# IBM Db2 Web Query for i

**Latest Revision: 11-30-2023**
The update: Support is provided business as usual, per customer's current Software Maintenance agreements.

The purpose of this FAQ is to answer frequently asked questions regarding the withdrawal of IBM Db2 Web Query for i.
https://www.ibm.com/docs/en/announcements/db2-webquery-eom

There are questions that have been asked and included in this document for which we do not yet have answers. It is our intent to continue to update this document and add answers as decisions are made. Thank you for your patience.
Refer to the latest version of this doc at:
- IBM i License Topics > section "IBM Db2 Web Query for i"
- Seismic:  IBM i Sales Kit > search for "Db2 Web Query"

For questions not addressed in this document or for getting more information regarding consulting and/or migration assistance, please contact IBM at QU2@us.ibm.com. Your question will be directed to the appropriate team.

## Use of the Product

Q: I have a license of IBM Db2 Web Query for i. Can I still use the product?
A: Yes. If you have acquired a non-expiring (perpetual) license, you may continue to use the product.

Q: Can I configure additional users in my existing Db2 Web Query environment?
A: You can configure additional users in an existing Db2 Web Query environment as long as you do not exceed the entitlement quantity of your current Db2 Web Query license keys.
As for ordering additional user quantity:  IBM has withdrawn from marketing the ability to order both additional processor core licenses and additional users.

Q: I would like to upgrade to IBM Db2 Web Query for i 2.4.0. Can I do this?
A: Customers who have active IBM Software Maintenance for IBM Db2 Web Query for i ("Db2 Web Query SWMA") can upgrade to Db2 Web Query 2.4.0 by performing the upgrade on the Entitled System Support (ESS) website ("My Entitled Software" > "Software Updates").  This is the standard software upgrade process in ESS.  Once upgraded, customers will have access to the Db2 Web Query 2.4.0 software keys. Customers download Db2 Web Query 2.4.0 from "Software Downloads" in ESS.
** Customers can continue to use MIGWEBQRY to back up IBM Db2 WebQuery for i before making any release/ group PTF changes.

Q: I understand that there are some PTF Groups available which update some functions. Can I apply those PTFs?

A: Yes: subject to the Db2 Web Query SWMA terms and eligibility, those PTFs can be distributed and applied.

Q: Where can I check whether I have license keys for IBM Db2 Web Query for i version 2.3.0 or 2.4.0?
A: Refer to the Entitled Systems Support (ESS) site at https://www.ibm.com/servers/eserver/ess/landing/index.html.
If customers desire to upgrade to 2.4.0, refer to the question above "I would like to upgrade to IBM Db2 Web Query for i 2.4.0. Can I do this?"

Q: What if I wish to do a system replacement (for example, replace Power9 with Power10)? Will the existing Db2 Web Query transfer to the new serial number?
A: Transfers of existing Db2 Web Query entitlement from one hardware model to another is still supported on the ESS website. This is the standard ESS transfer process for Licensed Program Products for IBM i (LPPs). New software keys will be generated on the target serial number.

Q: Can I acquire or renew temporary keys for backup machines like Capacity Backup (CBU) and Designated Backup Machines?
A: Yes, when you request or renew your temporary keys for your backup machine, and Db2 Web Query is one of the eligible programs entitled on your production machine, you will get temporary keys.

Q: What about IBM Db2 Web Query for i in IBM Power Virtual Server?
A: Effective October 24, 2023, Db2 Web Query is no longer available in IBM Power Virtual Server.

Q: Can I acquire Db2 Web Query via a developer discount program?
A: No. Db2 Web Query is withdrawn from marketing.

Q: I previously acquired Db2 Web Query via a developer discount program. Can I renew my temporary keys?
A: If you are within two months or less of expiring temporary keys, contact QU2@us.ibm.com to review your situation.


**Follow-on Products**

Q: I have IBM Db2 Web Query for i, but I only use Query for i (5770-QU1 or "QU1"). How can I get QU1?
A: Several years ago, QU1 was decoupled from IBM Db2 Web Query for i, where QU1 became available with IBM i entitlement for $0. With the simplification announcement on 10/10/23, QU1 was added to the list of products which had license checking removed: Refer to IBM i License Topics > IBM i Portfolio Simplification.

