machine is free of any legal obligations or restrictions that prevent its exchange;
2. obtain authorization from the owner to have IBM or your reseller service a Machine that you do not own; and
3. where applicable, before service is provided:
    a. follow the service request procedures that IBM or your reseller provides;
    b. backup or secure all programs, data, and funds contained in the Machine;
    c. provide IBM or your reseller with sufficient, free, and safe access to your facilities to permit IBM to fulfill its obligations; and
    d. inform IBM or your reseller of changes in the Machine's location.
4. (a) ensure all information about identified or identifiable individuals (Personal Data) is deleted from the Machine (to the extent technically possible), (b) allow IBM, your reseller or an IBM supplier to process on your behalf any remaining Personal Data as IBM or your reseller considers necessary to fulfill its obligations under this Statement of Limited Warranty (which may include shipping the Machine for such processing to other IBM service locations around the world), and (c) ensure that such processing complies with any laws applicable to such Personal Data.

Limitation of Liability

IBM is responsible for loss of, or damage to, your Machine only while it is 1) in IBM's possession or 2) in transit in those cases where IBM is responsible for the transportation charges.

Neither IBM nor your reseller are responsible for any of your confidential, proprietary or personal information contained in a Machine which you return to IBM for any reason. You should remove all such information from the Machine prior to its return.

Circumstances may arise where, because of a default on IBM's part or other liability, you are entitled to recover damages from IBM. In each such instance, regardless of the basis on which you are entitled to claim damages from IBM (including fundamental breach, negligence, misrepresentation, or other contract or tort claim), except for any liability that cannot be waived or limited by applicable laws, IBM is liable for no more than
1. damages for bodily injury (including death) and damage to real property and tangible personal property; and
2. the amount of any other actual direct damages, up to the charges (if recurring, 12 months' charges apply) for the Machine that is subject of the claim. For purposes of this item, the term "Machine" includes Machine Code and Licensed Internal Code ("LIC").

This limit also applies to IBM's suppliers and your reseller. It is the maximum for which IBM, its suppliers, and your reseller are collectively responsible.

UNDER NO CIRCUMSTANCES IS IBM, ITS SUPPLIERS OR RESELLERS LIABLE FOR ANY OF THE FOLLOWING EVEN IF INFORMED OF THEIR POSSIBILITY: 1) THIRD PARTY CLAIMS AGAINST YOU FOR DAMAGES (OTHER THAN THOSE UNDER THE FIRST ITEM LISTED ABOVE); 2) LOSS OF,

OR DAMAGE TO, DATA; 3) SPECIAL, INCIDENTAL, OR INDIRECT DAMAGES OR FOR ANY ECONOMIC CONSEQUENTIAL DAMAGES; OR 4) LOST PROFITS, BUSINESS REVENUE, GOODWILL OR ANTICIPATED SAVINGS. SOME STATES OR JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. SOME STATES OR JURISDICTIONS DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

Governing Law

Both you and IBM consent to the application of the laws of the country in which you acquired the Machine to govern, interpret, and enforce all of your and IBM's rights, duties, and obligations arising from, or relating in any manner to, the subject matter of this Statement of Limited Warranty, without regard to conflict of law principles.

THESE WARRANTIES GIVE YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE OR JURISDICTION TO JURISDICTION.

Jurisdiction

All of our rights, duties, and obligations are subject to the courts of the country in which you acquired the Machine.

Part 2 - Country-unique Terms

ARGENTINA

Jurisdiction: *The following is added after the first sentence:*

Any litigation arising from this Statement of Limited Warranty will be settled exclusively by the Ordinary Commercial Court of the city of Buenos Aires.

BOLIVIA

Jurisdiction: *The following is added after the first sentence:*

Any litigation arising from this Statement of Limited Warranty will be settled exclusively by the courts of the city of La Paz.

BRAZIL

Jurisdiction: *The following is added after the first sentence:*
Any litigation arising from this Statement of Limited Warranty will be settled exclusively by the court of Rio de Janeiro, RJ.

CHILE

Jurisdiction: *The following is added after the first sentence:*

Any litigation arising from this Statement of Limited Warranty will be settled exclusively by the Civil Courts of Justice of Santiago.

COLOMBIA

Jurisdiction: *The following is added after the first sentence:*

Any litigation arising from this Statement of Limited Warranty will be settled exclusively by the Judges of the Republic of Colombia.

EQUADOR

Jurisdiction: *The following is added after the first sentence:*

Any litigation arising from this Statement of Limited Warranty will be settled exclusively by the Judges of Quito.

MEXICO

Jurisdiction: *The following is added after the first sentence:*

Any litigation arising from this Statement of Limited Warranty will be settled exclusively by the Federal Courts of Mexico City, Federal District.

PARAGUAY

Jurisdiction: *The following is added after the first sentence:*

Any litigation arising from this Statement of Limited Warranty will be settled exclusively by the courts of the city of Asuncion.

PERU

Limitation of Liability: *The following is added at the end of this section:*

In accordance with Article 1328 of the Peruvian Civil Code the limitations and exclusions specified in this section will not apply to damages caused by IBM's willful misconduct ("dolo") or gross negligence ("culpa inexcusable").

URUGUAY

Jurisdiction: *The following is added after the first sentence:*

Any litigation arising from this Statement of Limited Warranty will be settled exclusively by the City of Montevideo Court's Jurisdiction.

VENEZUELA

Jurisdiction: *The following is added after the first sentence:*

Any litigation arising from this Statement of Limited Warranty will be settled exclusively by the Courts of the Metropolitan Area Of the City of Caracas.

