Impact 6.1 Server Integration to existing Tivoli Integrated Portal (TIP)

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Agenda

- What Is IBM Tivoli Netcool/Impact?
- What is Tivoli Integrated Portal (TIP)
- Standalone Impact 6.1 Server and Standalone TIP Server (GUI server)
- Standalone Impact 6.1 Server and Existing 6.1 Impact / Gui Server
- Standalone Impact 6.1 Server and Existing TBSM 6.1
- Standalone Impact 6.1 Server and Existing WebGUI / TIP (2.2)
- Q&A

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What Is IBM Tivoli Netcool/Impact?

- IBM Tivoli Netcool/Impact streamlines event and alert management, business service management, and incident and problem management processes, improving time to resolution.

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What Is IBM Tivoli Integrated Portal (TIP)?

- Web-based products built on the Tivoli Integrated Portal framework share a common user interface where you can launch applications and share information.

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Install Standalone Impact 6.1 Server / TIP (GUI server)

- Using the installer in GUI mode
  - Obtain the Impact 6.1 installation files for your OS
  - Untarred TIVOLI_NETCOOL_IMPACT_6.1_AIX64_ML.tar
  - cd Impact/
  - run: **setuplinux.bin** (use [-i console] option for console mode installation **or** use [-i silent -f <*full path to your response file*>] option for silent mode installation)

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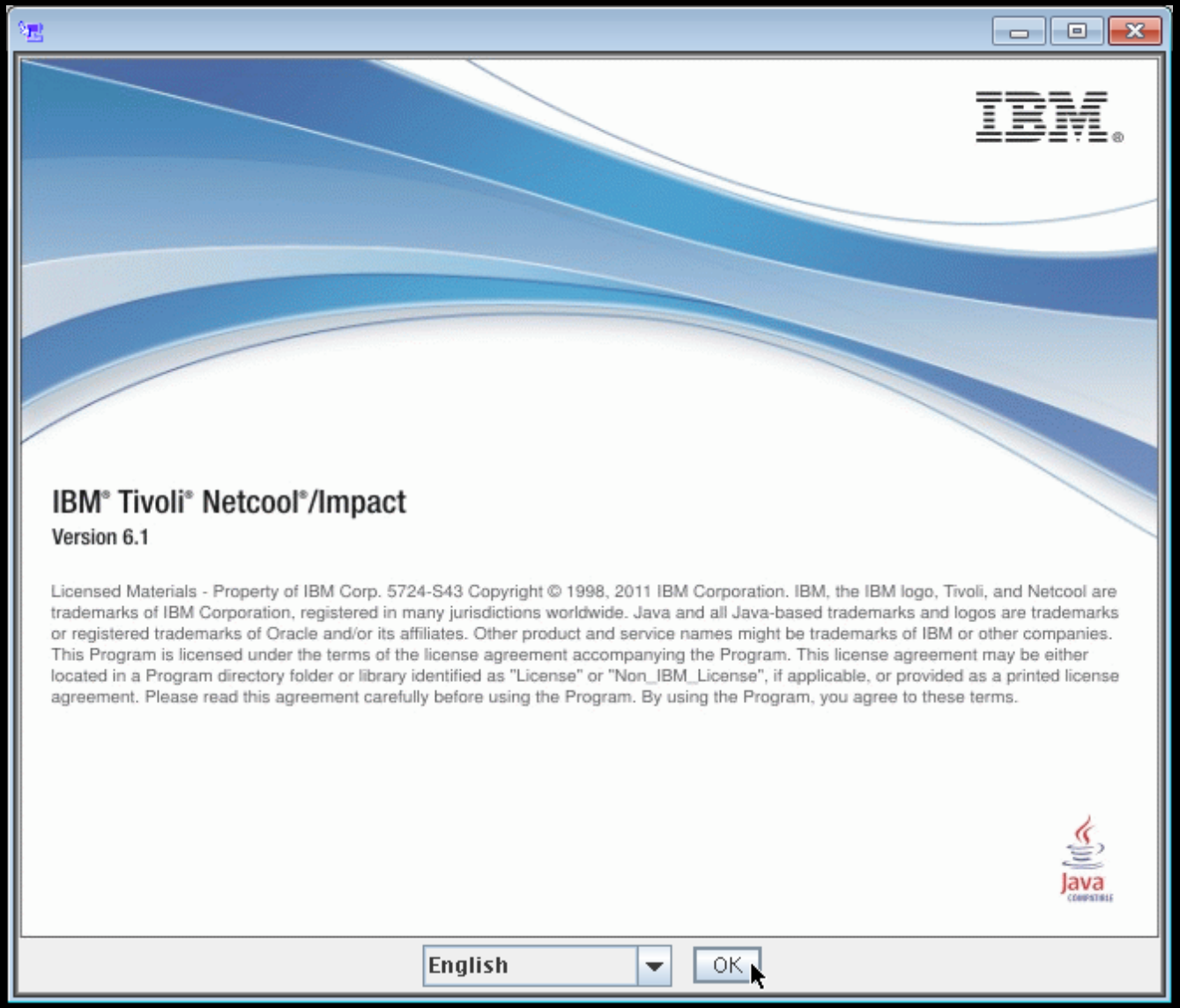
Installing Standalone Impact 6.1 Server



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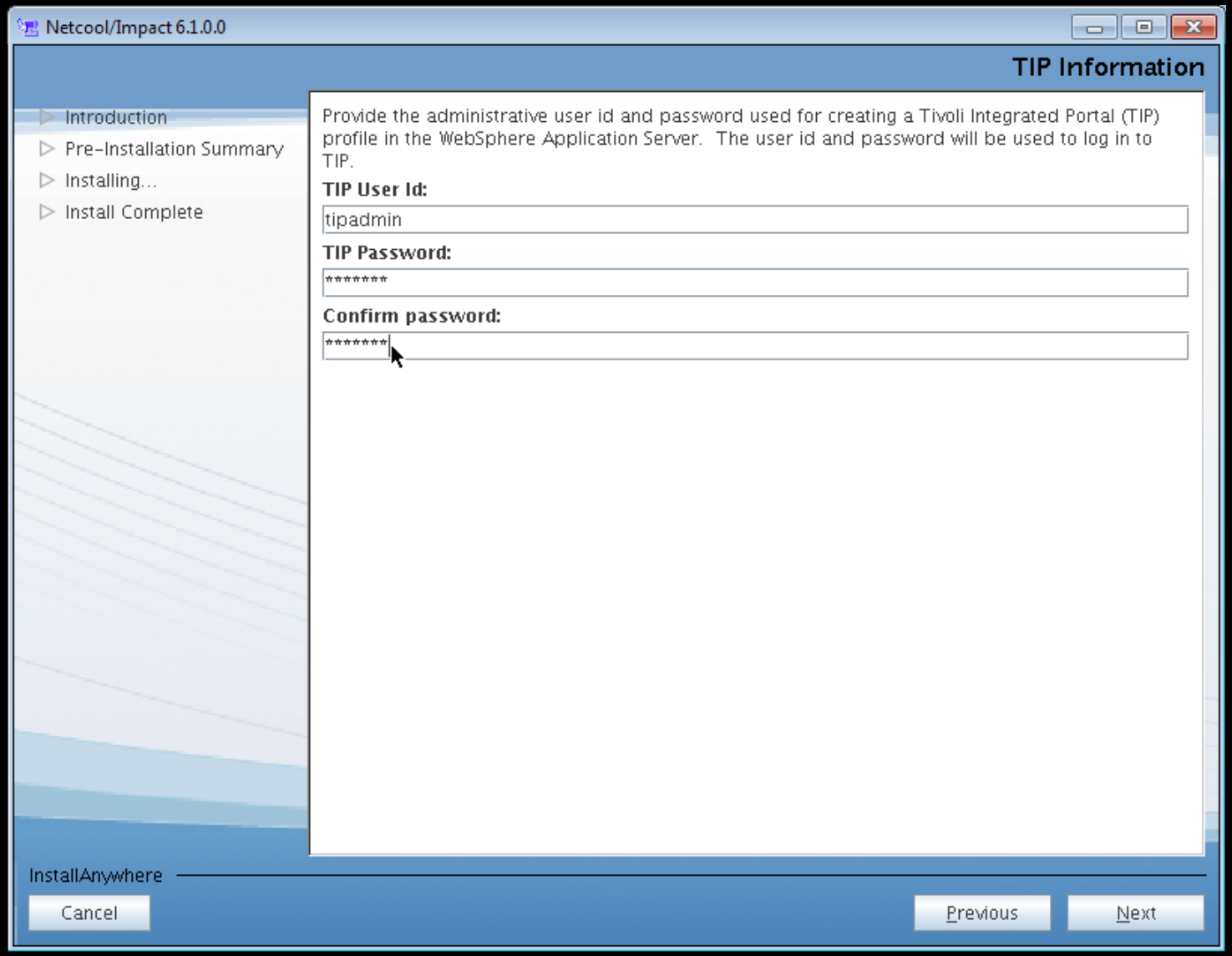
Installing Standalone Impact 6.1 Server



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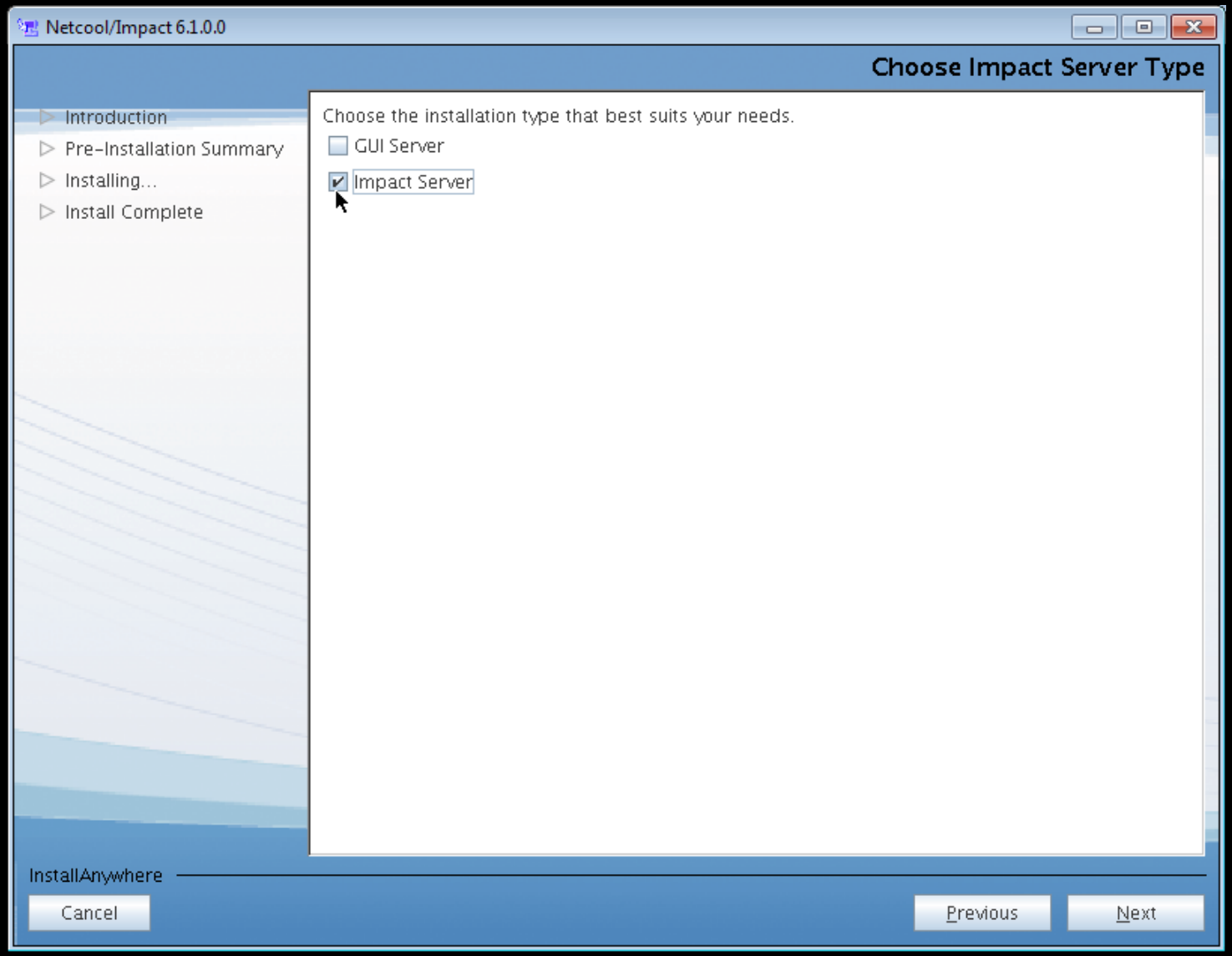
Installing Standalone Impact 6.1 Server



