

IBM NeXtScale n1200 Enclosure Type 5456 Installation and Service Guide



IBM NeXtScale n1200 Enclosure Type 5456 Installation and Service Guide

Note

Before using this information and the product it supports, read the general information in Appendix B, "Getting help and technical assistance," on page 93, "Notices" on page 97, the *Warranty Information* document, and the *Safety Information* and *Environmental Notices and User Guide* documents on the IBM *Documentation* CD.

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Safety

Before installing this product, read the Safety Information.

قبل تركيب هذا المنتج، يجب قراءة الملاحظات الأمنية

Antes de instalar este produto, leia as Informações de Segurança.

在安装本产品之前,请仔细阅读 Safety Information (安全信息)。

安裝本產品之前,請先閱讀「安全資訊」。

Prije instalacije ovog produkta obavezno pročitajte Sigurnosne Upute.

Před instalací tohoto produktu si přečtěte příručku bezpečnostních instrukcí.

Læs sikkerhedsforskrifterne, før du installerer dette produkt.

Lees voordat u dit product installeert eerst de veiligheidsvoorschriften.

Ennen kuin asennat tämän tuotteen, lue turvaohjeet kohdasta Safety Information.

Avant d'installer ce produit, lisez les consignes de sécurité.

Vor der Installation dieses Produkts die Sicherheitshinweise lesen.

Πριν εγκαταστήσετε το προϊόν αυτό, διαβάστε τις πληροφορίες ασφάλειας (safety information).

לפני שתתקינו מוצר זה, קראו את הוראות הבטיחות.

A termék telepítése előtt olvassa el a Biztonsági előírásokat!

Prima di installare questo prodotto, leggere le Informazioni sulla Sicurezza.

製品の設置の前に、安全情報をお読みください。

본 제품을 설치하기 전에 안전 정보를 읽으십시오.

Пред да се инсталира овој продукт, прочитајте информацијата за безбедност.

Les sikkerhetsinformasjonen (Safety Information) før du installerer dette produktet.

Przed zainstalowaniem tego produktu, należy zapoznać się z książką "Informacje dotyczące bezpieczeństwa" (Safety Information).

Antes de instalar este produto, leia as Informações sobre Segurança.

Перед установкой продукта прочтите инструкции по технике безопасности.

Pred inštaláciou tohto zariadenia si pečítaje Bezpečnostné predpisy.

Pred namestitvijo tega proizvoda preberite Varnostne informacije.

Antes de instalar este producto, lea la información de seguridad.

Läs säkerhetsinformationen innan du installerar den här produkten.

Bu ürünü kurmadan önce güvenlik bilgilerini okuyun.

مەزكۇر مەھسۇلاتنى ئورنىتىشتىن بۇرۇن بىخەتەرلىك ئۇچۇرلىرىنى ئوقۇپ چىقىڭ.

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Guidelines for trained service technicians

This section contains information for trained service technicians.

Inspecting for unsafe conditions

Use this information to help you identify potential unsafe conditions in an IBM[®] product that you are working on.

Each IBM product, as it was designed and manufactured, has required safety items to protect users and service technicians from injury. The information in this section addresses only those items. Use good judgment to identify potential unsafe conditions that might be caused by non-IBM alterations or attachment of non-IBM features or optional devices that are not addressed in this section. If you identify an unsafe condition, you must determine how serious the hazard is and whether you must correct the problem before you work on the product.

Consider the following conditions and the safety hazards that they present:

- Electrical hazards, especially primary power. Primary voltage on the frame can cause serious or fatal electrical shock.
- Explosive hazards, such as a damaged CRT face or a bulging capacitor.
- Mechanical hazards, such as loose or missing hardware.

To inspect the product for potential unsafe conditions, complete the following steps:

- 1. Make sure that the power is off and the power cords are disconnected.
- 2. Make sure that the exterior cover is not damaged, loose, or broken, and observe any sharp edges.
- 3. Check the power cords:
 - Make sure that the third-wire ground connector is in good condition. Use a meter to measure third-wire ground continuity for 0.1 ohm or less between the external ground pin and the frame ground.
 - Make sure that the power cords are the correct type.
 - Make sure that the insulation is not frayed or worn.
- 4. Remove the cover.
- **5**. Check for any obvious non-IBM alterations. Use good judgment as to the safety of any non-IBM alterations.
- 6. Check inside the system for any obvious unsafe conditions, such as metal filings, contamination, water or other liquid, or signs of fire or smoke damage.
- 7. Check for worn, frayed, or pinched cables.
- 8. Make sure that the power-supply cover fasteners (screws or rivets) have not been removed or tampered with.

Guidelines for servicing electrical equipment

Observe these guidelines when you service electrical equipment.

- Check the area for electrical hazards such as moist floors, nongrounded power extension cords, and missing safety grounds.
- Use only approved tools and test equipment. Some hand tools have handles that are covered with a soft material that does not provide insulation from live electrical current.
- Regularly inspect and maintain your electrical hand tools for safe operational condition. Do not use worn or broken tools or testers.
- Do not touch the reflective surface of a dental mirror to a live electrical circuit. The surface is conductive and can cause personal injury or equipment damage if it touches a live electrical circuit.
- Some rubber floor mats contain small conductive fibers to decrease electrostatic discharge. Do not use this type of mat to protect yourself from electrical shock.
- Do not work alone under hazardous conditions or near equipment that has hazardous voltages.
- Locate the emergency power-off (EPO) switch, disconnecting switch, or electrical outlet so that you can turn off the power quickly in the event of an electrical accident.
- Disconnect all power before you perform a mechanical inspection, work near power supplies, or remove or install main units.
- Before you work on the equipment, disconnect the power cord. If you cannot disconnect the power cord, have the customer power-off the wall box that supplies power to the equipment and lock the wall box in the off position.
- Never assume that power has been disconnected from a circuit. Check it to make sure that it has been disconnected.
- If you have to work on equipment that has exposed electrical circuits, observe the following precautions:
 - Make sure that another person who is familiar with the power-off controls is near you and is available to turn off the power if necessary.
 - When you work with powered-on electrical equipment, use only one hand. Keep the other hand in your pocket or behind your back to avoid creating a complete circuit that could cause an electrical shock.
 - When you use a tester, set the controls correctly and use the approved probe leads and accessories for that tester.
 - Stand on a suitable rubber mat to insulate you from grounds such as metal floor strips and equipment frames.
- Use extreme care when you measure high voltages.
- To ensure proper grounding of components such as power supplies, pumps, blowers, fans, and motor generators, do not service these components outside of their normal operating locations.
- If an electrical accident occurs, use caution, turn off the power, and send another person to get medical aid.

Safety statements

These statements provide the caution and danger information that is used in this documentation.

Important:

Each caution and danger statement in this documentation is labeled with a number. This number is used to cross reference an English-language caution or danger statement with translated versions of the caution or danger statement in the *Safety Information* document.

For example, if a caution statement is labeled Statement 1, translations for that caution statement are in the *Safety Information* document under Statement 1.

Be sure to read all caution and danger statements in this documentation before you perform the procedures. Read any additional safety information that comes with your system or optional device before you install the device.

Statement 1



DANGER

Electrical current from power, telephone, and communication cables is hazardous.

To avoid a shock hazard:

- Do not connect or disconnect any cables or perform installation, maintenance, or reconfiguration of this product during an electrical storm.
- Connect all power cords to a properly wired and grounded electrical outlet.
- Connect to properly wired outlets any equipment that will be attached to this product.
- When possible, use one hand only to connect or disconnect signal cables.
- Never turn on any equipment when there is evidence of fire, water, or structural damage.
- Disconnect the attached power cords, telecommunications systems, networks, and modems before you open the device covers, unless instructed otherwise in the installation and configuration procedures.
- Connect and disconnect cables as described in the following table when installing, moving, or opening covers on this product or attached devices.

To Connect:

- 1. Turn everything OFF.
- 2. First, attach all cables to devices.
- **3**. Attach signal cables to connectors.
- 4. Attach power cords to outlet.
- 5. Turn device ON.

To Disconnect:

- 1. Turn everything OFF.
- 2. First, remove power cords from outlet.
- **3**. Remove signal cables from connectors.
- 4. Remove all cables from devices.

Statement 2



CAUTION:

When replacing the lithium battery, use only IBM Part Number 33F8354 or an equivalent type battery recommended by the manufacturer. If your system has a module containing a lithium battery, replace it only with the same module type made by the same manufacturer. The battery contains lithium and can explode if not properly used, handled, or disposed of.

Do not:

- Throw or immerse into water
- Heat to more than 100°C (212°F)
- Repair or disassemble

Dispose of the battery as required by local ordinances or regulations.

Statement 3



CAUTION:

When laser products (such as CD-ROMs, DVD drives, fiber optic devices, or transmitters) are installed, note the following:

- Do not remove the covers. Removing the covers of the laser product could result in exposure to hazardous laser radiation. There are no serviceable parts inside the device.
- Use of controls or adjustments or performance of procedures other than those specified herein might result in hazardous radiation exposure.



DANGER

Some laser products contain an embedded Class 3A or Class 3B laser diode. Note the following.

Laser radiation when open. Do not stare into the beam, do not view directly with optical instruments, and avoid direct exposure to the beam.

Class 1 Laser Product Laser Klasse 1 Laser Klass 1 Luokan 1 Laserlaite Appareil À Laser de Classe 1

Statement 4



CAUTION: Use safe practices when lifting.



≥ 18 kg (39.7 lb)



≥ 32 kg (70.5 lb)



≥ 55 kg (121.2 lb)

Statement 5



CAUTION:

The power control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.



Statement 6



CAUTION:

If you install a strain-relief bracket option over the end of the power cord that is connected to the device, you must connect the other end of the power cord to an easily accessible power source.

Statement 8



CAUTION:

Never remove the cover on a power supply or any part that has the following label attached.



Hazardous voltage, current, and energy levels are present inside any component that has this label attached. There are no serviceable parts inside these components. If you suspect a problem with one of these parts, contact a service technician.

Statement 12



CAUTION: The following label indicates a hot surface nearby.



Statement 26



CAUTION: Do not place any object on top of rack-mounted devices.



Statement 27



CAUTION: Hazardous moving parts are nearby.



Rack Safety Information, Statement 2



DANGER

- Always lower the leveling pads on the rack cabinet.
- Always install stabilizer brackets on the rack cabinet.
- Always install servers and optional devices starting from the bottom of the rack cabinet.
- Always install the heaviest devices in the bottom of the rack cabinet.

Chapter 1. The IBM NeXtScale n1200 Enclosure Type 5456

The IBM NeXtScale n1200 Enclosure Type 5456 chassis is a 6U next-generation server platform with integrated fan and power controller. It is a compact, high-density, high-performance, rack-mounted, scalable server platform system.

The IBM NeXtScale n1200 Enclosure Type 5456 chassis has twelve node bays that support up to twelve 1-bay NeXtScale nx360 M4 compute nodes. The compute nodes share common resources, such as power and cooling in the chassis.

Note: A 1-bay compute node occupies one node bay in the chassis.

The NeXtScale n1200 Enclosure can support the following components:

- Up to twelve 1-bay compute nodes.
- Six power supplies.
- Ten fan modules.
- One fan and power controller.

The chassis system provides the following features:

Compute node expansion capabilities

You can install up to twelve 1-bay compute nodes in the chassis. Some compute nodes have connectors for additional optional devices that you can use to add capabilities to the compute nodes.

High-availability design

The following components in the chassis enable continued operation if one of the components fails:

Power supplies

The power supplies support a single power domain that provides power to all of the chassis components. If a power supply fails, the other power supplies can continue to provide power. For power redundancy, additional power supplies can be installed.

Note: The power management policy that you have implemented for the chassis determines the result of a power-supply failure.

– Fan modules

The fan modules provide cooling to all of the chassis components while the power supplies have their own fans to provide the cooling.

- Fan and power controller

The fan and power controller enables the Integrated Management Module to monitor the fans and control fan speed.

Chassis midplane

The chassis midplane provides the following features:

- Power distribution to all nodes and modules

The midplane provides hot-swap connectors for the following components:

- Twelve 1-bay compute nodes
- Six power supplies
- Ten fan modules

- Fan and power controller

The following table shows the minimum configuration that is required for the NeXtScale n1200 Enclosure to operate.

Table 1. Minimum chassis configuration

Component	Bay
One compute node	Node bays 1 - 12

Record information about the NeXtScale n1200 Enclosure in the following table. You will need this information for future reference.

Product name	NeXtScale n1200 Enclosure
Machine type	5456
Model number	
Serial number	

The serial number and model number are on the top, front, and rear of the chassis. The following illustration shows the location of the label on the front of the chassis.



Figure 1. The location of the serial number and model number

If the chassis comes with an RFID tag, it is attached to the upper-left corner of the bezel. The following illustration shows the location of the RFID tag on the front of the chassis.



Figure 2. The location of the Chassis RFID tag

In addition, the system service label, which is on the cover of the server, provides a QR code for mobile access to service information. You can scan the QR code using a QR code reader and scanner with a mobile device and get quick access to the IBM Service Information website. The IBM Service Information website provides additional information for parts installation and replacement videos, and error codes for server support.

The following illustration shows the QR code (http://ibm.co/MX4vcB):



Figure 3. QR code

The IBM Documentation CD

The IBM *Documentation* CD contains documentation for the server in Portable Document Format (PDF) and includes the IBM Documentation Browser to help you find information quickly.

Hardware and software requirements

The hardware and software requirements of the IBM Documentation CD.

The IBM *Documentation* CD requires the following minimum hardware and software:

- Microsoft Windows or Red Hat Linux
- 100 MHz microprocessor
- 32 MB of RAM
- Adobe Acrobat Reader 3.0 (or later) or xpdf, which comes with Linux operating systems

The Documentation Browser

Use the Documentation Browser to browse the contents of the CD, read brief descriptions of the documents, and view documents, using Adobe Acrobat Reader or xpdf.

The Documentation Browser automatically detects the regional settings in use in your server and displays the documents in the language for that region (if available). If a document is not available in the language for that region, the English-language version is displayed. Use one of the following procedures to start the Documentation Browser:

- If Autostart is enabled, insert the CD into the CD or DVD drive. The Documentation Browser starts automatically.
- If Autostart is disabled or is not enabled for all users, use one of the following procedures:
 - If you are using a Windows operating system, insert the CD into the CD or DVD drive and click Start > Run. In the Open field, type: e:\win32.bat

where *e* is the drive letter of the CD or DVD drive, and click **OK**.

 If you are using Red Hat Linux, insert the CD into the CD or DVD drive; then, run the following command from the /mnt/cdrom directory: sh runlinux.sh

Select the server from the **Product** menu. The **Available Topics** list displays all the documents for the server. Some documents might be in folders. A plus sign (+) indicates each folder or document that has additional documents under it. Click the plus sign to display the additional documents.

When you select a document, a description of the document is displayed under **Topic Description**. To select more than one document, press and hold the Ctrl key while you select the documents. Click **View Book** to view the selected document or documents in Acrobat Reader or xpdf. If you selected more than one document, all the selected documents are opened in Acrobat Reader or xpdf.

To search all the documents, type a word or word string in the **Search** field and click **Search**. The documents in which the word or word string appears are listed in order of the most occurrences. Click a document to view it, and press Crtl+F to use the Acrobat search function, or press Alt+F to use the xpdf search function within the document.

Click Help for detailed information about using the Documentation Browser.

Related documentation

This *Installation and Service Guide* contains general information about the IBM System x1200 Enclosure Type 5456 chassis including information to help you solve problems yourself and instructions for removing and installing components, and it contains information for service technicians.

The following documentation is also available:

• Warranty Information

This document is in printed format and comes with the server. It contains warranty terms and a pointer to the IBM Statement of Limited Warranty on the IBM website.

• Important Notices

This document is in printed format and comes with the server. It contains information about the safety, environmental, and electronic emission notices for your IBM product.

• Environmental Notices and User Guide

This document is in PDF format on the IBM *Documentation* CD. It contains translated environmental notices.

- *IBM License Agreement for Machine Code* This document is in PDF on the IBM *Documentation* CD. It provides translated versions of the *IBM License Agreement for Machine Code* for your product.
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• Safety Information

This document is in PDF on the IBM *Documentation* CD. It contains translated caution and danger statements. Each caution and danger statement that appears in the documentation has a number that you can use to locate the corresponding statement in your language in the *Safety Information* document.

• Rack Installation Instructions

This printed document contains instructions for installing the server in a rack.

Depending on the server model, additional documentation might be included on the IBM *Documentation* CD.

The ToolsCenter for System x and BladeCenter is an online information center that contains information about tools for updating, managing, and deploying firmware, device drivers, and operating systems. The ToolsCenter for System x and BladeCenter is at http://www.ibm.com/support/entry/portal/docdisplay?lndocid=TOOL-CENTER.

