

**Fw: AT&T Request to add 7 new bridged Groups to State of GA Maximo****Edward Sabula** to: Anita L Lake

04/02/2012 02:19 PM

Cc: Howard Fraser, Jeet Sandhanwalia, Mark Brooks

History: This message has been replied to.

Anita - Attached is an updated Maximo load template reflecting the additional groups requested /required by AT&T ...Please let us know when we can discuss.

Thanks - -

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----- Forwarded by Edward Sabula/Alpharetta/IBM on 04/02/2012 03:11 PM -----

From: Edward Sabula/Alpharetta/IBM  
To: Anita L Lake/Columbia/IBM@IBMUS,  
Cc: Howard Fraser/Atlanta/IBM@IBMUS, Jeet Sandhanwalia/Detroit/IBM@IBMUS  
Date: 03/29/2012 04:01 PM  
Subject: AT&T Request to add 7 new bridged Groups to Maximo

Anita -

AT&T has requested the creation/activation for automated outbound bridging from IBM Maximo to AT&T AOTS, 7 new Maximo Groups to which the IBM Service Desk will need to assign tickets affecting these 7 AT&T Services:

| ATT Service   | Proposed Maximo Group  | Notes  |
|---------------|------------------------|--|
| Host Network  | IBM-MF-NETHOST-TIER2   | Group already exists in Maximo, needs activation in the bridge |
| Load Balancer | AT&T-LAN-LOAD BALANCER | Group already exists in Maximo, needs activation in the bridge |
| Anira         | AT&T-ANIRA             |  |
| GENESYS       | AT&T-GENESYS           |  |
| MIS           | AT&T-MIS               |  |
| WEB HOSTING   | AT&T-WEBHOST           |  |
| IPTelephony   | AT&T-IPPHONE           |  |


To proceed with AT&T's request, we need the approval of the IBM account team.  
Please schedule a call to review with these invitee's - -

Mark Brooks/Alpharetta/IBM  
Howard Fraser/Atlanta/IBM  
Jeet Sandhanwalia/Detroit/IBM  
Matt Sevastos ( ms7106@att.com )

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#### Person Group-Work Group Template AT&T New Service Lines 2012 04 02.xls moved to  
MyAttachments Repository V3.8 () on 10 April 2012 by Anita L Lake.