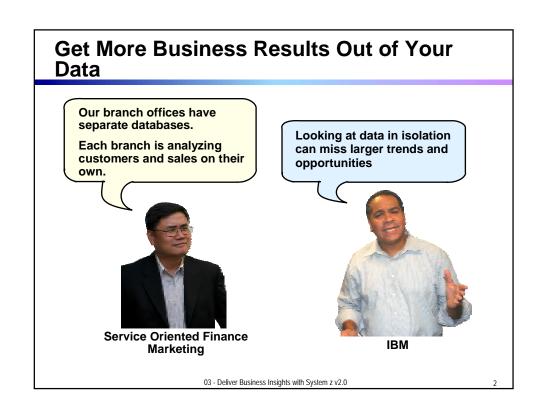
Extending Your Mainframe for More Business Value

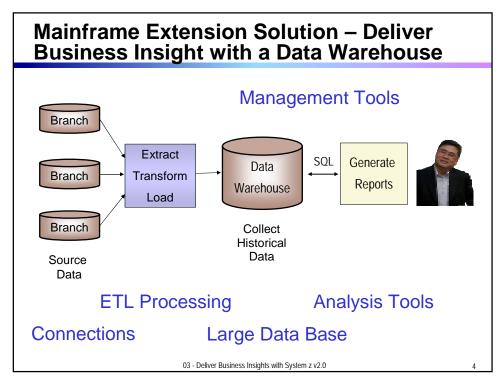
Deliver Business Insight with a Data Warehouse on System z



Service Oriented Finance Needs a Data Warehouse to Make Optimal Business Decisions

- Each branch is responsible for its own marketing campaign
- Corporate marketing gets reports from each of the branches based on local results
- Corporate marketing needs to spot trends to know what campaigns are most effective region-wide
- A corporate data warehouse would give marketing the data to easily do comparisons between the branches and promote best practices

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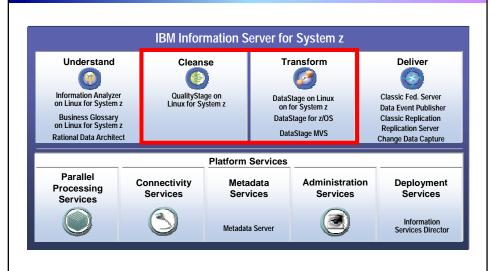
Data Warehouse Capabilities on System z

- Large Capacity Data Base
 - ▶ DB2 for z/OS
 - > Parallel queries, Materialized Query Table, Star Join Enhancements
- Connect, Extract, Transform and Load
 - ▶ IBM Information Server For System z
 - Runs on zLinux (DataStage also runs on z/OS)
- Analysis Tools
 - DataQuant
 - ▶ Other tools (QMF, Alphablox, Hyperion, Business Objects, SAS, IBI)
- Performance Monitoring
 - ▶ IBM Tivoli Omegamon XE for DB2 Performance Expert on z/OS
- Security and Compliance
 - DB2 Data Archive Expert, DB2 Test Database Generator, DB2 Audit Manager Expert, IBM Encryption for DB2 and IMS Databases
- Dedicated Query Hardware
 - > zIIPs for parallel queries & remote access
 - ▶ Superior I/O bandwidth, multiple I/O paths

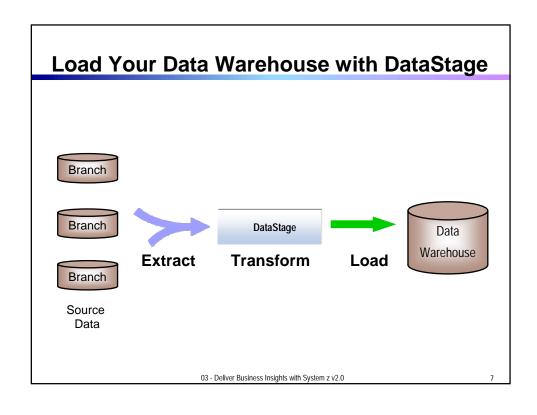
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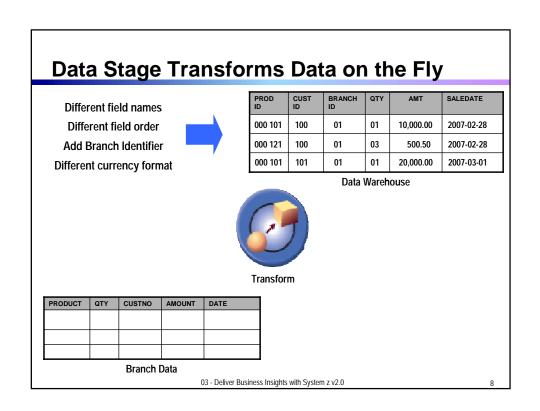
5

