

IBM Security Verify Access  
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*Error Message Reference*





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# Chapter 1. Message overview

Messages indicate events that occur during the operation of the system. Depending on their purpose, messages might be displayed on the screen. By default, all informational, warning, and error messages are written to the message logs. The logs can be reviewed later to determine what events occurred, to see what corrective actions were taken, and to audit all the actions performed. For more information about message logs, see the Troubleshooting topics in the IBM® Knowledge Center.

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## Message types

IBM Security Verify Access uses messages of specific types.

The following types of messages are used:

### **Informational messages**

Indicate conditions that are worthy of noting but do not require you to take any precautions or perform an action.

### **Warning messages**

Indicate that a condition is detected that you must be aware of, but does not necessarily require that you take any action.

### **Error messages**

Indicates that a condition occurred that requires you to take action.

---

## Message format

Messages that are logged by IBM Security Verify Access adhere to message standards. Each message consists of a message identifier (ID) and accompanying message text.

### **Message ID format**

A message ID consists of 10 alphanumeric characters that uniquely identify the message.

A message ID is composed of:

- Three-character product identifier
- Two-character or three-character component or subsystem identifier
- Three-digit or four-digit serial or message number
- One-character type code that indicates the severity of the message

The figure that follows shows a graphical representation of a possible message ID and identifies its different parts. (Some messages might use 2 characters for the component ID and 4 digits for the serial number.)

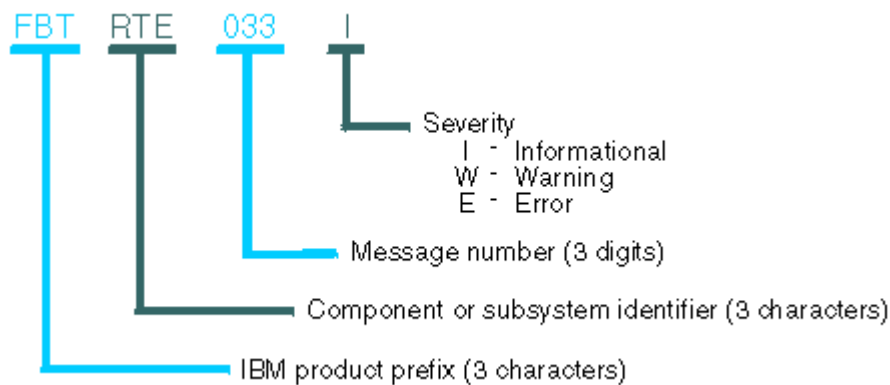


Figure 1. Message ID format

## Component identifiers

The component identifier indicates which component or subsystem produced the message.

### **ADM**

Administration commands

### **AUD**

Audit

### **AUT**

Authentication service

### **CC**

Common Auditing and Reporting Service disk cache

### **CE**

Common Auditing and Reporting Service emitter

### **CFG**

Configuration properties

### **CO**

Common Audit Service Configuration Console

### **CON**

Security Verify Access console

### **CTG**

Authorization service

### **CTJ**

Single Sign On for Bluemix service

### **DIS**

Directory Integrator component used by Single Sign On

### **DPW**

Secure reverse proxy

### **FBT**

Protocol service

### **FDB**

Database

### **FMS**

Management service

### **ELA**

End-user license agreement

**HRD**  
HTTP redirect

**IAS**  
Single sign-on administration

**IDA**  
Single sign-on administration

**IDS**  
Identity service

**IN**  
Common Auditing and Reporting Service installation

**ISJ**  
Alias service JDBC component

**ISL**  
Alias service LDAP component

**KES**  
Key encryption and signature service

**KJK**  
Key encryption and signature service Java KeyStore

**KQA**  
Knowledge questions

**LOG**  
Logging

**MB**  
Common Audit Service Configuration MBean

**MET**  
Metadata handling

**MGT**  
Management

**MOD**  
Module

**OAU**  
OAuth 2.0

**OTP**  
One-time password

**PWD**  
Password handling

**RBA**  
Context-based access

**RPT**  
Report messages

**RTE**  
Runtime environment component configuration

**SDK**  
Software development kit

**SO**  
Single Sign On service

**SOC**  
SOAP client

**SPS**  
Single sign-on protocol service

**STM**

Secure token service

**STS**

Secure token service modules

**STZ**

RACF® PassTicket tokens

**SU**

Common Audit Staging Utility

**SYS**

System alert messages

**TAC**

Security Verify Access configuration

**TRC**

Trust client

**UPD**

Username password

**UTI**

Utility

**WS**

Common Auditing and Reporting Service Mobile service

**WSS**

Mobile services security management

**XS**

Common Audit Service XML data store

**XU**

Common Audit Service XML store utilities

**Severity**

Associated with each message is a severity level that indicates whether corrective action must be taken.

<i>Table 1. Severity level</i>	
<b>Severity</b>	<b>Description</b>
<b>I (Informational)</b>	<p>Provides information or feedback about normal events that occur. In general, no action needs to be performed in response to an informational message.</p> <p>FBTRTE033I The domain default was successfully created. FBTSTM066I The Trust Service has been disabled.</p>
<b>W (Warning)</b>	<p>Indicates that a potentially undesirable condition has occurred, but processing can continue. Intervention or corrective action might be necessary in response to a warning message.</p> <p>FBTLOG002W An integer was expected. FBTTRC004W The returned RequestSecurityTokenResponse did not have a wsu:Id</p>



Table 1. Severity level (continued)

Severity	Description
<b>E (Error)</b>	<p>Indicates that a problem has occurred that requires intervention or correction before processing can continue. An error message might be accompanied by one or more warning or informational messages that provide additional details about the problem.</p> <pre> FBTCO013E The federation with ID <i>insert</i> could not be retrieved from the single sign-on protocol service. Explanation: This error can occur if the console is unable to communicate with the single sign-on protocol service.  FBTSML260E The binding value <i>value</i> for attribute <i>attr</i> is not valid for profile <i>profile</i>.                     </pre>

## Message text

The text of the message, in the system locale, also is recorded in the log file. If the message text is not available in the language that you want, the English language text is used.

## Events that are generated by the events framework

Use the Event Log management page in the appliance to view system events. In the local management interface, select **Monitor > Logs > Event Log**.

All of the following events are generated by the events framework. These events are displayed in the event log or broadcasted to an external collector, such as SNMP, if configured.

### Informational messages

These events are generated to indicate conditions that are worthy of noting but do not require you to do anything.

Event ID	Description
See WGASY0000I.	This message is an identifier for generic information messages. It includes an informational message and the name of the server that generated the message.

### CPU usage

These events are generated when the CPU usage of the system reaches certain thresholds.

Event ID	Description
See WGAWA0643W.	This warning message is generated when the CPU usage exceeds the warning threshold.
See WGAWA0043W.	This error message is generated when the CPU usage exceeds the error threshold.
See WGAWA0650I.	This informational message is generated when the CPU utilization falls below the configured threshold.

### Disk usage

These events are generated when the disk usage of the system reaches certain thresholds.

Event ID	Description
See WGAWA0644W.	This warning message is generated when the disk usage exceeds the warning threshold.
See WGAWA0044W.	This error message is generated when the disk usage exceeds the error threshold.
See WGAWA0649I.	This informational message is generated when the disk utilization falls below the configured threshold.

### Certificate expiry

These events are generated when there are expired or soon to expire certificates in the SSL certificate database.

Event ID	Description
See WGAWA0645W.	This warning message is generated when a certificate will expire within the warning threshold.
See WGAWA0045W.	This error message is generated when a certificate will expire within the error threshold.
See WGAWA0046W.	This error message is generated when a certificate has expired. The message includes the certificate label of the expired certificate.

### Stopped reverse proxy instances

These events are generated when there are configured reverse proxy instances in the appliance that are currently not running or has recovered.

Event ID	Description
See WGAWA0047W.	This error message is generated when a reverse proxy instance is configured but not running. The message includes the name of the reverse proxy instance.
See WGAWA0648I.	This informational message is generated when the reverse proxy has recovered.

### Runtime database size

These events are generated when the disk usage of the runtime database reaches certain thresholds.

Event ID	Description
See WGAWA0055W.	This error message is generated when the disk usage reaches the error threshold.
See WGAWA0646W.	This warning message is generated when the disk usage reaches the warning threshold.
See WGAWA0649I.	This informational message is generated when the disk usage for the runtime database falls below the configured threshold.

### Pending changes

These events are generated when there are changes in the local management interface or web services that are not yet deployed or have been deployed.

Event ID	Description
See WGAWA0642W.	The error message is generated when pending changes did not complete deploying within the command timeout.
See WGAWA0640W.	This informational message is generated when changes that are made by using the LMI/Web services are not active because they have not yet been deployed.
See WGAWA0653I.	This informational message is generated when pending changes have been deployed.

### Time synchronization

These events are generated when the NTP server is not configured or configured for the appliance.

Event ID	Description
See WGAWA0647W.	This warning message is generated when the clock on the appliance is not currently synchronized.
See WGAWA0652I.	This informational message is generated when the appliance has been updated with NTP configuration information.

### Related concepts

[“Appliance messages” on page 9](#)



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## Chapter 2. Appliance messages

These messages are provided by the appliance.

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### Authentication messages

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These messages are provided by the authentication component.

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**GLGAU0001I**    **User *user\_name* logged on to the appliance *interface\_name* from remote\_host (protocol\_name connection).**

**Explanation:**

This message is generated when user logs on to the appliance.

**Administrator response:**

This is an audit event. No action is required.

---

**GLGAU0002I**    **User *user\_name* logged out of the appliance *interface\_name* from remote\_host (protocol\_name connection).**

**Explanation:**

This message is generated when user logs out of the appliance.

**Administrator response:**

This is an audit event. No action is required.

---

**GLGAU0003W**    **User *user\_name* failed to login to the appliance *interface\_name* from remote\_host (protocol\_name connection).**

**Explanation:**

This message is generated when authentication fails for a user.

**Administrator response:**

This is an audit event. No action is required.

---

**GLGAU0004I**    **User *user\_name* logged on to the appliance CLI.**

**Explanation:**

This message is generated when user logs on to the appliance via serial console.

**Administrator response:**

This is an audit event. No action is required.

---

**GLGAU0005I**    **User *user\_name* logged out of the appliance CLI.**

**Explanation:**

This message is generated when user logs out of the appliance serial console.

**Administrator response:**

This is an audit event. No action is required.

---

**GLGAU0006W**    **User *user\_name* failed to login to the appliance CLI.**

**Explanation:**

This message is generated when user tries to log on to the appliance serial console with invalid credentials.

**Administrator response:**

This is an audit event. No action is required.

---

**GLGAU0007W**    **The user *user\_name* was locked out because the maximum amount of login attempts exceeded. The number of failed attempts is *tally\_name*.**

**Explanation:**

This message is generated when a user logs on to the appliance with invalid credentials and exceeds the account lockout threshold.

**Administrator response:**

This is an audit event. No action is required.

---

**GLGAU0008I**    **User *user\_name* has more than one active session logged on to the appliance.**

**Explanation:**

This message is generated when the user has more than one active session logged on to the appliance.

**Administrator response:**

This is an audit event. No action is required.

---

**GLGAU0008W**    **User *user\_name* password will expire in *days* days.**

**Explanation:**

This message is generated when the user password is going to expire.

**Administrator response:**

Please login to the system to change the user password.

---

**GLGAU0009W**    **User *user\_name* password expired.**

**Explanation:**

This message is generated when the user password expired.

**Administrator response:**

Please login to the system to change the user password.

---

**GLGAU9001I**     **User *user\_name* logged on to the appliance *interface\_name* from *remote\_host* (*protocol\_name* connection).**

**Explanation:**

This message is generated when user logs on to the appliance.

**Administrator response:**

This is an audit event. No action is required.

---

**GLGAU9002I**     **User *user\_name* logged out of the appliance *interface\_name* from *remote\_host* (*protocol\_name* connection).**

**Explanation:**

This message is generated when user logs out of the appliance.

**Administrator response:**

This is an audit event. No action is required.

---

**GLGAU9003W**     **User *user\_name* failed to login to the appliance *interface\_name* from *remote\_host* (*protocol\_name* connection).**

**Explanation:**

This message is generated when authentication fails for a user.

**Administrator response:**

This is an audit event. No action is required.

---

**GLGAU9004I**     **User *user\_name* logged on to the appliance CLI.**

**Explanation:**

This message is generated when user logs on to the appliance via serial console.

**Administrator response:**

This is an audit event. No action is required.

---

**GLGAU9005I**     **User *user\_name* logged out of the appliance CLI.**

**Explanation:**

This message is generated when user logs out of the appliance serial console.

**Administrator response:**

This is an audit event. No action is required.

---

**GLGAU9006W**     **User *user\_name* failed to login to the appliance CLI.**

**Explanation:**

This message is generated when user tries to log on to the appliance serial console with invalid credentials.

**Administrator response:**

This is an audit event. No action is required.

---

**GLGAU9007W**     **The user *user\_name* was locked out because the maximum amount of login attempts exceeded. The number of failed attempts is *tally\_name*.**

**Explanation:**

This message is generated when a user logs on to the appliance with invalid credentials and exceeds the account lockout threshold.

**Administrator response:**

This is an audit event. No action is required.

---

**GLGAU9008I**     **User *user\_name* has more than one active session logged on to the appliance.**

**Explanation:**

This message is generated when the user has more than one active session logged on to the appliance.

**Administrator response:**

This is an audit event. No action is required.

---

**GLGAU9008W**     **User *user\_name* password will expire in *days* *day*(s).**

**Explanation:**

This message is generated when the user password is going to expire.

**Administrator response:**

Please login to the system to change the user password.

---

**GLGAU9009W**     **User *user\_name* password expired.**

**Explanation:**

This message is generated when the user password expired.

**Administrator response:**

Please login to the system to change the user password.

---

**GLGAU9010W**     **User *user\_name* has reset the admin account.**

**Explanation:**

This message is generated when the user has reset the admin account.

**Administrator response:**

This is an audit event. No action is required.

---

**GLGAU9011W**     **User *user\_name* who is logging on to the appliance *interface\_name* from *remote\_host* has forced the preceding user with the same account to log off.**

**Explanation:**

This message is generated when the single-session limit is enabled and the new session forces another session to be closed.

**Administrator response:**

This is an audit event. No action is required.

---

**GLGAU9012I**     **User *user\_name* who is trying to log on to the appliance *interface\_name* from *remote\_host* has triggered the single-session limit.**

**Explanation:**

The single-session limit has been enabled. The user logged in with the account currently being used, and a dialog to cancel login or to log off current user was initiated.

**Administrator response:**

This is an audit event. No action is required.

---

**GLGAU9013W**     **User *user\_name* who is logging on to the appliance CLI has forced the**

**preceding user with the same account to log off.**

**Explanation:**

This message is generated when the single-session limit is enabled and the new session via serial console forces another session to be closed.

**Administrator response:**

This is an audit event. No action is required.

---

**GLGAU9014I**     **User *user\_name* who is trying to log on to the appliance CLI has triggered the single-session limit.**

**Explanation:**

The single-session limit has been enabled. The user logged in via serial console with the account currently being used, and a dialog to cancel login or to log off current user was initiated.

**Administrator response:**

This is an audit event. No action is required.

## Backup restore messages

---

These messages are provided by the backup restore component.

---

**GLGBK1002E**     **An attempt by the *interface\_name* operator, *user\_name*, to back up partition, *partition\_number* has failed.**

**Explanation:**

This message is generated when an attempt to back up a partition has failed. The message includes the partition number that was to be duplicated.

**Administrator response:**

Review subsequent log messages to determine why the operation failed.

---

**GLGBK1003I**     **The *interface\_name* operator *user\_name* has swapped the active partition to partition, *partition\_number*.**

**Explanation:**

This message is generated as part of a configuration change. It informs the administrator when the active disk partition has been swapped.

**Administrator response:**

This is an informational message. No action is required.

---

**GLGBK1004E**     **An attempt by the *interface\_name* operator, *user\_name*, to swap the active partition to partition, *partition\_number* has failed.**

**Explanation:**

This message is generated when an attempt to swap the active partition has failed. The message includes the partition number that was to be swapped.

**Administrator response:**

Review subsequent log messages to determine why the operation failed.

---

**GLGBK1001I**     **The *interface\_name* operator *user\_name* has performed a backup operation on partition, *partition\_number*.**

**Explanation:**

This message is generated as part of a configuration change. It informs the administrator when a backup operation has been performed on a disk partition.

**Administrator response:**

This is an informational message. No action is required.

---

**GLGBK9001I**     **The *interface\_name* operator *user\_name* has performed a backup operation on partition, *partition\_number*.**

**Explanation:**

This message is generated as part of a configuration change. It informs the administrator when a backup operation has been performed on a disk partition.

**Administrator response:**

This is an informational message. No action is required.

---

**GLGBK9003I**    **The *interface\_name* operator *user\_name* has swapped the active partition to partition, *partition\_number*.**

**Explanation:**

This message is generated as part of a configuration change. It informs the administrator when the active disk partition has been swapped.

**Administrator response:**

This is an informational message. No action is required.

---

## Date and time messages

---

These messages are provided by the date and time component.

---

**GLGDT1001I**    **The time changed from *old\_time* to *new\_time* by *user\_name* from *origin*.**

**Explanation:**

The time was changed by a user from the LMI, CLI, or by NTP server.

**Administrator response:**

This is an informational message. No action is required.

---

**GLGDT1002I**    **The time changed from *old\_hour* to *new\_hour* by *user\_name* from *origin*.**

**Explanation:**

The time (hour, minute, second) was changed by a user from the LMI, CLI, or by NTP server.

**Administrator response:**

This is an informational message. No action is required.

---

**GLGDT1003I**    **The date changed from *old\_date* to *new\_date* by *user\_name* from *origin*.**

**Explanation:**

The date was changed by a user from the LMI, CLI, or by NTP server.

**Administrator response:**

This is an informational message. No action is required.

---

**GLGDT1004W**    **NTP was unable to set the system clock. The time correction value (*skew*) exceeds the sanity limit (*sanity\_limit*).**

**Explanation:**

The NTP time correction value is outside the allowed range.

**Administrator response:**

The system clock must be configured manually.

---

**GLGDT1005E**    **An attempt to set the system time by user *user\_name* from *origin* has failed.**

**Explanation:**

The system has rejected the attempt to change the system time.

**Administrator response:**

Contact Software Support.

---

**GLGDT9001I**    **The time changed from *old\_time* to *new\_time* by *user\_name* from *origin*.**

**Explanation:**

The time was changed by a user from the LMI, CLI, or by NTP server.

**Administrator response:**

This is an informational message. No action is required.

---

**GLGDT9002I**    **The time changed from *old\_hour* to *new\_hour* by *user\_name* from *origin*.**

**Explanation:**

The time (hour, minute, second) was changed by a user from the LMI, CLI, or by NTP server.

**Administrator response:**

This is an informational message. No action is required.

---

**GLGDT9003I**    **The date changed from *old\_date* to *new\_date* by *user\_name* from *origin*.**

**Explanation:**

The date was changed by a user from the LMI, CLI, or by NTP server.

**Administrator response:**

This is an informational message. No action is required.

---

**GLGDT9006I**    **NTP server configuration was changed by *user\_name*.**

**Explanation:**



NTP server configuration was changed by user from LMI or CLI.

This is an informational message. No action is required.

**Administrator response:**

## Event framework messages

---

These messages are provided by the event framework component.

---

**GLGEV1001I**      **The system has resumed processing events after encountering an internal error. Events may have been lost.**

**Explanation:**

This message is generated when the internal error results in the event message queue to be reset.

**Administrator response:**

This is an informational message. No action is required.

## Fixpack messages

---

These messages are provided by the fixpack component.

---

**GLGFP1001I**      **The *interface\_name* operator, *user\_name*, has installed a fix pack file, *file\_name*.**

**Explanation:**

This message is generated when a user installs a fix pack file. The message includes the name of the file and who installed it.

**Administrator response:**

This is an informational message. No action is required.

---

**GLGFP1002E**      **An attempt by the *interface\_name* operator, *user\_name*, to install the fix pack file, *file\_name*, has failed.**

**Explanation:**

This message is generated when a fix pack file fails to install successfully. The message lists the uploaded file name and the name of the user who requested the installation.

**Administrator response:**

Review subsequent log messages to determine why the operation failed.

---

**GLGFP1003E**      **The fix pack file, *file\_name*, was not found.**

**Explanation:**

This message is generated when a fix pack file cannot be found.

**Administrator response:**

Contact Software Support.

---

**GLGFP1004E**      **The fix pack file, *file\_name*, does not have a valid digital signature.**

**Explanation:**

This message is generated when a fix pack file does not contain the correct digital signature.

**Administrator response:**

Contact Software Support.

---

**GLGFP1005E**      **The fix pack file, *file\_name*, is not a valid fix pack file.**

**Explanation:**

This message is generated when a fix pack file is not in the correct format. The file might be corrupt.

**Administrator response:**

Contact Software Support.

---

**GLGFP1006I**      **The *interface\_name* operator, *user\_name*, has uninstalled the fix pack file *file\_name*.**

**Explanation:**

This message is generated when a user uninstalls a fix pack file.

**Administrator response:**

This is an informational message. No action is required.

---

**GLGFP1007E**      **An attempt by the *interface\_name* operator, *user\_name*, to uninstall the fix pack file, *file\_name*, has failed.**

**Explanation:**

This message is generated when a fix pack file fails to uninstall.

**Administrator response:**

Review subsequent log messages to determine why the operation failed.

---

**GLGFP1008I**     **The system is not allowed to uninstall the fix pack file *file\_name*.**

**Explanation:**

The system attempted to uninstall a fix pack file that it is not allowed to be uninstalled.

**Administrator response:**

The administrator may restore to a previous firmware version to remove a fix pack that is not allowed to be uninstalled.

---

**GLGFP1009E**     **The fix pack file, *file\_name*, is not supported by the currently installed firmware.**

**Explanation:**

This message is generated when a fix pack file is not supported by the currently installed firmware.

**Administrator response:**

Contact Software Support.

---

**GLGFP9001I**     **The *interface\_name* operator, *user\_name*, has installed a fix pack file, *file\_name*.**

**Explanation:**

This message is generated when a user installs a fix pack file. The message includes the name of the file and which user installed it.

**Administrator response:**

This is an informational message. No action is required.

---

**GLGFP9006I**     **The *interface\_name* operator, *user\_name*, has uninstalled the fix pack file *file\_name*.**

**Explanation:**

This message is generated when a user uninstalls a fix pack file.

**Administrator response:**

This is an informational message. No action is required.

---

## Hardware messages

These messages are provided by the hardware component.

---

**GLGHW0001I**     **USB device, *manufacturer product*, was added as device number *device\_number*. The USB device transfer rate is *speed* Mbit/s.**

**Explanation:**

This message is generated when a USB device is connected to the appliance.

**Administrator response:**

This is an audit event. No action is required.

---

**GLGHW0002I**     **USB device number *device\_number* was disconnected.**

**Explanation:**

This message is generated when a USB device is removed from the appliance.

**Administrator response:**

This is an audit event. No action is required.

---

**GLGHW0003I**     **NIM with serial number, *serial\_number*, was added to bank *bank\_number*.**

**Explanation:**

This message is generated when a network interface module (NIM) is added to the appliance.

**Administrator response:**

This is an audit event. No action is required.

---

**GLGHW0004I**     **NIM with serial number, *serial\_number*, was removed from bank *bank\_number*.**

**Explanation:**

This message is generated when a network interface module (NIM) is removed from the appliance.

**Administrator response:**

This is an audit event. No action is required.

---

**GLGHW0005I**     **PCI device number *pci\_id\_number* was added to PCI bus *bus\_number*.**

**Explanation:**

This message is generated when a PCI device is added to the appliance.

**Administrator response:**

This is an audit event. No action is required.

---

**GLGHW0006I**     **PCI device number *pci\_id\_number* was removed from PCI bus *bus\_number*.**

**Explanation:**

This message is generated when a PCI device is removed from the appliance.

**Administrator response:**

This is an audit event. No action is required.

---

**GLGHW0101E** Hardware component *module* has failed to operate properly.

**Explanation:**

This message is generated when a platform hardware sensor has signaled a failure.

**Administrator response:**

Contact Support.

---

**GLGHW0102E** NIM with serial number, *serial\_number*, in bank *bank\_number*, has failed to operate properly.

**Explanation:**

This message is generated when failures have been detected on an NIM

**Administrator response:**

Contact Software Support.

---

**GLGHW0103W** LCD has failed to operate properly.

**Explanation:**

This message is generated when the LCD fails to operate.

**Administrator response:**

Restart and run Hardware Diagnostics to check the LCD.

---

**GLGHW0104W** Hardware component power supply unit *id* has failed to operate properly due to power loss.

**Explanation:**

This message is generated when a power supply sensor has signaled a power loss.

**Administrator response:**

Reattach power core and check power source

---

**GLGHW0105I** Hardware component power supply unit *id* has restored from power loss.

**Explanation:**

This message is generated when a power supply sensor has reset power loss signal.

**Administrator response:**

This is an informational message. No action is required.

---

**GLGHW0106I** Hardware component power supply unit *id* has been removed.

**Explanation:**

This message is generated when a power supply sensor has signaled a power module absence.

**Administrator response:**

This is an informational message. No action is required.

---

**GLGHW0107I** Hardware component power supply unit *id* has been inserted.

**Explanation:**

This message is generated when a power supply sensor has signaled a power module presence.

**Administrator response:**

This is an informational message. No action is required.

---

**GLGHW0108E** Hardware component *module* has failed to operate properly because *failure*.

**Explanation:**

This message is generated when a platform hardware inventory checking failure occurred.

**Administrator response:**

Contact Support.

---

**GLGHW0109W** Hardware component *module* has failed to operate properly because *failure*.

**Explanation:**

This message is generated when a platform hardware inventory checking failure occurred.

**Administrator response:**

Contact Support.

---

**GLGHW1101E** Hardware component fan *id* has failed to operate properly.

**Explanation:**

This message is generated when a platform hardware sensor has signaled a failure.

**Administrator response:**

Contact Support.

---

**GLGHW1102E** Hardware component power supply unit *id* has failed to operate properly.

**Explanation:**

This message is generated when a platform hardware sensor has signaled a failure.

**Administrator response:**

Contact Support.

---

**GLGHW9001I** USB device, *manufacturer product*, was added as device number *device\_number*. The USB device transfer rate is *speed* Mbit/s.

**Explanation:**

This message is generated when a USB device is connected to the appliance.

**Administrator response:**

This is an audit event. No action is required.

---

**GLGHW9002I** USB device number *device\_number* was disconnected.

**Explanation:**

This message is generated when a USB device is removed from the appliance.

**Administrator response:**

This is an audit event. No action is required.

---

**GLGHW9003I** NIM with serial number, *serial\_number*, was added to bank *bank\_number*.

**Explanation:**

This message is generated when a network interface module (NIM) is added to the appliance.

**Administrator response:**

This is an audit event. No action is required.

---

**GLGHW9004I** NIM with serial number, *serial\_number*, was removed from bank *bank\_number*.

**Explanation:**

This message is generated when a network interface module (NIM) is removed from the appliance.

**Administrator response:**

This is an audit event. No action is required.

---

**GLGHW9005I** PCI device number *pci\_id\_number* was added to PCI bus *bus\_number*.

**Explanation:**

This message is generated when a PCI device is added to the appliance.

**Administrator response:**

This is an audit event. No action is required.

---

**GLGHW9006I** PCI device number *pci\_id\_number* was removed from PCI bus *bus\_number*.

**Explanation:**

This message is generated when a PCI device is removed from the appliance.

**Administrator response:**

This is an audit event. No action is required.

---

**GLGHW9101E** Hardware component processor has failed to operate properly because socket *#id* cores doesn't match .

**Explanation:**

This message is generated when a platform hardware inventory checking failure occurred.

**Administrator response:**

Contact Support.

---

**GLGHW9102E** Hardware component memory has failed to operate properly because total size doesn't match.

**Explanation:**

This message is generated when a platform hardware inventory checking failure occurred.

**Administrator response:**

Contact Support.

---

**GLGHW9103E** Hardware component storage has failed to operate properly because slot *#id*: SSD life left is low.

**Explanation:**

This message is generated when a platform hardware inventory checking failure occurred.

**Administrator response:**

Contact Support.

---

**GLGHW9104E** Hardware component storage has failed to operate properly because slot *#id*: S.M.A.R.T. overall assessment failed.

**Explanation:**

This message is generated when a platform hardware inventory checking failure occurred.

**Administrator response:**

Contact Support.

---

**GLGHW9105W** Hardware component processor has failed to operate properly because model name doesn't match.

**Explanation:**

This message is generated when a platform hardware inventory checking failure occurred.

**Administrator response:**

Contact Support.

---

**GLGHW9106W** Hardware component processor has failed to operate properly because clock rate doesn't match.

**Explanation:**

This message is generated when a platform hardware inventory checking failure occurred.

**Administrator response:**

Contact Support.

---

**GLGHW9107W** Hardware component processor has failed to operate properly because caches size doesn't match.

**Explanation:**

This message is generated when a platform hardware inventory checking failure occurred.

Administrator response:

Contact Support.

## Licensing messages

---

These messages are provided by the licensing component.

---

**GLGLI0001W**    **The *type* license expires in less than *num\_days* days.**

**Explanation:**

A license will expire soon. The system might not receive updates after the license expires.

**Administrator response:**

Update the system license to continue receiving updates after the expiry date.

---

**GLGLI0002E**    **The *type* license has expired.**

**Explanation:**

A license has expired. The system might not receive updates because of this.

**Administrator response:**

Update the system license to continue receiving updates.

---

**GLGLI0003E**    **The flexible performance level (*performance\_level*) has been set to exceed the licensed performance level (*license\_level*).**

**Explanation:**

A user has set the flexible performance level to a level higher than what the appliance is licensed for.

**Administrator response:**

This audit information requires no operator response.

---

**GLGLI0004E**    **SSL rules have been configured without a valid SSL Inspection feature license.**

**Explanation:**

A user has configured SSL Inspection rules but the appliance is not licensed for SSL inspection.

**Administrator response:**

This audit information requires no operator response.

---

**GLGLI0005E**    **Application Identification rules have been configured without a valid Application Identification feature license.**

**Explanation:**

A user has configured Application Identification rules but the appliance is not licensed for Application Identification feature.

**Administrator response:**

This audit information requires no operator response.

---

**GLGLI0006E**    **A user configured the appliance to include IP Reputation information**

**in IPS events without a valid IP Reputation license.**

**Explanation:**

A user has configured the appliance to include IP Reputation information in IPS events without a valid IP Reputation license.

**Administrator response:**

To prevent this warning buy or renew your IP Reputation license or disable the IP Reputation feature.

---

**GLGLI0007E**    **A user configured the appliance to include IP Reputation objects in the Network Access policy without a valid IP Reputation license.**

**Explanation:**

A user configured the appliance to include IP Reputation objects in the Network Access policy without a valid IP Reputation license.

**Administrator response:**

To prevent this warning buy or renew your IP Reputation license or edit the Network Access policy to stop using Geolocation or IP Reputation objects.

---

**GLGLI0008E**    **A user configured the appliance to use Inline Protection Mode without a valid Intrusion Prevention license.**

**Explanation:**

A user configured the appliance to use Inline Protection Mode without a valid Intrusion Prevention license.

**Administrator response:**

To prevent this warning buy or renew your Intrusion Prevention license or edit the Inspection Mode to stop using Inline Protection mode.

---

**GLGLI9000I**    **The administrator, *user\_name*, has installed the *type* license.**

**Explanation:**

A license was successfully applied to the system.

**Administrator response:**

This is an informational message. No action is required.

---

**GLGPL1004E**    **An error was detected while processing the System Alerts Policy. The policy will not be applied until the problem is corrected.**

**Explanation:**

This message indicates that the System Alerts Policy contains an error that must be corrected before the policy can be used.

**Administrator response:**

Review the Network Objects in use in the System Alerts Policy. Look for any Invalid Object References and remove those objects from the policy. Then re-apply the policy.

---

**GLGPL1005W    The Protection Interfaces policy contains an unsupported speed/**

**duplex setting, *LinkMode*, for interface *Interface* will default to Auto.**

**Explanation:**

This message indicates that one or more network interface modules were changed and the Protection Interfaces policy no longer matches the hardware.

**Administrator response:**

Review the Protection Interfaces policy. Correct the speed/duplex setting for the specified interface. Re-apply the policy.

## Remote syslog messages

---

These messages are provided by the remote syslog component.

---

**GLGRL1001I    Communications with remote syslog server, *server*, have been restored.**

***server*, *server*. The server refused the event.**

**Explanation:**

This message indicates the communications to a remote syslog server have been restored after previously encountering an error.

**Administrator response:**

No action is required.

**Explanation:**

The remote syslog response configuration may be incorrect. The remote syslog server may not have been running the syslog service, or it may be misconfigured. An intermediate firewall may have blocked the event.

**Administrator response:**

Verify the remote syslog server parameters are specified correctly. Verify the remote syslog server itself is configured correctly.

---

**GLGRL1002W    An error occurred attempting to send an event to a remote syslog**

## Restart shutdown messages

---

These messages are provided by the restart shutdown component.

---

**GLGRS1001I    The *interface\_name* operator *user\_name* has restarted the appliance.**

---

**GLGRS1003I    The *interface\_name* operator *user\_name* has shut down the appliance.**

**Explanation:**

This message is generated when the appliance is restarted. The message includes the user who requested the restart operation.

**Explanation:**

This message is generated when the appliance has been shut down. The message includes the user who requested the shutdown operation.

**Administrator response:**

This is an informational message. No action is required.

**Administrator response:**

This is an informational message. No action is required.

---

**GLGRS1002E    An attempt by the *interface\_name* operator *user\_name* to restart the appliance has failed.**

---

**GLGRS1004E    An attempt by the *interface\_name* operator *user\_name* to shut down the appliance has failed.**

**Explanation:**

This message is generated when an attempt to restart the appliance has failed. The message includes the user who requested the restart operation.

**Explanation:**

This message is generated when an attempt to shut down the appliance has failed. The message includes the user who requested the shutdown operation.

**Administrator response:**

Review subsequent log messages to determine why the operation failed.

**Administrator response:**

Review subsequent log messages to determine why the operation failed.

---

**GLGRS9001I**     **The *interface\_name* operator *user\_name* has restarted the appliance.**

**Explanation:**

This message is generated when the appliance is restarted. The message includes the user who requested the restart operation.

**Administrator response:**

This is an informational message. No action is required.

---

**GLGRS9003I**     **The *interface\_name* operator *user\_name* has shut down the appliance.**

**Explanation:**

This message is generated when the appliance has been shut down. The message includes the user who requested the shutdown operation.

**Administrator response:**

This is an informational message. No action is required.

---

**GLGRS9005I**     **The *service* service was restarted by the *interface\_name* operator *user\_name*.**

**Explanation:**

A system service was restarted by a user.

**Administrator response:**

This is an informational message. No action is required.

## Snapshot messages

---

These messages are provided by the snapshot component.

---

**GLGSS1001I**     **The *interface\_name* operator *user\_name* has created a setting snapshot file: *file\_name*.**

**Explanation:**

This message is generated when a settings snapshot file has been created. The message includes the name of the file and who created it.

**Administrator response:**

This is an informational message. No action is required.

---

**GLGSS1002E**     **An attempt by the *interface\_name* operator *user\_name* to create a settings snapshot file has failed.**

**Explanation:**

This message is generated when an attempt to create a settings snapshot file has failed. The message includes the user who requested the settings snapshot.

**Administrator response:**

Review subsequent log messages to determine why the operation failed.

---

**GLGSS1003I**     **The *interface\_name* operator *user\_name* has deleted a setting snapshot file: *file\_name*.**

**Explanation:**

This message is generated when a settings snapshot file has been deleted. The message includes the name of the file and who deleted it.

**Administrator response:**

This is an informational message. No action is required.

---

**GLGSS1004E**     **An attempt by the *interface\_name* operator *user\_name* to delete a settings snapshot file, *file\_name*, has failed.**

**Explanation:**

This message is generated when an attempt to delete a settings snapshot file has failed. The message includes the user who requested the settings snapshot deletion and the name of the file.

**Administrator response:**

Review subsequent log messages to determine why the operation failed.

---

**GLGSS1005I**     **The *interface\_name* operator, *user\_name*, has applied a configuration change using setting snapshot file, *file\_name*.**

**Explanation:**

This message is generated when a user applies a configuration change using a settings snapshot file. The message includes the name of the file and who applied it.

**Administrator response:**

This is an informational message. No action is required.

---

**GLGSS1006E**     **An attempt by the *interface\_name* operator, *user\_name*, apply a configuration change from the settings snapshot file, *file\_name*, has failed.**

**Explanation:**

This message is generated when an attempt to apply a configuration change using a settings snapshot file has

failed. The message includes the user who requested the configuration change and the name of the file.

**Administrator response:**

Review subsequent log messages to determine why the operation failed.

---

**GLGSS1007I**     **The *interface\_name* operator, *user\_name*, has uploaded a setting snapshot file, *file\_name*.**

**Explanation:**

This message is generated when a user uploads a settings snapshot file. The message includes the name of the file and who uploaded it.

**Administrator response:**

This is an informational message. No action is required.

---

**GLGSS1008E**     **An attempt by the *interface\_name* operator, *user\_name*, to upload a settings snapshot file has failed.**

**Explanation:**

This message is generated when an attempt to upload a settings snapshot file has failed. The message includes the user who requested the file upload.

**Administrator response:**

Review subsequent log messages to determine why the operation failed.

---

**GLGSS1009E**     **The settings snapshot file, *file\_name*, uploaded by the *interface\_name* user, *user\_name*, has failed validation.**

**Explanation:**

This message is generated when a settings snapshot file was uploaded but failed validation. The message includes the user who requested the upload and the name of the file.

**Administrator response:**

Review subsequent log messages to determine why the operation failed.

---

**GLGSS1010E**     **An attempt to set comment, *comment*, to a settings snapshot file, *file\_name*, has failed.**

**Explanation:**

This message is generated when the operation to set comment to a settings snapshot file has failed. The message includes the comment and the name of the settings snapshot file.

**Administrator response:**

Review subsequent log messages to determine why the operation failed.

---

**GLGSS1011I**     **The *interface\_name* operator *user\_name* has modified the**

**comment of a settings snapshot file: *file\_name*.**

**Explanation:**

This message is generated when the operation to modify the comment of a settings snapshot file has completed.

**Administrator response:**

This is an informational message. No action is required.

---

**GLGSS9001I**     **The *interface\_name* operator *user\_name* has created a setting snapshot file: *file\_name*.**

**Explanation:**

This message is generated when a settings snapshot file has been created. The message includes the name of the file and who created it.

**Administrator response:**

This is an informational message. No action is required.

---

**GLGSS9003I**     **The *interface\_name* operator *user\_name* has deleted a setting snapshot file: *file\_name*.**

**Explanation:**

This message is generated when a settings snapshot file has been deleted. The message includes the name of the file and who deleted it.

**Administrator response:**

This is an informational message. No action is required.

---

**GLGSS9005I**     **The *interface\_name* operator, *user\_name*, has applied a configuration change using setting snapshot file, *file\_name*.**

**Explanation:**

This message is generated when a user applies a configuration change using a settings snapshot file. The message includes the name of the file and who applied it.

**Administrator response:**

This is an informational message. No action is required.

---

**GLGSS9007I**     **The *interface\_name* operator, *user\_name*, has uploaded a setting snapshot file, *file\_name*.**

**Explanation:**

This message is generated when a user uploads a settings snapshot file. The message includes the name of the file and who uploaded it.

**Administrator response:**

This is an informational message. No action is required.



## Support messages

---

These messages are provided by the support component.

---

**GLGSI1001I**     **The *interface\_name* operator *user\_name* has created a new support information file: *file\_name*.**

**Explanation:**

This message is generated when a new support information file has been created. The message includes the name of the file and who created it.

**Administrator response:**

This is an informational message. No action is required.

---

**GLGSI1002E**     **An attempt by the *interface\_name* operator *user\_name* to create a new support information file has failed.**

**Explanation:**

This message is generated when an attempt to create a new support information has failed. The message includes the user who requested the support information file creation.

**Administrator response:**

Review subsequent log messages to determine why the operation failed.

---

**GLGSI1003I**     **The *interface\_name* operator *user\_name* has deleted a support information file: *file\_name*.**

**Explanation:**

This message is generated when a support information file has been deleted. The message includes the name of the file and who deleted it.

**Administrator response:**

This is an informational message. No action is required.

---

**GLGSI1004E**     **An attempt by the *interface\_name* operator *user\_name* to delete a support information file, *file\_name*, has failed.**

**Explanation:**

This message is generated when an attempt to delete a support information has failed. The message includes the name of the file and who requested its deletion.

**Administrator response:**

Review subsequent log messages to determine why the operation failed.

---

**GLGSI9001I**     **The *interface\_name* operator *user\_name* has created a new support information file: *file\_name*.**

**Explanation:**

This message is generated when a new support information file has been created. The message includes the name of the file and who created it.

**Administrator response:**

This is an informational message. No action is required.

---

**GLGSI9003I**     **The *interface\_name* operator *user\_name* has deleted a support information file: *file\_name*.**

**Explanation:**

This message is generated when a support information file has been deleted. The message includes the name of the file and who deleted it.

**Administrator response:**

This is an informational message. No action is required.

## Update messages

---

These messages are provided by the update component.

---

**GLGUP1001I**     **The *interface\_name* operator, *user\_name*, has started the installation of the update *module\_name* update version *version\_number*.**

**Explanation:**

This message is generated when a user starts the installation of an update. The message includes the update type, the version number, and the user who started the installation.

**Administrator response:**

This is an informational message. No action is required.

---

**GLGUP1002E**     **An attempt by the *interface\_name* operator, *user\_name*, to install *module\_name* update version *version\_number* has failed.**

**Explanation:**

This message is generated when an attempt to install an update has failed. The message includes the update type, the update version number, and includes the user who attempted to install it.

**Administrator response:**

Review subsequent log messages to determine why the operation failed.

---

**GLGUP1003I**     **The *interface\_name* operator, *user\_name*, has scheduled the installation of the update *module\_name* update version *version\_number* at *date\_value*.**

**Explanation:**

This message is generated when a user schedules the installation of an update. The message includes the update type, the version number, and the date it will occur.

**Administrator response:**

This is an informational message. No action is required.

---

**GLGUP1004I**     **The *interface\_name* operator, *user\_name*, has removed a scheduled installation of the update *module\_name* update version *version\_number*.**

**Explanation:**

This message is generated when a user removes a scheduled installation of an update. The message includes the update type and the version number.

**Administrator response:**

This is an informational message. No action is required.

---

**GLGUP1005I**     **The *interface\_name* operator, *user\_name*, has started the installation of the update *module\_name* update version *version\_number* from a USB device.**

**Explanation:**

A user has started an installation of an update to the appliance using a USB device.

**Administrator response:**

This is an informational message. No action is required.

---

**GLGUP1006I**     **The *interface\_name* operator, *user\_name*, has started the uninstallation of the update *module\_name* update version *version\_number*.**

**Explanation:**

A user has started an uninstallation of an update to the appliance.

**Administrator response:**

This is an informational message. No action is required.

---

**GLGUP1007I**     **The update *id* was installed.**

**Explanation:**

An update was installed. The system is operating with the updated content.

**Administrator response:**

This is an informational message. No action is required.

---

**GLGUP1008I**     **The update *id* was uninstalled.**

**Explanation:**

An update was uninstalled. The system is operating with the content it was using before this update was applied.

**Administrator response:**

This is an informational message. No action is required.

---

**GLGUP1009E**     **An attempt to apply the update, *id*, has failed.**

**Explanation:**

An attempt to update the system has failed. The system will continue to operate with the current content.

**Administrator response:**

Review subsequent log messages to determine why the operation failed.

---

**GLGUP1010E**     **An attempt to uninstall the update, *id*, has failed.**

**Explanation:**

An attempt to uninstall an update has failed. The system will continue to operate with the current content.

**Administrator response:**

Review subsequent log messages to determine why the operation failed.

---

**GLGUP1011E**     **An attempt to download the secondary update catalog has failed.**

**Explanation:**

An attempt to download the secondary update catalog has failed. The system will try to download it again at the next scheduled interval.

**Administrator response:**

Check network connectivity between the appliance and the internet.

---

**GLGUP1012E**     **An attempt to download the primary update catalog has failed. Common causes of this failure are not having a license installed and DNS errors.**

**Explanation:**

An attempt to download the primary update catalog has failed. The system will try to download it again at the next scheduled interval.

**Administrator response:**

Check network connectivity between the appliance and the internet.

---

**GLGUP1013E**     **The digital signature of the downloaded update, *file*, could not be verified.**

**Explanation:**

The digital signature of the downloaded update could not be verified. The system will delete the update and attempt to download it again at the next scheduled interval.

**Administrator response:**

Check network connectivity between the appliance and the internet.

---

**GLGUP1014E**     **An attempt to download an update, *file*, has failed.**

**Explanation:**

An attempt to download an update has failed. The system will delete the update and attempt to download it again at the next scheduled interval.

**Administrator response:**

Check network connectivity between the appliance and the internet.

---

**GLGUP1015E**     **An attempt to install the update, *id*, has failed because the required dependency, *requiredId*, has not been met.**

**Explanation:**

An attempt to install the update has failed because the required dependency has not been met.

**Administrator response:**

The required dependency must be installed before this update can be installed.

---

**GLGUP9001I**     **The *interface\_name* operator, *user\_name*, has started the installation of the update *module\_name* update version *version\_number*.**

**Explanation:**

This message is generated when a user starts the installation of an update. The message includes the update type, the version number, and the user who started the installation.

**Administrator response:**

This is an informational message. No action is required.

---

**GLGUP9003I**     **The *interface\_name* operator, *user\_name*, has scheduled the**

**installation of the update *module\_name* update version *version\_number* at *date\_value*.**

**Explanation:**

This message is generated when a user schedules the installation of an update. The message includes the update type, the version number, and the date it will occur.

**Administrator response:**

This is an informational message. No action is required.

---

**GLGUP9004I**     **The *interface\_name* operator, *user\_name*, has removed a scheduled installation of the update *module\_name* update version *version\_number*.**

**Explanation:**

This message is generated when a user removes a scheduled installation of an update. The message includes the update type and the version number.

**Administrator response:**

This is an informational message. No action is required.

---

**GLGUP9005I**     **The *interface\_name* operator, *user\_name*, has started the installation of the update *module\_name* update version *version\_number* from a USB device.**

**Explanation:**

A user has started an installation of an update to the appliance using a USB device.

**Administrator response:**

This is an informational message. No action is required.

---

**GLGUP9006I**     **The *interface\_name* operator, *user\_name*, has started the uninstallation of the update *module\_name* update version *version\_number*.**

**Explanation:**

A user has started an uninstallation of an update to the appliance.

**Administrator response:**

This is an informational message. No action is required.

---

**GLGUP9007I**     **The update *id* was installed.**

**Explanation:**

An update was installed. The system is operating with the updated content.

**Administrator response:**

This is an informational message. No action is required.

---

**GLGUP9008I    The update *id* was uninstalled.**

**Explanation:**

An update was uninstalled. The system is operating with the content it was using before this update was applied.

**Administrator response:**

This is an informational message. No action is required.

---

## Chapter 3. Audit messages

These messages are provided by the audit component.

---

**FBTAUD001E**      **Check the audit configuration to ensure that it is correct.**

**Explanation:**

The audit configuration settings might contain errors or omissions.

**System action:**

System will not audit.

**Administrator response:**

Check the audit properties or try restarting the server.

---

**FBTAUD002E**      **The passed-in audit provider is not supported.**

**Explanation:**

This error occurs due to problems in the audit configuration.

**System action:**

System will not audit.

**Administrator response:**

Check the audit properties or try restarting the server.

---

**FBTAUD003E**      **The audit configuration property *insert* is not defined or is incorrect.**

**Explanation:**

This error occurs due to problems in the audit configuration.

**System action:**

System will not audit.

**Administrator response:**

Correctly specify the property and restart the server.

---

**FBTAUD004E**      **An error was encountered while initializing the file logger.**

**Explanation:**

This error occurs due to problems in the audit configuration.

**System action:**

System will not audit.

**Administrator response:**

Check the file logger properties and the encapsulated exception to solve the problem.

---

**FBTAUD005E**      **An error was encountered while initializing context to the Common Audit Service server. Check the JNDI connection property and emitter profile for possible errors.**

**Explanation:**

This error occurs due to problems in the audit configuration.

**System action:**

System will not audit.

**Administrator response:**

Check the properties mentioned in the error and the encapsulated exception to solve the problem.

---

**FBTAUD006E**      **An error was encountered while sending the audit event to the Common Audit Service server.**

**Explanation:**

This error occurs because of problems in the audit configuration, or because of connectivity problems with the Common Audit Service server.

**System action:**

System will not audit this particular event.

**Administrator response:**

Ensure that the Common Audit Service server is running and check the encapsulated exception to solve the problem.

---

**FBTAUD007E**      **An error was encountered while initializing the audit component.**

**Explanation:**

This error occurs because of problems in the audit configuration, or because of connectivity problems with the Common Audit Service server.

**System action:**

System will not audit this particular event.

**Administrator response:**

Ensure that the Common Audit Service server is running and check the previous exceptions in the log to determine the cause of the problem.

---

**FBTAUD008E**      **An event completion exception was encountered because all of the event data is not filled in correctly.**

**Explanation:**

This error occurs if any of the required elements in the event are not set.

**System action:**

System will not audit this particular event and will log an exception.

**Administrator response:**

Check the encapsulated exception to solve the problem.

---

**FBTAUD009E**    **System could not audit a call because a required parameter to the API is not available.**

**Explanation:**

This error occurs if any of the required elements in the event are not set.

**System action:**

System will not audit this particular event and will log an exception.

**Administrator response:**

Check the parameter that is not being passed correctly.

---

**FBTAUD010E**    **An event validation exception was encountered because all of the event data is not correctly filled in.**

**Explanation:**

This error occurs if any of the required elements in the event are not set.

**System action:**

System will not audit this particular event and log an exception.

**Administrator response:**

Check the encapsulated exception to solve the problem.

---

## Chapter 4. Authentication service messages

These messages are provided by the authentication service component.

---

**FBTAUT001E**    **The request does not contain any of the these required parameters [parameters]. Please re-access the protected resource.**

**Explanation:**

This problem happens because the request does not contain any of the required parameters.

**System action:**

The request is not processed.

**Administrator response:**

None.

---

**FBTAUT002E**    **Authentication service receives invalid transaction ID [id]. Ensure that the transaction with the specified ID exist and has not been processed. Please re-access the protected resource.**

**Explanation:**

This problem happens because the transaction with the specified ID does not exist or has been processed.

**System action:**

The request is not processed.

**Administrator response:**

None.

---

**FBTAUT003E**    **Authentication service receives invalid policy ID [id]. Ensure that the policy with the specified ID exist. Please re-access the protected resource.**

**Explanation:**

This problem happens because the policy with the specified ID does not exist.

**System action:**

The request is not processed.

**Administrator response:**

None.

---

**FBTAUT004E**    **Authentication service receives invalid state ID [id]. Ensure that you do not use back button on the browser or perform multiple authentication processes in the same browser. Please re-access the protected resource.**

**Explanation:**

This problem happens because (1) the user uses back button on the browser, (2) the user performs multiple authentication processes in the same browser, (3) the user modifies the state ID parameter value, or (4) the user's session has expired.

**System action:**

The request is not processed.

**Administrator response:**

None.

---

**FBTAUT005E**    **Authentication service encounters error while executing [name] mapping rule.**

**Explanation:**

This problem happens because (1) the mapping rule is not syntactically correct, or (2) the mapping rule contains logic error.

**System action:**

The request is not processed.

**Administrator response:**

Ensure that the mapping rule is syntactically correct, and does not contain any logic error.

---

**FBTAUT006E**    **Authentication service cannot perform TOTP authentication because the username parameter is missing. If you specify the username parameter using literal value, ensure that it is not NULL. If you specify the username parameter using context attribute reference, ensure that the referenced context attribute is not NULL. If you do not specify the username parameter, ensure that the authentication policy requires the user to login before they are challenged by TOTP authentication.**

**Explanation:**

See message.

**System action:**

The request is not processed.

**Administrator response:**

See message.

---

**FBTAUT007E**    **Authentication service cannot perform HOTP authentication because the username parameter**

is missing. If you specify the username parameter using literal value, ensure that it is not NULL. If you specify the username parameter using context attribute reference, ensure that the referenced context attribute is not NULL. If you do not specify the username parameter, ensure that the authentication policy requires the user to login before they are challenged by HOTP authentication.

**Explanation:**

See message.

**System action:**

The request is not processed.

**Administrator response:**

See message.

---

**FBTAUT008E** Authentication service cannot perform RSA authentication because the username parameter is missing. If you specify the username parameter using literal value, ensure that it is not NULL. If you specify the username parameter using context attribute reference, ensure that the referenced context attribute is not NULL. If you do not specify the username parameter, ensure that the authentication policy requires the user to login before they are challenged by RSA authentication.

**Explanation:**

See message.

**System action:**

The request is not processed.

**Administrator response:**

See message.

---

**FBTAUT009E** Authentication service cannot perform MAC one-time password authentication because the supplied delivery type is invalid. The valid values for the deliveryType parameter are Email and SMS.

**Explanation:**

The delivery type should be set to Email or SMS.

**System action:**

The request is not processed.

**Administrator response:**

Modify the deliveryType value to one of the supported values.

---

**FBTAUT010E** Authentication service cannot perform MAC one-time password authentication because the username parameter is missing. If you specify the username parameter using literal value, ensure that it is not NULL. If you specify the username parameter using context attribute reference, ensure that the referenced context attribute is not NULL. If you do not specify the username parameter, ensure that the authentication policy requires the user to login before they are challenged by MAC one-time password authentication.

**Explanation:**

See message.

**System action:**

The request is not processed.

**Administrator response:**

See message.

---

**FBTAUT011E** Authentication service cannot perform one-time password authentication because the username parameter is missing. If you specify the username parameter using literal value, ensure that it is not NULL. If you specify the username parameter using context attribute reference, ensure that the referenced context attribute is not NULL. If you do not specify the username parameter, ensure that the authentication policy requires the user to login before they are challenged by one-time password authentication.

**Explanation:**

See message.

**System action:**

The request is not processed.

**Administrator response:**

See message.

---

**FBTAUT012E** Authentication service receives invalid target URL [url]. Ensure that the target URL is specified. Please re-access the protected resource.

**Explanation:**



This problem happens because the target URL is not specified.

**System action:**

The request is not processed.

**Administrator response:**

None.

---

**FBTAUT013E**      **Authentication service cannot create a user credential because there is a duplicate credential attribute [attribute] specified for authentication policy [policy].**

**Explanation:**

This problem happens because there is a duplicate credential attribute.

**System action:**

The request is not processed.

**Administrator response:**

None.

---

**FBTAUT014E**      **Authentication service cannot perform EULA authentication because the username parameter is missing. If you specify the username parameter using literal value, ensure that it is not NULL. If you specify the username parameter using context attribute reference, ensure that the referenced context attribute is not NULL. If you do not specify the username parameter, ensure that the authentication policy requires the user to login before they are challenged by EULA authentication.**

**Explanation:**

See message.

**System action:**

The request is not processed.

**Administrator response:**

See message.

---

**FBTAUT015E**      **Authentication service cannot perform knowledge questions based authentication because the username parameter is missing. If you specify the username parameter using literal value, ensure that it is not NULL. If you specify the username parameter using context attribute reference, ensure that the referenced context attribute is not NULL. If you do not specify the username parameter,**

**ensure that the authentication policy requires the user to login before they are challenged by the knowledge questions based authentication.**

**Explanation:**

See message.

**System action:**

The request is not processed.

**Administrator response:**

See message.

---

**FBTAUT016E**      **Authentication service cannot parse the request data content.**

**Explanation:**

This happens if the request does not contain any JSON data, the JSON data is not valid, or the content-type header was not application/json.

**System action:**

The request is not processed.

**Administrator response:**

Modify the client request.

---

**FBTAUT017E**      **Authentication service received an invalid state ID [id].**

**Explanation:**

This problem happens because (1) the requester performs multiple authentication processes in the same session, (2) the requester supplied the wrong or modified state ID parameter value, or (3) the requester's session has expired.

**System action:**

The request is not processed.

**Administrator response:**

None.

---

**FBTAUT018E**      **Authentication service received an invalid JSON request. This request could not be processed.**

**Explanation:**

This problem happens because (1) the request is not valid for the given authentication policy (2) the request is not valid for the current authentication mechanism or authentication state, or (3) The JSON data could not be parsed or read, or contained too many levels of nested objects.

**System action:**

The request is not processed.

**Administrator response:**

None.

---

**FBTAUT019E**      **Authentication service cannot perform Mobile User Approval authentication because an OAuth**

access token is missing. Ensure that the authentication policy requires the user to obtain an OAuth access token before they are challenged by Mobile User Approval authentication.

**Explanation:**

See message.

**System action:**

The request is not processed.

**Administrator response:**

See message.

---

**FBTAUT020E** Authentication service cannot perform Mobile User Approval authentication because the username parameter is missing. If you specify the username parameter using literal value, ensure that it is not NULL. If you specify the username parameter using context attribute reference, ensure that the referenced context attribute is not NULL. If you do not specify the username parameter, ensure that the authentication policy requires the user to login before they are challenged by Mobile User Approval authentication.

**Explanation:**

See message.

**System action:**

The request is not processed.

**Administrator response:**

See message.

---

**FBTAUT021E** Authentication service cannot perform Mobile Multi Factor authentication because the username parameter is missing. If you specify the username parameter using literal value, ensure that it is not NULL. If you specify the username parameter using context attribute reference, ensure that the referenced context attribute is not NULL. If you do not

specify the username parameter, ensure that the authentication policy requires the user to login before they are challenged by Mobile Multi Factor authentication.

**Explanation:**

See message.

**System action:**

The request is not processed.

**Administrator response:**

See message.

---

**FBTAUT022E** The target URL *targetURL* is not whitelisted.

**Explanation:**

The target URL received by the system is rejected because it is not whitelisted.

**System action:**

The flow is stopped.

**Administrator response:**

Check if the target URL should be whitelisted.

---

**FBTAUT023E** Authentication service cannot perform Universal 2nd Factor authentication because the username parameter is missing. If you specify the username parameter using literal value, ensure that it is not NULL. If you specify the username parameter using context attribute reference, ensure that the referenced context attribute is not NULL. If you do not specify the username parameter, ensure that the authentication policy requires the user to login before they are challenged by Universal 2nd Factor authentication.

**Explanation:**

See message.

**System action:**

The request is not processed.

**Administrator response:**

See message.

---

## Chapter 5. Context-based access messages

These messages are provided by the context-based access component.

---

**FBTRBA001E    A database error occurred.****Explanation:**

An unrecoverable database error occurred.

**System action:**

Command execution is halted.

**Administrator response:**

Check the server logs for more details to trace the cause of the error.

---

**FBTRBA002E    An error occurred when managing the policy.****Explanation:**

See message.

**System action:**

Command execution is halted.

**Administrator response:**

Check the server logs for more details to trace the cause of the error.

---

**FBTRBA003E    An error occurred during command execution.****Explanation:**

See message.

**System action:**

Command execution is halted.

**Administrator response:**

Check the server logs for more details to trace the cause of the error.

---

**FBTRBA005E    A required parameter *parameter name* is missing or invalid.****Explanation:**

See message.

**System action:**

Command execution is halted.

**Administrator response:**

Check the server logs for more details to trace the cause of the error.

---

**FBTRBA007E    The policy file does not exist.****Explanation:**

See message.

**System action:**

Command execution is halted.

**Administrator response:**

Specify a policy file that exists and run the command again.

---

**FBTRBA008E    Creation of database connection failed. Check the database configuration and network connectivity to the database server.****Explanation:**

The database connection could not be created.

**System action:**

Command execution is halted.

**Administrator response:**

Ensure that the database is configured correctly. Also check that the network connectivity to the database server is available.

---

**FBTRBA009E    Unable to modify the application parameter *task or role name*.****Explanation:**

An attempt to locate and modify a particular set of application parameters failed during deployment.

**System action:**

Command execution is halted.

**Administrator response:**

Check the server logs for more details to trace the cause of the error.

---

**FBTRBA0100E    The action: *action* failed because the resource [*resource*] was not found.****Explanation:**

The requested action on the specified resource could not be completed because the resource was not found.

**System action:**

No action necessary.

**Administrator response:**

Ensure that the resource and action requested are valid.

---

**FBTRBA0101E    The import cannot be performed while another import is in progress.****Explanation:**

The system can only perform one import operation at a time.

**System action:**

The new import operation request was ignored.

**Administrator response:**

Retry the new import operation after the original import operation is completed.

---

**FBTRBA0106E** The action *action* failed because the resource ID [*id*] is not valid for a resource of type: [*type*].

**Explanation:**

The requested action on the specified resource could not be completed because the resource ID is invalid.

**System action:**

No action is necessary.

**Administrator response:**

Ensure that the resource and action requested are valid.

---

**FBTRBA0107E** The action *action* failed for resource [] because the request body contains improperly structured JSON.

**Explanation:**

The requested action on the specified resource could not be completed because the request body contains malformed or improperly structured JSON.

**System action:**

No action is necessary.

**Administrator response:**

Ensure that the request body contains the appropriately structured JSON for the requested action.

---

**FBTRBA0108W** The update failed because the resource was not found.

**Explanation:**

The requested action on the specified resource could not be completed because the resource was not found.

**System action:**

No action necessary.

**Administrator response:**

Ensure that the resource and action requested are valid.

---

**FBTRBA0109W** The resource already exists.

**Explanation:**

The requested action on the specified resource could not be completed because the resource already exists.

**System action:**

No action necessary.

**Administrator response:**

Ensure that the resource and action requested are valid.

---

**FBTRBA010E** The IBM Tivoli Federated Identity Manager runtime is not deployed. Deploy the IBM Tivoli Federated Identity Manager runtime before continuing.

**Explanation:**

The risk-based access runtime requires that the IBM Tivoli Federated Identity Manager runtime be deployed first.

**System action:**

Command execution is halted.

**Administrator response:**

Deploy the IBM Tivoli Federated Identity Manager runtime before proceeding.

---

**FBTRBA0110E** The device *id* was not found.

**Explanation:**

The requested device does not exist.

**System action:**

No action necessary.

**Administrator response:**

Ensure that the resource and action requested are valid.

---

**FBTRBA0111E** The user *userID* does not have any registered devices.

**Explanation:**

The requested user does not have any devices registered.

**System action:**

No action necessary.

**Administrator response:**

Ensure that the resource and action requested are valid.

---

**FBTRBA0112E** Devices with IDs *ids* were not found.

**Explanation:**

One or more of the requested devices does not exist.

**System action:**

No action necessary.

**Administrator response:**

Ensure that the resource and action requested are valid.

---

**FBTRBA0113E** No devices last used before *timestamp* were found.

**Explanation:**

No devices last used before the requested timestamp were found.

**System action:**

No action necessary.

**Administrator response:**

Ensure that the resource and action requested are valid.

---

**FBTRBA0114E The file export failed.****Explanation:**

The file export failed. This can occur if the file does not exist, there are access permissions either at the source or destination, or because there was an I/O error.

**System action:**

No action is necessary.

**Administrator response:**

Examine the logs for the cause of the exception. Ensure that the file exists, that access permissions are set properly, and that there is sufficient space to export the file.

---

**FBTRBA0115E The file import failed.****Explanation:**

The file import failed. This can occur if the file does not exist, there are access permissions either at the source or destination, or because there was an I/O error.

**System action:**

No action is necessary.

**Administrator response:**

Examine the logs for the cause of the exception. Ensure that the file exists, that access permissions are set properly, and that there is sufficient space to import the file.

---

**FBTRBA0116E The filter string is empty.****Explanation:**

The filter query parameter has an empty value.

**System action:**

No action is necessary.

**Administrator response:**

If filtering is required add valid content to the value of the filter field.

---

**FBTRBA0117E The filter contains unknown java.sql.Types [filterObj]. Supported values are supportedValues.****Explanation:**

An unknown or unsupported java.sql.Types type was passed into the filter.

**System action:**

No action is necessary.

**Administrator response:**

If filtering is required use supported java.sql.Types.

---

**FBTRBA0118E The filter format is not valid. Filters should be in the format of supportedValues.****Explanation:**

An invalid filter syntax was used.

**System action:**

No action is necessary.

**Administrator response:**

If filtering is required use supported format.

---

**FBTRBA0119E No matching field name for [jsonFieldName] was found.****Explanation:**

An invalid filter syntax was used.

**System action:**

No action is necessary.

**Administrator response:**

If filtering is required use supported format.

---

**FBTRBA011E The risk-based access deployment failed.****Explanation:**

An error occurred during risk-based access deployment.

**System action:**

Command execution is halted.

**Administrator response:**

Check the server logs for more details to trace the cause of the error.

---

**FBTRBA0120E The filter function: function is not valid. Supported functions are: supportedFunctions .****Explanation:**

An invalid filter type was used.

**System action:**

No action is necessary.

**Administrator response:**

If filtering is required use supported format.

---

**FBTRBA0121E The action failed because the policy is contained in one or more policy sets. The policy sets are [policySetName].****Explanation:**

The action is not allowed when the policy is referenced by another resource.

**System action:**

No action necessary.

**Administrator response:**

Remove references to the policy and retry the action.

---

**FBTRBA0122E** The action failed because the policy set is attached to one or more resources. The resources are [*policySetName*].

**Explanation:**

The action is not allowed when the policy set is referenced by another resource.

**System action:**

No action necessary.

**Administrator response:**

>Remove references to the policy set and retry the action.

---

**FBTRBA0123E** Returned improper datatype of: *passedDataType*. Expected a JavaScript object.

**Explanation:**

The specified data type was returned, but was incorrect. A JavaScript object was expected.

**System action:**

No action is necessary.

**Administrator response:**

Ensure that the *getMetadata* function returns the JavaScript object in the authentication rule JavaScript.

---

**FBTRBA0124E** The *fieldWithIssue* object has experienced *exceptionType*. Cannot convert *passedDataType* object type to a *newDataType* object type.

**Explanation:**

Conversion to the new data type did not complete because of an exception.

**System action:**

No action is necessary.

**Administrator response:**

Ensure that the data types in authentication rule JavaScript match the required specifications.

---

**FBTRBA0125E** Expected key, *missingKey*, was not found in the JavaScript.

**Explanation:**

At least one expected key was not found in the Javascript *getMetadata* function.

**System action:**

No action is necessary.

**Administrator response:**

Ensure that the *getMetadata* function in the authentication rule JavaScript contains the appropriate keys and fields.

---

**FBTRBA0126E** The authentication rule JavaScript must contain the *getMetadata*

function with the metadata values stored inside.

**Explanation:**

The program expected the *getMetadata* function in the JavaScript, and it was not found.

**System action:**

No action is necessary.

**Administrator response:**

Ensure that the *getMetadata* function in the authentication rule JavaScript exists.

---

**FBTRBA0127E** The table type *unsupportedTable* is not supported. Supported types are: *supportedTables*.

**Explanation:**

An unsupported table type was specified.

**System action:**

No action necessary.

**Administrator response:**

Specify a supported table type.

---

**FBTRBA0128E** The resource ID *resourceId* does not exist within the table *supportedTables*.

**Explanation:**

A resource relationship was specified with a resource that does not exist.

**System action:**

No action necessary.

**Administrator response:**

Specify an existing resource.

---

**FBTRBA0129E** The obligation with the URI *obligationUri* does not exist.

**Explanation:**

The specified obligation URI does not exist.

**System action:**

No action necessary.

**Administrator response:**

Specify an existing obligation URI.

---

**FBTRBA012E** The risk-based access deployment failed because it could not determine the directory in which IBM Tivoli Federated Identity Manager is installed.

**Explanation:**

See message.

**System action:**

Command execution is halted.

**Administrator response:**

Check the server logs for more details to trace the cause of the error.

---

**FBTRBA0130E** The attribute with the combination of URI: *attrUri*, datatype: *dataType*, and issuer: *issuer* does not exist.

**Explanation:**

The specified combination of URI, datatype and issuer does not exist.

**System action:**

No action necessary.

**Administrator response:**

Specify an existing URI, datatype and issuer combination.

---

**FBTRBA0131E** The attribute with the combination of URI: *attrUri*, and datatype: *dataType* does not exist.

**Explanation:**

The specified combination of URI and datatype does not exist.

**System action:**

No action necessary.

**Administrator response:**

Specify an existing URI and datatype combination.

---

**FBTRBA0132E** The action failed because the attribute is used in one or more policies. The policies are [*policyNames*].

**Explanation:**

The action is not allowed when the attribute is referenced by another resource.

**System action:**

No action necessary.

**Administrator response:**

Remove references to the attribute and retry the action.

---

**FBTRBA0133E** The metadata from the JavaScript that was included in the JSON file was not retrieved properly.

**Explanation:**

The `getMetadata` function in the JavaScript that contains the metadata of the script could not be retrieved.

**System action:**

No action is necessary.

**Administrator response:**

Ensure that the `getMetadata` function in the authentication rule JavaScript exists and is formatted properly.

---

**FBTRBA0134E** The action failed because the obligation is used in one or more policies. The policies are [*policyNames*].

**Explanation:**

The action is not allowed when the obligation is referenced by another resource.

**System action:**

No action necessary.

**Administrator response:**

Remove references to the obligation and retry the action.

---

**FBTRBA0135E** Authentication rules with the names: *authnRuleNames* are currently using this obligation. An obligation that is being referenced by another resource cannot be deleted.

**Explanation:**

A delete operation of an obligation that is being referenced by other resources is not allowed.

**System action:**

No action necessary.

**Administrator response:**

Remove references to this obligation, and then try deleting it again.

---

**FBTRBA0136E** No obligation URI associated with the ID: *oblId*.

**Explanation:**

A delete operation of an obligation that does not exist is not allowed.

**System action:**

No action necessary.

**Administrator response:**

Specify a valid obligation ID to delete.

---

**FBTRBA0137E** Authentication rule with the name: *authnRuleName* and policies with the names: *policyNames* are currently using this obligation. An obligation that is being referenced by another resource cannot be deleted.

**Explanation:**

A delete operation of an obligation that is being referenced by other resources is not allowed.

**System action:**

No action necessary.

**Administrator response:**

Remove references to this obligation, and then try deleting it again.

---

**FBTRBA0138E** The action failed because the attribute is included in a risk profile or policy. The risk profiles are [*profileNames*]. The policies are [*policyNames*].

**Explanation:**

The action is not allowed when the attribute is referenced by another resource.

**System action:**

No action necessary.

**Administrator response:**

Remove references to the attribute and retry the action.

---

**FBTRBA0139E** The action failed because the attribute is included in one or more risk profiles. The risk profiles are [*profileNames*].

**Explanation:**

The action is not allowed when the attribute is referenced by another resource.

**System action:**

No action necessary.

**Administrator response:**

Remove references to the attribute and retry the action.

---

**FBTRBA013E** The risk-based access deployment failed because the runtime security services EAR is not found at the following location: *RTSS Ear path*.

**Explanation:**

See message.

**System action:**

Command execution is halted.

**Administrator response:**

Check the server logs for more details to trace the cause of the error.

---

**FBTRBA0140E** No mapping found between the authentication rule and obligation with the URI value of: *oblUri*.

**Explanation:**

There should be a one to one mapping between the obligation and authentication URIs.

**System action:**

If this error is encountered the database needs to be cleaned up manually.

**Administrator response:**

Manually remove the obligation from the back end data store.

---

**FBTRBA0141E** A predefined resource cannot be deleted or modified. The resource is [*resourceName*].

**Explanation:**

Predefined resources cannot be modified or deleted.

**System action:**

No action necessary.

**Administrator response:**

No action necessary.

---

**FBTRBA0142E** The action failed because the policy is contained in a policy set or attached to a resource. The policy sets are [*policySetNames*]. The resources are [*policyAttachmentNames*].

**Explanation:**

The action is not allowed when the policy is referenced by another resource.

**System action:**

No action necessary.

**Administrator response:**

Remove references to the policy and retry the action.

---

**FBTRBA0143E** The action failed because the policy is attached to one or more resources. The resources are [*policyAttachmentNames*].

**Explanation:**

The action is not allowed when the policy is referenced by another resource.

**System action:**

No action necessary.

**Administrator response:**

Remove references to the policy and retry the action.

---

**FBTRBA0144E** The action failed because the policy set is attached to one or more resources. The resources are [*policyAttachmentNames*].

**Explanation:**

The action is not allowed when the policy set is referenced by another resource.

**System action:**

No action necessary.

**Administrator response:**

Remove references to the policy set and retry the action.

---

**FBTRBA0145W** Unable to obtain authenticated user name. Setting user name to: *unauthnUser*.

**Explanation:**



Failed to get a value while attempting to get the authenticated user from the Subject or Principal objects

**System action:**

No action necessary.

**Administrator response:**

Try authenticating with a valid user.

---

**FBTRBA0146E** The JavaScript mapping rule that you submitted is not valid. The JavaScript validator reported a syntax error at line *line* and column *column* with the message: *message*.

**Explanation:**

The JavaScript mapping rule that you submitted is not valid. You can only submit a valid JavaScript mapping rule.

**System action:**

The JavaScript mapping rule is rejected.

**Administrator response:**

Submit a valid JavaScript mapping rule.

---

**FBTRBA0147E** The data type [ *type* ] in the XACML policy is not supported. Supported types are: *dataTypes*.

**Explanation:**

The data type passed in is not supported.

**System action:**

The XACML string is rejected.

**Administrator response:**

Submit a valid data type within the XACML string.

---

**FBTRBA0148E** A predefined resource cannot be deleted. The resource is [ *resourceName* ].

**Explanation:**

Predefined resources of this type cannot be deleted.

**System action:**

No action necessary.

**Administrator response:**

No action necessary.

---

**FBTRBA0149E** The configuration property cannot be modified because it is a read-only property.

**Explanation:**

Read-only configuration cannot be modified.

**System action:**

The modification operation is rejected.

**Administrator response:**

No action necessary.

---

**FBTRBA014E** The risk-based access deployment failed because the following configuration directory could not be created: *Configuration Directory*.

**Explanation:**

See message.

**System action:**

Command execution is halted.

**Administrator response:**

Check the server logs for more details to trace the cause of the error.

---

**FBTRBA0150E** The data type of the configuration property is not valid. The data type is: *dataType*.

**Explanation:**

The configuration property data type is not supported.

**System action:**

The modification operation is rejected.

**Administrator response:**

No action necessary.

---

**FBTRBA0151E** The configuration property value is not valid. Valid values are: *validValues*.

**Explanation:**

The configuration property value is not valid.

**System action:**

The modification operation is rejected.

**Administrator response:**

No action necessary.

---

**FBTRBA0152E** The field [ *inputFieldName* ] is not valid for sorting. Valid fields are: *validFields*.

**Explanation:**

An invalid field name was used for sorting.

**System action:**

No action necessary.

**Administrator response:**

No action necessary.

---

**FBTRBA0160E** A delete cannot be performed while another delete is in progress.

**Explanation:**

The system can perform only one delete operation at a time.

**System action:**

The new delete operation request was ignored.

**Administrator response:**

Retry the new delete operation after the original delete operation is completed.

---

**FBTRBA017E**    **The risk-based access deployment failed because the configuration repository directory could not be determined.**

**Explanation:**  
See message.

**System action:**  
Command execution is halted.

**Administrator response:**  
Check the server logs for more details to trace the cause of the error.

---

**FBTRBA018E**    **The risk-based access deployment failed because the runtime security services archive file is not found at the following location: *RTSS archive path*.**

**Explanation:**  
See message.

**System action:**  
Command execution is halted.

**Administrator response:**  
Check the server logs for more details to trace the cause of the error.

---

**FBTRBA019E**    **The risk-based access deployment task failed because the risk-based access runtime security services plugins directory is not found at the following location: *rba plugins path*.**

**Explanation:**  
See message.

**System action:**  
Command execution is halted.

**Administrator response:**  
Check the server logs for more details to trace the cause of the error.

---

**FBTRBA020E**    **The risk-based access deployment failed because a required file is not found at the following location: *path to file*.**

**Explanation:**  
See message.

**System action:**  
Command execution is halted.

**Administrator response:**  
Check the server logs for more details to trace the cause of the error.

---

**FBTRBA021E**    **An error occurred during the risk-based access redeployment. Check the application server logs for more details.**

**Explanation:**  
See message.

**System action:**  
Command execution is halted.

**Administrator response:**  
Check the server logs for more details to trace the cause of the error.

---

**FBTRBA028E**    **Deserialization of the response file failed.**

**Explanation:**  
See message.

**System action:**  
Command execution is halted.

**Administrator response:**  
Check the XML response file to verify that it is valid and try again.

---

**FBTRBA0294E**    **No matching field name for *[jsonFieldName]* was found. Valid filter field values for this resource are *[validFields]*.**

**Explanation:**  
An invalid filter syntax was used.

**System action:**  
No action is necessary.

**Administrator response:**  
If filtering is required use supported format.

---

**FBTRBA029E**    **The risk-based access deployment failed because the risk-based access JavaScript directory is not found at the following location: *rbajavascript path*.**

**Explanation:**  
See message.

**System action:**  
Command execution is halted.

**Administrator response:**  
Check the server logs for more details to trace the cause of the error.

---

**FBTRBA049E**    **The runtime property *ac.request.server* is not configured.**

**Explanation:**  
To make cross-domain AJAX requests, the runtime property *ac.request.server* must be configured.

**System action:**

The CORS headers are not set in the HTTP response.

**Administrator response:**

Configure the runtime property `ac.request.server`.

**FBTRBA057E     The attribute string is formatted incorrectly.**

**Explanation:**

Attributes must be formatted as `key=value` and separated by the specified delimiter or a percent symbol (%).

**System action:**

Command execution is halted.

**Administrator response:**

Ensure that the attribute string is formatted correctly.

**FBTRBA058E     The attribute name, *name*, is invalid and is not configured.**

**Explanation:**

The attribute validation failed because the attribute is not configured.

**System action:**

Command execution is halted.

**Administrator response:**

Configure the attribute.

**FBTRBA060E     The policies are not exported to *location*.**

**Explanation:**

An error occurred when exporting policies to the specified location.

**System action:**

Command execution is halted.

**Administrator response:**

Check the server logs for more details to trace the cause of the error.

**FBTRBA061E     An error occurred when parsing the XACML rules file.**

**Explanation:**

The XACML rules file could not be parsed successfully, probably due to improper syntax.

**System action:**

Command execution is halted.

**Administrator response:**

Check the syntax of the XACML rules file and try again. Also check the server logs for more details to trace the cause of the error.

**FBTRBA062E     An unknown operation *operation name* is specified.**

**Explanation:**

An invalid operation is specified by the user.

**System action:**

Command execution is halted.

**Administrator response:**

Run the command with a correct operation as specified in the documentation.

**FBTRBA065E     Reloading of the configuration failed.**

**Explanation:**

A subcomponent returned an error during the reload attempt.

**System action:**

Command execution is halted.

**Administrator response:**

Check the logs for more details to trace the cause of the error.

**FBTRBA066E     The device ID is invalid.**

**Explanation:**

The device ID is not formatted correctly. It must be an integer value.

**System action:**

Command execution is halted.

**Administrator response:**

Verify the device ID.

**FBTRBA069E     The type for the attribute *id* is not specified.**

**Explanation:**

An attribute and its type must be specified must be specified before referencing the attribute. Valid types are integer, double, string, time, or date.

**System action:**

Command execution is halted.

**Administrator response:**

Specify the type for the attribute in the XACML rules file.

**FBTRBA075E     The *operation* operation is not allowed because runtime security service was installed by IBM Tivoli Security Policy Manager.**

**Explanation:**

The runtime security service was deployed by IBM Tivoli Security Policy Manager; so policy management must be done using IBM Tivoli Security Policy Manager.

**System action:**

Command execution is halted.

**Administrator response:**

Use IBM Tivoli Security Policy Manager to manage policies.

---

**FBTRBA077E**    **Service name missing. To specify the service name, use the - *serviceName* parameter, or add *serviceNameConfigPropertyName* to the risk-based access configuration.**

**Explanation:**

The default service name was not configured, and a value was not provided through the *serviceName* parameter.

**System action:**

Command execution is halted.

**Administrator response:**

Add a default service name to the risk-based access configuration, or specify one using the *serviceName* parameter.

---

**FBTRBA078E**    **The risk-based access deployment task failed because the risk-based access matchers directory was not found at this location: *rba matchers path***

**Explanation:**

The risk-based access deployment encountered an error and could not continue.

**System action:**

The risk-based access deployment task is halted.

**Administrator response:**

Check the system logs for more details and ensure that the risk-based access installation step has completed.

---

**FBTRBA079E**    **The attribute collection service GET method is not enabled.**

**Explanation:**

The property *ac.get.attributes.enabled* must be set to true in order to use the attribute collection service's GET method.

**System action:**

No attributes were retrieved from the database.

**Administrator response:**

Set the property *ac.get.attributes.enabled* to true in order to use the attribute collection service's GET method.

---

**FBTRBA080E**    **This client is not allowed to access the attribute collection service's GET method.**

**Explanation:**

Only clients listed in the *ac.get.attributes.allowed.clients* property may access the attribute collection service's GET method.

**System action:**

No attributes were retrieved from the database.

**Administrator response:**

Add this client to the list of allowed clients or reaccess from an allowed client.

---

**FBTRBA085E**    **Line number: *line number* Lines must be formatted as *country,region,city,postal code,metro code,start IP,end IP*.**

**Explanation:**

An invalid format was found in the custom location data file on the specified line number. Lines must be formatted as *country,region,city,postal code,metro code,start IP,end IP*.

**System action:**

Custom location data was not loaded.

**Administrator response:**

Fix the custom location file and redeploy.

---

**FBTRBA086E**    **Line number: *line number* Start IP and end IP must be valid IP addresses.**

**Explanation:**

An invalid value was found for start IP or end IP on the specified line number. The value must be a valid IPv4 or IPv6 address.

**System action:**

Custom location data was not loaded.

**Administrator response:**

Fix the custom location file and redeploy.

---

**FBTRBA086W**    **The IP reputation threshold configuration property is not valid. The default value of *default value* will be used in place of the invalid value.**

**Explanation:**

An invalid value was found for the *ip.reputation.threshold* configuration property. Valid values include any integer from 0 to 100.

**System action:**

The default value was used.

**Administrator response:**

Set the *ip.reputation.threshold* property to any valid value and reload risk-based access.

---

**FBTRBA087E**    **The update of this resource requires the *field name* field to have a *value type* value present.**

**Explanation:**

There was a required value missing in one of the fields. Refer to the exception for which fields and types are missing.

**System action:**

Add the required input to payload.

**Administrator response:**

Add a value of the correct type to the update to request payload.

---

**FBTRBA088E      The update of the resource [name] failed.**

**Explanation:**

During the update operation of the resource, a database exception was encountered.

**System action:**

Ensure that the database is running correctly.

**Administrator response:**

See the exception in the logs for the cause.

---

**FBTRBA089E      The delete of the resource failed.**

**Explanation:**

During the delete operation of the resource, a database exception was encountered.

**System action:**

Ensure that the database is running correctly.

**Administrator response:**

See the exception in the logs for the cause.

---

**FBTRBA090E      The delete failed because the resource cannot be found.**

**Explanation:**

During the delete operation, the specified resource was not found.

**System action:**

See the exception in the logs for the cause.

**Administrator response:**

Verify that the resource exists.

---

**FBTRBA091E      The retrieval failed because the resource cannot be found.**

**Explanation:**

During the get operation, the specified resource was not found.

**System action:**

See the exception in the logs for the cause.

**Administrator response:**

Contact your system administrator regarding the database exception.

---

**FBTRBA092E      The retrieval of the [resourceType] resources failed.**

**Explanation:**

During the retrieval operation, the specified resource was not found.

**System action:**

See the exception in the logs for the cause.

**Administrator response:**

Contact your system administrator regarding the database exception.

---

**FBTRBA093E      The creation of the [resourceType] resources failed.**

**Explanation:**

During the create operation, there was either a key violation or an internal server error.

**System action:**

See the exception in the logs for the cause.

**Administrator response:**

Contact your system administrator regarding the database exception.

---

**FBTRBA094E      The generation of an ID from the KEYS table for resource type [resourceType] failed.**

**Explanation:**

During the creation of the resource ID, there was an internal server error.

**System action:**

See the exception in the logs for the cause.

**Administrator response:**

Contact your system administrator regarding the database exception.

---

**FBTRBA095E      The value [constraintValue] for [constraintName] already exists.**

**Explanation:**

The creation or update of the resource failed because a value within your request, that is required to be unique, already exists.

**System action:**

See the exception in the logs for more details.

**Administrator response:**

Specify a different value for the resource constraint.

---

**FBTRBA096E      The profile [nameValue] is active. Active profiles cannot be deleted.**

**Explanation:**

Attempted to delete an active profile. An active profile cannot be deleted.

**System action:**

No action necessary.

**Administrator response:**

Update the profile so that it is not active, and then delete it.

---

**FBTRBA097E      The database connection failed. Check the logs for more information.**

**Explanation:**

The connection object was null. There might be a data source or database problem.

**System action:**

Check the data source and database configuration. Also, check the help information for your database.

**Administrator response:**

Check the data source and database configuration.

---

**FBTRBA098E**    **The value [value] for [propertyName] is not valid. Valid values are: validValues**

**Explanation:**

The specified value is not valid.

**System action:**

No action necessary.

**Administrator response:**

Ensure that you are using the allowed values for this column.

---

**FBTRBA099E**    **The delete of the attribute failed because it is included in one or more risk profiles. The risk profiles are: profileNames.**

**Explanation:**

The delete of the attribute failed because it is used by another risk profile.

**System action:**

No action necessary.

**Administrator response:**

To delete this attribute, first remove this attribute from all risk profiles.

---

**FBTRBA102E**    **The geolocation file must be a .zip file.**

**Explanation:**

The import only supports .zip files.

**System action:**

The geolocation data in the database was not changed.

**Administrator response:**

Import the geolocation data in a .zip file.

---

**FBTRBA103E**    **The data within the geolocation .zip file is not valid.**

**Explanation:**

The .zip file must contain two files. The name of one of the files must contain the word Location. The name of the other file must contain the word Blocks.

**System action:**

The geolocation data in the database was not changed.

**Administrator response:**

Upload a .zip file that contains two properly named files.

---

**FBTRBA153E**    **The update of the resource [resourceRequestUri] failed.**

**Explanation:**

During the update operation of the resource, a database exception was encountered.

**System action:**

Ensure that the database is running correctly.

**Administrator response:**

See the exception in the logs for the cause.

---

**FBTRBA154E**    **An attribute with the internal ID of [attrId] was not found.**

**Explanation:**

An attribute with the specified attribute ID does not exist.

**System action:**

No action necessary.

**Administrator response:**

No action necessary.

---

**FBTRBA155E**    **The resource request did not include a valid CSRF token or the request CSRF token did not match the server CSRF token.**

**Explanation:**

The CSRF token parsed from the request was either null or did not match with the stored version on the server.

**System action:**

No action necessary.

**Administrator response:**

No action necessary.

---

**FBTRBA156E**    **An exception was encountered while parsing the CSRF token from the resource request.**

**Explanation:**

The resource request did not match the format expected and caused a CSRF parsing error.

**System action:**

No action necessary.

**Administrator response:**

No action necessary.

---

**FBTRBA164E**    **The device name was not removed.**

**Explanation:**

The device could not be deleted.

**System action:**

No devices were deleted.

**Administrator response:**

No action necessary.

---

**FBTRBA166E**    **The device *name* could not be updated.**

**Explanation:**

The device could not be updated.

**System action:**

No devices were updated.

**Administrator response:**

No action necessary.

---

**FBTRBA168E**    **The HMAC OTP secret key could not be reset.**

**Explanation:**

The secret key could not be reset.

**System action:**

The secret key was not reset.

**Administrator response:**

No action necessary.

---

**FBTRBA169E**    **The value [*uri*] is not a valid URI.**

**Explanation:**

The requested value is not a valid URI.

**System action:**

The requested action was not performed.

**Administrator response:**

Ensure the requested value is a valid URI.

---

**FBTRBA179E**    **Communication with the policy server failed with the following command error: *cmdErr*.**

**Explanation:**

Communication with the policy server failed.

**System action:**

Ensure that all back end servers are running.

**Administrator response:**

The database, policy manager and webseal server(s) could be down.

---

**FBTRBA180E**    **The http method used to submit the request is not valid. The valid method is [ *valid HTTP Method* ].**

**Explanation:**

Submit the request using the supported http method.

**System action:**

The request has been halted.

**Administrator response:**

Check the server logs for more details to trace the cause of the error.

---

**FBTRBA181E**    **The consent to register device process failed.**

**Explanation:**

The consent to register device process did not complete.

**System action:**

The request has been halted.

**Administrator response:**

Check the server logs for more details to trace the cause of the error.

---

**FBTRBA182E**    **The value [*value*] is not valid.**

**Explanation:**

The specified value is not valid.

**System action:**

The requested action was not performed.

**Administrator response:**

Ensure the requested value is valid.

---

**FBTRBA183E**    **The value [*value*] for [*propertyName*] is not valid.**

**Explanation:**

The specified value is not valid.

**System action:**

The requested action was not performed.

**Administrator response:**

Ensure the requested value is valid.

---

**FBTRBA184E**    **The value for [*propertyName*] is missing.**

**Explanation:**

A required property value is missing.

**System action:**

No action necessary.

**Administrator response:**

Ensure that the property value is specified

---

**FBTRBA185E**    **A request *method uri* was denied due to the cluster configuration.**

**Explanation:**

The requested URL value is not a master node.

**System action:**

The requested URL value is not a master node.

**Administrator response:**

To perform management operations please make requests to the management nodes URL.

---

**FBTRBA186E**    **A device named [*device name*] already exists.**

**Explanation:**

Device names must be unique.

**System action:**

No action necessary.

**Administrator response:**

Specify a unique name for the device.

---

**FBTRBA187E**    **The value for [propertyName] is too long.**

**Explanation:**

The length of the string for the property is too long.

**System action:**

No action necessary.

**Administrator response:**

Specify a shorter length string

---

**FBTRBA188E**    **The value specified for device name is too long.**

**Explanation:**

The length of the string for the device name is too long.

**System action:**

No action necessary.

**Administrator response:**

Specify a shorter length string

---

**FBTRBA189E**    **The value [value] specified for device name is not valid.**

**Explanation:**

The specified value is not valid.

**System action:**

The requested action was not performed.

**Administrator response:**

Ensure the requested value is valid.

---

**FBTRBA190W**    **The device registration process failed for user [value];**

**Explanation:**

The device registration process did not complete.

**System action:**

The device will not be registered.

**Administrator response:**

Check the server logs for more details to trace the cause of the error.

---

**FBTRBA191E**    **The definition does not exist.**

**Explanation:**

The definition does not exist.

**System action:**

No action necessary.

**Administrator response:**

Ensure that the definition exists.

---

**FBTRBA192E**    **The minimum length for the client shared-secret is <number> characters.**

**Explanation:**

The length of the client shared-secret in the response file does not meet the required length.

**System action:**

No action taken.

**Administrator response:**

Ensure that the client shared-secret meets the minimum length requirement.

---

**FBTRBA193E**    **The value for [propertyName] is not valid.**

**Explanation:**

The specified value is not valid.

**System action:**

The requested action was not performed.

**Administrator response:**

Ensure the requested value is valid.

---

**FBTRBA194E**    **The policy type [inputFieldName] is not valid. Valid types are: validFields.**

**Explanation:**

The policy type is invalid.

**System action:**

The requested action was not performed.

**Administrator response:**

Ensure the policy type is valid.

---

**FBTRBA195E**    **The action failed because the definition is referenced by a client or attached to a resource. The clients are [clientNames]. The resources are [policyAttachmentNames].**

**Explanation:**

The action is not allowed when the definition is referenced by another resource.

**System action:**

No action necessary.

**Administrator response:**

Remove references to the definition and retry the action.

---

**FBTRBA196E**    **The action failed because the definition is referenced by one or more clients. The clients are [clientNames].**

**Explanation:**

The action is not allowed when the definition is referenced by another resource.

**System action:**

No action necessary.

**Administrator response:**

Remove references to the definition and retry the action.



---

**FBTRBA197E**    **The action failed because the definition is attached to one or more resources. The resources are [policyAttachmentNames].**

**Explanation:**

The action is not allowed when the definition is referenced by another resource.

**System action:**

No action necessary.

**Administrator response:**

Remove references to the definition and retry the action.

---

**FBTRBA198E**    **The authorization grant *state\_id* could not be updated.**

**Explanation:**

The authorization grant could not be updated.

**System action:**

No authorization grants were updated.

**Administrator response:**

No action necessary.

---

**FBTRBA200E**    **The authorization grant *state\_id* was not removed.**

**Explanation:**

The authorization grant could not be deleted.

**System action:**

No authorization grants were deleted.

**Administrator response:**

No action necessary.

---

**FBTRBA202E**    **The policy information point property *pipProperty* cannot be modified because it is a read-only property.**

**Explanation:**

Read-only policy information point property cannot be modified.

**System action:**

The modification operation is rejected.

**Administrator response:**

No action necessary.

---

**FBTRBA203E**    **The action failed because the policy information point is associated with one or more attributes. The attributes are [attributeNames]. Remove the Issuer from the attributes before you delete the policy information point.**

**Explanation:**

The action is not allowed when the policy information point is referenced by another resource.

**System action:**

No action necessary.

**Administrator response:**

Remove references to the policy information point and retry the action.

---

**FBTRBA204E**    **The REST service returned an unexpected error code: [error code]**

**Explanation:**

An error was received while calling the REST service.

**System action:**

Processing of the attribute was halted.

**Administrator response:**

Verify that the REST service is functioning properly.

---

**FBTRBA205E**    **The attribute finder for attribute [attribute name] returned no values.**

**Explanation:**

The REST service did not return a value for the requested attribute.

**System action:**

The attribute value was set to the empty string.

**Administrator response:**

Verify that the REST service is functioning properly.

---

**FBTRBA206E**    **The required property [configuration property] does not exist in the configuration.**

**Explanation:**

The configuration for a required property is missing.

**System action:**

PIP initialization could not complete, so the PIP was disabled.

**Administrator response:**

Configure the missing property.

---

**FBTRBA207E**    **The required property [configuration property] for instance [instance name] contains an HTTP header delimiter, but it is not in the correct format.**

**Explanation:**

The format for HTTP headers is incorrect.

**System action:**

PIP initialization could not complete, so the PIP was disabled.

**Administrator response:**

Verify the HTTP header configuration.

---

**FBTRBA210E**    **The property [configuration property] for instance [instance name] contains an unsupported URI scheme.**

**Explanation:**

The specified URI scheme is invalid.

**System action:**

PIP initialization could not complete, so the PIP was disabled.

**Administrator response:**

Verify the URI scheme in the REST service URL.

---

**FBTRBA211E**    **The property [configuration property] for instance [instance name] is not a valid URL.**

**Explanation:**

A properly formatted URL must be specified for the REST service.

**System action:**

PIP initialization could not complete, so the PIP was disabled.

**Administrator response:**

Verify the REST service URL configuration.

---

**FBTRBA212E**    **The property [configuration property] for instance [instance name] has an invalid value.**

**Explanation:**

A property is configured with an invalid value.

**System action:**

PIP initialization could not complete, so the PIP was disabled.

**Administrator response:**

Verify the PIP instance configuration.

---

**FBTRBA213E**    **The property [configuration property] for instance [instance name] has an invalid integer value.**

**Explanation:**

The property must be configured to a valid integer value.

**System action:**

PIP initialization could not complete, so the PIP was disabled.

**Administrator response:**

Verify the PIP instance configuration.

---

**FBTRBA214E**    **The policy information point could not be created or updated because the attribute [attribute] was not found.**

**Explanation:**

The requested action on the policy information point could not be completed because an attribute was not found.

**System action:**

No action necessary.

**Administrator response:**

Ensure that the attribute is valid and exists.

---

**FBTRBA215E**    **The action failed because the policy information point type is associated with one or more policy information points. The policy information points are [pips].**

**Explanation:**

The action is not allowed when the policy information point type is referenced by another resource.

**System action:**

No action necessary.

**Administrator response:**

Remove references to the policy information point type and retry the action.

---

**FBTRBA216E**    **The policy information point could not be created or updated because the policy information point type [pipType] was not found.**

**Explanation:**

The requested action on the policy information point could not be completed because a policy information point type was not found.

**System action:**

No action necessary.

**Administrator response:**

Ensure that the policy information point type is valid and exists.

---

**FBTRBA217E**    **The XPath expression [xpath] for attribute [attribute] is invalid.**

**Explanation:**

The XML response from the REST service could not be parsed because an invalid XPath expression was specified.

**System action:**

No attributes were returned.

**Administrator response:**

Verify that the XPath expression is correct.

---

**FBTRBA218E**    **The authentication mechanism property authMechProperty cannot be modified because it is a read-only property.**

**Explanation:**

Read-only authentication mechanism property cannot be modified.

**System action:**

The modification operation is rejected.

**Administrator response:**

No action necessary.

**FBTRBA219E**    **The authentication mechanism could not be created or updated because the authentication mechanism type ID [authMechTypeId] was not found.**

**Explanation:**

The requested action on the authentication mechanism could not be completed because an authentication mechanism type ID was not found.

**System action:**

No action necessary.

**Administrator response:**

Ensure that the authentication mechanism type ID is valid and exists.

**FBTRBA220E**    **The action failed because the authentication mechanism type is associated with one or more authentication mechanisms. The authentication mechanisms are [authMechs].**

**Explanation:**

The action is not allowed when the authentication mechanism type is referenced by another resource.

**System action:**

No action necessary.

**Administrator response:**

Remove references to the authentication mechanism type and retry the action.

**FBTRBA221E**    **The authentication mechanism instance property *property value* is not valid. Valid values are: *validValues*.**

**Explanation:**

The authentication mechanism instance property value is not valid.

**System action:**

The modification operation is rejected.

**Administrator response:**

No action necessary.

**FBTRBA222E**    **The authentication mechanism instance property *property data type dataType* is not valid.**

**Explanation:**

The authentication mechanism instance property data type is not valid.

**System action:**

The modification operation is rejected.

**Administrator response:**

No action necessary.

**FBTRBA223E**    **The authentication mechanism instance property *property value value* is not valid for the data type *dataType*.**

**Explanation:**

The authentication mechanism instance property value is not valid.

**System action:**

The modification operation is rejected.

**Administrator response:**

No action necessary.

**FBTRBA224E**    **The action failed because the attribute is used in one or more policy information points. The policy information points are [pipNames]. Remove the attribute from the policy information points before you delete the attribute.**

**Explanation:**

The action is not allowed when the attribute is referenced by another resource.

**System action:**

No action necessary.

**Administrator response:**

Remove references to the attribute and retry the action.

**FBTRBA225E**    **The authentication mechanism instance property *property* was not found.**

**Explanation:**

The authentication mechanism instance property being updated was not found for the specified authentication mechanism instance.

**System action:**

The modification operation is rejected.

**Administrator response:**

No action necessary.

**FBTRBA226E**    **The file name [fileName] is not valid. A valid file name must contain only the character set A-Z, a-z, 0-9, underscore (\_), period (.) and dash (-). It must not start with 0-9, underscore (\_), period (.) or dash (-). It must end with a .jar extension.**

**Explanation:**

The file name that is used was not valid.

**System action:**

No action is necessary.

**Administrator response:**

Ensure that the file name is valid.

---

**FBTRBA227E**    **The JavaScript that you submitted is not valid. The JavaScript validator reported a syntax error at line *line* and column *column* with the message: *message*.**

**Explanation:**

The JavaScript that you submitted is not valid. You can only submit valid JavaScript.

**System action:**

The JavaScript is rejected.

**Administrator response:**

Submit valid JavaScript.

---

**FBTRBA228E**    **The data type [*dataType*] of property [*propertyKey*] in the extension [*extensionId*] is not supported. Supported data types are: [*dataTypes*].**

**Explanation:**

The property data type in the extension of the bundle is not supported.

**System action:**

The uploading of the bundle file is rejected.

**Administrator response:**

Ensure that the property data type in the extension is valid.

---

**FBTRBA229E**    **The bundle file [*filename*] was not found.**

**Explanation:**

The requested bundle file does not exist.

**System action:**

No action necessary.

**Administrator response:**

Ensure that the resource and requested action are valid.

---

**FBTRBA230E**    **The extension [*extensionId*] was not found.**

**Explanation:**

The extension was not found.

**System action:**

The request is rejected.

**Administrator response:**

Ensure that the extension exists.

---

**FBTRBA231E**    **The required property [*propertyKey*] was not found.**

**Explanation:**

The required property was not found.

**System action:**

The request is rejected.

**Administrator response:**

Ensure that the request contains the required property.

---

**FBTRBA232E**    **The value for property [*propertyKey*] is not valid. The data type must be [*dataType*].**

**Explanation:**

The passed in property value does not match the specific data type.

**System action:**

The request is rejected.

**Administrator response:**

Ensure that the property value meets the data type requirement.

---

**FBTRBA233E**    **The value for JSON property [*value*] is null. Null values are not allowed.**

**Explanation:**

The JSON property value that was passed in is not allowed.

**System action:**

The request is rejected.

**Administrator response:**

Ensure that the JSON property value is not null.

---

**FBTRBA234E**    **The value entered for the pagination query parameter [*start*] was either non-numeric or less than 0. The query parameter sent in the request for 'start' was [*start*].**

**Explanation:**

The query parameter value passed in the request was not valid.

**System action:**

The request is rejected.

**Administrator response:**

Ensure that the value is a valid integer.

---

**FBTRBA235E**    **The value entered for the pagination query parameter [*count*] was either non-numeric or less than 0. The query parameter sent in the request for 'count' was [*count*].**

**Explanation:**

The query parameter value passed in the request was not valid.

**System action:**

The request is rejected.

**Administrator response:**

Ensure that the value is a valid integer.

---

**FBTRBA236E**    **The extension ID [*extensionId*] for extension point [*extensionPoint*] exists.**

**Explanation:**

An extension with the same ID exists for the extension point.

**System action:**

The uploading of the bundle file is rejected.

**Administrator response:**

Specify a different value for the extension ID.

---

**FBTRBA237E**    **Duplicate property [*propertyKey*] is found for extension [*extensionName*].**

**Explanation:**

A duplicate property is found for an extension.

**System action:**

The uploading of the bundle file is rejected.

**Administrator response:**

Remove the duplicate property.

---

**FBTRBA238E**    **The property [*extensionId*] is not valid.**

**Explanation:**

The property is not valid.

**System action:**

The request is rejected.

**Administrator response:**

Ensure that the property is valid.

---

**FBTRBA239E**    **The property [*configKey*] clashes with the reserved keys for the extension [*extensionId*] that extends [*extensionPoint*].**

**Explanation:**

The property clashes with the reserved keys for the extension that extends the particular extension point.

**System action:**

The uploading of the bundle file is rejected.

**Administrator response:**

Remove or rename the property.

---

**FBTRBA240E**    **The authentication policy could not be created or updated because the authentication policy identifier *authPolicyUri* must start with the prefix *urn:ibm:security:authentication:asf:*.**

**Explanation:**

The requested action on the authentication policy could not be completed because the authentication policy identifier is not valid.

**System action:**

No action necessary.

**Administrator response:**

Ensure that the authentication policy identifier is valid and has the prefix *urn:ibm:security:authentication:asf:*.

---

**FBTRBA241E**    **The JSON property [*property*] received an invalid type of [*type*]. The expected type was [*expectedType*].**

**Explanation:**

An invalid type was passed in for this property.

**System action:**

There was a JSON validation failure.

**Administrator response:**

Send the JSON payload with the expected type value.

---

**FBTRBA242E**    **The additional JSON property [*property*] is not allowed. Send only known properties in the request.**

**Explanation:**

An invalid property was sent in the request.

**System action:**

There was a JSON validation failure.

**Administrator response:**

Send the JSON payload with known properties.

---

**FBTRBA243E**    **The required JSON property [*property*] is missing from the request.**

**Explanation:**

A required property is missing from the request.

**System action:**

There was a JSON validation failure.

**Administrator response:**

Send the JSON payload with the required properties.

---

**FBTRBA244E**    **The JSON property [*property*] requires the property [*requiredProperty*] to be included in the JSON. This property is missing from the request.**

**Explanation:**

A required property is missing from the request.

**System action:**

There was a JSON validation failure.

**Administrator response:**

Send the JSON payload with the required properties.

---

**FBTRBA245E** The JSON property *[property]* was received with a value of *[value]*. The minimum value allowed is *[minimumValue]*.

**Explanation:**

The specified value was less than the allowable minimum value.

**System action:**

There was a JSON validation failure.

**Administrator response:**

Send the JSON payload with at least the minimum property value.

---

**FBTRBA246E** The JSON property *[property]* was received with a value of *[value]*. The maximum value allowed is *[maximumValue]*.

**Explanation:**

The specified value exceeded the allowable maximum value.

**System action:**

There was a JSON validation failure.

**Administrator response:**

Send the JSON payload with the maximum property value or less.

---

**FBTRBA247E** The JSON property *[property]* was received with a value of *[value]*. The minimum number of items allowed is *[minimumItems]*.

**Explanation:**

The minimum number of items was not received.

**System action:**

There was a JSON validation failure.

**Administrator response:**

Send the JSON payload with at least the minimum number of items.

---

**FBTRBA248E** The JSON property *[property]* was received with a value of *[value]*. The maximum number of items allowed is *[maximumItems]*.

**Explanation:**

The maximum number of items was exceeded.

**System action:**

There was a JSON validation failure.

**Administrator response:**

Send the JSON payload with no more than the maximum number of items.

---

**FBTRBA249E** The JSON property *[property]* has an invalid schema pattern of *[pattern]*.

**Explanation:**

A regular expression pattern was entered in the schema that is invalid.

**System action:**

The schema developer needs to correct this.

**Administrator response:**

Use valid regular expression patterns.

---

**FBTRBA250E** The string for JSON property *[property]* with a value of *[value]* does not match the pattern of *[pattern]*.

**Explanation:**

A regular expression pattern was entered in the schema that is invalid.

**System action:**

The schema developer needs to correct this.

**Administrator response:**

Use valid regular expression patterns.

---

**FBTRBA251E** The length of string property *[property]* is less than the allowed minimum length. The length received was *[length]*. The minimum allowed length is *[minimumLength]*.

**Explanation:**

The minimum required string length for this property was not met.

**System action:**

There was a JSON validation failure.

**Administrator response:**

Provide a string value for this property with at least the minimum length.

---

**FBTRBA252E** The length of string property *[property]* is more than the allowed maximum length. The length received was *[length]*. The maximum allowed length is *[maximumLength]*.

**Explanation:**

The maximum required string length for this property was exceeded.

**System action:**

There was a JSON validation failure.

**Administrator response:**

Provide a string value for this property that is less than the maximum length.

---

**FBTRBA253E**    **The property *[property]* contains a value with an unsupported value type of *[value]*. Supported values are *[expectedValues]*.**

**Explanation:**

The value type entered is not supported.

**System action:**

There was a JSON validation failure.

**Administrator response:**

Provide a supported value type for this property.

---

**FBTRBA254E**    **The string property *[property]* is not in the correct format. The correct format is *[format]*.**

**Explanation:**

The value of the string property is not in the correct format.

**System action:**

There was a JSON validation failure.

**Administrator response:**

Provide the correct format for this string property.

---

**FBTRBA255E**    **The number of decimal places in property *[property]* with a value of *[value]* is greater than the allowed maximum of *[maximum]*.**

**Explanation:**

The maximum number of decimal places was exceeded.

**System action:**

There was a JSON validation failure.

**Administrator response:**

Provide a value that has less than the maximum amount of decimal places.

---

**FBTRBA256E**    **The instance type of *[type]* specified for property *[value]* is not allowed.**

**Explanation:**

The specified instance type is not allowed.

**System action:**

There was a JSON validation failure.

**Administrator response:**

Provide an instance type that is allowed for the property.

---

**FBTRBA257E**    **The URI for the property *[property]* does not start with *[value]*.**

**Explanation:**

The property value specified does not start with the constraining URI.

**System action:**

There was a JSON validation failure.

**Administrator response:**

Provide a property value that starts with the required URI.

---

**FBTRBA258E**    **The property array *[property]* can only contain unique items.**

**Explanation:**

The array contained items that were not all unique.

**System action:**

There was a JSON validation failure.

**Administrator response:**

Pass property array items that are unique.

---

**FBTRBA259E**    **The value *[value]* specified for property *[property]* is not divisible by *[expectedNumber]*.**

**Explanation:**

A value was entered that is not divisible by the assigned number.

**System action:**

There was a JSON validation failure.

**Administrator response:**

Pass a value that is divisible by the assigned number.

---

**FBTRBA260E**    **The value *[value]* specified for property *[property]* exceeded the maximum allowed amount of *[maximumAllowed]*.**

**Explanation:**

A value was entered that is greater than the maximum allowed value.

**System action:**

There was a JSON validation failure.

**Administrator response:**

Pass a value that is less than the maximum allowed value.

---

**FBTRBA261E**    **The action failed because the authentication policy is used in one or more access control policies. The access control policies are *[policyNames]*.**

**Explanation:**

The action is not allowed when the authentication policy is referenced by another resource.

**System action:**

No action necessary.

**Administrator response:**

Remove references to the authentication policy and retry the action.

---

**FBTRBA262E**    **The consent to register device process failed. The user is not authenticated.**

**Explanation:**

The consent to register device process did not complete because the user is not authenticated.

**System action:**

The request has been halted.

**Administrator response:**

Ensure that the user authenticates prior to the consent to register device process.

---

**FBTRBA263E**    **The value of [value] is not valid for key [key]. Valid values are one of [validValues].**

**Explanation:**

The value entered for the specified key was not one of the allowed values.

**System action:**

There was a validation failure.

**Administrator response:**

Pass one of the allowed values.

---

**FBTRBA264E**    **The value of [value] entered is invalid for the datatype [datatype].**

**Explanation:**

The value entered for the specified datatype was invalid.

**System action:**

There was a validation failure.

**Administrator response:**

Pass a valid value for the specified datatype.

---

**FBTRBA265E**    **An unknown data type of [datatype] was entered.**

**Explanation:**

The value entered for the specified datatype was not known.

**System action:**

There was a validation failure.

**Administrator response:**

Pass a known datatype into the request.

---

**FBTRBA266E**    **An invalid date format of [date] was entered. Supported date formats are [formats].**

**Explanation:**

An unsupported date format was entered.

**System action:**

There was a validation failure.

**Administrator response:**

Pass a supported date format string.

---

**FBTRBA267E**    **The attribute specified with the id [id] cannot be used within a risk profile. The attribute specified was of type [type]. The attribute needs to be at least 'risk': true or 'risk': true, 'policy': true to be valid.**

**Explanation:**

An attribute id that is not of type 'risk' or 'both' was specified.

**System action:**

There was a validation failure.

**Administrator response:**

Specify an attribute that is of type 'risk': true or 'risk': true, 'policy': true.

---

**FBTRBA268E**    **The attribute with id [id] was entered more than once. Duplicate attributes are not allowed.**

**Explanation:**

The is a duplicate attribute id specified within the risk profile. Duplicates are not allowed.

**System action:**

There was a validation failure.

**Administrator response:**

Specify an attribute only once.

---

**FBTRBA269E**    **The attribute matcher with id [id] is invalid. The id of the attribute matcher needs to be passed in as a numerical string.**

**Explanation:**

The attribute matcher identity is invalid.

**System action:**

There was a validation failure.

**Administrator response:**

Specify a valid attribute matcher.

---

**FBTRBA270E**    **The attribute matcher with the id of [matcherId] was not found.**

**Explanation:**

An attribute matcher with the specified attribute matcher ID does not exist.

**System action:**

No action necessary.

**Administrator response:**

No action necessary.

---

**FBTRBA271E**    **The attribute with id [id] is invalid. The id of the attribute needs to be passed in as a numerical string.**

**Explanation:**

The attribute identity is invalid.



**System action:**

There was a validation failure.

**Administrator response:**

Specify a valid attribute.

**FBTRBA272E**     **The JavaScript Policy Information Point file cannot be empty.**

**Explanation:**

The uploaded JavaScript Policy Information Point file is invalid because it does not contain any data.

**System action:**

There was a validation failure.

**Administrator response:**

Upload a valid JavaScript Policy Information Point file.

**FBTRBA273E**     **The uploaded JavaScript Policy Information Point is missing the required function [function name].**

**Explanation:**

The uploaded JavaScript Policy Information Point file must contain a function named `getAttributes` and a function named `hasAttribute`.

**System action:**

There was a validation failure.

**Administrator response:**

Upload a valid JavaScript Policy Information Point file.

**FBTRBA274E**     **The uploaded file [function name] is invalid or empty.**

**Explanation:**

The uploaded file must be valid and non-empty.

**System action:**

There was a validation failure.

**Administrator response:**

Upload a valid file.

**FBTRBA275E**     **The SQL query returned an unexpected error.**

**Explanation:**

An error was received while invoking the SQL query.

**System action:**

Processing of the attribute was halted.

**Administrator response:**

Verify that the database is functioning properly.

**FBTRBA276E**     **The attribute finder for attribute [attribute name] returned no values.**

**Explanation:**

The SQL query did not return a value for the requested attribute.

**System action:**

The attribute value was set to the empty string.

**Administrator response:**

Verify that the database is functioning properly.

**FBTRBA277E**     **The required property [configuration property] does not exist in the configuration.**

**Explanation:**

The configuration for a required property is missing.

**System action:**

PIP initialization could not complete, so the PIP was disabled.

**Administrator response:**

Configure the missing property.

**FBTRBA279E**     **The property [configuration property] with value [instance name] is not a valid SQL query.**

**Explanation:**

A properly formatted SQL query must be specified for the database.

**System action:**

PIP initialization could not complete, so the PIP was disabled.

**Administrator response:**

Verify the database SQL query configuration.

**FBTRBA280E**     **The property [configuration property] for instance [instance name] has an invalid value.**

**Explanation:**

A property is configured with an invalid value.

**System action:**

PIP initialization could not complete, so the PIP was disabled.

**Administrator response:**

Verify the PIP instance configuration.

**FBTRBA281E**     **The attribute selector column [column] must be specified in the SQL query [query].**

**Explanation:**

An attribute selector is configured with an invalid value.

**System action:**

No action necessary.

**Administrator response:**

Modify the SQL query or specify a different attribute selector column name.

**FBTRBA282E**     **No column selected in the SQL query [query].**

**Explanation:**

At least one column must be selected in the SQL query.

**System action:**

No action necessary.

**Administrator response:**

Correct the SQL query.

---

**FBTRBA283E**    **The property key [*propertyKey*] is not valid. The property key must not end with [.obf].**

**Explanation:**

A property key that is not valid was used.

**System action:**

The uploading of the bundle file is rejected.

**Administrator response:**

Remove or rename the property key.

---

**FBTRBA284E**    **The specified obligation URI is not valid. An obligation URI must not start with [urn:ibm:security:authentication:asf] and it must not be [\*].**

**Explanation:**

An obligation URI that is not valid was used.

**System action:**

The obligation creation is rejected.

**Administrator response:**

Rename the obligation URI.

---

**FBTRBA285E**    **At least one attribute selector must be specified.**

**Explanation:**

An attribute selector is required for the policy information point.

**System action:**

No action necessary.

**Administrator response:**

Specify an attribute selector.

---

**FBTRBA286E**    **To publish multiple policy attachments you must specify the property [*propertyKey*] within the requests JSON payload. There must be at least one value and if more than one value, the values must be comma-separated.**

**Explanation:**

A JSON payload property or value was missing for this request.

**System action:**

No action necessary.

**Administrator response:**

Specify at least one policy attachment ID within the requests JSON payload.

---

**FBTRBA287E**    **The specified policy attachments with the identifiers [*publishedAttachments*] have been published. However, the specified policy attachments with the identifiers [*dneAttachments*] do not exist.**

**Explanation:**

A JSON payload property or value was missing for this request.

**System action:**

No action necessary.

**Administrator response:**

Specify at least one policy attachment ID within the requests JSON payload.

---

**FBTRBA288E**    **the specified policy attachments with the identifiers [*ids*] do not exist.**

**Explanation:**

A JSON payload property or value was missing for this request.

**System action:**

No action necessary.

**Administrator response:**

Specify at least one policy attachment ID within the requests JSON payload.

---

**FBTRBA289E**    **The extension point [*extensionPoint*] is not supported.**

**Explanation:**

The bundle file contains an implementation of an extension point that is not supported.

**System action:**

The uploading of the bundle file is rejected.

**Administrator response:**

Remove the implementation of the unsupported extension point from the bundle file.

---

**FBTRBA290E**    **The obligations specified within the policy with the URIs [*uris*] do not exist.**

**Explanation:**

The obligations with the uris specified within the XACML policy do not exist.

**System action:**

Policy creation fail.

**Administrator response:**

Create obligations with the uris specified within the XACML policy prior to trying to create this policy.

---

**FBTRBA291E**    **The attributes specified within the policy with the uri, datatype and**

**issuer combinations [attrProps] do not exist.**

**Explanation:**

The attributes with the specified uri, datatype and issuer within the XACML policy do not exist.

**System action:**

Policy creation fail.

**Administrator response:**

Create attributes with the uri, datatype and issuer combinations specified within the XACML policy prior to trying to create this policy.

---

**FBTRBA292E**    **The filter property of [prop] cannot use the comparator [comp] because it is of type [recType]. Valid comparators for this property are [supCompar].**

**Explanation:**

The comparator for this property is not valid because of the data type of the property.

**System action:**

There was a validation failure.

**Administrator response:**

Specify a valid comparator for this data type.

---

**FBTRBA293E**    **Unsupported java.sql.Types [type].**

**Explanation:**

The database data type passed in is unknown.

**System action:**

There was a validation failure.

**Administrator response:**

Specify a valid, known database data type.

---

**FBTRBA295E**    **The authentication policies specified within the policy with the URIs [uris] do not exist.**

**Explanation:**

The authentication policies with the uris specified within the XACML policy do not exist.

**System action:**

Policy creation fail.

**Administrator response:**

Create authentication policies with the uris specified within the XACML policy prior to trying to create this policy.

---

**FBTRBA296E**    **The attribute [attribute name] is not valid for the specified grant.**

**Explanation:**

The grant attributes that is specified is not part of the existing attributes.

**System action:**

The request is rejected.

**Administrator response:**

Remove the invalid attribute from the request.

---

**FBTRBA297E**    **The attribute [attribute name] cannot be modified because it is a read-only attribute.**

**Explanation:**

A read-only attribute cannot be modified.

**System action:**

The request is rejected.

**Administrator response:**

Remove the read-only attribute from the request.

---

**FBTRBA299E**    **The user knowledge questions could not be reset for user [user].**

**Explanation:**

The user knowledge questions could not be reset.

**System action:**

The user knowledge questions were not reset.

**Administrator response:**

No action necessary.

---

**FBTRBA300E**    **The action failed because the obligation type [obligationTypeName] is associated with one or more obligations. The obligations are [obligationNames].**

**Explanation:**

The action is not allowed when the obligation type is referenced by another resource.

**System action:**

The action is rejected.

**Administrator response:**

Remove references to the obligation type and try again.

---

**FBTRBA301E**    **The action failed because the authentication mechanism is used in one or more policies. The policies are [policyNames].**

**Explanation:**

The action is not allowed when the authentication mechanism is referenced by another resource.

**System action:**

The action is rejected.

**Administrator response:**

Remove references to the authentication mechanism and try again.

