

IBM Software Group

Information Integration Improve your Competitive Edge with System z9 and Information Management



Puerto Rico March 7, 2006

Dan Wardman *VP, DB2 and IMS Tools*



ON DEMAND BUSINESS" = Make it happen now



Today's Business Challenges Information Availability Has Become the Most Anticipated Impact

Business Challenges *Top Tiers by Importance*

Capabilities Top Tier by External Spending

Business Impact Area

- Streamline/improve efficiency of business processes
- Introduce new apps and systems into existing IT infrastructure
- Standardize, automate and integrate business processes, apps
- Align business models, processes and apps to business goals

Information Availability

 Better understand and meet customer expectations Analyze and use information to make better business decisions

Information Availability

Increase employee productivity

- Enhance employees' skills and expertise continuously
- Empower employees with tools and info for decision-making

Information Availability

Source: IBM Attributes & Capabilities Study, 2005

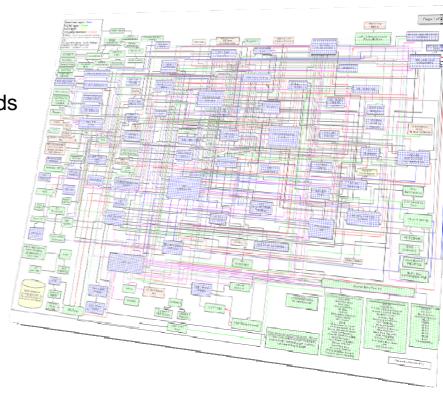


What are the biggest challenges and inhibitors?

- Volume: Amount of data & content is growing
- Variety: It's not just the transaction data, it's e-mails, document libraries, etc.
- Velocity: The pace of business and business users who need information now, in real time for their business needs

Complexity:

- Lack of business process standards
- Point application buys to support redundant LOB needs
- Limited architectural policies
- Infrastructure built with no roadmap
- Mergers & Acquisitions
- Disparate information

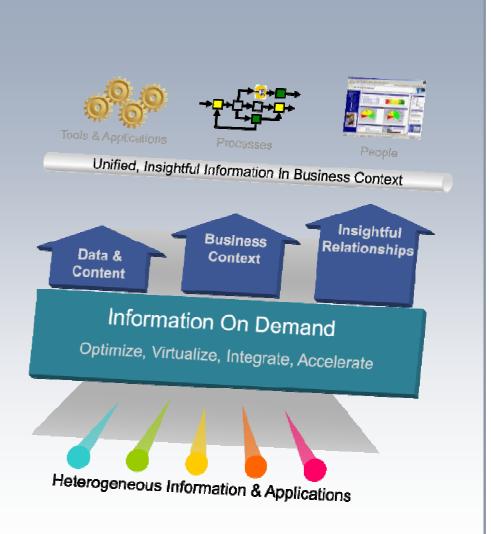




Information On Demand

Key Value Proposition for System z Customers

- Enhanced capabilities in DB2 for z/OS, IMS, and Tools
 - Mission critical databases and applications platform
 - Optimize IT infrastructure
 - Lower total cost of Ownership
 - Streamline Compliance and Auditability
- Open Connectivity and Information On Demand
 - Leverage your data and applications with Information integration and Virtualization
 - Leverage unstructured content
 - Achieve ROI with solution accelerators









Where you put your Data Matters.... Confidence in System z, z/OS and DB2 for z/OS

Integrity

- z/OS System Integrity Programming Standard in writing
- System z integrity features that help protect data

High availability

- Designed with a 'Never go down' philosophy as opposed to a 'rapid reboot' philosophy
- Capability of providing concurrent HW maintenance and upgrades and rolling changes to DB2 for z/OS (in a Parallel Sysplex) can mean fewer database outages

DB2 for z/OS in:

- 25 of the top 25 WW banks*
- 23 of the top 25 US retailers**
- 9 of the top 10 global life/ health insurance providers***

Security

- ▶ Encryption, encryption comprehensive solution
- MLS merge data into single server and helps preserve data isolation.
- Helping address regulatory compliance with ability to establish centralized policies and procedures for privacy, security and audit
- Systems and database management



DB2 - Baldor Electric Company



Challenge

Core SAP R/3 Enterprise Resource Planning (ERP) software was spread across multiple systems, creating an environment that was increasingly complex and expensive to support.

Solution

- Baldor selected IBM DB2 UDB for z/OS V8 and DB2 Connect Application Server Edition V8.2. They were able to consolidate their SAP servers to a single machine, allowing them to quickly assign and reassign resources to support user demand.
- Weighing heavily in the decision: no mainframe downtime since 1997

Value

- Near continuous availability
- Perform regular systems management activities with server still in production
- Reduced cost & complexity
- IT spending reduced from 1.7% to 1.2% of sales

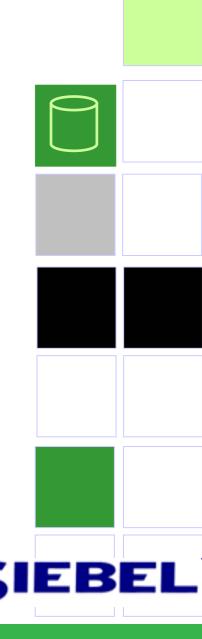


DB2 for z/OS V8: At a glance

- Improved IT Infrastructure In Support of Compliance Efforts
 - Greater encryption capabilities (incl. DB2 data encryption tool)
 - Common Criteria security certification currently in evaluation stage
 - Multi-level & row-level security
 - HW cryptographic features
- Simplify development and porting
 - Online Schema Evolution
 - Rolling maintenance & upgrades
 - DB2 SQL family improvements
 - Dramatically increase limits throughout system
- Decrease Complexity and Reduce Cost
 - ▶ 64-bit virtual addressing
 - Built in data compression
 - Autonomic capabilities
 - Multi-row insert and fetch
 - Increased optimization and query performance
- Evolve Your Environment & SOA
 - Improved XML capabilities
 - WAS and Java integration









DB2 Family SQL

z z/OS V7 common **LUW Linux, Unix & Windows V8.2**



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Inner and Outer Joins, Table Expressions, Subqueries, GROUP BY, Complex Correlation, Global Temporary Tables, CASE, 100+ Built-in Functions, Limited Fetch, Insensitive Scroll Cursors, UNION Everywhere, MIN/MAX Single Index Support, Self Referencing Updates with Subqueries, Sort Avoidance for ORDER BY, and Row Expressions, Call from trigger, statement isolation

