



IBM ECM for Government Public Safety Processes

Overview

How are your investigations managed today and is the information easily accessed when required?

Is your staff overburdened with increasingly large case loads and backlogs?

Are you dealing with manual processes or broken linkages today?

Do you have confidence in the accuracy and validity of your data?

Are Regulations that impact your agency business processes, policies and procedures frequently changing and becoming more complex?

What is your disaster recovery plan?

Public Safety covers a broad area of public sector from emergency response to courts and integrated justice systems. Key concerns are a accuracy, classification and management of information across departments whether in emergency response, justice, enforcement, or corrections to ensure proper and timely handling.

Collaboration is critical for incident management and disaster management services to achieve interoperability: Crime prevention requires police agencies to understand the data they collect. But with the volume and complexity of information from multiple systems, few departments coordinate data effectively.

Protecting national security, regardless of nationality, person, company, and with enhanced privacy protections requires data integration with ease of access so police can take action and better understand criminal patterns and recognize potential threats such as people hiding or masking identity, or uncovering non/obvious relationships with terrorist cells, gangs, or criminal elements.

Features & Benefits

*IBM Enterprise Content Management/
Business Process Management
Framework*

For Public Safety programs challenged with increasing operational efficiency and securely sharing information, IBM ECM/BPM provides a platform that aligns people, process and policy to ensure operational efficiency, legislative compliance and increased productivity. BPM enables Active Content to deliver information that is unified, accurate and in context with critical business processes and policy management. This provides the right information to the right constituents at the right time in the right context to enable better decisions faster. IBM's offering is a complete Enterprise Government Framework solution built on open standards based technology with proven Return on Budget (ROB) and operational impact.

The IBM BPM Framework helps agencies accelerate resolutions and decision making. Content in a case file can be worked collaboratively with automated workflows driving analysis, resolution and archiving for records retention. Authorized users



will be able to access case file information needed to perform their business activities, without the users needing to know where the data is stored or its format.

Case file information can be entered once and shared as appropriate to eliminate duplicative data entry and data can be transmitted between systems using a common interchange format. The access to and sharing of case file information with other authorized organizations, parties and systems, is constrained by security and privacy considerations, legislation and policy. And the relationships among cases and matters will be maintained throughout their lifecycles and across the organizations involved.

IBM ECM solution are installed in over 1300 government agencies, seamlessly integrating content, process and compliance, making IBM the leading ECM provider in the industry.

About IBM ECM

IBM's Enterprise Content Management software operation enables the world's top companies to make better decisions, faster. As the market leader in content, process and compliance software, IBM ECM delivers a broad set of mission-critical solutions that help solve today's most difficult business challenges: managing unstructured content, optimizing business processes and helping satisfy complex compliance requirements through an integrated information infrastructure. More than 13,000 global companies, organizations and governments rely on IBM ECM to improve performance and remain competitive through innovation.

More information about how IBM can address the needs of Government can be found on the IBM web sites.

[IBM Solutions for Government](#)

[ECM in Government](#)

[IBM Case Management in Government](#)

Or contact your IBM sales person.

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