Architecting Large-Scale Systems

Peter Eeles IBM Executive IT Architect, IBM peter.eeles@uk.ibm.com

IBM Rational Software Development Conference UK 2007

























What keeps me Rational?



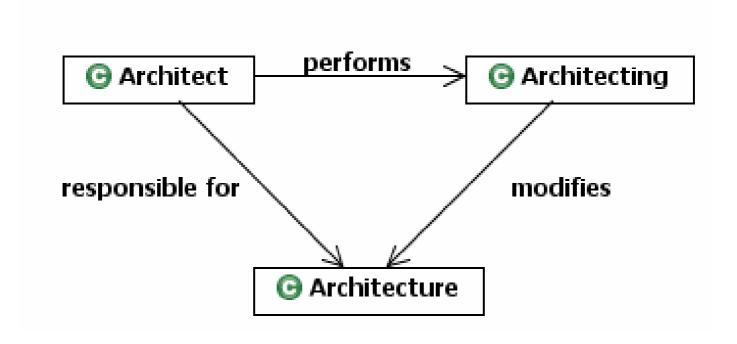








Architecture, Architect, Architecting





Agenda



What are the characteristics of an Architecture?

- What are the characteristics of an Architect?
- What are the characteristics of Architecting?
- What are the benefits of Architecting?
- What is a large-scale system?
- A worked example
- Summary

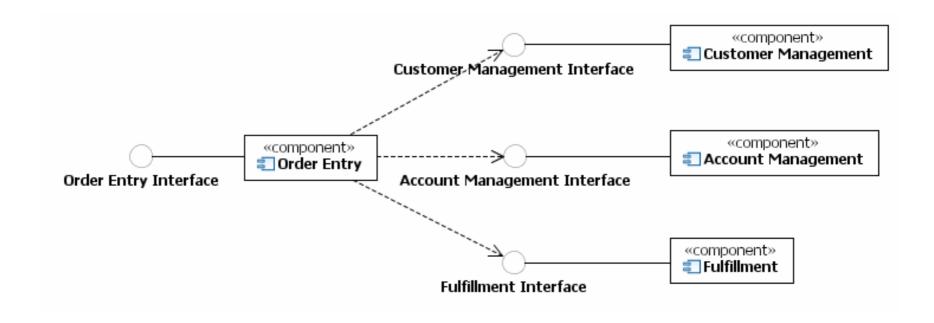


Architecture

- Architecture is the fundamental <u>organization</u> of a <u>system</u> embodied in its <u>components</u>, their <u>relationships</u> to each other, and to the <u>environment</u>, and the <u>principles</u> guiding its design and evolution. [IEEE 1471]
- The software architecture of a program or computing system is the <u>structure</u> or structures of the system, which comprise software <u>elements</u>, the externally visible properties of those elements, and the <u>relationships</u> among them. [Bass]
- [Architecture is] the organizational <u>structure</u> and associated <u>behavior</u> of a system. An architecture can be <u>recursively decomposed</u> into <u>parts</u> that interact through interfaces, <u>relationships</u> that connect parts, and <u>constraints</u> for assembling parts. Parts that interact through interfaces include classes, components and subsystems. [UML 1.5]

