

Security Intelligence.  
**Think Integrated.**

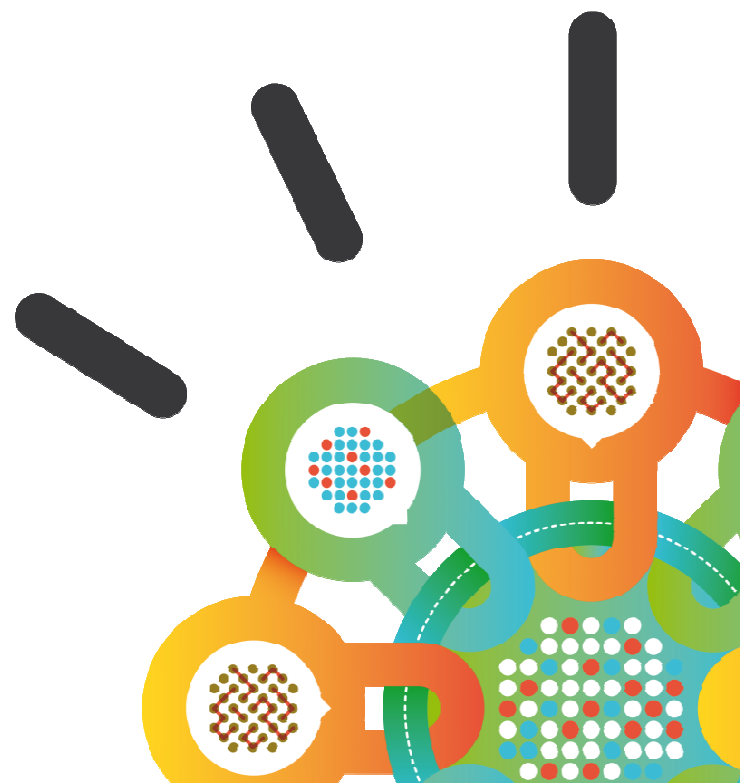
## Stepping-up to the IT Network Security Challenge

### IBM QRadar Security Intelligence

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QRadar SIEM Technical Specialist

Infosec 2013



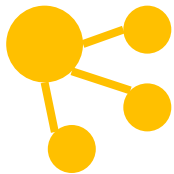
## Innovative technology changes everything