Updateable UNION in Views, ORDER BY/FETCH FIRST in subselects & table expressions, GROUPING SETS, ROLLUP, CUBE, INSTEAD OF TRIGGER, EXCEPT, INTERSECT, 16 Built-in Functions, MERGE, Native SQL Procedure Language, SET CURRENT ISOLATION, BIGINT data type, file reference variables, SELECT FROM UPDATE, DELETE & MERGE, multi-site join, 2M Statement Length, GROUP BY Expression, Sequences, Scalar Fullselect, Materialized Query Tables, Common Table Expressions, Recursive SQL, CURRENT PACKAGE PATH, VOLATILE Tables, Star Join Sparse Index, Qualified Column names, Multiple DISTINCT clauses, ON COMMIT DROP, Transparent ROWID Column, FOR READ ONLY KEEP UPDATE LOCKS, SET CURRENT SCHEMA, Client special registers, long SQL object names, SELECT from INSERT



DB2 Family SQL

z z/OS V8 common LUW Linux, Unix & Windows V8.2



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Multi-row INSERT, FETCH & multi-row cursor UPDATE, Dynamic Scrollable Cursors, GET DIAGNOSTICS, Enhanced UNICODE for SQL, join across encoding schemes, IS NOT DISTINCT FROM, Session variables

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Inner and Outer Joins, Table Expressions, Subqueries, GROUP BY, Complex Correlation, Global Temporary Tables, CASE, 100+ Built-in Functions including SQL/XML, Limited Fetch, Insensitive Scroll Cursors, UNION Everywhere, MIN/MAX Single Index Support, Self Referencing Updates with Subqueries, Sort Avoidance for ORDER BY, and Row Expressions, 2M Statement Length, GROUP BY Expression, Sequences, Scalar Fullselect, Materialized Query Tables, Common Table Expressions, Recursive SQL, CURRENT PACKAGE PATH, VOLATILE Tables, Star Join Sparse Index, Qualified Column names, Multiple DISTINCT clauses, ON COMMIT DROP, Transparent ROWID Column, Call from trigger, statement isolation, FOR READ ONLY KEEP UPDATE LOCKS, SET CURRENT SCHEMA, Client

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DB2 Family SQL

z z/OS V8 vNext common LUW Linux, Unix & Windows V8.2



Z

Multi-row INSERT, FETCH & multi-row cursor UPDATE, Dynamic Scrollable Cursors, GET DIAGNOSTICS, Enhanced UNICODE for SQL, join across encoding schemes, IS NOT DISTINCT FROM, Session variables, TRUNCATE, DECIMAL FLOAT, VARBINARY, optimistic locking, FETCH CONTINUE, ROLE, MERGE

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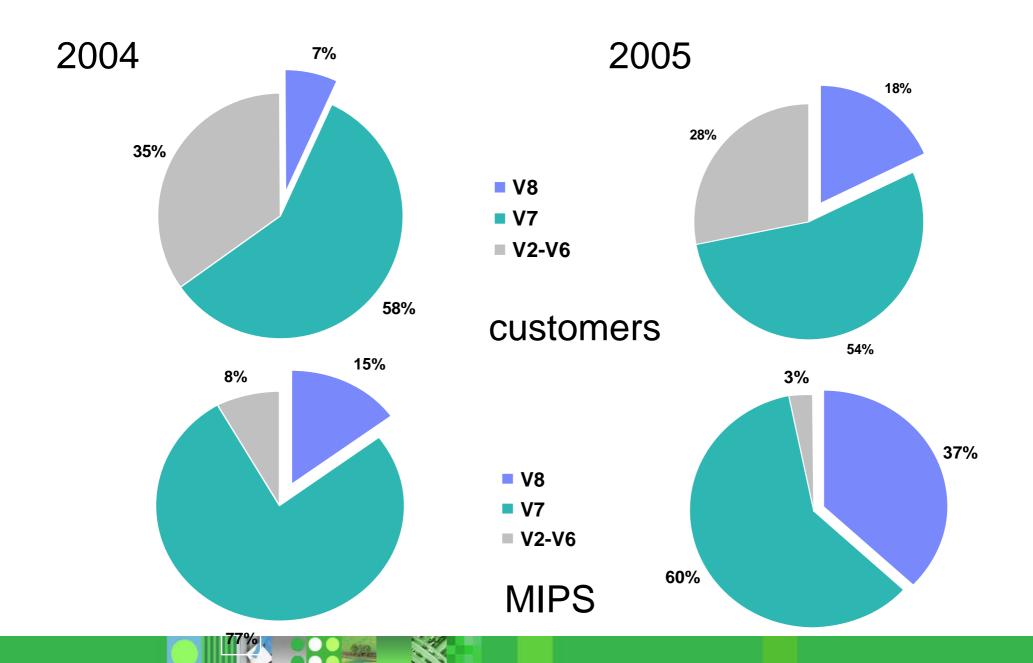
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Updateable UNION in Views, GROUPING SETS, ROLLUP, CUBE, 16 Built-in Functions, SET CURRENT ISOLATION, multi-site join, MERGE



DB2 for z/OS Migration to V8





HVBInfo -- HypoVereinsbank AG

Challenge:

HVBInfo provides IT services for HypoVereinsbank, one of the three largest banks in Europe and the leading real estate financier. Their 2400 branches serve 8 million customers. Their challenges were to:

- Deliver a true 24x7 application environment with access to updated, consistent and secure data
- Upgrade database platform to improve stability, availability, and performance
- Exploit 64-bit accessibility and achieve better integration with DB2 software applications

Business Benefits:

- Increased flexibility in application environment
- Ability to integrate Java applications easily
- 20 to 30% decrease in time to market for new banking applications
- Significant cost savings are projected

Solution:

HVBInfo upgraded to DB2 for z/OS V8 on an existing eServer zSeries platform and improved availability and data sharing. The solution also includes:

- DB2 Connect Enterprise Edition, V7 and V8
- DB2 QMF, V8
- DB2 Administration Tool for z/OS, V7

Technology Benefits:

