

Infrastructure Simplification and Best Practices for System z Service Management

Our complimentary one-day seminar will demonstrate how IBM System z™ solutions can help you simplify management of your assets and reduce operational costs.

8:45AM

Infrastructure simplification

Large IT infrastructures have their own set of unique issues. Their unchecked growth can lead to huge hardware and software expenses, maintenance complexity and rising labor costs. Their sheer size also compromises IT's ability to respond quickly to the challenges of business. This session will discuss viable alternatives to large distributed infrastructures through the use of fewer servers operating at higher levels of utilization. These simplified infrastructure options can offer cost savings, along with a more resilient and responsive foundation for IT operations.

9:30AM

System z technology update

The System z qualities of service make it uniquely positioned to be the hub of a simplified infrastructure. No other platform offers comparable scale, reliability, resilience, security and management features. You'll learn why all of these attributes are essential to an On Demand IT infrastructure, and that System z is the only platform solution offering them in a single package that can support large or small businesses.

10:30AM

IT Service Management update

Complexity, speed of change, compliance and cost are challenging organizations and their ability to deliver the requirements of changing business conditions. IT Service Management (ITSM) is a repeatable approach that discovers and responds automatically to these needs, enabling you to manage IT as a business for delivering services that support business goals. This session will discuss how Tivoli® solutions let you better manage IT services – with information that is standardized, federated, and accessible across the organization, and processes that are integrated, automated and cost-effective.

11:15AM

It's time to take control of your infrastructure

This session ties together the hardware and software discussions that precede it, and we'll share case studies from IBM customers who have simplified their infrastructures. You'll hear practical, real-world examples of the benefits derived by our customers – with realistic and doable improvements. In video testimonials, you'll hear from Home Depot, FNB Omaha, Hewitt Associates and others.



12:15_{PM}

Managing service execution

IBM Tivoli Workload Scheduler is an automated workload management solution that helps you manage and operate mission-critical applications within a secure, fault-tolerant and scalable IT infrastructure. In this session, you'll learn how Tivoli Workload Scheduler automates, monitors and controls the workflow through the entire IT infrastructure of your enterprise on local and remote systems. We'll also show you how it helps ensure the establishment, management and administration of the IT delivery resources that provide services to the business – and for optimizing resources.

1:00_{PM}

Ensure service delivery

Discover how Tivoli System Automation can enhance your high availability and disaster recovery capabilities, and ensure automated service continuity of your IT infrastructure. Its extensive capabilities range from providing corrective action to restore normal operations for applications, middleware and hardware resources, to advanced and proactive performance-based automated event resolution. This session will also explain how system automation fits as part of IBM GDPS® offerings, providing complete disaster recovery functionality.

2:00_{PM}

Enhance your IT compliance

Growing regulations and standards make it a challenge to keep your entire IT infrastructure in compliance. With IBM Software Asset Management (SAM) solutions, you can reduce exposure to contract noncompliance and the risk of audit – and help ensure concurrence with regulations, such as the Sarbanes-Oxley Act Section 404. In this session, you'll see how IBM Tivoli License Compliance Manager for z/OS® manages software costs and contract compliance, and aligns software spending with business priorities; and how IBM Tivoli Contract Compliance Manager analyzes software and hardware inventory, contract, license and financial software information.

2:45_{PM}

Improve problem and incident management

IT service delivery requires that you gain control over complex, multi-component, multi-platform applications. In this session, you'll learn how IBM Tivoli OMEGAMON® XE solutions can help maximize your IT capabilities with robust monitoring, performance and availability management. You'll discover how OMEGAMON XE integrates and interfaces with automation, network management, other Tivoli tools, and third-party technologies. You'll also see how the Tivoli Enterprise Portal can be the primary interface for end-to-end management of key IT assets across an enterprise.



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