

Slow response time in your mixed environment? Here's the solution

Teleconference – October 16, 2012

Highlights

Topics include:

- *Extending the scope of traditional analysis techniques to more easily identify problems caused by external events*
- *Allowing the “first responder” to determine the most likely source of the problem so that the right subject matter expert can work on the problem*
- *Improving collaboration between experts using built-in tags and notes feature*
- *Enabling “deep dive” problem determination via synergy with other IBM tools*

Host: *Margaret Wilson*, IMS Tools Market Manager, IBM Software Group

Speaker: *James Martin*, U.S. Representative, Fundi Software

Broadcast date: October 16, 2012, 11 a.m., EST / 4:00 p.m. BST / 3:00 p.m. UTC

Developed for: Application programmers and application development managers; database administrators and managers; system programmers; operations managers; and, project managers

Technical level: Intermediate

Modern applications frequently interact with external subsystems and use system services, making it difficult to pinpoint the cause of a problem. Users might report slow response time from IBM Information Management System (IMS™), but you suspect that other systems are responsible. For example, what appears to be an IMS performance problem could be a IBM® CICS®, IBM DB2®, IBM WebSphere® or IBM z/OS® performance problem. Where do you find the data needed for transaction analysis? And then, how do you correlate performance data in IMS with activity in these other systems in order to discover the cause of the slow response time?

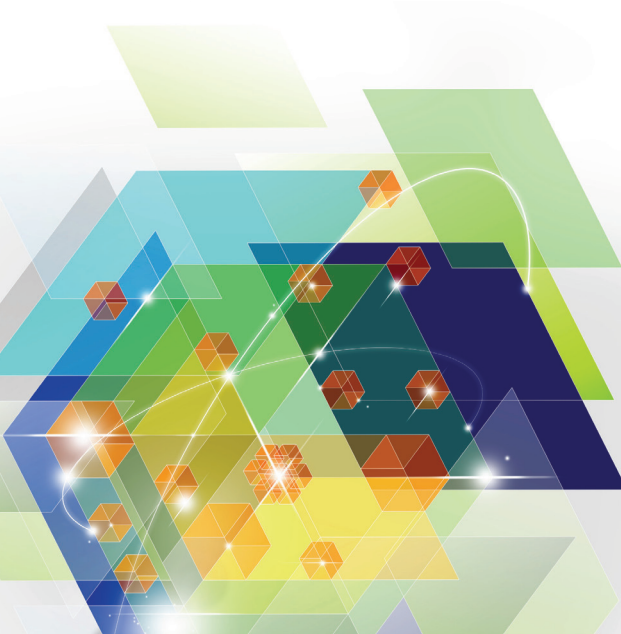
Teleconference

Join us for this complimentary teleconference and learn how a new tool from IBM, Transaction Analysis Workbench, provides a framework to help you meet this challenge. In this session, we will discuss how to approach this type of situation, how to gather the necessary information from multiple subsystems, and then analyze, diagnose and resolve the problem.

Register online right now

Register now for this teleconference by logging onto ibm.com/software/systemz/telecon/16oct

Join us after the teleconference for a live question-and-answer session. The teleconference will also be available for replay after the event.



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