IBM Information Server for System z Can Load Your Data Warehouse



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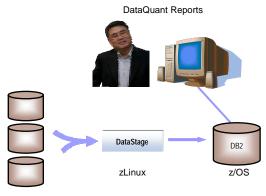


DEMO: Extract, Transform, Load

Use DataStage to load sales and customer data from a branch into your data warehouse

- ODBC (Input) Branch Sales info from SQL Server
- DB2 (Update) Corporate Sales Warehouse

Show how built-in stages make it easy to handle transformation and aggregations



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o

BlueCross BlueShield of Tennessee

Challenge

- In order to compete effectively for new business in the complex healthcare market, BCBST needed to differentiate itself from competitors with targeted offerings
- They needed a single view of information across their multiple LOBs with business intelligence capabilities

Solution

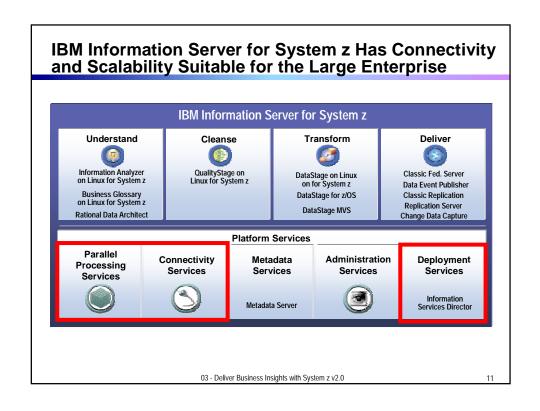
- BCBST is using IBM Information Server with IBM DB2 to profile, transform, and load data to their enterprise data warehouse
- The solution also provides intelligent search capabilities for unstructured data using IBM OmniFind and IBM DB2 Content Manager

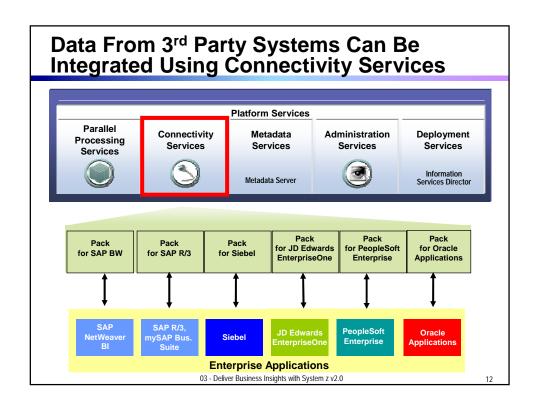


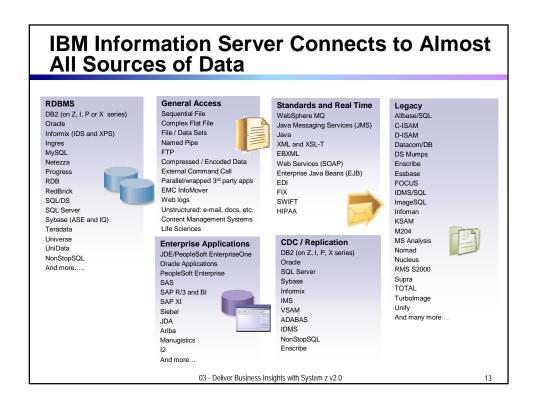
Business Benefits

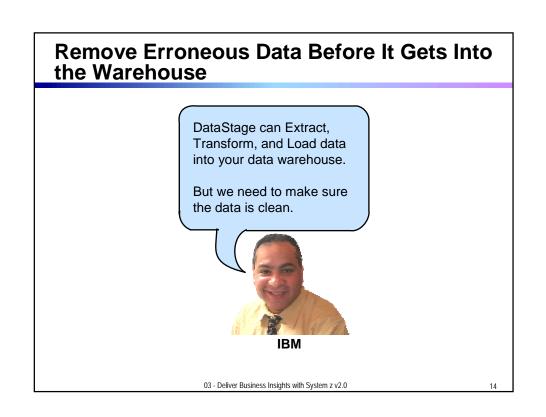
 Improved customer and provider satisfaction by enabling them to run their own analytics and better manage their healthcare costs.

