

IBM System Storage®

# IBM Network Advisor v12.3.3 Release Notes

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# **CONTENTS**

Release overview	4
Software feature overview	4
SAN Management feature enhancements	4
Operating Systems supported	6
Browser Support	
Device platform and firmware requirements	8
Installing IBM Network Advisor	8
To install IBM Network Advisor on Windows (Server)	8
To install IBM Network Advisor on Linux (Server)	8
To launch the IBM Network Advisor client	9
Important SAN Notes	10
Display of Logical switches	12
Destination columns are blank for SAN32B-E4 Encryption Switch in top talkers dialog	12
SSL connections using certificates with MD5 signatures	13
Reset Ports operation in Logical Switches dialog	13
Common issues for SAN	14
Miscellaneous important notes that apply to SAN installations	14
Patch installer troubleshooting	16
Support Saves may take a long time with large databases	16
Installation on network mounted drives is not supported	16
Client disconnects	16
Performance Statistics Counters - Calculation Formulae	16
SMI Agent	18
Indications delivery depends on SAN size and SNMP registration	18
CIMOM heap size	18
Logging for CIMOM	18
Service Location Protocol (SLP) support	19
Instance class key property with special character	21
FC port type value for imported HBA's	21
Documentation updates	21
Defects	22
12.3.3 Open Defects	22
Defects Closed with Code Change in IBM Network Advisor 12.3.3.	22

### Release overview

IBM Network Advisor 12.3.3 is a software maintenance release based on IBM Network Advisor 12.3.2. All hardware platforms and features supported in 12.3.2 are also supported in 12.3.3. These versions include supporting key FC SAN features including support for new 16 Gbps hardware and Fabric OS, increased SAN scalability, a new Web Client and REST API support for accessing Fabric Vision data. Additionally, this release incorporates dashboard enhancements supporting timeline and point-in-time-playback functionality, configuration file and policy manager enhancements. IBM Network Advisor provides support for JBoss Foundation upgrade to v7.2 and around 125 RFEs.

IBM Network Advisor is a software management platform for SAN networks. It provides network administrators the ability to quickly access network topology, health and performance data required to troubleshoot and remediate network issues. IBM Network Advisor is licensed and deployed to manage SAN only networks.

The fixes included in this release are listed in the defect tables at the end of this document.

#### Software feature overview

## SAN Management feature enhancements

IBM Network Advisor 12.2.3 supports the following SAN capabilities and enhancements:

- Platform support
  - o FOS 7.3
  - o FC16-64 blade for 2499-416 and 2499-816 fabric backbones
  - o SAN42B-R (2498-R42)
- Browser based client
  - Dashboard
  - Inventory
  - Reporting
- Dashboard enhancements
  - Timeline and playback support
  - Share, import/export dashboards
- Change Manager
  - o Drift detection and audit trail
  - o Event based configuration backup collection
  - Device tree support
- Reporting
  - Enhanced SAN reports
  - Scheduling and export capabilities
- Fabric Vision enhancements
  - Support for FOS Fabric Vision enhancements
  - o Configure Flow monitor on MAPS threshold violations
  - Auto subflow creation from real time graphs
  - o Usability enhancements
- Fault management enhancements
  - o Event action support from master log
  - o Dynamic content configuration for email event action
  - o MIB picker enhancement
- Performance Manager
  - o E-port trunks management in real time and historical graphs
  - o Clear counter at fabric level
- Architecture enhancements
- REST API

- Customer / OEM RFEs
  - Installer and migration enhancements
  - o Auto host enclosure
  - o VF configuration backup/restore
  - o HTTPS then HTTP product communication mode
  - o Trunk level decommission/recommission support for E-port trunks
  - o Port decommission: CIMOM recovery support
  - o Trial license validity extended to 120 days
- Aruba device management
- Postgres upgrade from 9.2.8.4 to 9.2.9
- · Qlogic adapters support
  - Discovery and topology
  - o Real time and historical performance monitoring
- MAPS enhancements
  - o Test email support
  - o Rule assignation to multiple groups
  - o Enhanced auto generated rule name option
- Firmware managements enhancements
  - HCL support for SAN42B-R
- SAN historical performance statistics collection for SMIA only flavor of Network Advisor
- PM enhancements for calculating of FC port utilization
- In Flow Vison enhancements
  - o Flow Vision templates to support forward and reverse directions when creating flows
- OUI management migration support
- New OS support Red Hat Enterprise Linux 7.0 Adv
- JRE version update
- IP detailed device report enhancements to allow to filter ports based on the Name field
- Web Client PM Reports enhancements
- "Remote SFP metrics compare check" in Configuration Policy Manager
- Modified pre-defined condition in Configuration Policy Manager for checking SNMP community strings configuration on VCS
- Forward application events and pseudo events as syslog messages
  - Fault management support for forwarding application and pseudo events in syslog filter dialog
  - Application events and pseudo events will be forwarded as syslog message by using the RFC-5424 specification
  - Third party syslog receivers can be used to receive the application events and pseudo events forwarded as syslogs
- Open SSL upgrade from 1.0.0n to v1.0.0o
- SAN Reporting feature enhancements

**IBM Network Advisor Upgrades:** IBM Network Advisor 12.0.X (12.0.0 – 12.0.4), 12.1.X (12.1.0 – 12.1.6), and 12.3.2 running on the Linux and Windows operating systems can be upgraded to IBM Network Advisor 12.3.3.

**Note 1:** Enterprise and Professional Plus editions are not supported on 32-bit servers. To migrate Enterprise and Professional editions to a 64-bit server, refer to the "Pre-migration requirements when migrating from one server to another" section of the *IBM Network Advisor Installation and Migration Guide*.

**Note 2:** Direct migration from pre-12.0.x releases to 12.3.x is not supported. Refer to Table 13, "Pre-11.1.X release migration path matrix" in the *Installation and Migration Guide* for migration paths from DCFM and Network Advisor 12.3.2 or earlier releases.

**Note 3:** Refer to Table 15, "SMI Agent only migration paths," in the *Installation and Migration Guide* for SMI Agent only migration paths.

## License dialog:

In the License dialog, the maximum limit will be shown as 15000 ports and 100 fabrics.

In the Professional Edition, port count is limited to 300 ports and 2 fabrics.

### **Migration Impact:**

If you migrate from an Enterprise edition with a maximum of 9000 SAN ports and 36 fabrics, then after the migration the maximum limit will be 15000 SAN ports and 100 fabrics. These higher limits will be displayed in the License dialog.

New IBM model names for the IBM switches will not be shown automatically upon migration. To see these new names, edit the existing model name with that of the new name in the "oem-switch-model-mapping.properties" file located in the 'conf' folder of NA home location. Restart the server to make changes take effect.

# **Operating Systems supported**

IBM Network Advisor 12.3.3 is supported on the following operating systems.