NORTH AMERICA

How to Obtain Warranty Service: *The following is added to this Section:*
To obtain warranty service from IBM in Canada or the United States, call
1-800-IBM-SERV (426-7378).

CANADA

Limitation of Liability: *The following replaces item 1 of this section:*

1. damages for bodily injury (including death) or physical harm to real property and tangible personal property caused by IBM's negligence; and

Governing Law: *The following replaces "laws of the country in which you acquired the Machine" in the first sentence:*
laws in the Province of Ontario.

UNITED STATES

Governing Law: *The following replaces "laws of the country in which you acquired the Machine" in the first sentence:*
laws of the State of New York.

ASIA PACIFIC

AUSTRALIA

What this Warranty Covers: *The following paragraph is added to this section:*
The warranties specified in this Section are in addition to any rights you may have under the Trade Practices Act 1974 or other similar legislation and are only limited to the extent permitted by the applicable legislation.

Limitation of Liability: *The following is added to this section:*
Where IBM is in breach of a condition or warranty implied by the Trade Practices Act 1974 or other similar legislation, IBM's liability is limited to the repair or replacement of the goods or the supply of equivalent goods. Where that condition or warranty relates to right to sell, quiet possession or clear title, or the goods are of a kind ordinarily acquired for personal, domestic or household use or consumption, then none of the limitations in this paragraph apply.

Governing Law: *The following replaces "laws of the country in which you acquired the Machine" in the first sentence:*
laws of the State or Territory.

CAMBODIA AND LAOS

Governing Law: *The following replaces "laws of the country in which you acquired the Machine" in the first sentence:*
laws of the State of New York, United States of America.

CAMBODIA, INDONESIA, AND LAOS

Arbitration: *The following is added under this heading:*
Disputes arising out of or in connection with this Statement of Limited Warranty shall be finally settled by arbitration which shall be held in Singapore in accordance with the Arbitration Rules of Singapore International Arbitration Center ("SIAC Rules") then in effect. The arbitration award shall be final and binding for the parties without appeal and shall be in writing and set forth the findings of fact and the conclusions of law.

The number of arbitrators shall be three, with each side to the dispute being entitled to appoint one arbitrator. The two arbitrators appointed by the parties shall appoint a third arbitrator who shall act as chairman of the proceedings. Vacancies in the post of chairman shall be filled by the president of the SIAC. Other vacancies shall be filled by the respective nominating party. Proceedings shall continue from the stage they were at when the vacancy occurred.

If one of the parties refuses or otherwise fails to appoint an arbitrator within 30 days of the date the other party appoints its, the first appointed arbitrator shall be the sole arbitrator, provided that the arbitrator was validly and properly appointed.

All proceedings shall be conducted, including all documents presented in such proceedings, in the English language. The English language version of this Statement of Limited Warranty prevails over any other language version.

HONG KONG S.A.R. OF CHINA AND MACAU S.A.R. OF CHINA

Governing Law: *The following replaces "laws of the country in which you acquired the Machine" in the first sentence:*
laws of Hong Kong Special Administrative Region of China.

INDIA

Limitation of Liability: *The following replaces items 1 and 2 of this section:*
1. liability for bodily injury (including death) or damage to real property and tangible personal property will be limited to that caused by IBM's negligence; and
2. as to any other actual damage arising in any situation involving nonperformance by IBM pursuant to, or in any way related to the subject of this Statement of Limited Warranty, the charge paid by you for the individual Machine that is the subject of the claim. For purposes of this item, the term "Machine" includes Machine Code and Licensed Internal Code ("LIC").

Arbitration: *The following is added under this heading:*

Disputes arising out of or in connection with this Statement of Limited Warranty shall be finally settled by arbitration which shall be held in Bangalore, India in accordance with the laws of India then in effect. The arbitration award shall be final and binding for the parties without appeal and shall be in writing and set forth the findings of fact and the conclusions of law.

The number of arbitrators shall be three, with each side to the dispute being entitled to appoint one arbitrator. The two arbitrators appointed by the parties shall appoint a third arbitrator who shall act as chairman of the proceedings. Vacancies in the post of chairman shall be filled by the president of the Bar Council of India. Other vacancies shall be filled by the respective nominating party. Proceedings shall continue from the stage they were at when the vacancy occurred.

If one of the parties refuses or otherwise fails to appoint an arbitrator within 30 days of the date the other party appoints its, the first appointed arbitrator shall be the sole arbitrator, provided that the arbitrator was validly and properly appointed.

All proceedings shall be conducted, including all documents presented in such proceedings, in the English language. The English language version of this Statement of Limited Warranty prevails over any other language version.

JAPAN

Governing Law: *The following sentence is added to this section:*
Any doubts concerning this Statement of Limited Warranty will be initially resolved between us in good faith and in accordance with the principle of mutual trust.

MALAYSIA

Limitation of Liability: *The word "**SPECIAL**" in item 3 of the fifth paragraph is deleted.*

NEW ZEALAND

What this Warranty Covers: *The following paragraph is added to this section:*
The warranties specified in this section are in addition to any rights you may have under the Consumer Guarantees Act 1993 or other legislation which cannot be excluded or limited. The Consumer Guarantees Act 1993 will not apply in respect of any goods which IBM provides, if you require the goods for the purposes of a business as defined in that Act.

Limitation of Liability: *The following is added to this section:*
Where Machines are not acquired for the purposes of a business as defined in the Consumer Guarantees Act 1993, the limitations in this section are subject to the limitations in that Act.