The server might have features that are not described in the documentation that you received with the server. The documentation might be updated occasionally to include information about those features, or technical updates might be available to provide additional information that is not included in the server documentation. These updates are available from the IBM website. To check for updates, go to http://www.ibm.com/supportportal.

Notices and statements in this document

The caution and danger statements in this document are also in the multilingual *Safety Information* document, which is on the IBM *Documentation* CD. Each statement is numbered for reference to the corresponding statement in your language in the *Safety Information* document.

The following notices and statements are used in this document:

- Note: These notices provide important tips, guidance, or advice.
- **Important:** These notices provide information or advice that might help you avoid inconvenient or problem situations.
- Attention: These notices indicate potential damage to programs, devices, or data. An attention notice is placed just before the instruction or situation in which damage might occur.
- **Caution:** These statements indicate situations that can be potentially hazardous to you. A caution statement is placed just before the description of a potentially hazardous procedure step or situation.
- **Danger:** These statements indicate situations that can be potentially lethal or extremely hazardous to you. A danger statement is placed just before the description of a potentially lethal or extremely hazardous procedure step or situation.

Features and specifications

The following table provides a summary of the features and specifications of the chassis.

Table 2. Chassis features and specifications

Node bays (on front):	Cooling:
The chassis has twelve node bays.	Supports ten hot-swap fan modules.
Module bays (on rear):	Size (6U):
 Six hot-swap power-supply bays 	• Height: 263.3 mm (10.37 in.)
• Ten hot-swap fan bays	• Depth: 914.5 mm (36 in.)
	• Width: 447 mm (17.6 in.)
	• Weight:
	 Fully configured (stand-alone): approximately 112 kg (247 lb)
	 Empty chassis (with midplant, FPC, and cables): approximately 28 kg (62 lb)

Upgradeable microcode:	Approximate heat output:					
Microcode is upgradeable when fixes or features are	• Minimum configuration: 1365 Btu per hour (400 watts)					
added.	• Maximum configuration: 24,565 Btu per hour (7,200					
Compute node firmware	watts)					
Power own lies	Declared sound power level:					
• Supports six het swap as power supplies	• 7.5 bels					
900 Watt power supplies available	Chassis airflow: Full chassis configuration with all nodes					
500 watt power supplies available	fan and power controller, power supplies, and fan modules installed.					
	• Minimum - 158 CFM (at the idle state)					
	• Nominal - 213 CFM (at the acoustic fan speed)					
	• Maximum - 614 CFM (at the fan full speed)					
Security features:	Environment: The System x1200 Enclosure complies with ASHRAE class A3 specifications.					
Login password for remote connection	• Power on ¹ :					
Secure Sockets Layer (SSL) security for remote	 Temperature: 5°C - 40°C (41°F - 104°F) ³ 					
management accessLightweight Directory Access Protocol (LDAP)	 Humidity, non-condensing: -12°C dew point (10.4°F) and 8% - 85% relative humidity ^{5,6} 					
Trusted and signed firmware	– Maximum dew point: 24°C (75°F)					
Predictive Failure Analysis (PFA) alerts:	– Maximum altitude: 3048 m (10,000 ft)					
Fan modules	 Maximum rate of temperature change: 5°C/hr 					
Compute-node dependent features	$(41^{\circ}F/hr)^{4}$					
	• Power off ² :					
• Sine-wave input (50 / 60 Hz) required	- Temperature: 5°C to 45°C (41°F - 113°F)					
 Input voltage low range: 	– Relative humidity: 8% - 85%					
– Minimum: 100 V ac	– Maximum dew point: 27°C (80.6°F)					
– Maximum: 127 V ac	Storage (non-operating):					
 Input voltage high range: Minimum: 200 V ac 	 Temperature: 1°C to 60°C (33.8°F - 140°F) 					
– Maximum: 240 V ac	– Altitude: 3050 m (10,006 ft)					
• Input kilovolt-amperes (kVA), approximately:	– Relative humidity: 5% - 80%					
– Minimum: 0.14 kVA	– Maximum dew point: 29°C (84.2°F)					
– Maximum: 1.19 KVA	• Shipment (non-operating) ⁷ :					
	- Temperature: -40°C to 60°C (-40°F - 140°F)					
	– Altitude: 10,700 m (35,105 ft)					
	– Relative humidity: 5% - 100%					
	– Maximum dew point: 29°C (84.2°F) ⁸					

Table 2. Chassis features and specifications (continued)

- 1. Chassis is powered on.
- 2. Chassis is removed from original shipping container and is installed but not in use, for example, during repair, maintenance, or upgrade.
- 3. A3 Derate maximum allowable temperature 1°C/175 m above 950 m.
- 4. 5°C/hr for data centers employing tape drives and 20°C/hr for data centers employing disk drives.
- 5. The minimum humidity level for class A3 is the higher (more moisture) of the -12 °C dew point and the 8% relative humidity. These intersect at approximately 25°C. Below this intersection (~25C) the dew point (-12 °C) represents the minimum moisture level, while above it relative humidity (8%) is the minimum.
- 6. Moisture levels lower than 0.5°C DP, but not lower -10 °C DP or 8% relative humidity, can be accepted if appropriate control measures are implemented to limit the generation of static electricity on personnel and equipment in the data center. All personnel and mobile furnishings and equipment must be connected to ground via an appropriate static control system. The following items are considered the minimum requirements:
 - a. Conductive materials (conductive flooring, conductive footwear on all personnel that go into the datacenter, all mobile furnishings and equipment will be made of conductive or static dissipative materials).
 - b. During maintenance on any hardware, a properly functioning wrist strap must be used by any personnel who contacts IT equipment.
- 7. The equipment acclimation period is 1 hour per 20 °C of temperature change from the shipping environment to the operating environment.
- 8. Condensation is acceptable, but not rain.

Major chassis components

The following illustration shows the major components in the chassis.

The illustrations in this document might differ slightly from your hardware.



Figure 4. Chassis components

Front view

The following illustration shows the controls and connectors on the front of the server.

Note: For proper cooling, each bay in the chassis must contain either a device or a filler.



Figure 5. Front view of chassis

Compute nodes

Compute nodes contain components such as microprocessors, memory, and Ethernet controllers. They receive power and network connections from the NeXtScale n1200 Enclosure.

The NeXtScale n1200 Enclosure supports up to twelve 1-bay compute nodes.



Figure 6. 1-bay compute node

For more information about the compute nodes that are available for the NeXtScale n1200 Enclosure, see http://publib.boulder.ibm.com/infocenter/flexsys/ information/topic/com.ibm.acc.common.nav.doc/compute_blades.html.

To determine which compute nodes are compatible with the NeXtScale n1200 Enclosure, see http://www.ibm.com/systems/info/x86servers/serverproven/

compat/us.

Rear view

The following illustrations show the connectors on the rear of the chassis.

Fan modules, fan and power controller, and power supplies are in the rear of the NeXtScale n1200 Enclosure.

Note: Each bay in the chassis must contain either a device or a filler.

The following illustration shows the connectors on the rear of the chassis.



Figure 7. Rear view of chassis

Fan and power controller

You can install the fan and power controller in the NeXtScale n1200 Enclosure.

The following is an illustration that shows the chassis fan and power controller bay.

Fan and power controller module



Figure 8. Chassis fan and power controller bay

Note: The fan and power controller has fault and power-on LEDs similar to those found on the other chassis components. The fan and power controller also has connectors that are unique to the device.

The fan and power controller provides integrated systems-management functions, including a 10/100 Mbps remote management and console (Ethernet) connector.

The following is an illustration of the fan and power controller:



Figure 9. Fan and power controller with call outs

Fan and power controller indicators, controls, and connectors:

The fan and power controller has LEDs, controls, and connectors that you can use to obtain status information and restart the fan and power controller.



Figure 10. Fan and power controller with call outs for the LEDs, controls, and connectors

The fan and power controller has the following LEDs, controls, and connectors:

Power-on LED

When this LED is lit (green), it indicates that the fan and power controller has power.

Heartbeat LED

When this LED is lit (green), it indicates that the fan and power controller is actively controlling the chassis.

Locator LED

When this LED is lit (blue), it indicates the chassis location in a rack.

Check log LED

When this LED is lit (yellow), it indicates that a system error has occurred. Check the event log for additional information.

Ethernet port activity (RJ-45) LED

When this LED is flashing (green), it indicates that there is activity through the remote management and console (Ethernet) port over the management network.

Ethernet port link (RJ-45) LED

When this LED is lit (green), it indicates that there is an active connection through the remote management and console (Ethernet) port to the management network.

Remote management and console (Ethernet) connector

The remote management and console connector (RJ-45) is the management network connector for all chassis components. This 10/100 base T Ethernet connector is usually connected to the management network through a top-of-rack switch.

Power supplies

The NeXtScale n1200 Enclosure supports six autoranging power supplies.

The following illustration shows the power supply:



Figure 11. Power supply front view

The power supplies get electrical power from a 100 - 127 V ac or 200 - 240 V ac power source and convert the ac input into 12 V outputs. The power supplies are capable of autoranging within the input voltage range. There is one common power domain for the chassis that distributes power to each of the nodes and modules through the system midplane.

AC redundancy is achieved by distributing the ac power cord connections between independent ac circuits.

When applying the power supplies redundancy policy through fan and power controller after the nodes are powered on, it may not be sufficient to allow N+1 or N+N configuration at current power supplies redundancy state. Before you change the power supplies redundancy policy, you may use the IBM Power Configurator utility to determine current system power consumption. For more information and to download the utility, go to http://www-03.ibm.com/systems/bladecenter/ resources/powerconfig.html.

Each power supply has internal fans and a controller. The power supply controller can be powered by any installed power supply that is providing power through the midplane.

Attention: The power supplies contain internal cooling fans. Do not obstruct the fan exhaust vents.

You have to install all of the six power supplies regardless of the type of power supply, the chassis power load, or selected chassis power policy.

The NeXtScale n1200 Enclosure does not support mixing of low input voltage power supplies with high input voltage power supplies. For example, if you install a power supply with an input voltage of 100 - 127 V ac in a chassis that is powered by 200 - 240 V ac power supplies, the 100 - 127 V power supply will not power on. The same restriction applies to a chassis that is powered by 100 - 127 V ac power supplies. If you install a 200 - 240 V ac power supply in a chassis that is powered by 100 - 127 V ac power supplies, the 200 - 240 V ac power supply in a chassis that is powered by 100 - 127 V ac power supplies, the 200 - 240 V ac power supply will not power on.

Power supply controls and indicators

There are three LEDs on each power supply:

AC power LED

When this LED is lit (green), it indicates that ac power is being supplied to the power supply.

DC power LED

When this LED is lit (green), it indicates that dc power is being supplied from the power supply to the chassis midplane.

Fault LED

When this LED is lit (yellow), it indicates that there is a fault with the power supply.

Note: Before unplugging the ac power cord from the power supply or removing the power supply from the chassis, verify that the capacity of the remaining power supplies are sufficient to meet the minimum power requirements for all components in the chassis.

Fan modules

The NeXtScale n1200 Enclosure supports ten fan modules.

The fan modules provide cooling to the compute nodes and the fan and power controller. The following is an illustration of the fan modules:



Figure 12. Fan module

Note: All of the fan modules are required to be installed in the NeXtScale n1200 Enclosure.

Fan module controls and indicators

Each fan module has one LED:

Fault LED

When this LED is lit (yellow), it indicates that the fan module has failed.

Chapter 2. Error messages

This section provides the list of error codes and messages for fan and power controller that is generated when a problem is detected.

See Appendix A, "Fan and power controller (FPC) error codes," on page 67 for more information.

Chapter 3. Parts listing, IBM NeXtScale n1200 Enclosure Type 5456

The parts listing of IBM NeXtScale n1200 Enclosure Type 5456.

The following replaceable components are available for the IBM NeXtScale n1200 Enclosure Type 5456 server, except as specified otherwise in "Replaceable server components." For an updated parts listing, go to http://www.ibm.com/supportportal.

Replaceable server components

The replaceable server components for IBM NeXtScale n1200 Enclosure Type 5456.

Replaceable components consist of structural parts, and field replaceable units (FRUs):

- **Structural parts:** Purchase and replacement of structural parts (components, such as chassis assembly, top cover, and bezel) is your responsibility. If IBM acquires or installs a structural component at your request, you will be charged for the service. See "Structural parts" on page 21 for the list of structural parts.
- **Tier 1 customer replaceable unit (CRU):** Replacement of Tier 1 CRUs is your responsibility. If IBM installs a Tier 1 CRU at your request, you will be charged for the installation.
- **Tier 2 customer replaceable unit:** You may install a Tier 2 CRU yourself or request IBM to install it, at no additional charge, under the type of warranty service that is designated for your server.

For information about the terms of the warranty and getting service and assistance, see the *Warranty Information* document that comes with the server. For more information about getting service and assistance, see Appendix B, "Getting help and technical assistance," on page 93.

Visit the IBM ServerProven website for the latest options supporting plan.

The following illustration shows the major components in the server. The illustrations in this document might differ slightly from your hardware. For a list of structural parts, see "Structural parts" on page 21.



Figure 13. Server components

The following table lists the part numbers for the server replaceable components.

		CRU part number	CRU part number
Index	Description	(Tier 1)	(Tier 2)
1	System fans	00Y7928	
2	Fan and power controller assembly	00Y8605	
3	Power supply, 900 W, ac	94Y8101	
4	Rail kit	88Y6721	
9	Chassis midplane	46W2907	
	Fan signal/power cable		00AM348
	T8 torx screwdriver (provided on the back of the chassis)	00FK488	
	Video and USB breakout cable	81Y2889	
	Line cord, 10 amp/125-250VAC- 1M (RoHS)	39M5374	
	PDU jumper cord	39M5392	
	530 MM/10A cord	39M5401	
	Line cord, Y jumper	39M5450	
	Y jumper cord	69Y1627	
	Hypervisor, embedded USB flash device	42D0545	
	Battery, 3.0 volt	33F8354	
Structural parts

Structural parts are not covered by the IBM Statement of Limited Warranty. You can place an order on the structural parts from the IBM retail store.

The following structural parts are available for purchase from the retail store.

Table 3. Structural parts, Type Type 5456

Index	Description	Part number	
5	Node filler	00AM304	
6	Shipping bracket kit	00AM303	
7	Lift handle 81Y		
8	6U chassis assembly	00AM294	
	Fan filler	00AM295	
	EIA cover, left	00AM298	
	EIA cover, right	00AM299	
	Shelf left	00AM301	
	Shelf bracket	00AM302	
	Label, GBM	00AM347	

To order a structural part, complete the following steps:

Note: Changes are made periodically to the IBM website. The actual procedure might vary slightly from what is described in this document.

- 1. Go to http://www.ibm.com.
- 2. From the Products menu, select Upgrades, accessories & parts.
- **3**. Click **Obtain maintenance parts**; then, follow the instructions to order the part from the retail store.

If you need help with your order, call the toll-free number that is listed on the retail parts page, or contact your local IBM representative for assistance.

Power cords

For your safety, a power cord with a grounded attachment plug is provided to use with this product. To avoid electrical shock, always use the power cord and plug with a properly grounded outlet.

IBM power cords used in the United States and Canada are listed by Underwriter's Laboratories (UL) and certified by the Canadian Standards Association (CSA).

For units intended to be operated at 115 volts: Use a UL-listed and CSA-certified cord set consisting of a minimum 18 AWG, Type SVT or SJT, three-conductor cord, a maximum of 15 feet in length and a parallel blade, grounding-type attachment plug rated 15 amperes, 125 volts.

For units intended to be operated at 230 volts (U.S. use): Use a UL-listed and CSA-certified cord set consisting of a minimum 18 AWG, Type SVT or SJT, three-conductor cord, a maximum of 15 feet in length and a tandem blade, grounding-type attachment plug rated 15 amperes, 250 volts.

For units intended to be operated at 230 volts (outside the U.S.): Use a cord set with a grounding-type attachment plug. The cord set should have the appropriate safety approvals for the country in which the equipment will be installed.