**Note:** The minimum required system physical memory for running IBM Network Advisor 12.3.3 (server plus one local client) for the different editions is as listed below:

- Pro-plus and Enterprise Editions (supported on 64-bit OS only):
  - o Small SAN fabric network: 8GB
  - Any combination that includes a medium/large SAN fabric network: 16GB

Table 1 64-bit Server / Client Operating System Support

Operating System (architecture) / Installer	Versions
Windows	Windows 8 and 8.1 Enterprise
Windows Server	<ul> <li>Windows Server 2008 R2 Data Center, Standard, and Enterprise</li> <li>Windows Server 2012 and 2012 R2 Standard, Datacenter</li> </ul>
Linux	<ul> <li>Red Hat Enterprise Linux Adv 6.3, 6.4, 6.5, 7.0</li> <li>Oracle Enterprise Linux 6.3, 6.4, 6.5</li> <li>SUSE Linux Enterprise Server 11. 3</li> </ul>

# **Browser Support**

Recommended browser versions for Web Client:

- Internet Explorer 11.0.9 update version RTM (Windows 8.1, Windows Server 2008 R2, Windows Server 2012 R2)
- Internet Explorer 10.0.9 update version RTM (Windows 2012)
- Firefox 24 and later (Windows/Linux)
- Chrome 33 and later (Windows)

Table 2 JRE support

IBM Network Advisor version	JRE version supported
12.0.2	JRE 1.7u17
12.0.3, 12.1.2, 12.1.3	JRE 1.7u25
12.0.4, 12.1.4, 12.1.5	JRE 1.7u45
12.1.6	JRE 1.7u45 and JRE 1.7u51 [Windows] JRE 1.7u67 [Linux]
12.3.2	JRE 1.7u67
12.3.3	JRE 1.7u71, 1.7u72

Note 1: Web Tools launched from IBM Network Advisor is also supported for the above combinations.

Note 2: Oracle enforces the latest JRE update to be used to web start the applications. The recommended versions for this release are listed in the JRE support table. Beyond the JRE expiration date, users will see the message "Your Java version is out of date" on an attempt to launch the web client.

You can either ignore the message "Your Java version is out of date" by selecting the "**later**" option and and then proceeding with the web start client, or you can install the latest released JRE patch and then web start the client. The following warning will be shown and can be ignored: "The client system has java version <Latest Installed JRE> but the recommended java version is <as noted in the JRE support table>. Do you want to continue?"

 Table 3 Supported scalability limits by Network Advisor editions

	Enterprise edition			Professional	
	Small	Medium	Large	Plus edition	
SAN switch ports	2000	5000	15000	2560	
SAN switches and Access Gateways	40	100	400	100	
SAN devices	5000	15000	40000	5000	
SAN Fabrics	25	50	100	100	
Managed Hosts	20	100	400	100	
vCenters	1	5	10	5	
VMs (includes powered down VMs)	1000	5000	10000	5000	

Note: Virtual Fabrics are counted as fabrics when calculating the managed count limits.

Note: Supported network latency between Network Advisor server and client or server and devices is 100ms.

# **Device platform and firmware requirements**

The following table lists the versions of Brocade software supported in this release. IBM and Brocade recommend using the latest software versions to get the greatest benefit from the network. IBM and equivalent Brocade hardware products are listed.

Operating System	IBM Switch/Director	Brocade Switch/Director			
Switch (b-type an	Switch (b-type and B-Model) firmware versions				
FOS 5.0.x, 5.1.x, 5.2.x, 5.3.x, 6.0.x, 6.1.x, 6.2.x, 6.3.x, 6.4.x, 7.0.x, 7.1.x, 7.2.x, and 7.3.x	SAN24B-4 Express (2498-B24, -24E) SAN40B-4 (2498-B40, -40E) SAN80B-4 (2498-B80) SAN24B-5 (2498-F24, 249824G, 2498-X24) SAN48B-5 (2498-F48) SAN96B-5 (2498-F96, -N96) SAN04B-R (2005-R04) SAN06B-R (2498-R06) SAN 42B-R (2498-R42) IBM Converged Switch B32 (3758-B32, -L32) VA-40FC SAN256B (2109-M48) SAN384B (2499-192) SAN768B (2499-384) SAN384B-2 (2499-816)	Brocade 300 Brocade 5100 Brocade 5300 Brocade 6505 Brocade 6510 Brocade 6520 Brocade 7500E Brocade 7800 Brocade 7840 Brocade 8000 VA-40FC Brocade 48000 Brocade DCX-4S Brocade DCX Brocade DCX Brocade DCX 8510-4 Brocade DCX 8510-8			

# **Installing IBM Network Advisor**

Refer to the *IBM System Storage Network Advisor Installation and Migration Guide* for complete installation instructions. The installation instructions below provide a brief overview for the following operating systems:

- · Microsoft Windows
- Linux

The Network Advisor Server runs as multiple services on Windows and multiple processes on Linux; they start automatically after installation.

## To install IBM Network Advisor on Windows (Server)

- 1. Download and extract the zip archive
- 2. Navigate to the Windows folder
- 3. Run install.exe
- 4. Follow the instructions to complete the installation.

## To install IBM Network Advisor on Linux (Server)

- 1. Download and extract the tar.gz archive
- 2. Navigate to the Linux folder.
- 3. Run Install.bin from the File Manager window.
- 4. Follow the instructions to complete the installation.

#### To launch the IBM Network Advisor client

 To launch the IBM Network Advisor client on the same local machine as the Network Advisor server, launch the client as follows:

Windows: Select Start > Programs > Network Advisor 12.3.x > Network Advisor 12.3.x

#### Windows:

- Launch the client from the desktop icon.
- Launch command prompt and go to the location "<Install location>/bin" and enter "dcmclient"

#### Linux:

- Launch the client from the desktop icon.
- Launch terminal and go to the location "<install location>/bin" and enter "sh dcmclient"

Windows and Linux: Follow the steps below for launching the client from a web browser.

 To launch the IBM Network Advisor client from a remote host, launch the client as follows:

Open a browser window and type the IBM Network Advisor server hostname or IP address in the **Address** field; for example:

https://NetworkAdvisorServerhost1.companyname.com/

2. If, when the Network Advisor server was installed, a Network Advisor web server HTTPS port number was specified (instead of the default 443), you must specify the port number after the hostname or IP address. In the following examples, 8080 is the web server port number:

https:// NetworkAdvisorServerhost1.companyname.com:8080/ https://192.x.y.z:8080/

#### Note 1

The web started remote client is supported with JRE versions listed in the JRE support table. The supported JRE version needs to be installed on the remote client system prior to establishing a server connection.