**1 trillion  
connected  
objects**



**1 billion mobile  
workers**



**Social  
business**

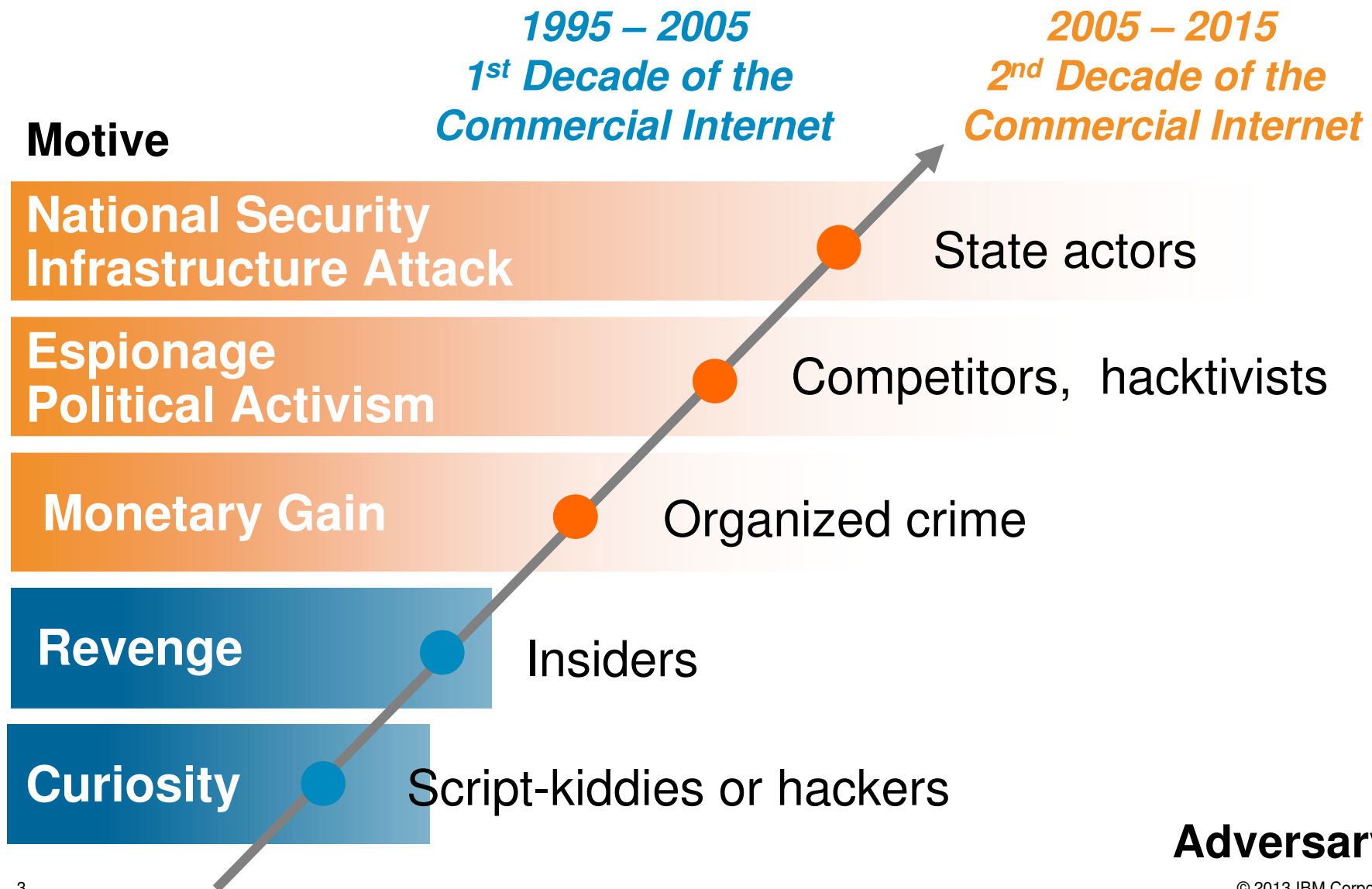


**Bring your  
own IT**

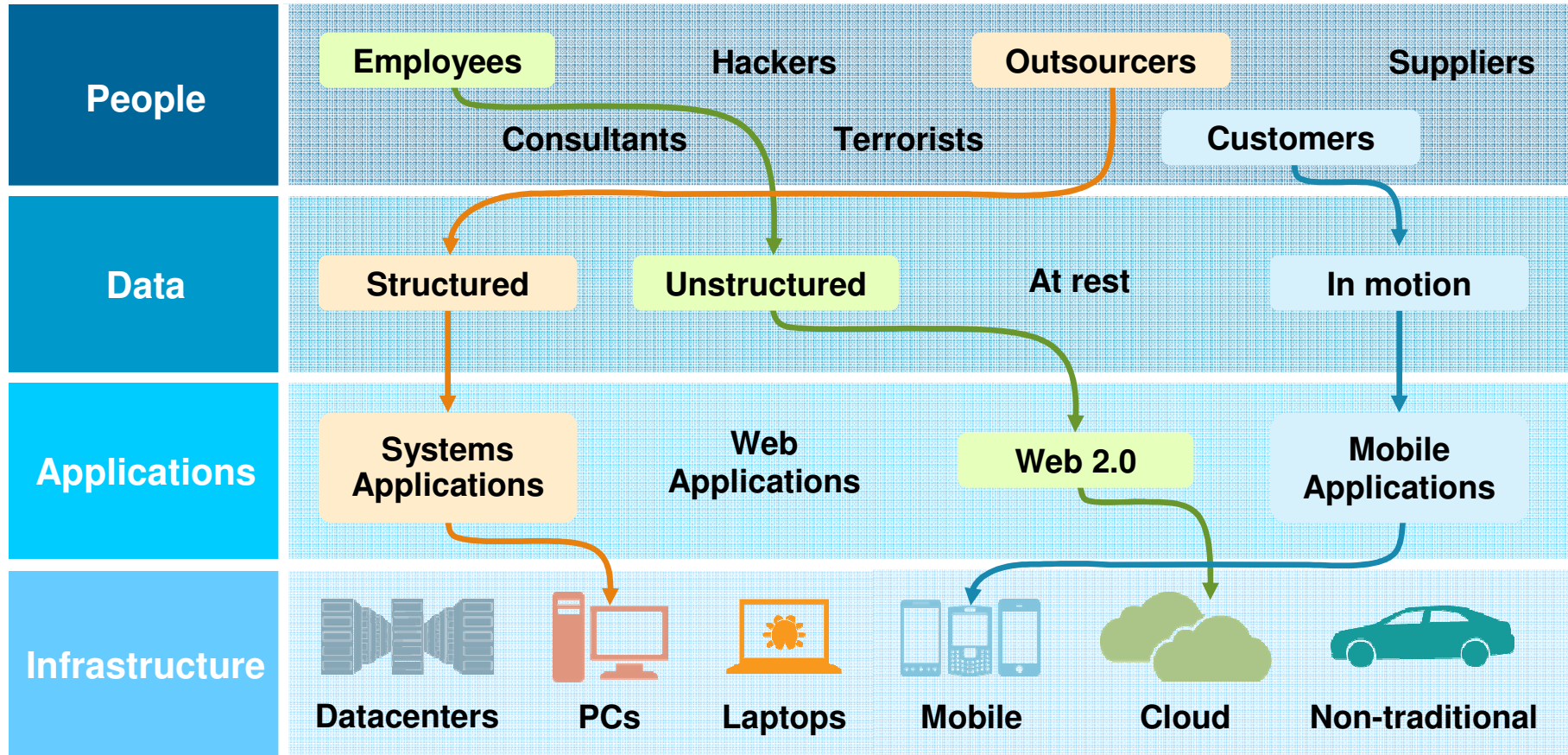


**Cloud and  
virtualization**

## Motivations and sophistication are rapidly evolving



# Security challenges are a complex, four-dimensional puzzle ...



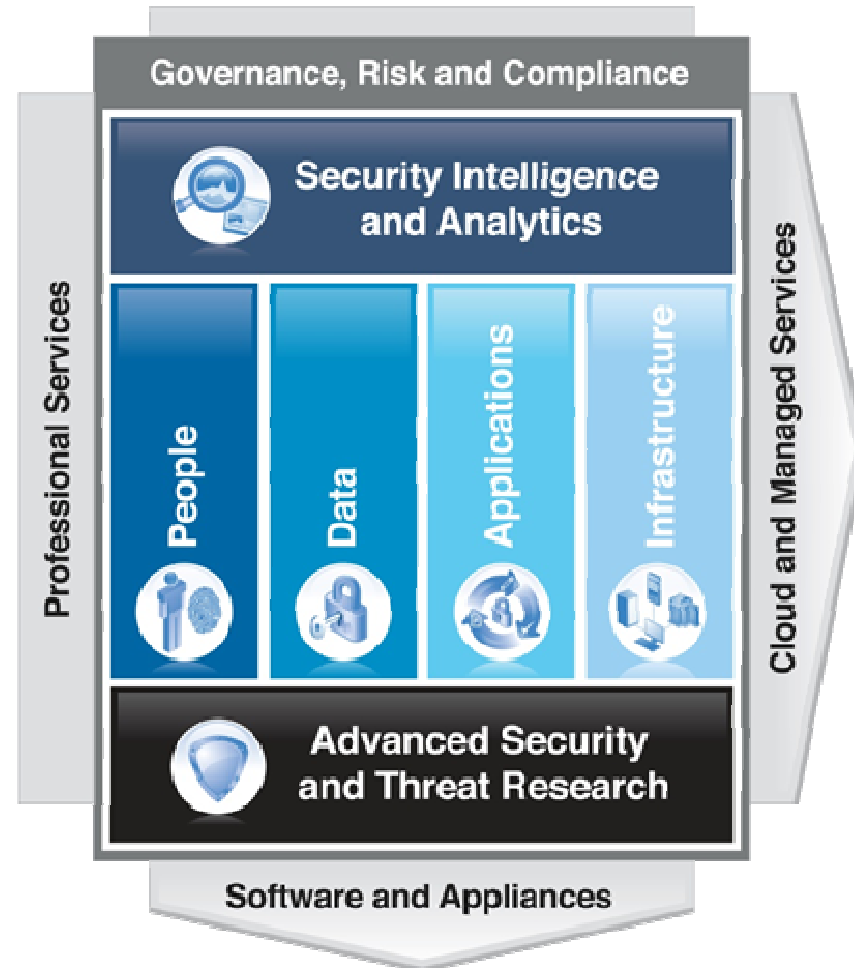
... that requires a new approach

## IBM delivers solutions across a security framework

**Intelligence**

**Integration**

**Expertise**





# Security Intelligence Defined

## What is Security Intelligence?

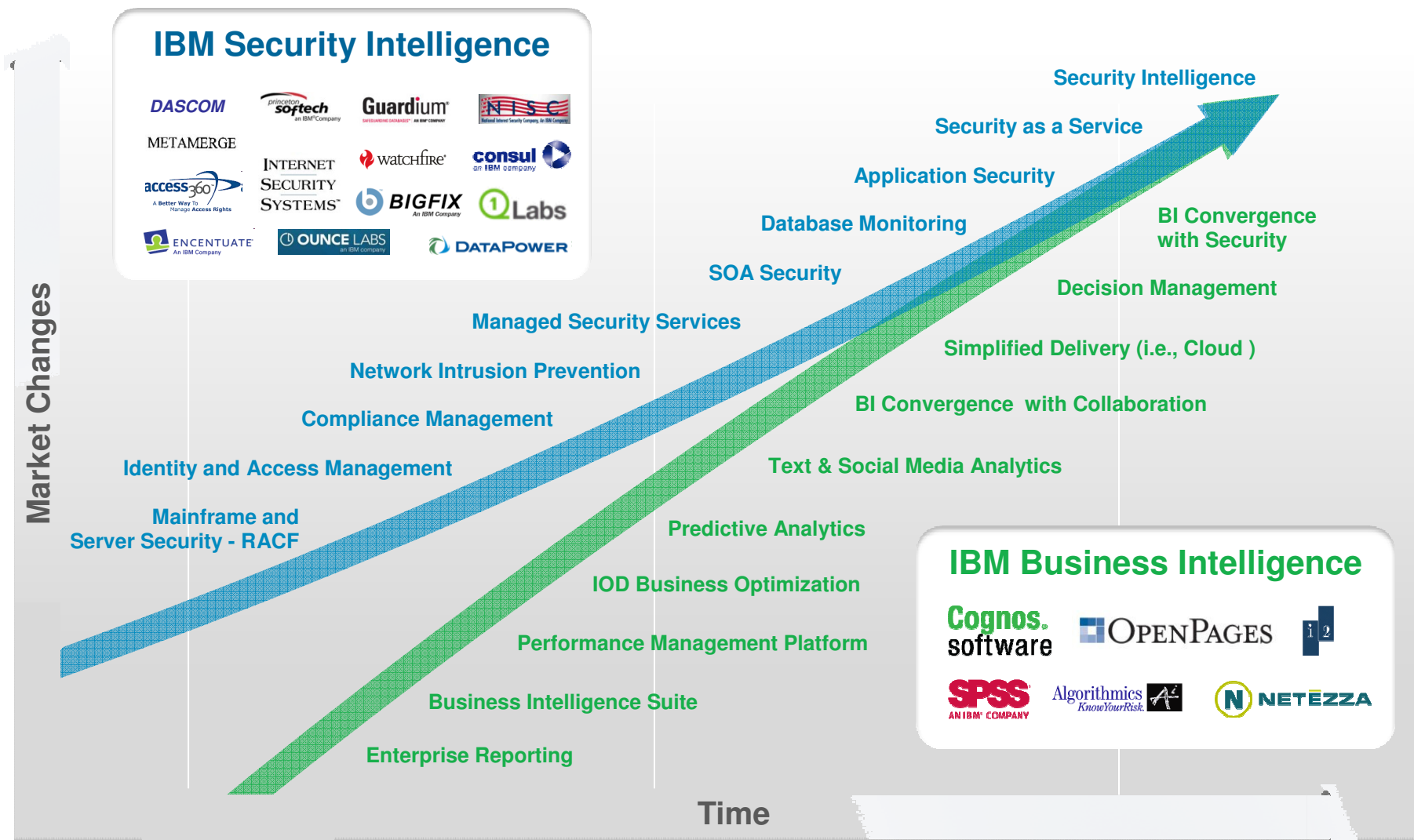
### ***Security Intelligence***

--noun

1. the real-time collection, normalization and analytics of the data generated by users, applications and infrastructure that impacts the IT security and risk posture of an enterprise

Security Intelligence provides actionable and comprehensive insight for managing risks and threats from protection and detection through remediation

# Security Intelligence & Business Intelligence offer insightful parallels





## Evolving along with changing threat landscape



### Then: **Collection**

- Log collection
- Signature-based detection

### Now: **Intelligence**

- Real-time monitoring
- Context-aware anomaly detection
- Automated correlation and analytics



# QRadar Security Intelligence Platform

## A quick introduction

### QRadar:

- Foundational acquisition for IBM Security Systems Division completed October, 2011
- Nexus for integration of IBM security software offerings

### Award winning solutions:

- Family of next-generation Log Management, SIEM, Risk Management, security intelligence solutions
- Common database, common user interface
- Leader in Gartner SIEM Magic Quadrants 2009 - 2012