Power cords for a	specific o	country o	or region	are	usually	available	only i	n	that
country or region.		-	-		-		-		

Power cord part number	Used in these countries and regions
39M5206	China
39M5102	Australia, Fiji, Kiribati, Nauru, New Zealand, Papua New Guinea
39M5123	Afghanistan, Albania, Algeria, Andorra, Angola, Armenia, Austria, Azerbaijan, Belarus, Belgium, Benin, Bosnia and Herzegovina, Bulgaria, Burkina Faso, Burundi, Cambodia, Cameroon, Cape Verde, Central African Republic, Chad, Comoros, Congo (Democratic Republic of), Congo (Republic of), Cote D'Ivoire (Ivory Coast), Croatia (Republic of), Czech Republic, Dahomey, Djibouti, Egypt, Equatorial Guinea, Eritrea, Estonia, Ethiopia, Finland, France, French Guyana, French Polynesia, Germany, Greece, Guadeloupe, Guinea, Guinea Bissau, Hungary, Iceland, Indonesia, Iran, Kazakhstan, Kyrgyzstan, Laos (People's Democratic Republic of), Latvia, Lebanon, Lithuania, Luxembourg, Macedonia (former Yugoslav Republic of), Madagascar, Mali, Martinique, Mauritania, Mauritius, Mayotte, Moldova (Republic of), Monaco, Mongolia, Morocco, Mozambique, Netherlands, New Caledonia, Niger, Norway, Poland, Portugal, Reunion, Romania, Russian Federation, Rwanda, Sao Tome and Principe, Saudi Arabia, Senegal, Serbia, Slovakia, Slovenia (Republic of), Somalia, Spain, Suriname, Sweden, Syrian Arab Republic, Tajikistan, Tahiti, Togo, Tunisia, Turkey, Turkmenistan, Ukraine, Upper Volta, Uzbekistan, Vanuatu, Vietnam, Wallis and Futuna, Yugoslavia (Federal Republic of), Zaire
39M5130 39M5179	Denmark
39M5144	Bangladesh, Lesotho, Macao, Maldives, Namibia, Nepal, Pakistan, Samoa, South Africa, Sri Lanka, Swaziland, Uganda
39M5151	Abu Dhabi, Bahrain, Botswana, Brunei Darussalam, Channel Islands, China (Hong Kong S.A.R.), Cyprus, Dominica, Gambia, Ghana, Grenada, Iraq, Ireland, Jordan, Kenya, Kuwait, Liberia, Malawi, Malaysia, Malta, Myanmar (Burma), Nigeria, Oman, Polynesia, Qatar, Saint Kitts and Nevis, Saint Lucia, Saint Vincent and the Grenadines, Seychelles, Sierra Leone, Singapore, Sudan, Tanzania (United Republic of), Trinidad and Tobago, United Arab Emirates (Dubai), United Kingdom, Yemen, Zambia, Zimbabwe
39M5158	Liechtenstein, Switzerland
39M5165	Chile, Italy, Libyan Arab Jamahiriya
39M5172	Israel
39M5095	220 - 240 V Antigua and Barbuda, Aruba, Bahamas, Barbados, Belize, Bermuda, Bolivia, Caicos Islands, Canada, Cayman Islands, Colombia, Costa Rica, Cuba, Dominican Republic, Ecuador, El Salvador, Guam, Guatemala, Haiti, Honduras, Jamaica, Mexico, Micronesia (Federal States of), Netherlands Antilles, Nicaragua, Panama, Peru, Philippines, Saudi Arabia, Thailand, Taiwan, United States of America, Venezuela
39M5081	110 - 120 V Antigua and Barbuda, Aruba, Bahamas, Barbados, Belize, Bermuda, Bolivia, Caicos Islands, Canada, Cayman Islands, Colombia, Costa Rica, Cuba, Dominican Republic, Ecuador, El Salvador, Guam, Guatemala, Haiti, Honduras, Jamaica, Mexico, Micronesia (Federal States of), Netherlands Antilles, Nicaragua, Panama, Peru, Philippines, Saudi Arabia, Thailand, Taiwan, United States of America, Venezuela

Power cord part number	Used in these countries and regions
39M5076 39M5512	United States of America
39M5463	Taiwan
39M5087	Thailand
39M5219	Korea (Democratic People's Republic of), Korea (Republic of)
39M5199	Japan
39M5068	Argentina, Paraguay, Uruguay
39M5226	India
39M5240 39M5241	Brazil
39M5375 39M5378 39M5509	Canada, Germany, United States of America

Chapter 4. Removing and replacing components

Use this information to remove and replace the chassis components.

The types of replaceable components are:

- **Structural parts:** Purchase and replacement of structural parts (components, such as chassis assembly, top cover, and bezel) is your responsibility. If IBM acquires or installs a structural component at your request, you will be charged for the service.
- **Tier 1 customer replaceable unit (CRU):** Replacement of Tier 1 CRUs is your responsibility. If IBM installs a Tier 1 CRU at your request, you will be charged for the installation.
- **Tier 2 customer replaceable unit:** You may install a Tier 2 CRU yourself or request IBM to install it, at no additional charge, under the type of warranty service that is designated for your server.

See Chapter 3, "Parts listing, IBM NeXtScale n1200 Enclosure Type 5456," on page 19 to determine whether a component is a structural part, Tier 1 CRU, or Tier 2 CRU.

For information about the terms of the warranty, see the *Warranty Information* document that comes with the server.

For more information about getting service and assistance, see Appendix B, "Getting help and technical assistance," on page 93.

Installation guidelines

Use the installation guidelines to install the IBM NeXtScale n1200 Enclosure Type 5456.

Attention: Static electricity that is released to internal Compute node components when the Compute node is powered-on might cause the system to halt, which might result in the loss of data. To avoid this potential problem, always use an electrostatic-discharge wrist strap or other grounding system when removing or installing a hot-swap device.

Before you remove or replace a FRU or install an optional device, read the following information:

- Read the safety information in "Safety" on page v and the guidelines in Working inside the server with the power on, and "Handling static-sensitive devices" on page 27. This information will help you work safely.
- Make sure that the devices that you are installing are supported. For a list of supported optional devices for the chassis, see http://www.ibm.com/systems/info/x86servers/serverproven/compat/us.
- When you install your new Compute node, take the opportunity to download and apply the most recent firmware updates. This step will help to ensure that any known issues are addressed and that your Compute node is ready to function at maximum levels of performance. To download firmware updates for your Compute node, go to http://www.ibm.com/support/fixcentral.

Important: Some cluster solutions require specific code levels or coordinated code updates. If the device is part of a cluster solution, verify that the latest level of code is supported for the cluster solution before you update the code.

For additional information about tools for updating, managing, and deploying firmware, see the ToolsCenter for System x and BladeCenter at http://www.ibm.com/support/entry/portal/docdisplay?lndocid=TOOL-CENTER

- Before you install optional hardware, make sure that the compute nodes are working correctly. Start the compute nodes, and make sure that the operating system starts, if an operating system is installed, or that a 19990305 error code is displayed, indicating that an operating system was not found but the compute node is otherwise working correctly. If the compute node is not working correctly, see Running DSA Preboot diagnostic programs for information about how to run diagnostics.
- Observe good housekeeping in the area where you are working. Place removed covers and other parts in a safe place.
- Do not attempt to lift an object that you think is too heavy for you. If you have to lift a heavy object, observe the following precautions:
 - Make sure that you can stand safely without slipping.
 - Distribute the weight of the object equally between your feet.
 - Use a slow lifting force. Never move suddenly or twist when you lift a heavy object.
 - To avoid straining the muscles in your back, lift by standing or by pushing up with your leg muscles.
- Make sure that you have an adequate number of properly grounded electrical outlets for the server, monitor, and other devices.
- Back up all important data before you make changes to disk drives.
- After the fan and power controller is installed, back up the chassis midplane VPD data immediately for future data migration in case of the fan and power controller replacement (see "System information options" on page 57).
- Have a small flat-blade screwdriver available.
- To view the error LEDs on the system board and internal components, leave the compute node connected to power.
- You do not have to turn off the server to install or replace hot-swap power supplies, hot-swap fans, fan and power controller, or hot-plug Universal Serial Bus (USB) devices. However, you must turn off the server before you perform any steps that involve removing or installing adapter cables and you must disconnect the power source from the server before you perform any steps that involve removing or installing a riser card.
- Before you remove a compute node from the chassis, you must shut down the operating system and turn off the compute node. You do not have to shut down the chassis itself.
- Blue on a component indicates touch points, where you can grip the component to remove it from or install it in the server, open or close a latch, and so on.
- Orange on a component or an orange label on or near a component indicates that the component can be hot-swapped, which means that if the server and operating system support hot-swap capability, you can remove or install the component while the server is running. (Orange can also indicate touch points on hot-swap components.) See the instructions for removing or installing a specific hot-swap component for any additional procedures that you might have to perform before you remove or install the component.

• When you are finished working on the server, reinstall all safety shields, guards, labels, and ground wires.

System reliability guidelines

The system reliability guidelines to ensure proper system cooling.

To help ensure proper system cooling and system reliability, make sure that the following requirements are met:

- To ensure proper cooling, do not operate the chassis without a compute node or a filler in each node bay.
- You have replaced a compute node within 3 minutes of removal or a filler is installed.
- Make sure that the ventilation holes on the compute node are not blocked.
- The compute node CMOS battery must be operational. If the CMOS battery becomes defective, replace it immediately. See the documentation that comes with the compute node for instructions.
- Replace the fan and power controller as soon as possible after removal to ensure proper operation of the chassis.

Handling static-sensitive devices

Use this information to handle static-sensitive devices.

Attention: Static electricity can damage the compute node and other electronic devices. To avoid damage, keep static-sensitive devices in their static-protective packages until you are ready to install them.

To reduce the possibility of damage from electrostatic discharge, observe the following precautions:

- When you work on a chassis that has an electrostatic discharge (ESD) connector, use a wrist strap, especially when you handle modules, optional devices, or compute node. To work correctly, the wrist strap must have a good contact at both ends (touching your skin at one end and firmly connected to the ESD connector on the front or back of the chassis).
- Limit your movement. Movement can cause static electricity to build up around you.
- The use of a grounding system is recommended. For example, wear an electrostatic-discharge wrist strap, if one is available. Always use an electrostatic-discharge wrist strap or other grounding system when working inside the server with the power on.
- Handle the device carefully, holding it by its edges or its frame.
- Do not touch solder joints, pins, or exposed circuitry.
- Do not leave the device where others can handle and damage it.
- While the device is still in its static-protective package, touch it to an *unpainted* metal part of the chassis or any *unpainted* metal surface on any other grounded rack component in the rack in which you are installing the device for at least 2 seconds. This drains static electricity from the package and from your body.
- Remove the device from its package and install it directly into the compute node without setting down the device. If it is necessary to set down the device, put it back into its static-protective package. Do not place the device on the compute node cover or on a metal surface.

• Take additional care when handling devices during cold weather. Heating reduces indoor humidity and increases static electricity.

Returning a device or component

If you are instructed to return a device or component, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Removing and replacing structural parts

Replacement of structural parts is your responsibility. If IBM installs a structural part at your request, you will be charged for the installation.

The illustrations in this document might differ slightly from your hardware.

Removing and replacing Tier 1 CRUs

Replacement of Tier 1 CRUs is your responsibility. If IBM installs a Tier 1 CRU at your request, you will be charged for the installation.

A working NeXtScale n1200 Enclosure might have numerous power cables, Ethernet cables, and fiber cables that are connected to components on the front and rear of the chassis:

- You might have to disconnect some of the cables when you remove and replace a Tier 1 CRU.
- Make sure that the surrounding cables allow adequate clearance before you remove and replace a Tier 1 CRU.
- Do not pinch, bind, or pull on the cables when you remove and replace a Tier 1 CRU.
- Do not allow unsupported cables to exceed a safe bend radius. For example, a disconnected fiber cable might bend back on itself and become damaged.

The illustrations in this document might differ slightly from your hardware.

Removing a 1-bay compute node

Use these instructions to remove a 1-bay compute node from the NeXtScale n1200 Enclosure.

Before you begin

Attention: To maintain proper system cooling, do not operate the chassis without a compute node or compute node filler in each node bay. Install a compute node or filler within one minute of the removal of a compute node.

Before you remove a 1-bay compute node, complete the following tasks:

- 1. Make a note of the bay number. Reinstalling a compute node into a different bay from the one from which it was removed can have unintended consequences. Some configuration information and update options are established according to bay number.
- 2. Shut down the compute node operating system; then, shut down the compute node. See the documentation that comes with your compute node for the procedure to shut down the operating system.

Procedure

To remove a 1-bay compute node, complete the following steps.



Figure 14. Removal of a 1-bay compute node

- 1. Open the release handle (rotate the handle to the left) to disengage the compute node from the chassis.
- **2**. Use both hands to slide the compute node out of the compute node bay and place it on a flat, static-protective surface.

Replacing a 1-bay compute node

Use these instructions to install a 1-bay compute node in the NeXtScale n1200 Enclosure. You can install a compute node while the chassis is powered on.

Before you begin

Before you install a 1-bay compute node in the chassis, complete the following steps:

- 1. Read the instructions that come with the compute node.
- 2. Make sure that you have installed any optional hardware devices in the compute node.

Note: This procedure assumes that you are replacing an existing compute node in the same node bay. If you are installing a new compute node, see Installing components section on chapter 2.

Procedure

To install a 1-bay compute node, complete the following steps.



Figure 15. Installation of a 1-bay compute node

- 1. Remove the node bay filler, if one is installed. Grasp the filler by the slots and pull it out of the bay.
- 2. Open the release handle (rotate the handle to the left).
- 3. Slide the compute node into the node bay until it is seated.
- 4. Close the release handle (rotate the handle to the right).

What to do next

After you install the compute node, make a note of the compute node identification information on one of the labels that come with the NeXtScale n1200 Enclosure. Place a label on the node label tab and on the adjacent chassis label plate, to the right or left of the compute node (depending on the bay in which the compute nodes is installed). See IBM NeXtScale nx360 M4 Compute Node Type 5455 Installation and Service Guide for more information about pull out tag.

Note: If the computer node is pulled out, then you need to put the node filler back into the empty slot.

Important: Do not place the label on the compute node or in any way block the ventilation holes.

Removing a fan module

Use these instructions to remove a fan module from the NeXtScale n1200 Enclosure.

Procedure

To remove a fan, complete the following steps.



Figure 16. Removal of a fan module

- 1. Grasp the fan module handle and press the release tab.
- **2**. Slide the fan module out of the chassis and place it on a flat, static-protective surface.

Notes:

- **a.** When you remove a fan module from the chassis halfway, release the release tab to avoid the slip of the release tab.
- b. When you remove a fan module from the chassis, if the node requires more cooling, the remaining fan modules will begin to run at higher speed, which will be clearly audible.

Replacing a fan module

Use these instructions to install a fan module in the NeXtScale n1200 Enclosure. You can install a fan module while the NeXtScale n1200 Enclosure is powered on.

Procedure

To install a fan module, complete the following steps.



Figure 17. Installation of a fan module

Note: You have to replace a fan module within 3 minutes of removal to avoid the insufficient cooling.

- 1. Remove the fan module filler, if one is installed.
- 2. Grasp the fan module and align it with the fan bay.
- 3. Slide the fan module into the chassis until it locks in place.

Removing the fan and power controller

Use these instructions to remove the fan and power controller from the NeXtScale n1200 Enclosure.

Before you begin

- 1. Disconnect all cables from the fan and power controller.
- 2. If you want to migrate current chassis settings and the chassis midplane VPD onto the new fan and power controller, make sure you have done the following:
 - a. You had performed a settings backup and the chassis midplane VPD backup procedure (see "System information options" on page 57).
 - b. Keep the old USB key which is from the fan and power controller to be removed and install it onto the new fan and power controller.

Procedure

To remove a fan and power controller, complete the following steps.



Figure 18. Removal of a fan and power assembly from the chassis

- 1. Open the release handle (rotate the handle down) to disengage the fan and power controller from the chassis.
- 2. Slide the module out of the fan and power controller bay and place it on a flat, static-protective surface.

Replacing a fan and power controller

Use these instructions to install a fan and power controller in the NeXtScale n1200 Enclosure. You can install a fan and power controller while the NeXtScale n1200 Enclosure is powered on.

Procedure

To install a fan and power controller, complete the following steps.



Figure 19. Installation of a fan and power controller into the chassis

- 1. Open the release handle on the fan and power controller (rotate the handle down).
- 2. Align the fan and power controller with the bay on the chassis and slide the module into the module bay until it is seated.
- 3. Close the release handles (rotate the handle up).

What to do next

After you install the fan and power controller, complete the following steps.

- 1. Connect all cables to the module.
- 2. If you want to restore the old chassis settings and chassis midplane VPD onto the new fan and power controller after it is replaced, make sure you have followed the restore procedures to restore all of the chassis settings and chassis midplane VPD data from the USB key which is taken from the old fan and power controller:
 - a. Update the server firmware to the latest level (see "Configuration options" on page 59).
 - b. Log in to the web interface (see Chapter 5, "Using the web interface," on page 49).
 - c. Go to System Information section, click on the Midplane VPD tab.
 - d. For chassis midplane VPD backup, restoring, and updating, see "System information options" on page 57.

Removing the battery from the fan and power controller

Use this information to remove the CMOS battery from a fan and power controller.

About this task

The following notes describe information that you must consider when replacing the battery.

• IBM has designed this product with your safety in mind. The lithium battery must be handled correctly to avoid possible danger. If you replace the battery, you must adhere to the following instructions.

Note: In the U.S., call 1-800-IBM-4333 for information about battery disposal.