**Attention:** Due to java signing certificate expiration, the Network Advisor 12.3.3 remote client will not work with JRE 8 starting from 2/13/2015. An attempt to launch the remote client will be blocked and "Failed to validate certificate. The application will not be executed" message will be shown. To work around this issue uninstall JRE 8, install JRE 7 updates 71 or 72 and set the security level to Medium.

For the users with JRE 7 installation, an attempt to launch the remote client will be blocked and "Application Blocked by Security Settings" message will be shown. To work around this issue, JRE 7 users can simply reduce the security level from High to Medium and continue using JRE 7 update 71 or 72.

#### Note 2

The remote client can be launched in the following ways:

- 1. Enter the server IP in the browser. The page will redirect to web client login page. Select the "Desktop client" option. A page will display with two options to start the remote client:
  - Web start the client
  - Download the client bundle (64-bit OS only). (Supported for the same or cross-OS platforms.)

2. Enter the server IP in the browser. The page will redirect to web client login page. Login to the web client and then select "Desktop Client" menu option for remote client launch

#### Note 3

Launching the element manager applications within Network Advisor Client is done using Java Web Start technology. This requires that the local system's web browser is able to run Java web start applications. This setting may have been turned off, due to recent Java zero-day vulnerabilities.

To turn on Java content in the browser, follow the steps below:

- Launch the "Java Control Panel" (refer to <a href="http://java.com/en/download/help/win\_controlpanel.xml">http://java.com/en/download/help/win\_controlpanel.xml</a> to locate the Java Control Panel application on Windows)
- 2. In the Java Control Panel, click the **Security** tab.
- 3. Select the **Enable Java content in the browser** check box. This will enable the Java plug-in for the browser.
- 4. Click **Apply**. When the Windows User Account Control (UAC) dialog appears, allow permissions to make the changes. Click **OK** in the Java Plug-in confirmation window.
- 5. Now launch Element Manager from the IBM Network Advisor client.

# **Important SAN Notes**

- 1. For the Professional edition of IBM Network Advisor, the support for SAN fabric count increased from 1 to 2 fabrics and support for switch port count is reduced from 1000 to 300 switch ports.
- 2. Supported AG limits are the following: 64 bit OS max of 200 AGs
- Network Advisor cannot manage an ESXi 5.0 host due to a VMware issue (KB 2012672: SFCB CIMOM on ESXi 5.0 is incompatible with JRE 1.6 U29 and later). The user is therefore required to update to ESXi 5.0 update 1 or later to be able to manage the host in IBM Network Advisor through the host adapter discovery.
- 4. If you see the following error message "Signature could not be validated" during firmware download or technical support data collection using SCP/SFTP, then it could be due to a mismatch in the signature key used in the ssh handshake between the switch and SCP/SFTP server. Use the following CLI command work around to address the issue:

### • For Fabric OS devices

sw0:FID128:admin> sshutil delknownhost

IP Address/Hostname to be deleted: <IP Address of SSH server to be deleted>

If this work-around does not work, go to Server > Options > Software Configuration > FTP/SFTP/SCP, and deselect the SCP/SFTP option.

- 5. The Encryption Smart Card Driver is only supported for 32 bit Linux. It is not supported on 64 bit Linux.
- 6. Firmware Download fails if built-in SCP is used as preferred protocol. The workaround is to use the FTP option in IBM Network Advisor.
- 7. Trying to move a large number of ports (200+) between logical switches with the 'Reset to Default' option selected, results in operation time-out.
- 8. During installation, if Network Advisor database initialization fails on Windows Operating System, the user needs to verify access to the drive on which the installation is performed. If the user "Administrator" alone has access to the drive, then required permissions should also be provided to "Authenticated Users" and then continue with the installation.

- 9. There will be a delay in populating the GbE port details in the Network Advisor client if the server IP is not registered on the switch to receive SNMP traps from the switch.
- 10. The FCIP links will not be shown in the topology for tunnels with degraded circuits.
- 11. IP Sec policy and pre-shared key cannot be viewed for SAN42B-R.
- 12. IP Ping, IP Route, and Trace route is not supported for SAN42B-R.
- 13. User cannot edit the tunnel configured without HA circuit for SAN42B-R.
- 14. After upgrading to IBM Network Advisor 12.x from 11.x, SSL-based product communication will fail if the devices have 'weak' authentication certificates. "Fabric Discovery failed because SSL certificate of the seed switch uses a weak algorithm. Install SSL Certificate with strong authentication algorithm on the switch and try again" will be displayed for devices with weak certificates. Devices discovered prior to migration will not be manageable in IBM Network Advisor after migration. Java 1.7 used by Network Advisor 12.x disables the use of certificates with 'weak' authentication. The certificates on such devices need to be updated to be compliant with JRE v1.7. See the 'Secure Sockets Layer protocol' section of the FOS Administrator's Guide for details on updating certificates.
- 15. IBM Network Advisor uses SNMPv3 by default to discover SAN products. If required, you can select the 'Manual' option in **Discovery** dialog and choose SNMPv1 for discovery.
- 16. A delay of 5 to 7 minutes is seen when Web Tools is launched on a system (through Network Advisor or directly in a web browser) where internet access is not available and the network does not return a 'destination unreachable' message. This issue occurs as Java tries to validate the SSL certificates with external CAs. This problem can be avoided on such systems by modifying the below Java properties:

**On Windows**: C:\Users\<logged in username>\AppData\LocalLow\Sun\Java\Deployment\deployment.properties

On Linux: home/< logged in user name>/.java/deployment/deployment.properties

In the 'deployment.properties' file, edit the parameters below and set them to 'false'. If these parameters are not present, add them and then save the file. Then re-launch Web Tools.

deployment.security.validation.ocsp = false deployment.security.validation.crl = false

- 17. When a report is launched through browser from remote client, it displays "The client session has expired. Please close this browser window and log in to the client again to launch the web interface". Follow those instructions to start a new client session.
- 18. Zone compare/Merge dialog takes around 30 minutes to load zone DB with 13k nodes.
- 19. User will not able to configure circuit with MTU setting as Auto from IBM Network Advisor.
- 20. Real time graph will not display proper data for FCIP tunnels when the polling interval is 10 sec. User need to keep 20 sec polling interval in graph to see the correct data for SAN42B-R.
- 21. Enable **Java Content** checkbox must be selected in the Java Control Panel to be able to launch Element Manager from IBM Network Advisor. Clear Java cache before launching the Remote Client.
- 22. Emulex: HTTPS discovery for ESXi host will work only with certificate import
- 23. If IBM Network Advisor is installed on Linux Operating System, the Fabric OS Element Manager and HCM cannot be launched if the client is launched using dcmclient script available in the Network Advisor installation folder. The Launch in Context (LIC) dialogs from

the SMIA configuration tool (launched from Server Management Console) also cannot be launched (e.g. Discovery Dialog, Options Dialog etc.). To use the above features on Linux machines, launch IBM Network Advisor client from a browser (after installing the supported JRE version), pointing to the Network Advisor server installed on that machine.

