PCTY 2011

Pulse Comes to You
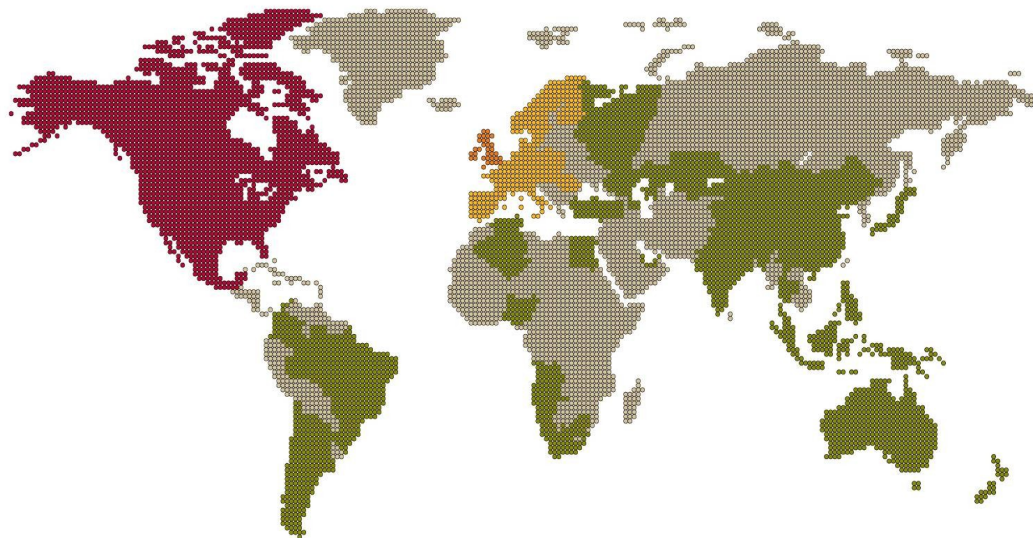
Optimising the World's Infrastructure

Meeting the Challenges of Authenticating a Distributed Workforce

Compass Group PLC

Operations in more than 50 countries

Over £13bn revenue

380,000 employees

40,000 locations

FTSE 100 company

COMPASS GROUP

Compass Group UK & Ireland

- Over 50,000 employees
- 7,000 locations
- £1.9bn turnover
- 1 million meals served every day
- 3 million customers served every day
- 19% contribution toward group turnover
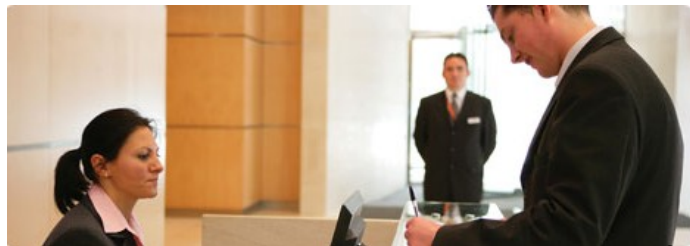- Supply Chain delivers every four seconds