- If you replace the original lithium battery with a heavy-metal battery or a battery with heavy-metal components, be aware of the following environmental consideration. Batteries and accumulators that contain heavy metals must not be disposed of with normal domestic waste. They will be taken back free of charge by the manufacturer, distributor, or representative, to be recycled or disposed of in a proper manner.
- To order replacement batteries, call 1-800-IBM-SERV within the United States, and 1-800-465-7999 or 1-800-465-6666 within Canada. Outside the U.S. and Canada, call your support center or business partner.

Note: After you replace the battery, you must reconfigure the fan and power controller time settings.

Statement 2



CAUTION:

When replacing the lithium battery, use only IBM Part Number 33F8354 or an equivalent type battery recommended by the manufacturer. If your system has a module containing a lithium battery, replace it only with the same module type made by the same manufacturer. The battery contains lithium and can explode if not properly used, handled, or disposed of.

Do not:

- Throw or immerse into water
- Heat to more than 100°C (212°F)
- Repair or disassemble

Dispose of the battery as required by local ordinances or regulations.

To remove the battery, complete the following steps:

Procedure

- 1. Read the safety information that begins on "Safety" on page v and Installation guidelines.
- 2. If the fan and power controller is installed in the NeXtScale n1200 Enclosure, remove it (see "Removing the fan and power controller" on page 32).
- 3. Carefully lay the fan and power controller on a flat, static-protective surface.
- 4. Locate the battery.



Figure 20. Locate the battery

5. Using your fingernail, press the battery retaining clip. The battery should pop free.



Figure 21. Battery removal

Attention: Do not lift the battery by using excessive force. Failing to remove the battery properly may damage the socket on the fan and power controller. Any damage to the socket may require replacing the fan and power controller.

- 6. Lift the battery from the socket.
- 7. Dispose of the battery as required by local ordinances or regulations. See the *IBM Environmental Notices and User's Guide* on the IBM *Documentation* CD for more information.

Replacing the battery in the fan and power controller About this task

The following notes describe information that you must consider when replacing the battery in the fan and power controller.

- When replacing the battery, you must replace it with a lithium battery of the same type from the same manufacturer.
- To order replacement batteries, call 1-800-426-7378 within the United States, and 1-800-465-7999 or 1-800-465-6666 within Canada. Outside the U.S. and Canada, call your IBM marketing representative or authorized reseller.
- After you replace the battery, you must reconfigure the fan and power controller time settings.
- To avoid possible danger, read and follow the following safety statement.

Statement 2



CAUTION:

When replacing the lithium battery, use only IBM Part Number 33F8354 or an equivalent type battery recommended by the manufacturer. If your system has a module containing a lithium battery, replace it only with the same module type made by the same manufacturer. The battery contains lithium and can explode if not properly used, handled, or disposed of.

Do not:

- Throw or immerse into water
- Heat to more than 100°C (212°F)
- Repair or disassemble

Dispose of the battery as required by local ordinances or regulations.

To install the replacement battery, complete the following steps:

Procedure

- 1. Read the safety information that begins on "Safety" on page v and Installation guidelines.
- 2. If the fan and power controller is installed in the NeXtScale n1200 Enclosure, remove it (see "Removing the fan and power controller" on page 32).
- **3**. Make sure that the fan and power controller is on a flat, static-protective surface, with the release handle side up and the bezel pointing toward you.
- 4. Locate the battery.



Figure 22. Locate the battery

- 5. If a battery is already installed, remove it:
 - **a**. Using your fingernail, press the battery retaining clip. The battery should pop free.



Figure 23. Battery removal

Attention: Do not lift the battery by using excessive force. Failing to remove the battery properly may damage the socket on the fan and power controller. Any damage to the socket may require replacing the fan and power controller.

- b. Lift the battery from the socket.
- **6**. Follow any special handling and installation instructions that come with the replacement battery.
- 7. Tilt the battery so that you can insert it into the socket.



Figure 24. Battery installation

- 8. As you slide the battery into place, press the battery down into the socket until it clicks into place.
- **9**. Install the fan and power controller into the chassis (see "Replacing a fan and power controller" on page 33).
- 10. Start the Setup utility and reset the configuration.

Removing the USB flash drive

Use this information to remove the USB flash drive.

Before you begin

Before you remove the USB flash drive, complete the following steps:

Note: A USB flash drive must be installed for fan and power controller to maintain chassis settings after AC cycle.

- 1. Read "Safety" on page v and Installation guidelines.
- 2. If the fan and power controller is installed in the NeXtScale n1200 Enclosure, remove it (see "Removing the fan and power controller" on page 32).
- **3**. Carefully lay the compute node on a flat, static-protective surface, orienting the compute node with the bezel pointing toward you.

Procedure

To remove the USB flash drive, complete the following steps.



Figure 25. USB flash drive removal

- 1. Locate the USB connector on the fan and power controller.
- 2. Pull the USB flash drive out of the connector.

What to do next

If you are instructed to return the USB flash drive, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Note: If data is not or unable to be migrated from the old USB flash drive onto the new USB flash drive, you must reconfigure the fan and power controller settings.

Installing the USB flash drive

Use this information to install the USB flash drive.

Before you begin

Before you install the USB flash drive, complete the following steps:

- 1. Read "Safety" on page v and Installation guidelines.
- 2. If the fan and power controller is installed in the NeXtScale n1200 Enclosure, remove it (see "Removing the fan and power controller" on page 32).
- **3**. Carefully lay the compute node on a flat, static-protective surface, orienting the compute node with the bezel pointing toward you.

About this task

This component can be installed as an optional device or as a CRU. The installation procedure is the same for the optional device and the CRU.

Procedure

To install the USB flash drive, complete the following steps.



Figure 26. Installing USB flash drive

- 1. Locate the USB connector on the fan and power controller.
- 2. Push the USB flash drive into the connector.

What to do next

After you install the USB flash drive, Install the fan and power controller into the chassis (see "Replacing a fan and power controller" on page 33).

Removing a power supply

Use these instructions to remove a power supply from the NeXtScale n1200 Enclosure.

Before you begin

Attention:

- To maintain proper system cooling, do not operate the NeXtScale n1200 Enclosure without a power supply in each power supply bay. Install a power supply within 1 minute of the removal of a power supply.
- If you are removing a functioning power supply, make sure that power LEDs on the remaining power supplies are lit and the power management policy that you have chosen supports the removal of the power supply. If the power management policy does not support removal of a power supply, shut down the operating systems and turn off all of the compute nodes before you proceed. (See the documentation that comes with the compute node for instructions for shutting down the compute node operating system and turning off the compute node.)

Procedure

To remove a power supply, complete the following steps.



Figure 27. Removal of a power supply

- 1. Disconnect the power cord from the power supply.
- 2. Grasp the handle and press the release tab down.
- **3**. Slide the power supply out of the power-supply bay and place it on a flat, static-protective surface.

What to do next

If you are instructed to return the power supply, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Replacing a power supply

Use these instructions to install a power supply in the NeXtScale n1200 Enclosure. You can install a power supply while the NeXtScale n1200 Enclosure is powered on.

Procedure

Important:

- Use only power supplies of the same wattage in each chassis.
- Make sure the input power is phase-to-phase, or, phase-to-neutral, 200 volt to 240 volt nominal, AC, 47-63 Hz.
- Make sure that the power cord is not connected to the power supply when you install the power supply in the chassis.
- Do not remove the velcro strap from the rear of the power supply.

When building a NeXtScale n1200 Enclosure solution, you are required to validate the power requirements for your configuration using the latest version of the IBM Power Configurator to ensure that the number of power supplies selected are adequate for supporting your chassis configuration. Failure to validate the configuration with the IBM Power Configurator tool will result in system errors, failure to power on, or microprocessor throttling and limiting system's ability to leverage all of the microprocessor performance. The Power Configurator tool can be found at http://www-03.ibm.com/systems/bladecenter/resources/ powerconfig.html. If there are questions or issues regarding a configuration and Power Configurator, please send them to power@us.ibm.com. To install a power supply, complete the following steps.



Figure 28. Installation of power supplies

- 1. Grasp the power-supply handle and slide the power supply into the bay until it locks in place.
- 2. Connect the power cord to the power supply:
 - **a**. Loosen the velcro strap that is attached to the power-supply, but do not remove it.
 - b. Align the power cord with the power-supply handle; then, secure the cord to the handle with the velcro strap.
 - c. Loop the power cord connector around and connect it to the power supply.
 - d. Push the power cord back through the strain-relief ties to remove excess cable from the loop.

Removing and replacing Tier 2 CRUs

You may install a Tier 2 CRU yourself or request IBM to install it, at no additional charge, under the type of warranty service that is designated for your server.

The illustrations in this document might differ slightly from your hardware.

Removing the chassis midplane

(Trained service technician only) Use these instructions to remove the chassis midplane from the NeXtScale n1200 Enclosure.

Before you begin

Before you remove the chassis midplane, complete the following steps:

- 1. Read "Safety" on page v and "Installation guidelines" on page 25
- 2. Record the machine type model, the chassis serial number, and retrieve the existing universally unique identifier (UUID) information from the chassis midplane that you are removing. The procedure for obtaining this data might require different steps depending on the functional state of the chassis.
 - a. Chassis is operating:
 - Log onto the IMM2 and access the command-line interface (CLI). You can access the IMM2 CLI through a direct serial or Ethernet connection to the IMM2, through a Telnet connection to the IP address of the IMM2, or through a Secure Shell (SSH) connection to the IMM2. You must authenticate with the IMM2 before issuing commands.
 - Query for the machine type model, chassis serial number, and the UUID values by using the CLI info command. Record this information before you proceed.
 - b. Chassis is not operating:
 - Obtain the chassis serial number and the machine type model from one of the chassis labels. Use this information to query http://w3-01.ibm.com/pc/entitle/pg2/Service.wss/mts/Lookup for the UUID.
 - 2) Record the chassis serial number, the machine type model, and the UUID before you proceed.
- **3**. Shut down the operating systems and turn off any compute nodes in the chassis. See the documentation that comes with the compute node for detailed instructions.
- 4. Open the release handles on the compute nodes and the management node, if one is installed, to disengage the nodes from the chassis midplane connectors.
- 5. Disconnect the chassis from power.
- 6. Disconnect all cables from the modules in the rear of the chassis.
- 7. Remove the components from rear and front of the chassis.

Procedure

To remove the chassis midplane, complete the following steps.

- 1. Disengage the compute nodes in the front of the chassis.
- 2. Remove the fan and power controller and power supplies from the chassis.
- 3. Loosen the three captive screws on the top cover.
- 4. Rotate the top cover outwards.



Figure 29. Top cover outward rotation

- 5. Loosen the three captive screws that secure the chassis midplane to the chassis.
- 6. Lift up the chassis midplane half way. Put a screwdriver or a stick in the middle of the chassis midplane so your hands are free.



Figure 30. Removal of the chassis midplane from a chassis

- 7. Unplug the two fan cables on chassis midplane
- 8. Carefully grasp the chassis midplane and slide it away from the chassis.

Note: Make sure that you do not grasp the connectors on the chassis midplane. You could damage the connectors.



Figure 31. Removal of the chassis midplane from a chassis

Replacing the chassis midplane

(Trained service technician only) Use these instructions to install the chassis midplane in the NeXtScale n1200 Enclosure.

Procedure

To install the chassis midplane, complete the following steps.

1. Carefully align the chassis midplane with the guide pins in the chassis.



Figure 32. Installation of a chassis midplane into a chassis

2. Slide the chassis midplane half way into the chassis. Put a screwdriver or a stick in the middle of the chassis midplane so your hands are free.



Figure 33. Installation of a chassis midplane into a chassis

Attention:

- You must hold the chassis midplane up against the top inside of the chassis shell and keep the chassis midplane vertical during installation. If the chassis midplane is not inserted correctly, the guide pins can contact the chassis midplane connectors and damage the connector pins.
- Do not grasp the connectors on the chassis midplane when you install it in the chassis. Touching the connectors might damage the connector pins.
- Make sure that the fan and power controller cable is out of the way when you slide the chassis midplane into the chassis.
- **3**. Connect the two cables back to fan power connectors and fan signal connectors back to the chassis midplane.
- 4. Slide the chassis midplane all the way into the chassis until it stops.
- 5. Tighten the three captive screws that secure the chassis midplane to the chassis.
- 6. Rotate the top cover inwards.
- 7. Tighten the three captive screws on the top cover.



Figure 34. Top cover inward rotation

What to do next

Reassemble the chassis and program the vital product data (VPD) that is stored on the card. Complete the following steps:

- 1. Reinstall the components that you removed from the rear of the chassis.
- **2**. Connect any cables that you disconnected from the modules in the rear of the chassis.
- 3. Connect the chassis to power (see Installation procedure: power supply).
- 4. Write down new chassis midplane serial number (for example: Y030UN34B063) and UUID (for example: 2E2B686CC6B311E2907C6EAE8B16A49E).
- 5. Update the server firmware to the latest level (see "Configuration options" on page 59).
- 6. Log in to the web interface (see Chapter 5, "Using the web interface," on page 49).
- 7. Go to System Information section, click on the Midplane VPD tab.
- 8. Update the new chassis midplane serial number and UUID onto the fan and power controller (see "System information options" on page 57).
- **9**. Close the release handles on the compute nodes in order to seat the nodes in the chassis midplane connectors.
- **10.** Restart any compute nodes that you shut down. See the documentation that comes with the compute node for detailed instructions.
- 11. The fan and power controller is powered-on automatically by the IMM2.

Chapter 5. Using the web interface

Use this information to help you navigate the FPC web-based graphical user interface and manage components in the NeXtScale n1200 Enclosure.

Starting the web interface

Start the FPC web-based graphical user interface to manage components in the chassis.

You can access the fan and power controller web interface through an Ethernet connection by establishing a session with the IP address of the FPC. If you are connecting to the FPC for the first time, you might have to change the Internet protocol properties on the client computer.

Open your web browser and enter the IP address of the FPC in the address or URL field.

- If the IP address was assigned through a DHCP server, get the IP address from your network administrator.
- The FPC has the following default settings:
 - IP address: 192.168.0.100
 - Subnet: 255.255.255.0
 - User ID: USERID (all capital letters)
 - Password: PASSW0RD (note the number zero, not the letter O, in PASSW0RD)

Resetting the FPC to manufacturing defaults

You can restore the primary FPC to manufacturing defaults through the FPC web interface.

Before you begin

Read the safety information in "Safety" on page v and "Installation guidelines" on page 25.

About this task

To reset the FPC to manufacturing defaults, complete the following steps.

Procedure

- 1. Remove the fan and power controller from the chassis (see "Removing the fan and power controller" on page 32).
- 2. Remove the battery from the fan and power controller (see "Removing the battery from the fan and power controller" on page 35).
- **3.** Insert the fan and power controller without battery back to chassis for at least 10 minutes (see "Replacing a fan and power controller" on page 33).
- 4. During the 10 minutes, fan and power controller will act the following.
 - a. Power LED lit on
 - b. Heartbeat LED blinks for 0.3 seconds on and 3.8 seconds off

- c. Checklog LED lit on due to lack of battery
- d. fan and power controller then acts the second self-reset and has fan spin up, Power LED lit, Heartbeat LED blinks, and Checklog LED on again.
- 5. After 10 minutes, pull fan and power controller out of chassis (see "Removing the fan and power controller" on page 32).
- 6. Install the battery back to fan and power controller (see "Replacing the battery in the fan and power controller" on page 36).
- 7. Insert fan and power controller with battery back to chassis (see "Replacing a fan and power controller" on page 33).

Chapter 6. Web interface options

Use this information to help understand the structure and content of the FPC web interface.

Launch the FPC web interface to select the FPC settings that you want to view or change. The menu bar contains options that you can use to configure and manage the chassis. The options that are in the menu bar are described in the following sections.

Summary options

You can view the overall system status, a list of outstanding events that require immediate attention, and the overall status of the compute nodes and other components in the chassis on the Summary tab.

The following illustration shows the Summary page for the FPC web interface. The page opens with the chassis front view tab displayed.

Node	Width	Height	Status	Reset / Reseat	Node	Width	Height	Status	Reset / Reseat
11	N/A	0.0	No Present	Resear	12	INA	0.0	No Present	Reset Resear
09	N/A	00	No Present	Reset Reseat	10	N/A	0.0	No Present	Reset Reseat
07	N/A	0U	No Present	Reset Reseat	08	N/A	ΟU	No Present.	Reset Resea
05	N/A	0.0	No Present	Rost Rost	06	Half	10	Power On	Reset Reseat
03	Half	10	Power Off	Reset Reseat	04	IN/A	0.0	No Present	Reset Reset
01	N/A	00	No Present	Reset Reseat	02	Half	10	Power Off	Reset Reseat

Click the chassis rear view drop down dialog box to display the System Information Quick View for overall system information.

