IBM Security Secret Server
Version 10.7

Upgrade Guide

IBM

Contents

Getting started

There are two ways to upgrade. Choose one of the following paths:

- Upgrading without outbound access. Offline upgrade.
- Upgrading with an online connection. Online upgrade.

Upgrading with an online connection

You must allow the update process to check a remote host to download updates.

Before you begin

If you have firewall that is restricting access to specific outbound locations, ensure that you allow connections from Secret Server to the following target locations:

- d36zgw9sidnotm.cloudfront.net:443
- updates.thycotic.net:443
- updates.thycotic.net:80

Steps

1. Browse to the upgrade page. From a computer that has outbound network access and Secret Server access, go to the Secret Server Upgrade page browse to:
   **http://*example_instance*/Installer.aspx?patch=true .
   Replace *example_instance* with your Secret Server URL.
2. Backup your Secret Server application folder and your Secret Server database. Select the box on this page and click **Continue**.
3. Download the latest version.
4. Upload the compressed file to Secret Server.
   Click **Choose File** and select the Secret Server upgrade compressed file that you just downloaded.
5. Start the upgrade.
   The upgrade automatically starts the process. After upgrade completes the following page is displayed:
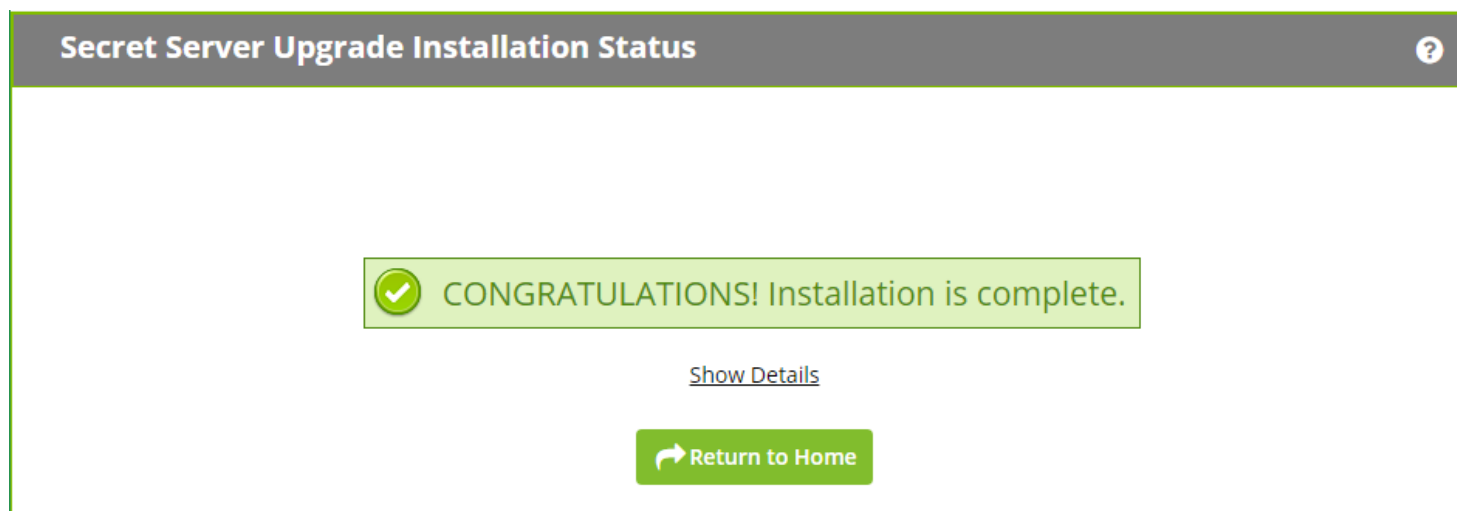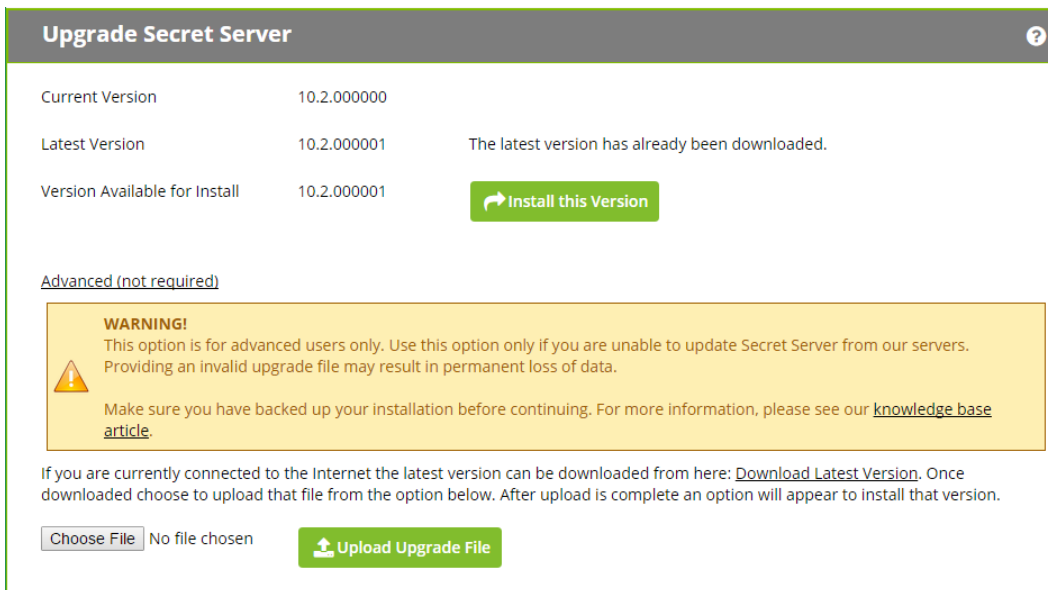
Upgrading without outbound access

