



Government of Denmark leverages component business modeling to further collaboration.

Overview
Government of Denmark Copenhagen, Denmark www.denmark.dk/en
Industry <ul style="list-style-type: none"> Government
Employees <ul style="list-style-type: none"> 840,000
Solution components <ul style="list-style-type: none"> IBM Global Business Services – Strategy & Change IBM Component Business Modeling methodology

“The new holistic approach, based on FORM, will, over time, compel changes in responsibility, in tasks and in processes — in and between public institutions and authorities.”

—Lars Frelle, chief information officer in the Ministry of Finance and head of the Digital Taskforce

To serve the country’s population of 5.5 million, the Danish central, regional and local governments employ a staff of 840,000. The Digital Taskforce of Denmark was established through cooperation among central, regional and local governments to coordinate business transformation related to digitalization of the entire public sector.

Challenge

The Danish government is committed to establishing robust e-government services for its citizens. To take its services to the next level through digitization, the government needed to establish better collaboration among local, regional and central government and agencies and develop a consolidated and shared view of the public sector.

Solution

The government’s Digital Taskforce turned to IBM to tap its experience with Component Business Modeling. A joint project team created a consolidated business-level view of public sector services across the thousands of authorities and institutions constituting the Danish public sector. The resulting map, called FORM (based on the Danish name FællesOffentlig Reference Model), provides a service-oriented and citizen/enterprise-centric view of the public sector across government levels, domains and organizational boundaries.

Benefits

By developing FORM, the Danish government expects to be able to identify both pain points and strategic initiatives across the public sector. Plus, FORM will help the government avoid duplicate or conflicting transformation initiatives. FORM supports a service-oriented approach to government that can help the Danish government better coordinate programs and help all government agencies adhere to best practices. Lastly, the FORM approach is universal and can fit into other national public structures.



For more information

Please contact your IBM sales representative or IBM Business Partner, or visit us at:

ibm.com/government

© Copyright IBM Corporation 2009

IBM Corporation
1 New Orchard Road
Armonk, NY 10504
U.S.A

Produced in the United States of America
March 2009
All Rights Reserved

IBM, the IBM logo, and ibm.com are trademarks or registered trademarks of International Business Machines Corporation in the United States, other countries, or both. If these and other IBM trademarked terms are marked on their first occurrence in this information with a trademark symbol (® or ™), these symbols indicate U.S. registered or common law trademarks owned by IBM at the time this information was published. Such trademarks may also be registered or common law trademarks in other countries. A current list of IBM trademarks is available on the Web at "Copyright and trademark information" at ibm.com/legal/copytrade.shtml

Other company, product, or service names may be trademarks or service marks of others.

The information contained in this documentation is provided for informational purposes only. While efforts were made to verify the completeness and accuracy of the information contained in this documentation, it is provided "as is" without warranty of any kind, express or implied. In addition, this information is based on IBM's current product plans and strategy, which are subject to change by IBM without notice. IBM shall not be responsible for any damages arising out of the use of, or otherwise related to, this documentation or any other documentation. Nothing contained in this documentation is intended to, nor shall have the effect of, creating any warranties or representations from IBM (or its suppliers or licensors), or altering the terms and conditions of the applicable license agreement governing the use of IBM software.

This document illustrates how one organization uses IBM products. Many factors have contributed to the results and benefits described; IBM does not guarantee comparable results elsewhere.

References in this publication to IBM products or services do not imply that IBM intends to make them available in all countries in which IBM operates.