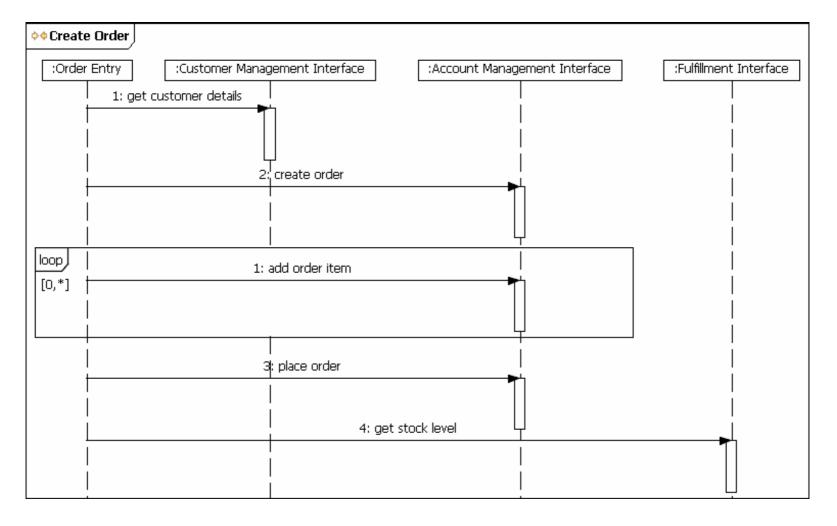


An architecture defines structure





An architecture defines behaviour





An architecture is concerned with significant elements

- The element relates to some critical functionality of the system
 - ▶ E.g. monetary transactions
- The element relates to some critical property of the system
 - E.g. reliability
- The element relates to a particular architectural challenge
 - ▶ E.g. external system integration
- The element is associated with a particular technical risk
- The element relates to a capability that is considered to be unstable
- The element relates to some key element of the solution
 - ▶ E.g. login mechanism



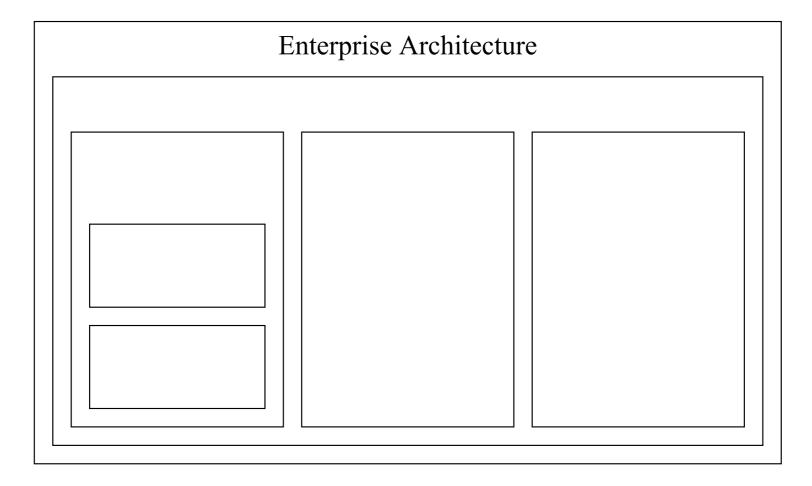
An architecture meets stakeholder needs

- The end user is concerned with intuitive and correct behavior, performance, reliability, usability, availability and security
- The system administrator is concerned with intuitive behavior, administration and tools to aid monitoring
- The marketer is concerned with competitive features, time to market, positioning with other products, and cost
- The customer is concerned with cost, stability and schedule
- The developer is concerned with clear requirements, and a simple and consistent design approach
- The project manager is concerned with predictability in the tracking of the project, schedule, productive use of resources and cost
- The maintainer is concerned with a comprehensible, consistent and documented design approach, and the ease with which modifications can be made





An architecture comes in many forms





And ...

- An architecture embodies decisions based on rationale
- An architecture conforms to an architectural style
- An architecture is influenced by its environment
- An architecture influences organizational structure
- An architecture is present in every system



Agenda

- What are the characteristics of an Architecture?
- What are the characteristics of an Architect?
 - What are the characteristics of Architecting?
 - What are the benefits of Architecting?
 - What is a large-scale system?
 - A worked example
 - Summary



Architect

- The architect is a technical leader
- The architect understands the software development process
- The architect has knowledge of the business domain
- The architect has technology knowledge
- The architect has design skills
- The architect has programming skills
- The architect is a good communicator
- The architect makes decisions
- The architect is a mentor
- The architect is aware of organizational politics
- The architect is a negotiator
- The architect role may be fulfilled by a team

"The life of a software architect is a long and rapid succession of suboptimal design decisions taken partly in the dark." [Kruchten]



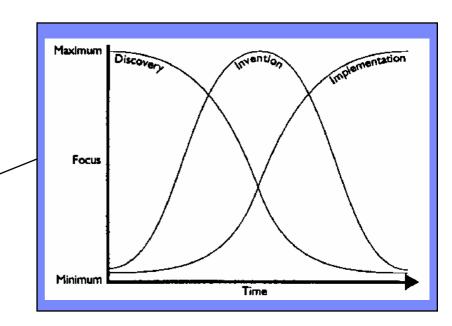
Agenda

- What are the characteristics of an Architecture?
- What are the characteristics of an Architect?
- What are the characteristics of Architecting?
 - What are the benefits of Architecting?
 - What is a large-scale system?
 - A worked example
 - Summary



