IBM Security Secret Server Version 10.4

End User Guide

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Glossary

Throughout this user guide, certain terms are used to refer to specific features within Secret Server:

Secret

A piece of information that is stored and managed within Secret Server is referred to as a Secret. Secrets are derived from Secret templates. Typical Secrets include, but are not limited to, privileged passwords on routers, servers, applications, and devices. Files can also be stored in Secrets, allowing for storage of private key files, SSL certificates, license keys, network documentation, Microsoft Word, or Excel documents and more.

Secret Template

Secret templates are used to create Secrets and allow customization of the format and content of Secrets to meet company needs and standards. Examples include: Local Administrator Account, SQL Server Account, Oracle Account, Credit Card, and Web Password. Templates can contain passwords, user names, notes, uploaded files, and drop-down list values. New Secret templates can be created, and all existing templates can be modified.

Role-based Security

Secret Server uses role-based access control, which sets strict, granular permissions for each user. All features in Secret Server are made available to users based on permissions, which collectively make up roles.

Unlimited Administration Mode

The emergency, "break-the-glass" feature. When this mode is enabled, your Secret Server administrators can access all content within the system, regardless of explicit permissions. Access to Unlimited Administration Mode is controlled by using role permissions.

Logging In

Depending on how your administrators configured Secret Server, you will log in with either your Active Directory account OR a local account.

Logging in with an Active Directory account

On the login screen, enter your:

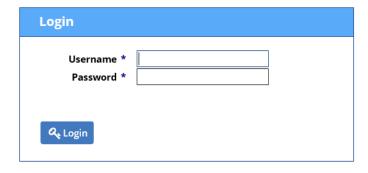
- 1. Active Directory user name
- 2. Active Directory password
- 3. Select the appropriate domain from the list.

Logging in with a local account

If your administrators configured local account logins for Secret Server, they provide you with a user name and a temporary password for your first login. On the login screen, enter:

- 1. Username
- 2. Temporary password, and
- 3. From the Domain dropdown, select "Local".

After you log in with your local account for the first time, you will be prompted to change your password immediately.



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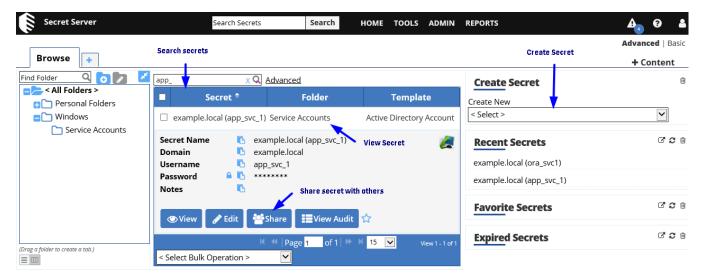
Dashboard

Dashboard is the main screen for searching and viewing Secrets. Two Dashboard views are available, Advanced and Basic.

Widgets or Options	Basic View	Advanced View
Create New Secret	✓	✓
Recent Secrets	✓	✓
Search Bar	✓	✓
Expired Secrets		✓
Favorite Secrets		✓
Out of Sync Secrets		✓
Reports		✓

Advanced View

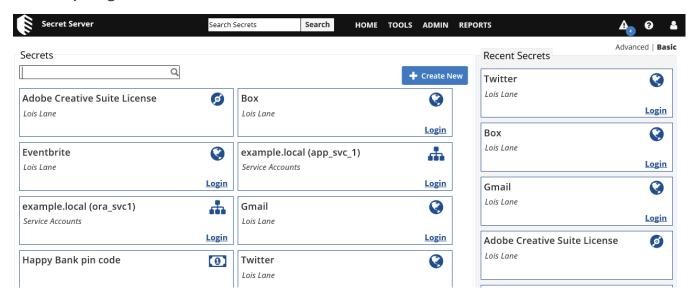
Viewing the Advanced Dashboard requires the **View Advanced Dashboard** role permission. If you have this permission, you can view the Basic dashboard.



See a visual demonstration of the Advanced Dashboard here.

Basic View

A user without the "View Advanced Dashboard" permission is limited to the Basic view, which does not include use of any widgets aside from Recent Secrets.



Creating a Secret

Advanced View

Viewing the Advanced Dashboard requires the View Advanced Dashboard role permission.

1. From Dashboard, find the **Create Secret** widget.

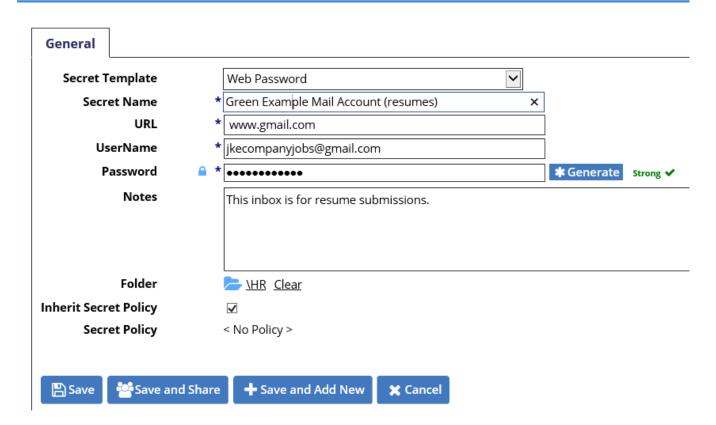


- 2. Select a template from the drop-down menu. For this example, use a **Web Password**.
- 3. Enter the information for your Secret in the fields (fields with an asterisk * are required).
- 4. If you want to organize the Secret into a specific folder, click the folder name that is listed, and select the desired folder. Otherwise, click **Clear** to store the Secret at the root level.
- 5. Click **Save** to save your settings.