---

**FBTRBA302E**    **You cannot create multiple instances of the authentication mechanism type [typeName]. An instance of this type exists.**

**Explanation:**

The authentication mechanism type does not allow multiple instances to be created.

**System action:**

The action is rejected.

**Administrator response:**

Specify another authentication mechanism type that allows multiple instances to be created.

---

**FBTRBA303E**    **You cannot create multiple instances of the obligation type [typeName]. An instance of this type exists.**

**Explanation:**

The obligation type does not allow multiple instances to be created.

**System action:**

The action is rejected.

**Administrator response:**

Specify another obligation type that allows multiple instances to be created.

---

**FBTRBA305E**    **The user knowledge questions could not be stored for user [user].**

**Explanation:**

The user knowledge questions could not be stored.

**System action:**

The user knowledge questions were not stored.

**Administrator response:**

No action necessary.

---

**FBTRBA306E**    **The user management operation failed because the user is not authenticated.**

**Explanation:**

The user management process did not complete because the user is not authenticated.

**System action:**

The request has been halted.

**Administrator response:**

Ensure that the user authenticates prior to performing the user management operation.

---

**FBTRBA307E**    **The user knowledge questions could not be retrieved for user [user].**

**Explanation:**

The user knowledge questions could not be retrieved.

**System action:**

The user knowledge questions were not retrieved.

**Administrator response:**

No action necessary.

---

**FBTRBA308E**    **The user knowledge questions answer(s) submitted are not valid.**

**Explanation:**

The user knowledge questions could not be stored because the answer(s) provided by the user are not valid.

**System action:**

The user knowledge questions were not stored.

**Administrator response:**

Submit valid knowledge questions answers.

---

**FBTRBA309E**    **The user knowledge questions answer(s) could not be updated because a question with unique identifier [uniqueid] was not found.**

**Explanation:**

The user knowledge questions could not be updated because the question unique identifier provided by the user was not found.

**System action:**

The user knowledge questions were not updated.

**Administrator response:**

Submit valid knowledge question unique identifier.

---

**FBTRBA310E**    **The user knowledge questions answer(s) could not be stored because a duplicate question unique identifier [uniqueid] was included on the user questions.**

**Explanation:**

The user knowledge questions could not be stored because a duplicate question unique identifier was included on the user questions.

**System action:**

The user knowledge questions were not stored.

**Administrator response:**

Submit valid knowledge questions unique identifiers.

---

**FBTRBA311E**    **The import policies file specified does not contain valid JSON.**

**Explanation:**

An error occurred while parsing the JSON files contents.

**System action:**

No action taken.

**Administrator response:**

Submit a valid policies JSON file.

---

**FBTRBA312E**    **The query for object [object] returned no results. Ensure that the runtime and at least one reverse proxy server is configured.**

**Explanation:**

No reverse proxy servers were returned from the query.

**System action:**

No action taken.

**Administrator response:**

Make sure the runtime is configured and the reverse proxy is configured.

---

**FBTRBA313E      The extension bundle file is not valid.**

**Explanation:**

The bundle file that is used is not valid.

**System action:**

The importing of the bundle file is rejected.

**Administrator response:**

Ensure that the extension bundle file is valid.

---

**FBTRBA314E      The length of the attribute [attributeName] must be [characterLength] characters.**

**Explanation:**

The length of the attribute does not meet the length requirement.

**System action:**

The request is rejected.

**Administrator response:**

Ensure that the attribute meets the length requirement.

---

**FBTRBA315E      The user knowledge questions answer(s) could not be stored because [numAnswers] answer(s) were provided while the authentication mechanism is configured to only allow [maxNumAnswers] answer(s) to be stored.**

**Explanation:**

The user knowledge questions could not be stored because the amount of user questions answer(s) provided exceeds the maximum amount allowed to be stored.

**System action:**

The user knowledge questions were not stored.

**Administrator response:**

Submit valid amount of knowledge questions.

---

**FBTRBA316E      The user knowledge questions answer(s) could not be stored because the user defined question [userDefinedQuestion] was included on the request while the authentication mechanism is not**

**configured to allow user defined questions to be stored.**

**Explanation:**

The user knowledge questions could not be stored because user defined questions are not allowed.

**System action:**

The user knowledge questions were not stored.

**Administrator response:**

Enable user defined questions on the authentication mechanism configuration.

---

**FBTRBA317E      The user [user] does not exist in the database.**

**Explanation:**

An invalid username was specified.

**System action:**

Nothing was deleted from the runtime database.

**Administrator response:**

Verify the username.

---

**FBTRBA318E      The services list is empty.**

**Explanation:**

The services list cannot be empty. Specify endpoints in the services list

**System action:**

Federation/partner not created.

**Administrator response:**

Verify that endpoints are specified in the services list.

---

**FBTRBA319E      The services must be specified.**

**Explanation:**

The services must be specified .

**System action:**

Federation/partner not created.

**Administrator response:**

Verify that services is present in JSON.

---

**FBTRBA320E      The sessionTimeout parameter cannot be negative.**

**Explanation:**

The sessionTimeout parameter cannot be negative.

**System action:**

Federation/partner not created.

**Administrator response:**

Verify that sessionTimeout parameter is non-negative.

---

**FBTRBA321E      The artifactLifeTime parameter cannot be negative.**

**Explanation:**

The artifactLifeTime parameter cannot be negative.

**System action:**

Federation/partner not created.

**Administrator response:**

Verify that artifactLifeTime parameter is non-negative.

---

**FBTRBA322E    The assertionValidBefore parameter cannot be negative.**

**Explanation:**

The assertionValidBefore parameter cannot be negative.

**System action:**

Federation/partner not created.

**Administrator response:**

Verify that assertionValidBefore parameter is non-negative.

---

**FBTRBA323E    The assertionValidAfter parameter cannot be negative.**

**Explanation:**

The assertionValidAfter parameter cannot be negative.

**System action:**

Federation/partner not created.

**Administrator response:**

Verify that assertionValidAfter parameter is non-negative.

---

**FBTRBA324E    The logoutRequestNotOnOrAfter parameter value cannot be negative.**

**Explanation:**

The logoutRequestNotOnOrAfter parameter value cannot be negative.

**System action:**

Federation/partner not created.

**Administrator response:**

Verify that logoutRequestNotOnOrAfter parameter value is non-negative.

---

**FBTRBA325E    The binding parameter value cannot be empty.**

**Explanation:**

The binding parameter value cannot be empty.

**System action:**

Federation/partner not created.

**Administrator response:**

Verify binding parameter value is present.

---

**FBTRBA326E    The binding type parameter should be present in JSON.**

**Explanation:**

The binding type parameter should be present in JSON.

**System action:**

Federation/partner not created.

**Administrator response:**

Verify binding type parameter is present in JSON.

---

**FBTRBA327E    The services parameter should be present under services.**

**Explanation:**

The services parameter should be present in JSON .

**System action:**

Federation/partner not created.

**Administrator response:**

Verify services parameter is present in JSON.

---

**FBTRBA329E    The username password authentication mechanism configuration is invalid.**

**Explanation:**

The username password authentication mechanism configuration encountered an error and could not continue.

**System action:**

No action taken.

**Administrator response:**

Modify the username password authentication mechanism configuration.

---

**FBTRBA330E    The signing and encryption key label must be different.**

**Explanation:**

The signing and encryption key label must be different.

**System action:**

The partner is not created.

**Administrator response:**

Ensure that the signing and encryption key label are different.

---

**FBTRBA331E    The action: Import Metadata failed because the metadata file or federation role is invalid.**

**Explanation:**

The metadata file import failed. This can occur if the file is not a valid import file or federation role is invalid.

**System action:**

No action is necessary.

**Administrator response:**

Examine the logs for the cause of the exception. Ensure that the file is a valid import file.

---

**FBTRBA332E    The action: Export Metadata failed because the keystore or certificate is invalid/not exist.**

**Explanation:**

The metadata file export failed. This can occur if the keystore or certificate is invalid/not exist.

**System action:**

No action is necessary.

**Administrator response:**

Examine the logs for the cause of the exception.  
Ensure that the keystore or certificate is valid.

---

**FBTRBA333E Federation name must be specified.**

**Explanation:**

Federation name must be specified.

**System action:**

Federation was not created.

**Administrator response:**

Federation name must be specified.

---

**FBTRBA334E The policy id [id] is invalid.**

**Explanation:**

The policy id is invalid.

**System action:**

There was a validation failure.

**Administrator response:**

Specify a valid policy id.

---

**FBTRBA335E The URL provided is invalid.**

**Explanation:**

The URL provided is invalid.

**System action:**

There was a validation failure.

**Administrator response:**

Specify a valid URL.

---

**FBTRBA336E The parameter sessionNotOnOrAfter must be positive.**

**Explanation:**

The parameter sessionNotOnOrAfter must be positive.

**System action:**

There was a validation failure.

**Administrator response:**

Specify a positive value for sessionNotOnOrAfter parameter .

---

**FBTRBA337E The tenant type *tenant type* is not valid. Supported tenant types are *supported tenant types*.**

**Explanation:**

The tenant type is not valid.

**System action:**

The request is rejected.

**Administrator response:**

Specify a valid tenant type.

---

**FBTRBA338E One or more required properties are missing. Required properties**

**for tenant type *tenant type* are required properties.**

**Explanation:**

One or more required properties for the specific tenant type are missing.

**System action:**

The request is rejected.

**Administrator response:**

Supply all the required properties for the specific tenant type.

---

**FBTRBA339E The User Registry Type Id provided is invalid.**

**Explanation:**

The User Registry Type Id provided is invalid.

**System action:**

There was a validation failure.

**Administrator response:**

Specify a valid User Registry Type Id.

---

**FBTRBA340E The User Registry Id provided is invalid.**

**Explanation:**

The User Registry Id provided is invalid.

**System action:**

There was a validation failure.

**Administrator response:**

Specify a valid User Registry Id.

---

**FBTRBA341E The Tenant Type Id provided is invalid.**

**Explanation:**

The Tenant Type Id provided is invalid.

**System action:**

There was a validation failure.

**Administrator response:**

Specify a valid Tenant Type Id.

---

**FBTRBA343E The connection failed. - *server error***

**Explanation:**

The connection test to the server failed. The configuration supplied is not valid or the server is down.

**System action:**

None

**Administrator response:**

None

---

**FBTRBA344E The connection failed. - [No further information available].**

**Explanation:**

The connection test to the server failed. The configuration supplied is not valid or the server is down.

**System action:**

None

**Administrator response:**

None

---

**FBTRBA345E**    **The federationID provided in URL is invalid.**

**Explanation:**

The federationID provided is invalid.

**System action:**

None.

**Administrator response:**

Verify federationId is valid.

---

**FBTRBA346E**    **The partnerID provided is invalid.**

**Explanation:**

The partnerID provided is invalid.

**System action:**

Federation/partner not created.

**Administrator response:**

Verify partnerID is valid.

---

**FBTRBA347E**    **The integer value is out of range.**

**Explanation:**

The integer value is out of range.

**System action:**

Federation/partner not created.

**Administrator response:**

Verify that integer is within the range.

---

**FBTRBA348E**    **The msgLifeTime parameter cannot be negative.**

**Explanation:**

The msgLifeTime parameter cannot be negative.

**System action:**

Federation/partner not created.

**Administrator response:**

Verify that msgLifeTime parameter is non-negative.

---

**FBTRBA349E**    **The action: Import Metadata failed because there is syntax error in the metatdata input.**

**Explanation:**

The metadata file import failed. This can occur if the file has syntax error.

**System action:**

No action is necessary.

**Administrator response:**

Examine the logs for the cause of the exception.

Ensure that the file is a valid import file.

---

**FBTRBA350E**    **The action: Import Metadata failed because IDPSSODescriptor is not found in the metadatafile.**

**Explanation:**

The metadata file import failed. This can occur if there is no IDPSSODescriptor in the metadatafile.

**System action:**

No action is necessary.

**Administrator response:**

Examine the logs for the cause of the exception.

Ensure that the file is a valid import file.

---

**FBTRBA351E**    **The action: Import Metadata failed because the metadata file either does not have KeyDescriptor of type signing or signing key value is empty.**

**Explanation:**

The metadata file import failed. This can occur if there is no IDPSSO-KeyDescriptor of type signing in the metadatafile.

**System action:**

No action is necessary.

**Administrator response:**

Examine the logs for the cause of the exception.

Ensure that the file is a valid import file.

---

**FBTRBA352E**    **The action: Import Metadata failed because NameIDFormat tag with value as emailAddress is mandatory in the metadatafile.**

**Explanation:**

The metadata file import failed. This can occur if the file does not have NameIDFormat tag with emailAddress value.

**System action:**

No action is necessary.

**Administrator response:**

Examine the logs for the cause of the exception.

Ensure that the file is a valid import file.

---

**FBTRBA353E**    **The email server is not configured.**

**Explanation:**

An attempt was made to send an email and it failed because the email server is not configured.

**System action:**

No action is necessary.

**Administrator response:**

Configure the email server connection properties to fix the problem.



---

**FBTRBA354E**    **An exception occurred when sending an email notification. Email delivery failed.**

**Explanation:**

An attempt was made to send an email and it failed.

**System action:**

No action is necessary.

**Administrator response:**

Check the logs for more information. Check the email server configuration properties for valid authentication settings.

---

**FBTRBA355E**    **The email template with identifier [identifier] is missing the subject. Email delivery failed.**

**Explanation:**

An attempt was made to send an email and it failed because the email template is missing a subject field.

**System action:**

No action is necessary.

**Administrator response:**

Check the email server template file and fix the subject field.

---

**FBTRBA356E**    **The email template page with identifier [identifier] is missing the the message content. Email delivery failed.**

**Explanation:**

An attempt was made to send an email and it failed because the email template is missing the message to send.

**System action:**

No action is necessary.

**Administrator response:**

Check the email server template file and fix the message content.

---

**FBTRBA357E**    **An email template page with identifier [identifier] was not found. Email delivery failed.**

**Explanation:**

An attempt was made to send an email and it failed because the email template cannot be found.

**System action:**

No action is necessary.

**Administrator response:**

Check the email server template files and add the email template.

---

**FBTRBA358E**    **User [user] was not found in the registry.**

**Explanation:**

An attempt was made to call the User Self Care REST API and the authenticated user was not found in the registry.

**System action:**

No action is necessary.

**Administrator response:**

Check that the user exists in the registry.

---

**FBTRBA359E**    **Audit tracing is disabled. Enable Audit trace in Local Management Interface.**

**Explanation:**

Audit is disabled.

**System action:**

Turn on Audit trace.

**Administrator response:**

Turn on Audit trace.

---

**FBTRBA360E**    **Remote audit server is not enabled. Local syslog is enabled.**

**Explanation:**

Remote audit server is not enabled.

**System action:**

Turn on remote Audit server.

**Administrator response:**

Turn on remote Audit server.

---

**FBTRBA361E**    **The email address is not valid.**

**Explanation:**

Email address is not valid. Email delivery failed.

**System action:**

None.

**Administrator response:**

Specify a proper email address.

---

**FBTRBA362E**    **The process cannot be completed. The request is missing or contains invalid required data.**

**Explanation:**

A REST API was called and the request sent is incomplete.

**System action:**

None.

**Administrator response:**

Check the REST API for proper usage. Check the trace logs for more information.

---

**FBTRBA363E**    **An account with that email address already exists.**

**Explanation:**

A request to register a new user was made, but an account with the specified email address already exists.

**System action:**

None.

**Administrator response:**

None.

---

**FBTRBA364E**      **Token validation failed.**

**Explanation:**

The token is missing or expired. The REST API cannot be completed.

**System action:**

None.

**Administrator response:**

None.

---

**FBTRBA365E**      **Remote audit server credential (idaas.audit.serverHostname or idaas.audit.serverPort or idaas.audit.secToken) not found in advanced config in Local Management Interface.**

**Explanation:**

Remote audit server credentials not found.

**System action:**

Provide remote audit server credentials.

**Administrator response:**

Provide remote audit server credentials in advanced configuration in Local Management Interface.

---

**FBTRBA366E**      **Audit configuration error as UDP protocol is not supported .**

**Explanation:**

Audit configuration error as UDP protocol is not supported.

**System action:**

Configure TLS protocol in audit configuration in Local Management Interface.

**Administrator response:**

Configure TLS protocol in audit configuration in Local Management Interface.

---

**FBTRBA367E**      **No user exists for the provided email *emailAddress*.**

**Explanation:**

A user was not found in the registry for the provided email address.

**System action:**

None.

**Administrator response:**

Use an email address for an existing user.

---

**FBTRBA368E**      **An different account with that email address already exists.**

**Explanation:**

A request to modify a user's email address was made, but a different account with the specified email address already exists.

**System action:**

None.

**Administrator response:**

None.

---

**FBTRBA369E**      **The identity source with ID *id* was not updated.**

**Explanation:**

An error occurred while the identity source was being updated.

**System action:**

None.

**Administrator response:**

Check the REST API for appropriate identity source specifications.

---

**FBTRBA370E**      **EndDate cannot be before StartDate.**

**Explanation:**

EndDate cannot be before StartDate.

**System action:**

None.

**Administrator response:**

Use an email address for an existing user.

---

**FBTRBA371E**      **StartDate more than 90 days. Audit report is stored only for last 90 days.**

**Explanation:**

StartDate more than 90 days. Audit report is stored only for last 90 days.

**System action:**

None.

**Administrator response:**

StartDate more than 90 days.

---

**FBTRBA372E**      **Start date or End date could not be parsed.**

**Explanation:**

Start date or End date could not be parsed.

**System action:**

None.

**Administrator response:**

Start date or End date could not be parsed.

---

**FBTRBA373E**      **This user does not have *action* permission for this resource.**

**Explanation:**

This user does not have permission for this resource.

**System action:**

None.

**Administrator response:**

For more information about the permissions that are granted for your user account, see your administrator.

---

**FBTRBA374E**      **There are multiple users registered for the email address *email*.**

**Explanation:**

There are multiple accounts using the provided email address.

**System action:**

None.

**Administrator response:**

Multiple accounts are using this email address. Only one account can use this address. Contact your administrator to delete the additional accounts so that you can continue this operation.

---

**FBTRBA375E**      **StartDate and/or EndDate is missing in the query param.**

**Explanation:**

StartDate and/or EndDate is missing in the query param.

**System action:**

None.

**Administrator response:**

StartDate and/or EndDate is missing in the query param.

---

**FBTRBA376E**      **We are unable to renew your password at this time.**

**Explanation:**

An attempt was made to renew the password but the user id does not exist.

**System action:**

None.

**Administrator response:**

None.

---

**FBTRBA377E**      **An unknown parameter *property* was specified.**

**Explanation:**

An invalid property is specified by the user.

**System action:**

Command execution is halted.

**Administrator response:**

Run the command with a correct properties as specified in the documentation.

---

**FBTRBA378E**      **The property *property* must be provided when the property *property2* contains value *value***

**Explanation:**

A required property is missing.

**System action:**

Command execution is halted.

**Administrator response:**

Run the command with a correct properties as specified in the documentation.

---

**FBTRBA379E**      **The resource *resource* was not found.**

**Explanation:**

The specified resource could not be found.

**System action:**

No action necessary.

**Administrator response:**

Ensure that the resource exists.

---

**FBTRBA380E**      **The property *property* is read only and cannot be changed.**

**Explanation:**

An invalid property is specified by the user.

**System action:**

Command execution is halted.

**Administrator response:**

Run the command with the correct properties as specified in the documentation.

---

**FBTRBA381E**      **Cannot specify both *property1* and *property2*.**

**Explanation:**

It is only valid to provide one of the two properties.

**System action:**

Command execution is halted.

**Administrator response:**

Run the command with only one of the specified properties.

---

**FBTRBA382E**      **The property *property* or property *property2* must be provided when the property *property3* has value *value***

**Explanation:**

A required property is missing.

**System action:**

Command execution is halted.

**Administrator response:**

Run the command with one of the required properties as specified in the documentation.

---

**FBTRBA383E**      **The property *key* should have value *property*.**

**Explanation:**

A required property is invalid.

**System action:**

Command execution is halted.

**Administrator response:**

Run the command with one of the required properties as specified in the documentation.

---

**FBTRBA384E**     **The attribute matcher with id *id* is not valid for the attribute datatype *datatype*.**

**Explanation:**

The supplied attribute matcher cannot be used for attributes with the specified datatype.

**System action:**

Command execution is halted.

**Administrator response:**

Change the datatype of the attribute or the attribute matcher, or use the exact matcher.

---

**FBTRBA385E**     **The device [*device*] was not found.**

**Explanation:**

An attempt was made to retrieve a registered device for more information and the device was not found.

**System action:**

No action is necessary.

**Administrator response:**

None

---

**FBTRBA386E**     **The attribute *name* is predefined and can not be used or issued by this PIP.**

**Explanation:**

The attribute referenced by the attribute matcher is predefined within the product. It can not issued by this custom PIP.

**System action:**

Command execution is halted.

**Administrator response:**

Change the attribute selector.

---

**FBTRBA387E**     **An error occurred while validating the specified trust store *name*.**

**Explanation:**

This is an internal error

**System action:**

Command execution is halted.

**Administrator response:**

Review system logs.

---

**FBTRBA388E**     **The specified key store [*name*] does not exist.**

**Explanation:**

The trust specified in the request is not valid or does not exist on the appliance

**System action:**

Command execution is halted.

**Administrator response:**

Check the SSL settings on the appliance or change the trust store in the request.

---

**FBTRBA389E**     **The property scope must contain value *openid***

**Explanation:**

A required property is invalid.

**System action:**

Command execution is halted.

**Administrator response:**

Run the command with the required value as specified in the documentation.

---

**FBTRBA390E**     **The property *key* is not valid when the property *property* has value *value*.**

**Explanation:**

A provided property is invalid.

**System action:**

Command execution is halted.

**Administrator response:**

Run the command without the property.

---

**FBTRBA391E**     **The property *key* has a maximum length of *key*.**

**Explanation:**

A provided property is invalid.

**System action:**

Command execution is halted.

**Administrator response:**

Run the command with a shorter value.

---

**FBTRBA392E**     **The value associated with the JSON field name *property* is read only and cannot be changed.**

**Explanation:**

The JSON property value cannot be changed.

**System action:**

The request is rejected.

**Administrator response:**

Ensure that the JSON property value does not differ from the existing value.

---

**FBTRBA393E**     **The creation of this resource requires the *field name* field to have a *value type* value present.**

**Explanation:**

There was a required value missing in one of the fields. Refer to the exception for which fields and types are missing.

**System action:**

Add the required input to payload.

**Administrator response:**

Add a value of the correct type to the request payload.

**FBTRBA394E    The uri value not assigned.****Explanation:**

There was a required value missing in one of the fields. Refer to the exception for which fields and types are missing.

**System action:**

Add the required input to payload.

**Administrator response:**

Add a value of the correct type to the request payload.

**FBTRBA395E    Invalid uri value. Uri must begin with http or https.****Explanation:**

The required value is invalid. Refer to the exception for which fields and types are missing.

**System action:**

Add the required input to payload.

**Administrator response:**

Add a value of the correct type to the request payload.

**FBTRBA396E    The authType value not assigned.****Explanation:**

The required value is invalid. Refer to the exception for which fields and types are missing.

**System action:**

Add the required input to payload.

**Administrator response:**

Add a value of the correct type to the request payload.

**FBTRBA397E    The authentication type not supported. Supported types are NONE, BASIC or CERTIFICATE.****Explanation:**

The authType value is invalid. Refer to the exception for which fields and types are missing.

**System action:**

Add the required input to payload.

**Administrator response:**

Add a value of the correct type to the request payload.

**FBTRBA398E    The username value for Basic Authentication not assigned.****Explanation:**

The required value is invalid. Refer to the exception for which fields and types are missing.

**System action:**

Add the required input to payload.

**Administrator response:**

Add a value of the correct type to the request payload.

**FBTRBA399E    The password value for Basic Authentication not assigned.****Explanation:**

The required value is invalid. Refer to the exception for which fields and types are missing.

**System action:**

Add the required input to payload.

**Administrator response:**

Add a value of the correct type to the request payload.

**FBTRBA400E    The client keystore value for Certificate Authentication not assigned.****Explanation:**

The required value is invalid. Refer to the exception for which fields and types are missing.

**System action:**

Add the required input to payload.

**Administrator response:**

Add a value of the correct type to the request payload.

**FBTRBA401E    The client alias value for Certificate Authentication not assigned.****Explanation:**

The required value is invalid. Refer to the exception for which fields and types are missing.

**System action:**

Add the required input to payload.

**Administrator response:**

Add a value of the correct type to the request payload.

**FBTRBA402E    The message format value not supported. Supported types are XML or WSTRUST.****Explanation:**

The required value is invalid. Refer to the exception for which fields and types are missing.

**System action:**

Add the required input to payload.

**Administrator response:**

Add a value of the correct type to the request payload.

**FBTRBA403E    The AppliesTo value required for WS-Trust message.****Explanation:**

The required value is invalid. Refer to the exception for which fields and types are missing.

**System action:**

Add the required input to payload.

**Administrator response:**

Add a value of the correct type to the request payload.

---

**FBTRBA404E    The export operation is not supported by this protocol.**

**Explanation:**

A request to export the configuration data has been made against a protocol which does not provide this support.

**System action:**

Ensure that you only make this request against protocols which do support the export operation.

**Administrator response:**

Ensure that the correct federation has been selected.

---

**FBTRBA405E    The combination of username, federation\_id, and type already exists with ID: *id*. Update the aliases using this ID instead.**

**Explanation:**

When attempting to create a new alias it was found that the username, federation\_id, and type combination had already been configured and assigned an ID. This ID should be used instead.

**System action:**

The request is rejected.

**Administrator response:**

Update the aliases with the given ID instead of attempting to create a new alias association.

---

**FBTRBA406E    The alias ID provided does not exist.**

**Explanation:**

The provided alias ID could not be found when trying to process the request.

**System action:**

The request is rejected.

**Administrator response:**

Verify that the provided alias ID is correct.

---

**FBTRBA407E    The values for username, federation\_id, and type are read-only. Create a new alias association instead.**

**Explanation:**

When attempting to update an alias, new values were provided for fields that are read-only. A new alias association should be configured instead.

**System action:**

The request is rejected.

**Administrator response:**

Create a new alias association with the given values instead of attempting to update read-only values.

---

**FBTRBA408E    The provided attribute id is not valid [id=*attrId*]**

**Explanation:**

The provided id is not valid. Accepts integer only.

**System action:**

Ensure source id is integer only

**Administrator response:**

Ensure source id is integer only.

---

**FBTRBA409E    Cannot find attribute with given source id [id=*attrId*]**

**Explanation:**

The attribute source cannot be found using the provided id.

**System action:**

Ensure attribute source has been defined.

**Administrator response:**

Ensure attribute source has been defined.

---

**FBTRBA410E    The federation name [*federationName*] can contain only the character set A-Z, a-z, 0-9, underscore ( \_ ) and hyphen ( - ). Specify a different name using only the valid characters.**

**Explanation:**

The federation name that is used was not valid.

**System action:**

No action is necessary.

**Administrator response:**

Ensure that the federation name is valid.

---

**FBTRBA411E    The JSON property [*property*] value, [*value*], cannot be changed.**

**Explanation:**

A different value was passed in for this property.

**System action:**

There was a JSON validation failure.

**Administrator response:**

Send the JSON payload with the expected value.

---

**FBTRBA412E    The PIP update request included an attempt to change the current PIP type from [*property*] to [*value*]. This modification is not allowed.**

**Explanation:**

The type of an existing PIP instance cannot be changed.

**System action:**

There was validation failure.

**Administrator response:**

Correct the request and resend.

---

**FBTRBA413E**    **The protocol, *protocolName*, is not supported. The supported protocols are *supportedProtocols*.**

**Explanation:**

The specified protocol is invalid.

**System action:**

The JSON validation failed.

**Administrator response:**

Provide a valid protocol name.

---

**FBTRBA414E**    **[*value*] is not a valid [*property*].**

**Explanation:**

An invalid value was passed in for this property.

**System action:**

There was a JSON validation failure.

**Administrator response:**

Send the JSON payload with the valid property value.

---

**FBTRBA415E**    **The role, *roleName*, is not supported. The supported roles for *protocolName* protocol are *supportedRoles*.**

**Explanation:**

The specified role is invalid.

**System action:**

The JSON validation failed.

**Administrator response:**

Provide a valid role name.

---

**FBTRBA416E**    **The aliases array must not contain duplicates. A duplicate alias was found: *alias*.**

**Explanation:**

When attempting to add aliases it was found that a duplicate alias exists in the array. Remove the duplicate and attempt the request again.

**System action:**

The request is rejected.

**Administrator response:**

Remove duplicates from the aliases array.

---

**FBTRBA417E**    **A chain mapping with the specified *RequestType*, *AppliesTo*, *Issuer* and *TokenType* values already exists.**

**Explanation:**

A chain mapping with the specified *RequestType*, *AppliesTo*, *Issuer* and *TokenType* values already exists. Remove the existing mapping or choose a different combination of *RequestType*, *AppliesTo*, *Issuer* and *TokenType* values.

**System action:**

No action taken

**Administrator response:**

Determine if the new chain mapping is different from the one that already exists. Resolve the error by either removing the current mapping or using the current mapping.

---

**FBTRBA418E**    **An invalid value caused a JSON validation failure.**

**Explanation:**

An invalid value was passed in for this JSON.

**System action:**

The JSON validation failed and the action was not completed.

**Administrator response:**

Update the JSON payload with a valid value.

---

**FBTRBA419E**    **An invalid value caused a JSON formatting failure.**

**Explanation:**

An invalid value was passed in for this JSON.

**System action:**

The JSON formatting failed and the action was not completed.

**Administrator response:**

Update the JSON payload with a valid value.

---

**FBTRBA420E**    **The create failed because the domain value was not supplied.**

**Explanation:**

During the create operation, the domain value was not provided.

**System action:**

See the exception in the logs for the cause.

**Administrator response:**

Ensure that the domain is provided.

---

**FBTRBA421E**    **The action *action* failed because the resource with the ID [*id*] is read-only for a resource of type: [*type*].**

**Explanation:**

The requested action on the specified resource could not be completed because the resource with the ID is read-only.

**System action:**

The operation failed.

**Administrator response:**

Create a new resource with the given values. Do not attempt to update the read-only resource.

---

**FBTRBA422E**    **The action *action* failed because the value for sign in or local identity callbacks was empty.**

**Explanation:**

The creation or update of the resource failed because a required value within the request was not provided.

**System action:**

The JSON validation failed.

**Administrator response:**

Specify the required value for the resource.

---

**FBTRBA423E**    **The action *action* failed because the value [*constraintValue*] for [*constraintName*] is not valid for resource with the ID [*id*].**

**Explanation:**

The requested action on the specified resource was not completed because an invalid value was provided for a property of the resource.

**System action:**

The JSON validation failed.

**Administrator response:**

Specify a valid value for the property to update the resource.

---

**FBTRBA424E**    **The action *action* failed because the point of contact profile with the ID [*id*] is currently used by the system and cannot be deleted.**

**Explanation:**

The operation failed because you cannot delete a point of contact profile that is being used by the system.

**System action:**

The operation failed.

**Administrator response:**

Set another point of contact profile as the current profile. Then, delete this resource.

---

**FBTRBA425E**    **The action *action* failed because the point of contact profile name [*federationName*] can contain only the character set A-Z, a-z, 0-9, underscore (*\_*), space(), and hyphen (*-*). Specify a different name using only the valid characters.**

**Explanation:**

The point of contact profile name used was not valid.

**System action:**

The operation failed.

**Administrator response:**

Ensure that the point of contact profile name is valid.

---

**FBTRBA426E**    **The action *action* failed because it requires the *field name* field to have an *value type* value present.**

**Explanation:**

There was a required value missing in one of the fields. Refer to the exception for which fields and types are missing.

**System action:**

The operation failed.

**Administrator response:**

Add a value of the correct type to the request payload.

---

**FBTRBA427E**    **The action *action* failed because the index value of *callback type* is not valid.**

**Explanation:**

The index value of the point of contact callback is not valid.

**System action:**

The operation failed.

**Administrator response:**

Ensure the index value of the point of contact callback is valid.

---

**FBTRBA428E**    **The action *action* failed because more than one callback of type *callback type* are provided.**

**Explanation:**

More than one callback is provided for the callback type.

**System action:**

The operation failed.

**Administrator response:**

Ensure only one callback is provided for the callback type.

---

**FBTRBA429E**    **The configuration of MMFA settings failed.**

**Explanation:**

During the MMFA configuration operation, a database exception was encountered.

**System action:**

Ensure that the database is running correctly.

**Administrator response:**

See the exception in the logs for the cause.

---

**FBTRBA430E**    **The unconfiguration of MMFA settings failed.**

**Explanation:**

During the MMFA unconfiguration operation, a database exception was encountered.

**System action:**

Ensure that the database is running correctly.

**Administrator response:**

See the exception in the logs for the cause.



---

**FBTRBA432E**    **The list of users who have stored knowledge questions could not be retrieved.**

**Explanation:**

The users who have stored knowledge questions could not be listed.

**System action:**

See the exception in the logs for the cause.

**Administrator response:**

No action necessary.

---

**FBTRBA433E**    ***Provider push notification service is not supported for platform.***

**Explanation:**

The specified push notification service is not supported for the given platform.

**System action:**

See the exception in the logs for the cause.

**Administrator response:**

No action necessary.

---

**FBTRBA434E**    **The certificate *label* was not found in store.**

**Explanation:**

The certificate was not found in the database, ensure the certificate has been imported successfully.

**System action:**

See the exception in the logs for the cause.

**Administrator response:**

No action necessary.

---

**FBTRBA435E**    **The action failed because the STS template is used in one or more STS chains. The STS chains are [*chainNames*].**

**Explanation:**

The action is not allowed when the STS template is referenced by another resource.

**System action:**

No action necessary.

**Administrator response:**

Remove references to the STS template and retry the action.

---

**FBTRBA436E**    **The value for [*propertyName*] does not match the regular expression *regex*.**

**Explanation:**

The string does not match the regular expression. Ensure that the string matches the regular expression.

**System action:**

No action necessary.

**Administrator response:**

Use other value that matches the regular expression.

---

**FBTRBA437E**    **An invalid number, *number*, of entries were defined in *propertyName*. A single entry must be defined.**

**Explanation:**

Multipl

**System action:**

No action necessary.

**Administrator response:**

No action necessary.

---

**FBTRBA438E**    **The provided key identifier is invalid because the required JSON property [*property*] is missing from the request.**

**Explanation:**

A required property of a key identifier is missing from the request.

**System action:**

There was a JSON validation failure.

**Administrator response:**

Send the JSON payload with the required properties.

---

**FBTRBA439E**    **A policy attachment with the server [*server*] and resource [*resource*] already exists.**

**Explanation:**

The creation or update of the policy attachment failed because a value within your request, that is required to be unique, already exists.

**System action:**

See the exception in the logs for more details.

**Administrator response:**

Specify a different value for the server or resource constraint.

---

**FBTRBA440E**    **Unexpected error occurred while connecting IBM Security Verify Access to IBM Security Verify.**

**Explanation:**

The connect operation should typically succeed. Unexpected error probably happens due to incorrect SAML 2.0 metadata provided by IBM Security Verify. Please see the logs to find the cause of the problem, and contact IBM support.

**System action:**

The connect operation was aborted.

**Administrator response:**

See the logs for more information, and contact IBM support.

---

**FBTRBA441E**     **Unable to successfully complete connecting IBM Security Verify Access to IBM Security Verify.**

**Explanation:**

To successfully connect IBM Security Verify Access to IBM Security Verify, you must not abort the flow.

**System action:**

The connect operation was aborted.

**Administrator response:**

None.

---

**FBTRBA442E**     **The Issuer Identifier [*value*] is not valid. An Issuer Identifier must be a URL with the protocol 'https://' and cannot contain any trailing query or fragment parts.**

**Explanation:**

The specified value is not valid.

**System action:**

The requested action was not performed.

**Administrator response:**

Ensure the requested value is valid.

---

**FBTRBA443E**     **Invalid uri value for parameter [*parameter*]. Uri must begin with 'https://'.**

**Explanation:**

The required value is invalid. Refer to the exception for which fields and types are missing.

**System action:**

Add the required input to payload.

**Administrator response:**

Add a value of the correct type to the request payload.

---

**FBTRBA444E**     **The JSON property [*property*] contains duplicate values.**

**Explanation:**

A property contains incorrectly duplicated values.

**System action:**

There was a JSON validation failure.

**Administrator response:**

Send the JSON payload without duplicates.

---

**FBTRBA445E**     **The issuerUri value is required for the WS-Trust message format.**

**Explanation:**

The required value is invalid. Refer to the exception for which fields and types are missing.

**System action:**

Add the required input to payload.

**Administrator response:**

Add a value of the correct type to the request payload.

---

**FBTRBA446E**     **The federation already has a partner with the specified realm and endpoint.**

**Explanation:**

The specified partner is invalid. All WS-Federation partners must have a unique realm and endpoint combination.

**System action:**

Ensure that the realm and endpoint combination is unique for the partners of the federation.

**Administrator response:**

Ensure that the realm and endpoint combination is unique for the partners of the federation.

---

**FBTRBA447E**     **The federation already has a partner with the specified name.**

**Explanation:**

The specified partner is invalid. All partners must have a unique name.

**System action:**

Ensure that the name is unique for the partners of the federation.

**Administrator response:**

Ensure that the name is unique for the partners of the federation.

---

**FBTRBA448E**     **The federation already has a partner with the specified realm.**

**Explanation:**

The specified partner is invalid. All WS-Federation partners must have a unique realm.

**System action:**

Ensure that the realm is unique for the partners of the federation.

**Administrator response:**

Ensure that the realm is unique for the partners of the federation.

---

**FBTRBA449E**     **The federation already has a partner with the specified endpoint.**

**Explanation:**

The specified partner is invalid. All WS-Federation partners must have a unique endpoint.

**System action:**

Ensure that the endpoint is unique for the partners of the federation.

**Administrator response:**

Ensure that the endpoint is unique for the partners of the federation.

---

**FBTRBA450E**     **The type of this access policy is not valid.**

**Explanation:**

The valid types for an access policy are: JavaScript, Simple, or XACML.

**System action:**

The type of this access policy is not valid.

**Administrator response:**

Submit a valid access policy.

---

**FBTRBA451E**     **The JavaScript access policy that you submitted is not valid. The JavaScript validator reported a syntax error at line *line* and column *column* with the message: *message*.**

**Explanation:**

The JavaScript access policy that you submitted is not valid. You can only submit a valid JavaScript access policy.

**System action:**

The JavaScript access policy is rejected.

**Administrator response:**

Submit a valid JavaScript access policy.

---

**FBTRBA452E**     **The category of this access policy is not valid.**

**Explanation:**

The category of this access policy is not valid.

**System action:**

The category of this access policy is not valid.

**Administrator response:**

Submit a valid access policy.

---

**FBTRBA453E**     **Access policy with ID [*line*] does not exist.**

**Explanation:**

Access policy does not exist.

**System action:**

The operation was aborted.

**Administrator response:**

Submit a valid access policy.

---

**FBTRBA454E**     **The property, [*property*] is not supported in a Docker environment.**

**Explanation:**

A field was specified in the update operation which is not supported in a Docker environment.

**System action:**

See the exception in the logs for the cause.

**Administrator response:**

Verify that the field was not updated.

---

**FBTREC001E**     **Internal Error. Contact the System Administrator.**

**Explanation:**

An internal error occurred.

**System action:**

The end-user license agreement application encountered an error, process has been halted.

**Administrator response:**

Check the log file for more information about the cause of the problem.

---

**FBTREC101E**     **There was an error contacting *ServiceLocation*.**

**Explanation:**

The service could not be contacted, or didn't provide a response body.

**System action:**

The mechanism encountered an error, process has been halted.

**Administrator response:**

Check the logs and the connection to the service.

---

**FBTREC102E**     **There was an error parsing the response from the service.**

**Explanation:**

The service didn't provide a valid response body.

**System action:**

The mechanism encountered an error, process has been halted.

**Administrator response:**

Check the logs and the connection to the service.

---

**FBTREC103E**     **The captcha provided was not valid.**

**Explanation:**

The request didn't contain a valid captcha.

**System action:**

The mechanism did not contain a valid capture in the request, perform a captcha again to proceed.

**Administrator response:**


---

**FBTREC104E**     **The mechanism property *property* is invalid.**

**Explanation:**

The mechanism configuration isn't valid.

**System action:**

The mechanism is not properly configured, process has been halted.

**Administrator response:**

Check the value of the incorrectly set property.



---

## Chapter 6. Database messages

These messages are provided by the database component.

---

**FBTFDB001E**      **Creation of database connection failed. Check the database configuration and network connectivity to the database server.**

**Explanation:**

The database connection could not be created.

**System action:**

Command execution is halted.

**Administrator response:**

Ensure that the database is configured correctly. Also check that the network connectivity to the database server is available.

---

**FBTFDB002E**      **A database error occurred.**

**Explanation:**

An unrecoverable database error occurred.

**System action:**

Command execution is halted.

**Administrator response:**

Check the server logs for more details to trace the cause of the error.

---

**FBTFDB003E**      **A file database error has occurred.**

**Explanation:**

An unrecoverable file database error occurred.

**System action:**

Command execution is halted.

**Administrator response:**

Check the server logs for more details to trace the cause of the error.

---

**FBTFDB004E**      **The database file does not exist.**

**Explanation:**

An unrecoverable database error occurred.

**System action:**

Command execution is halted.

**Administrator response:**

Check the server logs for more details to trace the cause of the error.

---

**FBTFDB005E**      **Unable to reach Database.**

**Explanation:**

The database cannot be reached

**System action:**

Command execution is halted.

**Administrator response:**

Check the server logs for more details to trace the cause of the error.

---

**FBTFDB006E**      **Unable to get Data Access Object.**

**Explanation:**

An instance of the Data Access Object cannot be retrieved

**System action:**

Command execution is halted.

**Administrator response:**

Check the server logs for more details to trace the cause of the error.

---

**FBTFDB007E**      **Unable to retrieve transaction.**

**Explanation:**

A Transaction object cannot be retrieved from the Data Access Object

**System action:**

Command execution is halted.

**Administrator response:**

Check the server logs for more details to trace the cause of the error.

---

**FBTFDB008E**      **An invalid SQL statement was executed.**

**Explanation:**

The result from a SQL statement showed invalid execution.

**System action:**

Command execution is halted.

**Administrator response:**

Check the server logs for more details to trace the cause of the error.

---

**FBTFDB009E**      **An invalid cleanup interval of VALUE\_0 was defined.**

**Explanation:**

The clean up interval is invalid, it must be a valid integer above 60000.

**System action:**

Command execution is halted.

**Administrator response:**

Check the server logs for more details to trace the cause of the error.

---

**FBTFDB010E**      **The datasource VALUE\_0, could not be retrieved.**

**Explanation:**

The JNDI lookup to get a datasource failed.

**System action:**

Command execution is halted.

**Administrator response:**

Check the server logs for more details to trace the cause of the error.

---

**FBTFDB011E      An error occurred during deserialization as part of a database operation.****Explanation:**

The deserialization failed for a stored data object.

**System action:**

Command execution is halted.

**Administrator response:**

Check the server logs for more details to trace the cause of the error.

---

**FBTFDB012E      An invalid configuration parameter was specified for either the retry limit, retry delay or default TTL of the distributed map.****Explanation:**

One or more of the following parameters values is invalid; retryLimit, retryDelay, or defaultTTL.

**System action:**

Command execution is halted.

**Administrator response:**

Check the server logs for more details to trace the cause of the error.

---

## Chapter 7. End-user license agreement messages

These messages are provided by the end-user license agreement component.

---

**FBTELA000E      Internal Error. Contact the System Administrator.**

**Explanation:**

An internal error occurred.

**System action:**

The end-user license agreement application encountered an error, process has been halted.

**Administrator response:**

Check the log file for more information about the cause of the problem.

---

**FBTELA001E      Internal Error. Contact the System Administrator.**

**Explanation:**

An internal error occurred.

**System action:**

The InfoMap mechanism encountered an error, process has been halted.

**Administrator response:**

Check the log file for more information about the cause of the problem.

---

**FBTELA100E      The license agreement was declined. Processing cannot continue.**

**Explanation:**

The user must accept the license agreement to continue.

**System action:**

The end-user license agreement application encountered an error, process has been halted.

**Administrator response:**

None.





---

## Chapter 8. HTTP redirect messages

These messages are provided by the HTTP redirect component.

---

**FBTHRD000E**    **Internal Error. Contact the System Administrator.**

**Explanation:**

An internal error occurred.

**System action:**

The application encountered an error. The process has been halted.

**Administrator response:**

Check the log file for more information about the cause of the problem.

---

**FBTHRD100E**    **The configuration properties for the HTTP Redirect authentication mechanism is missing or not valid.**

**Explanation:**

The HTTP Redirect authentication mechanism requires configuration to process a redirect to an external authentication application.

**System action:**

The authentication process encountered an error. The process has been halted.

**Administrator response:**

Check the configuration properties for the HTTP Redirect authentication mechanism.

---

**FBTHRD101E**    **The external authentication application did not return a successful authentication result. The process has been halted.**

**Explanation:**

The external authentication application must return a credential attribute that matches the configuration to flag a successful authentication result.

**System action:**

The authentication process encountered an error. The process has been halted.

**Administrator response:**

Check the configuration properties for the HTTP Redirect authentication mechanism.



---

## Chapter 9. IDasS admin messages

These messages are provided by the IDasS admin component.

---

**FBTIDA001E      The user entry was not found.****Explanation:**

No SCIM entry exists with that user identifier.

**System action:**

The service did not return a value.

**Administrator response:**

Validate the input parameters, then try the operation again.

---

**FBTIDA002E      The configured SCIM service is not responding****Explanation:**

The SCIM server does not respond properly to requests.

**System action:**

The service did not return a value.

**Administrator response:**

Verify the SCIM service is available, then try the operation again.

---

**FBTIDA003E      Unable to read the configuration because of an internal server error.****Explanation:**

The system is unable to fulfill the request because of an internal server error.

**System action:**

The request is stopped.

**Administrator response:**

Ensure that the server configuration is valid and try again.

---

**FBTIDA004E      You must enter the minimum number of characters required.****Explanation:**

You must enter the minimum number of characters required.

**System action:**

The request is stopped.

**Administrator response:**

Ensure that the password is valid and try again.

---

**FBTIDA005E      You must not use the username when creating a password.****Explanation:**

You must not use the username when creating a password.

**System action:**

The request is stopped.

**Administrator response:**

Ensure that the password is valid and try again.

---

**FBTIDA006E      You must enter the minimum number of numeric and special characters required.****Explanation:**

You must enter the minimum number of numeric and special characters required.

**System action:**

The request is stopped.

**Administrator response:**

Ensure that the password is valid and try again.

---

**FBTIDA007E      Your password has expired and must be changed.****Explanation:**

Your password has expired and must be changed.

**System action:**

The request is stopped.

**Administrator response:**

Ensure that the password is valid and try again.

---

**FBTIDA008E      Your password expires in days days. Consider changing your password.****Explanation:**

Your password will expire soon. Consider changing your password.

**System action:**

The request is stopped.

**Administrator response:**

Ensure that the password is valid and try again.

---

**FBTIDA009E      You have reached the maximum number of attempts to use an expired password to change your password.****Explanation:**

You have reached the maximum number of attempts to use an expired password to change your password.

**System action:**

The request is stopped.

**Administrator response:**

Ensure that the password is valid and try again.

---

**FBTIDA010E**     **You have reached the maximum number of failed password attempts.Your account is locked.**

**Explanation:**

You have reached the maximum number of failed password attempts.Your account is locked.

**System action:**

The request is stopped.

**Administrator response:**

Ensure that the password is valid and try again.

---

**FBTIDA011E**     **Password has been used before. You must use a different password.**

**Explanation:**

Password has been used before. You must use a different password.

**System action:**

The request is stopped.

**Administrator response:**

Ensure that the password is valid and try again.

---

**FBTIDA012E**     **Too many similar characters from a previous password used. Use a different set of characters.**

**Explanation:**

Too many similar characters from a previous password used. Use a different set of characters.

**System action:**

The request is stopped.

**Administrator response:**

Ensure that the password is valid and try again.

---

**FBTIDA013E**     **The request does not contain a syntactically correct JSON.**

**Explanation:**

The request must contain a syntactically correct JSON before it can be processed.

**System action:**

The request is rejected.

**Administrator response:**

None.

---

**FBTIDA014E**     **Tenant type *id* does not exist.**

**Explanation:**

Tenant type with the specified ID does not exist.

**System action:**

The request is rejected.

**Administrator response:**

None.

---

**FBTIDA015E**     **Tenant page *id* does not exist.**

**Explanation:**

Tenant page with the specified ID does not exist.

**System action:**

The request is rejected.

**Administrator response:**

None.

---

**FBTIDA016E**     **The SCIM service is not properly configured**

**Explanation:**

The SCIM configuration has either missing or incorrect parameters.

**System action:**

Verify SCIM configuration parameters.

**Administrator response:**

None.

---

**FBTIDA017E**     **The configuration is not completed due to an internal REST API error.**

**Explanation:**

The internal REST API call did not return a valid response.

**System action:**

The request is canceled.

**Administrator response:**

Try again later. If the problem persists, contact your system administrator.

---

**FBTIDA018E**     **Tenant with identifier [*id*] does not exist.**

**Explanation:**

Tenant with the specified identifier does not exist.

**System action:**

The request is rejected.

**Administrator response:**

None.

---

**FBTIDA019E**     **Tenant with identifier [*id*] already exist. Please use a different identifier.**

**Explanation:**

Tenant with the specified identifier already exist.

**System action:**

The request is rejected.

**Administrator response:**

None.

---

**FBTIDA020E**     **The tenant identifier [*id*] is not valid. Ensure that it is not empty, and contains only characters from the following set [*characters*].**

**Explanation:**

Tenant identifier must only contain allowed characters.

**System action:**

The request is rejected.

**Administrator response:**

None.

---

**FBTIDA021E      The tenant type [*type*] is not valid.**

**Explanation:**

Tenant type does not exist.

**System action:**

The request is rejected.

**Administrator response:**

None.

---

**FBTIDA022E      The tenant friendly name [*id*] is not valid. Ensure that it is not empty, and contains only characters from the following set [*characters*].**

**Explanation:**

Tenant friendly name must only contain allowed characters.

**System action:**

The request is rejected.

**Administrator response:**

None.

---

**FBTIDA023E      The credential type [*type*] is not valid.**

**Explanation:**

The credential type is not valid.

**System action:**

The request is rejected.

**Administrator response:**

None.

---

**FBTIDA024E      The credential [*credential*] is not valid.**

**Explanation:**

The old credential is not valid.

**System action:**

The request is rejected.

**Administrator response:**

None.

---

**FBTIDA025E      The old credential type [*type*] is not valid.**

**Explanation:**

The old credential type is not valid.

**System action:**

The request is rejected.

**Administrator response:**

None.

---

**FBTIDA026E      The old credential [*credential*] is not valid.**

**Explanation:**

The old credential is not valid.

**System action:**

The request is rejected.

**Administrator response:**

None.

---

**FBTIDA027E      The new credential type [*type*] is not valid.**

**Explanation:**

The new credential type is not valid.

**System action:**

The request is rejected.

**Administrator response:**

None.

---

**FBTIDA028E      The new credential [*credential*] is not valid.**

**Explanation:**

The new credential is not valid.

**System action:**

The request is rejected.

**Administrator response:**

None.

---

**FBTIDA029E      Unable to parse the input file.**

**Explanation:**

The bulk upload parse resulted in no records. File is invalid.

**System action:**

None

**Administrator response:**

Upload a proper CSV file.

---

**FBTIDA030E      Incorrect record. The input values do not match the headers.**

**Explanation:**

The bulk upload parse resulted in an invalid record. The values did not match the headers.

**System action:**

None

**Administrator response:**

Check the record values and ensure that they match the headers.

---

**FBTIDA031E      An upload request cannot be performed while another request is in progress.**

**Explanation:**

The system can perform only one bulk upload operation at a time.

**System action:**

The new upload operation request was ignored.

**Administrator response:**

Try the new upload operation again after the original upload operation is complete.

---

**FBTIDA034E      The required input fields are missing for the record.**

**Explanation:**

The input records have required fields.

**System action:**

None

**Administrator response:**

Add all required fields and try again.

---

**FBTIDA035E      Internal error. Contact the System Administrator.**

**Explanation:**

An internal error occurred.

**System action:**

The application encountered an error. The process is halted.

**Administrator response:**

Check the log file for more information about the cause of the problem.

---

**FBTIDA036E      The file size exceeds the limit of [limit]MB.**

**Explanation:**

The input file size is exceeding limit.

**System action:**

Reduce the size of input file.

**Administrator response:**

Reduce the size of input file and try again.

---

**FBTIDA037E      A required property is missing: [property]**

**Explanation:**

The posted JSON payload does not contain all required properties.

**System action:**

Provide the missing property.

**Administrator response:**

Provide the missing property.

---

## Chapter 10. Key encryption and signature service messages

These messages are provided by the key encryption and signature service component.

---

**FBTKES001E**    **The global configuration properties file is not in the classpath of the server.**

**Explanation:**

The global configuration properties file could not be found in the server's classpath. The file is typically created at installation time for the installer and is required for the server to successfully start.

**System action:**

The request is halted.

**Administrator response:**

Ensure that the system was installed correctly, locate the global configuration properties file, and ensure that the file is located in the server's classpath.

---

**FBTKES002E**    **No keystore or keystore password was provided.**

**Explanation:**

A keystore or keystore password or both must be provided for the server to start.

**System action:**

The request is halted.

**Administrator response:**

Ensure that the keystore has the correct file permissions for the server to read and write.

---

**FBTKES003E**    **The password could not be unobfuscated.**

**Explanation:**

The obfuscated password could not successfully be unobfuscated.

**System action:**

The request is halted.

**Administrator response:**

Check that the Java that supports the A.E.S. 128-cipher algorithm is being used.

---

**FBTKES005E**    **A problem was encountered while creating the keystore at location: *filename*.**

**Explanation:**

Because the keystore at the given location did not exist, the server attempted to create a new keystore but failed.

**System action:**

The keystore was not created.

**Administrator response:**

Ensure that the directory path up to the given file exists and that the correct read and write file permissions are set. Check the cause exception to get more specific details about what caused the problem.

---

**FBTKES006E**    **The key type for the given alias *alias* is an unknown key.**

**Explanation:**

An attempt was made to use a key that has an unknown type.

**System action:**

No action taken.

**Administrator response:**

Ensure that the key for the given alias is a supported key type.

---

**FBTKES007E**    **A key was not found with the given alias (*alias*).**

**Explanation:**

The server could not find a key with the provided alias.

**System action:**

No action taken.

**Administrator response:**

Ensure that you have the correct keystore configured.

---

**FBTKES008E**    **The required input was not given.**

**Explanation:**

The required input was not given to process the request.

**System action:**

The request is halted.

**Administrator response:**

Ensure that the correct input is given.

---

**FBTKES009E**    **The document owner was not given. The signature template could not be generated.**

**Explanation:**

For the signature template to generate correctly, the document owner must be provided.

**System action:**

The request is halted.

**Administrator response:**

Ensure that the caller provides the correct document owner.

---

**FBTKES010E**     **A reference list of elements to be signed was not given. The signature template cannot be generated without a reference list.**

**Explanation:**

For a signature template to be generated, a reference list must be provided.

**System action:**

The request is halted.

**Administrator response:**

Ensure that the caller provides the correct reference list of elements to be referenced in the generated signature template.

---

**FBTKES011E**     **A context was not provided by caller.**

**Explanation:**

The caller did not provide a context.

**System action:**

The request is halted.

**Administrator response:**

Ensure that a context is provided.

---

**FBTKES012E**     **A key alias was not provided by the caller.**

**Explanation:**

The caller did not provide a key alias.

**System action:**

The request is halted.

**Administrator response:**

Ensure that a key alias is provided.

---

**FBTKES013E**     **No data was provided to be signed.**

**Explanation:**

The caller did not provide any data to be signed.

**System action:**

The request is halted.

**Administrator response:**

Ensure that there is data provided.

---

**FBTKES014E**     **A certificate was not found with the given alias (*alias*).**

**Explanation:**

The server could not find a certificate with the provided alias.

**System action:**

The request is halted.

**Administrator response:**

Ensure that you have the correct keystore configured.

---

**FBTKES015E**     **The signature validation failed.**

**Explanation:**

The server encountered an error while attempting to validate a signature.

**System action:**

The request is halted.

**Administrator response:**

Check the cause exception to find more details about why the validation failed.

---

**FBTKES016E**     **No document was given.**

**Explanation:**

An XML document is required to perform the operation.

**System action:**

The request is halted.

**Administrator response:**

Ensure that a document is provided.

---

**FBTKES017E**     **The signature creation operation failed.**

**Explanation:**

The server encountered an error while attempting to sign the given data.

**System action:**

The request is halted.

**Administrator response:**

Check the cause exception to find more details about why the signing failed.

---

**FBTKES020E**     **The signature was not valid.**

**Explanation:**

The signature was determined to be invalid while attempting to validate the byte array of the signature.

**System action:**

The request is halted.

**Administrator response:**

No response required.

---

**FBTKES021E**     **No keystore directory was provided.**

**Explanation:**

A keystore directory must be provided for the server to start.

**System action:**

The request is halted.

**Administrator response:**

Ensure that the keystore directory is provided.

---

**FBTKES022E**     **The keystore directory provided (*alias*) does not exist or is not a directory.**



**Explanation:**

The keystore directory provided in the configuration does not exist or is not a directory.

**System action:**

The request is halted.

**Administrator response:**

Ensure that the given directory exists.

---

**FBTKES023E      The required path element was not provided.**
**Explanation:**

For the given request, a path that points to the specific XML element is required.

**System action:**

The request is halted.

**Administrator response:**

Ensure that the caller is passing all required parameters.

---

**FBTKES024E      The given element path did not point to an XML element.**
**Explanation:**

For the given request, a path that points to the specific XML element is required.

**System action:**

The request is halted.

**Administrator response:**

Ensure that the caller is passing all required parameters.

---

**FBTKES025E      The key encryption and signature service client factory could not locate the key encryption and signature service module.**
**Explanation:**

The modules or module directory could not be located in the current environment configuration.

**System action:**

The request is halted.

**Administrator response:**

Ensure that the caller is passing all required parameters and that the configuration is correct.

---

**FBTKES026E      An alias was not given.**
**Explanation:**

The caller did not pass an alias.

**System action:**

The request is halted.

**Administrator response:**

Ensure that the key configuration has all the correct key alias names configured.

---

**FBTKES027E      The given key profile does not have a cipher assigned or an error occurred when getting an instance of the cipher.**
**Explanation:**

The key profile given did not return a cipher.

**System action:**

The request is halted.

**Administrator response:**

Ensure that the key profile configuration has the cipher configured correctly.

---

**FBTKES028E      The raw key bytes for key id were not specified.**
**Explanation:**

The key bytes were not specified in the configuration file for the given key ID.

**System action:**

The key given was not generated, process continued to the next key in the configuration file.

**Administrator response:**

Ensure that the key configuration has the required configuration item.

---

**FBTKES029E      The type for key id was not specified.**
**Explanation:**

The type was not specified in the configuration file for the given key ID.

**System action:**

The key given was not generated, process continued to the next key in the configuration file.

**Administrator response:**

Ensure that the key configuration has the required configuration item.

---

**FBTKES030E      An unknown error occurred, the cipher returned no data but data was expected.**
**Explanation:**

Data was given to the cipher engine but it did not return any data.

**System action:**

The request is halted.

**Administrator response:**

Ensure that key profile, the cipher and the key are configured correctly.

---

**FBTKES031E      During the decryption an error was encountered. It appears the given cipher text is corrupt.**
**Explanation:**

The given cipher text could not be decrypted and parsed into a valid XML document.

**System action:**

The operation will return a failure.

**Administrator response:**

Confirm that the message is not being altered.

---

**FBTKES032W**    **The certificate with the subject's distinguished name of [dn] and serial of [number] has expired, therefore it was not used for runtime operations.**

**Explanation:**

The given certificate has expired and will not be used for runtime operations.

**System action:**

The system will not use the certificate.

**Administrator response:**

Only use certificates that are still valid.

---

**FBTKES033E**    **The block cipher algorithm URI provided [URI] is not supported by the XML security API.**

**Explanation:**

The block cipher algorithm URI provided from configuration is not supported by the XML security API.

**System action:**

The system will not complete the request.

**Administrator response:**

Change the configuration to a supported block cipher algorithm URI.

---

**FBTKES034E**    **The key transport algorithm URI provided [URI] is not supported by the XML security API.**

**Explanation:**

The key transport algorithm URI provided from configuration is not supported by the XML security API.

**System action:**

The system will not complete the request.

**Administrator response:**

Change the configuration to a supported key transport algorithm URI.

---

**FBTKES035E**    **The provided message contained too many EncryptedKey elements, the process is unable to determine the correct key to use.**

**Explanation:**

The provided message did not have a KeyInfo element as a child of the EncryptedData element. Because there was no KeyInfo element, the service has to look for EncryptedKey elements under the parent node of the EncryptedData. If there is more than one

EncryptedKey element under the parent, this error is returned.

**System action:**

The system will not complete the request.

**Administrator response:**

Ensure the given message contains a KeyInfo element as a child of the EncryptedData element, which includes either the EncryptedKey or references the EncryptedKey if there is more than one EncryptedKey in the message.

---

**FBTKES036E**    **No EncryptedKey element found, the process cannot decrypt the given message.**

**Explanation:**

The given message did not contain an EncryptedKey element, the EncryptedKey element contains the key material to decrypt the EncryptedData element.

**System action:**

The system will not complete the request.

**Administrator response:**

Ensure that messages contain at least one EncryptedKey element for every EncryptedData element.

---

**FBTKES037E**    **The key encryption and signature service client factory could not locate a certificate path validator module.**

**Explanation:**

The modules or module directory could not be located in the current environment configuration.

**System action:**

The request is halted.

**Administrator response:**

Ensure that the required certificate path validator module is properly configured and installed.

---

**FBTKES038W**    **Certificate path validation is disabled because no keystores of type CA Certificates are configured.**

**Explanation:**

There are no keystores of type CA Certificates configured.

**System action:**

The request is halted.

**Administrator response:**

Ensure that at least one keystore containing CA certificates is configured with a type of CA Certificates.

---

**FBTKES039E**    **The configuration file *file* could not be read.**

**Explanation:**

The configured file might not exist, might not be readable by this user, or might not be a valid file.

**System action:**

The server cannot perform initialization of the hardware device.

**Administrator response:**

Correct the configuration for the hardware provider in etc/kessjks.xml and restart the server.

---

**FBTKES040E**    **A <HardwareProviderType> element could not be found with reference ID *idref* in etc/kessjks.xml.**

**Explanation:**

The configuration file contains a reference to an element that does not exist.

**System action:**

The server cannot perform initialization of the hardware device.

**Administrator response:**

Correct the configuration for the hardware provider in etc/kessjks.xml and restart the server.

---

**FBTKES041E**    **A <ModuleReference> element could not be found with reference ID *idref* in etc/kessjks.xml.**

**Explanation:**

The configuration file contains a reference to an element that does not exist.

**System action:**

The server will skip initialization of the module referenced by the ID.

**Administrator response:**

Correct the configuration for the hardware provider in etc/kessjks.xml and restart the server.

---

**FBTKES042E**    **The hardware cryptographic device could not be initialized.**

**Explanation:**

The hardware cryptographic device failed to initialize. See previous messages.

**System action:**

The server will not be able to perform signing and cryptography services.

**Administrator response:**

Verify that the hardware device is installed correctly and is operating properly.

---

**FBTKES043E**    **There is no provider available to perform the requested operation.**

**Explanation:**

The signature and cryptographic provider failed to initialize. See previous messages.

**System action:**

The server cannot perform the requested operation.

**Administrator response:**

Check the message log for related errors and take corrective action accordingly.

---

**FBTKES044E**    **The key encryption and signature service configuration is missing the required parameter *parameter*.**

**Explanation:**

An error has occurred while validating the server configuration. This error is due to the absence of a required parameter.

**System action:**

The server will not function with a missing configuration.

**Administrator response:**

Ensure that the missing configuration entry is specified.

---

**FBTKES045E**    **The hardware cryptography feature is not supported by Tivoli Federated Identity Manager on this version of WebSphere Application Server.**

**Explanation:**

The installed version of WebSphere Application Server does not provide the proper support for the hardware cryptography feature.

**System action:**

The server will not function with a missing configuration.

**Administrator response:**

Either upgrade to WebSphere Application Server version 6.1 or greater, or disable the hardware cryptography feature.

---

**FBTKES046E**    **The key profile with alias *alias* requires an initialization vector.**

**Explanation:**

The mode of the cipher in the key profile requires an initialization vector to be configured.

**System action:**

The key profile is discarded.

**Administrator response:**

Correct the configuration and restart the server.

---

**FBTKES047E**    **The key profile with alias *alias* has an incomplete initialization vector.**

**Explanation:**

The initialization vector must include a size or initialization data to be configured.

**System action:**

The key profile is discarded.

**Administrator response:**

Correct the configuration and restart the server.

---

**FBTKES048E**     **An exception occurred while processing the keystore on the hardware device. The exception message text is: *message*.**

**Explanation:**

An exception was encountered while processing the keystore provided by the hardware device.

**System action:**

The keys and certificates not already processed will be unavailable.

**Administrator response:**

Correct the configuration and restart the server.

---

**FBTKES049E**     **The message signature did not include the required KeyInfo data to find a validation certificate.**

**Explanation:**

The server is configured to use the KeyInfo data in the message signature to locate a key for signature validation but the signature does not have the required data.

**System action:**

The request is rejected.

**Administrator response:**

Ensure that the sender includes either a Public Key, X509 Certificate data, X509 Subject Key Identifier or X509 Subject Name in the KeyInfo element of the signature.

---

**FBTKES050E**     **The message signature did not include any KeyInfo data that matches the configured DN expression [*alias*].**

**Explanation:**

The server is configured to use the KeyInfo data in the message signature to locate a key for signature validation but the DN of the certificate does not match the allowable names in the configuration.

**System action:**

The request is rejected.

**Administrator response:**

Ensure that the configured DN expression is correct and retry the operation.

---

**FBTKES051E**     **There are no certificates available that match the KeyInfo data in the message signature for the DN [*alias*].**

**Explanation:**

The server is configured to use the KeyInfo data in the message signature to locate a key for signature

validation but a certificate could not be found in any keystore.

**System action:**

The request is rejected.

**Administrator response:**

Ensure that the public key certificate is imported into the Tivoli Federated Identity Manager keystore.

---

**FBTKES052E**     **The signature algorithm URI provided [*URI*] is not supported.**

**Explanation:**

The system does not support the signature algorithm URI provided from the configuration.

**System action:**

The system will not complete the request.

**Administrator response:**

Change the configuration to the supported signature algorithm URI.

---

**FBTKES053E**     **The digest algorithm URI provided [*URI*] is not supported.**

**Explanation:**

The system does not support the digest algorithm URI provided from the configuration.

**System action:**

The system will not complete the request.

**Administrator response:**

Change the configuration to the supported digest algorithm URI.

---

**FBTKES054E**     **The signing key type [*KeyType*] does not match the signature algorithm [*URI*].**

**Explanation:**

The signing key type does not match the signature algorithm provided from the configuration.

**System action:**

The system will not complete the request.

**Administrator response:**

Change the configuration to match the key type and signature algorithm.

---

**FBTKES055E**     **The key type [*KeyType*] does not support encryption.**

**Explanation:**

The key type provided from configuration does not support encryption.

**System action:**

The system cannot complete the request.

**Administrator response:**

Change the configuration to a supported encryption key type.

---

# Chapter 11. Key encryption and signature service

## Java KeyStore messages

These messages are provided by the key encryption and signature service Java™ KeyStore component.

---

**FBTKJK001E**    **A manager could not be created on this node. This result might not be an error if the system is running in a clustered environment. Confirm configuration and startup on the appropriate node.**

The server will not be able to start unless the configuration file is located on another node.

**Administrator response:**

Enable a trace and check for errors leading up to this failure.

---

**FBTKJK002E**    **The global configuration properties file is not in the classpath of the server.**

**Explanation:**

The global configuration properties file could not be found in the server's classpath. The file is typically created at installation time for the installer and is required for the server to successfully start.

**System action:**

The global configuration properties file could not be found.

**Administrator response:**

Ensure that the system was installed correctly, locate the global configuration properties file, and ensure that the file is located in the server's classpath.

---

**FBTKJK006E**    **The Key Encryption and Signature Service Java Keystore management bean cannot be registered.**

**Explanation:**

An error has occurred registering the management bean for the Key Encryption and Signature Service Java Keystore provider.

**System action:**

The server will start with no management interface.

**Administrator response:**

Enable a trace and check for errors leading up to this failure.

---

**FBTKJK007E**    **The configuration file for the Key Encryption and Signature Service Java Keystore, *filename*, cannot be read.**

**Explanation:**

An error has occurred reading the configuration for the Key Encryption and Signature Service Java Keystore provider.

**System action:**

---

**FBTKJK008E**    **The bootstrap of the Key Encryption and Signature Service Java Keystore provider has failed.**

**Explanation:**

The bootstrap process of the Key Encryption and Signature Service Java Keystore did not complete successfully.

**System action:**

Check earlier error and trace messages for problems leading up to this failure.

**Administrator response:**

Validate the configuration of the Key Encryption and Signature Service Java Keystore provider.

---

**FBTKJK009E**    **The input provided to the management operation is not valid.**

**Explanation:**

This error is typically due to null input values, missing input values, or input values of the wrong type.

**System action:**

The management operation will be halted.

**Administrator response:**

Check the trace for the input to the management operation.

---

**FBTKJK010E**    **The input provided to the management operation is not valid. The parameter *parameter* is missing.**

**Explanation:**

This error is typically due to null input values, missing input values, or input values of the wrong type.

**System action:**

The management operation will be halted.

**Administrator response:**

Check the trace for the input to the management operation.

---

**FBTKJK011E**    **The input provided to the management operation is not valid. The type *type* for parameter *parameter* is not valid. A value of *expectedType* was expected.**

**Explanation:**

This error is typically due to null input values, missing input values, or input values of the wrong type.

**System action:**

The management operation will be halted.

**Administrator response:**

Check the trace for the input to the management operation.

---

**FBTKJK012E**    **The configuration update failed.**

**Explanation:**

An error has occurred while updating the server configuration.

**System action:**

The server will continue running with the existing configuration.

**Administrator response:**

Enable a trace and check for errors leading up to this failure.

---

**FBTKJK015E**    **The key encryption and signature service configuration could not be discovered because no configuration store was found.**

**Explanation:**

An error has occurred discovering the server configuration. This error occurred because the distributed map instance could not be located.

**System action:**

The server will not function without configuration information.

**Administrator response:**

Ensure that the configuration store is running on the application server and enable the trace to check for errors leading up to this failure.

---

**FBTKJK016E**    **The key encryption and signature service configuration is missing the required parameter *parameter*.**

**Explanation:**

An error has occurred while validating the server configuration. This error is due to the absence of a required parameter.

**System action:**

The server will not function with a missing configuration.

**Administrator response:**

Ensure that the missing configuration entry is specified.

---

**FBTKJK017E**    **The configured Java key store configuration directory *directory* could not be read.**

**Explanation:**

The configured directory might not exist, might not be readable by this user, or might not be a directory.

**System action:**

The server will not function with a missing configuration.

**Administrator response:**

Ensure that the configured entry is valid.

---

**FBTKJK018E**    **The configured Java key store configuration directory contains a file *file* that could not be read.**

**Explanation:**

The configured file might not exist, might not be readable by this user, or might not be a valid.

**System action:**

The server will attempt to read the remaining files in the directory.

**Administrator response:**

Ensure that the file is valid.

---

**FBTKJK021E**    **The required input was not given.**

**Explanation:**

The required input was not given to process the request.

**System action:**

The request could not be processed because the required input is missing.

**Administrator response:**

Ensure that the correct input is given.

---

**FBTKJK022E**    **The document owner was not given and the signature template could not be generated.**

**Explanation:**

For the signature template to generate correctly, the document owner must be provided.

**System action:**

The signature template was not generated.

**Administrator response:**

Ensure that the caller provides the correct document owner.

---

**FBTKJK023E**    **A reference list of elements to be signed was not given. The signature template cannot be generated without a reference list.**

**Explanation:**

For a signature template to be generated, a reference list must be provided.

**System action:**

Ensure that the caller provides the correct list of elements to be referenced in the generated signature template.

**Administrator response:**

Ensure that the caller provides the correct list of elements to be referenced in the generated signature template.

---

**FBTKJK024E      A context was not provided by the caller.**

**Explanation:**

The caller did not provide a context.

**System action:**

The request is halted.

**Administrator response:**

Ensure that a context is provided.

---

**FBTKJK025E      A key alias was not provided by caller.**

**Explanation:**

The caller did not provide a key alias.

**System action:**

The request is halted.

**Administrator response:**

Ensure that a key alias is provided.

---

**FBTKJK026E      There was no data provided to be signed.**

**Explanation:**

The caller did not provide any data to be signed.

**System action:**

The request is halted.

**Administrator response:**

Ensure that data is provided.

---

**FBTKJK027E      A certificate with given alias (*alias*) was not found.**

**Explanation:**

The server could not find a certificate with the provided alias.

**System action:**

Ensure that you have the correct keystore configured.

**Administrator response:**

Ensure that you have the correct keystore configured.

---

**FBTKJK028E      Signature validation failed.**

**Explanation:**

The server encountered an error while attempting to validate a signature.

**System action:**

**Administrator response:**

Check the cause exception to determine why the validation failed.

---

**FBTKJK029E      No document was given.**

**Explanation:**

An XML document is required to perform the operation.

**System action:**

The request is halted.

**Administrator response:**

Ensure that a document is provided.

---

**FBTKJK030E      The signature creation operation failed.**

**Explanation:**

The server encountered an error while attempting to sign the given data.

**System action:**

The request is halted.

**Administrator response:**

Check the cause exception to determine why the signing failed.

---

**FBTKJK031E      The signature is not valid.**

**Explanation:**

See message.

**System action:**

The request is halted.

**Administrator response:**

Check the logs for exceptions to determine why signature validation failed.

---

**FBTKJK032E      A key was not found with the given alias (*alias*).**

**Explanation:**

The server could not find a key with the provided alias.

**System action:**

Ensure that you have the correct keystore configured.

**Administrator response:**

Ensure that you have the correct keystore configured.

---

**FBTKJK033E      The required path element was not provided.**

**Explanation:**

For the given request, a path that points to the specific XML element is required.

**System action:**

The request is halted.

**Administrator response:**

Ensure that the caller is passing all required parameters.

---

**FBTKJK034E      The given element path did not point to an XML element.**

**Explanation:**

For the given request, a path that points to the specific XML element is required.

**System action:**

The request is halted.

**Administrator response:**

Ensure that the caller is passing all required parameters.

---

**FBTKJK035E      The key type for a given alias *alias* is an unknown key.**

**Explanation:**

An attempt was made to use a key that has an unknown type.

**System action:**

An attempt was made to use a key that has an unknown type.

**Administrator response:**

Ensure that the key for given alias is a supported key type.

---

**FBTKJK036E      The key encryption and signature service Java keystore was unable to find a worker to complete the task. This error is likely due to an incorrect configuration.**

**Explanation:**

No configuration worker instance could be found.

**System action:**

The operation returned failure.

**Administrator response:**

Enable a trace and check the logs for errors that might have lead up to this action.

---

**FBTKJK037E      The key encryption and signature service Java keystore EJB client could not create the remote interface, *remote***

**Explanation:**

No remote EJB instance could be created.

**System action:**

The operation will return a failure.

**Administrator response:**

Enable a trace and check the logs for errors that might have lead up to this action.

---

**FBTKJK038E      The key encryption and signature service Java keystore EJB client**

**encountered an error with the EJB invocation.**

**Explanation:**

An exception was thrown while communicating with the remote EJB.

**System action:**

The operation will return a failure.

**Administrator response:**

Enable a trace and check the logs for errors that might have lead up to this action.

---

**FBTKJK039E      The SignedInfo signature value does not match the calculated value.**

**Explanation:**

The SignedInfo portion of the signature did not match the calculated value. This error is usually caused by the SignedInfo digest not matching or the public key used to validate does not match the private key used to sign.

**System action:**

The operation will return a failure.

**Administrator response:**

Ensure that the correct certificate is used to validate the message.

---

**FBTKJK040E      The Reference with the identifier *identifier* calculated a different digest value.**

**Explanation:**

The given Reference digest did not match the calculated digest. This error is usually caused by the message changing after being signed.

**System action:**

The operation will return a failure.

**Administrator response:**

Ensure that the message does not change after being signed.

---

**FBTKJK041E      While writing out the updated file *filename*, an error was encountered. The update to the file did not occur.**

**Explanation:**

An error was encountered when making an update to the given file.

**System action:**

The operation will return a failure.

**Administrator response:**

Ensure that the given file exists and has the correct file permissions to allow updates to occur. See the corresponding exception in the trace file for more details.



---

**FBTKJK042E**    **The directory *directory* cannot be read.**

**Explanation:**

An error was encountered when attempting to read the directory given.

**System action:**

The operation will return a failure.

**Administrator response:**

Ensure that the given directory exists and that the correct file permissions are enabled.

---

**FBTKJK043E**    **The backup operation failed. The backup JAR file *filename* for directory *directory* cannot be created.**

**Explanation:**

An error was encountered when attempting to create a backup.

**System action:**

The operation will return a failure.

**Administrator response:**

Ensure that the given directory exists and that the correct file permissions are enabled.

---

**FBTKJK045E**    **The management operation is missing required input values. The management operation has failed to complete.**

**Explanation:**

The management operation is missing required input.

**System action:**

The operation will return a failure.

**Administrator response:**

The management operation being called requires specific input to complete the operation. Check the documentation for all the required input.

---

**FBTKJK046E**    **The provided password is incorrect or the *keystore* keystore does not exist. The management operation has failed to complete.**

**Explanation:**

The provided password was not correct, or the keystore does not exist.

**System action:**

The operation will return a failure.

**Administrator response:**

Ensure that the keystore exists and ensure that the correct password was entered.

---

**FBTKJK047E**    **An error was encountered when retrieving the encoded format of the certificate.**

**Explanation:**

An attempt was made to encode a certificate that returned errors.

**System action:**

The operation will return a failure.

**Administrator response:**

Check the trace logs to find out a more specific exception error.

---

**FBTKJK048E**    **An error was encountered while creating the keystore for export. The export operation failed.**

**Explanation:**

During the generation of the keystore to export, the server encountered a error.

**System action:**

The operation will return a failure.

**Administrator response:**

Check the logs for an exception that will give a more specific reason for the error.

---

**FBTKJK049E**    **An error was encountered while importing the given keystore. The import operation failed.**

**Explanation:**

During the importing of the keystore, the server encountered a error.

**System action:**

The operation will return a failure.

**Administrator response:**

Check the logs for an exception that will give a more specific reason for the error.

---

**FBTKJK050E**    **The store *storename* does not exist. The operation failed to complete.**

**Explanation:**

The given store does not exist.

**System action:**

The operation will return a failure.

**Administrator response:**

Ensure that the given store exists.

---

**FBTKJK051E**    **The import into store *storename* failed. The operation failed to complete. Check the trace logs for more specific errors.**

**Explanation:**

An error was encountered when the key or certificate or both were being imported.

**System action:**

The operation will return a failure.

**Administrator response:**

Check the trace logs for a more specific error message.

---

**FBTKJK052E**     **The password for the given keystore is incorrect. The operation failed to complete.**

**Explanation:**

An error was encountered while validating the password for the given keystore.

**System action:**

The operation will return a failure.

**Administrator response:**

Ensure that the correct password is entered for the keystore or for the key entry.

---

**FBTKJK053E**     **An error occurred when attempting to update the store (storename) with the new data. The operation failed to complete.**

**Explanation:**

An error occurred when updating the store listed.

**System action:**

The operation will return a failure.

**Administrator response:**

Check the trace logs for a more specific error message.

---

**FBTKJK054E**     **The key alias *alias name* returned no data for the keystore provided. Confirm that the key alias given exists. The operation failed to complete.**

**Explanation:**

There are no keys or certificates located at the key alias given.

**System action:**

The operation will return a failure.

**Administrator response:**

Confirm that the given key alias exists in the provided keystore.

---

**FBTKJK055E**     **The key alias *alias name* already exists in the store *store name*. The operation failed to complete.**

**Explanation:**

The import operation was asked to not overwrite existing key aliases and the alias provided already existed in the store.

**System action:**

The operation will return a failure.

**Administrator response:**

Confirm that the given key alias does not exist in the provided store.

---

**FBTKJK056W**     **The certificate with the subject's distinguished name of [dn] and**

**serial of [number] has expired therefore it was not used for runtime operations.**

**Explanation:**

The given certificate has expired and will not be used for runtime operations.

**System action:**

The system will not use the certificate.

**Administrator response:**

Only use certificates that are still valid.

---

**FBTKJK057E**     **The block cipher algorithm URI provided [URI] is not supported by the XML security API.**

**Explanation:**

The block cipher algorithm URI provided from configuration is not supported by the XML security API.

**System action:**

The system will not complete the request.

**Administrator response:**

Change the configuration to a supported block cipher algorithm URI.

---

**FBTKJK058E**     **The key transport algorithm URI provided [URI] is not supported by the XML security API.**

**Explanation:**

The key transport algorithm URI provided from configuration is not supported by the XML security API.

**System action:**

The system will not complete the request.

**Administrator response:**

Change the configuration to a supported key transport algorithm URI.

---

**FBTKJK059E**     **The provided message contained too many EncryptedKey elements, we are unable to determine the correct key to use.**

**Explanation:**

The provided message did not have a KeyInfo element as a child of the EncryptedData element. Since there was no KeyInfo element the service has to look for EncryptedKey elements under the parent node of the EncryptedData. If there is more than one EncryptedKey element under the parent, this error is returned.

**System action:**

The system will not complete the request.

**Administrator response:**

Ensure the given message contains a KeyInfo element as a child of the EncryptedData element which includes either the EncryptedKey, or which references

the EncryptedKey if there is more than one EncryptedKey in the message.

---

**FBTKJK060E**      **No EncryptedKey element found, we are unable to decrypt the given message.**

**Explanation:**

The given message did not contain a EncryptedKey element, the EncryptedKey element contains the key material to decrypt the EncryptedData element.

**System action:**

The system will not complete the request.

**Administrator response:**

Ensure that messages contain at least one EncryptedKey element for every EncryptedData element.



---

## Chapter 12. Knowledge questions messages

These messages are provided by the knowledge questions component.

---

**FBTKQA000E**    **Internal Error. Contact the System Administrator.**

**Explanation:**

An internal error occurred.

**System action:**

The application encountered an error. The process has been halted.

**Administrator response:**

Check the log file for more information about the cause of the problem.

---

**FBTKQA100E**    **The user [user] attempting to authenticate using the knowledge questions authentication mechanism does not have enough questions registered. The knowledge questions authentication mechanism is configured to require *answer* questions answered to authenticate. At this time only *number* questions have been registered.**

**Explanation:**

The user needs to register enough knowledge questions prior to authenticating using the knowledge questions authentication mechanism.

**System action:**

The authentication process encountered an error. The process will continue if a grace period has been granted to authenticate without supplying any knowledge questions.

**Administrator response:**

None.

---

**FBTKQA101E**    **The knowledge questions authentication mechanism failed to retrieve the user questions.**

**Explanation:**

The knowledge questions authentication mechanism failed to obtain the user questions from the repository.

**System action:**

The authentication process encountered an error. The process has been halted.

**Administrator response:**

Check the log file for more information about the cause of the problem.

---

**FBTKQA102E**    **The knowledge questions authentication mechanism failed to validate the submitted answers.**

**Explanation:**

The knowledge questions authentication mechanism failed to validate the submitted answers.

**System action:**

The authentication process encountered an error. The process has been halted.

**Administrator response:**

Check the log file for more information about the cause of the problem.

---

**FBTKQA103W**    **The user [user] attempting to authenticate using the knowledge questions authentication mechanism does not have any questions registered.**

**Explanation:**

The user needs to register knowledge questions prior to authenticating using the knowledge questions authentication mechanism.

**System action:**

The authentication process encountered an error. The process will continue if a grace period has been granted to authenticate without supplying knowledge questions.

**Administrator response:**

None.

---

**FBTKQA104E**    **The request sent to the knowledge questions authentication mechanism is not valid. The request is missing attribute [parameter].**

**Explanation:**

The knowledge questions authentication mechanism failed because the request did not include a required parameter.

**System action:**

The authentication process encountered an error. The process has been halted.

**Administrator response:**

Check the log file for more information about the cause of the problem.

---

**FBTKQA105E**    **The request sent to the knowledge questions authentication**

**mechanism is not valid. The value [value] specified for attribute [parameter] is not valid.**

**Explanation:**

The knowledge questions authentication mechanism failed because the request included an invalid value for a required parameter.

**System action:**

The authentication process encountered an error. The process has been halted.

**Administrator response:**

Check the log file for more information about the cause of the problem.

---

**FBTKQA107E      The answer(s) submitted for the knowledge questions are not valid.**

**Explanation:**

At least one of the answers submitted for the knowledge question is not valid.

**System action:**

None.

**Administrator response:**

None.

---

**FBTKQA108E      The knowledge questions authentication mechanism failed to retrieve the grace period authentication count.**

**Explanation:**

The knowledge questions authentication mechanism failed to obtain the user grace period authentication count from the repository.

**System action:**

The authentication process encountered an error. The process has been halted.

**Administrator response:**

Check the log file for more information about the cause of the problem.

---

**FBTKQA109E      The knowledge questions authentication mechanism failed to store the grace period authentication count.**

**Explanation:**

The knowledge questions authentication mechanism failed to store the user grace period authentication count in the repository.

**System action:**

The authentication process encountered an error. The process has been halted.

**Administrator response:**

Check the log file for more information about the cause of the problem.

---

**FBTKQA110E      The answer(s) submitted for the knowledge questions are not valid. *incorrect* incorrect attempt(s) have been made. You have *remaining* attempts remaining.**

**Explanation:**

The entered answers are not valid.

**System action:**

The request has been halted.

**Administrator response:**

Correct the answers and resubmit the form.

---

**FBTKQA111E      *incorrect* incorrect attempt(s) have been made. You have no attempts remaining. Please try again in *time* seconds.**

**Explanation:**

There are no more remaining attempts.

**System action:**

The request has been halted.

**Administrator response:**

Wait until the attempts have expired before trying again.

---

**FBTKQA112E      The knowledge questions authentication user management failed to reset the knowledge questions.**

**Explanation:**

The knowledge questions authentication user management failed to reset the knowledge questions in the repository.

**System action:**

The knowledge questions user management process encountered an error. The process has been halted.

**Administrator response:**

Check the log file for more information about the cause of the problem.

---

**FBTKQA113E      The knowledge questions authentication user management failed to store the knowledge questions.**

**Explanation:**

The knowledge questions authentication user management failed to store the knowledge questions in the repository.

**System action:**

The knowledge questions user management process encountered an error. The process has been halted.

**Administrator response:**

Check the log file for more information about the cause of the problem.

---

## Chapter 13. Liberty messages

These messages are provided by the Liberty Profile component.

---

**FBTLIB001E      A configuration error has occurred.****Explanation:**

A configuration error has occurred due to invalid configuration.

**System action:**

The request has been halted.

**Administrator response:**

Enable a trace for detailed messages and validate the configuration.

---

**FBTLIB002E      Internal Error: The delegate protocol was unable to retrieve the Liberty Request Context.****Explanation:**

Internal Error: The delegate protocol was unable to retrieve the Liberty Request Context.

**System action:**

The request has been halted.

**Administrator response:**

Enable a trace for detailed messages and validate the configuration.

---

**FBTLIB003E      The Liberty plug-in is not able to route the incoming request correctly.****Explanation:**

The Liberty plug-in is not able to determine the protocol that must be used for the incoming request.

**System action:**

The request has been halted.

**Administrator response:**

Make sure that the endpoint that is configured is correct. Enable a trace for detailed messages about the error.

---

**FBTLIB004E      Internal Error: The delegate protocol cannot retrieve the AuthnRequest from incoming HTTP GET.****Explanation:**

The delegate protocol cannot retrieve the AuthnRequest from incoming HTTP GET.

**System action:**

The request has been halted.

**Administrator response:**

Enable a trace for detailed messages about the error.

---

**FBTLIB005E      Internal Error: The delegate protocol cannot retrieve the AuthnResponse from incoming HTTP POST.****Explanation:**

The delegate protocol cannot retrieve the AuthnResponse from incoming HTTP POST.

**System action:**

The request has been halted.

**Administrator response:**

Enable a trace for detailed messages about the error.

---

**FBTLIB006E      Internal Error: The delegate protocol cannot decode the incoming AuthnResponse from BASE64.****Explanation:**

The delegate protocol cannot decode the incoming AuthnResponse from BASE64.

**System action:**

The request has been halted.

**Administrator response:**

Make sure that the AuthnResponse was encoded correctly by the partner. Enable a trace for detailed messages about the error.

---

**FBTLIB007E      Internal Error: The delegate protocol cannot retrieve the value in the LARES field in the incoming AuthnResponse POST.****Explanation:**

The delegate protocol cannot retrieve the value in the LARES field in the incoming AuthnResponse POST.

**System action:**

The request has been halted.

**Administrator response:**

Make sure that the AuthnResponse was sent by the partner adhering to Liberty specifications. Enable a trace for detailed messages about the error.

---

**FBTLIB008E      Internal Error: An error was encountered in the execution of protocol chain.****Explanation:**

An error was encountered in the execution of protocol chain.

**System action:**

Contact your IBM support representative.

**Administrator response:**

Enable a trace for detailed messages about the error.

---

**FBTLIB009E**      **Internal Error: The Delegate protocol is unable to process the response because it could not retrieve the AuthnRequest from LibertyContext.**

**Explanation:**

The Delegate protocol is unable to process the response because it could not retrieve the AuthnRequest from LibertyContext.

**System action:**

The request has been halted.

**Administrator response:**

Enable a trace for detailed messages about the error.

---

**FBTLIB010E**      **Internal Error: The Delegate protocol is unable to obtain the SingleSignOnUrl from the context.**

**Explanation:**

The Delegate protocol is unable to obtain the SingleSignOnUrl from the context.

**System action:**

The request has been halted.

**Administrator response:**

Make sure all the endpoints are configured correctly. Enable a trace for detailed messages about the error.

---

**FBTLIB011E**      **Internal Error: The Delegate protocol is unable to process the response because it could not retrieve the AuthnResponse from LibertyContext.**

**Explanation:**

The Delegate protocol is unable to process the response because it could not retrieve the AuthnResponse from LibertyContext.

**System action:**

The request has been halted.

**Administrator response:**

Enable a trace for detailed messages about the error.

---

**FBTLIB012E**      **Internal Error: The Delegate protocol is unable to process the response because it could not convert the AuthnResponse to an XML string.**

**Explanation:**

The Delegate protocol is unable to process the response because it could not convert the AuthnResponse to an XML string.

**System action:**

The request has been halted.

**Administrator response:**

The AuthnResponse message might not be formatted correctly. Enable a trace for detailed messages about the error.

---

**FBTLIB013E**      **Internal Error: The Delegate protocol is unable to convert the response from an XML string to BASE64 encoded data.**

**Explanation:**

The Delegate protocol is unable to convert the response from an XML string to BASE64 encoded data.

**System action:**

Contact your IBM support representative.

**Administrator response:**

The AuthnResponse message might not be formatted correctly. Enable a trace for detailed messages about the error.

---

**FBTLIB014E**      **Internal Error: The Delegate protocol is unable to obtain the AssertionConsumerUrl from the context.**

**Explanation:**

The Delegate protocol is unable to obtain the AssertionConsumerUrl from the context.

**System action:**

The request has been halted.

**Administrator response:**

Make sure that all the endpoints are configured correctly. Enable a trace for detailed messages about the error.

---

**FBTLIB015E**      **Internal Error: The Delegate protocol is unable to obtain the RelayState from the AuthnResponse.**

**Explanation:**

The Delegate protocol is unable to obtain the RelayState from the AuthnResponse.

**System action:**

The request has been halted.

**Administrator response:**

RelayState might not be set correctly in the AuthnResponse. Enable a trace for detailed messages about the error.

---

**FBTLIB016E**      **Internal Error: The Delegate protocol is unable to find the template page PageTemplate.**

**Explanation:**

The delegate protocol is unable to find the specified page template.



**System action:**

Contact your IBM support representative.

**Administrator response:**

Make sure that the product is installed and configured correctly. Enable a trace for detailed messages about the error.

---

**FBTLIB017E**      **Internal Error: The delegate protocol cannot retrieve the LogoutRequest from incoming HTTP GET.**

**Explanation:**

The delegate protocol cannot retrieve the LogoutRequest from incoming HTTP GET.

**System action:**

The request has been halted.

**Administrator response:**

Enable a trace for detailed messages about the error.

---

**FBTLIB018E**      **The delegate protocol cannot retrieve the *EndPointType* from the defined federations.**

**Explanation:**

The specified endpoint is not configured.

**System action:**

The request has been halted.

**Administrator response:**

Make sure that all the endpoints are configured correctly. Enable a trace for detailed messages about the error.

---

**FBTLIB019E**      **The delegate protocol cannot convert the logout response to a URL encoded string.**

**Explanation:**

The delegate protocol cannot convert the logout response to a URL encoded string.

**System action:**

Contact your IBM support representative.

**Administrator response:**

Enable a trace for detailed messages about the error.

---

**FBTLIB020E**      **Internal Error: The delegate protocol could not find the session ID *SessionId* in the global session.**

**Explanation:**

The specified session ID was not found in the global session.

**System action:**

Contact your IBM support representative.

**Administrator response:**

The session ID might not have been stored or it might have expired. Enable a trace for detailed messages about the error.

---

**FBTLIB021E**      **The delegate protocol configuration determined that no federations are defined.**

**Explanation:**

The delegate protocol configuration determined that no federations are defined.

**System action:**

Contact your IBM support representative.

**Administrator response:**

Make sure that the federations are defined. Enable a trace for detailed messages about the error.

---

**FBTLIB022E**      **The required attribute *VariableName* was not found in the defined self-federation entity.**

**Explanation:**

The specified attribute is not defined in the self-federation entity.

**System action:**

Contact your IBM support representative.

**Administrator response:**

Make sure that the specified required attribute is defined in the self-federation entity. Enable a trace for detailed messages about the error.

---

**FBTLIB023E**      **The Delegate protocol configuration could not find the Provider ID in the defined self-federation entity.**

**Explanation:**

The Delegate protocol configuration could not find the Provider ID in the defined self-federation entity.

**System action:**

Contact your IBM support representative.

**Administrator response:**

Make sure that the Provider ID is defined in the self-federation entity. Enable a trace for detailed messages about the error.

---

**FBTLIB024E**      **The Delegate protocol configuration could not find the Key identifier in the defined self-federation entity.**

**Explanation:**

The Delegate protocol configuration could not find the Key identifier in the defined self-federation entity.

**System action:**

The request has been halted.

**Administrator response:**

Make sure the Key identifier is defined in the defined self-federation entity. Enable a trace for detailed messages about the error.

---

**FBTLIB025E**      **The SOAPEndpoint URL is malformed. SoapEndpoint = SoapEndpoint**

**Explanation:**

The specified SOAPEndpoint URL is not valid.

**System action:**

The request has been halted.

**Administrator response:**

Make sure that the correct SOAPEndpoint is configured. Enable a trace for detailed messages about the error.

---

**FBTLIB026E**      **The Liberty plug-in cannot connect to SOAPEndpoint SoapEndpoint**

**Explanation:**

The Liberty plug-in cannot connect to the specified SOAPEndpoint.

**System action:**

The request has been halted.

**Administrator response:**

Make sure that the SOAPEndpoint accepts connections. Enable a trace for detailed messages about the error.

---

**FBTLIB027E**      **The Liberty plug-in caught an unexpected exception when sending the SOAP message.**

**Explanation:**

The Liberty plug-in caught an unexpected exception when sending the SOAP message.

**System action:**

Contact your IBM support representative.

**Administrator response:**

Enable a trace for detailed messages about the error.

---

**FBTLIB028E**      **The Liberty plug-in received a SOAP request that is not valid.**

**Explanation:**

The Liberty plug-in received a SOAP request that is not valid.

**System action:**

The request is halted.

**Administrator response:**

Make sure that the received SOAP request is formatted correctly. Enable a trace for detailed messages about the error.

---

**FBTLIB029E**      **The keystore is not initialized for SSL communication for the SOAP client.**

**Explanation:**

The keystore is not initialized for SSL communication for the SOAP client.

**System action:**

Contact your IBM support representative.

**Administrator response:**

Enable a trace for detailed messages about the error.

---

**FBTLIB030E**      **The Liberty plug-in caught an exception during SSL initialization.**

**Explanation:**

The Liberty plug-in caught an exception during SSL initialization.

**System action:**

Contact your IBM support representative.

**Administrator response:**

Enable a trace for detailed messages about the error.

---

**FBTLIB031E**      **The Liberty plug-in configuration failed to find the key Key in the SPS configuration.**

**Explanation:**

The Liberty plug-in configuration failed to find the specified key in the SPS configuration.

**System action:**

Contact your IBM support representative.

**Administrator response:**

Enable a trace for detailed messages about the error.

---

**FBTLIB032E**      **The Liberty SOAP client failed to initialize due to an unexpected exception.**

**Explanation:**

The Liberty SOAP client failed to initialize due to an unexpected exception.

**System action:**

The request has been halted.

**Administrator response:**

Make sure that the SOAP back channel configuration is correct. Enable a trace for detailed messages about the error.

---

**FBTLIB033E**      **The Liberty plug-in is unable to get an artifact from the context.**

**Explanation:**

The Liberty plug-in is unable to get an artifact from the context.

**System action:**

The request has been halted.

**Administrator response:**

Enable a trace for detailed messages about the error.

---

**FBTLIB034E**      **The Liberty plug-in is unable to get an artifact from the incoming HTTP GET query parameters.**

**Explanation:**

The Liberty plug-in is unable to get an artifact from the incoming HTTP GET query parameters.

**System action:**

The request has been halted.

**Administrator response:**

Enable a trace for detailed messages about the error.

---

**FBTLIB035E**      **The Liberty plug-in is unable to get a SAML response from the context.**

**Explanation:**

The Liberty plug-in is unable to get a SAML response from the context.

**System action:**

The request has been halted.

**Administrator response:**

Enable a trace for detailed messages about the error.

---

**FBTLIB036E**      **Internal Error: The Delegate protocol is unable to get the logout response from the received HTTP GET.**

**Explanation:**

The Delegate protocol is unable to get the logout response from the received HTTP GET.

**System action:**

The request has been halted.

**Administrator response:**

Enable a trace for detailed messages about the error.

---

**FBTLIB037E**      **Internal Error: The delegate protocol cannot retrieve the Logout response from the context.**

**Explanation:**

The delegate protocol cannot retrieve the Logout response from the context.

**System action:**

The request has been halted.

**Administrator response:**

Enable a trace for detailed messages about the error.

---

**FBTLIB038E**      **The delegate protocol cannot convert a logout request to a URL-encoded string.**

**Explanation:**

The delegate protocol cannot convert a logout request to a URL-encoded string.

**System action:**

The request has been halted.

**Administrator response:**

Enable a trace for detailed messages about the error.

---

**FBTLIB039E**      **Internal Error: The Delegate protocol is unable to process the request because it could not retrieve a LogoutRequest from LibertyContext.**

**Explanation:**

The Delegate protocol is unable to process the request because it could not retrieve a LogoutRequest from LibertyContext.

**System action:**

The request has been halted.

**Administrator response:**

Enable a trace for detailed messages about the error.

---

**FBTLIB040E**      **An incorrect LECP header was received in the incoming request.**

**Explanation:**

An incorrect LECP header was received in the incoming request.

**System action:**

The request has been halted.

**Administrator response:**

Enable a trace for detailed messages about the error.

---

**FBTLIB041E**      **The Delegate protocol is unable to get the AuthnRequest from the incoming SOAP message.**

**Explanation:**

The Delegate protocol is unable to get the AuthnRequest from the incoming SOAP message.

**System action:**

The request has been halted.

**Administrator response:**

Enable a trace for detailed messages about the error.

---

**FBTLIB042E**      **The Delegate protocol is unable to get the AuthnResponse from the received HTTP POST.**

**Explanation:**

The Delegate protocol is unable to get the AuthnResponse from the received HTTP POST.

**System action:**

The request has been halted.

**Administrator response:**

Make sure that the partner is configured to send the AuthnResponse. Enable a trace for detailed messages about the error.

---

**FBTLIB043E**      **The Delegate protocol is unable to find an AuthnRequest in the received SOAP message.**

**Explanation:**

The Delegate protocol is unable to find an AuthnRequest in the received SOAP message.

**System action:**

The request has been halted.

**Administrator response:**

Enable a trace for detailed messages about the error.

---

**FBTLIB044E**      **Internal Error: The Delegate protocol is unable to get the AuthnRequestEnvelope from the Context.**

**Explanation:**

The Delegate protocol is unable to get the AuthnRequestEnvelope from the Context.

**System action:**

The request has been halted.

**Administrator response:**

Enable a trace for detailed messages about the error.

---

**FBTLIB045E**      **Internal Error: The Delegate protocol is unable to get the AuthnResponseEnvelope from the Context.**

**Explanation:**

The Delegate protocol is unable to get the AuthnResponseEnvelope from the Context.

**System action:**

The request has been halted.

**Administrator response:**

Enable a trace for detailed messages about the error.

---

**FBTLIB046E**      **A common domain name has not been configured.**

**Explanation:**

An attempt was made to perform an Identity Provider introduction but a common domain name was not configured.

**System action:**

The operation was not performed.

**Administrator response:**

Configure a common domain name and restart the server.

---

**FBTLIB047E**      **An MSISDN header was not found in the incoming LECP request.**

**Explanation:**

The incoming LECP request does not contain an MSISDN header.

**System action:**

The request was rejected.

**Administrator response:**

Configure the LECP provider ID correctly and restart the server.

---

**FBTLIB048E**      **An error was encountered while unobfuscating the password *ObfuscatedPassword* for key *Key* from the configuration.**

**Explanation:**

Liberty plug-in tried to unobfuscate the specified password set in the configuration, but failed to do so.

**System action:**

The Liberty plug-in failed to initialize SSL for the SOAP backchannel.

**Administrator response:**

Configure SSL for the SOAP backchannel correctly and restart the server.

---

**FBTLIB049E**      **Partner provider ID cannot be determined for checking signature configuration options.**

**Explanation:**

Liberty plug-in tried to find the partner this message was sent to or received from, but failed to do so.

**System action:**

The Liberty plug-in failed to determine the partner from the configuration.

**Administrator response:**

Enable a trace for detailed messages and validate the configuration.

---

**FBTLIB050E**      **Request to create an unsolicited AuthnResponse was received but the request does not contain all the required parameters.**

**Explanation:**

The required parameters are missing in the request.

**System action:**

The request was rejected.

**Administrator response:**

The request must have the TargetURL and ProviderID parameters set.

---

**FBTLIB200E**      **The protocol action caught an unexpected exception while building a Liberty assertion.**

**Explanation:**

The protocol action caught an unexpected exception from outside of Liberty while building a Liberty assertion.

**Administrator response:**

Enable a trace for detailed messages about the error.

---

**FBTLIB201E**      **The protocol action cannot retrieve the SAML status from the Liberty context.**

**Explanation:**

No SAML\_STATUS attribute was found in the Liberty context. This attribute is typically set by a previous protocol action.

**Administrator response:**

Enable a trace for detailed messages about the error.

---

**FBTLIB202E      The protocol action cannot find a request ID in the request object.**

**Explanation:**

No RequestID attribute was found in the request message being processed. This attribute is required.

**Administrator response:**

Enable a trace for detailed messages about the error.

---

**FBTLIB203E      The protocol action cannot determine the current provider identifier.**

**Explanation:**

The configuration did not return an identifier for the current provider.

**Administrator response:**

Verify that configuration files are present and have not been corrupted. If the files appear good, enable a trace for detailed messages about the error.

---

**FBTLIB204E      No federation exists for this principal.**

**Explanation:**

Single sign-on is not possible for this principal because the account cannot be federated. The following conditions can prevent account federation: the user does not consent to federation when queried, the authentication request Federate element is set to false, the authentication request IsPassive element is set to true and the user cannot be queried for consent.

**Administrator response:**

Verify that the authentication request provides proper values for the Federate and IsPassive elements, and that the user answers affirmatively if queried for consent to federate. In addition, enable a trace for detailed messages about the error.

---

**FBTLIB205E      The protocol action caught an unexpected exception while determining consent to federate.**

**Explanation:**

The protocol action caught an unexpected exception outside of Liberty while determining if the user consents to account federation.

**Administrator response:**

Enable a trace for detailed messages about the error.

---

**FBTLIB206E      The protocol action cannot determine the identity of a locally authenticated user.**

**Explanation:**

No local user information was available in the Liberty context. This information is typically set by a previous protocol action by querying the local execution environment for user identity and credentials.

**User response:**

Verify that the user has logged on successfully.

**Administrator response:**

Enable a trace for detailed messages about the error.

---

**FBTLIB207E      The protocol action cannot determine the value of the name identifier provided by the identity provider.**

**Explanation:**

No IDP\_NAME\_ID attribute was found in the Liberty context. This value is typically set by a previous protocol action.

**Administrator response:**

Enable a trace for detailed messages about the error.

---

**FBTLIB208E      The protocol action caught an unexpected exception while federating the principal.**

**Explanation:**

The protocol action caught an unexpected exception outside of Liberty while attempting to federate the principal.

**Administrator response:**

Enable a trace for detailed messages about the error.

---

**FBTLIB209E      The protocol action caught an unexpected exception while executing ForceAuthn logic.**

**Explanation:**

The protocol action caught an unexpected exception outside of Liberty while executing ForceAuthn logic.

**Administrator response:**

Enable a trace for detailed messages about the error.

---

**FBTLIB210E      The protocol action cannot obtain a local token from the Liberty context.**

**Explanation:**

Local authentication is not possible because the protocol action requires a LOCAL\_TOKEN attribute in the Liberty context. This attribute is typically set by a previous protocol action.

**Administrator response:**

Enable a trace for detailed messages about the error.

---

**FBTLIB211E      The protocol action caught an unexpected exception while attempting to set the user's local credentials.**

**Explanation:**

The protocol action caught an unexpected exception outside of Liberty while attempting to set the user's local credentials.

**Administrator response:**

Enable a trace for detailed messages about the error.

---

**FBTLIB212E SAML error in response:  
SamlStatus.**
**Explanation:**

The response message contains a SAML error indicating that the request was not successful.

**Administrator response:**

Enable a trace on the message provider for information about why the error was returned.

---

**FBTLIB213E No Liberty assertion was returned  
in the authentication response  
message.**
**Explanation:**

The identity provider did not return any Liberty assertions in the authentication response. Single sign-on failed.

**Administrator response:**

Enable a trace on the identity provider for information about why no Liberty assertions were included in the authentication response.

---

**FBTLIB214E No RelayState element was found  
in the authentication response.**
**Explanation:**

The authentication response message did not contain a RelayState element, which is required for single sign-on. The RelayState should have been provided in the original authentication request.

**Administrator response:**

Enable a trace on both the service provider and identity provider for more information. On the service provider, verify that the original authentication request contains the appropriate RelayState element.

---

**FBTLIB215E No request with identifier  
InResponseTo was found. The  
response is ignored.**
**Explanation:**

The response message contained an InResponseTo attribute whose value did not correspond to any request identifiers in the current session.

**Administrator response:**

Enable a trace on both the service provider and identity provider for more information. On the service provider, verify that the original request contains a RequestID attribute. On the identity provider, verify that the response references that same value in the InResponseTo attribute.

---

**FBTLIB216E The protocol action caught an  
unexpected exception while  
processing the Liberty message.**
**Explanation:**

The protocol action caught an unexpected exception outside of Liberty while processing the Liberty message.

**Administrator response:**

Enable a trace for detailed messages about the error.

---

**FBTLIB217E The Liberty assertion could not be  
exchanged for a local credential.**
**Explanation:**

The protocol action caught an unexpected exception from the token exchange service while exchanging a Liberty assertion for a local credential.

**Administrator response:**

Enable a trace for detailed messages about the error.

---

**FBTLIB218E The protocol action caught an  
unexpected exception while  
querying the user who wants to  
federate his identity.**
**Explanation:**

The protocol action caught an unexpected exception outside of Liberty while querying the user who wants to federate his identity.

**Administrator response:**

Enable a trace for detailed messages about the error.

---

**FBTLIB219E The protocol action caught an  
unexpected exception while  
querying the execution  
environment for the user's current  
federation state.**
**Explanation:**

The protocol action caught an unexpected exception outside of Liberty while querying the execution environment for the user's current federation state.

**System action:**

Contact your IBM support representative.

**Administrator response:**

Enable a trace for detailed messages about the error.

---

**FBTLIB220E The protocol action caught an  
unexpected exception while  
querying the execution  
environment for the user's current  
login state.**
**Explanation:**

The protocol action caught an unexpected, non-Liberty exception while querying the execution environment for the user's current login state.

**Administrator response:**

Enable a trace for detailed messages about the error.

---

**FBTLIB221E**      **A Liberty version mismatch occurred: runtime = *LibertyRuntimeMajorVersion.LibertyRuntimeMinorVersion*; message = *MessageMajorVersion.MessageMinorVersion*.**

**Explanation:**

The Liberty version of the message is not supported by the Liberty runtime.

**Administrator response:**

Verify that the providers in this provider's circle of trust operate at a compatible level of the Liberty protocol.

---

**FBTLIB222E**      **The protocol action caught an unexpected exception while validating a Liberty message.**

**Explanation:**

The protocol action caught an unexpected exception outside of Liberty while validating a Liberty message.

**Administrator response:**

Enable a trace for detailed messages about the error.

---

**FBTLIB223E**      **The identity provider (*IdentityProvider*) does not have a configured federation with the requesting service provider (*ServiceProvider*).**

**Explanation:**

There are no configured federations that include the service provider who issued the request.

**Administrator response:**

Verify that configuration files are present and have not been corrupted. If necessary, establish a partnership with the service provider in question.

---

**FBTLIB224E**      **The user has no local credentials.**

**Explanation:**

The protocol being executed by this action requires that the user is locally authenticated. No local credentials could be found; therefore, the protocol cannot be completed.

**Administrator response:**

Enable a trace for detailed messages about the error.

---

**FBTLIB225E**      **The protocol action caught an unexpected exception while verifying that the user has local credentials.**

**Explanation:**

The protocol action caught an unexpected exception outside of Liberty while verifying that the user has local credentials.

**Administrator response:**

Enable a trace for detailed messages about the error.

---

**FBTLIB226E**      **The protocol action caught an unexpected exception while building a Liberty request or response message.**

**Explanation:**

The protocol action caught an unexpected exception outside of Liberty while building a Liberty request or response message.

**Administrator response:**

Enable a trace for detailed messages about the error.

---

**FBTLIB227E**      **No destination URL was found in the Liberty context.**

**Explanation:**

The protocol action cannot find the APPLIES\_TO\_URL attribute in the Liberty context. This attribute is typically set by a previous action that sets it to the value of a service provider's AssertionConsumerServiceURL.

**Administrator response:**

Verify that configuration files are present and have not been corrupted. Enable a trace for detailed messages about the error.

---

**FBTLIB228E**      **The local credential could not be exchanged for a Liberty assertion.**

**Explanation:**

The protocol action caught an unexpected exception from the token exchange service while exchanging a local credential for a Liberty assertion.

**Administrator response:**

Enable a trace for detailed messages about the error.

---

**FBTLIB229E**      **The identity provider is passive and cannot authenticate the user.**

**Explanation:**

The identity provider must interact with the user for local authentication, but it cannot because the authentication request's IsPassive element is set to 'true'.

**Administrator response:**

Retry the authentication request with the IsPassive element set to 'false'.

---

**FBTLIB230E**      **The ForceAuthn element is not supported.**

**Explanation:**

Forced authentication is not supported in this release, and the authentication request's ForceAuthn element is set to 'true'.

**Administrator response:**

Retry the authentication request with the ForceAuthn element set to 'false'.

---

**FBTLIB231E      The ReauthenticateOnOrAfter attribute is not supported.**

---

**Explanation:**

Reauthentication requirements specified in the Liberty assertion is not supported in this release. Therefore, the assertion cannot be used for single sign-on.

**Administrator response:**

Retry the authentication request, sending it to an identity provider that does not specify a reauthentication time.

---

**FBTLIB232E      The provider identifier cannot be retrieved from configuration.**

---

**Explanation:**

Configuration did not return a value for the provider identifier.

**Administrator response:**

Verify that configuration files are present and have not been corrupted. If necessary, add the needed configuration data.

---

**FBTLIB233E      The protocol profile could not be retrieved from the Liberty context.**

---

**Explanation:**

The Liberty context did not contain a LIB\_PROTOCOL\_PROFILE attribute. This attribute is typically set by the delegate protocol.

**Administrator response:**

Enable a trace for detailed messages about the error.

---

**FBTLIB234E      The protocol action caught an unexpected exception while generating claims for the token exchange between a local credential and a Liberty assertion.**

---

**Explanation:**

The protocol action caught an unexpected exception outside of Liberty while generating a LibertyClaims object for the token exchange.

**Administrator response:**

Enable trace for detailed messages about the error.

---

**FBTLIB235E      No provider identifier was found in the Liberty message.**

---

**Explanation:**

The protocol action could not find a provider identifier in the message being processed.

**Administrator response:**

Enable a trace for detailed messages about the error, including format of the message in question.

---

**FBTLIB236E      No identity service was found.**

---

**Explanation:**

No identity service was found.

**Administrator response:**

Check the identity service configuration. Enable a trace for detailed messages about the error.

---

**FBTLIB237E      No token request information was found.**

---

**Explanation:**

Token exchange requires Issuer information, AppliesTo information, or both. Neither Issuer information nor AppliesTo information could be found.

**Administrator response:**

If the error is seen on an identity provider, check the configuration and make sure that the self-provider is configured properly; this configuration is needed to determine the Issuer information. Enable a trace for detailed messages about the error, including the contents of the message, which should contain the ProviderID. The ProviderID is needed to determine the AppliesTo information. If the error is seen on a service provider, enable a trace for detailed messages about the error; Issuer information is determined from information in the Liberty assertion, and AppliesTo information is determined from the RelayState in the original authentication request.

---

**FBTLIB238E      No alias was found for user *User* and provider *PartnerProvider*.**

---

**Explanation:**

There was no alias found for the currently authenticated user for the specified partner provider.

**Administrator response:**

Enable a trace for detailed messages about the error.

---

**FBTLIB239E      The timestamp (IssueInstant attribute) in a received Liberty request or response was out of range.**

---

**Explanation:**

Validation failed for a received Liberty message because the timestamp in the message did not fall within a configured range from the current system's time.

**Administrator response:**

Synchronize the clocks of the sending and receiving machines, if possible. Also check that the configured time skew tolerance is acceptable.

---

**FBTLIB240E      The protocol action caught an unexpected exception while executing a local logout.**

---

**Explanation:**

The protocol action caught an unexpected exception outside of Liberty while executing a local logout.

**Administrator response:**

Enable a trace for detailed messages about the error.



---

**FBTLIB241E      The local logout operation failed.****Explanation:**

The local logout operation failed.

**Administrator response:**

Enable a trace for detailed messages about the error.

---

**FBTLIB242E      The protocol action could not build a list of service providers that were sent Liberty assertions on this session.****Explanation:**

The protocol action could not build a list of service providers that were sent Liberty assertions on this session.

**Administrator response:**

Enable a trace for detailed messages about the error.

---

**FBTLIB243E      The response does not correlate to the current request.****Explanation:**

Validation failed for a Liberty or SAML response because the InResponseTo attribute in a received Liberty response did not match the current request identifier.

**Administrator response:**

Enable a trace on both the responding and requesting machines for detailed messages about the error.

---

**FBTLIB244E      The service provider (*ServiceProvider*) does not have a configured federation with the responding identity provider (*IdentityProvider*).****Explanation:**

No configured federations include the identity provider that issued the response.

**Administrator response:**

Verify that configuration files are present and have not been corrupted. If necessary, establish a partnership with the identity provider in question.

---

**FBTLIB245E      The service provider (*ServiceProvider*) making the logout request was not issued an assertion by this session in the identity provider.****Explanation:**

The identity provider session information does not indicate that this service provider has been issued an assertion. Therefore, the service provider cannot initiate a logout request.

**Administrator response:**

This error might mean that the identity provider has received an inappropriate logout message. Examine

the configuration and enable a trace to investigate which service providers can request authentication and which actually have requested authentication.

---

**FBTLIB246E      The provider (*ServiceOrIdentityProvider*) does not have a required endpoint URL configured (*EndpointURL*).****Explanation:**

A required endpoint URL was not found in the configuration for the specified provider.

**Administrator response:**

Verify that configuration files are present and have not been corrupted. If necessary, define the required endpoint URL for the provider in question.

---

**FBTLIB247E      Bad SAML status.****Explanation:**

A previous protocol action set the SAML\_STATUS Liberty attribute to a value other than Success, indicating that subsequent actions should not execute.

**Administrator response:**

Enable a trace to determine which action set the SAML\_STATUS value, and why the value is not samlp:Success.

---

**FBTLIB248E      No LogoutRequest was found for the responding service provider (*ServiceProvider*).****Explanation:**

A LogoutResponse was received from a service provider and no corresponding LogoutRequest could be found. The LogoutResponse is ignored.

**Administrator response:**

Enable a trace for detailed messages about the error.

---

**FBTLIB249E      No audience entry was found for self-service provider (*ServiceProvider*).****Explanation:**

The Liberty assertion did not contain an audience entry for the current self-provider. The assertion is ignored.

**Administrator response:**

Enable trace for detailed messages on the issuing identity provider to determine why the self-provider was not included in the assertion audience.

---

**FBTLIB250E      The protocol action caught an unexpected exception while validating a Liberty assertion.****Explanation:**

The protocol action caught an unexpected exception outside of Liberty while validating a Liberty assertion.

**Administrator response:**

Enable a trace for detailed messages about the error.

---

**FBTLIB251E      The Liberty assertion failed validation.**

---

**Explanation:**

The Liberty assertion did not pass validation checks of the ReauthenticationOnOrAfter attribute, the InResponseTo attribute, or the AudienceRestrictionCondition element.

**Administrator response:**

Enable a trace for detailed messages about the error.

---

**FBTLIB252E      Required data could not be found from configuration.**

---

**Explanation:**

A required data item was not found in the provider's configuration, so the operation cannot be performed.

**Administrator response:**

Enable a trace for detailed messages about the error, including which data item could not be found. Then verify that the provider's configuration files are not incorrect or unreadable and that they contain the proper data.

---

**FBTLIB253E      Required data could not be found in a Liberty request or response message.**

---

**Explanation:**

A required data item was not found in a Liberty request or response message, so the operation cannot be performed.

**Administrator response:**

Enable a trace for detailed messages about the error, including which data item could not be found. Note that trace might need to be enabled on the provider of the Liberty message as well to determine why the message lacks the required data.

---

**FBTLIB254E      Required data could not be found in the Liberty context.**

---

**Explanation:**

A required data item was not found in the Liberty context, so the operation cannot be performed.

**Administrator response:**

Enable a trace for detailed messages about the error, including which data item could not be found.