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Our Sectors

- Business and Industry
- Fine Dining
- Education
- Sports and Leisure
- Senior Living
- Healthcare
- Defence and Government
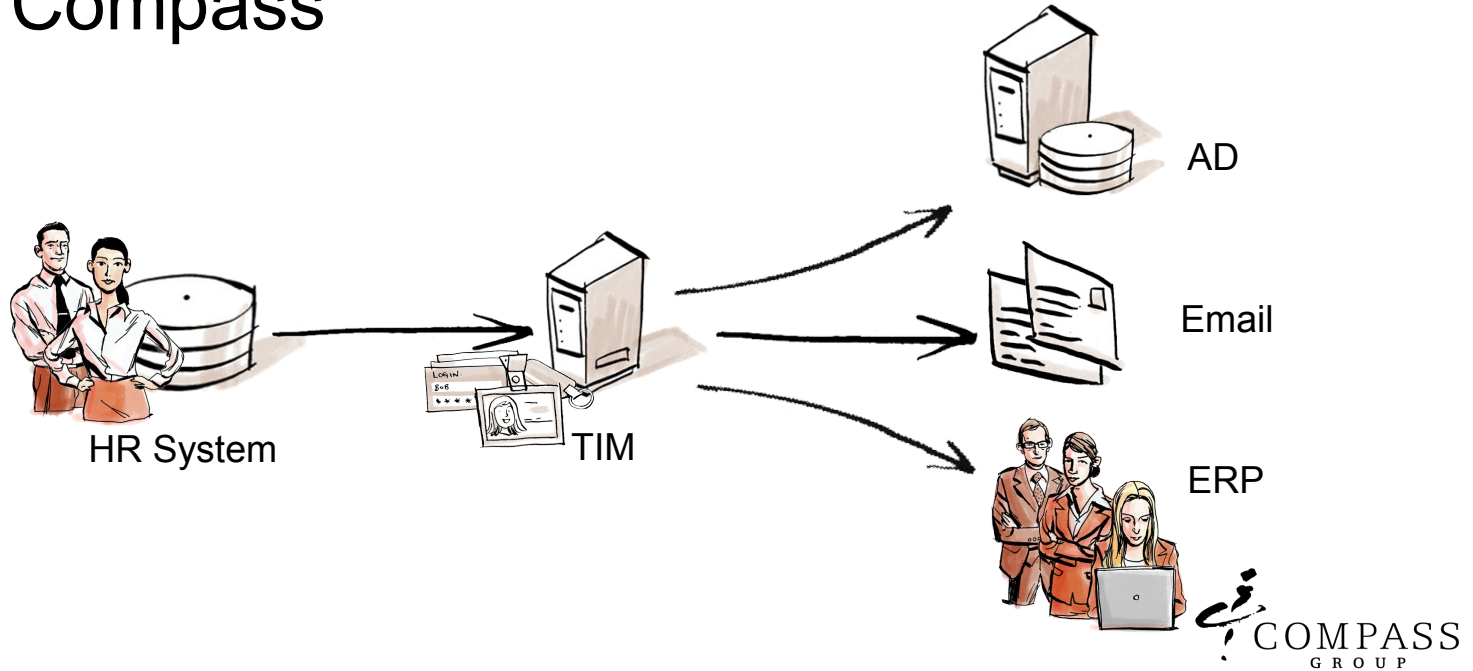- Hotels and Aviation

Food Services

Support Services

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User Profile

- Bookkeeping
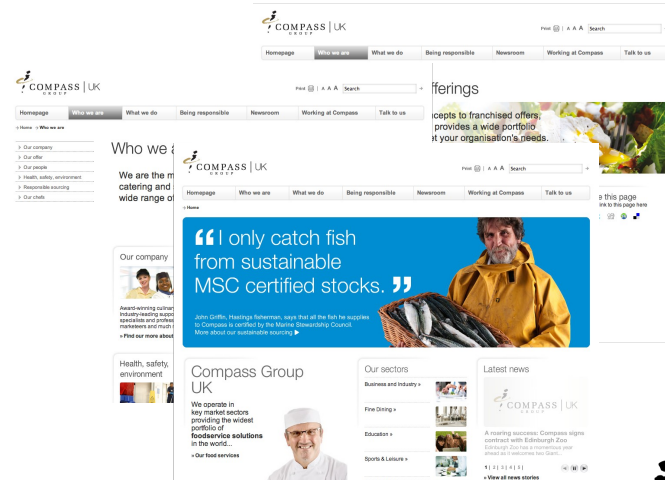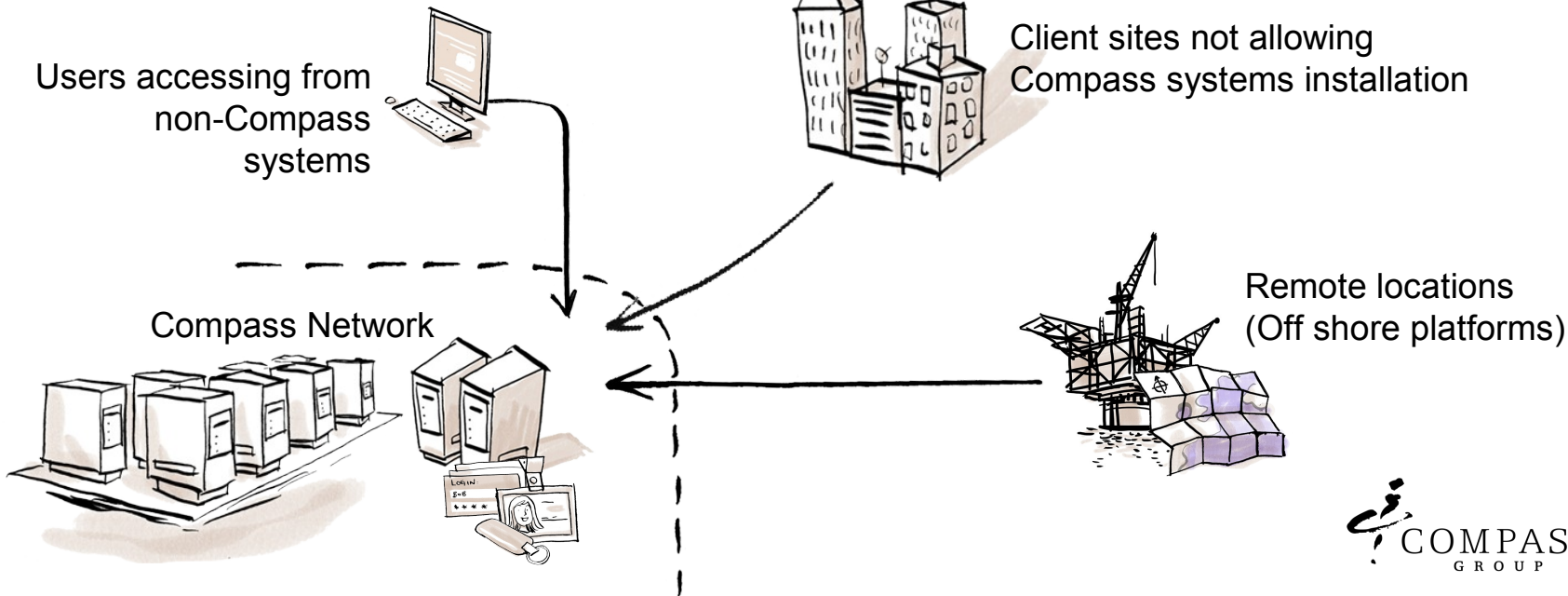- Health and Safety compliance
- Intranet
- Email

