



IBM Storwize V3500

To access the IBM Storwize V3500 support website, which is referred to throughout this “Read First” document, go to: <http://www.ibm.com/storage/support/storwize/V3500>

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IBM Storwize V3500 hardware

Follow the instructions on the “IBM Storwize V3500 Installation Poster” and in the “IBM Storwize V3500 Quick Installation Guide” to install your IBM Storwize V3500 system. The poster and the guide are shipped with the Storwize V3500 hardware.

The management GUI

To access the management GUI, you must ensure that your web browser is supported and has the appropriate settings enabled. Refer to the IBM Storwize V3500 support website for information about the supported operating systems and web browsers, and required web browser settings.

IBM Storwize V3500 machine code

You must upgrade to the most current level of machine code after installing the Storwize V3500 hardware. The management GUI can be used to apply machine code updates. Refer to the IBM Storwize V3500 support website for the latest information on machine code upgrades.

Host and storage environments

To obtain information about supported versions of hardware and software or machine code, for host and storage environments, refer to the IBM Storwize V3500 support website.

The IBM Storwize V3500 library

The “IBM Storwize V3500 Installation Poster” and the “IBM Storwize V3500 Quick Installation Guide” are shipped with the product hardware, for your convenience. However, there could be later updates made to the documentation. The most current version of the publications, and any associated errata, are online on the Storwize V3500 support website. You can view the most current version of the Storwize V3500 information center online at: http://pic.dhe.ibm.com/infocenter/storwize/v3500_ic/index.jsp. You can also go to the Storwize V3500 support website to download and install a local copy of the information center.

Getting connected to IBM's MyNotifications

Your IBM Storage System Product is designed to deliver high performance services with quality and satisfaction. As part of IBM's ongoing quality improvement processes, we periodically issue updates to our product which help improve overall quality and reliability. We communicate new information of this nature through IBM's MyNotifications process. The information available to you covers a broad range of materials including software knowledgebase documents, Preventative Service Planning information, fix information, security advisories, and more. Users may have multiple subscriptions and can be notified by email, web folder and/or syndication feeds (RSS, Atom) that new or updated content is available.

Registering for MyNotifications is strongly recommended to establish quick links to important information and to receive daily or weekly notifications of the following product specific information:

- Downloads and drivers
- Flashes
- Forums/discussion groups
- Problem solving information
- Product information and publications

To register for My Notifications, first establish an IBM ID and password at <https://www.ibm.com/account/myibm/profile.do?cc=us&lc=en&page=reg> and then go to <https://www.ibm.com/support/mynotifications> to set up your notification preferences.

Thank you for your prompt attention to this matter. We are proud to have you as a customer and are committed to keeping you satisfied with our products.

Getting your system connected with IBM

Your IBM Storage System product is designed to communicate its health and status with IBM. With these functions enabled, if your system detects a problem with your system, it will send a message to IBM which will open a problem ticket (for systems under warranty or a maintenance agreement). This greatly streamlines the problem determination process.

The system can also be configured to periodically send IBM the current configuration of the system, such as system capacity and code levels. This information enables IBM to better support you. The installation wizard will guide you in setting this up.

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