Management Module						
Name	Fan & Power Control Board (FPCB)					
Status	🗹 Normal 📃 Reset					
Firmware Version	FHET21C-2.04					
PSOC Version	ver. 1.27					
Boot-up Flash		First				
Identify LED	Off	© Turn Off © Turn On © Blink	Apply			
Check Log LED	Off		Turn Off			

Management Module

The power supply status table is placed in chassis rear view tab.

PSU						
PSU	Status	Ratings	AC-IN	EPOW	Throttle	DC-PG
PSU1	No Present	0 W 0	0 V	Normal	Normal	No
PSU2	No Present	0 W	0.V	Normal	Normal	No
PSU3	No Present	0.W	0 V	Normal	Normal	No
PSU4	Present	900 W	205 V	Normal	Normal	Yes
PSU5	No Present	0 W	οv	Normal	Normal	No
PSU6	No Present	0 VV	θV	Normal	Normal	No

The system fan status table is placed in chassis rear view tab.

Fan					
Fan	Status	Туре	Fan	Status	Туре
Fan1	Present	Low Performance	Fan6	Present	Low Performance
Fan2	Present	Low Performance	Fan7	Present	Low Performance
Fan3	Present	Low Performance	Fan8	Present	Low Performance
Fan4	Present	Low Performance	Fan9	Present	Low Performance
Fan5	Present	Low Performance	Fan10	Present	Low Performance

Power options

There are five sections for power tab.

Power overview



21.7 W

-Node Power Consumption-

Node	Min. (W)	Avg. (W)	Max. (W)
01	No Present	No Present	No Present
02	0	0	0
03	0	0	0
0.4	No Precent	No Precent	No Precent

Voltage overview

								Refresh
Status	Probe Name	Reading	Non-CriticalLower	Non-CriticalUpper	CriticalLower	CriticalUpper	Non-RecoverableLower	Non-RecoverableUpper
0	12V_SENSE	11.840 V	N/A	N/A	10.816 V	13.248 V	N/A	N/A
0	3V3_SENSE	3.3075 V	N/A	N/A	2.9750 V	3.6225 V	N/A	N/A
0	5V_SENSE	5.022 V	N/A	N/A	4.563 V	5.589 V	N/A	N/A
0	VBAT_SENSE	3.0096 V	N/A	N/A	1.7952 V	N/A	N/A	N/A

PSU configuration

PSU Configuration



Power cap

Power Capping Policy

Chassis Capping Chassis Capping Nodes Capping

Chassis Power Capping/Saving

Node		Saving	
Chassis		W (Range: 219 W ~ 288 W)	Disable Mode 1 Mode 2 Mode 3

Apply

Power saving can be applied with power capping simultaneously.

Mode	Title	Description
Disable	Static maximum performance	The system runs at full speed (no throttling) regardless of the workload.
Mode 1	Static minimum power	The system runs in a throttled state (defined by the implementation) regardless of the workload.
Mode 2	Dynamic favor performance	The system adjusts throttling levels based on workload, attempting to favor performance over power savings.
Mode 3	Dynamic favor power	The system adjusts throttling levels based on workload, attempting to favor power savings over performance.

Power restore policy

Power Restore Policy

	Node	Status		Node	Status	
N	11	Disable		12	Disable	
N	09	Disable	Г	10	Disable	
N	07	Disable		08	Disable	
A	05	Disable		06	Disable	
R	03	Disable		04	Disable	
R	01	Disable		02	Disable	

Apply

Cooling options

There are three sections for cooling tab.

Cooling overview

Fan speed is displayed in RPM. Error log is asserted when fan speed is below lower critical threshold.

Cooling Overview

Probe	List							Refresh
Status	Probe Name	Reading	LowerNon- Critical	UpperNon- Critical	LowerCritical	UpperCritical	LowerNon- Recoverable	UpperNon- Recoverable
0	FAN_Tach_1A	2752 RPM	N/A	N/A	1472 RPM	N/A	N/A	N/A
0	FAN_Tach_1B	2112 RPM	N/A	N/A	1472 RPM	N/A	N/A	N/A
0	FAN_Tach_2A	2816 RPM	N/A	N/A	1472 RPM	N/A	N/A	N/A
0	FAN_Tach_2B	2176 RPM	N/A	N/A	1472 RPM	N/A	N/A	N/A
0	FAN_Tach_3A	2816 RPM	N/A	N/A	1472 RPM	N/A	N/A	N/A
0	FAN_Tach_3B	2176 RPM	N/A	N/A	1472 RPM	N/A	N/A	N/A
0	FAN_Tach_4A	2752 RPM	N/A	N/A	1472 RPM	N/A	N/A	N/A
0	FAN_Tach_4B	2176 RPM	N/A	N/A	1472 RPM	N/A	N/A	N/A
0	FAN_Tach_5A	2816 RPM	N/A	N/A	1472 RPM	N/A	N/A	N/A
0	FAN_Tach_5B	2112 RPM	N/A	N/A	1472 RPM	N/A	N/A	N/A
0	FAN_Tach_6A	2688 RPM	N/A	N/A	1472 RPM	N/A	N/A	N/A
0	FAN_Tach_6B	2240 RPM	N/A	N/A	1472 RPM	N/A	N/A	N/A
0	FAN_Tach_7A	2752 RPM	N/A	N/A.	1472 RPM	N/A	N/A	N/A
0	FAN_Tach_7B	2176 RPM	N/A	N/A	1472 RPM	N/A	N/A	N/A
0	FAN_Tach_8A	2816 RPM	N/A	N/A	1472 RPM	N/A	N/A	N/A
0	FAN_Tach_8B	2112 RPM	N/A	N/A	1472 RPM	N/A	N/A	N/A
0	FAN_Tach_9A	2752 RPM	N/A	N/A	1472 RPM	N/A	N/A	N/A
0	FAN_Tach_9B	2176 RPM	N/A	N/A	1472 RPM	N/A	N/A	N/A

- - --

PSU fan speed

PSU Fan Speed

Fan	Speed (RPM)	Speed (% of Max.)	Status	
Fan1	0	8%	No Present	
Fan2	0	0%	No Present	
Fan3	0	0%	No Present	
Fan4	5528	10%	Normal	
Fan5	0	0%	No Present	
Fan6	0	0%	No Present	

Acoustic mode

Acoustic Mode Selection



To reduce the noise level of the chassis during run-time, you can configure the chassis to three different acoustic modes:

- Mode 1: System fan speed is capped at 28% duty (7.5 bels)
- Mode 2: System fan speed is capped at 34% duty (7.8 bels)
- Mode 3: System fan speed is capped at 40% duty (8.1 bels)

Note:

- 1. Acoustic modes can only apply to the entire chassis as a whole.
- 2. When acoustic modes are applied, nodes workload is also capped to avoid over-heating.
- **3**. If acoustic mode is enabled when ambient temperature is above 27°C indefinitely, it is possible that nodes could throttle due to overheat. In some cases, the nodes might shut down.
System information options

System information tab contains the fixed vital product data (VPD). There are three sections for system information tab.

Chassis VPD



Chassis VPD

Edit

Midplane VPD

Midplane VPD

Backup Restore

Backup Restore

Name	Value
Midplane Name	Air Mid-plane
Card Serial Number	Y030UN34B04R
Card UUID	2E2B686CC6B311E2907C6EAE8B16A49E
Card Hardware Version	Pass4
Card FRU Part Number 46W2907	

Edit

For backup, restoring, and updating the information on chassis midplane VPD, complete the following steps:

- 1. For VPD information backup, click the **Backup** button to save the serial number of the chassis midplane, the existing universally unique identifier (UUID) information from chassis midplane, hardware revision, and FRU serial number onto FPC USB for future restore purposes.
- 2. For VPD information restoring, click the **Restore** button to load the previously backed up file containing the serial number of the chassis midplane, the existing universally unique identifier (UUID) information from chassis midplane, hardware revision, and FRU serial number from the FPC USB key onto new FPC.
- **3**. For VPD information updating, click the **Edit** button to modify the chassis midplane VPD value. Then, click the **Apply** button to update the changes.

FPC VPD

FPC VPD

Name	Value FPC Card	
FPC Name		
Card Serial Number	Y031UN34H07N	
Card UUID	4142434431323334000000000000000000000000	
Card Hardware Version	Pass5	
Card FRU Serial Number	00Y8605	

Events log options

The FPC event log contains a list of all events that are received from all devices in the chassis.

The FPC event log contains a list of all events that are received from all devices in the chassis.

To access the FPC event log and configure event recipient notifications in the FPC web interface, open the **Events** menu and click **Event Log**. The following illustration shows the Event Log page. Note that event IDs are not shown in the Event Log page, by default. They must be manually enabled to display.

Severity 0 2013-01-01 00:03:03 EvtLogDisabled: Event Logging Disabled sensor, Log Area Reset/Cleared was asserted Node Reseat_User: Slot Or Connector sensor, Slot device (System Board number 2) was asserted 1 2013-01-02 15:17:49 ŧ 2013-01-02 15:21:40 Node_No_Present: Slot Or Connector sensor, Slot device (System Board number 2) was asserted . 2013-01-02 15:26:35 Node_DC_OFF: Slot Or Connector sensor, Slot device (System Board number 3) was asserted 0 2013-01-02 15:30:59 Node_DC_OFF: Slot Or Connector sensor, Slot device (System Board number 2) was asserted 2013-01-02 15:33:00 Node_No_Present Slot Or Connector sensor, Slot device (System Board number 2) was asserted ų, 2013-01-01 00:00:02 . Node_No_Present Slot Or Connector sensor, Slot device (System Board number 1) was asserted . 2013-01-01 00:00:02 Node_No_Present. Slot Or Connector sensor, Slot device (System Board number 2) was asserted 4 2013-01-01 00:00:02 Node_No_Present: Slot Or Connector sensor, Slot device (System Board number 4) was asserted 1 2013-01-01 00:00:02 Node_No_Present Slot Or Connector sensor, Slot device (System Board number 5) was asserted 0 2013-01-01 00:00:02 Node_No_Present. Slot Or Connector sensor, Slot device (System Board number 6) was asserted . 2013-01-01 00:00:02 Node_No_Present Slot Or Connector sensor, Slot device (System Board number 7) was asserted 2013-01-01 00:00:02 a Node: No Present: Slot Or Connector sensor. Slot device (System Board number 8) was asserted 1 2013-01-01 00:00:02 Node_No_Present: Slot Or Connector sensor, Slot device (System Board number 9) was asserted 1 2013-01-01 00:00:02 Node_No_Present. Slot Or Connector sensor, Slot device (System Board number 10) was asserted 9 2013-01-01 00:00:02 Node_No_Present Slot Or Connector sensor, Slot device (System Board number 11) was asserted 0 2013-01-01 00:00:02 Node No Present Slot Or Connector sensor, Slot device (System Board number 12) was asserted . 2013-01-03 01:14:29 Node_No_Present Slot Or Connector sensor, Slot device (System Board number 3) was asserted 2013-01-01 00:00:02 Node_No_Present Slot Or Connector sensor, Slot device (System Board number 1) was asserted a

Event Log

Refiesh Save Log Clear Log

USB recovery

USB Recovery

Backup Current Configuration to USB	Apply
Restore from USB Backup Configuration	Apply
Restore to Default Configuration	Apply

Configuration options

Configuration tabs resides settings that are used to manage fan and power controller. There are eight sections for configuration tab.

Firmware Update	SMTP	SNMP	PEF	Network Configuration	Time Setting	User Configuration	Web Service
-----------------	------	------	-----	-----------------------	--------------	--------------------	-------------

Firmware update

There are two phases to the firmware update process. During the firmware upload stage, you can choose path to fetch the firmware image. FPC checks the image header information for validation

Firmware Update

Firmware Upload

Firmware Type	BMC -	
Firmware File Path	潮鏡 Note_STC_FHET03A-1.00.pdf	Upload

Selected file is not valid for MergePoint® EMS Firmware update. No file was specified.

Once a valid firmware image is uploaded, a firmware image confirmation table appears with **Preserve Setting**check box. If the firmware update proceeds with preserve setting checked, FPC configurations are kept and applied after the firmware is updated. The settings preserved include:

- SMTP
- SNMP
- PEF
- Network configuration
- Time setting (always kept regardless if Preserve Setting is checked)
- User account
- Web service

Note: FPC will automatically reboot if you choose to cancel the firmware update process after uploading the firmware image.

Firmware Update

Firmware Upload						
Firmware Type	BMC -					
Firmware File Path	谢贾… itm_fw_fpc_fhet03A-1.00_anyco_noarch.rom					
Firmware Image						
Current Version	New Version	Preserve Settings	Status			
1.00	1.00		None			
	Upload Completed. Please cli System will be reboo	ck "Update" to continue, or "Cancel" to stop. ted after Update/Cancel process.				

During updating, you are directed to a loading page where all FPC functions are locked.



10% Completed

Updating, please wait. It won't stop processing due to leave this page.

Once the progress reaches 100%, FPC automatically reboots and you need to log in again to access FPC Web interface.

Firmware

MergePointR EMS Firmware Image has been updated successfully. The MergePointR EMS has been reset. You will not be able to access the MergePointR EMS with this browser session. Please close and reconnect to the MergePointR EMS using new browser session.

SMTP/SNMP/PEF tabs

Configured SMTP and SNMP traps allow you to monitor chassis for selected events. SMTP/SNMP trap event types can be set in the PEF (Platform Event Filter) tab. SMTP email-alert and SNMP trap can be enabled, configured, and tested in the SMTP and SNMP tabs respectively. **Global Alerting Enable** in PEF tab also needs to be checked to enable email alerts. For SNMP trap type, check the **Generate PEF** box for targeted type of events. For SMTP trap, all the events will be sent to destination email address when **Global Alerting Enable** is checked.

Note: Community Name displays/configures the SNMP community name using only alphabet and numerical values. The value must not be empty.



Destination Email Addresses

	Enable	Destination Email Address	Email Description	Test
Email Alert 1			MergePoint email alert	Send Alert 1
Email Alert 2			MergePoint email alert	Send Alert 2
Email Alert 3	П		MergePoint email alert	Send Alert 3
Email Alert 4			MergePoint email alert	Send Alert 4

SMTP (email) Server Address

SMTP IP Address	0.0.0.0	

SMTP Authentication

Enable	Anonymous account will be used when authentication is disabled.	
Username		
Password		
STARTTLS Mode	AUTO Y	
SASL Mode		

SNMP

IPv4 Destination List

	Enable	IPv4 Address	Test
IPv4 Destination 1		0000	Send Test Trap
IPv4 Destination 2		0000	Send Test Trap
IPv4 Destination 3		0000	Send Test Trap
IPv4 Destination 4		0000	Send Test Trap

IPv6 Destination List

	Enable	IPv6 Address	Test
IPv6 Destination 1			Send Test Trap
IPv6 Destination 2			Send Test Trap
IPv6 Destination 3			Send Test Trap
IPv6 Destination 4			Send Test Trap

Community String

PEF

Platform Event Filters (PEF) List

Filter Name	Generate PEF
All Type, Fan Critical Deassert Filter	
All Type, Power Supply Critical Deassert Filter	
All Type, Slot Or Connector Critical Deassert Filter	
All Type, Voltage Critical Deassert Filter	

Apply

Network configuration

Network configuration allows you to modify networking parameters: Hostname, DNS Domain Name, Auto Negotiation Mode, Network Speed, Duplex Mode, IP Version (IPv4, IPv6) Enable/Disable, IP Address, IP Source (Static, DHCP), Gateway, Subnet Mask, DNS Server, VLAN, and so on.

Network Configuration

General Settings		Refirsh
Mode	1 🗸	
Host Name	IBM-FPC	
DNS Domain Name	IBM.com	

Network Interface Configuration

Name	iF Enabled	IPv4 Enabled	IPv4 Address	IPv6 Enabled	IPv6 Address
eth0	Enabled	Enabled	192.168.0.100	Disabled	::/0
			Apply		

Click on the item of Network Interface Configuration leads to the detail network settings.

Network Configuration

Ochanges to the NIC IP address settings will close all user sessions and require IP address settings. All other changes will require the NIC to be reset, which may cause a brief loss in connectivity. Changes may not take effect immediately, and require a refresh.

Network Interface Setting	5	
Device Type	Dedicated	
MAC Address	6c:ae:8b:08:10:fc	
Auto Negotiation	© On C Off	
Network Speed	10 Mb 💌	
Duplex Mode	C Full C Half	
General Settings		

Enable Dynamic DNS	
Use DHCP for DNS Domain Name	E Contraction of the second seco
Respond to ARP	v

IPv4 Settings

Enabled	N
Use DHCP	
IP Address	192.168.0.100
Subnet Mask	255 255 255 0
Gateway	192.168.0.1
Use DHCP to obtain DNS server addresses	
Preferred DNS Server	
Alternate DNS Server	

IPv6 Settings

Enabled	
Auto Configuration	П
IP Address 1	-/0
Gateway	1
Link Local Address	::/0
IP Address 2	::/0
Use DHCP to obtain DNS server addresses	п
Preferred DNS Server	-
Alternate DNS Server	5).