Architecting

- Architecting is a science
- Architecting is an art
- Architecting spans many disciplines
- Architecting changes emphasis over time
- Architecting involves many stakeholders
- Architecting is involved in tradeoffs
- Architecting considers reusable assets
- Architecting is both top-down and bottom-up





Agenda

- What are the characteristics of an Architecture?
- What are the characteristics of an Architect?
- What are the characteristics of Architecting?
- What are the benefits of Architecting?
 - What is a large-scale system?
 - A worked example
 - Summary





The benefits of architecting

- Architecting addresses system qualities
- Architecting drives consensus
- Architecting ensures architectural integrity
- Architecting helps manage complexity
- Architecting provides a basis for reuse
- Architecting reduces maintenance costs
- Architecting supports impact analysis
- Architecting supports the planning process



Agenda

- What are the characteristics of an Architecture?
- What are the characteristics of an Architect?
- What are the characteristics of Architecting?
- What are the benefits of Architecting?
- > What is a large-scale system?
 - A worked example
 - Summary



Large-scale initiatives

- Enterprise architecting
 - Defining an architecture that underpins a number of systems
- Strategic reuse
 - Developing reusable assets that are used within a number of systems
- Systems engineering
 - Developing a system that contains elements of hardware, software, workers and data
- Enterprise Application Integration
 - Developing a solution that includes the integration of a number of legacy systems
- Packaged application development
 - Developing a solution that includes the configuration of a packaged application, such as an ERP or CRM solution
- Outsourced development
 - Defining an architecture that lends itself to the outsourced development of its constituent parts, whilst ensuring the quality and integrity of these parts
- Service-Oriented Architecture
 - Supporting the creating of composite applications whose parts are reusable services



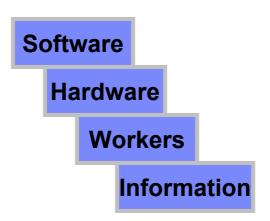
Enterprise, Business, System

- Enterprise
 - Set of resources that are used to meet a business need or mission
 - ▶ Enterprises can cross organization and even business boundaries
 - Enterprises provide value to their stakeholders (e.g. stockholders, community, nation, etc.)
- Business (Organization)
 - A part of an enterprise responsible for one or more business processes (may also be Business Unit, Segment, etc.)
- System
 - An entity consisting of hardware, software, workers and information ... that provides services used by an enterprise in meeting its purpose or mission



A System

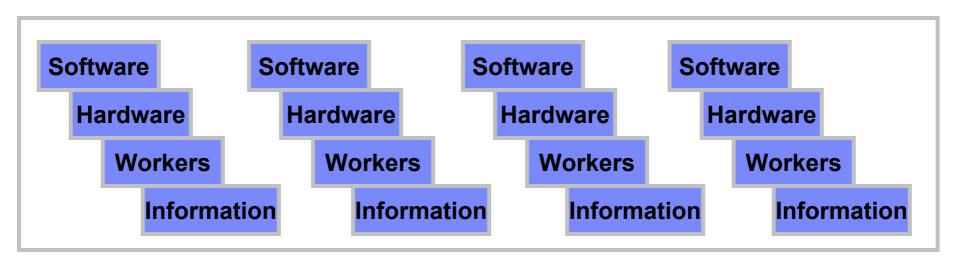
- Made up of
 - Software
 - Hardware
 - Workers (people)
 - Information (data)