- DB2 for z/OS V8 provides automated resolution of database logical page list and virtual storage constraint relief
- DB2 Connect accesses data on workstations
- DB2 QMF retrieves specific data stored in a data warehouse
- DB2 Admin Tool manages objects, tables, indexes through online schema evolution



DB2 V8 exploitation of IBM zIIP can add value to database workloads

- Portions of the following DB2 for z/OS V8 workloads may benefit from zIIP*:
 - 1 ERP, CRM, Business Intelligence or other enterprise applications
 - Via DRDA over a TCP/IP connection





New Specialty Engine

- 2 Data warehousing applications*
 - Requests that utilize star schema parallel queries
- 3 DB2 for z/OS V8 utilities*
 - Internal DB2 utility functions used to maintain index maintenance structures

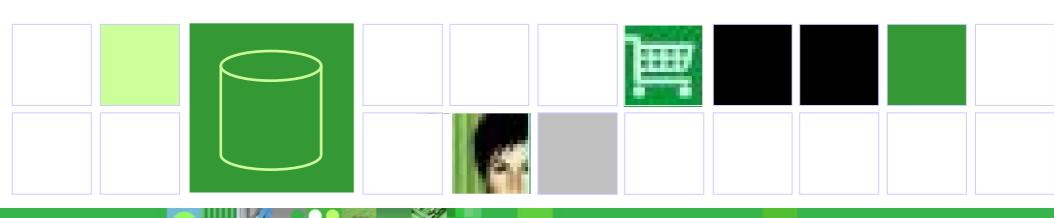
^{*} The zIIP is designed so that a program can work with z/OS to have all or a portion of its enclave Service Request Block (SRB) work directed to the zIIP. The above types of DB2 V8 work are those executing in enclave SRBs, of which portions can be sent to the zIIP.



DB2 for z/OS vNext – Addressing corporate data goals

- Improved IT Infrastructure In Support of Compliance Efforts
 - Trusted security context
 - Database roles
 - Auditing capabilities
 - Encryption improved
- Simplify development and porting
 - Many SQL improvements that simplify porting
 - Native SQL stored procedures
 - Default databases and table spaces
 - Automatic unique indexes to support primary keys

- Decrease Complexity and Cost
 - ▶ Fast table replacement
 - Partition by growth
 - Table append
 - Volume-based COPY/RECOVER
 - Optimization Service Center
- Evolve Your Environment & SOA
 - Integrated XML
 - WebSphere integration



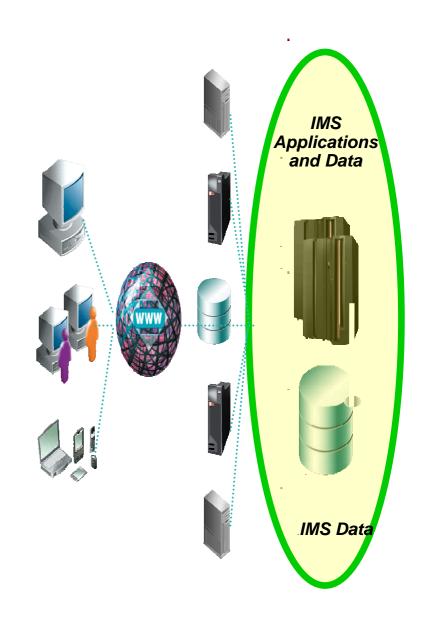






IMS – 37 Years of Proven Quality, Performance and Commitment

- ✓ Over 95% of Fortune 1000 Companies use IMS
- ✓ Over 50 Billion Transactions with 200 Million Users a Day
- Manage over 15 TB of production Data
- Reengineered to provide new programming, tooling and connectivity options such as Java, XML and Web Services

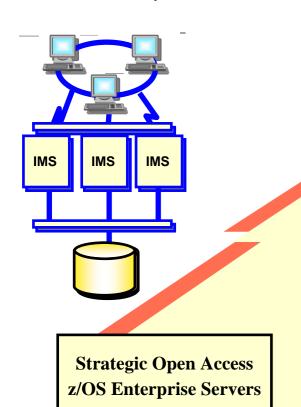




IMS Version 9

Ideal for Driving On Demand Business

- ✓ Integration with Application Development and Connectivity
- Manageability
- Scalability in Performance, Capacity, Availability, Recovery



Benefits

- ✓ Enable Customer Growth
- ✓ Enhance Workload Balancing
- ✓Increase Availability; Ease of Use
- ✓ Preserve Current Application Investment
- ✓ Enable New Applications



Enhancements

- -Integration
 - ► Integrated Connect Function
 - ► Enhanced Security
 - XML data in IMS Databases
 - ► Broadened Java/XML Tooling
- –Manageability
 - Eased Sysplex Manageability
 - ► Eased Serviceability/Usability
 - ► Simplified Install/Definition Process
 - ► Enh Systems/Data Mgmt Tools
- -Scalability
 - Integrated HALDB Online Reorganization
 - ► Enhanced Recovery/Control
 - ► System Growth



IMS - China Construction Bank

Challenges

Data center consolidation from mostly non-IBM environment

Thousands of stations (sessions)

100+ million, soon to be 150 million savings accounts

Phasing in branches (provinces) throughout 2003/2004/2005 resulting in

Drastic increases in amount of data

Exponential increases in transaction volume

High availability essential

Solution

IBM Parallel Sysplex

2 way initial data sharing implementation going to 4-way soon

IMS V8 Data Base Manager

HALDB for large DB's requiring multiple secondary indexes

Fast Path DEDB's using >240 Areas support for capacity and efficiency

Fast Data Base Recovery (FDBR) function used for continuous data availability

Peer to Peer Remote Copy (PPRC)/Geographically dispersed Parallel

Sysplex (GDPS) planned for remote site backup





Addressing Customer Requirements

IMS is Ideal for Powering your On Demand Business

- Integration/Openness with Application Development and Connectivity
- Manageability with Autonomic Computing
- Scalability with Virtualization for Ultra-High Availability, Recovery, Performance, and Capacity

IMS Roadmap

IMS X

- Systems Enh
- Operatins Enh
- DBRC Parallelism
- **MSC Bandwidth**
- Incremental **Application Dynamic**
 - Resource
 - **Definition**
- XQUERY
- Enh IMS SOAP