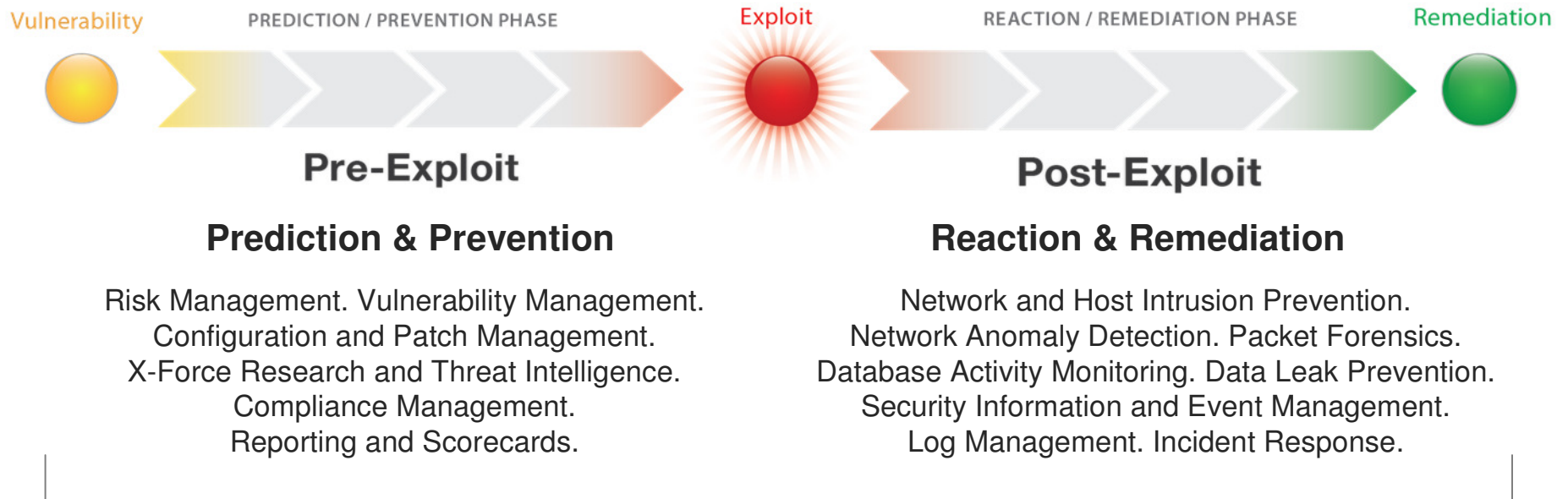
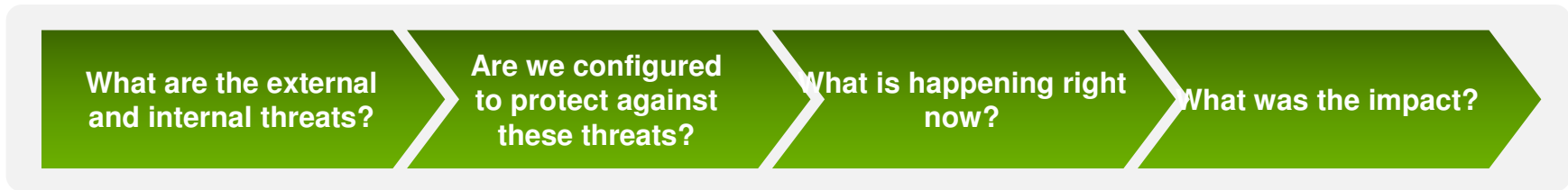
### Executing, growing rapidly:

- +3000 customers worldwide spanning North America, EMEA and Asia Pacific
- Integration with IBM X-Force including information about software vulnerabilities, malware, spam, phishing, web-based threats, and general cyber criminal activity