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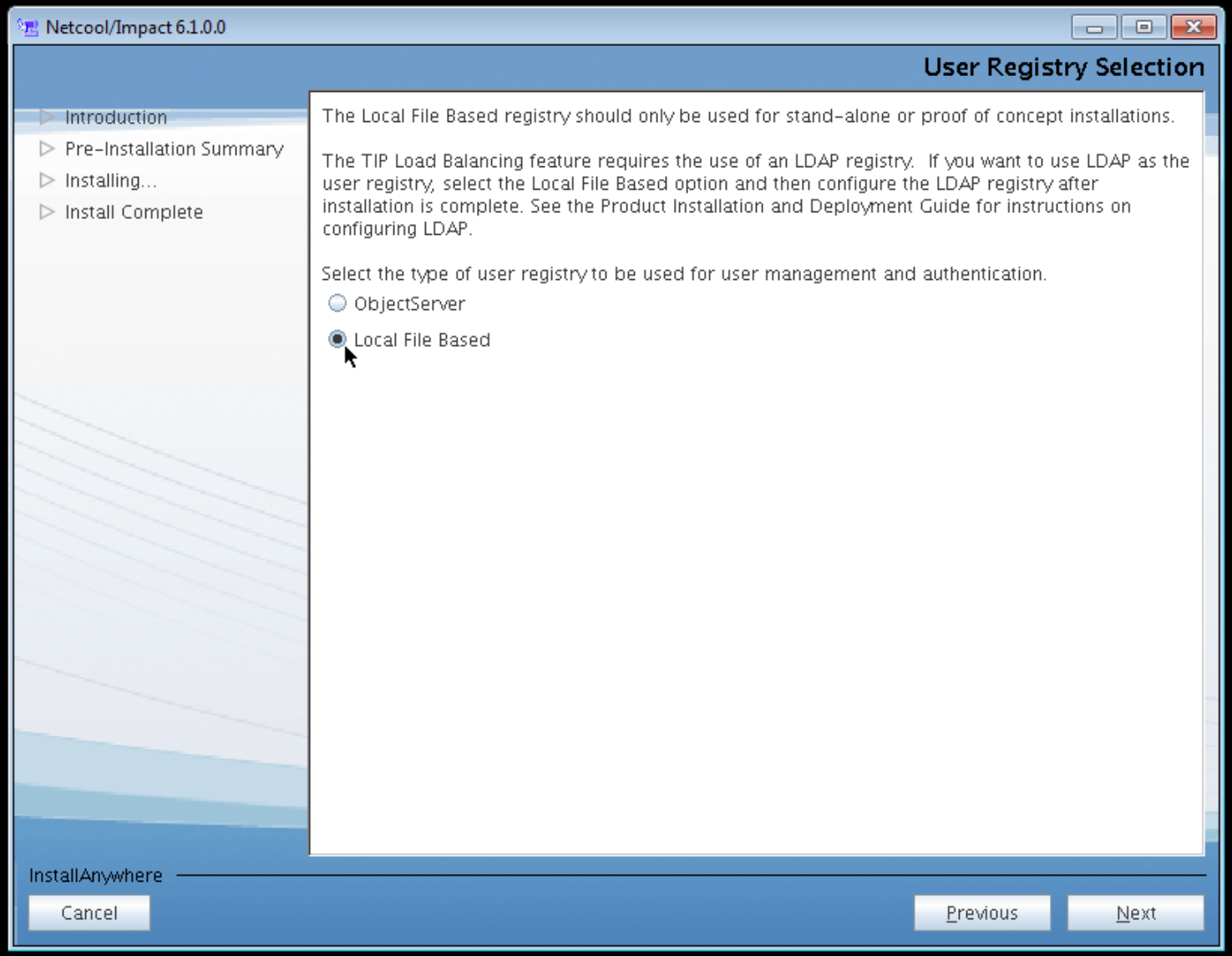
Installing Standalone Impact 6.1 Server



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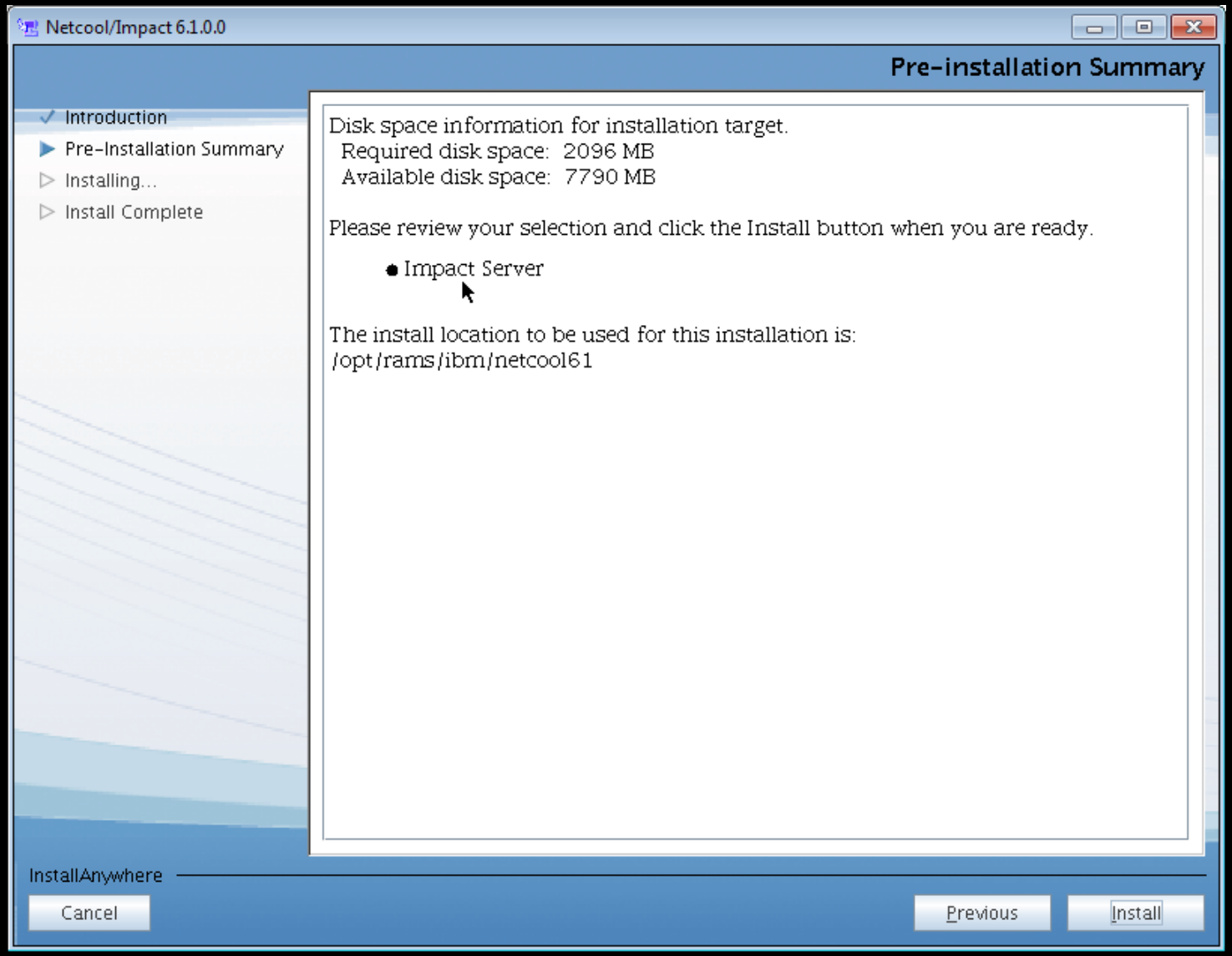
Installing Standalone Impact 6.1 Server



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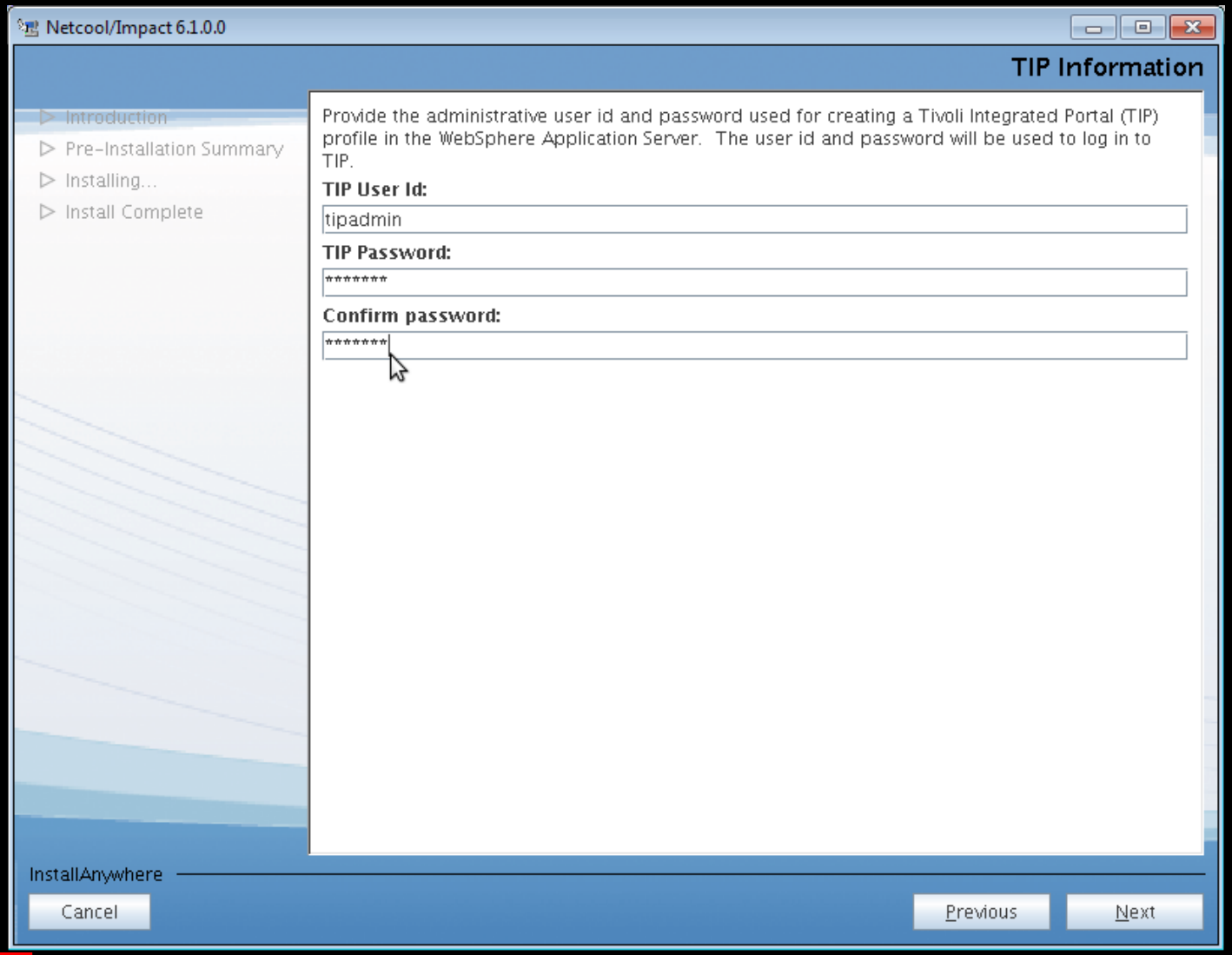
Installing Standalone TIP Server (GUI server)

- run: setuplinux.bin



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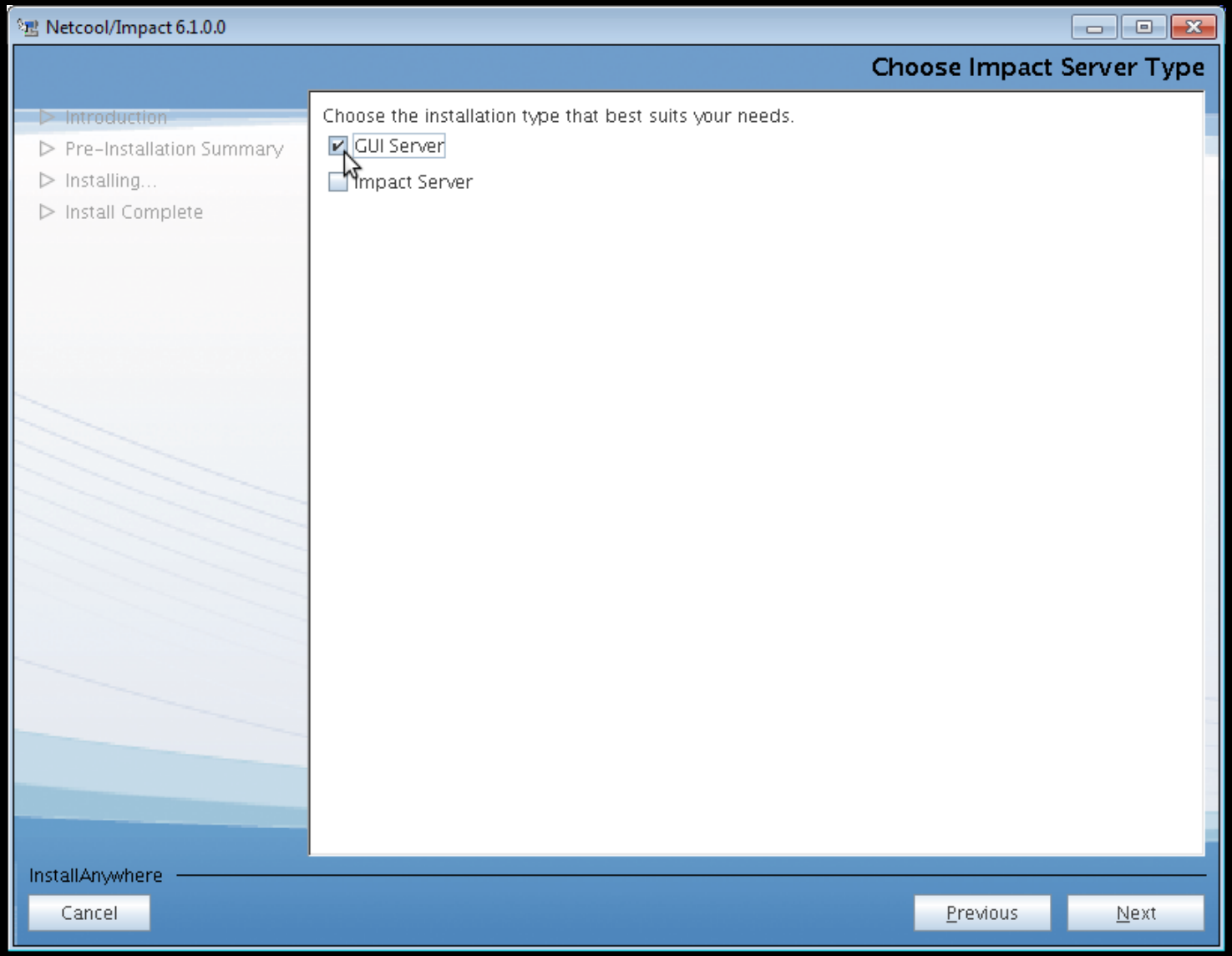
Installing Standalone TIP Server (GUI server)