PEOPLE'S REPUBLIC OF CHINA (PRC)

Governing Law: *The following replaces "laws of the country in which you acquired the Machine" in the first sentence:*

laws of the State of New York, United States of America (except when local law requires otherwise).

PHILIPPINES

Limitation of Liability: *Item 3 in the fifth paragraph is replaced by the following:*

SPECIAL (INCLUDING NOMINAL AND EXEMPLARY DAMAGES), MORAL, INCIDENTAL, OR INDIRECT DAMAGES FOR ANY ECONOMIC CONSEQUENTIAL DAMAGES; OR

Arbitration: *The following is added under this heading:*

Disputes arising out of or in connection with this Statement of Limited Warranty shall be finally settled by arbitration which shall be held in Metro Manila, Philippines in accordance with the laws of the Philippines then in effect. The arbitration award shall be final and binding for the parties without appeal and shall be in writing and set forth the findings of fact and the conclusions of law.

The number of arbitrators shall be three, with each side to the dispute being entitled to appoint one arbitrator. The two arbitrators appointed by the parties shall appoint a third arbitrator who shall act as chairman of the proceedings. Vacancies in the post of chairman shall be filled by the president of the Philippine Dispute Resolution Center, Inc. Other vacancies shall be filled by the respective nominating party. Proceedings shall continue from the stage they were at when the vacancy occurred.

If one of the parties refuses or otherwise fails to appoint an arbitrator within 30 days of the date the other party appoints its, the first appointed arbitrator shall be the sole arbitrator, provided that the arbitrator was validly and properly appointed.

All proceedings shall be conducted, including all documents presented in such proceedings, in the English language. The English language version of this Statement of Limited Warranty prevails over any other language version.

SINGAPORE

Limitation of Liability: *The words* "**SPECIAL**" *and* "**ECONOMIC**" *in item 3 in the fifth paragraph are deleted.*

EUROPE, MIDDLE EAST, AFRICA (EMEA)

THE FOLLOWING TERMS APPLY TO ALL EMEA COUNTRIES:
The terms of this Statement of Limited Warranty apply to Machines purchased from IBM or an IBM reseller.

How to Obtain Warranty Service:

*Add the following paragraph in **Western Europe** (Andorra, Austria, Belgium, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland, United Kingdom, Vatican State, and any country subsequently added to the European Union, as from the date of accession):*

The warranty for Machines acquired in Western Europe shall be valid and applicable in all Western Europe countries provided the Machines have been announced and made available in such countries.

If you purchase a Machine in one of the Western European countries, as defined above, you may obtain warranty service for that Machine in any of those countries from either (1) an IBM reseller approved to perform warranty service or (2) from IBM, provided the Machine has been announced and made available by IBM in the country in which you wish to obtain service.

If you purchased a Personal Computer Machine in Albania, Armenia, Belarus, Bosnia and Herzegovina, Bulgaria, Croatia, Czech Republic, Georgia, Hungary, Kazakhstan, Kyrgyzstan, Federal Republic of Yugoslavia, Former Yugoslav Republic of Macedonia (FYROM), Moldova, Poland, Romania, Russia, Slovak Republic, Slovenia, or Ukraine, you may obtain warranty service for that Machine in any of those countries from either (1) an IBM reseller approved to perform warranty service or (2) from IBM.

If you purchase a Machine in a Middle Eastern or African country, you may obtain warranty service for that Machine from the IBM entity within the country of purchase, if that IBM entity provides warranty service in that country, or from an IBM reseller, approved by IBM to perform warranty service on that Machine in that country. Warranty service in Africa is available within 50 kilometers of an IBM approved service provider. You are responsible for transportation costs for Machines located outside 50 kilometers of an IBM approved service provider.

Governing Law:

The phrase "the laws of the country in which you acquired the Machine" is replaced by:

1) "the laws of Austria" **in Albania, Armenia, Azerbaijan, Belarus, Bosnia-Herzegovina, Bulgaria, Croatia, Georgia, Hungary, Kazakhstan, Kyrgyzstan, FYR Macedonia, Moldova, Poland, Romania, Russia, Slovakia, Slovenia, Tajikistan, Turkmenistan, Ukraine, Uzbekistan, and FR Yugoslavia;** 2) "the laws of France" **in Algeria, Benin, Burkina Faso, Cameroon, Cape Verde, Central African Republic, Chad, Comoros, Congo Republic, Djibouti, Democratic Republic of Congo, Equatorial Guinea, French Guiana, French Polynesia, Gabon, Gambia, Guinea, Guinea-Bissau, Ivory Coast, Lebanon, Madagascar, Mali, Mauritania, Mauritius, Mayotte, Morocco, New Caledonia, Niger, Reunion, Senegal, Seychelles, Togo, Tunisia, Vanuatu, and Wallis & Futuna;** 3) "the laws of Finland" **in Estonia, Latvia, and Lithuania;** 4) "the laws of England" **in Angola, Bahrain, Botswana, Burundi, Egypt, Eritrea, Ethiopia, Ghana, Jordan, Kenya, Kuwait, Liberia, Malawi, Malta, Mozambique, Nigeria, Oman, Pakistan, Qatar, Rwanda, Sao Tome, Saudi Arabia, Sierra Leone, Somalia, Tanzania, Uganda, United Arab Emirates, the United Kingdom, West Bank/Gaza, Yemen, Zambia, and Zimbabwe;** and 5) "the laws of South Africa" **in South Africa, Namibia, Lesotho and Swaziland.**