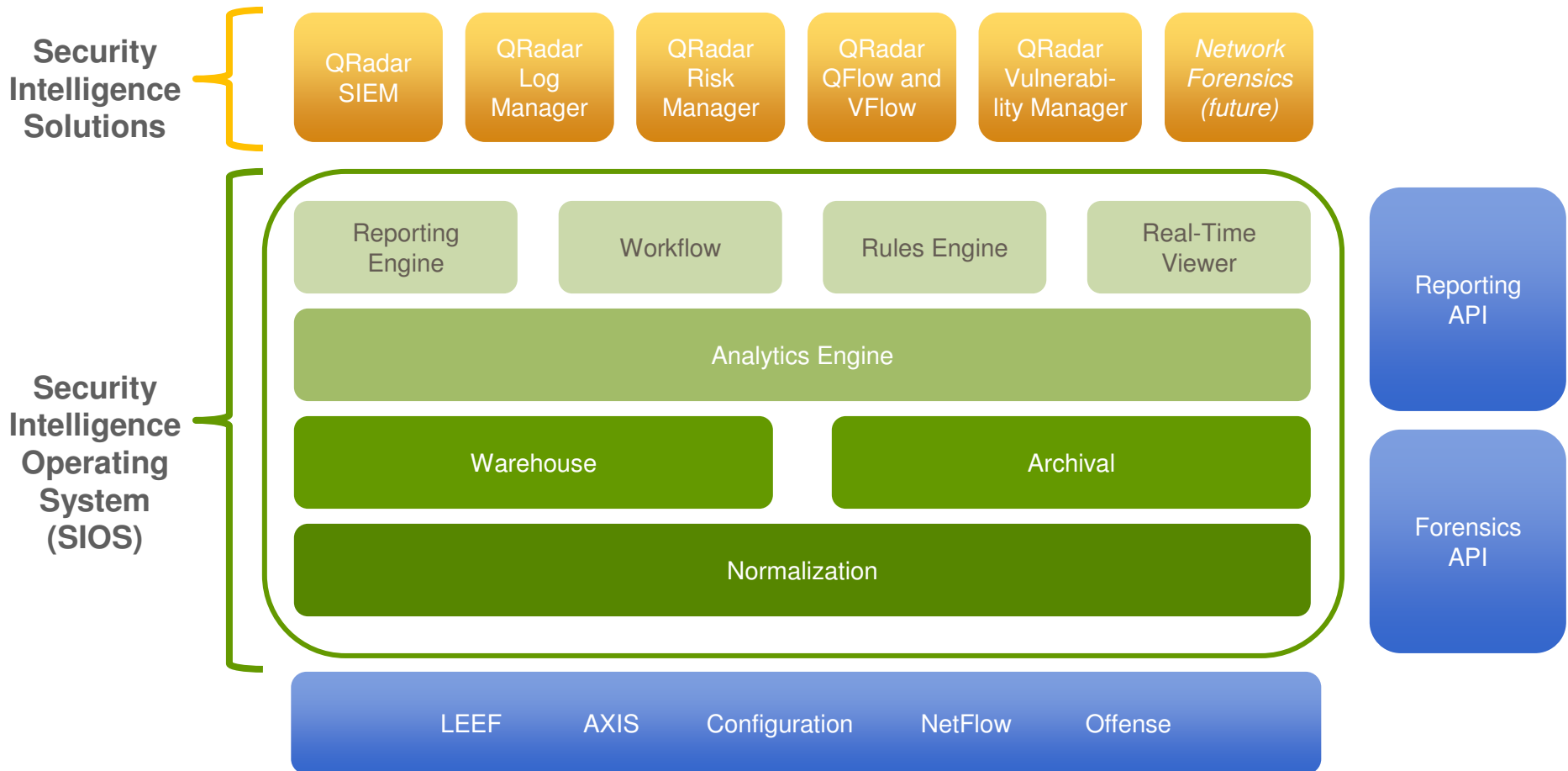
**Gartner**  
Magic Quadrant



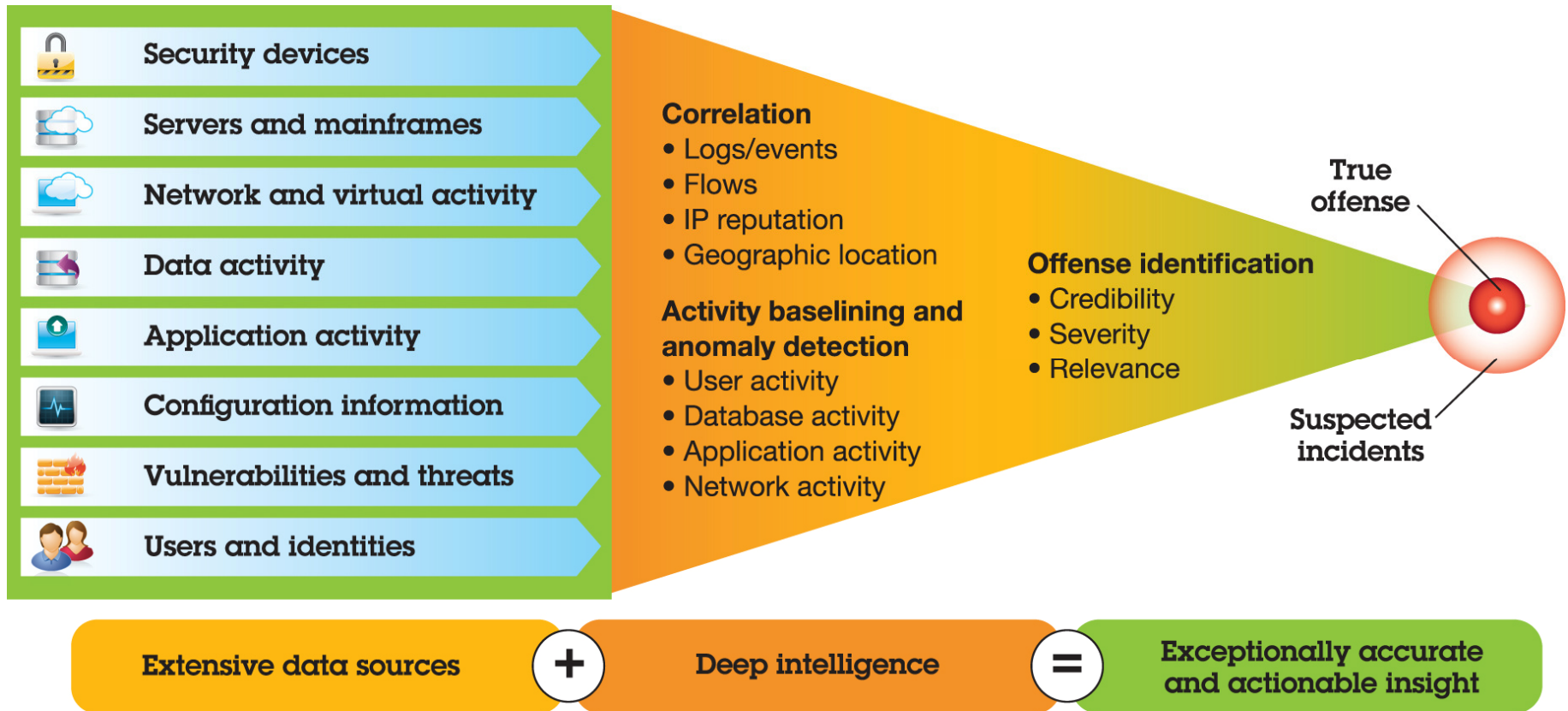
# Solutions for the full Security Intelligence timeline