IMS Z

- Sysplex Availability **Enhancements**
- Autonomic **Management Enhancements**
- Enhanced **Dynamic** Resource **Definition**
- Config Mgmt Enh
- Enh Connectivity

IMS V7

- Large DB
- High Avail. DB
- IMS Java

- Rapid Restart

- IMS Connect V1 IMS Connect V2

IMS V8

Connectivity

Operations

Process

Simplify Install

Enhance Sysplex

Extend DB

New IMS Tools
Enhance IMS Tools

IMS V9

- On-Line Reorg
- Enh Commands
- Reduced Sysgen **Efforts**
- Fast Path Enh
- DBRC Enh
- XML DB
- Integ IMS Connect
- Enh IMS Tools

Sysplex Enh

IMS Y

- Config Mgmt
- Enhanced **Dvnamic** Resource **Definition**
- HALDB/OLR extensions
- Fast Path extensions
- XML DB enh
- Enh Connectivity
 Enh Connectivity



Enhanced Capabilities

DB2 & IMS Tools



DB2 and IMS Tools

Reducing TCO is our first focus

- Provide autonomic features to add capability and simplify operations
- ✓ Avoid tedious tasks and reduce errors
- ✓ Preserve your investment in z/OS applications and databases

2005: Reduce your TCO

2004 Autonomic Computing and End to End Monitoring

2001-2002 Product replacements

2003: Integration of products, new capabilities, better performance

2000: Reduce your TCO



Today's IBM DB2 Tools

Utilities Management

- DB2 Utilities Suite
- DB2 Automation Tool
- DB2 HP Unload
- DB2 Automation Toolkit SAP Edition

Database Administration

- DB2 Administration Tool
- DB2 Object Comparison Tool
- Data Encryption for DB2 and IMS
- DB2 Thread Expert
- DB2 Administration Toolkit SAP Edition

Performance Management

- DB2 Performance Expert
- DB2 Performance Monitor
- OMEGAMON XE for DB2 on z/OS
- DB2 Buffer Pool Analyzer
- DB2 Query Monitor
- DB2 SQL Performance Analyzer
- DB2 PerformanceToolkit SAP Edition

Recovery Management

- Application Recovery Tool for IMS and DB2 Databases
- DB2 Archive Log Accelerator
- DB2 Change Accumulation Tool
- DB2 Log Analysis Tool
- DB2 Object Restore Tool
- DB2 Recovery Expert

Application Management

- DB2 Data Export Facility
- DB2 Path Checker
- DB2 Bind Manager
- DB2 Data Archive Expert
- DB2 Table Editor
- DB2 Web Query Tool
- DB2 Test Database Generator

Information Integration

- DB2 DataPropagator
- SQData
- WebSphere II Replication
- WebSphere II Classic Federation
- WebSphere II Event Publisher for z/OS

Available on zSeries

Available on zSeries and multiplatforms Currently only available on multiplatforms



Today's IBM IMS Tools Product Portfolio

Database Administration

- Data Encryption for IMS and DB2 Databases
- IMS Database Repair Facility
- IMS HALDB Conversion and Maintenance Aid
- IMS Hardware Data Compression Extended
- IMS Library Integrity Utilities
- IMS Parameter Manager
- IMS Sequential Randomizer Generator

Recovery Management

- Application Recovery Tool for IMS and DB2
- IMS DEDB Fast Recovery
- IMS Database Recovery Facility
- IMS High Performance Change Accumulation
- IMS High Performance Image Copy

Utilities Management

- IMS Database Control Suite
- IMS High Performance Fast Path Utilities
- IMS High Performance Load
- IMS High Performance Pointer Checker
- IMS High Performance Prefix Resolution
- IMS High Performance Unload
- IMS Index Builder
- IMS Parallel Reorganization

Information Integration

- IMS DataPropagator
- WebSphere II Classic Event Publisher for IMS
- WebSphere II Classic Event Publisher for VSAM
- WebSphere II Classic Event Publisher for CA-IDMS
- WebSphere II Classic Federation for z/OS

Performance Management

- IMS Buffer Pool Analyzer
- IMS Performance Analyzer
- IMS Problem Investigator
- IMS Network Compression Facility
- Tivoli OMEGAMON XE for IMS

Application Management

- IMS Batch Backout Manager
- IMS Batch Terminal Simulator
- IMS Connect
- IMS Connect Extensions
- IMS MFS Reversal Utilities
- IMS Program Restart Facility

TM Management

- IMS Command Control Facility
- IMS ETO Support
- IMS High Performance System Generation Tools
- IMS Queue Control Facility

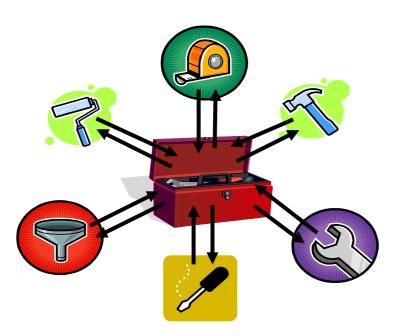






New Tools to address TCO in 2006

- DBA Time = Money
 - Managing application changes
 - Tuning for performance
 - Optimizing repetitive tasks
 - Managing Complexity
 - Complying with regulations and audit

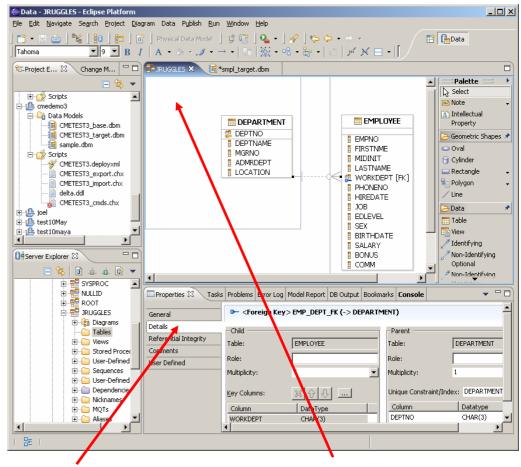


- Time savers
 - DB2 Change Management Expert
 - Automates and simplifies the most time consuming DBA task
 - Omegamon DB2 Performance Expert
 - Tunes DB2 systems
 - Finds performance problems
 - Eliminates bottlenecks
 - DB2 Optimizer Expert
 - Optimizes query performance
 - DB2 Utilities enhancements
 - V8 zIIP exploitation
 - vNext volume based utilities
 - IMS Sysplex manager
 - Simplifies complex IMS sysplex management
 - DB2 Thread Expert
 - Manages DB2 Threads
 - DB2 Audit Management Expert & IMS Audit Management Expert
 - Enables fast auditing of DB2 and IMS users and data
 - DB2 Regulatory Compliance Suite
 - Combines 4 tools, including Audit Expert into a single compliance offering