---

**FBTLIB255E      The issuer of the Liberty assertion (AssertionIssuer) did not match the issuer of the Liberty artifact (ArtifactIssuer).**

---

**Explanation:**

The Liberty assertion's issuer did not match the Liberty artifact's issuer. The assertion is ignored.

**Administrator response:**

Enable a trace for detailed messages about the error. Verify that the configuration maps the succinct ID in the artifact to the correct provider.

---

**FBTLIB256E      The Liberty Service implementation class (ClassName) is not valid.**

---

**Explanation:**

The Liberty Service implementation parameter is not valid.

**Administrator response:**

Update the configuration. Ensure that the implementation class is a fully qualified Java class.

---

**FBTLIB257E      The Liberty Service failed to validate the configuration.**

---

**Explanation:**

The Liberty Service failed to validate the configuration information.

**Administrator response:**

Enable a trace for detailed messages about the error.

---

**FBTLIB258E      The Liberty Service Factory failed to instantiate the service with the implementation class (ClassName).**

---

**Explanation:**

The Liberty Service Factory failed to instantiate the service implementation class.

**Administrator response:**

Enable a trace for detailed messages about the error.

---

**FBTLIB259E      No assertion or status information was found for artifact (LibertyArtifact).**

---

**Explanation:**

No information related to the specified artifact could be found.

**Administrator response:**

Verify that the artifact is specified properly and that it has been used within the allowed assertion store timeout.

---

**FBTLIB260E      The Liberty module failed to retrieve the service factory for the specified service key (Service Key).**

---

**Explanation:**

The Liberty module failed to retrieve the service factory.

**Administrator response:**

Enable trace for detailed messages about the error. Verify that the configuration has the correct entry for the service factory and retry the operation.

---

**FBTLIB261E      The Liberty module failed to retrieve a service instance using**

---

the service factory.  
(*ServiceFactory*).

**Explanation:**

The Liberty module failed to retrieve a service instance.

**Administrator response:**

Enable a trace for detailed messages about the error.

---

**FBTLIB262E**      **The succinct ID in the artifact does not correspond to a configured provider.**

**Explanation:**

No provider was mapped to the succinct ID in the artifact. The artifact is ignored.

**Administrator response:**

Enable a trace for detailed messages about the error, including which succinct ID is in the artifact. Verify that configuration has correct mappings for providers and their succinct IDs.

---

**FBTLIB263E**      **The provider referenced by the succinct ID in the Liberty artifact (*ArtifactSuucinctIDProvider*) did not match the current provider (*SelfProvider*).**

**Explanation:**

The provider mapped to the succinct ID in the Liberty artifact did not match the current identity provider. The assertion request is ignored.

**Administrator response:**

Enable a trace for detailed messages about the error. Verify that the configuration has the correct mappings for providers and their succinct IDs.

---

**FBTLIB264E**      **The protocol action caught an unexpected exception while validating a Liberty artifact.**

**Explanation:**

The protocol action caught an unexpected exception outside of Liberty while validating a Liberty artifact.

**Administrator response:**

Enable a trace for detailed messages about the error.

---

**FBTLIB265E**      **The protocol action caught an unexpected exception while building a Liberty artifact.**

**Explanation:**

The protocol action caught an unexpected exception outside of Liberty while building a Liberty artifact.

**Administrator response:**

Enable a trace for detailed messages about the error.

---

**FBTLIB266E**      **The Liberty module caught an unexpected exception while serializing an object.**

**Explanation:**

The Liberty module caught an unexpected exception while serializing an object.

**Administrator response:**

Enable a trace for detailed messages about the error.

---

**FBTLIB267E**      **The Liberty module caught an unexpected exception while deserializing an object.**

**Explanation:**

The Liberty module caught an unexpected exception while deserializing an object.

**Administrator response:**

Enable a trace for detailed messages about the error.

---

**FBTLIB268E**      **The Liberty LogoutRequest could not be found.**

**Explanation:**

The Liberty LogoutRequest object, which is required to complete the operation, could not be found. If the operation was being performed on a service provider, the LogoutRequest should be in the Liberty context. If the operation was being performed on an identity provider, the LogoutRequest should be in the Liberty session.

**Administrator response:**

Enable a trace for detailed messages about the error.

---

**FBTLIB269E**      **The Protected Resource URL value could not be found in the Liberty Context object.**

**Explanation:**

The Protected Resource URL value, which is required to complete the operation, could not be found in the Liberty Context object.

**Administrator response:**

Verify that the point of contact at the service provider is configured properly.

---

**FBTLIB270E**      **The requested provider *provider* does not exist.**

**Explanation:**

The provider ID, which is required to initiate federation termination, could not be found.

**Administrator response:**

Verify that the provider ID is correct and that the configuration specifies that provider ID.

---

**FBTLIB271E**      **The profile specified for termination *profile* is not valid.**

**Explanation:**

The profile specified is not present or supported.

**Administrator response:**

Verify that the profile URI is correct and that the configuration specifies that provider URI.

---

**FBTLIB272E**      **The federation termination service URL specified for termination *url* is not valid.**

**Explanation:**

The URL specified is not present or supported.

**Administrator response:**

Verify that the URL is correct and that the configuration specifies that provider URL.

---

**FBTLIB273E**      **The federation termination service SOAP endpoint specified for termination *endpoint* is not valid.**

**Explanation:**

The URL specified is not present or supported.

**Administrator response:**

Verify that the URL is correct and that the configuration specifies that provider URL.

---

**FBTLIB274E**      **The federation termination service is missing a notification message.**

**Explanation:**

The notification message specified is not present or supported.

**Administrator response:**

Verify that the message is correct and that the configuration specifies the provider URL and correct notification profile.

---

**FBTLIB275E**      **The federation partner's service return URL, *endpoint* is missing or not valid.**

**Explanation:**

The termination service return URL specified is not present or supported.

**Administrator response:**

Verify that the message is correct and that the configuration specifies the provider URL and service return URL.

---

**FBTLIB276E**      **A response to an unsolicited federation termination was received.**

**Explanation:**

A request was received as a response to an unsolicited federation termination. This request will be ignored but could be due to the requestor not having cookies enabled. The configuration can override this default behavior.

**Administrator response:**

Verify that the message is correct and that the configuration specifies the provider URL and service return URL.

---

**FBTLIB277E**      **The ID service request to remove an alias for *userId* and provider *providerId* failed.**

**Explanation:**

The ID service operation was not successful.

**Administrator response:**

Validate that the identity and provider are valid and check the log for messages returned from the ID service.

---

**FBTLIB279E**      **The user's response to the consent to federate was not found in the browser query string.**

**Explanation:**

Internal Error: The Delegate protocol is unable to process the response because it could not retrieve the AuthnRequest from LibertyContext.

**System action:**

The operation will be halted.

**Administrator response:**

Enable a trace for detailed messages about the error.

---

**FBTLIB280E**      **The register name identifier could not be performed. The user *user* does not have a required name identifier configured for provider *provider*.**

**Explanation:**

For a register name identifier request to be created, it is a requirement that the user has a name identifier for the partner.

**Administrator response:**

Validate that the given user has a name identifier configured.

---

**FBTLIB281E**      **The register name identifier request failed. The provider *provider* did not provide a name identifier in the register name identifier request.**

**Explanation:**

A name identifier is required in a register name identifier request.

**Administrator response:**

Validate that the given provider is correctly formatting its register name identifier requests.

---

**FBTLIB282E**      **The register name identifier could not be performed. The provider *provider* did not provide an old name identifier in the register name identifier request.**

**Explanation:**

A old name identifier is required in a register name identifier request.

**Administrator response:**

Validate that the given provider is correctly formatting its register name identifier requests.

---

**FBTLIB283E**      **Register name identifier request failed. The provider *provider* provided the old name identifier *old identifier* but the expected one was *expected old identifier*.**

**Explanation:**

The provided old name identifier did not match the current name identifier. The register name identifier request failed.

**Administrator response:**

Validate that the given provider is correctly formatting its register name identifier requests.

---

**FBTLIB284E**      **The register name identifier could not be performed. The provider *provider* does not have the required register name identifier endpoint configured.**

**Explanation:**

The given provider does not have the required register name identifier endpoint configured.

**Administrator response:**

Validate that the given provider has a register name identifier endpoint configured.

---

**FBTLIB285E**      **The register name identifier request for *userid* could not complete because the identity service was unavailable.**

**Explanation:**

The identity service was not available to complete the register name identifier request.

**Administrator response:**

Validate that the identity service is configured into the environment and is functioning correctly.

---

**FBTLIB286E**      **The register name identifier request for *userid* could not complete because an error was encountered during the modification of the alias in the registry.**

**Explanation:**

The identity service was not able to make the alias modification in the registry.

**Administrator response:**

Check a trace log for a more specific error that will indicate what caused the problem.

---

**FBTLIB287E**      **No register name identifier response message was given.**

**Explanation:**

The partner did not respond with a register name identifier message.

**Administrator response:**

Ensure that the partner responds with correctly formatted messages.

---

**FBTLIB288E**      **No provider identifier was given in the register name identifier response.**

**Explanation:**

The provider did not respond with a provider identifier.

**Administrator response:**

Ensure that the provider responds with correctly formatted messages.

---

**FBTLIB289E**      **The provider *provider* did not include a status in the register name identifier response.**

**Explanation:**

The provider given did not include a status or a correctly formatted status in its response.

**Administrator response:**

Ensure that the provider responds with correctly formatted messages.

---

**FBTLIB290E**      **No register name identifier request found in the session.**

**Explanation:**

When the provider returns a response, the original request is needed to complete the transaction.

**Administrator response:**

Ensure that the browser has cookies enabled.

---

**FBTLIB291E**      **The protocol action caught an unexpected exception while executing a local login.**

**Explanation:**

The protocol action caught an unexpected exception outside of Liberty while executing a local login.

**Administrator response:**

Enable a trace for detailed messages about the error.

---

**FBTLIB292E**      **The name identifier provided for federation termination, *identifier*, is not valid.**

**Explanation:**

The requestor sent a name identifier that was not valid for the principal.

**Administrator response:**

Enable a trace for detailed messages about the error.

---

**FBTLIB293E**     **A federation termination notification that was not valid was received.**

**Explanation:**

An attempt to decode the federation termination notification failed either because of schema violation or a signature failure.

**Administrator response:**

Check a trace log for the message and ensure that it is correctly formatted, and validate the configured keys for the partner sending the notification.

---

**FBTLIB294E**     **The federation termination notification could not be created because '*schemaMessage*'. The federation termination has not been performed.**

**Explanation:**

An attempt to encode the federation termination notification failed either because of schema violation or a signature failure.

**Administrator response:**

Check a trace log for the message and ensure that it is correctly formatted, and validate the configured private key aliases.

---

**FBTLIB295E**     **The register name identifier provided is not valid or could not be understood, because [*reason*]. The register name identifier has not been performed.**

**Explanation:**

An attempt to encode the register name identifier failed either because of a schema violation or a signature failure.

**Administrator response:**

Check a trace log for the message and ensure that it is correctly formatted, and validate the configured private key aliases.

---

**FBTLIB296E**     **There was no register name identifier request provided. The register name identifier has not been performed.**

**Explanation:**

There was no register name identifier request provided.

**Administrator response:**

Ensure that the provider making the register name identifier request provides a request message.

---

**FBTLIB297E**     **The register name identifier message could not be created because [*schemaMessage*]. The**

**federation termination has not been performed.**

**Explanation:**

No register name identifier request was created because an error occurred.

**Administrator response:**

Check a trace log for the message and ensure that it is correctly formatted, and validate the configured private key aliases.

---

**FBTLIB300E**     **The identity service could not set the self or partner alias for user *user* and partner provider *provider*.**

**Explanation:**

The identity service encountered an error while storing alias data for the current local user.

**Administrator response:**

Validate that the identity service is configured into the environment and is functioning correctly.

---

**FBTLIB301E**     **A Liberty message was not included in the request to the SOAP endpoint.**

**Explanation:**

The message that was received by the SOAP endpoint did not include a Liberty message as a child of the SOAP body.

**Administrator response:**

Validate that the partner that is sending messages to the SOAP endpoint is sending correctly formatted Liberty requests.

---

**FBTLIB304E**     **The Delegate protocol is unable to obtain the AuthenticationURL endpoint.**

**Explanation:**

A required endpoint URL was not found in the configuration for the specified provider.

**Administrator response:**

Verify that configuration files are present and have not been corrupted. If necessary, define the required endpoint URL for the provider in question.

---

**FBTLIB305E**     **The name identifier to be used to determine the local user cannot be obtained from Liberty context.**

**Explanation:**

The name identifier that comes in the request is needed to determine the local identity of user. It might not have come in the request.

**Administrator response:**

Turn on the provider tracing to check if the incoming request had name identifiers set.

---

**FBTLIB306E**      **The protocol action caught an unexpected exception while attempting to get the user's local credentials.**

**Explanation:**

The protocol action caught an unexpected exception outside of Liberty while attempting to get the user's local credentials.

**Administrator response:**

Enable a trace for detailed messages about the error.

---

**FBTLIB307E**      **The protocol action caught an unexpected exception while executing.**

**Explanation:**

The protocol action caught an unexpected exception outside Liberty while executing.

**Administrator response:**

Enable a trace for detailed messages about the error.

---

**FBTLIB308E**      **The Liberty plug-in caught an unexpected exception when building the SOAP message.**

**Explanation:**

The Liberty plug-in caught an unexpected exception when building the SOAP message.

**System action:**

Contact your IBM support representative.

**Administrator response:**

Enable a trace for detailed messages about the error.

---

**FBTLIB309E**      **The received message failed signature verification. The message was not signed by a trusted signer or was modified after signing.**

**Explanation:**

The received message was signed but signature verification failed.

**System action:**

The request has been halted.

**Administrator response:**

Enable a trace for detailed messages and validate configuration.

---

**FBTLIB310E**      **The configured Liberty version is valid for the federation *federationId* with display name *federationName*.**

**Explanation:**

The Liberty version of the message is not supported by the Liberty runtime.

**Administrator response:**

Verify that the providers in this provider's circle of trust operate at a compatible level of the Liberty protocol.

---

**FBTLIB311E**      **The provider *provider* does not have an `AssertionConsumerServiceURL` endpoint configured with an ID of *id*.**

**Explanation:**

The configuration does not contain an `AssertionConsumerServiceURL` endpoint with the given identifier for the given provider.

**System action:**

The request has been halted.

**Administrator response:**

Ensure that the configuration is correct.

---

**FBTLIB312E**      **The user *user* has authenticated with a one-time name identifier and cannot execute a register name identifier action.**

**Explanation:**

The user was issued a one-time name identifier during authentication. Register name identifier actions can be executed only when a user has been issued federated name identifiers.

**System action:**

The request has been halted.

**Administrator response:**

No action is required.

---

**FBTLIB313E**      **The user *user* has authenticated with a one-time name identifier and cannot execute a defederation action.**

**Explanation:**

The user was issued a one-time name identifier during authentication. Federation termination actions can be executed only when a user has been issued federated name identifiers.

**System action:**

The request has been halted.

**Administrator response:**

No action is required.

---

**FBTLIB314E**      **The user was not authenticated because a pre-existing logout request was found.**

**Explanation:**

The user was not authenticated because a pre-existing logout request was detected. This can happen if a user logs in but logs out of another federated site, and the logout message arrives before the authentication credentials.

**System action:**

The request has been halted.

**Administrator response:**

The user should log in again.

**FBTLIB315E**      **No authentication request was found in the session.**

**Explanation:**

When a user authenticates, the authentication request message is stored and used to validate the corresponding response message. A response message was received, but there was not a request message, and so the unsolicited response is rejected.

**System action:**

The request has been halted.

**Administrator response:**

Enable a trace for detailed messages.

**FBTLIB316E**      **The calculated proxy count value, count, is invalid.**

**Explanation:**

The calculated proxy count value must be at least one less than the original proxy count value. A pluggable proxy service has returned an invalid value. This limitation is specified by the Liberty Architecture.

**System action:**

The request has been halted.

**Administrator response:**

Install and configure a proxy service that will return a valid proxy count value, such as the default proxy service plug-in that is delivered with the product.

**FBTLIB317E**      **The user cannot be authenticated directly or by proxy.**

**Explanation:**

The incoming authentication request forbids proxying of the request, and the identity provider cannot authenticate the user directly.

**System action:**

The request has been halted.

**Administrator response:**

The request should be retried permitting proxying, if possible. Otherwise, the request should be directed to another identity provider that is configured to authenticate users directly.

**FBTLIB318E**      **No identity provider was found in configuration.**

**Explanation:**

No identity provider was configured as a partner to this provider.

**System action:**

The request has been halted.

**Administrator response:**

Verify that configuration files are present and have not been corrupted. If necessary, define one or more identity provider partners for this provider.

**FBTLIB319E**      **The liberty version specified in the federation group configuration 'groupId', self entity 'entity' is invalid. Specify the correct values in the 'majorVersionProperty' and 'minorVersionProperty' properties. Current values MajorVersion: 'majorVersion' MinorVersion: 'minorVersion'**

**Explanation:**

An invalid liberty version is specified in the configuration.

**System action:**

The liberty module could not be initialized.

**Administrator response:**

Specify a valid liberty version in the configuration.

**FBTLIB320E**      **The federation group type specified in the configuration is not supported. Group id: 'id', Group display name: 'id', federation group type 'type'.**

**Explanation:**

The federation group defined is not a supported type.

**System action:**

The Liberty Module could not be initialized.

**Administrator response:**

Verify that configuration files are present and have not been corrupted. Specify a supported group type in the configuration.

**FBTLIB321E**      **The partnerEndpointType endpoint for partner 'id' and display name 'displayName' for federation group with ID 'id' and display name 'displayName' is invalid. Endpoint value 'displayName'.**

**Explanation:**

The specified partner endpoint is invalid.

**System action:**

The Liberty Module could not be initialized.

**Administrator response:**

Verify that configuration files are present and have not been corrupted. Specify a valid endpoint value in the configuration.

**FBTLIB322E**      **The partnerEndpointType endpoint for self 'id' and display name 'displayName' for federation group with ID 'id' and display name**



**'displayName' is invalid. Endpoint value 'displayName'.**

**Explanation:**

The specified self endpoint is invalid.

**System action:**

The Liberty Module could not be initialized.

**Administrator response:**

Verify that configuration files are present and have not been corrupted. Specify a valid endpoint value in the configuration.

---

**FBTLIB323E**     **The *partnerEndpointType* endpoint is missing from the provider 'id' and display name 'displayName' configuration for federation group with ID 'id' and display name 'displayName'.**

**Explanation:**

A required endpoint is missing from the provider's configuration.

**System action:**

The Liberty Module could not be initialized.

**Administrator response:**

Verify that configuration files are present and have not been corrupted. Specify the required endpoint in the provider's configuration.

---

**FBTLIB324E**     **The *propertyName* property is missing from the provider 'id' and display name 'displayName' configuration for federation group with ID 'id' and display name 'displayName'.**

**Explanation:**

A required property is missing from the provider's configuration.

**System action:**

The Liberty Module could not be initialized.

**Administrator response:**

Verify that configuration files are present and have not been corrupted. Specify the required property in the provider's configuration.

---

**FBTLIB325E**     **The protocol profile value '*protocolProfileValue*' for protocol type '*protocolProfile*' specified for partner 'id' and display name 'displayName' for federation group with ID 'id' and display name 'displayName' is invalid.**

**Explanation:**

The specified protocol profile value is invalid.

**System action:**

The Liberty Module could not be initialized.

**Administrator response:**

Verify that configuration files are present and have not been corrupted. Specify a valid protocol profile value in the configuration.

---

**FBTLIB326E**     **The property value '*propertyValue*' for property '*propertyName*' specified for provider 'id' and display name 'displayName' for federation group with ID 'id' and display name 'displayName' is invalid.**

**Explanation:**

The specified property value is invalid.

**System action:**

The Liberty Module could not be initialized.

**Administrator response:**

Verify that configuration files are present and have not been corrupted. Specify a valid property value in the configuration.

---

**FBTLIB327E**     **The boolean property value '*propertyValue*' for property '*propertyName*' specified for provider 'id' and display name 'displayName' for federation group with ID 'id' and display name 'displayName' is invalid. For boolean properties the permitted values are 'true' or 'false'.**

**Explanation:**

The specified boolean property value is invalid.

**System action:**

The Liberty Module could not be initialized.

**Administrator response:**

Verify that configuration files are present and have not been corrupted. Specify a valid boolean property value in the configuration.

---

**FBTLIB328E**     **The numeric property value '*propertyValue*' for property '*propertyName*' specified for provider 'id' and display name 'displayName' for federation group with ID 'id' and display name 'displayName' is invalid. The minimum value for this property is '*displayName*'.**

**Explanation:**

The specified numeric property value is invalid.

**System action:**

The Liberty Module could not be initialized.

**Administrator response:**

Verify that configuration files are present and have not been corrupted. Specify a valid numeric property value in the configuration.

---

**FBTLIB329E**     **The Identity provider succinct id value '*propertyValue*' specified under property '*propertyName*' for provider '*id*' and display name '*displayName*' for federation group with ID '*id*' and display name '*displayName*' is invalid. The identity provider succinct ID is a required property.**

**Explanation:**

The specified numeric property value is invalid.

**System action:**

The Liberty Module could not be initialized.

**Administrator response:**

Verify that configuration files are present and have not been corrupted. Specify a valid identity provider succinct ID value in the configuration.

---

**FBTLIB330E**     **The common domain service host value '*commonDomainServiceHost*' specified using property '*propertyName*' for partner '*id*' and display name '*displayName*' for federation group with ID '*id*' and display name '*displayName*' is invalid. The common domain service host must start with `http://` or `https://` and end with the common domain value '*displayName*'.**

**Explanation:**

The specified common domain service host is invalid.

**System action:**

The Liberty Module could not be initialized.

**Administrator response:**

Verify that configuration files are present and have not been corrupted. Specify a valid common domain service host in the configuration.

---

**FBTLIB331E**     **The Identity provider succinct ID value '*propertyValue*' specified under property '*propertyName*' for provider '*id*' and display name '*displayName*' for federation group with ID '*id*' and display name '*displayName*' does not match the message digest of the provider ID.**

**Explanation:**

The specified identity provider succinct ID value is invalid.

**System action:**

The Liberty Module could not be initialized.

**Administrator response:**

Verify that configuration files are present and have not been corrupted. Specify a valid identity provider succinct ID value in the configuration.

---

**FBTLIB332E**     **The proxy list is invalid.**

**Explanation:**

The proxy list used in a proxy authentication request must adhere to the Liberty specifications. A pluggable proxy service has returned an invalid proxy list.

**System action:**

The request has been halted.

**Administrator response:**

Install and configure a proxy service that will return a valid proxy list, such as the default proxy service plug-in that is delivered with the product.

---

**FBTLIB333E**     **The '*propertyValue*' property is missing from the partner with provider ID '*providerId*' configuration.**

**Explanation:**

The specified property is missing from the partner configuration.

**System action:**

The SOAP client could not be initialized.

**Administrator response:**

Verify that configuration files are present and have not been corrupted. Include the missing property in the partner configuration.

---

**FBTLIB334E**     **The authentication request contained a RequestAuthnContext element which is not supported by this identity provider.**

**Explanation:**

This version of the product does not support RequestAuthnContext elements in authentication requests. Any request containing a RequestAuthnContext cannot be processed.

**System action:**

The request has been halted.

**Administrator response:**

No action is necessary on the identity provider. If possible, configure the service provider to issue authentication requests that do not include a RequestAuthnContext element.

---

**FBTLIB335E**     **Internal Error: The delegate protocol cannot retrieve the AuthnRequest from incoming HTTP POST.**

**Explanation:**

Internal Error: The delegate protocol cannot retrieve the AuthnRequest from incoming HTTP POST.

**System action:**

Contact your IBM support representative.

**Administrator response:**

Enable a trace for detailed messages about the error.

---

**FBTLIB336E**      **Internal Error: The Delegate protocol is unable to process the request because it could not convert the liberty request to an XML string.**

**Explanation:**

Internal Error: The Delegate protocol is unable to process the request because it could not convert the liberty request to an XML string.

**System action:**

Contact your IBM support representative.

**Administrator response:**

Enable a trace for detailed messages about the error.

---

**FBTLIB337E**      **Internal Error: The Delegate protocol is unable to convert the request from an XML string to BASE64 encoded data.**

**Explanation:**

Internal Error: The Delegate protocol is unable to convert the request from an XML string to BASE64 encoded data.

**System action:**

Contact your IBM support representative.

**Administrator response:**

Enable a trace for detailed messages about the error.

---

**FBTLIB338E**      **Internal Error: The Delegate protocol is unable to convert the request from BASE64 encoded data to an XML string.**

**Explanation:**

Internal Error: The Delegate protocol is unable to convert the request from BASE64 encoded data to an XML string.

**System action:**

Contact your IBM support representative.

**Administrator response:**

Enable a trace for detailed messages about the error.

---

**FBTLIB339E**      **Internal Error: The Delegate protocol is unable to process the request because it couldn't parse the liberty request XML string.**

**Explanation:**

Internal Error: The Delegate protocol is unable to process the request because it couldn't parse the liberty request XML string.

**System action:**

Contact your IBM support representative.

**Administrator response:**

Enable a trace for detailed messages about the error.

---

**FBTLIB340E**      **The maximum amount of authentication attempts has been reached. Please verify that the Access Control Lists are specified correctly. The authenticationURL URL needs to be a protected endpoint.**

**Explanation:**

The user has exhausted the amount of attempts to authenticate.

**System action:**

Verify the point of contact configuration.

**Administrator response:**

Verify that the Access Control Lists are specified correctly.



---

## Chapter 14. Logging messages

These messages are provided by the logging component.

---

**FBTLOG001E     The logging configuration file was not found.****Explanation:**

The system could not find the file containing the logging configuration data.

**System action:**

The system will revert to default settings.

**Administrator response:**

Ensure that the configuration file exists and is in the classpath of the application.

---

**FBTLOG002W     An integer was expected.****Explanation:**

The system expected an argument of integer type.

**System action:**

The system will revert to a hardcoded value (5000).

**Administrator response:**

Ensure that the argument is the correct type.

---

**FBTLOG003W     An EventLevel was expected.****Explanation:**

The system expected one of the following: DEBUG\_MIN, DEBUG\_MID, DEBUG\_MAX.

**System action:**

The system will revert to DEBUG\_MIN.

**Administrator response:**

Ensure that the argument is valid.

---

**FBTLOG004W     An EventType was expected.****Explanation:**

The system expected one of the following: INFO\_TYPE, WARN\_TYPE, ERROR\_TYPE, ALL\_MSG\_TYPE, TRACE\_TYPE, AUDIT\_TYPE.

**System action:**

The system will revert to ALL\_MSG\_TYPE.

**Administrator response:**

Ensure that the argument is valid.

---

**FBTLOG005E     An error occurred while saving the configuration.****Explanation:**

The system could not write the configuration file.

**System action:**

The configuration will not be saved.

**Administrator response:**

Ensure that the configuration file is in the correct location and is writable.

---

**FBTLOG006E     An error occurred during the loading of the logging configuration.****Explanation:**

The system could not read from the file containing the logging configuration data.

**System action:**

The system will revert to default settings.

**Administrator response:**

Ensure that the configuration file exists and is in the classpath of the application.

---

**FBTLOG007E     The management context was not valid. The changes could not be committed during this session.****Explanation:**

The management context was invalidated probably because a commit occurred elsewhere.

**System action:**

The system will revert back to the previous settings.

**Administrator response:**

Create a new session and attempt the operation again.

---

**FBTLOG008E     An exception was received during the commit process. The changes could not be committed during this session.****Explanation:**

The management component caught an exception thrown while trying to commit the changes.

**System action:**

The system will revert back to the previous settings.

**Administrator response:**

Create a new session and attempt the operation again.

---

**FBTLOG009E     An exception was received during a getMaxMsgFileSize operation.****Explanation:**

An exception was received during the retrieveMaxMsgFileSize operation.

**System action:**

The system will revert back to the previous settings.

**Administrator response:**

Create a new session and attempt the operation again.

---

**FBTLOG010E**     **An exception was received during a retrieveMaxTraceFileSize operation.**

**Explanation:**

An exception was received during the retrieveMaxMsgFileSize operation.

**System action:**

The system will revert back to the previous settings.

**Administrator response:**

Create a new session and attempt the operation again.

---

**FBTLOG011E**     **An exception was received during a retrieveMsgType operation.**

**Explanation:**

An exception was received during the retrieveMsgType operation.

**System action:**

The system will revert back to the previous settings.

**Administrator response:**

Create a new session and attempt the operation again.

---

**FBTLOG012E**     **An exception was received during a retrieveTraceLevel operation.**

**Explanation:**

An exception was received during the retrieveTraceLevel operation.

**System action:**

The system will revert back to the previous settings.

**Administrator response:**

Create a new session and attempt the operation again.

---

**FBTLOG013E**     **Required parameters were missing.**

**Explanation:**

A required parameter was missing from the argument map.

**System action:**

The system will revert back to the previous settings.

**Administrator response:**

Create a new session and attempt the operation again.

---

**FBTLOG014E**     **An exception was received during a retrieveTracing operation.**

**Explanation:**

An exception was received during a retrieveTracing operation.

**System action:**

The system will revert back to the previous settings.

**Administrator response:**

Create a new session and attempt the operation again.

---

---

**FBTLOG015E**     **An exception was received during a retrieveAuditLevel operation.**

**Explanation:**

An exception was received during a retrieveAuditLevel operation.

**System action:**

The system will revert back to the previous settings.

**Administrator response:**

Create a new session and attempt the operation again.

---

**FBTLOG016E**     **An exception was received during a retrieveMaxAuditFileSize operation.**

**Explanation:**

An exception was received during the retrieveMaxAuditFileSize operation.

**System action:**

The system will revert back to the previous settings.

**Administrator response:**

Create a new session and attempt the operation again.

---

**FBTLOG017E**     **An exception was received during a retrieveLogHomeDir operation.**

**Explanation:**

An exception was received during the retrieveLogHomeDir operation.

**System action:**

The system will revert back to the previous settings.

**Administrator response:**

Create a new session and attempt the operation again.

---

**FBTLOG018E**     **An exception was retrieved during a retrieveProductName operation.**

**Explanation:**

An exception was received during the retrieveProductName operation.

**System action:**

The system will revert back to the previous settings.

**Administrator response:**

Create a new session and attempt the operation again.

---

**FBTLOG019E**     **An exception was received during a retrieveTivoliCommonDir operation.**

**Explanation:**

An exception was received during the retrieveTivoliCommonDir operation.

**System action:**

The system will revert back to the previous settings.

**Administrator response:**

Create a new session and attempt the operation again.

---

---

**FBTLOG020E** An exception was received during a modifyMaxMsgFileSize operation.

**Explanation:**

An exception was received during the modifyMaxMsgFileSize operation.

**System action:**

The system will revert back to the previous settings.

**Administrator response:**

Create a new session and attempt the operation again.

---

**FBTLOG021E** An exception was received during a modifyMaxTraceFileSize operation.

**Explanation:**

An exception was received during the modifyMaxTraceFileSize operation.

**System action:**

The system will revert back to the previous settings.

**Administrator response:**

Create a new session and attempt the operation again.

---

**FBTLOG022E** An exception was received during a modifyMsgType operation.

**Explanation:**

An exception was received during the modifyMsgType operation.

**System action:**

The system will revert back to the previous settings.

**Administrator response:**

Create a new session and attempt the operation again.

---

**FBTLOG023E** An exception was received during a modifyTraceLevel operation.

**Explanation:**

An exception was received during the modifyTraceLevel operation.

**System action:**

The system will revert back to the previous settings.

**Administrator response:**

Create a new session and attempt the operation again.

---

**FBTLOG024E** An exception was received during a modifyTracing operation.

**Explanation:**

An exception was received during the modifyTracing operation.

**System action:**

The system will revert back to the previous settings.

**Administrator response:**

Create a new session and attempt the operation again.

---

---

**FBTLOG025E** An exception was received during a modifyAuditLevel operation.

**Explanation:**

An exception was received during the modifyAuditLevel operation.

**System action:**

The system will revert back to the previous settings.

**Administrator response:**

Create a new session and attempt the operation again.

---

**FBTLOG026E** An exception was received during a modifyMaxAuditFileSize operation.

**Explanation:**

An exception was received during the modifyMaxAuditFileSize operation.

**System action:**

The system will revert back to the previous settings.

**Administrator response:**

Create a new session and attempt the operation again.

---

**FBTLOG027E** An exception was received during a modifyLogHomeDir operation.

**Explanation:**

An exception was received during the modifyLogHomeDir operation.

**System action:**

The system will revert back to the previous settings.

**Administrator response:**

Create a new session and attempt the operation again.

---

**FBTLOG028E** An exception was received during a modifyProductName operation.

**Explanation:**

An exception was received during the modifyProductName operation.

**System action:**

The system will revert back to the previous settings.

**Administrator response:**

Create a new session and attempt the operation again.

---

**FBTLOG029E** An exception was received during a modifyTivoliCommonDir operation.

**Explanation:**

An exception was received during the modifyTivoliCommonDir operation.

**System action:**

The system will revert back to the previous settings.

**Administrator response:**

Create a new session and attempt the operation again.

---

---

**FBTLOG030E**     **An exception was received during a retrieveComponentList operation.**

**Explanation:**

An exception was received during the retrieveComponentList operation.

**System action:**

The system will revert back to the previous settings.

**Administrator response:**

Create a new session and attempt the operation again.

---

**FBTLOG037E**     **The component identifier is null.**

**Explanation:**

The component identifier specified in a request to initialize logging is null.

**System action:**

The logging initialization request is ignored.

**Administrator response:**

This is an internal programming error. Report this problem and the invocation stack dump found in SystemErr.log to your IBM service representative.

---

**FBTLOG038E**     **Invalid class name provided for constructing a logger: *parameter***

**Explanation:**

The class name provided for constructing a logger should be a full package-qualified class name beginning with com.tivoli.am.fim.

**System action:**

The logger has not been created.

**Administrator response:**

This is an internal programming error. Report this problem and the invocation stack dump found in SystemErr.log to your IBM service representative.



---

## Chapter 15. Multi-Factor Authentication messages

These messages are provided by the Mobile Multi-Factor Authentication component.

---

**FBTMFA001E**     **A required parameter *parameter name* is missing or invalid.**

**Explanation:**

The current request is not valid.

**System action:**

The request is rejected.

**Administrator response:**

Ensure that the JSON parameter value is present and valid.

---

**FBTMFA002E**     **The authenticator [*authenticator*] was not found.**

**Explanation:**

An attempt was made to retrieve or modify authenticator information and the authenticator was not found.

**System action:**

The request is rejected.

**Administrator response:**

Verify that the authenticator exists.

---

**FBTMFA003E**     **The authentication method [*authenticator*] was not found.**

**Explanation:**

An attempt was made to retrieve or modify authentication method information and the authentication method was not found.

**System action:**

The request is rejected.

**Administrator response:**

Verify that the authentication method exists.

---

**FBTMFA004E**     **There was no authenticator found for the given access token.**

**Explanation:**

An attempt was made to retrieve or modify authenticator information and no authenticator was found.

**System action:**

The request is rejected.

**Administrator response:**

Verify that the authenticator exists.

---

**FBTMFA005E**     **The retrieval of the resource failed.**

**Explanation:**

During the retrieval operation an internal server error occurred.

**System action:**

See the exception in the logs for the cause.

**Administrator response:**

Ensure that the resource and action requested are valid.

---

**FBTMFA006E**     **The delete of the resource failed.**

**Explanation:**

During the delete operation an internal server error occurred.

**System action:**

See the exception in the logs for the cause.

**Administrator response:**

Ensure that the resource and action requested are valid.

---

**FBTMFA007E**     **The update of the resource failed.**

**Explanation:**

During the update operation an internal server error occurred.

**System action:**

See the exception in the logs for the cause.

**Administrator response:**

Ensure that the resource and action requested are valid.

---

**FBTMFA008E**     **The creation of the resource failed.**

**Explanation:**

During the creation operation an internal server error occurred.

**System action:**

See the exception in the logs for the cause.

**Administrator response:**

Ensure that the resource and action requested are valid.

---

**FBTMFA009E**     **The signature validation failed.**

**Explanation:**

The server encountered an error while attempting to validate a signature.

**System action:**

See the exception in the logs for the cause.

**Administrator response:**

Ensure that the resource and action requested are valid.

---

**FBTMFA010E**    **The request failed because the request body contains improperly structured JSON.**

**Explanation:**

The request could not be processed because the request body contains malformed or improperly structured JSON.

**System action:**

See the exception in the logs for the cause.

**Administrator response:**

Ensure that the request body contains the appropriately structured JSON for the requested action.

---

**FBTMFA011E**    **The authenticator was not found.**

**Explanation:**

An attempt was made to retrieve or modify authenticator information and the authenticator was not found.

**System action:**

The request is rejected.

**Administrator response:**

Verify that the authenticator exists.

---

**FBTMFA012E**    **The authentication method was not found.**

**Explanation:**

An attempt was made to retrieve or modify authentication method information and the authentication method was not found.

**System action:**

The request is rejected.

**Administrator response:**

Verify that the authentication method exists.

---

**FBTMFA013E**    **An authentication method of type *type* already exists.**

**Explanation:**

An attempt was made to add an authentication method but a method with that type already exists.

**System action:**

The request is rejected.

**Administrator response:**

Ensure that the resource and action requested are valid.

---

**FBTMFA014E**    **No push notification API credential registration exists for mobile app identifier *appId* and platform *platform*.**

**Explanation:**

An attempt was made to read push notification service credentials that do not exist.

**System action:**

The request is rejected and no mobile push notification can be sent.

**Administrator response:**

Ensure that the push notification API credentials have been configured for the mobile application.

---

**FBTMFA015E**    **A database error occurred trying to read push notification service credential data for mobile app identifier *appId* and platform *platform*.**

**Explanation:**

A database error occurred trying to read push notification service credential data.

**System action:**

The request is rejected.

**Administrator response:**

Ensure that the push notification API credentials have been configured for the mobile application and that the database is available.

---

**FBTMFA016E**    **An attempt has been made to create a *platform* notification service client object with null configuration data.**

**Explanation:**

A push notification service client requires configuration data.

**System action:**

The request is rejected.

**Administrator response:**

Ensure that the push notification API credentials have been configured for the mobile application and that the database is available.

---

**FBTMFA017E**    **The *platform* push notification service data attribute *attribute* is missing or is not valid.**

**Explanation:**

A push notification service client requires configuration data.

**System action:**

The request is rejected.

**Administrator response:**

Ensure that the push notification API credentials have been configured for the mobile application and that the database is available.

---

**FBTMFA018E**    **An attempt has been made to send a mobile push notification with an invalid notification object.**

**Explanation:**

A push notification object must not be null.

**System action:**

The request is rejected.

**Administrator response:**

Ensure the notification has been correctly created.

---

**FBTMFA019E     The mobile push notification does not contain a valid target device object.**

**Explanation:**

The target device data object identifies the mobile device to be notified and must not be null.

**System action:**

The request is rejected.

**Administrator response:**

Ensure the notification has been correctly created and that mobile device registrations are correct.

---

**FBTMFA020E     The mobile push notification does not contain a valid payload.**

**Explanation:**

The notification payload must not be null.

**System action:**

The request is rejected.

**Administrator response:**

Ensure the notification has been correctly created.

---

**FBTMFA021E     The mobile push notification target device data attribute *attribute* is missing or is not valid.**

**Explanation:**

A push notification requires a correctly identified target device.

**System action:**

The request is rejected.

**Administrator response:**

Ensure that the mobile device registrations are valid.

---

**FBTMFA022E     The mobile push notification payload attribute *attribute* is missing or is not valid.**

**Explanation:**

A push notification requires a correctly formatted payload.

**System action:**

The request is rejected.

**Administrator response:**

Ensure that the mobile push notification payload is valid.

---

**FBTMFA023E     The mobile push notification with identifier *attribute* does not match response identifier *attribute*.**

**Explanation:**

The push notification and response identifier do not match.

**System action:**

The request is rejected.

**Administrator response:**

Enable additional diagnostic trace.

---

**FBTMFA024E     An internal error has occurred while performing the requested operation: *internalMsg*.**

**Explanation:**

An internal error occurred while performing an action for MMFA. The error message and previous log message indicate the cause.

**System action:**

The request is rejected.

**Administrator response:**

Enable additional diagnostic trace.

---

**FBTMFA025E     A push notification was requested but an authenticator to receive the notification has not been selected. Please select a registered authenticator.**

**Explanation:**

A push notification can only be sent to a registered authenticator that has been selected to receive the notification.

**System action:**

The request is rejected.

**Administrator response:**

Enable additional diagnostic trace.

---

**FBTMFA026E     The authenticator *deviceId*: *description* has not registered a valid push notification service token.**

**Explanation:**

A push notification can only be sent to a registered authenticator that has been selected to receive the notification.

**System action:**

The request is rejected.

**Administrator response:**

Reregister the authenticator.

---

**FBTMFA027E     The authenticator *deviceId*: *description* has not registered a valid mobile application identifier.**

**Explanation:**

A push notification can only be sent to a registered authenticator that has been selected to receive the notification and has registered its application identifier.

**System action:**

The request is rejected.

**Administrator response:**

Reregister the authenticator.

---

**FBTMFA028E**    **The authenticator *deviceId*:  
description has not registered a  
valid or supported device type:  
type .**

**Explanation:**

A push notification can only be sent to a registered authenticator that has been selected to receive the notification and has registered its device type.

**System action:**

The request is rejected.

**Administrator response:**

Reregister the authenticator.

---

**FBTMFA029E**    **An error occurred while preparing  
to send a notification to device  
deviceId: description : error.**

**Explanation:**

An error occurred during preparation for push notification. See the error message for details.

**System action:**

The request is rejected.

**Administrator response:**

Enable additional diagnostic trace.

---

**FBTMFA030E**    **The push notification API  
credential registration for for  
mobile app identifier *appId* and  
platform *platform* does not include  
a supported provider type:  
*provType*.**

**Explanation:**

The provider type must be set to a supported type. Currently supported provider types are 'apple', 'firebase'.

**System action:**

The request is rejected and no mobile push notification can be sent.

**Administrator response:**

Ensure that the push notification API credentials have been configured correctly for the mobile application.

---

**FBTMFA031E**    **An attempt to send a push  
notification to mobile device ID  
deviceId deviceDesc has failed with  
the following error message: *msg*.**

**Explanation:**

A call to the push notification provider API has failed.

**System action:**

The request is rejected and no mobile push notification can be sent.

**Administrator response:**

Ensure that the push notification API credentials have been configured correctly for the mobile application.

---

**FBTMFA032E**    **An attempt to send a push  
notification to mobile device ID  
deviceId with application ID *appId*  
has failed because the HTTP  
response is null. This can be the  
result of invalid configuration of  
push notification service providers  
or network connectivity problems.**

**Explanation:**

A call to the push notification provider API has failed.

**System action:**

The request is rejected and no mobile push notification can be sent.

**Administrator response:**

Ensure that the push notification API credentials have been configured correctly for the mobile application and network connectivity exists to the push notification service provider.

---

**FBTMUA000E**    **Internal Error. Contact the System  
Administrator.**

**Explanation:**

An internal error occurred.

**System action:**

The application encountered an error, process has been halted.

**Administrator response:**

Check the log file for more information about the cause of the problem.

---

**FBTMUA100E**    **The authentication method type  
for the mobile user approval  
mechanism is missing or not valid.**

**Explanation:**

The mobile user approval mechanism requires an authentication method type to retrieve registered methods.

**System action:**

None.

**Administrator response:**

None.

---

**FBTMUA101E**    **No [*type*] authentication methods  
have been registered or enabled  
on the authenticator.**

**Explanation:**

An attempt was made to authenticate via the mobile user approval authentication mechanism and no

registered or enabled authentication methods were found.

**System action:**

None.

**Administrator response:**

None.

---

**FBTMUA102E**    **The mobile user approval authentication mechanism failed to decode the signed challenge.**

**Explanation:**

The signed challenge must be represented in Base64 format.

**System action:**

None.

**Administrator response:**

None.

---

**FBTMUA103E**    **The mobile user approval authentication mechanism failed to validate the submitted signed challenge.**

**Explanation:**

The server challenge must be signed by the user's private key associated with one of the registered key handles.

**System action:**

None.

**Administrator response:**

None.

---

**FBTMUA104E**    **No authenticator has been registered or enabled for the given access token.**

**Explanation:**

An attempt was made to authenticate via the mobile user approval authentication mechanism and no registered or enabled authenticator was found.

**System action:**

None.

**Administrator response:**

None.

---

**FBTMUA105E**    **The pending transaction expired before verification was completed.**

**Explanation:**

An attempt was made to authenticate via the mobile user approval authentication mechanism but the pending transaction expired.

**System action:**

None.

**Administrator response:**

None.

---

**FBTSAR100E**    **The mechanism property *property* is invalid.**

**Explanation:**

The mechanism configuration isn't valid.

**System action:**

The mechanism is not properly configured, process has been halted.

**Administrator response:**

Check the value of the incorrectly set property.

---

**FBTSAR101E**    **User session invalid. Attribute *property* doesn't exist.**

**Explanation:**

The mechanism configuration isn't valid.

**System action:**

The session is not valid, process has been halted.

**Administrator response:**

Check the user credential to ensure the correct attribute exists.

---

**FBTSAR102E**    **The SMTP connection had the error: *property*.**

**Explanation:**

The SMTP configuration isn't valid.

**System action:**

The SMTP server connection is not properly configured, process has been halted.

**Administrator response:**

Check the value of the incorrectly set SMTP connection.

---

**FBTU2F012E**    **The authentication validation failed.**

**Explanation:**

The server encountered an error while attempting to validate an authentication.

**System action:**

See the exception in the logs for the cause.

**Administrator response:**

Ensure that the resource and action requested are valid.

---

**FBTRBA455E**    **The account locked status could not be retrieved for user [user].**

**Explanation:**

The user account locked status could not be retrieved.

**System action:**

The user account locked status was not retrieved.

**Administrator response:**

No action necessary.

---

**FBTRBA456E**    **The user account locked status could not be updated for user [user].**

**Explanation:**  
The user account locked status could not be updated.

**System action:**  
The user account locked status was not updated.

**Administrator response:**  
No action necessary.

---

**FBTU2F001E**    **A required parameter *parameter name* is missing or invalid.**

**Explanation:**  
The current request is not valid.

**System action:**  
The request is rejected.

**Administrator response:**  
Ensure that the JSON parameter value is present and valid.

---

**FBTU2F002E**    **The token [token] was not found.**

**Explanation:**  
An attempt was made to retrieve or modify token information and the token was not found.

**System action:**  
The request is rejected.

**Administrator response:**  
Verify that the token exists.

---

**FBTU2F003E**    **The retrieval of the resource failed.**

**Explanation:**  
During the retrieval operation an internal server error occurred.

**System action:**  
See the exception in the logs for the cause.

**Administrator response:**  
Ensure that the resource and action requested are valid.

---

**FBTU2F004E**    **The delete of the resource failed.**

**Explanation:**  
During the delete operation an internal server error occurred.

**System action:**  
See the exception in the logs for the cause.

**Administrator response:**  
Ensure that the resource and action requested are valid.

---

**FBTU2F005E**    **The update of the resource failed.**

**Explanation:**

During the update operation an internal server error occurred.

**System action:**  
See the exception in the logs for the cause.

**Administrator response:**  
Ensure that the resource and action requested are valid.

---

**FBTU2F006E**    **The creation of the resource failed.**

**Explanation:**  
During the creation operation an internal server error occurred.

**System action:**  
See the exception in the logs for the cause.

**Administrator response:**  
Ensure that the resource and action requested are valid.

---

**FBTU2F007E**    **The signature validation failed.**

**Explanation:**  
The server encountered an error while attempting to validate a signature.

**System action:**  
See the exception in the logs for the cause.

**Administrator response:**  
Ensure that the resource and action requested are valid.

---

**FBTU2F008E**    **The registration validation failed.**

**Explanation:**  
The server encountered an error while attempting to validate a registration.

**System action:**  
See the exception in the logs for the cause.

**Administrator response:**  
Ensure that the resource and action requested are valid.

---

**FBTU2F009E**    **The request failed because the request body contains improperly structured JSON.**

**Explanation:**  
The request could not be processed because the request body contains malformed or improperly structured JSON.

**System action:**  
See the exception in the logs for the cause.

**Administrator response:**  
Ensure that the request body contains the appropriately structured JSON for the requested action.

---

**FBTU2F010E      The attestation certificate validation failed.**

---

**Explanation:**

The server encountered an error while attempting to validate an attestation certificate.

**System action:**

See the exception in the logs for the cause.

**Administrator response:**

Ensure that the resource and action requested are valid.

---

**FBTU2F011E      An internal error has occurred while performing the requested operation: *internalMsg*.**

---

**Explanation:**

An internal error occurred while performing an action for U2F. The error message and previous log message indicate the cause.

**System action:**

The request is rejected.

**Administrator response:**

Enable additional diagnostic trace.

---

**FBTOAU256E      Pending. The user code is not yet verified.**

---

**Explanation:**

The user code has not yet been approved by a user. Visit the verification URI to verify the user code.

**System action:**

The request is not processed.

**Administrator response:**

Verify the user code and retry.

---

**SCIIS0020E      The LDAP connection has not been defined. (0x370d8014)**

---

**Explanation:**

A request was made with an invalid SCIM configuration. An LDAP connection is required.

**Administrator response:**

Check to ensure that an LDAP connection has been defined in the SCIM configuration.

---

**SCIIS0021E      There are no LDAP server connections defined. (0x370d8015)**

---

**Explanation:**

A request was made with an invalid SCIM configuration. A server connection is required.

**Administrator response:**

Check to ensure that an LDAP server connection has been defined.

---

---

**SCIIS0022E      The configured server connection contains no LDAP servers. (0x370d8016)**

---

**Explanation:**

A request was made with an invalid SCIM configuration. An LDAP server is required in the server connection.

**Administrator response:**

Check to ensure that an LDAP server has been defined in the server connections.

---

**SCIIS0023E      The configured LDAP connection was not found in the server connection list. (0x370d8017)**

---

**Explanation:**

A request was made with an invalid SCIM configuration. The configured LDAP connection is not a valid server connection.

**Administrator response:**

Check to ensure that the LDAP connection defined in the SCIM configuration is valid.

---

**SCIIS0024E      The server referenced by the specified LDAP connection could not be contacted. (0x370d8018)**

---

**Explanation:**

The LDAP server referenced by the SCIM configuration is not available.

**Administrator response:**

Check to ensure that the LDAP server defined in the SCIM configuration is available.

---

**FBTCID001E      User not found.**

---

**Explanation:**

The user was not found

**System action:**

See the logs for the cause.

**Administrator response:**

Ensure that the user exists in IBM Security Verify.

---

**FBTCID002E      Retrieving authentication methods failed.**

---

**Explanation:**

An attempt was made to retrieve authentication methods but the request failed.

**System action:**

See the logs for the cause.

**Administrator response:**

Verify connection to IBM Security Verify.

---

**FBTCID003E      Registration failed.**

---

**Explanation:**

An attempt was made to perform registration but the request failed.

**System action:**

See the logs for the cause.

**Administrator response:**

Ensure that the request and action requested are valid.

---

**FBTCID004E Registration failed:**

**Explanation:**

An attempt was made to perform registration but the request failed.

**System action:**

See the logs for the cause.

**Administrator response:**

Ensure that the request and action requested are valid.

---

**FBTCID005E No OTP delivery detail provided.**

**Explanation:**

An attempt was made to perform a request but the OTP delivery detail was missing.

**System action:**

See the logs for the cause.

**Administrator response:**

Ensure that the request and action requested are valid.

---

**FBTCID006E No type provided.**

**Explanation:**

An attempt was made to perform a request but the type was missing.

**System action:**

See the logs for the cause.

**Administrator response:**

Ensure that the request and action requested are valid.

---

**FBTCID007E Validation failed.**

**Explanation:**

An attempt was made to perform validation but the request failed.

**System action:**

See the logs for the cause.

**Administrator response:**

Ensure that the request and action requested are valid.

---

**FBTCID008E Validation failed:**

**Explanation:**

An attempt was made to perform validation but the request failed.

**System action:**

See the logs for the cause.

**Administrator response:**

Ensure that the request and action requested are valid.

---

**FBTCID009E No OTP provided.**

**Explanation:**

An attempt was made to perform a request but the OTP was missing.

**System action:**

See the logs for the cause.

**Administrator response:**

Ensure that the request and action requested are valid.

---

**FBTCID010E No ID provided.**

**Explanation:**

An attempt was made to perform a request but the ID was missing.

**System action:**

See the logs for the cause.

**Administrator response:**

Ensure that the request and action requested are valid.

---

**FBTCID011E No validation ID provided.**

**Explanation:**

An attempt was made to perform a request but the validation ID was missing.

**System action:**

See the logs for the cause.

**Administrator response:**

Ensure that the request and action requested are valid.

---

**FBTCID012E No verification ID provided.**

**Explanation:**

An attempt was made to perform a request but the verification ID was missing.

**System action:**

See the logs for the cause.

**Administrator response:**

Ensure that the request and action requested are valid.

---

**FBTCID013E Update failed.**

**Explanation:**

An attempt was made to perform an update but the request failed.

**System action:**

See the logs for the cause.

**Administrator response:**

Ensure that the request and action requested are valid.

---

**FBTCID014E Update failed:**

**Explanation:**

An attempt was made to perform an update but the request failed.

**System action:**

See the logs for the cause.



**Administrator response:**

Ensure that the request and action requested are valid.

---

**FBTCID015E      Removal failed.****Explanation:**

An attempt was made to perform removal but the request failed.

**System action:**

See the logs for the cause.

**Administrator response:**

Ensure that the request and action requested are valid.

---

**FBTCID016E      Removal failed:****Explanation:**

An attempt was made to perform removal but the request failed.

**System action:**

See the logs for the cause.

**Administrator response:**

Ensure that the request and action requested are valid.

---

**FBTCID017E      Verification failed.****Explanation:**

An attempt was made to perform verification but the request failed.

**System action:**

See the logs for the cause.

**Administrator response:**

Ensure that the request and action requested are valid.

---

**FBTCID018E      Verification failed:****Explanation:**

An attempt was made to perform verification but the request failed.

**System action:**

See the logs for the cause.

**Administrator response:**

Ensure that the request and action requested are valid.

---

**FBTCID019E      Could not create transacton.****Explanation:**

An attempt was made to create a transaction but the request failed.

**System action:**

See the logs for the cause.

**Administrator response:**

Ensure that the request and action requested are valid.

---

**FBTCID020E      Could not create verification.****Explanation:**

An attempt was made to create a verification but the request failed.

**System action:**

See the logs for the cause.

---

**Administrator response:**

Ensure that the request and action requested are valid.

---

**FBTCID021E      Could not create validation.****Explanation:**

An attempt was made to create a validation but the request failed.

**System action:**

See the logs for the cause.

---

**Administrator response:**

Ensure that the request and action requested are valid.

---

**FBTCID022E      Login failed. You have used an invalid user name or password.****Explanation:**

An attempt was made to login but the request failed.

**System action:**

See the logs for the cause.

---

**Administrator response:**

Ensure that the request and action requested are valid.

---

**FBTCID023E      The action provided was invalid for this mechanism.****Explanation:**

An attempt was made with an action that was not valid.

**System action:**

See the logs for the cause.

---

**Administrator response:**

Ensure that the request and action requested are valid.

---

**FBTKQA114E      *incorrect incorrect attempt(s) have been made. You have no attempts remaining. Please contact administrator to unlock your account.*****Explanation:**

There are no more remaining attempts and account has been locked indefinitely.

**System action:**

The request has been halted.

---

**Administrator response:**

Contact an administrator to unlock the account.

---

**FBTMUA106E      The authenticator attempting to complete the transaction does not match the selected authenticator.****Explanation:**

An attempt was made to authenticate via the mobile user approval authentication mechanism with an

authenticator which is different to the authenticator previously selected.

**System action:**

None.

**Administrator response:**

None.

---

**FBTOAU254E      The presented URI to be registered is not valid.**

**Explanation:**

Present a correctly formatted URI, ensure it includes a scheme.

**System action:**

The request is rejected.

**Administrator response:**

Correctly form the request.

---

**FBTOAU255E      The client registration request failed. Check the log for details.**

**Explanation:**

Check the format of the request and connectivity to the database. Check that the clientId was not already registered.

**System action:**

The request is rejected.

**Administrator response:**

Correctly form the request.

---

## Chapter 16. OAuth 2.0 messages

These messages are provided by the OAuth 2.0 component.

---

**FBTOAU201E**    **The response type is not supported.**

**Explanation:**

The response\_type parameter received in the request has an unsupported value.

**System action:**

The request is rejected.

**Administrator response:**

Ensure that the response\_type parameter is one of the following: - code - token - a valid extension response type

---

**FBTOAU202E**    **The required parameter: [name] was not found in the request.**

**Explanation:**

A required parameter for this request type was not found in the received request

**System action:**

The request is rejected.

**Administrator response:**

Ensure that the request contains all of the required parameters.

---

**FBTOAU203E**    **The client identifier could not be found.**

**Explanation:**

The client identifier in the request does not match any registered client.

**System action:**

The request is rejected.

**Administrator response:**

Ensure that the client is valid and is registered correctly.

---

**FBTOAU204E**    **An invalid client assertion or client secret was provided for the client identifier.**

**Explanation:**

The client secret in the request does not match the secret registered for this client.

**System action:**

The request is rejected.

**Administrator response:**

Ensure that the client secret is valid for this client.

---

**FBTOAU205E**    **The preferred client provider class: [preferred\_provider] could**

**not be loaded, falling back on the default client provider class: [default\_provider].**

**Explanation:**

The preferred client provider class could not be found.

**System action:**

The default client provider class is used.

**Administrator response:**

Check that the preferred client provider class is present.

---

**FBTOAU207E**    **The browser request could not be converted into an STSUU because: [message].**

**Explanation:**

The process of converting an HTTP request to an STSUU failed.

**System action:**

The request is rejected.

**Administrator response:**

Ensure that the request has been properly constructed.

---

**FBTOAU209E**    **The token request with applies to: [applies\_to] and issuer: [issuer] failed.**

**Explanation:**

The token exchange failed.

**System action:**

The request is rejected.

**Administrator response:**

Ensure that your OAuth 2.0 trust chains have been correctly configured.

---

**FBTOAU210E**    **The redirection URI provided in the request is either invalid, or does not meet matching criteria against the registered redirection URI.**

**Explanation:**

An invalid redirection URI was provided.

**System action:**

The request is rejected.

**Administrator response:**

Ensure that you have provided the correct redirection URI.

---

**FBTOAU211E**    **The [type] received of type [sub\_type] does not exist.**

**Explanation:**

An invalid grant/token was provided.

**System action:**

The request is rejected.

**Administrator response:**

Check that the grant/token being provided is valid.

---

**FBTOAU214E**    **The [type] received of type [sub\_type] does not belong to the client attempting to use it.**

**Explanation:**

An invalid grant/token was provided.

**System action:**

The request is rejected.

**Administrator response:**

Check that the grant/token being provided is valid.

---

**FBTOAU215E**    **The grant type is not supported.**

**Explanation:**

The grant\_type parameter received in the request has an unsupported value.

**System action:**

The request is rejected.

**Administrator response:**

Ensure that the grant\_type parameter is one of the following: - authorization\_code - refresh\_token - a valid extension grant type

---

**FBTOAU216E**    **The runtime could not load the OAuth 2.0 extension module with ID: [moduleID] for the extension point: [extension] . Instead the default module will be loaded with ID: [defaultID].**

**Explanation:**

The configuration specifies a module ID which could not be loaded by the runtime plugin manager.

**System action:**

A default module will be loaded instead.

**Administrator response:**

Validate that the plugin containing the specified module is deployed to the runtime.

---

**FBTOAU217E**    **You are not authorized to access this protected resource.**

**Explanation:**

This resource can only be access by an authorized user.

**System action:**

The request is rejected.

**Administrator response:**

Ensure that the authorization endpoint has been properly configured and secured.

---

**FBTOAU218E**    **The user denied consent to the protected resource.**

**Explanation:**

The user denied authorization to the OAuth 2.0 client.

**System action:**

Inform the client of the decision.

**Administrator response:**

None.

---

**FBTOAU219E**    **The scope requested in the access token request exceeds the scope granted by the resource owner.**

**Explanation:**

The client has requested an access token with greater scope than that granted.

**System action:**

The request is rejected.

**Administrator response:**

Ensure the client is not requesting too great a scope in it's token request.

---

**FBTOAU220E**    **The authenticated client id: [username] does not match the client id in the request body.**

**Explanation:**

The client's authenticated username does not match the client id it provided in the request body.

**System action:**

The request is rejected.

**Administrator response:**

Ensure that the authenticated username matches the client id.

---

**FBTOAU222E**    **The client's registered redirection URI is not a valid absolute URI.**

**Explanation:**

The client's configured redirection URI is invalid.

**System action:**

The request is rejected.

**Administrator response:**

Ensure that your client is configured correctly.

---

**FBTOAU223E**    **The received redirection URI does not match the redirection URI that this grant was issued to.**

**Explanation:**

The redirection URI in the request is no the same as the redirection URI used in the request for the authorization grant.

**System action:**

The request is rejected.

**Administrator response:**

Ensure the same redirection URI is used when requesting an authorization grant and using an authorization grant.

---

**FBTOAU224E     The runtime cannot load the OAuth 2.0 trusted clients manager module with ID: [moduleID]. The default module with ID: [defaultModuleID] loads instead.**

**Explanation:**

The runtime plug-in manager cannot load the module ID specified during configuration.

**System action:**

A default trusted clients manager module loads instead.

**Administrator response:**

Validate that the module ID configured for the OAuth trusted clients manager and plug-in which contains the specified module are deployed to the runtime.

---

**FBTOAU225E     The authorization delegate received a consent page form verifier that was not valid compared to the verifier in the user's session.**

**Explanation:**

The consent page form verifier sent to the authorization delegate was not valid compared to the verifier contained in the user's session.

**System action:**

The browser displays an error page and the operation stops.

**Administrator response:**

Ensure that the consent page form verifier parameter submitted matches that set by the initial authorization delegate request.

---

**FBTOAU226E     The authorization delegate received consent form data that contained OAuth 2.0 parameters.**

**Explanation:**

The consent page form returned one or more OAuth 2.0 parameters such as client\_id, redirect\_uri, response\_type or state.

**System action:**

The browser displays an error page and the operation stops.

**Administrator response:**

Ensure that the consent page form does not contain OAuth 2.0 parameters such as client\_id, redirect\_uri, response\_type or state.

---

**FBTOAU227E     Multiple values of the OAuth 2.0 protocol parameter: [request\_parameter] were found in the request.**

**Explanation:**

OAuth 2.0 protocol parameters may not occur more than once in the request.

**System action:**

The request is rejected.

**Administrator response:**

Make sure that OAuth 2.0 request parameters do not occur more than once in the request.

---

**FBTOAU228E     The request included multiple client credentials.**

**Explanation:**

OAuth 2.0 protocol requests may not include multiple client credentials, for example client credentials in both the BA header and the request body.

**System action:**

The request is rejected.

**Administrator response:**

Make sure that OAuth 2.0 request did not include client credentials in more than one place, for example, in the BA header and the request body.

---

**FBTOAU229E     Confidential clients accessing the token endpoint must authenticate using their registered credentials.**

**Explanation:**

A confidential client attempted to access the token endpoint without authenticating.

**System action:**

The request is rejected.

**Administrator response:**

Ensure any confidential clients accessing the token endpoint present their client credentials.

---

**FBTOAU230E     The client credentials flow is restricted to confidential clients.**

**Explanation:**

A public client attempted to use the client credentials grant type, this grant type is restricted to confidential clients.

**System action:**

The request is rejected.

**Administrator response:**

Ensure public clients are not attempting to use the client credentials grant type.

---

**FBTOAU231E     The token endpoint is not configured to allow public client access.**

**Explanation:**

A public client attempted to access a token endpoint that has been configured to only allow confidential clients.

**System action:**

The request is rejected.

**Administrator response:**

If you wish to allow public clients to access the token endpoint, it must be configured on the federation page in the TFIM management console.

---

**FBTOAU232E    The client MUST use the HTTP POST method when making access token requests.**

**Explanation:**

A client attempted to make an access token request without using the HTTP POST method.

**System action:**

The request is rejected.

**Administrator response:**

Ensure that all requests to the OAuth 2.0 token endpoint use the HTTP POST method.

---

**FBTOAU233E    Maximum number of access token per user per client was reached**

**Explanation:**

There is limit on the number of access token distributed per user per client. You can set the limit in the API Protection definition.

**System action:**

The request is rejected.

**Administrator response:**

Increase the access token per user per client limit in the API Protection definition of the client.

---

**FBTOAU234E    Submitted PIN is wrong.**

**Explanation:**

PIN policy is enabled for the refresh token. PIN received in the request does not match.

**System action:**

The request is rejected.

**Administrator response:**

Prompt the user to enter the correct password.

---

**FBTOAU235E    The provided PIN does not match the PIN length setting in API Protection definition.**

**Explanation:**

The PIN length is different from the PIN length setting in API Protection definition.

**System action:**

The request is rejected.

**Administrator response:**

Submit a PIN with the correct length.

---

**FBTOAU236E    A PIN must be provided to protect the refresh token.**

**Explanation:**

PIN policy is enabled in the API Protection definition, but a PIN was not provided.

**System action:**

The request is rejected.

**Administrator response:**

Submit a PIN in the request.

---

**FBTOAU237E    The provided PIN contains invalid characters.**

**Explanation:**

A PIN should only contain numbers.

**System action:**

The request is rejected.

**Administrator response:**

Submit a PIN containing only numbers.

---

**FBTOAU238E    The API Protection definition is not attached to the requested resource.**

**Explanation:**

The API Protection definition should be attached to the resource.

**System action:**

The request is rejected.

**Administrator response:**

Attach the API Protection definition to the resource.

---

**FBTOAU239E    An invalid token was provided for the client: [username].**

**Explanation:**

The token in the request was not valid for this client.

**System action:**

The request is rejected.

**Administrator response:**

Ensure that the token is valid for this client.

---

**FBTOAU240E    The client MUST use the HTTP POST OR GET method when making requests to this endpoint.**

**Explanation:**

A client attempted to make an endpoint without using the HTTP POST or GET method.

**System action:**

The request is rejected.

**Administrator response:**

Ensure that all requests to the OAuth 2.0 endpoint use the HTTP POST or GET method.

---

**FBTOAU241E    An error was encountered building a JWT: *jwt\_error***

---

**Explanation:**

The call to the STS returned an error.

**System action:**

The browser displays an error page and the operation stops.

**Administrator response:**

Ensure that JWT configuration for this OAuth definition is correct.

---

**FBTOAU242E    The required parameter: *[name]* was invalid or not found in the STSUU when building a JWT.**

---

**Explanation:**

A required parameter for this request type was not found in the STSUU when building a JWT.

**System action:**

The request is rejected.

**Administrator response:**

Ensure that the request contains all of the required parameters.

---

**FBTOAU243E    Prompt parameter value none cannot be combined with other value.**

---

**Explanation:**

Prompt parameter must not contain none with any other value.

**System action:**

The request is rejected.

**Administrator response:**

Ensure that the request prompt parameter none is not combined with any other value.

---

**FBTOAU244E    An invalid prompt value was provided.**

---

**Explanation:**

The prompt parameter value is not valid.

**System action:**

The request is rejected.

**Administrator response:**

Ensure that the request prompt parameter value is either none, login or consent.

---

**FBTOAU245E    Login is required.**

---

**Explanation:**

The request cannot be processed further without authentication.

**System action:**

The request is rejected.

**Administrator response:**

This is expected behavior when prompt value is none and user is not authenticated.

---

**FBTOAU246E    Consent is required.**

---

**Explanation:**

The request cannot be processed further without user consent.

**System action:**

The request is rejected.

**Administrator response:**

Check on the request prompt parameter value and Trusted Client behavior setting.

---

**FBTOAU247E    Unable to determine which redirection URI to use at runtime.**

---

**Explanation:**

The request does not specify redirection URI and there are more than one registered redirection URI to choose from.

**System action:**

The request is rejected.

**Administrator response:**

Provide redirection URI to avoid this confusion.

---

**FBTOAU248E    Scope openid is required for id\_token to be generated.**

---

**Explanation:**

The client has requested for id\_token to be generated without openid scope specified.

**System action:**

The request is rejected.

**Administrator response:**

Specify the openid scope in the request.

---

**FBTOAU249E    Not an OIDC Provider.**

---

**Explanation:**

The client has requested an OIDC request against OAuth Provider.

**System action:**

The request is rejected.

**Administrator response:**

Please configure and enable OIDC configuration.

---

**FBTOAU250E    Response Type parameter value none cannot be combined with other value.**

---

**Explanation:**

Response Type parameter must not contain none with any other value.

**System action:**

The request is rejected.

**Administrator response:**

Ensure that the request response\_type parameter none is not combined with any other value.

---

**FBTOAU251E**     **The code\_challenge\_method is not valid, supported values include: goodValues.**

**Explanation:**

The code\_challenge\_method presented is not supported by this Authorization Server.

**System action:**

The request is rejected.

**Administrator response:**

Ensure a valid code\_challenge\_method is presented

---

**FBTOAU252E**     **PKCE validation failed. The code\_challenge [badValue] did not match the computed value: [goodValue].**

**Explanation:**

The code\_challenge and code\_verifier did not match.

**System action:**

The request is rejected.

**Administrator response:**

Ensure a valid code\_challenge and code\_verifier are used

---

**FBTOAU253E**     **The client assertion is not valid, exception.**

**Explanation:**

The value of the assertion is not valid.

**System action:**

The operation stops.

**Administrator response:**

Ensure that the parameter values in the request message has the correct type and format.

---

**FBTOIC001E**     **The request does not contain [name] parameter.**

**Explanation:**

This problem happens because the request does not contain consentData parameter.

**System action:**

The request is not processed.

**Administrator response:**

Ensure that the OpenID Connect template page consent\_redirect.html sends consentData parameter.

---

**FBTOIC002E**     **The request does not contain valid [name] request parameter.**

**Explanation:**

This problem happens because the request does not contain valid consentData parameter.

**System action:**

The request is not processed.

**Administrator response:**

Ensure that the OpenID Connect template page consent\_redirect.html sends consentData parameter without any modification.

---

**FBTOIC101E**     **The client ID [name] that you provide is not valid.**

**Explanation:**

Ensure that you supply a valid client ID.

**System action:**

The request is not processed.

**Administrator response:**

None.

---

**FBTOIC102E**     **The target URL targetURL is not whitelisted.**

**Explanation:**

The target URL received by the system is rejected because it is not whitelisted.

**System action:**

The flow is stopped.

**Administrator response:**

Check if the target URL should be whitelisted.

---

**FBTOIC103E**     **The relying party specified does not exist.**

**Explanation:**

The request received by the system is rejected because the relying party was not found.

**System action:**

The flow is stopped.

**Administrator response:**

Check the partner name in the kickoff url.

---

**FBTOIC104E**     **The parameter parameterName is unset or null.**

**Explanation:**

The request received by the system is rejected because the value of the parameter is invalid.

**System action:**

The flow is stopped.

**Administrator response:**

Check that the advanced mapping rule isn't unsetting the value.

---

**FBTOIC105E**     **The required parameter parameterName is missing from the request.**

**Explanation:**

The request received by the system is rejected because the required parameter is missing or null.

**System action:**



The flow is stopped.

**Administrator response:**

Check that the OpenID Connect Provider formatted the redirect correctly.

---

**FBTOIC106E Invalid state.**

**Explanation:**

The state parameter received did not match the expected value.

**System action:**

The flow is stopped.

**Administrator response:**

Check the value that was returned from the OP was correct.

---

**FBTOIC107E The token request with applies to: [applies\_to] and issuer: [issuer] failed. Reason: [reason]**

**Explanation:**

The token exchange failed.

**System action:**

The request is rejected.

**Administrator response:**

Check that the trust chains are correctly configured

---

**FBTOIC108E The parameter [parameter] was duplicated in the Bearer token.**

**Explanation:**

The parameter occurred more than once in the bearer token in the response from the OP

**System action:**

The request is rejected.

**Administrator response:**

Check the response from the OP.

---

**FBTOIC109E The parameter [parameter] was duplicated in the request.**

**Explanation:**

The parameter occurred more than once in the request

**System action:**

The request is rejected.

**Administrator response:**

Check the request.

---

**FBTOIC110E The OpenID provider returned the following error code: [error\_code]. Description: [error\_description]. Error Uri: [error\_uri] Op Endpoint: [endpoint]**

**Explanation:**

The an error occurred at the OP

**System action:**

The authentication is halted.

**Administrator response:**

Check the error at the OP.

---

**FBTOIC111E The redirect from the OpenID Connect Provider did not contain the required parameters [parameter], for the response\_type:[response\_type]**

**Explanation:**

The redirect didn't contain some expected parameters in the redirect

**System action:**

The authentication is halted.

**Administrator response:**

Check the redirect from the OP.

---

**FBTOIC112E The parameter in the metadata [parameter] is not supported by this Relying Party.**

**Explanation:**

The metadata did not contain a parameter suitable for this RP

**System action:**

The authentication is halted.

**Administrator response:**

Check the metadata and change the RP configuration to suit.

---

**FBTOIC113E The JSON response from the endpoint was not properly formatted.**

**Explanation:**

The response was not valid JSON

**System action:**

The authentication is halted.

**Administrator response:**

Check the response.

---

**FBTOIC114E An error occurred while invoking the advanced mapping rule.**

**Explanation:**

The rule encountered a runtime exception

**System action:**

The authentication is halted.

**Administrator response:**

Check the rule content and stacktrace.

---

**FBTOIC115E The mapping rule identified by id [rule\_id] was not found.**

**Explanation:**

The mapping rule wasn't found.

**System action:**

The authentication is halted.

**Administrator response:**

Check the federation and partner configuration and that the rule exists.

---

**FBTOIC116E** There was an error contacting the [endpoint]. The HTTP Status was: [http\_code]. The JSON error code was: [error\_code], with the description [error\_description]

**Explanation:**

There was an error contacting the OP, or the OP returned an error.

**System action:**

The authentication is halted.

**Administrator response:**

Check connectivity to the OP and that the request was valid.

---

**FBTOIC117E** The claim [name] with the value [value] is invalid.

**Explanation:**

The JWT was not considered valid for the purposes of an OpenID Connect Authentication.

**System action:**

The authentication is halted.

**Administrator response:**

Check the trace for an exact reason why the claim was rejected.

---

**FBTOIC118E** There was an error retrieving the metadata from the OpenID connect provider

**Explanation:**

An error occurred making the HTTP request to the OpenID connect provider.

**System action:**

The process has been halted.

**Administrator response:**

Check the log file for more information about the cause of the problem.

---

**DPWAD1061E** Failed to connect to the server: %s. (0x38983425)

**Explanation:**

An attempt to contact a server failed. The server is required to be able to correctly service the Web request.

**Administrator response:**

Ensure that the configuration for the server is correct and that the server is available. Check the log file for additional errors.

---

**DPWAD1062E** Failed to connect to a required server. (0x38983426)

**Explanation:**

An attempt to contact a server failed. The server is required to be able to correctly service the Web request.

**Administrator response:**

Ensure that the configuration for the server is correct and that the server is available. Check the log file for additional errors.

---

**DPWAD1063E** An invalid URL has been specified: %s (0x38983427)

**Explanation:**

A URL has been supplied which does not conform to the standard URL specification (http[s]://<host>[:<port>]).

**Administrator response:**

Correct the URL, ensuring that it is of the correct format.

---

**DPWAD1064E** An invalid HTTP status code, %d, was received in response to a request sent to %s. (0x38983428)

**Explanation:**

A request was sent to a URL, and the status code received in the response was not the expected status code.

**Administrator response:**

Ensure that the URL is correct and is responding with the correct data.

---

**DPWAD1065E** An unexpected content type, %s, was received in response to a request sent to %s. (0x38983429)

**Explanation:**

A request was sent to a URL, and the response content received was unexpected.

**Administrator response:**

Ensure that the URL is correct and is responding with the correct data.

---

**DPWAD1066E** An error occurred while parsing the JSON data: %s. (0x3898342a)

**Explanation:**

The JSON data which has been supplied is not correctly formatted.

**Administrator response:**

Ensure that the JSON data which is being supplied is correctly formatted.

---

**DPWAD1067E** The element, %s, was not found in the JSON data. (0x3898342b)

**Explanation:**

The JSON data which has been supplied is missing a required piece of data.

**Administrator response:**

Ensure that the JSON data which is being supplied is correct.

---

**DPWAD1068E**    **The element, %s, was found in the JSON data but is not of the correct type. (0x3898342c)**

**Explanation:**

The JSON data which has been supplied contains a required piece of data, but it is of an incorrect type.

**Administrator response:**

Ensure that the JSON data which is being supplied is correct.

---

**DPWAD1069E**    **A matching key for '%s' was not found. (0x3898342d)**

**Explanation:**

A search was made for a key which does not exist.

**Administrator response:**

Ensure that the correct key has been specified.

---

**DPWAD1071E**    **An error was returned from the OIDC OP. (0x3898342f)**

**Explanation:**

An error was returned from the OIDC OP during an authentication operation.

**Administrator response:**

Ensure that the configuration for the OIDC OP server is correct and that the OIDC OP server is available. Check the log file for additional errors.

---

**DPWAD1072E**    **An OIDC authentication request was received for an unknown issuer: %s. (0x38983430)**

**Explanation:**

A request was received which contained an unknown issuer identifier.

**Administrator response:**

Ensure that the OIDC configuration is correct. Check the log file for additional errors.

---

**DPWAD1073E**    **An OIDC authentication request was received for an unknown issuer. (0x38983431)**

**Explanation:**

A request was received which contained an unknown issuer identifier.

**Administrator response:**

Ensure that the OIDC configuration is correct. Check the log file for additional errors.

---

**DPWAD1074E**    **The OIDC RP authentication flow failed due to some missing data: %s (0x38983432)**

**Explanation:**

An OIDC RP flow failed because some required data is missing.

**Administrator response:**

Ensure that the OIDC configuration is correct. Check the log file for additional errors.

---

**DPWAD1075E**    **The authentication failed because the server has not yet been fully initialized. (0x38983433)**

**Explanation:**

An OIDC RP authentication flow because the OP is still to provide some required information.

**Administrator response:**

Ensure that the OIDC configuration is correct. Check the log file for additional errors.

---

**DPWAD1076E**    **The authentication failed because invalid authentication data was received. (0x38983434)**

**Explanation:**

An OIDC RP authentication flow because an invalid request was received.

**Administrator response:**

Ensure that the OIDC configuration is correct. Check the log file for additional errors.

---

**DPWAD1077E**    **The OIDC RP authentication flow failed due to invalid data being received for '%s'. '%s' is expected, but '%s' was received. (0x38983435)**

**Explanation:**

An OIDC RP flow failed because some provided data was invalid.

**Administrator response:**

Ensure that the OIDC configuration is correct. Check the log file for additional errors.

---

**DPWAD1078E**    **The OIDC RP authentication flow failed due to a missing header in the ID token. (0x38983436)**

**Explanation:**

An OIDC RP flow failed because the ID token was missing a header.

**Administrator response:**

Ensure that the OIDC configuration is correct. Check the log file for additional errors.

---

**DPWAD1079E**    **The OIDC RP authentication flow failed due to a missing field in the ID token: %s. (0x38983437)**

**Explanation:**

An OIDC RP flow failed a field was missing from the ID token header.

**Administrator response:**

Ensure that the OIDC configuration is correct. Check the log file for additional errors.

---

**DPWAD1080E**    **The OIDC RP authentication flow failed as the supplied token was not successfully validated. (0x38983438)**

**Explanation:**

An OIDC RP flow failed because the ID token failed the verification check.

**Administrator response:**

Ensure that the OIDC configuration is correct. Check the log file for additional errors.

---

## Chapter 17. One-time password messages

These messages are provided by the one-time password component.

---

**FBTOTP000E      Internal Error. Contact the System Administrator.**

---

**Explanation:**

An internal error occurred.

**System action:**

The one-time password manager encountered an error, process has been halted.

**Administrator response:**

Check the log file for more information about the cause of the problem.

---

**FBTOTP100E      The plugin *pluginName* is missing the required parameter *parameter***

---

**Explanation:**

A required plugin is missing from the plugin configuration.

**System action:**

The one-time password plugin initialization encountered an error, process has been halted.

**Administrator response:**

Provide the required parameter in the plugin configuration.

---

**FBTOTP101E      The value [*value*] of the plugin parameter *parameter* is not valid.**

---

**Explanation:**

Some of the values in the plugin configuration are not valid.

**System action:**

The one-time password plugin initialization encountered an error, process has been halted.

**Administrator response:**

Fix the parameter value in the plugin configuration.

---

**FBTOTP200E      The one-time password provider for type *type* is not found.**

---

**Explanation:**

The one-time password provider for the specified type is not found.

**System action:**

Process has been halted.

**Administrator response:**

Check the log file for more information about the cause of the problem.

---

**FBTOTP201E      The one-time password delivery for delivery type *type* is not found.**

---

**Explanation:**

The one-time password delivery for the specified delivery type is not found.

**System action:**

Process has been halted.

**Administrator response:**

Check the log file for more information about the cause of the problem.

---

**FBTOTP202E      One-time password manager not initialized.**

---

**Explanation:**

An internal error occurred.

**System action:**

The one-time password manager encountered an error, process has been halted.

**Administrator response:**

Check the log file for more information about the cause of the problem.

---

**FBTOTP300E      The required input parameter *param* is not found in the STSUU.**

---

**Explanation:**

A required input is missing from the input parameter.

**System action:**

Process has been halted.

**Administrator response:**

Provide the required parameter in the incoming STSUU.

---

**FBTOTP301E      Cannot obtain one-time password delivery option.**

---

**Explanation:**

There was an error in obtaining the one-time password delivery option.

**System action:**

The request has been halted.

**Administrator response:**

Examine the log to determine the cause of the failure.

---

**FBTOTP302E      The one-time password cannot be generated.**

---

**Explanation:**

There was an error in generating the one-time password.

**System action:**

The request has been halted.

**Administrator response:**

Examine the log to determine the cause of the failure.

---

**FBTOTP303E      The one-time password cannot be delivered to *deliveryAttribute*.**

**Explanation:**

There was an error in delivering the one-time password.

**System action:**

The request has been halted.

**Administrator response:**

Examine the log to determine the cause of the failure.

---

**FBTOTP304E      The submitted one-time password is not valid.**

**Explanation:**

The entered one-time password is not valid.

**System action:**

The request has been halted.

**Administrator response:**

Correct the one-time password and resubmit the form.

---

**FBTOTP305E      The required service handle *handleName* was not provided to the STS module.**

**Explanation:**

The required service handle was not available.

**System action:**

The STS request processing has been halted.

**Administrator response:**

This error is a significant internal error. Check the logs for error messages indicating why the required service was not properly created.

---

**FBTOTP306E      An error occurred during the construction of the contents of a message.**

**Explanation:**

The messaging component failed to build a message to send to the user.

**System action:**

The one-time password operation could not be completed.

**Administrator response:**

The one-time password application could not send a message due to a problem constructing the message contents. If details are required, enable trace logging and examine the nested exception.

---

**FBTOTP307E      An internal error occurred. Contact the System Administrator.**

**Explanation:**

An internal error occurred.

**System action:**

The one-time password application encountered an error, process has been halted.

**Administrator response:**

Check the log file for more information about the cause of the problem.

---

**FBTOTP308E      The page contents might be missing the required information such as *[requiredInfo]* that is used to process an e-mail message request.**

**Explanation:**

The one-time password email delivery module requires certain information to process the request. The required information is missing.

**System action:**

The request has been halted.

**Administrator response:**

Examine the logs to determine the cause of the problem.

---

**FBTOTP309E      The page contents might be missing the required information such as *[requiredInfo]* that is used to process an SMS message request.**

**Explanation:**

The one-time password SMS delivery module requires certain information to process the request. The required information is missing.

**System action:**

The request has been halted.

**Administrator response:**

Examine the logs to determine the cause of the problem.

---

**FBTOTP310E      The one-time password that you submitted is not valid. Please submit a valid one-time password.**

**Explanation:**

You must use a valid one-time password.

**System action:**

The one-time password is rejected.

**Administrator response:**

None.

---

**FBTOTP311E      The one-time password is submitted after the one-time password has expired. Please generate another one-time password, and submit it before it expires.**

**Explanation:**

One-time passwords are only valid for a certain amount of time. Ensure that you submit the one-time password before it expires.

**System action:**

The one-time password is rejected.

**Administrator response:**

None.

---

**FBTOTP312E**     **The one-time password cannot be delivered to the email address: *toEmail*. Verify that the email address is correct.**

**Explanation:**

There was an error in delivering the one-time password to the specified email address.

**System action:**

The request has been halted.

**Administrator response:**

Examine the log to determine the cause of the failure.

---

**FBTOTP313E**     **The one-time password authenticate callback could not invoke the trust service to perform token exchange for operation id [*operation id*].**

**Explanation:**

The one-time password authenticate callback could not invoke the trust service to perform the one-time password operation.

**System action:**

The request has been halted.

**Administrator response:**

Examine the logs to determine the cause of the problem.

---

**FBTOTP314E**     **The one-time password authenticate callback could not retrieve the one-time password delivery options.**

**Explanation:**

The one-time password authenticate callback could not to retrieve the one-time password delivery options.

**System action:**

The request has been halted.

**Administrator response:**

Examine the logs to determine the cause of the problem.

---

**FBTOTP315E**     **The one-time password cannot be generated or delivered.**

**Explanation:**

There was an error in generating and delivering the one-time password.

**System action:**

The request has been halted.

**Administrator response:**

Examine the log to determine the cause of the failure.

---

**FBTOTP316E**     **The request received by the one-time password authentication callback was sent using a transport that is not valid.**

**Explanation:**

The request received by the one-time password authentication callback was sent using a transport that is not valid. The request was sent using the SOAP binding.

**System action:**

The one-time password request processing stopped.

**Administrator response:**

Examine the logs to determine the cause of the problem. Ensure that the request is being sent using the appropriate binding.

---

**FBTOTP317E**     **The submitted one-time password could not be validated.**

**Explanation:**

The one-time password module could not validate the submitted one-time password value.

**System action:**

The request has been halted.

**Administrator response:**

Examine the log to determine the cause of the failure.

---

**FBTOTP318E**     **Unable to send the message to [*phoneNumber*] with username [*username*] because the SMS gateway provider returned a response HTTP status code [*statusCode*] which does not match the value that is configured in the response file for the parameter SuccessHTTPReturnCode: [*successCode*].**

**Explanation:**

The response HTTP status code returned by the SMS gateway provider does not match the value that is configured in the response file for the parameter SuccessHTTPReturnCode.

**System action:**

The request has been halted.

**Administrator response:**

Check the log file for more information about the cause of the problem.

---

**FBTOTP319E**     **Unable to send the message to [*phoneNumber*] with username [*username*] because the SMS**

gateway provider returned an HTTP response body: *[responseBody]* which does not match the Java regular-expression pattern that is configured in the response file for the parameter `SuccessHTTPResponseBodyRegexPattern`: *regexPattern*

**Explanation:**

The HTTP response body returned by the SMS gateway provider does not match the Java regular-expression pattern that is configured in the response file for the parameter `SuccessHTTPResponseBodyRegexPattern`.

**System action:**

The request has been halted.

**Administrator response:**

Check the log file for more information about the cause of the problem.

---

**FBTOTP320E**      **The list of methods for generating, delivering, and verifying one-time password returned from `OTPGetDeliveryMethods` mapping rule is invalid.**

**Explanation:**

`OTPGetDeliveryMethods` mapping rule must return at least one method for generating, delivering, and verifying one-time password.

**System action:**

The request has been halted.

**Administrator response:**

Ensure that `OTPGetDeliveryMethods` mapping rule returns a valid list of methods for generating, delivering, and verifying one-time password.

---

**FBTOTP321E**      **The submitted ID of the method for generating, delivering, and verifying one-time password is invalid.**

**Explanation:**

The submitted ID must refer to one of the methods for generating, delivering, and verifying one-time password returned by `OTPGetDeliveryMethods` mapping rule.

**System action:**

The request has been halted.

**Administrator response:**

None.

---

**FBTOTP322E**      **The one-time password based authentication failed. The user is not authenticated or the authentication level in the credential is not equal or higher to**

**the supported authentication level *[authentication level]*.**

**Explanation:**

The authentication process failed to generate a credential that supports the configured authentication level.

**System action:**

The one-time password application encountered an error, process has been halted.

**Administrator response:**

Check the log file for more information about the cause of the problem.

---

**FBTOTP323E**      **The value *[action]* received on the one-time password action query string parameter is not valid.**

**Explanation:**

The value submitted using the action query string parameter is not valid.

**System action:**

The one-time password application encountered an error, process has been halted.

**Administrator response:**

None.

---

**FBTOTP324E**      **The value *[action]* received on the one-time password action query string parameter is not allowed when the previous step was *[previousPhase]*.**

**Explanation:**

The authentication process failed because an invalid action value was specified.

**System action:**

The one-time password application encountered an error, process has been halted.

**Administrator response:**

None.

---

**FBTOTP325E**      **The method for generating, delivering, and verifying one-time password was not found in the session.**

**Explanation:**

The method for generating, delivering, and verifying one-time password needs to be available in the session.

**System action:**

The request has been halted.

**Administrator response:**

None.

---

**FBTOTP326E**      **The submitted CSRF token is invalid.**



**Explanation:**

The submitted CSRF token must match the last generated CSRF token.

**System action:**

The request has been halted.

**Administrator response:**

None.

**FBTOTP328E**    **The configured parameter [parameterName] with value [value] is outside of the range [lowRange - highRange]**

**Explanation:**

The parameter is outside of the expected range.

**System action:**

The configuration is invalid. The one-time passwords cannot be verified.

**Administrator response:**

Update the configuration so that the configuration parameter is in a valid range.

**FBTOTP329E**    **The configured parameter [parameterName] with value [value] is below the minimum value of [lowRange]**

**Explanation:**

The parameter is below the minimum accepted value.

**System action:**

The configuration is invalid. The one-time passwords cannot be verified.

**Administrator response:**

Update the configuration so that the configuration parameter is at least the minimum value.

**FBTOTP330E**    **Unable to locate the HMAC secret key**

**Explanation:**

The user's secret key for one-time password generation cannot be located.

**System action:**

Unable to verify

**Administrator response:**

Ensure that the secret key is being provided to the user through the STSUU

**FBTOTP331E**    **The specified algorithm [parameterName] is not supported on this system**

**Explanation:**

The algorithm chosen to generate the OTPs is not supported on this system. It is possible that the algorithm was not named correctly, or a newer version of Java is required.

**System action:**

The algorithm specified is not supported, so OTPs cannot be verified.

**Administrator response:**

Check the configuration to make sure the algorithm is specified correctly. It is possible that the algorithm is supported in a later version of Java than the one currently installed.

**FBTOTP332E**    **The one time use enforcement store [parameterName] could not be loaded or was not found.**

**Explanation:**

The one time use enforcement store implementing the OTPReplayStore interface was not found.

**System action:**

Due to the configuration error, OTPs will not be generated or verified.

**Administrator response:**

Check that the one time use enforcement store is available to be loaded. Also check that it implements the OTPReplayStore interface.

**FBTOTP333E**    **The one time use enforcement store [parameterName] implemented OTPStore, but not OTPReplayStore.**

**Explanation:**

The one time use enforcement store must implement the OTPReplayStore interface.

**System action:**

Due to the configuration error, OTPs will not be generated or verified.

**Administrator response:**

Specify a store that implements the OTPReplayStore interface.

**FBTOTP334E**    **The one time password provider failed to store the counter that corresponds to the user [username].**

**Explanation:**

The one time password provider failed to store the counter value that corresponds to the user.

**System action:**

The request to authenticate the user using the one time password will fail.

**Administrator response:**

Validate the one time password provider configuration .

**FBTOTP335E**    **The submitted PIN did not satisfy all requirements.**

**Explanation:**

The submitted PIN did not meet all of the requirements of the RSA Manager.

**System action:**

The request to authenticate the user using the one time password and attempt to change the PIN will fail.

**Administrator response:**

None.

---

**FBTOTP336E**     **The ID obtained from the obligation URI for the method for generating, delivering, and verifying one-time password is invalid.**

**Explanation:**

The ID obtained from the obligation URI must refer to one of the methods for generating, delivering, and verifying one-time password returned by OTPGetDeliveryMethods mapping rule.

**System action:**

The request has been halted.

**Administrator response:**

None.

---

**FBTOTP337E**     **The submitted one time password is invalid. *incorrect incorrect***

**attempt(s) have been made. You have *remaining* attempts remaining.**

**Explanation:**

The entered one-time password is not valid.

**System action:**

The request has been halted.

**Administrator response:**

Correct the one-time password and resubmit the form.

---

**FBTOTP338E**     ***incorrect incorrect attempt(s) have been made. You have no attempts remaining. Please try again in *time* seconds.***

**Explanation:**

There are no more remaining attempts.

**System action:**

The request has been halted.

**Administrator response:**

Wait until the attempts have expired before trying again.

---

# Chapter 18. Policy messages

These messages are provided by the policy component.



---

## Chapter 19. Reporting messages

These messages are provided by the report component.

---

**FBTRPT001E      Check that all required report parameters are set correctly.**

---

**Explanation:**

This error occurs when a required report parameter is missing or has been set incorrectly in a report design file.

**System action:**

System cannot execute reporting functionality.

**Administrator response:**

Check report parameter settings in report design file.

---

**FBTRPT002E      The Report engine cannot be started.**

---

**Explanation:**

This error occurs due to problems in the reports configuration.

**System action:**

System cannot execute reporting functionality.

**Administrator response:**

Check that the reports configuration has been defined properly.

---

**FBTRPT003E      Detected invalid or nonexistent directory for report designs.**

---

**Explanation:**

This error occurs when the report designs directory for the reports configuration is invalid or does not exist.

**System action:**

System cannot execute reporting functionality.

**Administrator response:**

Check that the report designs directory has been specified correctly in the reports configuration.

---

**FBTRPT004E      Detected invalid or nonexistent directory for report archives.**

---

**Explanation:**

This error occurs when the report archives directory for the reports configuration is invalid or does not exist.

**System action:**

System cannot execute reporting functionality.

**Administrator response:**

Check that the report archives directory has been specified correctly in the reports configuration.

---

**FBTRPT005E      Could not find report design.**

---

**Explanation:**

This error occurs when a report design cannot be found in the report designs directory.

**System action:**

System cannot execute reporting functionality.

**Administrator response:**

Check that the appropriate report design is located in the report designs directory as defined in the reports configuration.

---

**FBTRPT006E      Could not find archived report.**

---

**Explanation:**

This error occurs when an archived report cannot be found in the report archives directory.

**System action:**

System cannot execute reporting functionality.

**Administrator response:**

Check that the appropriate archived report is located in the report archives directory as defined in the reports configuration.

---

**FBTRPT007E      Could not create archive report directory for render type.**

---

**Explanation:**

This error occurs when a invalid or unsupported render type has been specified.

**System action:**

System cannot execute reporting functionality.

**Administrator response:**

Specify pdf or html as a render type.

---

**FBTRPT008E      An error has occurred while running report.**

---

**Explanation:**

This error occurs when an unexpected error has occurred while running a report.

**System action:**

System cannot execute reporting functionality.

**Administrator response:**

Check the system logs for error details.

---

**FBTRPT009E      Detected invalid report file name.**

---

**Explanation:**

This error occurs when the required naming convention for report design files is not followed.

**System action:**

System cannot execute reporting functionality.

**Administrator response:**

Check that report design file is named properly.

---

**FBTRPT010E      Detected invalid parameter with no selection choices.****Explanation:**

There was a problem retrieving selection choices for a list box, check box, or radio button parameter.

**System action:**

System cannot execute reporting functionality.

**Administrator response:**

Check that the list box, check box, or radio button parameter has been defined correctly in the report design.

---

**FBTRPT011E      Detected unsupported or invalid parameter. Parameter must be a scalar type.****Explanation:**

This error occurs when a parameter is not a scalar parameter.

**System action:**

System cannot execute reporting functionality.

**Administrator response:**

Check that the parameter has been defined as a scalar type in the report design. Only scalar parameters are supported in this release. Check the TFIM documentation for details on defining report parameters.

---

## Chapter 20. SCIM messages

These messages are from the SCIM component.

---

**SCIIS0001E**      **The resource '{0}' was not found. (0x370d8001)**

**Explanation:**

A request was made for a resource which is not known to the system.

**Administrator response:**

Check to ensure that the resource which has been specified is correct.

---

**SCIIS0002E**      **The JSON data element '{0}' is missing from the request. (0x370d8002)**

**Explanation:**

The JSON data which was supplied with the request is missing some required data elements.

**Administrator response:**

Ensure that the correct JSON data is supplied with the request.

---

**SCIIS0003E**      **The JSON data element '{0}' is invalid. (0x370d8003)**

**Explanation:**

The JSON data which was supplied with the request contains invalid data.

**Administrator response:**

Ensure that the correct JSON data is supplied with the request.

---

**SCIIS0004E**      **The path '{0}', included in the request, is not valid. (0x370d8004)**

**Explanation:**

The path supplied with the request is invalid.

**Administrator response:**

Ensure that the correct path is specified for the request.

---

**SCIIS0005E**      **The schema, '{0}', is not a known or supported schema. (0x370d8005)**

**Explanation:**

The JSON data which was supplied with the request contains the name of a schema which is not known.

**Administrator response:**

Ensure that the correct JSON data is supplied with the request.

---

**SCIIS0006E**      **The resource '{0}' already exists. (0x370d8006)**

**Explanation:**

A request was made for a resource which already exists.

**Administrator response:**

Check to ensure that the resource which has been specified is correct.

---

**SCIIS0007E**      **The field '{0}' cannot be updated. (0x370d8007)**

**Explanation:**

The JSON data which was supplied with the request contains data which cannot be updated.

**Administrator response:**

Ensure that the correct JSON data is supplied with the request.

---

**SCIIS0008E**      **An internal error occurred. (0x370d8008)**

**Explanation:**

An unexpected internal error occurred.

**Administrator response:**

Check the logs.

---

**SCIIS0009E**      **An unknown attribute, '{0}', has been specified. (0x370d8009)**

**Explanation:**

The request contains an attribute name which is not known to the system.

**Administrator response:**

Ensure that only known attributes are included in the request.

---

**SCIIS0010E**      **An invalid attribute, '{0}', has been specified. (0x370d800a)**

**Explanation:**

The request contains an attribute name which is not valid in the context of the request.

**Administrator response:**

Ensure that only valid attributes are included in the request.

---

**SCIIS0011E**      **The path '{0}', included in the request, did not match known data. (0x370d800b)**

**Explanation:**

The path supplied with the request did not match any known data.

**Administrator response:**

Ensure that the correct path is specified for the request.

---

**SCIIS0012E**      **The filtering capability for the '{0}' schema has not been implemented. (0x370d800c)**

**Explanation:**

A request which contains a filter string has been sent to the application, but the corresponding schema for the request does not support filtering.

**Administrator response:**

Ensure that only supported requests are sent to the application.

---

**SCIIS0013E**      **The filter operation '{0}' for the '{1}' schema is not supported. (0x370d800d)**

**Explanation:**

A request which contains a filter string has been sent to the application, but the filter operation specified in the string is not supported.

**Administrator response:**

Ensure that only supported requests are sent to the application.

---

**SCIIS0014E**      **The filter attribute '{0}' for the '{1}' schema is not supported. (0x370d800e)**

**Explanation:**

A request which contains a filter string has been sent to the application, but the filter attribute specified in the string is not supported in the context of the request.

**Administrator response:**

Ensure that only supported requests are sent to the application.

---

**SCIIS0015E**      **The field '{0}' cannot be removed. (0x370d800f)**

**Explanation:**

The JSON data which was supplied with the request contains data which cannot be removed.

**Administrator response:**

Ensure that the correct JSON data is supplied with the request.

---

**SCIIS0016E**      **The path '{0}', included in the request, is not valid. A filter is required to reference multi-valued attributes. (0x370d8010)**

**Explanation:**

The path supplied with the request is invalid.

**Administrator response:**

Ensure that a filter is specified in the request.

---

**SCIIS0017E**      **The attribute '{0}', included in the request, is not valid. The attribute structure was invalid or did not conform to the request schema. (0x370d8011)**

**Explanation:**

The JSON data which was supplied with the request did not conform to the request schema.

**Administrator response:**

Ensure that the correct JSON data is supplied with the request.

---

**SCIIS0018E**      **The SCIM integration with Verify Access has not been enabled. (0x370d8012)**

**Explanation:**

A SCIM request was received which contained data which is specific to the Verify Access schema. The Verify Access integration point is currently disabled and so the SCIM application is unable to process the request.

**Administrator response:**

Check the data associated with the Web Service request and ensure that no data for the Verify Access schema is being supplied.

---

**SCIIS0019E**      **Multiple entries were found for the resource '{0}'. (0x370d8013)**

**Explanation:**

A request was made for resource which has multiple entries.

**Administrator response:**

Check to ensure that the resource which has been specified is correct.

---

**SCIIS0064E**      **The user with the DN of '{0}' was not found. (0x370d8040)**

**Explanation:**

An attempt was made to access a user DN which was not located in the user registry.

**Administrator response:**

Check to ensure that the resource which has been specified is correct.

---

**SCIIS0065E**      **The Verify Access user with the identity of '{0}' was not found. (0x370d8041)**

**Explanation:**

An attempt was made to access an Verify Access user which was not located in the user registry.

**Administrator response:**

Check to ensure that the resource which has been specified is correct.



---

**SCIIS0066E** The group with the DN of '{0}' was not found. (0x370d8042)

**Explanation:**

An attempt was made to access a group DN which was not located in the user registry.

**Administrator response:**

Check to ensure that the resource which has been specified is correct.

---

**SCIIS0067E** Authentication mechanism identified by '{0}' was not found. (0x370d8043)

**Explanation:**

The ID was not found in the database.

**Administrator response:**

Check that the mechanism ID is correct.

---

**SCIIS0068E** The JSON response from the external server was malformed. (0x370d8044)

**Explanation:**

The response from the server could not successfully be parsed as JSON.

**Administrator response:**

Check the external server.

---

**SCIIS0069E** The JSON response from the external server was of type {0} rather than {1}. (0x370d8045)

**Explanation:**

The response from the server contained an unexpected type.

**Administrator response:**

Check the external server.

---

**SCIIS0070E** The response from the server did not contain a Content-Type header. (0x370d8046)

**Explanation:**

The response from the server was missing the Content-Type header.

**Administrator response:**

Check the external server.

---

**SCIIS0071E** The response from the server contained a Content-Type header with value '{0}', '{1}' was expected. (0x370d8047)

**Explanation:**

The response from the server had an incorrect value for the Content-Type header.

**Administrator response:**

Check the external server.

---

**SCIIS0072E** The response from the server was considered bad, Status code: {0}, Body: {1} (0x370d8048)

**Explanation:**

The response from the server was an error.

**Administrator response:**

Check the external server.

---

**SCIIS0073E** The configured server connection, {0}, could not be found. (0x370d8049)

**Explanation:**

The SCIM application configuration refers to a server connection which could not be located.

**Administrator response:**

Check the configuration of the SCIM application.

---

**SCIIS0074E** The user with the DN of '{0}' was not found. (0x370d804a)

**Explanation:**

An attempt was made to access a user DN which was not located in the user registry.

**Administrator response:**

Check to ensure that the resource which has been specified is correct.

---

**SCIIS0075E** The ISAM user with the identity of '{0}' was not found. (0x370d804b)

**Explanation:**

An attempt was made to access an ISAM user which was not located in the user registry.

**Administrator response:**

Check to ensure that the resource which has been specified is correct.

---

**SCIIS0076E** The group with the DN of '{0}' was not found. (0x370d804c)

**Explanation:**

An attempt was made to access a group DN which was not located in the user registry.

**Administrator response:**

Check to ensure that the resource which has been specified is correct.

---

**SCIIS0128E** The attribute '{0}' could not be removed. To unset this attribute, remove or replace the parent attribute. (0x370d8080)

**Explanation:**

The JSON data which was supplied with the request contains data which cannot be removed.

**Administrator response:**

Ensure that the correct JSON data is supplied with the request.

---

**SCIIS0129E**     **The operation could not be performed. An attempt was made to modify or remove attributes that can only be updated from a registered device. (0x370d8081)**

**Explanation:**

The JSON data which was supplied with the request contains data which can only be removed or modified from a registered device.

**Administrator response:**

Ensure that the correct JSON data is supplied with the request.

---

**SCIIS0130E**     **The operation could not be performed. An attempt was made to modify or remove attributes that can only be updated by the owner. (0x370d8082)**

**Explanation:**

The JSON data which was supplied with the request contains data which can only be removed or modified by the owner of the data.

**Administrator response:**

Ensure that the correct JSON data is supplied with the request.

---

**SCIIS0131E**     **The operation could not be performed. An attempt was made to add attributes that can only be updated from a registered device. (0x370d8083)**

**Explanation:**

The JSON data which was supplied with the request contains data which can only be added from a registered device.

**Administrator response:**

Ensure that the correct JSON data is supplied with the request.

---

## Chapter 21. Secure reverse proxy messages

These messages are provided by the secure reverse proxy component.

---

**CTGSI0301E**     **Initialization of the distributed session cache server failed. (0x38c5812d)**

**Explanation:**

The distributed session cache server was unable to initialize and cannot function until the cause of the failure is corrected.

**Administrator response:**

Inspect the application server log files for details, take any necessary corrective action, and restart the distributed session cache server.

---

**CTGSI0302W**     **The client is not registered with the distributed session cache server. (0x38c5812e)**

**Explanation:**

The client is not registered with the distributed session cache server. Clients must register before performing any operations.

**Administrator response:**

No action is necessary.

---

**CTGSI0303E**     **The client is not authorized to perform the requested operation. (0x38c5812f)**

**Explanation:**

The client attempted to perform an operation that it is not authorized to perform.

**Administrator response:**

If the client is expected to be authorized to perform the requested operation then correct the security policy that applies to the distributed session cache server.

---

**CTGSI0304W**     **The concurrent session limit for the user has been reached. (0x38c58130)**

**Explanation:**

The attempt to create a new session for the user failed because creating another session would exceed the concurrent session limit for the user.

**Administrator response:**

No action is necessary.

---

**CTGSI0305W**     **The client attempted to create a session with a session ID that is already in use. (0x38c58131)**

**Explanation:**

The session ID specified for the new session already exists in the shared session cache. The client must choose a new ID for the session.

**Administrator response:**

No action is necessary.

---

**CTGSI0306E**     **The client attempted to use a replica set that does not exist in the distributed session cache server configuration. (0x38c58132)**

**Explanation:**

The client attempted to use a replica set that has not been specified in the distributed session cache server configuration. All replica set names must be specified in the distributed session cache server configuration.

**Administrator response:**

Verify the client's configuration specifies all replica set names correctly and the distributed session cache server's configuration includes all any necessary replica sets.

---

**CTGSI0307E**     **The client attempted to perform an operation on a replica set that it has not joined. (0x38c58133)**

**Explanation:**

When clients connect to the distributed session cache server they must specify the names of all replica sets they will use. This error indicates a client has not done so.

**Administrator response:**

Verify the client is correctly configured.

---

**CTGSI0308E**     **The client attempted to create or modify a session such that its concurrent session key would not be valid. (0x38c58134)**

**Explanation:**

Sessions stored by the distributed session cache server can include session data items indicating the concurrent session key. Either all of these session data items must be present and valid, or none of them. This error indicates that some, but not all, of the session data items were present.

**Administrator response:**

This error indicates a problem with the configuration of the client or a programming error. Examine the sections of the client configuration relating to concurrent session limits and session displacement. If

the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**CTGSI0309W    The client's version of the session is out of date. (0x38c58135)**

**Explanation:**

The client issued a session modification request based on an out of date version of the session. The client must retrieve the current version of the session and retry the request.

**Administrator response:**

No action is necessary.

---

**CTGSI0310W    The client specified a capability mask that does not match the active capability mask. (0x38c58136)**

**Explanation:**

The client specified a capability mask that does not match the active capability mask. The client will not be able to register until the distributed session cache server is restarted and initialized with a matching capability mask.

**Administrator response:**

Ensure all clients accessing the distributed session cache server are compatible with the version of the distributed session cache server. It may be necessary to restart the distributed session cache server and all active clients to correct this condition. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**CTGSI0311E    The distributed session cache server was unable to generate a new key. (0x38c58137)**

**Explanation:**

The distributed session cache server was unable to generate a new key.

**Administrator response:**

Examine the distributed session cache server logs for further details. It may be necessary to restart the distributed session cache server completely to correct this condition.

---

**CTGSI0312W    The session was not found. (0x38c58138)**

**Explanation:**

The distributed session cache server was unable to find a session with the session ID specified by the client.

**Administrator response:**

No action is necessary.

---

**CTGSI0313E    A parameter value was not valid. (0x38c58139)**

**Explanation:**

The client specified a parameter value that was not valid to the distributed session cache server.

**Administrator response:**

If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**CTGSI0314E    The specified client instance ID has already been registered by another client. (0x38c5813a)**

**Explanation:**

Each client that makes use of the distributed session cache server must register a unique instance ID. This message indicates a client attempted to use an instance ID that another client had already registered.

**Administrator response:**

Restart the client. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**CTGSI0315E    The distributed session cache server encountered an error and was unable to complete the operation. (0x38c5813b)**

**Explanation:**

While processing the client's request, the distributed session cache server encountered an error that prevented it from completing the operation.

**Administrator response:**

Inspect the distributed session cache server logs to identify the nature and cause of the error. Take any necessary corrective measures. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**CTGSI0316E    The client attempted to register using an active client name from a different IP address than was used to register the active instance. (0x38c5813c)**

**Explanation:**

The client attempted to register using an active client name from a different IP address than was used to register the active instance.

**Administrator response:**

Inspect the client's configuration to ensure each client uses a unique replica name. The distributed session cache server logs indicate the IP addresses of the clients using the same client name. If the IP address of the client has recently changed, wait until the distributed session cache server expires the previous registration before restarting the client. The amount of time to wait is controlled by the distributed session cache server's client idle timeout configuration parameter.

---

**CTGSI0317W**    **The client attempted an idle timeout operation but the capabilities required to support idle timeouts have not been enabled. (0x38c5813d)**

**Explanation:**

The first client to start-up requested a set of capabilities from the distributed session cache server that did not include the session interest list capability. This capability is required to support idle timeout of sessions.

**Administrator response:**

Examine any client configuration options relating to distributed session cache server capabilities. To change the active set of capabilities, all clients must be shut-down, and the distributed session cache server restarted. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**CTGSI0319E**    **The client issued a change session request with no session data changes. (0x38c5813f)**

**Explanation:**

The client issued a change session request with no session data changes.

**Administrator response:**

If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**CTGSI0320E**    **The interface version requested by the client is not supported by this server. (0x38c58140)**

**Explanation:**

The interface version requested by the client is not supported by this server.

**Administrator response:**

Ensure the versions of client software and server software are compatible.

---

**CTGSI0321W**    **The distributed session cache server detected a conflict resulting from replication of the changes. (0x38c58141)**

**Explanation:**

The distributed session cache server detected a conflict resulting from replication of the changes.

**Administrator response:**

No action is necessary.

---

**CTGSI0322E**    **An invalid request parameter was passed to the session administration interface. (0x38c58142)**

**Explanation:**

An invalid request parameter was passed to the session administration interface.

**Administrator response:**

Retry the operation specifying valid parameters. Consult the IBM Security Verify Access Shared Session Administration Guide for information about valid request parameters.

---

**CTGSI0323E**    **An unrecognized administration operation was passed to the distributed session cache server's administration interface. (0x38c58143)**

**Explanation:**

The distributed session cache server's administration interface can only handle known request types from its clients. An unrecognized request type was sent from a client.

**Administrator response:**

Ensure the requested administration operation is currently enabled and that the version of the client software in use is supported by this version of the distributed session cache server.

---

**CTGSI0324E**    **The request from the client requires a capability of the distributed session cache server that is not enabled by the distributed session cache server. (0x38c58144)**

**Explanation:**

The request from the client requires a capability of the distributed session cache server that is not enabled by the distributed session cache server.

**Administrator response:**

If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**CTGSI0325E**    **The client attempted to use a session realm that does not exist in the distributed session cache server configuration. (0x38c58145)**

**Explanation:**

The client attempted to use a session realm that does not exist in the distributed session cache server configuration. All session realm names must be specified in the distributed session cache server configuration.

**Administrator response:**

Retry the operation specifying a defined session realm.

---

**CTGSI0327W**    **The distributed session cache server was not able to replicate**

**the changes across the cluster.  
(0x38c58147)**

**Explanation:**

The distributed session cache server was not able to replicate the changes resulting from the request across the cluster.

**Administrator response:**

Check the distributed session cache server logs for more information concerning this error. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**CTGSI0328E Authentication failed. You have used an invalid user name or password. (0x38c58148)**

**Explanation:**

An invalid user name or password was supplied.

**Administrator response:**

Check your authentication information and try again.

---

**CTGSI0329E Authentication failed. The account associated with the user has expired. (0x38c58149)**

**Explanation:**

The users account has expired.

**Administrator response:**

Contact your system administrator to have the account reactivated.

---

**CTGSI0330E Authentication failed. The credential associated with the user has expired. (0x38c5814a)**

**Explanation:**

The user's credential has expired. This error might indicate that the user's password has expired.

**Administrator response:**

Contact your system administrator to renew the users credential.

---

**CTGSI0331W The session limit for this session realm has been reached. (0x38c5814b)**

**Explanation:**

The attempt to create a new session for the user failed because creating another session would exceed the session limit for the session realm.

**Administrator response:**

No action is necessary.

---

**CTGSI0332E The client is attempting a switch user operation while already switched, this is not valid. (0x38c5814c)**

**Explanation:**

A client, such as WebSEAL, is attempting to switch user while already switched. The Distributed Session Cache server does not support this.

**Administrator response:**

Do not attempt a switch-user operation from a session which has already been switched.

---

**CTGSI0333E The client is attempting revert from a switched user session when there is no prior session. (0x38c5814d)**

**Explanation:**

A client, such as WebSEAL, is attempting to switch back from a switched user session when there is no prior session to switch back to.

**Administrator response:**

If the problem persists, check IBM Electronic Support for additional information.

---

**CTGSM0301E The new instance, %s, of the client, %s, could not be stored. (0x38c5c12d)**

**Explanation:**

The session management server was unable to store the details of the client.

**Administrator response:**

Examine the log for further detailed messages regarding the error, take any necessary corrective action, and restart the client. It may also be necessary to restart the session management server.

---

**CTGSM0303E The list of keys stored in the session list store, %s, for the replica set, %s, could not be retrieved. (0x38c5c12f)**

**Explanation:**

The session management server was unable to retrieve the list of keys stored in the given session list.

**Administrator response:**

Examine the log for earlier messages regarding this error and take any necessary corrective action. If the problem persists, restart the session management server.

---

**CTGSM0304E The session, %s, in the replica set, %s, does not have a concurrent session key. (0x38c5c130)**

**Explanation:**

Every session must include the data item used as the key for maintaining concurrent session counts. A session was either created without the data item, or the data item was removed as part of a session update.

**Administrator response:**

If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/my-support>

---

**CTGSM0305E**    **The session, %s, in replica set, %s, could not be stored. (0x38c5c131)**

**Explanation:**

A session could not be stored in the session cache.

**Administrator response:**

Examine the log for other messages regarding the error and take any necessary corrective action. The error might indicate resource exhaustion.

---

**CTGSM0306W**    **The session management server has rejected a session modification request from the client, %s, for the session, %s, in the replica set, %s, based on an outdated version of the session. The client has version number %s, while %s is the current version number. (0x38c5c132)**

**Explanation:**

A client has issued a session update request based on an outdated version of the session. The request has been rejected.

**Administrator response:**

This condition can sometimes occur during normal operation of the session management server. The client can correct the condition by first requesting the current version of the session, and then re-issuing the update request based on that version. This error could also indicate a problem with the client.

---

**CTGSM0310W**    **The client, %s, is not registered. (0x38c5c136)**

**Explanation:**

The client attempted to perform an operation without first registering with the session management server.

**Administrator response:**

No action is necessary.

---

**CTGSM0311W**    **Returning result: %s (code: 0x%s). (0x38c5c137)**

**Explanation:**

The specified result is being returned to the client. This message is usually only logged when an error result is returned.

**Administrator response:**

If the result indicates an error has occurred, examine the log for further details and take any necessary corrective action.

---

**CTGSM0312E**    **A new instance of the client, %s, has attempted to start-up. The existing instance ID is %s, with**

**the client ID of %s. The second instance ID is %s, with IP address %s. (0x38c5c138)**

**Explanation:**

A replica attempted to register with the session management server using a replica name that was already active, and its client ID was different to that used to register the active instance. The replica's registration was denied by the session management server.

**Administrator response:**

This message indicates two replicas are configured with the same replica name, and both are attempting to register with the session management server. If this message coincides with a planned client ID change for a replica machine, the replica cannot be restarted until its previous instance is expired. Otherwise, examine the configuration on the machines with the client ID's given to determine whether they have been configured to use the same replica name. If so, change the replica name on one machine. It may be necessary to explicitly configure the replica name on both machines to avoid a conflict.

---

**CTGSM0316E**    **Single sign-on was requested in session realm, %s, but there is no single sign-on mapping configured. (0x38c5c13c)**

**Explanation:**

A client requested a session be created using single sign-on within a session realm, but the session management server configuration does not specify a single sign-on mapping for the session realm.

**Administrator response:**

Modify the session management server configuration so it specifies a single sign-on mapping to use within the session realm. The session management server must be restarted for this change to take effect.

---

**CTGSM0317E**    **An error occurred during statistics gathering setup: %s. (0x38c5c13d)**

**Explanation:**

An error occurred during statistics gathering setup. Statistics will not be recorded until the error is corrected and the session management server application is restarted.

**Administrator response:**

Examine this and earlier log messages for more information regarding the error. Once the error has been corrected, restart the session management server.

---

**CTGSM0318E**    **Initialization of the event timer class, %s, failed: %s (0x38c5c13e)**

**Explanation:**

The session management server uses different event timer classes in different runtime environments. This message indicates the event timer class for this environment is not available. The session management server will not function without an event timer.

**Administrator response:**

If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**CTGSM0319E    The database, %s, could not be opened. (0x38c5c13f)**

**Explanation:**

The database may not exist or may have other problems.

**Administrator response:**

If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**CTGSM0321E    The event does not specify a session. (0x38c5c141)**

**Explanation:**

The event may be corrupt or incorrectly created because it does not specify a session.

**Administrator response:**

If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**CTGSM0322E    The session management server could not copy the file %s to %s: %s (0x38c5c142)**

**Explanation:**

The session management server could not copy a file.

**Administrator response:**

Examine the error message for more information on the error. Restart the session management server application to retry the operation. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**CTGSM0323E    The administration interface version, %s, requested by the client is not supported by the server. The server supports the following versions of the administration interface: %s. (0x38c5c143)**

**Explanation:**

The interface version requested by the client is not supported by this server.

**Administrator response:**

Ensure the versions of client software and server software are compatible.

---

**CTGSM0324W    J2EE security is disabled for this application server. No security checks will be performed by the session management server administration interface. (0x38c5c144)**

**Explanation:**

The session management server administration interface security depends on J2EE security being enabled in the application server.

**Administrator response:**

If security is required for the session management server administration interface then enable J2EE security and restart the application server.

