IBM

Important Notice: Upcoming Changes to Power9 Maintenance Services – Refresh Your Technology Today!

IBM is announcing End of Standard Service for select models of IBM Power9 systems* with an effective date of **January 31, 2026.** By that time IBM's Power9 systems will have been available for over 8 years.

1. **What does this mean for you?** After End of Standard Service, IBM no longer provides preventive service, new updates or fixes, or development of new machine code updates, patches, or fixes (including security fixes). **However, IBM has great options for you.**

2. **Refresh Your Technology Today.** You can upgrade your system to the latest IBM Power10 offerings or move your workload to IBM Power Virtual Server (PowerVS) in the IBM Cloud. Upgrading to Power10 delivers:
   a) Industry best performance, availability, and security, with 100% encryption of data at rest and in motion
   b) On chip AI acceleration for select AI inferencing
   c) The latest technology solutions to enhance your operational efficiency and position you for future growth through cutting-edge innovations.
   d) IBM and our partners can provide a seamless migration while continuing your hardware maintenance support services for your systems.
   e) Any remaining prepaid value of your current maintenance contract can be applied to the purchase of new systems once you have migrated.
   f) You can find out more about your upgrade options at the Power10 system and PowerVS websites.

3. **Maintain Support During Tech Refresh Transition.** If you need more time to upgrade your hardware, third party maintenance providers are not capable of providing the same level of support as IBM**.** Here is what you can only get with an IBM Hardware Support Extension:
   a) IBM certified parts, based on availability
   b) Per call limited to IBM clients who maintain service with IBM
   c) The latest IBM certified firmware and machine code
   d) Maintain access to usage and known defects information
   e) Receive proactive notifications of product issues and security exposure
Additional details on IBM's Extended Maintenance is described in the "Hardware Support Extension" in section 1.3.1 found here.

* List of Affected Power9 Products:

Machine Type	Machine Model	Product Description	Recommended Replacement Options
9009	22A	Power S922	Power S1022, Power S1022s
9009	41A	Power S914	Power S1014, Power S1012
9009	42A	Power S924	Power S1024
9223	22H	Power H922	Power L1022, Power S1022
9223	42H	Power H924	Power S1024
9008	22L	Power L922	Power L1022, Power S1022s