Change Management Expert

- Database change management simplified
- Tool produces the model, you define the final state
- Tool makes the changes and migrates them
 - ✓ Interactive GUI
 - Wizards, graphical editors, interactive views
 - Visualization
 - √ Graphical Compare
 - Graphical Dependency Viewing
 - ✓ SQL Source Text Formatting



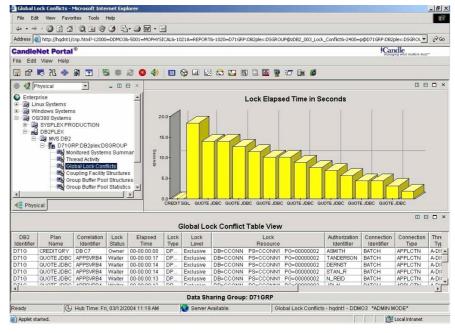
Properties View

Physical Data Model Editor



Tivoli OMEGAMON XE for DB2 PE on z/OS 3.1.0

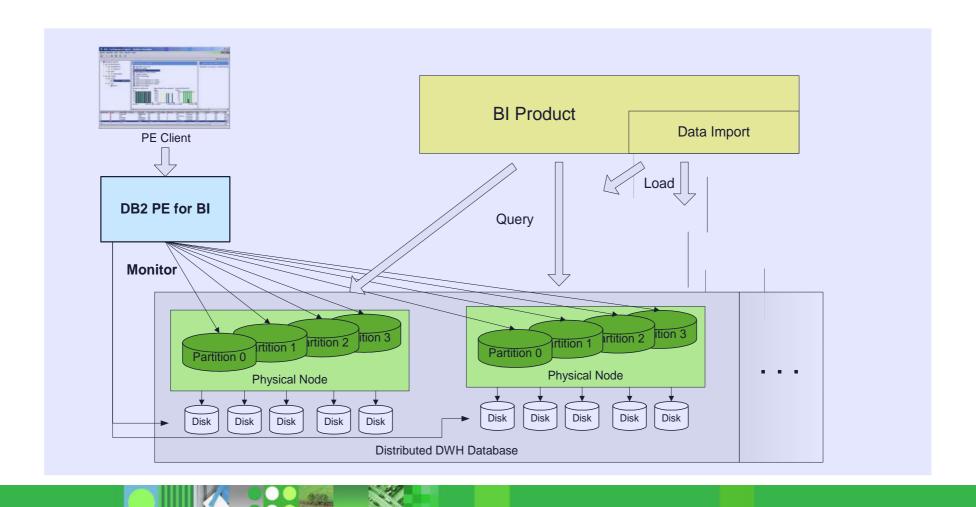
- Improves the ability to monitor and manage mainframe based applications through a single integrated solution
- Familiar interfaces from DB2 PE and OMEGAMON XE products makes for easy migration
 - DB2 z/OS v8.1 exploitation
 - DB2 Connect reporting
 - SAP & PeopleSoft reporting
 - DB2 to CICS transaction linking
 - History management
 - Event exceptions
 - Threshold checking





DB2 Performance Expert for BI

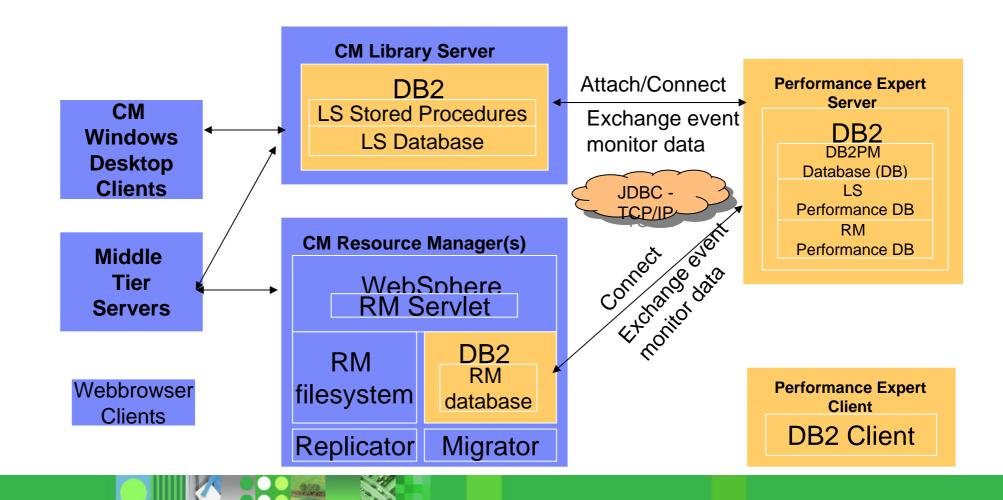
- Performance Expert can be used to tune BI workloads
- Customized dashboards permit for online monitoring of key performance indicators as well as historical browsing.
- The BI dashboard focuses on CPU, memory and disk usage.