Refresh

VLAN Settings

Enable VLAN ID	Γ
VLAN ID	ρ
Priority	()

Time setting

This tab is used to configure system time. Select date and time and apply. Once they are set, the time is always kept even if you restore settings to default or uncheck **Preserve Setting** during firmware update.

Date and Time: Apply August 2013 Time Now 22 2 > >> Hour Su Mo Tu We Sa Th Fr 0 1 2 3 4 5 29 30 1 2 3 31 6 7 9 10 11 8 5 7 4 6 8 9 10 12 13 14 15 16 17 12 13 15 16 17 11 14 18 20 21 19 22 23 18 19 20 21 22 23 24 Minute 25 26 27 28 29 30 31 :00 :05 :10 :15 :20 :25 :35 :40 :45 :50 :55 :30 Exact minutes: Second :00 :05 :10 :15 :20 :25 :30 :35 :40 :45 :50 :55 7 Exact seconds: Select Date and Time

Time Setting

User account

There are three types of user roles:

- Administrator: Has full access to all the Web pages and can modify all the settings and configurations.
- Operator: Has full access to all the Web pages except **User Account** page. Operator can only see its own account in the **User Account** page and no modification is allowed in the account page.
- User: Has full access and modification rights to all the pages except the following pages in Configuration tab: SMTP/SNMP/PEF/Network Configuration/User Account/Web Service. Only viewing right is allowed on these pages. No modifications.

The following illustration displays the User Account tab if you are either User or Operator.

User Configuration

To configure a particular user, click the User ID. If Password policy check is enabled, password strength checking will be enabled while updating user configuration.

Password Policy Check Enable

Refresh

User ID	State	User Name	User Role	IPMI LAN Privilege	IPMI Serial Privilege	Serial Over LAN
2	Enabled	USER	User	None	None	Disabled

The following illustration displays the User Account tab if you are Administrator.

To configure a particular user, click the User ID. If Password policy check is enabled, password strength checking will be enabled while updating user configuration.

User ID	State	User Name	User Role	IPMI LAN Privilege	IPMI Serial Privilege	Serial Over LAN
1	Disabled		None	None	None	Disabled
2	Disabled		None	None	None	Disabled
3	Enabled	USERID	Administrator	Admin	Admin	Enabled
4	Disabled		None	None	None	Disabled
5	Disabled		None	None	None	Disabled
6	Disabled		None	None	None	Disabled
7	Disabled		None	None	None	Disabled
8	Disabled		None	None	None	Disabled
9	Disabled		None	None	None	Disabled
10	Disabled		None	None	None	Disabled
11	Disabled		None	None	None	Disabled
12	Disabled		None	None	None	Disabled
13	Disabled		None	None	None	Disabled
14	Disabled		None	None	None	Disabled
15	Disabled		None	None	None	Disabled
16	Disabled		None	None	None	Disabled

Click on one of the accounts leads to **User Configuration**. You can enable/disable/delete account, set user name, set/change password, and select user privileges here. When **Password Policy Check Enable** box is checked, account password needs to be at least 8 characters with numbers, letters, and a character to be considered a successful set.

Note: You can assign account username in **User Name** field with up to 16 characters using alphanumeric characters a-z, A-Z and 0-9, - (hyphen) and _ (underscore). Click the **Apply Changes** button. If validation fails, the interface displays an error message.

Note: You can set/change password in **New Password** field using up to 20 printable US-ASCII (Code: 33-126) characters. Password must contain characters from three of the following four categories:

- 1. English uppercase characters (A through Z)
- 2. English uppercase characters (A through Z)
- **3**. Base 10 digits (0 through 9)
- 4. Non-alphabetic characters (for example, !, \$, #, %)

If validation fails, the interface displays an error message.

11	A	1.
LISPL	Contini	iration
0000	Connige	anduori

Password Policy Check Enabled	No	
General		
User ID	1	
Enable User		
User Name	World	
Change Password	п	
New Password		

User Privileges

User Role	User
IPMI LAN Privilege	None
IPMI Serial Privilege	None
Enable Serial Over LAN	

Delete Apply

Web service

Web service let you configure different HTTP/HTTPS ports for connection and the Web page timeout period.

Web Service

Web Server

HTTP Port Number	80
HTTPS Port Number	443
Timeout	1800 seconds
Max Sessions	32
Active Sessions	1

Apply

Appendix A. Fan and power controller (FPC) error codes

This section details the fan and power controller (FPC) error codes.

Fan and power controller (FPC) diagnostic error codes can be generated when the server starts up or while the server is running. Fan and power controller (FPC) codes are logged in the FPC event log in the server.

For each event code, the following fields are displayed:

Event identifier

An identifier that uniquely identifies an event.

Event description

The logged message string that appears for an event.

Explanation

Additional information to explain why the event occurred.

Severity

An indication of the level of concern for the condition. The severity is abbreviated in the event log to the first character. The following severities can be displayed:

Table 4. Event severity levels

Severity	Description
Informational	An informational message is something that was recorded for audit purposes, usually a user action or a change of states that is normal behavior.
Warning	A warning is not as severe as an error, but if possible, the condition should be corrected before it becomes an error. It might also be a condition that requires additional monitoring or maintenance.
Error	An error typically indicates a failure or critical condition that impairs service or an expected function.

User response

Indicate the actions that you should take to resolve the event.

Perform the steps listed in this section in the order shown until the problem is solved. After you perform all of the actions that are described in this field, if you cannot solve the problem, contact IBM support.

The following is the list of the Fan and power controller (FPC) error codes and suggested actions to correct the detected problems.

02 EvtLogDisabled: Event Logging Disabled sensor, Log Area Reset/Cleared was asserted.
Explanation: FPC system event log is cleared.
Severity: Info
User response: 1. N/A
03 EvtLogDisabled: Event Logging Disabled sensor, system event log full was asserted
Explanation: Warning is asserted when system event log is at least 75% full. Error is asserted when System Event Log is 100% full.
Severity: Error
User response: Complete the following steps:
1. User should clear system event log.
04 EvtLogDisabled: Event Logging Disabled sensor, system event log almost full was asserted
Explanation: Warning is asserted when system event log is at least 75% full.
Severity: Warning
User response:
1. User should be aware that system event log is almost full. No action needed.
IO FAN_Tach_1A: Fan sensor, failure event was asserted, reading value : %RPM (Threshold : 1472RPM)
Explanation: Asserted when Fan tach reading is below threshold RPM.
Severity: Error
User response: Complete the following steps:
 If error is not de-asserted after several minutes, check all ten fans are installed. Reseat fan module one or two times. If error still persist, replace fan module.

11 FAN_Tach_1B: Fan sensor, failure event was asserted, reading value : %RPM (Threshold : 1472RPM)

Explanation: Asserted when Fan tach reading is below threshold RPM.

Severity: Error

- 1. If error is not de-asserted after several minutes, check all ten fans are installed.
- 2. Reseat fan module one or two times. If error still persist, replace fan module.

12 FAN_Tach_2A: Fan sensor, failure event was asserted, reading value : %RPM (Threshold : 1472RPM)

Explanation: Asserted when Fan tach reading is below threshold RPM.

Severity: Error

User response: Complete the following steps:

- 1. If error is not de-asserted after several minutes, check all ten fans are installed.
- 2. Reseat fan module one or two times. If error still persist, replace fan module.

13 FAN_Tach_2B: Fan sensor, failure event was asserted, reading value : %RPM (Threshold : 1472RPM)

Explanation: Asserted when Fan tach reading is below threshold RPM.

Severity: Error

User response: Complete the following steps:

- 1. If error is not de-asserted after several minutes, check all ten fans are installed.
- 2. Reseat fan module one or two times. If error still persist, replace fan module.

14 FAN_Tach_3A: Fan sensor, failure event was asserted, reading value : %RPM (Threshold : 1472RPM)

Explanation: Asserted when Fan tach reading is below threshold RPM.

Severity: Error

User response: Complete the following steps:

- 1. If error is not de-asserted after several minutes, check all ten fans are installed.
- 2. Reseat fan module one or two times. If error still persist, replace fan module.
- 15 FAN_Tach_3B: Fan sensor, failure event was asserted, reading value : %RPM (Threshold : 1472RPM)

Explanation: Asserted when Fan tach reading is below threshold RPM.

Severity: Error

User response: Complete the following steps:

- 1. If error is not de-asserted after several minutes, check all ten fans are installed.
- 2. Reseat fan module one or two times. If error still persist, replace fan module.
- 16 FAN_Tach_4A: Fan sensor, failure event was asserted, reading value : %RPM (Threshold : 1472RPM)

Explanation: Asserted when Fan tach reading is below threshold RPM.

Severity: Error

- 1. If error is not de-asserted after several minutes, check all ten fans are installed.
- 2. Reseat fan module one or two times. If error still persist, replace fan module.

17 FAN_Tach_4B: Fan sensor, failure event was asserted, reading value : %RPM (Threshold : 1472RPM) Explanation: Asserted when Fan tach reading is below threshold RPM. Severity: Error User response: Complete the following steps: 1. If error is not de-asserted after several minutes, check all ten fans are installed. 2. Reseat fan module one or two times. If error still persist, replace fan module. 18 FAN_Tach_5A: Fan sensor, failure event was asserted, reading value : %RPM (Threshold : 1472RPM) Explanation: Asserted when Fan tach reading is below threshold RPM. Severity: Error User response: Complete the following steps: 1. If error is not de-asserted after several minutes, check all ten fans are installed. 2. Reseat fan module one or two times. If error still persist, replace fan module. 19 FAN_Tach_5B: Fan sensor, failure event was asserted, reading value : %RPM (Threshold : 1472RPM)

Explanation: Asserted when Fan tach reading is below threshold RPM.

Severity: Error

User response: Complete the following steps:

- 1. If error is not de-asserted after several minutes, check all ten fans are installed.
- 2. Reseat fan module one or two times. If error still persist, replace fan module.

1A FAN_Tach_6A: Fan sensor, failure event was asserted, reading value : %RPM (Threshold : 1472RPM)

Explanation: Asserted when Fan tach reading is below threshold RPM.

Severity: Error

User response: Complete the following steps:

- 1. If error is not de-asserted after several minutes, check all ten fans are installed.
- 2. Reseat fan module one or two times. If error still persist, replace fan module.

1B FAN_Tach_6B: Fan sensor, failure event was asserted, reading value : %RPM (Threshold : 1472RPM)

Explanation: Asserted when Fan tach reading is below threshold RPM.

Severity: Error

- 1. If error is not de-asserted after several minutes, check all ten fans are installed.
- 2. Reseat fan module one or two times. If error still persist, replace fan module.

1C FAN_Tach_7A: Fan sensor, failure event was asserted, reading value : %RPM (Threshold : 1472RPM)

Explanation: Asserted when Fan tach reading is below threshold RPM.

Severity: Error

User response: Complete the following steps:

- 1. If error is not de-asserted after several minutes, check all ten fans are installed.
- 2. Reseat fan module one or two times. If error still persist, replace fan module.

1D FAN_Tach_7B: Fan sensor, failure event was asserted, reading value : %RPM (Threshold : 1472RPM)

Explanation: Asserted when Fan tach reading is below threshold RPM.

Severity: Error

User response: Complete the following steps:

- 1. If error is not de-asserted after several minutes, check all ten fans are installed.
- 2. Reseat fan module one or two times. If error still persist, replace fan module.

1E FAN_Tach_8A: Fan sensor, failure event was asserted, reading value : %RPM (Threshold : 1472RPM)

Explanation: Asserted when Fan tach reading is below threshold RPM.

Severity: Error

User response: Complete the following steps:

- 1. If error is not de-asserted after several minutes, check all ten fans are installed.
- 2. Reseat fan module one or two times. If error still persist, replace fan module.
- 1F FAN_Tach_8B: Fan sensor, failure event was asserted, reading value : %RPM (Threshold : 1472RPM)

Explanation: Asserted when Fan tach reading is below threshold RPM.

Severity: Error

User response: Complete the following steps:

- 1. If error is not de-asserted after several minutes, check all ten fans are installed.
- 2. Reseat fan module one or two times. If error still persist, replace fan module.
- 20 FAN_Tach_9A: Fan sensor, failure event was asserted, reading value : %RPM (Threshold : 1472RPM)

Explanation: Asserted when Fan tach reading is below threshold RPM.

Severity: Error

- 1. If error is not de-asserted after several minutes, check all ten fans are installed.
- 2. Reseat fan module one or two times. If error still persist, replace fan module.

21 FAN_Tach_9B: Fan sensor, failure event was asserted, reading value : %RPM (Threshold : 1472RPM)

Explanation: Asserted when Fan tach reading is below threshold RPM.

Severity: Error

User response: Complete the following steps:

- 1. If error is not de-asserted after several minutes, check all ten fans are installed.
- 2. Reseat fan module one or two times. If error still persist, replace fan module.

22 FAN_Tach_10A: Fan sensor, failure event was asserted, reading value : %RPM (Threshold : 1472RPM)

Explanation: Asserted when Fan tach reading is below threshold RPM.

Severity: Error

User response: Complete the following steps:

- 1. If error is not de-asserted after several minutes, check all ten fans are installed.
- 2. Reseat fan module one or two times. If error still persist, replace fan module.

23 FAN_Tach_10B: Fan sensor, failure event was asserted, reading value : %RPM (Threshold : 1472RPM)

Explanation: Asserted when Fan tach reading is below threshold RPM.

Severity: Error

User response: Complete the following steps:

- 1. If error is not de-asserted after several minutes, check all ten fans are installed.
- 2. Reseat fan module one or two times. If error still persist, replace fan module.

30 12V_Sense

Explanation: Asserted when voltage sensed on 12V power rail is lower than lower criticl threshold (10.816V) or higher than upper critical threshold (13.248 V)

Severity: Error

User response: Complete the following steps:

1. Reseat FPC module. If 12V_SENSE error is still asserted, replace FPC module.

31 5V_Sense

Explanation: Asserted when voltage sensed on 5V power rail is lower than lower criticl threshold (4.563 V) or higher than upper critical threshold (5.589 V)

Severity: Error

User response: Complete the following steps:

1. Reseat FPC module. If 5V_SENSE error is still asserted, replace FPC module.

3V3_Sense

Explanation: Asserted when voltage sensed on 3V power rail is lower than lower criticl threshold (2.975 V) or higher than upper critical threshold (3.623 V)

Severity: Error

32

User response: Complete the following steps:

1. Reseat FPC module. If 3V3_SENSE error is still asserted, replace FPC module.

33 VBAT_Sense

Explanation: Asserted when voltage sensed on coin battery output voltage is lower than lower criticl threshold (1.795V)

Severity: Error

User response:

1. Replace coin battery on FPC.

40 PS1_FANFault

Explanation: Power supply 1 fan has fail condition.

Severity: Error

User response: Complete the following steps:

- 1. Check PSU power cord, reseat PSU.
- 2. If PSU Fan Fault is still asserted, replace PSU.

41 PS1_Thermal_Fault

Explanation: Power supply fan has thermal related fault, possibly over-heated condition.

Severity: Error

User response: Complete the following steps:

- 1. Check PSU power cord, reseat PSU.
- 2. If PSU Thermal Fault is still asserted, replace PSU.

42 PS1_12V_OV_Fault

Explanation: Power supply is having 12V power Over-Voltage condition

Severity: Error

- 1. Check if PSU power cord is plugged.
- 2. Reseat components in the following order, continue down the list if OV fault is not de-asserted: Power supply, Mid-plane, All Nodes.
- 3. If PSU 12V OV Fault is still asserted, replace PSU.

43 PS1_12V_UV_Fault

Explanation: Power supply is having 12V power Under-Voltage condition.

Severity: Error

User response: Complete the following steps:

- 1. Check if PSU power cord is plugged.
- 2. Reseat components in the following order, continue down the list if OV fault is not de-asserted: Power supply, Mid-plane, All Nodes.
- 3. If PSU 12V UV Fault is still asserted, replace PSU.

44 PS1_12V_AUX_Fault

Explanation: Power supply is having faulty condition in providing 12V AUX power.

Severity: Error

User response: Complete the following steps:

- 1. Check if PSU power cord is plugged.
- 2. Reseat components in the following order, continue down the list if OV fault is not de-asserted: Power supply, Mid-plane, All Nodes.
- 3. If PSU 12V AUX Fault is still asserted, replace PSU.

45 PS1_EPOW_Assert

Explanation: AC power provided to the indicated power supply is lost

Severity: Error

User response: Complete the following steps:

1. Make sure PSU power cord is properly plugged in. Check if AC power is stable.

46 PS1_Throttle_Assert

Explanation: Power supply is having Over-current condition.