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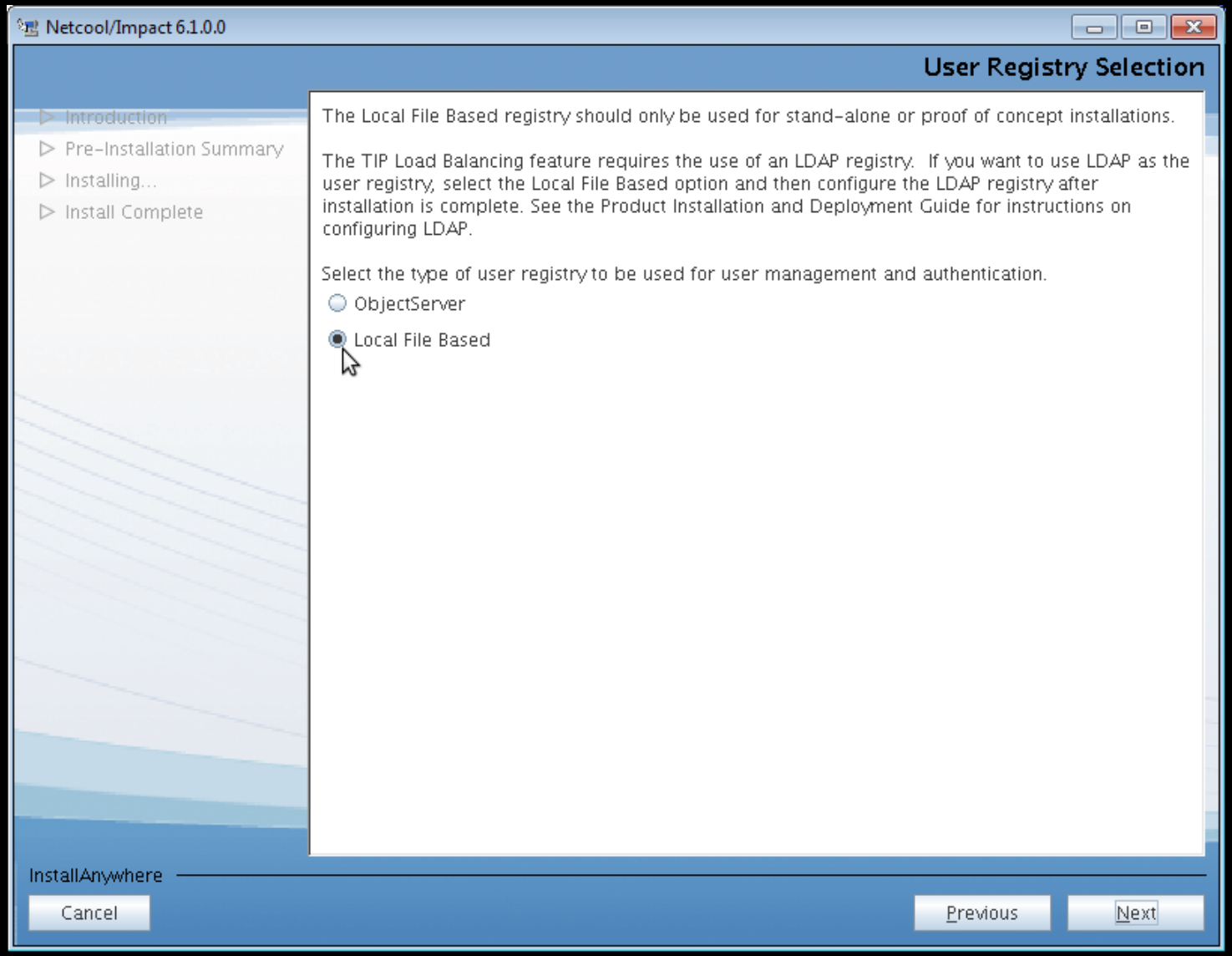
Installing Standalone TIP Server (GUI server)



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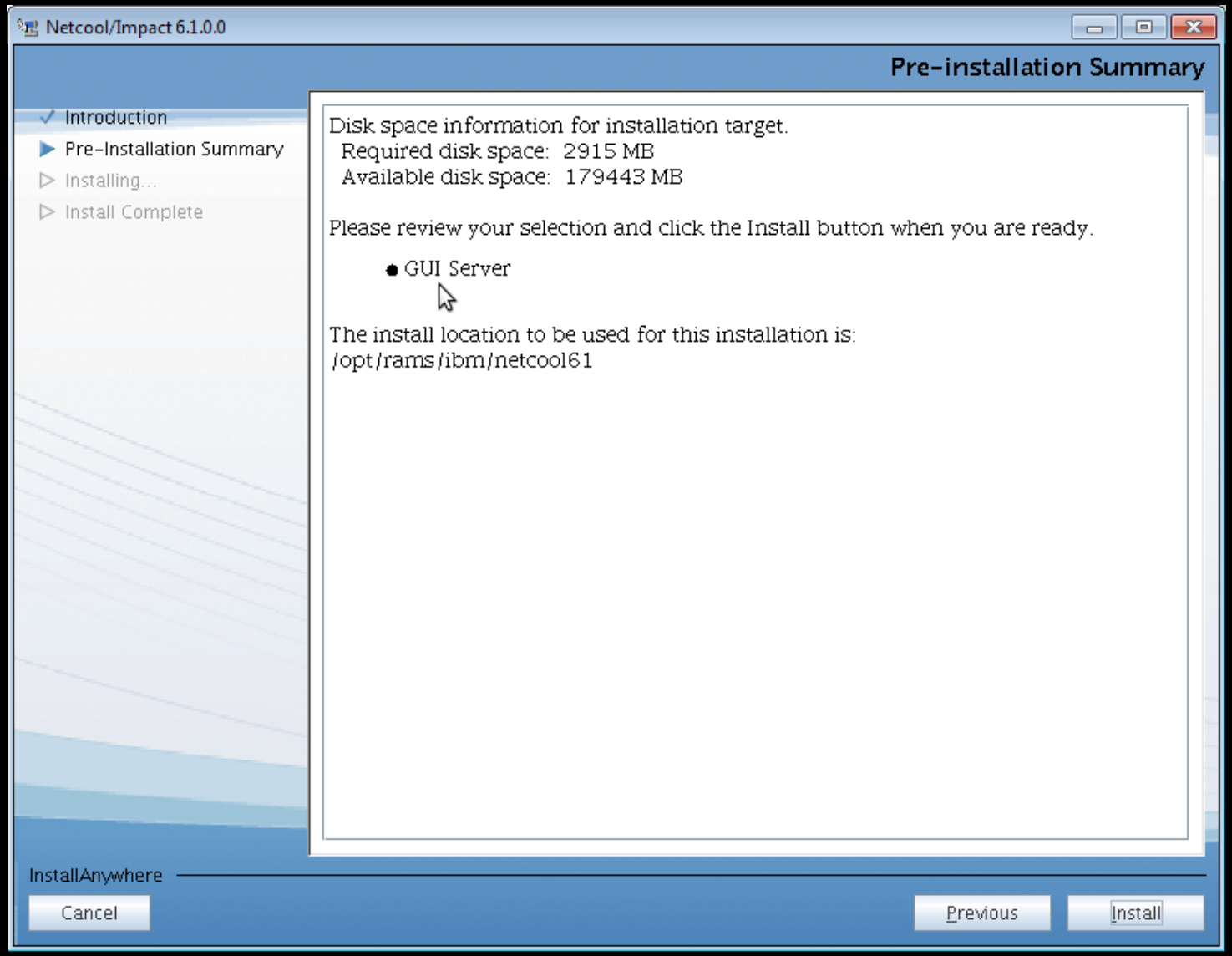
Installing Standalone TIP Server (GUI server)



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Post-Install Logging into TIP Server (GUI Server)

- Open supported Web Browser and enter the following url,
  https://<*host*>:<*port*>/ibm/console

  i.e.

  https://nc905311322 3.tivlab.austin.ibm.com:16311/ibm/console

- Log in using tipadmin and <*password*> (you've selected during the installation)

- Netcool/Impact 6.1 supports the following browsers:
  - Microsoft Internet Explorer 7.0 and 8.0 on Windows (**IE 9.0** on Windows with install of Impact Fix Pack 1)
  - Mozilla Firefox 3.6 on the following operating systems (**Firefox ESR 10.0** with Fix Pack 1):
    - Aix 6.1 Power system
    - Red Hat Enterprise Linux (RHEL) 5.0 Advanced Platform System z®
    - Red Hat Enterprise Linux (RHEL) 5.0 Advanced Platform x86-32 and x86-64
    - SUSE Linux Enterprise Desktop (SLED) 10.0 x86-32 and x86-64
    - SUSE Linux Enterprise Server (SLES) 10.0 System z
    - SUSE Linux Enterprise Server (SLES) 10.0 x86-32 and 86-64
    - Solaris 10 SPARC
    - Windows

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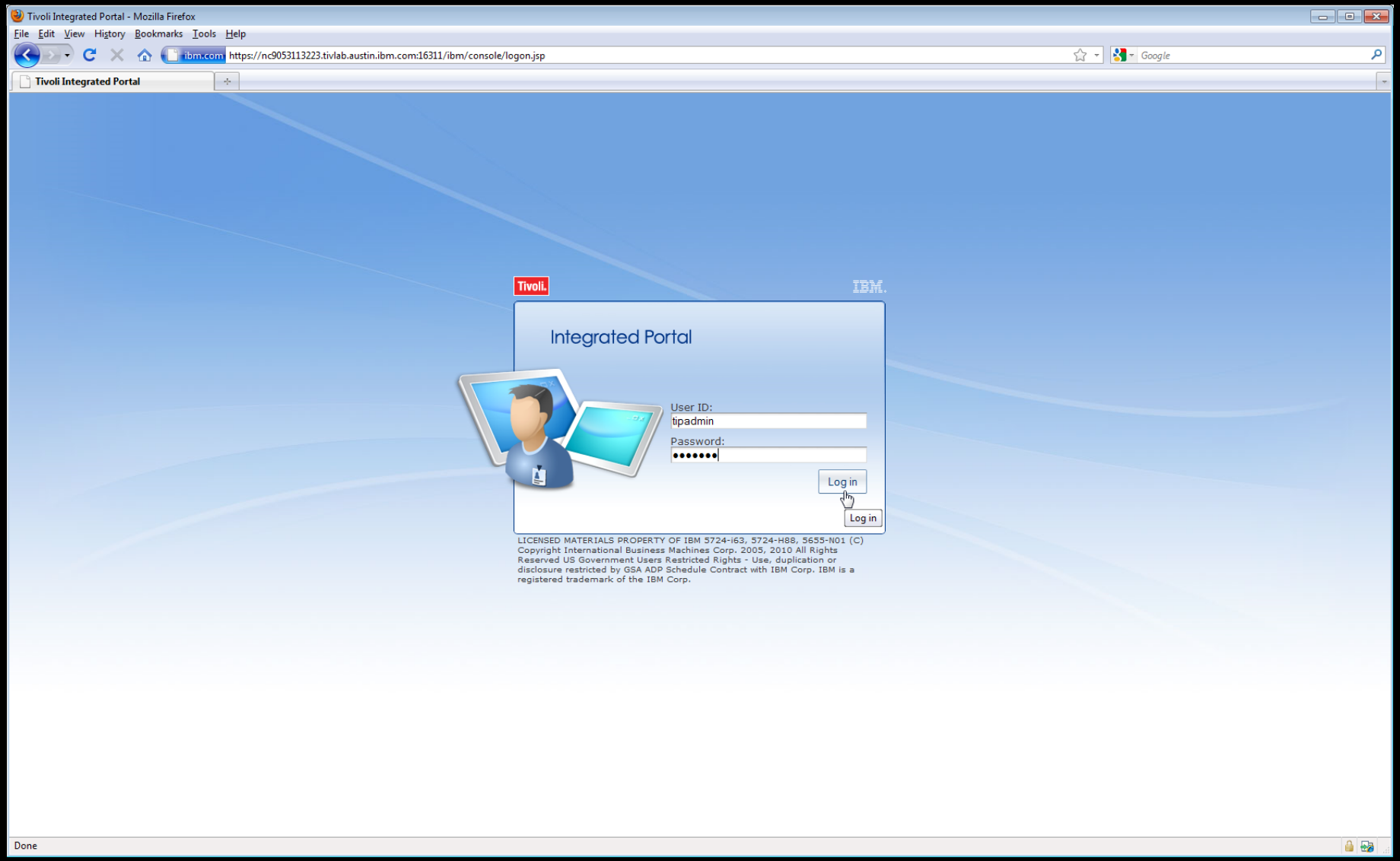
Standalone Impact 6.1 Server and Standalone TIP Server (GUI server)



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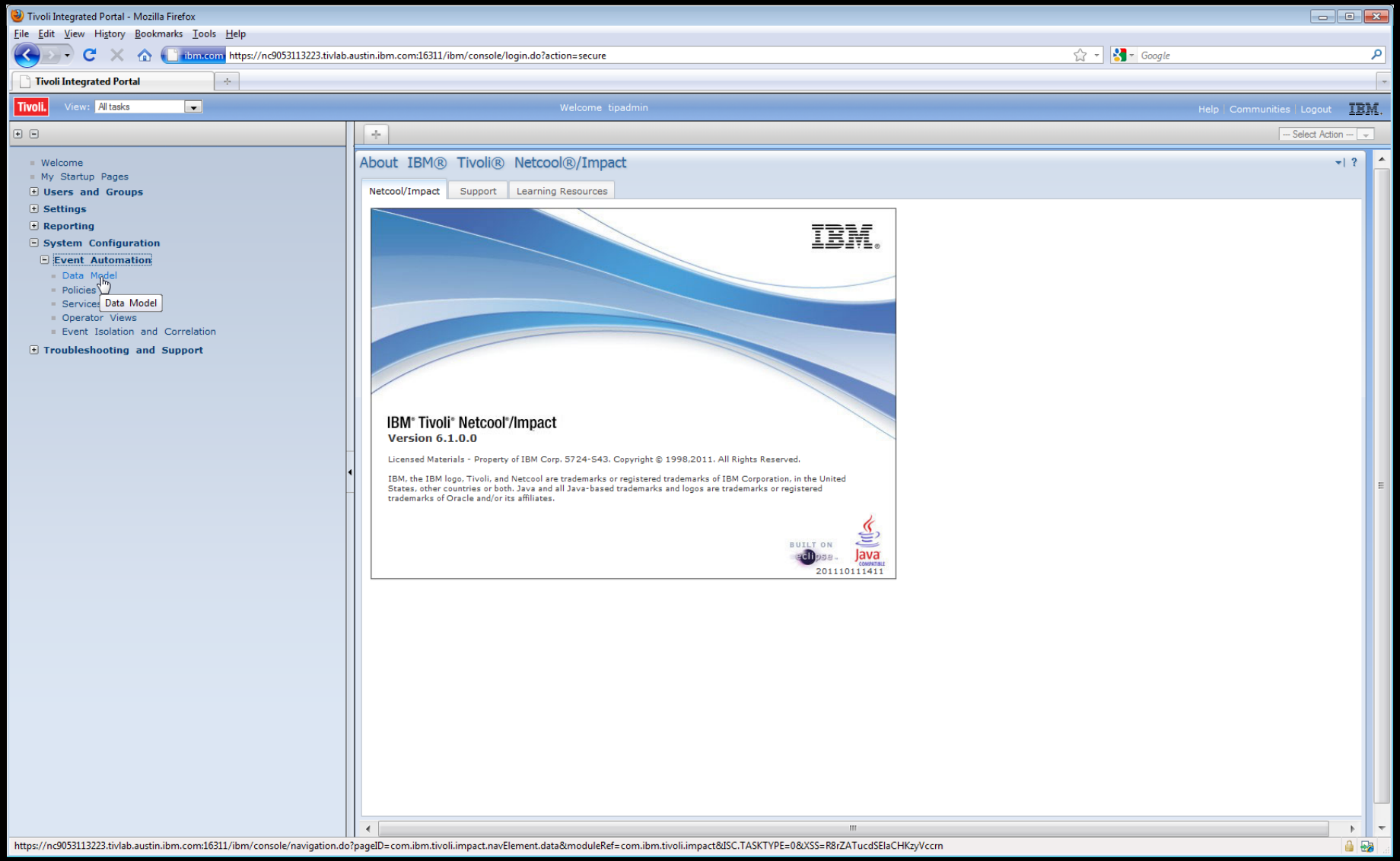
Standalone Impact 6.1 Server and Standalone TIP Server (GUI server)



