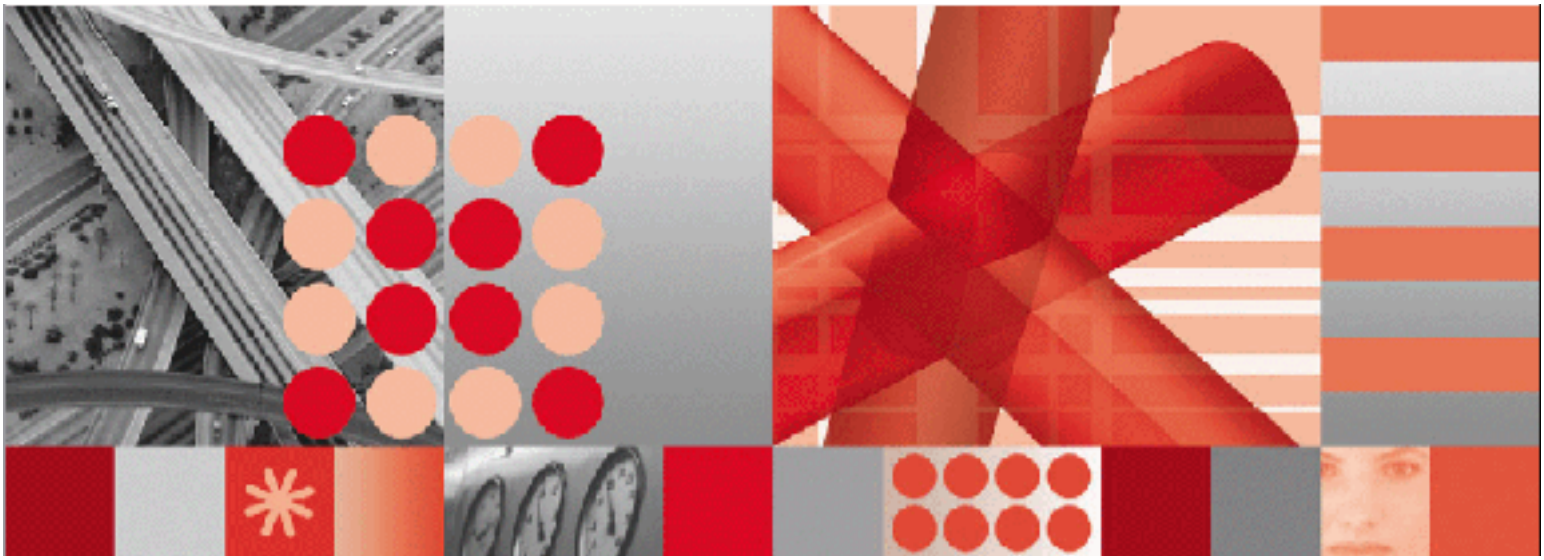
Tivoli. IBM Maximo Enterprise Adapter for Oracle Applications 11i

Release 6.2



Patch 2 Release Notes

Note
Before using this information and the product it supports, read the information in “Notices” on page Notices-1.

This edition applies to version 6, release 2, modification 2 of IBM Maximo Enterprise Adapter for Oracle Applications 11i and to all subsequent releases and modifications until otherwise indicated in new editions. This edition replaces any previous edition of this document.

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About This Publication

This section explains how this guide can help you to use the IBM® Maximo® Enterprise Adapter for Oracle® Applications 11i (MEA for Oracle). It also provides information about other IBM Corporation resources available to you, such as additional documentation and support.

Intended Audience

This guide is for system administrators or other personnel who will install and configure the MEA for Oracle Applications 11i Release 6.2 Patch 2.

Related Information

For more information about the MEA for Oracle, refer to the following documentation.