Severity: Error

- 1. Make sure PSU power cord is properly plugged in.
- 2. Un-install node one by one to identify if any of the node is causing the OC condition. If Throttle is still asserted when all nodes are removed from chassis, try to remove the mid-plane and leave PSU and power cord plugged. If PSU orange LED is turned off when mid-plane is removed, replace mid-plane. If LED is still lit, replace PSU.

PS2_FANFault

Explanation: Power supply 2fan has fail condition.

Severity: Error

50

User response: Complete the following steps:

- 1. Check PSU power cord, reseat PSU.
- 2. If PSU Fan Fault is still asserted, replace PSU.

51 PS2_Thermal_Fault

Explanation: Power supply fan has thermal related fault, possibly over-heated condition.

Severity: Error

User response: Complete the following steps:

- 1. Check PSU power cord, reseat PSU.
- 2. If PSU Thermal Fault is still asserted, replace PSU.

52 PS2_12V_OV_Fault

Explanation: Power supply is having 12V power Over-Voltage condition

Severity: Error

User response: Complete the following steps:

- 1. Check if PSU power cord is plugged.
- 2. Reseat components in the following order, continue down the list if OV fault is not de-asserted: Power supply, Mid-plane, All Nodes.
- 3. If PSU 12V OV Fault is still asserted, replace PSU.

53 PS2_12V_UV_Fault

Explanation: Power supply is having 12V power Under-Voltage condition.

Severity: Error

- 1. Check if PSU power cord is plugged.
- 2. Reseat components in the following order, continue down the list if OV fault is not de-asserted: Power supply, Mid-plane, All Nodes.
- 3. If PSU 12V UV Fault is still asserted, replace PSU.

54 PS2_12V_AUX_Fault

Explanation: Power supply is having faulty condition in providing 12V AUX power.

Severity: Error

User response: Complete the following steps:

- 1. Check if PSU power cord is plugged.
- 2. Reseat components in the following order, continue down the list if OV fault is not de-asserted: Power supply, Mid-plane, All Nodes.
- 3. If PSU 12V AUX Fault is still asserted, replace PSU.

55 PS2_EPOW_Assert

Explanation: AC power provided to the indicated power supply is lost

Severity: Error

User response: Complete the following steps:

1. Make sure PSU power cord is properly plugged in. Check if AC power is stable.

56 PS2_Throttle_Assert

Explanation: Power supply is having Over-current condition.

Severity: Error

User response: Complete the following steps:

- 1. Make sure PSU power cord is properly plugged in.
- 2. Un-install node one by one to identify if any of the node is causing the OC condition. If Throttle is still asserted when all nodes are removed from chassis, try to remove the mid-plane and leave PSU and power cord plugged. If PSU orange LED is turned off when mid-plane is removed, replace mid-plane. If LED is still lit, replace PSU.

60 PS3_FANFault

Explanation: Power supply 3 fan has fail condition.

Severity: Error

User response: Complete the following steps:

- 1. Check PSU power cord, reseat PSU.
- 2. If PSU Fan Fault is still asserted, replace PSU.

61 PS3_Thermal_Fault

Explanation: Power supply fan has thermal related fault, possibly over-heated condition.

Severity: Error

- 1. Check PSU power cord, reseat PSU.
- 2. If PSU Thermal Fault is still asserted, replace PSU.

62 PS3_12V_OV_Fault

Explanation: Power supply is having 12V power Over-Voltage condition

Severity: Error

User response: Complete the following steps:

- 1. Check if PSU power cord is plugged.
- 2. Reseat components in the following order, continue down the list if OV fault is not de-asserted: Power supply, Mid-plane, All Nodes.
- 3. If PSU 12V OV Fault is still asserted, replace PSU.

63 PS3_12V_UV_Fault

Explanation: Power supply is having 12V power Under-Voltage condition.

Severity: Error

User response: Complete the following steps:

- 1. Check if PSU power cord is plugged.
- 2. Reseat components in the following order, continue down the list if OV fault is not de-asserted: Power supply, Mid-plane, All Nodes.
- 3. If PSU 12V UV Fault is still asserted, replace PSU.

64 PS3_12V_AUX_Fault

Explanation: Power supply is having faulty condition in providing 12V AUX power.

Severity: Error

User response: Complete the following steps:

- 1. Check if PSU power cord is plugged.
- 2. Reseat components in the following order, continue down the list if OV fault is not de-asserted: Power supply, Mid-plane, All Nodes.
- 3. If PSU 12V AUX Fault is still asserted, replace PSU.

65 PS3_EPOW_Assert

Explanation: AC power provided to the indicated power supply is lost

Severity: Error

User response: Complete the following steps:

1. Make sure PSU power cord is properly plugged in. Check if AC power is stable.

66 PS3_Throttle_Assert

Explanation: Power supply is having Over-current condition.

Severity: Error

User response: Complete the following steps:

- 1. Make sure PSU power cord is properly plugged in.
- 2. Un-install node one by one to identify if any of the node is causing the OC condition. If Throttle is still asserted when all nodes are removed from chassis, try to remove the mid-plane and leave PSU and power cord plugged. If PSU orange LED is turned off when mid-plane is removed, replace mid-plane. If LED is still lit, replace PSU.

70 PS4_FANFault

Explanation: Power supply 4 fan has fail condition.

Severity: Error

User response: Complete the following steps:

- 1. Check PSU power cord, reseat PSU.
- 2. If PSU Fan Fault is still asserted, replace PSU.

71 PS4_Thermal_Fault

Explanation: Power supply fan has thermal related fault, possibly over-heated condition.

Severity: Error

User response: Complete the following steps:

- 1. Check PSU power cord, reseat PSU.
- 2. If PSU Thermal Fault is still asserted, replace PSU.

72 PS4_12V_OV_Fault

Explanation: Power supply is having 12V power Over-Voltage condition

Severity: Error

- 1. Check if PSU power cord is plugged.
- 2. Reseat components in the following order, continue down the list if OV fault is not de-asserted: Power supply, Mid-plane, All Nodes.
- 3. If PSU 12V OV Fault is still asserted, replace PSU.

73 PS4_12V_UV_Fault

Explanation: Power supply is having 12V power Under-Voltage condition.

Severity: Error

User response: Complete the following steps:

- 1. Check if PSU power cord is plugged.
- 2. Reseat components in the following order, continue down the list if OV fault is not de-asserted: Power supply, Mid-plane, All Nodes.
- 3. If PSU 12V UV Fault is still asserted, replace PSU.

74 PS4_12V_AUX_Fault

Explanation: Power supply is having faulty condition in providing 12V AUX power.

Severity: Error

User response: Complete the following steps:

- 1. Check if PSU power cord is plugged.
- 2. Reseat components in the following order, continue down the list if OV fault is not de-asserted: Power supply, Mid-plane, All Nodes.
- 3. If PSU 12V AUX Fault is still asserted, replace PSU.

PS4_EPOW_Assert

Explanation: AC power provided to the indicated power supply is lost

Severity: Error

75

User response: Complete the following steps:

1. Make sure PSU power cord is properly plugged in. Check if AC power is stable.

76 PS4_Throttle_Assert

Explanation: Power supply is having Over-current condition.

Severity: Error

- 1. Make sure PSU power cord is properly plugged in.
- 2. Un-install node one by one to identify if any of the node is causing the OC condition. If Throttle is still asserted when all nodes are removed from chassis, try to remove the mid-plane and leave PSU and power cord plugged. If PSU orange LED is turned off when mid-plane is removed, replace mid-plane. If LED is still lit, replace PSU.

80 PS5_FANFault

Explanation: Power supply 5 fan has fail condition.

Severity: Error

User response: Complete the following steps:

- 1. Check PSU power cord, reseat PSU.
- 2. If PSU Fan Fault is still asserted, replace PSU.

81 PS5_Thermal_Fault

Explanation: Power supply fan has thermal related fault, possibly over-heated condition.

Severity: Error

User response: Complete the following steps:

- 1. Check PSU power cord, reseat PSU.
- 2. If PSU Thermal Fault is still asserted, replace PSU.

82 PS5_12V_OV_Fault

Explanation: Power supply is having 12V power Over-Voltage condition

Severity: Error

User response: Complete the following steps:

- 1. Check if PSU power cord is plugged.
- 2. Reseat components in the following order, continue down the list if OV fault is not de-asserted: Power supply, Mid-plane, All Nodes.
- 3. If PSU 12V OV Fault is still asserted, replace PSU.

83 PS5_12V_UV_Fault

Explanation: Power supply is having 12V power Under-Voltage condition.

Severity: Error

- 1. Check if PSU power cord is plugged.
- 2. Reseat components in the following order, continue down the list if OV fault is not de-asserted: Power supply, Mid-plane, All Nodes.
- 3. If PSU 12V UV Fault is still asserted, replace PSU.

84 PS5_12V_AUX_Fault

Explanation: Power supply is having faulty condition in providing 12V AUX power.

Severity: Error

User response: Complete the following steps:

- 1. Check if PSU power cord is plugged.
- 2. Reseat components in the following order, continue down the list if OV fault is not de-asserted: Power supply, Mid-plane, All Nodes.
- 3. If PSU 12V AUX Fault is still asserted, replace PSU.

85 PS5_EPOW_Assert

Explanation: AC power provided to the indicated power supply is lost

Severity: Error

User response: Complete the following steps:

1. Make sure PSU power cord is properly plugged in. Check if AC power is stable.

86 PS5_Throttle_Assert

Explanation: Power supply is having Over-current condition.

Severity: Error

User response: Complete the following steps:

- 1. Make sure PSU power cord is properly plugged in.
- 2. Un-install node one by one to identify if any of the node is causing the OC condition. If Throttle is still asserted when all nodes are removed from chassis, try to remove the mid-plane and leave PSU and power cord plugged. If PSU orange LED is turned off when mid-plane is removed, replace mid-plane. If LED is still lit, replace PSU.

90 PS6_FANFault

Explanation: Power supply 6 fan has fail condition.

Severity: Error

User response: Complete the following steps:

- 1. Check PSU power cord, reseat PSU.
- 2. If PSU Fan Fault is still asserted, replace PSU.

91 PS6_Thermal_Fault

Explanation: Power supply fan has thermal related fault, possibly over-heated condition.

Severity: Error

- 1. Check PSU power cord, reseat PSU.
- 2. If PSU Thermal Fault is still asserted, replace PSU.

92 PS6_12V_OV_Fault

Explanation: Power supply is having 12V power Over-Voltage condition

Severity: Error

User response: Complete the following steps:

- 1. Check if PSU power cord is plugged.
- 2. Reseat components in the following order, continue down the list if OV fault is not de-asserted: Power supply, Mid-plane, All Nodes.
- 3. If PSU 12V OV Fault is still asserted, replace PSU.

93 PS6_12V_UV_Fault

Explanation: Power supply is having 12V power Under-Voltage condition.

Severity: Error

User response: Complete the following steps:

- 1. Check if PSU power cord is plugged.
- 2. Reseat components in the following order, continue down the list if OV fault is not de-asserted: Power supply, Mid-plane, All Nodes.
- 3. If PSU 12V UV Fault is still asserted, replace PSU.

94 PS6_12V_AUX_Fault

Explanation: Power supply is having faulty condition in providing 12V AUX power.

Severity: Error

User response: Complete the following steps:

- 1. Check if PSU power cord is plugged.
- 2. Reseat components in the following order, continue down the list if OV fault is not de-asserted: Power supply, Mid-plane, All Nodes.
- 3. If PSU 12V AUX Fault is still asserted, replace PSU.

95 PS6_EPOW_Assert

Explanation: AC power provided to the indicated power supply is lost

Severity: Error

User response: Complete the following steps:

1. Make sure PSU power cord is properly plugged in. Check if AC power is stable.

96 PS6_Throttle_Assert

Explanation: Power supply is having Over-current condition.

Severity: Error

User response: Complete the following steps:

- 1. Make sure PSU power cord is properly plugged in.
- 2. Un-install node one by one to identify if any of the node is causing the OC condition. If Throttle is still asserted when all nodes are removed from chassis, try to remove the mid-plane and leave PSU and power cord plugged. If PSU orange LED is turned off when mid-plane is removed, replace mid-plane. If LED is still lit, replace PSU.

A0 Node01_BMC_Fault

Explanation: The management device on indicated node is not responding.

Severity: Error

User response: Complete the following steps:

1. Reseat Node. If fault still persist, replace node.

A1 Node02_BMC_Fault

Explanation: The management device on indicated node is not responding.

Severity: Error

User response: Complete the following steps:

1. Reseat Node. If fault still persist, replace node.

A2 Node03_BMC_Fault

Explanation: The management device on indicated node is not responding.

Severity: Error

User response: Complete the following steps:

1. Reseat Node. If fault still persist, replace node.

A3 Node04_BMC_Fault

Explanation: The management device on indicated node is not responding.

Severity: Error

User response: Complete the following steps:

1. Reseat Node. If fault still persist, replace node.

A4 • A9
A4 Node05_BMC_Fault
Explanation: The management device on indicated node is not responding.
Severity: Error
User response: Complete the following steps:1. Reseat Node. If fault still persist, replace node.
A5 Node06_BMC_Fault
Explanation: The management device on indicated node is not responding.
Severity: Error
User response: Complete the following steps:1. Reseat Node. If fault still persist, replace node.
A6 Node07_BMC_Fault
Explanation: The management device on indicated node is not responding.
Severity: Error
User response: Complete the following steps:
1. Reseat Node. If fault still persist, replace node.
A7 Node08_BMC_Fault
Explanation: The management device on indicated node is not responding.
Severity: Error
User response: Complete the following steps:
1. Reseat Node. If fault still persist, replace node.
A8 Node09_BMC_Fault
Explanation: The management device on indicated node is not responding.
Severity: Error
User response: Complete the following steps:
1. Reseat Node. If fault still persist, replace node.
A9 Node10_BMC_Fault
Explanation: The management device on indicated node is not responding.
Severity: Error

User response: Complete the following steps:

1. Reseat Node. If fault still persist, replace node.

AA Node11_BMC_Fault

Explanation: The management device on indicated node is not responding.

Severity: Error

User response: Complete the following steps:

1. Reseat Node. If fault still persist, replace node.

AB Node12_BMC_Fault

Explanation: The management device on indicated node is not responding.

Severity: Error

User response: Complete the following steps:

1. Reseat Node. If fault still persist, replace node.

AC PSU_Unbalance

Explanation: All installed power supplies occupy only one side of the chassis and are in diagnal to the side where all powered-on nodes occupy. An unbalance power distribution condition is likely to occur.

Severity: Error

User response: Complete the following steps:

1. Make sure all PSU are healthy and all 6 PSUs are installed. If less number of PSUs are installed, make sure PSU slot 1 and 2 are occupied first.

AD PSU_Missmatch

Explanation: Power supplies installed are not of the same ratings. A mix of ratings of PSU is present.

Severity: Error

User response: Complete the following steps:

1. Make sure that there is no mix of different rating PSUs.

AE PSU_Not_Support

Explanation: This error indicates at least one non-support PSU is installed.

Severity: Error

User response: Complete the following steps:

1. Make sure that all PSUs installed are IBM approved Common Form Factor power supplies supported on this type of system.

AF PSU_Policy_Loses

Explanation: Previously configured power supply redundancy policy is lost.

Severity: Warning

User response:

- 1. Make sure that FPC USB key is installed. Check if all power supplies are installed and in healthy condition.
- 2. If all good, reconfigure power supply redundancy policy when needed.

B2 FAN01_No_Present

Explanation: Indicated fan module is missing from the fan slot

Severity: Error

User response:

1. Make sure all ten Fans are installed. If all fans are present, reseat Fan modules. If there is still no present after reseat, replace indicated fan modules.

B3 FAN02_No_Present

Explanation: Indicated fan module is missing from the fan slot

Severity: Error

User response:

1. Make sure all ten Fans are installed. If all fans are present, reseat Fan modules. If there is still no present after reseat, replace indicated fan modules.

B4 FAN03_No_Present

Explanation: Indicated fan module is missing from the fan slot

Severity: Error

User response:

1. Make sure all ten Fans are installed. If all fans are present, reseat Fan modules. If there is still no present after reseat, replace indicated fan modules.

B5 FAN04_No_Present

Explanation: Indicated fan module is missing from the fan slot

Severity: Error

User response:

1. Make sure all ten Fans are installed. If all fans are present, reseat Fan modules. If there is still no present after reseat, replace indicated fan modules.

B6 FAN05_No_Present

Explanation: Indicated fan module is missing from the fan slot

Severity: Error

User response:

1. Make sure all ten Fans are installed. If all fans are present, reseat Fan modules. If there is still no present after reseat, replace indicated fan modules.

B7 FAN06_No_Present

Explanation: Indicated fan module is missing from the fan slot

Severity: Error

User response:

1. Make sure all ten Fans are installed. If all fans are present, reseat Fan modules. If there is still no present after reseat, replace indicated fan modules.