#### Workaround

Complete the following two steps to work around this issue. Step 1) Add following line in the <<User Home>/.java/deployment/deployment.properties file.

#### deployment.expiration.check.enabled=false

For example, if the user is root then the absolute path of this file would be as follows:

/root/.java/deployment/deployment.properties.

Step 2) Launch the Java Control Panel using the command below and then click **OK**. <Network Advisor Home>\jre\bin\jcontrol

- 24. FCIP Tunnel creation fails with the message "Internal Error" if a circuit creation failed due to the configuration error and the user attempted to continue the configuration using the Rollback configuration dialog.
- 25. When IBM Network Advisor is installed on Windows 2012 or 2012 R2 platforms, the "Start Server" progress bar remains on the screen even after all services are started, which is indicated in the Server Management Console. The user can proceed with launching the Network Advisor client.
- 26. In IBM Network Advisor 12.3.x, Collectors will be suspended for a switch if its discovery state is displayed as "Support Save collection is progress". User needs to rediscover the switch through "(Using the 'Rediscover' option)" before/after migration to resume data collection for the switch.
- Fabrics will auto-collapse in the current view when the Switch Ports count (including the VE ports) exceeds 9000.
- 28. SAN Configuration Purge Backup is being enabled automatically when "Enable Scheduled Backup" is set and remains enabled after disabling the scheduled backup.
- 29. Session timeouts observed in Reports page of the Web Client after five minutes. Browser refresh is required to proceed.
- 30. User should not perform any write operations on FCIP tunnels which have circuits with different IDs.
- 31. When CIMOM server is bound to host name, SLP service fails to get registered. Workaround: To overcome this issue user can bind the CIMOM server to IP Address instead of host name.

## Display of Logical switches

If you create Logical switches through the **Logical Switch** dialog box, the logical switch displays under **Undiscovered Logical Switch** in the **Existing Logical Switches** panel. You have to rediscover the newly created logical switch fabric by opening the **Discovery** dialog, and adding the IP address of the chassis using the **add** dialog.

# Destination columns are blank for SAN32B-E4 Encryption Switch in top talkers dialog

When the **Top Talkers** dialog box is launched for the SAN32B-E4 Encryption Switch, the columns **Destination**, **Destination port**, and **Destination switch port** are sometimes empty.

## SSL connections using certificates with MD5 signatures

After upgrading to IBM Network Advisor 12.3.2 from 11.x, SSL-based product communication will fail if the devices have 'weak' authentication certificates. The user will see "Fabric Discovery failed because SSL certificate of the seed switch uses a weak algorithm. Install SSL Certificate with strong authentication algorithm on the switch and try again" for devices with weak certificates. Devices discovered prior to migration will not be manageable in IBM Network Advisor after migration. Java 1.7 used by IBM Network Advisor 12.3.2 disables the use of certificates with 'weak' authentication. The certificates on such devices need to be updated to be compliant with JRE v1.7. Please refer to the 'Secure Sockets Layer protocol' section of FOS Admin guide for details on updating certificates

The recommended solution is to replace the certificate on the network device with a certificate using the more secure SHA signature. If that is not practical, the Network Advisor server configuration can be changed to accept MD5 signatures. Note that accepting MD5 signatures may result in warnings from network security scanning tools.

To accept MD5 signatures, edit the following text file:

On 64-bit Windows or Linux: <install-dir>/jre64/lib/security/java.security

Remove "MD5" from the following line near the end of the file:

jdk.tls.disabledAlgorithms=MD5, DES, 3DES, RC2

The modified line should appear as:

jdk.tls.disabledAlgorithms=DES, 3DES, RC2

The change will take effect the next time the Network Advisor server is restarted.

### Reset Ports operation in Logical Switches dialog

#### Note 1:

Reset ports to default operation is applicable only when the ports are moved from one logical switch to another logical switch through the right arrow button i.e., from (Chassis ports Tree/Tree Table) LHS to (Logical Switches Device Tree) RHS device tree.

It is not applicable when:

- Ports from a Logical Switch are moved to default Logical Switch through Left Arrow button, i.e., from (Logical Switches Device Tree) RHS to (Chassis ports Tree/Tree Table) LHS.
- When a Logical Switch is deleted its ports will not be reset to default before moving to Default Logical Switch before its deletion

Ports which are moved to the default logical switch can be reset to default, if they are moved from (Chassis ports Tree/Tree Table) LHS to (Logical Switches Device Tree) RHS device tree.

#### Note 2:

Reset ports to default operation will not clear FCIP configurations in the following scenarios:

- In IBM SAN18B-R switches and FR4-18i blades, VE ports cannot be reset to default unless their corresponding GE ports are cleared of their FCIP configurations.
- In IBM SAN06B-R switches and FX8-24 blades, GE ports cannot be reset to default unless their corresponding VE ports are cleared of their FCIP configurations.
- In IBM SAN42B-R switches, GE ports cannot be reset to default

### Common issues for SAN

## Miscellaneous important notes that apply to SAN installations

- 1. 64 bit OS is required to run Network Advisor Professional-Plus and Enterprise Editions.
- 2. Privileges related to SAN and IP features are prefixed with 'SAN –'and 'IP –'strings. After migration from an older version, new privilege names will be displayed in the **Role Management** dialog with these prefixes.
- 3. IBM Network Advisor server startup and restart can take up to 10+ minutes to complete.
- 4. To avoid excessive telnet/ssh login messages in the IBM Network Advisor master log and event report, and the device CLI console, disable lazy polling by deselecting the "Enable lazy polling" checkbox in **IP Discovery Global Settings > Preferences Dialog**.
- 5. Starting with 12.0, the number of client connections supported has increased to 25. Refer to the *Installation and Migration Guide* for details. In addition to those details, the following database memory setting is required:
  - The PostgreSQL's parameter "shared\_buffers" memory allocation should be increased to 1024 MB. To change this setting, edit the <installation directory>\data\databases\postgresgl.conf file.