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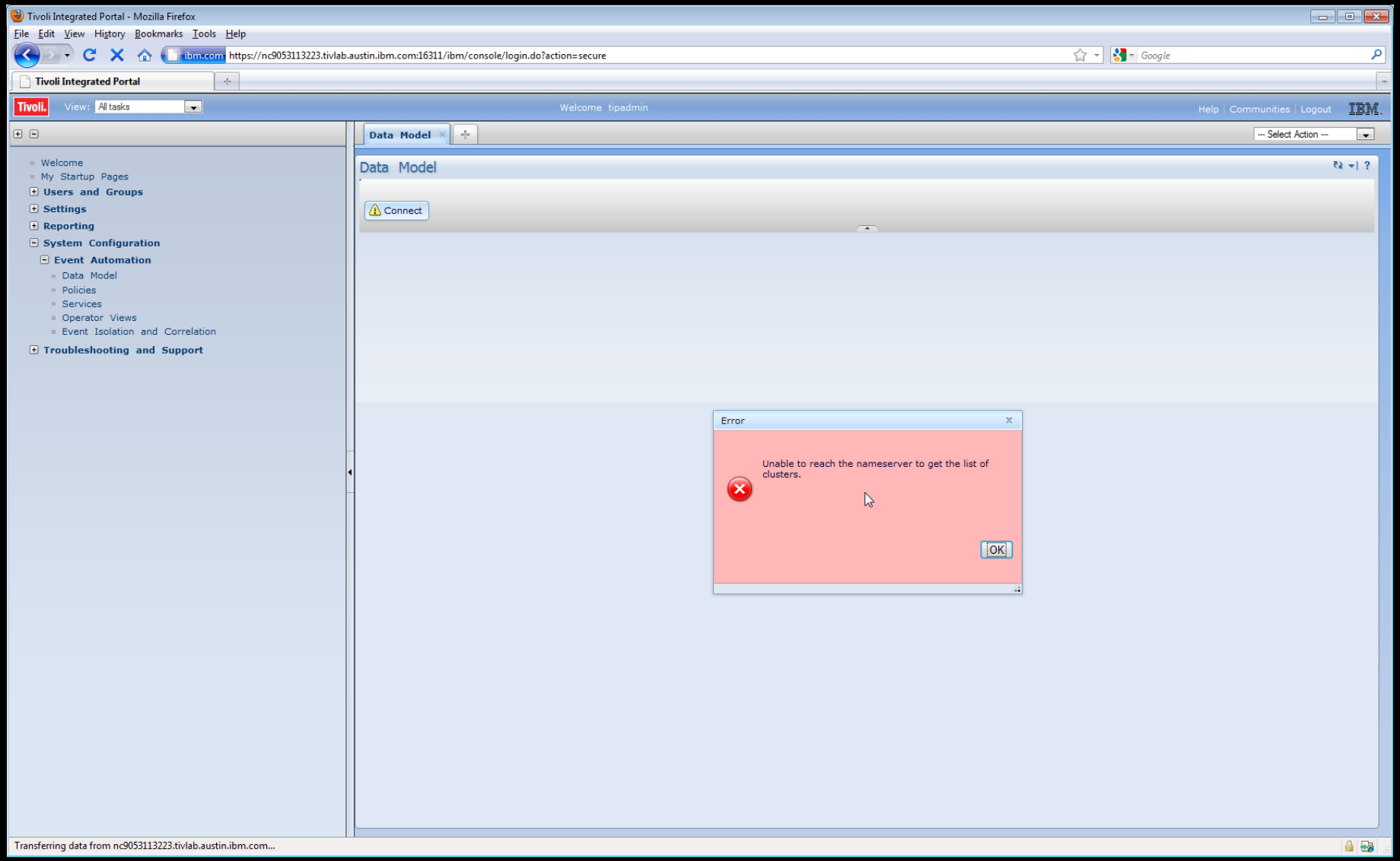
Standalone Impact 6.1 Server and Standalone TIP Server (GUI server)



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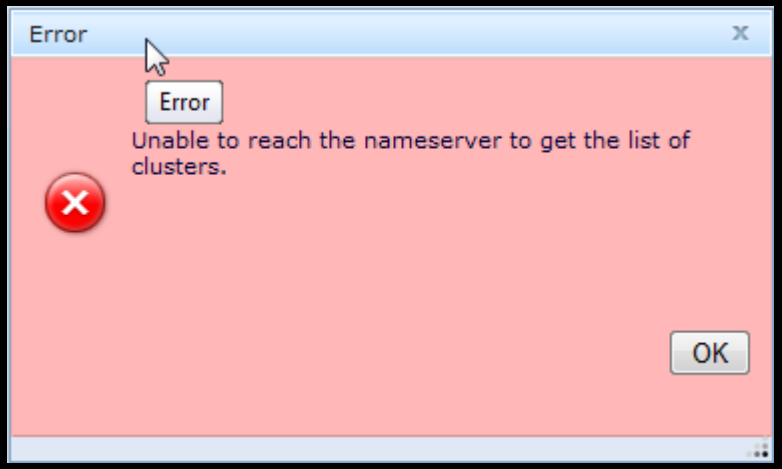
Standalone Impact 6.1 Server and Standalone TIP Server (GUI server)



- This could mean either the Impact Server, which TIP is attempting to connect to is either unavailable OR the nameserver information on the TIP server is incorrect.
- After the Impact Server is verified running, the next step would be to check the nameserver configuration on TIP. Do this by viewing the <Install_Dir>/impact/etc/namerver.props file. The nameserver.props on TIP has to **include** the Impact Server's nameserver hostname and port information.

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Standalone Impact 6.1 Server and Standalone TIP Server (GUI server)

Here's Impact Server's $IMPACT_HOME/etc/namerver.props file:

---

impact.nameserver.0.host=nc9053115086.tivlab.austin.ibm.com

impact.nameserver.0.port=9080

impact.nameserver.0.location=/nameserver/services

Here's TIP's current <Install_Dir>/impact/etc/namerver.props file:

---

impact.nameserver.0.host=nc9053113223.tivlab.austin.ibm.com

impact.nameserver.0.port=9080

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Standalone Impact 6.1 Server and Standalone TIP Server (GUI server)

- On the TIP server you need to run:

  # <Install_Dir>/impact/install/nci_configuration_utility

```
===============================================================================
          Choose Install Set
          ------------------

          Please choose the Install Set to be installed by this installer.

             ->1- Create a new Impact Server
               2- Configure Name Servers

          ENTER THE NUMBER FOR THE INSTALL SET, OR PRESS <ENTER> TO ACCEPT THE DEFAULT
               : 2

          ===============================================================================
```

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Standalone Impact 6.1 Server and Standalone TIP Server (GUI server)

```
 Name Server Configuration
--------------------------

Do you want to import a nameserver.props file? (Y/N): n

------------------------------
Next is a summary of host:port pairs found from import or prepopulated, list
could be blank if nothing found.

==== Initial host:port list  start ===
        1) nc9053113223.tivlab.austin.ibm.com:9080
==== Initial host:port list end    ===


Modify the list by deleting element, adding element or moving element up or
down.;
    Format for request: numberForAction,numberForListElement

        numberForActions are:
            1 - add new element, can have an element number, if so means add
                after element, default is to add to the bottom of the list
            2 - delete element
            3 - move specified element up one
            4 - move element down one
            5 - finished work exit list
Type in action number and element number where appropriate.: 2,1


==== Updated host:port list start ===

==== Updated host:port list end    ===
```


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Standalone Impact 6.1 Server and Standalone TIP Server (GUI server)

```
Type in action number and element number where appropriate.: 1

Specify host:port pair: nc9053115086.tivlab.austin.ibm.com:9080

==== Updated host:port list start ===

        1) nc9053115086.tivlab.austin.ibm.com:9080

==== Updated host:port list end    ===

Type in action number and element number where appropriate.: 5

------------------------------------------------------------

Summary of input.

NameServer and Port pairs nc9053115086.tivlab.austin.ibm.com:9080

  ->1- Accept and Next
    2- Previous
    3- Enter panel again
    4- Quit

Check data you have entered and choose what to do next:  <ENTER>

================================================================================
Cycle eWAS server
-----------------

Modifying the Name Server properties requires that the eWAS server be stopped
and restarted so that the new properties are activated. To stop and restart
eWAS now select yes(y), to manually restart eWAS server later select no(n).

Select yes(y) to stop and restart the eWAS server (Y/N): y
```


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Standalone Impact 6.1 Server and Standalone TIP Server (GUI server)

```
Summary of input.

Customer requested: Restart eWAS server

IS THIS CORRECT? (Y/N): y


===============================================================================
TIP Information
---------------

TIP User Id:      (DEFAULT: tipadmin):
TIP Password:     :*******
Confirm password::*******
-------------------------------------------------------------
  ->1- Accept and Next
    2- Previous
    3- Enter panel again
    4- Quit

Check data you have entered and choose what to do next : <ENTER>


===============================================================================
Pre-Installation Summary
------------------------

Please Review the Following Before Continuing:

Product Name:
    Netcool/Impact New Server


PRESS <ENTER> TO CONTINUE: <ENTER>
```


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Standalone Impact 6.1 Server and Standalone TIP Server (GUI server)

```
===============================================================================
Installing...
-------------

 [==================|==================|==================|==================]
 [------------------|------------------|------------------|------------------]


===============================================================================
Install Complete
----------------

Congratulations. The product has been successfully installed. Product name:
Netcool/Impact New Server

/opt/rams/ibm/netcool61

Press "ENTER" to exit the wizard.

PRESS <ENTER> TO EXIT THE INSTALLER: <ENTER>

#
```

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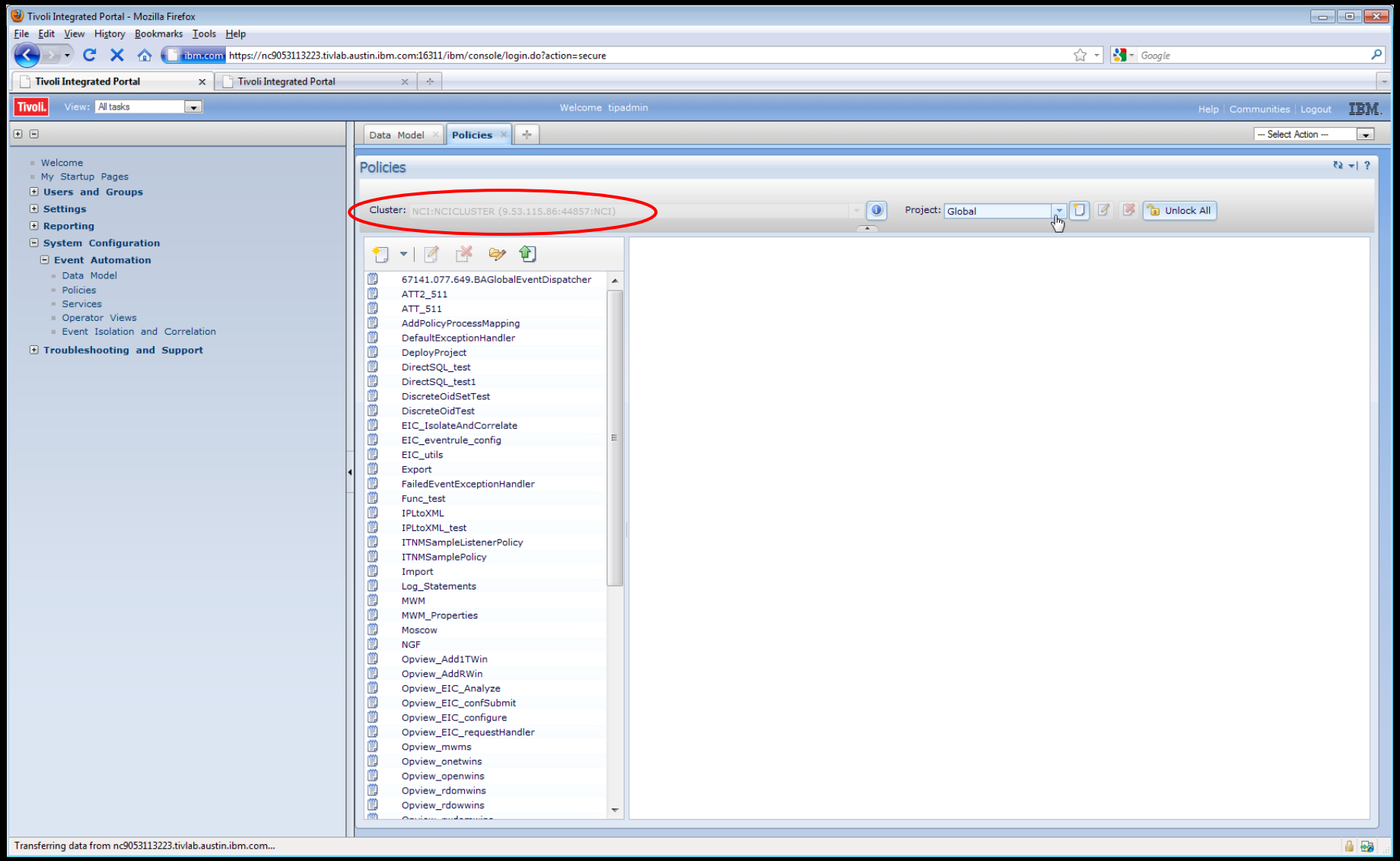
Standalone Impact 6.1 Server and Standalone TIP Server (GUI server)



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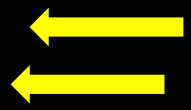
Adding another Standalone Impact 6.1 Server to Existing Standalone Impact 6.1 Server and Standalone TIP Server (GUI server)

- Run the $IMPACT_HOME/install/nci_configuration_utility on the standalone Impact Server you're wishing to add into your existing standalone Impact 6.1 Server and Standalone TIP Server (GUI server)

```
==== Updated host:port list start ===

    1) loryp6lpar.tivlab.austin.ibm.com:9110

==== Updated host:port list end    ===

Modify the list by deleting element, adding element or moving element up or
down.;
  Format for request: numberForAction,numberForListElement

    numberForActions are:
      1 - add new element, can have an element number, if so means add
          after element, default is to add to the bottom of the list
      2 - delete element
      3 - move specified element up one
      4 - move element down one
      5 - finished work exit list
      6 - customer requested new Impact server, default host:port is:
loryp6lpar.tivlab.austin.ibm.com:9110
Type in action number and element number where appropriate.: 1

Specify host:port pair: nc9053115086.tivlab.austin.ibm.com:9080
```



- Important: The nameserver.0.host as defined in your TIP's name server configuration is the first listed nameserver on any additional Impact Server you wish to add into an existing Impact and GUI server installation.