B8 FAN07_No_Present

Explanation: Indicated fan module is missing from the fan slot

Severity: Error

User response:

1. Make sure all ten Fans are installed. If all fans are present, reseat Fan modules. If there is still no present after reseat, replace indicated fan modules.

B9 FAN08_No_Present

Explanation: Indicated fan module is missing from the fan slot

Severity: Error

User response:

1. Make sure all ten Fans are installed. If all fans are present, reseat Fan modules. If there is still no present after reseat, replace indicated fan modules.

BA FAN09_No_Present

Explanation: Indicated fan module is missing from the fan slot

Severity: Error

User response:

1. Make sure all ten Fans are installed. If all fans are present, reseat Fan modules. If there is still no present after reseat, replace indicated fan modules.

BB FAN10_No_Present

Explanation: Indicated fan module is missing from the fan slot

Severity: Error

User response:

1. Make sure all ten Fans are installed. If all fans are present, reseat Fan modules. If there is still no present after reseat, replace indicated fan modules.

BC Zone %_FAN_FFS

Explanation: All system fans in indicated zone are running in full speed.

Severity: Warning

User response: Complete the following steps:

- 1. Make sure that room temperature is maintained at required level.
- 2. Make sure that all fan modules are installed and operating properly.

BD Zone %_PSU_FFS

Explanation: All power supply fans in indicated zone are running in full speed.

Severity: Warning

User response: Complete the following steps:

- 1. Make sure that room temperature is maintained at required level.
- 2. Make sure that all PSUs are installed and operating properly.

C0 First_Perm_Fail

Explanation: Node pre-boot power permission is denied. Node is not allowed to turn on because chassis power might be overloaded when indicated node run in fully stressed condition.

Severity: Warning

User response: Complete the following steps:

- 1. Make sure that the node configuration meet the power limitation of current power supply configuration.
- 2. Make sure that there is no mismatch of PSU nor non-supported PSU installed.

C1 Failsafe_No_Perm

Explanation: Power permission retrieved from node due to node IMM not responsive for at least 7 minutes.

Severity: Warning

User response: Complete the following steps:

1. Reseat node one time. If node bmc heartbeat is not blinking, replace the node.

Node_Reseat_User

Explanation: User perform virtual reseat on node.

Severity: Info

C2

User response:

1. No user action needed.

C3 Node_Reset_User

Explanation: User perform virtual reset on node

Severity: Info

User response:

1. No user action needed.

C4 Node_No_Present

Explanation: Node is not installed in the indicated slot.

Severity: Info

User response:

1. No user action needed.

C5 Node_DC_OFF

Explanation: Node is turned off(DC-Off)

Severity: Info

User response:

1. No user action needed.

C6 Second_Perm_Fail

Explanation: Node post boot continue permission is denied. Node power on process stops at POST and node is automatically turned off(DC-OFF) after a few minutes.

Severity: Warning

- 1. Make sure that the node configuration meet the power limitation of current power supply configuration.
- 2. Make sure that there is no mismatch of PSU nor non-supported PSU installed.

C7 ReStore_Cap_Fail

Explanation: Previously set power capping values cannot be restored

Severity: Warning

User response: Complete the following steps:

- 1. Make sure that FPC USB key is installed. Check if all power supplies are installed and in healthy condition.
- 2. If all good, reconfigure power capping values when needed.

C8 EPOW_OUT

Explanation: Node is notified of PSU AC lost condition. Node could enter power throttling state and performance could be affected.

Severity: Error

User response: Complete the following steps:

1. Make sure all PSU power cord are properly plugged. Check if AC power is stable.

C9 Throttle_OUT

Explanation: Node is notified of PSU Over-current condition. Node could enter power throttling state and performance could be affected.

Severity: Error

User response: Complete the following steps:

1. Make sure all PSU power cord are properly plugged. Check if AC power is stable.

CA Chassis_Cap_Low

Explanation: User input chassis level capping value is lower than the lowest capping value possible for this particular chassis, so the user input capping value may not be maintained.

Severity: Warning

User response:

1. Set capping value within suggested range.

CB Node_Cap_Low

Explanation: User input node level capping value is lower than the lowest capping value possible for this particular node, so the user input capping value may not be maintained.

Severity: Warning

User response:

1. Set capping value within suggested range.

CC USB Key Missing

Explanation: FPC detects that the onboard USB device is broken or not installed.

Severity: Error

User response: Complete the following steps:

- 1. Remove FPC and check if embedded USB key is installed.
- 2. If not installed, install IBM USB key shipped with FPC.
- 3. If installed, reseat FPC one time. Replace the USB key if problem persists.
- 4. Replace FPC if problem persists after USB key is replaced.

CD Node_Reset_FPC

Explanation: When node IMM was not responsive for at least 7 minutes, failsafe is triggered. Node was reseated to recover node IMM function.

Severity: Error

User response: Complete the following steps:

1. Reseat node one time. If node bmc heartbeat is not blinking, replace the node.

D0 Chassis_No_PermF1

Explanation: Power permission is denied for the whole chassis due to possibly PSU unbalance condition.

Severity: Warning

User response:

1. Make sure that there is no mismatch of PSU nor non-supported PSU installed.
Appendix B. Getting help and technical assistance

If you need help, service, or technical assistance or just want more information about IBM products, you will find a wide variety of sources available from IBM to assist you.

Use this information to obtain additional information about IBM and IBM products, determine what to do if you experience a problem with your IBM system or optional device, and determine whom to call for service, if it is necessary.

Before you call

Before you call, make sure that you have taken these steps to try to solve the problem yourself.

If you believe that you require IBM to perform warranty service on your IBM product, the IBM service technicians will be able to assist you more efficiently if you prepare before you call.

- Check all cables to make sure that they are connected.
- Check the power switches to make sure that the system and any optional devices are turned on.
- Check for updated software, firmware, and operating-system device drivers for your IBM product. The IBM Warranty terms and conditions state that you, the owner of the IBM product, are responsible for maintaining and updating all software and firmware for the product (unless it is covered by an additional maintenance contract). Your IBM service technician will request that you upgrade your software and firmware if the problem has a documented solution within a software upgrade.
- If you have installed new hardware or software in your environment, check http://www.ibm.com/systems/info/x86servers/serverproven/compat/us to make sure that the hardware and software is supported by your IBM product.
- Go to http://www.ibm.com/supportportal to check for information to help you solve the problem.
- Gather the following information to provide to IBM Support. This data will help IBM Support quickly provide a solution to your problem and ensure that you receive the level of service for which you might have contracted.
 - Hardware and Software Maintenance agreement contract numbers, if applicable
 - Machine type number (IBM 4-digit machine identifier)
 - Model number
 - Serial number
 - Current system UEFI and firmware levels
 - Other pertinent information such as error messages and logs
- Go to http://www.ibm.com/support/entry/portal/Open_service_request to submit an Electronic Service Request. Submitting an Electronic Service Request will start the process of determining a solution to your problem by making the pertinent information available to IBM Support quickly and efficiently. IBM service technicians can start working on your solution as soon as you have completed and submitted an Electronic Service Request.

You can solve many problems without outside assistance by following the troubleshooting procedures that IBM provides in the online help or in the documentation that is provided with your IBM product. The documentation that comes with IBM systems also describes the diagnostic tests that you can perform. Most systems, operating systems, and programs come with documentation that contains troubleshooting procedures and explanations of error messages and error codes. If you suspect a software problem, see the documentation for the operating system or program.

Using the documentation

Information about your IBM system and preinstalled software, if any, or optional device is available in the documentation that comes with the product. That documentation can include printed documents, online documents, readme files, and help files.

See the troubleshooting information in your system documentation for instructions for using the diagnostic programs. The troubleshooting information or the diagnostic programs might tell you that you need additional or updated device drivers or other software. IBM maintains pages on the World Wide Web where you can get the latest technical information and download device drivers and updates. To access these pages, go to http://www.ibm.com/supportportal.

Getting help and information from the World Wide Web

Up-to-date information about IBM products and support is available on the World Wide Web.

On the World Wide Web, up-to-date information about IBM systems, optional devices, services, and support is available at http://www.ibm.com/supportportal. IBM System x information is at http://www.ibm.com/systems/x. IBM BladeCenter information is at http://www.ibm.com/systems/bladecenter. IBM IntelliStation information is at http://www.ibm.com/systems/intellistation.

How to send DSA data to IBM

Use the IBM Enhanced Customer Data Repository to send diagnostic data to IBM.

Before you send diagnostic data to IBM, read the terms of use at http://www.ibm.com/de/support/ecurep/terms.html.

You can use any of the following methods to send diagnostic data to IBM:

- Standard upload: http://www.ibm.com/de/support/ecurep/send_http.html
- Standard upload with the system serial number: http://www.ecurep.ibm.com/app/upload_hw
- Secure upload: http://www.ibm.com/de/support/ecurep/ send_http.html#secure
- Secure upload with the system serial number: https://www.ecurep.ibm.com/app/upload_hw

Creating a personalized support web page

You can create a personalized support web page by identifying IBM products that are of interest to you.

To create a personalized support web page, go to http://www.ibm.com/support/ mynotifications. From this personalized page, you can subscribe to weekly email notifications about new technical documents, search for information and downloads, and access various administrative services.

Software service and support

Through IBM Support Line, you can get telephone assistance, for a fee, with usage, configuration, and software problems with your IBM products.

For more information about Support Line and other IBM services, see http://www.ibm.com/services or see http://www.ibm.com/planetwide for support telephone numbers. In the U.S. and Canada, call 1-800-IBM-SERV (1-800-426-7378).

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To locate a reseller authorized by IBM to provide warranty service, go to http://www.ibm.com/partnerworld and click **Business Partner Locator**. For IBM support telephone numbers, see http://www.ibm.com/planetwide. In the U.S. and Canada, call 1-800-IBM-SERV (1-800-426-7378).

In the U.S. and Canada, hardware service and support is available 24 hours a day, 7 days a week. In the U.K., these services are available Monday through Friday, from 9 a.m. to 6 p.m.

IBM Taiwan product service

Use this information to contact IBM Taiwan product service.

台灣 IBM 產品服務聯絡方式: 台灣國際商業機器股份有限公司 台北市松仁路7號3樓 電話:0800-016-888

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Important notes

Processor speed indicates the internal clock speed of the microprocessor; other factors also affect application performance.

CD or DVD drive speed is the variable read rate. Actual speeds vary and are often less than the possible maximum.

When referring to processor storage, real and virtual storage, or channel volume, KB stands for 1024 bytes, MB stands for 1,048,576 bytes, and GB stands for 1,073,741,824 bytes.

When referring to hard disk drive capacity or communications volume, MB stands for 1,000,000 bytes, and GB stands for 1,000,000 bytes. Total user-accessible capacity can vary depending on operating environments.

Maximum internal hard disk drive capacities assume the replacement of any standard hard disk drives and population of all hard disk drive bays with the largest currently supported drives that are available from IBM.

Maximum memory might require replacement of the standard memory with an optional memory module.

Each solid-state memory cell has an intrinsic, finite number of write cycles that the cell can incur. Therefore, a solid-state device has a maximum number of write cycles that it can be subjected to, expressed as total bytes written (TBW). A

device that has exceeded this limit might fail to respond to system-generated commands or might be incapable of being written to. IBM is not responsible for replacement of a device that has exceeded its maximum guaranteed number of program/erase cycles, as documented in the Official Published Specifications for the device.

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Some software might differ from its retail version (if available) and might not include user manuals or all program functionality.

Particulate contamination

Attention: Airborne particulates (including metal flakes or particles) and reactive gases acting alone or in combination with other environmental factors such as humidity or temperature might pose a risk to the device that is described in this document.

Risks that are posed by the presence of excessive particulate levels or concentrations of harmful gases include damage that might cause the device to malfunction or cease functioning altogether. This specification sets forth limits for particulates and gases that are intended to avoid such damage. The limits must not be viewed or used as definitive limits, because numerous other factors, such as temperature or moisture content of the air, can influence the impact of particulates or environmental corrosives and gaseous contaminant transfer. In the absence of specific limits that are set forth in this document, you must implement practices that maintain particulate and gas levels that are consistent with the protection of human health and safety. If IBM determines that the levels of particulates or gases in your environment have caused damage to the device, IBM may condition provision of repair or replacement of devices or parts on implementation of appropriate remedial measures to mitigate such environmental contamination. Implementation of such remedial measures is a customer responsibility.

Table 5.	Limits	for	particulates	and	gases
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Contaminant	Limits
Particulate	• The room air must be continuously filtered with 40% atmospheric dust spot efficiency (MERV 9) according to ASHRAE Standard 52.2 ¹ .
	• Air that enters a data center must be filtered to 99.97% efficiency or greater, using high-efficiency particulate air (HEPA) filters that meet MIL-STD-282.
	• The deliquescent relative humidity of the particulate contamination must be more than 60% ² .
	• The room must be free of conductive contamination such as zinc whiskers.
Gaseous	 Copper: Class G1 as per ANSI/ISA 71.04-1985³ Silver: Corrosion rate of less than 300 Å in 30 days

Table 5. Limits for particulates and gases (continued)

Contaminant	Limits		
¹ ASHRAE 52.2-2008 - Method of Testing General Ventilation Air-Cleaning Devices for Removal Efficiency by Particle Size. Atlanta: American Society of Heating, Refrigerating and Air-Conditioning Engineers, Inc.			
² The deliquescent relative humidity of particulate contamination is the relative humidity at which the dust absorbs enough water to become wet and promote ionic conduction.			
³ ANSI/ISA-71.04-1985. Environmental conditions for process measurement and control systems: Airborne contaminants. Instrument Society of America, Research Triangle Park, North Carolina, U.S.A.			

Documentation format

The publications for this product are in Adobe Portable Document Format (PDF) and should be compliant with accessibility standards. If you experience difficulties when you use the PDF files and want to request a web-based format or accessible PDF document for a publication, direct your mail to the following address:

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Electronic emission notices

When you attach a monitor to the equipment, you must use the designated monitor cable and any interference suppression devices that are supplied with the monitor.

Federal Communications Commission (FCC) statement

Note: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference, in which case the user will be required to correct the interference at his own expense.

Properly shielded and grounded cables and connectors must be used in order to meet FCC emission limits. IBM is not responsible for any radio or television interference caused by using other than recommended cables and connectors or by unauthorized changes or modifications to this equipment. Unauthorized changes or modifications could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that might cause undesired operation.

Industry Canada Class A emission compliance statement

This Class A digital apparatus complies with Canadian ICES-003.

Avis de conformité à la réglementation d'Industrie Canada

Cet appareil numérique de la classe A est conforme à la norme NMB-003 du Canada.

Australia and New Zealand Class A statement

Attention: This is a Class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

European Union EMC Directive conformance statement

This product is in conformity with the protection requirements of EU Council Directive 2004/108/EC on the approximation of the laws of the Member States relating to electromagnetic compatibility. IBM cannot accept responsibility for any failure to satisfy the protection requirements resulting from a nonrecommended modification of the product, including the fitting of non-IBM option cards.

Attention: This is an EN 55022 Class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

Responsible manufacturer:

International Business Machines Corp. New Orchard Road Armonk, New York 10504 914-499-1900

European Community contact:

IBM Deutschland GmbH Technical Regulations, Department M372 IBM-Allee 1, 71139 Ehningen, Germany Telephone: +49 7032 15 2941 Email: lugi@de.ibm.com

Germany Class A statement

Deutschsprachiger EU Hinweis: Hinweis für Geräte der Klasse A EU-Richtlinie zur Elektromagnetischen Verträglichkeit

Dieses Produkt entspricht den Schutzanforderungen der EU-Richtlinie 2004/108/EG zur Angleichung der Rechtsvorschriften über die elektromagnetische Verträglichkeit in den EU-Mitgliedsstaaten und hält die Grenzwerte der EN 55022 Klasse A ein.

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Verantwortlich für die Einhaltung der EMV Vorschriften ist der Hersteller:

International Business Machines Corp. New Orchard Road Armonk, New York 10504 914-499-1900

Der verantwortliche Ansprechpartner des Herstellers in der EU ist:

IBM Deutschland GmbH Technical Regulations, Abteilung M372 IBM-Allee 1, 71139 Ehningen, Germany Telephone: +49 7032 15 2941 Email: lugi@de.ibm.com

Generelle Informationen:

Das Gerät erfüllt die Schutzanforderungen nach EN 55024 und EN 55022 Klasse A.

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高調波ガイドライン準用品

Japan Electronics and Information Technology Industries Association (JEITA) Confirmed Harmonics Guidelines with Modifications (products greater than 20 A per phase)

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People's Republic of China Class A electronic emission statement



Taiwan Class A compliance statement

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The product is not suitable for use with visual display work place devices according to clause 2 of the German Ordinance for Work with Visual Display Units.

Das Produkt ist nicht für den Einsatz an Bildschirmarbeitsplätzen im Sinne § 2 der Bildschirmarbeitsverordnung geeignet.

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