Change the line: shared\_buffers = 256MB

**To:** shared\_buffers = 1024MB

- The server needs to be restarted.
- 6. In Linux 64 bit machines, connecting to the database through Open Office using ODBC will not work. The solution is to connect from Windows ODBC Client to the 64 bit Linux machine where IBM Network Advisor is running to view the Database tables.
- 7. If you are using the ODBC connection from a remote host to the database, after migrating to 12.0.x, you will no longer be able to connect from the remote host. If you want to connect from the remote host, refer to the "Configuring remote client access to the database" section in the *Installation and Migration Guide*.
- 8. Technical Support data collection for discovered Products fails through an external Linux FTP server on a Windows installation of Network advisor. Support save for NOS and FOS devices will collect successfully only the below configuration needs to be done in the VSFTPD FTP server before triggering the support save for NOS or FOS switch by setting external VSFTPD FTP Linux server (other than Network Advisor FTP server).
  - /etc/vsftpd.conf file and set "chroot local user=YES"
- 9. The client only application can be installed on a machine other than the server (without using a web browser) by creating a client bundle on the server, then copying and installing that client on another machine. Refer to the 'Client only installation' section of the *Installation and Migration Guide* for details.
- 10. During installation on a Linux server, if the user sets the password for Network Advisor database starting with a '\$', installation of the application will fail.
- 11. Event Action from Master Log fails for Source Name as Local Host in master log.
- 12. Event Action is not successful for VCS ports when configured as Pseudo Event.
- 13. "Server is not available" message will be displayed in the **login** dialog when user changes the default server port [24600] and tries to launch a remote client from client bundle. It is recommended to use the default server port.
- 14. Intermittently HTTP 500 error message is displayed when launching the Web Client. Server restart will fix the issue.
- 15. Error code 10003 reads "Common DCFM error". Instead it should read "10003: [..] Another transaction in progress'.

- 16. User needs to run the "sanperformancestatenable" script from NA home utilities folder to enable/disable performance statistics collection for SMIA only package installation. Following are the steps to execute the script.
  - Windows: Open cmd prompt and move to <BNA\_HOME>\utilities and run sanperformancestatsenable.bat dbusername dbpassword enable|disable
  - Linux: Open terminal and move to <BNA\_HOME>\utilities and run sanperformancestatsenable dbusername dbpassword enable|disable
- 17. User needs to use a different name (non-default) for the widget when attempting to add "Top Product Response Time" widget to avoid this error "Monitor could not be added. Duplicate monitor name".
- 18. Intermittently the Port Traffic/SFP/Error Time Series Report generation may fail when the port count is greater than 50 and the Time Scope is greater than 3 days.
- 19. An attempt to collect Top Talker statistics fails with the following error: "Error receiving Top Talkers statistics Server did not respond and poll was skipped"
- 20. REST API does not provide FCIP circuit measures for the GigE port.
- 21. Pre-defined condition for checking SNMP Community string configurations on the VCS would fail on the run of corresponding Policy Monitor.
- 22. "CLI through server" for FC/LC mode cluster and CLI Template based deployments for LC mode cluster will not function when product communication is set to "SSH Only".
- 23. IBM Network Advisor is now enforcing minimum disk space requirements during migration. When the disk space requirements are not met, IBM Network Advisor displays an error message prompting the user to use the script to delete performance data and retry migration.

The following step from the "Migration Data" section of the *Installation and Migration Guide* is no longer applicable and can be ignored during the migration: "To migrate historical performance data, select the SAN and IP check boxes, if necessary."

- 24. SNMP Trap auto-registration does not happen for a discovered VCS which is configured with 'Read Only' community string alone. Registration can be done manually post discovery through **Product Trap Recipients** dialog.
- 25. When IBM Network Advisor is managing more than 1500 IP products, you may experience some performance degradations such as delays while launching some dialogs.
- 26. Due to Microsoft Windows operating system restriction which does not allow services logged in as Local System user to interact with the desktop, the GUI application cannot be launched using "Launch a Script" option of **Add Event Action**.

Refer the following link for more information: <a href="http://msdn.microsoft.com/en-us/library/windows/desktop/ms683502%28v=vs.85%29.aspx">http://msdn.microsoft.com/en-us/library/windows/desktop/ms683502%28v=vs.85%29.aspx</a>

- 27. LDAP users have to provide usernames with case sensitivity, as defined in LDAP server, to successfully login into Network Advisor client.
- 28. Recommended disk space requirements for server (plus 1 client) installation are: 50 GB for small size networks, 150 GB for medium size networks, 300 GB for large size networks.
- 29. During migration, if insufficient space is detected, then a warning message will be displayed with an option to rollback. If user chooses "No", then migration will be aborted. As a result, the source version services will remain uninstalled. Please refer to the Installation and Migration Guide for instructions to install the source version services manually.
- 30. The firewall ports listed in the Installation and Migration guide need to be open bidirectionally for all the bi-directional protocols.

31. To avoid Poodle SLL vulnerability port 24605 (JBoss https management port) must be blocked in the firewall as it is not being used by JBoss. The Installation and Migration guide will be updated in the next release to reflect this information.

## Patch installer troubleshooting

Patch installer may not launch if UAC is enabled on a Windows 7/8/2008/2008 R2/2012 editions. You must first disable the UAC using the procedure provided in the Appendix G: **Troubleshooting** section of the *User Manual*, and then launch the patch installer.

## Support Saves may take a long time with large databases

As databases grow larger from Event, sFlow, and Performance Collector data, the Support Save operation may take a long time to run. Larger databases will promote longer Support Save operations. Make sure you have a minimum of 20GB disk space for Support Save and Backup operations.

## Installation on network mounted drives is not supported

Installation onto a Windows network mounted drive is not supported but install is allowed and DB fails to start.

#### Client disconnects

Under heavy server load or degraded network links, there is a potential for the IBM Network Advisor client to get disconnected from the server. Work around is to restart the client.

## **Performance Statistics Counters - Calculation Formulae**

For calculating the statistics for FC, GE, FCIP and TE port we use SNMP to query the respective OIDs, mentioned below in the table.

For calculating the HBA and CNA statistics, we use the APIs provided by HCM. And for EE monitors we use HTTP to get the TX, RX and CRC error values.

Polling interval for historical graph is 5 min and for real-time, it changes based on the granularity value selected in the Real Time graph dialog.

Counter Name	Туре	Protocol used	Source value	Formula
TX		SNMP	.1.3.6.1.3.94.4.5.1.6	TX = (Delta value <sup>1</sup> / (1000 * 1000)) / (Polling interval <sup>2</sup> )
RX	FC	SNMP	.1.3.6.1.3.94.4.5.1.7	RX = (Delta value <sup>1</sup> / (1000 * 1000)) / (Polling interval <sup>2</sup> )
TX	GE	SNMP	.1.3.6.1.2.1.31.1.1.1.10	TX = (Delta value <sup>1</sup> / (1000 * 1000)) / (Polling interval <sup>2</sup> )
RX	GE	SNMP	.1.3.6.1.2.1.31.1.1.6	RX = (Delta value <sup>1</sup> / (1000 * 1000)) / (Polling interval <sup>2</sup> )
TX	FCIP	SNMP	.1.3.6.1.2.1.31.1.1.1.10	TX = (Delta value <sup>1</sup> / (1000 * 1000)) / (Polling interval <sup>2</sup> )
RX	FCIP	SNMP	.1.3.6.1.2.1.31.1.1.1.6	RX = (Delta value <sup>1</sup> / (1000 * 1000)) / (Polling interval <sup>2</sup> )