A System of Systems

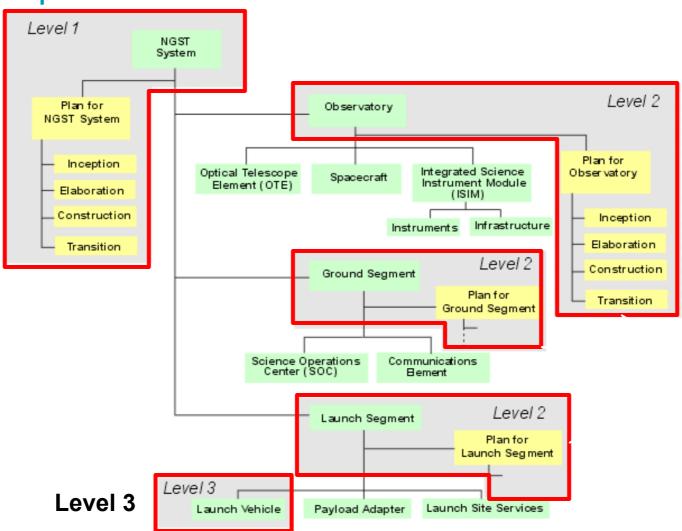
- Consider a system to be made up of a collection of other systems, each made up of software, hardware, workers and information
 - A "system of systems"





An Example

Level 1



Level 2



Applying the Pattern

- Enterprise Architecting
 - The decomposition of an enterprise into its respective elements can be expressed in terms of a "system of systems"
- Strategic Reuse
 - Reusable assets and their relationships can be described in terms of a "system of systems"
- Systems Engineering
 - ▶ The system as a whole can be expressed in terms of a superordinate system, and each of the elements that comprise the system can be expressed in terms of a subordinate system
- Enterprise Application Integration
 - ▶ The context within which a legacy system fits can be described in terms of a superordinate system, with the legacy system itself represented as a subordinate system
- Packaged Application Development
 - The packaged application may represent a subordinate system (if it is a "piece") or a superordinate system (if it is a "whole")
- Outsourced Development
 - ▶ The overall architecture can be described in terms of a superordinate system, with the constituent parts described in terms of subordinate systems
- Service-Oriented Architecture
 - The SOA itself can be described as a superordinate system, and the composite applications and services described as subordinate systems



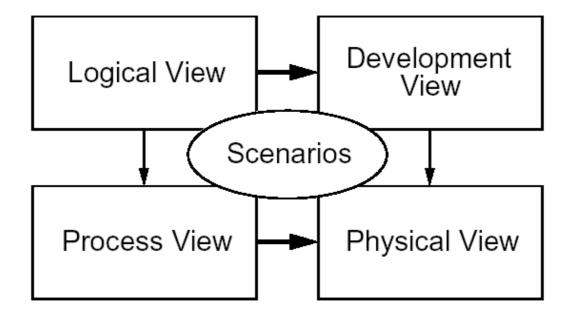
Architectural Representation

- IEEE-1471
 - The IEEE Recommended Practice for Architectural Description of Software-Intensive Systems
 - ▶ This standard provides a conceptual framework for architectural description and defines what is meant by a 1471-compliant architectural description
- 4 + 1 Views of Software Architecture
- Siemens
- DoDAF
- MoDAF
- ToGAF
- RM-ODP
- The Zachman Framework
- RUP for Systems Engineering (RUP-SE)
- ...





Describing an Architecture – Kruchten 4+1 views





Describing an Architecture – Zachman framework

Abstractions Perspectives	Data	Function	Network	People	Time	Motivation
Scope Planner						
contextual						
Enterprise Model Owner conceptual						
1						
System Model Designer						
logical						
Technology Constrained Model Builder physical						
Detailed Representations Subcontractor out-of-context						
Functioning Enterprise						



Describing an Architecture – Cantor (RUP-SE)

Viewpoint Level	Worker	Logical	Information	Physical	Process
Context					
Analysis					
Design					
Implementation					



Agenda

- What are the characteristics of an Architecture?
- What are the characteristics of an Architect?
- What are the characteristics of Architecting?
- What are the benefits of Architecting?
- What is a large-scale system?
- A worked example
 - Summary



An example

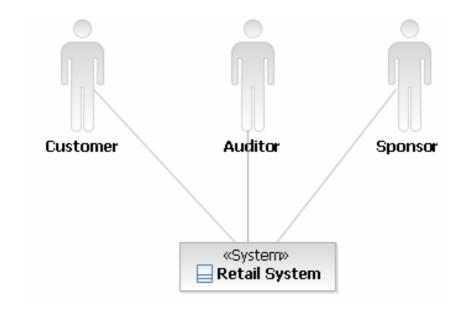
- A retail store
- Selling books, videos, DVDs, music CDs, etc.



