

IBM Security Secret Server  
Version 10.8

*Upgrade Guide*

IBM

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# Getting started

There are two ways to upgrade. Choose one of the following paths:

- Upgrading without outbound access. Offline upgrade.
- Upgrading with an online connection. Online upgrade.

# Upgrading with an online connection

You must allow the update process to check a remote host to download updates.

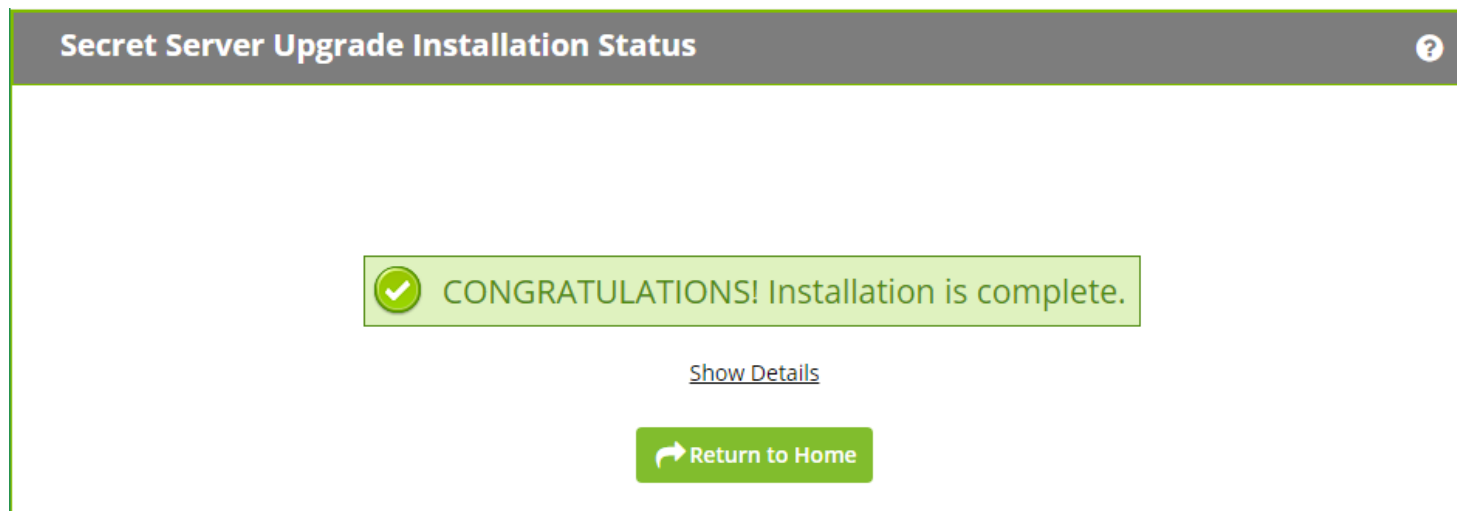
## Before you begin

If you have firewall that is restricting access to specific outbound locations, ensure that you allow connections from Secret Server to the following target locations:

- d36zgw9sidnotm.cloudfront.net:443
- updates.thycotic.net:443
- updates.thycotic.net:80