Uncompressed Tx/Rx MB/sec	FCIP	SNMP	.1.3.6.1.4.1.1588.4.1.1.6	(Delta value <sup>1</sup> / (1000 * 1000)) / (Polling interval <sup>2</sup> )
TX	EE Monitors	HTTP	PortRX (variable from the return html file)	TX = (Delta value <sup>1</sup> / (1000 * 1000)) / (Polling interval <sup>2</sup> )
RX	EE Monitors	HTTP	PortTX (variable from the return html file)	RX = (Delta value <sup>1</sup> / (1000 * 1000)) / (Polling interval <sup>2</sup> )
TX	HBA, CNA	HCM API	NA	TX = (Delta value <sup>1</sup> / (1000 * 1000)) / (Polling interval <sup>2</sup> )
RX	HBA, CNA	HCM API	NA	RX = (Delta value <sup>1</sup> / (1000 * 1000)) / (Polling interval <sup>2</sup> )
TX	TE	SNMP	.1.3.6.1.2.1.31.1.1.1.10	TX = (Delta value <sup>1</sup> / (1000 * 1000)) / (Polling interval <sup>2</sup> )
RX	TE	SNMP	.1.3.6.1.2.1.31.1.1.1.6	RX = (Delta value <sup>1</sup> / (1000 * 1000)) / (Polling interval <sup>2</sup> )
TX% / RX%	FC	NA	TX = .1.3.6.1.3.94.4.5.1.6 RX = .1.3.6.1.3.94.4.5.1.7	TX% or RX% for FC = ((delta value1 of TX or RX) / ((Bytes transmitted * port speed)*(polling interval2)) * 100 where Bytes transmitted for 1G,2G,4G,8G and 6G port speed is 106250000 and Bytes transmitted for 10G port speed is 127500000. If utilization is less than 1, the value is 0.0.
TX% / RX%	GE	SNMP	TX = .1.3.6.1.2.1.31.1.1.1.10 RX = .1.3.6.1.2.1.31.1.1.1.6	TX% or RX% for FC = ((delta value1 of TX or RX) /((125000000* port speed)*(polling interval2))) * 100. If utilization is less than 1, the value is 0.0.
TX% / RX%	FCIP	SNMP	TX = .1.3.6.1.2.1.31.1.1.1.10 RX = .1.3.6.1.2.1.31.1.1.1.6	TX% or RX% for FCIP = ((delta value1 of TX or RX) /(maximum bytes transmitted))*polling interval2))) * 100, where maximum bytes transmitted = tunnel speed
TX% / RX% (Pre 6.4.1 Edison release)	TE	SNMP	TX = .1.3.6.1.2.1.31.1.1.1.10 RX = .1.3.6.1.2.1.31.1.1.1.6	TX% or RX% for TE = ((delta value1 of TX or RX) /((125000000* 10)*(polling interval2)))* 100. If utilization is less than 1, the value is 0.0.
Cumulative Compression Ratio	FCIP		.1.3.6.1.4.1.1588.4.1.1.4	Compression Ratio = current value/ 1000 Since for compression ratio we will take the current compression ratio value
Receive EOF	TE		.1.3.6.1.2.1.16.1.1.1.5	Receive EOF = Delta value <sup>1</sup> / (1000 * 1000)
Other Counters				Other counters = Delta value <sup>1</sup>
Current Compression Ratio	FCIP	NA NA	NA	(ifHCInOctets + ifHCOutOctets) / fcipExtendedLinkCompressedBytes

Delta value<sup>1</sup>: is the difference of value retrieved between the two consecutive polling cycles.
 Polling interval<sup>2</sup>: duration between the two polling cycle in seconds

# **SMI Agent**

1. For IBM Network Advisor that has more than 30K instances, the CIMOM takes more memory to generate CIM instances.

If the user performs Enumerate Instances and the total size is more than 2 MB for all managed fabrics, it may result in out of memory issue. In this case, the user has to increase the CIMOM heap size to fetch zone database size of 2 MB.

Note: For 1.6 MB of zone database (144600 zone members), with 9 GB of heap size the Brocade\_zonemembershipsettingdata instances are retrieved.

 SMI alert indication BRCD60 is not sent out to SMI clients if Fabric OS switches are discovered but SNMP trap registration has failed. Ensure that Network Advisor server is successfully registered for traps on all switches.

## Indications delivery depends on SAN size and SNMP registration

The time to deliver the indication will vary based on Network Advisor SAN size selected during installation. If a large SAN size is selected, indication delivery time will be longer.

Provider classes may take more time to update the fabric changes if the switches managed in IBM Network Advisor are not SNMP registered. As this would cause a delay in indication delivery, all the switches managed in IBM Network Advisor should be SNMP registered

## CIMOM heap size

The CIMOM heap size has been increase for small, medium, and large SAN network sizes:

#### Old heap sizes:

#### small

platform.64.cimom.conf.set.MAX\_HEAP\_SIZE = 1024m

#### medium

platform.64.cimom.conf.set.MAX\_HEAP\_SIZE = 1536m

#### large

platform.64.cimom.conf.set.MAX\_HEAP\_SIZE = 2048m

#### **Current heap sizes:**

#### small

platform.64.cimom.conf.set.MAX\_HEAP\_SIZE = 1536m

#### medium

platform.64.cimom.conf.set.MAX HEAP SIZE = 2048m

#### large

platform.64.cimom.conf.set.MAX\_HEAP\_SIZE = 3072m

## Logging for CIMOM

The default logging level is "INFO" in integrated Agent. To change the logging level to DEBUG, update the "com.brocade" category value in cimom-log4j.xml file present in the <*Installation Dir*>*lconf* folder.

The log file size and number of log files also can be changed by modifying the file rolling appender parameters in this cimom-log4j.xml file.

Logging Level, File size and Number of Log files can be changed by modifying the following fields: "Log Level", "File Size" and "Number of Files" from the **Configuration Tool** through the **CIMOM** tab.

## Service Location Protocol (SLP) support

The Management application SMI Agent uses Service Location Protocol (SLP) to allow applications to discover the existence, location, and configuration of WBEM services in enterprise networks.

You do not need a WBEM client to use SLP discovery to find a WBEM server; that is, SLP discovery might already know about the location and capabilities of the WBEM server to which it wants to send its requests. In such environments, you do not need to start the SLP component of the Management application SMI Agent.

However, in a dynamically changing enterprise network environment, many WBEM clients might choose to use SLP discovery to find the location and capabilities of other WBEM servers. In such environments, start the SLP component of the Management application SMI Agent to allow advertisement of its existence, location, and capabilities.

SLP installation is optional and you can configure it during Management application configuration. Once installed, SLP starts whenever the Management application SMI Agent starts.

#### Management SMI Agent SLP application support includes the following components:

- slpd script starts the slpd platform
- slpd program acts as a Service Agent (SA). A different slpd binary executable file exists for UNIX and Windows systems.
- slptool script starts the slptool platform-specific program
- slptool program can be used to verify whether SLP is operating properly or not. A different slptool exists for UNIX and Windows.