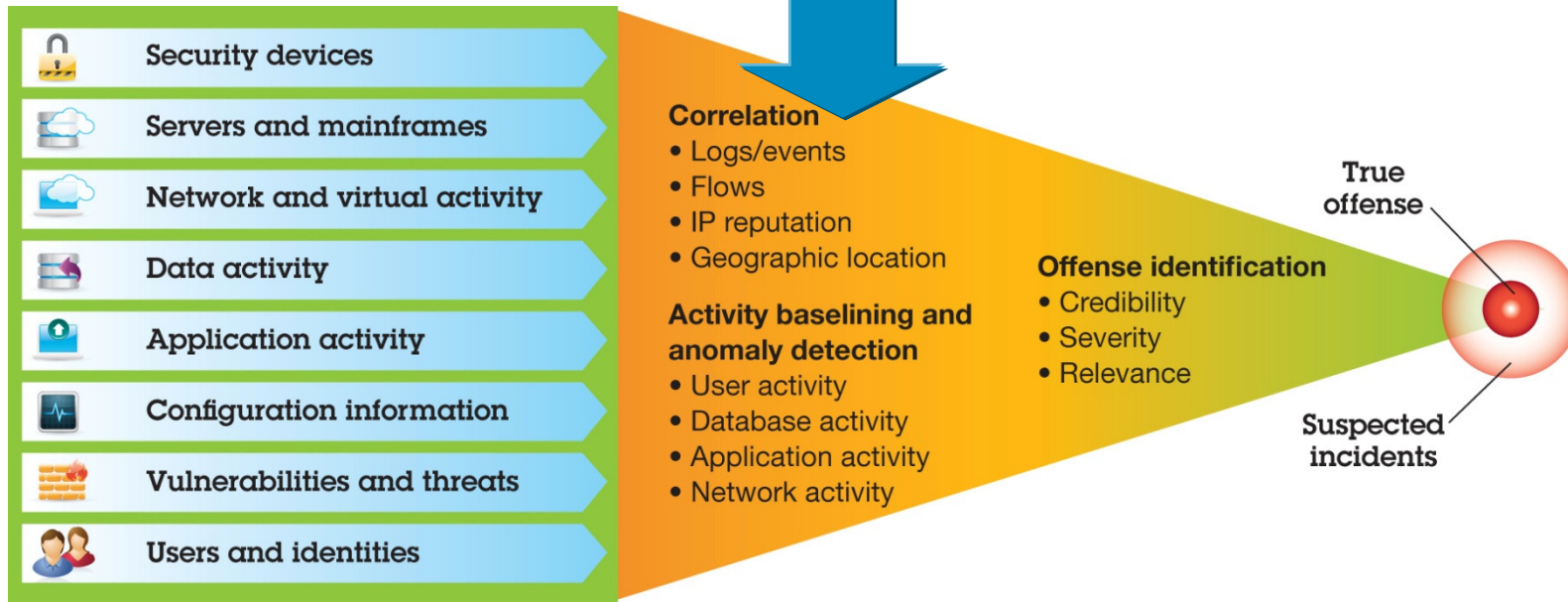
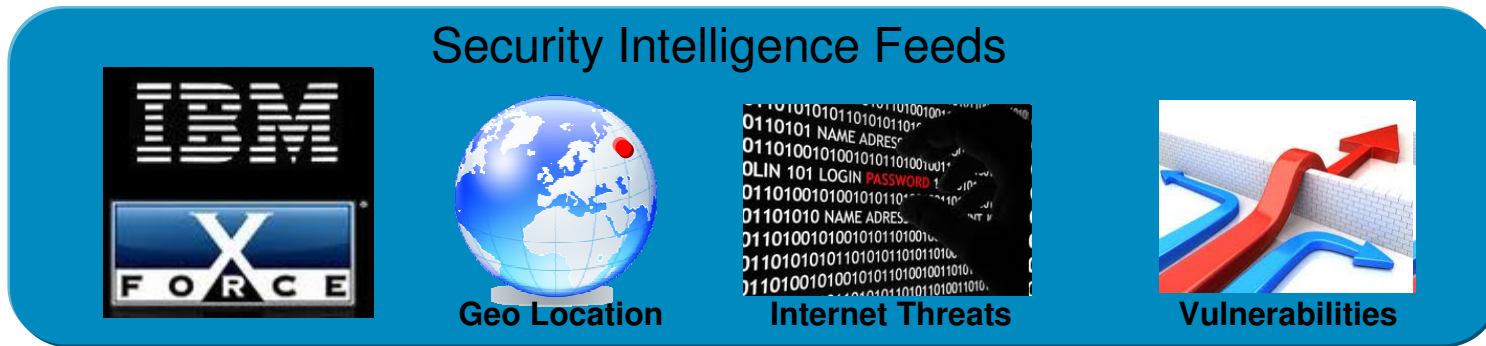
# Built upon common foundation of QRadar SIOS



# Taking in data from wide spectrum of feeds



# And continually adding context for increased accuracy



# Using fully integrated architecture and interface

- Log Management
- SIEM
- Configuration & Vulnerability Management
- Network Activity & Anomaly Detection
- Network and Application Visibility

## One Console Security



*Built on a Single Data Architecture*



## QRadar's unique advantages



- Scalability for largest deployments, using an embedded database and unified data architecture

➤ *Impact: QRadar supports your business needs at any scale*



- Real-time correlation and anomaly detection based on broadest set of contextual data

➤ *Impact: More accurate threat detection, in real-time*



- Intelligent automation of data collection, asset discovery, asset profiling and more

➤ *Impact: Reduced manual effort, fast time to value, lower-cost operation*



- Integrated flow analytics with Layer 7 content (application) visibility

➤ *Impact: Superior situational awareness and threat identification*



- Flexibility and ease of use enabling “mere mortals” to create and edit correlation rules, reports and dashboards

➤ *Impact: Maximum insight, business agility and lower cost of ownership*



# Security Intelligence Use Cases

# Challenge 1: Detecting Threats

Potential Botnet Detected?  
This is as far as traditional SIEM can go

Magnitude	Relevance
Malware - External - Communication with BOT Control Channel containing Potential Botnet connection - QRadar Classify Flow	6 events in 1 categories
Attacker/Src: 10.103.6.6 (dhcp-workstation-103.6.6.acme.org)	Start: 2009-09-29 11:21:01
Target(s)/Dest: Remote (5)	Duration: 0s
Network(s): other	Assigned to: Not assigned

IRC on port 80?  
IBM Security QRadar QFlow detects a covert channel

First Packet Time	Protocol	Source IP	Source Port	Destination IP	Destination Port	Application	ICMP Type/Cod	Source Flags
11:19	tcp_ip	10.103.6.6	48667	62.64.54.11	80	IRC	N/A	S,P,A
11:19	tcp_ip	10.103.6.6	50296	192.106.22.113	80	IRC	N/A	S,P,A
11:19	tcp_ip	10.103.6.6	51451	62.181.209.20	80	IRC	N/A	S,P,A
11:19	tcp_ip	10.103.6.6	47961	62.211.73.232	80	IRC	N/A	F,S,P,A

Irrefutable Botnet Communication  
Layer 7 flow data contains botnet command control instructions

Source Payload  
108 packets,  
8850 bytes

```

UTF  Hex  Base64
NICK IamaZombie
USER IamaZombNICK IamaZombie
USER IamaZombNICK IamaZombie
USER IamaZombPROTOCTL NAMESX
PROTOCTL NAMESX
PROTOCTL NAMESX
NOTICE Defender :[0]VERSION xchaNOT
JOIN #botnet_command_channel
JOIN #botnet_command_channel
    
```

**Application layer flow analysis can detect threats others miss**

## Challenge 2: Consolidating Data Silos

System Summary	
Current Flows Per Second	1.4M
Flows (Past 24 Hours)	1.3M
Current Events Per Second	17,384
New Events (Past 24 Hours)	677M
Updated Offenses (Past 24 Hours)	588
Data Reduction Ratio	1153571 : 1

Analyzing both flow and event data. Only IBM Security QRadar fully utilizes Layer 7 flows.