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Adding another Standalone Impact 6.1 Server to Existing Standalone Impact 6.1 Server and Standalone TIP Server (GUI server)

```
==== Updated host:port list start ===

    1) loryp6lpar.tivlab.austin.ibm.com:9110
    2) nc9053115086.tivlab.austin.ibm.com:9080

==== Updated host:port list end    ===


Modify the list by deleting element, adding element or moving element up or
down.;
  Format for request: numberForAction,numberForListElement

     numberForActions are:
        1 - add new element, can have an element number, if so means add
            after element, default is to add to the bottom of the list
        2 - delete element
        3 - move specified element up one
        4 - move element down one
        5 - finished work exit list
        6 - customer requested new Impact server, default host:port is:
loryp6lpar.tivlab.austin.ibm.com:9110
Type in action number and element number where appropriate.: 3,2


==== Updated host:port list start ===

    1) nc9053115086.tivlab.austin.ibm.com:9080
    2) loryp6lpar.tivlab.austin.ibm.com:9110

==== Updated host:port list end    ===
```


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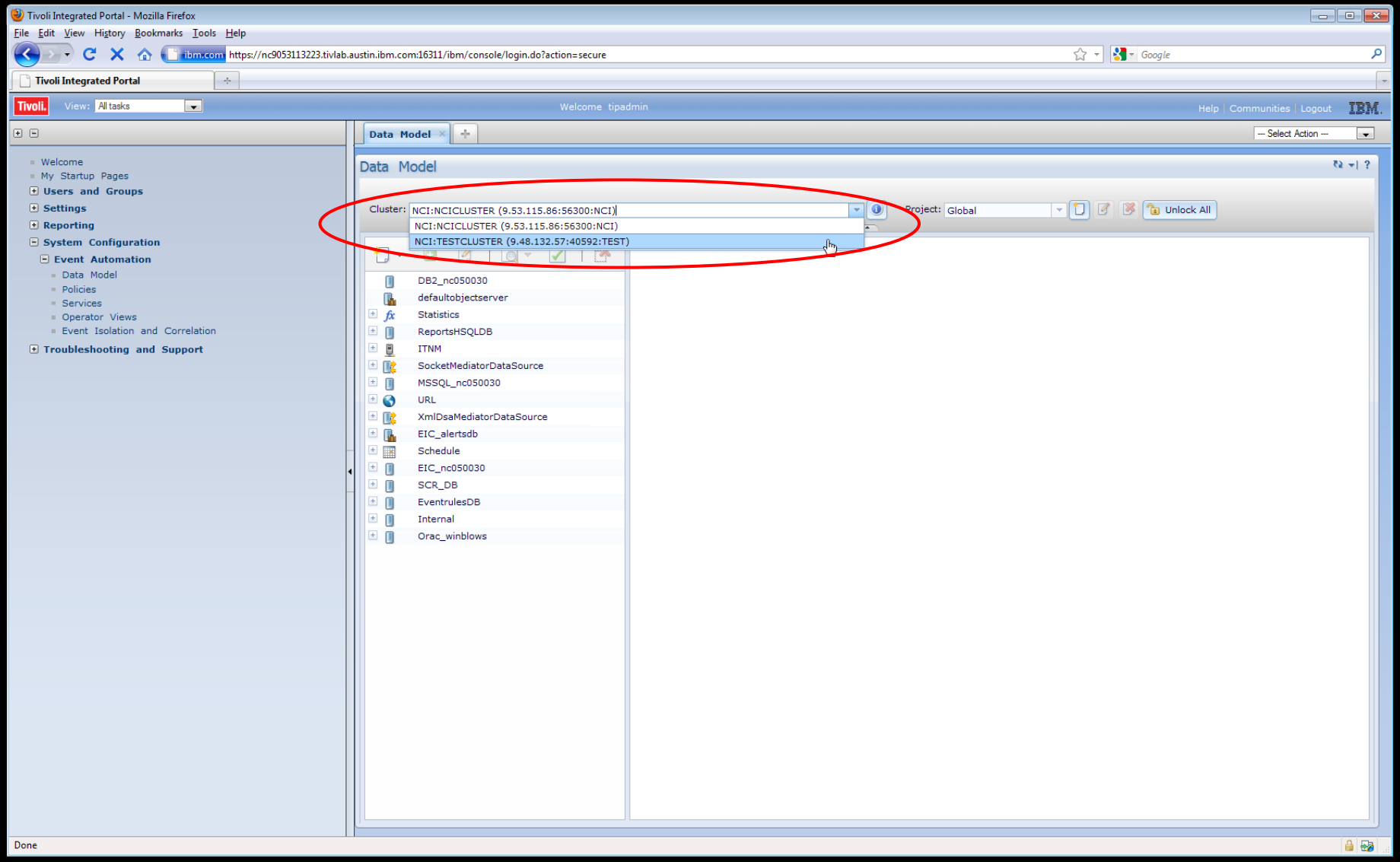
Adding another Standalone Impact 6.1 Server to Existing Standalone Impact 6.1 Server and Standalone TIP Server (GUI server)



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Adding another Standalone Impact 6.1 Server to Existing Standalone Impact 6.1 Server and Standalone TIP Server (GUI server)

- Scenario: Nameserver #1 goes down!!! In this case nameserver #1 is shown as host.0 in the $IMPACT_HOME/etc/nameserver.props file.

  - The current nameserver.props file on recently added Impact Server:

```
impact.nameserver.0.host=nc9053115086.tivlab.austin.ibm.com
impact.nameserver.0.port=9080
impact.nameserver.0.location=/nameserver/services

impact.nameserver.1.host=loryp61par.tivlab.austin.ibm.com
impact.nameserver.1.port=9110
impact.nameserver.1.location=/nameserver/service
```

  - The current nameserver.props file on TIP Server:

```
impact.nameserver.0.host=nc9053115086.tivlab.austin.ibm.com
impact.nameserver.0.port=9080
impact.nameserver.0.location=/nameserver/services
```


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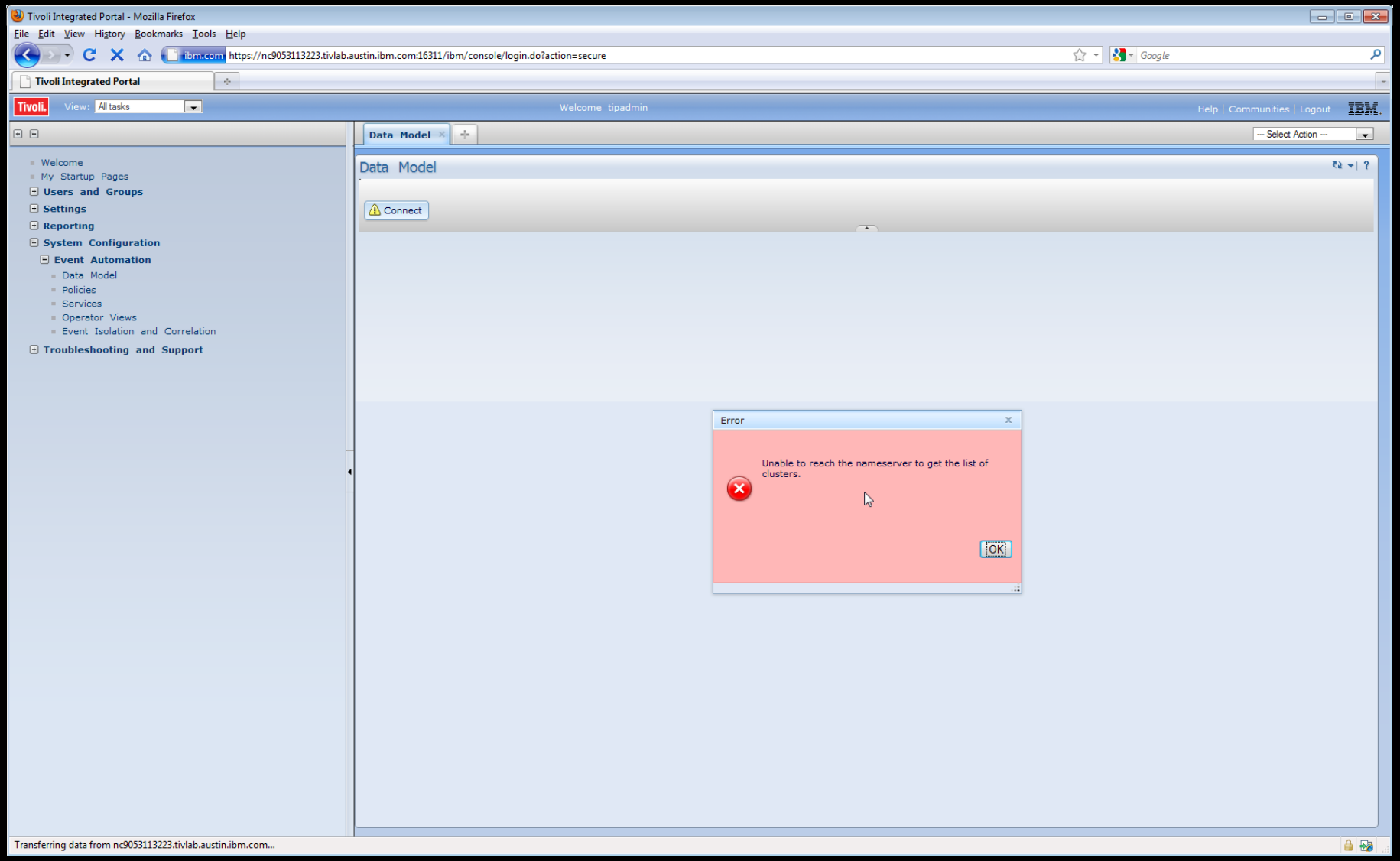
Adding another Standalone Impact 6.1 Server to Existing Standalone Impact 6.1 Server and Standalone TIP Server (GUI server)



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Adding another Standalone Impact 6.1 Server to Existing Standalone Impact 6.1 Server and Standalone TIP Server (GUI server)

- Again to correct this issue we need to be sure to add the latest standalone Impact server to TIP's (GUI Server) nameserver configuration, again by running the <Install_Dir>/impact/install/nci_configuration_utility:

```
Next is a summary of host:port pairs found from import or prepopulated, list
could be blank if nothing found.

==== Initial host:port list  start ===
   1) nc9053115086.tivlab.austin.ibm.com:9080
==== Initial host:port list end    ===

Modify the list by deleting element, adding element or moving element up or
down.:
 Format for request: numberForAction,numberForListElement
   numberForActions are:
     1 - add new element, can have an element number, if so means add
         after element, default is to add to the bottom of the list
     2 - delete element
     3 - move specified element up one
     4 - move element down one
     5 - finished work exit list
Type in action number and element number where appropriate.:  1

Specify host:port pair: loryp61par.tivlab.austin.ibm.com:9110

==== Updated host:port list start ===
   1) nc9053115086.tivlab.austin.ibm.com:9080
   2) loryp61par.tivlab.austin.ibm.com:9110
==== Updated host:port list end    ===
```


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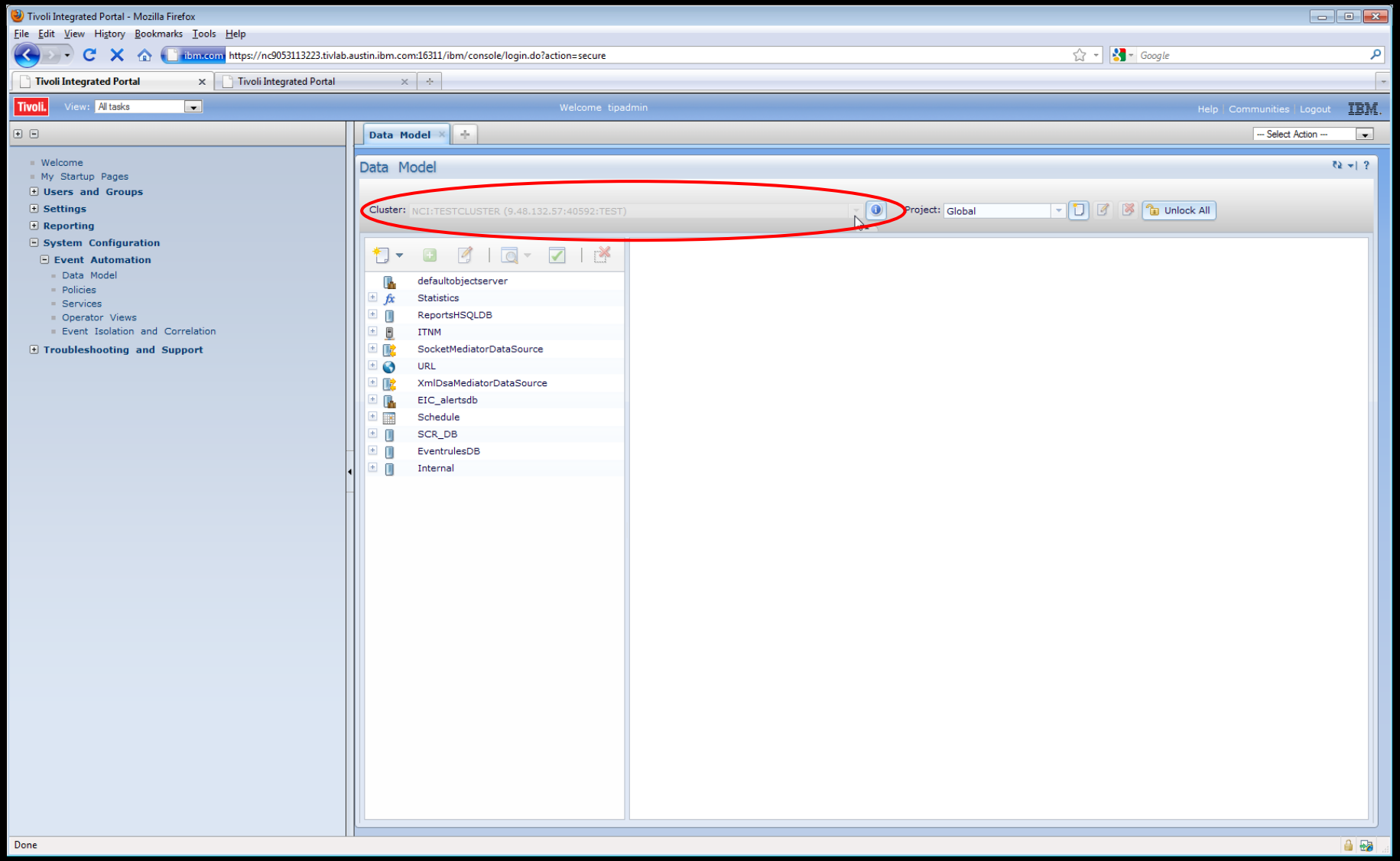
Adding another Standalone Impact 6.1 Server to Existing Standalone Impact 6.1 Server and Standalone TIP Server (GUI server)



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Adding another Standalone Impact 6.1 Server to Existing Standalone Impact 6.1 Server and Standalone TIP Server (GUI server)

- Be sure to add any and all additional Impact Servers, which are introduced into the TIP/Impact Server(s) environment, to all the Name Server Configurations involved. In the end all the nameserver.props files should look identical, and it should included maintaining the order of listings.

```
=========================================
impact.nameserver.0.host=nc9053115086.tivlab.austin.ibm.com
impact.nameserver.0.port=9080
impact.nameserver.0.location=/nameserver/services

impact.nameserver.1.host=loryp6lpar.tivlab.austin.ibm.com
impact.nameserver.1.port=9110
impact.nameserver.1.location=/nameserver/services
=========================================
```


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Standalone Impact 6.1 Server and Existing TBSM 6.1 Installation

- How do we add a standalone Impact Server to an existing TBSM 6.1 install?