By default, the Management application SMI Agent is configured to advertise itself as a Service Agent (SA). The advertised SLP template shows its location (IP address) and the WBEM Services it supports. The default advertised WBEM services show the Management application SMI Agent:

- accepts WBEM requests over HTTP without SSL on TCP port 5988
- accepts WBEM requests over HTTPS using SSL on TCP port 5989

#### siptool commands

Use the following slptool commands to verify whether the SLP is operating properly.

slptool findsrvs service:service-agent
 Use this command to verify that the Management application SMI Agent SLP service is properly running as a Service Agent (SA).

Example output: service:service-agent://127.0.0.1,65535

• slptool findsrvs service:wbem

Use this command to verify that the Management application SMI Agent SLP service is properly advertising its WBEM services.

#### Example outputs:

```
service:wbem:https://10.0.1.3:5989,65535
service:wbem:http://10.0.1.3:5988,65535
```

This output shows the functionalities of Management application SMI Agent:

- accepts WBEM requests over HTTP using SSL on TCP port 5989
- accepts WBEM requests over HTTP without SSL on TCP port 5988
- slptool findattrs service:wbem:http://IP\_Address:Port
  - Use this command to verify that Management application SMI Agent SLP service is properly advertising its WBEM SLP template over the HTTP protocol.
  - o **Example input**: slptool findattrs service:wbem:http://10.0.1.2:5988
  - o Note: Where IP\_Address:Port is the IP address and port number that display when you use the slptool findsrvs service:wbem command.

- slptool findattrs service:wbem:https://IP\_Address:Port
  - Use this command to verify that the Management application SMI Agent SLP service is properly advertising its WBEM SLP template over the HTTPS protocol.
  - o Example input: slptool findattrs service:wbem:https://10.0.1.2:5989
  - o Note: Where IP\_Address:Port is the IP address and port number that display when you use the slptool findsrvs service:wbem command.

#### SLP on UNIX systems

This section describes how to verify the SLP daemon on UNIX systems.

SLP file locations on UNIX systems:

- SLP log—Management\_Application/cimom /cfg/slp.log
- SLP daemon—Management\_Application/cimom /cfg/slp.conf
- The SLP daemon can be reconfigured by modifying, SLP register—Management\_Application/cimom /cfg/slp.reg

You can statically register an application that does not dynamically register with SLP using SLPAPIs by modifying this file. For more information about these files, read the comments contained in them, or refer to http://www.openslp.org/doc/html/UsersGuide/index.html

Verifying SLP service installation and operation on UNIX systems:

- 1. Open a command window.
- 2. Type % su root and press Enter to become the root user.
- Type # Management\_Application/cimom/bin/slptool findsrvs service:service-agent and press Enter to verify the SLP service is running as a Service Agent (SA).
- 4. Type # < Management\_Application >/cimom/bin/slptool findsrvs service:wbem and press Enter to verify the SLP service is advertising its WBEM services.
- 5. Choose one of the following options to verify the SLP service is advertising the WBEM SLP template over its configured client protocol adapters.
  - Type # Management\_Application/cimom /bin/slptool findattrs service:wbem:http://IP\_Address:Port and press Enter.
  - Type # Management\_Application/cimom /bin/slptool findattrs service:wbem:https://IP\_Address:Port and press Enter.

Note: Where IP\_Address:Port is the IP address and port number that display when you use the slptool findsrvs service:wbem command.

#### SLP on Windows systems

This section describes how to verify the SLP daemon on Windows systems.

SLP file locations:

- SLP log—Management\_Application\cimom \cfg\slp.log
- SLP daemon—Management\_Application\cimom\cfg\slp.conf The SLP daemon can be reconfigured by modifying this file.
- SLP register—Management\_Application\cimom\cfg\slp.reg statically register an application that does not dynamically register with SLP using SLPAPIs by modifying this file. For more information about these files, read the comments contained in them, or refer to http://www.openslp.org/doc/html/UsersGuide/index.html

Verifying SLP service installation and operation on Windows systems:

1. Launch the **Server Management Console** from the **Start** menu.

- 2. Click Start to start the SLP service.
- 3. Open a command window.
- 4. Type cd c:\Management\_Application\cimom \bin and press Enter to change to the directory where slpd.bat is located.
- 5. Type > slptool findsrvs service:service-agent and press Enter to verify the SLP service is running as a Service Agent.
- 6. Type > slptool findsrvs service:wbem and press Enter to verify the SLP service is advertising its WBEM services.
- 7. Choose one of the following options to verify the SLP service is advertising the WBEM SLP template over its configured client protocol adapters.
  - Type > slptool findattrs service:wbem:http://IP\_Address:Port and press **Ente**r.
  - Type > slptool findattrs service:wbem:https://IP\_Address:Port and press Enter.

**Note:** Where IP\_Address:Port is the IP address and port number that display when you use the slptool findsrvs service:wbem command.

## Instance class key property with special character

Getinstance operation fails if the key property value contains a semicolon or non printable character.

## FC port type value for imported HBA's

Brocade\_topologyview.AntecedentFCPortType property value corresponding to the imported HBA is shown as L- port.

# **Documentation updates**

The most recent IBM Network Advisor 12.3.x documentation manuals are available on the IBM Support Portal site: <a href="https://www.ibm.com/supportportal">www.ibm.com/supportportal</a>. In the IBM Support Portal, select or enter the product name, and then select **Product documentation** under the **Product support content** heading. Navigate to the desired publications in the displayed results.

*IBM Network Advisor Installation and Migration Guide* refers to 'Professional Plus Trial' license (Tables 1, 12, and 14). This license is no longer valid and reference to this license will be removed in a subsequent version of Network advisor documentation.

# **Defects**

# 12.3.3 Open Defects

Defect ID: DEFECT000531936			
Technical Severity: High Probability: High		Probability: High	
Product: Network Advisor		Technology: Security	
Reported In Release: Network Advisor 12.3.3 Technology Area: Security Vulnerability		Technology Area: Security Vulnerability	
<b>Symptom:</b> SSL (Poodle) vulnerability is partially addressed in NA 12.3.3. Except for SMI access to CIMOM over HTTPS, all other vulnerabilities have been addressed.			
Condition:	Condition: SMIA users that are using HTTPS are exposed to SSL (Poodle) vulnerability.		
<b>Workaround:</b> Deploy NA server and SMI clients behind a firewall for HTTPS access. Also, make sure to block port 24605 in the firewall.			

Defect ID: DEFECT000531856		
Technical Severity: High Probability: High		
Product: Network Advisor Technology: Monitoring		
Reported In Release: Network Advisor 12.3.3 Technology Area: View Management / Topology		
Symptom: Intermittently the topology pane becomes blank.		
Condition: The issue is observed in very large scale SAN environments (greater than 9000 ports).		
Workaround: This can be avoided by creating views and restricting the number of ports to be less than 9000 or can be worked around by restarting the server and client.		