Is a sales clerk inside or outside the system?

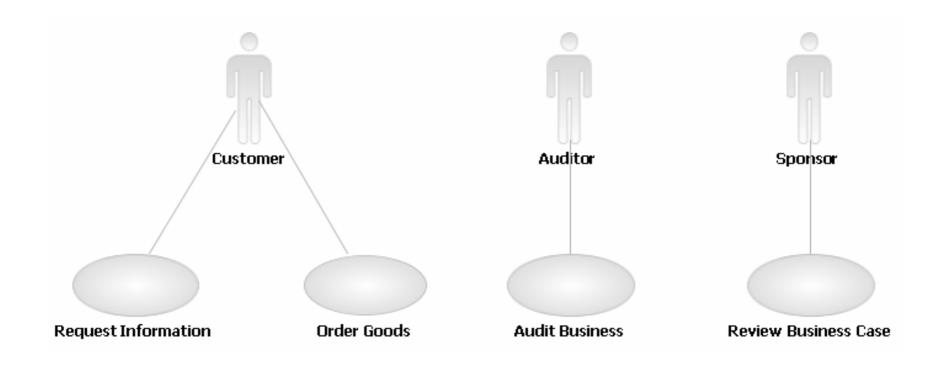


Level 1: Context Diagram (initial)





Level 1: Use-Case Model





Level 1: Use-Case Model

- Basic Flow of the "Order Goods" Business Use Case
 - The use case starts when the Customer initiates the placing of an Order for Products.
 - An appropriate Order is placed that contains the Products to be purchased, along with the relevant quantity of each Product. The Customer receives the ordered Products and a request for payment.
 - 3. The Customer pays for the Order.
 - 4. The use case ends.



Level 1: Use-Case Model

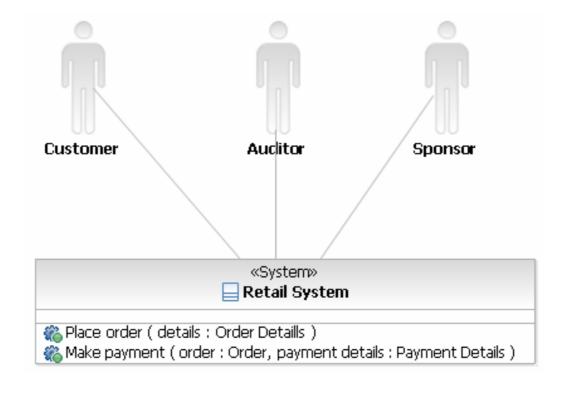
- Basic Flow of the "Order Goods" Business Use Case
- The system is treated as a "black box"
 - ▶ How the order is fulfilled and payment requested is internal to the system

```
1: Place order ( details : Order Detaills )

2: Make payment ( order : Order, payment details : Payment Details )
```



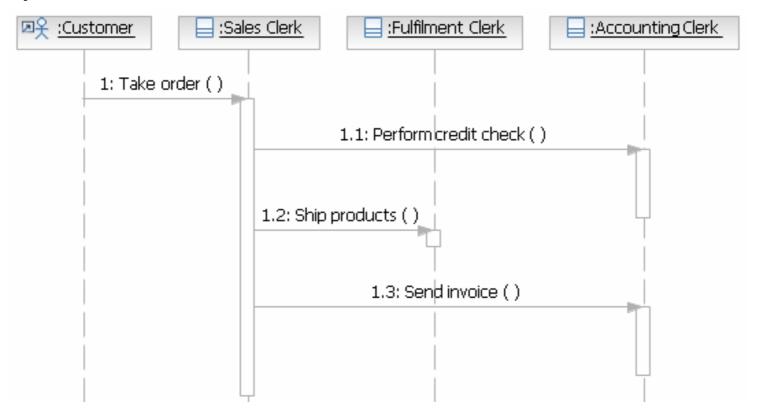
Level 1: Context Diagram (partial)