---

**CTGSM0325E    Unable to retrieve message text for message code {0}. (0x38c5c145)**

**Explanation:**

The message text for the specified message code could not be retrieved.

**Administrator response:**

Verify the files that make up the session management server application are present in the WebSphere application server installed applications directory. The session management server will not function correctly until this problem is corrected. It may be necessary to reinstall the session management server application to correct this problem.

---

**CTGSM0326E    The file, %s, could not be deleted. (0x38c5c146)**

**Explanation:**

A file could not be deleted.

**Administrator response:**

Check that the file system is writable, and that the file system permissions allow the file to be deleted.

---

**CTGSM0327E    An error occurred during initialization of the class, %s, specified by property, %s: %s (0x38c5c147)**

**Explanation:**

An error occurred during initialization of an event handler class.

**Administrator response:**

Examine the error message for information regarding the error and take any necessary corrective action. The session management server application must be restarted.

---

**CTGSM0328E    An error occurred while replicating session management server data: %s (0x38c5c148)**

**Explanation:**



An error occurred while replicating session management server data. This error may indicate communication problems between cluster members.

**Administrator response:**

Examine the error message for information regarding the error and take any necessary corrective action. It may be necessary to restart the session management server application. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**CTGSM0329E    The session management server was not able to replicate an operation on the key, %s, in the map, %s. (0x38c5c149)**

**Explanation:**

The session management server was not able to replicate an operation on an entry in a storage map to other nodes in the cluster. The client issuing the request that resulted in the operation will be notified of the failure.

**Administrator response:**

Check that all WebSphere cluster members are running correctly, and that the network connections between each node are functioning. Multiple instances of this error may indicate resource starvation or server availability problems. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**CTGSM0330E    The session management server instance was not able to establish communication with other instances in the cluster: %s. (0x38c5c14a)**

**Explanation:**

The session management server instance was not able to establish communication with other instances in the cluster.

**Administrator response:**

Restart the server on which this instance of the session management server runs. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**CTGSM0332E    The session management server was not able to obtain a cluster-wide lock on the item, %s: %s (0x38c5c14c)**

**Explanation:**

The session management server was not able to obtain a cluster-wide lock on a data item in order to update it.

**Administrator response:**

Check that all WebSphere cluster members are running correctly, and that the network connections

between each node are functioning. Multiple instances of this error may indicate resource starvation or server availability problems. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**CTGSM0333E    The session management server was not able to release a lock on the item, %s: %s (0x38c5c14d)**

**Explanation:**

The session management server was not able to release a cluster-wide lock on a data item after updating it.

**Administrator response:**

Check that all WebSphere cluster members are running correctly, and that the network connections between each node are functioning. Multiple instances of this error may indicate resource starvation or server availability problems. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**CTGSM0334E    Transfer of existing session management server data to a new instance, %s, failed: %s. (0x38c5c14e)**

**Explanation:**

Transfer of existing session management server data to a new instance failed. The new instance will not process requests until it is restarted.

**Administrator response:**

Restart the server on which the new instance runs. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**CTGSM0335E    An error occurred while receiving session management server data from another instance: %s (0x38c5c14f)**

**Explanation:**

An error occurred while receiving session management server data. This error may indicate communication problems between cluster members.

**Administrator response:**

Examine the error message for information regarding the error and take any necessary corrective action. It may be necessary to restart the session management server application. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**CTGSM0336E    The replication operation message was badly formed. (0x38c5c150)**

**Explanation:**

A replication operation message, used to transfer data between session management server instances, was badly formed.

**Administrator response:**

This message indicates a serious problem relating to session management server data replication. Restart the session management server application. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**CTGSM0337E Initialization of the event worker class, %s, failed: %s (0x38c5c151)**

**Explanation:**

The session management server uses different event worker classes in different runtime environments. This message indicates the event worker class for this environment is not available.

**Administrator response:**

If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**CTGSM0450E An SQL error has occurred: %s (SQL error code: %s, SQL state: %s). (0x38c5c1c2)**

**Explanation:**

The session management server has encountered an SQL error during a database operation.

**Administrator response:**

This message may indicate resource starvation problems, such as disk space or memory exhaustion. Examine the system's resource usage to see if this is the case. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**CTGSM0451E The JDBC driver could not be initialized: %s (0x38c5c1c3)**

**Explanation:**

The JDBC driver required to access the session management server database tables could not be initialized.

**Administrator response:**

Check the properties of the JDBC data source configured for use by the session management server and restart the session management server.

---

**CTGSM0452E The database table, %s, was not found. (0x38c5c1c4)**

**Explanation:**

One of the session management server database tables is missing.

**Administrator response:**

Correct the database configuration and restart the session management server. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**CTGSM0453E The column, %s, in the database table, %s, was not found. (0x38c5c1c5)**

**Explanation:**

A column in one of the session management server database tables is missing.

**Administrator response:**

Correct the database configuration and restart the session management server. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**CTGSM0454E The column, %s, in the database table, %s, has the wrong type. The expected type is %s, but the type in the database is %s. (0x38c5c1c6)**

**Explanation:**

A column in one of the session management server database tables has the wrong type.

**Administrator response:**

Correct the database configuration and restart the session management server. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**CTGSM0457E The column, %s, in the database table, %s, is not a primary key. (0x38c5c1c9)**

**Explanation:**

A column in one of the session management server database tables is not a primary key.

**Administrator response:**

Correct the database configuration and restart the session management server. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**CTGSM0458E The column, %s, in the database table, %s, is not configured to use a foreign key. (0x38c5c1ca)**

**Explanation:**

A column in one of the session management server database tables is not configured to use a foreign key.

**Administrator response:**

Correct the database configuration and restart the session management server. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**CTGSM0459E** The foreign key column, %s, in the database table, %s, imports its key from the table, %s, but it should import from the table, %s. (0x38c5c1cb)

**Explanation:**

A column in one of the session management server database tables has a misconfigured foreign key.

**Administrator response:**

Correct the database configuration and restart the session management server. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**CTGSM0460E** The foreign key column, %s, in the database table, %s, imports its key from the column, %s, but it should import from the column, %s. (0x38c5c1cc)

**Explanation:**

A column in one of the session management server database tables has a misconfigured foreign key.

**Administrator response:**

Correct the database configuration and restart the session management server. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**CTGSM0461E** The foreign key column, %s, in the database table, %s, uses the update rule, %s, but it should use the update rule, %s. (0x38c5c1cd)

**Explanation:**

A column in one of the session management server database tables has a misconfigured foreign key.

**Administrator response:**

Correct the database configuration and restart the session management server. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**CTGSM0462E** The foreign key column, %s, in the database table, %s, uses the delete rule, %s, but it should use the delete rule, %s. (0x38c5c1ce)

**Explanation:**

A column in one of the session management server database tables has a misconfigured foreign key.

**Administrator response:**

Correct the database configuration and restart the session management server. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**CTGSM0463E** No index was found for the column, %s, in the database table, %s. (0x38c5c1cf)

**Explanation:**

The database does not contain an index for the specified column.

**Administrator response:**

Correct the database configuration and restart the session management server. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**CTGSM0464E** The JDBC driver could not be initialized. (0x38c5c1d0)

**Explanation:**

The JDBC driver required to access the session management server database tables could not be initialized.

**Administrator response:**

Check the properties of the JDBC data source configured for use by the session management server. The session management server may need to be restarted.

---

**CTGSM0602E** The session management server was not able to load the class %s: %s. (0x38c5c25a)

**Explanation:**

The session management server configuration specifies that it must load the given class for SSO mapping, session data inspection, or data replication. The class could not be loaded, for the given reason.

**Administrator response:**

Verify all class names specified in the session management server configuration are spelled correctly, and all necessary files are present in the application's class path.

---

**CTGSM0603E** The session management server was not able to create an instance of the class %s: %s. (0x38c5c25b)

**Explanation:**

The session management server encountered an error while trying to instantiate the class.

**Administrator response:**

Check the class name is correct, and the Java security policy allows the session management server to instantiate the class, then restart the application. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**CTGSM0604E** The session management server configuration specifies an illegal

**value for the %s property: %s.  
(0x38c5c25c)**

**Explanation:**

The property value must be a positive integer, but the configuration file specifies either a non-integer or a negative value.

**Administrator response:**

Modify the configuration file so a positive integer is specified for the named property, and restart the session management server.

---

**CTGSM0617E An unknown single sign-on mapping, %s, was specified for the session realm, %s.  
(0x38c5c269)**

**Explanation:**

The single sign-on mapping name specified in the configuration for a session realm does not match any of the configured single sign-on mappings.

**Administrator response:**

Verify the single sign-on mapping name is correctly specified and restart the session management server.

---

**CTGSM0618E The session management server was unable to identify the version of WebSphere application server.  
(0x38c5c26a)**

**Explanation:**

The session management server application needs to identify the application server version in order to perform statistics gathering. This message indicates that it was not able to do so.

**Administrator response:**

Ensure you are running the session management server application on a supported version of WebSphere application server. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**CTGSM0619E A Java class name is required to be specified in the session management server configuration by property %s. (0x38c5c26b)**

**Explanation:**

Each extension specified in the session management server configuration must include the name of a Java class implementing the extension functionality. The specified property does not specify a class name.

**Administrator response:**

Examine the session management server configuration. Verify all extension names and property names are specified correctly, and each extension configuration includes the correct Java class name. Restart the session management server application.

---

**CTGSM0620E The Java class, %s, specified by property, %s, is not a valid session management server %s class.  
(0x38c5c26c)**

**Explanation:**

The Java class configured for the specified property name does not an implementation of the expected interface.

**Administrator response:**

Ensure all Java class names specified in the session management server configuration are correct. Restart the session management server application.

---

**CTGSM0622W The session management server was unable to read the Tivoli Common Directory configuration file: %s (0x38c5c26e)**

**Explanation:**

The session management server was unable to read the Tivoli Common Directory configuration file. The Tivoli Common Directory can be used in the logging destination configuration. Any log handlers configured to use the Tivoli Common Directory variable will write to an incorrect location until the problem is corrected.

**Administrator response:**

Verify the Tivoli Common Directory configuration file exists and is readable. Restart the session management server once the problem has been corrected

---

**CTGSM0626E An error occurred while reading the configuration file %s: %s  
(0x38c5c272)**

**Explanation:**

An error occurred while attempting to read the configuration file.

**Administrator response:**

Examine the error message to determine the cause of the problem. Once the problem has been corrected, restart the session management server.

---

**CTGSM0627E An error occurred while writing the configuration file %s: %s  
(0x38c5c273)**

**Explanation:**

An error occurred while attempting to write the configuration file.

**Administrator response:**

Examine the error message to determine the cause of the problem. Once the problem has been corrected, restart the session management server.

---

**CTGSM0633W The session management server was unable to access the Windows registry: %s (0x38c5c279)**

**Explanation:**

The session management server attempts to access the Windows registry in order to locate the Tivoli Common Directory configuration file and the product installation directory. In this case the session management server was unable to access the Windows registry.

**Administrator response:**

Examine the error message to determine the cause of the problem. Verify the WebSphere application server configuration includes a shared library definition for the session management server registry access library. Check the session management server deployment descriptor includes a reference to this shared library. If Java 2 security policy is enforced, ensure the session management server policy file includes the permissions required to load the registry access shared library. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**CTGSM0634E    The session management server installation directory could not be determined: %s (0x38c5c27a)**

**Explanation:**

The session management server was unable to determine the directory in which it is stored under the WebSphere application server install applications directory.

**Administrator response:**

Examine the error message to determine the cause of the problem. If Java 2 security policy is enforced, ensure the session management server policy file includes the permissions required to read files in the WebSphere application server configuration directory. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**CTGSM0637W    An error was encountered while reading output from the process, %s: %s (0x38c5c27d)**

**Explanation:**

An error was encountered while reading output from a process run during session management server configuration.

**Administrator response:**

No action is necessary. If the configuration process failed, not all of the output from the process will be available.

---

**CTGSM0638E    The command, %s, run during session management server configuration has exceeded the time limit of %s seconds and has been terminated. (0x38c5c27e)**

**Explanation:**

A process run during session management server configuration has exceeded the time limit. The process has been terminated, and session management server configuration will fail as a result. The captured output from the process will be included in a later log message.

**Administrator response:**

Examine the output from the process, which is included in a later log message, to determine the reason the process did not complete within the time limit. Restart the session management server to retry the configuration process. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**CTGSM0639E    An error was encountered while attempting to execute the command, %s, during session management server configuration: %s (0x38c5c27f)**

**Explanation:**

An error was encountered while attempting to execute a process during session management server configuration.

**Administrator response:**

Examine the error message to determine the cause of the problem. Restart the session management server application to retry the configuration process. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**CTGSM0640E    The directory, %s, could not be created. (0x38c5c280)**

**Explanation:**

A directory could not be created.

**Administrator response:**

Check that the file system is writable and has sufficient free space, and that the file system permissions allow the directory to be created.

---

**CTGSM0641E    An error was encountered while configuring the Tivoli Common Directory: %s (0x38c5c281)**

**Explanation:**

An error was encountered while configuring the Tivoli Common Directory.

**Administrator response:**

Examine the error message to determine the cause of the error. Restart the session management server application to retry the configuration process. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**CTGSM0642E    Activation of the session management server configuration MBean failed: %s (0x38c5c282)**

---

**Explanation:**

Activation of the session management server configuration MBean failed.

**Administrator response:**

Examine the error message to determine the cause of the error. It may be necessary to restart the WebSphere application server deployment manager to correct the problem.

---

**CTGSM0644E    The session management server configuration application could not create a new WebSphere application server SSL configuration: %s (0x38c5c284)**

---

**Explanation:**

The session management server could not create a new WebSphere application server SSL configuration.

**Administrator response:**

Examine the error message to determine the cause of the error. Run the session management server configuration program again to retry the operation. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**CTGSM0645E    The session management server configuration application could not remove the WebSphere application server SSL configuration, %s: %s (0x38c5c285)**

---

**Explanation:**

The session management server configuration application could not remove the WebSphere application server SSL configuration.

**Administrator response:**

Examine the error message to determine the cause of the error. Attempt to remove the SSL configuration manually through the WebSphere application server administration console. Run the session management server configuration program again to retry the operation. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**CTGSM0648E    Failed to access the WebSphere application server configuration service. (0x38c5c288)**

---

**Explanation:**

The session management server could not access the WebSphere application server configuration service in order to complete its configuration.

**Administrator response:**

If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**CTGSM0649E    Failed to locate the WebSphere application server security configuration. (0x38c5c289)**

---

**Explanation:**

The session management server could not locate the WebSphere application server security configuration in order to complete its configuration.

**Administrator response:**

If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**CTGSM0651W    An error occurred while parsing the WebSphere application server configuration: %s (0x38c5c28b)**

---

**Explanation:**

An error occurred while parsing the WebSphere application server configuration. The logging for the Session management server may not function correctly until the problem is resolved.

**Administrator response:**

The message shown describes the error condition that occurred. Take the appropriate corrective action based on the details contained within the message.

---

**CTGSM0652E    An error occurred while retrieving the list of applications installed on the WebSphere application server: %s (0x38c5c28c)**

---

**Explanation:**

An error occurred while retrieving the list of applications installed on the WebSphere application server. The session management server configuration application will not function correctly until the problem is resolved.

**Administrator response:**

The message shown describes the error condition that occurred. Take the appropriate corrective action based on the details contained within the message.

---

**CTGSM0653E    An error occurred while parsing the configuration of the application, %s: %s (0x38c5c28d)**

---

**Explanation:**

An error occurred while parsing the configuration of the named application. The session management server configuration application will not function correctly until the problem is resolved.

**Administrator response:**

The message shown describes the error condition that occurred. Take the appropriate corrective action based on the details contained within the message.

---

**CTGSM0654E**    **An error occurred while attempting to restart the application, %s: %s (0x38c5c28e)**

**Explanation:**

An error occurred while attempting to restart the named application.

**Administrator response:**

The message shown describes the error condition that occurred. Take the appropriate corrective action based on the details contained within the message. The session management server configuration process will not proceed until the session management server application is restarted. If the session management server application is restarted manually, the configuration process will proceed, but the results will not be reported to the configuration program.

---

**CTGSM0659E**    **The deployment descriptor for the session management server application could not be located. (0x38c5c293)**

**Explanation:**

The deployment descriptor for the session management server application could not be located.

**Administrator response:**

If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**CTGSM0663E**    **The session management server was not able to create an instance of the class %s. (0x38c5c297)**

**Explanation:**

The session management server encountered an error while trying to instantiate the class.

**Administrator response:**

Examine the log for earlier messages indicating why the class could not be instantiated. Check the class name is correct, and the Java security policy allows the session management server to instantiate the class, then restart the application. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**CTGSM0666E**    **The specified configuration session is not active. (0x38c5c29a)**

**Explanation:**

The specified configuration session is not active. This may mean that the target session management server instance has been restarted, or that the configuration session has been displaced by a newer session.

**Administrator response:**

Retry the configuration action.

---

**CTGSM0667E**    **The session management server was not able to lock the distributed configuration: %s (0x38c5c29b)**

**Explanation:**

Before updating its configuration, the session management server first locks the configuration to protect against concurrent updates. This failure may indicate there are communication problems between the WebSphere application servers hosting the session management server.

**Administrator response:**

Examine the detailed error message and previous entries in the WebSphere application server logs for more information about the error.

---

**CTGSM0668E**    **The session management server was not able to unlock the distributed configuration: %s (0x38c5c29c)**

**Explanation:**

Before updating its configuration, the session management server first locks the configuration to protect against concurrent updates. This failure may indicate there are communication problems between the WebSphere application servers hosting the session management server.

**Administrator response:**

Examine the detailed error message and previous entries in the WebSphere application server logs for more information about the error.

---

**CTGSM0669E**    **The session management server was not able to retrieve the configuration state from other instances in the cluster: %s (0x38c5c29d)**

**Explanation:**

This may indicate there are communication problems between the WebSphere application servers hosting the session management server.

**Administrator response:**

Examine the detailed error message and previous entries in the WebSphere application server logs for more information about the error.

---

**CTGSM0670E**    **The session management server was not able to distribute the updated configuration across the cluster: %s (0x38c5c29e)**

**Explanation:**

The session management server was not able to distribute the updated configuration to other instances in the cluster. This may indicate that there are

communication problems between the WebSphere application servers hosting the session management server. Unless this problem is corrected, future configuration operations may operate on an outdated version of the configuration.

**Administrator response:**

Examine the detailed error message and previous entries in the WebSphere application server logs for more information about the error. It may be necessary to restart the application server instance that logged this message.

---

**CTGSM0671E    The session management server was not able to distribute configuration result information across the cluster: %s (0x38c5c29f)**

**Explanation:**

The session management server was not able to distribute the updated configuration to other instances in the cluster. This may indicate that there are communication problems between the WebSphere application servers hosting the session management server.

**Administrator response:**

Examine the detailed error message and previous entries in the WebSphere application server logs for more information about the error. It may be necessary to restart the application server instance that logged this message.

---

**CTGSM0672E    The new configuration is based on a previous version of the configuration. The current configuration is version %d and the new configuration is version %d. (0x38c5c2a0)**

**Explanation:**

An update to the session management server configuration has a version number older than or equal to that of the current configuration.

**Administrator response:**

Retry the configuration operation.

---

**CTGSM0673E    A component with the name %s already exists in the %s component set. (0x38c5c2a1)**

**Explanation:**

An attempt was made to add a component to a set using a name already present in that component set.

**Administrator response:**

Retry the operation using a different name for the component.

---

**CTGSM0674E    The component %s from component set %s failed to initialize: %s (0x38c5c2a2)**

**Explanation:**

An SMS component failed to initialize. The component will not be available until the problem is fixed. This may make the session management server unavailable until the problem is fixed.

**Administrator response:**

Examine the error message for details of the failure. It may be necessary to reconfigure or restart the session management server.

---

**CTGSM0675E    The component %s was not found in the component set %s. (0x38c5c2a3)**

**Explanation:**

The specified component does not exist in the configuration.

**Administrator response:**

Check the component name and retry the configuration operation.

---

**CTGSM0676E    An unknown configuration component set identifier, %d, was specified. (0x38c5c2a4)**

**Explanation:**

The configuration component set specified does not match any of the known component sets.

**Administrator response:**

Check the component set identifier and retry the configuration operation.

---

**CTGSM0677E    The session realm, %s, cannot be removed because it still contains replica sets. (0x38c5c2a5)**

**Explanation:**

Session realms cannot be removed while they still contain replica sets.

**Administrator response:**

Remove the replica sets that are still in the session realm before removing the session realm.

---

**CTGSM0678E    An unknown session realm name, %s, is specified in the configuration for the replica set, %s. (0x38c5c2a6)**

**Explanation:**

The configuration for the replica set specifies a session realm name that does not match any configured session realm.

**Administrator response:**

Check the session realm name for the replica set. Either create a session realm matching the name



specified in the replica set configuration or change the replica set configuration to match an existing session realm. The replica set will not be available until the problem is corrected.

---

**CTGSM0679E**    **An attempt to process an SMS event failed: %s. (0x38c5c2a7)**

**Explanation:**

The session management server encountered an error while trying to process an event.

**Administrator response:**

Examine the log for other messages relating to this error, and take any necessary corrective action. If the problem persists, restart the session management server.

---

**CTGSM0750E**    **The SecureRandom algorithm, %s, could not be loaded: %s (0x38c5c2ee)**

**Explanation:**

The SecureRandom algorithm specified in the session management server configuration could not be loaded.

**Administrator response:**

Verify the SecureRandom algorithm specified in the session management server configuration is correct, and restart the application.

---

**CTGSM0751E**    **The SecureRandom provider, %s, was not found: %s (0x38c5c2ef)**

**Explanation:**

The SecureRandom provider specified in the session management server configuration could not be found.

**Administrator response:**

Verify the SecureRandom provider specified in the session management server configuration is correct, and restart the application.

---

**CTGSM0752E**    **The session management server was unable to determine the current key details. (0x38c5c2f0)**

**Explanation:**

The session management server was unable to determine the current key details. The key information may have become corrupted.

**Administrator response:**

Request a change of key using the administration interface. If the problem persists, restart the session management server.

---

**CTGSM0753E**    **The session management server was unable to find the key with ID: %s. (0x38c5c2f1)**

**Explanation:**

The session management server was unable to find the key. The key information may have become corrupted.

**Administrator response:**

Request a change of key using the administration interface. If the problem persists, restart the session management server.

---

**CTGSM0754E**    **An error occurred while updating the key distribution information. The parameter, %s, could not be associated with the value: %s. (0x38c5c2f2)**

**Explanation:**

While updating the key distribution information, the session management server encountered an error.

**Administrator response:**

Examine the log for other messages relating to this error, and take any necessary corrective action. Request a key change using the administration interface. If the problem persists, restart the session management server.

---

**CTGSM0755W**    **An error occurred while updating the key distribution information. The expired key, %s, could not be removed. (0x38c5c2f3)**

**Explanation:**

While updating the key distribution information, the session management server encountered an error. This condition does not effect the operation of the session management server, but it may indicate future errors.

**Administrator response:**

Examine the log for other messages relating to this error, and take any necessary corrective action. Unless the other messages indicate a serious problem, it is not necessary to request a new key or restart the session management server.

---

**CTGSM0901E**    **The session management server was not able to initialize the IBM Security Verify Access Runtime for Java: %s (0x38c5c385)**

**Explanation:**

The session management server must initialize the IBM Security Verify Access Runtime for Java. This message indicates the initialization failed

**Administrator response:**

Examine this and earlier log messages for information regarding the error and take any necessary corrective action. Verify the IBM Security Verify Access Runtime for Java configuration URL is specified correctly. The session management server application must be restarted.

---

**CTGSM0902W**    **An error occurred while accessing a IBM Security Verify Access credential: %s (0x38c5c386)**

**Explanation:**

An error occurred while accessing a IBM Security Verify Access credential.

**Administrator response:**

Examine the error message for specific details of the error. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**CTGSM0903W**    **The session, %s, does not contain a IBM Security Verify Access credential. (0x38c5c387)**

**Explanation:**

The identified session does not contain a IBM Security Verify Access credential. All authenticated sessions stored in the session management server must contain a credential.

**Administrator response:**

If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**CTGSM0904E**    **A configuration value required to configure the IBM Security Verify Access Runtime for Java is missing: %s. (0x38c5c388)**

**Explanation:**

One of the configuration values required to configure the IBM Security Verify Access Runtime for Java is missing.

**Administrator response:**

If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**CTGSM0905E**    **Configuration of the IBM Security Verify Access Runtime for Java failed: %s (0x38c5c389)**

**Explanation:**

Configuration of the IBM Security Verify Access Runtime for Java has failed.

**Administrator response:**

Examine the error message for information regarding the error and take any necessary corrective action. Verify that the IBM Security Verify Access policy server and the user registry server are available. The session management server application must be restarted.

---

**CTGSM0906E**    **Unconfiguration of the IBM Security Verify Access Runtime for Java failed: %s (0x38c5c38a)**

**Explanation:**

Unconfiguration of the IBM Security Verify Access Runtime for Java has failed.

**Administrator response:**

Examine the error message for information regarding the error and take any necessary corrective action. Verify that the IBM Security Verify Access policy server and the user registry server are available. The session management server application must be restarted.

---

**CTGSM0907E**    **An error was encountered while creating the key and trust store files used to authenticate clients of the session management server: %s (0x38c5c38b)**

**Explanation:**

An error was encountered while creating the key and trust store files used to authenticate clients of the session management server.

**Administrator response:**

Examine the error message for information regarding the error and take any necessary corrective action. Verify that the necessary Java security providers are available. The session management server application must be restarted.

---

**CTGSM0908E**    **IBM Security Verify Access integration has not been enabled for the session management server. (0x38c5c38c)**

**Explanation:**

A Security Verify Access configuration operation was requested, but Security Verify Access integration has not been enabled.

**Administrator response:**

Enable Security Verify Access integration before attempting further Security Verify Access configuration.

---

**CTGSM0909E**    **The IBM Security Verify Access Runtime for Java is not currently available. (0x38c5c38d)**

**Explanation:**

The IBM Security Verify Access Runtime for Java is not currently available.

**Administrator response:**

Examine earlier log messages to determine the cause of the problem. This may indicate a problem with the IBM Security Verify Access policy server. The session management server may need to be restarted.

---

**CTGSM0910W**    **The session, %s, does not contain a user UUID. (0x38c5c38e)**

**Explanation:**

The identified session does not contain a user UUID. This information is required for the recording of last login information. The information should be supplied either as session data, or as a part of a IBM Security Verify Access credential.

**Administrator response:**

If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**CTGSM1050E** Multiple values for the %s attribute of the %s session management server administration interface request were specified but no more than one value may be specified. (0x38c5c41a)

**Explanation:**

The client sent multiple values for the indicated request attribute but the attribute may only have a single value.

**Administrator response:**

Ensure the version of the client software in use is supported by this version of the session management server.

---

**CTGSM1051E** The %s attribute of the %s session management server administration interface request must be an integer value - the %s value cannot be parsed as an integer. (0x38c5c41b)

**Explanation:**

The specified request attribute must be an integer but the value provided by the client cannot be parsed as an integer value.

**Administrator response:**

Ensure the version of the client software in use is supported by this version of the session management server.

---

**CTGSM1052E** The %s attribute of the %s session management server administration interface request has a lower bound of %s - the value %s is too low. (0x38c5c41c)

**Explanation:**

The client specified a value for the specified request attribute that is less than the identified attribute's minimum valid value.

**Administrator response:**

Ensure the version of the client software in use is supported by this version of the session management server.

---

**CTGSM1053E** The %s attribute of the %s session management server administration interface request has an upper bound of %s - the value %s is too high. (0x38c5c41d)

**Explanation:**

The client specified a value for the specified request attribute that is greater than the identified attribute's maximum valid value.

**Administrator response:**

Ensure the version of the client software in use is supported by this version of the session management server.

---

**CTGSM1054E** The required %s attribute of the %s session management server administration interface request was not provided by the client. (0x38c5c41e)

**Explanation:**

A required request attribute was not sent by the session management server administration interface client.

**Administrator response:**

Ensure the version of the client software in use is supported by this version of the session management server.

---

**CTGSM1055E** The value (%s) of the %s attribute of the %s session management server administration interface request could not be processed. Error: %s. (0x38c5c41f)

**Explanation:**

The indicated value of the indicated attribute is not valid when specified as part of the indicated session management server administration interface request.

**Administrator response:**

If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**CTGSM1059E** The session realm %s specified in a %s request of the session management server's administration interface is not recognized by the session management server. (0x38c5c423)

**Explanation:**

The request from the client specified an undefined session realm name.

**Administrator response:**

Retry the operation specifying a defined session realm name.

---

**CTGSM1060E** The %s request failed with error: %s (0x38c5c424)

**Explanation:**

The request from the client could not be executed.

**Administrator response:**

Examine the log for further detailed messages regarding the error and take any necessary corrective action.

---

**CTGSM1061E**    **The %s request caused an exception: %sException stack trace:%s (0x38c5c425)**

**Explanation:**

The request from the client caused the indicated exception.

**Administrator response:**

If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**CTGSM1062E**    **No HTTP request for administration service authorization. (0x38c5c426)**

**Explanation:**

The HTTP request object could not be accessed while authorizing an administration service operation.

**Administrator response:**

If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**CTGSM1063E**    **The user %s is not permitted to delegate access to the administration service. (0x38c5c427)**

**Explanation:**

The identified user is not permitted to delegate access to the administration service.

**Administrator response:**

If the identified user is expected to be able to delegate access to the administration service ensure they have the sms-delegator role.

---

**CTGSM1064E**    **Unable to authorize access for the %s operation requiring the %s role for user %s delegated by user %s. (0x38c5c428)**

**Explanation:**

Authorization of a user for this operation has failed. For further detailed information about the failure examine earlier messages in the log containing this message. Correct any problems and retry the operation.

**Administrator response:**

Examine the log containing this message for more information describing the error that occurred and take the appropriate corrective action.

---

**CTGSM1065E**    **Authorization of user %s for role %s failed. %s exception: %s (0x38c5c429)**

**Explanation:**

The specified exception occurred while attempting to authorize the user for the role.

**Administrator response:**

The message shown describes the error condition that occurred. Take the appropriate corrective action.

---

**CTGSM1066E**    **The administration request type, %s, cannot be handled by class, %s, as specified by handler, %s, as it is already configured to be handled by the class, %s. (0x38c5c42a)**

**Explanation:**

The session management server administration requests may only be configured to be handled by one handler. This message indicates that a single request type is configured to be handled by more than one handler.

**Administrator response:**

Ensure the session management server administration request handlers are configured correctly and restart the application.

---

**CTGSM1067E**    **Failed to locate the DSessAdmin request dispatcher. (0x38c5c42b)**

**Explanation:**

The request from the client could not be executed.

**Administrator response:**

If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**CTGSM1363E**    **Validation of the last login information database table failed. (0x38c5c553)**

**Explanation:**

The last login information database table has not been correctly created.

**Administrator response:**

Refer to earlier log messages regarding the creation of the last login information database table. Check that the table exists in the database. It may be necessary to modify the table manually to allow the table validation to succeed.

---

**CTGSM1369E**    **An error occurred while installing a component into the WebSphere application server runtime. The file, %s, could not be copied to the target location, %s. (0x38c5c559)**

**Explanation:**

An error occurred while installing a component into the WebSphere application server runtime.

**Administrator response:**

Check that the permissions on the target directory permit the file to be copied and that there is sufficient disk space. The file may also be copied into place manually. Restart the session management server application.

---

**CTGSM1500W    The host name of this machine could not be determined. (0x38c5c5dc)**

**Explanation:**

The host name of the machine on which the session management server is running could not be determined.

**Administrator response:**

Check that the system host name and network devices have been configured correctly. Restart the session management server application.

---

**CTGSM1501E    User information is required to report an audit event but no session information is available. (0x38c5c5dd)**

**Explanation:**

User information is required to report an audit event but no session information is available.

**Administrator response:**

If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**CTGSM1505W    The session creation time, %s, is in the future. Check time synchronization between SMS and client %s. (0x38c5c5e1)**

**Explanation:**

The session creation timestamp associated with the session being terminated is later than the current time. This indicates clock skew between the SMS and the client that created the session.

**Administrator response:**

Synchronize the clocks of the SMS system and its clients and restart the SMS.

---

**CTGSM1506E    The auditing emitter configuration has been set to debug mode. Events will not be sent to a CARS emitter, they will be written to the log file. (0x38c5c5e2)**

**Explanation:**

The auditing emitter configuration has been set to debug mode. Events will not be sent to a CARS emitter, they will be written to the log file.

**Administrator response:**

No action is necessary.

---

**CTGSM1507E    The CARS Security Event Factory reported an error while constructing an event: %s (0x38c5c5e3)**

**Explanation:**

The common audit reporting service (CARS) Security Event Factory reported an error while constructing an event for the reported reason.

**Administrator response:**

Examine the reason for the failure and take any necessary corrective action.

---

**CTGSM1509E    The CARS emitter reported an error while sending an event: %s (0x38c5c5e5)**

**Explanation:**

The common audit reporting service (CARS) emitter reported an error while sending an event for the reported reason.

**Administrator response:**

Examine the reason for the failure and take any necessary corrective action.

---

**CTGSM1514E    The common audit and reporting service (CARS) encountered a severe error when initializing: Error: %s, cause: %sError stack trace:%sCause stack trace:%s (0x38c5c5ea)**

**Explanation:**

The common audit and reporting service (CARS) encountered a severe error when initializing.

**Administrator response:**

Examine the reason for the failure and take any necessary corrective action.

---

**CTGSM1515E    The common auditing service encountered a severe error when shutting down: Error: %s, cause: %sError stack trace:%sCause stack trace:%s (0x38c5c5eb)**

**Explanation:**

The common auditing service encountered a severe error when shutting down.

**Administrator response:**

No action is necessary.

---

**CTGSM1654E    The command line option, %s, is not recognized. (0x38c5c676)**

**Explanation:**

The identified command line option of the smsbackup command is not recognized by the smsbackup command.

**Administrator response:**

Re-run the smsbackup command with correct command line options.

---

**CTGSM1655E**    **The %s command line option requires an argument. (0x38c5c677)**

**Explanation:**

The identified smsbackup command line option requires an argument.

**Administrator response:**

Consult the documentation for the smsbackup command and re-run it specifying a valid argument for the option.

---

**CTGSM1656E**    **The argument to the -list option must be a readable file. The value provided, %s, is not a readable file. (0x38c5c678)**

**Explanation:**

The value provided for the -list option of the smsbackup command does not identify a readable file.

**Administrator response:**

Re-run the smsbackup command specifying a valid value for the -list option.

---

**CTGSM1657E**    **The file, %s, could not be opened: %s (0x38c5c679)**

**Explanation:**

The identified file could not be opened for the specified reason.

**Administrator response:**

Ensure that the name of the file is correct, that it exists and is that it is readable.

---

**CTGSM1658W**    **Line %s of the list file %s, %s, cannot be interpreted. (0x38c5c67a)**

**Explanation:**

Not all of the contents of the file specified by the -list option could be interpreted correctly.

**Administrator response:**

Ensure the list file name is specified correctly and that the contents of the file are not corrupt.

---

**CTGSM1659E**    **The file, %s, could not be backed up: %s (0x38c5c67b)**

**Explanation:**

The file was indicated to be backed up by the list file and does exist but could not be backed for the reason indicated by the exception shown.

**Administrator response:**

Ensure that all files required to be backed up are accessible to the smsbackup program.

---

**CTGSM1660E**    **The command, %s, could not be executed: %s (0x38c5c67c)**

**Explanation:**

The command was indicated to be executed by the list file but execution failed for the reason indicated by the exception shown.

**Administrator response:**

Ensure that all programs required to be executed are accessible to the smsbackup program.

---

**CTGSM1662E**    **The directory, %s, could not be created: %s (0x38c5c67e)**

**Explanation:**

The directory specified as the output path does not exist and could not be created.

**Administrator response:**

Re-run the smsbackup command specifying a different value for -path option or ensuring that you have permission to create the specified directory.

---

**CTGSM1663E**    **An error occurred writing to the file, %s: %s (0x38c5c67f)**

**Explanation:**

The file specified could not be written to for the reason indicated.

**Administrator response:**

Ensure that the file system containing the file has sufficient space and that the directory containing the file may be written to.

---

**CTGSM1800E**    **The property, %s, which is required to configure the Java client API is missing. (0x38c5c708)**

**Explanation:**

One of the configuration values required to configure the Java client API is missing.

**Administrator response:**

Add the property to the supplied properties object.

---

**CTGSM1801E**    **A configuration value required to configure the Java client API is missing: %s. (0x38c5c709)**

**Explanation:**

The specified configuration item has not been supplied to the DSessClientConfig class.

**Administrator response:**

Ensure that the specified configuration item is passed into the DSessClientConfig class.

---

**CTGSM1802E**    **The session management interface of any configured session management server could not be accessed. (0x38c5c70a)**

**Explanation:**

An unsuccessful attempt has been made to communicate with the session management interface of each configured session management server.

**Administrator response:**

Ensure the session management interface of at least one configured session management server is available and can be reached by the client. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**CTGSM1803E An internal error occurred within the Java client API: %s. (0x38c5c70b)**

**Explanation:**

An internal error occurred within the Java client API.

**Administrator response:**

If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**CTGSM1804E The MAC algorithm, %s, could not be loaded: %s (0x38c5c70c)**

**Explanation:**

The MAC algorithm which is used for Session ID generation and validation could not be loaded.

**Administrator response:**

If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**CTGSM1805E The provided session ID, %s, is invalid. (0x38c5c70d)**

**Explanation:**

The session ID that was provided to the Java client API failed the cryptographic check which is used to validate ID's.

**Administrator response:**

The client of the API should disregard the locally cached session and should return an error back to the client.

---

**CTGSM1806E The provided session ID, %s, was incorrectly formatted. (0x38c5c70e)**

**Explanation:**

The session ID that was provided to the Java client API was of an incorrect format.

**Administrator response:**

The client of the API should disregard the locally cached session and should return an error back to the client.

---

**CTGSM1807E A request was made to send a session which contained no data to the SMS. (0x38c5c70f)**

**Explanation:**

The session which was to be sent to the SMS contains no session data.

**Administrator response:**

The client of the API should not be sending any empty sessions to the SMS. A review of the client code should be conducted.

---

**CTGSM1950E An exception occurred while performing a WebSphere eXtreme Scale data replication operation: %s (0x38c5c79e)**

**Explanation:**

An exception occurred while performing a WebSphere eXtreme Scale data replication operation.

**Administrator response:**

Examine the details of the WebSphere eXtreme Scale error to determine the cause and take appropriate action. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**CTGSM1951E The session management server was unable to initialize the WebSphere eXtreme Scale data replication service. (0x38c5c79f)**

**Explanation:**

The session management server was unable to initialize the WebSphere eXtreme Scale data replication service.

**Administrator response:**

Examine previous log messages for more details of the underlying cause of the failure. Once the underlying problem has been corrected, restart the application server.

---

**CTGSM1952E Initialization of the WebSphere eXtreme Scale data replication service failed: %s (0x38c5c7a0)**

**Explanation:**

Initialization of the WebSphere eXtreme Scale data replication service failed. The session management server will not function until this problem is corrected.

**Administrator response:**

Examine the details of the WebSphere eXtreme Scale error to determine the cause. Once the underlying problem has been corrected, restart the application server. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**CTGSM1954E An exception occurred during a remote WebSphere eXtreme Scale operation on server %s: %s (0x38c5c7a2)**

**Explanation:**

An exception occurred during a WebSphere eXtreme Scale operation on a remote server.

**Administrator response:**

Examine the details of this message and the logs on the named server for more information on the cause of the problem and take any appropriate action.

---

**DPWAD0309E The WebSEAL administration service has not been initialized. (0x38983135)**

**Explanation:**

The WebSEAL administration service plug-in failed to initialize properly.

**Administrator response:**

Check for other initialization errors and/or configuration problems that may have previously occurred.

---

**DPWAD0312E Object list failed: %s (0x38983138)**

**Explanation:**

The object list command failed to complete correctly.

**Administrator response:**

This is a generic error which will contain further details when output.

---

**DPWAD0328E The junction import command received invalid data (0x38983148)**

**Explanation:**

An error occurred when trying to extract one or more of the junction attributes sent in the admin command.

**Administrator response:**

Check that the data being passed into the junction import command is valid.

---

**DPWAD0329E The junction import command received an invalid version (0x38983149)**

**Explanation:**

The version in the junction definition is not supported by this version of WebSEAL

**Administrator response:**

Check the version of the junction in the XML definition

---

**DPWAD0330E The junction import could not create the junction file (0x3898314a)**

**Explanation:**

WebSEAL can not create the junction file.

**Administrator response:**

Check the filesystem to make sure there is space available, or that the WebSEAL server has permissions to create/write the file.

---

**DPWAD0331E The junction import could not write the junction file (0x3898314b)**

**Explanation:**

An error occurred writing the junction definition.

**Administrator response:**

Check the filesystem to make sure there is space available, or that the WebSEAL server has permissions to create/write the file.

---

**DPWAD0332E The junction export could not read the junction directory (0x3898314c)**

**Explanation:**

An error occurred while trying to read the contents of the junction database directory.

**Administrator response:**

Check to make sure that WebSEAL is able to read the contents of the directory which is configured to contain the junction definitions.

---

**DPWAD0333E Unable to add junction attributes into command handler (0x3898314d)**

**Explanation:**

An error occurred returning the junction data to the client

**Administrator response:**

This is an internal error which occurs when WebSEAL is marshalling the junction data to the export command. Check for other errors occurring previously.

---

**DPWAD0334E An invalid junction point was specified. (0x3898314e)**

**Explanation:**

WebSEAL was unable to build the junction filename.

**Administrator response:**

An internal error occurred in WebSEAL when trying to build the encoded filename. Check for previous errors.

---

**DPWAD0335E Error reading junction point %s. (0x3898314f)**

**Explanation:**

The file name representing the junction could not be constructed.

**Administrator response:**

An internal error occurred in WebSEAL when trying to build the encoded filename. Check for previous errors.

---

**DPWAD0336E Error reading junction file %s. (0x38983150)**

**Explanation:**

There was an error opening or parsing the junction definition file.



**Administrator response:**

Verify the .xml file exists, is readable, and has valid data.

---

**DPWAD0342E Error reading input user session id. (0x38983156)**

**Explanation:**

There was an error parsing the user session id.

**Administrator response:**

Verify that the input is being passed correctly.

---

**DPWAD0343E Error reading input user id. (0x38983157)**

**Explanation:**

There was an error parsing the user ID.

**Administrator response:**

Verify that user ID is being input correctly.

---

**DPWAD0345E No matching User Session found. (0x38983159)**

**Explanation:**

Bad input, or User session was already terminated.

**Administrator response:**

Verify validity of input, or assume session was already terminated.

---

**DPWAD0362E The dynurl configuration file %s cannot be opened for reading. (0x3898316a)**

**Explanation:**

An attempt to open the dynurl configuration file for reading failed

**Administrator response:**

Ensure that the file exists on the WebSEAL server and is readable

---

**DPWAD0363E The jmt configuration file %s cannot be opened for reading. (0x3898316b)**

**Explanation:**

An attempt to open the jmt configuration file for reading failed

**Administrator response:**

Ensure that the file exists on the WebSEAL server and is readable

---

**DPWAD0364E You must specify a junction point to read or write an fssso configuration file. (0x3898316c)**

**Explanation:**

A junction point is necessary to determine which fssso configuration file to read or write

**Administrator response:**

Add the junction point to the junction attribute of the indata attribute list

---

**DPWAD0365E The junction: %s is not a valid junction on this WebSEAL server. (0x3898316d)**

**Explanation:**

An invalid junction point was provided.

**Administrator response:**

Ensure that the junction attribute in indata is a valid junction

---

**DPWAD0366E The junction: %s is not an fssso junction on this WebSEAL server. (0x3898316e)**

**Explanation:**

The junction specified is not an FSSO junction.

**Administrator response:**

Ensure that the junction specified is an FSSO junction.

---

**DPWAD0367E The fssso configuration file: %s could not be opened for reading. (0x3898316f)**

**Explanation:**

The junction specified could not be opened.

**Administrator response:**

Ensure that the fssso configuration file for the junction specified exists and is readable.

---

**DPWAD0368E Could not create dynurl configuration file: %s (0x38983170)**

**Explanation:**

WebSEAL was unable to create the dynurl conf file.

**Administrator response:**

Ensure that ivmgr has filesystem permissions to create a file in the directory where the dynurl configuration file will be stored

---

**DPWAD0369E Reloading the in memory dynurl table failed (0x38983171)**

**Explanation:**

An error occurred while trying to read the dynurl configuration file.

**Administrator response:**

Ensure that the new file specified is in the proper format

---

**DPWAD0370E Could not create jmt configuration file: %s (0x38983172)**

**Explanation:**

An error occurred while trying to open the jmt configuration file.

**Administrator response:**

Ensure that ivmgr has filesystem permissions to create a file in the directory where the jmt configuration file will be stored

---

**DPWAD0371E Reloading the in memory jmt table failed (0x38983173)**

---

**Explanation:**

An error occurred while trying to read in the new jmt configuration file.

**Administrator response:**

Ensure that the new file specified is in the proper format.

---

**DPWAD0372W The junction specified does not exist. The configuration file: %s was created. (0x38983174)**

---

**Explanation:**

An fsso junction may not be created without the configuration file being in place. This allows the file to be created before the junction

**Administrator response:**

The junction may now be created using this new configuration file

---

**DPWAD0373E Could not create fsso configuration file: %s (0x38983175)**

---

**Explanation:**

An error occurred while trying to read in the new fsso configuration file.

**Administrator response:**

Ensure that ivmgr has filesystem permissions to create a file in the directory where the fsso configuration file will be stored

---

**DPWAD0374E The backup operation failed for %s (0x38983176)**

---

**Explanation:**

An error occurred while attempting to create a backup copy of the original configuration file.

**Administrator response:**

Ensure that ivmgr has filesystem permissions to create a file in the directory where the configuration file resides.

---

**DPWAD0375E Reloading junction: %s failed (0x38983177)**

---

**Explanation:**

An error occurred while trying to load the fsso configuration file.

**Administrator response:**

Ensure that the new file specified is in the proper format.

---

**DPWAD0376E The restore operation failed for %s (0x38983178)**

---

**Explanation:**

An error occurred while trying to restore a backed up version of a configuration file.

**Administrator response:**

Ensure that ivmgr has filesystem permissions to create a file in the directory where the configuration file resides.

---

**DPWAD0386E Failed to open the supplied junction archive file. (0x38983182)**

---

**Explanation:**

An error occurred when trying to access a junction archive file.

**Administrator response:**

Ensure that the specified file name is correct and that the WebSEAL server can access the file.

---

**DPWAD0387E The supplied junction archive file contains an invalid junction definition. (0x38983183)**

---

**Explanation:**

An error occurred while trying to access a junction archive file.

**Administrator response:**

Ensure that the supplied file is correctly formatted.

---

**DPWAD0391W Failed to execute the program (%s). (Errno = %d). (0x38983187)**

---

**Explanation:**

An error occurred when attempting to run the specified program.

**Administrator response:**

If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWAD0394W The requested file segment contained binary characters. (0x3898318a)**

---

**Explanation:**

A request to display a binary file was submitted. A binary file can be displayed only if the '-encode' option is supplied.

**Administrator response:**

Ensure that the correct file has been requested and if so that the '-encode' option is supplied to the command.

---

**DPWAD0404E Failed to locate the authorization server password, required for the server sync command. (0x38983194)**

---

**Explanation:**

The server sync command is not available because the authorization server password could not be determined.

**Administrator response:**

Check the log file for additional errors. For the error code from the message and additional troubleshooting steps, see the IBM Security Verify Access for Web Troubleshooting Guide.

---

**DPWAD0405E Failed to synchronize the WebSEAL server. (0x38983195)**

**Explanation:**

The server sync command did not complete successfully.

**Administrator response:**

Check the log file for additional errors. For the error code from the message and additional troubleshooting steps, see the IBM Security Verify Access for Web Troubleshooting Guide.

---

**DPWAD0406E The server name supplied was not valid. (0x38983196)**

**Explanation:**

The server name supplied to the server sync command was not valid.

**Administrator response:**

Ensure that a valid server name is supplied with the server sync command. The server name must not be the same as the name of the server that runs the command.

---

**DPWAD0411E The TCP/IP host information could not be determined from the server hostname: %s. Ensure that the server hostname is correct and that the domain name server is functioning correctly. (0x3898319b)**

**Explanation:**

The TCP/IP address for the specified host could not be determined.

**Administrator response:**

Ensure that the IP address for the specified host name can be resolved. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWAD0412E The configuration entry found within the %s stanza was not valid: %s = %s. (0x3898319c)**

**Explanation:**

The specified configuration entry contained a value that must be corrected.

**Administrator response:**

Correct the configuration entry which is not valid.

---

**DPWAD0413E An attempt to create a temporary file failed. (0x3898319d)**

**Explanation:**

An attempt was made to create a temporary file and the file could not be created.

**Administrator response:**

Check the log file for additional errors. Also check the file system to ensure that there is adequate disk space available.

---

**DPWAD0415E An ICAP Server for the '%s' resource was not found. (0x3898319f)**

**Explanation:**

An unknown ICAP resource was specified.

**Administrator response:**

Check the ICAP configuration within both the WebSEAL configuration file and the policy database.

---

**DPWAD0416E An ICAP Server for the specified resource was not found. (0x389831a0)**

**Explanation:**

An unknown ICAP resource was specified.

**Administrator response:**

Check the log file for additional errors.

---

**DPWAD0417E A bad response was received from the ICAP server. (0x389831a1)**

**Explanation:**

The response which was received from the ICAP server was incorrectly formatted.

**Administrator response:**

Check the configuration of the ICAP server.

---

**DPWAD0418E Failed to connect to the ICAP server: %s. (0x389831a2)**

**Explanation:**

An attempt to contact an ICAP server failed. The ICAP server is required to be able to correctly service the Web request.

**Administrator response:**

Ensure that the configuration for the ICAP server is correct and that the ICAP server is available. Check the log file for additional errors.

---

**DPWAD0419E Failed to connect to a required ICAP server. (0x389831a3)**

**Explanation:**

An attempt to contact an ICAP server failed. The ICAP server is required to be able to correctly service the Web request.

**Administrator response:**

Ensure that the configuration for the ICAP server is correct and that the ICAP server is available. Check the log file for additional errors.

---

**DPWAD0420E** The maximum number of concurrent requests which can be processed for this session has been reached. (0x389831a4)

**Explanation:**

The user session has reached the maximum number of simultaneous requests which can be processed by WebSEAL.

**Administrator response:**

Either increase the configured maximum number of requests which can be processed by a session, or wait for existing requests for the user session to complete.

---

**DPWAD0421W** The session, owned by %s, has reached it's soft limit of %d concurrent requests. (0x389831a5)

**Explanation:**

The user session has reached the warning point for the number of simultaneous requests which can be processed by WebSEAL.

**Administrator response:**

Prepare to increase the hard limit of concurrent requests for a user session, or wait for existing requests for the user session to complete.

---

**DPWAD0431E** Failed to locate the authorization server password, required for the cluster functionality. (0x389831af)

**Explanation:**

The cluster support is not available because the authorization server password could not be determined.

**Administrator response:**

Check the log file for additional errors. For the error code from the message and additional troubleshooting steps, see the IBM Security Verify Access for Web Troubleshooting Guide.

---

**DPWAD0432E** Failed to execute the server task '%s' on %s: %s (0x389831b0)

**Explanation:**

An attempt to execute a server task command failed.

**Administrator response:**

Check the log file for additional errors. For the error code from the message and additional troubleshooting steps, see the IBM Security Verify Access for Web Troubleshooting Guide.

---

**DPWAD0433E** Failed to execute a server task command (0x389831b1)

**Explanation:**

An attempt to execute a server task command failed.

**Administrator response:**

Check the log file for additional errors. For the error code from the message and additional troubleshooting steps, see the IBM Security Verify Access for Web Troubleshooting Guide.

---

**DPWAD0434E** Failed to create the administration context for %s: %s (0x389831b2)

**Explanation:**

An attempt to create an administration context failed.

**Administrator response:**

Check the log file for additional errors. For the error code from the message and additional troubleshooting steps, see the IBM Security Verify Access for Web Troubleshooting Guide.

---

**DPWAD0435E** Failed to create an administration context (0x389831b3)

**Explanation:**

An attempt to create an administration context failed.

**Administrator response:**

Check the log file for additional errors. For the error code from the message and additional troubleshooting steps, see the IBM Security Verify Access for Web Troubleshooting Guide.

---

**DPWAD0436E** An unexpected result was received from the server task command: %s (%s) (0x389831b4)

**Explanation:**

An unexpected result was received from the server task command.

**Administrator response:**

Check the log file for additional errors. For the error code from the message and additional troubleshooting steps, see the IBM Security Verify Access for Web Troubleshooting Guide.

---

**DPWAD0438E** Failed to synchronize with the cluster master (0x389831b6)

**Explanation:**

An attempt to synchronize the local configuration with the cluster master server failed.

**Administrator response:**

Check the log file for additional errors. For the error code from the message and additional troubleshooting steps, see the IBM Security Verify Access for Web Troubleshooting Guide.

---

**DPWAD0439E** Failed to restart the cluster (0x389831b7)

**Explanation:**

An attempt to restart the cluster failed.

**Administrator response:**

Check the log file for additional errors. For the error code from the message and additional troubleshooting

steps, see the IBM Security Verify Access for Web Troubleshooting Guide.

---

**DPWAD0440E Failed to restart the cluster: 0x%lx (0x389831b8)**

**Explanation:**

An attempt to restart the cluster failed.

**Administrator response:**

Check the log file for additional errors. For the error code from the message and additional troubleshooting steps, see the IBM Security Verify Access for Web Troubleshooting Guide.

---

**DPWAD0441E Failed to restart the cluster as a cluster restart is already in progress (0x389831b9)**

**Explanation:**

An attempt to restart the cluster failed as a prior request to restart the cluster is still in progress.

**Administrator response:**

Check the log file for additional errors. For the error code from the message and additional troubleshooting steps, see the IBM Security Verify Access for Web Troubleshooting Guide.

---

**DPWAD0442E The server, %s, failed to restart within a reasonable period of time. (0x389831ba)**

**Explanation:**

The specified server did not restart within the allocated period of time. This restart was performed as a part of the cluster synchronisation.

**Administrator response:**

Check the log file for additional errors. For the error code from the message and additional troubleshooting steps, see the IBM Security Verify Access for Web Troubleshooting Guide.

---

**DPWAD0445E %s (0x389831bd)**

**Explanation:**

An unspecified error has occurred.

**Administrator response:**

Check the log file for additional errors. For the error code from the message and additional troubleshooting steps, see the IBM Security Verify Access for Web Troubleshooting Guide.

---

**DPWAD0446E Both the '-ripple' and '-status' options cannot be specified at the same time. (0x389831be)**

**Explanation:**

The cluster restart command cannot have both the '-ripple' and '-status' options specified in the same command.

**Administrator response:**

Re-issue the command with either of the options, but not both.

---

**DPWAD0447E The server is not fully initialized. (0x389831bf)**

**Explanation:**

An attempt to access the server failed due to the fact that it is not fully initialized. This can occur during server start-up or shutdown.

**Administrator response:**

Allow extra time for the server to finish initialization and then retry the operation. If the problem persists check the log file for additional errors.

---

**DPWAD0448E The new user identity (%s) does not match the current authenticated user identity (%s). (0x389831c0)**

**Explanation:**

The identity which is provided in a subsequent authentication operation must match the identity which was used during the original authentication operation.

**Administrator response:**

The user must present the same user ID provided in the previous authentication operation.

---

**DPWAD0449E The new user identity does not match the current authenticated user identity. (0x389831c1)**

**Explanation:**

The identity which is provided in a subsequent authentication operation must match the identity which was used during the original authentication operation.

**Administrator response:**

The user must present the same user ID provided in the previous authentication operation.

---

**DPWAD0452E eCSSO authentication is enabled but no Master Authorization Server is defined. (0x389831c4)**

**Explanation:**

The e-community-sso-auth has been set without setting a master authorization server.

**Administrator response:**

Update the configuration file and set a master authorization server in the master-authn-server value under the [e-community-sso] stanza.

---

**DPWAD0453E Duplicate eCSSO domain '%s' defined under the [e-community-domains] stanza. (0x389831c5)**

**Explanation:**

Each domain under the [e-community-domains] stanza must be unique.

**Administrator response:**

Remove the duplicate entry and retry.

---

**DPWAD0454E Unable to configure the eCSSO authentication module for domain/host '%s': status 0x%lx. (0x389831c6)**

**Explanation:**

The eCSSO (consume or create) authentication module configured for the domain/host specified returned an error while being initialised.

**Administrator response:**

Either a bad shared library was specified for the authentication module or the configuration is incorrect, for example the key files specified are missing or inaccessible.

---

**DPWAD0455E The value '%s' is not a valid option for ip-support-level. Use one of 'displaced-only', 'generic-only', or 'displaced-and-generic'. (0x389831c7)**

**Explanation:**

An invalid setting was set for the webseald configuration file option ip-support-level.

**Administrator response:**

Change the setting for ip-support-level to a valid one.

---

**DPWAD0456E The value displaced-only is not a valid option for ip-support-level when ipv6-support is enabled. (0x389831c8)**

**Explanation:**

displaced-only can not be set when ipv6-support = yes.

**Administrator response:**

Change the setting for ip-support-level to generic-only or displaced-and-generic.

---

**DPWAD0457E The authentication challenge type specified is not valid: %s (0x389831c9)**

**Explanation:**

The challenge type string located in the WebSEAL configuration file was not valid.

**Administrator response:**

Change the setting for auth-challenge-type to be a valid challenge type.

---

**DPWAD0458E The corresponding authentication method for the challenge type, %s, is not enabled. (0x389831ca)**

**Explanation:**

The corresponding authentication method for the specified challenge type is not enabled.

**Administrator response:**

Either remove the failing challenge type from the auth-challenge-type configuration entry, or enable the corresponding authentication method.

---

**DPWAD0459E The authentication challenge type contains multiple entries for %s. (0x389831cb)**

**Explanation:**

The challenge type string located in the WebSEAL configuration file contains multiple rule sets for a single mechanism.

**Administrator response:**

Remove the duplicate entries in the auth-challenge-type configuration entry.

---

**DPWAD0460E The following authentication challenge type contains a syntax error or invalid pattern. %s (0x389831cc)**

**Explanation:**

The challenge type string located in the WebSEAL configuration file contains a syntax error.

**Administrator response:**

Correct the syntax error for the auth-challenge-type configuration entry.

---

**DPWAD0600E An error occurred attempting to determine the current installed version of WebSEAL. WebSEAL cannot start. (0x38983258)**

**Explanation:**

This error occurs if the current installed version of WebSEAL cannot be determined. This indicates a severe problem.

**Administrator response:**

If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWAD0601E The version string '%s' is invalid. (0x38983259)**

**Explanation:**

This error occurs if an invalid version number is found.

**Administrator response:**

If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWAD0602E An error occurred attempting to determine the originally installed version of WebSEAL to verify that the configuration file is up-to-date. WebSEAL cannot start. (0x3898325a)**

**Explanation:**

This error occurs if the originally installed version of WebSEAL cannot be determined. This indicates a severe problem.

**Administrator response:**

If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWAD0603E An error occurred attempting to backup the configuration file. (0x3898325b)**

**Explanation:**

This error occurs when WebSEAL is trying to make a backup copy of the original configuration file before upgrade.

**Administrator response:**

Examine the log file for additional errors. More information about the problem that occurred will be present.

---

**DPWAD0604E An error occurred attempting to restore the configuration file. (0x3898325c)**

**Explanation:**

This error occurs when WebSEAL is trying to restore a backed up copy of the configuration file.

**Administrator response:**

Examine the log file for additional errors. More information about the problem that occurred will be present.

---

**DPWAD0605W The configuration file entry [%s] %s was not found. (0x3898325d)**

**Explanation:**

This error occurs when WebSEAL is trying to determine the version of the WebSEAL server that created the configuration file.

**Administrator response:**

No action is necessary - the WebSEAL server will try another method to determine the original version of WebSEAL installed, and update the configuration file as necessary.

---

**DPWAD0606E An error occurred attempting to migrate the configuration file entry [%s] %s. (0x3898325e)**

**Explanation:**

This error occurs when WebSEAL is trying to perform migration of a configuration file entry.

**Administrator response:**

You may need to manually update the entry to allow migration to proceed. Examine the configuration file and documentation for more information on the particular entry.

---

**DPWAD0607E An error occurred attempting to migrate the configuration file entry [%s]. (0x3898325f)**

**Explanation:**

This error occurs when WebSEAL is trying to perform migration of a configuration file stanza.

**Administrator response:**

You may need to manually update the entry to allow migration to proceed. Examine the configuration file and documentation for more information on the particular entry.

---

**DPWAD0611E A serious error occurred performing configuration file migration. You may need to perform manual migration of some configuration options. (0x38983263)**

**Explanation:**

This message indicates that a serious problem occurred while attempting to update the configuration file.

**Administrator response:**

Refer to other log messages to attempt to determine the problem. You may be able to perform manual migration of configuration file entries. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>. If you wish to attempt to manual migration, comment the problematic entries out of the WebSEAL configuration file and restart the WebSEAL server. Once the WebSEAL server has started successfully, manually modify the configuration file to restore the functionality you have disabled, referring to the WebSEAL Administration Guide where necessary.

---

**DPWAD0752E A replica set must be specified for the virtual host junction '%s'. (0x389832f0)**

**Explanation:**

When the SMS is used for session storage, all virtual host junctions must have a replica set specified with the -z junction option.

**Administrator response:**

Create the junction using the -z <replica-set> option. The <replica-set> must be one of the replica sets listed in the WebSEAL configuration file.

---

**DPWAD0753E A replica set must be specified for the junction. (0x389832f1)**

**Explanation:**

When the SMS is used for session storage, all virtual host junctions must have a replica set specified with the -z junction option.

**Administrator response:**

Create the junction using the `-z <replica-set>` option. The `<replica-set>` must be one of the replica sets listed in the WebSEAL configuration file.

---

**DPWAD0754E The Virtual Host junction '%s' must have an eCSSO domain key in the configuration file for it's virtual host name '%s'. (0x389832f2)**

**Explanation:**

When the Virtual Host junction was created or restored from the junction database it's virtual host name was discovered not to have a eCSSO domain key. These are configured using `[e-community-domains]` and `[e-community-domain-keys:<domain>]`

**Administrator response:**

Add a eCSSO key for the domain the Virtual Host junction is in using the `[e-community-domains]` and `[e-community-domain-keys:<domain>]` stanzas and restart WebSEAL so it recognises the changes. Then retry creating the Virtual Host junction.

---

**DPWAD0755E The Virtual Host junction must have an eCSSO domain key in the configuration file for it's virtual host name. (0x389832f3)**

**Explanation:**

When the Virtual Host junction was created or restored from the junction database it's virtual host name was discovered not to have a eCSSO domain key. These are configured using `[e-community-domains]` and `[e-community-domain-keys:<domain>]`

**Administrator response:**

Add a eCSSO key for the domain the Virtual Host junction is in using the `[e-community-domains]` and `[e-community-domain-keys:<domain>]` stanzas and restart WebSEAL so it recognises the changes. Then retry creating the Virtual Host junction.

---

**DPWAD0756W The junction reload command did not complete for regular junctions as a previous reload is still in effect. Try again later. (0x389832f4)**

**Explanation:**

A reload command issued earlier is still waiting for some requests using the older junction definitions to complete. New reload commands will not have an effect until these requests complete. Virtual Host junctions are independent and you should look for a separate message if they are busy too.

**Administrator response:**

The command has had no effect on junctions, retry the command at a later time.

---

**DPWAD0757W The junction reload command did not complete for Virtual Host**

**junctions as a previous reload is still in effect. Try again later. (0x389832f5)**

**Explanation:**

A reload command issued earlier is still waiting for some requests using the older Virtual Host junction definitions to complete. New reload commands will not have an effect until these requests complete. Regular junctions are independent and you should look for a separate message if they are busy too.

**Administrator response:**

The command has had no effect on Virtual Host junctions, retry the command at a later time.

---

**DPWAD0782E Could not take junction offline (0x3898330e)**

**Explanation:**

This message is followed by an explanation of why the junction could not be taken offline.

**Administrator response:**

Correct the problem described in the message displayed after this message.

---

**DPWAD0783E Could not take Virtual Host junction offline (0x3898330f)**

**Explanation:**

This message is followed by an explanation of why the Virtual Host junction could not be taken offline.

**Administrator response:**

Correct the problem described in the message displayed after this message.

---

**DPWAD0784E Could not throttle junction (0x38983310)**

**Explanation:**

This message is followed by an explanation of why the junction could not be throttled.

**Administrator response:**

Correct the problem described in the message displayed after this message.

---

**DPWAD0785E Could not throttle Virtual Host junction (0x38983311)**

**Explanation:**

This message is followed by an explanation of why the Virtual Host junction could not be throttled.

**Administrator response:**

Correct the problem described in the message displayed after this message.

---

**DPWAD0786E Could not bring junction online (0x38983312)**

**Explanation:**

This message is followed by an explanation of why the junction could not be brought online.



**Administrator response:**

Correct the problem described in the message displayed after this message.

---

**DPWAD0787E Could not bring Virtual Host junction online (0x38983313)**

**Explanation:**

This message is followed by an explanation of why the Virtual Host junction could not be brought online.

**Administrator response:**

Correct the problem described in the message displayed after this message.

---

**DPWAD0788E You can only change the operation state of TCP, SSL, TCP Proxy, and SSL Proxy junctions. (0x38983314)**

**Explanation:**

Not all junction types support operational state changes.

**Administrator response:**

Ensure you are applying the command to the correct junction.

---

**DPWAD0789E You can only change the operation state of TCP, SSL, TCP Proxy, and SSL Proxy Virtual Host junctions. (0x38983315)**

**Explanation:**

Not all Virtual Host junction types support operational state changes.

**Administrator response:**

Ensure you are applying the command to the correct Virtual Host junction.

---

**DPWAD0790E Invalid server ID (0x38983316)**

**Explanation:**

The argument passed to -i was not a valid server UUID.

**Administrator response:**

Obtain the correct UUID by using the 'show' command.

---

**DPWAD0791E Invalid server ID (0x38983317)**

**Explanation:**

The argument passed to -i was not a valid server UUID.

**Administrator response:**

Obtain the correct UUID by using the 'virtualhost show' command.

---

**DPWAD0792E Server %s not found at junction %s (0x38983318)**

**Explanation:**

An attempt was made to change the operational state of a junction server based on a UUID which did not match any of the servers of the junction.

**Administrator response:**

Use the 'show' command to find the correct UUID.

---

**DPWAD0793E Server %s not found at Virtual Host junction %s (0x38983319)**

**Explanation:**

An attempt was made to change the operational state of a Virtual Host junction server based on a UUID which did not match any of the servers of the Virtual Host junction.

**Administrator response:**

Use the 'virtualhost show' command to find the correct UUID.

---

**DPWAD1050E The filename must not contain any path information. (0x3898341a)**

**Explanation:**

A base path for the database files has been statically configured and as such the supplied file name should not contain any path information.

**Administrator response:**

Specify the name of the database without any path information.

---

**DPWAD1053E An error occurred while writing the WebSEAL flow data to disk. (0x3898341d)**

**Explanation:**

An error occurred while WebSEAL was committing the collected flow data to disk. One or more records may be missing for the last time period.

**Administrator response:**

No action is required.

---

**DPWAD1054E The %s system routine failed: %d. (0x3898341e)**

**Explanation:**

An error occurred when WebSEAL attempted to execute a system routine.

**Administrator response:**

If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWAD1055E A system routine failed. (0x3898341f)**

**Explanation:**

An error occurred when WebSEAL attempted to execute a system routine.

**Administrator response:**

If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWAD1056E A process terminated unexpectedly: %d. (0x38983420)**

**Explanation:**

A process which was currently being monitored terminated unexpectedly. This process will be automatically restarted.

**Administrator response:**

If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWAD1059E The validation of the secret token for the request failed. (0x38983423)**

**Explanation:**

To help prevent cross-site request forgery attacks the requests for certain management pages need to contain a token which can be compared against data contained within the user session. The validation of this token failed because either the token was missing from the request, or the token did not match the value contained in the user session.

**Administrator response:**

Ensure that the resource request contains the correct secret token for the user session.

---

**DPWAD1060E Unsolicited authentication requests are not permitted. (0x38983424)**

**Explanation:**

The server is configured to deny unsolicited authentication requests. The authentication information must first be requested by WebSEAL in response to an unauthenticated request for a protected resource.

**Administrator response:**

First request a resource which requires authentication and then supply the authentication information to the server.

---

**DPWAD1200E The incoming connection from %s has been blocked. (0x389834b0)**

**Explanation:**

The incoming connection has been temporarily blocked by the Web Application Firewall functionality.

**Administrator response:**

Check the log file for additional errors. For the error code from the message and additional troubleshooting steps, see the IBM Security Verify Access for Web Troubleshooting Guide.

---

**DPWAD1201E An invalid csv field was provided: %s (0x389834b1)**

**Explanation:**

An invalid field was provided.

**Administrator response:**

Examine the configuration and correct the offending field.

---

**DPWAD1202E An invalid configuration value was provided: %s (0x389834b2)**

**Explanation:**

An invalid configuration value was provided.

**Administrator response:**

Examine the configuration and correct the offending value.

---

**DPWAD1203E An invalid number of fields were provided within the csv file: %s (0x389834b3)**

**Explanation:**

An invalid number of fields were discovered in a csv file.

**Administrator response:**

Examine the configuration and correct the offending csv file.

---

**DPWAD1204E An unknown issue was discovered, %d, and as such no action was taken. (0x389834b4)**

**Explanation:**

An issue was discovered for which there was no configured action.

**Administrator response:**

Examine the configuration and ensure that an action exists for the specified issue.

---

**DPWAD1206E An incompatible ISS protocol analysis module library was found. (0x389834b6)**

**Explanation:**

An incompatible ISS protocol analysis module was specified within the WebSEAL configuration.

**Administrator response:**

Install a compatible ISS protocol analysis module distribution, or disable this functionality within WebSEAL.

---

**DPWAD1207E An internal error was encountered within the ISS protocol analysis module. (0x389834b7)**

**Explanation:**

An error was returned from the ISS protocol analysis module.

**Administrator response:**

Check the log file for additional errors. If necessary, look up the error code from the message in the IBM Security Verify Access for Web Troubleshooting Guide for additional troubleshooting steps.

---

**DPWAD1208E An unrecoverable error was encountered within the ISS**

**protocol analysis module : %s.  
(0x389834b8)**

**Explanation:**

An error was returned from the ISS protocol analysis module.

**Administrator response:**

Check the log file for additional errors. If necessary, look up the error code from the message in the IBM Security Verify Access for Web Troubleshooting Guide for additional troubleshooting steps.

---

**DPWAD1209E An insufficient amount of memory was supplied to an internal WAF routine. (0x389834b9)**

**Explanation:**

An insufficient amount of memory was supplied to one of the internal WAF routines.

**Administrator response:**

Check the log file for additional errors. If necessary, look up the error code from the message in the IBM Security Verify Access for Web Troubleshooting Guide for additional troubleshooting steps.

---

**DPWAD1210E The client connection has been blocked due to a security attack which was detected by the protocol analysis module. (0x389834ba)**

**Explanation:**

The protocol analysis module detected a potential attack in a prior request from the client and as such has blocked all connections from this client for a period of time.

**Administrator response:**

Check the log file for additional errors. If necessary, look up the error code from the message in the IBM Security Verify Access for Web Troubleshooting Guide for additional troubleshooting steps.

---

**DPWAD1211E An error occurred while saving the WAF statistics data to the disk. (0x389834bb)**

**Explanation:**

An error occurred while WebSEAL was saving the collected WAF statistics to the disk. One or more records might be missing for the last time period.

**Administrator response:**

No action is required.

---

**DPWAD1212E Initialization of Kerberos authentication failed. (0x389834bc)**

**Explanation:**

Initialization of Kerberos authentication failed.

**Administrator response:**

Check for additional error messages in log files. Check your Kerberos related junction configuration entries to make sure they match the documentation.

---

**DPWAD1213E An error occurred when creating the Kerberos token: %s (0x389834bd)**

**Explanation:**

An error occurred when creating the Kerberos token.

**Administrator response:**

This problem is most likely due to an internal error or misconfiguration. Check for additional error messages in log files. Check the Kerberos related junction configuration items in your server for errors.

---

**DPWAD1214E No Kerberos single sign-on tokens were available. (0x389834be)**

**Explanation:**

WebSEAL is correctly retrieving SSO tokens from the KDC, but these tokens have expired. The problem is most likely caused by the clocks on the WebSEAL server and the KDC being set to different times.

**Administrator response:**

Check the time synchronization between the KDC and the WebSEAL server.

---

**DPWAD1215E An error occurred when creating the Kerberos token. (0x389834bf)**

**Explanation:**

An error occurred when creating the Kerberos token.

**Administrator response:**

This problem is most likely due to an internal error or misconfiguration. Check for additional error messages in log files. Check the Kerberos related junction configuration items in your server for errors.

---

**DPWAP0002E Error accessing the database file: %s (%s:0x%x) (0x3898f002)**

**Explanation:**

An attempt to access a database file failed.

**Administrator response:**

Check that the database file exists and that the file permissions allow access.

---

**DPWAP0004E The data which was passed into the program is not valid: %s (0x3898f004)**

**Explanation:**

The supplied data is not valid.

**Administrator response:**

Check the provided data to ensure that it is being used in the correct context.

---

**DPWAP0005E The file, %s, contains data which is not valid. (0x3898f005)**

**Explanation:**

The specified file contains unexpected content.

**Administrator response:**

Examine the file for the data which is not valid, or specify a different file.

---

**DPWAP0006E    The file, %s, already exists.  
(0x3898f006)**

**Explanation:**

The supplied file name matches a file which already exists on the file system.

**Administrator response:**

Either remove the specified file or select a different file name.

---

**DPWAP0007E    The file, %s, does not exist.  
(0x3898f007)**

**Explanation:**

The supplied file name does not match a file which exists on the file system.

**Administrator response:**

Check the supplied file name to ensure that it is correct.

---

**DPWAP0008E    An internal error has occurred  
(%s:%d). (0x3898f008)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWAP0009E    The configuration entry, '%s', in  
the [%s] stanza does not exist.  
(0x3898f009)**

**Explanation:**

The requested configuration entry does not exist in the configuration file.

**Administrator response:**

Check the supplied information to ensure that it is correct.

---

**DPWAP0010E    Failed to establish a secure  
connection to the policy server  
(0x3898f00a)**

**Explanation:**

An attempt to establish a secure connection to the policy server failed.

**Administrator response:**

Check the TAM policy server to ensure that it is running.

---

**DPWAP0011E    The administration command, %s,  
failed (0x3898f00b)**

**Explanation:**

An attempt to execute an administration command failed.

**Administrator response:**

Check the TAM servers to ensure that they are running.

---

**DPWAP0012E    An unsupported configuration  
entry was supplied. (0x3898f00c)**

**Explanation:**

An attempt to supply an unsupported configuration entry was encountered.

**Administrator response:**

Ensure that the correct configuration data is supplied.

---

**DPWAP0013E    The [%s] stanza is an unsupported  
configuration stanza.  
(0x3898f00d)**

**Explanation:**

An attempt to supply an unsupported configuration entry was encountered.

**Administrator response:**

Ensure that the correct configuration data is supplied.

---

**DPWAP0014E    The '%s' configuration entry, in the  
[%s] stanza, is an unsupported  
configuration entry. (0x3898f00e)**

**Explanation:**

An attempt to supply an unsupported configuration entry was encountered.

**Administrator response:**

Ensure that the correct configuration data is supplied.

---

**DPWAP0015E    An value which is not valid, '%s',  
was supplied for the configuration  
entry, '%s', in the [%s] stanza.  
(0x3898f00f)**

**Explanation:**

An attempt was made to supply data which is not valid for a configuration entry.

**Administrator response:**

Ensure that the correct configuration data is supplied.

---

**DPWAP0016E    A prior configuration does not  
exist for this resource.  
(0x3898f010)**

**Explanation:**

An attempt to revert the configuration was made when there were no changes to revert.

**Administrator response:**

Ensure that the correct resource has been specified.

---

**DPWAP0017E    An instance name is required  
when referencing the ftype: %s.  
(0x3898f011)**

**Explanation:**

The supplied ftype is instance specific and an instance name was not specified.

**Administrator response:**

Retry the command, specifying an instance name.

---

**DPWAP0018E An instance name should not be supplied when referencing the ftype: %s. (0x3898f012)**

**Explanation:**

The supplied ftype is not instance specific and an instance name was specified.

**Administrator response:**

Retry the command, without specifying an instance name.

---

**DPWAP0019E The supplied instance name, %s, is not a configured instance. (0x3898f013)**

**Explanation:**

The supplied instance name does not match a configured instance on this appliance.

**Administrator response:**

Retry the command, specifying the correct instance name.

---

**DPWAP0020E The supplied ftype, %s, was not recognized. (0x3898f014)**

**Explanation:**

The supplied ftype was not recognized and the command cannot be completed.

**Administrator response:**

Retry the command, ensuring that the ftype given is correct.

---

**DPWAP0021E The [%s] stanza was not found in the configuration file. (0x3898f015)**

**Explanation:**

An attempt was made to delete a stanza which does not exist.

**Administrator response:**

Ensure that the correct stanza name is supplied.

---

**DPWAP0022E Cannot allocate memory (0x3898f016)**

**Explanation:**

Memory allocation operation failed.

**Administrator response:**

Check memory limits on your machine, and increase available memory if possible.

---

**DPWAP0023E The file, %s, contains data which is not valid at line %d. (0x3898f017)**

**Explanation:**

The specified file contains unexpected content.

**Administrator response:**

Examine the file for the data which is not valid, or specify a different file.

---

**DPWAP0024E An error occurred in the %s system function: 0x%x (0x3898f018)**

**Explanation:**

An error occurred while attempting to execute a system function.

**Administrator response:**

Examine additional messages to determine the cause of the error and correct the problem. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWAP0025E An error occurred while executing the system call: %s (0x%x) (0x3898f019)**

**Explanation:**

An attempt to execute a system call failed.

**Administrator response:**

Check the system log for further information.

---

**DPWAP0026E The file, %s, cannot be opened (0x%x) (0x3898f01a)**

**Explanation:**

An attempt to access a file failed.

**Administrator response:**

Check that the file permissions allow access.

---

**DPWAP0028E The '%s' configuration entry, in the [%s] stanza, is a read only configuration entry and should not be modified. (0x3898f01c)**

**Explanation:**

An attempt was made to change a configuration entry which is not allowed to be modified.

**Administrator response:**

Ensure that the configuration entry has not been modified.

---

**DPWAP0029E A read only configuration entry was supplied. (0x3898f01d)**

**Explanation:**

An attempt to supply a read only configuration entry was encountered.

**Administrator response:**

Ensure that the correct configuration data is supplied.

---

**DPWAP0031E The process, %s, was terminated by the signal, %d. The process will be automatically restarted. (0x3898f01f)**

**Explanation:**

A process terminated unexpectedly. The process will be automatically restarted by the system.

**Administrator response:**

Check the system log for further information.

---

**DPWAP0032E Failed to stop the %s process (pid: %d). (0x3898f020)**

**Explanation:**

An attempt to stop a running process failed.

**Administrator response:**

Check the system log for further information. If the problem persists reboot the system.

---

**DPWAP0033E The %s operation for the ldap server, %s:%d, failed: (%s). (0x3898f021)**

**Explanation:**

An attempt to perform an operation on the LDAP server failed.

**Administrator response:**

Ensure that the LDAP server information has been supplied correctly and that the LDAP server is currently contactable.

---

**DPWAP0034E Cannot obtain a unique DN for the user: %s. (0x3898f022)**

**Explanation:**

An attempt to locate the DN for a user has failed.

**Administrator response:**

Ensure that the correct user information has been supplied, and that the LDAP server information has been supplied correctly.

---

**DPWAP0035E An error occurred while executing the command: %s (0x%x) %s (0x3898f023)**

**Explanation:**

An attempt to execute a system command failed.

**Administrator response:**

Check the system log for further information.

---

**DPWAP0036E The directory, %s, does not exist. (0x3898f024)**

**Explanation:**

The supplied directory name does not match a directory which exists on the file system.

**Administrator response:**

Check the supplied directory name to ensure that it is correct.

---

**DPWAP0037E A file or directory which is not valid was encountered: %s (0x3898f025)**

**Explanation:**

The specified file is not valid.

**Administrator response:**

Check the provided data to ensure that it is being used in the correct context.

---

**DPWAP0038E The following files already exist: %s (0x3898f026)**

**Explanation:**

The specified files already exist on the system.

**Administrator response:**

Check the system log for further information.

---

**DPWAP0039E An error occurred in the %s system function: %s (0x3898f027)**

**Explanation:**

An error occurred while attempting to execute a system function.

**Administrator response:**

Examine additional messages to determine the cause of the error and correct the problem. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWAP0045E Invalid configuration for the %s notifications module. Reverting to default values. (0x3898f02d)**

**Explanation:**

The configured advanced tuning parameters for the notifications module are invalid. The default values will be used until this is corrected.

**Administrator response:**

No action is required

---

**DPWAP0046E An error occurred while executing an SQL statement at %s:%d. (%d:%s) (0x3898f02e)**

**Explanation:**

There was an error writing the FlowData information to disk. If the problem persists, see the IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

**Administrator response:**

No action is required

---

**DPWAP0047E The requested configuration data was not found. (0x3898f02f)**

**Explanation:**

A request for specific configuration data failed as the configuration data does not exist.

**Administrator response:**

Ensure that the correct data has been specified, and that the configuration file contains this data.

---

**DPWAP0048E** An ICC toolkit failure occurred while calling %s. Error: %s. (0x3898f030)

**Explanation:**

An internal ICC error occurred.

**Administrator response:**

The action to correct this problem depends on details in the error message. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWAP0049E** An ICC toolkit failure occurred while calling %s. No further details are known. (0x3898f031)

**Explanation:**

An internal ICC error occurred. However, no details about the error were able to be determined beyond the name of the ICC function which failed.

**Administrator response:**

If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWAP0050E** The library, %s, cannot be opened: %s (0x3898f032)

**Explanation:**

An attempt to load a library file failed.

**Administrator response:**

If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWAP0051E** An error occurred while executing the system call: %s (0x%x) %s (0x3898f033)

**Explanation:**

An attempt to execute a system call failed.

**Administrator response:**

Check the system log for further information.

---

**DPWAP0053E** Failed to write to the file, %s (0x%x) (0x3898f035)

**Explanation:**

An attempt to write to a file failed.

**Administrator response:**

Check that the file permissions allow access and that the disk is not full.

---

**DPWAP0054E** The database is not yet available. (0x3898f036)

**Explanation:**

The database is in the process of being updated and is not yet available for use.

**Administrator response:**

Wait a period of time and then retry the operation.

---

**DPWAP0058E** The command, '%s', did not complete within the allotted time. (0x3898f03a)

**Explanation:**

A command which was executed did not complete in the allotted time.

**Administrator response:**

Examine additional messages to determine the cause of the error and correct the problem. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWAP0059E** The supplied authorization server name, %s, is not a known server. (0x3898f03b)

**Explanation:**

The supplied authorization server name does not match a configured authorization server.

**Administrator response:**

Retry the command, specifying a valid server name.

---

**DPWAP0060E** The specified authorization server, %s, could not be deleted. (0x3898f03c)

**Explanation:**

An attempt to delete an authorization server has failed.

**Administrator response:**

Examine additional messages to determine the cause of the error and correct the problem. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWAP0061E** The server certificate could not be retrieved from %s at port %s. (0x3898f03d)

**Explanation:**

An attempt to load the server certificate from a server has failed.

**Administrator response:**

Ensure that the specified server is running and can be reached by the appliance.

---

**DPWAP0064E** Incorrect usage for the mesa\_config %s command. (0x3898f040)

**Explanation:**

The command line options which were supplied to the mesa\_config program were not valid.

**Administrator response:**

Retry the command, supplying the correct command line options.

---

**DPWAP0065E** A path which is not valid has been specified. (0x3898f041)

**Explanation:**

The command is only authorized to perform an action on specific file paths. The supplied path does not match one of these supported paths.

**Administrator response:**

Retry the command, supplying a supported path.

---

**DPWAP0066E** Failed to copy the file (error code: %d). (0x3898f042)

**Explanation:**

An attempt to copy a file failed.

**Administrator response:**

Check the supplied file names for accuracy and then retry the command.

---

**DPWAP0067E** Authorization for the requested command has been denied. (0x3898f043)

**Explanation:**

A command request has been denied.

**Administrator response:**

Examine the requested command and ensure that the necessary rules have been met.

---

**DPWAP0068E** The IBM Security Verify Access runtime environment is not configured. (0x3898f044)

**Explanation:**

The IBM Security Verify Access runtime is not currently configured. It must be configured to execute the requested operation.

**Administrator response:**

Configure the IBM Security Verify Access runtime environment and then retry the operation.

---

**DPWAP0069E** A web reverse proxy instance with the name %s has already been configured. (0x3898f045)

**Explanation:**

An attempt to configure a new web reverse proxy instance has failed because the supplied instance name matches the name of a pre-existing instance.

**Administrator response:**

Either unconfigure the existing existence or select a new instance name.

---

**DPWAP0070E** The runtime environment has already been configured. (0x3898f046)

**Explanation:**

An attempt to configure the runtime environment has been made while the environment is still configured.

**Administrator response:**

Unconfigure the runtime environment before attempting to reconfigure it.

---

**DPWAP0071E** The supplied file name, %s, must have a file extension of '%s'. (0x3898f047)

**Explanation:**

A file name was supplied with an unexpected extension.

**Administrator response:**

Specify a file name with the correct extension.

---

**DPWAP0072E** The key database, %s, does not exist. (0x3898f048)

**Explanation:**

The supplied database does not match one which exists on the file system.

**Administrator response:**

Check the supplied database name to ensure that it is correct.

---

**DPWAP0073E** An IP address which is not valid was located in the supplied entry: %s (0x3898f049)

**Explanation:**

The supplied IP address does not match one of the IP addresses of the protected interfaces.

**Administrator response:**

Check the supplied IP address to ensure that it is correct.

---

**DPWAP0074E** A matching interface was not found. (0x3898f04a)

**Explanation:**

The supplied IP address does not match one of the IP addresses of the protected interfaces.

**Administrator response:**

Check the supplied IP address to ensure that it is correct.

---

**DPWAP0075E** The %s parameter is required. (0x3898f04b)

**Explanation:**

A required parameter was missing from the supplied information.

**Administrator response:**

Check the supplied information and ensure that the missing data is supplied.

---

**DPWAP0076E** The supplied starting value of %ld is larger than the number of lines contained in the file (%ld) (0x3898f04c)

**Explanation:**



The starting line number is greater than the current number of lines in the file.

**Administrator response:**

Check the supplied information and ensure that a start value which is less than the number of lines in the file is supplied.

---

**DPWAP0077E**    **An incorrect range was specified. The starting value (%ld) must be less than the ending value (%ld) (0x3898f04d)**

**Explanation:**

The start value is greater than the end value.

**Administrator response:**

Check the supplied information and ensure that a start value which is less than the end value is supplied.

---

**DPWAP0078E**    **The pending changes cannot be committed as conflicts have been discovered between the staged and production files. (0x3898f04e)**

**Explanation:**

Conflicts have been discovered between the pending changes and production files. This will only occur if the production file has been modified by a source outside of the appliance.

**Administrator response:**

Manually apply the changes again.

---

**DPWAP0079E**    **The IP address, %s, is already in use. (0x3898f04f)**

**Explanation:**

The supplied IP address is already in use by the system.

**Administrator response:**

Choose an IP address which is not already in use by the system.

---

**DPWAP0080E**    **The %s interface is not a configured interface. (0x3898f050)**

**Explanation:**

The supplied interface name does not match one of the configured interfaces.

**Administrator response:**

Check the supplied interface name to ensure that it is correct.

---

**DPWAP0081E**    **One or more instances of the Web reverse proxy is still configured. These instances must be unconfigured first. (0x3898f051)**

**Explanation:**

An attempt to unconfigure the runtime environment has been made while Web reverse proxy instances remain configured.

**Administrator response:**

Unconfigure the Web reverse proxy instances and then retry the operation.

---

**DPWAP0087E**    **An incorrect user name or password has been supplied. (0x3898f057)**

**Explanation:**

An authentication attempt has failed. Either an incorrect user name or password was supplied.

**Administrator response:**

Ensure that the correct user name and password have been used.

---

**DPWAP0088E**    **Examine the log of the Web Reverse Proxy instance for further information on the failure. (0x3898f058)**

**Explanation:**

A request to start or stop the Web Reverse Proxy has failed. The log for the instance should contain more information on this failure.

**Administrator response:**

Examine the log of the Web Reverse Proxy instance for further information on the failure.

---

**DPWAP0090E**    **The key database, %s, already exists. (0x3898f05a)**

**Explanation:**

The supplied database name already matches one which exists on the file system.

**Administrator response:**

Check the supplied database name to ensure that it is correct.

---

**DPWAP0091E**    **The requested operation cannot proceed as there are pending changes which first need to be committed. (0x3898f05b)**

**Explanation:**

The requested operation cannot be performed while there are pending changes. These changes need to be deployed, or rolled back, before the operation can be processed.

**Administrator response:**

Either deploy or rollback the changes and then attempt the operation again.

---

**DPWAP0092E**    **The configuration file for the %s instance is missing from the migration zip file. (0x3898f05c)**

**Explanation:**

The migration functionality only supports the migration to an instance of the same name. The supplied migration zip file does not contain the configuration file for the specified instance.

**Administrator response:**

Check the migration zip file to ensure that the configuration file for the specified instance is present.

---

**DPWAP0093E An invalid filter rule was specified (%s) (0x3898f05d)**

**Explanation:**

An attempt to capture packet data failed as an invalid filter rule was provided.

**Administrator response:**

Check the filter rule and ensure that it is a valid rule.

---

**DPWAP0094E The specified maximum file size exceeds the available space of %ld MB. (0x3898f05e)**

**Explanation:**

The specified maximum file size will exceed the amount of available disk space.

**Administrator response:**

Ensure that the maximum file size is less than the remaining available disk space.

---

**DPWAP0095E The system is already capturing network packets. The current capture operation must be stopped before the requested operation can be completed. (0x3898f05f)**

**Explanation:**

The system can only perform a single capture operation at a time.

**Administrator response:**

Stop the current capture operation and then attempt the request again.

---

**DPWAP0096E A packet capture file already exists on the system. The current file must be deleted before a new capture operation can be started. (0x3898f060)**

**Explanation:**

A capture file already exists and it must be deleted before a new capture operation can be started.

**Administrator response:**

Delete the current capture file and then retry the operation.

---

**DPWAP0097E The maximum capture file size has been reached. (0x3898f061)**

**Explanation:**

The maximum file size for the capture file has been reached. This file size was specified when the capture operation was started.

**Administrator response:**

Ensure that the specified maximum file size is adequate for the packets which are being captured.

---

**DPWAP0098W The log file, %s, has been automatically purged from the system. (0x3898f062)**

**Explanation:**

The disk utilisation has reached the maximum threshold and as such the system has deleted the specified log file.

**Administrator response:**

Check the system to ensure that all unnecessary files are deleted.

---

**DPWAP0099E A management interface has already been configured with the same IP address: %s. (0x3898f063)**

**Explanation:**

An attempt was made to configure an application interface with the same address as a management interface. This configuration is not supported.

**Administrator response:**

Either change the corresponding management interface address, or change the configured application interface address.

---

**DPWAP0100E An invalid activation code has been supplied. (0x3898f064)**

**Explanation:**

The supplied activation code is not valid.

**Administrator response:**

Check the provided activation code to ensure that it has been entered correctly.

---

**DPWAP0102E The server failed to start correctly. (0x3898f066)**

**Explanation:**

The attempt to start the server failed.

**Administrator response:**

Check the system log for further information.

---

**DPWAP0104E The server could not be stopped. (0x3898f068)**

**Explanation:**

The attempt to stop the server failed.

**Administrator response:**

Check the system log for further information.

---

**DPWAP0105E** The command is not supported with the current configuration. (0x3898f069)

**Explanation:**

An invalid command was attempted.

**Administrator response:**

Check the configuration of the system to see if the specified command should be supported.

---

**DPWAP0108E** The supplied database name, %s, does not match any known databases. (0x3898f06c)

**Explanation:**

The supplied database name does not match a configured database on this appliance.

**Administrator response:**

Retry the command, specifying the correct database name.

---

**DPWAP0109E** The user identity for the local database cannot be modified after the database has been created. (0x3898f06d)

**Explanation:**

The new configuration data could not be applied because the user identity for a local database has been modified.

**Administrator response:**

Ensure that the user identity which is associated with the local databases have not been changed.

---

**DPWAP0110E** The database, %s, is not currently enabled. (0x3898f06e)

**Explanation:**

The specified database is not currently enabled.

**Administrator response:**

Enable the database or select a different database and then retry the command.

---

**DPWAP0111E** Failed to obtain the state of the specified database: %s. (0x3898f06f)

**Explanation:**

The program could not obtain the state of the specified database.

**Administrator response:**

Check the system log for further information.

---

**DPWAP0112E** The server has already been started. (0x3898f070)

**Explanation:**

An attempt was made to start a server when it was already running.

**Administrator response:**

Ensure that the server is not running before attempting the operation again.

---

**DPWAP0113E** The cluster signature file could not be created. (0x3898f071)

**Explanation:**

An attempt to create the cluster signature file failed.

**Administrator response:**

Check the system log for further information.

---

**DPWAP0114E** The cluster signature file could not be validated. (0x3898f072)

**Explanation:**

An attempt to validate the cluster signature file failed.

**Administrator response:**

Ensure that a valid signature file is used.

---

**DPWAP0115E** The cluster master cannot currently be reached, and must be reachable in order to complete the operation. (0x3898f073)

**Explanation:**

The operation failed because the cluster master cannot currently be reached.

**Administrator response:**

Ensure that the cluster master is running and can be reached.

---

**DPWAP0116W** The specified node cannot currently be reached. (0x3898f074)

**Explanation:**

The operation could not be fully completed because the cluster node cannot currently be reached.

**Administrator response:**

Ensure that the node is running and can be reached.

---

**DPWAP0117E** The database server failed to start within the allocated time. (0x3898f075)

**Explanation:**

The database server did not start within the allocated time.

**Administrator response:**

Check the system log for further information.

---

**DPWAP0118W** The specified node, %s, is not a member of the cluster. (0x3898f076)

**Explanation:**

The operation could not be fully completed because the specified node is not a member of the cluster.

**Administrator response:**

Ensure that the specified node is a recognised member of the cluster.

---

**DPWAP0119E** A cluster master cannot be deregistered from the cluster. (0x3898f077)

**Explanation:**

A cluster master cannot be deleted from the cluster.

**Administrator response:**

Change the cluster policy so that the local appliance is not a master and then delete the appliance from the cluster.

---

**DPWAP0120E** A cluster must be defined before this request can be processed. To define a cluster the primary master must be set to something other than 127.0.0.1. (0x3898f078)

**Explanation:**

A cluster must be defined before the request can be processed.

**Administrator response:**

Configure a primary master and then retry the operation.

---

**DPWAP0121E** The port which has been specified for the cluster cannot be used because another service is already using one of the range of required ports. (0x3898f079)

**Explanation:**

The cluster utilises a range of network ports, starting at a port which is specified as a part of the cluster configuration. One or more ports within this range is currently being used by a different service of the appliance.

**Administrator response:**

Select another range of ports which can be used by the cluster.

---

**DPWAP0122E** The signature file could not be created. (0x3898f07a)

**Explanation:**

An attempt to create the signature file failed.

**Administrator response:**

Check the system log for further information.

---

**DPWAP0123E** The signature file could not be validated. (0x3898f07b)

**Explanation:**

An attempt to validate the signature file failed.

**Administrator response:**

Ensure that a valid signature file is used.

---

**DPWAP0124E** The supplied signature file is not compatible with the local server. (0x3898f07c)

**Explanation:**

An attempt to apply the configuration data from the supplied signature file failed.

**Administrator response:**

Ensure that the signature file was generated from a server which has a compatible configuration with the local server.

---

**DPWAP0125E** One or more Authorization server instances are still configured. These instances must be unconfigured first. (0x3898f07d)

**Explanation:**

An attempt to unconfigure the runtime environment has been made while Authorization server instances remain configured.

**Administrator response:**

Unconfigure the Authorization server instances and then retry the operation.

---

**DPWAP0126W** Failed to attach the ACL which is used to allow unauthenticated access to the favicon.ico resource. (0x3898f07e)

**Explanation:**

An attempt to attach an ACL to an object on the new Web Reverse Proxy instance failed. This usually occurs when the policy server cannot connect to the Web Reverse Proxy instance.

**Administrator response:**

Check the environment to ensure that the policy server can communicate with the new Web Reverse Proxy instance.

---

**DPWAP0127E** The operation is not permitted on this key database. (0x3898f07f)

**Explanation:**

The attempted operation on the key database is not permitted.

**Administrator response:**

No action is required. The requested operation is not allowed.

---

**DPWAP0128E** The file, %s, cannot be removed as it is still in use. (0x3898f080)

**Explanation:**

An attempt to delete a file failed as it is currently in use by another process.

**Administrator response:**

Determine what is using the file and take the appropriate action before attempting to delete the file again.

---

**DPWAP0129E** The stash file contains an invalid password. (0x3898f081)

**Explanation:**

The contents of the stash file was not valid.

**Administrator response:**

Check the stash file.

---

**DPWAP0130E**    **The username for the logged in UID could not be determined (0x3898f082)**

**Explanation:**

The name of the user running the current process could not be determined.

**Administrator response:**

Ensure that process is being run by a valid user.

---

**DPWAP0131E**    **The UID of the calling process could not be found (0x3898f083)**

**Explanation:**

The UID of the user running the current process could not be determined.

**Administrator response:**

Ensure that process is being run by a valid user.

---

**DPWAP0132E**    **Failed to write to the configuration file. (0x3898f084)**

**Explanation:**

An attempt to write to a file failed.

**Administrator response:**

Check that the file permissions allow access and that the disk is not full.

---

**DPWAP0133E**    **Failed to load the configuration file. (0x3898f085)**

**Explanation:**

An attempt to load a file failed.

**Administrator response:**

Check that the file permissions allow access.

---

**DPWBA0300W**    **A general error occurred: %s. (0x36a6812c)**

**Explanation:**

An error occurred when attempting to process the authorization decision request. The WebSEAL logs might contain more information.

**Administrator response:**

Check the WebSEAL logs for more details.

---

**DPWBA0303E**    **A required configuration entry, %s, under the %s stanza is missing from the configuration file. (0x36a6812f)**

**Explanation:**

See message.

**Administrator response:**

Add the specified missing entry to the configuration file.

---

**DPWBA0304E**    **Unable to determine whether the IBM Security Verify Access policy needs to be applied: 0x%x. (0x36a68130)**

**Explanation:**

An error occurred when parsing the IBM Security Verify Access policy value as Boolean. The WebSEAL trace logs might contain more details.

**Administrator response:**

Ensure that the configuration value for setting the IBM Security Verify Access policy is set to either true or false.

---

**DPWBA0305E**    **Initialization of cluster manager failed: 0x%x. (0x36a68131)**

**Explanation:**

This error might be due to a missing configuration entry for the runtime security services cluster definition.

**Administrator response:**

Check if all configuration entries are present, and have correct values.

---

**DPWBA0306E**    **Failed to add cluster to cluster manager: 0x%x. (0x36a68132)**

**Explanation:**

This error might be due to a missing configuration entry for the runtime security services cluster definition.

**Administrator response:**

Verify that all configuration entries are present and have correct values.

---

**DPWBA0307W**    **The stanza %s in file %s is not found. (0x36a68133)**

**Explanation:**

An error occurred when looking up the specified stanza in the file.

**Administrator response:**

Ensure that the specified stanza is present.

---

**DPWBA0308W**    **The header key name is missing for the app\_context\_data key: %s (0x36a68134)**

**Explanation:**

A header key name (the custom ones specified on the LHS by users) is missing in the configuration file, but is present in an IBM Security Verify Access structure.

**Administrator response:**

Check the WebSEAL logs for more details.

---

**DPWBA0309W The authentication level is missing for the obligation: %s. (0x36a68135)**

**Explanation:**

An entry is missing in the [obligations-levels-mapping] stanza in WebSEAL.

**Administrator response:**

Add the missing entry that maps the obligation to its authentication level and restart WebSEAL.

---

**DPWBA0310W An error occurred when trying to retrieve the obligation ID from the runtime security services response. (0x36a68136)**

**Explanation:**

The obligation ID sent by runtime security services could not be parsed successfully. This error is due to an issue either with the runtime security services server or the runtime security services external authorization service (EAS).

**Administrator response:**

If the problem persists, contact IBM support.

---

**DPWBA0311W Unable to contact runtime security services. (0x36a68137)**

**Explanation:**

EAS is unable to contact any of the runtime security services servers for an access decision because the service is down.

**Administrator response:**

Verify that the runtime security services server is up and running. Check the WebSEAL logs for more details. Also, you can update the WebSEAL configuration file with the following [rtss-eas] stanza entry to permit access decisions even when the servers are down: permit-when-no-rtss-available = true

---

**DPWBA0312W The %s attribute could not be extracted from a credential: API error: %s (API error code [%x:%x]). (0x36a68138)**

**Explanation:**

The specified attribute could not be extracted from a credential. This error might be due to resource exhaustion, and as such be transient.

**Administrator response:**

If the problem persists, check IBM Electronic Support for additional information at <https://www.ibm.com/mysupport>.

---

**DPWBA0313E An error occurred when attempting to communicate with the SOAP server URL %s: %s (error code: %d/0x%x). (0x36a68139)**

**Explanation:**

An attempt to communicate with the SOAP server failed within the underlying communications layer.

**Administrator response:**

Check additional messages to determine the cause of the error and correct the problem. Ensure that the SOAP server is running and reachable. If the problem persists, check IBM Electronic Support for additional information at <https://www.ibm.com/mysupport>.

---

**DPWBA0314E The URL is invalid. (0x36a6813a)**

**Explanation:**

A client request contained a URL that does not conform to HTTP specifications.

**Administrator response:**

Verify the request from the client and ensure that it conforms to HTTP specifications.

---

**DPWBA0315E Cannot allocate memory (0x36a6813b)**

**Explanation:**

Memory allocation operation failed.

**Administrator response:**

Check memory limits on your machine, and increase available memory if possible.

---

**DPWBA0316W Config entry for context-id is set to context-inherited-pop but special-eas entry is not set. (0x36a6813c)**

**Explanation:**

When attempting to find the policy ID for the protected resource being accessed, it was found that the user configured the context-id to be context-inherited-pop but this setting also requires the special-eas setting in the aznapi-configuration stanza to be set. This is a configuration error.

**Administrator response:**

Set the special-eas entry in the WebSEAL configuration file to the aznapi-external-authzn-services entry for the RBA EAS (eg. special-eas = trigger\_rba\_eas).

---

**DPWBA0317W The credential used is missing the tagvalue\_user\_session\_id attribute. (0x36a6813d)**

**Explanation:**

The protected object attribute CBACacheResult has been set to a non-zero value which enables caching within the RTSS EAS module. The caching functionality requires the tagvalue\_user\_session\_id attribute to be present in the user credential.

**Administrator response:**

Set the [session] user-session-ids=yes entry in the WebSEAL configuration file.

---

**DPWCA0150E Invalid UNIX user name (%s) (0x389d0096)**

**Explanation:**

See message.

**Administrator response:**

Use a valid user name

**DPWCA0151E** Invalid UNIX group name (%s)  
(0x389d0097)

**Explanation:**

See message

**Administrator response:**

Put user in a valid group.

**DPWCA0152E** Could not change process GID  
(%s) (0x389d0098)

**Explanation:**

See message.

**Administrator response:**

Contact support.

**DPWCA0153E** Could not change process UID  
(%s) (0x389d0099)

**Explanation:**

See message.

**Administrator response:**

Contact support.

**DPWCA0154E** Could not become background  
process (%d) (0x389d009a)

**Explanation:**

See message.

**Administrator response:**

Contact support.

**DPWCA0155W** Could not start background  
process (0x389d009b)

**Explanation:**

See message.

**Administrator response:**

Contact support.

**DPWCA0156E** Could not use RPC protocol  
sequence (%s,%s,0x%8.8lx)  
(0x389d009c)

**Explanation:**

See message.

**Administrator response:**

Contact support.

**DPWCA0157E** Could not fetch RPC bindings (0x  
%8.8lx) (0x389d009d)

**Explanation:**

See message.

**Administrator response:**

Contact support.

**DPWCA0158E** Could not release RPC bindings  
(0x%8.8lx) (0x389d009e)

**Explanation:**

See message.

**Administrator response:**

Contact Support.

**DPWCA0159E** Caught signal (%d) (0x389d009f)

**Explanation:**

See message.

**Administrator response:**

Contact Support.

**DPWCA0160E** Could not create new thread (%d)  
(0x389d00a0)

**Explanation:**

See message.

**Administrator response:**

Contact support.

**DPWCA0161E** Could not cancel thread (%d)  
(0x389d00a1)

**Explanation:**

See message.

**Administrator response:**

Contact support.

**DPWCA0162E** Could not join thread (%d)  
(0x389d00a2)

**Explanation:**

See message.

**Administrator response:**

Contact Support.

**DPWCA0163E** Could not set RPC authorization  
function (0x%8.8lx) (0x389d00a3)

**Explanation:**

See message.

**Administrator response:**

Contact support.

**DPWCA0164E** Could not setup authentication  
info (0x%8.8lx) (0x389d00a4)

**Explanation:**

Unable to perform login.

**Administrator response:**

Check login parameters.

**DPWCA0165E** Could not set server login context  
(0x%8.8lx) (0x389d00a5)

**Explanation:**

Unable to set the network credentials to those  
specified by login context.

**Administrator response:**

Check that network credentials are correct.

---

**DPWCA0166E** Could not perform network login (%s,%s,0x%8.8lx) (0x389d00a6)

**Explanation:**

See message.

**Administrator response:**

Verify that user/password is correct.

---

**DPWCA0167E** Could not fetch key from keytab file (%s,%s,0x%8.8lx) (0x389d00a7)

**Explanation:**

See message.

**Administrator response:**

Check that the keyfile is set up correctly, and the user information is valid.

---

**DPWCA0168E** Could not refresh login context (0x%8.8lx) (0x389d00a8)

**Explanation:**

WebSEAL was unable to refresh the login based on existing login information.

**Administrator response:**

Check validity of login information

---

**DPWCA0169E** Could not determine login context expiration (0x%8.8lx) (0x389d00a9)

**Explanation:**

See message.

**Administrator response:**

Check validity of login information.

---

**DPWCA0170E** Could not set RPC interface (0x%8.8lx) (0x389d00aa)

**Explanation:**

See message.

**Administrator response:**

Check interfaces.

---

**DPWCA0171E** Could not register RPC endpoints (%s,0x%8.8lx) (0x389d00ab)

**Explanation:**

See message.

**Administrator response:**

Check endpoints.

---

**DPWCA0172E** Could not unregister RPC interface (0x%8.8lx) (0x389d00ac)

**Explanation:**

See message.

**Administrator response:**

Check validity and status of interfaces.

---

**DPWCA0173E** Could not export bindings to name service (%s,%s,0x%8.8lx) (0x389d00ad)

**Explanation:**

See message.

**Administrator response:**

Check status of name service.

---

**DPWCA0174E** Could not unregister RPC endpoints (0x%8.8lx) (0x389d00ae)

**Explanation:**

See message.

**Administrator response:**

Check validity and status of endpoints.

---

**DPWCA0175E** Could not unexport bindings from name service (%s,0x%8.8lx) (0x389d00af)

**Explanation:**

See message.

**Administrator response:**

Check validity of interfaces and name service.

---

**DPWCA0176E** Malloc failure (0x%8.8lx) (0x389d00b0)

**Explanation:**

See message.

**Administrator response:**

Check status of memory on the system.

---

**DPWCA0177E** This CDAS does not support this authentication style: (%d) (0x389d00b1)

**Explanation:**

See message.

**Administrator response:**

Check validity of authentication style

---

**DPWCA0178E** General CDAS (Cross Domain Authentication Service) failure (%s, 0x%8.8lx) (0x389d00b2)

**Explanation:**

See message.

**Administrator response:**

See message.

---

**DPWCA0179E** Pthread error occurred: %d (0x389d00b3)

**Explanation:**

See message.

**Administrator response:**



Check system resources.

---

**DPWCA0180E** An invalid rule was supplied: %s  
(0x389d00b4)

**Explanation:**

An invalid rule was retrieved from the rules file.

**Administrator response:**

Correct the rule within the specified rules file.

---

**DPWCA0181E** No rules were found in the rules  
file (0x389d00b5)

**Explanation:**

No valid rules were found in the rules file.

**Administrator response:**

Add a valid rule to the rules file, or specify a different rules file.

---

**DPWCA0182W** The cache entries have exceeded  
the maximum cache size.  
(0x389d00b6)

**Explanation:**

The cache has reached its configured limit.

**Administrator response:**

Increase the permitted size of the cache.

---

**DPWCA0300E** API internal error: (%s, %d)  
(0x389d012c)

**Explanation:**

See message.

**Administrator response:**

See message.

---

**DPWCA0301W** A timeout occurred while waiting  
for authentication information  
from %s. (0x389d012d)

**Explanation:**

A requested authentication operation required further authentication information. This information was not received in a timely fashion.

**Administrator response:**

No action is required.

---

**DPWCA0458E** malloc() failure (0x389d01ca)

**Explanation:**

The application was unable to allocate the required memory.

**Administrator response:**

Ensure that there is enough system memory.

---

**DPWCA0751E** There is no user authentication  
information available.  
(0x389d02ef)

**Explanation:**

The user did not provide their information for authentication

**Administrator response:**

Check user information for authentication

---

**DPWCA0753E** Unable to encode certificate data  
(0x389d02f1)

**Explanation:**

See message.

**Administrator response:**

Verify that xauthn\_cert is valid

---

**DPWCA0754E** Failure reading string key or value  
of replacementString from  
WebSEAL configuration file.  
(0x389d02f2)

**Explanation:**

See message.

**Administrator response:**

Ensure the value exists for the replacementString in the WebSEAL configuration file.

---

**DPWCA0755E** Unable to perform DN mapping.  
(0x389d02f3)

**Explanation:**

An internal error has occurred. A function was called with invalid parameters.

**Administrator response:**

Contact support.

---

**DPWCA0756E** Error building replacement string.  
(0x389d02f4)

**Explanation:**

An error occurred while preparing an LDAP search filter.

**Administrator response:**

Check for other errors in the configuration file which may provide more information. If no other errors are found, call support.

---

**DPWCA0757E** Failure extracting key-value pairs  
from CERT-DN. (0x389d02f5)

**Explanation:**

An error occurred while parsing the DN from a certificate.

**Administrator response:**

Check that the certificate DN is valid.

---

**DPWCA0759E** Invalid parameter passed to  
get\_name\_value (0x389d02f7)

**Explanation:**

An internal error has occurred.

**Administrator response:**

Call support.

---

**DPWCA0760E** Invalid replacement string entry  
found (0x389d02f8)

**Explanation:**

The entries in the replacement string stanza must contain '=' characters.

**Administrator response:**

Check that all entries in the replacement string stanza contain an equals sign.

---

**DPWCA0761E Out of memory in get\_name\_value function (0x389d02f9)**

**Explanation:**

Memory allocation failed.

**Administrator response:**

Check per process memory allocation limits.

---

**DPWCA0762E Calloc function could not allocate memory (0x389d02fa)**

**Explanation:**

Memory allocation failed.

**Administrator response:**

Check per process memory allocation limits.

---

**DPWCA0763E The last character in the DN was the = following the name (0x389d02fb)**

**Explanation:**

The format of the certificate DN was not valid.

**Administrator response:**

Make sure the certificate DN is valid.

---

**DPWCA0764E Unexpected end of string encountered parsing certificate DN (0x389d02fc)**

**Explanation:**

See message.

**Administrator response:**

Check the format of the last string in certificate DN

---

**DPWCA0765E The search string is NULL (0x389d02fd)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Call support.

---

**DPWCA0766E The return dn is NULL (0x389d02fe)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Call support.

---

**DPWCA0768E Error loading XKMS CDAS configuration file. (0x389d0300)**

**Explanation:**

There was an error in the XKMS CDAS configuration file.

**Administrator response:**

Look for other log messages indicating which entries were not found.

---

**DPWCA0769E Error searching suffix '%s', return status = 0x%x (0x389d0301)**

**Explanation:**

An LDAP search failed.

**Administrator response:**

Verify the LDAP server is running and that the suffix exists.

---

**DPWCA0770E Bad Parameters passed to build\_search\_filter function. (0x389d0302)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Call support

---

**DPWCA0771E Error retrieving value from certificate DN. (0x389d0303)**

**Explanation:**

Make sure that the DN contains all of the strings specified in the replacement strings list.

**Administrator response:**

An error occurred while trying to replace a value from the certificate DN.

---

**DPWCA0774E Unable to attach thread to existing JVM. (0x389d0306)**

**Explanation:**

An error occurred when trying to attach a thread to a JVM.

**Administrator response:**

Make sure the JVM being used is a supported JVM.

---

**DPWCA0775E Unable to create JVM or attach to an existing JVM. (0x389d0307)**

**Explanation:**

An error occurred when trying to discover whether or not a JVM already existed in the current process.

**Administrator response:**

Make sure the JVM being used is a supported JVM.

---

**DPWCA0778E Unable to attach thread in shutdown. Aborting cleanup. (0x389d030a)**

**Explanation:**

An error occurred while trying to attach to the JVM to perform clean up activities.

**Administrator response:**

None necessary.

---

**DPWCA0779E Cannot load class: %s (0x389d030b)**

**Explanation:**

An error occurred while trying to load a java class.

**Administrator response:**

Make sure the classpath in webseald.conf is correct and that the class can be found in a jar file in the classpath.

---

**DPWCA0780E Cannot create new object: %s (0x389d030c)**

**Explanation:**

An error occurred while creating a new object.

**Administrator response:**

Make sure the classpath in webseald.conf is correct and that the class can be found in a jar file in the classpath.

---

**DPWCA0781E Cannot load class method: %s.init (0x389d030d)**

**Explanation:**

An error occurred while trying to load the init method for the class.

**Administrator response:**

Make sure that the class is valid and implements the 'init' method.

---

**DPWCA0782E Exception occurred in %s.init(%s) (0x389d030e)**

**Explanation:**

An exception occurred while invoking the init method of a class.

**Administrator response:**

Check the log file for other details about the exception and make sure the properties file contains no errors.

---

**DPWCA0783E Cannot load class method: %s.validate (0x389d030f)**

**Explanation:**

An error occurred while trying to load the validate method for the class.

**Administrator response:**

Make sure that the class is valid and implements the 'validate' method.

---

**DPWCA0785E Exception occurred in validate, certificate DN = %s (0x389d0311)**

**Explanation:**

An exception occurred while invoking the validate method of a class with the specified certificate DN.

**Administrator response:**

Check the log file for other details about the exception.

---

**DPWCA0787E DN of first entry is NULL. (0x389d0313)**

**Explanation:**

An LDAP search returned an entry without a DN.

**Administrator response:**

Call support.

---

**DPWCA0788E Parsing the names and values for replacement string failed. (0x389d0314)**

**Explanation:**

An error occurred retrieving values needed to certificate DN mapping.

**Administrator response:**

Check the log file for additional errors. Verify the replacement strings in webseald.conf are correct.

---

**DPWCA0900E Unable to open ITIM CDAS configuration file. (0x389d0384)**

**Explanation:**

An error occurred while opening the ITIM CDAS configuration file.

**Administrator response:**

Check the file path in the WebSEAL configuration file and verify that the ITIM CDAS configuration file exists.

---

**DPWCA0901E Incorrect number of arguments used for ITIM CDAS initialization. (0x389d0385)**

**Explanation:**

Bad number of arguments used in ITIM CDAS configuration.

**Administrator response:**

Verify that the correct number of arguments are specified in the WebSEAL configuration file for initialization of the ITIM CDAS.

---

**DPWCA0902E No ITIM CDAS configuration file or action in the WebSEAL configuration file. (0x389d0386)**

**Explanation:**

Bad parameter for ITIM CDAS configuration file name or action type.

**Administrator response:**

Verify that the ITIM CDAS configuration file name path are correct in the WebSEAL configuration file and that the CDAS action type is either 'check' or 'sync'.

---

**DPWCA0904E Could not create the sending message to ITIM. (0x389d0388)**

**Explanation:**

See message.

**Administrator response:**

Contact support.

---

**DPWCA0905W** **Function call, *func*, failed error: error code error text. (0x389d0389)****Explanation:**

The specified GSKit function failed while setting up for SSL connections to junctions or from browsers. Or perhaps the initial handshake failed due to invalid certificates or the browser simply closed the connection abruptly.

**Administrator response:**

Examine the error text for details. Typical problems might be that the PKCS#11 library is incorrectly specified, or the PKCS#11 token or token password is incorrect, or the PKCS#11 token is not set up.

---

**DPWCA0906E** **Could not create socket (%d) (0x389d038a)****Explanation:**

This message is overloaded in its meaning. It can mean there was a failure in creating a socket for connecting, setting socket options on it, or creating sockets for HTTP and HTTPS connections.

**Administrator response:**

Check WebSEAL has not exceeded system resource limits. Examine the errno in the system error header file for details.

---

**DPWCA0907E** **Could not connect socket (%d) (0x389d038b)****Explanation:**

This message means that there was a failure to connect to a specific socket.

**Administrator response:**

Examine the errno in the system error header file for details.

---

**DPWCA0908E** **Could not get the ITIM server host address (0x389d038c)****Explanation:**

See the message.

**Administrator response:**

Check whether ITIM server is already running. If ITIM is running, check the ITIM CDAS configuration file to verify the ITIM server URL is specified correctly.

---

**DPWCA0909E** **Windows library call failed. Could not call the function WSASStartup. (0x389d038d)****Explanation:**

The WSASStartup function must be the first Windows Sockets function called by an application or DLL. It allows an application or DLL to specify the version of Windows Sockets required and to retrieve details of the specific Windows Sockets implementation. The application or DLL can only issue further Windows

Sockets functions after a successfully calling WSASStartup.

**Administrator response:**

Check WS2\_32.DLL in the system environment.

---

**DPWCA0910E** **Unable to allocate memory (0x389d038e)****Explanation:**

Memory allocation failed.

**Administrator response:**

Check per process memory allocation limits.

---

**DPWCA0911E** **Could not find host name or IP address of ITIM server in the ITIM CDAS configuration file. (0x389d038f)****Explanation:**

See the message.

**Administrator response:**

Check the ITIM Password URL part in the ITIM CDAS configuration file.

---

**DPWCA0912E** **Could not find KeyDataBase in the ITIM CDAS configuration file. (0x389d0390)****Explanation:**

See the message.

**Administrator response:**

Verify that the KeyDataBase entry exists in the ITIM CDAS configuration file.

---

**DPWCA0913E** **Could not find KeyDataBase Password in the ITIM CDAS configuration file. (0x389d0391)****Explanation:**

See the message.

**Administrator response:**

Verify that the KeyDataBase Password entry exists in the ITIM CDAS configuration file.

---

**DPWCA0914E** **Could not find Source DN in the ITIM CDAS configuration file. (0x389d0392)****Explanation:**

See the message.

**Administrator response:**

Verify that the Source DN entry exists in the ITIM CDAS configuration file.