Document	Description
IBM Maximo System Administrator's Guide	Describes how to configure and use IBM Maximo.
IBM Maximo Enterprise Adapter System Administrator's Guide	Describes how to configure and use the MEA.
IBM Maximo Enterprise Adapter for Oracle Applications 11i System Administrator's Guide	Describes how to use the MEA for Oracle.
IBM Maximo Enterprise Adapter for Oracle Applications 11i Installation Guide	Describes how to install and configure the MEA for Oracle.
IBM Maximo Help	Provides step-by-step procedures for each IBM Maximo application.

IBM Support

IBM Software Support provides assistance with product defects.

Before contacting IBM Software Support, your company must have an active IBM software maintenance contract, and you must be authorized to submit problems to IBM. For information about the types of maintenance contracts available, see "Enhanced Support," in the *Software Support Handbook* at techsupport.services.ibm.com/guides/services.html.

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Complete the following steps to contact IBM Software Support with a problem:

1. Define the problem, gather background information, and determine the severity of the problem. For help, see the "Contacting IBM," in the *Software Support Handbook* at techsupport.services.ibm.com/guides/beforecontacting.html.

2. Gather diagnostic information.

3. Submit your problem to IBM Software Support in one of the following ways:

   a. Online: Click **Submit and track problems** on the IBM Software Support site at www.ibm.com/software/support/probsub.html.

   b. By telephone: For the telephone number to call in your country, go to the Contacts page of the IBM Software Support Handbook at techsupport.services.ibm.com/guides/contacts.html.

If you submit a problem that is a software defect or for missing or inaccurate documentation, IBM Software Support creates an Authorized Program Analysis Report (APAR). The APAR describes the problem in detail.

Whenever possible, IBM Software Support provides a workaround that you can implement until the APAR is resolved and a fix is delivered. IBM publishes resolved APARs on the Software Support Web site daily, so that other users who experience the same problem can benefit from the same resolution.

Release Notes

This document describes the activities involved in the installation of the IBM Maximo Enterprise Adapter for Oracle Applications 11i (MEA for Oracle) Patch 2.

NOTE Before installing the MEA for Oracle Applications 11i Release 6.2 Patch 2, you must have Maximo Release 6.2 installed on your server.

If you have installed Release 6.0 of MEA for Oracle, refer to the *IBM Maximo Enterprise Adapter for Oracle Applications 11i Release 6.0 to 6.2 Release Notes* the IBM Software Support Web for your specific installation instructions.

Install the MEA for Oracle Applications 11i Release 6.2 Patch 2 in a test environment before you install it in a production environment.

When you install the MEA for Oracle Applications 11i Release 6.2 Patch 2, have the following documents available for reference:

- *IBM Maximo Enterprise Adapter for Oracle Applications 11i Installation Guide*
- *IBM Maximo Enterprise Adapter for Oracle Applications 11i System Administrator's Guide*
- *IBM Maximo System Administrator's Guide*

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Update Checklist

The following checklist provides an overview of what you must do to install Release 6.2 Patch 2. The remainder of this chapter provides detailed instructions.

Prerequisite Activities

- [ ] Determine the current software version of MEA for Oracle Applications Release 6.2.
- [ ] Process transactions in the inbound and outbound queues.
- [ ] Process transactions in the Maximo interface tables and Oracle Applications interface tables.
- [ ] Disable the Oracle external system in the Maximo External Systems application.
- [ ] Stop the Maximo application servers and services.
- [ ] Stop the Actuate® servers and services.
- [ ] Back up the Maximo root folder.
- [ ] Back up the Maximo database.

Installation Activities

- [ ] Install MEA for Oracle Applications 11i Release 6.2 Patch 2.
- [ ] Rebuild and deploy the maximo.ear file.
- [ ] Start the Maximo application servers and services.
- [ ] Start the Actuate servers and services.
- [ ] Sign in to Maximo.
- [ ] Import MEA for Oracle Patch 2 into Maximo.
- [ ] Check the updated version of the MEA for Oracle.
- [ ] Import secondary language files into Maximo.
- [ ] Perform manual updates.
- [ ] Enable the Oracle external system in the Maximo External Systems application.

