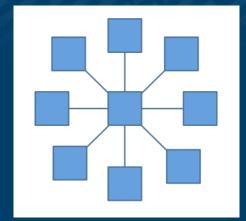
# Cognitive System Management Update March 7, 2018

Ashok sashok@us.ibm.com

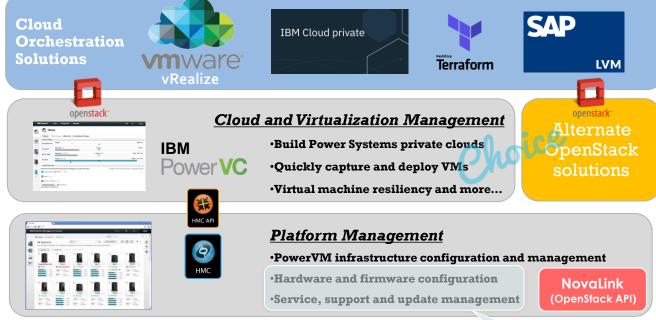


## First, a taxonomy





### Traditional Enterprise Management Stack



OpenStack-aligned Management

Enterprise Power

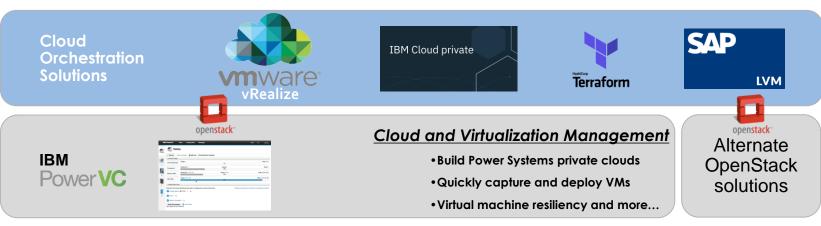
Cocker

AIX

PowerVM

HMC focus going forward

### **Cloud Management Stack**





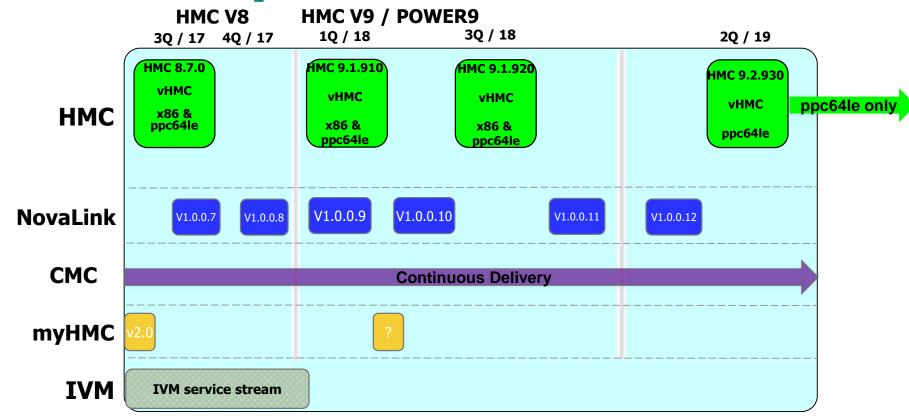
## Power Systems Cloud Management Stacks IBM Cloud Private (ICP)

Easiest route for existing Best Price-Performance Fastest route to an clients to add/Modernize Container Cloud for 'Open Integrated, Easy to Operate Apps with Cloud Native Centric' Clients Cloud with Containers ISV Workloads ISV Workloads ISV Workloads Open Source Workloads Open Source Workloads Open Source Workloads Common ICP Stack enabled by Power Team IBM MW Workloads IBM MW Workloads IBM MW Workloads ICp Core Platform and ICp Core Platform and ICp Core Platform and Services Services Services laas Integration: At GA User Manually Install/Manage Install/Manage Install/Manage Provisions VM's and then launches ICP Installer Power laaS -Power laaS -Power laaS -· Dec Target to Integrate Openstack/KVM, Redhat **PowerVC** Nutanix ICP/CAM to laaS for auto install and Scaling via ICP GUI Openpower LC **Enterprise Power** Nutanix Models of Nutanix PowerVC Scale-Up and Scale Out Openpower LC Openstack/KVM TBD