---

**DPWCA0915E** **Could not find ITIM Principal Name in the ITIM CDAS configuration file. (0x389d0393)****Explanation:**

See the message.

**Administrator response:**

Verify that the ITIM Principal Name entry exists in the ITIM CDAS configuration file.

---

**DPWCA0916E** Could not find ITIM Principal Password in the ITIM CDAS configuration file. (0x389d0394)

**Explanation:**

See the message.

**Administrator response:**

Verify that the ITIM Principal Password entry exists in the ITIM CDAS configuration file.

---

**DPWCA0917E** Could not find ITIM message header. (0x389d0395)

**Explanation:**

ITIM server replied with an invalid HTTP message header.

**Administrator response:**

Check ITIM server for error message details. Verify the version of the reverse password server component.

---

**DPWCA0922E** The password could not be changed in ITIM. The password has been changed in Verify Access. (0x389d039a)

**Explanation:**

Message indicates that module failed to change the password in ITIM. Password in Verify Access has been changed.

**Administrator response:**

No action is required.

---

**DPWCF0450E** The IBM Security Verify Access Runtime installation directory could not be found. Install IBM Security Verify Access Runtime. (0x389d51c2)

**Explanation:**

The installation directory for AMRTE could not be found in the registry. This is probably because AMRTE is not installed.

**Administrator response:**

Make sure that AMRTE is installed.

---

**DPWCF0451E** The IBM Security Verify Access WebSEAL installation directory could not be found. Install IBM Security Verify Access WebSEAL. (0x389d51c3)

**Explanation:**

The installation directory for AMWeb could not be found in the registry. This is probably because AMWeb is not installed.

**Administrator response:**

Make sure that IBM Security Verify Access WebSEAL is installed.

---

**DPWCF0452E** The configuration file '%s' could not be opened. (0x389d51c4)

**Explanation:**

The configuration file may not exist, or file system permissions may prevent it from being opened.

**Administrator response:**

Make sure that the configuration file exists and can be read and written.

---

**DPWCF0453E** The file '%s' could not be opened. Error code: %d (0x389d51c5)

**Explanation:**

The file could not be opened. The system function returned the indicated error code

**Administrator response:**

Make sure that the file exists in the system, and that it is readable and writable. If necessary, look up the system error code to determine the problem.

---

**DPWCF0454E** The file '%s' could not be closed. Error code %d. (0x389d51c6)

**Explanation:**

A file could not be closed because of the indicated system error.

**Administrator response:**

Make sure that the file system on which the file is located is not full. Also make sure that the directory for the file exists and is writable. If necessary, look up the system error code to identify the problem.

---

**DPWCF0455E** The directory '%s' could not be opened. Error code: %d (0x389d51c7)

**Explanation:**

The directory could not be opened because of the indicated system error code.

**Administrator response:**

Make sure that the directory exists and file system permissions allow it to be read.

---

**DPWCF0456E** The directory '%s' could not be closed. Error code: %d (0x389d51c8)

**Explanation:**

Closing a directory failed because of the indicated system error code.

**Administrator response:**

Make sure that the directory exists and is writable.

---

**DPWCF0457E** The instance name '%s' is already in use. (0x389d51c9)

**Explanation:**

The instance name is already in use.

**Administrator response:**

Use a different instance name.

---

**DPWCF0458E**    **The length of the instance name '%s' is more than %d characters. (0x389d51ca)**

**Explanation:**

The provided instance name is more than 20 characters.

**Administrator response:**

Use an instance name that has less than 20 characters.

---

**DPWCF0459E**    **The instance name '%s' contains invalid characters. Instance names must consist of alphanumeric characters plus the symbols: '-','\_','!' (0x389d51cb)**

**Explanation:**

The provided instance name contains illegal characters.

**Administrator response:**

Use an instance name that contains only valid characters.

---

**DPWCF0460E**    **The IP address '%s' does not exist in the system. (0x389d51cc)**

**Explanation:**

The provided IP address does not exist in the system.

**Administrator response:**

Make sure that the provided IP address exists in the system.

---

**DPWCF0461E**    **The key file '%s' does not exist in the system. (0x389d51cd)**

**Explanation:**

The provided key file does not exist in the system.

**Administrator response:**

Make sure the provided key file exists in the system.

---

**DPWCF0462E**    **The key file password is incorrect. (0x389d51ce)**

**Explanation:**

The key file password may have been entered incorrectly.

**Administrator response:**

Make sure that the key file password is entered correctly.

---

**DPWCF0463E**    **The LDAP server could not be contacted through SSL on port %d. (0x389d51cf)**

**Explanation:**

The SSL LDAP port may have been entered incorrectly, or the LDAP server may not be running.

**Administrator response:**

Make sure the LDAP server is running. Correct the SSL LDAP port if necessary.

---

**DPWCF0464E**    **The key file for SSL communication with the LDAP server is invalid. (0x389d51d0)**

**Explanation:**

The wrong key file may have been entered.

**Administrator response:**

Make sure that the provided key file is a valid key file for SSL communication with the LDAP server

---

**DPWCF0465E**    **SSL environment could not be opened. Error: %s. (0x389d51d1)**

**Explanation:**

An internal SSL error occurred.

**Administrator response:**

The action to correct this problem depends on details in the error message.

---

**DPWCF0466E**    **Port '%s' is already in use. (0x389d51d2)**

**Explanation:**

The provided port is already in use.

**Administrator response:**

Use a different port, or remove the service that is using the port.

---

**DPWCF0467E**    **Fields marked with an asterisk (\*) are required. (0x389d51d3)**

**Explanation:**

Not all required inputs were provided.

**Administrator response:**

Fill in values for all of the required fields.

---

**DPWCF0468E**    **The Policy Server could not be contacted. Make sure the Policy Server is running and try again. (0x389d51d4)**

**Explanation:**

The Policy Server must be running in order to configure WebSEAL.

**Administrator response:**

Make sure the Policy Server is functioning properly. Restart the Policy Server if necessary.

---

**DPWCF0469E**    **The file '%s' could not be copied to '%s' (0x389d51d5)**

**Explanation:**

An error occurred when trying to copy a file.

**Administrator response:**

Make sure the original file exists and the directory for the new file exists. Make sure the file system has sufficient space to copy the file. Make sure the destination directory is writable.

---

**DPWCF0470E**    **The directory '%s' could not be copied to the directory '%s'. (0x389d51d6)**

**Explanation:**

The original directory or the path of the new directory may not be existed.

**Administrator response:**

Make sure the original directory exists and the path of the new directory also exists.

---

**DPWCF0471E**    **The directory '%s' could not be created. (0x389d51d7)**

**Explanation:**

The path to the directory that want to be created may be not existed in the system.

**Administrator response:**

Make sure the path to the directory that want to be created exists in the system.

---

**DPWCF0472E**    **The random password could not be generated. (0x389d51d8)**

**Explanation:**

Memory allocation operation failed.

**Administrator response:**

Check memory limits on your machine, and increase available memory if possible

---

**DPWCF0473E**    **The WebSEAL instance '%s' failed to configure. (0x389d51d9)**

**Explanation:**

WebSEAL instance cannot be configured due to the error that displayed before this message

**Administrator response:**

Unconfigure this WebSEAL instance and run configuration program again.

---

**DPWCF0474E**    **The WebSEAL instance '%s' failed to unconfigure. (0x389d51da)**

**Explanation:**

WebSEAL instance cannot be unconfigured due to the error that displayed before this message

**Administrator response:**

Run unconfiguration program again.

---

**DPWCF0475E**    **The specified document root directory '%s' does not exist. (0x389d51db)**

**Explanation:**

The provided document root directory does not exist.

**Administrator response:**

Make sure the document root directory exists in the system.

---

**DPWCF0476E**    **The specified option '%s' is invalid. (0x389d51dc)**

**Explanation:**

The specified option is invalid. Only the flags in the usage message are valid.

**Administrator response:**

The specified option is invalid. Use one of the options from the usage and try again.

---

**DPWCF0477E**    **The specified option '%s' needs a parameter. (0x389d51dd)**

**Explanation:**

The specified option must have a parameter.

**Administrator response:**

Need to specify a parameter for the specified action.

---

**DPWCF0478E**    **The action option needs to be specified. (0x389d51de)**

**Explanation:**

The "action" option needs to be specified to configure or unconfigure WebSEAL instance from command line.

**Administrator response:**

Need to specify the "action" option in the command line inputs.

---

**DPWCF0479E**    **The specified certificate label '%s' is invalid. (0x389d51df)**

**Explanation:**

The provided certificate label is incorrect.

**Administrator response:**

Make sure the certificate label is entered correctly.

---

**DPWCF0480E**    **The response file '%s' could not be opened. (0x389d51e0)**

**Explanation:**

The provided response file does not exist.

**Administrator response:**

Make sure the response file exists.

---

**DPWCF0481E**    **The instance name '%s' does not exist to unconfigure. (0x389d51e1)**

**Explanation:**

No instance with the provided name was found on the system.

**Administrator response:**

Make sure the instance name was typed correctly.

---

**DPWCF0482E**    **Could not determine the hostname of the machine. Error code: %d (0x389d51e2)**

**Explanation:**

An error occurred when attempting to determine the host name of the local system.

**Administrator response:**

Make sure the network configuration on the machine is correct.

---

**DPWCF0483E    The entry '%s' in the response file does not have a value (0x389d51e3)**

**Explanation:**

A needed entry in the response file did not have a value.

**Administrator response:**

Make sure that the value of the entry exists in the response file.

---

**DPWCF0484E    Error: the configuration program must be run as root. (0x389d51e4)**

**Explanation:**

The configuration program needs to be run as the root user in order to be able to function properly.

**Administrator response:**

Run the configuration program as the root user.

---

**DPWCF0485E    The ownership of '%s' cannot be changed to user ivmgr, group ivmgr. Error code: %d. (0x389d51e5)**

**Explanation:**

An attempt to change the ownership of a file or directory failed. The system error number can be used to determine the cause of the failure.

**Administrator response:**

Make sure the file or directory exists.

---

**DPWCF0486E    Could not create symbolic link from '%s' to '%s'. Error code: %d. (0x389d51e6)**

**Explanation:**

An attempt to create a symbolic link failed.

**Administrator response:**

Make sure the destination directory for the symlink exists, and no file or directory exists in that location already. Look up the system error code for further information if necessary.

---

**DPWCF0487E    The hash table for configuration options cannot be initialized. (0x389d51e7)**

**Explanation:**

The hash table can not be initialized because the allocation of the options failed.

**Administrator response:**

Check memory limits on your machine, and increase available memory if possible

---

**DPWCF0488E    The file '%s' could not be moved to '%s' (0x389d51e8)**

**Explanation:**

An error occurred when trying to move a file.

**Administrator response:**

Make sure the original file exists and the directory for the new file exists. Make sure the file system has sufficient space to move the file. Make sure the destination directory is writable.

---

**DPWCF0489E    ERROR: For WebSEAL to function correctly the maximum number of threads per process should be at least 96. This value can be increased by modifying the MAXTHREADPROC or MAX\_THREAD\_PROC kernel parameter through the sam utility. (0x389d51e9)**

**Explanation:**

The MAXTHREADPROC or MAX\_THREAD\_PROC must be greater than 96 for WebSEAL to function correctly.

**Administrator response:**

Use the sam utility to increase the MAXTHREADPROC or MAX\_THREAD\_PROC and run the configuration program again.

---

**DPWCF0490E    The configuration status could not be set. (0x389d51ea)**

**Explanation:**

This problem should not occur. If it does happen, the machine should be restarted and run the configuration program again.

**Administrator response:**

Restart the machine and run the configuration program again.

---

**DPWCF0491E    The file '%s' could not be deleted. Error code: %d. (0x389d51eb)**

**Explanation:**

An attempt to delete a file failed.

**Administrator response:**

Make sure that the file and the directory containing the file are both writable.

---

**DPWCF0492E    The socket could not be created. Error code: %d (0x389d51ec)**

**Explanation:**

An error occurred when attempting to initialize a socket.

**Administrator response:**

Look up the system error code for additional information. Check system resource limits on the



number of file descriptors, and increase the limits if necessary.

---

**DPWCF0493E**    **The -interactive option is not supported on this platform. (0x389d51ed)**

**Explanation:**

The amwebcfg utility does not support the -interactive flag on Windows.

**Administrator response:**

Should not use interactive option for the amwebcfg utility on windows

---

**DPWCF0494E**    **The executable file 'ldapsearch' could not be found. (0x389d51ee)**

**Explanation:**

The installation directory for the LDAP client could not be found.

**Administrator response:**

Make sure the LDAP client is installed correctly.

---

**DPWCF0495E**    **The configuration value of an entry [%s] '%s' could not be retrieved from the configuration file '%s'. (0x389d51ef)**

**Explanation:**

An attempt to retrieve an entry from a configuration file failed.

**Administrator response:**

Check logs for additional errors. The configuration file may not exist or might not be readable. The entry might not exist in the configuration file.

---

**DPWCF0496E**    **The user '%s' does not have permission to unconfigure the server. (0x389d51f0)**

**Explanation:**

Only IBM Security Verify Access Administrators are allowed to configure or unconfigure WebSEAL.

**Administrator response:**

Run the configuration program again, supplying the ID and password of an Administrative user.

---

**DPWCF0497E**    **The response file '%s' does not exist. (0x389d51f1)**

**Explanation:**

The provided response file does not exist or is not readable.

**Administrator response:**

Make sure the response file exists and is readable.

---

**DPWCF0498E**    **The user '%s' could not be removed from the group '%s'. Error message: '%s' (0x389d51f2)**

**Explanation:**

The function ivadmin\_group\_remove failed to remove the user from the group because of the indicated error.

**Administrator response:**

Fix the problem indicated by the error message.

---

**DPWCF0499E**    **The objectspace '%s' could not be created. Error message: '%s' (0x389d51f3)**

**Explanation:**

The function ivadmin\_objectspace\_create failed to create the objectspace because of the indicated error.

**Administrator response:**

Fix the problem indicated by the error message.

---

**DPWCF0500E**    **The ACL '%s' could not be created with an error: '%s' (0x389d51f4)**

**Explanation:**

The function ivadmin\_acl\_create failed to create the ACL because of the indicated error.

**Administrator response:**

Fix the problem indicated by the error message.

---

**DPWCF0501E**    **The description of ACL '%s' could not be set to '%s'. Error message: '%s' (0x389d51f5)**

**Explanation:**

The function ivadmin\_acl\_setdescription failed because of the indicated error.

**Administrator response:**

Fix the problem indicated by the error message.

---

**DPWCF0502E**    **The permissions for group '%s' in the ACL '%s' could not be set. Error message: '%s' (0x389d51f6)**

**Explanation:**

The function ivadmin\_acl\_setgroup failed to set the group permissions because of the indicated error.

**Administrator response:**

Fix the problem indicated by the error message.

---

**DPWCF0503E**    **The permissions for user '%s' in the ACL '%s' could not be set. Error message: '%s' (0x389d51f7)**

**Explanation:**

The function ivadmin\_acl\_setuser failed to set the user permissions because of the indicated error.

**Administrator response:**

Fix the problem indicated by the error message.

---

**DPWCF0504E**    **The permissions for anyother in the ACL '%s' could not be set. Error message: '%s' (0x389d51f8)**

**Explanation:**

The function ivadmin\_acl\_setanyother failed to set the permissions for anyother because of the indicated error.

**Administrator response:**

Fix the problem indicated by the error message.

---

**DPWCF0505E**    **The permissions for unauthenticated in the ACL '%s' could not be set to '%s'. Error message: '%s' (0x389d51f9)**

**Explanation:**

The function ivadmin\_acl\_setunauth failed to set the permissions for unauthenticated because of the indicated error.

**Administrator response:**

Fix the problem indicated by the error message.

---

**DPWCF0506E**    **The ACL '%s' could not be attached to the protected object '%s'. Error message: '%s' (0x389d51fa)**

**Explanation:**

The function ivadmin\_protobj\_attachacl failed to attach the acl to a protected object because of the indicated error.

**Administrator response:**

Fix the problem indicated by the error message.

---

**DPWCF0507E**    **The protected object '%s' could not be created. Error message: '%s' (0x389d51fb)**

**Explanation:**

The function ivadmin\_protobj\_create failed to create a protected object because of the indicated error.

**Administrator response:**

Fix the problem indicated by the error message.

---

**DPWCF0508E**    **The protected object '%s' could not be deleted. Error message: '%s' (0x389d51fc)**

**Explanation:**

The function ivadmin\_protobj\_create failed to delete the protected object because of the indicated error.

**Administrator response:**

Fix the problem indicated by the error message.

---

**DPWCF0509E**    **The group '%s' could not be retrieved. Error message: '%s' (0x389d51fd)**

**Explanation:**

The function ivadmin\_group\_get fails to retrieve the group because of the indicated error.

**Administrator response:**

Fix the problem indicated by the error message.

---

**DPWCF0510E**    **The group '%s' could not be created. Error message: '%s' (0x389d51fe)**

**Explanation:**

The function ivadmin\_group\_create failed to create a group because of the indicated error.

**Administrator response:**

Fix the problem indicated by the error message.

---

**DPWCF0511E**    **The descript for group '%s' could not be set to '%s'. Error message: '%s' (0x389d51ff)**

**Explanation:**

The function ivadmin\_group\_setdescription failed because of the indicated error.

**Administrator response:**

Fix the problem indicated by the error message.

---

**DPWCF0512E**    **The DN of the group '%s' could not be retrieved. Error message: '%s' (0x389d5200)**

**Explanation:**

The function ivadmin\_group\_getdn failed because of the indicated error.

**Administrator response:**

Fix the problem indicated by the error message.

---

**DPWCF0513E**    **The directory '%s' could not be deleted. (0x389d5201)**

**Explanation:**

The directory may not exist.

**Administrator response:**

Make sure the directory exists.

---

**DPWCF0514E**    **The ivadmin context could not be created. Error message '%s'. Use pdadmin to manually create 'su-admins' and 'su-excluded' groups as instructed in the appendix of WebSEAL upgrade document. (0x389d5202)**

**Explanation:**

The function ivadmin\_context\_createdefault2 failed because of the indicated error.

**Administrator response:**

Fix the problem indicated by the error message.

---

**DPWCF0515E**    **Use pdadmin to manually create 'su-admins' or 'su-excluded' groups as instructed in the appendix of WebSEAL upgrade document. (0x389d5203)**

**Explanation:**

The 'su-admins' or 'su-groups' could not be created in the upgrade process. It should be created manually.

**Administrator response:**

Fix the problem indicated by the message.

---

**DPWCF0516E    The tivoli\_common\_dir entry in the log.properties file has an empty value. (0x389d5204)**

**Explanation:**

The tivoli\_common\_dir entry must contain Tivoli Common Directory in log.properties file if Tivoli Common Directory is used.

**Administrator response:**

Add a Tivoli Common Directory to tivoli\_common\_dir entry in log.properties file.

---

**DPWCF0517E    The log.properties file does not exist. (0x389d5205)**

**Explanation:**

The log.properties file must exist in Tivoli Common Directory if Tivoli Common Directory is used.

**Administrator response:**

Make sure the log.properties file exists in Tivoli Common Directory.

---

**DPWCF0518E    Failed to create Tivoli Common Directory for WebSEAL. (0x389d5206)**

**Explanation:**

An error occurred when creating Tivoli Common Directory for WebSEAL.

**Administrator response:**

The action to correct this problem depends on details displayed in previous error messages.

---

**DPWCF0519E    Failed to relocate Tivoli Common Directory for WebSEAL. (0x389d5207)**

**Explanation:**

An error occurred when relocating the Tivoli Common Directory for WebSEAL.

**Administrator response:**

The action to correct this problem depends on details displayed in previous error messages.

---

**DPWCF0520E    The '%s' option must be provided on the command line. (0x389d5208)**

**Explanation:**

The option displayed in the message must be provided in the command line in order to successfully configure WebSEAL.

**Administrator response:**

Provide the option displayed in the message on the command line.

---

**DPWCF0521E    The '%s' option only uses 'y' or 'n' for its parameter. (0x389d5209)**

**Explanation:**

The option displayed in the message requires 'y' or 'n' for its value.

**Administrator response:**

Need to provide 'y' or 'n' as the value of the option displayed in the message on the command line.

---

**DPWCF0522E    The administrator ID or password is invalid. (0x389d520a)**

**Explanation:**

A valid administrator ID and valid password are required to configure WebSEAL.

**Administrator response:**

Make sure that the administrator ID and password provided are correct.

---

**DPWCF0523E    The request-log-format entry in the logging stanza contains an invalid directive: %s (0x389d520b)**

**Explanation:**

The request-log-format value is invalid.

**Administrator response:**

Correct the invalid request-log-format configuration value.

---

**DPWCF0524E    The request-log-format entry in the logging stanza contains an invalid parameter for a directive. (0x389d520c)**

**Explanation:**

The request-log-format value is invalid.

**Administrator response:**

Correct the invalid request-log-format configuration value.

---

**DPWCF0525W    The ping-method value of '%s' is not a valid ping-method, defaulting to HEAD. (0x389d520d)**

**Explanation:**

The ping-method specified is not supported. A default value of 'HEAD' has been used.

**Administrator response:**

No action is necessary.

---

**DPWCF0527W    The configuration item (%s, %s) is missing, defaulting to a value of: '%s'. (0x389d520f)**

**Explanation:**

The required configuration entry is missing, a default value will be used.

**Administrator response:**

Add the required configuration entry to the configuration file.

---

**DPWCF0528W The configuration file entry encountered is not valid. (0x389d5210)**

**Explanation:**

A configuration entry was retrieved from the configuration file which was not of the expected type or formatting.

**Administrator response:**

Examine the log files for additional information.

---

**DPWCF0529E Domain cookies cannot be shared when the session management server has been configured. (0x389d5211)**

**Explanation:**

The configuration items [session] shared-cookie-name and [session] dsess-enabled are mutually exclusive. If you are attempting to achieve single sign-on in an SMS environment, Disable the shared-cookie-name configuration entry. If you are in an environment without the SMS, disable the dsess-enabled configuration entry.

**Administrator response:**

Correct the configuration as needed and restart the WebSEAL daemon.

---

**DPWCF0530E A login redirect page cannot be specified when JavaScript redirection is enabled. (0x389d5212)**

**Explanation:**

The configuration items [acct-mgt] enable-js-redirect and [acct-mgt] login-redirect-page are mutually exclusive.

**Administrator response:**

Correct the configuration as needed and restart the WebSEAL daemon.

---

**DPWCF0531E The configured single sign-off resource is invalid. The resource must reside on a standard junction. (0x389d5213)**

**Explanation:**

The single sign-off resource must reside on a standard junction and the URI specified must begin with a '/'.

**Administrator response:**

Correct the configuration as needed and restart the WebSEAL daemon.

---

**DPWCF0532E The configured list of user-agent patterns will not match all user-agent strings. The list must**

**contain a match-all pattern. (0x389d5214)**

**Explanation:**

The configured list of user-agent patterns will not match against all possible user-agent strings. Add a new entry to the [user-agents] stanza with the pattern '\*.\*'.

**Administrator response:**

Correct the configuration as needed and restart the WebSEAL daemon.

---

**DPWCF0533E The [user-agents] stanza must be configured when flow data is enabled. (0x389d5215)**

**Explanation:**

The configuration stanza [user-agents] must be configured and contain at least one entry when using the flow data functionality.

**Administrator response:**

Correct the configuration as needed and restart the WebSEAL daemon.

---

**DPWCF0534E No default HTTP method permission map has been specified under the [http-method-perms] stanza in the configuration file. (0x389d5216)**

**Explanation:**

A default HTTP method permission map must be specified in the WebSEAL configuration file, but it has not been.

**Administrator response:**

Specify a value for the default HTTP method permission map in the WebSEAL configuration file.

---

**DPWCF0535E No default HTTP method permission map has been specified under the [http-method-perms:%s] stanza in the configuration file. (0x389d5217)**

**Explanation:**

A default HTTP method permission map must be specified in the WebSEAL configuration file, but it has not been.

**Administrator response:**

Specify a value for the default HTTP method permission map in the WebSEAL configuration file.

---

**DPWCF0536E HTTP method permission map validation failed. (0x389d5218)**

**Explanation:**

Invalid permission sets are mapped to HTTP methods in the configuration file.

**Administrator response:**

Ensure that the permission sets mapped to each HTTP method in the [http-method-perms] stanzas of the WebSEAL configuration file are valid.

---

**DPWCF0537W** The provided global HTTP method permission map in [http-method-perms] is invalid and will not be used. (0x389d5219)

**Explanation:**

Invalid configuration was provided in the [http-method-perms] stanza. This configuration will be ignored.

**Administrator response:**

Correct the configuration of the [http-method-perms] stanza in the WebSEAL configuration file.

---

**DPWCF0538W** The provided junction HTTP method permission map in [http-method-perms:%s] is invalid and will not be used. (0x389d521a)

**Explanation:**

Invalid configuration was provided in the [http-method-perms] stanza. This configuration will be ignored.

**Administrator response:**

Correct the configuration of the [http-method-perms] stanza in the WebSEAL configuration file.

---

**DPWDS0150E** An attempt to create a UUID has failed with the following error: %s (error code: 0x%x) (0x38a0a096)

**Explanation:**

An attempt to create a UUID has failed.

**Administrator response:**

Examine additional messages to determine the cause of the error and correct the problem. Restart the process. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWDS0151E** An attempt to retrieve the machine address code (MAC) failed: %s (error code: 0x%x) (0x38a0a097)

**Explanation:**

An attempt to retrieve the MAC of the server failed.

**Administrator response:**

Examine additional messages to determine the cause of the error and correct the problem. Restart the process. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWDS0152E** Memory could not be allocated. (0x38a0a098)

**Explanation:**

An error occurred when the process attempted to allocate memory. There is not enough free memory available to complete the request.

**Administrator response:**

Examine the system for processes consuming excessive memory and restart them. Ensure the system has sufficient physical and virtual memory for its expected load. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWDS0153E** No more entries were found in the specified list. (0x38a0a099)

**Explanation:**

An operation requested another entry from a list when there were no remaining entries.

**Administrator response:**

This message is logged as a clarifying addition to another error message. Refer to the recommended action for that error message. For further detailed information about the failure examine earlier messages in the log containing this message. Correct any problems and retry the operation.

---

**DPWDS0154E** An invalid number was supplied. (0x38a0a09a)

**Explanation:**

The system was expecting a number to be supplied, but something else was supplied instead.

**Administrator response:**

Examine other error messages for more detail, correct any problem, and retry the operation.

---

**DPWDS0155E** The number which was supplied is too large. (0x38a0a09b)

**Explanation:**

The number which was supplied to the system was too large to fit into the allocated memory.

**Administrator response:**

Examine other error messages for more detail, correct any problem, and retry the operation.

---

**DPWDS0156E** A system routine failed. (0x38a0a09c)

**Explanation:**

A system routine failed.

**Administrator response:**

Examine the log for additional information. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWDS0157E** The %s system routine failed: system error code: %d (0x38a0a09d)

**Explanation:**

A system routine failed for the reason indicated by the system error code.

**Administrator response:**

Examine the log for additional information. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWDS0158E The requested data is not available. (0x38a0a09e)**

**Explanation:**

An operation requested data that was not available.

**Administrator response:**

This message is logged as the reason part of an error message. Refer to the recommended action for that error message. For further detailed information about the failure examine earlier messages in the log containing this message. Correct any problems and retry the operation.

---

**DPWDS0159E A command line option was not of the correct format. (0x38a0a09f)**

**Explanation:**

A command line option was not specified correctly.

**Administrator response:**

Re-run the configuration program ensuring the correct command line options are provided.

---

**DPWDS0160E The supplied configuration data was not valid. (0x38a0a0a0)**

**Explanation:**

A configuration entry was found to be invalid.

**Administrator response:**

Examine the log for further details of the error, correct the configuration, and retry the operation.

---

**DPWDS0161E The command line option, -%s, is not valid. (0x38a0a0a1)**

**Explanation:**

The command line option is not valid for the current program.

**Administrator response:**

Check the usage of the program and re-run it with the correct options.

---

**DPWDS0162E A binary has been executed with incorrect arguments. (0x38a0a0a2)**

**Explanation:**

A binary has been executed with incorrect arguments.

**Administrator response:**

Examine the log files for further error messages, correct any problem, and retry the operation.

---

**DPWDS0163W The '%s' parameter of the command is invalid. (0x38a0a0a3)**

**Explanation:**

The specified parameter, supplied for an administration task, was invalid.

**Administrator response:**

Review the format of the command text to ensure all parameters are correct.

---

**DPWDS0164W An invalid command parameter was supplied. (0x38a0a0a4)**

**Explanation:**

One of the command parameters, supplied for an administration task, was invalid.

**Administrator response:**

Review the format of the command text to ensure all parameters are correct.

---

**DPWDS0165E Could not open file %s (system error code: %d). (0x38a0a0a5)**

**Explanation:**

The identified file could not be opened for the specified reason.

**Administrator response:**

Check to ensure that the file exists and has the correct permissions.

---

**DPWDS0166E The configuration file could not be opened. (0x38a0a0a6)**

**Explanation:**

The specified file could not be opened.

**Administrator response:**

Check that the file exists and has the correct permissions.

---

**DPWDS0167E Expected configuration data could not be located in the configuration file. (0x38a0a0a7)**

**Explanation:**

An expected configuration item is not present in the configuration file.

**Administrator response:**

Examine the log for further details of the error, correct the configuration, and retry the operation.

---

**DPWDS0168E The %s stanza of %s requires specification of the %s configuration parameter. (0x38a0a0a8)**

**Explanation:**

An expected configuration item is not present in the configuration file.

**Administrator response:**

Correct the configuration and retry the operation.

---

**DPWDS0169E** **Could not open configuration file '%s' due to error: '%s'. (0x38a0a0a9)**

**Explanation:**

The identified file could not be opened for the specified reason.

**Administrator response:**

Check to ensure that the file exists and has the correct permissions.

---

**DPWDS0300E** **The distributed session cache client failed to initialize. (0x38a0a12c)**

**Explanation:**

The client for the distributed session cache interface could not be initialized.

**Administrator response:**

Examine additional messages to determine the cause of the error and correct the problem. Restart the process. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWDS0301E** **A general failure has occurred within the distributed session cache client. (0x38a0a12d)**

**Explanation:**

An error has occurred within the distributed session cache client.

**Administrator response:**

Examine additional messages to determine the cause of the error and correct the problem. Restart the process. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWDS0302E** **A replica set which is unknown to the distributed session cache client has been supplied (%s). (0x38a0a12e)**

**Explanation:**

An operation on a unknown distributed session cache replica set has been requested.

**Administrator response:**

Examine additional messages to determine the cause of the error and correct the problem. Restart the process. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWDS0303E** **A replica set which is unknown to the distributed session cache client has been supplied. (0x38a0a12f)**

**Explanation:**

An operation on a unknown distributed session cache replica set has been requested.

**Administrator response:**

Examine additional messages to determine the cause of the error and correct the problem. Restart the process. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWDS0304E** **The requested version %d of the session key was not found for replica %s in replica set %s. (0x38a0a130)**

**Explanation:**

A request was made for a session key which is not currently stored. This error occurs when an old session ID is used.

**Administrator response:**

Either increment the key expiration time within the configuration file, or ensure that old session ID's are not used.

---

**DPWDS0305E** **The requested key was not found. (0x38a0a131)**

**Explanation:**

A request was made for a session key which is not currently stored. This will usually occur when an old session ID is used.

**Administrator response:**

Either increment the key expiration time within the configuration file, or ensure that old session ID's are not used.

---

**DPWDS0306E** **No session keys are currently available. (0x38a0a132)**

**Explanation:**

A request was made for the current session key, but no key has been stored in the key table .

**Administrator response:**

Examine additional messages to determine the cause of the error and correct the problem. Restart the process. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWDS0307E** **An error occurred when attempting to communicate with the SOAP server URL %s: %s (error code: %d/0x%x). (0x38a0a133)**

**Explanation:**

An attempt was made to communicate with the SOAP server and a failure occurred within the underlying communications layer.

**Administrator response:**

Examine additional messages to determine the cause of the error and correct the problem. Ensure that the SOAP server is running and reachable. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWDS0309E An error was returned from the SOAP server in cluster %s when calling the %s interface: %s (code: 0x%x). (0x38a0a135)**

**Explanation:**

The distributed session cache server returned an error.

**Administrator response:**

Examine messages within the distributed session cache server log. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWDS0310E An invalid key size was returned by the distributed session cache server: %d, whereas it should be: %d. (0x38a0a136)**

**Explanation:**

The distributed session cache server has passed a key to the client which is not the expected key size.

**Administrator response:**

Examine messages within the distributed session cache server log. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWDS0311E An incorrect key version was returned by the distributed session cache server to replica %s in replica set %s: %d, whereas it should be: %d. (0x38a0a137)**

**Explanation:**

The distributed session cache server has passed a key to the client which is not the expected version.

**Administrator response:**

Examine messages within the distributed session cache server log. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWDS0312E The distributed session cache server could not be reached. (0x38a0a138)**

**Explanation:**

An unsuccessful attempt has been made to communicate with an interface of the distributed session cache server.

**Administrator response:**

Ensure that the distributed session cache server is running and can be reached by the client. If the problem persists, check IBM Electronic Support for

additional information - <https://www.ibm.com/mysupport>

---

**DPWDS0313E The cryptographic routine, %s, failed : %s (error code: 0x%x). (0x38a0a139)**

**Explanation:**

A call in to a cryptographic routine has failed.

**Administrator response:**

Examine additional messages to determine the cause of the error and correct the problem. Restart the process. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWDS0314E The cryptographic routine, %s, failed. (0x38a0a13a)**

**Explanation:**

A call in to a cryptographic routine has failed.

**Administrator response:**

Examine additional messages to determine the cause of the error and correct the problem. Restart the process. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWDS0315W An invalid session key was provided to the distributed session cache server client. (0x38a0a13b)**

**Explanation:**

A session key with an invalid format was provided to the distributed session cache server client.

**Administrator response:**

Ensure that the distributed session cache server is running and can be reached by the client. Restart the process. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWDS0316E The distributed session cache server did not return a response. (0x38a0a13c)**

**Explanation:**

The distributed session cache server did not return a response to a request made by the shared distributed session cache client.

**Administrator response:**

Ensure that the distributed session cache server is running and can be reached by the client. Examine the distributed session cache server's logs for error messages relating to this failure. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWDS0319E The distributed session cache server client attempted to join the**



**replica set '%s' twice with the replica name '%s'. (0x38a0a13f)**

**Explanation:**

The distributed session cache server client has been configured to join a replica set twice using the same replica name. The client must use different replica names for each server instance in a replica set.

**Administrator response:**

Modify the configuration file to specify different replica names for each server instance joining the same replica set. Restart the server.

---

**DPWDS0320E The DN contained within the server certificate, %s, is not recognised by replica %s in replica set %s. (0x38a0a140)**

**Explanation:**

The DN found within the server certificate was not listed as a valid DN within the configuration file.

**Administrator response:**

Ensure that the correct server certificate is supplied, or modify the list of valid DN's within the configuration file.

---

**DPWDS0321E The replica %s in replica set %s does not have permission to access the distributed session cache server. (0x38a0a141)**

**Explanation:**

The distributed session cache server has been configured to require authentication, but the distributed session cache client either did not authenticate, or authenticated using an identity that does not have permission to access the distributed session cache server.

**Administrator response:**

Ensure the distributed session cache client has been configured to use HTTPS to access the distributed session cache server, and that the configuration file specifies the correct client certificate. Check that the distributed session cache server security role mappings are correct. It may be necessary to restart the client.

---

**DPWDS0322E The distributed session cache server for the replica set, %s, of the replica, %s, could not be reached. (0x38a0a142)**

**Explanation:**

An unsuccessful attempt has been made to communicate with an interface of the distributed session cache server.

**Administrator response:**

Ensure that the distributed session cache server is running and can be reached by the client. If the

problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWDS0323E No session keys are currently available for replica %s in replica set %s. (0x38a0a143)**

**Explanation:**

A request was made for the current session key, but no key has been stored in the key table .

**Administrator response:**

Examine additional messages to determine the cause of the error and correct the problem. Restart the process. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWDS0450E Error parsing STS response element line %d, column %d: '%s'. The element text was '%s'. (0x38a0a1c2)**

**Explanation:**

The STS returned an unintelligible XML response.

**Administrator response:**

If other elements of the STS response are complete, SSO will continue. Otherwise, SSO will fail. If SSO fails, examine the element to determine why the STS response was invalid.

---

**DPWDS0451E Unable to parse timestamp '%s' (0x38a0a1c3)**

**Explanation:**

The timestamp returned from the STS was unintelligible.

**Administrator response:**

Examine the element to determine why the timestamp was invalid.

---

**DPWDS0452E Unable to parse timestamp. (0x38a0a1c4)**

**Explanation:**

The timestamp returned from the STS was unintelligible.

**Administrator response:**

Examine the element to determine why the timestamp was invalid.

---

**DPWDS0453E The STS response did not contain the element '%s' (0x38a0a1c5)**

**Explanation:**

The STS response was incomplete.

**Administrator response:**

The TFIM server may not be functioning properly, or the STS module may need to be modified to return the necessary data.

---

**DPWDS0454E** The STS response did not contain a necessary element. (0x38a0a1c6)

**Explanation:**

The STS response was incomplete.

**Administrator response:**

Examine other entries in the logs to determine which element was missing. The TFIM server may not be functioning properly, or the STS module may need to be modified to return the necessary data.

---

**DPWDS0455E** Token types other than 'kerberos' require that you specify an HTTP header name with the 'header-name' configuration option or an HTTP cookie name with the 'cookie-name' configuration option. (0x38a0a1c7)

**Explanation:**

A configuration option was missing from the configuration file

**Administrator response:**

Add the needed entries to the configuration file.

---

**DPWDS0456E** Error %08x occurred when retrieving a token for user '%s' to access '%s'. Refer to other log messages for additional detail. (0x38a0a1c8)

**Explanation:**

An attempt to retrieve a token to access a resource failed. Other messages with greater detail have been logged.

**Administrator response:**

Examine other entries in the logs to determine the root cause of the failure.

---

**DPWDS0600E** An unexpected AXIS exception was caught while processing a client request. Error message %s (0x%x) was returned with the exception. (0x38a0a258)

**Explanation:**

AXIS returned an exception condition while process a client request.

**Administrator response:**

Refer to the error log to determine if an error message accompanied the exception.

---

**DPWDS0601E** A failure occurred while processing a received distributed session request. (0x38a0a259)

**Explanation:**

An error occurred when processing a distributed session request.

**Administrator response:**

Examine additional messages to determine the cause of the error and correct the problem. Restart the process. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWDS0602E** The server could not bind to the configured address: %s (0x38a0a25a)

**Explanation:**

An error occurred when the server attempted to bind to the configured IP address.

**Administrator response:**

Check the configured IP address to ensure that it is a valid local address on the server.

---

**DPWDS0604W** The distributed session cache server has started. (0x38a0a25c)

**Explanation:**

The distributed session cache server has started.

**Administrator response:**

No action required.

---

**DPWDS0605W** The distributed session cache server has been stopped. (0x38a0a25d)

**Explanation:**

The distributed session cache server has been stopped by the administrator.

**Administrator response:**

No action required.

---

**DPWDS0606E** Could not accept incoming connection on '%s:%d': system error number = %d (0x38a0a25e)

**Explanation:**

The Operating System returned an error when the server attempted to accept an incoming connection.

**Administrator response:**

Check the server has not exceeded system resource limits. For further details on the problem refer to the system error number in the operating system documentation.

---

**DPWDS0607E** Could not accept incoming connection (0x38a0a25f)

**Explanation:**

The Operating System returned an error when the server attempted to accept an incoming connection.

**Administrator response:**

Check the server has not exceeded system resource limits.

---

**DPWDS0608E** **Could not poll for any incoming connections: system error number = %d (0x38a0a260)**

**Explanation:**

The Operating System returned an error when the server attempted to poll for an incoming connection on the configured addresses and port.

**Administrator response:**

Check the server has not exceeded system resource limits. For further details on the problem refer to the system error number in the operating system documentation.

---

**DPWDS0609E** **Could not poll for incoming connection (0x38a0a261)**

**Explanation:**

The Operating System returned an error when the server attempted to poll for an incoming connection on the configured addresses and port.

**Administrator response:**

Check the server has not exceeded system resource limits.

---

**DPWDS0610E** **Could not determine the local network address of a connection: system error number = %d (0x38a0a262)**

**Explanation:**

The Operating System returned an error when the server attempted to determine the network interface over which the incoming connection was received.

**Administrator response:**

Check the server has not exceeded system resource limits. For further details on the problem refer to the system error number in the operating system documentation.

---

**DPWDS0611E** **Could not determine the local network address of a connection (0x38a0a263)**

**Explanation:**

The Operating System returned an error when the server attempted to determine the network interface over which the incoming connection was received.

**Administrator response:**

Check the server has not exceeded system resource limits.

---

**DPWDS0612E** **The %s '%s' is a duplicate or a subset of another configured %s entry. (0x38a0a264)**

**Explanation:**

It is not valid to specify the same address twice, or to specify an address like ':::' or 0.0.0.0 with additional addresses as they cover all addresses.

**Administrator response:**

Modify the server configuration file and remove the listen-address configuration entry which is causing the problem.

---

**DPWDS0613E** **A configured address is a duplicate or a subset of another. (0x38a0a265)**

**Explanation:**

It is not valid to specify the same address twice, or to specify an address like ':::' or '0.0.0.0' with additional addresses as they cover all addresses.

**Administrator response:**

Modify the server configuration file and remove the address causing the problem.

---

**DPWDS0614E** **accept-admin-address values must be a subset of the listen-address addresses. (0x38a0a266)**

**Explanation:**

It is not valid to specify an accept-admin-address that is not also included by the listen-address configuration.

**Administrator response:**

Modify the server configuration file and correct the accept-admin-address configuration entry which is causing the problem.

---

**DPWDS0615E** **Could not determine the remote network address of a connection: system error number = %d (0x38a0a267)**

**Explanation:**

The Operating System returned an error when the server attempted to determine the remote network address from which the incoming connection was received.

**Administrator response:**

Check the server has not exceeded system resource limits. For further details on the problem refer to the system error number in the operating system documentation.

---

**DPWDS0616E** **Could not determine the remote network address of a connection (0x38a0a268)**

**Explanation:**

The Operating System returned an error when the server attempted to determine the remote network address from which the incoming connection was received.

**Administrator response:**

Check the server has not exceeded system resource limits.

---

**DPWDS0617W Entering standby mode.  
(0x38a0a269)****Explanation:**

The DSC server is changing mode, or starting up in standby mode. This is likely expected behavior caused by the startup of the server, or by the changing of the server mode by an administrator.

**Administrator response:**

This is likely expected behavior and no action is required.

---

**DPWDS0618W Entering active mode.  
(0x38a0a26a)****Explanation:**

The DSC server is changing mode into active mode. At startup the server begins in standby mode and if appropriate will change to active mode. Or the active Distributed Session Cache server may have failed and this server is taking over as the active. Or the administrator has changed the mode of the server.

**Administrator response:**

If this is not a startup mode change, then check the previous primary DSC server for failure.

---

**DPWDS0619E A database operation failed on line  
%d with error %d: '%s'. Native  
error %d. SQL state: '%s'  
(0x38a0a26b)****Explanation:**

An error was encountered while saving or reading session data to or from the database.

**Administrator response:**

Check the SQL error message for the possible cause.

---

**DPWDS0620E A database operation failed.  
(0x38a0a26c)****Explanation:**

An error was encountered while saving or reading session data to or from the database.

**Administrator response:**

Check the log for an SQL error message which contains a possible cause.

---

**DPWDS0621E The command 'ADMIN COMMAND  
'hsb state' failed with an error %d:  
'%s'. (0x38a0a26d)****Explanation:**

An error was encountered while attempting to determine the HSB state of the embedded SolidDB server.

**Administrator response:**

Check the error code and message for a possible cause.

---

**DPWDS0622E Unable to start the embedded  
SolidDB server. Error %d.  
(0x38a0a26e)****Explanation:**

An error was encountered while attempting to start the embedded SolidDB server.

**Administrator response:**

Check the error code for the possible cause, such as invalid permissions on the database and log files.

---

**DPWDS0623E Unable to start the embedded  
SolidDB server. (0x38a0a26f)****Explanation:**

An error was encountered while attempting to start the embedded SolidDB server.

**Administrator response:**

Check the error code in the log for a possible cause, such as invalid permissions on the database and log files.

---

**DPWDS0624E Unable to register a shutdown  
notifier function with the SolidDB  
server. Error %d. (0x38a0a270)****Explanation:**

An error was encountered while attempting to register a call back function with the embedded SolidDB server. This call back is required for detection of the shutdown of the embedded SolidDB server.

**Administrator response:**

Check the error code for the possible cause.

---

**DPWDS0625E Unable to register a shutdown  
notifier function with the  
embedded SolidDB server.  
(0x38a0a271)****Explanation:**

An error was encountered while attempting to register a call back function with the embedded SolidDB server. This call back is required for detection of the shutdown of the embedded SolidDB server.

**Administrator response:**

Check the error code in the log for the possible cause.

---

**DPWDS0626E Unable to load and extract  
functions from the SolidDB shared  
library. (0x38a0a272)****Explanation:**

An error was encountered while attempting to load the library containing the embedded SolidDB server.

**Administrator response:**

Check the log for additional error messages.

---

**DPWDS0627E The configuration value of %d for  
number-of-nodes is not valid. It  
must be 0, 1, 2 or 4. (0x38a0a273)**

**Explanation:**

The number-of-nodes configuration value has an incorrect value.

**Administrator response:**

Change the configuration file value to be correct and retry.

---

**DPWDS0628E    The configuration value for number-of-nodes is not valid. It must be 0, 1, 2 or 4. (0x38a0a274)**

**Explanation:**

The number-of-nodes configuration value has an incorrect value.

**Administrator response:**

Change the configuration file value to be correct and retry.

---

**DPWDS0629E    The configuration value of %d for node-number is not valid. It must be a value from 1 to 4. (0x38a0a275)**

**Explanation:**

The node-number configuration value has an incorrect value.

**Administrator response:**

Change the configuration file value to be correct and retry.

---

**DPWDS0630E    The configuration value for node-number is not valid. It must be a value from 1 to 4. (0x38a0a276)**

**Explanation:**

The node-number configuration value has an incorrect value.

**Administrator response:**

Change the configuration file value to be correct and retry.

---

**DPWDS0631E    The option -n '%s' is not valid or missing. It must be a value from 1 to 4. (0x38a0a277)**

**Explanation:**

The -n command line option value has an incorrect value.

**Administrator response:**

Correct the command line option and retry.

---

**DPWDS0632E    The password option -p must be supplied and must not be an empty string. (0x38a0a278)**

**Explanation:**

The -p command line option value was not provided or was an empty string.

**Administrator response:**

Correct the command line option and retry.

---

**DPWDS0633E    The option '%s' must be supplied. (0x38a0a279)**

**Explanation:**

A required command line option value was not provided.

**Administrator response:**

Add the missing option to the command line and then retry.

---

**DPWDS0634E    The option -N '%s' is not valid. It must be one of 0, 1, 2 or 4. (0x38a0a27a)**

**Explanation:**

The -N command line option value has an incorrect value.

**Administrator response:**

Correct the -N command line option and retry.

---

**DPWDS0636E    Only one of the '-C' or '-U' options must be provided. (0x38a0a27c)**

**Explanation:**

Either none of -C or -U options were provided, or more than one was provided.

**Administrator response:**

Either ensure that only one of -C or -U options are provided.

---

**DPWDS0637E    The Distributed Session Cache server is already configured or there is an unexpected problem with the configuration file '%s' (0x38a0a27d)**

**Explanation:**

Either the Distributed Session Cache server configuration file exists, indicating it is already configured, or there was a problem attempting to check if the file exists.

**Administrator response:**

Unconfigure the Distributed Session Cache server before attempting to configure it again. If the specified configuration file does not exist then ensure the directory which would contain the file is valid.

---

**DPWDS0638E    Unable to contact the remote DSC server at '%s'. (0x38a0a27e)**

**Explanation:**

A test probe of the specified Distributed Session Cache server failed. This indicates that it may not be operational, the network connection is down, or the address and port used to access it are not correct.

**Administrator response:**

Ensure that the specified Distributed Session Cache server is running.

---

**DPWDS0639E Unable to open the file '%s' error %d: '%s'. (0x38a0a27f)**

**Explanation:**

The configuration process failed to open the template configuration file.

**Administrator response:**

Examine the error code and message for the cause of the failure and correct it.

---

**DPWDS0640E Unable to create the file '%s' error %d: '%s'. (0x38a0a280)**

**Explanation:**

The configuration process failed to create a new configuration file.

**Administrator response:**

Examine the error code and message for the cause of the create failure and correct it.

---

**DPWDS0641E Error processing the configuration file '%s' line %d: '%s'. (0x38a0a281)**

**Explanation:**

An error occurred while processing the configuration file.

**Administrator response:**

Examine the specified line for the cause of the error and correct it.

---

**DPWDS0642E Unable to remove the file '%s' error %d: '%s'. (0x38a0a282)**

**Explanation:**

The unconfiguration process failed to remove a file.

**Administrator response:**

Examine the error code and message for the cause of the failure and correct it.

---

**DPWDS0643E Failed to create and initialize the backing database. (0x38a0a283)**

**Explanation:**

The DSC uses a backing SolidDB database to replicate session data for failover scenarios. The configuration tool was unable to create and initialize the database.

**Administrator response:**

Retry the operation to see if the problem persists.

---

**DPWDS0644E Failed to put the backing database into a writable mode. (0x38a0a284)**

**Explanation:**

The DSC uses a backing SolidDB database to replicate session data for failover scenarios. The configuration tool was unable to put the database into a mode which will allow the data to be modified.

**Administrator response:**

Retry the operation to see if the problem persists.

---

**DPWDS0645E Failed to cleanly shutdown the backing database. (0x38a0a285)**

**Explanation:**

The DSC uses a backing SolidDB database to replicate session data for failover scenarios. The configuration tool was unable cleanly shutdown the database.

**Administrator response:**

Retry the operation to see if the problem persists.

---

**DPWDS0646E Failed to copy the data from the primary distributed session cache backing database to the secondary. (0x38a0a286)**

**Explanation:**

The DSC uses a backing SolidDB database to replicate session data for failover scenarios. The configuration tool failed to perform the initial copy of the data from the primary database to the secondary.

**Administrator response:**

Ensure that the primary distributed session cache server is running and correctly configured as the primary node for replication.

---

**DPWDS0647E Failed to change the ownership of the backing database or configuration files. (0x38a0a287)**

**Explanation:**

The ownership of the DSC backing SolidDB database or configuration files could not be changed to the user and group ID specified in the template configuration file.

**Administrator response:**

Retry the operation to see if the problem persists.

---

**DPWDS0648E Failed to send updates to the master Distributed Session Cache server. State %d with error %d '%s'. Attempting to recover. (0x38a0a288)**

**Explanation:**

When an isolated Replica Distribute Session Cache server reconnects with the Master it will send it's updates to the Master. This error message indicates that the send failed and an attempt is being made to recover automatically.

**Administrator response:**

The server will attempt to recover. Monitor for additional message in case recovery is not successful. Ensure the network and all Distribute Session Cache servers are functioning correctly.

---

**DPWDS0651W The Distribute Session Cache server is waiting for the initial**

**copy of the database to be send to it. (0x38a0a28b)**

**Explanation:**

The embedded SolidDB server is configured as a Secondary in a Highly Available pair and is waiting for the Primary in the pair to send the initial copy of the database.

**Administrator response:**

If the copy does not occur then ensure the associated Distributed Session Cache servers are running so they can provide the database.

---

**DPWDS0653W The Distribute Session Cache server has applied the updated copy of database. (0x38a0a28d)**

**Explanation:**

The embedded SolidDB server has received a complete replacement copy of the database from the primary and is now using it.

**Administrator response:**

No action is required.

---

**DPWDS0654E Failed to unregister this replica from the master database. (0x38a0a28e)**

**Explanation:**

While unconfiguring the node the tool was not able to unregister it from the master database.

**Administrator response:**

If the master node will also be unconfigured you can ignore this error. If the master node is not running then start it and attempt to clear this issue by configuring and unconfiguring this node. The configure may experience an error as the node may have been left registered, but this can be ignored and the unconfigure should clear the issue.

---

**DPWDS0655E The tool was not able to create the tempory file '%s', error: '%s'. (0x38a0a28f)**

**Explanation:**

While unconfiguring the node the tool was not able to create a tempory file of SQL commands to unregister it from the master database.

**Administrator response:**

If the master node will also be unconfigured you can ignore this error.

---

**DPWDS0656W Unable to connect to destination %s:%d (0x38a0a290)**

**Explanation:**

An error occurred when the client attempted to connect to the configured IP address and port.

**Administrator response:**

Check the configured IP address and port to ensure that it is a valid and the destination server is running and listening.

---

**DPWDS0657E Both -K and -F option must be provided. (0x38a0a291)**

**Explanation:**

Either none, or only one, of -K and -F options were provided.

**Administrator response:**

Rerun the command with the -K and -F options specified.

---

**DPWDS0658E Both -R and -Q option must be provided. (0x38a0a292)**

**Explanation:**

Either none, or only one, of -R and -Q options were provided.

**Administrator response:**

Rerun the command with the -R and -Q options specified.

---

**DPWDS0659E It is not valid to provide the -b option with -n 1. (0x38a0a293)**

**Explanation:**

It is not valid for the first node to have a node before it.

**Administrator response:**

Rerun the command without the -b option or change the -n option.

---

**DPWDS0660E You must provide the -b option when the -n option is not 1. (0x38a0a294)**

**Explanation:**

If the node being configured is not node 1, then the address and port of the node before it must be provided.

**Administrator response:**

Rerun the command providing the -b option or change the -n option.

---

**DPWDS0661E It is not valid to provide the -a option with -n 4. (0x38a0a295)**

**Explanation:**

It is not valid for the last node to have a node after it.

**Administrator response:**

Rerun the command without the -a option or change the -n option.

---

**DPWDS0662E The '%s' option value of '%s' is not valid. (0x38a0a296)**

**Explanation:**

The -b or -a option value must be of the form 'addr port'.

**Administrator response:**

Rerun the command with a valid option value.

---

**DPWDS0663W** **Waiting for catchup before entering standby mode. (0x38a0a297)**

**Explanation:**

The DSC server is active and has just discovered it's sibling node has recovered. Before changing to standby mode it waits for the sibling to catchup with the latest session changes.

**Administrator response:**

This is likely expected behavior and no action is required.

---

**DPWDS0664E** **The node-number configuration value of '%d' is not valid. (0x38a0a298)**

**Explanation:**

The node-number configuration value must a value from 1 to 4.

**Administrator response:**

Correct the configuration file value and Rerun the command.

---

**DPWDS0665E** **The node-number configuration value is not valid. (0x38a0a299)**

**Explanation:**

The node-number configuration value must a value from 1 to 4.

**Administrator response:**

Correct the configuration file value and Rerun the command.

---

**DPWDS0666E** **The configuration settings node-before-port can not be set when the value of node-number is 1. (0x38a0a29a)**

**Explanation:**

It is not valid for the first node to have a node before it.

**Administrator response:**

Remove the node-before-port setting and rerun the command.

---

**DPWDS0667E** **The configuration settings node-after-port can not be set when the value of node-number is 4. (0x38a0a29b)**

**Explanation:**

It is not valid for the last node to have a node after it.

**Administrator response:**

Remove the node-after-port setting and rerun the command.

---

**DPWDS0668E** **Unable to read replicator protocol header from the remote node. (0x38a0a29c)**

**Explanation:**

The local node was unable to read the replicator protocol header.

**Administrator response:**

Check the server on the other node, the configuration of the before and after nodes and the network setup.

---

**DPWDS0669E** **The replicator protocol header version %d received from the remote node is invalid. (0x38a0a29d)**

**Explanation:**

The version number read from the connection was not valid.

**Administrator response:**

Ensure other applications are not incorrectly configured to use the replicator port.

---

**DPWDS0670E** **The replicator protocol header operation %d received from the remote node is invalid. (0x38a0a29e)**

**Explanation:**

The operation number read from the connection was not valid.

**Administrator response:**

Ensure other applications are not incorrectly configured to use the replicator port.

---

**DPWDS0671E** **The replicator protocol header length %d received from the remote node is out of range. (0x38a0a29f)**

**Explanation:**

The length value read from the connection was out of range.

**Administrator response:**

Ensure other applications are not incorrectly configured to use the replicator port.

---

**DPWDS0672E** **Unable to read replicator protocol body (request) from the remote node. (0x38a0a2a0)**

**Explanation:**

The local node was unable to read the replicator protocol body (request).

**Administrator response:**

Check the server on the other node, the configuration of the before and after nodes and the network setup.

---

**DPWDS0673E** **Unable to decode the replicator protocol body (request). (0x38a0a2a1)**

**Explanation:**



The request body received did not contain the correct data.

**Administrator response:**

Ensure other applications are not incorrectly configured to use the replicator port.

---

**DPWDS0674E**    **The replicator protocol request node number %d is not valid. (0x38a0a2a2)**

**Explanation:**

The decoded request received contains a node number that is not valid.

**Administrator response:**

Ensure other applications are not incorrectly configured to use the replicator port.

---

**DPWDS0675E**    **The replicator protocol request timeout value %d is not valid. (0x38a0a2a3)**

**Explanation:**

The decoded request received contains a timeout value that is not valid.

**Administrator response:**

Ensure other applications are not incorrectly configured to use the replicator port.

---

**DPWDS0676E**    **Unable to write replicator protocol header to the remote node. (0x38a0a2a4)**

**Explanation:**

The local node was unable to write the replicator protocol header.

**Administrator response:**

Check the server on the other node, the configuration of the before and after nodes and the network setup.

---

**DPWDS0677E**    **Unable to write replicator protocol body (request) to the remote node. (0x38a0a2a5)**

**Explanation:**

The local node was unable to write the replicator protocol body (request).

**Administrator response:**

Check the server on the other node, the configuration of the before and after nodes and the network setup.

---

**DPWDS0678E**    **Unable to encode the replicator protocol body (response). (0x38a0a2a6)**

**Explanation:**

It is likely the process ran out of memory encoding the data to be send.

**Administrator response:**

Ensure all memory has not been depleted.

---

**DPWDS0679E**    **Unable to write replicator protocol body (response) to the remote node. (0x38a0a2a7)**

**Explanation:**

The local node was unable to write the replicator protocol body (response).

**Administrator response:**

Check the server on the other node, the configuration of the before and after nodes and the network setup.

---

**DPWDS0680E**    **Unable to read replicator protocol body (response) of length %d from the remote node. (0x38a0a2a8)**

**Explanation:**

The local node was unable to read the replicator protocol body (response).

**Administrator response:**

Check the server on the other node, the configuration of the before and after nodes and the network setup.

---

**DPWDS0681E**    **Unable to decode the replicator protocol body (response). (0x38a0a2a9)**

**Explanation:**

The request body received did not contain the correct data.

**Administrator response:**

Ensure other applications are not incorrectly configured to use the replicator port.

---

**DPWDS0682E**    **Unable to encode the replicator protocol body (request). (0x38a0a2aa)**

**Explanation:**

It is likely the process ran out of memory encoding the data to be send.

**Administrator response:**

Ensure all memory has not been depleted.

---

**DPWDS0683W**    **This server node %d, has detected node %d has started with time offset %d. (0x38a0a2ab)**

**Explanation:**

This server has noticed it's neighbor node has started.

**Administrator response:**

No action required.

---

**DPWDS0684E**    **The replicator protocol response node number %d is not valid. (0x38a0a2ac)**

**Explanation:**

The decoded response received contains a node number that is not valid.

**Administrator response:**

Ensure other applications are not incorrectly configured to use the replicator port.

---

**DPWDS0685E**    **Expecting to connect to node %d, but reported node is %d. (0x38a0a2ad)**

**Explanation:**

The neighbor node's reported node number is not the expected one.

**Administrator response:**

Fix the neighbor node configuration, or this nodes configuration.

---

**DPWDS0686E**    **Unable to set the trace level '%s'. Error %d (0x38a0a2ae)**

**Explanation:**

The internal trace API did not accept the trace level provided.

**Administrator response:**

Ensure the trace level value in the configuration file is valid (0 -> 9).

---

**DPWDS0750E**    **The administration interface of the distributed session cache server did not return all expected data. (0x38a0a2ee)**

**Explanation:**

Return data from a distributed session cache server administration operation was missing.

**Administrator response:**

Ensure the correct version of the distributed session cache server and client is being used. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWDS0751E**    **The administration interface of the distributed session cache server returned some unexpected data. (0x38a0a2ef)**

**Explanation:**

The return data from a distributed session cache server administration operation was of an unexpected format.

**Administrator response:**

Ensure the correct version of the distributed session cache server and client is being used. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWDS0752E**    **The %s operation of the distributed session cache server administration interface did not return all expected data: %s. (0x38a0a2f0)**

**Explanation:**

The indicated return data from a distributed session cache server administration operation is missing.

**Administrator response:**

Ensure the correct version of the distributed session cache server and client is being used. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWDS0753E**    **The %s operation of the distributed session cache server administration interface returned some data for the %s attribute which was not in the expected format. (0x38a0a2f1)**

**Explanation:**

The return data from a distributed session cache server administration operation was of an unexpected format.

**Administrator response:**

Ensure the correct version of the distributed session cache server and client is being used. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWDS0754E**    **An error occurred when attempting to communicate with the administration interface of the distributed session cache server using the URL %s: %s (0x%x). (0x38a0a2f2)**

**Explanation:**

An attempt was made to communicate with the administration interface of the distributed session cache server and a failure occurred within the underlying communications layer.

**Administrator response:**

Examine additional messages to determine the cause of the error and correct the problem. Ensure the administration interface of the distributed session cache server is available and reachable. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWDS0755E**    **The administration interface of the distributed session cache server could not be accessed. (0x38a0a2f3)**

**Explanation:**

An unsuccessful attempt has been made to communicate with the administration interface of the distributed session cache server.

**Administrator response:**

Ensure the administration interface of the distributed session cache server is available and can be reached by the client. If the problem persists, check IBM

Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWDS0762W No replicas were found for the specified replica set. (0x38a0a2fa)**

**Explanation:**

A request was made to display a specified replica set, but no replicas are currently registered with the replica set.

**Administrator response:**

No action is required, this is a status message.

---

**DPWDS0766W No sessions were found which match the specified search criteria. (0x38a0a2fe)**

**Explanation:**

A request was made to list sessions which match specified criteria, but no matching sessions were found.

**Administrator response:**

No action is required, this is a status message.

---

**DPWDS0767W The '%s' instance is invalid. (0x38a0a2ff)**

**Explanation:**

The specified instance, supplied for an administration task, was invalid.

**Administrator response:**

Review the format of the command text to ensure all parameters are correct.

---

**DPWDS0768E The administration operation is not permitted on the interface which was used to contact the distributed session cache server. (0x38a0a300)**

**Explanation:**

The Distributed Session Cache server can be configured to restrict access for administration commands to a subset of the network interfaces it is configured to use. The administration request was not received on one of the permitted interfaces.

**Administrator response:**

Change the interface of the Distributed Session Cache server being addressed, or adjust the configuration of the Distributed Session Cache server.

---

**DPWDS0769E The administration operation from '%s' is not permitted on the interface '%s'. (0x38a0a301)**

**Explanation:**

The Distributed Session Cache server can be configured to restrict access for administration commands to a subset of the network interfaces it is configured to use. The administration request was not received on one of the permitted interfaces.

**Administrator response:**

Change the interface of the Distributed Session Cache server being addressed, or adjust the configuration of the Distributed Session Cache server.

---

**DPWDS0770E Function call, *func*, failed error: *error code error text*. (0x38a0a302)**

**Explanation:**

The specified GSKit function failed while setting up for SSL connections to the Distributed Session Cache server. Or perhaps the initial handshake failed due to invalid certificates or the client simply closed the connection abruptly.

**Administrator response:**

Examine the error text to gain insight on the problem.

---

**DPWIV0151E Could not initialize serviceability component (%s, 0x%8.8lx) (0x38ad5097)**

**Explanation:**

WebSEAL was unable to register the service component with the serviceability subsystem or register an in memory catalog. The error code output in the message will give finer details as to why. Most likely it will be due to a lack of memory or a design flaw.

**Administrator response:**

Check memory ulimit on UNIX platforms, and available memory on all types of platforms. Increase available memory to the WebSEAL process if applicable.

---

**DPWIV0152E Could not register serviceability message table (%s, 0x%8.8lx) (0x38ad5098)**

**Explanation:**

WebSEAL was unable to register an in memory catalog. The error code output in the message will give finer details as to why. Most likely it will be due to a lack of memory or a program design flaw.

**Administrator response:**

Check memory ulimit on UNIX platforms, and available memory on all types of platforms. Increase available memory to the WebSEAL process if applicable.

---

**DPWIV0155E Configuration stanza missing (%s) (0x38ad509b)**

**Explanation:**

A necessary configuration file stanza was not found.

**Administrator response:**

Make sure the name of the stanza is spelled correctly in the configuration file.

---

**DPWIV0172E Unexpected end of byte stream (0x38ad50ac)**

**Explanation:**

Message is not used. This is purely used as in internal status code.

**Administrator response:**

No action is required

---

**DPWIV0173E Could not stop background process (errno %d) (0x38ad50ad)**

**Explanation:**

Message is not used. This is purely used as in internal status code.

**Administrator response:**

No action is required

---

**DPWIV0175E Could not open a pipe (errno %d) (0x38ad50af)**

**Explanation:**

WebSEAL failed to create a pipe for communicating to a child CGI process of WebSEAL. The meaning of the errno value can typically be found in /usr/include/sys/errno.h and will give finer details on the cause.

**Administrator response:**

Lookup the errno in /usr/include/sys/errno.h for the cause.

---

**DPWIV0176E Could not fork (errno %d) (0x38ad50b0)**

**Explanation:**

WebSEAL failed for fork so that it could execute a CGI. This could be due to insufficient operating system resources.

**Administrator response:**

Lookup the errno in /usr/include/sys/errno.h for the cause.

---

**DPWIV0178E Operation forbidden by the operating system (0x38ad50b2)**

**Explanation:**

Message is not used. This is purely used as in internal status code.

**Administrator response:**

No action is required

---

**DPWIV0179E Unknown user (0x38ad50b3)**

**Explanation:**

Message is not used. This is purely used as in internal status code.

**Administrator response:**

No action is required

---

**DPWIV0194E Could not become background process because pipe failed. (%d) (0x38ad50c2)**

**Explanation:**

The pipe() function failed. This error value can typically be found in /usr/include/sys/errno.h and will give finer details on the cause.

**Administrator response:**

Make sure server has the permission to create interprocess pipes.

---

**DPWIV0195E Could not become background process because fork failed. (%d) (0x38ad50c3)**

**Explanation:**

The fork() function failed. This function fails when insufficient memory is available, or machine process limit is reached. The error value can typically be found in /usr/include/sys/errno.h and will give finer details on the cause.

**Administrator response:**

Make sure server machine resources are available.

---

**DPWIV0196W Could not start background process: %s (0x38ad50c4)**

**Explanation:**

This is due to the failure to execute a CGI program. Either the program is not executable, or system resources are not available to run the program.

**Administrator response:**

WebSEAL could not successfully start a child process. Most likely the program does not exist or is not executable.

---

**DPWIV0197E Error in stanza file %s on line %d: %s (0x38ad50c5)**

**Explanation:**

An error occurred while attempting to read data from a stanza file.

**Administrator response:**

Correct the problem in the stanza file.

---

**DPWIV0198E Error in stanza file. (0x38ad50c6)**

**Explanation:**

An error occurred while attempting to read data from a stanza file. Log files will contain more information.

**Administrator response:**

Examine log files to identify the error in the stanza file.

---

**DPWIV0199E An unexpected exception occurred at line %s:%d (0x38ad50c7)**

**Explanation:**

An internal error occurred.

**Administrator response:**

If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWIV0200E An unexpected exception occurred (0x38ad50c8)****Explanation:**

An internal error occurred.

**Administrator response:**

If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWIV0201E The azn-api function '%s' returned 0x%lx (0x38ad50c9)****Explanation:**

An unexpected azn-api function failure occurred.

**Administrator response:**

If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWIV0202E An azn-api function unexpectedly failed (0x38ad50ca)****Explanation:**

An unexpected azn-api function failure occurred.

**Administrator response:**

Check log files for additional details. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWIV0203E Additional information from azn-api: %s = %s (0x38ad50cb)****Explanation:**

An azn-api error occurred, and this message contains more detail about the error.

**Administrator response:**

Check log files for additional details. The exact action to take depends on the context of the error.

---

**DPWIV0204E An invalid permission string, %s, was located for the %s method within the %s stanza. (0x38ad50cc)****Explanation:**

A configured permission string is invalid and not recognized by the IBM Security Verify Access Authorization engine.

**Administrator response:**

Correct the specified permission string within the configuration file and ensure that the permission string is valid.

---

**DPWIV0205E The system function '%s' returned 0x%lx. (0x38ad50cd)****Explanation:**

An unexpected system function failure occurred.

**Administrator response:**

If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWIV0465E Error msg returned from stanza function: (%s).For entry: %s/%s. (0x38ad51d1)****Explanation:**

The migrate tool has had an error while manipulating a configuration file full of stanzas and entries. The bracketted error string within the error message gives more detail.

**Administrator response:**

Correct the error specified by the bracketted error string.

---

**DPWIV0466E Unsupported configuration item type (%d) (0x38ad51d2)****Explanation:**

The migrate tool has had an unrecoverable internal error. It has encountered an unknown entry type.

**Administrator response:**

Contact technical support, this is an unexpected internal error.

---

**DPWIV0467E Could not create new pthread key (%d) (0x38ad51d3)****Explanation:**

See message.

**Administrator response:**

Contact product support.

---

**DPWIV0468E Could not create default pthread attributes. (0x38ad51d4)****Explanation:**

WebSEAL failed to create pthread attributes.

**Administrator response:**

Check available memory for the process.

---

**DPWIV0469E pthread\_attr\_setdetachstate() failed (%d) (0x38ad51d5)****Explanation:**

This message indicates a serious internal error involving the threading library.

**Administrator response:**

If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWIV0470E Could not destroy pthread attributes. (0x38ad51d6)****Explanation:**

WebSEAL failed to delete pthread attributes.

**Administrator response:**

Check available memory for the process.

---

**DPWIV0471E pthread\_rwlock\_init() failed (%d) (0x38ad51d7)**

**Explanation:**

This message indicates a serious internal error involving the threading library.

**Administrator response:**

If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWIV0756E Could not deallocate file descriptor %d. (errno: %d) (0x38ad52f4)**

**Explanation:**

Unable to close unused file handles in child CGI process.

**Administrator response:**

This is unexpected and if it persists should be reported to technical support. The error number in this message can be looked up in /usr/include/sys/errno.h for additional details on the cause.

---

**DPWIV0759W Directory (%s) could not be created. (Errno = %d) (0x38ad52f7)**

**Explanation:**

Unable to create the directory specified in the error message. The directory is created to store content from a PUT HTTP request.

**Administrator response:**

This may be due to lack of disk space or permissions on parent directories. For more details on the cause lookup the errno in /usr/include/sys/errno.h

---

**DPWIV0760W The specified path is invalid. (%s) (0x38ad52f8)**

**Explanation:**

The path specified to the DELETE HTTP request is not valid on the local junction.

**Administrator response:**

Correct the HTTP URL to contain a valid path on the local junction.

---

**DPWIV0761W The file (%s) attributes cannot be obtained. (Errno = %d) (0x38ad52f9)**

**Explanation:**

Unable to fetch information on the file specified in the error message. This file is possibly going to be the target of a HTTP PUT request.

**Administrator response:**

This may be due to permissions on the file. For more details on the cause lookup the errno in /usr/include/sys/errno.h

---

**DPWIV0762W Can't delete non-empty directory (%s) (0x38ad52fa)**

**Explanation:**

This is only used as an internal status. It occurs either during a PUT or DELETE HTTP request when the replaced or deleted directory is not empty.

**Administrator response:**

Don't PUT or DELETE on this directory until it is empty.

---

**DPWIV0763W Failed to delete file (%s) (Errno = %d) (0x38ad52fb)**

**Explanation:**

A HTTP PUT or DELETE request is either replacing or deleting a file on a local junction. This failed.

**Administrator response:**

This may be due to permissions on the file. For more details on the cause lookup the errno in /usr/include/sys/errno.h

---

**DPWIV0766W Write to file (%s) failed. (Errno = %d) (0x38ad52fe)**

**Explanation:**

The server failed to write to an open file.

**Administrator response:**

This may be due to permissions on the file or because there is insufficient room in the file system. For more details on the cause lookup the errno in /usr/include/sys/errno.h

---

**DPWIV0767E List of directory (%s) failed. (Errno = %d) (0x38ad52ff)**

**Explanation:**

A system error occurred while trying to read a directory's contents.

**Administrator response:**

Examine the directory specified and attempt to determine and correct the problem that caused the system error.

---

**DPWIV0768E Could not copy file (%s, %s, %d) (0x38ad5300)**

**Explanation:**

Unable to copy the file to the destination. The source of this error depends on the context of the operation that failed.

**Administrator response:**

This may be due to permissions on the source or destination file or their directories. For more details on the cause lookup the errno in /usr/include/sys/errno.h

---

**DPWIV0769W Read from file (%s) failed. (Errno = %d) (0x38ad5301)**

**Explanation:**

The server was unable to read from the file specified.

**Administrator response:**

This may be due to permissions on the file. For more details on the cause lookup the errno in /usr/include/sys/errno.h

---

**DPWIV0770W** Could not close file (%s). (Errno = %d) (0x38ad5302)

**Explanation:**

The server was unable to close an open file.

**Administrator response:**

This may be due to insufficient file system space. For more details on the cause lookup the errno in /usr/include/sys/errno.h

---

**DPWIV1060E** Could not read from socket (%d) (0x38ad5424)

**Explanation:**

A timeout occurred when WebSEAL was attempting to read from a socket.

**Administrator response:**

No action required.

---

**DPWIV1061E** Could not write to socket (%d) (0x38ad5425)

**Explanation:**

An unexpected error occurred while writing to a socket.

**Administrator response:**

No action required.

---

**DPWIV1062E** Unable to resolve IP address for hostname '%s' (Error %d: %s) (0x38ad5426)

**Explanation:**

An attempt to resolve a hostname to an IP address failed. There are many possible reasons for failure, and the system error code and error text can be used to isolate the problem.

**Administrator response:**

The source for this error depends on the exact context of the error. Administrators should verify that the hostname specified is correct, and that DNS can resolve the hostname properly. Check the DNS configuration the server logging this error. The system error code and error text may provide more detail about the problem.

---

**DPWIV1063E** Unable to resolve IP address for hostname. (0x38ad5427)

**Explanation:**

An attempt to resolve a hostname to an IP address failed.

**Administrator response:**

Check the logs for additional error messages. Other messages will contain more detail about the problem.

---

**DPWIV1064E** Could not set socket options (%d) (0x38ad5428)

**Explanation:**

There was a failure in setting socket options.

**Administrator response:**

Check that WebSEAL has not exceeded system resource limits. For more details on the cause, lookup the errno in /usr/include/sys/errno.h.

---

**DPWIV1065E** Could not get socket options (%d) (0x38ad5429)

**Explanation:**

There was a failure trying to get socket options.

**Administrator response:**

Check that WebSEAL has not exceeded system resource limits. For more details on the cause, look up the errno in /usr/include/sys/errno.h.

---

**DPWIV1066E** Could not obtain the socket details: ERRNO = %d (0x38ad542a)

**Explanation:**

WebSEAL failed to obtain the connection details for a connected socket.

**Administrator response:**

Check WebSEAL has not exceeded system resource limits. For more details on the cause lookup the errno in /usr/include/sys/errno.h.

---

**DPWIV1200E** Could not write to SSL connection (0x38ad54b0)

**Explanation:**

This is used only as an internal error code. It should not be visible.

**Administrator response:**

No action required.

---

**DPWIV1201E** Could not read from SSL connection (0x38ad54b1)

**Explanation:**

This is used only as an internal error code. It should not be visible.

**Administrator response:**

No action required.

---

**DPWIV1203E** Could not create new SSL connection (0x38ad54b3)

**Explanation:**

This is used only as an internal error code. It should not be visible.

**Administrator response:**

No action required.

---

**DPWIV1210W** **Function call, *func*, failed error: error code error text. (0x38ad54ba)****Explanation:**

The specified GSKit function failed while setting up for SSL connections to junctions or from browsers. Or perhaps the initial handshake failed due to invalid certificates or the browser simply closed the connection abruptly.

**Administrator response:**

Examine the error text to gain insight on the problem. Typical problems might be that the PKCS#11 library is incorrectly specified, or the PKCS#11 token or token password is incorrect, or the PKCS#11 token is not setup.

---

**DPWIV1212W** **No server DN is defined for '%s'. The junctioned server DN verification is not performed. (0x38ad54bc)****Explanation:**

No server DN is defined in the junction database. DN verification against server certificate will be ignored.

**Administrator response:**

Recreate the junction specifying the junctioned servers certificate DN or turn off mutual authentication on the junction.

---

**DPWIV1213E** **Could not get junctioned server (%s) certificate (0x38ad54bd)****Explanation:**

The SSL connection to the specified junction did not have a certificate presented from the junctioned server.

**Administrator response:**

Check the server side's certificate has been configured.

---

**DPWIV1214E** **Could not get junctioned server (%s) certificate's DN (0x38ad54be)****Explanation:**

See message.

**Administrator response:**

Check the junctioned server is presenting a certificate that has a printable DN present

---

**DPWIV1215E** **Error in junctioned server DN verification (%s) (0x38ad54bf)****Explanation:**

The DN in the certificate presented by the junctioned server contains a DN that does not match the one specified when the junction was created.

**Administrator response:**

Check the junctioned server's DN with the one specified during the junction creation.

---

**DPWIV1216E** **The junctioned server presented an invalid certificate. (0x38ad54c0)****Explanation:**

The certificate presented by the backend server failed validation.

**Administrator response:**

Install the CA root certificate in the WebSEAL certificate key database.

---

**DPWIV1217W** **SSL connection error. (0x38ad54c1)****Explanation:**

This is an internal error status not visible. Error code returned when an ssl connection failed

**Administrator response:**

Check logs for more details.

---

**DPWIV1218E** **Error in junctioned server DN verification. (0x38ad54c2)****Explanation:**

The DN specified when the junction was created did not match the DN in the certificate presented by the server.

**Administrator response:**

Check the junctioned server's DN with the one specified during the junction creation.

---

**DPWIV1219E** **An SSL toolkit failure occurred while calling %s. Error: %s. (0x38ad54c3)****Explanation:**

An internal SSL error occurred.

**Administrator response:**

The action to correct this problem depends on details in the error message.

---

**DPWIV1220E** **An ICC toolkit failure occurred. (0x38ad54c4)****Explanation:**

An internal ICC error occurred.

**Administrator response:**

This error is always accompanied with a serviceability log error message detailing the ICC routine which failed and the reason for the failure. The action to correct this problem depends on details in the serviceability log message. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWIV1221E** **An ICC toolkit failure occurred while calling %s. Error: %s. (0x38ad54c5)**



**Explanation:**

An internal ICC error occurred.

**Administrator response:**

The action to correct this problem depends on details in the error message. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWIV1222E An ICC toolkit failure occurred while calling %s. No further details are known. (0x38ad54c6)**

**Explanation:**

An internal ICC error occurred. However, no details about the error were able to be determined beyond the name of the ICC function which failed.

**Administrator response:**

If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWIV1223E HTTP/2 could not be selected during the TLS negotiation with junction server '%s'. (0x38ad54c7)**

**Explanation:**

The Junction is configured for HTTP/2 but the TLS connection to the specified junction server could not negotiate HTTP/2 protocol.

**Administrator response:**

Ensure the junctioned HTTP server has HTTP/2 enabled for TLS connections.

---

**DPWIV1224E The configured value for http2-max-connections has been exceeded '%llu' times for interface '%s'. (0x38ad54c8)**

**Explanation:**

The configuration setting, http2-max-connections, limits the number of simultaneous HTTP/2 connections. This error is reported when this limit has been exceeded. The new connection that triggered this event will be abruptly closed.

**Administrator response:**

Increase the value for http2-max-connections or reduce the HTTP/2 load.

---

**DPWIV1225E WebSEAL is not able to negotiate the HTTP/2 protocol with the server '%s'. (0x38ad54c9)**

**Explanation:**

WebSEAL is configured to use HTTP/2 protocol with the Junction or Proxy server, but the server did not respond correctly to the expected HTTP/2 protocol negotiation sequence. For HTTP/2 cleartext TCP connections the server must support the direct (prior knowledge) method. For HTTP/2 TLS the server must

support the application-layer protocol negotiation (ALPN) method.

**Administrator response:**

Ensure the junction or proxy server has the HTTP/2 protocol enabled for the connection.

---

**DPWIV1226E HTTP/2 could not be selected during the TLS negotiation with the junctioned server. (0x38ad54ca)**

**Explanation:**

The Junction is configured for HTTP/2 but the TLS connection to the specified junction server could not negotiate HTTP/2 protocol.

**Administrator response:**

Ensure the junctioned HTTP server has HTTP/2 enabled for TLS connections.

---

**DPWIV1350E An error occurred when loading a shared library. (0x38ad5546)**

**Explanation:**

This message indicates that a problem occurred when loading a shared library. Other log messages will have additional information.

**Administrator response:**

Examine log files for more detailed error messages.

---

**DPWIV1351E The shared library '%s' could not be loaded because of system error code %d. System error text: %s. (0x38ad5547)**

**Explanation:**

Opening a shared library failed. The shared library may not exist, permissions on the library may be incorrect, or it may contain other errors that prevent it from loading.

**Administrator response:**

Examine the system error code and text to determine the nature of the problem. Make sure the shared library exists and is readable. Make sure all of the symbols in the library can be resolved.

---

**DPWIV1352E The symbol '%s' in the shared library '%s' could not be loaded because of system error code %d. System error text: %s. (0x38ad5548)**

**Explanation:**

Resolving a symbol from a shared library failed after the library was initially loaded. The symbol may not exist in the library or other symbols on which this symbol depends might not be available.

**Administrator response:**

Examine the system error code and text to determine the nature of the problem. Make sure the shared

library implements and exports the function being resolved. Make sure all of the symbols required by the shared library can be resolved.

---

**DPWNS0150E Process can't access directory '%s', error: 0x%8.8lx (0x38b9a096)**

**Explanation:**

The process is trying to change it's working directory

**Administrator response:**

Check the UID running the process has the correct permissions

---

**DPWNS0165E The certificate revocation check result was undetermined. The subject issuer is '%s'. (0x38b9a0a5)**

**Explanation:**

An OCSP CRL check could not determine if the certificate is revoked. This is usually due to an unresponsive OCSP responder.

**Administrator response:**

Check the OCSP responder is operating.

---

**DPWNS0166E The junction server, '%s', certificate revocation check result was undetermined. The subject issuer is '%s'. (0x38b9a0a6)**

**Explanation:**

An OCSP CRL check could not determine if the junctions certificate is revoked. This is usually due to an unresponsive OCSP responder.

**Administrator response:**

Check the OCSP responder is operating.

---

**DPWNS0301W Junction server '%s:%d' is renegotiating SSL sessions at a rate of %ld per minute. (0x38b9a12d)**

**Explanation:**

The SSL server junctioned behind WebSEAL is forcing WebSEAL to renegotiate new SSL Sessions at a rate higher than specified by [junction] jct-ssl-reneg-warning-rate.

**Administrator response:**

Ensure the junctioned SSL server has SSL session caching enabled and functioning correctly, or check that any intervening load balancers are not causing this issue by forcing WebSEAL to alternate between two SSL servers.

---

**DPWNS0450E The pattern '%s' is not a valid MIME type matching pattern. (0x38b9a1c2)**

**Explanation:**

MIME type patterns must be either exact (type/subtype), subtype wild cards (type/\*), or type and subtype wildcards (\*/\*).

**Administrator response:**

Make sure the mime type specified is valid.

---

**DPWNS0451E Invalid MIME matching pattern. (0x38b9a1c3)**

**Explanation:**

Mime type patterns must be either exact (type/subtype), subtype wild cards (type/\*), or type and subtype wildcards (\*/\*).

**Administrator response:**

Make sure the mime type specified is valid.

---

**DPWNS0452E Invalid MIME type '%s'. (0x38b9a1c4)**

**Explanation:**

An attempt was made to lookup a match for a MIME type that did not contain a '/'.

**Administrator response:**

Check the MIME type configuration of your servers to verify that they are returning valid MIME types for all documents.

---

**DPWNS0453E Invalid MIME type. (0x38b9a1c5)**

**Explanation:**

An attempt was made to lookup a match for a MIME type that did not contain a '/'.

**Administrator response:**

Check the MIME type configuration of your servers to verify that they are returning valid MIME types for all documents.

---

**DPWNS0600E Compression initialization failed with error code %d (%s). (0x38b9a258)**

**Explanation:**

Initialization of compression failed. This error should never occur.

**Administrator response:**

If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWNS0601E Compression failed with error code %d (%s). (0x38b9a259)**

**Explanation:**

Compression of a document failed. This error should never occur.

**Administrator response:**

If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWNS0602E**    **Completion of compression failed with error code %d (%s). (0x38b9a25a)**

**Explanation:**

The completion of document compression failed. This error should never occur.

**Administrator response:**

If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWNS0603E**    **An error occurred during document compression. (0x38b9a25b)**

**Explanation:**

This error is returned when a problem was encountered during document compression.

**Administrator response:**

Examine log files for additional information.

---

**DPWNS0750E**    **The HTTP header key '%d' is invalid. (0x38b9a2ee)**

**Explanation:**

This message indicates an internal error. An attempt was made to reference an HTTP header using an invalid key.

**Administrator response:**

If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWNS0900E**    **The client certificate EAI request failed: %s (0x%lx) (0x38b9a384)**

**Explanation:**

This error is returned when the EAI request which has been generated by WebSEAL does not return a valid HTTP response.

**Administrator response:**

Examine log files for additional information.

---

**DPWNS0901E**    **No EAI authentication data was provided with the EAI response. (0x38b9a385)**

**Explanation:**

This error is returned when the EAI response lacks all of the configured EAI authentication headers.

**Administrator response:**

Examine the log files for additional information. Check the EAI application to ensure that valid authentication headers are being set.

---

**DPWNS0902E**    **Attempted OAuth authentication has failed. (0x38b9a386)**

**Explanation:**

This error is returned when an attempt to perform an OAuth authentication has failed. A typical reason for this is providing an access token that has expired.

**Administrator response:**

Examine the log files for additional information. Also examine the OAuth server log files.

---

**DPWNS0903E**    **Failed to find user identity attribute named %s in RSTR returned from OAuth server. (0x38b9a387)**

**Explanation:**

This error is returned when a required value is not returned from a call to the OAuth server. The webseald.conf file has an entry named user-identity-attribute in the oauth stanza. The value of this entry, username by default, provides the name of an attribute that must be present in the RSTR returned by the OAuth server. The value of that entry is used when creating a credential. That entry is not found.

**Administrator response:**

Examine the log files for additional information. Make sure that the user-identity-attribute entry in the oauth stanza of webseald.conf names the attribute that is returned by the OAuth server.

---

**DPWNS1050E**    **Session cache creation failed. (0x38b9a41a)**

**Explanation:**

This message can indicate a failure due to system resource limitations.

**Administrator response:**

Check available system memory and process resource usage limits.

---

**DPWNS1051E**    **Addition or update of a session cache entry failed. (0x38b9a41b)**

**Explanation:**

This message indicates an internal error.

**Administrator response:**

If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWNS1052W**    **A session cache entry was not found. (0x38b9a41c)**

**Explanation:**

This message indicates that an expected session cache entry was not found.

**Administrator response:**

No action is necessary unless other problems are experienced.

---

**DPWNS1053E**    **Session owner tracking is not supported in this configuration. (0x38b9a41d)**

**Explanation:**

This message indicates that an attempt was made to get a list of the sessions associated with a user when session owner tracking was not enabled.

**Administrator response:**

Refer to the WebSEAL Administration Guide for instructions on how to enable tracking of session owners.

---

**DPWNS1054E Invalid session ID. (0x38b9a41e)****Explanation:**

This message indicates that an invalid session ID was encountered when trying to generate an internal representation of the ID. The most likely cause of this error is a malformed session cookie from a browser.

**Administrator response:**

No action is necessary. A new session and session cookie is created as needed.

---

**DPWNS1055E You are already logged in from another client. You can either wait for the other login to end or contact your local support personnel to cancel the existing login. (0x38b9a41f)****Explanation:**

This message indicates that the maximum number of concurrent sessions for the user has been reached and no new sessions will be permitted until one of the existing sessions has ended.

**Administrator response:**

Refer to the WebSEAL Administration Guide discussion of concurrent login sessions for more complete information.

---

**DPWNS1056W You are already logged in from another client. Do you want to terminate your existing login or cancel this new login request? (0x38b9a420)****Explanation:**

This message indicates that the maximum number of concurrent sessions for the user has been reached, and that the user can choose to replace an existing session.

**Administrator response:**

The action depends on the reason for the previous session. If the user closed their browser without properly logging out or does not need their old session, they can press the 'Terminate existing login' button. If the user does need their old session, they should press the 'Cancel this new login' button.

---

**DPWNS1057E Unable to initialize the distributed session API (error code 0x%08lx) (0x38b9a421)****Explanation:**

Initialization of the distributed session API failed. This error should never occur. The error code in the message might reveal more information about the problem.

**Administrator response:**

Look up the error code included in the message in the IBM Security Verify Access for Web Troubleshooting Guide.

---

**DPWNS1058E Unable to join the replica set '%s' (error code 0x%08lx) (0x38b9a422)****Explanation:**

The WebSEAL server attempted to join a particular replica set but the operation failed. The SMS might not be available, or may have prevented the WebSEAL server from joining the replica set for some reason.

**Administrator response:**

Make sure the correct protocol, host name, and port for the SMS in the WebSEAL configuration file are correct. Make sure the SMS server is running and can be reached from the WebSEAL server machine. Make sure the SMS server is configured to host the specified replica set. Check the log file for additional errors. If necessary, look up the error code from the message in the IBM Security Verify Access for Web Troubleshooting Guide for additional troubleshooting steps.

---

**DPWNS1059E Unable to shut down the distributed session API (error code 0x%08lx) (0x38b9a423)****Explanation:**

Shutdown of the distributed session API failed. This error should never occur. The error code in the message might reveal more information about the problem.

**Administrator response:**

Look up the error code included in the message in the IBM Security Verify Access for Web Troubleshooting Guide.

---

**DPWNS1060E Unable to leave the replica set '%s' (error code 0x%08lx) (0x38b9a424)****Explanation:**

The WebSEAL server attempted to leave a particular replica set but the operation failed. The SMS might not be available or there might have been another problem when leaving the replica set.

**Administrator response:**

Look up the error code included in the message in the IBM Security Verify Access for Web Troubleshooting Guide.

---

**DPWNS1061E An attempt to create a session failed with error code 0x%08lx. (0x38b9a425)**

**Explanation:**

An attempt to create a session at the SMS failed.

**Administrator response:**

Repeat the operation. If the problem continues to occur, look up the error code included in the message in the IBM Security Verify Access for Web Troubleshooting Guide. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWNS1062E An attempt to update a session failed with error code 0x%08lx. (0x38b9a426)**

**Explanation:**

An attempt to update a session at the SMS failed.

**Administrator response:**

Repeat the operation. If the problem continues to occur, look up the error code included in the message in the IBM Security Verify Access for Web Troubleshooting Guide. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWNS1063E An attempt to delete a session failed with error code 0x%08lx. (0x38b9a427)**

**Explanation:**

An attempt to delete a session at the SMS failed.

**Administrator response:**

Repeat the operation. If the problem continues to occur, look up the error code included in the message in the IBM Security Verify Access for Web Troubleshooting Guide. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWNS1064E Unknown replica set '%s' (0x38b9a428)**

**Explanation:**

An attempt was made to locate a replica set that was not configured.

**Administrator response:**

Check that the replica set requested is included in the WebSEAL configuration file as a replica set that the WebSEAL server should join.

---

**DPWNS1065E Unknown replica set. (0x38b9a429)**

**Explanation:**

An attempt was made to locate a replica set that was not configured.

**Administrator response:**

Check that the replica set requested is included in the WebSEAL configuration file as a replica set that the WebSEAL server should join.

---

**DPWNS1066E An error with code 0x%08lx occurred when decoding a session from the SMS. (0x38b9a42a)**

**Explanation:**

An attempt to decode a session from the SMS failed.

**Administrator response:**

Look up the error code included in the message in the IBM Security Verify Access for Web Troubleshooting Guide.

---

**DPWNS1067E An attempt to generate a new external session ID failed with error code 0x%08lx. (0x38b9a42b)**

**Explanation:**

An attempt to generate a new external session ID for a session failed.

**Administrator response:**

Repeat the operation. If the problem continues to occur, look up the error code included in the message in the IBM Security Verify Access for Web Troubleshooting Guide. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWNS1068E An attempt to register an authentication failure for user '%s' failed with status code 0x%08lx. (0x38b9a42c)**

**Explanation:**

An attempt to notify the SMS of an authentication failure was unsuccessful.

**Administrator response:**

Check the log file for additional errors. If necessary, look up the error code from the message in the IBM Security Verify Access for Web Troubleshooting Guide for additional troubleshooting steps.

---

**DPWNS1070E Session version mismatch while deserializing session data. (0x38b9a42e)**

**Explanation:**

WebSEAL attempted to deserialize session data but encountered an invalid session version. This indicates that the session was not compatible with the WebSEAL server that generated this error. The session was discarded.

**Administrator response:**

No action is necessary. A new session will be created as needed. Refer to the documentation for the server that generated the invalid session version for

information on compatibility with the WebSEAL server that generated this error.

---

**DPWNS1071E The max-concurrent-web-sessions policy value of '%d' is invalid. (0x38b9a42f)**

**Explanation:**

The max-concurrent-web-sessions policy returned from the IBM Security Verify Access Runtime had an unexpected value. A default value of 'unlimited' has been assumed.

**Administrator response:**

Reset the max-concurrent-web-sessions policy for the user. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWNS1072W WebSEAL received notification that the distributed session cache for replica-set '%s' was cleared. All local references to sessions are being discarded to synchronize the local session cache with the distributed session cache. (0x38b9a430)**

**Explanation:**

The DSC server notified the WebSEAL server that the distributed session cache was lost. Any sessions remaining on the WebSEAL server are no longer valid and will be removed. This message will also be displayed when the WebSEAL server first regains contact with the DSC server after WebSEAL is restarted.

**Administrator response:**

No action is necessary.

---

**DPWNS1074E The single sign-off attempt for the user '%s' failed because the single sign-off resource is unavailable. (0x38b9a432)**

**Explanation:**

The single sign-off attempt failed because the configured single sign-off resource is not accessible by WebSEAL.

**Administrator response:**

Check that the configured single sign-off resource URI points to a resource on a junction which is accessible by WebSEAL.

---

**DPWNS1075E The single sign-off attempt to %s for user '%s' failed because the configured single sign-off resource is not responding. (0x38b9a433)**

**Explanation:**

A single sign-off request was sent to the configured single sign-off resource but no response was received.

**Administrator response:**

Check that the configured single sign-off application is running and functioning correctly.

---

**DPWNS1076E The single sign-off attempt to %s for user '%s' failed because the configured single sign-off resource returned a response with the HTTP status code %d. (0x38b9a434)**

**Explanation:**

An unexpected response was received from the configured single sign-off resource. WebSEAL expects a response with the HTTP status code 200.

**Administrator response:**

Check that the configured single sign-off application is running and functioning correctly.

---

**DPWNS1200W The application server you are accessing has been taken offline by the system administrator. (0x38b9a4b0)**

**Explanation:**

The application server being accessed has been taken offline or throttled by the system administrator.

**Administrator response:**

Try again at a later time or contact the system administrator for more information.

---

**DPWNS1201E The server is temporarily unable to service your request. Try again later. (0x38b9a4b1)**

**Explanation:**

The WebSEAL server is unable to service a request because a needed resource is unavailable.

**Administrator response:**

The WebSEAL server log file will have more detailed information about why the WebSEAL server is unable to service the request. Check the WebSEAL server log file and correct the problem.

---

**DPWNS1202E An error occurred processing a HTTP transformation. (0x38b9a4b2)**

**Explanation:**

The WebSEAL server is unable to service a request because a HTTP transformation rule caused an error.

**Administrator response:**

The WebSEAL server log file will have more detailed information about why the HTTP transformation failed. Check the WebSEAL server log file and correct the HTTP transformation rule.

---

**DPWNS1203E An invalid XML message document was used as part of a HTTP transformation operation. (0x38b9a4b3)**

**Explanation:**

The WebSEAL server is unable to service a request because an invalid XML message document was used as part of a HTTP transformation operation.

**Administrator response:**

The WebSEAL server log file will have more detailed information about the XML object used. Check the WebSEAL server log file and correct the HTTP transformation rule.

---

**DPWNS1204E** The XML element %s was missing from the document generated by a HTTP transformation operation. (0x38b9a4b4)

**Explanation:**

The WebSEAL server is unable to service a request because an expected XML element was missing from the output document of a HTTP transformation operation.

**Administrator response:**

Correct the HTTP transformation rule to ensure the rule includes all required elements.

---

**DPWNS1205E** The XML attribute %s was missing from the %s element for the document generated by a HTTP transformation operation. (0x38b9a4b5)

**Explanation:**

The WebSEAL server is unable to service a request because an expected XML attribute was missing from the output document of a HTTP transformation operation.

**Administrator response:**

Correct the HTTP transformation rule to ensure the rule includes all required elements.

---

**DPWNS1206E** The XML element %s was missing from the request change document generated by a HTTP transformation operation. (0x38b9a4b6)

**Explanation:**

The WebSEAL server is unable to service a request because an expected XML element was missing from the request change document as part of a HTTP transformation operation.

**Administrator response:**

Correct the HTTP transformation rule to ensure the rule includes all required elements.

---

**DPWNS1207E** The XML element %s was missing from the response change document generated by a HTTP transformation operation. (0x38b9a4b7)

**Explanation:**

The WebSEAL server is unable to service a request because an expected XML element was missing from the response change document as part of a HTTP transformation operation.

**Administrator response:**

Correct the HTTP transformation rule to ensure the rule includes all required elements.

---

**DPWNS1208E** The action attribute %s is unknown and therefore cannot be used by a HTTP transformation operation. (0x38b9a4b8)

**Explanation:**

The WebSEAL server is unable to service a request because an unexpected action attribute was found as part of a HTTP transformation operation.

**Administrator response:**

Correct the HTTP transformation rule to ensure the rule outputs supported actions.

---

**DPWNS1209W** A configuration entry for the resource %s was not defined in the http-transformation stanza of the WebSEAL configuration file and therefore HTTP transformation cannot take place. (0x38b9a4b9)

**Explanation:**

A HTTPTransformation resource was defined as an extended attribute on a POP but the WebSEAL configuration does not include a transformation rule for this resource.

**Administrator response:**

Correct the WebSEAL configuration or the POP HTTPTransformation attribute to ensure the resource references an appropriate transformation rule.

---

**DPWNS1210E** The cookie attribute %s is unknown and therefore cannot be used by a HTTP transformation operation. (0x38b9a4ba)

**Explanation:**

The WebSEAL server is unable to service a request because an unexpected cookie attribute was found as part of a HTTP transformation operation.

**Administrator response:**

Correct the HTTP transformation rule so that it does not reference unsupported cookie attributes.

---

**DPWNS1211W** The cookie %s already exists in the HTTP message and as such it cannot be added by the transformation rule. (0x38b9a4bb)

**Explanation:**

The WebSEAL server is unable to add a cookie to a HTTP message as it already exists in the HTTP message being transformed.

**Administrator response:**

Modify the HTTP transformation so that it either checks for the existence of the cookie before adding the new cookie, or specifies the update action so that the cookie is updated.

---

**DPWNS1212W The authentication challenge type rules could not be applied because WebSEAL received a request without the User-Agent HTTP header. (0x38b9a4bc)**

**Explanation:**

A client which did not present a User Agent header in their request has made a request to authenticate with WebSEAL. WebSEAL was unable to determine the authentication challenge type for this request.

**Administrator response:**

No action required.

---

**DPWNS1350W Failed to load ARM library '%s': error code %d: error message '%s'. ARM support will be disabled. (0x38b9a546)**

**Explanation:**

WebSEAL attempted to dynamically load the ARM shared library and failed.

**Administrator response:**

Check the shared library name is correct and present on the system. Refer to the error message for more specific information. The shared library name is specified by the library entry under the [arm] stanza. If loading the ARM library is not desired set enable = no under the [arm] stanza.

---

**DPWNS1351W ARM library is missing function '%s': error code %d: error message '%s'. ARM support will be disabled. (0x38b9a547)**

**Explanation:**

WebSEAL dynamically loaded the ARM shared library and can not find a required function in it.

**Administrator response:**

Check the shared library name is correct. Refer to the error message for more specific information. The shared library name is specified by the library entry under the [arm] stanza.

---

**DPWNS1352W Failed to register the WebSEAL application with ARM: error code %d: error message '%s'. ARM support will be disabled. (0x38b9a548)**

**Explanation:**

WebSEAL was unable to register itself with ARM.

**Administrator response:**

Check ARM setup is operational. Refer to the error message for more specific information.

---

**DPWNS1353W Failed to register WebSEAL transaction '%s' with ARM: error code %d: error message '%s'. ARM support will be disabled. (0x38b9a549)**

**Explanation:**

WebSEAL was unable to register the transaction with ARM.

**Administrator response:**

Check ARM setup. Refer to the error message for more specific information.

---

**DPWNS1354W Failed to start WebSEAL as an ARM application: error code %d: error message '%s'. ARM support will be disabled. (0x38b9a54a)**

**Explanation:**

WebSEAL was unable to start as an ARM application.

**Administrator response:**

Check ARM setup. Refer to the error message for more specific information.

---

**DPWNS1356W Failed to stop WebSEAL running as an ARM application: error code %d: error message '%s'. (0x38b9a54c)**

**Explanation:**

WebSEAL was unable to stop running as an ARM application using arm\_stop\_application().

**Administrator response:**

Refer to the error message for more specific information.

---

**DPWNS1357W Failed to unregister the WebSEAL application from ARM: error code %d: error message '%s'. (0x38b9a54d)**

**Explanation:**

WebSEAL was unable to unregister as an ARM application using arm\_destroy\_application().

**Administrator response:**

Refer to the error message for more specific information.

---

**DPWNS1358W Failed to get ARM transaction '%s' arrival time: error code %d: error message '%s'. (0x38b9a54e)**

**Explanation:**

The call to ARM function arm\_get\_arrival\_time() failed unexpectedly. The transaction will not be reported.



**Administrator response:**

Refer to the error message for more specific information.

---

**DPWNS1359W Failed to get the length of an ARM correlator: error code %d: error message '%s'. (0x38b9a54f)**

**Explanation:**

The call to ARM function `arm_get_correlator_length()` failed unexpectedly. The correlator will not be used.

**Administrator response:**

Refer to the error message for more specific information.

---

**DPWNS1360W An invalid correlator string was passed to WebSEAL: '%s'. It will not be used for subsequent transactions. (0x38b9a550)**

**Explanation:**

An ARMCORRELATOR header was received by WebSEAL with an invalid value.

**Administrator response:**

Check the application making the request to WebSEAL. Or disable WebSEAL from using incoming ARM Correlator by setting `accept-correlators = no` in the `[arm]` stanza.

---

**DPWNS1361W Failed to start ARM transaction '%s': error code %d: error message '%s'. The transaction will not be reported. (0x38b9a551)**

**Explanation:**

The call to ARM function `arm_start_transaction()` failed unexpectedly. The transaction will not be reported.

**Administrator response:**

ARM can limit the number of concurrent transactions being reported. It may be possible to increase the limit. Also refer to the error message for more specific information.

---

**DPWNS1362W Failed to stop ARM transaction '%s': error code %d: error message '%s'. (0x38b9a552)**

**Explanation:**

The call to ARM function `arm_stop_transaction()` failed unexpectedly.

**Administrator response:**

Refer to the error message for more specific information.

---

**DPWNS1363W Unable to start ARM transaction reporting as ARM initialization failed. See log files for more information. (0x38b9a553)**

**Explanation:**

The 'arm on' command cannot complete as the ARM initialization failed.

**Administrator response:**

Examine the log files for the reason ARM initialization failed. Correct this, restart WebSEAL and try again.

---

**DPWNS1364W Unable to start ARM transaction reporting as WebSEAL ARM support has been disabled. (0x38b9a554)**

**Explanation:**

The 'arm on' command cannot complete as the WebSEAL ARM support has been disabled in the configuration file.

**Administrator response:**

To enable ARM support set `enable = yes` in the `[arm]` stanza and restart WebSEAL.

---

**DPWNS1365W ARM transaction reporting is already on. (0x38b9a555)**

**Explanation:**

The 'arm on' command is redundant and will be ignored as arm transaction reporting is already on.

**Administrator response:**

Don't run the 'arm on' command while transaction reporting is on.

---

**DPWNS1366W ARM transaction reporting is already off. (0x38b9a556)**

**Explanation:**

The 'arm off' command is redundant and will be ignored as arm transaction reporting is already off.

**Administrator response:**

Don't run the 'arm off' command while transaction reporting is off.

---

**DPWNS1367W Failed to load ARM library '%s': error code %d: error message '%s'. ARM support will be disabled. (0x38b9a557)**

**Explanation:**

WebSEAL attempted to dynamically load the ARM shared library and failed.

**Administrator response:**

Check the shared library name is correct and present on the system. Refer to the error message for more specific information. The shared library name is specified by the library entry under the `[arm]` stanza. If loading the ARM library is not desired set `enable-arm = no` under the `[arm]` stanza.

---

**DPWNS1368W Unable to start ARM transaction reporting as WebSEAL ARM support has been disabled. (0x38b9a558)**

**Explanation:**

The 'arm on' command cannot complete as the WebSEAL ARM support has been disabled in the configuration file.

**Administrator response:**

To enable ARM support set enable-arm = yes in the [arm] stanza and restart WebSEAL.

---

**DPWNS1500E** The interface '%s', defined in the [%s] stanza, contains an invalid value for '%s'. You must specify either 'http' or 'https'. (0x38b9a5dc)

**Explanation:**

The web-http-protocol and web-https-protocol interface settings can only contain 'http' or 'https'.

**Administrator response:**

Set the value to either 'http' or 'https'

---

**DPWNS1501E** The option '%s', defined in the [%s] stanza, contains an invalid value. You must specify either 'http' or 'https'. (0x38b9a5dd)

**Explanation:**

The web-http-protocol and web-https-protocol settings can only contain 'http' or 'https'.

**Administrator response:**

Set the value to either 'http' or 'https'

---

**DPWNS1502E** The option '%s' defined in the [%s] stanza contains an invalid port value. (0x38b9a5de)

**Explanation:**

The port value provided is either out of the valid range, or is not a number.

**Administrator response:**

Provide a valid value for a TCP/IP port in the range 1 to 65535.

---

**DPWWA0150E** Cannot allocate memory (0x38cf0096)

**Explanation:**

Memory allocation operation failed.

**Administrator response:**

Check memory limits on your machine, and increase available memory if possible.

---

**DPWWA0151E** An insufficient amount of memory was supplied. (0x38cf0097)

**Explanation:**

An insufficient amount of memory was passed into a function.

**Administrator response:**

If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWWA0305E** The '%s' routine failed for '%s', errno = %ld (0x38cf0131)

**Explanation:**

This is a major internal server failure. An internal function call failed.

**Administrator response:**

Contact customer support.

---

**DPWWA0306E** Error in configuration file: %s (0x38cf0132)

**Explanation:**

The configuration file contained an error.

**Administrator response:**

Edit the configuration file to correct the error.

---

**DPWWA0308W** Function name failed with errno value (0x38cf0134)

**Explanation:**

This is a generic message used to identify specific non-fatal function calls failing.

**Administrator response:**

Determine why the function call failed.

---

**DPWWA0309E** Badly formatted config entry for %s cache (0x38cf0135)

**Explanation:**

The configuration defined in the [content-cache] stanza was incorrect.

**Administrator response:**

Correct the values in the [content-cache] stanza of the configuration file.

---

**DPWWA0310E** Could not open IBM Security Verify Access WebSEAL configuration file (%s) (0x38cf0136)

**Explanation:**

See message.

**Administrator response:**

Correct problem preventing configuration file from being opened.

---

**DPWWA0314E** Initialization of authorization API failed. Major status=0x%x, minor status = 0x%x (0x38cf013a)

**Explanation:**

See message.

**Administrator response:**

Look up the specified major/minor status codes either through the Error Message Reference Book or the pdadmin errtxt command. Analyze and fix the error based on that information.

---

**DPWWA0315E Initialization of authentication layer failed: %s (0x38cf013b)****Explanation:**

One of the authentication libraries failed to load.

**Administrator response:**

Correct the entries for the authentication libraries in webseald.conf

---

**DPWWA0316W Configuration item value has been assumed for %s (0x38cf013c)****Explanation:**

The configuration item value did not make sense and a default value was assumed

**Administrator response:**

Correct the configuration variable in webseald.conf

---

**DPWWA0318E Error in configuration file, invalid accept-client-certs value: %s (0x38cf013e)****Explanation:**

See message.

**Administrator response:**

Correct the accept-client-certs parameter in webseald.conf

---

**DPWWA0319E Error in configuration file. When accept-client-certs is set to optional or required, you must specify a library with the cert-ssl option, or you must specify an eai-uri option. (0x38cf013f)****Explanation:**

See message.

**Administrator response:**

Set the cert-ssl parameter in webseald.conf

---

**DPWWA0320W Error in configuration. Clients and MPAs cannot use the same session types. (0x38cf0140)****Explanation:**

Clients and MPAs cannot use the same session types.

**Administrator response:**

Configure clients and MPAs to use different session types.

---

**DPWWA0321E Value for stanza [%s] entry '%s' contains an illegal trailing backslash character. (0x38cf0141)****Explanation:**

Backslash characters are used to remove any special meaning of the character following it. The end of line cannot be treated this way.

**Administrator response:**

Remove the trailing \\ character from the the entries value.

---

**DPWWA0322E Value for stanza [%s] entry '%s' contains an unmatched quote. (0x38cf0142)****Explanation:**

Quote characters are used to allows values to have leading and trailing space characters. The values that have this requirement must have a quote at the beginning and end of the region of chars. A unpaired quote is not legal unless its special meaning is removed using the backslash character.

**Administrator response:**

Remove the unmatched " character from the the entries value or place a \\ char before it to remove its special meaning.

---

**DPWWA0323E Value for stanza [%s] entry '%s' contains a 'name = value' with a missing name. (0x38cf0143)****Explanation:**

Stanza entries of this type have a special format. This format consists of multiple name = value pairs separated by semicolon characters. In this case the name part of a pair is missing or empty.

**Administrator response:**

Provide a name before the = character.

---

**DPWWA0324E Value for stanza [%s] entry '%s' contains a 'name = value' with a missing = character. (0x38cf0144)****Explanation:**

Stanza entries of this type have a special format. This format consists of multiple 'name = value' pairs separated by semicolon characters. In this case the = separating the pair is missing.

**Administrator response:**

Insert the missing = character.

---

**DPWWA0325E Value for stanza [%s] entry '%s' contains two name value pairs with the same name '%s'. (0x38cf0145)****Explanation:**

Stanza entries of this type have a special format. This format consists of multiple 'name = value' pairs separated by semicolon characters. In this case there are two of these pairs with the same name. This is illegal as all names must be unique.

**Administrator response:**

Remove or rename one of the name value pair with the duplicate name.

---

**DPWWA0326E Stanza [%s] contains an illegal duplicate entry '%s'. (0x38cf0146)**

**Explanation:**

This stanza expects entries with unique names.

**Administrator response:**

Remove or rename one of the entry names.

---

**DPWWA0327W** The default WebSEAL TCP and SSL interfaces have both been disabled, which also disables the default WebSEAL worker threads. (0x38cf0147)

**Explanation:**

When both the default WebSEAL interfaces are disabled using [server] https = no and http = no the default worker threads are also not created. This will make WebSEAL unaccessible unless additional interfaces are defined under [interfaces] stanza. Note that these additional interfaces will not be able to share the 'default' worker threads as they will not have been created.

**Administrator response:**

No action required, it just an unusual situation.

---

**DPWWA0328E** The interface '%s' defined in the [%s] stanza contains an illegal empty value for '%s'. (0x38cf0148)

**Explanation:**

The worker threads setting in the configuration of an interface must be set to either the number of worker threads to create, or the name of another interface to share worker threads with. Typically this entry will look like 'worker-threads = 50'

**Administrator response:**

Supply a non-empty value for worker-threads.

---

**DPWWA0329E** The interface '%s' defined in the [%s] stanza contains an illegal value for '%s'. (0x38cf0149)

**Explanation:**

The worker threads setting in the configuration of an interface must be set to either the number of worker threads to create, or the name of another interface to share worker threads with. Typically this entry will look like 'worker-threads = 50'

**Administrator response:**

Provide the name of an interface that has it's own worker threads or provide the number of worker threads it should create for itself.

---

**DPWWA0330E** The interface '%s' defined in the [%s] stanza contains an invalid value for '%s'. (0x38cf014a)

**Explanation:**

The port value provided is either out of the legal range or is not a number.

**Administrator response:**

Provide a legal value for a TCP/IP port in the range 1 to 65535.

---

**DPWWA0331E** The interface '%s' defined in the [%s] stanza contains an illegal TCP/IP address value for '%s'. (0x38cf014b)

**Explanation:**

The TCP/IP value provided is either 255.255.255.255 or not a valid string for an TCP/IP address

**Administrator response:**

Provide a legal value for a TCP/IP port.

---

**DPWWA0332E** Invalid certificate authentication configuration for interface '%s' defined in the [%s] stanza. Incompatible combination of accept-client-certs and ssl-id-sessions values. (0x38cf014c)

**Explanation:**

See message.

**Administrator response:**

Change the accept-client-certs or ssl-id-sessions parameter in webseald.conf.

---

**DPWWA0333E** Invalid certificate cache configuration to support interface '%s' defined in the [%s] stanza. (0x38cf014d)

**Explanation:**

See message.

**Administrator response:**

Change the values of the certificate cache configuration items.

---

**DPWWA0334E** There is an error in the configuration file. An invalid accept-client-certs value (%s) for the '%s' interface has been defined in the [%s] stanza. (0x38cf014e)

**Explanation:**

See message.

**Administrator response:**

Correct the accept-client-certs parameter in webseald.conf

---

**DPWWA0335E** Error in configuration file relating to interface '%s' defined in the [%s] stanza. When accept-client-certs is set to optional, required, or prompt\_as\_needed, specify a library with the cert-ssl option or the eai-uri option. (0x38cf014f)

**Explanation:**

See message.

**Administrator response:**

Set the cert-ssl parameter in webseald.conf

---

**DPWWA0336E The interface '%s' defined in the [%s] stanza must have one of http-port or https-port enabled. (0x38cf0150)**

**Explanation:**

An interface has no function unless at least one port is defined.

**Administrator response:**

Assign a port to either or both of http-port or https-port.

---

**DPWWA0337W The '%s' routine failed in '%s' for interface %s:%d, errno = %d (0x38cf0151)**

**Explanation:**

A non-fatal error was reported from the specified function, called in a specified function in relation to the specified interface and port. The system error code is given to help diagnose the reason. WebSEAL will continue to function. Typically this occurs when a connection from a browser is ended abnormally.

**Administrator response:**

Keep an eye on this and if this occurs too often contact WebSEAL customer support.

---

**DPWWA0338E Not enough free file descriptors in the process to configure even one of the worker threads wanted by the worker pool named '%s'. (0x38cf0152)**

**Explanation:**

Each interface defined can have its own worker thread pool. If previous definitions have consumed all available resources in creating their own worker thread pools then there may be nothing left for this interface. Each worker thread requires 2 file descriptors. The number of available file descriptors is dependent on the Operating System WebSEAL is run on and is fixed when WebSEAL is constructed.

**Administrator response:**

Reduce the number of worker threads used by other worker pools.

---

**DPWWA0339W Worker list '%s' has configured %d worker threads which is greater than the system can support. It has automatically been reduced to %d. (0x38cf0153)**

**Explanation:**

Each operation system has different levels of support for threads and open files. That combined with compile time options will provide limits on the configurable number of worker threads.

**Administrator response:**

The software automatically reduced the value.

However to stop this message appearing you may set the value in the configuration file lower.

---

**DPWWA0340E Unable to listen on interface %s:%d, errno = %d (0x38cf0154)**

**Explanation:**

The attempt to listen for connections on the specified interface and port failed. The system error code is given to help diagnose the reason.

**Administrator response:**

It is likely the reason for failure is that another process or WebSEAL interface is already listening on the same port and network address. Change the port and/or network address to one not in use.

---

**DPWWA0341E Error in configuration file, unknown setting '%s' for interface '%s' defined in the [%s] stanza. (0x38cf0155)**

**Explanation:**

The interface has an unknown name=value pair in its configuration. This could be due to a spelling error.

**Administrator response:**

Remove the unknown setting in the WebSEAL configuration file

---

**DPWWA0342W The configuration data for this WebSEAL instance has been logged in '%s' (0x38cf0156)**

**Explanation:**

This is an informational message.

**Administrator response:**

Informational. No action is required.

---

**DPWWA0343E An error occurred trying to log the WebSEAL configuration data at startup. (0x38cf0157)**

**Explanation:**

Check the server's error log file for specific error conditions that could have led to this failure. It is possible that there are permission issues with the configuration data log file or there are space limitations in the filesystem.

**Administrator response:**

It is likely that logging the server's configuration data failed because the desired location for the log file is missing or was specified incorrectly in the server's configuration file.

---

**DPWWA0345E The request was too large to store in the session cache. (0x38cf0159)**

**Explanation:**

The request size exceeded request-max-cache or the message body exceeded request-body-max-read, so the request could not be stored in the session cache.

**Administrator response:**

Re-submit the request after authentication or increase request-max-cache and/or request-body-max-read

---

**DPWWA0346E Invalid certificate data has been supplied. (0x38cf015a)**

**Explanation:**

The client certificate which has been supplied to WebSEAL during the authentication operation cannot be decoded correctly.

**Administrator response:**

Ensure that the client certificate which is being used to authenticate to WebSEAL is valid.

---

**DPWWA0347E There is an error in the configuration setting '%s' (min=%d max=%d), for interface '%s', as defined in the [%s] stanza. (0x38cf015b)**

**Explanation:**

The interface has a configuration with an invalid name=value pair.

**Administrator response:**

Correct the setting's value in the WebSEAL configuration file

---

**DPWWA0600E The requested single sign-on service is not supported by this server (0x38cf0258)**

**Explanation:**

Junction created with an SSO specification that the server was not built to support

**Administrator response:**

Do not use the single-sign-on service specified by the junction definition

---

**DPWWA0601E Could not fetch SSO info for user (%s,0x%8lx) (0x38cf0259)**

**Explanation:**

Could not map from username/pwd to principal/target in SSO

**Administrator response:**

Check mappings from principal/target to username/pwd in SSO

---

**DPWWA0602E User '%s' does not have any associated SSO info (0x38cf025a)**

**Explanation:**

SSO data either does not exist or is incorrect.

**Administrator response:**

Check that SSO data for this user exists and is correct.