Jurisdiction: *The following exceptions are added to this section:*

1) **In Austria** the choice of jurisdiction for all disputes arising out of this Statement of Limited Warranty and relating thereto, including its existence, will be the competent court of law in Vienna, Austria (Inner-City); 2) **in Angola, Bahrain, Botswana, Burundi, Egypt, Eritrea, Ethiopia, Ghana, Jordan, Kenya, Kuwait, Liberia, Malawi, Malta, Mozambique, Nigeria, Oman, Pakistan, Qatar, Rwanda, Sao Tome, Saudi Arabia, Sierra Leone, Somalia, Tanzania, Uganda, United Arab Emirates, West Bank/Gaza, Yemen, Zambia, and Zimbabwe** all disputes arising out of this Statement of Limited Warranty or related to its execution, including summary proceedings, will be submitted to the exclusive jurisdiction of the

English courts; 3) in **Belgium** and **Luxembourg**, all disputes arising out of this Statement of Limited Warranty or related to its interpretation or its execution, the law, and the courts of the capital city, of the country of your registered office and/or commercial site location only are competent; 4) **in France, Algeria, Benin, Burkina Faso, Cameroon, Cape Verde, Central African Republic, Chad, Comoros, Congo Republic, Djibouti, Democratic Republic of Congo, Equatorial Guinea, French Guiana, French Polynesia, Gabon, Gambia, Guinea, Guinea-Bissau, Ivory Coast, Lebanon, Madagascar, Mali, Mauritania, Mauritius, Mayotte, Morocco, New Caledonia, Niger, Reunion, Senegal, Seychelles, Togo, Tunisia, Vanuatu, and Wallis & Futuna** all disputes arising out of this Statement of Limited Warranty or related to its violation or execution, including summary proceedings, will be settled exclusively by the Commercial Court of Paris; 5) **in Russia**, all disputes arising out of or in relation to the interpretation, the violation, the termination, the nullity of the execution of this Statement of Limited Warranty shall be settled by Arbitration Court of Moscow; 6) **in South Africa, Namibia, Lesotho and Swaziland**, both of us agree to submit all disputes relating to this Statement of Limited Warranty to the jurisdiction of the High Court in Johannesburg; 7) **in Turkey** all disputes arising out of or in connection with this Statement of Limited Warranty shall be resolved by the Istanbul Central (Sultanahmet) Courts and Execution Directorates of Istanbul, the Republic of Turkey; 8) in each of the following specified countries, any legal claim arising out of this Statement of Limited Warranty will be brought before, and settled exclusively by, the competent court of a) Athens for **Greece**, b) Tel Aviv-Jaffa for **Israel**, c) Milan for **Italy**, d) Lisbon for **Portugal**, and e) Madrid for **Spain**; and 9) **in the United Kingdom**, both of us agree to submit all disputes relating to this Statement of Limited Warranty to the jurisdiction of the English courts.

Arbitration: *The following is added under this heading:*

In Albania, Armenia, Azerbaijan, Belarus, Bosnia-Herzegovina, Bulgaria, Croatia, Georgia, Hungary, Kazakhstan, Kyrgyzstan, FYR Macedonia, Moldova, Poland, Romania, Russia, Slovakia, Slovenia, Tajikistan, Turkmenistan, Ukraine, Uzbekistan, and FR Yugoslavia all disputes arising out of this Statement of Limited Warranty or related to its violation, termination or nullity will be finally settled under the Rules of Arbitration and Conciliation of the International Arbitral Center of the Federal Economic Chamber in Vienna (Vienna Rules) by three arbitrators appointed in accordance with these rules. The arbitration will be held in Vienna, Austria, and the official language of the proceedings will be English. The decision of the arbitrators will be final and binding upon both parties. Therefore, pursuant to paragraph 598 (2) of the Austrian Code of Civil Procedure, the parties expressly waive the application of paragraph 595 (1) figure 7 of the Code. IBM may, however, institute proceedings in a competent court in the country of installation.

In Estonia, Latvia and Lithuania all disputes arising in connection with this Statement of Limited Warranty will be finally settled in arbitration that will be held in Helsinki, Finland in accordance with the arbitration laws of Finland then in effect. Each party will appoint one arbitrator. The arbitrators will then jointly appoint the chairman. If arbitrators cannot agree on the chairman, then the Central Chamber of Commerce in Helsinki will appoint the chairman.

EUROPEAN UNION (EU)

THE FOLLOWING TERMS APPLY TO ALL EU COUNTRIES:

The warranty for Machines acquired in EU countries is valid and applicable in all EU countries provided the Machines have been announced and made available in such countries.

How to Obtain Warranty Service: *The following is added to this section:*

To obtain warranty service from IBM in EU countries, see the telephone listing in Part 3 - Warranty Information.

You may contact IBM at the following address:
    IBM Warranty & Service Quality Dept.
    PO Box 30
    Spango Valley
    Greenock
    Scotland PA16 0AH

CONSUMERS

Consumers have legal rights under applicable national legislation governing the sale of consumer goods. Such rights are not affected by the warranties provided in this Statement of Limited Warranty.

AUSTRIA, DENMARK, FINLAND, GREECE, ITALY, NETHERLANDS, NORWAY, PORTUGAL, SPAIN, SWEDEN AND SWITZERLAND

Limitation of Liability: *The following replaces the terms of this section in its entirety:*

Except as otherwise provided by mandatory law:
1. IBM's liability for any damages and losses that may arise as a consequence of the fulfillment of its obligations under or in connection with this Statement of Limited Warranty or due to any other cause related to this Statement of Limited Warranty is limited to the compensation of only those damages and losses proved and actually arising as an immediate and direct consequence of the non-fulfillment of such obligations (if IBM is at fault) or of such cause, for a maximum amount equal to the charges you paid for the Machine. For purposes of this item, the term "Machine" includes Machine Code and Licensed Internal Code ("LIC").

