

Roadway Day-in-the-life Demo Script

This document provides a summary of the functionality that is available in the Roadway demo. The demo leverages several products in the IBM portfolio that assist organizations in the Shipping, Transportation and Logistics Industry to streamline operations and work more effectively with partners and customers.

Computers R Us (Michael Baker)

1. Click on the icon for Michael Baker.



2. Michael Baker works at Computers R Us and is involved with shipping finished product to a number of their customers.

When Michael logs into the Roadway portal he is first presented with a home page that provides a variety of useful information – Roadway news, news about his industry, some Alerts, and some Instant Messaging contacts. Please note that the portal knows who Michael is and so the information in these portlets is specific to him.

Michael clicks on the "My Workplace" tab to look at some information.



3. The Workplace part of the portal provides Michael with a variety of information and tools to help him work more efficiently and effectively. The first item that is presented is a chart showing the Key Performance Indicators (KPIs) for all of Computers R Us.

There are also KPIs for the shipping that is going on between Computers R Us and its three biggest customers – Big Box Electronics, Value Trends, and Fiji Corp. Click on any of these links in the left-hand navigation



4. Michael would now like to look at his account. He clicks on the "Account Summary" link in the left-hand navigation.



5. Within the demo, the form has been filled out. Michael presses the "Send" button to see the report.

A screenshot of a web form for generating a report. The form has a title 'REPORT TYPE' and two radio button options: 'Compressed' (which is selected) and 'Complete Rep'. Below these options is a blue 'SEND' button. A mouse cursor is clicking on the 'SEND' button. Below the button is a section titled 'LOCATION OF SHIPMENTS'.

6. Michael can also request an invoice by pressing "Invoice Request" in the left-hand navigation.



Please note that while the request form is displayed, there is no other functionality in this part of the demo.

7. Michael now clicks on the "Shipment Tracking" link in the left-hand navigation.



8. The form has already been filled in as part of the demo. Michael presses the "View" button to see the results.



9. Michael now clicks on "Rate Quote Requests" link in the left-hand navigation.



10. Within this area of the demo, there are two types of shipping – LTL and Expedited. The portal defaults to LTL. The form is already filled in as part of this demo. Michael presses the "Send" button.

☒ Consignee ☐ Third Party ☐ Sorting/Segregating
☐ Collect ☐ Trade Show Delivery
☐ Trade Show Pickup

SEND

11. Michael will now request an Expedited quote by clicking on the "Expedited" link in the left-hand navigation.

Home	My Workplace
KPIs	
Account Summary	
Shipment Tracking	
Rate Quote Request	
<input type="checkbox"/> LTL	
<input type="checkbox"/> Expedited	
Bill of Lading	

12. Within the demo, Michael scrolls down to the bottom of the page and presses the "Get Quote" button.

☐ TRADE SHOW

GET QUOTE

13. Michael also scrolls down to the bottom of this page and presses the "Get Quote ID" button.

Please call our customer service center for more information.

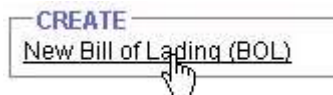
ADJUST QUOTE **GET QUOTE ID**

For more information, please use the contact information below.

14. Michael will now create a Bill of Lading by clicking on this link in the left-hand navigation.



15. Michael will first click on the "New Bill of Lading (BOL)" link in the menu.



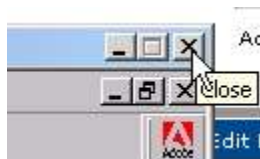
16. He will then press the "OK" button.



