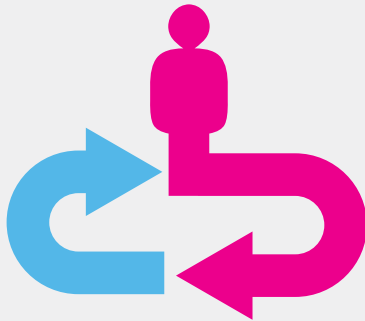


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# Safeguard your software.



## Subscription and Support Newsletter

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## Introduction

Welcome to the quarterly IBM® Software Subscription and Support Newsletter. We want to help you safeguard your business software investment so your IT team can shift focus from day-to-day fire fighting to adding value and generating stronger returns from your software. To support your efforts, we're going to bring you the very latest news, updates and enhancements that you're entitled to at no cost.

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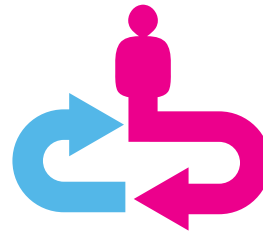
## About IBM Subscription and Support

Our goal is to save you time and money. Take advantage of instant voice and electronic access to our global support centres. For critical problems the team is available 24 hours a day, 7 days a week to help you get back up and running in no time. Subscription and Support also gives you upgrade protection and the very latest versions of IBM software. And behind the scenes we have more than 3000 developers creating new software solutions and enhancements designed to save your business more.

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## Looking to sharpen your teams IT skills?

IBM offers a comprehensive portfolio of training education services so you can acquire, maintain and enhance your IT skills.



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## Get the very latest upgrades and enhancements.

IBM is dedicated to constant software innovation so you can enjoy a higher return on investment. Check out the following selection of the most recent upgrades you're entitled to, and ensure you're getting the most from your software.

### Tivoli

- Maximo® Health, Safety and Environment Manager V7.5 has standardised operational practices to better protect the workplace and the environment.
- Tivoli Monitoring V6.2.3 now delivers an even lower total cost of ownership by further automating maintenance and support.

To see more on Tivoli upgrades and how they can help you,

### Rational

- Rational Automation Framework V3 has delivered improved control over middleware environments through automation of complex administration and deployment tasks.
- Rational Build Forge V7.1.3 offers even more value with a series of new capabilities including a dashboard, account lockout and audit logging.

To see more on Rational upgrades and how they can help you,

### WebSphere

- Websphere Front Office for Financial Markets has enhanced connectivity to the Telekurs MDF Stream Feed.
- Entry Edition for WebSphere Message Broker V7 introduces an affordable new licensing option for new clients requiring only a selection of Enterprise Service Bus (ESB) capabilities in a limited capacity deployment.

To see more on WebSphere upgrades and how they can help you,

### Lotus

- IBM Lotus Protector for Mail Security 2.8 has delivered a new file and email filter for additional security.

To see more on this Lotus upgrade and how it can help you,

### Information Management

- DB2® Recovery Expert for Linux™, UNIX® and Windows® V3.1 now includes support for a range of languages.
- InfoSphere® BigInsights Enterprise Edition V1.2 has enabled analysis of a wide range of irregular data types and formats in large volumes without pre-processing.

To see more on Information Management upgrades and how they can help you,

### Business Analytics

- Cognos® Business Viewpoint 10.1.1 now enables business users to maintain, govern, and share their own business-driven Viewpoints.
- SPSS® Statistics 20 has further enhanced its analytics for improved productivity and decision-making.

To see more on Business Analytics upgrades and how they can help you,

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