Installation Prerequisites

Before you install MEA for Oracle Applications 11i Release 6.2 Patch 2, complete the following steps:

NOTE You must have Maximo Release 6.2 installed on your server before the installation of Patch 2.

1. Determine the current software version.
   a. Sign in to Maximo.
   b. From the Maximo Navigation Bar, click Help.
   c. From the drop-down list, select **About MAXIMO**. Maximo displays the current MEA for Oracle Applications 11i software version, in the following format:

      Oracle Applications 11i-6.2.00.031-31.0

      The number that appears after "Oracle Applications 11i-6.2" (in this example, 00) indicates what patch is installed.

      - If the most recently installed patch is 02, the software is current. *Do not* install MEA for Oracle Applications 11i Release 6.2 Patch 2.
      - If the software is not current, note the most recently installed patch. You need this information for "Manual Updates", on page 11.
2. Process any transactions in the inbound and outbound queues. For more information, see "Processing of Transactions in Queues", on page 7.
3. Process any transactions in the Maximo and Oracle Applications interface tables. For more information, see "Processing of Transactions in Interface Tables", on page 9.
4. Disable the Oracle external system in Maximo.
   a. In the External Systems application, select the external system (Oracle Applications 11i) that you want to disable.
   b. On the System tab, clear the **Enabled** check box.
5. Stop the Maximo application servers and services.
6. Stop the Actuate servers and services.
7. Back up the entire <*maximo*> folder, where <*maximo*> is the root folder where you installed Maximo.
8. Back up the Maximo database.

Installation of MEA for Oracle Release 6.2 Patch 2

This section describes the steps you must perform to install the MEA for Oracle Applications 11i Release 6.2 Patch 2 in a Windows® environment.

Before you perform this procedure, complete "Installation Prerequisites", on page 3.

To install MEA for Oracle Applications 11i Release 6.2 Patch 2, complete the following steps:

1. Navigate to the following folder:

   <*maximo*>\PowerUpdateClient\MEAOraAdapterPowerUpd

2. Run update.exe to retrieve updates for the MEA for Oracle Applications 11i from the Support Online. The Welcome to PowerUpdate window opens.

3. Click **Next**. While the program checks for updates, the Checking for Update window opens.

4. If Release 6.2 Patch 2 is installed already, the application opens the following message: *Your Software is Already Up to Date*. If you see this message, click **Exit,** and go to step 13 on page 4.

5. If an update is available, the Update Available window opens. Click **Next**. After the program retrieves the update, the Updater Retrieved window opens.

6. Click **Next**. The Introduction window for the patch installation opens.

7. Click **Next**. The Choose Install Folder window opens.

8. If the default folder is not the Maximo root folder, click **Choose** to browse for the Maximo root folder.

9. Click **Next**. The Choose Maximo Base Language window opens.

10. Select the base language, and click **Next**. The Pre-Installation Summary window opens.

11. Click **Install**. After the installation program finishes, the Install Complete window opens. If this window displays a message that errors have occurred, check the Maximo installation log after you close the window.

12. Click **Done**.

13. Rebuild and deploy the maximo.ear file. For information about how to build and deploy EAR files, refer to the *IBM Maximo System Administrator's Guide.*

14 Start the Maximo application servers and services.

15 Start the Actuate servers and services.

Sign in to Maximo to check that the Maximo application server started successfully.

Import of Release 6.2 Patch 2 into Maximo

Before you perform this procedure, complete "Installation of MEA for Oracle Release 6.2 Patch 2", on page 4.