Content Manager/Performance Expert Architecture

- Performance tuning is critical in CM environments
- DB2 PM can be use to optimize performance and detect bottlenecks
- A CM specific version of DB2 PM is underdevelopment





Aids to DB2 Optimization, New in DB2 vNext

Optimization Service Center (OSC)

Part of the new DB2 vNext Base offering

- Visual Explain
 - Easy to use SQL Explain function
- Stats Advisor
 - Helps you determine when to run Statistics
- Service SQL
 - Helps to resolve performance bugs
- Visual Plan Hint
 - Visual building for Plan hints

Optimization Expert (OE)

A new product complimentary to DB2 vNext

- Index Advisor
 - Enables you to select the best index to optimize query and application performance
 - Provides advice on what indexes to create
- Query Advisor
 - Advice for writing queries for best performance
- MQT Advisor
 - Advice on when to use Materialized Query Tables



DB2 Utility Enhancements

- In DB2 V8 and vNext
 - Use of zIIP engine to offload high CPU consuming utilities operations for lower TCO
- In V9 more online utilities and enhancements
 - Rebuild Index
 - On-line REORG availability enhancement: Elimination of BUILD2 Phase
 - Check Data /Check LOB
 - Load replace with clone
- More volume-based utilities (recover objects from SYSTEM BACKUP)
- CPU reductions in LOAD, REORG, and REBUILD Utilities

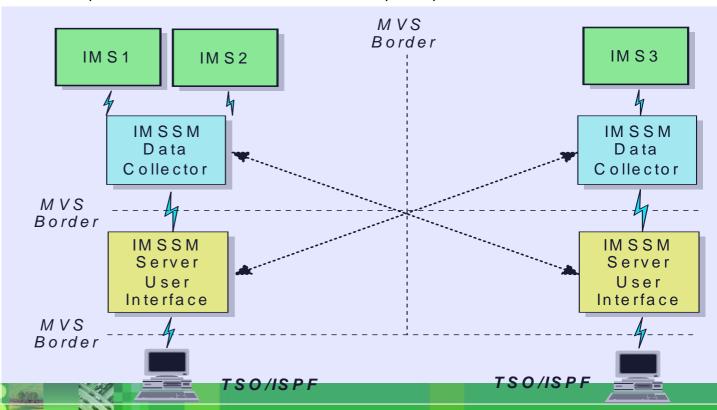




Managing large IMS complex systems

IMS Sysplex Manager Improves IMS availability and scalability

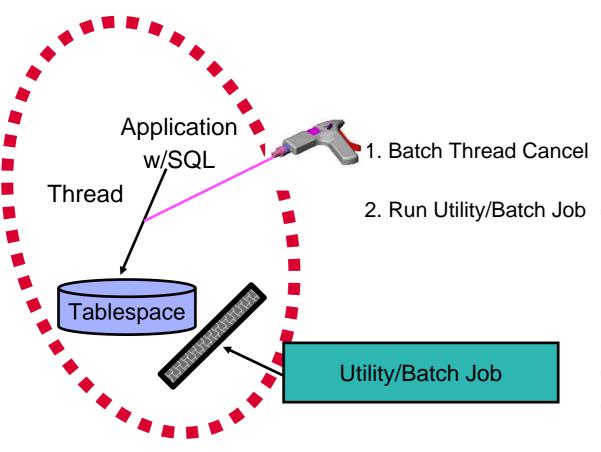
- Real-time management of IMS Sysplex
- Single system image for operation of IMS in Sysplex environment
- Aggregated or local view
- Simplified User Interface to reduce operational complexity
- Structured displays of IMS address spaces, CF structures, & resources
- Recorded System Exceptions and Console alerts
- Supports IMS DB/TM, DBCTL, and DCCTL for IMS V8, V9, ...





DB2 Thread Expert

A job-level interface to cancel DB2 threads



DB2 Thread Expert

- 2. Run Utility/Batch Job Cancel threads at different levels
 - Database
 - Tablespace (and optionally indexes)
 - attach type
 - Supports wildcards for objects
 - Differentiates between readers and writer threads
 - ISPF interface
 - Blocks new threads from starting



DB2 Audit Management Expert

New Product –

- Focus on aiding compliance with plethora of regulations
 - ► Sarbanes Oxley
 - ► Basel II
 - ► HIPAA
 - Japanese "Protecting Personal Freedom" Act
 - Many others...



- Useful for both DBAs and Corporate Auditors
 - Monitoring and reporting for both Access and Change
 - "After the fact" (log access) reporting
 - ► Various filtering available object name, user name, program, etc.
 - Maintain history or access directly
 - ►Uses DB2 trace records



DB2 Regulatory Compliance Suite

Key Requirements	Set of Tools
Use encryption to protect your vital information	Encryption Tool for DB2 databases
	Supports both secure key and clear key encryption
	▶ Low overhead, high performance
Generate test data while protecting your assets	DB2 Test Database Generator
	Protects sensitive data when needed in test environments
	Preserves data relationships
Retaining data to comply with policies	DB2 Data Archive Expert
	Simplifies and automates archive of data for retention requirements
Analyze unauthorized usage of your data	DB2 Audit Management Expert
	Lets you determine who did what to whom and when.



Tools - AMICA

Challenge

- ▶ Need to increase the efficiency of its IT operations
- ► Need to reduce total cost of ownership (TCO) of database platform
- Want to maintain competitive edge

Solution

- ► Suite of database management tools from IBM helped Amica improve its database administration efforts
- ► Respond to its employees' needs for quick and reliable access to information
- ► Created an end-to-end solution tailored to business needs providing the power needed at an attractive price

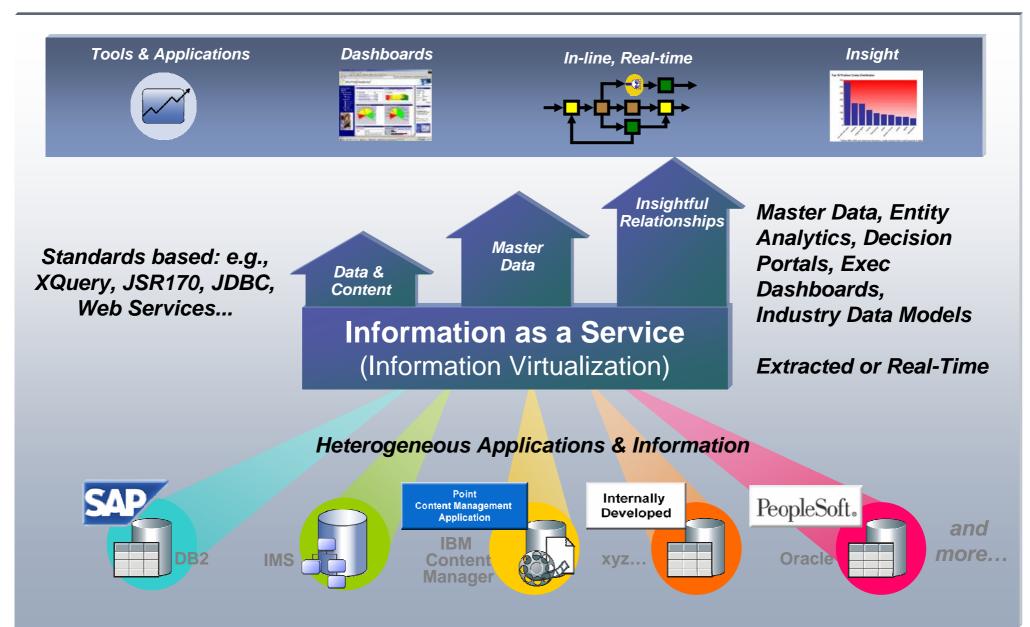
Business Benefits

- ► Reduced staff training time
- ► Enhanced database administrator (DBA) productivity
- ► Increased ability to respond to workforce's need for high-performance business applications --ability for IT team to institute proactive database maintenance
- ► Migration completed three months ahead of schedule