## Icon Roadmaps

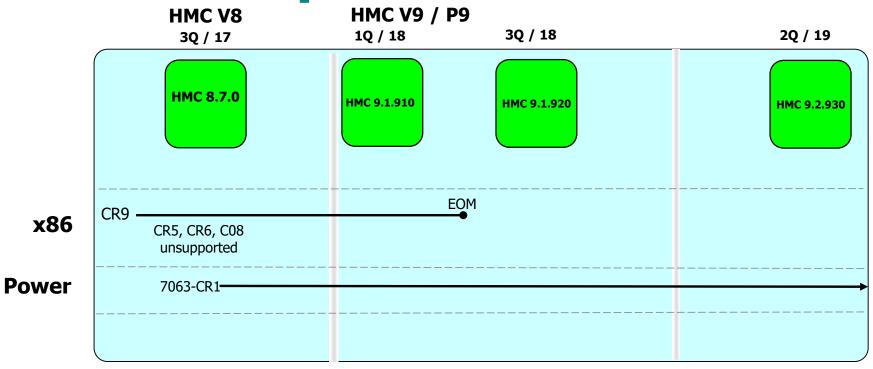


### Release Roadmap





### Hardware Roadmap



## NPS & Enhanced UI



### Client Experience Transformation Through Net Promoter Score (NPS)

- IBM is partnering with **Medallia**, best in class in helping **manage** client experience feedback.
- Medallia has helped companies including Apple, Citigroup, Delta Airlines, GE Healthcare, Marriott Hotels, Mercedes Benz, Toyota, and hundreds more



A catalyst for change includes a new digital client experience management platform, powered by Medallia, designed to gather feedback where it matters most - at the point where clients interact with IBM



Clients will see short, more targeted surveys across multiple touchpoints, and across a class of users – IT, Developers, Data Scientists, DBAs



Feedback is immediately routed to IBMers who drive action and close the loop with the client – triggering new ways of working

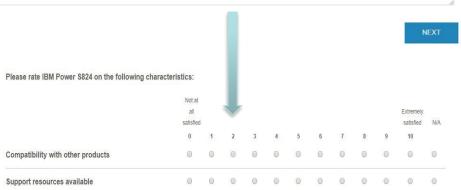


### New HMC Post-Login NPS Survey – R8.7.0 SP1

#### Provide Feedback



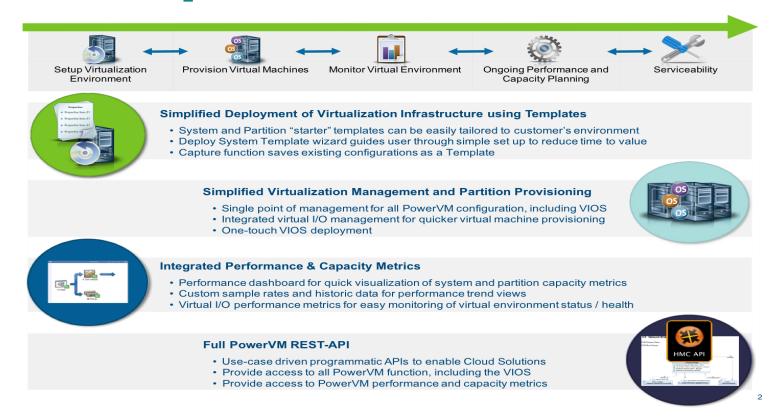
- First feedback prompt at 30 days after initial login
- Subsequent prompts every 180 days
- Timer persisted on HMCs
- Question / Comments? Contact Charles Thiel (cthiel@us.ibm.com)





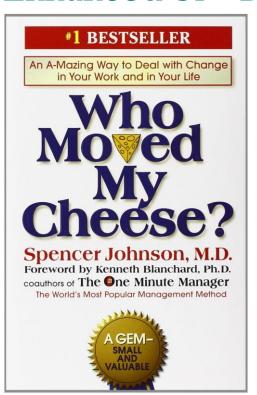


### PowerVM Simplification Enhancements





### Enhanced UI – Battle for Hearts and Minds!





#### Glenn Robinson

Systems Architect for IBM Systems and Storage at RSI Consulting Limited

Nigel Griffiths

#### HMC V8R860 SP1 - Superb

I've updated a couple of HMCs to SP1 and I have to say it's very good.

The new login screen is very funky and I like the way it defaults to Enhanced GUI but allows the Luddites to easily change to Classic (2).

The experience is smoother and faster and makes the Enhanced GUI much more usabke. No going back to Classic now.