(Other save options)

- 6. Click **Save and Share** to share the Secret with another user or group.
- 7. Click **Save and Add New** to save this Secret, and create another Secret with the same template.

New



Basic View

- 1. From Dashboard, find the **Create New** button.
- 2. Select a template from the drop-down menu. For this example, use a **Web Password**.
- 3. Enter the information for your Secret in the fields (fields with an asterisk * are required).
- 4. If you want to organize the Secret into a specific folder, click the folder name that is listed, and select the desired folder. Otherwise, click **Clear** to store the Secret at the root level.
- 5. Click **Save** to save your settings.

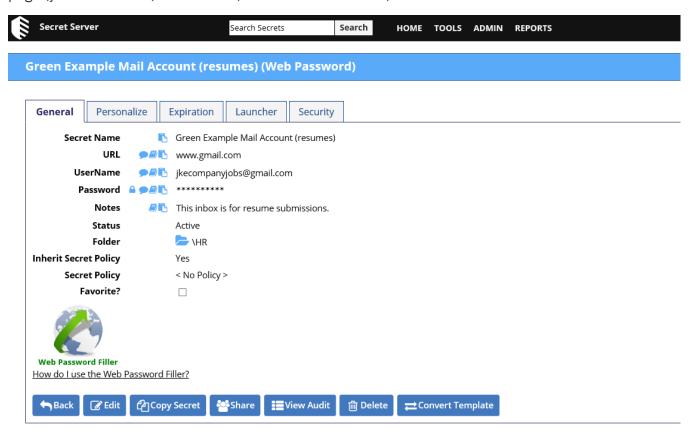
(Other save options)

- 6. Click **Save and Share** to share the Secret with another user or group.
- 7. Click **Save and Add New** to save this Secret and create another Secret with the same template.

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Viewing a Secret

To view the information that is contained in a Secret (such as password or special notes), navigate to the Home page (your dashboard). From there, click the Secret name, then click "View".



Icon definitions

The icons perform the following operations:

Lock Unmask a field until the cursor is moved away from the icon.

History Display the history of changes to the field.

Copy Copy the field to the clipboard. You might need an add-on for this feature to function.

NATO Display the field by using the NATO phonetic alphabet. This phonetic alphabet is helpful when you communicate a password over the phone.

Common Configuration Options

The following configuration options are common to every Secret:

Folder Folder location of the Secret. The Secret inherits permissions of this folder that depends on

the Default Secret Permissions setting in the Secret Server Configuration options.

Favorite Click the star from the Dashboard or check this box on the Secret View page to mark the Secret

as a favorite. It will then display in the Favorite Secrets widget.

Edit the Secret fields.

Delete the Secret.

் Delete

Create a duplicate copy of the Secret that can be renamed and modified.

Configure the sharing settings, or permissions, for the Secret.

₩ View the Secret audit log to see which users that have accessed the Secret.

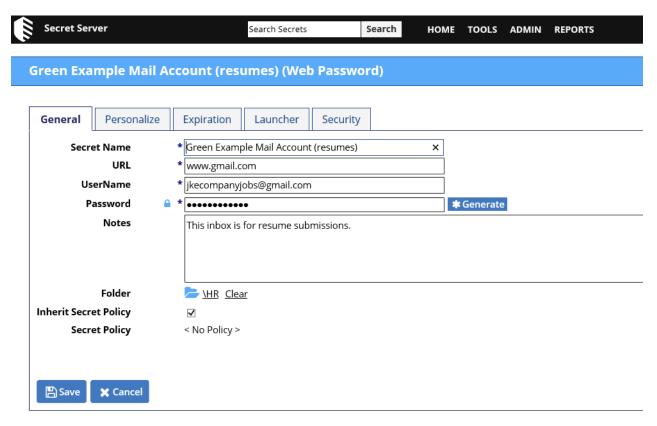
Change which template is being used to store and display information in this Secret.

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Editing a Secret

To edit a Secret, navigate to its Secret View page and click **Edit**. All fields become editable. For passwords, you can create a random, unique, password by clicking **Generate**.

Note: Editing passwords in a secret template does not update the password within accounts that are managed outside of Secret Server.



Deleting a Secret

To delete a Secret, navigate to the Secret View page and click **Delete**.

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Sharing a Secret

Sharing passwords is crucial for collaborative teams. Due to the sensitive nature of sharing secure information, Secret Server takes all necessary security measures to ensure that shared passwords are tracked and protected.

You can choose from four permission levels when you share Secrets with another user or group:

View	Allows the user to see all Secret data (fields – user name, password, and so on) and metadata
	(permissions, auditing, history, security settings, and so on).

Edit	Allows the user to edit the Secret data (user name, password, and so on). Also allows users to move
	the Secret to another folder unless Inherit Permissions from Folder is turned on, in which case the
	user needs Owner permissions to move the Secret.

List	Allows the user to see the secret in a list (such as a list returned by running a search) but not to view
	any more details about a Secret or edit it.

Owner Allows the user to change all the Secret metadata (permissions, security settings, and so on).