Information as a Service Moving From a Project-Based to a Flexible Architecture (SOA)





Reference Architecture

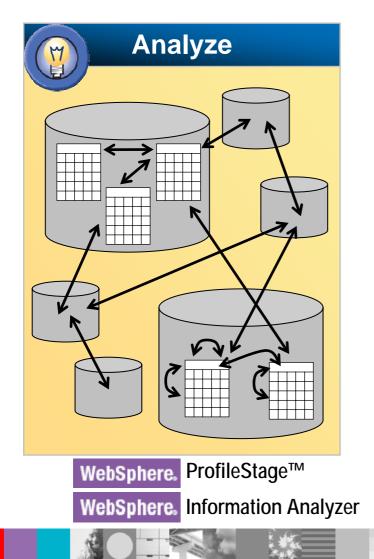
Front Office Back Office Information **Master Data and Content Industry** and Business **Applications** Integration **Solutions** Intelligence Management and Systems **Product** Party Commerce. ERP, PLM, Basel II Information Information Merchandising Management Management Portals, Doc Mamt, Customer Oxlev Information Information Information Management <u>Managem</u>ent Global Data Integration Global Data Legacy and Synch / RFID Bill of Materials **Employee** Custom Information Content Information WEEE Management Management Desktop Files ACORD Integration Paper, Manual Content **Integration Services** Metadata **Profiling** Quality **Enrichment Entity Resolution** Search Security Data Warehouses, Industry Templates, Data and Process Models

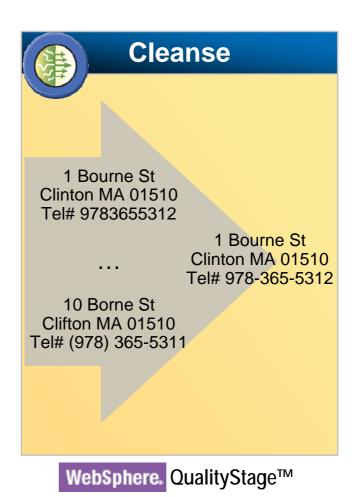
Information Lifecycle Management



Information Integration – technology & products

Information Integration

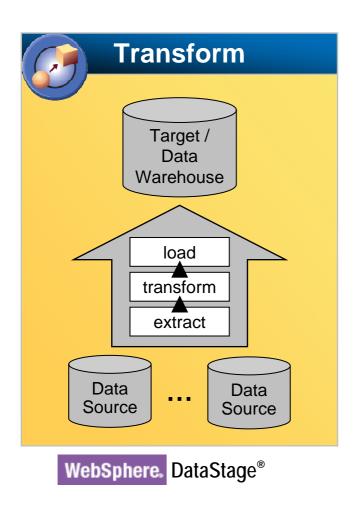


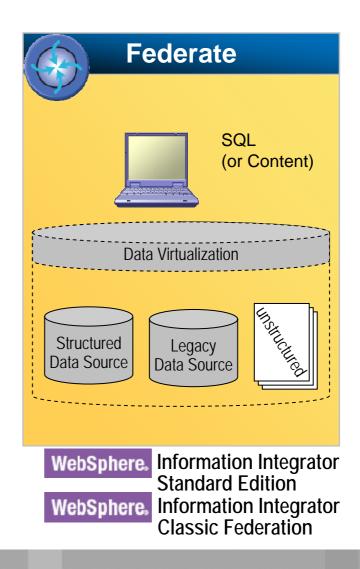




Information Integration – technology & products (cont'd)

Information Integration

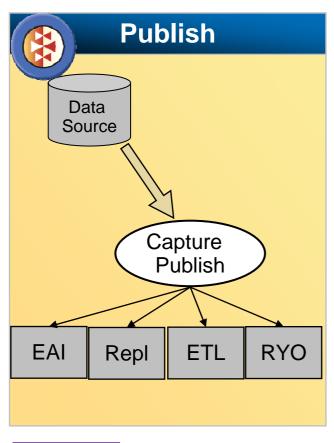




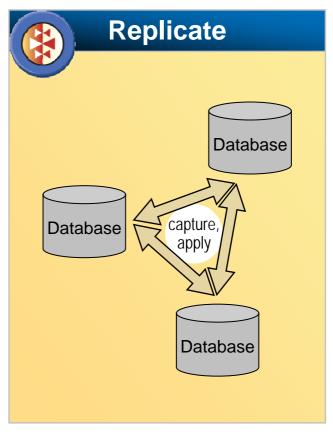


Information Integration – technology & products (cont'd)

Information Integration



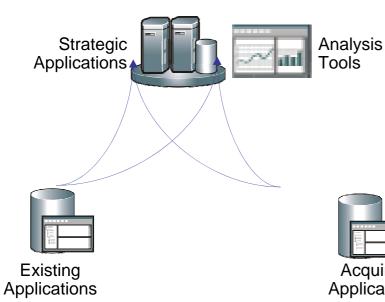
WebSphere. Information Integrator Event Publisher Edition Information Integrator Classic Event Publisher



WebSphere. Information Integrator Replication Edition



Information Integration - Customer Scenarios











"Ascential" technology

- Understand source systems
- Data matching for enterprise modernization and integration
- Data movement and transformation for system consolidation
- Make capabilities available as services

IBM Enrichment

- Enable SQL access to workhorse mainframe databases and file systems
- Create enterprise-wide views across disparate warehouses
- Create a common interface to different content systems for simplifying business process consolidation

