

Infrastructure Simplification and Best Practices for System z Service Management Atlanta Seminar Agenda

8:15 am	Registration and Continental Breakfast
8:30 am	Introduction
8:45 am	Infrastructure Simplification <i>Rory Canellis, System z9 Marketing Content Manager - Product differentiation</i>
9:30 am	System z Technology Update <i>Ed Gauthier, Linux for zSeries Marketing</i>
10:15 am	Break
10:30 am	IT Service Management Update <i>Bill Davis, zSeries Program Director</i>
11:15 am	It's Time to Take Control of your Infrastructure <i>Rory Canellis, System z9 Marketing Content Manager - Product differentiation</i>
11:45 am	Lunch
12:15 pm	Managing Service Execution <i>Dennis Sample, Manager of High Availability and Workload Product Management</i>
1:00 pm	Ensure Service Delivery <i>Dennis Sample, Manager of High Availability and Workload Product Management</i>
1:45 pm	Break
2:00 pm	Enhance Your IT Compliance <i>Nick Ara, Tivoli ISOGON ITS, Americas TechWorks</i>
2:45 pm	Improve Problem and Incident Management <i>Bill Davis, zSeries Program Director</i>
3:30 pm	Closing Remarks

Presentations are available for download at <http://www.ibm.com/software/zseries/zseminars/handouts>