    The above limitation shall not apply to damages for bodily injuries (including death) and damages to real property and tangible personal property for which IBM is legally liable.
2. **UNDER NO CIRCUMSTANCES IS IBM, ITS SUPPLIERS OR RESELLERS LIABLE FOR ANY OF THE FOLLOWING, EVEN IF INFORMED OF THEIR POSSIBILITY: 1) LOSS OF, OR DAMAGE TO, DATA; 2) INCIDENTAL OR INDIRECT DAMAGES, OR FOR ANY ECONOMIC CONSEQUENTIAL DAMAGES; 3) LOST PROFITS, EVEN IF THEY ARISE AS AN IMMEDIATE CONSEQUENCE OF THE EVENT THAT GENERATED THE DAMAGES; OR 4) LOSS OF BUSINESS, REVENUE, GOODWILL, OR ANTICIPATED SAVINGS.**

FRANCE AND BELGIUM

Limitation of Liability: *The following replaces the terms of this section in its entirety:*

Except as otherwise provided by mandatory law:
1. IBM's liability for any damages and losses that may arise as a consequence of the fulfillment of its obligations under or in connection with this Statement of Limited Warranty is limited to the compensation of only those damages and losses proved and actually arising as an immediate and direct consequence of the non-fulfillment of such obligations (if IBM is at fault), for a maximum amount equal to the charges you paid for the Machine that has caused the damages. For purposes of this item, the term "Machine" includes Machine Code and Licensed Internal Code ("LIC").

    The above limitation shall not apply to damages for bodily injuries (including death) and damages to real property and tangible personal property for which IBM is legally liable.
2. **UNDER NO CIRCUMSTANCES IS IBM, ITS SUPPLIERS OR RESELLERS LIABLE FOR ANY OF THE FOLLOWING, EVEN IF INFORMED OF THEIR POSSIBILITY: 1) LOSS OF, OR DAMAGE TO, DATA; 2) INCIDENTAL OR INDIRECT DAMAGES, OR FOR ANY ECONOMIC CONSEQUENTIAL DAMAGES; 3) LOST PROFITS, EVEN IF THEY ARISE AS AN IMMEDIATE CONSEQUENCE OF THE EVENT THAT GENERATED THE DAMAGES; OR 4) LOSS OF BUSINESS, REVENUE, GOODWILL, OR ANTICIPATED SAVINGS.**

THE FOLLOWING TERMS APPLY TO THE COUNTRY SPECIFIED:

AUSTRIA

The provisions of this Statement of Limited Warranty replace any applicable statutory warranties.

What this Warranty Covers: *The following replaces the first sentence of the first paragraph of this section:*
The warranty for an IBM Machine covers the functionality of the Machine for its normal use and the Machine's conformity to its Specifications.

The following paragraphs are added to this section:

The limitation period for consumers in action for breach of warranty is the statutory period as a minimum. In case IBM or your reseller is unable to repair an IBM Machine, you can alternatively ask for a partial refund as far as justified by the reduced value of the unrepaired Machine or ask for a cancellation of the respective agreement for such Machine and get your money refunded.

The second paragraph does not apply.

What IBM Will Do to Correct Problems: *The following is added to this section:*

During the warranty period, IBM will reimburse you for the transportation charges for the delivery of the failing Machine to IBM.

Limitation of Liability: *The following paragraph is added to this section:*

The limitations and exclusions specified in the Statement of Limited Warranty will not apply to damages caused by IBM with fraud or gross negligence and for express warranty.

The following sentence is added to the end of item 2:

IBM's liability under this item is limited to the violation of essential contractual terms in cases of ordinary negligence.

EGYPT

Limitation of Liability: *The following replaces item 2 in this section:*
as to any other actual direct damages, IBM's liability will be limited to the total amount you paid for the Machine that is the subject of the claim. For purposes of this item, the term "Machine" includes Machine Code and Licensed Internal Code ("LIC").

Applicability of suppliers and resellers (unchanged).

FRANCE

Limitation of Liability: *The following replaces the second sentence of the first paragraph of this section:*
In such instances, regardless of the basis on which you are entitled to claim damages from IBM, IBM is liable for no more than: (items 1 and 2 unchanged).

GERMANY

What this Warranty Covers: *The following replaces the first sentence of the first paragraph of this section:*

The warranty for an IBM Machine covers the functionality of the Machine for its normal use and the Machine's conformity to its Specifications.

The following paragraphs are added to this section:

The minimum warranty period for Machines is twelve months. In case IBM or your reseller is unable to repair an IBM Machine, you can alternatively ask for a partial refund as far as justified by the reduced value of the unrepaired Machine or ask for a cancellation of the respective agreement for such Machine and get your money refunded.

The second paragraph does not apply.

What IBM Will Do to Correct Problems: *The following is added to this section:*

During the warranty period, transportation for delivery of the failing Machine to IBM will be at IBM's expense.

Limitation of Liability: *The following paragraph is added to this section:*

The limitations and exclusions specified in the Statement of Limited Warranty will not apply to damages caused by IBM with fraud or gross negligence and for express warranty.

The following sentence is added to the end of item 2:

IBM's liability under this item is limited to the violation of essential contractual terms in cases of ordinary negligence.

HUNGARY

Limitation of Liability: *The following is added at the end of this section:*

The limitation and exclusion specified herein shall not apply to liability for a breach of contract damaging life, physical well-being, or health that has been caused intentionally, by gross negligence, or by a criminal act.