Larry Bolhuis Gotta disagree. First off it defaults to the Enhanced + GUI which does not do everything needed for IBM i Hosting partitions and is roundly incomplete and hard to navigate. Secondly if you shut down a partition that owns a 'shared' res... Show more

Like

\*\*\* 2mo



Glenn Robinson It's not perfect but it's sooooo much better than it was. I recall people complaining about the HMC GUI who were used to WebSM. No choice, get used to it and embrace it.

Like

\*\*\* 2mo



Dave Cappello We have 6 HMC's at the 886 SP1 level. The enhanced UI will be nice, but it's not there yet. There are several known problems, as well as missing or broken functionality. So while there are a lot of nice adds in the enhanced UI, the enhanced UI is far from production ready.

Like

\*\*\* 2mo

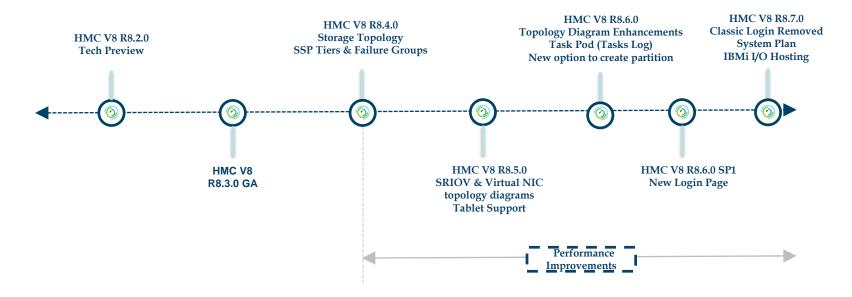


Henrik Mainz I've just upgraded My first HMc to 8.6 and I'm impressed by the speed enhancements to the GUI. As with all software I expect it to have problems but I'm confident that we are on the right path. Keep up the good work guvs!!

For 12 months, I've only used HMC Enhanced+ GUI Now with 860+ it is excellent & fast Classic view=good in its day but now so old & clunky!



### Enhanced UI Roadmap

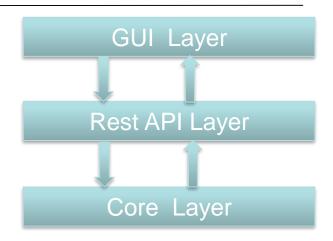






### Performance Approach and Targets

- Analyze end-to-end flow
- Customized REST API's (query parameters, search parameters, filters) for UI usage
  - Identify and remove redundant / duplicate API invocations
- Performance at scale
- Focus on
  - ppc64le
  - partition creation & deploy
  - Manage Partition virtual network & storage





## HMC V9 R1

### HMC Version Format Today – V8 R870 M1

### V(ersion)

- Power family
  - ex. POWER8

### R(elease)

- Corresponding firmware release
  - ex. 860
- Must be greater than or equal to the level this HMC is managing

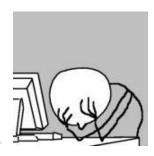
### M(aintenance)

aka Service Packex. SP1

#### F(ix)

Not currently used

- A release is supported for two years
  - This includes Service Packs and PTFs
  - There are four to five releases in support concurrently at any given point in time. Providing support for all
    these releases has proved challenging for IBM, and clients have perhaps experienced some unfortunate
    quality escapes.
- Many clients have strict processes and procedures in place that prevent upgrading to a new release in cadence with when IBM GAs it.
  - It's not always possible to obtain the latest functional fixes and enhancements as they're typically issued on the latest release stream.
- From the perspective of security alone in how often, and with what severity, vulnerabilities are disclosed, the above two
  points are proving to be more and more of an issue.



### HMC Version Format Tomorrow – V9 R1 M910

### V(ersion)

- Power family
  - ex. POWER9

### R(elease)

- Only increment on major revisions
  - ex. base OS upgrade
  - much less frequency than today

#### M(aintenance)

- Corresponding firmware release
  - ex. 910
- Must be greater than or equal to the level this HMC is managing
- Last digit indicates
  Service Pack

#### F(ix)

- aka PTF
- Ishmc output will show "MH" mapping

- A release is supported for two years, same as today.
- Maintenance releases will be supported until they're superseded by the next subsequent maintenance level
- The cadence with new firmware releases and Power system models will remain unchanged.
  - Rather than receiving a new HMC release, (more often than not) there will be a new HMC maintenance level.
  - When there's no new firmware or Power system model, there can still be a new HMC maintenance level.
- Less releases allow freedom to update to the latest maintenance level without worrying about stack (VIOS, firmware, OS) compliance.
- Easier to stay current with functional fixes and enhancements. IBM can focus mostly on the current release (because there will be less releases) and making sure each maintenance level is delivered with increased quality.