- TBSM 6.1 has it's own Impact Server and GUI Server components (within TIP) all ready installed, so this should be easy.

- Again you need to run the nameserver configuration on the standalone Impact Server and place the host and port as defined in the $TBSM_HOME/etc/nameserver/props file

```
============================================================
impact.nameserver.0.host=nc048042.tivlab.raleigh.ibm.com
impact.nameserver.0.port=17310
impact.nameserver.0.location=/nameserver/services
============================================================
```


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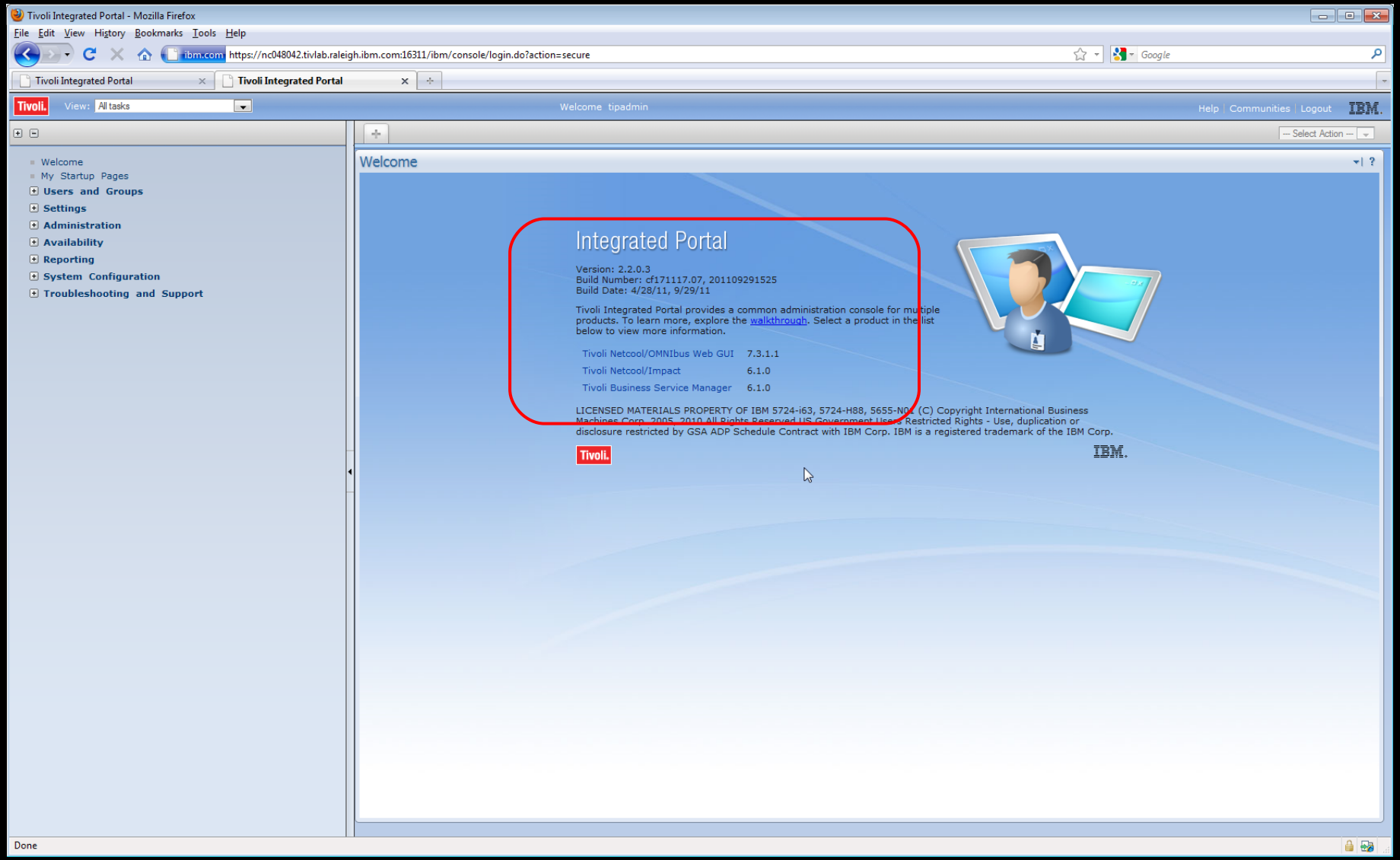
Standalone Impact 6.1 Server and Existing TBSM 6.1 Installation



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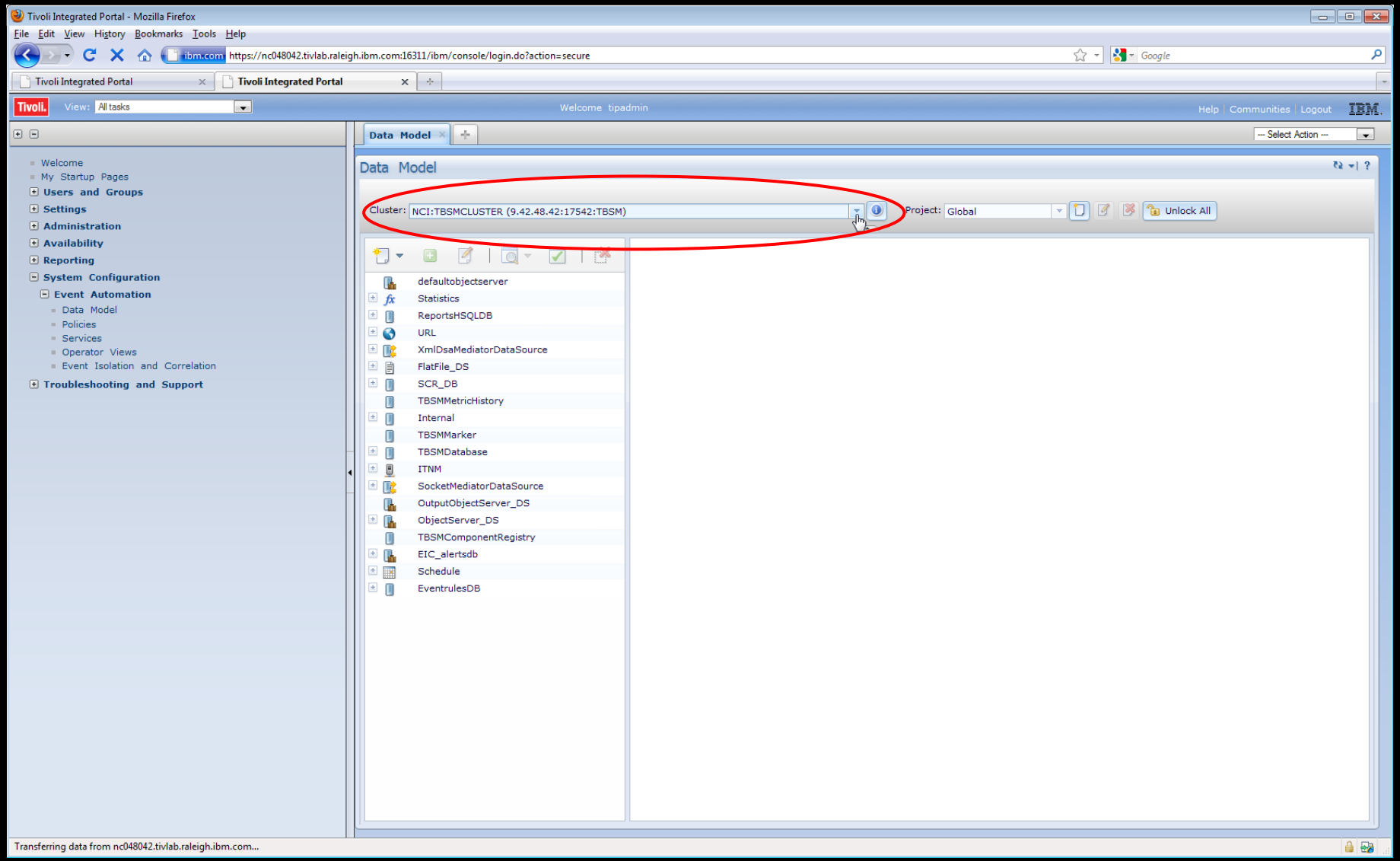
Standalone Impact 6.1 Server and Existing TBSM 6.1 Installation



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Standalone Impact 6.1 Server and Existing TBSM 6.1 Installation

- Again run the $IMPACT_HOME/install/nci_configuration_utility on the standalone Impact Server you're wishing to add into your existing TBSM 6.1 Server

```
Next is a summary of host:port pairs found from import or prepopulated, list
could be blank if nothing found.

==== Initial host:port list  start ===
   1) nc9053115085.tivlab.austin.ibm.com:9118
==== Initial host:port list end    ===

Modify the list by deleting element, adding element or moving element up or
down.;
 Format for request: numberForAction,numberForListElement
   numberForActions are:
     1 - add new element, can have an element number, if so means add
         after element, default is to add to the bottom of the list
     2 - delete element
     3 - move specified element up one
     4 - move element down one
     5 - finished work exit list
Type in action number and element number where appropriate.: 1

Specify host:port pair: nc048042.tivlab.raleigh.ibm.com:17310

==== Updated host:port list start ===
   1) nc9053115085.tivlab.austin.ibm.com:9118
   2) nc048042.tivlab.raleigh.ibm.com:17310
==== Updated host:port list end    ===
```


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Standalone Impact 6.1 Server and Existing TBSM 6.1 Installation

- Move the TBSM nameserver information to the top of the name server configuration list on your Standalone Impact server

```
Modify the list by deleting element, adding element or moving element up or
down.;
 Format for request: numberForAction,numberForListElement

   numberForActions are:
     1 - add new element, can have an element number, if so means add
         after element, default is to add to the bottom of the list
     2 - delete element
     3 - move specified element up one
     4 - move element down one
     5 - finished work exit list
     6 - customer requested new Impact server, default host:port is:
loryp6lpar.tivlab.austin.ibm.com:9110
Type in action number and element number where appropriate.: 3,2


==== Updated host:port list start ===
   1) nc048042.tivlab.raleigh.ibm.com:17310
   2) nc9053115085.tivlab.austin.ibm.com:9118
==== Updated host:port list end   ===
```


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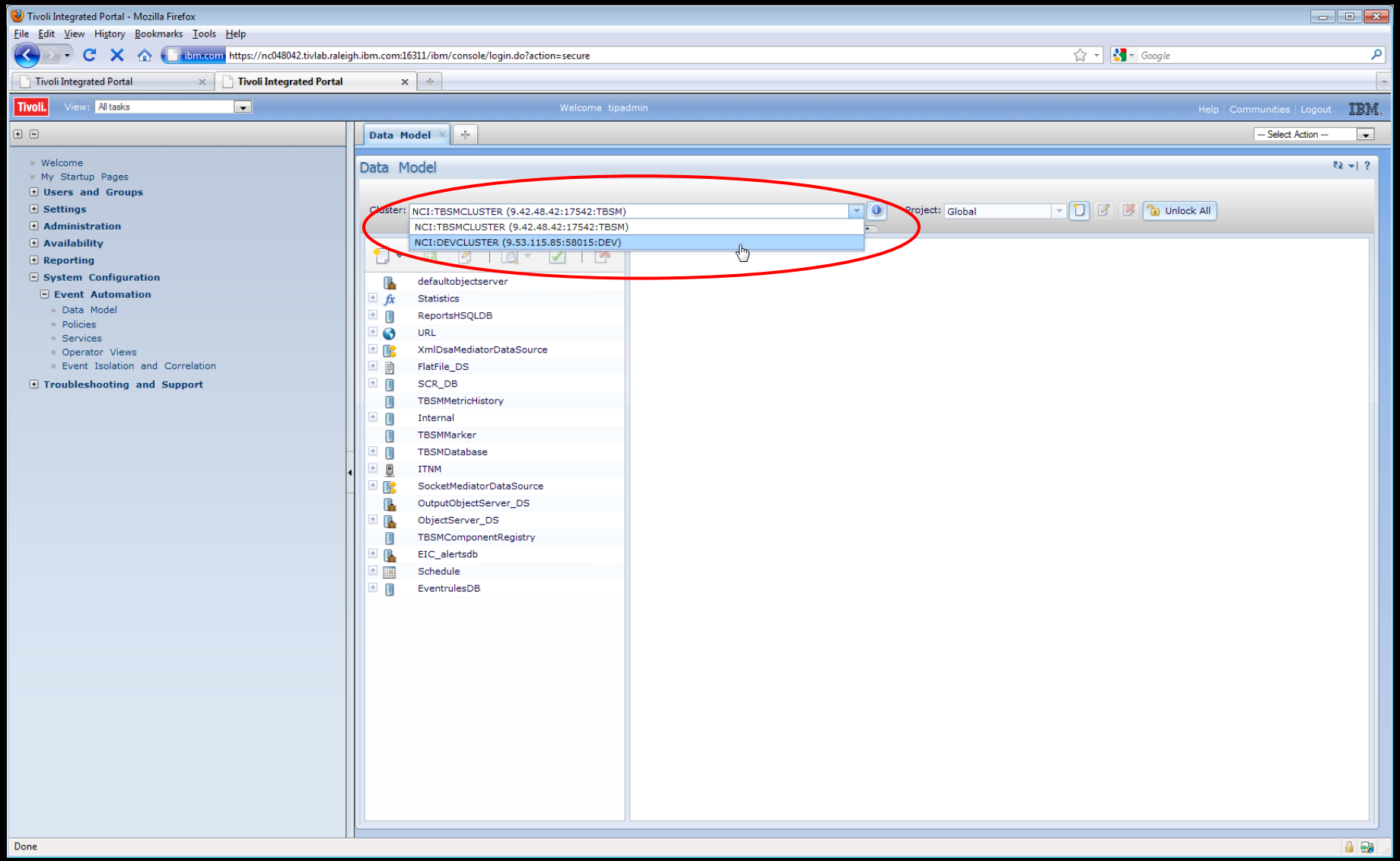
Standalone Impact 6.1 Server and Existing TBSM 6.1 Installation



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Standalone Impact 6.1 Server and Existing WebGUI Installation

- How do we add a standalone Impact 6.1 Server to an existing Netcool OMNIbus/WebGUI 7.3.1 installation?