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TIM at Compass

HR System → TIM → AD, Email, ERP

Move to Web Services

- Portal (IBM Websphere)
- Intranet
- Cloud Services
- Other Web developments

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The need to Externalise

Users accessing from non-Compass systems

Client sites not allowing Compass systems installation

Compass Network

Remote locations (Off shore platforms)

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TAM Introduced

- Internal security for Web based services
- External risk assessed
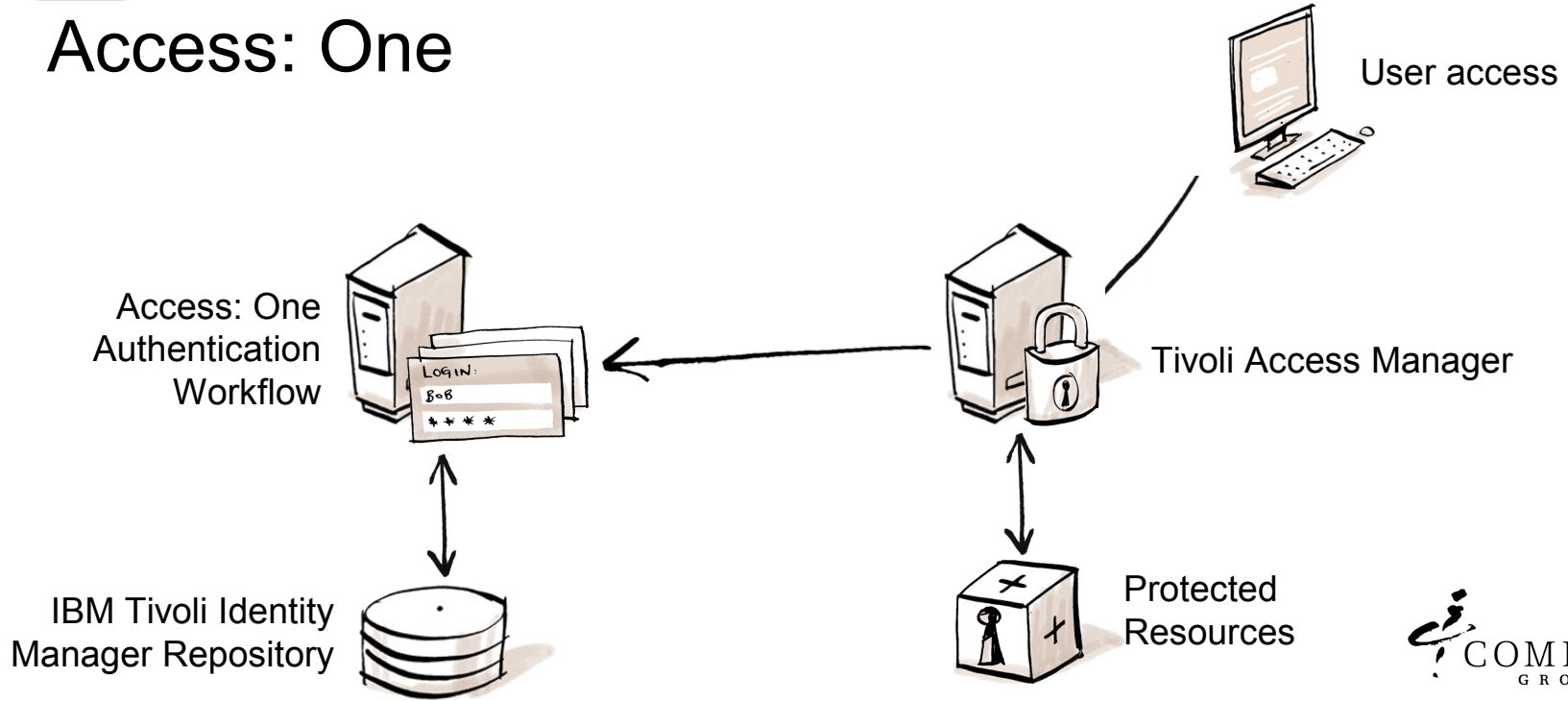- Various mitigations considered