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- Lack of data standards
 - Different formats and structures across different systems
- Data surprises in individual fields
 - Data misplaced in the data base
- Information buried in freeform fields
- Data myopia
 - Lack of consistent identifiers inhibit a single view
- The redundancy nightmare
 - Duplicate records with a lack of standards



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15

QualityStage Fixes Data Quality and Consistency

- Ensures clean, standardized information
 - ▶ Eliminates duplications
 - ▶ Matches against reference data
- Supports global postal address verification
- Provides visual tools for designing quality rules and matching logic
- Integrated with DataStage (one platform, one user interface)



 Data quality processes can be deployed within extract, transform, and load (ETL) jobs logic or separately as shared data quality services (SOA)

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Two Methods to Decide a Match

Are these two records a match?

WILLIAM J HOLDEN 128 MAIN ST 02111 12/8/62
WILLAIM JOHN HOLDEN 128 MAINE AVE 02110 12/8/62
B B A A B D B A = BBAABDBA
+5 +2 +20 +3 +4 -1 +7 +9 = +49

Deterministic Decisions Tables:

- Fields are compared
- Letter grade assigned
- Combined letter grades are compared to a vendor delivered file
- ▶ Result: Match; Fail; Suspect

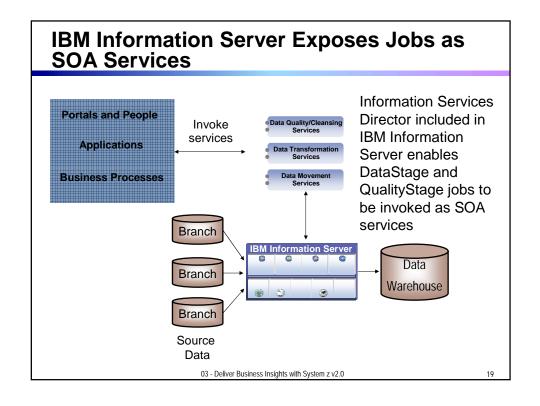
Probabilistic Record Linkage:

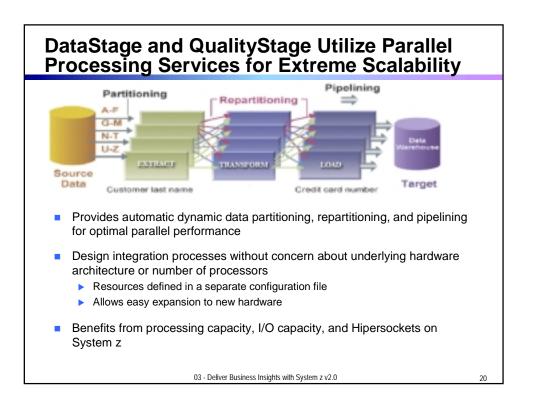
- ▶ Fields are evaluated for degree-of-match
- ▶ Weight assigned: represents the "information content" by value
- Weights are summed to derived a total score
- Result: Statistical probability of a match

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1.

Add QualityStage to Cleanse the Data **Discard Duplicates** QualityStage Match/Compare Branch against Reference Data Branch DataStage Data Warehouse **Extract Transform** Load Branch Source zLinux z/OS Data 03 - Deliver Business Insights with System z v2.0





IBM Beats the Competition in Data Warehouse Solutions

IBM



- Integrated data services platform
- Extensive connectivity
- Enterprise scalability
- Easily expose jobs as services

Oracle





- Two separate un-integrated products
- Warehouse Builder can only load Oracle databases
- Oracle Data Integrator (used to be Sunopsis) has no data quality capabilities
- Coding required to expose jobs as services

Microsoft



- Data quality limited to "Fuzzy Search" and MS SQL only
- Limited connectivity and limited support for non-Microsoft
- Lacks enterprise scalability
- Coding required to expose jobs as services

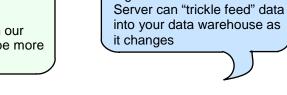
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2