- It's required for Impact 6.1, that first TIP 2.2 (2.2.0.1) is installed and being used for the OMNIbus/WebGUI install.

- Verify TIP 2.2 is install by looking at the ".acsi_<user>/bin/listIU" output (Impact's been tested up to TIP 2.2.0.9):

```
Name: TIPCore   Version: 2.1.0.0
Name: TIPCore   Version: 2.1.0.1
Name: TIPCore   Version: 2.1.0.5
Name: TIPCore   Version: 2.2.0.1
Name: TIPCore   Version: 2.2.0.7
```


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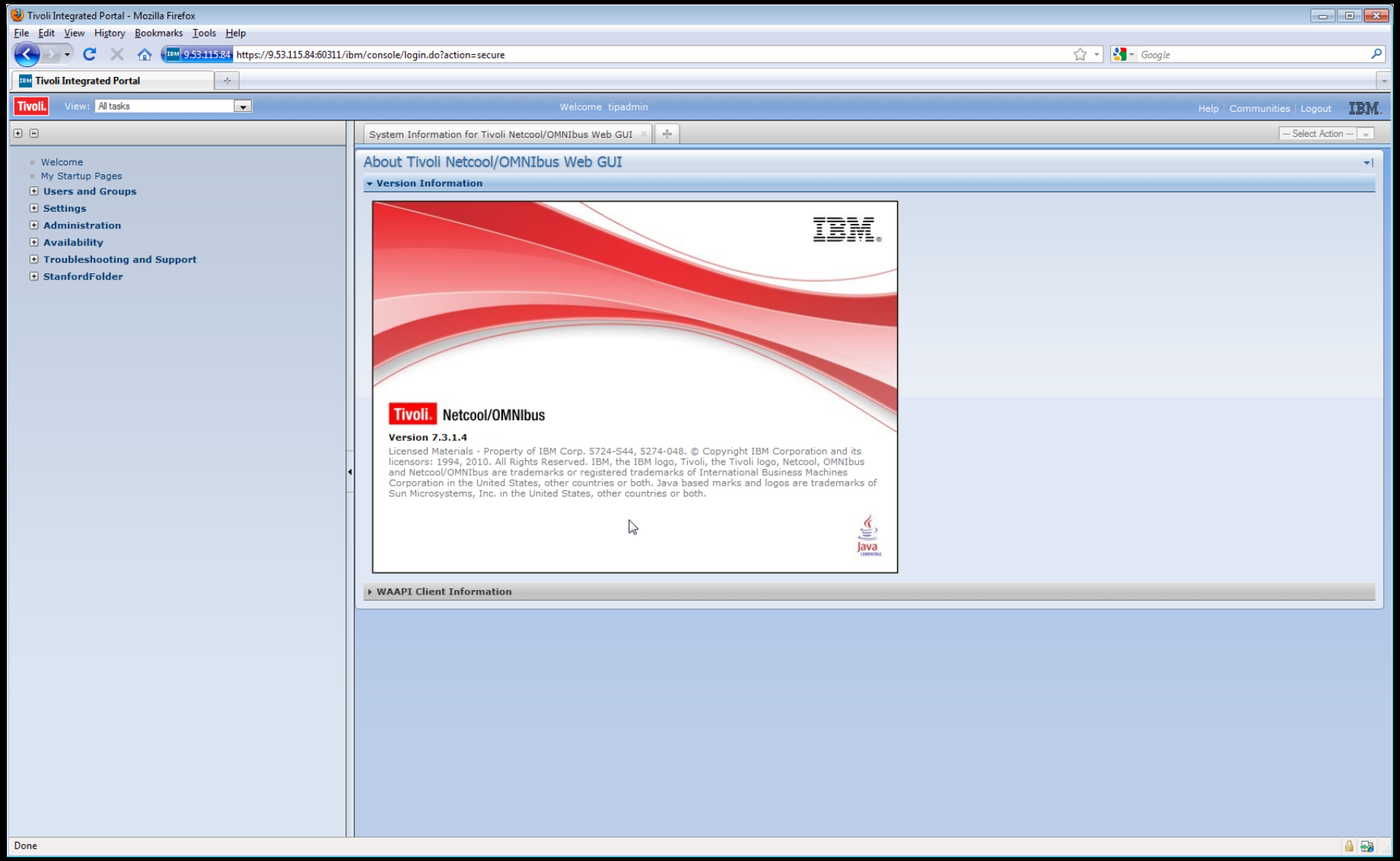
Standalone Impact 6.1 Server and Existing WebGUI Installation



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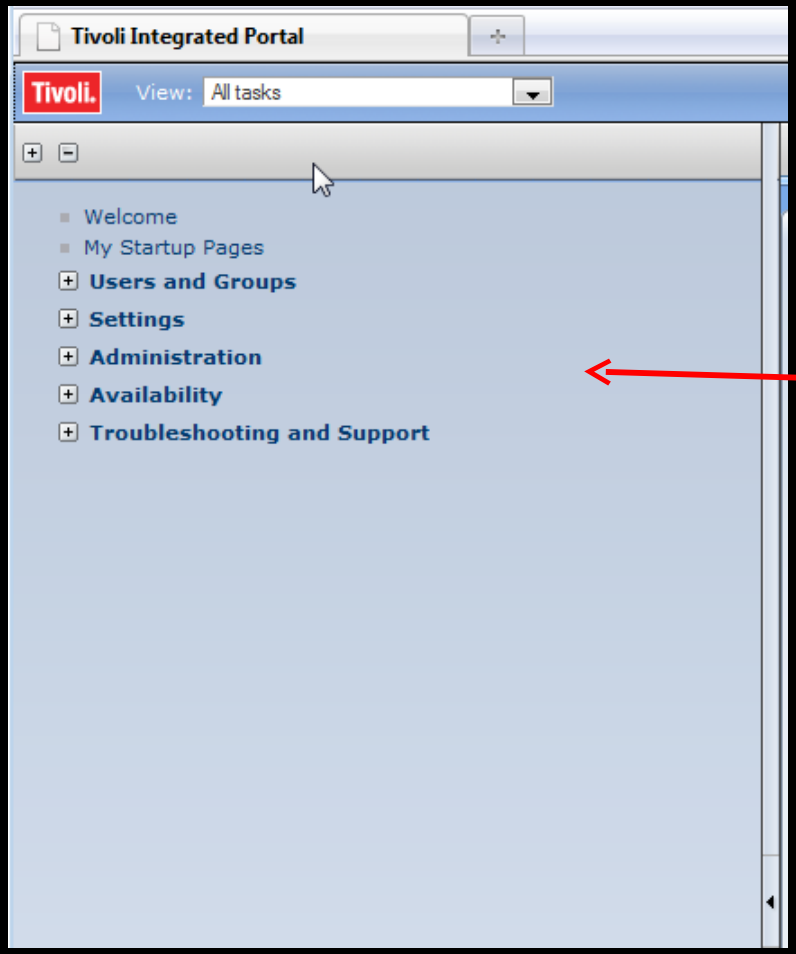
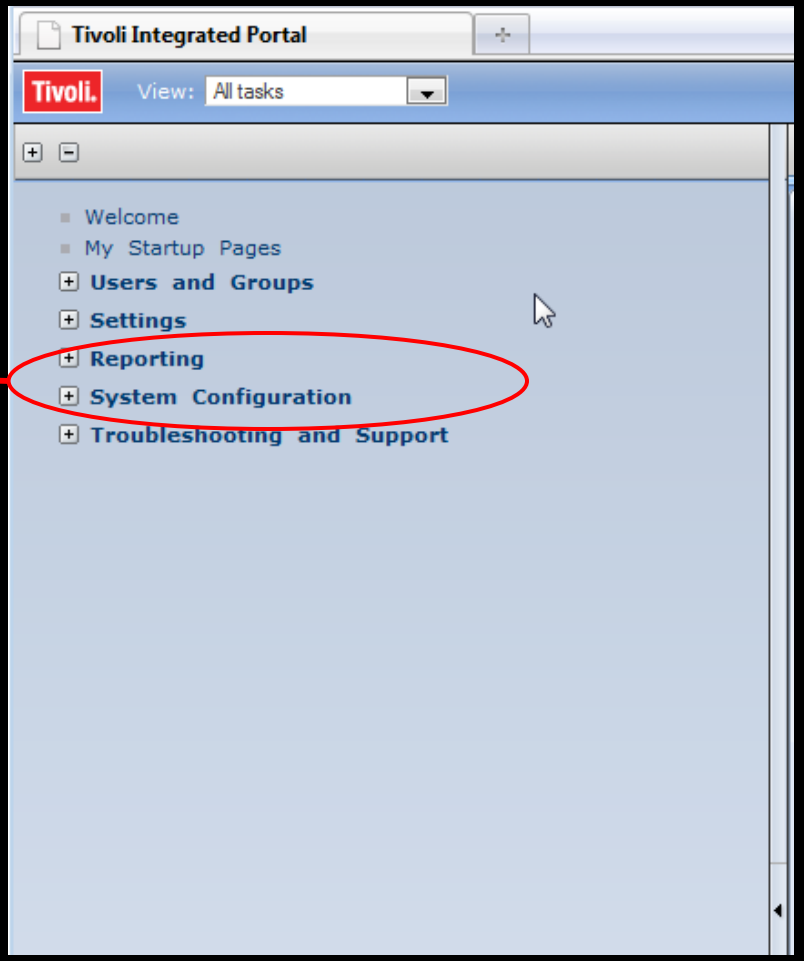
Standalone Impact 6.1 Server and Existing WebGUI Installation

- A typical left panel on WebGUI



- A typical left panel on Impact 6.1



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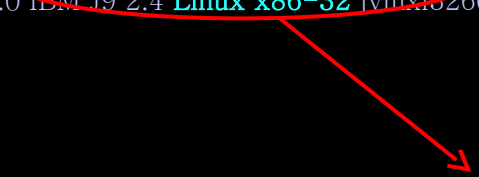
Standalone Impact 6.1 Server and Existing WebGUI Installation

- To make an Impact Server work on the WebGUI (TIP 2.2), you need to install the GUI Server component.
  - Obtain the Impact 6.1 installation files for your OS and verify the bitness WebGUI is using first.

cd into $TIP_HOME/java/jre/bin directory and check the java version:

```
# ./java -version
java version "1.6.0"
Java(TM) SE Runtime Environment (build pxi3260sr7ifix-20100220_02(SR7+ IZ69890+ IZ70326))
IBM J9 VM (build 2.4, JRE 1.6.0 IBM J9 2.4 Linux x86-32 jvmxi3260sr7-20100219_54097 (JIT enabled, AOT enabled)
J9VM - 20100219_054097
JIT  - r9_20091123_13891
GC   - 20100216_AA)
```



  - Untarred TIVOLI_NETCOOL_IMPACT_6.1_LNX32_ML.tar
  - cd Impact/
  - run: setuplinux.bin (use [-i console] option for console mode installation or use [-i silent -f <*full path to your response file*>] option for silent mode installation)

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Standalone Impact 6.1 Server and Existing WebGUI Installation

```
===============================================================================
Deployment Engine Initialization
-------------------------------

The installation wizard is now configuring the IBM Autonomic Deployment Engine
on the local workstation.
Installing Deployment Engine.
Please wait.....
Completed.


===============================================================================
Select Installation Directory
-----------------------------

Create an installation directory :
  /opt/IBM/tivoli

Reuse an existing installation directory :
1) /opt/IBM/tivoli/tipv2

ENTER AN ABSOLUTE PATH, OR PRESS <ENTER> TO ACCEPT THE DEFAULT DIRECTORY
OR ENTER A NUMBER FROM 1 TO 1 TO SELECT EXISTING DESTINATION DIRECTORY

 (DEFAULT: /opt/IBM/tivoli): 1
```


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Standalone Impact 6.1 Server and Existing WebGUI Installation

```
===============================================================================
WebSphere Information
---------------------

Provide the administrative user ID and password.

User ID         (DEFAULT: tipadmin):
Password        :********
Confirm Password:********
(Port Number [60310] : 60310)
-------------------------------------------------------------------------------
  ->1- Accept and Next
    2- Previous
    3- Enter panel again
    4- Quit

Check data you have entered and choose what to do next : 1


===============================================================================
Choose Impact Server Type
-------------------------

IMPACTIN0061E At least 1 check box must be selected to continue with the
installation.

  ->1- GUI Server
  ->2- Impact Server

ENTER A COMMA-SEPARATED LIST OF NUMBERS REPRESENTING THE DESIRED CHOICES, OR
   PRESS <ENTER> TO ACCEPT THE DEFAULT: 1
-------------------------------------------------------------------------------

Summary of input.

Selected server type(s): GUI Server
```


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Standalone Impact 6.1 Server and Existing WebGUI Installation

```
If you have an existing nameserver.props file which defines your name server
list you can import that information.

Do you want to import a nameserver.props file? (Y/N): n

------------------------------
Next is a summary of host:port pairs found from import or prepopulated, list
could be blank if nothing found.

==== Initial host:port list  start ===
==== Initial host:port list end    ===


Modify the list by deleting element, adding element or moving element up or
down.;
  Format for request: numberForAction,numberForListElement

     numberForActions are:
        1 - add new element, can have an element number, if so means add
            after element, default is to add to the bottom of the list
        2 - delete element
        3 - move specified element up one
        4 - move element down one
        5 - finished work exit list
Type in action number and element number where appropriate.: 1

Specify host:port pair: nc9053115085.tivlab.austin.ibm.com:9118


==== Updated host:port list start ===

     1) nc9053115085.tivlab.austin.ibm.com:9118

==== Updated host:port list end    ===
```