---

**DPWWA0603E User '%s' does not have a matching SSO target (0x38cf025b)**

**Explanation:**

The user was found in SSO, but no target exists for them.

**Administrator response:**

Create a target in SSO for this user.

---

**DPWWA0605E Can't perform single sign-on. User '%s' is not logged in (0x38cf025d)**

**Explanation:**

User must be authenticated to use SSO.

**Administrator response:**

Informative only. User must be logged in.

---

**DPWWA0606E Could not sign user '%s' on due to incorrect target (0x38cf025e)**

**Explanation:**

Could not sign user on due to incorrect target in SSO.

**Administrator response:**

Check the target in SSO for this user

---

**DPWWA0607E Received basic authentication challenge for junction where filtering is being applied (0x38cf025f)**

**Explanation:**

The junction type filters out Basic Authentication data, but the junctioned server sent a BA challenge.

**Administrator response:**

Either create the junction without the -filter flag or modify the junctioned server to not use Basic Authentication.

---

**DPWWA0608E Unable to obtain binding to LDAP server (0x38cf0260)**

**Explanation:**

Unable to obtain binding to LDAP server

**Administrator response:**

Check that LDAP server is running and can be accessed.

---

**DPWWA0609E Unable to obtain binding to LDAP-GSO server (0x%8lx) (0x38cf0261)**

**Explanation:**

Unable to obtain binding to LDAP-GSO server

**Administrator response:**

Check that LDAP-GSO server is running and can be accessed.

---

**DPWWA0625E Either the configuration file is missing or it has errors. (0x38cf0271)**

**Explanation:**

The iv.conf file is either missing, or the LDAP stanza does not have enough information to bind to the LDAP server.

**Administrator response:**

Make sure that the configuration file has the ldap stanza and all the LDAP information is included in the stanza.

---

**DPWWA0626E This script can only be used to decode form results. (0x38cf0272)**

**Explanation:**

This error occurs when the user invokes the update password URL directly from the browser.

**Administrator response:**

The user needs to invoke the cgi-bin program and change the password from the browser.

---

**DPWWA0627E Could not get the LDAP distinguished name (DN) for the remote user. (0x38cf0273)**

**Explanation:**

The ira\_get\_dn(), to get the distinguished name, failed.

**Administrator response:**

Make sure that the LDAP entry is set for the remote user.

---

**DPWWA0628E The selected resource or resource group does not exist. (0x38cf0274)**

**Explanation:**

The user selected a resource or a resource group that does not exist in the LDAP database.

**Administrator response:**

Make sure that the resource or the resource group exists for the user.

---

**DPWWA0629E Could not bind to the LDAP server. (0x38cf0275)**

**Explanation:**

The ira\_rgy\_init call failed. Contact your Administrator.

**Administrator response:**

Make sure that the LDAP server can be reached and try again.

---

**DPWWA0630E This script should be referenced with a METHOD of POST. (0x38cf0276)**

**Explanation:**

This error occurs when the user invokes the update password URL directly from the browser.

**Administrator response:**

The user needs to invoke the cgi-bin program and change the password from the browser.

---

**DPWWA0631E Passwords don't match. (0x38cf0277)**

**Explanation:**

The user attempted to change their GSO target password and failed to confirm the new password.

**Administrator response:**

The user must correct their entries in the update password form, ensuring that the passwords match.

---

**DPWWA0632E Unable to retrieve user identity. (0x38cf0278)**

**Explanation:**

This error occurs because the REMOTE\_USER cgi environment variable was not passed to the GSO chpwd program by WebSEAL.

**Administrator response:**

Verify that the cgi-program is being invoked by WebSEAL and not called directly.

---

**DPWWA0633E Either a user ID or a password must be specified. (0x38cf0279)**

**Explanation:**

Either the user ID or a password must be specified to update the resource.

**Administrator response:**

Enter the user ID or password and try again.

---

**DPWWA0634E Select a resource or resource group. (0x38cf027a)**

**Explanation:**

The required resource information was missing from the cgi form used to update a user's GSO target information.

**Administrator response:**

The user must specify the proper resource information in the cgi form.

---

**DPWWA0635E Completed successfully. (0x38cf027b)**

**Explanation:**

Operation completed successfully.

**Administrator response:**

No action required.

---

**DPWWA0636E No TFIM single sign-on tokens were available. (0x38cf027c)**

**Explanation:**

WebSEAL is correctly retrieving SSO tokens from TFIM, but these tokens have expired. The problem is most likely caused by the clocks on the WebSEAL server and the TFIM server being set to different times.

**Administrator response:**

Check the time synchronization between the TFIM server and the WebSEAL server.

---

**DPWWA0637E The credential information could not be stored. (0x38cf027d)**

**Explanation:**

The call to GSO to store credentials failed.

**Administrator response:**


---

**DPWWA0638E An attempt to obtain credential information from a GSO Web service invoked a call to another GSO Web service. This is an invalid configuration. (0x38cf027e)**

**Explanation:**

The junction on which a GSO Web service resides also requires GSO style authentication using another GSO Web service. This is not a supported configuration.

**Administrator response:**

Ensure that the junction on which the initiating GSO Web service resides does not also require GSO style authentication.

---

**DPWWA0639E An unexpected HTTP status code was returned from the GSO Web service: %d (0x38cf027f)**

**Explanation:**

A request was made to a configured GSO Web service and the response contained an unexpected HTTP status code.

**Administrator response:**

Ensure that the GSO Web service is functioning correctly and that it conforms to the specification contained in the Verify Access documentation.

---

**DPWWA0640E The response which has been received from a GSO Web service is invalid. (0x38cf0280)**

**Explanation:**

A request was made to a configured GSO Web service but the response contained invalid JSON data.

**Administrator response:**

Ensure that the GSO Web service is functioning correctly and that it conforms to the specification contained in the Verify Access documentation.

---

**DPWWA1055E Operation has insufficient Quality of Protection (0x1005b41f)**

**Explanation:**

This error occurs when a person tries to access an object that requires a secure communications channel over an insecure channel such as TCP.

**Administrator response:**

Either access the object over SSL/TLS or modify the policy associated with the object to reduce the QOP required.

---

**DPWWA1061E Provide your authentication details for method: (0x1005b425)**

**Explanation:**

This error is printed when a user attempts to access an object that requires a higher level of authentication than they have provided.

**Administrator response:**

The user should either provide the higher level of authentication, or the policy associated with the object should be modified to reduce the level of authentication required.

---

**DPWWA1062E An invalid authentication level has been detected in a POP object. (0x1005b426)**

**Explanation:**

A POP object specified an authentication level that is not supported by the current WebSEAL configuration.

**Administrator response:**

Either modify the POP object to correct the authentication level, or modify the WebSEAL configuration file to specify an authentication method that can provide the required level.

---

**DPWWA1076E Privacy required (0x38cf0434)**

**Explanation:**

Indicates that requested object has the privacy bit set, but the request is not using privacy

**Administrator response:**

The user must connect using privacy to access the resource.

---

**DPWWA1082E Invalid HTTP status code present in response. The response could have been sent either by a third-party server or by a local resource, such as a CGI program. (0x38cf043a)**

**Explanation:**

An invalid status code was received in a response. The response could have been sent either by a third-party server or by a local resource, such as a CGI program.

**Administrator response:**

Check the status code in the response. The response could have been sent either by a third-party server or by a local resource, such as a CGI program.

---

**DPWWA1083E Could not read HTTP status line in response. Possible causes: non-spec HTTP response, connection timeout, no data returned. The response could have been sent either by a third-party server or by a local resource, such as a CGI program. (0x38cf043b)**

**Explanation:**

Data read failure. Possible causes: non-spec HTTP response, connection timeout, no data returned. The



response could have been sent either by a third-party server or by a local resource, such as a CGI program.

**Administrator response:**

Check response for a missing HTTP status line. Also investigate a possible connection timeout problem. The response could have been sent either by a third-party server or by a local resource, such as a CGI program.

---

**DPWWA1084E** Could not read HTTP headers in response. Possible causes: non-spec HTTP headers, connection timeout, no data returned. The response could have been sent either by a third-party server or by a local resource, such as a CGI program. (0x38cf043c)

**Explanation:**

Data read failure. Possible causes: non-spec HTTP headers, connection timeout, no data returned. The response could have been sent either by a third-party server or by a local resource, such as a CGI program.

**Administrator response:**

Check response for bad HTTP headers. Also investigate a possible connection timeout problem. The response could have been sent either by a third-party server or by a local resource, such as a CGI program.

---

**DPWWA1085E** An HTTP message body sent in a response is too short. The response could have been sent either by a third-party server or by a local resource, such as a CGI program. (0x38cf043d)

**Explanation:**

The actual length of the response body is shorter than indicated by the Content-length HTTP header in the response.

**Administrator response:**

Correct problem with the response. The actual length of the response body is shorter than indicated by the Content-length HTTP header of the response.

---

**DPWWA1086E** Could not read request line. Possible causes: non-spec HTTP headers, connection timeout, no data returned (0x38cf043e)

**Explanation:**

Data read failure. Possible causes: non-spec HTTP data, connection timeout, no data returned

**Administrator response:**

Check client request. Could contain bad HTTP headers or there might be a connection timeout problem.

---

**DPWWA1087E** Invalid URL (0x38cf043f)

**Explanation:**

A client request contained a URL that does not conform to HTTP specifications.

**Administrator response:**

Check request from client. Does not conform to HTTP specifications.

---

**DPWWA1088E** Bad cookie header (or data read failure) (0x38cf0440)

**Explanation:**

Data read failure. Possible causes: timeout, connection problems, no data returned

**Administrator response:**

Check response from either junctioned server or client. Could be bad Cookie header, Set-cookie header or a connection timeout problem.

---

**DPWWA1089E** Invalid date string in HTTP header (0x38cf0441)

**Explanation:**

Invalid date string in HTTP header in client request.

**Administrator response:**

Check request from client. Contains invalid date string in HTTP header.

---

**DPWWA1091W** Failed to load portal map (0x%8lx) (0x38cf0443)

**Explanation:**

The portal service failed to load correctly due to a problem with the information in the [portal-map] stanza of the configuration file.

**Administrator response:**

Correct errors in the [portal-map] stanza of the configuration file.

---

**DPWWA1092E** Unable to open stanza file to read portal information (0x38cf0444)

**Explanation:**

The configuration file containing the portal mapping service information could not be opened for reading.

**Administrator response:**

Ensure that the configuration file exists and is readable.

---

**DPWWA1093W** Unable to find [portal-map] stanza (0x38cf0445)

**Explanation:**

The [portal-map] stanza was not found in the configuration file.

**Administrator response:**

Ensure that the [portal-map] stanza has been added to the configuration file.

---

**DPWWA1094E** Unable to read the URL field of the portal map (0x38cf0446)

**Explanation:**

The URL attribute of a portal map entry in the configuration file was not found.

**Administrator response:**

Ensure that the [portal-map] stanza of the configuration file contains the URL field.

---

**DPWWA1095E Unable to read the Protected Object field of the portal map (0x38cf0447)**

**Explanation:**

The Protected Object field of a portal map entry in the configuration file was not found.

**Administrator response:**

Ensure that the [portal-map] stanza of the configuration file contains the Protected Object field.

---

**DPWWA1096E Unable to read the Action field of the portal map (0x38cf0448)**

**Explanation:**

The Action field of a portal map entry in the configuration file was not found.

**Administrator response:**

Ensure that the [portal-map] stanza of the configuration file contains the Action field.

---

**DPWWA1097E the Protected Object supplied to the portal map is invalid (0x38cf0449)**

**Explanation:**

The Protected Object field in the [portal-map] stanza of the configuration file is not a valid Protected Object name

**Administrator response:**

Correct the value entered in the Protected Object field of the [portal-map] stanza of the configuration file.

---

**DPWWA1100W POST request larger than request-body-max-read, cannot apply dynurl matching. (0x38cf044c)**

**Explanation:**

WebSEAL attempted to apply dynurl matching to a request, but received too much POST data from the client.

**Administrator response:**

Increase the request-body-max-read in the configuration file or rearchitect your site so that WebSEAL does not need to apply dynurl rules to large POSTs.

---

**DPWWA1110E Unable to build original URL for Attribute Retrieval Service (0x38cf0456)**

**Explanation:**

WebSEAL was unable to obtain the hostname of the URL that client has requested. The result of this is that the original URL cannot be constructed for consumption by the Attribute Retrieval Service.

**Administrator response:**

Ensure that configuraion is complete.

---

**DPWWA1111E The SOAP client returned the error code: %d (0x38cf0457)**

**Explanation:**

The SOAP request failed, and the gSOAP client returned the error code contained in the message text.

**Administrator response:**

Consult gSOAP documentation for error code definitions.

---

**DPWWA1112E Attribute Retrieval Service internal error: %s (0x38cf0458)**

**Explanation:**

The SOAP request succeeded, but the Attribute Retrieval Service returned the error contained in the message text.

**Administrator response:**

Ensure that the Attribute Retrieval Service is configured correctly.

---

**DPWWA1113E URL specifies an invalid Win32 object name (0x38cf0459)**

**Explanation:**

The client request specifies the object name using a Win32 alias that points to the actual object. The authorization check will have been performed on the alias, and not the actual object, so the request cannot be allowed.

**Administrator response:**

Ensure that client requests do not use Win32 aliases.

---

**DPWWA1114E URL contains invalid Win32 characters or abbreviations (0x38cf045a)**

**Explanation:**

The client request contains Win32 abbreviations or '\' characters that are invalid.

**Administrator response:**

Ensure that client requests do not contain invalid Win32 characters or abbreviations.

---

**DPWWA1115E URL contains an illegal byte sequence (0x38cf045b)**

**Explanation:**

The client request contains an illegal byte sequence, possibly from an attempted multibyte character encoding.

**Administrator response:**

Ensure that client requests do not contain illegal byte sequences.

---

**DPWWA1116E The requested method is not supported (0x38cf045c)**

**Explanation:**

One of the supported HTTP methods (that is: GET, PUT, POST, etc...) must be specified by each client request. This request either contains an unsupported method, or none at all.

**Administrator response:**

Ensure that client requests contain a valid method.

---

**DPWWA1117E The content-length of the client request is invalid (0x38cf045d)**

**Explanation:**

The content-length is either less than zero, or it doesn't accurately describe the length of the POST-body, or it should not be provided with the request.

**Administrator response:**

Ensure that the content-length specified correctly describes the characteristics of the request, and that this is not a chunked request.

---

**DPWWA1118E The 'host' header is not present in the client request (0x38cf045e)**

**Explanation:**

The client request specifies an HTTP version of 1.1, but doesn't include the host header that is required for this version.

**Administrator response:**

Ensure that the host header is present in request who's HTTP version is 1.1.

---

**DPWWA1119E The HTTP version specified by the client request is not supported (0x38cf045f)**

**Explanation:**

See Message.

**Administrator response:**

Ensure that the HTTP version of the request is correct and supported.

---

**DPWWA1120E The POST body of the client request contains misformatted or invalid data (0x38cf0460)**

**Explanation:**

See Message.

**Administrator response:**

Ensure that the POST bodies of client requests contain valid data.

---

**DPWWA1121E An error occurred while reading the POST body of the request (0x38cf0461)**

**Explanation:**

See Message.

**Administrator response:**

Ensure that the POST bodies of client requests are valid.

---

**DPWWA1122W Corrupted session cookie: %s. (0x38cf0462)**

**Explanation:**

A session cookie was presented that was corrupted. This could be a spoof attempt, a browser or network problem, or a WebSEAL internal problem.

**Administrator response:**

Investigate spoof attempt or source of corruption.

---

**DPWWA1123W The login data entered could not be mapped to an IBM Security Verify Access user (0x38cf0463)**

**Explanation:**

A mapping function, such as that in a library or CDAS, failed to map the login information to an IBM Security Verify Access user.

**Administrator response:**

Check the login data, registry, or mapping function.

---

**DPWWA1124W A client certificate could not be authenticated (0x38cf0464)**

**Explanation:**

A client certificate could not be authenticated

**Administrator response:**

Check the client certificate

---

**DPWWA1125W The data contained in the HTTP header %s failed authentication (0x38cf0465)**

**Explanation:**

The request an HTTP header that IBM Security Verify Access was configured to use as authentication data. This data failed authentication.

**Administrator response:**

Check the request, the proxy server (if one is used), and the mapping library

---

**DPWWA1126W IP address based authentication failed with IP address: %s (0x38cf0466)**

**Explanation:**

IBM Security Verify Access is configured to authenticate using the client IP address, which was either unavailable or invalid

**Administrator response:**

Check IBM Security Verify Access configuration and/or authentication library

---

**DPWWA1128E** The current authentication method does not support reauthentication. Contact the IBM Security Verify Access WebSEAL Administrator. (0x38cf0468)

**Explanation:**

Reauthentication is not supported by the current WebSEAL authentication method. The user can abort the reauthentication process (by accessing another URL) and still participate in the secure domain by accessing other resources that do not require reauthentication.

**Administrator response:**

Notify the IBM Security Verify Access WebSEAL Administrator.

---

**DPWWA1129E** A reauthentication operation was attempted with an initial authentication method for which reauthentication is not supported. (0x38cf0469)

**Explanation:**

A reauthentication misconfiguration has occurred. Administrators should not put a reauthentication POP on a resource for clients who cannot actually perform a reauthentication.

**Administrator response:**

The resource requested requires reauthentication but reauthentication is supported only by Forms, Token, and EAI authentication.

---

**DPWWA1130E** Authentication level mismatch when performing reauthentication (0x38cf046a)

**Explanation:**

The authentication level supplied while reauthenticating does not match the authentication level of the existing authenticated user.

**Administrator response:**

The user's authentication level must be the same when reauthenticating as when they originally authenticated.

---

**DPWWA1131W** An entry in the [portal-map] stanza is invalid. (0x38cf046b)

**Explanation:**

[portal-map] stanza in the configuration file contains an invalid entry.

**Administrator response:**

Ensure that all entries in the [portal-map] stanza are valid.

---

**DPWWA1132W** Entry '%s = %s' in the [portal-map] stanza is invalid. (0x38cf046c)

**Explanation:**

[portal-map] stanza in the configuration file contains an invalid entry.

**Administrator response:**

Correct the entry in the [portal-map] stanza.

---

**DPWWA1133E** The 'host' header presented in the client request does not conform to HTTP specifications. (0x38cf046d)

**Explanation:**

The client request contains a host header which does not conform to the HTTP specification.

**Administrator response:**

Ensure that the host header conforms to the HTTP specification.

---

**DPWWA1200E** The requested junction type is not supported by this server (0x38cf04b0)

**Explanation:**

The requested junction type is not supported by this server

**Administrator response:**

Change junction definition.

---

**DPWWA1201E** Junction not found (0x38cf04b1)

**Explanation:**

The named junction does not exist.

**Administrator response:**

Verify the name, and if incorrect try the operation again.

---

**DPWWA1202E** Requested object does not exist (0x38cf04b2)

**Explanation:**

Object on junctioned server does not exist.

**Administrator response:**

Informational only.

---

**DPWWA1203E** Permission denied (0x38cf04b3)

**Explanation:**

You do not have permission to mount or unmount at this location.

**Administrator response:**

Check the acl at this location for mount or unmount permissions.

---

**DPWWA1204E** Requested object is not a directory (0x38cf04b4)

**Explanation:**

Requested object is not a directory

**Administrator response:**

Informational only.

---

**DPWWA1205E** No query-contents on this server (0x38cf04b5)

**Explanation:**

To list object space, a query\_contents cgi program must be configured on the junctioned server.

**Administrator response:**

To list object space, configure a query\_contents cgi program on the junctioned server.

**DPWWA1206E Illegal name for a junction point (0x38cf04b6)**

**Explanation:**

The junction point is illegal.

**Administrator response:**

Use a different junction point for the new junction.

**DPWWA1207E Trying to add wrong type of server at this junction point (0x38cf04b7)**

**Explanation:**

Trying to add wrong type of server at this junction point

**Administrator response:**

Change junction definition.

**DPWWA1208E Trying to add two servers with the same UUID at a junction point (0x38cf04b8)**

**Explanation:**

Trying to add two servers with the same UUID at a junction point

**Administrator response:**

Change junction definition

**DPWWA1209E Trying to add the same server twice at the same junction point (0x38cf04b9)**

**Explanation:**

Trying to add the same server twice at the same junction point

**Administrator response:**

Change junction definition

**DPWWA1210E Could not open junction database (%s,0x%8x) (0x38cf04ba)**

**Explanation:**

Indicates a problem accessing the junction database maintained by the IBM Security Verify Access server.

**Administrator response:**

Check junction database directory existence and permissions.

**DPWWA1211E Could not load junction database (%s,0x%8lx) (0x38cf04bb)**

**Explanation:**

An error occurred when loading the junction database.

**Administrator response:**

Check that all of the files in the junction database can be read by the ivmgr user and are not corrupted. Check other error messages for other information about the error. If necessary, remove all of the files in the junction database and then add them back one by one to isolate the problem to a specific file.

**DPWWA1212E Could not delete entry from junction database (%s,0x%8lx) (0x38cf04bc)**

**Explanation:**

The XML File representing the junction could not be deleted.

**Administrator response:**

Check the file permissions on the junction XML file

**DPWWA1213E Could not write entry to junction database (%s,0x%8lx) (0x38cf04bd)**

**Explanation:**

Internal status code only. Database was opened, but could not be written to.

**Administrator response:**

Check system memory and disk space.

**DPWWA1214W Could not fetch entry from junction database (%s,0x%8lx) (0x38cf04be)**

**Explanation:**

Internal status code only. Database was opened, but this junction could not be read.

**Administrator response:**

Check that the xml file representing the junction is not corrupt.

**DPWWA1215E Invalid junction flags for this junction type (0x38cf04bf)**

**Explanation:**

Invalid junction flags for this junction type

**Administrator response:**

Correct junction definition.

**DPWWA1216E Invalid parameters for junction (0x38cf04c0)**

**Explanation:**

Invalid parameters for junction

**Administrator response:**

Correct junction definition.

**DPWWA1217E An error occurred when writing a request to a junction. WebSEAL was unable to dispatch the request to another junction server. (0x38cf04c1)**

**Explanation:**

WebSEAL tried to send a request to a junction server. Sending the request failed. When WebSEAL is unable to send a request to a junction, WebSEAL attempts to 'rewind' the request from the client so that it can be sent to another junction server. If the request from the client is large, it may not be possible to retry the request. In that case, this error is returned to the client.

**Administrator response:**

Retry the request. If the problem continues to occur, attempt to discover why the request could not be written to the junction server. Check WebSEAL and junction server log files for unusual error messages. Try sending the request directly to the junction.

---

**DPWWA1218E Unknown junction server host (0x38cf04c2)**

**Explanation:**

Could not resolve a hostname using gethostbyname()

**Administrator response:**

Check the hostname in the junction configuration and make sure it is resolveable.

---

**DPWWA1219E Could not build junction server URL mappings (0x%8lx) (0x38cf04c3)**

**Explanation:**

See message

**Administrator response:**

Contact support.

---

**DPWWA1220E Cannot delete the junction at the root of the Web space. Try replacing it instead (0x38cf04c4)**

**Explanation:**

Cannot delete the junction at the root of the Web space. Try replacing it instead

**Administrator response:**

Cannot delete the junction at the root of the Web space. Try replacing it instead

---

**DPWWA1221E Cannot add two servers with different options (case-sensitive, etc) at the same junction (0x38cf04c5)**

**Explanation:**

Cannot add two servers with different options (case-sensitive, etc) at the same junction

**Administrator response:**

Change junction definition

---

**DPWWA1222E A third-party server is not responding. Possible causes: the server is down, there is a hung application on the server, or network problems. This is not a**

**problem with the WebSEAL server. (0x38cf04c6)**

**Explanation:**

A junctioned server is not responding to requests. Possible causes: junctioned server down, network problems, hung application on junctioned server.

**Administrator response:**

Determine why the junctioned server is not responding and fix it.

---

**DPWWA1224E Could not load junction database (0x38cf04c8)**

**Explanation:**

The database couldn't be loaded for some reason.

**Administrator response:**

Check the log files for more details.

---

**DPWWA1225E Could not delete entry from junction database (0x38cf04c9)**

**Explanation:**

The file representing the junction could not be deleted from the filesystem.

**Administrator response:**

Check the log files for more details.

---

**DPWWA1226E Could not write entry to junction database (0x38cf04ca)**

**Explanation:**

Internal status code only. Database was opened, but could not be written to.

**Administrator response:**

Check system memory and disk space.

---

**DPWWA1227W Could not fetch entry from junction database (0x38cf04cb)**

**Explanation:**

Internal status code only. Database was opened, but this junction could not be read.

**Administrator response:**

Check that the xml file representing the junction is not corrupt.

---

**DPWWA1228E Unable to contact junction server host at mount point: %s (0x38cf04cc)**

**Explanation:**

Could not resolve a hostname using gethostbyname()

**Administrator response:**

Check for network connectivity with the junctioned server

---

**DPWWA1229E Unable to load junction file %s: %s (0x38cf04cd)**

**Explanation:**

An error occurred while loading a file from the junction database. The reason for the error is included in the message.

**Administrator response:**  
Correct the error.

---

**DPWWA1230E Error building junction %s from file %s: %s (0x38cf04ce)**

**Explanation:**

An error occurred while building a junction from an XML file loaded from the junction database. The XML file may have specified invalid junction options.

**Administrator response:**  
Fix the problem in the XML file.

---

**DPWWA1231E No such junction. (0x38cf04cf)**

**Explanation:**

A particular junction was not found in the junction database.

**Administrator response:**  
Verify that the junction file exists.

---

**DPWWA1232E Could not remove file. (0x38cf04d0)**

**Explanation:**

The junction database was unable to remove a file.

**Administrator response:**  
Verify that all files in the junction database are writable by the ivmgr user and group.

---

**DPWWA1233E Invalid junction file name. (0x38cf04d1)**

**Explanation:**

The junction file name specified did not map to a valid junction name.

**Administrator response:**  
Make sure the junction file name ends with .xml and is a valid mime 64 encoding.

---

**DPWWA1234E An invalid status code was received in a response sent by a third-party server. This is not a problem with the WebSEAL system. (0x38cf04d2)**

**Explanation:**

A junctioned server has sent an invalid status code in a response.

**Administrator response:**  
Check status code returned from junctioned server.

---

**DPWWA1235E Could not read the response status line sent by a third-party server. Possible causes: non-spec HTTP headers, connection timeout, no data returned. This is not a**

**problem with the WebSEAL server. (0x38cf04d3)**

**Explanation:**

Data read failure. Possible causes: non-spec HTTP headers, connection timeout, no data returned

**Administrator response:**  
Check response from junctioned server. Could be bad HTTP headers or a connection timeout problem.

---

**DPWWA1236E Could not read the response headers sent by a third-party server. Possible causes: non-spec HTTP headers, connection timeout, no data returned. This is not a problem with the WebSEAL server. (0x38cf04d4)**

**Explanation:**

Data read failure. Possible causes: non-spec HTTP headers, connection timeout, no data returned

**Administrator response:**  
Check response from junctioned server. Could be bad HTTP headers or a connection timeout problem.

---

**DPWWA1237E An invalid HTTP header was sent by a third-party server. This is not a problem with the WebSEAL server. (0x38cf04d5)**

**Explanation:**

An HTTP response from a junctioned server does not conform to HTTP specs.

**Administrator response:**  
Check response from junctioned server for non-spec HTTP headers.

---

**DPWWA1238E An HTTP message body sent in a response by a third-party server is too short. This is not a problem with the WebSEAL server. (0x38cf04d6)**

**Explanation:**

The actual length of the response body sent by a junctioned server is shorter than indicated by the Content-length HTTP header in the response.

**Administrator response:**  
Correct problem with junctioned server response. The actual length of the response body is shorter than indicated by the Content-length HTTP header of the response.

---

**DPWWA1239E A third-party server is not responding. Possible causes: the server is down, there is a hung application on the server, or network problems. This is not a problem with the WebSEAL server. (0x38cf04d7)**

**Explanation:**

A junctioned server is not responding to requests. Possible causes: junctioned server down, network problems, hung application on junctioned server.

**Administrator response:**

Determine why the junctioned server is not responding and fix it.

---

**DPWWA1240E** Could not build Virtual Host Junction host mappings (0x%8lx) (0x38cf04d8)

**Explanation:**

See message

**Administrator response:**

Contact support.

---

**DPWWA1241E** Virtual Host Junction '%s' loaded from database illegally partners Virtual Host Junction '%s'. Virtual Host Junction skipped. (0x38cf04d9)

**Explanation:**

An error occurred when loading the Virtual Host Junction from its database file. It may have been incorrectly manually modified. The problem is the the Virtual Host Junction being loaded refers to one that also refers to another.

**Administrator response:**

Manually edit the offending Virtual Host Junction Database file and correct it.

---

**DPWWA1242E** Virtual Host Junction '%s' loaded from database illegally partners Virtual Host Junction '%s' that already has partner '%s'. Virtual Host Junction skipped. (0x38cf04da)

**Explanation:**

An error occurred when loading the Virtual Host Junction from its database file. It may have been incorrectly manually modified.

**Administrator response:**

Manually edit the offending Virtual Host Junction Database file and correct it.

---

**DPWWA1243E** Virtual Host Junction '%s' loaded from database illegally partners Virtual Host Junction '%s' with different virtual hostname. Virtual Host Junction skipped. (0x38cf04db)

**Explanation:**

An error occurred when loading the Virtual Host Junction from its database file. It may have been incorrectly manually modified. Virtual Host Junctions

that are partnered must have the same virtual hostname (excluding the ports).

**Administrator response:**

Manually edit the offending Virtual Host Junction Database file and correct it.

---

**DPWWA1244E** Virtual Host Junction attempted to partner (-g) non-existent Virtual Host Junction (0x38cf04dc)

**Explanation:**

See text.

**Administrator response:**

Use 'virtualhost list' command to find a valid partner.

---

**DPWWA1245E** Virtual Host Junction attempted to partner (-g) a Virtual Host Junction with a different virtual hostname. (0x38cf04dd)

**Explanation:**

See text.

**Administrator response:**

Use 'virtualhost show' command to help match virtual hostnames.

---

**DPWWA1246E** Virtual Host Junction illegally attempted to partner (-g) itself. (0x38cf04de)

**Explanation:**

See text.

**Administrator response:**

Choose another partner.

---

**DPWWA1247E** Virtual Host Junction can not be changed to partner (-g) another as it is currently being partnered. (0x38cf04df)

**Explanation:**

See text.

**Administrator response:**

Do not use -g for this operation.

---

**DPWWA1248E** Could not write entry to Virtual Host Junction database (0x38cf04e0)

**Explanation:**

Internal status code only. Database was opened, but could not be written to.

**Administrator response:**

Check system memory and disk space.

---

**DPWWA1249E** Could not write entry to Virtual Host Junction database (%s,0x%8lx) (0x38cf04e1)

**Explanation:**



Internal status code only. Database was opened, but could not be written to.

**Administrator response:**

Check system memory and disk space.

---

**DPWWA1250E Virtual Host Junction can not be deleted until it's partner is deleted. (0x38cf04e2)**

**Explanation:**

See text.

**Administrator response:**

Delete the Partner Virtual Host Junction first.

---

**DPWWA1251E Virtual Host Junctions created using -g don't have their own object space. List the partner's object space instead. (0x38cf04e3)**

**Explanation:**

Virtual Host Junctions created using -g share their partnered Virtual Host Junction's protected object space. They don't have their own.

**Administrator response:**

List the partnered Virtual Host Junctions object space instead as this Virtual Host Junction uses it for access control.

---

**DPWWA1252E Virtual Host Junctions partnered using -g must have different protocol types (TCP and SSL). (0x38cf04e4)**

**Explanation:**

The concept of -g is to have the same content but opposite protocol, this was violated in this attempt to create a Virtual Host junction using -g.

**Administrator response:**

Either don't use -g or ensure the type of the Virtual Host junction are of complementary protocols. For example localtcp and localssl will partner successfully.

---

**DPWWA1253E The Virtual Host junction you are attempting to partner with using -g is already in a partnership. (0x38cf04e5)**

**Explanation:**

The concept of -g is to have only two Virtual host junctions in partnership, a third is not permitted.

**Administrator response:**

Either don't use -g or ensure the Virtual Host junction being partnered to is not already in a partnership.

---

**DPWWA1254E Can't replace a Virtual Host junction being partnered too with a new junction having a different protocol type (TCP and SSL). (0x38cf04e6)**

**Explanation:**

The concept of -g is to have the same content but opposite protocol, this was violated in this attempt to replace an existing Virtual Host junction.

**Administrator response:**

Ensure the type of the Virtual Host junction is the same protocol as the Virtual Host junction being replaced.

---

**DPWWA1255E Can't replace a Virtual Host junction being partnered too with a new junction having a different virtual hostname. (0x38cf04e7)**

**Explanation:**

See text.

**Administrator response:**

Use 'virtualhost show' command to help match virtual hostnames.

---

**DPWWA1256E Virtual Host junction has duplicate virtual hostname (specified by -v) as another Virtual Host junction. (0x38cf04e8)**

**Explanation:**

Virtual Host junctions are selected based on the host header in the client request matching the virtual hostname (specified by -v) of the Virtual Host junction. Thus the virtual hostname must be unique to be able to uniquely identify a Virtual Host junction.

**Administrator response:**

Remove the Virtual Host junction with the duplicate virtual hostname before adding this one.

---

**DPWWA1257E Could not load the local junction, %s, as the local junction functionality has been disabled. (0x38cf04e9)**

**Explanation:**

Local Junctions are disabled for this instance and a previously configured local junction, "%s", could not be loaded.

**Administrator response:**

Remove the local junction or enable local junctions in the WebSEAL configuration file.

---

**DPWWA1258E Could not build the server which is used to retrieve HTTP updates: %s (0x38cf04ea)**

**Explanation:**

An attempt has been made to communicate with a HTTP update server. This operation failed while trying to set up the internal framework which will be used.

**Administrator response:**

Verify that the configuration of the HTTP update server is correct. Pay particular attention to the SSL settings.

---

**DPWWA1259E Could not connect to the server which is used to retrieve HTTP updates: %s (0x38cf04eb)**

---

**Explanation:**

An attempt to communicate with a HTTP update server failed.

**Administrator response:**

Verify that the configuration of the HTTP update server is correct, and that the HTTP update server can be reached.

---

**DPWWA1260E The command, %s, failed. (0x38cf04ec)**

---

**Explanation:**

An attempt to execute a configured command failed.

**Administrator response:**

Examine additional messages to determine the cause of the error and correct the problem. Restart the process. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWWA1350E Could not initialize mutex (0x38cf0546)**

---

**Explanation:**

A resource required for proper concurrency could not be created. The global variable errno may provide more specific information.

**Administrator response:**

This is a fatal error. No recovery is possible.

---

**DPWWA1352E Could not lock mutex (0x38cf0548)**

---

**Explanation:**

A resource required for proper concurrency could not be locked. The global variable errno may provide more specific information.

**Administrator response:**

This is a fatal error. No recovery is possible.

---

**DPWWA1353E Could not unlock mutex (0x38cf0549)**

---

**Explanation:**

A resource required for proper concurrency could not be unlocked. The global variable errno may provide more specific information.

**Administrator response:**

This is a fatal error. No recovery is possible.

---

**DPWWA1503E SSL function *function* failed, error 0xerror code (0x38cf05df)**

---

**Explanation:**

An SSL toolkit function has failed.

**Administrator response:**

This is a fatal error. No recovery is possible. Contact Support

---

**DPWWA1504W SSL function *function* failed, error 0xerror code (0x38cf05e0)**

---

**Explanation:**

An SSL toolkit function failed.

**Administrator response:**

This is a warning message. Operation continues. If the warning persists contact support.

---

**DPWWA1505W HTTP request does not contain authentication information (0x38cf05e1)**

---

**Explanation:**

HTTP request does not contain authentication information

**Administrator response:**

Internal status code only.

---

**DPWWA1506E Unknown HTTP authentication scheme (0x38cf05e2)**

---

**Explanation:**

An authorization header contained an invalid authentication scheme.

**Administrator response:**

Check Authorization header in request.

---

**DPWWA1507E No password supplied in HTTP authentication header (0x38cf05e3)**

---

**Explanation:**

No password supplied in HTTP Authorization header

**Administrator response:**

Check Authorization header in request.

---

**DPWWA1518W The specified certificate key label %s is incorrect. The default one will be used instead. (0x38cf05ee)**

---

**Explanation:**

The specified certificate key label cannot be retrieved from the key database

**Administrator response:**

check the webseald.conf ssl-keyfile-label option and the key database

---

**DPWWA1519E The SSL session cache has become full and because of this existing SSL sessions will be displaced. (0x38cf05ef)**

---

**Explanation:**

The SSL session cache is now full which means that existing sessions will be displaced to make room for new sessions.

**Administrator response:**

Consider increasing the size of the SSL session cache size, using the `ssl-max-entries` configuration parameter.

---

**DPWWA1520W** The SSL session cache has reached %d%% capacity. If this warning persists it might indicate that the size of the SSL session cache should be increased. (0x38cf05f0)

**Explanation:**

The SSL session cache is becoming full. When the cache does become full it will mean that existing sessions will be displaced to make room for new sessions.

**Administrator response:**

Consider increasing the size of the SSL session cache size, using the `ssl-max-entries` configuration parameter.

---

**DPWWA1521E** The password could not be updated because the user record could not be located (0x38cf05f1)

**Explanation:**

The call to the search endpoint did not return a valid result.

**Administrator response:**

Check the response from the configured password-callout search endpoint. One way to do this is to enable the `pdweb.snoop.passwd` trace component.

---

**DPWWA1522E** The password could not be updated because of the following error [%s:%s] (0x38cf05f2)

**Explanation:**

The call to the pre endpoint did not return a valid result.

**Administrator response:**

Check the response from the configured password-callout pre-update endpoint. One way to do this is to enable the `pdweb.snoop.passwd` trace component.

---

**DPWWA1523E** The password was successfully updated but the following error occurred [%s:%s] (0x38cf05f3)

**Explanation:**

The call to the post endpoint did not return a valid result.

**Administrator response:**

Check the response from the configured password-callout post-update endpoint. One way to do this is to enable the `pdweb.snoop.passwd` trace component.

---

**DPWWA1524E** The password could not be updated due to an error with an external service (0x38cf05f4)

**Explanation:**

The call to a password callout endpoint did not return a valid result.

**Administrator response:**

Check the response from the configured password-callout endpoints. One way to do this is to enable the `pdweb.snoop.passwd` trace component.

---

**DPWWA1950E** Stanza '%s' is missing from configuration file (0x38cf079e)

**Explanation:**

A necessary stanza is missing from configuration file

**Administrator response:**

The stanza should be added to the configuration file

---

**DPWWA1951E** Configuration item '['%s']%s' is missing from configuration file (0x38cf079f)

**Explanation:**

A necessary configuration item is missing from configuration file

**Administrator response:**

The configuration item should be added to the configuration file

---

**DPWWA1952E** Received invalid HTTP header in response. The response could have been sent either by a third-party server or by a local resource, such as a CGI program. (0x38cf07a0)

**Explanation:**

Response HTTP headers do not conform to HTTP specs. The response could have been sent either by a third-party server or by a local resource, such as a CGI program.

**Administrator response:**

Check HTTP headers in response. The response could have been sent either by a third-party server or by a local resource, such as a CGI program.

---

**DPWWA1953E** HTTP document fetch failed with status %d (0x38cf07a1)

**Explanation:**

Could not retrieve requested resource.

**Administrator response:**

Check request for correctness.

---

**DPWWA1954E** HTTP list request failed (0x38cf07a2)

**Explanation:**

Could not list directory on junctioned server

**Administrator response:**

Check permissions and existence of directory being listed

---

**DPWWA1955E Field missing from HTTP header (0x38cf07a3)**

---

**Explanation:**

Internal status code only.

**Administrator response:**

No action is required.

---

**DPWWA1962W CGI Script Failed (0x38cf07aa)**

---

**Explanation:**

Internal status code only.

**Administrator response:**

No action is required.

---

**DPWWA1964E Invalid Content-Length header returned by TCP junction server (0x38cf07ac)**

---

**Explanation:**

The content-length is either less than zero, or it doesn't accurately describe the length of the POST-body.

**Administrator response:**

Ensure that the content-length specified correctly describes the characteristics of the request.

---

**DPWWA1965E Overflow of output buffer (0x38cf07ad)**

---

**Explanation:**

Internal status code only.

**Administrator response:**

No action is required.

---

**DPWWA1966E Overflow of HTML filter workspace (0x38cf07ae)**

---

**Explanation:**

Internal status code only.

**Administrator response:**

No action is required.

---

**DPWWA1967E Overflow of HTTP filter workspace (0x38cf07af)**

---

**Explanation:**

Internal status code only.

**Administrator response:**

No action is required.

---

**DPWWA1968E HTTP response truncated (0x38cf07b0)**

---

**Explanation:**

Internal status code only.

**Administrator response:**

No action is required.

---

**DPWWA1969E HTTP request truncated (0x38cf07b1)**

---

**Explanation:**

Internal status code only.

**Administrator response:**

No action is required.

---

**DPWWA1970E Cannot rewind HTTP response to write error message (%lx) (0x38cf07b2)**

---

**Explanation:**

An internal error has occurred trying to rewinding the HTTP response.

**Administrator response:**

MRQ Contact support

---

**DPWWA1971E Cannot write HTTP error response to client (%lx,%lx) (0x38cf07b3)**

---

**Explanation:**

An internal error has occurred trying to write the error response to the client.

**Administrator response:**

MRQ Contact support

---

**DPWWA1972E Cannot read HTTP request from client (0x38cf07b4)**

---

**Explanation:**

Internal status code only.

**Administrator response:**

No action is required.

---

**DPWWA1973E HTTP response aborted (0x38cf07b5)**

---

**Explanation:**

Internal status code only.

**Administrator response:**

No action is required.

---

**DPWWA1975W Unable to decode %s (0x38cf07b7)**

---

**Explanation:**

The decode of the specified token has failed.

**Administrator response:**

Contact support.

---

**DPWWA1976W Unable to encode %s (0x38cf07b8)**

---

**Explanation:**

The encode of the specified token has failed. This is an unexpected internal error.

**Administrator response:**

Contact support.

---

**DPWWA1977W %s for user %s, in domain %s has expired (0x38cf07b9)**

---

**Explanation:**

cdsso authentication token for a user has expired

**Administrator response:**

The token has expired. This could be due to clock skew, in which case fix the clocks or change the authentication token lifetime in configuration file. But beware of replay attacks

---

**DPWWA1978W Badly formed single-sign-on URL (0x38cf07ba)**

**Explanation:**

Badly formed single-sign-on URL

**Administrator response:**

Fix the cdsso link on the web page.

---

**DPWWA1979W Failover cookie contents have expired (0x38cf07bb)**

**Explanation:**

Failover cookie contents for a user has expired

**Administrator response:**

No action is required.

---

**DPWWA1980W Could not retrieve key for failover cookie (0x38cf07bc)**

**Explanation:**

Internal status code only.

**Administrator response:**

No action is required.

---

**DPWWA1981W An internal error occurred while encoding/decoding the %s (0x38cf07bd)**

**Explanation:**

Internal status code only.

**Administrator response:**

No action is required.

---

**DPWWA1982W Could not find SSO key for server/domain %s (0x38cf07be)**

**Explanation:**

The SSO key file has not been correctly configured for the server

**Administrator response:**

Set up configuration to provide correct key file for the specified server.

---

**DPWWA1983W CDSSO cryptography error %d occurred (0x38cf07bf)**

**Explanation:**

Internal status code only.

**Administrator response:**

No action is required.

---

**DPWWA1984W Unable to use failover cookies. No failover cookie key configured (0x38cf07c0)**

**Explanation:**

Failover cookies have been enabled, but no keyfile has been specified.

**Administrator response:**

Either turn failover cookies off, or specify the keyfile for the failover cookie.

---

**DPWWA1985W Unable to retrieve CDSSO referer from request (0x38cf07c1)**

**Explanation:**

Either the agent has not provided the referer header or the client has directly typed in the link and not been directed by a link

**Administrator response:**

No action is required.

---

**DPWWA1986W Error reading key file %s (0x38cf07c2)**

**Explanation:**

The CDSSO keyfile could not be read from

**Administrator response:**

Check the keyfile for existence and permissions.

---

**DPWWA1987W Error writing key file %s (0x38cf07c3)**

**Explanation:**

The CDSSO keyfile could not be written to

**Administrator response:**

Check the keyfile for permissions.

---

**DPWWA1988E This action requires HTTP forms to be enabled in the configuration file (0x38cf07c4)**

**Explanation:**

HTTP forms are required for this action but are not enabled in the configuration file

**Administrator response:**

The forms-auth configuration item should be set to both

---

**DPWWA1989W Invalid protection level for %s (0x38cf07c5)**

**Explanation:**

The received token is of an insufficient protection level

**Administrator response:**

Ensure that vf-token-privacy and vf-token-integrity have the same settings on both WebSEAL servers.

---

**DPWWA1990W The e-community name %s does not match the configured name %s (0x38cf07c6)**

**Explanation:**

Another WebSEAL has passed an e-community name which does not match this servers configured e-community name

**Administrator response:**

Synchronize the e-community names

---

**DPWWA1991W The e-community cookie passed has expired (0x38cf07c7)****Explanation:**

The contents of the e-community cookie passed have expired

**Administrator response:**

No action is required.

---

**DPWWA1992E Can't retrieve fully qualified host name for server. Disabling e-community single-sign-on (0x38cf07c8)****Explanation:**

The fully qualified host name could not be retrieved

**Administrator response:**

Ensure that network configuration allows gethostbyname to retrieve the fully qualified name

---

**DPWWA1993E Can't determine server domain name. Disabling e-community single-sign-on (0x38cf07c9)****Explanation:**

The domain name could not be determined

**Administrator response:**

Specify value for ec-cookie-domain setting or ensure that gethostbyname returns the fully qualified host name

---

**DPWWA1994E Disabling e-community single-sign-on (0x38cf07ca)****Explanation:**

An error occurred when looking up the key associated with the domain name for this server.

**Administrator response:**

Ensure that network configuration allows gethostbyname to retrieve the fully qualified name. You may need to place the fully qualified host name of this server first in the hosts file.

---

**DPWWA1995E Invalid master authentication server configuration. Disabling e-community single-sign-on (0x38cf07cb)****Explanation:**

master-authentication-server and is-master-authentication-server are mutually exclusive settings

**Administrator response:**

Correctly configure the settings for master authentication server

---

**DPWWA1996E e-community-name has not been specified. Disabling e-community single-sign-on (0x38cf07cc)****Explanation:**

An e-community name was not specified. This is mandatory

**Administrator response:**

Correctly configure an e-community name

---

**DPWWA1997W The machine %s could not vouch for the user's identity (0x38cf07cd)****Explanation:**

The specified machine returned a token indicating that it could not vouch for the user's identity

**Administrator response:**

Correct e-community configuration

---

**DPWWA1998W Unable to open the LTPA key file for reading (0x38cf07ce)****Explanation:**

The LTPA key file configured for a junction could not be opened for reading

**Administrator response:**

Check junction configuration

---

**DPWWA1999W The version of the LTPA key file is not supported (0x38cf07cf)****Explanation:**

Only certain versions of LTPA keyfiles are supported

**Administrator response:**

Obtain right version of the key file

---

**DPWWA2000W Error parsing LTPA key file (0x38cf07d0)****Explanation:**

The LTPA Keyfile is either corrupt or the wrong version

**Administrator response:**

Obtain new copy of keyfile

---

**DPWWA2001W LTPA key file: password invalid or file is corrupt (0x38cf07d1)****Explanation:**

The password specified could not decrypt keyfile

**Administrator response:**

Use correct key file password or ensure file is not corrupted

---

**DPWWA2002W The LTPA cookie passed has expired (0x38cf07d2)****Explanation:**

An expired LTPA cookie was passed

**Administrator response:**

No action is required

---

**DPWWA2004W LTPA text conversion error (0x38cf07d4)**

**Explanation:**

An iconv routine failed

**Administrator response:**

Check locale settings

**DPWWA2005W** An error occurred while encoding an LTPA token (0x38cf07d5)

**Explanation:**

Internal Error

**Administrator response:**

Contact support.

**DPWWA2006W** An error occurred while decoding an LTPA token (0x38cf07d6)

**Explanation:**

Internal Error

**Administrator response:**

Contact support.

**DPWWA2008E** Error reading stanza '[%s]': %s (0x38cf07d8)

**Explanation:**

One of the entries in the stanza couldn't be parsed.

**Administrator response:**

Fix the malformed entry in the stanza.

**DPWWA2009E** The forms single-sign-on argument '%s' needs a colon. (0x38cf07d9)

**Explanation:**

One of the request arguments isn't formatted properly.

**Administrator response:**

Fix the argument.

**DPWWA2010E** Forms single-sign-on GSO argument '%s' is not valid. GSO arguments must be either 'gso:username' or 'gso:password.' (0x38cf07da)

**Explanation:**

One of the request arguments isn't formatted properly.

**Administrator response:**

Fix the argument.

**DPWWA2011E** The forms single-sign-on argument '%s' is not valid. (0x38cf07db)

**Explanation:**

Most likely a typo in the config file.

**Administrator response:**

Fix the argument.

**DPWWA2012E** Forms single-sign-on configuration error. (0x38cf07dc)

**Explanation:**

This is a summary of the problem, and will be preceded by a better explanation of the error.

**Administrator response:**

Fix the configuration problem.

**DPWWA2013E** Forms single-sign-on URLs must be relative to the junction point. (0x38cf07dd)

**Explanation:**

The fsso URL from the configuration file does not begin with a / character.

**Administrator response:**

Make the fsso URL relative to the junction point.

**DPWWA2014E** An internal error in the forms single-sign-on module occurred. (0x38cf07de)

**Explanation:**

This should never happen - perhaps some kind of unexpected configuration problem has resulted in an internal error.

**Administrator response:**

Call tech support.

**DPWWA2015E** A forms SSO authentication request would have been dispatched to a different junction than the login request. The request has been aborted. (0x38cf07df)

**Explanation:**

For security reasons, forms SSO does not allow an authentication request to be dispatched to a different junction than the login page was returned from.

**Administrator response:**

Make sure that the application does not dispatch the authentication request to a different junction than returned the login page.

**DPWWA2016E** No HTML form for single-sign-on was found. (0x38cf07e0)

**Explanation:**

This occurs when no HTML form with an action URI matching the login-form-action was found in the document returned from the junction.

**Administrator response:**

Examine the login page being returned from the junction. Is it an HTML or WML document? Does it contain an HTML form? Does the form action URI match the login-form-action entry in the forms SSO configuration file?

**DPWWA2017E** The login form returned by the junction did not contain all

**required form attributes.  
(0x38cf07e1)**

**Explanation:**

This occurs when the login form returned from a junction did not contain an 'action' or 'method' attribute in the form start tag.

**Administrator response:**

Examine the login form being returned from the junction. Did the login form contain both the action and method attributes? Does the form action URI match the form action URI specified in the configuration file?

---

**DPWWA2018E The action URI in the login form returned by the junction did not match any WebSEAL junction. (0x38cf07e2)**

**Explanation:**

In order to dispatch a forms SSO authentication request, WebSEAL must match the action URI returned with the login form to a WebSEAL junction. That match could not be made.

**Administrator response:**

Examine the login form being returned by the junction. You may need to create a junction to the host referenced by the action URI.

---

**DPWWA2019E The action URI in the login form returned by the junction was invalid. (0x38cf07e3)**

**Explanation:**

An action URI such as '/../foo' will be rejected by WebSEAL because /.. is not a valid location.

**Administrator response:**

Examine the login form. Does it contain any invalid characters, or is the path invalid?

---

**DPWWA2020E One or more of the arguments passed to the SU authentication module were invalid. (0x38cf07e4)**

**Explanation:**

The suauthn library can take an argument to specify the authentication level for the credential. It prints this error if the arguments are incorrect.

**Administrator response:**

Check the flags being passed to the authentication library.

---

**DPWWA2021E The SU authentication method specified is not enabled. (0x38cf07e5)**

**Explanation:**

The POST to /pkmsu.form takes an auth\_method parameter. This must correspond to an authentication mechanism that is enabled in the configuration file.

**Administrator response:**

Check the auth\_method field in the SU form submission.

---

**DPWWA2023E Configuration item '[%s]%' has an invalid value '%s' (0x38cf07e7)**

**Explanation:**

A configuration item in the configuration file has a bad value. For example it is expecting an integer and was provided with a string

**Administrator response:**

The configuration item should be changed to a valid entry

---

**DPWWA2024E %s [%s] %s: Value is out of range. It must be value from 0 to 100. (0x38cf07e8)**

**Explanation:**

WebSEAL will not start if the worker-thread-hard-limit or worker-thread-soft-limit is not in the range 0 to 100 inclusive

**Administrator response:**

You must edit the configuration file and adjust the value to a valid one

---

**DPWWA2025W IBM Security Verify Access WebSEAL has lost contact with junction (%s) server: %s (0x38cf07e9)**

**Explanation:**

See message.

**Administrator response:**

Check the network connection between WebSEAL and the junctioned server, and that the backend application server is running.

---

**DPWWA2026W IBM Security Verify Access WebSEAL has regained contact with junction (%s) server: %s (0x38cf07ea)**

**Explanation:**

WebSEAL has regained contact with a junctioned server that was previously unreachable.

**Administrator response:**

No action is required.

---

**DPWWA2027E One or more of the form arguments is either missing or invalid. (0x38cf07eb)**

**Explanation:**

One or more of the arguments passed in the form submission is either missing or invalid.

**Administrator response:**

Check the completed fields in the form submission.

---

**DPWWA2028E New password verification failed. Make sure both new password**



**fields contain the same data.  
(0x38cf07ec)**

**Explanation:**

New password double-check failed. Make sure both new passwords are the same.

**Administrator response:**

Check the new password fields in the form submission.

---

**DPWWA2029E Pam Module Internal Error  
(0x38cf07ed)**

**Explanation:**

Error with the Pam Handle. This is an unexpected internal error.

**Administrator response:**

Notify the IBM Security Verify Access WebSEAL Administrator.

---

**DPWWA2030W Mismatch of Auth Token versions, check pre-410-compatible-tokens setting. (0x38cf07ee)**

**Explanation:**

A new encoding method for Auth tokens was introduced in version 4.1.0 which is enabled by default. This can be overridden and made compatible with earlier versions using the webseald.conf file entry, [server] pre-410-compatible. All WebSEAL servers must be using the same version.

**Administrator response:**

Update all WebSEAL servers to use the same setting for [server] pre-410-compatible-tokens.

---

**DPWWA2031W Mismatch of %s Auth Token versions, check pre-410-compatible-tokens setting. (0x38cf07ef)**

**Explanation:**

A new encoding method for Auth tokens was introduced in version 4.1.0 which is enabled by default. This can be overridden and made compatible with earlier versions using the webseald.conf file entry, [server] pre-410-compatible. All WebSEAL servers must be using the same version.

**Administrator response:**

Update all WebSEAL servers to use the same setting for [server] pre-410-compatible-tokens.

---

**DPWWA2032E CDSSO library error. (0x38cf07f0)**

**Explanation:**

The CDSSO library returned a failing status.

**Administrator response:**

Check configuration and usage. See msg\_\_webseald.log for details.

---

**DPWWA2033E Invalid configuration file name. (0x38cf07f1)**

**Explanation:**

An invalid parameter was passed to a function, indicating an internal error.

**Administrator response:**

Call support.

---

**DPWWA2034E Some PKCS#11 options are missing. You must specify either all or none of the the options: pkcs11-driver-path, pkcs11-token-label, pkcs11-token-pwd (0x38cf07f2)**

**Explanation:**

WebSEAL will not start if only some of the PKCS#11 options are specified.

**Administrator response:**

You must edit the configuration file and set all PKCS#11 settings

---

**DPWWA2035E Credential generation failed during the credential refresh operation. Error code 0x%lx (0x38cf07f3)**

**Explanation:**

The azn-api function azn\_id\_get\_creds was called to retrieve a new credential for a user. The operation failed.

**Administrator response:**

Use the pdadmin 'errtext' command to look up the corresponding error code, and take further action from there.

---

**DPWWA2036E Credential generation failed during the credential refresh operation. (0x38cf07f4)**

**Explanation:**

The azn-api function azn\_id\_get\_creds was called to retrieve a new credential for a user. The operation failed.

**Administrator response:**

Check error logs for further information on the failure.

---

**DPWWA2037E An invalid result for a credential refresh rule was specified. (0x38cf07f5)**

**Explanation:**

Credential refresh rules require that the rule result be either 'preserve' or 'refresh.'

**Administrator response:**

Verify that the syntax of credential refresh configuration in configuration files is correct.

---

**DPWWA2038E An internal error occurred during the credential refresh operation. (0x38cf07f6)**

**Explanation:**

This error should not occur.

**Administrator response:**

If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWWA2039W A credential attribute value of type %lu not supported by credential refresh was found. The value was removed from the new credential. (0x38cf07f7)**

**Explanation:**

Credential attribute values can be of several types. Credential refresh is able to preserve string, buffer, unsigned long, and protected object values. Other value types are removed from the credential.

**Administrator response:**

You may ignore this warning if you are not experiencing other difficulties involving credential refresh. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWWA2040E User session IDs must be enabled in order to use the credential refresh feature. (0x38cf07f8)**

**Explanation:**

Refreshing a user's credential based on their username requires that user session IDs are enabled.

**Administrator response:**

Enable User Session IDs in the WebSEAL configuration file.

---

**DPWWA2041E An invalid session cache entry was found while refreshing a user's credential. (0x38cf07f9)**

**Explanation:**

This message indicates that the user session cache and the credential cache are inconsistent.

**Administrator response:**

If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWWA2042W The user is not logged in to the web server. (0x38cf07fa)**

**Explanation:**

If a user is not logged in to the web server, their credential cannot be refreshed. There is also no need to refresh their credential, since the next time they log in to the web server they will receive a new credential.

**Administrator response:**

No action is necessary.

---

**DPWWA2044E Invalid certificate authentication configuration. Incompatible combination of accept-client-certs and ssl-id-sessions values. (0x38cf07fc)**

**Explanation:**

See message.

**Administrator response:**

Change the accept-client-certs or ssl-id-sessions parameter in webseald.conf

---

**DPWWA2045W A client attempted to Step-up to certificates, but the server is not configured for Step-up to certificates. (0x38cf07fd)**

**Explanation:**

See message.

**Administrator response:**

Change the accept-client-certs parameter to prompt\_as\_needed in webseald.conf or unconfigure the step-up POPs.

---

**DPWWA2046E Invalid certificate cache configuration. (0x38cf07fe)**

**Explanation:**

See message.

**Administrator response:**

Change the values of the certificate cache configuration items.

---

**DPWWA2047E The activity timestamp is missing from the failover cookie. (0x38cf07ff)**

**Explanation:**

A request was made to update the last activity timestamp of the failover cookie, but the attribute was not found in the cookie.

**Administrator response:**

An internal error occurred. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWWA2048E The original authentication method in the failover cookie is not recognized for failover authentication on this server. The value %s is invalid. (0x38cf0800)**

**Explanation:**

A request could not be authenticated using the supplied failover cookie because the authentication level specified in the cookie is not valid for this server.

**Administrator response:**

Update the supported failover authentication methods in the configuration file or correct the configuration of the server that generated the failover cookie.

---

**DPWWA2049E The original authentication method in the failover cookie is not recognized for failover authentication on this server. (0x38cf0801)**

**Explanation:**

A request could not be authenticated using the supplied failover cookie because the authentication level specified in the cookie is not valid for this server.

**Administrator response:**

Update the supported failover authentication methods in the configuration file or correct the configuration of the server that generated the failover cookie.

---

**DPWWA2050E An authentication system failure has occurred. (0x38cf0802)**

**Explanation:**

A call to the authentication system failed with an unexpected error.

**Administrator response:**

Examine the log for the context of the failure and correct any indicated problem. In particular, ensure that your user registry is available and accessible. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWWA2051E An authentication system failure has occurred: error: %s (error code: %#lx). (0x38cf0803)**

**Explanation:**

A call to the authentication system failed with an unexpected error.

**Administrator response:**

Examine the log for the context of the failure and correct any indicated problem. In particular, ensure that your user registry is available and accessible. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWWA2052E The cross domain single sign-on operation failed. (0x38cf0804)**

**Explanation:**

A call into the cross domain single sign-on system failed with an unexpected error.

**Administrator response:**

Examine the log for the context of the failure. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWWA2053E The cross domain single sign-on system failed with an unexpected error: %#x (0x38cf0805)**

**Explanation:**

A call into the cross domain single sign-on system failed with an unexpected error.

**Administrator response:**

Examine the log for the context of the failure. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWWA2054E No default HTTP method permission map has been specified. (0x38cf0806)**

**Explanation:**

A default HTTP method permission map must be specified in the configuration file but none has been.

**Administrator response:**

Specify a value for the default HTTP method permission map in the configuration file.

---

**DPWWA2055E The HTTP method permission map configuration information could not be found in the configuration file. (0x38cf0807)**

**Explanation:**

No HTTP method permission map configuration information could be found in the configuration file.

**Administrator response:**

Ensure that HTTP method permission map configuration information is present in the configuration file.

---

**DPWWA2056E HTTP method permission map validation failed: API error: %s (API error code: [%#x:%#x]). (0x38cf0808)**

**Explanation:**

The authorization API failed while validating the configured HTTP method permission map.

**Administrator response:**

Perform the action required to resolve the problem indicated by the identified API error. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWWA2057E The SSO token module configuration data was missing or invalid. (0x38cf0809)**

**Explanation:**

The process using the SSO token modules must provide some input data to configure the modules. This data was not provided correctly. This is an unexpected internal error.

**Administrator response:**

If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWWA2058E The integer value '%s' for the '%s' entry in the '%s' stanza is not valid. (0x38cf080a)**

**Explanation:**

The specified value is required to be a non-negative integer.

**Administrator response:**

Correct the invalid configuration value.

---

**DPWWA2059W The %s attribute could not be extracted from a credential: API error: %s (API error code [%x:%x]). (0x38cf080b)**

**Explanation:**

The specified attribute could not be extracted from a credential. This may be due to resource exhaustion, and as such be transient.

**Administrator response:**

If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWWA2060W The %s attribute could not be extracted from a credential: API error code [%x:%x]. (0x38cf080c)**

**Explanation:**

The specified attribute could not be extracted from a credential. This may be due to resource exhaustion, and as such be transient.

**Administrator response:**

If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWWA2061W The number of values for the %s attribute could not be retrieved from an attribute list: API error: %s (API error code [%x:%x]). (0x38cf080d)**

**Explanation:**

The number of values for the specified attribute could not be retrieved from an attribute list. This may be due to resource exhaustion, and as such be transient.

**Administrator response:**

If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWWA2062W The number of values for the %s attribute could not be retrieved**

**from an attribute list: API error code [%x:%x]. (0x38cf080e)**

**Explanation:**

The number of values for the specified attribute could not be retrieved from an attribute list. This may be due to resource exhaustion, and as such be transient.

**Administrator response:**

If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWWA2063W The type of value %d for the %s attribute from an attribute list could not be determined: API error: %s (API error code [%x:%x]). (0x38cf080f)**

**Explanation:**

The type of a values for the specified attribute in an attribute list could not be determined. This may be due to resource exhaustion, and as such be transient.

**Administrator response:**

If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWWA2064W The type of value %d for the %s attribute from an attribute list could not be determined: API error code [%x:%x]. (0x38cf0810)**

**Explanation:**

The type of a values for the specified attribute in an attribute list could not be determined. This may be due to resource exhaustion, and as such be transient.

**Administrator response:**

If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWWA2065W Value %d of the %s attribute cannot be included in an SSO token, as it is of type %s. (0x38cf0811)**

**Explanation:**

The specified attribute value cannot be included in an SSO token, because it is of the wrong type. Only string and unsigned long data types can be included in SSO tokens.

**Administrator response:**

Remove the token attribute specification which matched this attribute, or, for custom attributes, change the attribute type to one suitable for inclusion in tokens.

---

**DPWWA2066W The %s attribute could not be extracted from an attribute list:**

**API error: %s (API error code [%x:%x]). (0x38cf0812)**

**Explanation:**

The specified attribute could not be extracted from an attribute list. This may be due to resource exhaustion, and as such be transient.

**Administrator response:**

If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWWA2067W The %s attribute could not be extracted from an attribute list: API error code [%x:%x]. (0x38cf0813)**

**Explanation:**

The specified attribute could not be extracted from an attribute list. This may be due to resource exhaustion, and as such be transient.

**Administrator response:**

If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWWA2068W The attribute list could not be retrieved from a credential: API error: %s (API error code [%x:%x]). (0x38cf0814)**

**Explanation:**

The attribute list could not be extracted from a credential. This may be due to resource exhaustion, and as such be transient.

**Administrator response:**

If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWWA2069W The attribute list could not be retrieved from a credential: API error code [%x:%x]. (0x38cf0815)**

**Explanation:**

The attribute list could not be extracted from a credential. This may be due to resource exhaustion, and as such be transient.

**Administrator response:**

If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWWA2070W The list of entry names could not be retrieved from an attribute list: API error: %s (API error code: [%x:%x]). (0x38cf0816)**

**Explanation:**

The list of entry names could not be extracted from an attribute list. This may be due to resource exhaustion, and as such be transient.

**Administrator response:**

If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWWA2071W The list of entry names could not be retrieved from an attribute list: API error code [%x:%x]. (0x38cf0817)**

**Explanation:**

The list of entry names could not be extracted from an attribute list. This may be due to resource exhaustion, and as such be transient.

**Administrator response:**

If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWWA2072E No cryptographic keys are configured for cross domain single sign-on in the stanza '%s'. (0x38cf0818)**

**Explanation:**

No keys are configured for Cross Domain Single Sign-On in the specified stanza. For Cross Domain Single Sign-On to operate, keys must be configured in this stanza.

**Administrator response:**

Correct the configuration, or use the `cdsso_key_gen` utility to create keys for use by CDSSO. CDSSO keys must be securely shared by, and installed on, all CDSSO participant servers.

---

**DPWWA2073E No cryptographic keys are configured for e-community single sign-on in the stanza '%s'. (0x38cf0819)**

**Explanation:**

No keys are configured for e-Community Single Sign-On in the specified stanza. For e-Community Single Sign-On to operate, keys must be configured in this stanza.

**Administrator response:**

Correct the configuration, or use the `cdsso_key_gen` utility to create keys for use by eCSSO. eCSSO keys must be securely shared by and installed on all servers participating in the e-Community.

---

**DPWWA2074W The machine '%s' could not vouch for the user's identity: error: %s (error code: %#lx) (0x38cf081a)**

**Explanation:**

The specified machine returned a token indicating that it could not vouch for the user's identity. This means that either the user's account is disabled, or that the user was unable to authenticate to the specified machine.

**Administrator response:**

If the message indicates that the user's account is disabled, check whether this should be the case. If the message indicates an authentication failure, the user may need to have their password changed. If possible, check the log messages on the specified machine for more information.

---

**DPWWA2075E The stanza '%s' contains an invalid SSO token incoming attribute configuration item: '%s = %s'. (0x38cf081b)**

**Explanation:**

The SSO token incoming attribute stanzas specify attributes that are accepted and rejected from incoming eCSSO or CDSSO tokens. The right hand side of the items in this stanza must be either 'accept' or 'reject'.

**Administrator response:**

Locate and correct the invalid configuration item and try again.

---

**DPWWA2076E Failed to construct a credential from a PAC supplied by an EAI server. Major status = 0x%x, minor status = 0x%x. (0x38cf081c)**

**Explanation:**

An EAI server constructed a PAC to authenticate a user, but the PAC could not be converted to a credential.

**Administrator response:**

Investigate the PAC construction and verify that the PAC data is valid for IBM Security Verify Access.

---

**DPWWA2077E Could not authenticate user. An EAI server returned invalid authentication data. (0x38cf081d)**

**Explanation:**

An EAI server failed to return proper authentication data in an authentication response. This is typically due to a misconfigured EAI server.

**Administrator response:**

Investigate and correct any problems with the authentication headers returned by the EAI server.

---

**DPWWA2078E Could not authenticate user. An external authentication service did not return required authentication data. (0x38cf081e)**

**Explanation:**

An EAI server did not return required authentication data in an authentication response. This is typically due to a misconfigured EAI server not returning attributes that it must return.

**Administrator response:**

Investigate and correct any problems with the authentication headers returned by the EAI server.

---

**DPWWA2079E Configuration of the SSO create and/or consume authentication module(s) failed: '%s'. (0x38cf081f)**

**Explanation:**

ECSSO and/or CDSSO is configured to create and/or consume authentication tokens, but the modules could not be configured. This means that they are either not properly loaded, or there is a fatal problem with the current configuration settings.

**Administrator response:**

Ensure that the sso-create/sso-consume libraries are properly specified in the configuration file.

---

**DPWWA2080E The session inactivity timestamp is missing from the failover cookie. (0x38cf0820)**

**Explanation:**

WebSEAL is configured to require inactivity timestamps in all received failover cookies, and a failover cookie was received that did not have the session inactivity timestamp.

**Administrator response:**

Set failover-validate-inactivity-timestamp to optional.

---

**DPWWA2081E The session lifetime timestamp is missing from the failover cookie. (0x38cf0821)**

**Explanation:**

WebSEAL is configured to require lifetime timestamps in all received failover cookies, and a failover cookie was received that did not have the session inactivity timestamp.

**Administrator response:**

Set failover-validate-lifetime-timestamp to optional.

---

**DPWWA2082E This system error code could not be converted to an error string. (0x38cf0822)**

**Explanation:**

The system error code has no equivalent error string.

**Administrator response:**

No action is required.

---

**DPWWA2083E The shared library could not be opened. (0x38cf0823)**

**Explanation:**

The shared library could not be opened.

**Administrator response:**

Examine earlier messages in the log containing this message to identify the module that could not be opened. Check that the identified library exists and is found within the configured library path.

---

**DPWWA2084E Could not find the requested symbol. (0x38cf0824)**

**Explanation:**

The requested symbol was not found within the shared library.

**Administrator response:**

Examine additional messages to determine the cause of the error and correct the problem. Restart the process. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWWA2085E The shared library file '%s' could not be opened: %s (0x38cf0825)**

**Explanation:**

The specified shared library file could not be opened. The system error string is given.

**Administrator response:**

Ensure the specified shared library file exists and has appropriate permissions. Restart the process.

---

**DPWWA2086E The symbol '%s' could not be resolved in the shared library '%s': %s (0x38cf0826)**

**Explanation:**

The specified symbol could not be resolved. The system error string is given.

**Administrator response:**

Ensure the specified shared library file is the appropriate type of library file. Restart the process. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWWA2087E The '%s' flag to the authentication module requires an argument. (0x38cf0827)**

**Explanation:**

The authentication module flag must have an argument.

**Administrator response:**

Add an argument to the specified flag.

---

**DPWWA2088E Unknown authentication module flag '%s'. (0x38cf0828)**

**Explanation:**

An invalid option was provided to the authentication module.

**Administrator response:**

Provide correct authentication module option.

---

**DPWWA2089E The authentication module flag '%s' requires an integer argument. (0x38cf0829)**

**Explanation:**

The argument of the authentication module flag must be an integer.

**Administrator response:**

Ensure that the argument of the authentication module flag is an integer.

---

**DPWWA2090E The session activity timestamp is missing from the failover cookie. (0x38cf082a)**

**Explanation:**

WebSEAL is configured to require activity timestamps in all received failover cookies, and a failover cookie was received that did not have the session activity timestamp.

**Administrator response:**

Set failover-require-activity-timestamp-validation to no.

---

**DPWWA2091E Bad EAI trigger URL pattern '%s' in configuration file. (0x38cf082b)**

**Explanation:**

The EAI trigger is not formatted correctly. If it is a Virtual Host junction trigger it must begin with HTTP[S]://hostname[:port]/.

**Administrator response:**

Correct the syntax of the EAI trigger.

---

**DPWWA2092E Could not reset the cache session lifetime because the EAI server provided a bad value ('%s') in the 'am\_eai\_xattr\_session\_lifetime' header. (0x38cf082c)**

**Explanation:**

WebSEAL could not reset the cache session lifetime because the header value returned by the EAI server is invalid. The value must contain only numeric digits.

**Administrator response:**

Investigate and correct any problems with the 'am\_eai\_xattr\_session\_lifetime' extended attribute header returned by the EAI server.

---

**DPWWA2093E Configuration item '['%s']%s' has an invalid value '%s' (0x38cf082d)**

**Explanation:**

A configuration item in the configuration file has a bad value. For example it is expecting an integer and was provided with a string

**Administrator response:**

The configuration item should be changed to a valid entry

---

**DPWWA2094E The login-success-pattern with the header pattern '%s' is invalid (0x38cf082e)**

**Explanation:**

Check the value of the login-success-pattern configuration entry and ensure all rules are well formed.

**Administrator response:**

Provide a correct value for the login-success-pattern

---

**DPWWA2095E The login-success-pattern with the pattern '%s' is invalid (0x38cf082f)**

**Explanation:**

Check the value of the login-success-pattern configuration entry and ensure all rules are well formed.

**Administrator response:**

Provide a correct value for the login-success-pattern

---

**DPWWA2096E At least one login success rule must be defined (0x38cf0830)**

**Explanation:**

No login success rules were defined in the configuration file

**Administrator response:**

Provide a value for the login-success-pattern

---

**DPWWA2100E The new user ID does not match the user ID previously presented to authenticate. (0x38cf0834)**

**Explanation:**

In the event of a step-up operation with verify-step-up-user set to true, the user ID presented to this authentication level must match the user ID authenticated to the previous level.

**Administrator response:**

The user must present the same user ID provided in the previous authentication level.

---

**DPWWA2101E The new user ID (%s) does not match the user ID (%s) previously presented to authenticate. (0x38cf0835)**

**Explanation:**

In the event of a step-up operation with verify-step-up-user set to true, the user ID presented to this authentication level must match the user ID authenticated to the previous level.

**Administrator response:**

The user must present the same user ID provided in the previous authentication level.

---

**DPWWA2250E The ACL attached to the requested resource does not permit the Traverse operation. (0x38cf08ca)**

**Explanation:**

The ACL attached to the requested resource does not permit the Traverse operation.

**Administrator response:**

Modify the ACL if necessary, or inform the user that they are not permitted to access the resource.

---

**DPWWA2251E The ACL attached to the requested resource does not allow access by this user. (0x38cf08cb)**

**Explanation:**

The ACL attached to the requested resource does not allow access by the client.

**Administrator response:**

Modify the ACL if necessary, or inform the user that they are not permitted to access the resource.

---

**DPWWA2252E The requested resource is protected by a policy that restricts access to specific time periods. This request is prohibited at this time. (0x38cf08cc)**

**Explanation:**

A time-of-day POP is attached to the requested resource that has prohibited access at the time of the request.

**Administrator response:**

Modify the POP if necessary, or inform the user of the policy details.

---

**DPWWA2253E An External Authorization Server has denied access to the requested resource. (0x38cf08cd)**

**Explanation:**

An External Authorization Server has denied access to the requested resource.

**Administrator response:**

Modify the EAS if necessary, or inform the user that they are not permitted to access the resource.

---

**DPWWA2254E The requested resource is protected by a policy that restricts access to specific clients. This request is prohibited for this client. (0x38cf08ce)**

**Explanation:**

Step-up is configured for the requested resource, but the client IP address is forbidden to step-up.

**Administrator response:**

Modify the POP if necessary, or inform the user that they are not permitted to access the resource.



---

**DPWWA2255E This user does not have permissions to perform a delegated operation. (0x38cf08cf)**

**Explanation:**

This user does not have permissions to perform a delegated operation.

**Administrator response:**

Modify the ACL attached to the resource to grant the user delegation permissions, or inform the user that they are not permitted to perform the requested operation.

---

**DPWWA2400E Invalid challenge header (0x38cf0960)**

**Explanation:**

SPNEGO Authentication requires decoding a challenge header from the client. That header had an invalid format.

**Administrator response:**

Make sure that the client is one supported by WebSEAL.

---

**DPWWA2401E An internal error occurred during SPNEGO processing. (0x38cf0961)**

**Explanation:**

SPNEGO authentication failed because of an internal error. This indicates a serious problem.

**Administrator response:**

If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWWA2402E Initialization of Kerberos authentication failed. (0x38cf0962)**

**Explanation:**

Initialization of Kerberos authentication failed.

**Administrator response:**

Check for additional error messages in log files. Check your SPNEGO configuration entries to make sure they match the documentation.

---

**DPWWA2403E Your browser supplied NTLM authentication data. NTLM is not supported by WebSEAL. Make sure your browser is configured to use Integrated Windows Authentication. (0x38cf0963)**

**Explanation:**

If a browser is improperly unconfigured, it will supply NTLM authentication data instead of SPNEGO data.

**Administrator response:**

Make sure that the browser is located in the same domain as the WebSEAL server. Refer to your browser

documentation to make sure it is configured properly for Integrated Windows Authentication.

---

**DPWWA2404E An error occurred when creating the SPNEGO token. (0x38cf0964)**

**Explanation:**

An error occurred when creating the SPNEGO token for the GSS-API token.

**Administrator response:**

This problem is most likely due to an internal error or misconfiguration. Check the SPNEGO related configuration items in your server for errors.

---

**DPWWA2405W Cannot update failover cookie for switch-user admins (0x38cf0965)**

**Explanation:**

A switch-user admin cannot get a failover cookie for the user impersonated; this is a known limitation of failover with switch-user

**Administrator response:**

No action is required.

---

**DPWWA2406W Could not find the failover session ID in the user's failover token (0x38cf0966)**

**Explanation:**

A user is trying to authenticate with a failover token that should have a session ID encoded from another WebSEAL replica. The session ID is missing from the token, indicating a configuration error at one of the replicas.

**Administrator response:**

Ensure failover-include-session-id configuration settings are correct.

---

**DPWWA2407W The failover session ID in the user's failover token does not match the session ID in the user's session cookie. (0x38cf0967)**

**Explanation:**

When trying to establish a session with failover-include-session-id enabled, the session ID stored in the session cookie and the user's failover token must match. A mismatch indicates a possible security breach. WebSEAL will issue new session and failover cookies for the user.

**Administrator response:**

Ensure failover-include-session-id configuration settings are correct.

---

**DPWWA2408W Cannot find the session cookie in the user's request for use in comparing with the failover cookie. (0x38cf0968)**

**Explanation:**

When attempting to establish a nonsticky failover session, WebSEAL could not find the user's session cookie. The cookie is required for a comparison with the session id in the failover token. Ensure configuration settings are correct.

**Administrator response:**

Check cookie and nonsticky failover settings.

---

**DPWWA2409W Reverse lookup for host '%s' returned an alternate host name '%s'. This might prevent SPNEGO authentication from functioning properly. (0x38cf0969)**

**Explanation:**

The SPNEGO authentication module attempted to validate the SPNEGO principal name by checking that the reverse lookup for the specified host name resolves to the same host name as the original. The host name returned for the reverse lookup did not match the original host name.

**Administrator response:**

If server startup succeeds and SPNEGO authentication functions properly, no action need be taken. If there are problems with SPNEGO authentication, make sure that your host name resolution is properly configured. Refer to the Verify Access WebSEAL Administration Guide for additional information about the problem.

---

**DPWWA2410E Initialization of Kerberos authentication for server principal '%s' failed. (0x38cf096a)**

**Explanation:**

Initialization of Kerberos authentication for the specified principal failed.

**Administrator response:**

Check for additional error messages in log files. Refer to the Verify Access WebSEAL Administration Guide for additional information.

---

**DPWWA2411E No SPNEGO service principal credential found for Virtual Host Junction '%s'. (0x38cf096b)**

**Explanation:**

SPNEGO authentication cannot complete unless the SPNEGO keytab file contains a service principal matching the host name of the virtual host junction and the service principal is listed in the WebSEAL configuration file.

**Administrator response:**

Verify that the client is using the correct hostname to contact the virtual host. Verify that the WebSEAL configuration file contains an entry '[spnego]spnego-krb-service-name = HTTP@<hostname>' for the virtual host. The SPNEGO keytab file must contain a key for the principal.

---

**DPWWA2550E Error initializing the credential policy entitlements service (0x38cf09f6)**

**Explanation:**

An error occurred when loading the credential policy entitlements service.

**Administrator response:**

Check the log file for additional error messages. The other error messages contain more information about the problem.

---

**DPWWA2551E Policy retrieval for user %s failed: %s (error code: 0x%lx) (0x38cf09f7)**

**Explanation:**

An error occurred when trying to retrieve credential policy attributes for the specified user.

**Administrator response:**

Examine the status message and code embedded in this message to identify the root cause of the problem.

---

**DPWWA2734W The authentication type is unknown. The audit event will not be recorded. (0x38cf0aae)**

**Explanation:**

An authentication event has occurred. However, the authentication type utilized is not a known value and, as such, the audit event will not be recorded.

**Administrator response:**

No action is required

---

**DPWWA2735W The reason for the session termination is unknown. The audit event will not be recorded. (0x38cf0aaf)**

**Explanation:**

A session has been terminated. The reason for this termination, however, is unknown. Because of this the audit record of this event could be considered broken and, as such, will not be audited.

**Administrator response:**

No action is required

---

**DPWWA2850E A general failure has occurred within the SOAP client. (0x38cf0b22)**

**Explanation:**

An error has occurred within the SOAP client.

**Administrator response:**

Examine additional messages to determine the cause of the error and correct the problem. Restart the process. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWWA2851E** An error was returned from the SOAP server in cluster %s when calling the %s interface: %s (code: 0x%x). (0x38cf0b23)

**Explanation:**

The web service returned an error.

**Administrator response:**

Examine messages within the session management server log. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWWA2852E** An error occurred when attempting to communicate with the SOAP server URL %s: %s (error code: %d/0x%x). (0x38cf0b24)

**Explanation:**

An attempt was made to communicate with the SOAP server and a failure occurred within the underlying communications layer.

**Administrator response:**

Examine additional messages to determine the cause of the error and correct the problem. Ensure that the SOAP server is running and reachable. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWWA2853E** The SOAP client failed to initialize. (0x38cf0b25)

**Explanation:**

The SOAP client for a Web service could not be initialized.

**Administrator response:**

Examine additional messages to determine the cause of the error and correct the problem. Restart the process. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**DPWWM1299E** Invalid flag '-%c' (0x38cfc513)

**Explanation:**

An invalid flag was passed to a command.

**Administrator response:**

Read the manual to identify the flag you want to use.

---

**DPWWM1300E** Flag '-%c' does not take an argument (0x38cfc514)

**Explanation:**

An invalid argument was passed to a command.

**Administrator response:**

Correct the syntax of the command.

---

**DPWWM1301E** Missing argument for '-%c' flag (0x38cfc515)

**Explanation:**

An argument is required for the option used.

**Administrator response:**

Correct the syntax of the command.

---

**DPWWM1302E** Basic authentication type must be one of: ignore, filter, supply or gso (0x38cfc516)

**Explanation:**

An invalid argument followed the -b flag.

**Administrator response:**

Correct the syntax of the command.

---

**DPWWM1314E** Must specify the junction type using the '-t' flag (0x38cfc522)

**Explanation:**

The junction type was not passed with the create command.

**Administrator response:**

Pass the junction type as an argument to the -t flag.

---

**DPWWM1315E** Must specify a junction point (0x38cfc523)

**Explanation:**

No junction point was passed as an argument.

**Administrator response:**

Correct the syntax of the command.

---

**DPWWM1316** WARNING: A junction already exists at %s (0x38cfc524)

**Explanation:**

A junction already exists at the specified junction point.

**Administrator response:**

Either replace the existing junction or specify a different junction point.

---

**DPWWM1318E** Cannot create junction (0x38cfc526)

**Explanation:**

A junction create command failed.

**Administrator response:**

This message is preceded by a detailed explanation of why the junction could not be created. Correct the problem and try to create the junction again.

---

**DPWWM1320E** Must specify the junction server hostname using the '-h' flag (0x38cfc528)

**Explanation:**

No hostname was passed to the add or create command.

**Administrator response:**

Include the hostname in the command.

---

**DPWWM1321E Invalid port %s (0x38cfc529)****Explanation:**

The port number specified was invalid. Port numbers must be integers greater than zero.

**Administrator response:**

Specify a valid port number.

---

**DPWWM1322E Invalid proxy port %s (0x38cfc52a)****Explanation:**

An invalid port number was passed using the -P flag. Port numbers must be integers greater than zero.

**Administrator response:**

Pass a valid port number to the create or add command.

---

**DPWWM1323E A proxy TCP port must be supplied with the -P option (0x38cfc52b)****Explanation:**

No -P argument was specified to the add or create command even though the -H argument was specified.

**Administrator response:**

Include the -P argument in the command.

---

**DPWWM1324E Can only use -T flag when using '-b gso' (0x38cfc52c)****Explanation:**

The -T flag was specified to the create command without the -b flag.

**Administrator response:**

If you want to use GSO for the junction, pass -b gso as an argument to the junction create command. If you do not want to use GSO, then do not pass the -T flag to the create command.

---

**DPWWM1325E Must also use -T flag when using '-b gso' (0x38cfc52d)****Explanation:**

The -b gso flag was passed to the create command without a corresponding -T flag.

**Administrator response:**

Include the name of the GSO target which should be used for the junction.

---

**DPWWM1327E Must specify a file system directory using the '-d' flag (0x38cfc52f)****Explanation:**

No directory was specified when trying to create a local junction.

**Administrator response:**

If you want to create a local junction, pass the full path to the directory to use with the -d flag. If you want to

create another type of junction, pass the correct type using the -t flag.

---

**DPWWM1330E Must specify a server to remove using the '-i' flag (0x38cfc532)****Explanation:**

No -i flag was passed to the 'remove' command.

**Administrator response:**

If you want to delete the junction entirely, use the 'delete' command. If you want to remove a particular server, use the 'show' command to look up the UUID of the server to remove, and then pass the UUID as the argument to the -i flag.

---

**DPWWM1332E Invalid server ID (0x38cfc534)****Explanation:**

The argument passed to -i was not a valid UUID.

**Administrator response:**

Obtain the correct UUID by using the 'show' command and pass a valid UUID as an argument to the 'remove' command.

---

**DPWWM1333E Could not fetch junction definition (0x38cfc535)****Explanation:**

This message is followed by an explanation of the problem.

**Administrator response:**

Correct the problem described by the following message.

---

**DPWWM1334E Can only remove servers from a TCP, SSL or mutual junction (0x38cfc536)****Explanation:**

It is not possible to remove a server from a local junction.

**Administrator response:**

Correct the junction point specified in the remove command. The junction point should belong to a TCP, SSL or mutual junction.

---

**DPWWM1335E Server %s not found at junction %s (0x38cfc537)****Explanation:**

An attempt was made to remove a junction server based on a UUID which did not match any of the servers on the junction point.

**Administrator response:**

Use the 'show' command to find the correct UUID and pass the correct UUID to the 'remove' command.

---

**DPWWM1336E Could not delete junction (0x38cfc538)****Explanation:**

This message is followed by an explanation of why the junction could not be deleted.

**Administrator response:**

Correct the problem described in the message displayed after this message.

---

**DPWWM1337E Could not update junction (0x38cfc539)**

**Explanation:**

This message is followed by an explanation of why the junction could not be modified.

**Administrator response:**

Correct the problem described in the message displayed after this message.

---

**DPWWM1339E Junction not found at %s. (0x38cfc53b)**

**Explanation:**

An attempt was made to add or remove a server from a junction point which does not exist.

**Administrator response:**

Use the 'list' and 'show' commands to figure out which junction point you should use.

---

**DPWWM1341E Create junction (0x38cfc53d)**

**Explanation:**

This message is followed by an explanation of why the creation failed.

**Administrator response:**

Fix the problem described in the message following this message.

---

**DPWWM1342E Can't add servers to this type of junction (0x38cfc53e)**

**Explanation:**

It is not possible to add servers to local junctions.

**Administrator response:**

Only add servers to TCP, SSL, TCP proxy, SSL proxy or mutual junctions. Figure out which junction you wish to add a server to using the 'list' and 'show' commands, and then pass the correct junction point to the 'add' command.

---

**DPWWM1343E Add server (0x38cfc53f)**

**Explanation:**

An attempt to add a server failed.

**Administrator response:**

This message is followed by an explanation of why the server could not be added. Correct the problem.

---

**DPWWM1345E Cannot list junctions (0x38cfc541)**

**Explanation:**

This message is followed by an explanation of why junctions could not be listed. Correct the problem described in that message.

**Administrator response:**

Correct the problem described in the following message.

---

**DPWWM1346E Cannot show junction (0x38cfc542)**

**Explanation:**

This message is followed by an explanation of the problem. Correct the problem described in that message.

**Administrator response:**

Correct the problem described in the following message.

---

**DPWWM1392E Bad value for path attribute. (0x38cfc570)**

**Explanation:**

An item from a configuration file which should be set to a path name is an empty string instead.

**Administrator response:**

Add the path to the configuration file.

---

**DPWWM1416E Error: No filename specified in request. (0x38cfc588)**

**Explanation:**

WebSEAL was unable to locate a template file to return to the user. The file may have been specified using the /pkms.....?filename=name.html construct or may have been one of the default response files.

**Administrator response:**

If the link which produced this error was a PKMS page that included a ?filename=-name- query, make sure the format of the query portion of the link is correct. If the link which produced this error was not a PKMS page that included a file name specification, make sure that all files in the www/lib/-lang- directories are readable by the ivmgr user (on UNIX systems) or by all users (on Windows systems.)

---

**DPWWM1417E Error: Could not retrieve file data. (0x38cfc589)**

**Explanation:**

WebSEAL was unable to locate a template file to return to the user. The file may have been specified using the /pkms.....?filename=name.html construct or may have been one of the default response files.

**Administrator response:**

If the link which produced this error was a PKMS page that included a ?filename=-name- query, verify that the file specified by -name- is located in the www/lib/-lang- (where -lang- is the language appropriate to the user's browser) directory and is readable by the ivmgr user (on UNIX systems) or by all users (on Windows systems.) If the link which produced this error was not a PKMS page that included a file name specification, make sure that all files in the www/lib/-lang-

directories are readable by the ivmgr user (on UNIX systems) or by all users (on Windows systems.)

---

**DPWWM1419E** You can only use the -u flag with a stateful junction. (0x38cfc58b)

**Explanation:**

The -u flag was passed to the add or create command without the -s flag. UUIDs can only be specified for stateful junctions.

**Administrator response:**

If you wish to specify the UUID of the junction, then specify the -s flag as well as the -u flag.

---

**DPWWM1420E** The UUID specified with the -u flag is in an invalid format. (0x38cfc58c)

**Explanation:**

An invalid UUID was specified with the -u flag to the 'add' or 'create' commands.

**Administrator response:**

Correct the format of the UUID. If you are unsure of the proper format for a UUID, examine the output of the 'show' command for a junction. The 'ID' entry will contain a valid UUID.

---

**DPWWM1427E** -D flag only supported with ssl, sslproxy or mutual junctions. (0x38cfc593)

**Explanation:**

The -D flag can only be used for SSL, SSL proxy or mutual junctions.

**Administrator response:**

Either make this an SSL/SSL Proxy or Mutual junction or do not specify the DN of the junctioned server.

---

**DPWWM1432 W** NOTE: Ensure the CA root certificate used to sign the junctioned server certificate is installed in the WebSEAL certificate key database. (0x38cfc598)

**Explanation:**

WebSEAL was unable to communicate with an SSL junction because the junction presented a certificate WebSEAL could not validate.

**Administrator response:**

See message.

---

**DPWWM1435E** -C flag only supported with ssl or sslproxy junctions. (0x38cfc59b)

**Explanation:**

The -C flag can only be used for SSL or SSL proxy junctions.

**Administrator response:**

Either make this an SSL or SSL Proxy junction or do not make the junction a WebSEAL to WebSEAL junction.

---

**DPWWM1436E** Either -K or -B can be defined for a junction. (0x38cfc59c)

**Explanation:**

Both -K and -B were specified in the junction creation command. The two options cannot be used simultaneously on the same junction.

**Administrator response:**

Read the manual and figure out whether you want to use -K, -B, or neither.

---

**DPWWM1437E** Both -K and -B flag only supported with ssl, sslproxy or mutual junctions. (0x38cfc59d)

**Explanation:**

The -K and -B flags can only be used for SSL, SSL proxy or mutual junctions.

**Administrator response:**

Either make this an SSL/SSL Proxy or Mutual junction or do not make the junction mutually authenticated.

---

**DPWWM1438E** The -b option cannot be specified with the -B option. (0x38cfc59e)

**Explanation:**

Both -b and -B were specified in the junction creation command. The two options cannot be used simultaneously on the same junction.

**Administrator response:**

Read the manual and figure out whether you want to use -b, -B, or neither.

---

**DPWWM1439E** -U <username> and -W <password> must be supplied with the -B option. (0x38cfc59f)

**Explanation:**

The -B flag was specified without the -U and -W flags.

**Administrator response:**

Specify the username and password for the junction with the -U and -W flags.

---

**DPWWM1451 W** Too few authentication methods configured. (0x38cfc5ab)

**Explanation:**

Too few authentication methods have been specified.

**Administrator response:**

Add 1 or more authentication methods to the authentication levels stanza configuration.

---

**DPWWM1452 W** No unauthenticated method configured. (0x38cfc5ac)

**Explanation:**

The unauthenticated method has not been specified

**Administrator response:**

Ensure that the unauthenticated method occurs first in the authentication levels stanza configuration.

---

**DPWWM1453E Invalid authentication method. (0x38cfc5ad)**

**Explanation:**

The specified authentication method is either invalid or unsupported in the current product configuration.

**Administrator response:**

Verify the validity of the specified authentication method.

---

**DPWWM1454E The requested operation is not valid (0x38cfc5ae)**

**Explanation:**

IBM Security Verify Access was unable to perform a requested operation because it is not valid. An example would be a token authentication user attempting to change their password

**Administrator response:**

Consult documentation for operation.

---

**DPWWM1461E Failed loading JMT table (0x38cfc5b5)**

**Explanation:**

The JMT file could not be read from disk.

**Administrator response:**

Make sure the JMT file specified in webseald.conf is present in the installation directory and is readable by the ivmgr user.

---

**DPWWM1490E No dynurl.conf file found. No changes were made. (0x38cfc5d2)**

**Explanation:**

No dynurl.conf file was present when the dynurl update command was issued.

**Administrator response:**

Create the dynurl.conf file.

---

**DPWWM1493E Junction '%s' has reached it's worker thread hard limit. (0x38cfc5d5)**

**Explanation:**

The configured maximum number of worker threads for this junction has been reached. The overloaded requests are being returned with 503, Service Unavailable. This could be due to either a slow junction or too many requests.

**Administrator response:**

Increase number of worker threads, increase hard limit or decrease load.

---

**DPWWM1494 W Junction '%s' has reached it's worker thread soft limit (0x38cfc5d6)**

**Explanation:**

A configured warning level has been reached for this junction on the number of worker threads currently active on it. This could be due to either a slow junction or too many requests.

**Administrator response:**

Prepare to increase number of worker threads, increase soft limit or decrease load.

---

**DPWWM1499 W The configured number of worker threads, %d, is greater than the system can support, %d. It has automatically been reduced. (0x38cfc5db)**

**Explanation:**

Each operation system has different levels of support for threads and open files. That combined with compile time options will provide limits on the configurable number of worker threads.

**Administrator response:**

The software automatically reduced the value. However to stop this message appearing you may set the value in the configuration file lower.

---

**DPWWM1510E One or more entries in dynurl.conf do not specify URLs (0x38cfc5e6)**

**Explanation:**

See message.

**Administrator response:**

Examine dynadi.conf for formatting and content errors.

---

**DPWWM1513 W The stanza '%s' in the configuration file contains an unrecognised P3P compact policy element: '%s'. (0x38cfc5e9)**

**Explanation:**

The given entry is not a valid P3P HTTP header configuration entry.

**Administrator response:**

Correct the configuration file entry. The list of valid P3P compact policy elements is given in the documentation.

---

**DPWWM1514 W The stanza '%s' in the configuration file contains an unrecognised value for the P3P compact policy element '%s': '%s'. (0x38cfc5ea)**

**Explanation:**

The specified P3P HTTP header configuration entry contains an invalid value.

**Administrator response:**

Correct the configuration file entry. The list of accepted values for each P3P compact policy element is given in the documentation.

---

**DPWWM1515E** The configuration for P3P HTTP header insertion is invalid. (0x38cfc5eb)

**Explanation:**

One or more aspects of the P3P HTTP header configuration are invalid. Earlier log messages give more specific details.

**Administrator response:**

Examine other log messages to determine the specific error or errors in the configuration file, and correct the configuration.

---

**DPWWM1516 W** No P3P policy elements are configured in the stanza '%s', but P3P header insertion has been enabled. (0x38cfc5ec)

**Explanation:**

P3P header insertion has been enabled in the configuration file, but no P3P policy has been configured. P3P headers cannot be inserted until the P3P policy is configured.

**Administrator response:**

Either add P3P policy elements to the stanza, or disable P3P header insertion.

---

**DPWWM1517E** The -H and -P flags are valid only for tcpproxy and sslproxy type junctions. (0x38cfc5ed)

**Explanation:**

The -H and -P parameters are only valid for tcpproxy or sslproxy type junctions. Either create one of those types of junctions or remove the -H and -P parameters from this command.

**Administrator response:**

Create a tcpproxy or sslproxy type junction.

---

**DPWWM1518E** A proxy hostname must be supplied with the -H option (0x38cfc5ee)

**Explanation:**

No -H argument was specified to the add or create command even though the -P argument was specified.

**Administrator response:**

Include the -H argument in the command.

---

**DPWWM1522E** Only 'onfocus', 'inhead', 'xhtml10' and 'trailer' are supported with the -J option. (0x38cfc5f2)

**Explanation:**

An invalid option was supplied with the -J flag.

**Administrator response:**

Correct the syntax of the command.

---

**DPWWM1523E** You can not specify both -C and -B flags when creating a junction. (0x38cfc5f3)

**Explanation:**

The -C and -B flags use the same method to transmit authentication data and thus would overwrite each other if used together.

**Administrator response:**

Do not specify both flags when creating the junction.

---

**DPWWM1524E** The -P flag is valid only for mutual, tcpproxy and sslproxy type junctions. (0x38cfc5f4)

**Explanation:**

The -P parameter is only valid for mutual, tcpproxy or sslproxy type junctions. Either create one of those types of junctions or remove the -P parameter from this command.

**Administrator response:**

Create a mutual, tcpproxy or sslproxy type junction.

---

**DPWWM1527E** The supplied TCP and SSL ports must be different. (0x38cfc5f7)

**Explanation:**

The TCP and SSL port values which have been supplied point to the same port. This is not a valid configuration.

**Administrator response:**

Specify different port values for the TCP and SSL port options.

---

**DPWWM1528E** The -V flag is valid only for mutual junctions. (0x38cfc5f8)

**Explanation:**

The -V parameter is only valid for mutual type junctions. Either create one of those types of junctions or remove the -V parameter from this command.

**Administrator response:**

Remove the -V flag or create a mutual type of junction.

---

**DPWWM1531 W** Error: The supplied keyfile must not contain any path information. (0x38cfc5fb)

**Explanation:**

A base path for LTPA keyfiles has been statically configured and as such the supplied file name should not contain any path information.

**Administrator response:**

Specify the name of the keyfile without any path information.

---

**DPWWM1532 W** Error: The supplied FSSO configuration file must not contain any path information. (0x38cfc5fc)

**Explanation:**



A base path for FSSO configuration files has been statically configured and as such the supplied file name should not contain any path information.

**Administrator response:**

Specify the name of the FSSO configuration file without any path information.

---

**DPWWM2041E Cannot create Virtual Host Junction (0x38cfc7f9)**

**Explanation:**

A virtualhost create command failed.

**Administrator response:**

This message is preceded by a detailed explanation of why the Virtual Host Junction could not be created. Correct the problem and try to create the Virtual Host Junction again.

---

**DPWWM2044E Create Virtual Host Junction (0x38cfc7fc)**

**Explanation:**

This message is followed by an explanation of why the creation failed.

**Administrator response:**

Fix the problem described in the message following this message.

---

**DPWWM2045E Can't add servers to this type of Virtual Host Junction (0x38cfc7fd)**

**Explanation:**

It is not possible to add servers to local Virtual Host Junctions.

**Administrator response:**

Only add servers to TCP, SSL, TCP proxy, or SSL proxy Virtual Host Junctions. Figure out which Virtual Host Junction you wish to add a server to using the 'virtualhost list' and 'virtualhost show' commands, and then pass the correct Virtual Host Junction label to the 'virtualhost add' command.

---

**DPWWM2047E Must specify the Virtual Host Junction type using the '-t' flag (0x38cfc7ff)**

**Explanation:**

The Virtual Host Junction type was not passed with the create command.

**Administrator response:**

Pass the Virtual Host Junction type as an argument to the -t flag.

---

**DPWWM2050 W WARNING: A Virtual Host Junction already exists using label %s (0x38cfc802)**

**Explanation:**

A Virtual Host Junction already exists using the specified Virtual Host Junction label.

**Administrator response:**

Either replace the existing Virtual Host Junction or specify a different Virtual Host Junction label.

---

**DPWWM2051E -C flag only supported with ssl or sslproxy Virtual Host Junctions. (0x38cfc803)**

**Explanation:**

The -C flag can only be used for SSL or SSL proxy Virtual Host Junctions.

**Administrator response:**

Either make this an SSL/SSL Proxy Virtual Host Junction or do not make the Virtual Host Junction a WebSEAL to WebSEAL Virtual Host Junction.

---

**DPWWM2052E Can only use -T flag when using '-b gso' (0x38cfc804)**

**Explanation:**

The -T flag was specified to the virtualhost create command without the -b flag.

**Administrator response:**

If you want to use GSO for the Virtual Host Junction, pass -b gso as an argument to the virtualhost create command. If you do not want to use GSO, then do not pass the -T flag to the virtualhost create command.

---

**DPWWM2053E Must also use -T flag when using '-b gso' (0x38cfc805)**

**Explanation:**

The -b gso flag was passed to the virtualhost create command without a corresponding -T flag.

**Administrator response:**

Include the name of the GSO target which should be used for the Virtual Host Junction.

---

**DPWWM2054E Either -K or -B can be defined for a Virtual Host Junction. (0x38cfc806)**

**Explanation:**

Both -K and -B were specified in the virtualhost create command. The two options cannot be used simultaneously on the same Virtual Host Junction.

**Administrator response:**

Read the manual and figure out whether you want to use -K, -B, or neither.

---

**DPWWM2055E Both -K and -B flag only supported with ssl or sslproxy Virtual Host Junctions. (0x38cfc807)**

**Explanation:**

The -K and -B flags can only be used for SSL or SSL proxy Virtual Host Junctions.

**Administrator response:**

Either make this an SSL/SSL Proxy Virtual Host Junction or do not make the Virtual Host Junction mutually authenticated.

---

**DPWWM2056E -U <username> and -W <password> must be supplied with the -B option. (0x38cfc808)**

**Explanation:**

The -B flag was specified without the -U and -W flags.

**Administrator response:**

Specify the username and password for the Virtual Host Junction with the -U and -W flags.

---

**DPWWM2057E The -b option cannot be specified with the -B option. (0x38cfc809)**

**Explanation:**

Both -b and -B were specified in the virtualhost create command. The two options cannot be used simultaneously on the same Virtual Host Junction.

**Administrator response:**

Read the manual and figure out whether you want to use -b, -B, or neither.

---

**DPWWM2058E Must specify the Virtual Host Junction server hostname using the '-h' flag (0x38cfc80a)**

**Explanation:**

No hostname was passed to the virtualhost add or create command.

**Administrator response:**

Include the hostname in the command.

---

**DPWWM2059E The -H and -P flags are valid only for tcpproxy and sslproxy type Virtual Host Junctions. (0x38cfc80b)**

**Explanation:**

The -H and -P parameters are only valid for tcpproxy or sslproxy type Virtual Host Junctions. Either create one of those types of Virtual Host Junctions or remove the -H and -P parameters from this command.

**Administrator response:**

Create a tcpproxy or sslproxy type Virtual Host Junction.

---

**DPWWM2060E A proxy hostname must be supplied with the -H option (0x38cfc80c)**

**Explanation:**

No -H argument was specified to the virtualhost add or create command even though the -P argument was specified.

**Administrator response:**

Include the -H argument in the command.

---

**DPWWM2062E You can only use the -u flag with a stateful Virtual Host Junction. (0x38cfc80e)**

**Explanation:**

The -u flag was passed to the virtualhost add or create command without the -s flag. UUIDs can only be specified for stateful Virtual Host Junctions.

**Administrator response:**

If you wish to specify the UUID of the Virtual Host Junction, then specify the -s flag as well as the -u flag.

---

**DPWWM2063E -D flag only supported with ssl or sslproxy Virtual Host Junctions. (0x38cfc80f)**

**Explanation:**

The -D flag can only be used for SSL or SSL proxy Virtual Host Junctions.

**Administrator response:**

Either make this an SSL/SSL Proxy Virtual Host Junction or do not specify the DN of the Virtual Host Junctioned server.

---

**DPWWM2064E The UUID specified with the -u flag is in an invalid format. (0x38cfc810)**

**Explanation:**

An invalid UUID was specified with the -u flag to the 'virtualhost add' or 'virtualhost create' commands.

**Administrator response:**

Correct the format of the UUID. If you are unsure of the proper format for a UUID, examine the output of the 'virtualhost show' command for a Virtual Host Junction. The 'ID' entry will contain a valid UUID.

---

**DPWWM2065 W NOTE: Ensure the CA root certificate used to sign the Virtual Host Junctioned server certificate is installed in the WebSEAL certificate key database. (0x38cfc811)**

**Explanation:**

WebSEAL was unable to communicate with an SSL Virtual Host Junction because the Virtual Host Junction presented a certificate WebSEAL could not validate.

**Administrator response:**

See message.

---

**DPWWM2067E Must specify a virtual hostname using the '-v' flag (0x38cfc813)**

**Explanation:**

No virtual hostname was specified when trying to create a localtcp or localssl Virtual Host Junction.

**Administrator response:**

If you want to create a localtcp or localssl Virtual Host Junction, you must set its virtual hostname using the -v flag.

---

**DPWWM2068E Must specify a file system directory using the '-d' flag (0x38cfc814)**

**Explanation:**

No directory was specified when trying to create a localtcp or localssl Virtual Host Junction.

**Administrator response:**

If you want to create a localtcp or localssl Virtual Host Junction, pass the full path to the directory to use with the -d flag. If you want to create another type of Virtual Host Junction, pass the correct type using the -t flag.

---

**DPWWM2069E Must specify a server to remove using the '-i' flag (0x38cfc815)**

**Explanation:**

No -i flag was passed to the 'virtualhost remove' command.

**Administrator response:**

If you want to delete the Virtual Host Junction entirely, use the 'virtualhost delete' command. If you want to remove a particular server, use the 'virtualhost show' command to look up the UUID of the server to remove, and then pass the UUID as the argument to the -i flag.

---

**DPWWM2071E Could not delete Virtual Host Junction (0x38cfc817)**

**Explanation:**

This message is followed by an explanation of why the Virtual Host Junction could not be deleted.

**Administrator response:**

Correct the problem described in the message displayed after this message.

---

**DPWWM2072E Invalid server ID (0x38cfc818)**

**Explanation:**

The argument passed to -i was not a valid UUID.

**Administrator response:**

Obtain the correct UUID by using the 'virtualhost show' command and pass a valid UUID as an argument to the 'virtualhost remove' command.

---

**DPWWM2073E Virtual Host Junction not found with label %s. (0x38cfc819)**

**Explanation:**

An attempt was made to add or remove a server from a Virtual Host Junction which does not exist.

**Administrator response:**

Use the 'virtualhost list' and 'virtualhost show' commands to figure out which Virtual Host Junction point you should use.

---

**DPWWM2074E Could not fetch Virtual Host Junction definition (0x38cfc81a)**

**Explanation:**

This message is followed by an explanation of the problem.

**Administrator response:**

Correct the problem described by the following message.

---

**DPWWM2075E Can only remove servers from a TCP or SSL Virtual Host Junction (0x38cfc81b)**

**Explanation:**

It is not possible to remove a server from a local Virtual Host Junction.

**Administrator response:**

Correct the Virtual Host Junction label specified in the remove command. The Virtual Host Junction label should belong to a TCP or SSL Virtual Host Junction.

---

**DPWWM2076E Server %s not found at Virtual Host Junction %s (0x38cfc81c)**

**Explanation:**

An attempt was made to remove a Virtual Host Junction server based on a UUID which did not match any of the servers on the Virtual Host Junction.

**Administrator response:**

Use the 'virtualhost show' command to find the correct UUID and pass the correct UUID to the 'virtualhost remove' command.

---

**DPWWM2077E Could not update Virtual Host Junction (0x38cfc81d)**

**Explanation:**

This message is followed by an explanation of why the Virtual Host Junction could not be modified.

**Administrator response:**

Correct the problem described in the message displayed after this message.

---

**DPWWM2080E Cannot list Virtual Host junctions (0x38cfc820)**

**Explanation:**

This message is followed by an explanation of why Virtual Host junctions could not be listed. Correct the problem described in that message.

**Administrator response:**

Correct the problem described in the following message.

---

**DPWWM2081E Cannot show Virtual Host Junction (0x38cfc821)**

**Explanation:**

This message is followed by an explanation of the problem. Correct the problem described in that message.

**Administrator response:**

Correct the problem described in the following message.

---

**DPWWM2088E Must specify a Virtual Host Junction label (0x38cfc828)**
**Explanation:**

No Virtual Host Junction label was passed as an argument.

**Administrator response:**

Correct the syntax of the command.

---

**DPWWM2089E A Virtual Host Junction label cannot contain the '/' character (0x38cfc829)**
**Explanation:**

See text.

**Administrator response:**

Correct the syntax of the command and try again.

---

**DPWWM2090E A junction mount point must begin with '/' (0x38cfc82a)**
**Explanation:**

See text.

**Administrator response:**

Correct the syntax of the command and try again.

---

**DPWWM2091E The existing Virtual Host Junction is in an inconsistent state as it is missing it's virtual host name. (0x38cfc82b)**
**Explanation:**

See text.

**Administrator response:**

Contact product support.

---

**DPWWM4023E Error reading configuration file %s: %s (0x38cfcfb7)**
**Explanation:**

There was an error opening a configuration file.

**Administrator response:**

Make sure the file exists and is readable.

---

**DPWWM4024E Stanza '%s' is missing from configuration file. (0x38cfcfb8)**
**Explanation:**

A needed stanza was not found.

**Administrator response:**

The stanza should be added to the configuration file

---

**DPWWM4025E Unknown configuration item '['%s]' '%s' in configuration file. (0x38cfcfb9)**
**Explanation:**

Probably a typo of the configuration item in the configuration file.

**Administrator response:**

Correct the configuration item in the configuration file.

---

**DPWWM4041E Unable to read the stanza [%s]. Add the stanza to theWebSEAL configuration file to enable TFIM SSO for the junction '%s'. (0x38cfcfc9)**
**Explanation:**

See Message.

**Administrator response:**

Add the configuration options to the WebSEAL config file and restart the WebSEAL server.

---

**DPWWM4042E Unable to enable TFIM junction SSO. (0x38cfcfca)**
**Explanation:**

See Message.

**Administrator response:**

Add the configuration options to the WebSEAL config file and restart the WebSEAL server.

---

**DPWWM4045E The address supplied with the -a option, %s, is not a valid local address. (0x38cfcfcd)**
**Explanation:**

See Message.

**Administrator response:**

Ensure that the address which is supplied is a valid local address for the WebSEAL server.

---

**HPDAC0153E Could not build ACL with the supplied ACL entries. (0x1005b099)**
**Explanation:**

An ACL entry failed the validity check. The Security Verify Access policy server's error log file will contain an error status message indicating the reason for the failure.

**Administrator response:**

Review the Security Verify Access policy server's error log to determine the reason that the ACL failed the validity check.

---

**HPDAC0178E Could not obtain local host name. (0x1005b0b2)**
**Explanation:**

The system library call to get the local host name failed.

**Administrator response:**

Ensure that the machine has a valid hostname.

---

**HPDAC0179E Unexpected exception caught. (0x1005b0b3)**

**Explanation:**

An unexpected exception was caught while registering an azn administration service with the Security Verify Access policy server.

**Administrator response:**

Ensure that the Security Verify Access policy server is running and that the client and server versions are compatible with each other.

---

**HPDAC0180E The Security Verify Access authorization server could not be started (0x%8.8lx). (0x1005b0b4)**

**Explanation:**

The Security Verify Access authorization server encountered an error during initialization.

**Administrator response:**

See the accompanying status code, which gives more information about the failure.

---

**HPDAC0450E There is no root ACL in the authorization policy database. (0x1005b1c2)**

**Explanation:**

See message.

**Administrator response:**

This is a severe error indicating integrity problems with the policy database. If the problem occurs with the Security Verify Access authorization server or with a Security Verify Access resource manager application, then stop the resource manager, remove the resource manager's policy database, and start the resource manager again. If the problem occurs with the Security Verify Access policy server, then stop the policy server, restore a known good version of the master policy database, and then start the Security Verify Access servers again. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDAC0451E A protected object should have only one attached ACL (%s). (0x1005b1c3)**

**Explanation:**

See message.

**Administrator response:**

This is a severe error indicating integrity problems with the policy database. If the problem occurs with the Security Verify Access authorization server or with a

Security Verify Access resource manager application, then stop the resource manager, remove the resource manager's policy database, and start the resource manager again. If the problem occurs with the Security Verify Access policy server, then stop the policy server, restore a known good version of the master policy database, and then start the Security Verify Access servers again. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDAC0452E An ACL that is attached to a protected object cannot be found in the policy database (%s,%s). (0x1005b1c4)**

**Explanation:**

See message.

**Administrator response:**

This is a severe error indicating integrity problems with the policy database. If the problem occurs with the Security Verify Access authorization server or with a Security Verify Access resource manager application, then stop the resource manager, remove the resource manager's policy database, and start the resource manager again. If the problem occurs with the Security Verify Access policy server, then stop the policy server, restore a known good version of the master policy database, and then start the Security Verify Access servers again. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDAC0453E Authorization policy database version is incompatible with the server version (%ld,%ld) and will be automatically replaced. (0x1005b1c5)**

**Explanation:**

The authorization client application has detected an incompatible version of the policy database. The database is replaced automatically.

**Administrator response:**

No action is required.

---

**HPDAC0454E Could not initialize the authorization policy database (0x%8.8lx). (0x1005b1c6)**

**Explanation:**

An error occurred while attempting to access the authorization policy database. The authorization engine client was not initialized correctly.

**Administrator response:**

See the accompanying status code, which gives more information about failure.

---

**HPDAC0455E    The authorization policy database has not been initialized. (0x1005b1c7)**

---

**Explanation:**

An error occurred during application initialization and the authorization policy database was not initialized correctly.

**Administrator response:**

Review the Security Verify Access base error log and look for error messages during initialization that might account for problems with the authorization policy database.

---

**HPDAC0456E    The ACL name specified was not found in the authorization policy database. (0x1005b1c8)**

---

**Explanation:**

See message.

**Administrator response:**

Review the ACL name and ensure that the name is a valid ACL name and that it matches an ACL that exists in the authorization policy database.

---

**HPDAC0457E    The protected object name is invalid. (0x1005b1c9)**

---

**Explanation:**

The protected object name is invalid. The name must begin with the '/' character. The name cannot contain carriage return or line-feed characters and it cannot contain two '/' characters in sequence.

**Administrator response:**

Review the protected object name and ensure that it adheres to the restrictions outlined in the message explanation.

---

**HPDAC0458E    The protected object name specified was not found in the authorization policy database. (0x1005b1ca)**

---

**Explanation:**

See message.

**Administrator response:**

Review the protected object name and ensure that the name is a valid protected object name and that it matches an object that exists in the authorization policy database.

---

**HPDAC0459E    The protected object space specified was not found in the authorization policy database. (0x1005b1cb)**

---

**Explanation:**

See message.

**Administrator response:**

Review the protected object space name and ensure that the name is a valid protected object space name and that it matches an object space that exists in the authorization policy database.

---

**HPDAC0460E    The protected object space specified already exists in the authorization policy database. (0x1005b1cc)**

---

**Explanation:**

See message.

**Administrator response:**

Each protected object space name must be unique so choose a different name for the new protected object space.

---

**HPDAC0461E    The extended attribute specified was not found. (0x1005b1cd)**

---

**Explanation:**

See message.

**Administrator response:**

Review the extended attributes on the target object and ensure that the extended attribute requested actually exists in the extended attribute list for this object.

---

**HPDAC0462E    The extended attribute name specified is invalid. (0x1005b1ce)**

---

**Explanation:**

See message.

**Administrator response:**

Review the extended attribute name to ensure that it is valid.

---

**HPDAC0463E    There are no extended attributes associated with the specified protected object or authorization policy object. (0x1005b1cf)**

---

**Explanation:**

See message.

**Administrator response:**

Define extended attributes for specified object or parent object if you want to perform extended attributes associated with the object.

---

**HPDAC0464E    A POP that is attached to a protected object cannot be found in the policy database (%s,%s). (0x1005b1d0)**

---

**Explanation:**

See message.

**Administrator response:**

This is a severe error indicating integrity problems with the policy database. If the problem occurs with the Security Verify Access authorization server or with a

Security Verify Access resource manager application, then stop the resource manager, remove the resource manager's policy database, and start the resource manager again. If the problem occurs with the Security Verify Access policy server, then stop the policy server, restore a known good version of the master policy database, and then start the Security Verify Access servers again. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDAC0465E**    **A new action group could not be created because the count of action groups has reached the maximum permitted. (0x1005b1d1)**

**Explanation:**  
See message.

**Administrator response:**

If you want to create another action group, then you must first reduce the count of defined action groups. Review the list of defined action groups and remove those that are no longer required.

---

**HPDAC0466E**    **A new action could not be created because the count of actions has reached the maximum permitted. (0x1005b1d2)**

**Explanation:**  
See message.

**Administrator response:**

Before creating another action you must first reduce the count of defined actions. Review the list of defined actions and remove those that are no longer required.

---

**HPDAC0467E**    **Unable to create the new action because the bitmask supplied is invalid. (0x1005b1d3)**

**Explanation:**

The bitmask must have only one of bits 0 to 31 set to be a valid action bitmask. Having multiple bits set or no bits at all is invalid.

**Administrator response:**

Review the specified action bitmask to ensure that at least one and only one action bit is set in the mask.

---

**HPDAC0468E**    **Unable to create new action group because an action group exists with the same name. (0x1005b1d4)**

**Explanation:**  
See message.

**Administrator response:**

You must choose a unique name for the new action group.

---

**HPDAC0469E**    **Unable to locate an action group with the name supplied. (0x1005b1d5)**

**Explanation:**  
See message.

**Administrator response:**

Review the action group name specified and ensure that it is a valid action group name and that the group exists.

---

**HPDAC0470E**    **Unable to create the new action because an action exists with the same name. (0x1005b1d6)**

**Explanation:**  
See message.

**Administrator response:**

You must choose a unique action name for the new action.

---

**HPDAC0471E**    **Action name contains invalid characters or too many characters. (0x1005b1d7)**

**Explanation:**

The action name specified is invalid. The name must not be NULL and can contain only one character from the set [a-zA-Z].

**Administrator response:**

Review the action name and ensure that it conforms to the criteria specified in the Security Verify Access Base Administrator's Guide.

---

**HPDAC0472E**    **Action group name contains invalid characters. (0x1005b1d8)**

**Explanation:**

The action group name specified is invalid. The name must not be NULL and can contain only characters from the set [a-zA-Z0-9 +\_:-].