Service Oriented Finance Wants a *Dynamic* **Data Warehouse**

Our data is updated frequently,

We need the data in our data warehouse to be more current





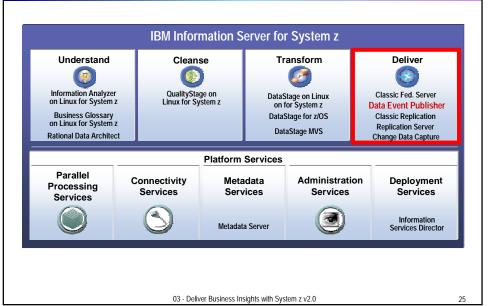
Data Event Publisher

together with Information

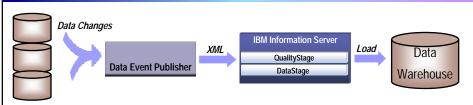
IBN

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IBM Information Server for System z Can Provide Near Real-Time Data Movement

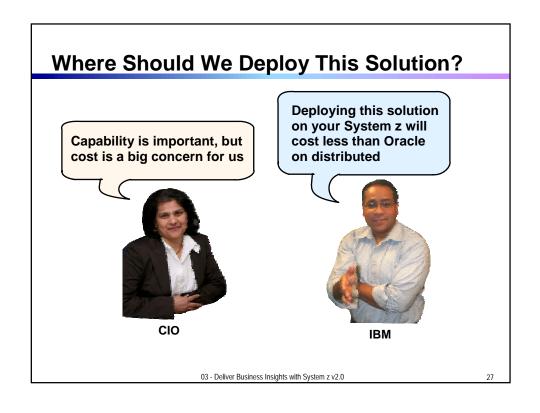


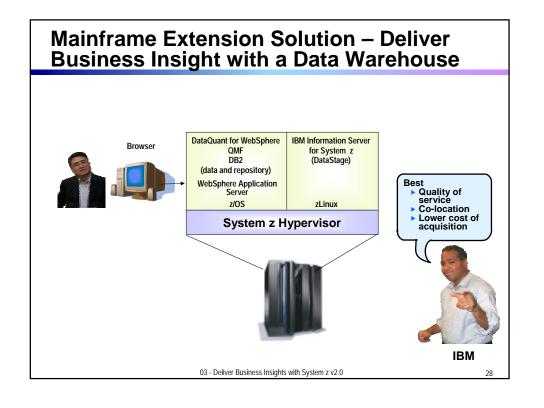




- Event is triggered automatically by a change in the data
 - ▶ Monitors DB2 log file for data changes
 - Sends XML message with data changes
- XML message can initiate a business process
 - Example: After \$10,000 in sales, a service request is sent to WebSphere Information Services Director, invoking a DataStage job to load sales data for analysis
- Automates the process of loading the data warehouse
 - ▶ Improves the currency of data in the data warehouse
 - Alternative to statically scheduled updates which can lead to stale data and lost opportunities

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Storage Costs: DB2 Provides More Storage Savings than Oracle

- DB2 for z/OS lowers TCO by reducing storage needed
 TPC-H Benchmark: DB2 compression of 59% vs 29% for Oracle RAC
- Storage savings with DB2 vs. Oracle for a 10 TB data base

HP Enterprise Virtual Array 8100 Storage	IBM System Storage DS6800
29%	59%
7.5 TB of HP Storage	4.2 TB of IBM Storage
\$319,270 + \$15,113 x 3 = \$364,609	\$234,101 + \$13,164 x 2** = \$260,429
	29% 7.5 TB of HP Storage \$319,270 + \$15,113 x 3

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29

US Retailer Improves Response Time by Co-locating Data Warehouse and Operational Data

- A major US retailer moved their 5.5TB data warehouse from distributed servers to System z
 - Operational data bases were already located on System z
- On average they reduced query processing times by 80% due to better query parallelism in DB2 for z/OS
 - ▶ (17 minutes to 3 minutes)
- They saved CPU cycles to load the data warehouse
 - Avoided network processing

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^{*}DB2 for z/OS achieves similar compression ratios to those of DB2 for LUW **IBM storage maintenance fee for the first year is included in the warranty



We learned the best promotion to maximize our business profits

And I saved money by deploying our data warehouse solution on System z







CIO

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3

Accelerate Development with Pre-Built Data Models for Industry Data Warehouses

- Quick start your data warehouse design with pre-built IBM Industry Data Models
- Use Enterprise Model Extender to customize the data model
 - ▶ Eclipse plug-in for Rational Data Architect
- Models capture the best practices of over 400 IBM customers
 - Banking, finance, health, insurance, retail and Telco



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