To import MEA for Oracle Applications 11i Release 6.2 Patch 2 into Maximo, complete the following steps:

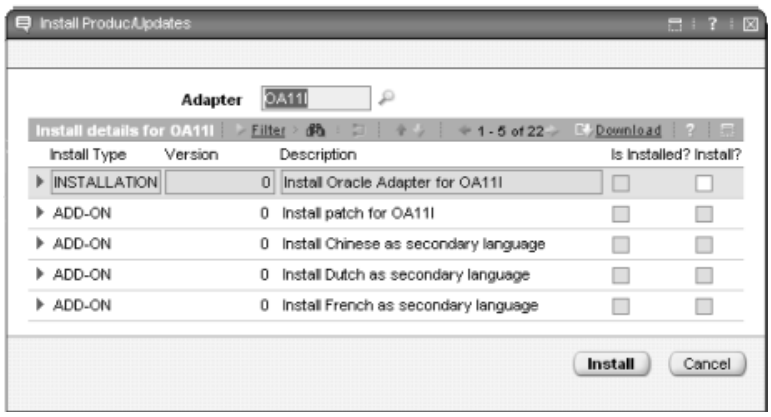
1 In the External Systems application, select any external system.

2 From the Select Action menu, select **Install Product/Updates**. The Install Product/Updates dialog box opens.

3 In the **Adapter** field, enter OA11I. The Install Product/Updates dialog box opens the products, patches, and add-ons available for the MEA for Oracle Applications 11i. You see a combination of the following items:

- Install Oracle Adapter for OA11I
- Install Projects for OA11I
- Install patch for OA11I
- Install <*language*> as secondary language
- Install patch for <*language*> secondary language

Install Product/Updates Dialog Box



4 Select the **Install?** check box that corresponds to "Install patch for OA11I," and click **Install**. Maximo displays the following message: *Please wait.* When the message disappears, the application has imported the patch. This step can take five minutes or more to complete.

5 Repeat step 1 on page 3 to verify that the software is at the Patch 2 revision level.

6 If you use secondary languages, import the language files into Maximo. For more information, see “Importing Secondary Language Files into Maximo”, on page 6.

7 Perform manual updates. For more information, see “Manual Updates”, on page 11.

8 Enable the external system in Maximo.

   a In the External Systems application, select the external system that you want to enable.

   b On the System tab, select the **Enabled** check box.

You have installed MEA for Oracle Applications 11i Release 6.2 Patch 2.

Importing Secondary Language Files into Maximo

Skip this section if you do not use secondary languages.

This procedure imports into Maximo secondary language files and patches to those files. Importing these files updates error messages, column titles, and column remarks with additional languages.

NOTE Before you can import a secondary language file into Maximo, enable that language in Maximo. For more information, refer to the *IBM Maximo System Administrator's Guide*.

You can import as many secondary languages as you have enabled in Maximo. For each language, import the secondary language, and then import the corresponding patch.

To import the secondary language files into Maximo, complete the following steps for each language that you want to import:

1 In the External Systems application, select any external system.

2 From the Select Action menu, select **Install Product/Updates**. The Install Product/Updates dialog box opens.

3 In the **Adapter** field, select OA11I. The dialog box displays the products, patches, and add-ons available for the MEA for Oracle.

4 Select the **Install?** check box that corresponds to “Install <*language*> as secondary language," and then click **Install**. A message opens: "Please wait . . ". When the message disappears, you have imported the secondary language.

5 Select the **Install?** check box that corresponds to “Install patch for <*language*> secondary language," and then click **Install**. A message opens: "Please wait . . . ". When the message disappears, you have imported the patch for the secondary language file.

Processing of Transactions in Queues

Process all transactions in the inbound and outbound queues before you install this patch.

NOTE After you install Patch 2, you might be unable to process outstanding transactions.

Transactions in BEA WebLogic® Server Queues

To process transactions in the inbound and outbound queues on a BEA WebLogic Server check that no messages remain in the following queue servers:

- mxintcqinserver
- mxintsqinserver
- mxintsqoutserver

To check for pending messages, complete the following steps:

1. Start the BEA WebLogic Server.
2. Open a browser and enter the URL for the BEA WebLogic Server Administration Console.