**Administrator response:**

Review the action group name and ensure that it conforms to the criteria specified in the Security Verify Access Base Administrator's Guide.

---

**HPDAC0473E**    **The primary action group cannot be deleted. (0x1005b1d9)**

**Explanation:**  
See message.

**Administrator response:**

No action is required.

---

**HPDAC0474E**    **A protected object should have only one rule attached (%s). (0x1005b1da)**

**Explanation:**  
See message.

**Administrator response:**

This is a severe error indicating integrity problems with the policy database. If the problem occurs with the Security Verify Access authorization server or with a Security Verify Access resource manager application, then stop the resource manager, remove the resource manager's policy database, and start the resource manager again. If the problem occurs with the Security Verify Access policy server, then stop the policy server, restore a known good version of the master policy database, and then start the Security Verify Access servers again. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDAC0475E**    **A rule that is attached to a protected object cannot be found in the policy database (%s,%s). (0x1005b1db)**

**Explanation:**

See message.

**Administrator response:**

This is a severe error indicating integrity problems with the policy database. If the problem occurs with the Security Verify Access authorization server or with a Security Verify Access resource manager application, then stop the resource manager, remove the resource manager's policy database, and start the resource manager again. If the problem occurs with the Security Verify Access policy server, then stop the policy server, restore a known good version of the master policy database, and then start the Security Verify Access servers again. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDAC0476E**    **A protected object should have only one POP attached (%s). (0x1005b1dc)**

**Explanation:**

See message.

**Administrator response:**

This is a severe error indicating integrity problems with the policy database. If the problem occurs with the Security Verify Access authorization server or with a Security Verify Access resource manager application, then stop the resource manager, remove the policy database of the resource manager, and start the resource manager again. If the problem occurs with the Security Verify Access policy server, then stop the policy server, restore a known good version of the master policy database, and then start the Security Verify Access servers again. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDAC0750E**    **Invalid ACL name. (0x1005b2ee)**

**Explanation:**

The ACL name received was invalid. The ACL name contained illegal characters or was NULL.

**Administrator response:**

Review the ACL name and ensure that it conforms to the criteria specified in the Security Verify Access Base Administrator's Guide.

---

**HPDAC0751E**    **Invalid protected object name. (0x1005b2ef)**

**Explanation:**

The protected object name received was invalid. The protected object name contained illegal characters or was NULL.

**Administrator response:**

Review the protected object name and ensure that it conforms to the criteria specified in the Security Verify Access Base Administrator's Guide.

---

**HPDAC0752E**    **The requested object was not found. (0x1005b2f0)**

**Explanation:**

See message.

**Administrator response:**

Review the object name and ensure that it is valid and that it actually exists.

---

**HPDAC0753E**    **The ACL action specified could not be mapped. (0x1005b2f1)**

**Explanation:**

There is no mapping for this ACL action in the policy database.

**Administrator response:**

Review the ACL name and ensure that it is valid and refers to an existing ACL action in the policy database.

---

**HPDAC0754E**    **Privacy or data integrity quality of protection cannot be specified in the unauthenticated entry. (0x1005b2f2)**

**Explanation:**

Quality of protection cannot be enforced by the authorization client runtime for unauthenticated users.

**Administrator response:**

No action is required.

---

**HPDAC0755E**    **The ACL has an unauthenticated entry but there is no any-other entry. The any-other entry must be at least as permissive as unauthenticated. (0x1005b2f3)**

**Explanation:**

See message.

**Administrator response:**



Add an any-other entry to the ACL with permissions at least equal to those of the unauthenticated user.

---

**HPDAC0756E**    **The any-other entry is missing actions from the unauthenticated entry. The any-other entry must be at least as permissive as unauthenticated. (0x1005b2f4)**

**Explanation:**  
See message.

**Administrator response:**  
Ensure that the permissions in the ACL for the any-other entry are at least equal to those of the unauthenticated entry.

---

**HPDAC0757E**    **An entry in the ACL is missing some actions granted by the unauthenticated entry. Users can bypass an explicit action revocation if allowed by the unauthenticated entry. (0x1005b2f5)**

**Explanation:**  
See message.

**Administrator response:**  
Review the ACL and ensure that the unauthenticated entry does not have the permission to perform actions that other authenticated entries cannot. The permissions of the unauthenticated entry should be the most restrictive in the secure domain.

---

**HPDAC0758E**    **An entry in the ACL that grants control does not also grant traverse. (0x1005b2f6)**

**Explanation:**  
To have the control permission the user must also be able to traverse.

**Administrator response:**  
Ensure that entries with the control permission also have the traverse permission.

---

**HPDAC0759E**    **No entry in the ACL grants control permission. (0x1005b2f7)**

**Explanation:**  
At least one entry in the ACL must have the control permission. Otherwise the ACL cannot be modified or deleted.

**Administrator response:**  
Add the control permission to at least one of the ACL entries. An administrative user is the most suitable candidate because control permission will authorize the user to modify and delete the ACL.

---

**HPDAC0760E**    **The user is revoking the control permission for itself on this ACL. (0x1005b2f8)**

**Explanation:**  
If the current user removes the control permission from its own ACL entry, that user can no longer modify or delete the object. If the user were the only user with control permission then the ACL can no longer be modified or deleted. To avoid losing control over the ACL, it is more prudent to have another user who has control permission remove the control permission on behalf of the current user.

**Administrator response:**  
Login as another user who has the control permission for this ACL and have that user remove the control permission on behalf of the current user.

---

**HPDAC0766E**    **The ACL cannot be detached from the root protected object. Try replacing the attached ACL instead. (0x1005b2fe)**

**Explanation:**  
See message.

**Administrator response:**  
Modify or even replace the root ACL with an ACL of the desired configuration.

---

**HPDAC0767E**    **Core ACL actions cannot be deleted. (0x1005b2ff)**

**Explanation:**  
See message.

**Administrator response:**  
No action is required.

---

**HPDAC0768E**    **The ACL action name already exists. (0x1005b300)**

**Explanation:**  
See message.

**Administrator response:**  
Choose a unique action name for the new action.

---

**HPDAC0769E**    **Too many ACL actions are already defined. (0x1005b301)**

**Explanation:**  
Only 32 actions bits can be defined and this limit has been reached.

**Administrator response:**  
An ACL action must be deleted before a new action can be created.

---

**HPDAC0771E**    **The user registry client is unavailable. (0x1005b303)**

**Explanation:**  
The authorization client was unable to contact the user registry. The user registry client may not be configured correctly.

**Administrator response:**

Refer to the Installation Guide for your chosen platform and ensure that the correct user registry has been specified and that the configuration steps succeeded. Also ensure that the user registry is running and can be contacted from the client machine. The IBM Security Verify Access for Web Troubleshooting Guide contains instructions on how to ensure that the user registry is configured correctly and is operational.

---

**HPDAC0772E    The LDAP user registry client returned an error status for the specified DN. (0x1005b304)**

**Explanation:**

The LDAP client returned an error status because the DN was invalid or there are multiples of the same DN.

**Administrator response:**

Ensure that the specified DN exists in the user registry and is valid and that the DN is unique.

---

**HPDAC0773E    The LDAP user registry client returned an unexpected failure status. (0x1005b305)**

**Explanation:**

The LDAP user registry client returned an error code that was unexpected or unknown to Security Verify Access.

**Administrator response:**

Ensure that the LDAP registry server and local registry client runtime are correctly installed and operational then try the procedure again. The IBM Security Verify Access for Web Troubleshooting Guide contains instructions on how to ensure that the user registry is configured correctly and is operational. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDAC0776E    The DN specified was not found in the registry. (0x1005b308)**

**Explanation:**

The specified DN was not found in the user registry.

**Administrator response:**

Ensure that the DN specified exists in the user registry and is valid.

---

**HPDAC0777E    LDAP Registry client returned a memory error. (0x1005b309)**

**Explanation:**

The LDAP registry client encountered a memory error.

**Administrator response:**

Ensure that the affected process has been configured with sufficient virtual memory for its requirements. The Security Verify Access Performance Tuning Guide contains instructions on how to ensure that the application is configured with the correct amount of virtual memory. Stop and restart the process. If the

problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDAC0778E    The specified user's account is set to invalid. (0x1005b30a)**

**Explanation:**

When an account is created in the user registry, the user account must also be marked as valid.

**Administrator response:**

Start the administration console or command-line administration tool and set the user account to be valid with the 'user modify' command.

---

**HPDAC0779E    The LDAP registry server is down. (0x1005b30b)**

**Explanation:**

The LDAP registry server is not running.

**Administrator response:**

Ensure that the LDAP registry server is running and that the LDAP client has been correctly configured to communicate with the server. The IBM Security Verify Access for Web Troubleshooting Guide contains instructions on how to ensure that the user registry is configured correctly and is operational.

---

**HPDAC0780E    A valid action group is specified, but no action is specified. (0x1005b30c)**

**Explanation:**

The permission string contains a valid action group, but no action within this group is specified. Therefore, an authorization check cannot be performed.

**Administrator response:**

Ensure that a valid action for the specified action group was provided.

---

**HPDAC0901E    The Authorization service is already initialized. (0x1005b385)**

**Explanation:**

You cannot reinitialize the authorization service once it has been initialized. The `azn_shutdown()` interface must be called before the `aznAPI` client can be initialized again.

**Administrator response:**

Review your `aznAPI` application and ensure that the `azn_initialize()` interface is called only once during the execution of the program.

---

**HPDAC0902E    There was no authorization client listener port specified. (0x1005b386)**

**Explanation:**

The authorization client requires a TCP port to listen for authorization policy updates and `azn` admin service requests.

**Administrator response:**

Ensure that you have specified a listening port for the authorization client in the aznAPI client configuration file or by using programmatic aznAPI initialization attributes.

---

**HPDAC0906E An invalid parameter was supplied to the API function. (0x1005b38a)**

**Explanation:**

A parameter supplied to the API function was NULL or outside the range of valid values.

**Administrator response:**

Ensure that the API function call parameters supplied meet the criteria defined for the API interface in the Security Verify Access Authorization C API Developer's Reference. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDAC0909E An unspecified implementation dependent error has occurred. (0x1005b38d)**

**Explanation:**

A minor error could not be mapped to a known message catalog category. The minor error might be returned by an authorization service plug-in without first being encoded using `azn_util_errcode()`. Another reason this occurs is that an authorization client's message catalogs might not be synchronized with those of the Security Verify Access authorization server.

**Administrator response:**

If you have loaded a custom authorization service plug-in then ensure that the plug-in returns the appropriate `azn_status_t` error codes from its exported interfaces. If this is not the case, then the authorization client's message catalogs might not be synchronized with those of the server. Upgrade the Security Verify Access Runtime package to the same level as the server.

---

**HPDAC0910E An invalid policy cache mode value was specified. (0x1005b38e)**

**Explanation:**

See message.

**Administrator response:**

Ensure that the specified policy cache mode is a valid mode from the set of modes defined in the Security Verify Access Authorization C API Developer's Reference.

---

**HPDAC0912E An invalid database file path value was specified. (0x1005b390)**

**Explanation:**

See message.

**Administrator response:**

Ensure that the specified database file path is valid.

---

**HPDAC0914E An invalid policy cache refresh interval value was specified. (0x1005b392)**

**Explanation:**

See message.

**Administrator response:**

Ensure that the policy cache refresh interval specified is within the range of valid values specified in the Security Verify Access Authorization C API Developer's Reference.

---

**HPDAC0915E An invalid listen flags value was specified. (0x1005b393)**

**Explanation:**

The listen flags can be set to either 'enable' or 'disable'.

**Administrator response:**

Ensure that the listen flags configuration parameter is set to either 'enable' or 'disable'.

---

**HPDAC0919E An invalid LDAP host name was specified. (0x1005b397)**

**Explanation:**

See message.

**Administrator response:**

Ensure that the LDAP host name specified is valid.

---

**HPDAC0920E An invalid LDAP host port was specified. (0x1005b398)**

**Explanation:**

See message.

**Administrator response:**

Ensure that the LDAP server port specified is valid.

---

**HPDAC0923E An invalid LDAP server SSL keyfile was specified. (0x1005b39b)**

**Explanation:**

The SSL keyfile could not be found, is invalid or has inappropriate access permissions.

**Administrator response:**

Ensure that the path to the LDAP server SSL keyfile is correct that the file exists, is valid and has the appropriate access permissions.

---

**HPDAC0924E An invalid LDAP server SSL keyfile DN was specified. (0x1005b39c)**

**Explanation:**

See message.

**Administrator response:**

Ensure that the specified DN for the LDAP server SSL keyfile is correct.

---

**HPDAC0925E An invalid LDAP server SSL keyfile password was specified. (0x1005b39d)**

**Explanation:**

See message.

**Administrator response:**

Ensure that the specified password for the LDAP server SSL keyfile is correct.

---

**HPDAC0926E One or more of the LDAP server values was not specified. (0x1005b39e)**

**Explanation:**

To configure an LDAP registry server you must at least specify the server host name, the port on which to connect to the server, the DN with which to bind to the server and the password for that DN. One of these values was not specified in the configuration settings.

**Administrator response:**

Ensure that you have specified the LDAP registry server name, request port, bind DN, and bind DN password in the aznAPI client configuration settings.

---

**HPDAC0928E The attempt to initialize the LDAP registry failed. (0x1005b3a0)**

**Explanation:**

This failure can occur when the LDAP registry server configuration settings are incorrect or when the Security Verify Access runtime is incorrectly configured for a registry type other than LDAP.

**Administrator response:**

Ensure that you have correctly configured the Security Verify Access Runtime package to use an LDAP user registry. The current user registry setting can be determined by looking at the 'user-reg-type' entry in the [pdрте] stanza of the 'etc/pd.conf' file in the Security Verify Access install directory. If the runtime is configured incorrectly, you will need to unconfigure all packages and reconfigure the machine again. If the runtime has been correctly configured, then ensure that the configuration parameters specified for the LDAP registry server are correct.

---

**HPDAC0930E A memory allocation call failed. (0x1005b3a2)**

**Explanation:**

In most cases this error due to the aznAPI application program running out of memory.

**Administrator response:**

Ensure that the application has been configured with sufficient virtual memory for its requirements. The Security Verify Access Performance Tuning Guide contains instructions on how to ensure that the application is configured with the correct amount of virtual memory. Stop and restart the process. If the

problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDAC0931E Unable to configure LDAP replica server. (0x1005b3a3)**

**Explanation:**

The replica is either misconfigured or there are too many replicas configured.

**Administrator response:**

Ensure that the replica LDAP server configuration settings are valid and refer to an operational replica of the master LDAP server. Also ensure that you have not registered more LDAP replicas than that allowed by the LDAP registry implementation.

---

**HPDAC0932E An invalid LDAP bind user DN was specified. (0x1005b3a4)**

**Explanation:**

See message.

**Administrator response:**

Ensure that the LDAP bind user DN specified is valid.

---

**HPDAC0933E The password for the LDAP bind user was invalid. (0x1005b3a5)**

**Explanation:**

See message.

**Administrator response:**

Ensure that the LDAP bind user password specified is valid.

---

**HPDAC0934E An invalid configuration file path was specified. (0x1005b3a6)**

**Explanation:**

See message.

**Administrator response:**

Ensure that the path to the configuration file that was specified is valid.

---

**HPDAC0935E An error occurred loading the aznAPI configuration file. (0x1005b3a7)**

**Explanation:**

See message.

**Administrator response:**

Review the aznAPI configuration file used to initialize the application and ensure that it is a valid stanza format file and that the entries conform to stanza format syntax.

---

**HPDAC0936E An error occurred loading the configuration file specified as the parameter to 'ldap-server-config' in the aznAPI config file. (0x1005b3a8)**

**Explanation:**

See message.

**Administrator response:**

Review the respective aznAPI configuration file and ensure that it is a valid stanza format file and that the entries conform to stanza format syntax.

---

**HPDAC0937E An invalid maximum search size was specified. (0x1005b3a9)**
**Explanation:**

The specified maximum search size could not be converted to an integer number or is zero.

**Administrator response:**

Ensure that the value specified for maximum search size is a valid integer value in the range specified in the LDAP registry server documentation and is not zero.

---

**HPDAC0940E An invalid attribute value was specified for the azn\_init\_set\_perminfo\_attrs attribute. (0x1005b3ac)**
**Explanation:**

See message.

**Administrator response:**

Ensure that the value specified for the azn\_init\_set\_perminfo\_attrs initialization attribute is a text string consisting of one or more valid aznAPI attribute names separated by spaces.

---

**HPDAC0941E Too many permission information attributes were specified with the azn\_init\_set\_perminfo\_attrs attribute. (0x1005b3ad)**
**Explanation:**

The maximum number of permission info attributes that can be returned from an azn\_decision\_access\_allowed\_ext() call is 32.

**Administrator response:**

Review the list of permission information attributes that you have specified in the azn\_init\_set\_perminfo\_attrs attribute and ensure that the count of attributes is no greater than 32.

---

**HPDAC0943E An invalid trace configuration parameter was specified: %s. (0x1005b3af)**
**Explanation:**

Either the application configuration file contains an invalid 'trace' configuration item in the [aznapi-configuration] stanza or the application is passing an invalid value for the azn\_init\_trace programmatic initialization attribute. The value considered invalid is shown in the error message.

**Administrator response:**

Correct the value of the trace configuration parameter in the configuration file or the application as appropriate.

---

**HPDAC0944E An invalid statistics configuration parameter was specified: %s. (0x1005b3b0)**
**Explanation:**

Either the application configuration file contains an invalid 'stats' configuration item in the [aznapi-configuration] stanza or the application is passing an invalid value for the azn\_init\_stats azn\_initialize parameter. The value considered invalid is shown in the error message.

**Administrator response:**

Correct the value of the 'stats' configuration parameter in the configuration file or the application as appropriate.

---

**HPDAC0945E The value specified for the 'timeout' parameter in the [ldap] stanza is invalid: %s. (0x1005b3b1)**
**Explanation:**

Either the application configuration file contains an invalid 'timeout' configuration value in the [ldap] stanza or the application is passing an invalid value for the azn\_init\_ldap\_timeout azn\_initialize parameter. The value considered invalid is shown in the error message.

**Administrator response:**

Correct the value of the 'timeout' parameter in the [ldap] stanza. It must be a non-negative integer.

---

**HPDAC0946E The value specified for the 'authn-timeout' parameter in the [ldap] stanza is invalid: %s. (0x1005b3b2)**
**Explanation:**

Either the application configuration file contains an invalid 'authn-timeout' configuration value in the [ldap] stanza or the application is passing an invalid value for the azn\_init\_ldap\_authn\_timeout azn\_initialize parameter. The value considered invalid is shown in the error message.

**Administrator response:**

Correct the value of the 'authn-timeout' parameter in the [ldap] stanza. It must be a non-negative integer.

---

**HPDAC0947E The value specified for the 'search-timeout' parameter in the [ldap] stanza is invalid: %s. (0x1005b3b3)**
**Explanation:**

Either the application configuration file contains an invalid 'search-timeout' configuration item in the [ldap]

stanza or the application is passing an invalid value for the `azn_init_ldap_search_timeout` parameter. The value considered invalid is shown in the error message.

**Administrator response:**

Correct the value of the 'search-timeout' parameter in the [ldap] stanza. It must be a non-negative integer.

---

**HPDAC0948E**     **Validation of the rule text for the rule object failed. Refer to the error log for more information about the failure. (0x1005b3b4)**

**Explanation:**

The rule text of the rule policy is not valid.

**Administrator response:**

Review the rule text for the rule policy named in the error log and correct any errors.

---

**HPDAC0949E**     **Validation of the rule text for rule object %s failed. Error code 0x%x was returned along with error message %s. (0x1005b3b5)**

**Explanation:**

The rule text of the rule policy is not valid.

**Administrator response:**

Review the rule text for the rule policy named in the error log and correct any errors.

---

**HPDAC0950E**     **An ADI container name was found in multiple places in the input from the application. Refer to the error log for more information about the failure. (0x1005b3b6)**

**Explanation:**

The same piece of access decision information cannot be provided to the rules evaluator from two different sources as this indicates that one piece of data may not be valid or is incorrectly named. Container names must be unique across data sources.

**Administrator response:**

Review your system configuration to ensure that only one of either the application context or user credentials is the source for the piece of ADI named in the error log.

---

**HPDAC0951E**     **The ADI container name %s was found in multiple places in the input from the application. (0x1005b3b7)**

**Explanation:**

The same piece of access decision information cannot be provided to the rules evaluator from two different sources as this indicates that one piece of data may not be valid or is incorrectly named. Container names must be unique across data sources.

**Administrator response:**

Review your system configuration to ensure that only one of either the application context or user credentials is the source for the piece of ADI named in the error log.

---

**HPDAC0952E**     **The XSL processor failed to evaluate the rule object. Refer to the error log for more information about the failure. (0x1005b3b8)**

**Explanation:**

The rule text of the rule policy named in the error log is not valid and caused an error condition in the XSL processor.

**Administrator response:**

Review the rule text for the rule policy object named in the error log and correct any errors.

---

**HPDAC0953E**     **The XSL processor failed to evaluate the rule object %s. Error code 0x%x was returned along with error message %s. (0x1005b3b9)**

**Explanation:**

The rule text of the rule policy named in the error log is not valid and caused an error condition in the XSL processor.

**Administrator response:**

Review the rule text for the rule policy object named in the error log and correct any errors.

---

**HPDAC0954E**     **The rule object was not evaluated because there was insufficient access decision information provided in the application context and credential attributes. (0x1005b3ba)**

**Explanation:**

To evaluate a rule, the authorization engine must have all of the ADI referenced in the rule text available at evaluation time. If any items of data are missing then the rule cannot be evaluated.

**Administrator response:**

Review the rule text for the rule policy object named in the error log and ensure that all of the items of data listed in the error message are provided to the access decision call.

---

**HPDAC0955E**     **Rule object %s was not evaluated because there was insufficient access decision information provided to the access decision call. Missing ADI items include: %s. (0x1005b3bb)**

**Explanation:**

To evaluate a rule the authorization engine must have all of the ADI referenced in the rule text available at evaluation time. If any items of data are missing then the rule cannot be evaluated.

**Administrator response:**

Review the rule text for the rule policy object named in the error log and ensure that all of the items of data listed in the error message are provided to the access decision call.

---

**HPDAC0956E    The rule text is invalid because the template match statement does not match one of the minimum required paths of /XMLADI or XMLADI. (0x1005b3bc)**

**Explanation:**

Input data is supplied to the rules evaluator within a top-level element XMLADI. To match any data item within the XML document the template match statement must match either the XPath /XMLADI or XMLADI. Matching paths above this point in the path is not valid.

**Administrator response:**

Review the rule text for the rule policy object and change the template match statement to include one of /XMLADI or XMLADI.

---

**HPDAC0957E    The rule %s is invalid because the template match statement does not match one of the minimum required paths of /XMLADI or XMLADI. (0x1005b3bd)**

**Explanation:**

Input data is supplied to the rules evaluator within a top-level element XMLADI. To match any data item within the XML document the template match statement must match either the XPath /XMLADI or XMLADI. Matching paths above this point in the path is not valid.

**Administrator response:**

Review the rule text for the rule policy object named in the error log and change the template match statement to include one of /XMLADI or XMLADI.

---

**HPDAC0958E    The rule was found to have no identifiable ADI to use when evaluating the rule. (0x1005b3be)**

**Explanation:**

The validation of the rule text of the rule policy named in the error log failed because there was no ADI identified in the rule text. ADI consists of the variables used in a rule to make comparisons against. A rule with no variables, for example a rule that is comparing static data, is invalid.

**Administrator response:**

Review the rule text for the rule policy and correct any errors.

---

**HPDAC0959E    Rule %s was found to have no identifiable ADI to use when evaluating the rule. (0x1005b3bf)**

**Explanation:**

The validation of the rule text of the rule policy named in the error log failed because there was no ADI identified in the rule text. ADI consists of the variables used in a rule to make comparisons against. A rule with no variables, for example a rule that is comparing static data, is invalid.

**Administrator response:**

Review the rule text for the rule policy named in the error log and correct any errors.

---

**HPDAC0960E    The rule has a null entry in the compiled rules cache. (0x1005b3c0)**

**Explanation:**

The validation of the rule text of the rule policy named in the error log failed and the rule could not be cached in the local client.

**Administrator response:**

Review the rule text for the rule policy and correct any errors.

---

**HPDAC0961E    Rule %s has a null entry in the compiled rules cache. (0x1005b3c1)**

**Explanation:**

The validation of the rule text of the rule policy named in the error log failed and the rule could not be cached in the local client.

**Administrator response:**

Review the rule text for the rule policy named in the error log and correct any errors.

---

**HPDAC0962E    The XSL prolog entry specifies an XSL output method other than 'text', which is an invalid processor setting for rules evaluation. (0x1005b3c2)**

**Explanation:**

The output of any rule evaluation must be plain text so setting any other output method in the XSL prolog entry for the rules evaluator is invalid.

**Administrator response:**

Review the XSL prolog entry in the application's configuration file and ensure that the output method is 'text'.

---

**HPDAC0963E    The XSL prolog asks the XSL processor to generate an XML declaration in the output from a**

**rule evaluation. This setting is invalid. (0x1005b3c3)**

**Explanation:**

The output of any rule evaluation must be minimal plain text so including an XML declaration in the text output is invalid.

**Administrator response:**

This is an invalid processor setting for rules evaluation. Review the XSL prolog entry in the application's configuration file and ensure that the 'omit-xml-declaration' setting in the output method is 'yes'.

---

**HPDAC0964E The method of output encoding specified for the XSL processor is invalid for the purposes of rule evaluation. (0x1005b3c4)**

**Explanation:**

The encoding for XSL output specified in the XSL prolog configuration entry must be UTF-8.

**Administrator response:**

Review the XSL prolog entry in the application's configuration file and ensure that the output encoding is UTF-8.

---

**HPDAC0965E The parsing of the compiled XSL rule returned an invalid element pointer. (0x1005b3c5)**

**Explanation:**

An internal XSL rule parsing error has occurred.

**Administrator response:**

Review the rule text for the rule attached to the target object and ensure that it is valid XSL and conforms to Security Verify Access requirements.

---

**HPDAC0966E The parsing of the compiled XSL rule returned an invalid template match string pointer. (0x1005b3c6)**

**Explanation:**

An internal XSL rule parsing error has occurred.

**Administrator response:**

Review the rule text for the rule attached to the target object and ensure that it is valid XSL and conforms to Security Verify Access 'template match' statement requirements.

---

**HPDAC0967E An invalid XSL operation was encountered while parsing the compiled XSL rule. (0x1005b3c7)**

**Explanation:**

An internal XSL rule parsing error has occurred.

**Administrator response:**

Review the rule text for the rule attached to the target object and ensure that it is valid XSL and conforms to Security Verify Access requirements.

---

**HPDAC0968E The rule does not return a valid result tag to the authorization engine. (0x1005b3c8)**

**Explanation:**

A Security Verify Access authorization rule must return one of the values listed in the message explanation to indicate the success, failure, or indifference of the rule evaluation.

**Administrator response:**

Review the rule text for the rule and ensure that it will return one of the result tags !TRUE!, !FALSE!, or !INDIFFERENT! in the XSL output document to the authorization engine.

---

**HPDAC0969E Rule %s does not return a valid result tag to the authorization engine. (0x1005b3c9)**

**Explanation:**

A Security Verify Access authorization rule must return one of the values listed in the message explanation to indicate the success, failure, or indifference of the rule evaluation.

**Administrator response:**

Review the rule text for the rule named in the error log and ensure that it will return one of the result tags !TRUE!, !FALSE!, or !INDIFFERENT! in the XSL output document to the authorization engine.

---

**HPDAC0970E The rule contains an absolute XPath that doesn't include the top-level document element /XMLADI. (0x1005b3ca)**

**Explanation:**

Security Verify Access authorization rules are restricted to referencing ADI elements within an XML document with the top-level element <XMLADI>. Absolute XPaths that attempt to reference other top-level document elements are invalid.

**Administrator response:**

Review the rule text for the rule and ensure that all absolute XPaths to rule ADI start from the top-level document element /XMLADI.

---

**HPDAC0971E The XSL prolog contains an XML namespace declaration for the default namespace. The default namespace is reserved for use by Security Verify Access. (0x1005b3cb)**

**Explanation:**

The default XML/XSL namespace, which has no prefix, is reserved for use by Security Verify Access.

**Administrator response:**

Review the XSL prolog statement and remove any default namespace declaration.



---

**HPDAC0972E**    **The XSL prolog contains a namespace declaration that has an invalid URI. (0x1005b3cc)**

**Explanation:**

The authorization engine failed to parse a URI from the XSL prolog statement.

**Administrator response:**

Review the XSL prolog statement and ensure that the URIs in the XML namespace declarations have been correctly defined and delimited with quotation marks.

---

**HPDAC0973E**    **The XSL prolog contains a namespace declaration that has no prefix to URI assignment. (0x1005b3cd)**

**Explanation:**

The authorization engine failed to find an '=' sign to denote assignment of a URI to a namespace prefix in the XSL prolog statement.

**Administrator response:**

Review the XSL prolog statement and ensure that a URI has been specified for each namespace prefix declared.

---

**HPDAC0974E**    **The XSL prolog contains a duplicate namespace prefix or URI declaration. (0x1005b3ce)**

**Explanation:**

The authorization engine requires that the mapping of namespace prefix to URI is unique so that target ADI can be properly identified.

**Administrator response:**

Review the XSL prolog statement and ensure that the mapping of namespace prefix to URI is unique.

---

**HPDAC0975E**    **The XSL prolog contains a namespace declaration for the prefix 'xsl'. This prefix is reserved for the XSLT language namespace. (0x1005b3cf)**

**Explanation:**

The authorization engine requires that the mapping of namespace prefix to URI is unique so that target ADI can be properly identified.

**Administrator response:**

Review the XSL prolog statement and remove any namespace declaration for the prefix 'xsl' that is not mapped to the XSLT standard URI.

---

**HPDAC0976E**    **An unexpected Xalan processor exception was caught during rule processing. Refer to the error log for more information about the exception. (0x1005b3d0)**

**Explanation:**

Xalan returned an exception condition to the authorization engine that was not handled and not expected.

**Administrator response:**

Refer to the error log to determine if an error message accompanied the exception.

---

**HPDAC0977E**    **An unexpected Xalan processor exception was caught during rule processing. Error message %s was returned with the exception. (0x1005b3d1)**

**Explanation:**

Xalan returned an exception condition to the authorization engine that was not handled and not expected.

**Administrator response:**

Refer to the error log to determine if an error message accompanied the exception.

---

**HPDAC0978E**    **A predicate expression using the /XMLADI top-level document element cannot be used in an authorization rule. (0x1005b3d2)**

**Explanation:**

Security Verify Access authorization rules are restricted to referencing ADI elements within an XML document with the top-level element <XMLADI>. Predicate expressions that use /XMLADI are invalid for use in authorization rules because the target ADI of the predicate expression cannot be determined with certainty before evaluation.

**Administrator response:**

Review the rule text for the rule and remove the predicate expression that uses the top-level document element /XMLADI.

---

**HPDAC0979E**    **The result string returned from the rule evaluation is greater than the maximum result buffer size of 1023 bytes. (0x1005b3d3)**

**Explanation:**

The buffer used to store the text output of a rule evaluation is 1023 bytes in length. The result text string returned by the rule must have a length less than this in order to fit into the result buffer. If the result string token is surrounded by a lot of white space then this error might occur. To determine the result string text that will be returned as output from the rule evaluation, count the number of characters between the last closing '>' character and the first opening '<' character after that in the line containing the result string token.

**Administrator response:**

Review the rule text for the rule and ensure that the rule returns one of the required result string tokens as

outlined in the IBM Security Verify Access for Web Administrator's Guide. Also ensure that the white space surrounding the result string token is kept to a minimum so that total count of output characters is less than 1023.

---

**HPDAC0980E**    **A value added to the azn\_cred\_groups attribute is not a string value. (0x1005b3d4)**

**Explanation:**

The type of all values of the azn\_cred\_groups attribute must be of type string. Other attribute types are not permitted.

**Administrator response:**

Review the values of the azn\_cred\_groups attribute returned in the entitlements attribute list and ensure that each attribute value is a string.

---

**HPDAC0981E**    **The request to add group memberships to the user credential from an entitlement service was denied. (0x1005b3d5)**

**Explanation:**

To ensure that the resource manager cannot modify the group memberships of a credential without explicit approval the resource manager must have loaded the credential group modification service supplied with Security Verify Access. If this service is not loaded or is unavailable then the resource manager cannot modify the group memberships of the credentials with an entitlement service called by azn\_id\_get\_creds().

**Administrator response:**

If the resource manager is permitted to add group memberships to the user credential built by azn\_id\_get\_creds() then the system administrator must also configure the resource manager to load the credential group modification service supplied with Security Verify Access.

---

**HPDAC0982E**    **The code set parameter specified is not one of the valid code set name constants expected by the aznAPI runtime. (0x1005b3d6)**

**Explanation:**

The aznAPI runtime requires that the code set name parameter specified be one of the valid code set name constants. The constants include 'azn\_code\_set\_utf8' and 'azn\_code\_set\_local'.

**Administrator response:**

Review the specified parameter and ensure that the value for the code set name is one of the string constants 'azn\_code\_set\_utf8' or 'azn\_code\_set\_local'.

---

**HPDAC1050E**    **Operation is not authorized. (0x1005b41a)**

**Explanation:**

See message.

**Administrator response:**

An authorization decision result. No action is required.

---

**HPDAC1051E**    **Operation is not authorized. Request permitted by Warning Mode. (0x1005b41b)**

**Explanation:**

See message.

**Administrator response:**

An authorization decision result. No action is required.

---

**HPDAC1052E**    **No traverse permission. (0x1005b41c)**

**Explanation:**

See message.

**Administrator response:**

An authorization decision result. No action is required.

---

**HPDAC1053E**    **Traverse permission was denied. Request permitted by Warning Mode. (0x1005b41d)**

**Explanation:**

See message.

**Administrator response:**

An authorization decision result. No action is required.

---

**HPDAC1056E**    **Delegate principal is unauthorized to perform delegation. (0x1005b420)**

**Explanation:**

See message.

**Administrator response:**

An authorization decision result. No action is required.

---

**HPDAC1057E**    **Delegate principal is unauthorized to perform delegation. Request permitted by Warning Mode. (0x1005b421)**

**Explanation:**

See message.

**Administrator response:**

An authorization decision result. No action is required.

---

**HPDAC1058E**    **External authorization failed. (0x1005b422)**

**Explanation:**

See message.

**Administrator response:**

An authorization decision result. No action is required.

---

**HPDAC1059E**    **ACL evaluation algorithm failure (0x%8.8lx). (0x1005b423)**

**Explanation:**

The ACL evaluation algorithm failed to obtain the permission set from the effective ACL.

**Administrator response:**

See the accompanying status code, which gives more information about the failure.

---

**HPDAC1060E**    **Access to the protected object is not allowed during this time of day. (0x1005b424)**

**Explanation:**

See message.

**Administrator response:**

An authorization decision result. No action is required.

---

**HPDAC1063E**    **Authentication step up is required to access the protected object. (0x1005b427)**

**Explanation:**

See message.

**Administrator response:**

An authorization decision result. No action is required.

---

**HPDAC1064E**    **Access to the protected object is not allowed during this time of day. Request permitted by Warning Mode. (0x1005b428)**

**Explanation:**

See message.

**Administrator response:**

An authorization decision result. No action is required.

---

**HPDAC1065E**    **Access to the protected object was permitted by EAS override. (0x1005b429)**

**Explanation:**

See message.

**Administrator response:**

An authorization decision result. No action is required.

---

**HPDAC1066E**    **Access to the protected object was denied by EAS. (0x1005b42a)**

**Explanation:**

See message.

**Administrator response:**

An authorization decision result. No action is required.

---

**HPDAC1067E**    **Access to the protected object was denied by EAS. Request permitted by Warning Mode. (0x1005b42b)**

**Explanation:**

See message.

**Administrator response:**

An authorization decision result. No action is required.

---

**HPDAC1068E**    **Access to the protected object was denied by EAS override. (0x1005b42c)**

**Explanation:**

See message.

**Administrator response:**

An authorization decision result. No action is required.

---

**HPDAC1069E**    **Access to the protected object was denied by EAS override. Request permitted by Warning Mode. (0x1005b42d)**

**Explanation:**

See message.

**Administrator response:**

An authorization decision result. No action is required.

---

**HPDAC1070E**    **The authorization rule policy attached to the protected object denied access to the object. (0x1005b42e)**

**Explanation:**

See message.

**Administrator response:**

An authorization decision result. No action is required.

---

**HPDAC1071E**    **The authorization rule policy attached to the protected object denied access to the object. Request permitted by Warning Mode. (0x1005b42f)**

**Explanation:**

See message.

**Administrator response:**

An authorization decision result. No action is required.

---

**HPDAC1072E**    **The step-up authorization policy on the protected object has denied access. (0x1005b430)**

**Explanation:**

See message.

**Administrator response:**

An authorization decision result. No action is required.

---

**HPDAC1073E**    **The step-up authorization policy on the protected object has denied access. Request permitted by Warning Mode. (0x1005b431)**

**Explanation:**

See message.

**Administrator response:**

An authorization decision result. No action is required.

---

**HPDAC1074W**    **The protected object's effective authorization rule policy has not been enforced. (0x1005b432)**

**Explanation:**

Authorization rule policies are not enforced with this version of the product.

**Administrator response:**

No action is required. However if authorization rules are mandatory to enforcing your security policy, you should use a version of the product that supports this feature.

---

**HPDAC1350E**    **aznAPI -- Internal error: see minor code. (0x1005b546)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDAC1351E**    **aznAPI -- DCE authentication failed. (0x1005b547)**

**Explanation:**

The aznAPI runtime was unable to authenticate to the DCE authentication service. This message is obsolete as DCE is no longer supported by Security Verify Access. The message code must remain to ensure synchronicity between the aznAPI major utility function status codes and the message catalogs.

**Administrator response:**

No action is required.

---

**HPDAC1352E**    **aznAPI -- LDAP authentication failed. (0x1005b548)**

**Explanation:**

The aznAPI runtime was unable to authenticate to the LDAP user registry.

**Administrator response:**

Ensure that the LDAP server is configured correctly, that it is operational and that the authentication parameters supplied are valid.

---

**HPDAC1353E**    **aznAPI -- Already authenticated (API caller may already be logged in). (0x1005b549)**

**Explanation:**

The aznAPI client runtime has attempted to authenticate the server principal again.

**Administrator response:**

If you are calling `azn_initialize()` twice within the same aznAPI application ensure that the second call is preceded by a call to `azn_shutdown()`.

---

**HPDAC1354E**    **aznAPI -- User's password has expired. (0x1005b54a)**

**Explanation:**

See message.

**Administrator response:**

The user must change the password.

---

**HPDAC1355E**    **aznAPI -- The user information is invalid. (0x1005b54b)**

**Explanation:**

See message.

**Administrator response:**

Ensure that the user specified exists in the user registry and is a valid user.

---

**HPDAC1356E**    **aznAPI -- The user registry is offline. (0x1005b54c)**

**Explanation:**

See message.

**Administrator response:**

Ensure that the user registry is operational.

---

**HPDAC1357E**    **aznAPI -- Invalid Calling Parameters. (0x1005b54d)**

**Explanation:**

The aznAPI function was called with an invalid parameter.

**Administrator response:**

Ensure that the respective parameters are valid.

---

**HPDAC1358E**    **aznAPI -- Error from pthread call. (0x1005b54e)**

**Explanation:**

A thread-related error condition was returned.

**Administrator response:**

Ensure that the applications have enough system resources and worker threads to perform their tasks. The Security Verify Access Performance Tuning Guide contains instructions on how to ensure that the application is configured with the correct amount of system resources and worker threads. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDAC1359E**    **aznAPI -- Invalid Principal Name. (0x1005b54f)**

**Explanation:**

See message.

**Administrator response:**

Specify the name of an existing user in the user registry.

---

**HPDAC1360E**    **aznAPI -- Invalid Password. (0x1005b550)**

**Explanation:**

See message.

**Administrator response:**

The password supplied must match the password in the user registry.

---

**HPDAC1361E**    **aznAPI -- Invalid Mechanism ID Reference. (0x1005b551)**

**Explanation:**

See message.

**Administrator response:**

Ensure that the pointer reference specified references a valid mechanism ID structure.

---

**HPDAC1362E**    **aznAPI -- Invalid keyfile path. (0x1005b552)**

**Explanation:**

See message.

**Administrator response:**

Ensure that the keyfile path is valid.

---

**HPDAC1364E**    **aznAPI -- Account Login Disabled. (0x1005b554)**

**Explanation:**

The account is disabled in the user registry. Logins will not succeed until the account is enabled.

**Administrator response:**

Contact your Security Verify Access network administrator to enable the account.

---

**HPDAC1365E**    **aznAPI -- Time of Day Access Denied. (0x1005b555)**

**Explanation:**

See message.

**Administrator response:**

The caller must perform the desired operation within the time of day constraints set for the protected object. Contact your Security Verify Access network administrator for details on the time of day access restrictions that apply to the resource.

---

**HPDAC1366E**    **aznAPI -- The user account has been locked out. (0x1005b556)**

**Explanation:**

The Security Verify Access network administrator has set a lock out time interval for this account and it has expired causing logins to be disabled for this account.

**Administrator response:**

Contact your Security Verify Access network administrator to unlock and enable login to the account.

---

**HPDAC1367E**    **aznAPI -- New password is too short. (0x1005b557)**

**Explanation:**

See message.

**Administrator response:**

Review the password restrictions that apply to your account and specify a password that meets the minimum length requirements.

---

**HPDAC1368E**    **aznAPI -- New password has illegal spaces. (0x1005b558)**

**Explanation:**

The password must meet the specified requirements for your account. Spaces within the password are not permitted.

**Administrator response:**

Specify a password that doesn't contain spaces.

---

**HPDAC1369E**    **aznAPI -- New password has too many repeated characters. (0x1005b559)**

**Explanation:**

The password must meet the specified requirements for your account. There is a maximum limit on the number of times a character can be repeated within the password.

**Administrator response:**

Review the password restrictions for your account and specify a password that adheres to the limitations on repeated characters.

---

**HPDAC1370E**    **aznAPI -- New password has too few alphabetical characters. (0x1005b55a)**

**Explanation:**

The password must meet the specified requirements for your account. There is a minimum limit on the number of alphabetical characters within the password.

**Administrator response:**

Review the password restrictions for your account and specify a password that contains the minimum number of alphabetical characters.

---

**HPDAC1371E**    **aznAPI -- New password has too few non-alphabetical characters. (0x1005b55b)**

**Explanation:**

The password must meet the specified requirements for your account. There is a minimum limit on the number of non-alphabetical characters within the password.

**Administrator response:**

Review the password restrictions for your account and specify a password that contains the minimum number of non-alphabetical characters.

---

**HPDAC1372E**    **aznAPI -- Caller does not have the rights to perform requested operation. (0x1005b55c)**

**Explanation:**

See message.

**Administrator response:**

The caller must gain the appropriate privileges before the required operation will be permitted.

---

**HPDAC1373E**     **aznAPI -- User registry authentication failed. (0x1005b55d)**

**Explanation:**

The aznAPI runtime was unable to authenticate to the user registry.

**Administrator response:**

Ensure that the user registry is configured correctly, that it is operational and that the authentication parameters supplied are valid.

---

**HPDAC1374W**     **aznAPI -- This account has been disabled due to too many failed login attempts. (0x1005b55e)**

**Explanation:**

See message.

**Administrator response:**

Contact your Security Verify Access network administrator to revalidate the account.

---

**HPDAC1375E**     **aznAPI -- User's account has expired (0x1005b55f)**

**Explanation:**

This user account's expiration date has passed and it can no longer be used.

**Administrator response:**

Contact your Security Verify Access network administrator to revalidate the account.

---

**HPDAC1376E**     **aznAPI -- User registry authentication failed, and user account has been locked out due to too many failed login attempts. (0x1005b560)**

**Explanation:**

See message.

**Administrator response:**

Check your password and wait until disable-time-interval has elapsed, or contact your Security Verify Access administrator to unlock and enable login to the account.

---

**HPDAC1377E**     **aznAPI -- User registry authentication failed, and user account has been disabled due to too many failed login attempts. (0x1005b561)**

**Explanation:**

See message.

**Administrator response:**

Check your password and contact your Security Verify Access administrator to enable this account.

---

**HPDAC1501E**     **aznAPI -- Failure. (0x1005b5dd)**

**Explanation:**

The aznAPI failed due to an error.

**Administrator response:**

Review the minor error status and application logs for more details about the failure.

---

**HPDAC1502E**     **aznAPI -- Authorization Failure. (0x1005b5de)**

**Explanation:**

The aznAPI failed because the aznAPI application server principal was not authorized to perform a particular task.

**Administrator response:**

Review the minor error status and application logs for more details about the failure.

---

**HPDAC1503E**     **aznAPI -- Invalid Credentials Handle. (0x1005b5df)**

**Explanation:**

See message.

**Administrator response:**

Ensure that the credentials handle input parameters passed to the aznAPI interface are valid.

---

**HPDAC1504E**     **aznAPI -- Invalid New Credentials Handle. (0x1005b5e0)**

**Explanation:**

See message.

**Administrator response:**

Ensure that the credentials handle output parameters passed to the aznAPI interface are valid.

---

**HPDAC1505E**     **aznAPI -- Invalid Entitlements Service. (0x1005b5e1)**

**Explanation:**

An entitlement service with the specified service ID was not found in the list of services registered with the aznAPI service dispatcher.

**Administrator response:**

Ensure that the specified entitlement service ID refers to a valid entitlement service that has been loaded into the current aznAPI application.

---

**HPDAC1506E**     **aznAPI -- Invalid Combined Credentials Handle. (0x1005b5e2)**

**Explanation:**

See message.

**Administrator response:**

Ensure that the combined credentials handle output parameter passed to the aznAPI interface is valid.

---

**HPDAC1507E**     **aznAPI -- Invalid Mechanism Info.**  
**(0x1005b5e3)**

**Explanation:**

See message.

**Administrator response:**

Ensure that the mechanism info input parameter passed to the aznAPI interface is valid.

---

**HPDAC1508E**     **aznAPI -- Invalid Mechanism.**  
**(0x1005b5e4)**

**Explanation:**

The mechanism ID specified does not match a mechanism supported by the Security Verify Access aznAPI runtime.

**Administrator response:**

Ensure that the specified mechanism ID matches one of the IDs supported by Security Verify Access.

---

**HPDAC1509E**     **aznAPI -- Invalid String Value.**  
**(0x1005b5e5)**

**Explanation:**

A string value passed to the aznAPI interface is invalid.

**Administrator response:**

Ensure that all strings passed to the interface are not NULL.

---

**HPDAC1510E**     **aznAPI -- Unknown Label.**  
**(0x1005b5e6)**

**Explanation:**

The labelling authorization policy model is not implemented in the Security Verify Access authorization model.

**Administrator response:**

No action is required.

---

**HPDAC1511E**     **aznAPI -- Invalid Added**  
**Credentials Handle. (0x1005b5e7)**

**Explanation:**

See message.

**Administrator response:**

Ensure that the 'creds to add' credentials handle output parameter passed to the aznAPI interface is valid.

---

**HPDAC1512E**     **aznAPI -- Invalid Protected**  
**Resource. (0x1005b5e8)**

**Explanation:**

The specified protected resource is invalid.

**Administrator response:**

Ensure that the protected resource is valid and the resource name meets the criteria set by Security Verify Access.

---

**HPDAC1513E**     **aznAPI -- Invalid Operation.**  
**(0x1005b5e9)**

**Explanation:**

The operation string specified is invalid.

**Administrator response:**

Ensure that the operation string supplied meets the criteria set by Security Verify Access.

---

**HPDAC1514E**     **aznAPI -- Invalid PAC.**  
**(0x1005b5ea)**

**Explanation:**

The supplied PAC is invalid.

**Administrator response:**

Ensure that the PAC parameter meets the criteria set by Security Verify Access.

---

**HPDAC1515E**     **aznAPI -- Invalid PAC Service.**  
**(0x1005b5eb)**

**Explanation:**

A PAC service with the specified service ID was not found in the list of services registered with the aznAPI service dispatcher.

**Administrator response:**

Ensure that the specified PAC service ID refers to a valid PAC service that has been loaded into the current aznAPI application.

---

**HPDAC1516E**     **aznAPI -- Invalid Permission**  
**Information Reference.**  
**(0x1005b5ec)**

**Explanation:**

See message.

**Administrator response:**

Ensure that the permission info credentials handle output parameter passed to the aznAPI interface is valid.

---

**HPDAC1517E**     **aznAPI -- Invalid Credentials**  
**Modification Function.**  
**(0x1005b5ed)**

**Explanation:**

A credentials modification service with the specified service ID was not found in the list of services registered with the aznAPI service dispatcher.

**Administrator response:**

Ensure that the specified credentials modification service ID refers to a valid credentials modification service that has been loaded into the current aznAPI application.

---

**HPDAC1518E**     **aznAPI -- Invalid Subject Index.**  
**(0x1005b5ee)**

**Explanation:**

The specified index is out of range with respect to the number of subjects in the target credential.

**Administrator response:**

Ensure that the index specified is within range for the target credential.

---

**HPDAC1519E**     **aznAPI -- Unimplemented Function. (0x1005b5ef)**

**Explanation:**

This function is not implemented in the Security Verify Access authorization model.

**Administrator response:**

No action is required.

---

**HPDAC1520E**     **aznAPI -- Invalid Attribute List Handle. (0x1005b5f0)**

**Explanation:**

See message.

**Administrator response:**

Ensure that the attribute list handle parameter is valid.

---

**HPDAC1521E**     **aznAPI -- Invalid Attribute Name. (0x1005b5f1)**

**Explanation:**

An attribute name passed as an input parameter is NULL or does not exist in the target attribute list.

**Administrator response:**

Ensure that the attribute name supplied is non-NULL and exists in the target attribute list.

---

**HPDAC1522E**     **aznAPI -- Invalid Buffer. (0x1005b5f2)**

**Explanation:**

The buffer parameter passed in is NULL.

**Administrator response:**

Ensure that the buffer parameter is valid.

---

**HPDAC1523E**     **aznAPI -- Invalid Buffer Reference. (0x1005b5f3)**

**Explanation:**

The buffer pointer parameter passed in is NULL.

**Administrator response:**

Ensure that the buffer pointer parameter is valid.

---

**HPDAC1524E**     **aznAPI -- Invalid String Reference. (0x1005b5f4)**

**Explanation:**

The string pointer parameter passed in is NULL.

**Administrator response:**

Ensure that the string pointer parameter is valid.

---

**HPDAC1525E**     **aznAPI -- Attribute Value is not of type string. (0x1005b5f5)**

**Explanation:**

The function interface requires a string typed attribute value.

**Administrator response:**

Ensure that the attribute value is of type string.

---

**HPDAC1526E**     **aznAPI -- Attribute's index value is invalid. (0x1005b5f6)**

**Explanation:**

The attribute value index is out of range.

**Administrator response:**

Specify an attribute value index within the range of available values for the attribute.

---

**HPDAC1527E**     **aznAPI -- Invalid Integer Reference. (0x1005b5f7)**

**Explanation:**

The integer pointer parameter passed in is NULL.

**Administrator response:**

Ensure that the integer pointer parameter is valid.

---

**HPDAC1528E**     **aznAPI -- Invalid Permission Reference. (0x1005b5f8)**

**Explanation:**

The permission code pointer parameter passed in is NULL.

**Administrator response:**

Ensure that the permission code pointer parameter is valid.

---

**HPDAC1529E**     **aznAPI -- Invalid Domain Specified. (0x1005b5f9)**

**Explanation:**

The domain specified is not valid.

**Administrator response:**

Specify a valid Security Verify Access domain.

---

**HPDAC1530E**     **aznAPI -- Invalid Application Context Handle. (0x1005b5fa)**

**Explanation:**

See message.

**Administrator response:**

Ensure that the application context attribute list handle parameter is valid.

---

**HPDAC1531E**     **aznAPI -- Invalid Entitlements Handle. (0x1005b5fb)**

**Explanation:**

See message.

**Administrator response:**

Ensure that the entitlements attribute list handle parameter is valid.

---

**HPDAC1532E**     **aznAPI -- Invalid Labeling Scheme. (0x1005b5fc)**



**Explanation:**

The labelling authorization policy model is not implemented in the Security Verify Access authorization model.

**Administrator response:**

No action is required.

**HPDAC1533E aznAPI -- Invalid Init Data Handle. (0x1005b5fd)**

**Explanation:**

See message.

**Administrator response:**

Ensure that the initialization data attribute list handle parameter is valid.

**HPDAC1534E aznAPI -- Invalid Init Info Handle. (0x1005b5fe)**

**Explanation:**

See message.

**Administrator response:**

Ensure that the initialization information attribute list handle reference is not NULL.

**HPDAC1535E aznAPI -- Attribute's value is not of type buffer. (0x1005b5ff)**

**Explanation:**

The function interface requires a buffer typed attribute value.

**Administrator response:**

Ensure that the attribute value is of type buffer.

**HPDAC1536E aznAPI -- API is Uninitialized. (0x1005b600)**

**Explanation:**

An aznAPI interface was called before azn\_initialize() was called. Only aznAPI attribute list interfaces can be called before azn\_initialize().

**Administrator response:**

Ensure that the application calls only aznAPI attribute list interfaces before calling azn\_initialize().

**HPDAC1537E aznAPI -- API is Already Initialized. (0x1005b601)**

**Explanation:**

azn\_initialize() has been called when the authorization runtime has already been initialized. To reinitialize the authorization runtime the application must call azn\_shutdown() before calling azn\_initialize() again.

**Administrator response:**

Ensure that the application does not attempt to reinitialize the authorization runtime without first calling azn\_shutdown().

**HPDAC1538E aznAPI -- Error in plugin service definition. (0x1005b602)**

**Explanation:**

See message.

**Administrator response:**

Ensure that the service definition meets the criteria defined in the Authorization C API Developer's Reference.

**HPDAC1539E aznAPI -- Plugin service not found. (0x1005b603)**

**Explanation:**

The service ID specified was not found by the service dispatcher.

**Administrator response:**

Ensure that the service ID specified refers to a valid service that has been loaded by the current aznAPI application.

**HPDAC1540E aznAPI -- Error while initializing plugin service. (0x1005b604)**

**Explanation:**

See message.

**Administrator response:**

Refer to the application error logs and to the minor status code returned from azn\_initialize() for more information about the reason for the service failure. Some services might also return attributes in the initialization information attribute list returned from azn\_initialize(). The attributes can contain further information about the failure.

**HPDAC1541E aznAPI -- Error while shutting down plugin service. (0x1005b605)**

**Explanation:**

The plugin returned an error while shutting down.

**Administrator response:**

Refer to the application error logs and to the minor status code returned from azn\_shutdown() for more information about the the service failure. Some services might also return attributes in the initialization information attribute list returned from azn\_shutdown(). The attributes can contain further information about the reason the service shutdown failed.

**HPDAC1542E aznAPI -- Error while authorizing plugin service. (0x1005b606)**

**Explanation:**

The plugin was not authorized to perform a task. This might also be due to insufficient privilege of the application server principal. It might also be due to incorrect service configuration.

**Administrator response:**

Ensure that the aznAPI application server principal has the appropriate permissions to enable the aznAPI

service to perform the required task. This error might also occur if the parameters supplied to the service plugin were not sufficient and should be reviewed.

---

**HPDAC1543E**    **aznAPI -- Error while loading plugin service's shared library. (0x1005b607)**

**Explanation:**

The service dispatcher encountered an error while loading the aznAPI service plugin shared library.

**Administrator response:**

Refer to the application error logs and to the minor status code returned from `azn_initialize()` for more information about the failure. The service dispatcher will also return an attribute in the initialization information attribute list returned from `azn_initialize()` if the information is available. The attribute will contain further information about the failure to load.

---

**HPDAC1544E**    **aznAPI -- azn\_svc\_initialize() function not found in the shared library of the plug-in service. (0x1005b608)**

**Explanation:**

The shared library of the aznAPI service does not export an `azn_svc_initialize()` interface.

**Administrator response:**

Review the service source code and build process to ensure that the shared library of the plug-in service exports an `azn_svc_initialize()` interface to applications.

---

**HPDAC1545E**    **aznAPI -- azn\_svc\_shutdown() function not found in the shared library of the plug-in service. (0x1005b609)**

**Explanation:**

The shared library of the aznAPI service does not export an `azn_svc_shutdown()` interface.

**Administrator response:**

Review the service source code and build process to ensure that the shared library of the plug-in service exports an `azn_svc_shutdown()` interface to applications.

---

**HPDAC1546E**    **aznAPI -- azn\_svc\_entitlements\_get\_entitlements() function not found in the shared library of the plug-in service. (0x1005b60a)**

**Explanation:**

The aznAPI service shared library does not export an `azn_svc_entitlement_get_entitlements()` interface.

**Administrator response:**

Review the service source code and build process to ensure that the shared library of the plug-in service

exports an `azn_svc_entitlement_get_entitlements()` interface to applications.

---

**HPDAC1547E**    **aznAPI -- PAC function not found in the shared library of the plug-in service. (0x1005b60b)**

**Explanation:**

The aznAPI service shared library does not export both an `azn_svc_creds_get_pac()` and an `azn_svc_pac_get_creds()` interface.

**Administrator response:**

Review the service source code and build process to ensure that the shared library of the plug-in service exports both the `azn_svc_creds_get_pac()` and the `azn_svc_pac_get_creds()` interface to applications.

---

**HPDAC1548E**    **aznAPI -- EAS function not found in the shared library of the plug-in service. (0x1005b60c)**

**Explanation:**

The aznAPI service shared library does not export an `azn_svc_decision_access_allowed_ext()` interface.

**Administrator response:**

Review the service source code and build process to ensure that the shared library of the plug-in service exports an `azn_svc_decision_access_allowed_ext()` interface to applications.

---

**HPDAC1549E**    **aznAPI -- Credentials modification function not found in the shared library of the plug-in service. (0x1005b60d)**

**Explanation:**

The aznAPI service shared library does not export an `azn_svc_creds_modify()` interface.

**Administrator response:**

Review the service source code and build process to ensure that the shared library of the plug-in service exports an `azn_svc_creds_modify()` interface to applications.

---

**HPDAC1550E**    **aznAPI -- Another plugin has already been registered with the same service ID. (0x1005b60e)**

**Explanation:**

See message.

**Administrator response:**

Ensure that you have a unique service ID for the azn service loaded by the aznAPI application.

---

**HPDAC1551E**    **aznAPI -- Failure in the aznAPI Service Dispatcher. (0x1005b60f)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDAC1552E**     **aznAPI -- Message for the minor code is not found. (0x1005b610)**

**Explanation:**

A message string for this minor code was not found in the message catalogs.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDAC1553E**     **aznAPI -- Invalid EAS ACL Action Trigger. (0x1005b611)**

**Explanation:**

The ACL actions/operations trigger specified was not valid.

**Administrator response:**

Ensure that the trigger conforms to the criteria outlined in the Authorization C API Developer's Reference.

---

**HPDAC1554E**     **aznAPI -- Invalid EAS POP Trigger. (0x1005b612)**

**Explanation:**

The POP-based EAS trigger attribute specified was not valid.

**Administrator response:**

Ensure that the trigger conforms to the criteria outlined in the Authorization C API Developer's Reference.

---

**HPDAC1555E**     **aznAPI -- Invalid EAS Weighting. (0x1005b613)**

**Explanation:**

The weighting value specified was negative or zero or the string could not be converted to an unsigned integer.

**Administrator response:**

Ensure that the weighting is a positive non-zero integer value that is no greater than MAXULONG.

---

**HPDAC1556E**     **aznAPI -- Unknown parameter specified in EAS plugin service definition. (0x1005b614)**

**Explanation:**

The EAS service definition is incorrectly formatted.

**Administrator response:**

Ensure that the EAS service definitions conform to the criteria outlined in the Authorization C API Developer's Reference.

---

**HPDAC1557E**     **aznAPI -- One or more protected Object functions not implemented in the Administration Service**

**plugin's shared library. (0x1005b615)**

**Explanation:**

The aznAPI administration service shared library does not export both an azn\_admin\_get\_object() and an azn\_admin\_get\_objectlist() interface.

**Administrator response:**

Review the service source code and build process to ensure that the service plugin shared library exports both the azn\_admin\_get\_object() and the azn\_admin\_get\_objectlist() functions to applications.

---

**HPDAC1558E**     **aznAPI -- Invalid Protected Object. (0x1005b616)**

**Explanation:**

The protected object structure passed as a parameter is invalid.

**Administrator response:**

Ensure that the protected object structure parameter is valid.

---

**HPDAC1559E**     **aznAPI -- Invalid Protected Object Reference. (0x1005b617)**

**Explanation:**

The protected object structure reference passed as a parameter is invalid.

**Administrator response:**

Ensure that the protected object structure reference parameter is not NULL.

---

**HPDAC1560E**     **aznAPI -- Attribute Value is not of type pobj. (0x1005b618)**

**Explanation:**

The function interface requires an azn\_pobj\_t typed attribute value.

**Administrator response:**

Ensure that the attribute value is of type azn\_pobj\_t.

---

**HPDAC1561E**     **aznAPI -- Unknown parameter specified in Administration service plugin's definition. (0x1005b619)**

**Explanation:**

The Administration Service plugin definition has a parameter that is invalid.

**Administrator response:**

Ensure that you have specified the correct parameter in the AZN Administration Service plugin definition. Refer to the publications for information about supported parameters.

---

**HPDAC1562E**     **aznAPI -- Protected Object path is not specified in Administration service plugin's definition. (0x1005b61a)**

**Explanation:**

The Administration Service plugin definition specifies the -pobj parameter without a protected object hierarchy name following it.

**Administrator response:**

Ensure that you have specified the correct protected object hierarchy name following the -pobj parameter in the Administration Service plugin definition.

---

**HPDAC1563E**     **aznAPI -- One of the task functions is not found in the Administration service plugin's shared library. (0x1005b61b)**

**Explanation:**

The aznAPI administration service shared library does not export both an azn\_admin\_get\_tasklist() and an azn\_admin\_get\_task() interface.

**Administrator response:**

Review the service source code and build process to ensure that the service plugin shared library exports both the azn\_admin\_get\_tasklist() and the azn\_admin\_get\_task() functions to applications.

---

**HPDAC1564E**     **aznAPI -- Protected Object hierarchy name has already been registered by another Administration service definition. (0x1005b61c)**

**Explanation:**

Another Administration Service definition has already registered the protected object hierarchy name being registered by the current Administration Service definition.

**Administrator response:**

Specify another protected object hierarchy name for this Administration Service definition or modify the definition that uses this protected object hierarchy name.

---

**HPDAC1565E**     **aznAPI -- Invalid Message ID Reference. (0x1005b61d)**

**Explanation:**

The message ID pointer parameter is NULL.

**Administrator response:**

Ensure that the message ID pointer parameter is not NULL

---

**HPDAC1566E**     **aznAPI -- Message for the major code is not found. (0x1005b61e)**

**Explanation:**

A message string for this major code was not found in the message catalogs.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDAC1567E**     **aznAPI -- Attribute Value is not of type unsigned long. (0x1005b61f)**

**Explanation:**

The function interface requires an unsigned long attribute value.

**Administrator response:**

Ensure that the attribute value is of type unsigned long.

---

**HPDAC1568E**     **aznAPI -- Administration Service -- Invalid Service Info Handle passed to plugin's shared library. (0x1005b620)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDAC1569E**     **aznAPI -- Administration Service -- Invalid Argument Count passed to plugin's shared library. (0x1005b621)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDAC1570E**     **aznAPI -- Administration Service -- Invalid Argument Array passed to plugin's shared library. (0x1005b622)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDAC1571E**     **aznAPI -- Administration Service -- Plugin's shared library received an out-of-memory error. (0x1005b623)**

**Explanation:**

In most cases this error due to the aznAPI application program running out of memory.

**Administrator response:**

Ensure that the application has been configured with sufficient virtual memory for its requirements. The Security Verify Access Performance Tuning Guide contains instructions on how to ensure that the application is configured with the correct amount of virtual memory. Stop and restart the process. If the problem persists, check IBM Electronic Support for

additional information - <https://www.ibm.com/mysupport>

---

**HPDAC1574E**    **aznAPI -- Entitlements Service -- Invalid Service Info Handle passed to plugin's shared library. (0x1005b626)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDAC1575E**    **aznAPI -- Entitlements Service -- Invalid Argument Count passed to plugin's shared library. (0x1005b627)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDAC1576E**    **aznAPI -- Entitlements Service -- Invalid Argument Array passed to plugin's shared library. (0x1005b628)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDAC1577E**    **aznAPI -- Entitlements Service -- Plugin's shared library received an out-of-memory error. (0x1005b629)**

**Explanation:**

In most cases this error due to the aznAPI application program running out of memory.

**Administrator response:**

Ensure that the application has been configured with sufficient virtual memory for its requirements. The Security Verify Access Performance Tuning Guide contains instructions on how to ensure that the application is configured with the correct amount of virtual memory. Stop and restart the process. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDAC1579E**    **aznAPI -- EAS -- Invalid Service Info Handle passed to plugin's shared library. (0x1005b62b)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDAC1580E**    **aznAPI -- EAS -- Invalid Argument Count passed to plugin's shared library. (0x1005b62c)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDAC1581E**    **aznAPI -- EAS -- Invalid Argument Array passed to plugin's shared library. (0x1005b62d)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDAC1582E**    **aznAPI -- EAS -- Plugin's shared library received an out-of-memory error. (0x1005b62e)**

**Explanation:**

In most cases this error due to the aznAPI application program running out of memory.

**Administrator response:**

Ensure that the application has been configured with sufficient virtual memory for its requirements. The Security Verify Access Performance Tuning Guide contains instructions on how to ensure that the application is configured with the correct amount of virtual memory. Stop and restart the process. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDAC1584E**    **aznAPI -- Credential Modification Service -- Invalid Service Info Handle passed to plugin's shared library. (0x1005b630)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDAC1585E**    **aznAPI -- Credential Modification Service -- Invalid Argument Count passed to plugin's shared library. (0x1005b631)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDAC1586E**    **aznAPI -- Credential Modification Service -- Invalid Argument Array passed to plugin's shared library. (0x1005b632)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDAC1587E**    **aznAPI -- Credential Modification Service -- Plugin's shared library received an out-of-memory error. (0x1005b633)**

**Explanation:**

In most cases this error due to the aznAPI application program running out of memory.

**Administrator response:**

Ensure that the application has been configured with sufficient virtual memory for its requirements. The Security Verify Access Performance Tuning Guide contains instructions on how to ensure that the application is configured with the correct amount of virtual memory. Stop and restart the process. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDAC1589E**    **aznAPI -- PAC Service -- Invalid Service Info Handle passed to plugin's shared library. (0x1005b635)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDAC1590E**    **aznAPI -- PAC Service -- Invalid Argument Count passed to plugin's shared library. (0x1005b636)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDAC1591E**    **aznAPI -- PAC Service -- Invalid Argument Array passed to plugin's shared library. (0x1005b637)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDAC1592E**    **aznAPI -- PAC Service -- Plugin's shared library received an out-of-memory error. (0x1005b638)**

**Explanation:**

In most cases this error due to the aznAPI application program running out of memory.

**Administrator response:**

Ensure that the application has been configured with sufficient virtual memory for its requirements. The Security Verify Access Performance Tuning Guide contains instructions on how to ensure that the application is configured with the correct amount of virtual memory. Stop and restart the process. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDAC1594E**    **aznAPI -- Initialization failed because a non-zero SSL-listening port is not specified. (0x1005b63a)**

**Explanation:**

aznAPI could not be initialized because a non-zero SSL-listening port has not been specified. This SSL-listening port is needed either because an AZN Administration Service is registered OR local mode has been configured and listen-flags have been set to enable.

**Administrator response:**

Use svrsslcfg or edit the aznAPI configuration file to specify a non-zero SSL-listening port

---

**HPDAC1595E**    **aznAPI -- Major code is invalid. (0x1005b63b)**

**Explanation:**

The major code portion of the aznAPI status is invalid. So, the error string corresponding to it cannot be retrieved by this API.

**Administrator response:**

Make sure you enter a valid aznAPI major code. Look in the ogauthzn.h header file for valid values for aznAPI major code.

---

**HPDAC1596E**    **aznAPI -- Modification of the attribute is prohibited. (0x1005b63c)**

**Explanation:**

The specified attribute is read-only. Modification of the attribute is prohibited. This is because the attribute is an important attribute for the purposes of authorization that will affect the user's access permissions if it is changed.

**Administrator response:**

Specify the name of an attribute that is not a read-only attribute. If you want to add group memberships to the credential then refer to the Authorization C API Developer's Reference for information about the supplied credentials modification service that can be used to add groups to a credential.

---

**HPDAC1597E**    **aznAPI -- azn\_init\_ssl\_local\_domain cannot override the SSL-local-domain entry in the aznAPI client configuration file. (0x1005b63d)**

**Explanation:**

The azn\_init\_ssl\_local\_domain initialization attribute cannot override ssl-local-domain entry that is specified in the aznAPI client configuration file. These two entries must always match because a client can be configured to run in only one domain.

**Administrator response:**

The simplest action is to accept the configured default for the authzn\_authority parameter by specifying NULL.

---

**HPDAC1598E**    **aznAPI -- Uninitialized Mechanism Info structure. (0x1005b63e)**

**Explanation:**

See message.

**Administrator response:**

Ensure that the mechanism info structure is initialized to 0 for those un-used fields.

---

**HPDAC1599E**    **The account associated with the DN of the certificate presented to the Policy server does not match the server account owning the values being updated. The Policy server log contains the account names. (0x1005b63f)**

**Explanation:**

When the server starts it connects to the Policy server to update it's values for host name, port, version, listening status and administration services. The Policy server extracts the DN of the the certificate of the connection made to make this update. If the Verify Access account associated with the DN does match that of the server information being updated it will fail the request.

**Administrator response:**

Check the server configuration to ensure it is using the correct value for [ssl] ssl-keyfile. Alternatively set [ssl] ssl-enhanced-security = no in the Policy server configuration file.

---

**HPDAC1600E**    **The account '%s' associated with the DN of the certificate presented to the Policy server does not**

**match the server account '%s' owning the values being updated. (0x1005b640)**

**Explanation:**

When the server starts it connects to the Policy server to update it's values for host name, port, version, listening status and administration services. The Policy server extracts the DN of the the certificate of the connection made to make this update. If the Verify Access account associated with the DN does match that of the server information being updated it will fail the request.

**Administrator response:**

Check the server configuration to ensure it is using the correct value for [ssl] ssl-keyfile. Alternatively set [ssl] ssl-enhanced-security = no in the Policy server configuration file.

---

**HPDAC1650E**    **AZN Entitlements Extended Attributes Service - app\_context does not contain any attribute names. (0x1005b672)**

**Explanation:**

No entitlements can be returned by this API because the provided app\_context does not specify the object for which attributes are needed.

**Administrator response:**

Ensure that the app\_context contains one of the following valid attribute names - OBJ, ACL, or POP.

---

**HPDAC1651E**    **AZN Entitlements Extended Attributes Service - app\_context contains more than one attribute name. (0x1005b673)**

**Explanation:**

No entitlements can be returned by this API because the provided app\_context contains more than one object name for which attributes are needed.

**Administrator response:**

Ensure that the app\_context contains only one of the following valid attribute names - OBJ, ACL, POP

---

**HPDAC1652E**    **AZN Entitlements Extended Attributes Service - app\_context contains an invalid attribute name. (0x1005b674)**

**Explanation:**

No entitlements can be returned by this API because the provided app\_context contains an invalid object name for which attributes are needed.

**Administrator response:**

Ensure that the app\_context contains only one of the following valid attribute names - OBJ, ACL, POP

---

**HPDAC1653E**    **AZN service plug-in %s failed to shutdown (0x%x/0x%x). (0x1005b675)**

**Explanation:**

A plug-in failed to shutdown correctly and returned an error code to the service dispatcher.

**Administrator response:**

Check the returned error status for more detail.

---

**HPDAC1654E**    **The SOAP client of the AMWebARS entitlement service returned an error. (0x1005b676)**

**Explanation:**

The SOAP request failed, and the gSOAP client returned an error code which is printed in the error log.

**Administrator response:**

Consult gSOAP documentation for the meaning of the error code that accompanies this message in the error log.

---

**HPDAC1655E**    **The SOAP client of the AMWebARS entitlement service returned the error code: %d. (0x1005b677)**

**Explanation:**

The SOAP request failed, and the gSOAP client returned the error code which is printed in the error log.

**Administrator response:**

Consult gSOAP documentation for the meaning of the error code that accompanies this message in the error log.

---

**HPDAC1656E**    **The AMWebARS entitlement service returned the internal error: %s. (0x1005b678)**

**Explanation:**

The SOAP request succeeded, but the AMWebARS Web Service returned an error message which was printed to the error log.

**Administrator response:**

Review the accompanying error message and ensure that the AMWebARS service is configured correctly.

---

**HPDAC1657E**    **The AMWebARS entitlement service URL is NULL. (0x1005b679)**

**Explanation:**

See message.

**Administrator response:**

Review the Security Verify Access authorization client configuration file and ensure that the AMWebARS service URL has been specified correctly.

---

**HPDAC1658E**    **An error occurred loading the aznAPI configuration file. (0x1005b67a)**

**Explanation:**

See message.

**Administrator response:**

Review the aznAPI configuration file used to initialize the AMWebARS service and ensure that it exists and is a valid stanza format file and that the entries conform to stanza format syntax.

---

**HPDAC1659W**    **No configuration file specified for the credential attributes entitlement service %s. (0x1005b67b)**

**Explanation:**

This service might not function correctly without proper configuration either from a file or API input.

**Administrator response:**

If a configuration file was intended, check that it is passed to the service either as an attribute or argument to the service library.

---

**HPDAC1660W**    **No service configuration information was found in the specified file %s. (0x1005b67c)**

**Explanation:**

Service and attribute configuration was not found in the configuration file. This causes the service to return without any entitlements.

**Administrator response:**

Check that the service and attributes are configured correctly in the configuration file.

---

**HPDAC1661W**    **The registry operations for source %s failed. (0x1005b67d)**

**Explanation:**

A registry operation failed for the specified source. This source is skipped.

**Administrator response:**

No action needed.

---

**HPDAC1667E**    **The AXIS client of the AMWebARS entitlement service returned the error : %s. (0x1005b683)**

**Explanation:**

The AXIS request failed, and the AXIS C++ client returned the error which is printed in the error log.

**Administrator response:**

Consult AXIS documentation for the meaning of the error.

---

**HPDAC1668E**    **The AXIS client of the AMWebARS entitlement service returned the unknown error. (0x1005b684)**



**Explanation:**

See message.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDAC1669E An unexpected AXIS exception was caught during the call to AMWebArs we b service. Refer to the error log for more information about the exception. (0x1005b685)**

**Explanation:**

AXIS C++ client returned an exception condition to AMWebArs entitlement service that was not handled and not expected.

**Administrator response:**

Refer to the error log to determine if an error message accompanied the exception.

---

**HPDAC1670E An unexpected AXIS exception was caught during the call to AMWebArs we b service. Error message %s was returned with the exception. (0x1005b686)**

**Explanation:**

AXIS returned an exception condition to the AMWebARS entitlement service that was not handled and not expected.

**Administrator response:**

Refer to the error log to determine if an error message accompanied the exception.

---

**HPDAC1950E Registry client unavailable. (0x1005b79e)**

**Explanation:**

This failure can occur when the registry server configuration settings are incorrect, or when the Security Verify Access runtime is incorrectly configured for a registry type other than that required.

**Administrator response:**

Ensure that you have correctly configured the Security Verify Access Runtime package for the desired user registry. The current user registry setting can be determined by looking at the 'user-reg-type' entry in the [pdрте] stanza of the 'etc/pd.conf' file in the Security Verify Access install directory. If the runtime is configured incorrectly, you will need to unconfigure all packages and reconfigure the machine again. If the runtime has been correctly configured, then ensure that the configuration parameters specified for the user registry server are correct.

---

**HPDAC1951E Registry client returned a memory error. (0x1005b79f)**

**Explanation:**

The registry client encountered a memory error.

**Administrator response:**

Ensure that the affected process has been configured with sufficient virtual memory for its requirements. Stop and restart the process. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDAC1952E Registry configuration file has invalid contents. (0x1005b7a0)**

**Explanation:**

The user registry configuration file is invalid.

**Administrator response:**

Review the registry configuration file in the Security Verify Access 'etc' directory and ensure that the entries are valid. If the problems persists then reconfigure the Security Verify Access runtime package.

---

**HPDAC1953E Registry failed opening or closing a database file. (0x1005b7a1)**

**Explanation:**

See message.

**Administrator response:**

Shutdown and restart the registry server. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDAC1954E SSL communications with the registry returned an error. (0x1005b7a2)**

**Explanation:**

See message.

**Administrator response:**

Shutdown and restart the registry server. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDAC1955E Non-SSL registry communications returned an error. (0x1005b7a3)**

**Explanation:**

See message.

**Administrator response:**

Shutdown and restart the registry server. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDAC1956E Registry client initialization failed. (0x1005b7a4)**

**Explanation:**

A registry API call was made with an invalid parameter, or the registry type could not be determined or the registry is not configured correctly.

**Administrator response:**

Shutdown and restart the registry server. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDAC1957E Registry server is down or cannot be contacted. (0x1005b7a5)**

**Explanation:**

The user registry server is not running.

**Administrator response:**

Ensure that the user registry server is running and that the registry client has been correctly configured to communicate with the server.

---

**HPDAC1958E Authentication data was incorrectly specified or it is missing. (0x1005b7a6)**

**Explanation:**

The aznAPI runtime was unable to authenticate to the user registry.

**Administrator response:**

Ensure that the user registry is configured correctly, that it is operational and that the authentication parameters supplied are valid.

---

**HPDAC1959E Specified member was not found in the registry group. (0x1005b7a7)**

**Explanation:**

The group has no members or the specified member was not found in the group.

**Administrator response:**

Verify that the group name and member name is spelled correctly and that they both exist in the registry database for the domain to which you are logged in.

---

**HPDAC1961E Multiple registry routing is not supported. (0x1005b7a9)**

**Explanation:**

An attempt was made to use multiple registry routing, which is not a supported function.

**Administrator response:**

Disable multiple registry routing in the client and your applications. Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDAC1962W The end of the registry list has been reached. (0x1005b7aa)**

**Explanation:**

An internal error has occurred. A program processing a list of registry entries has tried to get an entry beyond the end of the list.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDAC1963E Unable to locate a group in the registry with the name supplied. (0x1005b7ab)**

**Explanation:**

The specified group name was not found in the registry database.

**Administrator response:**

Verify that the group name is spelled correctly and that it exists in the registry database for the domain to which you are logged in.

---

**HPDAC1965E Invalid user type specified. (0x1005b7ad)**

**Explanation:**

An internal error has occurred. When the calling program requested a list of users from the registry it did not specify one of the 3 permitted user types.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDAC1966E Invalid group type specified. (0x1005b7ae)**

**Explanation:**

An internal error has occurred. When the calling program requested a list of groups from the registry it did not specify one of the 3 permitted group types.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDAC1967E Group name is invalid or not found in the registry. (0x1005b7af)**

**Explanation:**

A group operation was attempted for the wrong domain or the group's registry GID value (also known as the DN) was invalid. The DN entered might contain invalid characters or be in an invalid format.

**Administrator response:**

Correct the registry group name (or DN) that you specified and retry the operation.

---

**HPDAC1968E Policy name is invalid or not found in the registry. (0x1005b7b0)**

**Explanation:**

An internal error has occurred. A user specific policy that was expected to be in the registry was not found.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDAC1969E Resource name is invalid or not found in the registry. (0x1005b7b1)**

**Explanation:**

An internal error has occurred. A resource that was expected to be in the registry was not found.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDAC1970E Resource group name is invalid or not found in the registry. (0x1005b7b2)**

**Explanation:**

An internal error has occurred. A resource group that was expected to be in the registry was not found.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDAC1971E User's Resource Credentials are invalid or not found in the registry. (0x1005b7b3)**

**Explanation:**

An internal error has occurred. A resource credential that was expected to be in the registry was not found.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDAC1972E The specified user is already in the registry. (0x1005b7b4)**

**Explanation:**

A user with the specified name is already in the registry.

**Administrator response:**

Select another name or a variation for this user.

---

**HPDAC1973E The specified group is already in the registry. (0x1005b7b5)**

**Explanation:**

A group with the specified name is already in the registry.

**Administrator response:**

Select another name or a variation for this group.

---

**HPDAC1974E The specified policy is already in the registry. (0x1005b7b6)**

**Explanation:**

A policy object already exists for the specified user.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDAC1975E The specified resource is already in the registry. (0x1005b7b7)**

**Explanation:**

A resource object already exists with the specified name.

**Administrator response:**

Select another name for the new resource object.

---

**HPDAC1976E The specified resource group is already in the registry. (0x1005b7b8)**

**Explanation:**

A resource group object with the specified name already exists in the registry.

**Administrator response:**

Select another name for the new resource group object.

---

**HPDAC1977E The specified resource credentials are already in the registry. (0x1005b7b9)**

**Explanation:**

A resource credential object with the specified name already exists.

**Administrator response:**

Select another name for which to create a resource credential object.

---

**HPDAC1978E Multiple users found in the registry using the specified search criteria. (0x1005b7ba)**

**Explanation:**

More than one user in the registry shares the specified name.

**Administrator response:**

Select another user name or modify the users to have unique names.

---

**HPDAC1979E Multiple groups found in the registry using the specified search criteria. (0x1005b7bb)**

**Explanation:**

More than one group in the registry shares the specified name.

**Administrator response:**

Select another group name or modify the groups to have unique names.

---

**HPDAC1980E Registry client returned a failure status. (0x1005b7bc)**

**Explanation:**

The user registry client returned an error code that was unexpected or unknown to Security Verify Access.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDAU0100E Invalid config URL (0x30654064)**

**Explanation:**

A Non null config URL should be passed for AMAuditServer constructor

**Administrator response:**

Ensure that a non null configURL is passed to the AMAuditServer constructor

---

**HPDAU0101E Invalid listen port: (0x30654065)**

**Explanation:**

Ensure that a non null port is specified, and the AMAuditServer is not already running.

**Administrator response:**

Either the port is not specified or the port is already in use

---

**HPDAU0102E Socket listen error (0x30654066)**

**Explanation:**

Error Listening to the socket

**Administrator response:**

Error listening to the socket

---

**HPDAU0103E Invalid command line argument list (0x30654067)**

**Explanation:**

Invalid arguments, Make sure the command line arguments are correct

**Administrator response:**

Make sure the command line arguments are correct

---

**HPDAU0104E Config file properties not found %s . (0x30654068)**

**Explanation:**

Make sure the config file exists and it is valid

**Administrator response:**

A valid config file should be specified.

---

**HPDAU0105E Properties file %s not found. (0x30654069)**

**Explanation:**

Make sure the properties file exists and it is valid

**Administrator response:**

Ensure that the properties file exists and is valid.

---

**HPDAU0106E Properties not found. (0x3065406a)**

**Explanation:**

Make sure the properties exists and it is valid

**Administrator response:**

Ensure that the properties exists and is valid.

---

**HPDAU0107E Acceptor wait failed; no connection was created (0x3065406b)**

**Explanation:**

Acceptor wait failed; no connection was created

**Administrator response:**

Acceptor wait failed; no connection was created

---

**HPDAU0108E AMAudit component is already initied. (0x3065406c)**

**Explanation:**

AMAudit component is already initied.

**Administrator response:**

AMAudit component is already initied.

---

**HPDAU0109E AMAudit component is not initied. (0x3065406d)**

**Explanation:**

AMAudit shutdown called before calling AMAudit init.

**Administrator response:**

AMAudit component should be initied before calling shutdown.

---

**HPDAU0110E AMAudit component is not shutdown. (0x3065406e)**

**Explanation:**

AMAudit component is not shutdown.

**Administrator response:**

AMAudit component is not shutdown.

---

**HPDAU0111E No acceptor class. (0x3065406f)**

**Explanation:**

No acceptor class specified.

**Administrator response:**

Specify a valid acceptor

---

**HPDAU0112E Bad acceptor class : %s. (0x30654070)**

**Explanation:**

Bad acceptor class specified.

**Administrator response:**

Specify a valid acceptor

---

**HPDAU0113E Could not initialize acceptor : %s on on attempt # %s (0x30654071)**

**Explanation:**

Bad or no acceptor class.

**Administrator response:**

Specify a valid acceptor

---

**HPDAU0114E Invalid argument: Null messages. (0x30654072)**

**Explanation:**

A nonnull PDMessages object is required to hold any return messages that might be generated during the operation. Typically, this object contains no messages on input.

**Administrator response:**

Ensure that the messages argument is nonnull.

**HPDAU0116E Wild char not in template. (0x30654074)**

**Explanation:**

Wild char required in the template.

**Administrator response:**

Ensure that the wild char is in the template.

**HPDAU0117E Invalid Archive file prefix. (0x30654075)**

**Explanation:**

Archive file names cannot be a directory.

**Administrator response:**

Ensure that the Archive file name is not a directory.

**HPDAU0118E Archive file create error. (0x30654076)**

**Explanation:**

No write permission on the archive directory

**Administrator response:**

Ensure that you have write permission on the directory where the archive file is created.

**HPDAU0119E Unable to execute archive program %s. (0x30654077)**

**Explanation:**

Archive cmdFile should exist.

**Administrator response:**

Ensure that executable file exists.

**HPDAU0120E A database error occurred while exporting the table (0x30654078)**

**Explanation:**

A database error occurred while exporting the table.

**Administrator response:**

No action required.

**HPDAU0121E Archive program was interrupted by user (0x30654079)**

**Explanation:**

Archive program was interrupted by user.

**Administrator response:**

No action required.

**HPDAU0122E Invalid command line option was specified (0x3065407a)**

**Explanation:**

Valid command line options are required.

**Administrator response:**

Ensure that the command line options are valid.

**HPDAU0123E Unable to purge audit record. (0x3065407b)**

**Explanation:**

Unable to purge audit record.

**Administrator response:**

No action required.

**HPDAU0124E Archive and signing was successful for file %s. (0x3065407c)**

**Explanation:**

Archive and signing was successful.

**Administrator response:**

No action required.

**HPDAU0125E Archive and signing failed for file %s. (0x3065407d)**

**Explanation:**

Archive and signing failed.

**Administrator response:**

No action required.

**HPDAU0126E Signing key could not be unlocked (0x3065407e)**

**Explanation:**

Signing key should be accessible.

**Administrator response:**

Ensure that the signing key is accesible.

**HPDAU0127E Unable to write to the signature file. (0x3065407f)**

**Explanation:**

Unable to write to signature file.

**Administrator response:**

Ensure that you have valid signature file.

**HPDAU0128E Unable to sign data. (0x30654080)**

**Explanation:**

Unable to sign data.

**Administrator response:**

Ensure that you can sign the data.

**HPDAU0134E Unable to send audit event to server, %s : (0x30654086)**

**Explanation:**

AuditServer should be up and running.

**Administrator response:**

Ensure that the AuditServer is running



**Administrator response:**

Ensure that the AMAuditServer is running.

---

**HPDAU0149E Invalid driver manager: %s (0x30654095)**

**Explanation:**

Driver manager should be valid.

**Administrator response:**

Ensure that the driver manager is valid.

---

**HPDAU0150E Could not connect to database, url = %s (0x30654096)**

**Explanation:**

A valid database url is required.

**Administrator response:**

Ensure that the database url is valid.

---

**HPDAU0151E Failed to Initialize AMAuditLogWriter (0x30654097)**

**Explanation:**

Ensure that AMAuditLogWriter can be initialized without any errors.

**Administrator response:**

Ensure that AMAuditLogWriter can be initialized without any errors.

---

**HPDAU0152E Audit record insertion failed : (0x30654098)**

**Explanation:**

Ensure that there is no SQL error.

**Administrator response:**

Ensure that there is no SQL error.

---

**HPDAU0153E Config file is already specified in command args (0x30654099)**

**Explanation:**

Config file is already specified in command args.

**Administrator response:**

Config file is already specified in command args.

---

**HPDAU0158E Audit database is not initialized (0x3065409e)**

**Explanation:**

Audit database should be initialized.

**Administrator response:**

Ensure that the Audit database is initialized.

---

**HPDAU0159E No Services configured : %s (0x3065409f)**

**Explanation:**

Services should be configured.

**Administrator response:**

Ensure that at least one service is configured.

---

**HPDAU0208E Error Reading input stream; abandoning Connection. (0x306540d0)**

**Explanation:**

A valid message input stream required.

**Administrator response:**

Ensure that the message InputStream valid

---

**HPDAU0209E Error Reading input stream end of file ; aborting Connection. (0x306540d1)**

**Explanation:**

A valid End of File for input stream required.

**Administrator response:**

Ensure that the input stream has a valid End of File.

---

**HPDAU0210E Unexpected connection termination. (0x306540d2)**

**Explanation:**

A valid connection required.

**Administrator response:**

Ensure that there is no Unexpected connection termination.

---

**HPDAU0211E Bad configuration file: %s (0x306540d3)**

**Explanation:**

A valid configuration required.

**Administrator response:**

Ensure that the configuration is valid.

---

**HPDAU0212E Bad configuration, cannot continue. (0x306540d4)**

**Explanation:**

A valid configuration required.

**Administrator response:**

Ensure that the configuration is valid.

---

**HPDAU0213E Input stream or output stream is null. (0x306540d5)**

**Explanation:**

A valid Input and output stream required.

**Administrator response:**

Ensure that the input stream or output stream is not null..

---

**HPDAU0214E Error reading configuration file (0x306540d6)**

**Explanation:**

A valid configuration required.

**Administrator response:**

Ensure that the configuration is valid.

---

**HPDAU0215E Configuration file not found: %s (0x306540d7)**

**Explanation:**

A valid configuration required.

**Administrator response:**

Ensure that the configuration exists and is valid.

---

**HPDAU0216E Configuration file not found: (0x306540d8)**

**Explanation:**

A valid configuration required.

**Administrator response:**

Ensure that the configuration exists and is valid.

---

**HPDAU0217E Event config filename cannot be null (0x306540d9)**

**Explanation:**

A Non null config file required.

**Administrator response:**

Ensure that the config file is not null.

---

**HPDAU0218E Bad event stream format : %s (0x306540da)**

**Explanation:**

Event stream should contain 'true' or 'false'.

**Administrator response:**

Expecting 'true' or 'false' in event stream.

---

**HPDAU0219E Bad event stream format : %s (0x306540db)**

**Explanation:**

Event stream should contain numbers.

**Administrator response:**

Expecting number in event stream.

---

**HPDAU0220E Bad event stream format, type value = : %s (0x306540dc)**

**Explanation:**

Event config stream should contain string.

**Administrator response:**

Expecting string in event config stream.

---

**HPDAU0221E Bad event stream format, type value = : %s (0x306540dd)**

**Explanation:**

Event stream should contain character.

**Administrator response:**

Expecting character in event config stream.

---

**HPDAU0222E Daemon configuration error, config file = : %s (0x306540de)**

**Explanation:**

Error configuring daemon.

**Administrator response:**

Error configuring daemon.

---

**HPDAU0224E SQL error : Daemon could not access System table (0x306540e0)**

**Explanation:**

The system table should be accessible.

**Administrator response:**

Ensure that the system table is accessible.

---

**HPDAU0225E SQL error : Could not insert event to database (0x306540e1)**

**Explanation:**

Could not insert the event into the database.

**Administrator response:**

Ensure that the database is accessible.

---

**HPDAU0226E SQL error : Could not insert element to database: %s (0x306540e2)**

**Explanation:**

Could not insert the element into the database.

**Administrator response:**

Ensure that the database is accessible.

---

**HPDAU0227E SQL error : Could not insert attribute to database: %s (0x306540e3)**

**Explanation:**

Could not insert the attribute into the database.

**Administrator response:**

Ensure that the database is accessible.

---

**HPDAU0228E Can't find COM.ibm.db2.jdbc.app.DB2Driver (0x306540e4)**

**Explanation:**

COM.ibm.db2.jdbc.app.DB2Driver should be in the classpath.

**Administrator response:**

Ensure that the class COM.ibm.db2.jdbc.app.DB2Driver is in path

---

**HPDAU0300E Invalid service name (0x3065412c)**

**Explanation:**

A Non null eventName is required.

**Administrator response:**

Ensure that a non null eventName is specified

---

**HPDAU0301E Invalid service count (0x3065412d)**

**Explanation:**

A valid service count is required.



**Administrator response:**

Ensure that a valid service count is specified

---

**HPDAU0302E Invalid event count (0x3065412e)**

**Explanation:**

A valid event count is required.

**Administrator response:**

Ensure that a valid event count is specified

---

**HPDAU0303E Error reading event table (0x3065412f)**

**Explanation:**

A valid event table is required.

**Administrator response:**

Ensure that the event table is valid.

---

**HPDAU0304E Error reading event config table: %s (0x30654130)**

**Explanation:**

A valid event config table is required.

**Administrator response:**

Ensure that the event config table is valid.

---

**HPDAU0305E Event could not be found in config table: %s (0x30654131)**

**Explanation:**

Config table should contain the event.

**Administrator response:**

Ensure that the event exists in the config table.

---

**HPDAU0400E Could not find msg class name in msg header (0x30654190)**

**Explanation:**

A valid message class required in message header.

**Administrator response:**

Ensure that the message header has message class.

---

**HPDAU0401E Message class could not be found (0x30654191)**

**Explanation:**

A valid message class required in input stream.

**Administrator response:**

Ensure that input stream has valid message class.

---

**HPDAU0402E Message class could not be instantiated (0x30654192)**

**Explanation:**

A valid message class that can be instantiated is required.

**Administrator response:**

Ensure that message class can be instantiated.

---

**HPDAU0403E 'End-of-msg' char not found in stream (0x30654193)**

**Explanation:**

A valid 'End-of-msg' character required in message input stream.

**Administrator response:**

Ensure that message input stream has 'End-of-msg' character.

---

**HPDAU0404E Unexpected end of msg stream : %s (0x30654194)**

**Explanation:**

A valid 'End-of-msg' character required in message input stream.

**Administrator response:**

Ensure that message input stream has 'End-of-msg' character.

---

**HPDAU0405E Failed closing service : %s (0x30654195)**

**Explanation:**

Service could not be closed.

**Administrator response:**

Failed closing service.

---

**HPDAU0406E Control object %s has no bound service. (0x30654196)**

**Explanation:**

Control object should be bound to a service.

**Administrator response:**

Control object is not bound to a service.

---

**HPDAU0500E Cannot bind service %s to control object (0x306541f4)**

**Explanation:**

A valid control service name is required.

**Administrator response:**

Ensure that a valid control service name is specified

---

**HPDAU0501E Service could not be initialized. Service name = %s (0x306541f5)**

**Explanation:**

A valid service is required.

**Administrator response:**

Ensure that a valid service name is specified

---

**HPDAU0502E Delivery policy initialization failed. Service name = %s (0x306541f6)**

**Explanation:**

A valid delivery policy service is required.

**Administrator response:**

Ensure that a valid delivery policy is specified

---

**HPDAU0505E Problem decoding audit event (0x306541f9)**

**Explanation:**

Problem decoding audit event

**Administrator response:**

Problem decoding audit event

**HPDAZ0100E    Unknown message code: %s.  
(0x30659064)**

**Explanation:**

The text for the message code could not be found in the message catalogs installed on the local system. This typically means that the policy server is at a more recent level than the client and has returned a code undefined in the client runtime. The documentation associated with the policy server installation should include the message code.

**Administrator response:**

Consult the Error Message Reference to obtain the message text, explanation, and suggested actions for the message code.

**HPDAZ0101E    The specified configuration or  
keystore file already exists.  
(0x30659065)**

**Explanation:**

The 'create' configuration action is designed to check for existing files and fail if they are found in order not to overwrite them accidentally.

**Administrator response:**

To preserve existing files, specify new configuration and keystore file names. To overwrite existing files, specify the 'replace' configuration action.

**HPDAZ0102E    An unexpected error has occurred.  
(0x30659066)**

**Explanation:**

See message.

**Administrator response:**

See the error log for more information. Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>.

**HPDAZ0200E    Invalid argument: Null name.  
(0x306590c8)**

**Explanation:**

A nonnull name object is required when adding to a PDAttrs object.

**Administrator response:**

Ensure that the name argument is nonnull.

**HPDAZ0201E    Invalid argument: Null collection.  
(0x306590c9)**

**Explanation:**

A nonnull Collection object is required when adding to a PDAttrs object.

**Administrator response:**

Ensure that the collection argument is nonnull.

**HPDAZ0202E    Invalid argument: Null value.  
(0x306590ca)**

**Explanation:**

A nonnull value object is required when adding to a PDAttrs object.

**Administrator response:**

Ensure that the value argument is nonnull.

**HPDAZ0203E    Invalid argument: Null PDAttrs.  
(0x306590cb)**

**Explanation:**

A nonnull PDAttrs object is required when adding to a PDAttrs object.

**Administrator response:**

Ensure that the PDAttrs argument is nonnull.

**HPDAZ0204E    Invalid argument: Null or invalid  
QOP value. (0x306590cc)**

**Explanation:**

A valid, nonnull Quality Of Protection value is required.

**Administrator response:**

Ensure that the QOP argument is nonnull and is one of the QOP\_\* constants defined in the PDStatics class.

**HPDAZ0205E    Server error: No data was  
returned. (0x306590cd)**

**Explanation:**

No data was returned by the server. This usually indicates a server crash. If this reoccurs, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

**Administrator response:**

Ensure that the Authorization server is up and rerun this operation.

**HPDAZ0206E    Server error: Unexpected tag in  
data. (0x306590ce)**

**Explanation:**

Unexpected data was returned by the server. This usually indicates a client/server mismatch.

**Administrator response:**

Ensure that the Java client is current with (within two releases of) the Security Verify Access server. If so, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

**HPDAZ0207E    Invalid argument: Null name.  
(0x306590cf)**

**Explanation:**

A nonnull name object is required when constructing a PDAttr object.

**Administrator response:**

Ensure that the name argument is nonnull.

---

**HPDAZ0208E Invalid argument: Null value. (0x306590d0)**

**Explanation:**

A nonnull value object is required when constructing a PDAAttr object.

**Administrator response:**

Ensure that the value argument is nonnull.

---

**HPDAZ0209E Server error: Unexpected number of values in data: %d. (0x306590d1)**

**Explanation:**

Unexpected data was returned by the server. This usually indicates a client/server mismatch.

**Administrator response:**

Ensure that the Java client is current with (within two releases of) the Security Verify Access server. If so, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDAZ0210E Server error: Unexpected type of attrlist: %d. (0x306590d2)**

**Explanation:**

Unexpected data was returned by the server. This usually indicates a client/server mismatch.

**Administrator response:**

Ensure that the Java client is current with (within two releases of) the Security Verify Access server. If so, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDAZ0211E Invalid argument: Collection contains objects other than PDAAttrValue. (0x306590d3)**

**Explanation:**

The constructor only permits PDAAttrValue objects in the Collection.

**Administrator response:**

Ensure that the input Collection only contains PDAAttrValue.

---

**HPDAZ0212E Invalid argument: Only PDAAttrValue objects can be in this PDAAttrValueList. (0x306590d4)**

**Explanation:**

A PDAAttrValueList is only for PDAAttrValue objects.

**Administrator response:**

Ensure that the input is a PDAAttrValue.

---

**HPDAZ0213E Invalid argument: Null Collection. (0x306590d5)**

**Explanation:**

A nonnull Collection object is required when adding to a PDAAttrValueList object.

**Administrator response:**

Ensure that the Collection argument is nonnull.

---

**HPDAZ0214E Invalid argument: Null bytes. (0x306590d6)**

**Explanation:**

A nonnull bytes object is required when constructing a PDBufferAttrValue object.

**Administrator response:**

Ensure that the bytes argument is nonnull.

---

**HPDAZ0215E Invalid argument: Null PDAAdmSvcPobj. (0x306590d7)**

**Explanation:**

A nonnull PDAAdmSvcPobj object is required when constructing a PDPobjAttrValue object.

**Administrator response:**

Ensure that the PDAAdmSvcPobj argument is nonnull.

---

**HPDAZ0216E Invalid argument: Null string. (0x306590d8)**

**Explanation:**

A nonnull string object is required when constructing a PDStringAttrValue object.

**Administrator response:**

Ensure that the string argument is nonnull.

---

**HPDAZ0256E Zero or more than one base entry is configured for the custom repository [ %s ]. Only one base entry is allowed. (0x38638100)**

**Explanation:**

This repository only allows one base entry.

**Administrator response:**

Check the base entry that is configured with the custom repository in WebSphere Virtual member manager (VMM). Fix the VMM configuration for this repository and retry.

---

**HPDAZ0257E The custom configuration property [ %s ] and its value [ %s ] is either invalid or incorrect. (0x38638101)**

**Explanation:**

Either the custom configuration property is not supported or its value is incorrect.

**Administrator response:**

Check WebSphere Virtual member manager (VMM) custom repository configuration for the property. Fix the VMM configuration for this repository and retry.

---

**HPDAZ0258E Cannot modify the entity property [ %s ]. The Security Verify Access custom registry adapter for WebSphere Virtual member manager does not support renaming an entity. (0x38638102)**

**Explanation:**

The Security Verify Access custom registry adapter for WebSphere Virtual member manager does not support renaming an entity.

**Administrator response:**


---

**HPDAZ0259E    The specified JRE (%s) does not exist. (0x33841103)**

**Explanation:**

The path does not contain a valid JRE

**Administrator response:**

Try again with a valid JRE path

---

**HPDAZ0260E    The '\full\' or '\standalone\' are the only options for configuration type. (0x33841104)**

**Explanation:****Administrator response:**


---

**HPDAZ0261E    'yes' or 'no' are the only acceptable values. (0x33841105)**

**Explanation:**

The value supplied was not 'yes' or 'no'.

**Administrator response:**

Try again with an acceptable value of 'yes' or 'no'.

---

**HPDAZ0262E    Unable to query information from pd.conf file. (0x33841106)**

**Explanation:**

See message.

**Administrator response:**

Check the file permissions and path. Ensure the file is not locked by another process.

---

**HPDAZ0263E    Unable to query local host name. (0x33841107)**

**Explanation:**

See message.

**Administrator response:**

Ensure the machine has a valid host name.

---

**HPDAZ0264E    The %s entry for the entity with DN: %s in the domain is missing the %s attribute. (0x33840108)**

**Explanation:**

The secUser or secGroup entry for the user or group in the domain is missing the required attribute that contains the entities ID.

**Administrator response:**

Fix the inconsistency in the registry for the domain.

---

**HPDAZ0265W    The entity with DN: %s was not removed as others are still using it. (0x33840109)**

**Explanation:**

The secUser or secGroup entry for the user or group has been removed, however, it was also requested that the Native registry entry also be removed, and that was not possible. This is likely due to the entry being used by other applications or is a member of another Security Verify Access domain.

**Administrator response:**

This warning can be ignored if it is acceptable that the Native registry entry was not removed. The entity has been removed from Security Verify Access domain so the entity will no longer be accessible through that domain.

---

**HPDAZ0266E    The Security Verify Access domain %s does not exist. (0x3384010a)**

**Explanation:**

The Security Verify Access domain name provided was not found in the registry.

**Administrator response:**

Provide a domain name to an existing domain.

---

**HPDAZ0267E    There is no Security Verify Access entity in the domain with ID %s. (0x3384010b)**

**Explanation:**

The Security Verify Access user or group with the specified ID does not exist in the domain.

**Administrator response:**

Verify the correct user or group ID was provided.

---

**HPDAZ0268E    Unable to modify membership of the group %s, it is likely a dynamic group. (0x3384010c)**

**Explanation:**

It is likely that the user is a member of the group through a dynamic technique for which this API is not capable of modifying.

**Administrator response:**

Use other methods to exclude or remove the user from the group membership.

---

**HPDAZ0269E    The entity DN %s is already a member of the Security Verify Access domain. (0x3384010d)**

**Explanation:**

The user/group DN is already a member of the Security Verify Access domain and it is not valid to have more than one Security Verify Access entity for a DN in the domain.

**Administrator response:**

Either delete the existing Security Verify Access entity associated with the DN or do not attempt the import/create.

---

**HPDAZ0270E**    **The entity ID %s is already in use for the Security Verify Access domain. (0x3384010e)**

**Explanation:**

The user/group ID is used by another user/group within the domain. The ID must be unique.

**Administrator response:**

Choose another user/group ID that is unique within the domain.

---

**HPDAZ0271E**    **The entity ID %s is missing its registry entry. (0x3384010f)**

**Explanation:**

The user/group ID has Security Verify Access domain information but is missing the underlying registry user/group entry. This situation should not be encountered in normal operation.

**Administrator response:**

Fix the inconsistency in the registry for the domain.

---

**HPDAZ0272E**    **The supplied DN, %s, to create the entity with has characters that are not valid. (0x33840110)**

**Explanation:**

Some characters can not be used in DNs.

**Administrator response:**

Ensure the DN has valid characters.

---

**HPDAZ0273E**    **The supplied entity ID, %s, to create the entity with has characters that are not valid. (0x33840111)**

**Explanation:**

Some characters can not be used in IDs.

**Administrator response:**

Ensure the ID has valid characters.

---

**HPDAZ0274E**    **The %s attribute value %s contains characters that are not valid. (0x33840112)**

**Explanation:**

Some or all of the characters in the attribute value are not valid.

**Administrator response:**

Remove the invalid characters from the attribute and retry.

---

**HPDAZ0275E**    **The %s attribute must be provided when creating the entity. (0x33840113)**

**Explanation:**

The attribute must be supplied for the creation of the entity.

**Administrator response:**

Include the missing attribute and retry the operation.

---

**HPDAZ0276E**    **The entity DN %s can not be created as it already exists. (0x33840114)**

**Explanation:**

The user/group DN already exists, but the API failed as it was asked to create it.

**Administrator response:**

Consider importing the entity rather than attempting to create it.

---

**HPDAZ0277E**    **Failed to add entity DN %s to ADAM registry, the DN is likely invalid. (0x33840115)**

**Explanation:**

ADAM returns operations error when the DN provided is not valid. This error has been mapped by the API to a more appropriate exception so that the caller of the API is presented with a more consistent interface.

**Administrator response:**

Ensure the DN is valid for the ADAM registry and retry.

---

**HPDAZ0278E**    **None of the configured LDAP servers of the appropriate type for the operation can be contacted. (0x33840116)**

**Explanation:**

Communication to all LDAP servers that are of the appropriate type, 'readwrite' for modification operation, 'readwrite' or 'readonly' for read operations, have failed, so the operation cannot be completed and has reported this failure.

**Administrator response:**

Examine the log files for additional information about the server connection failures. Ensure at least one LDAP is operational and retry the operation..

---

**HPDAZ0279E**    **The password must contain at least one character. (0x33840117)**

**Explanation:**

The API will not permit empty passwords to be used. This is done to emulate the same behavior of other Security Verify Access components. The use of empty passwords with LDAP can cause authentications to succeed even if the account password is not empty, causing a security issue.

**Administrator response:**

Retry with a longer password.

---

**HPDAZ0280E**    **There are more matching entries but the limit to return has been exceeded. (0x33840118)**

**Explanation:**

Either a supplied limit or an LDAP server configured limit on the number of matching entries to return has

been exceeded. There are more matching entries, but they will not be returned.

**Administrator response:**

If the additional entries are required, increase the limites and retry.

---

**HPDAZ0281E     The old password supplied was rejected by the LDAP server. (0x33840119)**

**Explanation:**

Some LDAP servers return NoSuchAttribute errors when the old password, in a password change operation, is bad. The error has been remapped to a more appropriate InvalidOldPassword error.

**Administrator response:**

Retry with the correct old password.

---

**HPDAZ0282E     The password contains spaces and the policy does not permit this. (0x3384011a)**

**Explanation:**

The password policy for the user does not permit password containing spaces.

**Administrator response:**

Retry with a password that does not contain spaces.

---

**HPDAZ0283E     The password contains the same character repeated consecutively more than is permitted by policy: %s. (0x3384011b)**

**Explanation:**

The password policy for the user does not permit password containing repetitions of the same characters.

**Administrator response:**

Retry with a password that does not contain repeated characters.

---

**HPDAZ0284E     The password is too short, the policy minimum is %s. (0x3384011c)**

**Explanation:**

The password policy for the user specifies a minimum length and the password supplied is less than the minimum.

**Administrator response:**

Retry with a longer password that conforms to policy.

---

**HPDAZ0285E     The password does not contain enough alphabetic characters, the policy minimum is %s. (0x3384011d)**

**Explanation:**

The password policy for the user specifies a minimum number of alphabetic characters that must be present in the password.

**Administrator response:**

Retry with enough alphabetic characters in the password to conform to policy.

---

**HPDAZ0286E     The password does not contain enough non-alphabetic characters, the policy minimum is %s. (0x3384011e)**

**Explanation:**

The password policy for the user specifies a minimum number of non-alphabetic characters that must be present in the password.

**Administrator response:**

Retry with enough non-alphabetic characters in the password to conform to policy.

---

**HPDAZ0287E     The password must not begin with the %s character. (0x3384011f)**

**Explanation:**

The LDAP server does not permit password beginning with the specified character.

**Administrator response:**

Retry with a password that begins with a different character.

---

**HPDAZ0288E     A date value, %s, fetched from an LDAP value is not of form expected. (0x33840120)**

**Explanation:**

This API expects the date value to be of the form 'YYYYMMDDhhmmss.OZ'. The value fetched was not of this form so the operation cannot be completed.

**Administrator response:**

The value must be corrected in the registry, before the operation will succeed.

---

**HPDAZ0289E     The account has been disabled. (0x33840121)**

**Explanation:**

The account was previously temporarily locked out due to many authentication attempts which are not valid. However, policy changed to require account disablement instead.

**Administrator response:**

Contact the account administrator to determine what can be done.

---

**HPDAZ0290E     The account has been locked out. (0x33840122)**

**Explanation:**

The account was previously disabled due to many authentication attempts which are not valid, however,

policy has changed since to only require temporary lockout instead.

**Administrator response:**

Wait for the lockout period and retry. You can also contact the account administrator to determine what can be done.

---

**HPDAZ0291E    The account is disabled.  
(0x33840123)**

**Explanation:**

The account is disabled and can not be used.

**Administrator response:**

Contact the account administrator to determine what can be done.

---

**HPDAZ0292E    The account has been temporarily  
locked. (0x33840124)**

**Explanation:**

The account has been temporarily locked and cannot be used for a preset wait period.

**Administrator response:**

Wait for the lockout period and retry. You can also contact the account administrator to determine what can be done.

---

**HPDAZ0293E    The account cannot be used at this  
time due to time-of-day policy  
restrictions. (0x33840125)**

**Explanation:**

The account has a Time-Of-Day policy associated with it that restricts access to specific times on specific days.

**Administrator response:**

Retry at a time when account policy permits access.

---

**HPDAZ0294E    The account is set invalid.  
(0x33840126)**

**Explanation:**

The account valid flag on the account is set to false.

**Administrator response:**

The account cannot be used, Contact the account administrator to determine what can be done.

---

**HPDAZ0295E    The account password is flagged  
as not valid. (0x33840127)**

**Explanation:**

The password valid flag on the account is set to false. This can be done by the account administrator to force a password change, or policy can automatically trigger it.

**Administrator response:**

The account password valid flag is false must be changed to true before login can occur. Typically flag can be reset by changing the password on the account.

---

**HPDAZ0296E    The time-of-day policy value, %s,  
fetched from an LDAP value is not  
of form expected. (0x33840128)**

**Explanation:**

This API expects the date value to be of the form 'days:start:end:zone' where: days - is a decimal number representing a bit mask of days of the week. start - is a decimal number representing the start minute of the day of allowed access. end - is a decimal number representing the end minute of the day of allowed access. zone - if set to 1 indicates that GMT time of day should be used, else server local time. The value fetched was not of this form so the operation cannot be completed.

**Administrator response:**

The value must be corrected in the registry, before the operation will succeed.

---

**HPDAZ0297E    The required configuration  
property %s was not found.  
(0x33840129)**

**Explanation:**

The API can not be used without the missing property being provided in the configuration file.

**Administrator response:**

Add the required property to the configuration file.

---

**HPDAZ0298E    The configuration property %s has  
an invalid value %s. (0x3384012a)**

**Explanation:**

The value assigned to the configuration property is not of the expected form.

**Administrator response:**

Correct the property value in the configuration file.

---

**HPDAZ0299E    The configuration property %s  
value %s is not in the range %s to  
%s. (0x3384012b)**

**Explanation:**

The value assigned to the configuration property is not within the acceptable range for that property.

**Administrator response:**

Correct the property value in the configuration file.

---

**HPDAZ0300E    The configuration property %s has  
an invalid server entry %s.  
(0x3384012c)**

**Explanation:**

The server entry is not of the expected form 'host:port:type:rank'.

**Administrator response:**

Correct the server entry in the configuration file.

---

**HPDAZ0301E**    **The configuration property %s has an invalid server entry %s port %s. (0x3384012d)**

**Explanation:**

The server entry port must be a decimal integer in the range 1 to 65535.

**Administrator response:**

Correct the server entry port in the configuration file.

---

**HPDAZ0302E**    **The configuration property %s has a server entry %s type %s which is not valid. (0x3384012e)**

**Explanation:**

The server entry type must be either 'readwrite' or 'readonly'.

**Administrator response:**

Correct the server entry type in the configuration file.

---

**HPDAZ0303E**    **The configuration property %s has a server entry %s rank %s which is not valid. (0x3384012f)**

**Explanation:**

The server entry ranking must be a decimal integer in the range 0 to 10.

**Administrator response:**

Correct the server entry ranking in the configuration file.

---

**HPDAZ0304E**    **The Relative Distinguished Name, %s, is of an unexpected form. (0x33840130)**

**Explanation:**

The first RDN of the DN provided is not of the expected form..

**Administrator response:**

Resubmit the request with a valid Distinguished Name.

---

**HPDAZ0305E**    **The registry reported the password has expired. (0x33840131)**

**Explanation:**

The underlying registry reported the password has expired. This is not due to any Security Verify Access policy, rather the policy of the underlying registry.

**Administrator response:**

This condition might be cleared by updating the password.

---

**HPDAZ0306E**    **The registry reported the account is locked. (0x33840132)**

**Explanation:**

The underlying registry reported the account is locked. This is not due to any Security Verify Access policy, rather the policy of the underlying registry.

**Administrator response:**

Contact the underlying registry administrator for a solution.

---

**HPDAZ0307E**    **The registry reported the password must be changed after reset. (0x33840133)**

**Explanation:**

The underlying registry reported the password needs changing as the password was reset and no other other actions can take place for this account until then. This is not due to any Security Verify Access policy, rather the policy of the underlying registry.

**Administrator response:**

This condition might be cleared by updating the password.

---

**HPDAZ0308E**    **The registry reported the password can not be changed. (0x33840134)**

**Explanation:**

The underlying registry reported that the password can not be be changed. This is not due to any Security Verify Access policy, rather the policy of the underlying registry.

**Administrator response:**

Contact the underlying registry administrator for a solution.

---

**HPDAZ0309E**    **The registry reported the password old password must be supplied during the change. (0x33840135)**

**Explanation:**

The underlying registry reported that the password cannot be be changed without supplying the existing password as well as the new password. This is not due to any Security Verify Access policy, rather the policy of the underlying registry.

**Administrator response:**

Contact the underlying registry administrator for a solution.

---

**HPDAZ0310E**    **The registry reported the new password does not pass its policy syntax rules. (0x33840136)**

**Explanation:**

The underlying registry reported that the new password supplied does not have the correct mix of character types in it. This is not due to any Security Verify Access policy, rather the policy of the underlying registry.

**Administrator response:**

Change the content of the password and resubmit.



---

**HPDAZ0311E**    **The registry reported the new password is too short. (0x33840137)**

**Explanation:**

The underlying registry reported that the new password supplied is not long enough. This is not due to any Security Verify Access policy, rather the policy of the underlying registry.

**Administrator response:**

Increase the length of the new password and resubmit

---

**HPDAZ0312E**    **The registry reported that more time is required before the password can be changed again. (0x33840138)**

**Explanation:**

The underlying registry reported that it will not allow changes to the password until a preset amount of time has passed since the last change. This is not due to any Security Verify Access policy, rather the policy of the underlying registry.

**Administrator response:**

Resubmit at a later time.

---

**HPDAZ0313E**    **The registry reported the password has been recently used and can not be reused. (0x33840139)**

**Explanation:**

The underlying registry reported that it will not allow changes to the password until a preset amount of time has passed since the last change. This is not due to any Security Verify Access policy, rather the policy of the underlying registry.

**Administrator response:**

Create a new password not previously used and resubmit.

---

**HPDAZ0314E**    **The registry reported an unexpected password policy error %s. (0x3384013a)**

**Explanation:**

The underlying registry reported a password policy error that was not expected, and as a security precaution the account will be considered locked.

**Administrator response:**

Contact the underlying registry administrator to help determine why.

---

**HPDAZ0315E**    **Unable to communicate to the registry server. (0x3384013b)**

**Explanation:**

The API failed to connect to the LDAP registry server. Additional information may be available in the attached Naming Exception.

**Administrator response:**

Ensure the registry server is operating and a clear communications path exists to it.

---

**HPDAZ0316E**    **The entry already exists in the registry. (0x3384013c)**

**Explanation:**

An attempt to create a new entry in the LDAP registry failed because the entry already exists.

**Administrator response:**

Choose a new DN and retry the operation.

---

**HPDAZ0317E**    **The registry is too busy and has rejected the operation. (0x3384013d)**

**Explanation:**

The LDAP registry server reported that it was too busy to process the request.

**Administrator response:**

Retry when the registry is less busy.

---

**HPDAZ0318E**    **The operation took longer than the registry time limit and was aborted. (0x3384013e)**

**Explanation:**

The LDAP registry server aborted the operation as it was taking too long to process.

**Administrator response:**

Retry with a simpler operation, increase the registry time limit, improve the registry performance, or if the registry is under heavy load, wait for a better time.

---

**HPDAZ0319E**    **The operation failed due to insufficient access rights. (0x3384013f)**

**Explanation:**

Access Controls set in the LDAP registry server do not permit this APIs account to invoke the operation.

**Administrator response:**

Contact the LDAP registry administrator to gain the necessary access rights.

---

**HPDAZ0320E**    **The Distinguished Name provided has incorrect syntax. (0x33840140)**

**Explanation:**

An invalidly formatted DN was provided.

**Administrator response:**

Correct the DN provided to adhere to the rules for LDAP DN string representation.

---

**HPDAZ0321E**    **The Distinguished Name does not map to an existing entry in the registry. (0x33840141)**

**Explanation:**

The object was not found in the registry.

**Administrator response:**

Ensure the DN provided is correct.

---

**HPDAZ0322E**     **An attribute with the given value does not exist for the entry. (0x33840142)**

**Explanation:**

The object does not contain the attribute with the specified value so the operation failed.

**Administrator response:**

Ensure the attribute name and value is correct for the operation.

---

**HPDAZ0323E**     **The operation violates the schema rules for the registry. (0x33840143)**

**Explanation:**

The operation requested would violate the schema rules of the registry.

**Administrator response:**

Do not attempt to violate schema rules.

---

**HPDAZ0324E**     **The attribute type specified is not valid. (0x33840144)**

**Explanation:**

The attribute type specified is not valid. This should not occur during normal operation.

**Administrator response:**

Reconsider how this API is being used.