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Standalone Impact 6.1 Server and Existing WebGUI Installation

```
Pre-installation Summary
------------------------

Disk space information for installation target.
Required disk space:  4206 MB
Available disk space:  82643 MB

Please review your selection and click the Install button
when you are ready.

* GUI Server

The install location to be used for this installation is:

/opt/IBM/tivoli

This installation is a reuse case and eWAS was located in:

 /opt/IBM/tivoli/tipv2

-------------------------------------------------------------
Installing...
-------------

 [==================|==================|==================|==================]
 [------------------|------------------|------------------|------------------]

================================================================================
Install Complete
----------------

Congratulations. The product has been successfully installed. Product name: IBM
Tivoli Netcool Impact

/opt/IBM/tivoli/impact
```


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Standalone Impact 6.1 Server and Existing WebGUI Installation

- Before the GUI Server was installed on existing WebGUI:

```
[stan731tip22@nc9053115084 /opt/IBM/ tivoli]$ ls
netcool  tipv2  tipv2Components
```

- After the GUI Server was installed on existing WebGUI:

```
[stan731tip22@nc9053115084 /opt/IBM/ tivoli]$ ls
ant  impact  netcool  tipv2  tipv2Components
```


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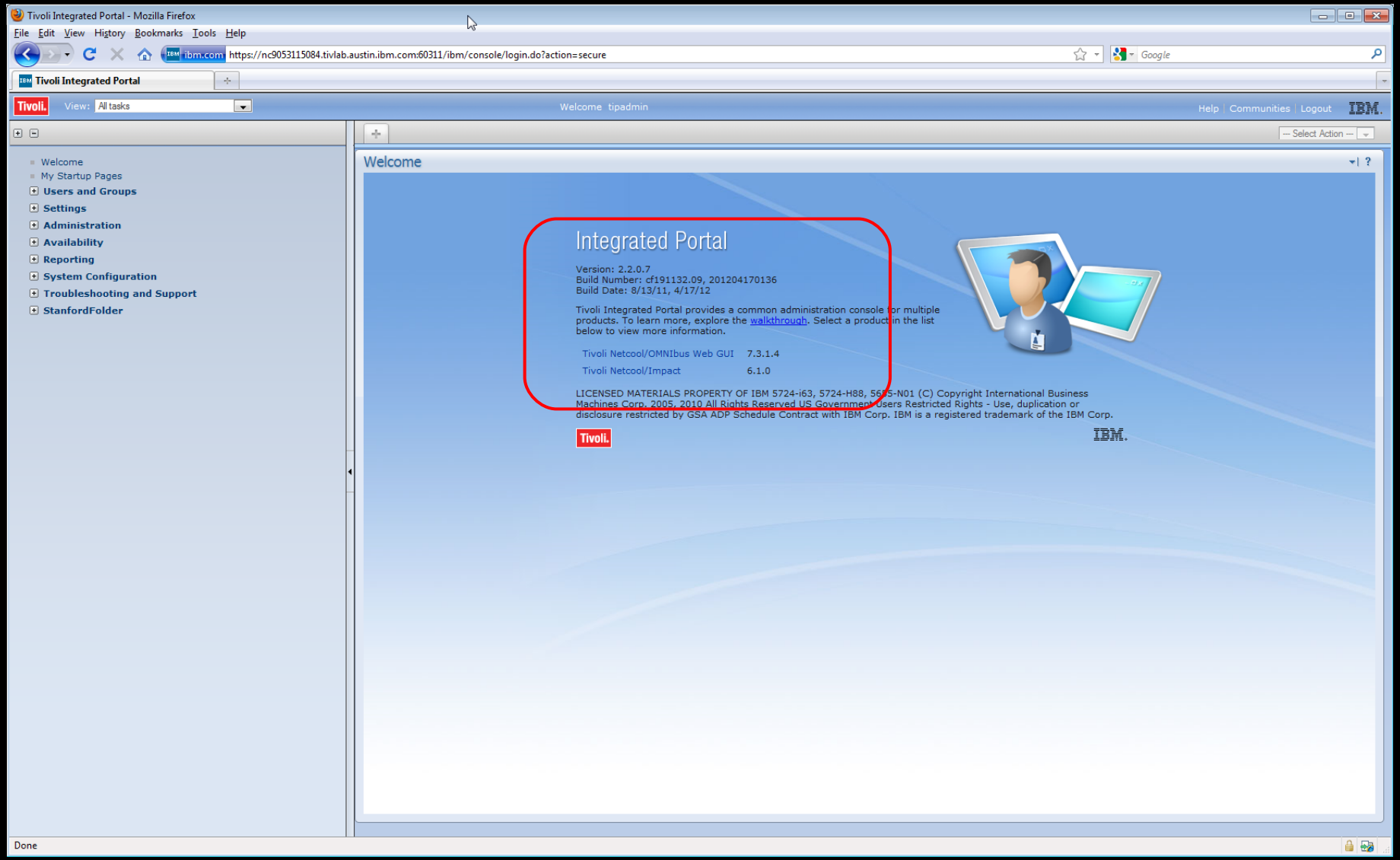
Standalone Impact 6.1 Server and Existing WebGUI Installation



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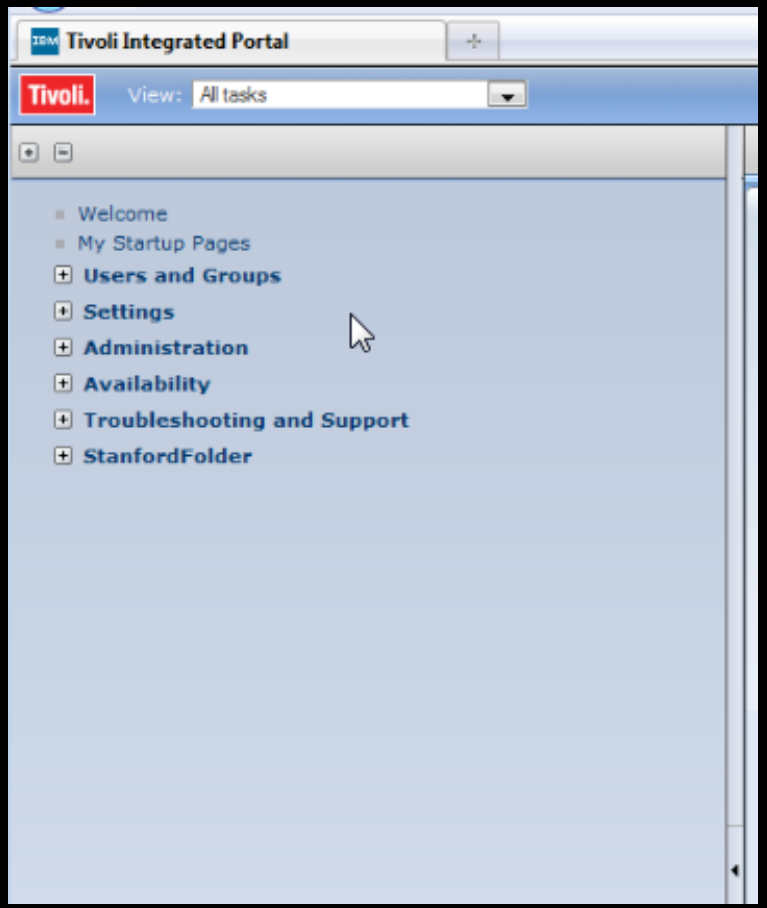
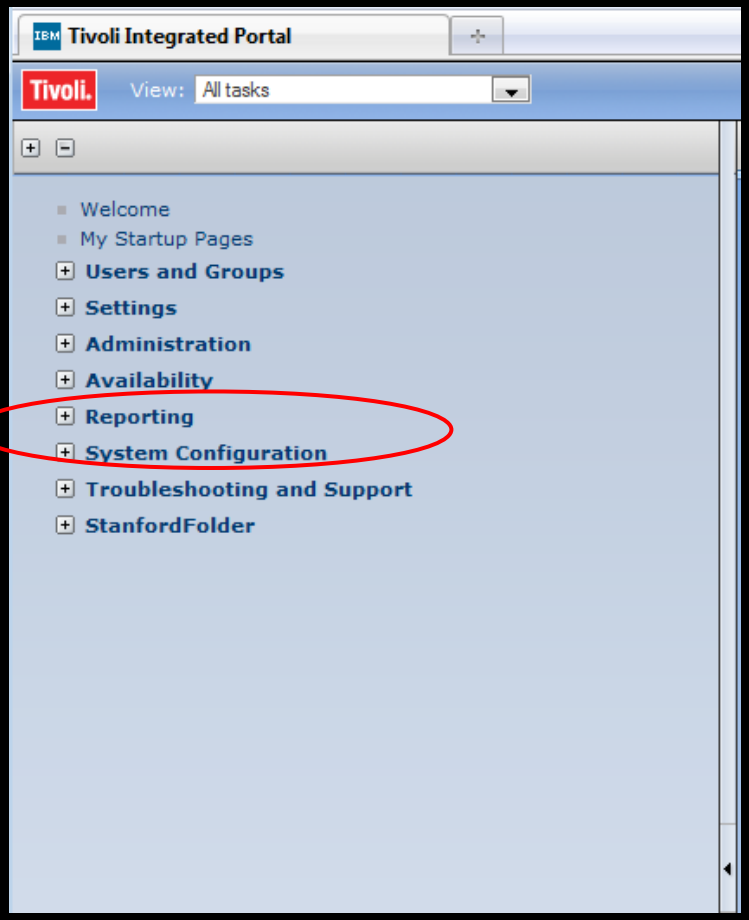
Standalone Impact 6.1 Server and Existing WebGUI Installation

- Left Panel on WebGUI Before



- Left Panel on WebGUI After



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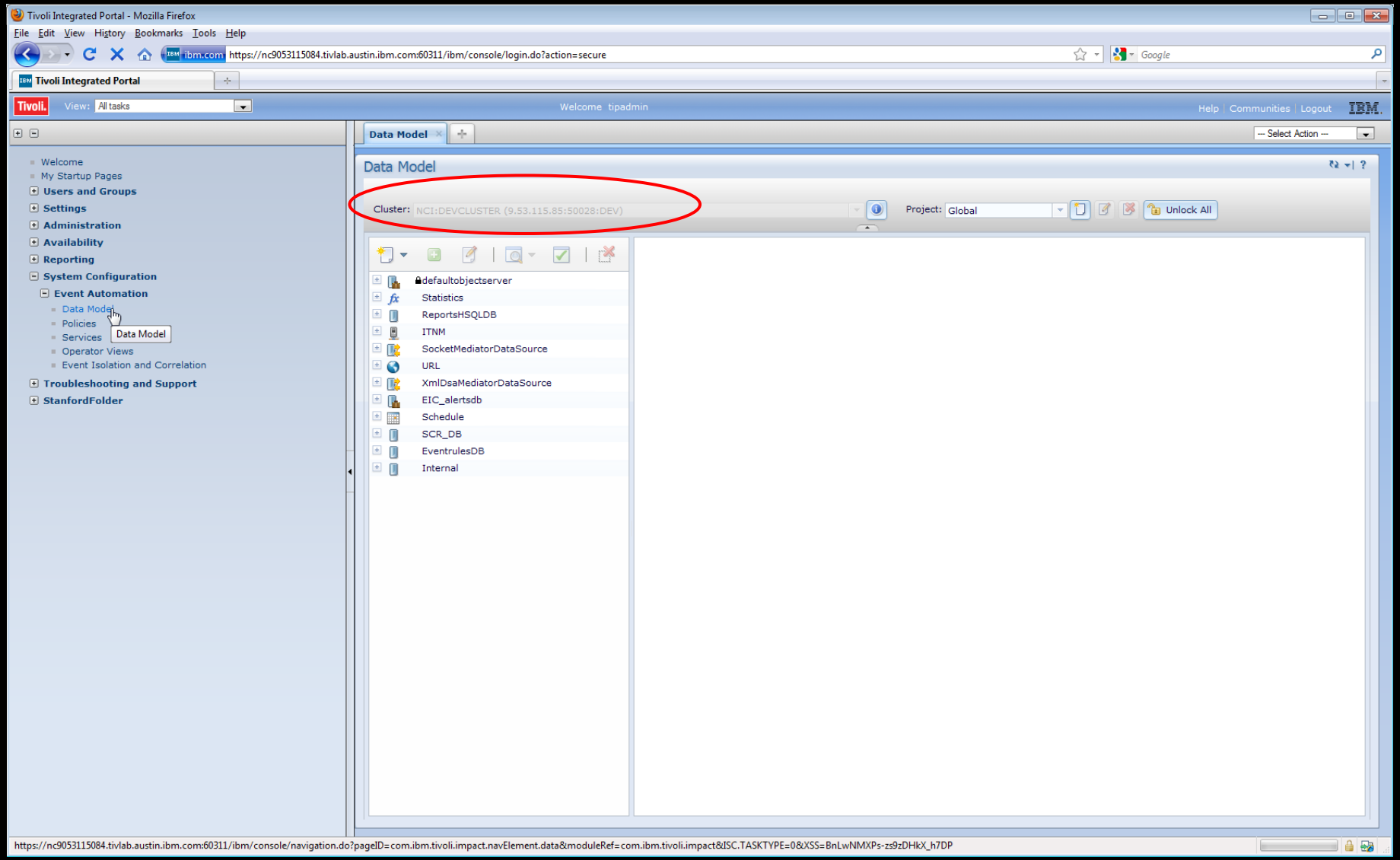
Standalone Impact 6.1 Server and Existing WebGUI Installation



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Standalone Impact 6.1 Server and Existing WebGUI Installation

- To check what Impact and/or TIP processes are running, you can run:

```
# ps -ef|grep tip
```

- To stop and start WebGUI/OMNIbus:

```
$TIP_HOME/bin/stopServer.sh server1 -username tipadmin -password netcool
                    &
$TIP_HOME/bin/stopServer.sh start
```

- Now with GUI Server installed into the WebGUI/OMNIbus (alternatively):

```
<Install_Dir>/impact/bin/ewasGUIStartStop.sh stop -username tipadmin -password netcool
                    &
<Install_Dir>/impact/bin/ewasGUIStartStop.sh start
```


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Q & A

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