Level 1: Operation Realization

- For "Place order" operation
- The system is treated as a "white box"





Level 1: Operation Realization

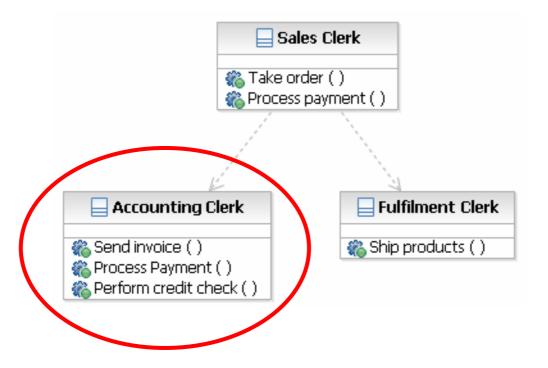
For "Make Payment" operation

```
1: Process payment ( )

1.1: Process Payment ( )
```

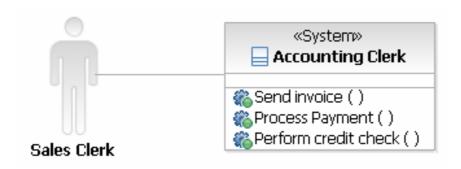


From Level 1 to Level 2





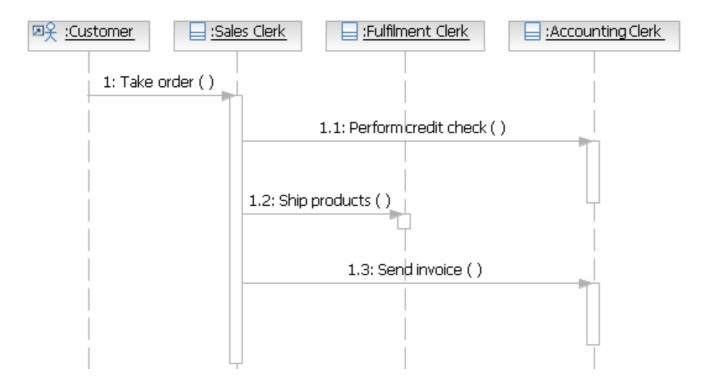
Level 2: Context Diagram





Level 1: Operation Realization

- What about non-functional requirements?
- What about other viewpoints (other than logical or worker)?





Classifying Requirements with "FURPS+"

- FURPS
 - Functionality
 - Usability
 - Reliability
 - Performance
 - Supportability
- + Constraints
 - Design requirements
 - Implementation requirements
 - Interface requirements
 - Physical requirements

Functional requirements

Non-functional requirements

*The FURPS classification was devised by Robert Grady at Hewlett-Packard



"FURPS+" - Functionality

- All functional requirements
- Usually represent main product features
 - ▶ E.g. Order Processing requirements
- Can also be architecturally significant
 - Auditing, Licensing, Localization, Mail, Online help, Printing, Reporting, Security, System management, Workflow

Can software (alone) satisfy these requirements?



"FURPS+"

- Usability
 - User interface issues such as accessibility, aesthetics and consistency
- Reliability
 - Availability, accuracy, recoverability
- Performance
 - Throughput, response time, recovery time, start-up time
- Supportability
 - Testability, adaptability, maintainability, compatibility, configurability, installability, scalability and localizability

Can software (alone) satisfy these requirements?





"FURPS+"

- Design requirement
 - Constrains the design
 - E.g. a relational database is required
- Implementation requirement
 - Constrains the coding or construction
 - ▶ E.g. required standards, platform or implementation language
- Interface requirement
 - A requirement to interact with an external item
- Physical requirement
 - A physical constraint imposed on the hardware used to house the system; for example, shape, size and weight

Can software (alone) satisfy these requirements?