   Example

   http://localhost:7001/console

   The BEA WebLogic Server Administration Console page opens.
3. Enter your name and password, and then click **Sign In**. The BEA WebLogic Server Home page opens.
4. Navigate to mydomain > Services > JMS > Servers > mxintcqinserver. The mxintcqinserver page opens.
5. On the Monitoring tab, click the Monitor Active JMS Servers link. The Active JMS Servers page opens. The Messages column for the mxintcqinserver queue server displays the number of unprocessed messages in that queue.
6. Wait until the queue is empty. If messages remain in the queue, check the error folder that you configured during the Integration Administration Setup process. If error messages exist, correct the corresponding transactions and put them in the retry folder.

   For information about how to correct errors, refer to the *IBM Maximo Enterprise Adapter System Administrator's Guide.*

7 Repeat the preceding steps for the mxintsqinserver and mxintsqoutserver queue servers.

8 Return to step 3 on page 3.

Transactions in IBM WebSphere® Server Queues

To process transactions in the inbound and outbound queues on an IBM WebSphere server, check that no messages remain in the following queue destinations:

- cqinbd
- sqinbd
- sqoutbd

To check for pending messages, complete the following steps:

1 Start the WebSphere server.

2 Open a browser and enter the URL for the WebSphere console.

Example

http://localhost:9060/ibm/console

The WebSphere console page opens.

3 Enter your user ID, and then click **Log In**.

4 Navigate to Service integration > Buses > meajmsbus > Destinations.

5 Click queue destination cqinbd.

6 On the Configuration tab, select Queue Points under Message Points.

7 Select the identifier for the queue. The **Current Message Depth** field on the Runtime tab displays the number of messages in the queue. If the number is zero, go to step 10.

8 Click the Messages link under Additional Properties to see the messages with their Transaction IDs.

9 Click **Refresh** until the queue is empty. If messages remain in the queue, check the error folder that you configured during the Integration Administration Setup process. If error messages exist, correct the corresponding transactions and put them in the retry folder.

For information about how to correct errors, refer to the *IBM Maximo Enterprise Adapter System Administrator's Guide.*

10 Repeat the preceding steps for the sqinbd and sqoutbd queues.

11 Return to step 3 on page 3.

Processing of Transactions in Interface Tables

Process all transactions in the interface tables before you install this patch.

NOTE After you install Patch 2, you might be unable to process outstanding transactions.

Transactions in Maximo Interface Tables

To process transactions in the Maximo interface tables, complete the following steps:

1. Connect to the MAXORA schema in the Oracle Applications database.
2. To check for unprocessed transactions in the inbound queue table, complete the following steps:
   a. Enter the following SQL statement:

      ```
      select * from MXIN_INTER_TRANS;
      ```

   b. If the SQL statement does not return any records, no unprocessed transactions exist. If the SQL statement returns any records, wait for the Maximo server to process the transactions.
3. To check for unprocessed transactions in the outbound queue table, complete the following steps:
   a. Enter the following SQL statement:

      ```
      select distinct iface_name from MXOUT_INTER_TRANS;
      ```

   b. If the SQL statement returns records, use the following table to determine the interface table that corresponds to each interface (iface_name) returned by the SQL statement.

Interface	Interface Table
MX6_GLTXN	MXGLTXN_IFACE
MX6_INVENTORY	MXINVENTORY_IFACE
MX6_INVOICE	MXINVOICE_IFACE
MX6_INVRES	MXINVRES_IFACE
MX6_ITEM	MXITEM_IFACE
MX6_PC	MXPC_IFACE
MX6_PO	MXPO_IFACE
MX6_PR	MXPR_IFACE
MX6_RECEIPT	MXRECEIPT_IFACE

c For each interface table that corresponds to an interface name returned by the SQL statement in step 3a, enter the following SQL statement:

```
select * from interfacetablename where oa_ifacestatus <> 'DONE';
```

This statement returns any unprocessed transactions.

d Correct the unprocessed transactions.

4 Back up the interface tables to retain them for historical purposes. Depending on the current patch level, the patch process might drop interface tables.

Transactions in Oracle Applications Open Interface Tables

To process transactions in the Oracle Applications open interface tables, complete the following steps:

1 In Oracle Applications, run the concurrent reports for each integration point that you use. For information about how to run the concurrent reports, refer to the *IBM Maximo Enterprise Adapter for Oracle Applications 11i System Administrator's Guide*.