### HMC V9 R1.910 Highlights

#### Server Management

- Support for 914, 922, and 924 systems
- No POWER6 support
- · Custom DHCP ranges

#### Virtualization Management

- Mobility
  - Automatic VIOS data collection upon abort
  - Override for page table size & affinity loss to preserve SAP HANA workload performance across migrations
  - Maintain resource roles across migrations
- Remote Restart override to use LPAR's minimum resources
- SR-IOV
  - Max capacity / bandwidth setting
  - Enable / disable SR-IOV logical port
- Enhanced UI
  - Cleanup disk mappings on LPAR deletion
  - Add multiple LPAR veth adapters on the same virtual network
  - Improve progress messages during System Template deployment
  - Add multiple physical volumes to an LPAR at once
  - Persist user preferences (ex. column width)
  - Copy WWPNs to Clipboard
- Templates
  - support for VIOS rules

#### Console Management

- vHMC-on-Power support for MPIO
- · display NTP status
- · HMC NPS survey option
- · FFDC logging enhancements
- Language Translation Update





### HMC V9 R1.920 Highlights

#### Server Management

• Support for 950 and 980 systems

#### Virtualization Management

- Configure AIX secure boot
- NX Accelerator apportionment
- Mobility
  - MES upgrade support LPM between two servers with same serial number
  - encryption and compression of transferred data
- Enhanced UI
  - iSCSI support
  - client adapter slot ID
  - PCM REST API for SSP SSD caching metrics
  - deploy VIOS images from USB

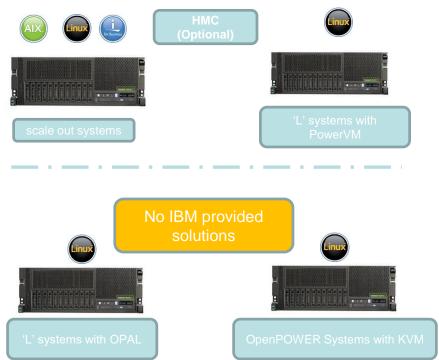
#### Console Management

- Upgrade and backup restore across platform (e.g. x86 and ppc64le) and hardware appliance / vHMC
- PowerSC MFA support
- vHMC
- DLPAR and LPM
- · BigFix / ILMT inventory reporting
- Ethernet failover capacility
- · Data replication CLI
- Specifiable certificate expiration
- · Multiple Base DN support for LDAP
- · Language Translation Update

## HMC Management of OpenPOWER

## Hardware and Service Management – Enterprise vs OpenPOWER







### HMC Support for OpenPOWER – May 2018

#### Supported Functions<sup>1</sup>

Event alerts with SNMP traps

**Event polling** 

REST and CLI support for creating and reporting events

**REST and CLI support for BMC configuration** 

Support for calling home BMC events

**Limited Repair and Verify function** 

Launch Local BMC WEB UI from Console<sup>2</sup>

Launch managed system BMC WEB UI from Console

View sensor data and view/delete service event logs

Periodic call home with VPD, sensor, etc

Limited Hardware management function (power on/off, LED, etc)

- Targeted for LC9\* systems
  - POWER8 LC support will follow in 2H2018
- Support will go into x86 & ppc64 HMC and vHMC
  - Manage both enterprise and OpenPOWER from the same HMC / vHMC
    - Non-supported functions will either be inaccessible or give appropriate error messages
  - 911 release
- Future roadmap includes
  - Additional event handling such as log analysis, event duplication, problem report generation, and call home management
  - Fully guided service procedures based on FRU call out for BMC
  - Dump management
  - FRU status
  - Inventory/performance call home

## Cloud Management Console

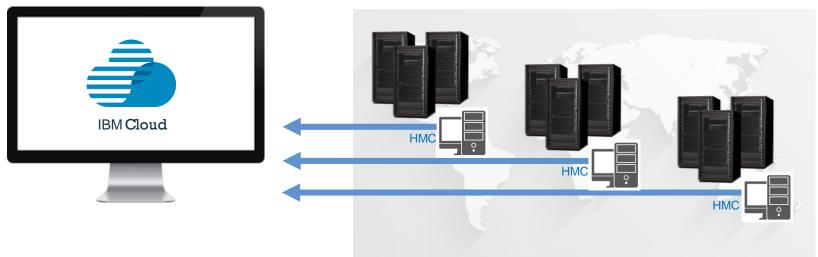




### IBM Cloud Management Console for Power Systems

Cloud-based micro-services that can be accessed securely, anytime, anywhere for your complete enterprise

As data centers scale out and up, there's an increasing need for a complete view of the infrastructure.