# Defects Closed with Code Change in IBM Network Advisor 12.3.3

Technical S	Severity: High	Probability: Medium
Product: N	letwork Advisor	Technology: Application Management
Reported In Release: Network Advisor 12.1.4 Technology Area: Login Dialog		Technology Area: Login Dialog
Symptom: If LDAP server is running in non-English locale, the login to BNA server would fail if LDAP is chosen as Primary authentication mechanism.		

Defect ID: DEFECT000518691		
Technical Severity: High Probability: Low		
Product: Network Advisor Technology: Partner Integration		
Reported In Release: Network Advisor 12.2.0 Technology Area: SMI Agent		
Symptom: CIMOM calls fail with SWITCH_UNKNOWN_ERROR.		
Condition: When a virtual fabric managed in Network Advisor is deleted, Enumerate Instance call will fail.		
Workaround: User can discover FID 128 in Network Advisor and proceed.		

Defect ID: DEFECT000525004		
Technical Severity: Medium	Probability: Medium	
Product: Network Advisor	Technology: Application Management	
Reported In Release: Network Advisor 12.1.5 Technology Area: Installation & Migration		
Symptom: CIMOM Service fails to start.		
Condition: Issue observed during SMI Agent configuration on the CMCNE server due to YJP agent.		

Defect ID: DEFECT000526789	
Technical Severity: High	Probability: High
Product: Network Advisor	Technology: Monitoring
Reported In Release: Network Advisor 12.3.2	Technology Area: Discovery
<b>Symptom:</b> Fabric discovery failed and "Fabric actively reconfiguring (unstable)"message displayed when trying to discover a non-VF fabric.	
<b>Condition:</b> Issue occurs when discovering non-VF enabled fabric and the switch returns null for chassis wwn in FabricInfo html page.	

Defect ID: DEFECT000527962		
Technical Severity: Medium	Probability: Medium	
Product: Network Advisor	Technology: Other	
Reported In Release: Network Advisor 12.3.0	Technology Area: Other	
Symptom: Intermittently Switch Supportsave operation via Network Advisor will fail if FTP is selected as preferred protocol.		
Condition: Java issue encountered while collecting switch support from Network Advisor.		
Workaround: Set SCP/SSFTP as preferred protocol in Network Advisor.		

Defect ID: DEFECT000528727	
Technical Severity: High	Probability: High
Product: Network Advisor	Technology: Performance
Reported In Release: Network Advisor 12.3.1	Technology Area: Top Talkers (SAN)
Symptom: Top Talker statistics collections failed with error: "Error receiving Top Talkers statistics Server did not respond and poll was skipped".	
Condition: The issue happens in Network Advisor 12.3.	

Defect ID: DEFECT000529960		
Technical Severity: Medium	Probability: Medium	
Product: Network Advisor	Technology: Device Management	
Reported In Release: Network Advisor 12.0.3	Technology Area: FCIP (SAN)	
Symptom: Network Advisor did not show FCIP tunnels between two locations.		
Condition: Issue occurred when circuit IDs are different on both the ends.		

Defect ID: DEFECT000530319	
Technical Severity: High	Probability: High
Product: Network Advisor	Technology: Fault Management
Reported In Release: Network Advisor 12.0.4 Technology Area: Event Actions	
Symptom: SNMP trap forwarding is not working with Repeaters enabled and displays the message like "Unable to encode PDU" for SNMP v1 forwarding.	
Condition: The issue happens in Network Advisor 12.3.2	

Defect ID: DEFECT000531931		
Technical Severity: Medium	Probability: High	
Product: Network Advisor	Technology: Device Management	
Reported In Release: Network Advisor 12.3.3	Technology Area: Firmware Management	
<b>Symptom:</b> Network Advisor is showing the firmware download status as Finished for 7840 when DP1 is still in progress.		
<b>Condition:</b> It is observed when performing firmware download on two 7840 switches with HA enabled FCIP tunnels.		

Defect ID: DEFECT000532555	
Technical Severity: High	Probability: High
Product: Network Advisor	Technology: Other
Reported In Release: Network Advisor 12.3.3	Technology Area: Other
Symptom: Web Client PM Reports fail to launch.	
Condition: Web Client PM Reports fail for the users with external authentication.	

Defect ID: DEFECT000533592		
Technical Severity: Medium	Probability: High	
Product: Network Advisor	Technology: Application Management	
Reported In Release: Network Advisor 12.3.1	Technology Area: Installation & Migration	
Symptom: Server services failed to start.		
Condition: Issue observed on Linux platform after upgrading Network Advisor from 12.2.0 to 12.3.x.		

Defect ID: DEFECT000533984		
Technical Severity: Medium	Probability: High	
Product: Network Advisor	Technology: Monitoring	
Reported In Release: Network Advisor 12.3.0	Technology Area: Reports	
Symptom: Unable to generate Traffic Analysis Accounting Reports in Network Advisor.		
Condition: JSP error displayed on attempt to launch Traffic Accounting report.		

Defect ID: DEFECT000534077	
Technical Severity: High	Probability: High
Product: Network Advisor	Technology: Other
Reported In Release: Network Advisor 12.3.2	Technology Area: Other
Symptom: User will not be able to launch Remote Client from Remote Client Bundle on either Windows or Linux platform.	
Condition: The issue observed in Network Advisor 12.3.2.	

Defect ID: DEFECT000534703		
Technical Severity: Medium	Probability: High	
Product: Network Advisor	Technology: Other	
Reported In Release: Network Advisor 12.3.2	Technology Area: Other	
Symptom: SupportSave or firmware download failed after upgrading the Network Advisor.		
Condition: The failure observed when utilizing scp/sftp protocol in Network Advisor.		

Defect ID: DEFECT000536183		
Technical Severity: High	Probability: Medium	
Product: Network Advisor	Technology: Application Management	
Reported In Release: Network Advisor 12.1.5	Technology Area: Installation & Migration	
Symptom: CMCNE migration to 12.3 failed and CMCNE got rolled back to the previous version.		
<b>Condition:</b> The issue observed when customer has a host adapter discovered and then deleted. This results in migration failure.		
<b>Workaround:</b> In initial version of Network Advisor the customer has to go to previously discovered hosts section and remove deleted adapter. After that proceed with the migration.		

Defect ID: DEFECT000534703	
Technical Severity: Medium	Probability: High
Product: Network Advisor	Technology: Fault Management
Reported In Release: Network Advisor 12.3.1	Technology Area: Event Actions
Symptom: Failed to edit email settings for event notifications.	
Condition: Issue is observed after migrating Network Advisor to 12.3.1 version.	