17. Michael now presses the "Create Labels" button.



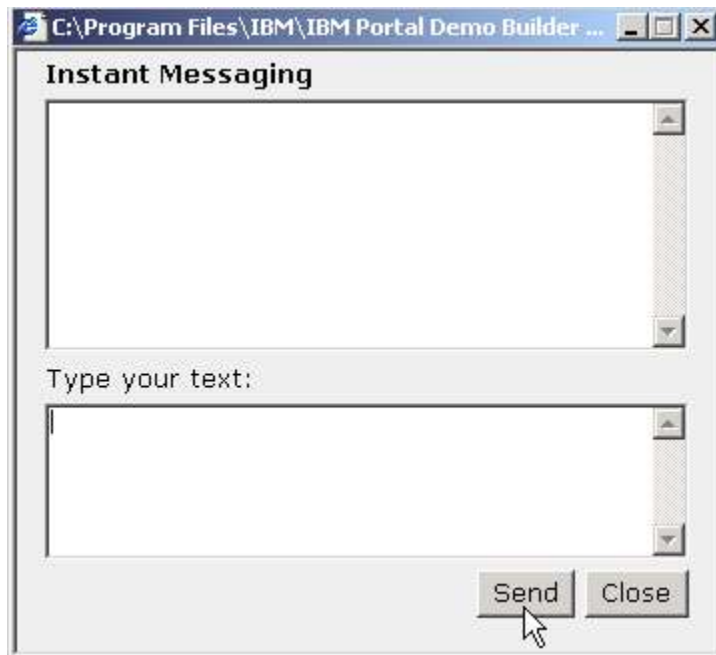
18. A PDF document with the labels is presented in a pop-up window. Michael can print the labels from this document. To close this pop-up window, click on the "x" in the upper-right hand corner.



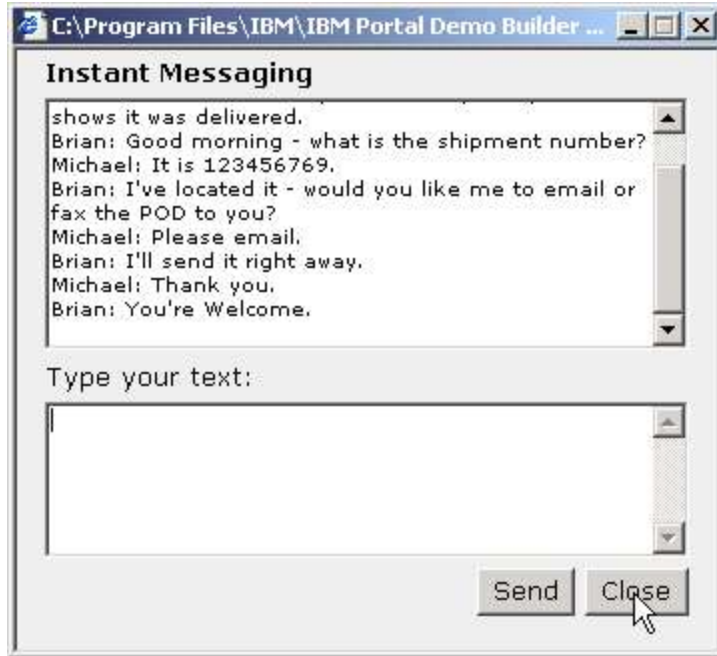
19. Brian needs to contact one of the Service Contacts. He sees that Brian Collins is on-line in the Instant Messaging portlet and so he clicks on his name to initiate a chat session.



20. The chat session is presented in a pop-up window. Press the Send button to initiate the conversation. Wait 4 seconds for Brian to respond. Click the Send button three more times to show the conversation (don't forget to wait 4 seconds each time for Brian to respond).



21. When Brian replies with "You're Welcome.", press the "Close" button.



22. This concludes the demo. Through the use of the Roadway portal, Michael is able to work with a variety of information and applications to help him be more efficient and effective.

Click on the "Home" tab to return to the Home page, or...



Click on the "Logout" link to exit.



Some of the IBM products shown in this demo include IBM WebSphere Portal, IBM Lotus Sametime, and IBM Lotus WebContent Management. For more information about these products and more, visit: ibm.com/software/websphere/portal/