Leveraging

Classic Federation

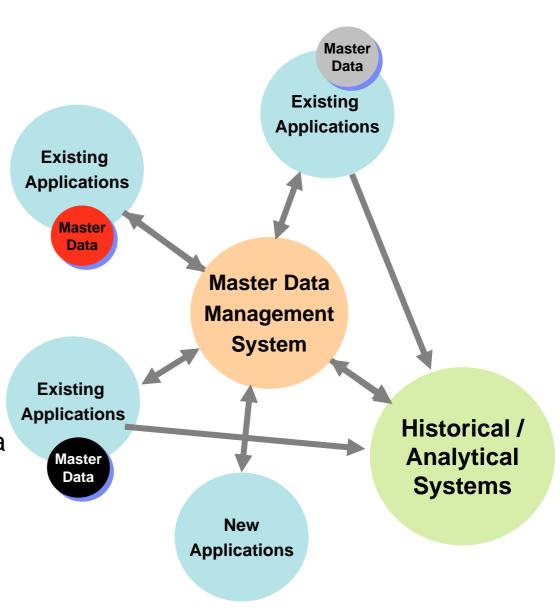
Federation

Content Federation



Master Data Management

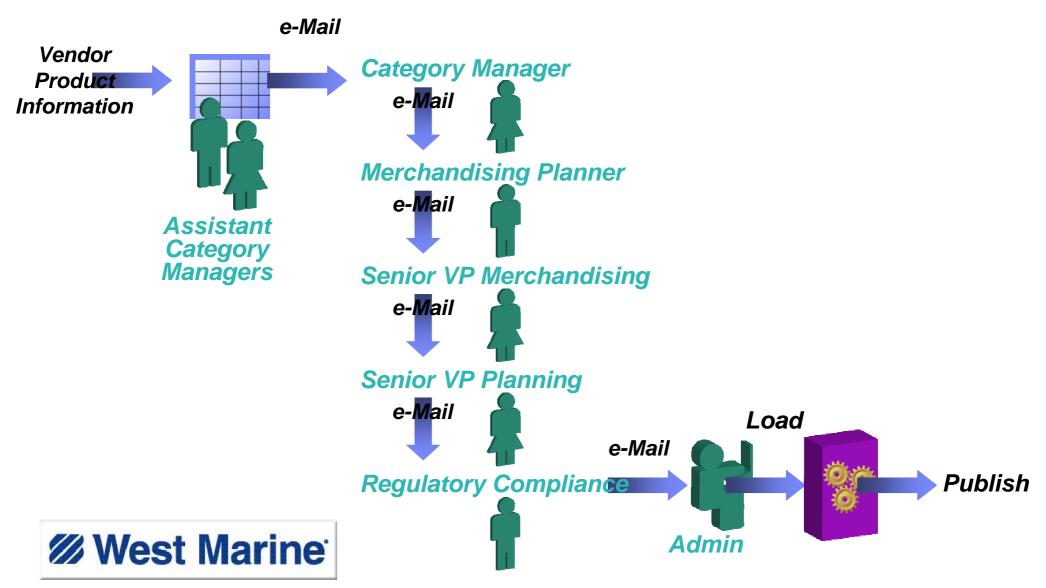
- Decouples master information from individual applications
- Becomes a central, application independent resource
- Simplifies ongoing integration tasks and new app development
- Ensure consistent master information across transactional and analytical systems
- Addresses key issues such as data quality and consistency proactively rather than "after the fact" in the data warehouse





West Marine - New Product Introduction

Existing Process





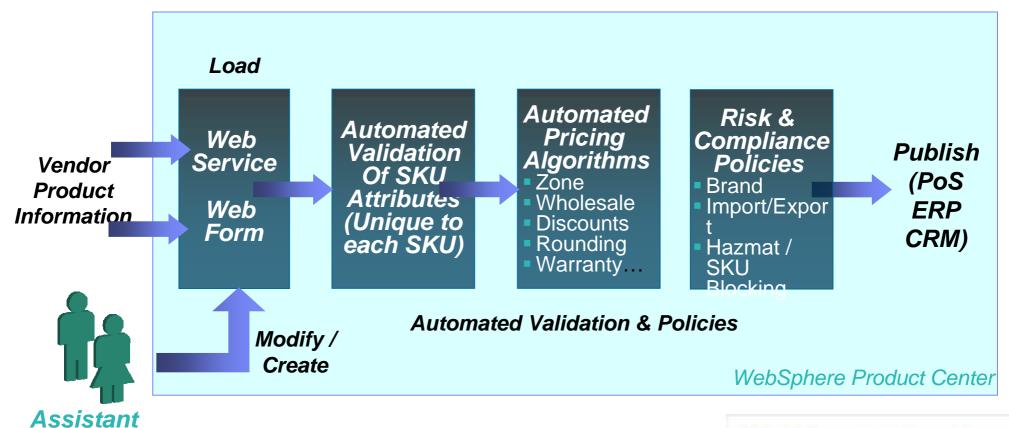
West Marine - New Product Introduction

New Process: Product Introduction Cycle Reduced by 80%

- Streamlined workflows reduce new product introduction cycle by 80%
- less effort and time spent by all departments

Category Managers

Increased integrity and reduced IT costs maintaining data







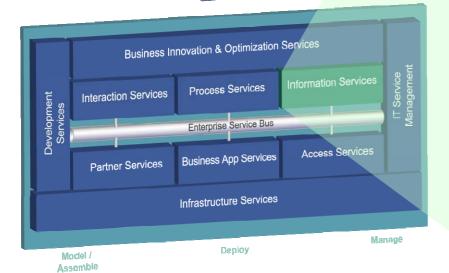
IBM Information Management software Unmatched breadth and depth of capabilities

Information Delivered On Demand Based on Services Oriented Architecture



Data ServicesData Servers, Warehouses, Tools...





- Content & Discovery Services
 - Content Mgmt Svcs
 - Discovery Services

#1 in Share 13,000+ Clients

#1, #2 in Share

450,000+ Clients

- Information Integration Services
 - Quality Services
 - Transformation Services
 - Federation Services
 - Metadata Services

#1 in Share 5,000+ Clients

- Business Information Accelerators
 - Master Data Management
 - Entity Analytics
 - Information Warehousing
 - Industry Models

Leading Space 1,000+ Clients