Describing an Architecture – Cantor (RUP-SE)

Viewpoint Level	Worker	Logical	Information	Physical	Process
Context					
Analysis	Subsystem	Subsystem		Locality	
Design					
Implementation					



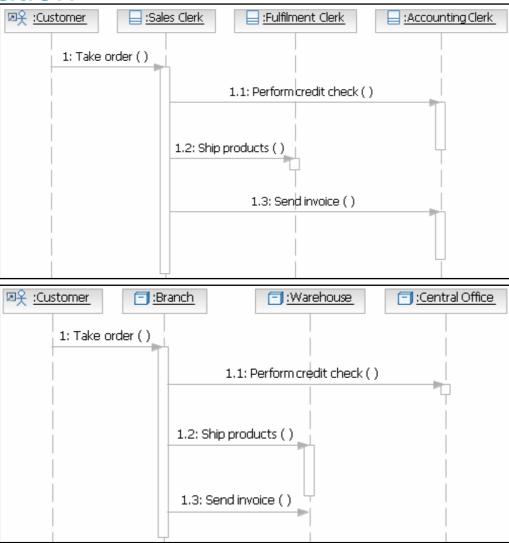
Level 1: Operation Realization

- For "Place order" operation
- This is "Joint realization" across different viewpoints (logical, worker, physical)

Step	Action Performed	Subsystem	Locality	Budgeted Requirements
1	The order details are taken	Sales Clerk	Branch	60 seconds
2	A credit check is performed	Accounting Clerk	Central Office	10 seconds
3	The products are shipped to the customer	Fulfilment Clerk	Warehouse	1 day
4	An invoice is sent to the customer	Accounting Clerk	Warehouse	1 day



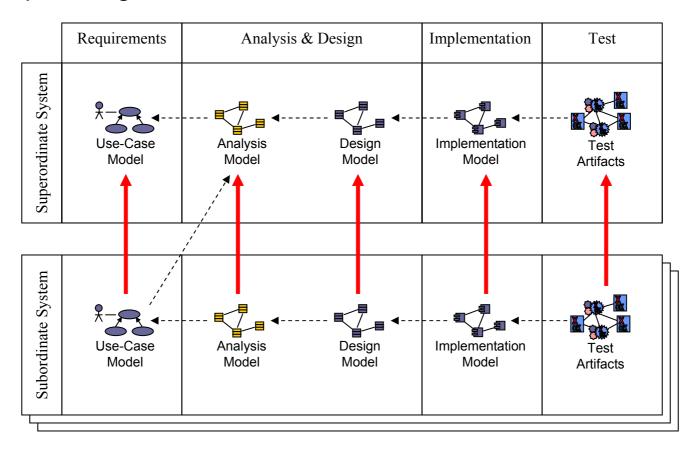
Joint Realization





The "System of Interconnected Systems" Pattern

An example using the Rational Unified Process





Distributed Development / Outsourcing

- Stay in control ©
- "Subcontractors" (internal or outsourced) must be managed
- Requires a project management contract
- Requires an architectural contract
- Requires a "joined up" development environment
 - Processes, tools, training, assets, ...



Programme / Project Governance

- Programme concerns
 - Alignment of projects within a programme
- Alignment of project management work products
 - Programme / project vision
 - Programme / project plans (schedules, budgets, signoff points, funding, releases)
- Alignment of project management processes
 - Scope (requirements) management
 - Change management
 - Test management
 - Risk and issues management
 - Quality management
 - Measurement / metrics gathering
 - Programme / project management reviews
 - ▶ Configuration management
 - etc.





Architectural (Solution) Governance

- Architectural concerns
 - Alignment of subordinate systems with the superordinate system
- Alignment of architectural work products
 - Requirements model
 - Design model
 - Implementation model
 - Data model
 - Standards and guidelines
 - Infrastructure definition
- Alignment of architectural processes
 - Identification / refinement of interfaces
 - Identification / refinement of architectural components
 - Identification / refinement of architectural component properties (cost, performance)
 - Architecture reviews
 - etc.





Summary

- "Systems" thinking requires us to think beyond software
 - Systems engineering, enterprise architecture, strategic reuse, ...
- Certain qualities cannot be achieved by software alone
 - ▶ Performance, reliability, ...
- Software/systems engineering principles and practices can scale to support the architecting of large-scale systems
- The "system of interconnected systems" pattern provides a means of managing complexity within such initiatives





Questions







Thank You

Peter Eeles (peter.eeles@uk.ibm.com)