The parties accept the limitations of liability as valid provisions and state that the Section 314.(2) of the Hungarian Civil Code applies as the acquisition price as well as other advantages arising out of the present Statement of Limited Warranty balance this limitation of liability.

IRELAND

What this Warranty Covers: *The following is added to this section:*
Except as expressly provided in these terms and conditions, all statutory conditions, including all warranties implied, but without prejudice to the generality of the foregoing all warranties implied by the Sale of Goods Act 1893 or the Sale of Goods and Supply of Services Act 1980 are hereby excluded.

Limitation of Liability: *The following replaces the terms of this section in its entirety:*

For the purposes of this section, a "Default" means any act, statement, omission, or negligence on the part of IBM in connection with, or in relation to, the subject matter of this Statement of Limited Warranty in respect of which IBM is legally liable to you, whether in contract or tort. A number of Defaults which together result in, or contribute to, substantially the same loss or damage will be treated as one Default occurring on the date of occurrence of the last such Default.

Circumstances may arise where, because of a Default, you are entitled to recover damages from IBM.

This section sets out the extent of IBM's liability and your sole remedy.
1. IBM will accept unlimited liability for death or personal injury caused by the negligence of IBM.
2. Subject always to the **Items for Which IBM is Not Liable** below, IBM will accept unlimited liability for physical damage to your tangible property resulting from the negligence of IBM.
3. Except as provided in items 1 and 2 above, IBM's entire liability for actual damages for any one Default will not in any event exceed the greater of 1) EUR 125,000, or 2) 125% of the amount you paid for the Machine directly relating to the Default.

Items for Which IBM is Not Liable

Save with respect to any liability referred to in item 1 above, under no circumstances is IBM, its suppliers or resellers liable for any of the following, even if IBM or they were informed of the possibility of such losses:
1. loss of, or damage to, data;

2. special, indirect, or consequential loss; or
3. loss of profits, business, revenue, goodwill, or anticipated savings.

SLOVAKIA

Limitation of Liability: *The following is added to the end of the last paragraph:*

The limitations apply to the extent they are not prohibited under §§ 373-386 of the Slovak Commercial Code.

SOUTH AFRICA, NAMIBIA, BOTSWANA, LESOTHO AND SWAZILAND

Limitation of Liability: *The following is added to this section:*

IBM's entire liability to you for actual damages arising in all situations involving nonperformance by IBM in respect of the subject matter of this Statement of Warranty will be limited to the charge paid by you for the individual Machine that is the subject of your claim from IBM.

UNITED KINGDOM

Limitation of Liability: *The following replaces the terms of this section in its entirety:*

For the purposes of this section, a "Default" means any act, statement, omission, or negligence on the part of IBM in connection with, or in relation to, the subject matter of this Statement of Limited Warranty in respect of which IBM is legally liable to you, whether in contract or tort. A number of Defaults which together result in, or contribute to, substantially the same loss or damage will be treated as one Default.

Circumstances may arise where, because of a Default, you are entitled to recover damages from IBM.

This section sets out the extent of IBM's liability and your sole remedy.
1. IBM will accept unlimited liability for:
    a. death or personal injury caused by the negligence of IBM; and
    b. any breach of its obligations implied by Section 12 of the Sale of Goods Act 1979 or Section 2 of the Supply of Goods and Services Act 1982, or any statutory modification or re-enactment of either such Section.
2. IBM will accept unlimited liability, subject always to the **Items for Which IBM is Not Liable** below, for physical damage to your tangible property resulting from the negligence of IBM.
3. IBM's entire liability for actual damages for any one Default will not in any event, except as provided in items 1 and 2 above, exceed the greater of 1) Pounds Sterling 75,000, or 2) 125% of the total purchase price payable or the charges for the Machine directly relating to the Default.

These limits also apply to IBM's suppliers and resellers. They state the maximum for which IBM and such suppliers and resellers are collectively responsible.

Items for Which IBM is Not Liable

Save with respect to any liability referred to in item 1 above, under no circumstances is IBM or any of its suppliers or resellers liable for any of the following, even if IBM or they were informed of the possibility of such losses:
1. loss of, or damage to, data;

2. special, indirect, or consequential loss; or
3. loss of profits, business, revenue, goodwill, or anticipated savings.

Part 3 - Warranty Information

This Part 3 provides information regarding the warranty applicable to your Machine, including the warranty period and type of warranty service IBM provides.

Warranty Period

The warranty period may vary by country or region and is specified in the table below.

Note: "Region" means either Hong Kong or Macau Special Administrative Region of China.

A warranty period of 3 years on parts and 1 year on labor means that IBM provides warranty service without charge for:
1. parts and labor during the first year of the warranty period; and
2. parts only, on an exchange basis, in the second and third years of the warranty period. IBM will charge you for any labor provided in performance of the repair or replacement(s) in the second and third year of the warranty period.

Machine - Nortel 10 Gb Ethernet Switch Module for IBM BladeCenter

Country or Region of Purchase	Warranty Period	Type of Warranty Service*
Worldwide	1 year	1
* See "Types of Warranty Service" for the legend and explanations of warranty-service types.		

Types of Warranty Service

If required, IBM provides repair or exchange the above table and as described below. Warranty service may be provided by your reseller if approved by IBM to perform warranty service. Scheduling of service will depend upon the time of your call and is subject to parts availability. Service levels are response time objectives and are not guaranteed. The specified level of warranty service may not be available in all worldwide locations, additional charges may apply outside IBM's normal service area, contact your local IBM representative or your reseller for country and location specific information.