1. Download the upgrade file from IBM Passport Advantage. (https://www.ibm.com/software/passportadvantage/pao_customer.html).
2. Browse to the upgrade page.
3. Click **Upgrade** to start the upgrade.
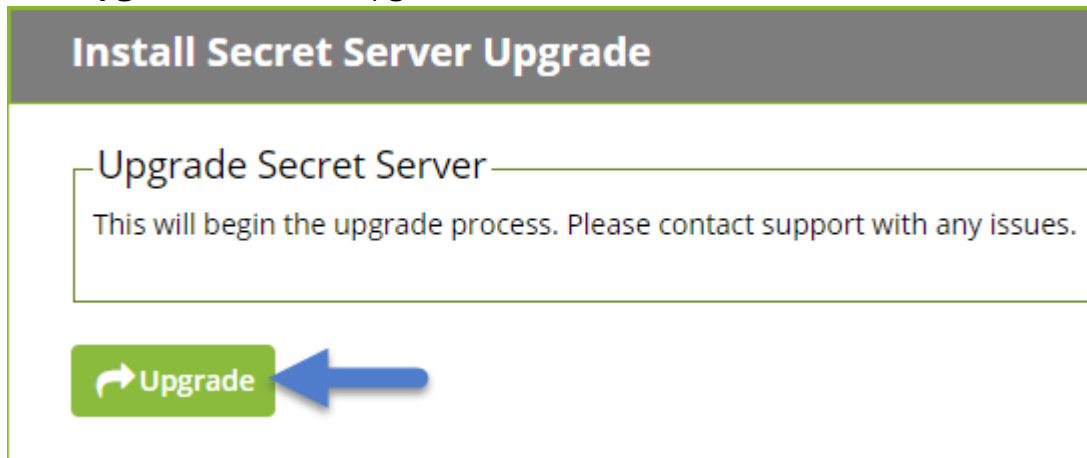
4. Upload the compressed upgrade file to IBM Security Secret Server.
- Click **Choose File**.
- Browse for the file and then click **Upload Upgrade File.**

5. Start the upgrade.