Q: Is there a direct follow-on product to IBM Db2 Web Query for i?

A: There is no direct follow-on product to IBM Db2 Web Query for i.

Q: Which IBM products can provide similar function to what I had with IBM Db2 Web Query for i?
A: The portfolio of IBM® Cognos® Analytics products can provide a similar robust set of functions that are available in the IBM Db2 Web Query for i product.
Contact Neall Hards from the Cognos team (nhards@ca.ibm.com) to get more information.

Q: Are there other products which can provide similar function?
A: Customers who need to do data analytics could explore other industry solutions. Some examples are: IBM Cognos® Analytics, WebFOCUS® from Cloud Software Group, or open source products like Open Data Hub (ODH), Apache SparkTM, Apache SupersetTM, or RocketCE for Power®. Additionally, there are IBM i based data analytics products available from Independent Software Vendors in the IBM i Marketplace. This is not a comprehensive list of data analytics products. Other companies may offer products which have similar function found in IBM Db2 Web Query for i.

## Expert Labs Assistance and Tools

Q: Is EZ Install for IBM Db2 Web Query still available?
A: No.

Q: I currently have the CART tool from IBM i Expert Labs. It is based on IBM Web Query for i. Can I still use this tool?
A: CART is not going away. In fact, quite a few enhancements are in progress. You will still be able to use IBM Db2 Web Query for i for as long as you have license keys. IBM will be making a support statement about IBM Db2 Web Query for i soon, but CART support/maintenance will continue business as usual. We do NOT recommend you perform (install) the upgrade of IBM Db2 Web Query for i on your system until you have validated that you have license keys for the target IBM Db2 Web Query for i level on the target serial number.
 Note: The IBM CART team is investigating alternatives to IBM Db2 Web Query for i to support the CART application. IBM does not currently have a timetable for that.

Q: Are there services available to help migrate from IBM Db2 Web Query for i to a new product?
A: Customers choosing to move their analytics workload to IBM Cognos Analytics products can get assistance from IBM Expert Labs. Please contact IBM with the details regarding your project at QU2@us.ibm.com. We will direct you to the correct team.

## Support for Existing Licenses

Q: I have a SWMA contract for IBM Db2 Web Query for i in place today. Is that contract still valid?

A: Yes.

Q: Can I call IBM for support?
A: Yes.  Support for IBM Db2 Web Query for i is provided business as usual, per customer's current Software Maintenance agreements.

**Technical Details:**

Q: Which versions of IBM Db2 Web Query for i run on which versions of IBM i?
A: Please refer to the following table:

|  | IBM i 7.3 | IBM i 7.4 | IBM i 7.5 |
|---|---|---|---|
| Db2 Web Query 2.3.0 | Y | Y | Y |
| Db2 Web Query 2.4.0 |  | Y | Y |

Q: IBM Db2 Web Query for i 2.3.0 was scheduled to go out of support at the end of October. Can I still use this product?
A: Customers who currently have entitlement (and keys) for IBM Db2 Web Query for i are entitled to remain at 2.3.0.
If customers desire to upgrade to 2.4.0, refer to the question above "I would like to upgrade to IBM Db2 Web Query for i 2.4.0. Can I do this?"

Q: I have an older version of IBM Db2 Web Query for i. What were the End-of-support Dates?
A: The following chart shows the End-of-Support dates for various versions of IBM Db2 Web Query for i:

| IBM Db2 Web Query for i Version | End of Support Date |
|---|---|
| 1.x | 09/30/16 |
| 2.1.x | 09/30/2019 |
| 2.2.0 | 04/30/2022  ** Not supported in IBM i 7.4 |
| 2.2.1 | 01/21/2023 |
| 2.3.0 | ** scheduled for 10/31/2023 |
| 2.4.0 |  |

** Note: Support contracts for IBM Db2 Web Query for i can no longer be acquired for any version.