1. **Customer Replaceable Unit ("CRU") Service**

   IBM provides replacement CRUs to you for you to install. CRU information and replacement instructions are shipped with your Machine and are available from IBM at any time on your request. Installation of Tier 1 CRUs is your responsibility. If IBM installs a Tier 1 CRU at your request, you will be charged for the installation. You may install a Tier 2 CRU yourself or request IBM to install it, at no additional charge, under the type of warranty service designated for your Machine. IBM specifies in the materials shipped with a replacement CRU whether a defective CRU must be returned to IBM. When return is required, 1) return instructions and a container are shipped with the replacement CRU, and 2) you may be charged for the replacement CRU if IBM does not receive the defective CRU within 30 days of your receipt of the replacement.

2. **On-site Service**

   IBM or your reseller will either repair or exchange the failing Machine at your location and verify its operation. You must provide suitable working area to allow disassembly and reassembly of the IBM Machine. The area must be clean, well lit and suitable for the purpose. For some Machines, certain repairs may require sending the Machine to an IBM service center.

3. **Courier or Depot Service***

   You will disconnect the failing Machine for collection arranged by IBM. IBM will provide you with a shipping container for you to return your Machine to a designated service center. A courier will pick up your Machine and deliver it to the designated service center. Following its repair or exchange, IBM will arrange the return delivery of the Machine to your location. You are responsible for its installation and verification.

4. **Customer Carry-In or Mail-In Service**

   You will deliver or mail as IBM specifies (prepaid unless IBM specifies otherwise) the failing Machine suitably packaged to a location IBM designates. After IBM has repaired or exchanged the Machine, IBM will make it available for your collection or, for Mail-in Service, IBM will return it to you at IBM's expense, unless IBM specifies otherwise. You are responsible for the subsequent installation and verification of the Machine.

5. **CRU and On-site Service**

   This type of Warranty Service is a combination of Type 1 and Type 2 (see above).

6. **CRU and Courier or Depot Service**

   This type of Warranty Service is a combination of Type 1 and Type 3 (see above).

7. **CRU and Customer Carry-In or Mail-In Service**

   This type of Warranty Service is a combination of Type 1 and Type 4 (see above).

When a 5, 6 or 7 type of warranty service is listed, IBM will determine which type of warranty service is appropriate for the repair.

* This type of service is called ThinkPad EasyServ or EasyServ in some countries.

The IBM Machine Warranty World Wide Web site at http://www.ibm.com/servers/support/machine_warranties/ provides a worldwide overview of IBM's Limited Warranty for Machines, a Glossary of IBM definitions, Frequently Asked Questions (FAQs) and Support by Product (Machine) with links to Product Support pages. **The IBM Statement of Limited Warranty is also available on this site in 29 languages.**

To obtain warranty service contact IBM or your IBM reseller. In Canada or the United States, call 1-800-IBM-SERV (426-7378). In the EU countries, see the telephone numbers below.

EU Country Telephone List

Phone numbers are subject to change without notice. For the warranty service contact telephone number in a country subsequently added to the EU and not yet reflected in the list below, contact IBM in that country or visit the website above for a current telephone listing.

Austria -- +43-1-24592-5901	Latvia -- +386-61-1796-699
Belgium -- +32-70-23-3392	Lithuania -- +386-61-1796-699
Cyprus -- +357-22-841100	Luxembourg -- +352-298-977-5063
Czech Republic -- +420-2-7213-1316	Malta -- +356-23-4175
Denmark -- +45-4520-8200	Netherlands -- +31-20-514-5770
Estonia -- +386-61-1796-699	Poland -- +48-22-878-6999
Finland -- +358-8001-4260	Portugal -- +351-21-892-7147
France -- +33-238-557-450	Slovakia -- +421-2-4954-1217
Germany -- +49-1805-253553	Slovenia -- +386-1-4796-699
Greece -- +30-210-680-1700	Spain -- +34-91-714-7983
Hungary -- +36-1-382-5720	Sweden -- +46-8-477-4420
Ireland -- +353-1-815-4000	United Kingdom -- +44-0870-550-0900
Italy -- +39-800-820-094	

Appendix C. Notices

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Active PCI	IBM (logo)	Tivoli
Active PCI-X	IntelliStation	Tivoli Enterprise
AIX	NetBAY	Update Connector
Alert on LAN	Netfinity	Wake on LAN

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BladeCenter	Predictive Failure Analysis	XA-32
Chipkill	ServeRAID	XA-64
e-business logo	ServerGuide	X-Architecture
@server	ServerProven	XpandOnDemand
FlashCopy	System x	xSeries
i5/OS		

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Important notes

Processor speeds indicate the internal clock speed of the microprocessor; other factors also affect application performance.

CD drive speeds list the variable read rate. Actual speeds vary and are often less than the maximum possible.

When referring to processor storage, real and virtual storage, or channel volume, KB stands for approximately 1000 bytes, MB stands for approximately 1 000 000 bytes, and GB stands for approximately 1 000 000 000 bytes.

When referring to hard disk drive capacity or communications volume, MB stands for 1 000 000 bytes, and GB stands for 1 000 000 000 bytes. Total user-accessible capacity may vary depending on operating environments.

Maximum internal hard disk drive capacities assume the replacement of any standard hard disk drives and population of all hard disk drive bays with the largest currently supported drives available from IBM.

Maximum memory may require replacement of the standard memory with an optional memory module.

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Some software may differ from its retail version (if available), and may not include user manuals or all program functionality.