Reducing big data to manageable volumes

Advanced correlation for analytics across silos

Offense 160			
Magnitude		Relevance	5
	Destination Vulnerable to Detected Exploit preceded by Exploit/Malware Events Across Multiple Targets preceded by Aggressive Remote Scanner Detected	Severity	10
Description		Credibility	8
Source IP(s)	202.153.48.66	Offense Type	Source IP
Destination IP(s)	Local (315)	Event/Flow count	19984 events and 355 flows in 12 categories.
Network(s)	Multiple (2)	Start	2010-10-01 07:51:00
		Duration	2m 52s
		Assigned to	Not assigned
Notes			
Vulnerability Correlation Use Case			
Illustrates a scenario involving correlation of vulnerability data with IDS alerts			
An attacker originating from China (202.153.48.66) sweeps a subnet using the Conficker worm exploit (CVE 2008-4250).			
The first systems scanned are not vulnerable, but the final system's asset profile has had vulnerability data imported from a Ne			

Extensive Data Sources



Deep Intelligence



Exceptionally Accurate and Actionable Insight

# Challenge 3: Detecting Insider Fraud

Potential Data Loss  
Who? What? Where?

Magnitude	
Description	Potential Data Loss/Theft Detected
Attacker/Src	10.103.14.139 (dhcp-workstation-103.14.139.acme.org)
Target(s)/Dest	Local (2) Remote (1)
Network(s)	Multiple (3)
Notes	Data Loss Prevention Use Case. Demonstrates QRadar DL authentication ...

	Event Name	Source IP (Unique Count)	Log Source (Unique Count)	Username (Unique Count)	Category (Unique Count)
	Authentication Failed	10.103.14.139	OracleDbAudit @ 10.101.145.198	Multiple (2)	Misc Login Failed
	Misc Login Succeeded	10.103.14.139	OracleDbAudit @ 10.101.145.198	scott	Misc Login Succeeded
	DELETE failed	10.103.14.139	OracleDbAudit @ 10.101.145.198	scott	System Action Deny
	SELECT succeeded	10.103.14.139	OracleDbAudit @ 10.101.145.198	scott	System Action Allow
	Misc Logout	10.103.14.139	OracleDbAudit @ 10.101.145.198	scott	Misc Logout
	Suspicious Pattern Detec	10.103.14.139	Custom Rule Engine-8 :: qradar-vn	N/A	Suspicious Pattern Detected
	Remote Access Login Fa	10.103.14.139	Custom Rule Engine-8 :: qradar-vn	N/A	Remote Access Login Failed

Who?  
An internal user

What?  
Oracle data

- Navigate
- Information
  - DNS Lookup
  - WHOIS Lookup
  - Port Scan
  - Asset Profile
  - Search Events
  - Search Flows
- Resolver Actions
- TNC Recommendation

**QRadar Has Completed Your Request**

Go to APNIC results

[Querying whois.arin.net]  
[whois.arin.net]

OrgName: Google Inc.  
OrgID: GOGL

Where?  
Gmail

**Threat detection in the post-perimeter world**  
User anomaly detection and application level visibility are critical to identify inside threats

# Challenge 4: Better Predicting Risks to Your Business

Assess assets with high-risk input manipulation vulnerabilities

Questions	Name	Group	Return Type	Importance Factor	Monitored
	All Systems with Client Side Vulns		Assets	5	No
	All Systems with Client Side Vulns which Communicate to the Internet		Assets	5	No
	All Systems with Client Side which communicate to susp addresses		Assets	5	No
	All Systems with client side with communications and critical data		Assets	5	No
	All vulnerable assets		Assets	5	No

**Description**  
Find Assets that are susceptible to vulnerabilities with one of the following classifications (Input Manipulation) and are susceptible to vulnerabilities with CVSS score greater than 9

Risk Score for the selected question is 3

Asset Results	IP	Name	Weight	Destination Part(s)	Protocol(s)	Flow App(s)	Vuln(s)	Flow Count	Sources(s)	Destination
	10.0.5.68	dproc-68-building-3.scorp.com	0	N/A	N/A	N/A	Multiple (10)	0	N/A	N/A

Which assets are affected?  
How should I prioritize them?

What are the details?  
Vulnerability details, ranked by risk score

9723	Multiple Vendor LDAP Server NULL Bind Connection Information Disclosure	Multiple LDAP Server contains a flaw that may lead to an unauthorized information disclosure. A The issue is triggered when the LDAP NULL bind entry is enabled by default, which may allow a remote attacker to anonymously view files on the LDAP directory resulting in a loss of confidentiality.	7
57799	Microsoft Windows srv2.sys Kernel Driver SMB2 Malformed NEGOTIATE PROTOCOL REQUEST Remote DoS	Microsoft Windows contains a flaw that may allow a malicious user to execute arbitrary code. The issue is triggered when a malicious user sends a specially crafted NEGOTIATE PROTOCOL REQUEST SMBv2 packet with an & (ampersand) character in a Process ID High header field, causing an attempted dereference of an out-of-bounds memory location. It is possible that the flaw may allow arbitrary code execution resulting in a loss of integrity.	10
297	Microsoft Windows Installation ADMIN\$ Share Arbitrary Access	Microsoft Windows contains a flaw that may allow a remote attacker to bypass authentication settings. The issue is triggered during the installation routine, which does not activate the Administrator password upon reboot. It is possible that the flaw may allow a remote attacker to arbitrary access the ADMIN\$ share without a password, resulting in a loss of confidentiality and/or integrity.	10

How do I remediate the vulnerability?