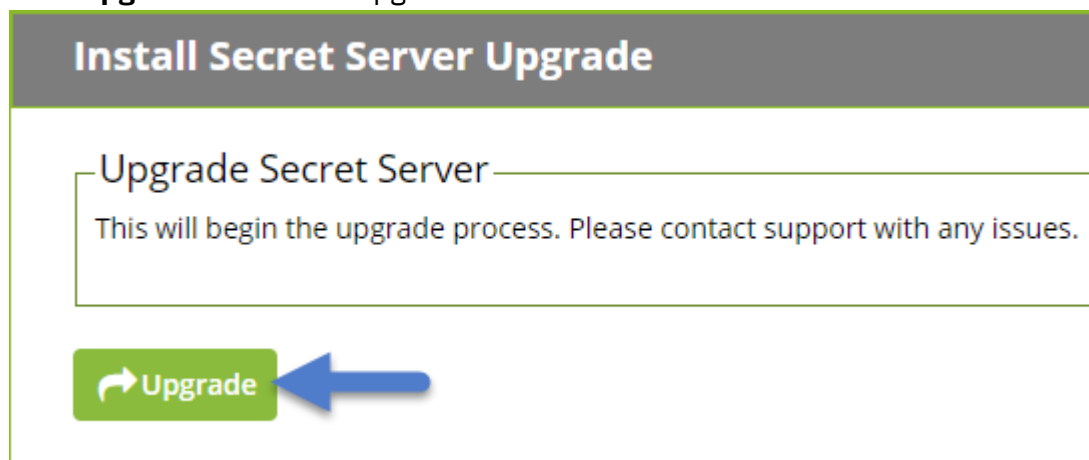
## Steps

1. Browse to the upgrade page. From a computer that has outbound network access and Secret Server access, go to the Secret Server Upgrade page browse to:  
**http://*example\_instance*/Installer.aspx?patch=true** .  
Replace *example\_instance* with your Secret Server URL.
2. Backup your Secret Server application folder and your Secret Server database. Select the box on this page and click **Continue**.
3. Download the latest version.
4. Upload the compressed file to Secret Server.  
Click **Choose File** and select the Secret Server upgrade compressed file that you just downloaded.
5. Start the upgrade.  
The upgrade automatically starts the process. After upgrade completes the following page is displayed:

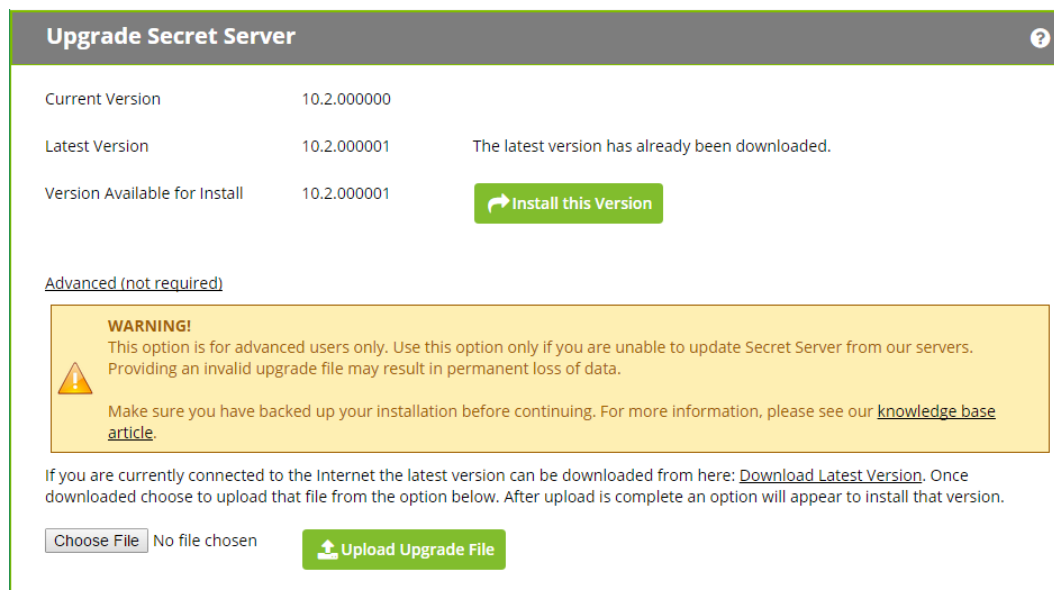


## Upgrading without outbound access

1. Download the upgrade file from IBM Passport Advantage.  
([https://www.ibm.com/software/passportadvantage/pao\\_customer.html](https://www.ibm.com/software/passportadvantage/pao_customer.html)).
2. Browse to the upgrade page.
3. Click **Upgrade** to start the upgrade.



4. Upload the compressed upgrade file to IBM Security Secret Server.
  - Click **Choose File**.
  - Browse for the file and then click **Upload Upgrade File**.



5. Start the upgrade.