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This unit must be recycled or discarded according to applicable local and national regulations. IBM encourages owners of information technology (IT) equipment to responsibly recycle their equipment when it is no longer needed. IBM offers a variety of product return programs and services in several countries to assist equipment owners in recycling their IT products. Information on IBM product recycling offerings can be found on IBM's Internet site at http://www.ibm.com/ibm/environment/products/prp.shtml.

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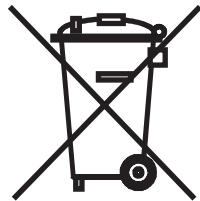
Notice: This mark applies only to countries within the European Union (EU) and Norway.

This appliance is labeled in accordance with European Directive 2002/96/EC concerning waste electrical and electronic equipment (WEEE). The Directive determines the framework for the return and recycling of used appliances as applicable throughout the European Union. This label is applied to various products to indicate that the product is not to be thrown away, but rather reclaimed upon end of life per this Directive.

注意: このマークは EU 諸国およびノルウェーにおいてのみ適用されます。

この機器には、EU 諸国に対する廃電気電子機器指令 2002/96/EC(WEEE) のラベルが貼られています。この指令は、EU 諸国に適用する使用済み機器の回収とリサイクルの骨子を定めています。このラベルは、使用済みになった時に指令に従って適正な処理をする必要があることを知らせるために種々の製品に貼られています。

Remarque : Cette marque s'applique uniquement aux pays de l'Union Européenne et à la Norvège.

L'etiquette du système respecte la Directive européenne 2002/96/EC en matière de Déchets des Equipements Electriques et Electroniques (DEEE), qui détermine les dispositions de retour et de recyclage applicables aux systèmes utilisés à travers l'Union européenne. Conformément à la directive, ladite étiquette précise que le produit sur lequel elle est apposée ne doit pas être jeté mais être récupéré en fin de vie.

In accordance with the European WEEE Directive, electrical and electronic equipment (EEE) is to be collected separately and to be reused, recycled, or recovered at end of life. Users of EEE with the WEEE marking per Annex IV of the WEEE Directive, as shown above, must not dispose of end of life EEE as unsorted municipal waste, but use the collection framework available to customers for the return, recycling, and recovery of WEEE. Customer participation is important to minimize any potential effects of EEE on the environment and human health due to the potential presence of hazardous substances in EEE. For proper collection and treatment, contact your local IBM representative.

Battery return program

This product may contain a sealed lead acid, nickel cadmium, nickel metal hydride, lithium, or lithium ion battery. Consult your user manual or service manual for specific battery information. The battery must be recycled or disposed of properly. Recycling facilities may not be available in your area. For information on disposal of batteries outside the United States, go to http://www.ibm.com/ibm/environment/ products/batteryrecycle.shtml or contact your local waste disposal facility.

In the United States, IBM has established a return process for reuse, recycling, or proper disposal of used IBM sealed lead acid, nickel cadmium, nickel metal hydride, and battery packs from IBM equipment. For information on proper disposal of these batteries, contact IBM at 1-800-426-4333. Have the IBM part number listed on the battery available prior to your call.

For Taiwan: Please recycle batteries.

For the European Union:
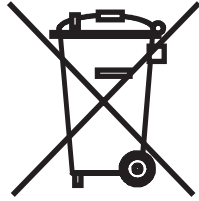
For California: Perchlorate material – special handling may apply. See http://www.dtsc.ca.gov/hazardouswaste/perchlorate/.

The foregoing notice is provided in accordance with California Code of Regulations Title 22, Division 4.5 Chapter 33. Best Management Practices for Perchlorate Materials. This product/part may include a lithium manganese dioxide battery which contains a perchlorate substance.

Electronic emission notices

Federal Communications Commission (FCC) statement

Note: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference, in which case the user will be required to correct the interference at his own expense.

Properly shielded and grounded cables and connectors must be used in order to meet FCC emission limits. IBM is not responsible for any radio or television interference caused by using other than recommended cables and connectors or by unauthorized changes or modifications to this equipment. Unauthorized changes or modifications could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Industry Canada Class A emission compliance statement

This Class A digital apparatus complies with Canadian ICES-003.

Avis de conformité à la réglementation d'Industrie Canada

Cet appareil numérique de la classe A est conforme à la norme NMB-003 du Canada.

Australia and New Zealand Class A statement

Attention: This is a Class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

United Kingdom telecommunications safety requirement

Notice to Customers

This apparatus is approved under approval number NS/G/1234/J/100003 for indirect connection to public telecommunication systems in the United Kingdom.

European Union EMC Directive conformance statement

This product is in conformity with the protection requirements of EU Council Directive 89/336/EEC on the approximation of the laws of the Member States relating to electromagnetic compatibility. IBM cannot accept responsibility for any failure to satisfy the protection requirements resulting from a nonrecommended modification of the product, including the fitting of non-IBM option cards.

This product has been tested and found to comply with the limits for Class A Information Technology Equipment according to CISPR 22/European Standard EN 55022. The limits for Class A equipment were derived for commercial and industrial environments to provide reasonable protection against interference with licensed communication equipment.

Attention: This is a Class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

European Community contact:
IBM Technical Regulations
Pascalstr. 100, Stuttgart, Germany 70569

Telephone: 0049 (0)711 785 1176

Fax: 0049 (0)711 785 1283

E-mail: tjahn@de.ibm.com

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警告使用者:
這是甲類的資訊產品,在
居住的環境中使用時,可
能會造成射頻干擾,在這
種情況下,使用者會被要
求採取某些適當的對策。

Chinese Class A warning statement

声　　明
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该产品可能会造成无线电干扰。
在这种情况下，可能需要用户对其
干扰采取切实可行的措施。

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