Days of exposure	36 days
<b>Description</b>	Microsoft Windows contains a flaw that may allow a malicious user to execute arbitrary code. The issue is triggered when a malicious SMBv2 packet with an & (ampersand) character in a Process ID High header field, causing an attempted dereference of an out-of-bounds memory location, resulting in a loss of integrity.
<b>Classification</b>	Location: Remote / Network Access Attack Type: Denial of Service, Input Manipulation Impact: Loss of Confidentiality, Loss of Availability Solution: Patch / RCS Exploit: Exploit Public, Exploit Commercial Disclosure: Vendor Verified, Uncoordinated Disclosure
<b>Solution</b>	Currently, there are no known workarounds or upgrades to correct this issue. However, Microsoft Corporation has released a patch to

**Pre-exploit Security Intelligence**  
Monitor the network for configuration and compliance risks, and prioritize them for mitigation

## Challenge 5: Addressing Regulatory Mandates

Offense 2862			
<a href="#">Summary</a> <a href="#">Attackers</a> <a href="#">Targets</a> <a href="#">Categories</a> <a href="#">Annotations</a> <a href="#">Networks</a> <a href="#">Events</a>			
Magnitude		Relevance	2
Description	Policy - Internal - Clear Text Application Usage containing Compliance Policy Violation - QRadar Classify Flow	Event count	1 events in 1 category
Attacker/Src	<a href="#">10.103.12.12</a> (dhcp workstation-103-12-12-acme.org)	Start	2009-09-29 15:09:00
Target(s)/Dest	<a href="#">10.101.3.30</a> (Accounting Fileserver)	Duration	0s
Network(s)	<a href="#">IT.Server.main</a>	Assigned to	<a href="#">Not assigned</a>
Notes	PCI Violation Use Case PCI DSS specifies that insecure protocols may not be used. This scenario determines how to identify such activity. In this offense the system has captured cleartext network activity (telnet and FTP) b		

PCI compliance at risk?  
Real-time detection of possible violation



Event Name ▼	Log Source	Source IP	Source Port	Destination IP	Destination Port
Compliance Policy Violation - C	Flow Classification Engine-5	10.103.12.12	1482	10.101.3.30	23

**Unencrypted Traffic**  
IBM Security QRadar QFlow saw a cleartext service running on the Accounting server  
PCI Requirement 4 states: Encrypt transmission of cardholder data across open, public networks

**Compliance Simplified**  
Out-of-the-box support for major compliance and regulatory standards  
Automated reports, pre-defined correlation rules and dashboards

# QRadar customer case studies





## Case study:

An international energy company reduces billions of events per day to find those that should be investigated

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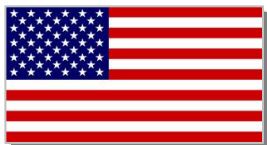
An international energy firm analyzes

**2,000,000,000**

events per day to find

**20 – 25**

potential offences to investigate



### Business challenge:

- Reducing huge number of events to find the ones that need to be investigated
- Automating the process of analyzing security data

### Solution: (QRadar SIEM, QFlow)

Real-time correlation of hundreds of data sources, anomaly detection to help identify “low and slow” threats, flexibility for easy customization and expansion

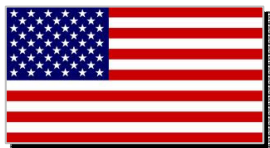


## Security Intelligence and Analytics: A financial information provider hardens defenses against threats and fraud

### Optimize risk management

Tracks 250 activity baselines dynamically adjusted over time

Saved 50-80% on staffing vs. alternative solutions



#### Business challenge:

- Detect wide range of security threats affecting public-facing Web applications
- Help identify subtle changes in user behavior that could indicate fraud or misuse

#### Solution: (QRadar SIEM, QFlow)

Real-time correlation of hundreds of data sources, anomaly detection to help identify “low and slow” threats, flexibility for easy customization and expansion



## Security Intelligence and Analytics: A credit card firm simplifies complexity, reduces costs and optimizes resources

### Optimize risk management

**50% reduction in cost of deployment, tuning and maintenance vs. competitor**



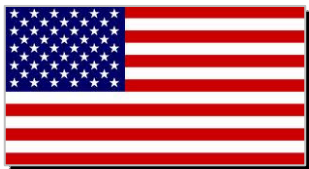
#### **Business challenge:**

- 8-year old SIEM technology did not provide visibility into and protection from current threats
- High cost of tuning and maintenance of incumbent SIEM product

#### **Solution:** (QRadar SIEM)

Advanced security analytics engine for real-time threat detection and analysis

Scalable architecture to meet client's large data and infrastructure requirements





## Case study:

A financial information provider hardens defenses against threats and fraud

A European Bank

**250**

activity baselines  
dynamically adjusted  
over time and saved on  
staffing versus  
alternative solutions



### **Business challenge:**

- On-line banking system targeted
- DDOS attack, three times
- Had 'security' in place
- Early warning capability

### **Solution:** (QRadar SIEM, QFlow)

Real-time correlation of hundreds of data sources, anomaly detection to help identify DDoS to "low and slow" threats.



## Security Intelligence and Analytics: Growth markets payments processor achieves PCI compliance / exceeds regulatory mandates

### Re-engineer profitable growth

**Global electronic payments firm operates in 32 countries and processes over 2 billion transactions per year**



#### **Business challenge:**

- Protect client data at the heart of this business
- PCI compliance for processing of >\$25 billion in annual transactions
- Rapidly implement proven solution, 0 tolerance for delays or errors

#### **Solution:** (QRadar SIEM, IBM Security Network IPS)

- Integrated solution to provide visibility into PCI and data exposure risks
- Expert implementation services based on decades of financial industry experience
- Client passed PCI audit four weeks after purchase



## Case study:

Fashion Designer uses compliance mandate to detect insider fraud & use evidence in court

### Fashion Designer

Using deep forensic analysis, ability to detect insider fraud to be used in court



#### Business challenge:

- Employee
- Downloading information
- Erasing files
- Time stamped

#### Solution: (QRadar SIEM)

Ability to detect who, what and how specific events occurred. Saving of raw files allowed for exact timings and application layer 7 provided methods used



## Next Steps



Download the Gartner SIEM Magic Quadrant Report: [bit.ly/SIEM\\_MQ](http://bit.ly/SIEM_MQ)



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# Backup Material

# Backed by unmatched global coverage & security awareness



**IBM Research**

**IBM Institute for Advanced Security**  
Enabling cybersecurity innovation and collaboration

10B analyzed Web pages & images  
150M intrusion attempts daily  
40M spam & phishing attacks  
46K documented vulnerabilities  
Millions of unique malware samples



**World Wide Managed Security Services Coverage**

- 20,000+ devices under contract
- 3,700+ MSS clients worldwide
- 9B+ events managed per day
- 1,000+ security patents
- 133 monitored countries (MSS)