2 Check the exception reports and correct any errors.

3 Rerun the concurrent reports until no errors exist.

4 Return to step 4 on page 3.

Manual Updates

This section contains manual updates that you must perform after you install MEA for Oracle Applications 11i Release 6.2 Patch 2.

Obtain the most recent version of the patch release notes for the Maximo Enterprise Adapter for Oracle Applications 11i, Patch 2, from the IBM Software Support Web site (ibm.com/products/finder/us/finders?pg=ddfinder).

The following manual updates apply to Patch 2.

Re-create MXPO_IFACE Interface Table

When you apply Patch 2, manually re-create the MXPO_IFACE interface table.

To re-create the interface tables, complete the following steps:

1. Stop the Maximo application servers and services.
2. Stop the Actuate servers and services.
3. Run Configdb.bat from <*maximo*>/tools/maximo.
4. Start the Maximo application servers and services.
5. Start the Actuate servers and services.
6. Go to the External Systems application in Maximo.
7. Click the System tab.
8. From the Select Action menu, select **Create Interface Tables**.
9. In the **End Point** field, enter the Oracle system end point or click Select Value.
10. Select the check box to the left of the MXPO_IFACE listing to re-create this interface table.
11. Click **Create**.

NOTE This step might take 10 minutes or more to complete.

Install Stored Procedures

To install the updated Oracle objects, complete the following steps:

1. In SQL*PLUS®, connect to the Oracle Applications database as user MAXORA.
2. To list and set the install parameters defined in setofvar.sql, enter the following command:

   SQL> start <Maximo_root>\ORACLEAPIS\install\setofvar

   The defined install parameters display.
3. Enter the following command:

   SQL> start &InstallDir.install
4. Press **Enter**. Depending on the environment, this step might take two to 10 minutes to complete.

   The generated file is in the following location:

   <*maximo*>\ORACLEAPIS\log\install.out
5. Check the install.out file for errors.

   The following table describes the errors that you might find listed in that file.

   NOTE Before you continue with the installation, fix the errors that you find and rerun install.sql without errors.

Error Type	Error Text and Action
File not found	Search for text similar to "unable to open file \<*maximo*>\ORACLEAPIS\...". If you find this text, verify that the setofvar.sql file has the correct folder settings.
Statement not accepted by the system	Search for "unknown command" text. If you find this text, verify that the version of SQL*PLUS for Windows is the same or later than 3.1.3.5.4.
Oracle error	Search for "ORA –" text. If you find this text, contact your Oracle database administrator.
Compile error	Search for "PLS –" text. If you find this text, search for "with compilation error." If you find the latter text, contact IBM Support.

Modify PO User Exit

This patch contains a fix for issue 07-10068. If you use a Java PO user exit, update the user to skip the normal user exit processing when OA_CLOSELINES=1.

The bold text in the following sample Java PO user exit highlights the areas that you must update.

```
...
   List allLines = data.getChildrenData("POLINE");
   if (allLines != null && allLines.size()>0)
      {
         for (int i = 0;i < allLines.size(); i++)
         {
            data.setAsCurrent(allLines, i);
            // Do not process lines where OA_CLOSELINES is true
            if (!data.getCurrentDataAsBoolean("OA_CLOSELINES"))
            {
            . . .  Your standard processing here . . .
            }
         }
         data.setParentAsCurrent();
      }
...
```

Patch 2 Fixed Issues

MEA for Oracle Applications 11i Release 6.2 Patch 2 fixes the following issues.

Release 6.2 Patch 2

Issue(s) **07-13850**

Description PO header line errors occur when users update and send POs from Maximo to Oracle Financials using the CAI PO Interface.

Replaced File(s) ORACLEAPIS\interfac\opox.sp

Issue(s) **07-16073**

Description Maximo sends incorrect ship to and storeroom PO receipt information to Oracle Financials when users receive one of two line items on a PO.

