



Fw: AT&T Request to add 7 new bridged Groups to State of GA Maximo

Edward Sabula to: Anita L Lake

04/02/2012 02:19 PM

Cc: Howard Fraser, Jeet Sandhanwalia, Mark Brooks

History: This message has been replied to.

Anita - Attached is an updated Maximo load template reflecting the additional groups requested/required by AT&T ...Please let us know when we can discuss.

Thanks - -

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----- Forwarded by Edward Sabula/Alpharetta/IBM on 04/02/2012 03:11 PM -----

From: Edward Sabula/Alpharetta/IBM
To: Anita L Lake/Columbia/IBM@IBMUS,
Cc: Howard Fraser/Atlanta/IBM@IBMUS, Jeet Sandhanwalia/Detroit/IBM@IBMUS
Date: 03/29/2012 04:01 PM
Subject: AT&T Request to add 7 new bridged Groups to Maximo

Anita -

AT&T has requested the creation/activation for automated outbound bridging from IBM Maximo to AT&T AOTS, 7 new Maximo Groups to which the IBM Service Desk will need to assign tickets affecting these 7 AT&T Services:

ATT Service	Proposed Maximo Group	Notes
Host Network	IBM-MF-NETHOST-TIER2	Group already exists in Maximo, needs activation in the bridge
Load Balancer	AT&T-LAN-LOAD BALANCER	Group already exists in Maximo, needs activation in the bridge
Anira	AT&T-ANIRA	
GENESYS	AT&T-GENESYS	
MIS	AT&T-MIS	
WEB HOSTING	AT&T-WEBHOST	
IPTelephony	AT&T-IPPHONE	

To proceed with AT&T's request, we need the approval of the IBM account team. Please schedule a call to review with these invitee's - -

Mark Brooks/Alpharetta/IBM
Howard Fraser/Atlanta/IBM
Jeet Sandhanwalia/Detroit/IBM
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Person Group-Work Group Template AT&T New Service Lines 2012 04 02.xls moved to MyAttachments Repository V3.8 () on 10 April 2012 by Anita L Lake.