#### **Inventory Aggregation**

- Power Systems, HMCs, LPARs, etc.
- Health and State
- Hardware Inventory

#### Log Trends

- Log Aggregation
- Telemetry

#### **Patch Planning**

- View current code levels and available updates
- Create update plans for collaboration

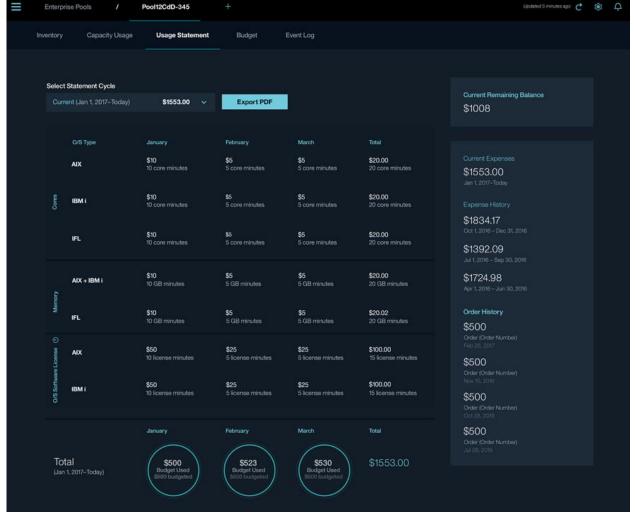
#### **Performance Monitoring**

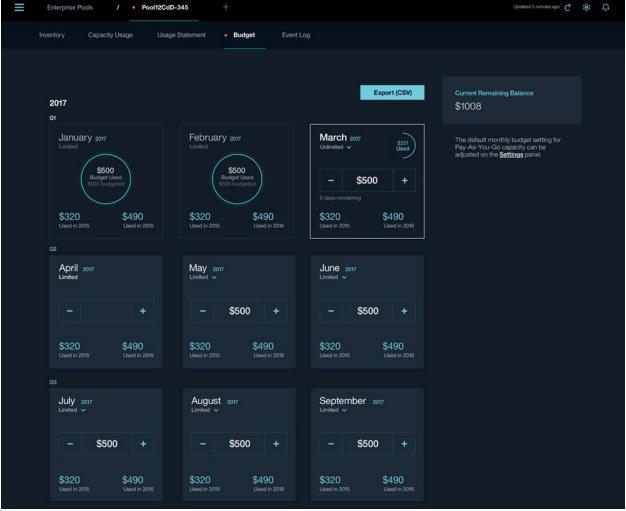
- Aggregated views across Enterprise
- Energy Monitoring

#### With a roadmap to include features like:

- Codestack Compliance Checker
- Thesholds & Alerts
- Pay-Go Capacity on Demand for Enterprise Pools
- o Predictive Trends
- Recommendation Engine







## Backup



### Nigel's Enhanced UI Videos

### https://twitter.com/mr\_nmon/status/902448239894462464









### Other Enhanced UI Resources

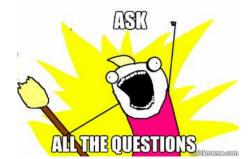
See <a href="http://www-01.ibm.com/support/docview.wss?uid=nas8N1022258">http://www-01.ibm.com/support/docview.wss?uid=nas8N1022258</a>

for many helpful documents and articles



And visit

https://www.ibm.com/developerworks/community/forums/html/forum?id =45c57f22-9da9-4e3c-bb9b-75a5c9d177a0 to ask us further questions







### How to Get Started With CMC

Your Education: Document #POP04049USEN Sellers (SSI) / Business Partners (PW)

Hosted Trial: https://www-01.ibm.com/marketing/iwm/iwmdocs/web/cc/earlyprograms/cap/index.shtml

Prepare the Datacenter: Review the <u>Cloud Connector Security Whitepaper</u> for more information on firewall changes that should be requested and HMC code updates

#### Purchase:

- C Model Clients: Send an email to <u>powercmc@us.ibm.com</u> with server serial number, primary administrator IBM ID email address and preferred subdomain name
- All other systems: \$50 USD per managed server, per month
   Purchasable in Passport Advantage SaaS Catalog (D1SNQLL)

Help? Contact Ashok <a href="mailto:sashok@us.ibm.com">sashok@us.ibm.com</a>