Enhanced Authentication

- Integration with TAM
- Simple solution
- Token-less
- Not reliant on phone technology
- Low cost of ownership

Access: One

User access

Tivoli Access Manager

Access: One
Authentication
Workflow

LOGIN:
Bob
* * * *

IBM Tivoli Identity
Manager Repository

Protected
Resources

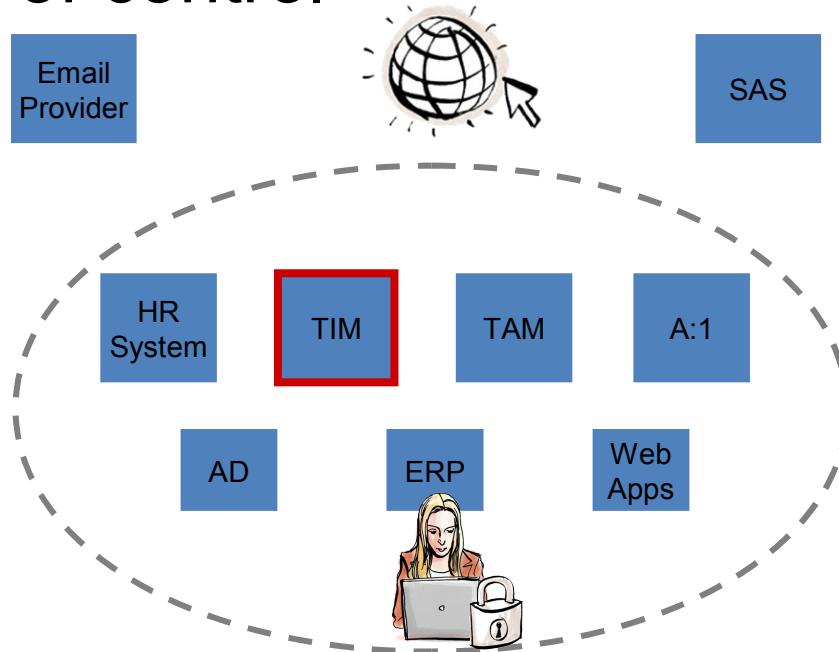COMPASS
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Optimising the
World's Infrastructure

Meets the need

- Security Questions meet basic need
- Easy step-up to token or similar 2FA if required
- Ease of deployment
- Flexibility to apply different levels of authentication
- Leverage existing technology
- Providing further authentication workflow options

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Single point of control

Any Questions?

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