Replaced File(s) ORACLEAPIS\interfac\orcvx10.sp

Issue(s) **07-17940**

Description PLS-00302: component 'RATE_SCHEDULE_ID' must be declared error occurs when Maximo users run the install.sql.

Replaced File(s) ORACLEAPIS\paapis\oflcpa.sp

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Issue(s) **07-10068**

Description When users delete PO Lines from the Maximo database, the data import process cancels PO Lines in the Oracle Applications.

Replaced File(s)
psdi\iface\oa11i\POOutExt.class
psdi\iface\oa11i\patch\intobj.xml
psdi\iface\oa11i\patch\de\objectcfg.xml
psdi\iface\oa11i\patch\en\objectcfg.xml
psdi\iface\oa11i\patch\es\objectcfg.xml
psdi\iface\oa11i\patch\fr\objectcfg.xml
psdi\iface\oa11i\patch\it\objectcfg.xml
psdi\iface\oa11i\patch\ja\objectcfg.xml
psdi\iface\oa11i\patch\ko\objectcfg.xml
psdi\iface\oa11i\patch\nl\objectcfg.xml
psdi\iface\oa11i\patch\pt\objectcfg.xml
psdi\iface\oa11i\patch\sv\objectcfg.xml
psdi\iface\oa11i\patch\sv\objectcfg.xml
psdi\iface\oa11i\patch\zh\objectcfg.xml
ORACLEAPIS\interfac\opox.sp

Issue(s) **07-10801**

Description Unhandled exception occurs when Maximo sends CAI PO lines to the Oracle Applications.

Replaced File(s) ORACLEAPIS\interfac\povali2b.pkg

Issue(s) **07-10855**

Description Maximo updates CAI PO records incorrectly in the Oracle Applications when users approve PO records with null quantity service lines.

Replaced File(s) ORACLEAPIS\interfac\polodm3b.pkg
ORACLEAPIS\interfac\polodm3s.psp

Issue(s) **07-11496**

Description PLS-00306: wrong number or types of arguments in call to 'MXE_USR_RCV_SP' error occurs when Maximo users run the install.sql.

Replaced File(s) ORACLEAPIS\interfac\orcvx9.sp

Issue(s) **07-14322**

Description Oracle Multiple Operating Units functionality has changed for MIG Release 4.1.1 upgrade customers only. Multiple Operating Units can now be added within a single site.

NOTE If you have configured your Maximo Integration Gateway Release 4.1.1 system to use Multiple Operating Units, do not upgrade your MEA for Oracle to Release 6.2, until MEA for Oracle Release 6.2.1, or later, is available.

For further information about Multiple Operating Units, see "Multiple Operating Units" on page 2-3, in the *IBM Maximo Enterprise Adapter for Oracle Applications 11i Release 4.1.1 to Release 6.2 Upgrade Guide*.

Replaced File(s) psdi\iface\oa11i\ERPExt.class
psdi\iface\oa11i\InvoiceInExt.class
psdi\iface\oa11i\InvoiceOutExt.class
psdi\iface\oa11i\PCInExt.class
psdi\iface\oa11i\PCOutExt.class
psdi\iface\oa11i\POInExt.class
psdi\iface\oa11i\POOutExt.class
psdi\iface\oa11i\PROutExt.class
psdi\iface\oa11i\ReceiptOutExt.class

Issue(s) **07-14741**

Description Maximo does not send invoice costs to Oracle Applications when the loaded cost amount is zero.

Replaced File(s) psdi\iface\oa11i\GLTxnOutExt.class

Issue(s)	**07-15068**
Description	PO Line updates were sent from Maximo to Oracle Applications CAI table after Maximo users cancel the PO.
Replaced File(s)	ORACLEAPIS\interfac\opoxx.sp

Issue(s)	**06-20464**
Description	Oracle integration now allows the item rotating flag to be set to True or False only when users insert new item records. Users cannot update the rotating flag on existing items.
Replaced File(s)	psdi\iface\oa11i\ItemInExt.class

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