---

**HPDAZ0325E**     **Partial results were returned due to a referral not being followed. (0x33840145)**

**Explanation:**

This error results from LDAP referrals not being followed. If they were followed all the results could be obtained.

**Administrator response:**

This should not occur, as the API is configured to follow referrals.

---

**HPDAZ0326E**     **The request to the registry included an extension that is not supported by the registry. (0x33840146)**

**Explanation:**

The request to the registry included an extension that is not supported by the registry.

**Administrator response:**

Examine the configuration of the registry to ensure the required extension is enabled.

---

**HPDAZ0327E**     **The value specified for the attribute violates the attributes schema definition. (0x33840147)**

**Explanation:**

The value specified for the attribute would violate the attributes schema definition.

**Administrator response:**

Ensure the attribute value and name are correct.

---

**HPDAZ0328E**     **The non-leaf entry can not be deleted. (0x33840148)**

**Explanation:**

Other entries in the registry have been created below this one and the registry will not permit its removal while the other entries exist.

**Administrator response:**

If the entry was specified correctly, remove the entries under it so it becomes a leaf entry and can be removed.

---

**HPDAZ0329E**     **The credentials provided can not be authenticated by the registry. (0x33840149)**

**Explanation:**

The DN provided does not match any existing user in the registry or the password provided is not correct for the user.

**Administrator response:**

Provide correct credentials and retry.

---

**HPDAZ0330E**     **An attribute type or attribute value specified already exists in the entry. (0x3384014a)**

**Explanation:**

An attribute type or attribute value specified already exists in the entry.

**Administrator response:**

Ensure the correct attribute and value was provided.

---

**HPDAZ0331E**     **An unexpected error was reported by the registry. (0x3384014b)**

**Explanation:**

An unexpected error was reported by the registry.

**Administrator response:**

Ensure the registry and this API are configured correctly, and that the registry is an officially supported one.

---

**HPDAZ0332E**     **Unable to read in the configuration URL: %s. (0x3384014c)**

**Explanation:**

Opening and reading in the contents of the configuration properties file failed.

**Administrator response:**

Ensure the configuration file specified is correct.

---

**HPDAZ0333E Unable to determine the registry server type. Error message %s. (0x3384014d)**

**Explanation:**

The API will attempt to determine the type of LDAP registry it is configured to use. This operation will test some of the essential basic configuration options are correct when the registry instance is provisioned.

**Administrator response:**

Examine the error message take corrective action, and retry.

---

**HPDAZ0334E Many instances of the registry API are open. The maximum is %s. (0x3384014e)**

**Explanation:**

There is a maximum number of registry instances that can be instantiated at the same time and this limit has been reached.

**Administrator response:**

Reduce the number of simultaneously open registry instances.

---

**HPDAZ0335E The cryptographic algorithm %s need for SSL to the registry is not available. (0x3384014f)**

**Explanation:**

To ensure the SSL certificate received from the LDAP server is trusted this algorithm is used and must be available.

**Administrator response:**

Ensure the correct com.ibm.crypto.provider.IBMJCE is in the Java class path.

---

**HPDAZ0336E The configured trust key store, %s does not exist. This is needed for SSL to the registry. (0x33840150)**

**Explanation:**

If the trust key store is configured, it must exist.

**Administrator response:**

Ensure trust key store is configured correctly and exists.

---

**HPDAZ0337E The configured trust key store, %s of type %s from provider %s can not be loaded. This is needed for SSL to the registry. (0x33840151)**

**Explanation:**

The configured trust key store cannot be loaded.

**Administrator response:**

Ensure trust key store is configured correctly, exists and if of the correct type.

---

**HPDAZ0338E The configured trust key store, %s cannot be initialized by the trust store factory. This is needed for SSL to the registry. (0x33840152)**

**Explanation:**

The configured trust key store could not be initialized by the trust store factory.

**Administrator response:**

Ensure trust key store is configured correctly, and has the correct type.

---

**HPDAZ0339E Unexpected error using the configured trust key store, %s. This is needed for SSL to the registry. (0x33840153)**

**Explanation:**

Unexpected error using the configured trust key store.

**Administrator response:**

Ensure trust key store is configured correctly, is of the correct type.

---

**HPDAZ0340E Unexpected error setting up SSL to the registry. (0x33840154)**

**Explanation:**

Unexpected error setting up SSL to the registry.

**Administrator response:**

---

**HPDAZ0341E The registry returned a generic error that indicates the registries password policy was violated. (0x33840155)**

**Explanation:**

An attribute value exception, which is not valid, can be returned by various LDAP registries if the password supplied does not conform to the LDAP registries password policy. This is not caused by Security Verify Access password policy.

**Administrator response:**

Ensure the password complies to the underlying LDAP registries password policy.

---

**HPDAZ0342E No available method for verifying the password is available. (0x33840156)**

**Explanation:**

Two methods of verifying the password are used by the API. Either by binding to the LDAP server using the credentials, or by using the LDAP to directly compare the password to the password attribute of the account. Neither of these two methods are available, possibly due to a combination of the limitations of the LDAP server and the ldap.auth-using-compare setting.

**Administrator response:**

Ensure the ldap.auth-using-compare configuration setting is appropriate.

---

**HPDAZ0343E    The registry reported an error to indicate the account is locked. (0x33840157)**

**Explanation:**

The underlying registry reported the account is locked. This is not due to any Security Verify Access policy, rather the policy of the underlying registry.

**Administrator response:**

Contact the underlying registry administrator for a solution.

---

**HPDAZ0344E    The password is not correct. (0x33840158)**

**Explanation:**

The password does not match the password of the account.

**Administrator response:**

Retry with the correct password

---

**HPDAZ0345E    The entity is not a Security Verify Access entity, so the attribute, %s, is not appropriate. (0x33840159)**

**Explanation:**

The attribute being modified is only applicable to Security Verify Access entities, and the entity in this operation is not one.

**Administrator response:**

Ensure the attribute is appropriate for the entity being modified.

---

**HPDAZ0346E    The operation is not valid for attribute, %s. (0x3384015a)**

**Explanation:**

The operation is not valid for attribute.

**Administrator response:**

Ensure the attribute name is correct.

---

**HPDAZ0347E    GSO enabled user accounts can not be deleted. (0x3384015b)**

**Explanation:**

The API does not support deleting user accounts that are GSO enabled.

**Administrator response:**

Remove GSO enablement from the user account before deleting.

---

**HPDAZ0348W    The registry reported the password will expire soon. (0x3384015c)**

**Explanation:**

The underlying registry reported the password will expire soon. This is not due to any Security Verify

Access policy, rather the policy of the underlying registry.

**Administrator response:**

This condition can be ignored, and might be cleared by updating the password.

---

**HPDAZ0349E    The suffix %s configured to be ignored cannot be parsed. (0x3384015d)**

**Explanation:**

The suffix string provided is not a correctly formatted DN.

**Administrator response:**

Ensure the suffix syntax is correct.

---

**HPDAZ0350E    The suffix %s used internally cannot be parsed. (0x3384015e)**

**Explanation:**

The suffix string set internally in the program cannot be parsed by the Java API, which is unexpected.

**Administrator response:**

Internal error, check for updates to this program.

---

**HPDAZ0351W    Authentication failed. The account is not activated. (0x3384015f)**

**Explanation:**

The LDAP registry failed the authentication and reported that the account is not activated.

**Administrator response:**

Contact the administrator for the LDAP registry to activate the account.

---

**HPDAZ0352E    An LDAP operations error occurred. (0x33840160)**

**Explanation:**

An unexpected error was returned from the LDAP server while attempting the operation. This error can be returned from a search of the suffix: cn=schema.

**Administrator response:**

Make sure that special LDAP suffixes are excluded from searches.

---

**HPDAZ0353E    Unable to setup Audit logger for file pattern %s (0x33840161)**

**Explanation:**

An error occurred when setting up the Audit Java Logger to output to the specified file.

**Administrator response:**

Ensure the file pattern provided is valid, and that the operating system user running this application has permission to update these audit files. Also examine the cause exception for additional details.

---

**HPDAZ0354E    Failed to convert attribute/value information into PAdmin PDAttrs**

**in preparation for authorization checks. (0x33840162)**

**Explanation:**

An error occurred when creating PAdmin attribute class instances.

**Administrator response:**

This error is not expected. Examine the cause exception for possible solution.

---

**HPDAZ0355E Failed to get obtain PAdmin credentials for user %s. (0x33840163)**

**Explanation:**

An error occurred when determining the credentials for the user that is to be used in authorization decisions when using the administration methods.

**Administrator response:**

Ensure the administrator user name is valid. Ensure that the Authorization Server is running. Examine the cause exception for addition information.

---

**HPDAZ0356E Unable to generate PDPermission objects. (0x33840164)**

**Explanation:**

An error occurred when creating PDPermission objects used for authorizing administration methods.

**Administrator response:**

Examine the cause exception for addition information.

---

**HPDAZ0357E Unable to determine if the user is permitted access. (0x33840165)**

**Explanation:**

An error occurred when checking if the user has permission to invoke the administration method.

**Administrator response:**

Ensure the Authorization Server is running. Examine the cause exception for addition information.

---

**HPDAZ0358E The user '%s' is not authorized for '%s' action on '%s'. (0x33840166)**

**Explanation:**

The administration user is not permitted access to the method.

**Administrator response:**

Use a different user, or update the ACL on the object to permit the action.

---

**HPDAZ0359E Domain '%s' is not valid, only domain '%s' can be used. (0x33840167)**

**Explanation:**

The permitted domains is restricted when running the application as it is configured.

**Administrator response:**

Use the correct domain. Note that when authorization is enabled, the only domain permitted is the one configured for the PAdmin API.

---

**HPDAZ0360E The user '%s' is not permitted to invoke this operation on their own account. (0x33840168)**

**Explanation:**

Some operations are not permitted when a user is manipulating their own account.

**Administrator response:**

Use a different user to invoke this operation.

---

**HPDAZ0361E Unable to create a PAdmin PDAuthorizationContext for authorization evaluation. (0x33840169)**

**Explanation:**

This API attempted to create a PAdmin PDAuthorizationContext, required when authorization is enabled.

**Administrator response:**

Ensure the configuration is correct. Examine the cause exception for additional details.

---

**HPDAZ0362E Attribute '%s' can only have one value, %s values were provided. (0x3384016a)**

**Explanation:**

An update was attempted on an attribute which would result in more than one value for the attribute when the attribute only allows one value.

**Administrator response:**

Retry the operation with just one value.

---

**HPDAZ0363E Attribute '%s' must be of String type. (0x3384016b)**

**Explanation:**

The attribute only accepts String type values.

**Administrator response:**

Retry the operation with a String value, not a byte[] value.

---

**HPDAZ0364E The value '%s' is not valid for attribute '%s'. (0x3384016c)**

**Explanation:**

The attribute only accepts String type values.

**Administrator response:**

Retry the operation with a String value, not a byte[] value.

---

**HPDAZ0365E The condensed resource credential value '%s' can not be parsed. (0x3384016d)**

**Explanation:**

The value provided was likely not produced from the API and is not formatted correctly.

**Administrator response:**

Correct the value and retry the operation.

---

**HPDAZ0366E** %s resource credential values are required, %s was provided. (0x3384016e)

**Explanation:**

A resource credential is made of of four values: the resoure name, type, user and password.

**Administrator response:**

Provide the correct number of values and retry the operation.

---

**HPDAZ0368E** The configured key store, %s, does not exist. This key store is required for mutual SSL authentication to the user registry. (0x33840170)

**Explanation:**

If the key store is configured, it must exist.

**Administrator response:**

Ensure the key store is configured correctly and exists.

---

**HPDAZ0369E** The configured key store %s, of type %s, from the provider %s cannot be loaded. This key store is required for mutual SSL authentication to the user registry. (0x33840171)

**Explanation:**

The configured key store cannot be loaded.

**Administrator response:**

Ensure key store is configured correctly, exists and is of the correct type.

---

**HPDAZ0370E** An unexpected error occurred while using the configured key store: %s. This key store is required for mutual SSL authentication to the user registry. (0x33840172)

**Explanation:**

An unexpected error occurred while using the configured key store.

**Administrator response:**

Ensure that the key store is configured correctly and is of the correct type.

---

**HPDAZ0400E** Invalid argument: Null PDConfig. (0x30659190)

**Explanation:**

A nonnull PDConfig object is required to construct an AuthNCertCmd.

**Administrator response:**

Ensure that the config argument is nonnull.

---

**HPDAZ0401E** Invalid argument: Null accountName or passphrase or domainName. (0x30659191)

**Explanation:**

A nonnull input is required to construct an AuthNPasswordCmd.

**Administrator response:**

Ensure that the accountName, passphrase and domainName arguments are nonnull.

---

**HPDAZ0402E** Invalid argument: Some nonnull input needs to be provided. (0x30659192)

**Explanation:**

Nonnull input is required to construct an AuthSignCertificateCmd.

**Administrator response:**

Ensure that some input is nonnull.

---

**HPDAZ0403E** Transmission error: Parameters could not be encoded. (0x30659193)

**Explanation:**

I/O error occurred even before the request could be transmitted.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDAZ0404E** Invalid argument: Null accountname or passphrase. (0x30659194)

**Explanation:**

Nonnull input is required to construct a ProxyAuthenticateCmd.

**Administrator response:**

Ensure that the input is nonnull.

---

**HPDAZ0405E** Invalid argument: Null userName. (0x30659195)

**Explanation:**

A userName is required to construct a ProxyGetCredsCmd.

**Administrator response:**

Ensure that the userName argument contains meaningful input.

---

**HPDAZ0500E** Configuration error: This application server's account is marked invalid. (0x306591f4)

**Explanation:**

The Security Verify Access server indicates that this server's account is invalid.

**Administrator response:**

Ensure that the correct config file is being used. If it is, ensure that this application server's account has not been marked invalid.

---

**HPDAZ0501E Configuration error: This application server's account is unknown. (0x306591f5)**

**Explanation:**

The Security Verify Access server indicates that this server's account is unknown.

**Administrator response:**

Ensure that the correct config file is being used. If it is, ensure that this application server's account exists. If it does not, re-run SvrSslCfg.

---

**HPDAZ0502E Transmission error: No response from server at %s, port %d. (0x306591f6)**

**Explanation:**

The Security Verify Access server did not respond to this request.

**Administrator response:**

Ensure that the correct config file is being used, and that the desired server is operational. If all was correct, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDAZ0503E Transmission error: Could not connect to the server, and no alternative servers are configured. (0x306591f7)**

**Explanation:**

No communication is possible to this Security Verify Access server.

**Administrator response:**

Ensure that the correct config file is being used, and that the desired server is operational. If all was correct, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDAZ0504E Failover error: cannot contact a configured server. (0x306591f8)**

**Explanation:**

No communication could be made to any of the configured servers.

**Administrator response:**

Ensure that network connectivity exists between the client and server machines and verify that the server process is running on the configured port.

---

**HPDAZ0512E The Security Verify Access custom registry adapter for WebSphere Virtual member manager (VMM) cannot update group membership for group [ %s ] . Security Verify**

**Access does not support nested groups. (0x38638200)**

**Explanation:**

The Security Verify Access does not support nested groups; therefore, the Security Verify Access custom registry adapter for WebSphere Virtual member manager does not allow nested group membership update.

**Administrator response:**

Remove the group membership update for nested group.

---

**HPDAZ0513W Server %s has recovered. (0x33840201)**

**Explanation:**

An LDAP server that previously failed has been detected as functioning again. It will be added back into the pool of available servers.

**Administrator response:**

No action required.

---

**HPDAZ0514W The LDAP server is an IBM Tivoli Directory Server and is running in configuration only mode. Security Verify Access will not be able to operate normally with the LDAP server in this mode. (0x33840202)**

**Explanation:**

The LDAP server is an IBM Tivoli Directory Server and the server is currently running in configuration only mode. In this mode, most normal LDAP operations (such as update) cannot be performed. Since many LDAP operations which Security Verify Access performs are not possible, Security Verify Access will not be able to operate normally until the LDAP server is configured properly and restarted in normal mode.

**Administrator response:**

View the IBM Tivoli Directory Server error logs and correct any identified errors which prevent the LDAP server from starting in normal mode. See the IBM Tivoli Directory Server documentation for the location of the error log and information for configuring the server properly. Once the conditions have been corrected, restart the LDAP server in normal mode and restart Security Verify Access.

---

**HPDAZ0600E Invalid argument: Null URL on constructor. (0x30659258)**

**Explanation:**

An internal error occurred.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDAZ0601E Invalid argument: Could not convert port number to an integer. (0x30659259)**

**Explanation:**

The supplied value was not a valid integer.

**Administrator response:**

Supply a valid integer value for the server port number.

---

**HPDAZ0602E Corrupted file: Insufficient information to contact a Policy Server. (0x3065925a)**

**Explanation:**

The configuration file did not correctly specify a Policy Server servername and port.

**Administrator response:**

Re-run SvrSslCfg to generate a valid configuration file.

---

**HPDAZ0603E Corrupted file: Insufficient information to contact an Authorization Server. (0x3065925b)**

**Explanation:**

The configuration file did not correctly specify a Authorization Server servername and port.

**Administrator response:**

Re-run SvrSslCfg to generate a valid configuration file.

---

**HPDAZ0604E Invalid argument: Duplicate server specified. (0x3065925c)**

**Explanation:**

When trying to add a server to the configuration file, it was discovered that the server was already in the list of servers. Retry without the duplicate entry.

**Administrator response:**

Only supply a server once.

---

**HPDAZ0605E Corrupted configuration: Cannot use keystore. (0x3065925d)**

**Explanation:**

The keystore file supposed to be used in client-server SSL communication could not be opened with the derived password, or the certificate does not have the correct alias, or the encrypted password has been tampered with.

**Administrator response:**

Re-run SvrSslCfg.

---

**HPDAZ0768E Value '%s' is not valid for option '%s'. It must be one of 'true' or 'false' (0x33840300)**

**Explanation:**

The option can only be set to either 'true' or 'false'. Neither of these values were provided.

**Administrator response:**

Retry the command providing a correct value for the option.

---

**HPDAZ0769E Invalid value '%s' for option '%s'. It must be an integer in the range %s to %s (0x33840301)**

**Explanation:**

The option value must be an integer in the range noted in the error text.

**Administrator response:**

Retry the command providing a correct value for the option.

---

**HPDAZ0770E Invalid value '%s' for option '%s'. The value must be a non-empty list of values separated by '%s' characters. (0x33840302)**

**Explanation:**

The option value must be a non-empty list of values separated by the separator characted noted in the error text.

**Administrator response:**

Retry the command providing a correct value for the option.

---

**HPDAZ0771E The password for '%s' can not be zero characters in length. (0x33840303)**

**Explanation:**

Password must be at least one character in length.

**Administrator response:**

Retry the command providing a correct value for the option.

---

**HPDAZ0772E At least one LDAP server must be specified for option '%s'. (0x33840304)**

**Explanation:**

The option requires at least one LDAP server to be specified.

**Administrator response:**

Retry the command providing a correct value for the option.

---

**HPDAZ0773E Option '%s' has an LDAP server entry '%s' which is not valid. It must be of the form 'host:port:type:rank' (0x33840305)**

**Explanation:**

The command was not able to find four values separated by ':' characters for the LDAP server entry.

**Administrator response:**

Retry the command providing a correct value for the option.



---

**HPDAZ0774E** Option '%s' has entry '%s' with a port value '%s' that is not valid. It must be an integer in the range 1 to 65535. (0x33840306)

**Explanation:**

The value for the LDAP server port in either not in the range 1 to 65535, or is not an integer.

**Administrator response:**

Retry the command providing a correct value for the option.

---

**HPDAZ0775E** Option '%s' has entry '%s' with a server type '%s' that is not valid. Use one of 'readwrite' or 'readonly' (0x33840307)

**Explanation:**

The server type can only be one of 'readwrite' or 'readonly'.

**Administrator response:**

Retry the command providing a correct value for the option.

---

**HPDAZ0776E** Option '%s' has entry '%s' with a server rank '%s' that is not valid. The rank must be an integer in the range 1 to 10. (0x33840308)

**Explanation:**

The value for rank is in either not in the range 1 to 10, or is not an integer.

**Administrator response:**

Retry the command providing a correct value for the option.

---

**HPDAZ0777E** For option '%s' the '%s' must be a valid file that exists. (0x33840309)

**Explanation:**

The file must exist and be accessible to the user running this command.

**Administrator response:**

Retry the command providing a correct value for the option.

---

**HPDAZ0779E** The configuration properties file '%s' already exists. (0x3384030b)

**Explanation:**

The create command will not overwrite existing files.

**Administrator response:**

Retry the command providing the name of a file that does not exist.

---

**HPDAZ0780E** An unknown configuration property name '%s' was provided. Use one of: %s. (0x3384030c)

**Explanation:**

An unknown configuration property name was given.

**Administrator response:**

Retry the command providing one of the valid property names.

---

**HPDAZ0781E** The option '%s' is required and can not be removed. (0x3384030d)

**Explanation:**

The property can not be removed as it must be present in the configuration properties file.

**Administrator response:**

Do not attempt to remove the option from the configuration properties file.

---

**HPDAZ0782E** Unable to create the configuration property file '%s', error '%s'. (0x3384030e)

**Explanation:**

The configuration properties file can not be created (either for the first time, or due to an update). If this is an update, the original configuration properties file is renamed with the extension .bkp, and a new file is written in its place. If the write fails, the original file is restored.

**Administrator response:**

Ensure there is sufficient disk space. Ensure file system permissions permit the create.

---

**HPDAZ0783E** Unable to write to configuration properties file '%s', error '%s'. (0x3384030f)

**Explanation:**

The program is unable to write the properties to the configuration properties file.

**Administrator response:**

Ensure there is sufficient disk space and retry.

---

**HPDAZ0784E** Unable to open configuration properties file '%s' for reading. Error '%s'. (0x33840310)

**Explanation:**

The program is unable to open the configuration properties file to read the properties.

**Administrator response:**

Ensure permissions on the file allow the action.

---

**HPDAZ0785E** Unable to read properties from configuration properties file '%s'. Error '%s' (0x33840311)

**Explanation:**

The program is unable to read the properties from the configuration properties file.

**Administrator response:**

Ensure file is a correctly formatted properties file.

---

**HPDAZ0786E** The input properties file is missing the required 'ldap.ssl-truststore' property. (0x33840312)

**Explanation:**

'ldap.ssl-enable' property was set to 'true' which requires 'ldap.ssl-truststore' property.

**Administrator response:**

Either set ldap.ssl-enable to 'false' or add the property 'ldap.ssl-truststore' in the input properties file.

---

**HPDAZ0787E** The input properties file is missing the required 'ldap.ssl-truststore-pwd' property. (0x33840313)

**Explanation:**

'ldap.ssl-enable' property was set to 'true' which requires 'ldap.ssl-truststore-pwd' property.

**Administrator response:**

Either set ldap.ssl-enable to 'false' or add the property 'ldap.ssl-truststore-pwd' in the input properties file.

---

**HPDAZ0788E** The input properties file is missing the required '%s' property. (0x33840314)

**Explanation:**

The property is required and must be supplied in the input properties file.

**Administrator response:**

Add the missing property to the input properties file.

---

**HPDAZ0789E** The configured suffix is not of the correct format '%s'. (0x33840315)

**Explanation:**

The suffix configured can not be parsed as a valid LDAP Distinguished Name.

**Administrator response:**

Fix the format of the configured Federation suffix.

---

**HPDAZ0790E** The configured suffix '%s' has been configured more than once. (0x33840316)

**Explanation:**

The suffix configured has been configured more than once.

**Administrator response:**

Remove the duplicate suffix from the configured Federation servers.

---

**HPDAZ0791E** The configured basic user search suffix '%s' cannot be parsed. (0x33840317)

**Explanation:**

The suffix string provided is not a correctly formatted DN.

**Administrator response:**

Ensure the suffix syntax is correct.

---

**HPDAZ0792E** The configuration properties %s and %s can not both be set to true. (0x33840318)

**Explanation:**

It is not valid to have both options enabled, only one or none of them can be enabled.

**Administrator response:**

Make one or both options false and retry.

---

**HPDBA0100E** No data accompanied the server response to the request. (0x10652064)

**Explanation:**

See message.

**Administrator response:**

Verify the status of the server.

---

**HPDBA0101E** Memory allocate request failed. (0x10652065)

**Explanation:**

A request to allocate memory failed.

**Administrator response:**

Check the amount of system paging and swap space available as well as the amount of available memory. You might also consider rebooting the system. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDBA0107E** Unable to map file %s, error (rc=%d). (0x1065206b)

**Explanation:**

An internal error has occurred.

**Administrator response:**

Retry the command. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDBA0108E** Unable to unmap file %s, error (rc=%d). (0x1065206c)

**Explanation:**

An internal error has occurred.

**Administrator response:**

Retry the command. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDBA0111E** The Tivoli Common Directory configuration file cannot be read. (0x1065206f)

**Explanation:**

Security Verify Access was configured to use the Tivoli Common Directory serviceability scheme; but the

Tivoli Common Directory configuration file cannot be read.

**Administrator response:**

Verify that the Tivoli Common Directory configuration file is located in the correct directory and that it has proper file access permissions.

---

**HPDBA0112W Serviceability messages will not be recorded in the Tivoli Common Directory. (0x10652070)**

**Explanation:**

Security Verify Access was configured to use the Tivoli Common Directory serviceability scheme; but the Tivoli Common Directory has been relocated since the configuration was performed.

**Administrator response:**

The location of the Tivoli Common Directory has been relocated since Security Verify Access was configured. Move the Security Verify Access serviceability files into the new location and update the Security Verify Access configuration to use the correct directory.

---

**HPDBA0200E The server Distinguished Name (DN) specified in the configuration file does not match the DN in the certificate received from the server. (0x106520c8)**

**Explanation:**

The DN specified in the "master-dn" attribute of the "manager" stanza of the configuration file does not match the DN in the certificate received from the server.

**Administrator response:**

Verify that the server's hostname, port number, and Distinguished Name are correct and that the correct server certificate is being used.

---

**HPDBA0202E The keyfile is not configured or it could not be opened or accessed. (0x106520ca)**

**Explanation:**

The keyfile does not exist or permissions prevent the application from reading the keyfile.

**Administrator response:**

Ensure that the keyfile specified by the "ssl-keyfile" attribute in the "ssl" stanza of the configuration file exists and that the permissions permit reading. Verify that it can be viewed using a keyfile management program.

---

**HPDBA0203E The keyfile password is incorrect. (0x106520cb)**

**Explanation:**

The password stash file does not exist or its permissions prevent the application from reading it.

**Administrator response:**

Ensure that the file specified by the "ssl-keyfile-stash" attribute in the "ssl" stanza of the configuration file exists and is readable.

---

**HPDBA0204E The specified certificate could not be used because it does not exist or is otherwise invalid. (0x106520cc)**

**Explanation:**

The certificate in the keyfile has expired or the keyfile is invalid.

**Administrator response:**

Ensure that the correct certificate is specified and that it has not expired.

---

**HPDBA0205E The certificate presented by the SSL partner could not be successfully validated. (0x106520cd)**

**Explanation:**

The certificate presented by the application is invalid.

**Administrator response:**

Ensure that the correct configuration file is being used by the application.

---

**HPDBA0206E The specified SSL V3 session timeout value is invalid. (0x106520ce)**

**Explanation:**

The configuration file contains an invalid value.

**Administrator response:**

Specify a valid value (an integer in the range: 10-86400) in the appropriate configuration file for the attribute (ssl-v3-timeout) or initialization parameter (azn\_init\_ssl\_timeout). Security Verify Access components do not operate correctly with small timeout values in some network environments.

---

**HPDBA0207E A communication error occurred while initializing the SSL connection. (0x106520cf)**

**Explanation:**

An internal error has occurred. It might be caused by a TCP/IP connection problem.

**Administrator response:**

Retry the command. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDBA0208E The requested action cannot be performed because the SSL environment is not initialized. (0x106520d0)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Retry the command. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDBA0209E    The requested action cannot be performed because the SSL environment is already initialized. (0x106520d1)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Retry the command. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDBA0210E    The SSL environment could not be closed. (0x106520d2)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Retry the command. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDBA0211E    The SSL attribute could not be set because the value is invalid. (0x106520d3)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Retry the command. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDBA0212E    The SSL environment could not be initialized. Ensure all required SSL configuration parameters are correct. (0x106520d4)**

**Explanation:**

The configuration might be corrupted.

**Administrator response:**

Retry the command. If the problem persists, unconfigure and reconfigure the application.

---

**HPDBA0213E    The WinSock library could not be loaded. (0x106520d5)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Ensure that WinSock support is installed and the library directory is in the PATH then retry the command. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDBA0214E    The SSL socket could not be initialized. Ensure all required SSL configuration parameters are correct. (0x106520d6)**

**Explanation:**

The configuration might be corrupted.

**Administrator response:**

Retry the command. If the problem persists, unconfigure and reconfigure the application.

---

**HPDBA0215E    Information about the SSL session could not be determined. (0x106520d7)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Retry the command. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDBA0216E    The SSL session could not be reset. (0x106520d8)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Retry the command. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDBA0217E    The SSL session type cannot be set to client on a server. (0x106520d9)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Retry the command. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDBA0218E    An error occurred writing data to an SSL connection. (0x106520da)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Retry the command. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDBA0219E    An error occurred reading data from an SSL connection. (0x106520db)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Retry the command. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDBA0220E**    **The partner's SSL certificate information could not be determined. (0x106520dc)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Retry the command. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDBA0221E**    **The requested action could not be performed because the SSL client is already bound to the server. (0x106520dd)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Retry the command. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDBA0222E**    **The TCP/IP host information could not be determined from the server hostname. Ensure that the server hostname is correct. (0x106520de)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Retry the command. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDBA0223E**    **The SSL communication cannot be performed because the socket is invalid. (0x106520df)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Retry the command. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDBA0224E**    **The specified authentication method is invalid. Ensure that the specified authentication method is a supported value. (0x106520e0)**

**Explanation:**

The configuration file contains an invalid value.

**Administrator response:**

Correct the authentication method specified in the configuration file, or unconfigure and reconfigure the application.

---

**HPDBA0225E**    **A configuration action could not be performed because the SSL server is already initialized and running. (0x106520e1)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDBA0228E**    **The data could not be sent over SSL because the buffer size was insufficient. (0x106520e4)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDBA0229E**    **The certificate or keyfile password is expired. (0x106520e5)**

**Explanation:**

The certificate or the keyfile password is expired and auto-refresh is not enabled.

**Administrator response:**

Refresh the password or enable auto-refresh in the configuration file.

---

**HPDBA0230E**    **The certificate label or DN is invalid. (0x106520e6)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Reconfigure the application. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDBA0231E**    **The date for the partner certificate is invalid. (0x106520e7)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Reconfigure the application. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDBA0232E**    **The type of the partner certificate is unsupported. (0x106520e8)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Reconfigure the application. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDBA0233E No certificate was presented by the SSL partner. (0x106520e9)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Reconfigure the application. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDBA0234E The SSL communications could not be completed. The socket was closed. (0x106520ea)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDBA0236W The server could not locate the session for the client. (0x106520ec)**

**Explanation:**

The client disconnected before the operation completed.

**Administrator response:**

No action is required.

---

**HPDBA0237E The client is not bound. The client must be bound to perform this operation. (0x106520ed)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDBA0242W The server could not find a handler for the command: (0x%x). (0x106520f2)**

**Explanation:**

This might indicate that the client or server should be upgraded.

**Administrator response:**

Ensure that the client and server software are at a compatible level. Update the client or server software if necessary.

---

**HPDBA0245E GSKKM API failed. %s return (%d). (0x106520f5)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDBA0263E Accept failed, errno: (0x%x). (0x10652107)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDBA0269E The session performing the operation lost its credentials. (0x1065210d)**

**Explanation:**

This is an internal error.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDBA0272E The SSL keyfile name is invalid. (0x10652110)**

**Explanation:**

The configuration file is corrupted or contains invalid data.

**Administrator response:**

Unconfigure and reconfigure the application.

---

**HPDBA0273E The SSL version is invalid. The specified version is incorrect or unsupported. (0x10652111)**

**Explanation:**

The configuration file is corrupted or contains invalid data.

**Administrator response:**

Unconfigure and reconfigure the application.

---

**HPDBA0274E The SSL keyfile stash file name are invalid. (0x10652112)**

**Explanation:**

The configuration file is corrupted or contains invalid data.

**Administrator response:**

Unconfigure and reconfigure the application.

---

**HPDBA0275E The client is not configured properly for this call. No replicas have been specified. (0x10652113)**

**Explanation:**

The configuration is incomplete.

**Administrator response:**

Use the `svrsslcfg -add_replica` command to add appropriate replica authorization servers.

---

**HPDBA0276E    The server name is invalid.  
(0x10652114)**

**Explanation:**

The configuration file is corrupted or contains invalid data.

**Administrator response:**

Unconfigure and reconfigure the application.

---

**HPDBA0277E    The server port is invalid.  
(0x10652115)**

**Explanation:**

The configuration file is corrupted or contains invalid data.

**Administrator response:**

Unconfigure and reconfigure the application.

---

**HPDBA0279E    A domain must be specified for  
authentication. (0x10652117)**

**Explanation:**

A domain has not been specified before contacting the server.

**Administrator response:**

Ensure a domain is specified in the configuration file.

---

**HPDBA0280E    An invalid Privilege Attribute  
Certificate (PAC) was specified.  
(0x10652118)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDBA0281E    An unexpected exception was  
caught. (0x10652119)**

**Explanation:**

See message.

**Administrator response:**

See the error log for more information. Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDBA0282E    An unknown exception was  
caught. No exception information  
is available. (0x1065211a)**

**Explanation:**

See message.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDBA0285E    Automatic refresh could not be  
performed because of a GSKKM  
API error. (0x1065211d)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Verify that there is enough disk space on the machine. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDBA0286W    An invalid data packet was  
received and discarded.  
(0x1065211e)**

**Explanation:**

Incoming data is unrecognized.

**Administrator response:**

No action is required.

---

**HPDBA0287E    Automatic refresh could not be  
performed because the certificate  
has expired. (0x1065211f)**

**Explanation:**

The certificate has expired and must be manually refreshed.

**Administrator response:**

Refresh the certificate in the keyfile. For C applications, use the `svrsslcfg` command with the `-chgcert` option to attempt a manual refresh of the certificate. For Java applications, use `com.tivoli.pd.jcfg.SvrSslCfg -action replcert`.

---

**HPDBA0288W    Automatic refresh of the  
certificate could not be performed  
because of error (0x%8.8x).  
(0x10652120)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

The operation will be automatically retried. No action is required.

---

**HPDBA0289W    Automatic refresh of the  
certificate could not be performed  
because of error (0x%8.8x).  
(0x10652121)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

The operation will be automatically retried. No action is required.

---

**HPDBA0292E    The certificate has expired or the  
date is invalid. (0x10652124)**

**Explanation:**

The date in the certificate is not valid.

**Administrator response:**

Renew the certificate. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDBA0293E ICC API failed. %s returns %d, %s (0x10652125)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDBA0294W Could not get ICC context. (0x10652126)**

**Explanation:**

This is an informational message. An error occurred while attempting to get icc context.

**Administrator response:**

No action is required.

---

**HPDBA0295W Could not get ICC random number (0x10652127)**

**Explanation:**

This is an informational message. An error occurred while attempting to get icc random number.

**Administrator response:**

No action is required.

---

**HPDBA0296E The SSL communications could not be completed. An incorrectly formatted SSL message was received from the partner. (0x10652128)**

**Explanation:**

The FIPS setting might not be the same. All machines in a secure Security Verify Access environment must be configured with the same "ssl-enable-fips" value.

**Administrator response:**

Ensure that the value for the "ssl-enable-fips" entry in the "[ssl]" stanza of pd.conf is the same on both the local machine and the machine where communication is attempted. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDBA0297E Timeout expired. The timeout period elapsed before obtaining a connection from the client to the server. (0x10652129)**

**Explanation:**

See Message.

**Administrator response:**

Increase the value of the 'ssl-client-connection-timeout' entry in the [ssl] stanza of the 'etc/ivmgrd.conf' file in the Security Verify Access install directory. And ensure server is running and listening.

---

**HPDBA0298W Certified FIPS mode is not available on this platform because the underlying FIPS provider is not currently certified. Security Verify Access will run in non-certified FIPS mode. (0x1065212a)**

**Explanation:**

See Message. This is usually a temporary condition, and should be alleviated on this platform in a subsequent version of GSKit.

**Administrator response:**

When available, upgrade to the FIPS certified version of GSKit for this platform.

---

**HPDBA0300E Invalid protected object policy name. (0x1065212c)**

**Explanation:**

The protected object policy (POP) name that was specified is not valid.

**Administrator response:**

Specify a valid POP name. Valid characters are a-z, A-Z, 0-9, underscore (\_), hyphen (-), and backslash (\) or any character from a double-byte character set.

---

**HPDBA0301E The protected object policy specified was not found. (0x1065212d)**

**Explanation:**

See message.

**Administrator response:**

Retry the command with a valid protected object policy name.

---

**HPDBA0302E Policy is attached to one or more protected objects. A policy cannot be deleted while it is still attached. (0x1065212e)**

**Explanation:**

See message.

**Administrator response:**

Detach the policy from all protected objects and retry the command.

---

**HPDBA0303E A protected object policy with this name already exists. (0x1065212f)**

**Explanation:**

An attempt was made to create a new protected object policy. A protected object policy by the same name already exists.

**Administrator response:**



Determine if this conflict needs to be resolved and take action accordingly.

---

**HPDBA0305E**    **The protected object policy cannot be attached to the specified protected object. The protected object has been marked to not accept the protected object policy. (0x10652131)**

**Explanation:**

The creator or administrator of the specified protected object has set the attributes of the protected object such that no policy can be attached.

**Administrator response:**

The administrator of the specified protected object must change the attributes of the protected object before a policy can be attached.

---

**HPDBA0306E**    **The ACL cannot be attached to the specified protected object. The protected object has been marked to not accept the ACL policy. (0x10652132)**

**Explanation:**

The creator or administrator of the specified protected object has set the attributes of the protected object such that no policy can be attached.

**Administrator response:**

The administrator of the specified protected object must change the attributes of the protected object before a policy can be attached.

---

**HPDBA0308E**    **Invalid authorization rule name. (0x10652134)**

**Explanation:**

The rule name that was specified is not valid.

**Administrator response:**

Specify a valid authorization rule name. Valid characters are a-z, A-Z, 0-9, underscore (\_), hyphen (-), and backslash (\) or any character from a double-byte character set.

---

**HPDBA0309E**    **Invalid authorization rule text string. (0x10652135)**

**Explanation:**

The rule text string that was specified is not valid.

**Administrator response:**

Specify a valid authorization rule test string. Valid characters are a-z, A-Z, 0-9, underscore (\_), hyphen (-), and backslash (\) or any character from a double-byte character set.

---

**HPDBA0310E**    **The authorization rule specified was not found. (0x10652136)**

**Explanation:**

See message.

**Administrator response:**

Specify the correct rule and retry the command.

---

**HPDBA0311E**    **An authorization rule with this name already exists. (0x10652137)**

**Explanation:**

An attempt was made to create a new authorization rule. An authorization rule by the same name already exists.

**Administrator response:**

Determine if this conflict needs to be resolved and take action accordingly.

---

**HPDBA0312E**    **The authorization rule cannot be attached to the specified protected object. The protected object has been marked to not accept protected object policies. (0x10652138)**

**Explanation:**

The creator or administrator of the specified protected object has set the attributes of the protected object so that no authorization rule can be attached.

**Administrator response:**

The administrator of the specified protected object must change the attributes of the protected object such that authorization rule will be accepted.

---

**HPDBA0313E**    **The authorization rule is attached to one or more protected objects. The authorization rule cannot be deleted while it is still attached (0x10652139)**

**Explanation:**

See message.

**Administrator response:**

Use the authzrule find command to get a list of the protected objects that are attached to the rule. Detach all protected objects from the authorization rule then retry the command.

---

**HPDBA0401E**    **ASN.1 encoding error (0x%8.8lx). (0x10652191)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDBA0406E**    **ASN.1 decoding error. The version of ASN.1 encoded data was unexpected. The most likely cause is that the sender is at different version. (0x10652196)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDBA0407E ASN.1 general error. Unsupported operation. (0x10652197)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDBA0408E The ASN.1 data stream ended prematurely. (0x10652198)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDBA0409E An ASN.1 integer value is too large. (0x10652199)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDBA0410E ASN.1 data length is invalid. The data buffer is invalid. (0x1065219a)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDBA0411E ASN.1 data invalid encoding. The data buffer contains unexpected data. (0x1065219b)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDBA0412E ASN.1 data invalid parameter. (0x1065219c)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDBA0413E ASN.1 indefinite data type is not allowed. The data buffer contains unexpected data. (0x1065219d)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDBA0414E The ASN.1 data type must be primitive. The data buffer contains unexpected data. (0x1065219e)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDBA0415E The ASN.1 type must be constructed. The data buffer contains unexpected data. (0x1065219f)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDBA0416E An ASN.1 data value is not set. The data buffer contains unexpected data. (0x106521a0)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDBA0417E The ASN.1 indefinite data type is not supported. The data buffer contains unexpected data. (0x106521a1)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDBA0418E The unused bitcount is invalid for the ASN.1 bitstream type. The data buffer contains unexpected data. (0x106521a2)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDBA0419E**    **The segmented bitcount is invalid for the ASN.1 bitstream type. The data buffer contains unexpected data. (0x106521a3)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDBA0420E**    **An unexpected ASN.1 data type was found. The data buffer contains unexpected data. (0x106521a4)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDBA0421E**    **The ASN.1 data buffer is too long. The data buffer contains unexpected data. (0x106521a5)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDBA0422E**    **The ASN.1 data stream is missing members of a sorted set. The data buffer contains unexpected data. (0x106521a6)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDBA0423E**    **The ASN.1 choice index is out of range. (0x106521a7)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDBA0424E**    **The ASN.1 choice data type is not initialized. (0x106521a8)**

**Explanation:**

An internal error has occurred. An attempt was made to set a value to an unselected choice.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDBA0425E**    **The ASN.1 asn\_any data type has specific syntax. (0x106521a9)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDBA0426E**    **The ASN.1 utc/gmt time type has an invalid value. (0x106521aa)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDBA0427E**    **The ASN.1 UTF-8 string could not convert the string to or from the local code page. (0x106521ab)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDBA0428E**    **The specified codeset is not permitted for this ASN.1 data type. (0x106521ac)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDBA0600E**    **Keyfile password change failed. File: %s. Error: %d (0x10652258)**

**Explanation:**

An unexpected error occurred while changing the password for the specified key file.

**Administrator response:**

Change the password manually using the -chgpwd option. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDBA0601E**    **Keyfile password change failed because GSKit could not resolve the stash file. File: %s. Error: %d (0x10652259)**

**Explanation:**

An error occurred while changing the password for the specified key file. The key stash file is missing.

**Administrator response:**

The stash file may be missing or corrupted. Attempt to locate the stash file for the specified key file.

---

**HPDBA0602E**    **Keyfile password change failed because permissions on the file are not correct. File: %s. (0x1065225a)**

**Explanation:**

An error occurred while changing the password for the specified key file. The file permissions are incorrect, or the owner is incorrect.

**Administrator response:**

Ensure that the owner of the file matches the identity of the application. Ensure that the identity has permission to create and write the file. Then change the password manually using the -chpwd option.

---

**HPDBA0603E**    **Keyfile password change failed because GSKit could not change the password. File: %s. Error: %d (0x1065225b)**

**Explanation:**

An unexpected error occurred while changing the password for the specified key file. GSKit change key password returned an error.

**Administrator response:**

The key file or stash file may be corrupted.

---

**HPDBA0604E**    **Keyfile password change rollback failed. GSKit reports an error. File: %s. Error: %d (0x1065225c)**

**Explanation:**

An error occurred while attempting to restore the password for the specified key file.

**Administrator response:**

The key file or stash file may be missing or corrupted.

---

**HPDBA0605W**    **Warning mode is enabled for this protected object policy (POP). Complete access to the protected object using this POP is permitted regardless of other restrictions in the POP. (0x1065225d)**

**Explanation:**

When the warning mode attribute for the POP is set to yes, any user can perform any action on the object where the POP is attached. Any access to the object is permitted even if the security policy attached to the object is set to deny this access. This message is a precautionary warning to safeguard that this is the desired behavior.

**Administrator response:**

If unrestricted access is desired to the object where the POP is attached, no action is required. To enable restrictions in the POP, modify the POP by setting the value of the warning mode attribute to no.

---

**HPDBA0608E**    **Unable to map interface name '%s' to address. getaddrinfo returned error %d: %s. (0x10652260)**

**Explanation:**

The interface name (IP address) provided was not accepted by the operating system.

**Administrator response:**

Change the name of the interface (IP address) and retry.

---

**HPDBA0609E**    **Unable to auto refresh keystore %s. (0x10652261)**

**Explanation:**

When attempting to verify that the keystore could be refreshed, an error occurred.

**Administrator response:**

Make sure that the keystore noted can be refreshed. The file system is not full, ACLs on the keystore or it's directory allow for changes.

---

**HPDBF0020E**    **The specified JRE (%s) version (%s) does not meet supported JRE version requirement.Consult the manual for a list of supported JREs. (0x30695014)**

**Explanation:**

See message.

**Administrator response:**

Install a supported JRE and retry the command.

---

**HPDBF0021E**    **This Java Runtime Environment (%s) has already been configured. Unconfigure first then retry the command. (0x30695015)**

**Explanation:**

The specified JRE is already configured and cannot be configured twice.

**Administrator response:**

Unconfigure JRE if you would like to configure again.

---

**HPDBF0022E**    **This Java Runtime Environment (%s) has already been configured. Unconfigure first or specify a different JRE path then retry the command. (0x30695016)**

**Explanation:**

The specified JRE is already configured and cannot be configured twice.

**Administrator response:**

Unconfigure JRE if you would like to configure again or specify a different JRE path.

---

**HPDBF0025E**    **Unable to create the PD.properties file in the specified JRE.Ensure you have the correct permissions to do so. (0x30695019)**

**Explanation:**

Unable to create PD.properties file in PolicyDirector directory of the JRE being configured.

**Administrator response:**

Ensure that the user has the necessary permissions to create the PolicyDirector directory and the PD.properties file in the <JRE\_HOME>/PolicyDirector directory.

---

**HPDBF0026W**    **Unable to rename the PD.properties file. (0x3069501a)**

**Explanation:**

See message.

**Administrator response:**

Ensure the permissions on the file allow this process to modify it.

---

**HPDBF0027E**    **An error occurred while creating PD.properties file. (0x3069501b)**

**Explanation:**

Unable to create PD.properties file in PolicyDirector directory of the JRE being configured.

**Administrator response:**

Ensure that the user has the necessary permissions to create the PolicyDirector directory and the PD.properties file in the <JRE\_HOME>/PolicyDirector directory.

---

**HPDBF0029E**    **No JRE has been configured. Unable to unconfigure %s. (0x3069501d)**

**Explanation:**

pdjrte\_paths file does not exist. As such, no JREs have been configured already.

**Administrator response:**

Configure a JRE. Or, if a JRE is already configured and this message is still displayed, create the <PDHOME>/etc/pdjрте\_paths file w/ the JRE path listed.

---

**HPDBF0030W**    **The JRE (%s) is notconfigured for the Security Verify Access Runtime for Java. (0x3069501e)**

**Explanation:**

See message.

**Administrator response:**

Configure the JRE for the Security Verify Access Runtime for Java.

---

**HPDBF0031E**    **This Java Runtime Environment has already been configured. (0x3069501f)**

**Explanation:**

The JRE specified is already listed in the pdjrte\_paths file.

**Administrator response:**

Unconfigure this JRE before trying to configure.

---

**HPDBF0032E**    **There was an internal error during initialization. (0x30695020)**

**Explanation:**

See message.

**Administrator response:**

Make sure the CLASSPATH is set correctly.

---

**HPDBF0073W**    **Unable to stop IBM WebSphere Application Server. (0x30695049)**

**Explanation:**

The server could not be stopped. Perhaps it was not running.

**Administrator response:**

No action required.

---

**HPDBF0075W**    **Unable to Regenerate IBM WebSphere Application Server Plugin Configuration. (0x3069504b)**

**Explanation:**

The plugin configuration could not be regenerated. Perhaps the server name is not the default server1

**Administrator response:**

From the command line, run the command GenPluginCfg -server.name <servername> where servername is the name of your IBM WebSphere Application Server.

---

**HPDBF0078W**    **Unable to start IBM WebSphere Application Server. (0x3069504e)**

**Explanation:**

The command to start the server failed. Perhaps it is already running.

**Administrator response:**

No action is required.

---

**HPDBF0080E**    **Unable to deploy Security Verify Access Web Portal Manager. (0x30695050)**

**Explanation:**

An error occurred during the installation of the product.

**Administrator response:**

Refer to previous messages that have appeared on the screen for more details. Fix the problem and then retry the command.

---

**HPDBF0083E**    **The Security Verify Access runtime must be configured first. (0x30695053)**

**Explanation:**  
See message.

**Administrator response:**  
Configure the Security Verify Access runtime before configuring Web Portal Manager.

---

**HPDBF0084E**    **Unable to perform SvrSslCfg configuration for Security Verify Access Web Portal Manager. (0x30695054)**

**Explanation:**  
See message.

**Administrator response:**  
Refer to previous messages that have appeared on the screen for more details. Fix the problem and then retry the command.

---

**HPDBF0085E**    **Unable to find the iscwpm.war directory. Make sure that the WPM application is deployed in the WebSphere systemApps directory. (0x30695055)**

**Explanation:**  
See message.

**Administrator response:**  
See message

---

**HPDBF0086E**    **The WebSphere server installation full path is not valid. Possible causes are: Make sure you have installed a supported version of WebSphere. Make sure you have configured Security Verify Access Runtime for Java to this WebSphere Java path. (0x30695056)**

**Explanation:**  
The path specified for WebSphere is not valid.

**Administrator response:**  
Install a supported version of WebSphere.

---

**HPDBF0087E**    **The Security Verify Access Web Portal Manager has already been configured. (0x30695057)**

**Explanation:**  
See message.

**Administrator response:**

Unconfigure the Security Verify Access Web Portal Manager first, then retry the command.

---

**HPDBF0088E**    **The Security Verify Access Web Portal Manager has already been unconfigured. (0x30695058)**

**Explanation:**  
See message.

**Administrator response:**  
No action required.

---

**HPDBF0089E**    **Unable to configure Security Verify Access Runtime for Java into the IBM WebSphere Application Server. (0x30695059)**

**Explanation:**  
An internal error has occurred.

**Administrator response:**  
Refer to previous messages that have appeared on the screen for more details. Fix the problem and then retry the command.

---

**HPDBF0091E**    **Security Verify Access Web Portal Manager could not be removed from WebSphere. Continuing with the unconfig operation. (0x3069505b)**

**Explanation:**  
An internal error occurred during the uninstall process.

**Administrator response:**  
Refer to previous messages that have appeared on the screen for more details. Fix the problem and then retry the command. Use the WebSphere Admin Console to remove the Security Verify Access Web Portal Manager.

---

**HPDBF0094E**    **Unable to unconfigure Security Verify Access Runtime for Java from IBM WebSphere Application Server. (0x3069505e)**

**Explanation:**  
See message.

**Administrator response:**  
Refer to previous messages that have appeared on the screen for more details. Fix the problem and then retry the command.

---

**HPDBF0095E**    **The SvrSslCfg unconfiguration command cannot be performed for Security Verify Access Web Portal Manager. (0x3069505f)**

**Explanation:**  
See message.

**Administrator response:**

Refer to previous messages that have appeared on the screen for more details. Fix the problem and then retry the command.

---

**HPDBF0097E IBM WebSphere Application Server plug-in configuration could not be regenerated. (0x30695061)**

**Explanation:**

An internal error occurred.

**Administrator response:**

Refer to previous messages that have appeared on the screen for more details. Fix the problem and then retry the command.

---

**HPDBF0098E The Windows registry could not be opened. (0x30695062)**

**Explanation:**

The API that is used to manipulate the registry failed.

**Administrator response:**

Ensure you are using a supported operating system. Refer to previous messages that have appeared on the screen for more details. Fix the problem and then retry the command.

---

**HPDBF0099E The registry key value could not be set. (0x30695063)**

**Explanation:**

The API that is used to manipulate the registry failed.

**Administrator response:**

Ensure you are using a supported operating system. Refer to previous messages that have appeared on the screen for more details. Fix the problem and then retry the command.

---

**HPDBF0100E The IBM HTTP server installation path could not be obtained. (0x30695064)**

**Explanation:**

See message.

**Administrator response:**

Ensure that IBM HTTP server is properly installed.

---

**HPDBF0101E The httpd.conf file could not be modified. SSL is not available for connecting to Security Verify Access Web Portal Manager. (0x30695065)**

**Explanation:**

Unable to access the configuration file for the IBM HTTP server. SSL will not function properly.

**Administrator response:**

Check the file permissions and path. Ensure the file is not locked by another process.

---

**HPDBF0102E The pdwpm.conf file could not be modified. (0x30695066)**

**Explanation:**

Unable to access the configuration file for Security Verify Access Web Portal Manager.

**Administrator response:**

Check the file permissions and path. Ensure the file is not locked by another process.

---

**HPDBF0116E The port number is not valid. The port must be an integer greater than or equal to zero. (0x30695074)**

**Explanation:**

See message.

**Administrator response:**

Retry the command with a valid port number.

---

**HPDBF0119E The local host name cannot be obtained. Specify the host name using the - policysvr option. (0x30695077)**

**Explanation:**

See message.

**Administrator response:**

Specify a value for -policysvr option, and retry the command.

---

**HPDBF0120E Could not contact the Security Verify Access policy server. Possible causes are: The Policy server is not running. The Policy server host name or port number is incorrect. (0x30695078)**

**Explanation:**

See message.

**Administrator response:**

Make sure the policy server is running and specify a correct value for host name and port number, and retry the command.

---

**HPDBF0122E The value specified for -action option (%s) was not valid. The value must be one of the following: config|unconfig|status|name (0x3069507a)**

**Explanation:**

See message.

**Administrator response:**

Specify a correct value for the -action option. Retry the command.

---

**HPDBF0153E An error occurred backing up the data. (0x30695099)**

**Explanation:**

See message.

**Administrator response:**

Refer to previous messages that have appeared on the screen for more details. Fix the problem and then retry the command.

---

**HPDBF0154E    An error occurred restoring the archive. (0x3069509a)**

**Explanation:**

An error occurred during the restoration process.

**Administrator response:**

Refer to previous messages that have appeared on the screen for more details. Fix the problem and then retry the command.

---

**HPDBF0155E    Could not resolve path for Security Verify Access runtime. (0x3069509b)**

**Explanation:**

The Security Verify Access runtime path could not be obtained from the registry.

**Administrator response:**

Ensure Security Verify Access runtime is installed on the system.

---

**HPDBF0156E    Could not parse the line: %s. (0x3069509c)**

**Explanation:**

The line in the backup list is malformed.

**Administrator response:**

Correct the line and retry the command.

---

**HPDBF0157E    Could not backup the registry subkey: %s. (0x3069509d)**

**Explanation:**

The registry subkey could not be saved.

**Administrator response:**

Refer to previous messages that have appeared on the screen for more details. Fix the problem and then retry the command.

---

**HPDBF0158E    Could not restore the registry subkey: %s. (0x3069509e)**

**Explanation:**

The registry subkey could not be restored.

**Administrator response:**

Refer to previous messages that have appeared on the screen for more details. Fix the problem and then retry the command.

---

**HPDBF0159E    Could not copy %s to %s. (0x3069509f)**

**Explanation:**

An error occurred copying the file.

**Administrator response:**

Check the paths and permissions of the directories.

---

**HPDBF0160E    Could not open file: %s (0x306950a0)**

**Explanation:**

The specified file could not be opened.

**Administrator response:**

Check the path, name, and permissions of the file and retry the command.

---

**HPDBF0161E    Could not access list: %s (0x306950a1)**

**Explanation:**

The backup list could not be accessed.

**Administrator response:**

Check the path, name, and permissions of the file and retry the command.

---

**HPDBF0162E    The drive %s is not a fixed drive. (0x306950a2)**

**Explanation:**

The drive specified must be a fixed drive for the restore to occur.

**Administrator response:**

Specify the correct drive letter and retry the command.

---

**HPDBF0163E    Could not access the path: %s (0x306950a3)**

**Explanation:**

The path specified does not exist.

**Administrator response:**

Check the path and retry the command.

---

**HPDBF0169E    Could not open file: %s (0x306950a9)**

**Explanation:**

The specified file could not be opened.

**Administrator response:**

Check the path, name, and permissions of the file and retry the command.

---

**HPDBF0171E    Could not resolve path for Security Verify Access runtime. (0x306950ab)**

**Explanation:**

The Security Verify Access runtime path could not be obtained from the registry.

**Administrator response:**

Ensure Security Verify Access runtime is installed on the system.

---

**HPDBF0172E    The file, %s, could not be read. (0x306950ac)**

**Explanation:**

See message.



**Administrator response:**

Check the file's permissions and path and retry the command.

---

**HPDBF0178E**    **Error opening or reading the response file %s. Ensure the file exists and that it contains the correct stanza name, %s. (0x306950b2)**

**Explanation:**

The response file could not be accessed or the stanza name is invalid.

**Administrator response:**

Check the path and permissions of the file, make sure it has a valid stanza name, then retry the command.

---

**HPDBF0229E**    **The configuration action is invalid. Valid actions are 'create' or 'replace'. (0x306950e5)**

**Explanation:**

See message.

**Administrator response:**

Retry the command with a valid configuration action.

---

**HPDBF0230E**    **The port number is invalid. The port must be an integer greater than or equal to zero. (0x306950e6)**

**Explanation:**

See message.

**Administrator response:**

Retry the command with a valid port number.

---

**HPDBF0231E**    **The rank is invalid. The rank must be an integer. (0x306950e7)**

**Explanation:**

See message.

**Administrator response:**

Retry the command with a valid rank.

---

**HPDBF0232E**    **The format of the servers option is host1:port1:rank1,host2:port2:rank2,... (0x306950e8)**

**Explanation:**

An invalid servers format was entered.

**Administrator response:**

Rerun the command with a valid servers format.

---

**HPDBF0233E**    **An invalid server option was entered. The format of the server option is host:port:rank. (0x306950e9)**

**Explanation:**

See message.

**Administrator response:**

Rerun the command with a valid server option.

---

**HPDBF0234E**    **Unable to load pd.properties. (0x306950ea)**

**Explanation:**

Not able to load pd.properties files.

**Administrator response:**

Make sure pdjrte is configured.

---

**HPDBF0235E**    **Invalid key file or configuration file name. (0x306950eb)**

**Explanation:**

See message.

**Administrator response:**

Retry the command with valid key file or configuration file name.

---

**HPDBF0236E**    **The directory does not exist. (0x306950ec)**

**Explanation:**

See message.

**Administrator response:**

Ensure the specified directory exist and has appropriate permissions.

---

**HPDBF0237E**    **The mode value is invalid. The value must be 'remote' or 'local'. (0x306950ed)**

**Explanation:**

See message.

**Administrator response:**

Retry the command with valid mode value.

---

**HPDBF0238E**    **The server option is invalid. Specify one policy server or authorization server parameter. (0x306950ee)**

**Explanation:**

See message.

**Administrator response:**

Retry the command with valid server parameter.

---

**HPDBF0239E**    **The listening option is invalid. The value must be 'true' or 'false'. (0x306950ef)**

**Explanation:**

See message.

**Administrator response:**

Retry the command with valid listening value.

---

**HPDBF0240E**    **The refresh interval is invalid. The value must be an integer greater than or equal to zero. (0x306950f0)**

**Explanation:**

See message.

**Administrator response:**

Retry the command with a valid refresh value.

---

**HPDBF0247E**    **The local host name cannot be obtained. Specify the host name using the -host option. (0x306950f7)**

**Explanation:**

See message.

**Administrator response:**

Specify a value for -host option. and retry the command.

---

**HPDBF0248W**    **The following options are ignored when configuring a remote-mode server: %s (0x306950f8)**

**Explanation:**

The -dblisten, -dbrefresh and -dbdir options are valid only for local-mode servers. Remote mode was specified.

**Administrator response:**

No action required, but be aware that the values for the listed options are not included in the application server's configuration. If the application server is required to use the options, it must be unconfigured and reconfigured as a local-mode server.

---

**HPDBF0250E**    **The certificate refresh is invalid. The value must be true or false. (0x306950fa)**

**Explanation:**

See message.

**Administrator response:**

Retry the command with a valid appsvr-certrefresh setting.

---

**HPDBF0275E**    **Invalid LDAP SSL information was entered. (0x30695113)**

**Explanation:**

See message.

**Administrator response:**

Provide the correct key file, key label, password and ssl port number, then retry the command.

---

**HPDBF0281E**    **Incorrect Security Verify Access administrator name or password. (0x30695119)**

**Explanation:**

An incorrect administrator name or password was given.

**Administrator response:**

Correct the information and retry the command.

---

**HPDBF0284E**    **The port number is invalid. The value must be greater than 0.: (0x3069511c)**

**Explanation:**

See message.

**Administrator response:**

Enter a port number that is greater than zero.

---

**HPDBF0287E**    **An error occurred while copying the template file. (0x3069511f)**

**Explanation:**

The template file could not be copied.

**Administrator response:**

Make sure the file exists and has permissions appropriate for copying.

---

**HPDBF0290E**    **Security Verify Access runtime must be configured first. (0x30695122)**

**Explanation:**

See message.

**Administrator response:**

Configure Security Verify Access runtime, then retry the command.

---

**HPDBF0291E**    **Security Verify Access policy server has already been unconfigured. (0x30695123)**

**Explanation:**

The policy server is already unconfigured.

**Administrator response:**

This process only works if the policy server is currently configured. Configure the server and retry the command.

---

**HPDBF0292E**    **The PDMgrProxyd service could not be deleted. (0x30695124)**

**Explanation:**

See message.

**Administrator response:**

Refer to previous messages that have appeared on the screen for more details. Fix the problem and then retry the command.

---

**HPDBF0293E**    **The PDMgrProxyd service could not be registered. (0x30695125)**

**Explanation:**

See message.

**Administrator response:**

Refer to previous messages that have appeared on the screen for more details. Fix the problem and then retry the command.

---

**HPDBF0294E**    **An error occurred opening configuration file. (0x30695126)**

**Explanation:**

See message.

**Administrator response:**

Check the permissions of the file and make sure it is not in use by another process, then retry the command.

---

**HPDBF0295E**    **An error occurred while unconfiguring the Security Verify Access proxy server. (0x30695127)**

**Explanation:**

See message.

**Administrator response:**

Refer to previous messages that have appeared on the screen for more details. Fix the problem and then retry the command.

---

**HPDBF0296E**    **A memory allocation error resulted in the termination of the program. Check the maximum allowable memory and the amount of system paging space as these may both need to be increased. (0x30695128)**

**Explanation:**

See message.

**Administrator response:**

Increase the maximum allowable memory and the system paging space or shut down one or more applications.

---

**HPDBF0297E**    **An error occurred while starting the Security Verify Access policy proxy server. (0x30695129)**

**Explanation:**

See message.

**Administrator response:**

Refer to previous messages that have appeared on the screen for more details. Fix the problem and then retry the command.

---

**HPDBF0340W**    **An error occurred while checking the properties of the target Java Runtime Environment (%s). The JRE might need post-configuration modification. (0x30695154)**

**Explanation:**

During Security Verify Access Runtime for Java configuration, the version and vendor of the target JRE are examined. Since the version and vendor could not be determined, the configuration continues as if the JRE needs no modification.

**Administrator response:**

After Security Verify Access Runtime for Java configuration, determine the target Java runtime version and vendor manually. This can be done by executing 'java -version', where the java invoked is in the target runtime. The output should indicate the version and vendor. If the version is JRE 1.4 or later and the vendor is Sun Microsystems, the JRE can then be modified manually: The jsse.jar file present in the JRE's lib directory must be moved to a backup location outside of the lib directory. Note that when the Security Verify Access Runtime for Java is unconfigured for that JRE, the jsse.jar file must be manually restored from its backup location to the lib directory.

---

**HPDBF0341E**    **The Java Runtime Environment (%s) cannot be configured. Configure by using the pdjrtecfg command in non-interactive mode. (0x30695155)**

**Explanation:**

During Security Verify Access Runtime for Java configuration, it was determined that the target JRE must be modified. The currently running JRE is the target JRE and cannot be modified as required.

**Administrator response:**

Configure the Security Verify Access Runtime for Java by executing the pdjrtecfg command found in the Security Verify Access sbin directory. The pdjrtecfg command must be executed in non-interactive mode. Also, do not use a response file when executing pdjrtecfg.

---

**HPDBF0342E**    **The Java Runtime Environment (%s) cannot be configured. (0x30695156)**

**Explanation:**

The target Java Runtime Environment must be modified in order to be configured. The configuration program was unable to make the modifications, possibly due to file system access problems.

**Administrator response:**

Ensure that the lib directory in the target Java Runtime Environment is writable by the user running the configuration program. Also ensure that the jsse.jar file found in the lib directory can be moved by that same user. Finally, ensure the target JRE is not actively running during configuration. Alternatively, manually move the jsse.jar file to a backup location outside of the lib directory and then re-run the configuration program. In this case, note that when the Security Verify Access Runtime for Java is unconfigured for that JRE, the jsse.jar file must be manually restored from its backup location to the lib directory.

---

**HPDBF0343W** An error occurred while restoring the original state of the target Java Runtime Environment (%s). The JRE might need post-unconfiguration modification. (0x30695157)

**Explanation:**

During Security Verify Access Runtime for Java configuration, the target JRE was modified so that the jsse.jar file in its lib directory was moved to a jarbackup directory created under lib. The unconfiguration program is unable to move the jsse.jar file back to its original location and remove the jarbackup directory, possibly due to file system access problems.

**Administrator response:**

Manually restore the state of the Java Runtime Environment by moving the jsse.jar file in JRE lib/ jarbackup directory to its original location in the lib directory. Then remove the jarbackup directory.

---

**HPDBF0344W** The temporary file %s cannot be deleted. Manually delete the file. (0x30695158)

**Explanation:**

During Security Verify Access Runtime for Java configuration, a temporary file was created, but cannot be deleted, possibly due to file system access problems.

**Administrator response:**

Manually delete the named file.

---

**HPDBF0350E** Unable to start Security Verify Access Web Portal Manager. (0x3069515e)

**Explanation:**

An error occurred while starting Security Verify Access Web Portal Manager.

**Administrator response:**

Stop and restart the IBM WebSphere Application Server.

---

**HPDBF0358E** Could not contact the Security Verify Access authorization server. Possible causes are: The Authorization server is not running. The Authorization server host name or port number is incorrect. (0x30695166)

**Explanation:**

See message.

**Administrator response:**

Make sure the authorization server is running and specify a correct value for host name and port number, and retry the command.

---

**HPDBF0359E** Could not contact the WebSphere server. Possible causes are: The WebSphere server is not running. The WebSphere server host name or port number is incorrect. (0x30695167)

**Explanation:**

See message.

**Administrator response:**

Make sure the IBM WebSphere Application Server or Deployment Manager is running and specify a correct value for host name and port number, and retry the command.

---

**HPDBF0360E** Could not find a IBM WebSphere Application Server or Cluster. Possible causes are: The WebSphere server host name or port number is incorrect. The specified cluster or application server is invalid. (0x30695168)

**Explanation:**

See message.

**Administrator response:**

Specify a correct value for host name and port number, and retry the command.

---

**HPDBF0361E** Invalid hostname for the Security Verify Access policy server. Possible causes are: The Policy server host name is incorrect. (0x30695169)

**Explanation:**

See message.

**Administrator response:**

Specify a correct value for the host name and retry the command.

---

**HPDBF0362E** Invalid hostname for the Security Verify Access authorization server. Possible causes are: The Authorization server host name is incorrect. (0x3069516a)

**Explanation:**

See message.

**Administrator response:**

Specify a correct value for the host name and retry the command.

---

**HPDBF0363E** Invalid hostname for the WebSphere server. Possible causes are: The WebSphere host name is incorrect. (0x3069516b)

**Explanation:**

See message.

**Administrator response:**

Specify a correct value for the host name and retry the command.

---

**HPDBF0364E    The required option (%s) was not specified. (0x3069516c)**

**Explanation:**

See message.

**Administrator response:**

Specify all of the required options. Retry the command.

---

**HPDBF0380E    Unable to create the PDJLog.properties file in the specified JRE.Ensure you have the correct permissions to do so. (0x3069517c)**

**Explanation:**

Unable to create PDJLog.properties file in PolicyDirector directory of the JRE being configured.

**Administrator response:**

Ensure that the user has the necessary permissions to create the PolicyDirector directory and the PDJLog.properties file in the <JRE\_HOME>/PolicyDirector directory.

---

**HPDBF0391E    The Security Verify Access Runtime for Java cannot run with the FIPS mode set. (0x30695187)**

**Explanation:**

The Security Verify Access Runtime for Java has configured FIPS mode that is different from the WebSphere FIPS mode.

**Administrator response:**

Make sure that the WebSphere and Security Verify Access Runtime for Java are configured with the same FIPS setting.

---

**HPDBF0405E    The Security Verify Access Runtime for Java installed within the JRE (%s) version (%s) is outdated.Upgrade the Security Verify Access Runtime for Java. (0x30695195)**

**Explanation:**

Security Verify Access Runtime for Java needs to be upgraded.

**Administrator response:**

Upgrade the Security Verify Access Runtime for Java configured to the JRE.

---

**HPDBF0432E    A memory allocation error resulted in the termination of the program. Check the maximum allowable memory and the amount of system paging space as these may both**

**need to be increased.**

**(0x306951b0)**

**Explanation:**

See message.

**Administrator response:**

Increase the maximum allowable memory and the system paging space or shut down one or more applications.

---

**HPDBF0435E    An error occurred while copying the template file. (0x306951b3)**

**Explanation:**

The template file could not be copied.

**Administrator response:**

Make sure the file exists and has permissions appropriate for copying.

---

**HPDBF0436E    Security Verify Access server has already been unconfigured. from common and audit reporting services. (0x306951b4)**

**Explanation:**

The server is already unconfigured from common audit and reporting services.

**Administrator response:**

No action required.

---

**HPDBF0437E    Option %s is required. (0x306951b5)**

**Explanation:**

Required option is not specified.

**Administrator response:**

Reissue the command specifying the missing option.

---

**HPDBF0438E    The server configuration file %s is invalid. (0x306951b6)**

**Explanation:**

The file does not contain an azn server name and is not the policy server configuration file.

**Administrator response:**

Reissue the command specifying a valid server configuration file.

---

**HPDBF0439E    Invalid value specified for -action. Valid values are 'config' and 'unconfig'. (0x306951b7)**

**Explanation:**

Invalid value specified for -action. Valid values are 'config' and 'unconfig'.

**Administrator response:**

Reissue the command specifying an action of 'config' or 'unconfig'.

---

**HPDBF0440E    The file %s could not be accessed. (0x306951b8)**

**Explanation:**

The file does not exist or does not have the correct permissions.

**Administrator response:**

Reissue the command specifying a valid file.

---

**HPDBF0442E** Option %s is required with option %s. (0x306951ba)

**Explanation:**

Required option is not specified.

**Administrator response:**

Reissue the command specifying the missing option.

---

**HPDBF0443E** The server audit configuration file %s could not be created. (0x306951bb)

**Explanation:**

The server audit configuration file could not be created.

**Administrator response:**

Ensure that there is enough space and that the directory has the correct permissions Then, reissue the command.

---

**HPDBF0444E** Configuration data could not be written to %s. (0x306951bc)

**Explanation:**

The server audit configuration file could not be created.

**Administrator response:**

Ensure that there is enough space and that the directory has the correct permissions Then, reissue the command.

---

**HPDBF0445E** Invalid value specified for -disk\_cache\_mode. Valid values are 'auto', 'always', and 'never'. (0x306951bd)

**Explanation:**

Invalid value specified for -disk\_cache\_mode. Valid values are 'auto', 'always', and 'never'.

**Administrator response:**

Reissue the command specifying a valid value for -disk\_cache\_mode.

---

**HPDBF0446E** Invalid value specified for -enable\_ssl. Valid values are 'yes' and 'no'. (0x306951be)

**Explanation:**

Invalid value specified for -enable\_ssl. Valid values are 'yes' and 'no'.

**Administrator response:**

Reissue the command specifying a valid value for -enable\_ssl.

---

**HPDBF0447E** Invalid value specified for -enable\_pwd\_auth. Valid values are 'yes' and 'no'. (0x306951bf)

**Explanation:**

Invalid value specified for -enable\_pwd\_auth. Valid values are 'yes' and 'no'.

**Administrator response:**

Reissue the command specifying a valid value for -enable\_pwd\_auth.

---

**HPDBF0448E** The audit server could not be contacted. (0x306951c0)

**Explanation:**

The audit server is down or the information provided for the audit server is incorrect.

**Administrator response:**

After verifying the audit server is running and the information provided for the audit server is correct, reissue the command.

---

**HPDBF0470E** The audit key file is invalid. (0x306951d6)

**Explanation:**

The audit key file is invalid.

**Administrator response:**

Specify a valid key file.

---

**HPDBF0471E** The audit stash file is invalid. (0x306951d7)

**Explanation:**

The audit stash file is invalid.

**Administrator response:**

Specify a valid stash file.

---

**HPDBF0472E** The audit ID is invalid. (0x306951d8)

**Explanation:**

The audit ID is invalid.

**Administrator response:**

Specify a valid audit ID.

---

**HPDBF0473E** The audit ID password is invalid. (0x306951d9)

**Explanation:**

The audit ID password is invalid.

**Administrator response:**

Specify a valid audit ID password.

---

**HPDBF0474E** The audit server URL is invalid. (0x306951da)

**Explanation:**

The audit server URL is invalid.

**Administrator response:**

Specify a valid audit server URL.

---

**HPDBF0475E**    **The audit cache file is invalid. (0x306951db)**

**Explanation:**

The audit cache file is invalid.

**Administrator response:**

Specify a valid audit cache file.

---

**HPDBF0476E**    **Incorrect Security Verify Access value for policysvr. The value should contain host:port:rank. (0x306951dc)**

**Explanation:**

An incorrect entry was given for policysvr. It should have host:port:rank.

**Administrator response:**

Correct the information and retry the command.

---

**HPDBF0479E**    **Invalid value specified for -temp\_storage\_full\_timeout. Valid values are '-1', '0', and any positive integer. (0x306951df)**

**Explanation:**

Invalid value specified for -temp\_storage\_full\_timeout. Valid values are '-1', '0', and any positive integer.

**Administrator response:**

Reissue the command specifying a valid value for -temp\_storage\_full\_timeout.

---

**HPDBF0480E**    **The option -temp\_storage\_full\_timeout is only valid when -disk\_cache\_mode is set to 'auto' or 'always'. (0x306951e0)**

**Explanation:**

The option -temp\_storage\_full\_timeout is only valid when -disk\_cache\_mode is set to 'auto' or 'always'.

**Administrator response:**

Reissue the command specifying a proper value for -disk\_cache\_mode.

---

**HPDBF0495E**    **The -ldap\_mgmt option must be either 'true' or 'false'. (0x306951ef)**

**Explanation:**

See message.

**Administrator response:**

Retry the command with valid -ldap\_mgmt value.

---

**HPDBF0496E**    **The -ldap\_mgmt option must be set to 'true' to use the -ldap\_svrs option. (0x306951f0)**

**Explanation:**

See message.

**Administrator response:**

Retry the command with valid -ldap\_mgmt value.

---

**HPDBF0497E**    **The -ldap\_svrs option must be set when -ldap\_mgmt option is set to 'true'. (0x306951f1)**

**Explanation:**

See message.

**Administrator response:**

Retry the command adding -ldap\_svrs option.

---

**HPDBF0498E**    **The LDAP server option entered was not valid. The format of the LDAP server option is host:port:type:rank[,host1:port1:rank1[,...]] where type is one of 'readwrite' or 'readonly'. (0x306951f2)**

**Explanation:**

See message.

**Administrator response:**

Rerun the command with a valid LDAP server option.

---

**HPDBF0499E**    **The LDAP server port number is not valid. The port must be an integer greater than 0 and less than 65536. (0x306951f3)**

**Explanation:**

See message.

**Administrator response:**

Retry the command with a valid port number.

---

**HPDBF0500E**    **The LDAP server type is not valid. The type must be one of 'readwrite' or 'readonly'. (0x306951f4)**

**Explanation:**

See message.

**Administrator response:**

Retry the command with a valid LDAP server type.

---

**HPDBF0501E**    **The LDAP server rank is not valid. The rank must be an integer from 0 to 10. (0x306951f5)**

**Explanation:**

See message.

**Administrator response:**

Retry the command with a valid rank value.

---

**HPDBF0502E**    **The -ldap\_mgmt option must be set to 'true' to use the -ldap\_ssl\_enable option. (0x306951f6)**

**Explanation:**

See message.

**Administrator response:**

Retry the command with valid `-ldap_mgmt` value.

---

**HPDBF0503E**    **The `-ldap_ssl_enable` option must be either 'true' or 'false'. (0x306951f7)**

**Explanation:**

See message.

**Administrator response:**

Retry the command with valid `-ldap_ssl_enable` value.

---

**HPDBF0504E**    **The `-ldap_mgmt` option must be set to 'true' to use the `-ldap_ssl_truststore` option. (0x306951f8)**

**Explanation:**

See message.

**Administrator response:**

Retry the command with valid `-ldap_mgmt` value.

---

**HPDBF0505E**    **The file specified by the `-ldap_ssl_truststore` is not accessible. (0x306951f9)**

**Explanation:**

See message.

**Administrator response:**

Ensure that the specified file exists and that it has appropriate permissions.

---

**HPDBF0506E**    **The `-ldap_ssl_truststore` option must be set to use the `-ldap_ssl_truststore_pwd` option. (0x306951fa)**

**Explanation:**

See message.

**Administrator response:**

Retry the command with `-ldap_ssl_truststore` set.

---

**HPDBF0507E**    **The `-ldap_ssl_truststore_pwd` option must be set to use the `-ldap_ssl_truststore` option. (0x306951fb)**

**Explanation:**

See message.

**Administrator response:**

Retry the command with `-ldap_ssl_truststore_pwd` set.

---

**HPDBF0526E**    **The Security Verify Access Runtime for Java cannot run as the WebSphere security standard does not match the configured compliance. (0x3069520e)**

**Explanation:**

The Security Verify Access Runtime for Java has configured a compliance mode that is different from the WebSphere security standard compliance.

**Administrator response:**

Make sure that the WebSphere and Security Verify Access Runtime for Java are configured with the same setting.

---

**HPDBF0528E**    **The response file `%s` could not be deleted. (0x30695210)**

**Explanation:**

The response file could not be deleted.

**Administrator response:**

Check the path and permissions of the file, then delete the file.

---

**HPDBF0531E**    **The SSL V3 protocol enable flag is invalid. The value must be true or false. (0x30695213)**

**Explanation:**

See message.

**Administrator response:**

Retry the command with a valid `ssl_v3_enable` setting.

---

**HPDBF0533E**    **The TLS V1.0 protocol enable flag is invalid. The value must be true or false. (0x30695215)**

**Explanation:**

See message.

**Administrator response:**

Retry the command with a valid `tls_v10_enable` setting.

---

**HPDBF0535E**    **The TLS V1.1 protocol enable flag is invalid. The value must be true or false. (0x30695217)**

**Explanation:**

See message.

**Administrator response:**

Retry the command with a valid `tls_v11_enable` setting.

---

**HPDBF0537E**    **The TLS V1.2 protocol enable flag is invalid. The value must be true or false. (0x30695219)**

**Explanation:**

See message.

**Administrator response:**

Retry the command with a valid `tls_v12_enable` setting.

---

**HPDBG0001E**    **Unsupported operating system type: `%s`. (0x30696001)**

**Explanation:**



The command is not supported on this operating system.

**Administrator response:**

Change to a supported operating system and retry the command.

---

**HPDBG0003E Login to the server failed. (0x30696003)**

**Explanation:**

An attempt to login to the server was unsuccessful.

**Administrator response:**

Ensure the server is running, that all ports, user IDs and passwords are correct, then retry the command.

---

**HPDBG0005E This script must be executed by 'root' (uid = 0). (0x30696005)**

**Explanation:**

Invalid credentials detected running this process.

**Administrator response:**

Login as the root user and retry the command.

---

**HPDBG0017E The policy server must first be installed in the secure domain. Install the Security Verify Access policy server on one of the systems in your secure domain and retry the command. (0x30696011)**

**Explanation:**

Same as text.

**Administrator response:**

Same as text.

---

**HPDBG0019W The policy server is not running in this secure domain. Start the policy server and retry the command. (0x30696013)**

**Explanation:**

The policy server cannot be contacted.

**Administrator response:**

Start the policy server and retry the command.

---

**HPDBG0028W The parent directory does not exist. Cannot create the document root directory. (0x3069601c)**

**Explanation:**

The directory cannot be created.

**Administrator response:**

Check the file permissions and ensure there is enough disk space.

---

**HPDBG0043W Could not restart the server. (0x3069602b)**

**Explanation:**

The server could not be restarted.

**Administrator response:**

Check the error logs, correct the problem, then retry the command.

---

**HPDBG0062W The post-configuration phase of the package failed. (0x3069603e)**

**Explanation:**

A problem has occurred that prevented the package from configuring successfully.

**Administrator response:**

Review the log files, correct the problem, then retry the command.

---

**HPDBG0063W The pre-configuration phase of the package failed. (0x3069603f)**

**Explanation:**

A problem has occurred that prevented the package from configuring successfully.

**Administrator response:**

Review the log files, correct the problem, then retry the command.

---

**HPDBG0064W The package is already configured. (0x30696040)**

**Explanation:**

The package cannot be configured because it is already configured.

**Administrator response:**

Unconfigure the package first, then retry the command.

---

**HPDBG0066W The pre-removal of the package has failed. (0x30696042)**

**Explanation:**

An error occurred during the pre-remove phase of the process.

**Administrator response:**

Review log files, correct the problem, then retry the command.

---

**HPDBG0087W Could not contact the LDAP server. (0x30696057)**

**Explanation:**

Same as text.

**Administrator response:**

Ensure the port, administrator id, and password are correct, and ensure the server is running on the specified host name.

---

**HPDBG0106W SBS configuration error. (0x3069606a)**

**Explanation:**

An error occurred during the configuration.

**Administrator response:**

Review the log files, correct the problem, then retry the command.

---

**HPDBG0107W SBS unconfiguration error. (0x3069606b)**

**Explanation:**

An error occurred during the unconfiguration.

**Administrator response:**

Review the log files, correct the problem, then retry the command.

---

**HPDBG0108W Cannot connect to the LDAP server. (0x3069606c)**

**Explanation:**

Same as text.

**Administrator response:**

Ensure the administrator id, password, and port are correct and that the server is running on the specified machine.

---

**HPDBG0109W Invalid LDAP authentication. (0x3069606d)**

**Explanation:**

A password, administrator id, keyfile password, etc. was invalid.

**Administrator response:**

Ensure the correct passwords and ids have been specified, then retry the command.

---

**HPDBG0110W The LDAP server is not available. (0x3069606e)**

**Explanation:**

The LDAP server is not responding.

**Administrator response:**

Ensure the server name and port have been specified correctly then retry the command.

---

**HPDBG0111W Not authorized to perform the LDAP operation. (0x3069606f)**

**Explanation:**

The LDAP server denied the requested operation.

**Administrator response:**

Ensure the user has appropriate access then retry the command.

---

**HPDBG0112W Cannot connect to the LDAP server using SSL. (0x30696070)**

**Explanation:**

Same as text.

**Administrator response:**

Ensure the SSL key file is valid, the password and port is correct, and that the server is running. Also check the date on the machines and validate that the key file has not expired.

---

**HPDBG0113W An unexpected LDAP error has occurred. (0x30696071)**

**Explanation:**

Same as text.

**Administrator response:**

Check the log files on this machine and on the LDAP server, correct the problem, then retry the command.

---

**HPDBG0114W Unable to disable the Security Verify Access WebSEAL server. (0x30696072)**

**Explanation:**

Same as text.

**Administrator response:**

Review the log files, correct the problem, then retry the command.

---

**HPDBG0115W Unable to disable the NetSEAL server. (0x30696073)**

**Explanation:**

Same as text.

**Administrator response:**

Review the log files, correct the problem, then retry the command.

---

**HPDBG0117W LDAP client version %s does not appear to be installed.The LDAP client must be installed and configured in order to use the LDAP user registry. (0x30696075)**

**Explanation:**

Same as text.

**Administrator response:**

Same as text.

---

**HPDBG0119W Configure the net package before the trap package. The configuration failed. (0x30696077)**

**Explanation:**

A configuration was attempted out of sequence.

**Administrator response:**

Configure the packages in order.

---

**HPDBG0123W Unconfigure the authorization server package before the base package. The unconfiguration failed. (0x3069607b)**

**Explanation:**

The unconfiguration was attempted out of sequence.

**Administrator response:**

Same as text.

---

**HPDBG0131W This package is partially configured.Unconfigure this**

package before configuring it. To unconfigure, return to the Security Verify Access Configuration Menu and select Exit. (0x30696083)

**Explanation:**

Same as text.

**Administrator response:**

Same as text.

---

**HPDBG0147W** Configure the Security Verify Access Runtime package before this package. The configuration failed. (0x30696093)

**Explanation:**

A configuration was attempted out of sequence.

**Administrator response:**

Configure the packages in order.

---

**HPDBG0148W** Configure the Security Verify Access Runtime package before the Net package. The configuration has failed. (0x30696094)

**Explanation:**

A configuration was attempted out of sequence.

**Administrator response:**

Configure the packages in order.

---

**HPDBG0149W** Configure the runtime package before the authorization server package. The configuration failed. (0x30696095)

**Explanation:**

A configuration was attempted out of sequence.

**Administrator response:**

Configure the packages in order.

---

**HPDBG0150W** Unconfigure the policy server package before the runtime package. The unconfiguration failed. (0x30696096)

**Explanation:**

The unconfiguration was attempted out of sequence.

**Administrator response:**

Same as text.

---

**HPDBG0151W** Unconfigure the authorization server package before the runtime package. The unconfiguration failed. (0x30696097)

**Explanation:**

The unconfiguration was attempted out of sequence.

**Administrator response:**

Same as text.

---

**HPDBG0152W** Unconfigure the Net package before the runtime package. The unconfiguration failed. (0x30696098)

**Explanation:**

The unconfiguration was attempted out of sequence.

**Administrator response:**

Same as text.

---

**HPDBG0153W** Could not initialize the SSL configuration. (0x30696099)

**Explanation:**

Same as text.

**Administrator response:**

Ensure the key file, password, and port are correct and that the server is running in SSL mode.

---

**HPDBG0154W** Could not initialize the Base SSL configuration. (0x3069609a)

**Explanation:**

Same as text.

**Administrator response:**

Ensure the key file, password, and port are correct and that the server is running in SSL mode.

---

**HPDBG0163W** Install all required Security Verify Access packages on the system before running pdconfig. (0x306960a3)

**Explanation:**

Same as text.

**Administrator response:**

Same as text.

---

**HPDBG0164W** Configure the runtime package before the application developer kit. The configuration failed. (0x306960a4)

**Explanation:**

A configuration was attempted out of sequence.

**Administrator response:**

Same as text.

---

**HPDBG0165W** Configure the runtime package before the console package. The configuration failed. (0x306960a5)

**Explanation:**

A configuration was attempted out of sequence.

**Administrator response:**

Same as text.

---

**HPDBG0166W** Unconfigure the application developer kit before the runtime package. (0x306960a6)

**Explanation:**

The unconfiguration was attempted out of sequence.

**Administrator response:**

Same as text.

---

**HPDBG0167W Unconfigure the console package before the runtime package. (0x306960a7)**

**Explanation:**

The unconfiguration was attempted out of sequence.

**Administrator response:**

Same as text.

---

**HPDBG0192W Unconfigure the Web package before the policy server package. The unconfiguration failed. (0x306960c0)**

**Explanation:**

An unconfiguration was attempted out of sequence.

**Administrator response:**

Same as text.

---

**HPDBG0193W Unconfigure the Web package before the runtime package. The unconfiguration failed. (0x306960c1)**

**Explanation:**

The unconfiguration was attempted out of sequence.

**Administrator response:**

Same as text.

---

**HPDBG0205W Some packages have not been upgraded yet. Upgrade the remaining packages and retry the command. (0x306960cd)**

**Explanation:**

Same as text.

**Administrator response:**

Same as text.

---

**HPDBG0207W The upgrade failed. (0x306960cf)**

**Explanation:**

The upgrade did not complete successfully.

**Administrator response:**

Review log files or other previous messages, correct the problem, then retry the command.

---

**HPDBG0210W %s was not found. (0x306960d2)**

**Explanation:**

A file could not be found.

**Administrator response:**

Ensure the file exists and can be accessed, then retry the command.

---

**HPDBG0211W Configure the policy server before the authorization server. The configuration failed. (0x306960d3)**

**Explanation:**

A configuration was attempted out of sequence.

**Administrator response:**

Same as text.

---

**HPDBG0212W Configure the policy server before the net package. The configuration failed. (0x306960d4)**

**Explanation:**

A configuration was attempted out of sequence.

**Administrator response:**

Same as text.

---

**HPDBG0213W Configure the policy server before the Web package. The configuration failed. (0x306960d5)**

**Explanation:**

A configuration was attempted out of sequence.

**Administrator response:**

Same as text.

---

**HPDBG0214W The version of the installed LDAP client must be %s or higher. (0x306960d6)**

**Explanation:**

Same as text.

**Administrator response:**

Install the LDAP client and retry the command.

---

**HPDBG0215W Security Verify Access policy server must be upgraded on the system. (0x306960d7)**

**Explanation:**

Same as text.

**Administrator response:**

Same as text.

---

**HPDBG0217W The LDAP server host name does not exist. (0x306960d9)**

**Explanation:**

Same as text.

**Administrator response:**

Ensure the LDAP server host name was entered correctly, that the server is running, and that the port was specified correctly.

---

**HPDBG0232E Load the Security Verify Access schema entries. (0x306960e8)**

**Explanation:**

The schema for secAuthority=Default has not been set up on the LDAP server.

**Administrator response:**

Apply the schema then retry the command.

---

**HPDBG0275W** The necessary LiveCONTENT directory components have not been installed.They must be installed before configuration can continue. (0x30696113)

**Explanation:**

Same as text.

**Administrator response:**

Same as text.

---

**HPDBG0277W** Security Verify Access policy server (%s,%s) cannot be contacted. (0x30696115)

**Explanation:**

The specified host and port cannot be accessed.

**Administrator response:**

Ensure the port and host name are correct, then retry the command.

---

**HPDBG0278E** Login to the Security Verify Access policy server failed.Ensure that the password is correct and the policy server is running, then retry the command. (0x30696116)

**Explanation:**

Same as text.

**Administrator response:**

Same as text.

---

**HPDBG0284E** Unable to read necessary files. Ensure read permission is set forthe current user on the following files located in the directory specifiedabove: ivmgrd.conf, ivmgrd.kdb, ivmgrd.sth, pdcacert.b64 (0x3069611c)

**Explanation:**

Same as text.

**Administrator response:**

Same as text.

---

**HPDBG0297W** Unconfigure the policy proxy server before the policy server. The unconfiguration failed. (0x30696129)

**Explanation:**

The unconfiguration was attempted out of sequence.

**Administrator response:**

Same as text.

---

**HPDBG0298W** Unconfigure the policy proxy server before the runtime

package. The unconfiguration failed. (0x3069612a)

**Explanation:**

The unconfiguration was attempted out of sequence.

**Administrator response:**

Same as text.

---

**HPDBG0322E** The specified administrator ID is not authorized to configurethe server. Check the ID, password, and port and be sure the policy serveris configured and running. (0x30696142)

**Explanation:**

Same as text.

**Administrator response:**

Log in as an administrative user and retry the command.

---

**HPDBG0323E** The specified administrator ID is not authorized to configurethe server. Check the ID, password, and port and be sure the policy serveris configured and running. (0x30696143)

**Explanation:**

Same as text.

**Administrator response:**

Ensure the correct user name, password, and port are specified.

---

**HPDBG0327E** LDAP client version %s does not appear to be installed.The LDAP client must be installed to use the Active Directory user registry. (0x30696147)

**Explanation:**

Same as text.

**Administrator response:**

Same as text.

---

**HPDBG0331E** The version of the installed %s must be %s or higher. (0x3069614b)

**Explanation:**

Same as text.

**Administrator response:**

Same as text.

---

**HPDBG0348E** The environment variable JAVA\_HOME must be set to an existing valid JRE before executing this command. (0x3069615c)

**Explanation:**

JAVA\_HOME is necessary to determine what JRE to use for the process.

**Administrator response:**

Set the JAVA\_HOME variable then retry the command.

---

**HPDBG0349E** The LDAP client package %s, version %s does not appear to be installed. (0x3069615d)

**Explanation:**

Same as text.

**Administrator response:**

Install the package and try the command again.

---

**HPDBG0350E** The Tivoli Common Logging directory cannot be a relative directory. (0x3069615e)

**Explanation:**

The path is invalid. It must be an absolute path.

**Administrator response:**

Re-enter the directory.

---

**HPDBG0351E** The Tivoli Common Logging directory cannot be created. (0x3069615f)

**Explanation:**

The path is invalid. It must be an absolute path and must allow creation.

**Administrator response:**

Re-enter the directory.

---

**HPDBG0358E** The management domain name, %s, already exists within LDAP. (0x30696166)

**Explanation:**

The domain name must not already exist within LDAP.

**Administrator response:**

Retry the command specifying a different domain name or remove the existing one from LDAP.

---

**HPDBG0367E** Instance '%s' is already configured ('%s'). (0x3069616f)

**Explanation:**

A configuration file for the instance specified already exists.

**Administrator response:**

Use a different name or remove the existing configuration file and its associated key files.

---

**HPDBG0812E** An Administrative account must be used to run this program. (0x3069632c)

**Explanation:**

The user is not qualified to run the program.

**Administrator response:**

Log in as an administrative user and retry the command.

---

**HPDBG0813E** Security Verify Access registry entries could not be created. (0x3069632d)

**Explanation:**

A problem was detected while trying to create entries in the system registry.

**Administrator response:**

Be sure another process is not accessing the registry and retry the command.

---

**HPDBG0826E** The %s service failed to start. (0x3069633a)

**Explanation:**

The service could not be started.

**Administrator response:**

Review log files, the Event Viewer, or other messages, then retry the command.

---

**HPDBG0827E** The directory %s could not be created. (0x3069633b)

**Explanation:**

The specified directory could not be created.

**Administrator response:**

Check the permissions of the parent directory and disk space, then retry the command.

---

**HPDBG0828E** The unconfiguration of the %s server failed. (0x3069633c)

**Explanation:**

Same as text.

**Administrator response:**

Review log files, the Event Viewer, or other messages, correct the problem, then retry the command.

---

**HPDBG0829W** The %s service could not be deleted. (0x3069633d)

**Explanation:**

Same as text.

**Administrator response:**

Review log files, the Event Viewer, or other messages, correct the problem, then retry the command.

---

**HPDBG0830E** The %s server could not be configured. (0x3069633e)

**Explanation:**

Same as text.

**Administrator response:**

Review log files, the Event Viewer, or other messages, correct the problem, then retry the command.

---

**HPDBG0832E** The directory %s could not be created. (0x30696340)

**Explanation:**

Same as text.

**Administrator response:**

Check permissions on the parent directory and disk space, then retry the command.

---

**HPDBG0836E Could not create keytab directory: %s (0x30696344)**

**Explanation:**

The directory could not be created.

**Administrator response:**

Check permissions of the parent directory and disk space, then retry the command.

---

**HPDBG0837E Startup of Security Verify Access Policy Server failed. (0x30696345)**

**Explanation:**

Same as text.

**Administrator response:**

Review the logs, Event Viewer, or other messages, correct the problem, then retry the command.

---

**HPDBG0838E Startup of Security Verify Access Security Server failed. (0x30696346)**

**Explanation:**

Same as text.

**Administrator response:**

Review the logs, Event Viewer, or other messages, correct the problem, then retry the command.

---

**HPDBG0839E Startup of Security Verify Access Authorization Server failed. (0x30696347)**

**Explanation:**

Same as text.

**Administrator response:**

Review the logs, Event Viewer, or other messages, correct the problem, then retry the command.

---

**HPDBG0840E An error occurred configuring the %s service. (0x30696348)**

**Explanation:**

Same as text.

**Administrator response:**

Review the logs, Event Viewer, or other messages, correct the problem, then retry the command.

---

**HPDBG0841E Could not get configuration information from the Security Verify Access registry. (0x30696349)**

**Explanation:**

The process could not access the system registry properly.

**Administrator response:**

The package may need to be reinstalled or the registry may be corrupt.

---

**HPDBG0843E Could not stop the %s service. (0x3069634b)**

**Explanation:**

Same as text.

**Administrator response:**

Review the logs, Event Viewer, or other messages, correct the problem, then retry the command.

---

**HPDBG0844E The %s package must be removed first. (0x3069634c)**

**Explanation:**

Same as text.

**Administrator response:**

Remove the specified package, then retry the command.

---

**HPDBG0857W The Security Verify Access Policy Server is already configured in this secure domain. The Security Verify Access Policy Server must be removed completely before installing. (0x30696359)**

**Explanation:**

Same as text.

**Administrator response:**

Same as text.

---

**HPDBG0858W The Security Verify Access Policy Server appears to be configured on another machine in the secure domain. The local Security Verify Access Policy Server cannot be unconfigured. (0x3069635a)**

**Explanation:**

Same as text.

**Administrator response:**

Same as text.

---

**HPDBG0860E GsoInit error 1: Invalid Parameters (0x3069635c)**

**Explanation:**

An invalid parameter was specified.

**Administrator response:**

Correct the parameter and retry the command.

---

**HPDBG0861W GsoInit error 2: No LDAP Connection (0x3069635d)**

**Explanation:**

The LDAP host could not be reached.

**Administrator response:**

Ensure the information is correct, then retry the command.

---

**HPDBG0862W GsoInit error 3: Not Authorized (0x3069635e)**

**Explanation:**

The user is not authorized to perform the task.

**Administrator response:**

Increase the user's authority or try the command again as a different user.

---

**HPDBG0863W GsoInit error 4: Object Exists (0x3069635f)**

**Explanation:**

The object that is trying to be created already exists.

**Administrator response:**

Delete the object then retry the command.

---

**HPDBG0864W GsoInit error 5: Object Not Found (0x30696360)**

**Explanation:**

The object could not be found.

**Administrator response:**

Ensure the configuration was successful, then retry the command.

---

**HPDBG0865W GsoInit error 6: No GSO Database (0x30696361)**

**Explanation:**

The GSO database does not exist.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDBG0866W GsoInit error 7: No Suffix (0x30696362)**

**Explanation:**

The suffix does not exist.

**Administrator response:**

Ensure the configuration was successful, then retry the command.

---

**HPDBG0867W GsoInit error 8: GSO Database Exists (0x30696363)**

**Explanation:**

The database could not be created because it already exists.

**Administrator response:**

The database could not be created because it already exists. Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDBG0868W GsoInit error 9: GSO Unrecoverable Error (0x30696364)**

**Explanation:**

An unknown error occurred.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDBG0869W GsoInit error 10: Can't get LDAP Connection (0x30696365)**

**Explanation:**

The LDAP server could not be reached.

**Administrator response:**

Ensure the server is running and that the information is correct, then retry the command.

---

**HPDBG0870W GsoInit error 11: Not GSO User (0x30696366)**

**Explanation:**

The user is not a valid GSO user.

**Administrator response:**

Retry the command as a valid GSO user.

---

**HPDBG0905E SBS Unconfiguration Error (0x30696389)**

**Explanation:**

An error occurred unconfiguring SBS.

**Administrator response:**

Review log files or other messages, then retry the command.

---

**HPDBG0906W Cannot connect to the LDAP server. (0x3069638a)**

**Explanation:**

The LDAP server could not be reached.

**Administrator response:**

Ensure the server is running and that the information is correct, then retry the command.

---

**HPDBG0907W Invalid LDAP authentication (0x3069638b)**

**Explanation:**

The LDAP server denied the request.

**Administrator response:**

Ensure the LDAP administrator id and password are correct.

---

**HPDBG0908W LDAP server not available (0x3069638c)**

**Explanation:**

Same as text.

**Administrator response:**

Ensure the LDAP server is running and the ports are correct, then retry the command.

---

**HPDBG0909W Not authorized to perform LDAP operation (0x3069638d)**



**Explanation:**

The LDAP server denied the request.

**Administrator response:**

Ensure the LDAP administrator id and password are correct.

---

**HPDBG0910W Cannot connect to registry server using SSL. (0x3069638e)**

**Explanation:**

SSL could not be used to communicate to the registry server.

**Administrator response:**

Ensure the ports, key file, password, and ids are correct, and that the registry server can use SSL, then retry the command.

---

**HPDBG0938E Configuration failed.\r (0x306963aa)**

**Explanation:**

The configuration process failed.

**Administrator response:**

Review logs, correct the problem, then retry the command.

---

**HPDBG0957E Error attempting to shutdown the system. (0x306963bd)**

**Explanation:**

The system could not be shut down.

**Administrator response:**

Shut down and restart the system manually.

---

**HPDBG0964E ERROR: SecAuthority=Default suffix not found on LDAP server. Load secschema.def before configuring Security Verify Access (0x306963c4)**

**Explanation:**

The LDAP server configuration may not be completely finished.

**Administrator response:**

Apply the schema as directed, then retry the command.

---

**HPDBG0972W Security Verify Access Policy Server must first be upgraded on this system. (0x306963cc)**

**Explanation:**

The policy server must be upgraded before this package.

**Administrator response:**

Upgrade the policy server, then retry the command.

---

**HPDBG0973E SecAuthority=Default suffix not found on LDAP server, Security**

**Verify Access initialization of LDAP failed (0x306963cd)**

**Explanation:**

The LDAP server configuration was not completed before running this process.

**Administrator response:**

Apply the schema on the LDAP server, then retry this command.

---

**HPDBG0991E URAFCFG environment variable not set. (0x306963df)**

**Explanation:**

Same as text.

**Administrator response:**

Set the variable, then retry the command.

---

**HPDBG0992E Notes\_ExecDirectory environment variable not set. (0x306963e0)**

**Explanation:**

Same as text.

**Administrator response:**

Set the variable, then retry the command.

---

**HPDBG0993E The Notes install directory is not in the PATH (0x306963e1)**

**Explanation:**

Same as text.

**Administrator response:**

Set the PATH to include the Notes install directory, then retry the command.

---

**HPDBG0994E The EXTMGR\_ADDINS parameter is not set in notes.ini. (0x306963e2)**

**Explanation:**

Same as text.

**Administrator response:**

Set the parameter in the notes.ini file, then retry the command.

---

**HPDBG0997W The notes.ini file does not exist in the Windows directory. (0x306963e5)**

**Explanation:**

Same as text.

**Administrator response:**

Ensure the product was installed correctly, then retry the command.

---

**HPDBG1005E Could not contact the LDAP server. Possible causes are: The LDAP server is not running. The LDAP server host name or port is incorrect. There is an SSL configuration mismatch between**

**Security Verify Access and the registry server. (0x306963ed)**

**Explanation:**

Same as text.

**Administrator response:**

Same as text - correct the problem, then retry the command.

---

**HPDBG1006E** Could not contact the Security Verify Access Policy Server.Ensure that you have specified a valid host name and port number and that Security Verify Access Policy Server is started before retrying this operation. (0x306963ee)

**Explanation:**

Same as text.

**Administrator response:**

Same as text.

---

**HPDBG1007W** Could not get the TCP/IP host name of local machine. (0x306963ef)

**Explanation:**

Same as text.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDBG1032W** You are not authorized to update the schema! (0x30696408)

**Explanation:**

Same as text.

**Administrator response:**

Log in as a different user and retry the command.

---

**HPDBG1049W** Unable to read necessary files. Make sure that the readpermission is set for the current user on the following files located in the directory specified: ivmgrd.conf, ivmgrd.kdb, ivmgrd.sth, pdcacert.b64 (0x30696419)

**Explanation:**

Same as text.

**Administrator response:**

Same as text.

---

**HPDBG1054W** Cannot contact the host server.Possible causes are:The host server is not running.The host server name is incorrect. (0x3069641e)

**Explanation:**

Same as text.

**Administrator response:**

Ensure the server is running and that the information is correct, then retry the command.

---

**HPDBG1056W** Could not contact the Domino server. Possible causes are:The Domino server is not running.The Domino server host name is incorrect.The Notes client password is incorrect for the active Notes ID file.Verify that information and then unconfigure and reconfigure the Runtime component with the correct values. (0x30696420)

**Explanation:**

Same as text.

**Administrator response:**

Same as text.

---

**HPDBG1080E** Could not contact the Security Verify Access Policy Server.Ensure that you have specified a valid ID, password and domain name and that Security Verify Access Policy Server is started before retrying this operation. (0x30696438)

**Explanation:**

Same as text.

**Administrator response:**

Same as text.

---

**HPDBG1083E** Error: Command %s failed (0x%x). Make sure java is in the path. (0x3069643b)

**Explanation:**

See text.

**Administrator response:**

See text, review logs, correct the problem, then retry the command.

---

**HPDBG1096E** The environment variable JAVA\_HOME must be set to an existing valid JRE before executing this command. (0x30696448)

**Explanation:**

JAVA\_HOME is necessary to determine what JRE to use for the process.

**Administrator response:**

Set the JAVA\_HOME variable then retry the command.

---

**HPDBG1097E** The Security Verify Access License registry key is missing. (0x30696449)

**Explanation:**

The current version of Security Verify Access License must be installed to configure other Security Verify Access components.

**Administrator response:**

Install Security Verify Access License from the Security Verify Access CDs then retry this command.

---

**HPDBG1098E Security Verify Access License is not installed. (0x3069644a)**

**Explanation:**

The current version of Security Verify Access License must be reinstalled to configure other Security Verify Access components. The registry key may contain an incorrect 'Path' or the path doesn't match the path returned by the pd\_get\_path command.

**Administrator response:**

Install Security Verify Access License from the Security Verify Access CDs to the same path as the other Security Verify Access components then retry this command.

---

**HPDBG1099E Security Verify Access License is not at the required version level. (0x3069644b)**

**Explanation:**

Security Verify Access License must be at the current level to configure other Security Verify Access components.

**Administrator response:**

Reinstall the Security Verify Access License from the current Security Verify Access CDs then retry this command.

---

**HPDBG1100E Security Verify Access Policy Server must be unconfigured before it is removed. (0x3069644c)**

**Explanation:**

The policy server must be unconfigured before removal.

**Administrator response:**

Unconfigure the policy server and then retry the removal.

---

**HPDBG1101E Security Verify Access policy proxy server must be unconfigured before it is removed. (0x3069644d)**

**Explanation:**

The policy proxy server must be unconfigured before removal.

**Administrator response:**

Unconfigure the policy proxy server and then retry the removal.

---

**HPDBG1102E Security Verify Access Authorization Server must be unconfigured before it is removed. (0x3069644e)**

**Explanation:**

The authorization server must be unconfigured before removal.

**Administrator response:**

Unconfigure the authorization server and then retry the removal.

---

**HPDBG1104E Could not contact the Active Directory server. Possible causes are: The Active Directory server is not running. The Active Directory Global Catalog server is not running. The Active Directory server host name or domain is incorrect. (0x30696450)**

**Explanation:**

Same as text

**Administrator response:**

Make sure that the Active Directory server or Active Directory Global Catalog server is running and that the host name specified is the fully qualified host name.

---

**HPDBG1105E The domain name is different from the local domain and Security Verify Access Policy Server is installed on this machine. If the Policy Server is to be configured on this machine, make sure the domain is correct. If Security Verify Access is configured with the Active Directory multiple domains option, make sure this domain is the root of the Active Directory forest. Policy Server must be installed and configured on the root domain of the forest. When using an LDAP client to communicate with the Active Directory server for a Security Verify Access blade server or user application it's necessary to remove the Security Verify Access Policy Server package then retry the configuration. (0x30696451)**

**Explanation:**

Same as text

**Administrator response:**

If the Policy Server will be configured on this machine and it is a client of an Active Directory server, make sure the machine is logged in to the correct domain. Also note that in order for Security Verify Access to be

configured with Active Directory multiple domain, the Policy Server must be installed and configured on the root of the Active Directory forest or a client machine of that root domain. Correct the problem and retry.

---

**HPDBG1106E Invalid authentication information. Either the Active Directory admin ID doesn't exist or the admin password is incorrect. (0x30696452)**

**Explanation:**

Same as text

**Administrator response:**

Correct the user ID and password and retry.

---

**HPDBG1107E Unable to locate the Active Directory data location information. Make sure the Active Directory domain is up and running or check to make sure the distinguished name for the data location exists on the Active Directory server before using it. (0x30696453)**

**Explanation:**

The Active Directory data location may not exist or is not yet created in the Active Directory server.

**Administrator response:**

Correct the the Active Directory data location information and retry.

---

**HPDBG1120E The pdccert.b64 file could not be downloaded from the policy server. (0x30696460)**

**Explanation:**

The certificate automatic download failed.

**Administrator response:**

Make sure the policy server is running.

---

**HPDBG1133W The management domain location DN, %s, was not found in the LDAP server. Create the location DN on the LDAP server or specify a different one. (0x3069646d)**

**Explanation:**

The user specified a location DN for private policy server data but the DN does not already exist on the LDAP server.

**Administrator response:**

Create the location DN on the LDAP server first, or specify an existing one.

---

**HPDBG1137E The windows socket library could not be loaded. (0x30696471)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Ensure that windows socket support is installed and the library directory is in the PATH then retry the command. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDBG1156E The file %s could not be deleted. Errno %d (0x30696484)**

**Explanation:**

The specified file could not be deleted.

**Administrator response:**

Check the permissions of the file, then retry the command.

---

**HPDBG1167E The parameter supplied for the -C paramter is not valid. (0x3069648f)**

**Explanation:**

The user has supplied a value that is not one of: none, fips, sp800-131-transition, sp800-131-strict, suite-b-128, suite-b-192.

**Administrator response:**

Retry the command with a correct -C paramter value

---

**HPDBG1168E The compliance type is not valid. It must be one of: 'none', 'fips', 'sp800-131-transition', 'sp800-131-strict', 'suite-b-128', 'suite-b-192'. (0x30696490)**

**Explanation:**

The user has configured a value that is not one of: none, fips, sp800-131-transition, sp800-131-strict, suite-b-128, suite-b-192.

**Administrator response:**

Retry the command with a correct compliance value

---

**HPDBG1169E The compliance type is not valid. It must be one of: 'none', 'fips', 'sp800-131-transition', 'sp800-131-strict', 'suite-b-128', 'suite-b-192'. (0x30696491)**

**Explanation:**

Same as text.

**Administrator response:**

Same as text.

---

**HPDBG1170E The compliance value '%s' is not valid for ssl-compliance in pd.conf. It must be one of the following values: 'none', 'fips', 'sp800-131-transition', 'sp800-131-strict', 'suite-b-128', 'suite-b-192'. (0x30696492)**

**Explanation:**

The pd.conf [ssl] ssl-compliance value is not a valid value.

**Administrator response:**

Correct the value in pd.conf and retry the command.

---

**HPDBG1171E**    **A second policy server may be configured for standby purposes for AIX ONLY. (0x30696493)**

**Explanation:**

A second policy server may be configured for standby purposes for AIX ONLY.

**Administrator response:**

Do not configure a standby policy server on this platform.

---

**HPDBG1172W**    **Invalid SSL information. (0x30696494)**

**Explanation:**

The specified SSL information is invalid.

**Administrator response:**

Ensure the correct SSL information has been provided.

---

**HPDBI0026E**    **An error occurred configuring %s. (0x3078d01a)**

**Explanation:**

Configuration failed for the component.

**Administrator response:**

Refer to previous messages that have appeared on the screen for more details. Fix the problem and then retry the command.

---

**HPDBI0027E**    **An error occurred while installing %s. (0x3078d01b)**

**Explanation:**

The installation of the component failed.

**Administrator response:**

Refer to previous messages that have appeared on the screen for more details. Fix the problem and then retry the command.

---

**HPDBI0036E**    **Could not change to directory: %s. (0x3078d024)**

**Explanation:**

The directory does not exist or the permissions are not correct.

**Administrator response:**

Check the permissions and path of the directory.

---

**HPDBI0084E**    **%s completed with errors. The exit code was %s. (0x3078d054)**

**Explanation:**

Indicates that the process finished unsuccessfully.

**Administrator response:**

Refer to previous messages that have appeared on the screen for more details. Fix the problem and then retry the command.

---

**HPDBI0133W**    **The file, %s, did not exist during GSKit configuration. (0x3078d085)**

**Explanation:**

Message indicating that a non-critical file was not available on the CD during configuration of GSKIT.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDBI0134E**    **The ldapdb2 user did not get created. Aborting the configuration. (0x3078d086)**

**Explanation:**

The creation of the ldapdb2 user failed and configuration cannot continue.

**Administrator response:**

Remove the installed LDAP server components, reboot, and retry the command.

---

**HPDBI0136E**    **This script only works on: %s. (0x3078d088)**

**Explanation:**

These are the only platforms on which this process works.

**Administrator response:**

Use this process on one of the listed platforms only.

---

**HPDBI0140E**    **Unable to determine the machine type. (0x3078d08c)**

**Explanation:**

See message.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDBI0141E**    **The response file, %s, could not be read. (0x3078d08d)**

**Explanation:**

The specified response file could not be read.

**Administrator response:**

Verify the path and permissions of the response file and retry the command.

---

**HPDBI0146E**    **You must be the root user to run this process. (0x3078d092)**

**Explanation:**

See message.

**Administrator response:**

Log in as root and retry the command.

---

**HPDBI0159E**    **Could not load %s. (0x3078d09f)**

**Explanation:**

An expected installation file could not be loaded.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDBI0162E Ezinstall failed to complete successfully. (0x3078d0a2)**

**Explanation:**

An error occurred during the ezinstall process.

**Administrator response:**

Refer to previous messages that have appeared on the screen for more details. Fix the problem and then retry the command.

---

**HPDBI0163E The file, %s, could not be read. (0x3078d0a3)**

**Explanation:**

See message.

**Administrator response:**

Check the existence and permissions of the file and retry the command.

---

**HPDBI0170E You must have administrator authority to run this program. (0x3078d0aa)**

**Explanation:**

The user does not have authority to run this program.

**Administrator response:**

Log in as the administrative user and retry the command.

---

**HPDBI0175E The file, %s, could not be created. (0x3078d0af)**

**Explanation:**

The file could not be created.

**Administrator response:**

Check the permissions of the directory and available disk space, then retry the command.

---

**HPDBI0196E The current %s version is %s. %s or higher is required. (0x3078d0c4)**

**Explanation:**

The process cannot migrate components that are too old.

**Administrator response:**

Use the supported version and retry the command.

---

**HPDBI0215E The backup or restore of the information failed. (0x3078d0d7)**

**Explanation:**

The migration process could not be completed.

**Administrator response:**

Refer to previous messages that have appeared on the screen for more details. Fix the problem and then retry the command.

---

**HPDBI0217W Start the %s and policy servers if they are not already started. (0x3078d0d9)**

**Explanation:**

The servers must be running before continuing.

**Administrator response:**

Start the servers at this time, then continue.

---

**HPDBI0222E Ezinstall is not supported on this platform. (0x3078d0de)**

**Explanation:**

See message.

**Administrator response:**

Move to a supported platform and retry the command.

---

**HPDBI0232E Solaris version 2.7 or later is required to run the LDAP server. (0x3078d0e8)**

**Explanation:**

See message.

**Administrator response:**

Upgrade the operating system and retry the command.

---

**HPDBI0237E %s could not be removed from the registry. (0x3078d0ed)**

**Explanation:**

See message.

**Administrator response:**

Remove the key manually, reboot, and retry the command.

---

**HPDBI0263E Cannot upgrade the LDAP client. A previous version of the server exists. (0x3078d107)**

**Explanation:**

A previous version of the LDAP server exists on this machine.

**Administrator response:**

Upgrade the LDAP server on this machine before continuing.

---

**HPDBI0264E Upgrade the server first, then retry the command. (0x3078d108)**

**Explanation:**

A previous version of the server exists on this machine.

**Administrator response:**

Upgrade the LDAP server on this machine before continuing.

---

**HPDBI0266E Cannot upgrade Security Verify Access runtime because a**

**previous version of the policy server exists. (0x3078d10a)**

**Explanation:**

See message.

**Administrator response:**

Upgrade the policy server then retry the command.

---

**HPDBI0276E      Check that the server is configured properly and running. (0x3078d114)**

**Explanation:**

Inform the user that the host name specified was invalid.

**Administrator response:**

Check the host name entered and make sure it is running the software.

---

**HPDBI0283E      The %s server did not start properly. (0x3078d11b)**

**Explanation:**

A problem prevented the server from starting.

**Administrator response:**

Refer to previous messages that have appeared on the screen for more details. Fix the problem and then retry the command.

---

**HPDBI0285E      An error occurred while installing %s patches. (0x3078d11d)**

**Explanation:**

The patch could not be installed due to an error.

**Administrator response:**

Refer to previous messages that have appeared on the screen for more details. Fix the problem and then retry the command.

---

**HPDCF0002E      A memory allocation error resulted in the termination of the program. Check the maximum allowable memory and the amount of system paging space as these may both need to be increased. (0x15e3a002)**

**Explanation:**

See message.

**Administrator response:**

Increase the maximum allowable memory and the system paging space or shut down one or more applications.

---

**HPDCF0003E      The file, %s, could not be opened. Ensure that file exists and that the file permissions allow access. (0x15e3a003)**

**Explanation:**

See message.

**Administrator response:**

Make sure the file exists and that the permissions are set so this process can access it.

---

**HPDCF0004E      The file, %s, could not be read. Ensure that file exists and that the file permissions allow read access. (0x15e3a004)**

**Explanation:**

See message.

**Administrator response:**

Make sure the file exists and that the permissions are set so this process can access it.

---

**HPDCF0005E      The current time could not be obtained. (0x15e3a005)**

**Explanation:**

See message.

**Administrator response:**

Retry the command and if the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDCF0006E      The file, %s, could not be modified. Ensure that file exists and that the file permissions allow write access. (0x15e3a006)**

**Explanation:**

See message.

**Administrator response:**

Make sure the file exists and that the permissions are set so this process can access it.

---

**HPDCF0009E      The installation directory could not be determined. Ensure that the product is installed correctly. (0x15e3a009)**

**Explanation:**

See message.

**Administrator response:**

Reinstall the product.

---

**HPDCF0033E      The file, %s, is in use.You must stop the server or application before using this command. (0x15e3a021)**

**Explanation:**

An attempt was made to modify the configuration of an active server application.

**Administrator response:**

Stop the server and retry the command.

---

**HPDCF0051E      The file, %s, was not found. (0x15e3a033)**

**Explanation:**

See message.

**Administrator response:**

Check the path to the file, its permissions, fix the problem then retry the command.

---

**HPDCF0052E     The request to change the key file password failed. (0x15e3a034)**

**Explanation:**

An internal error has occurred or access to perform the operation was denied.

**Administrator response:**

Ensure that the administrator ID being used to permorm this cmmand has authority.

---

**HPDCF0053E     The request to renew the server certificate failed. (0x15e3a035)**

**Explanation:**

An internal error has occurred or access to perform the operation was denied.

**Administrator response:**

Ensure that the administrator ID being used to permorm this cmmand has authority.

---

**HPDCF0054E     An operating system function for obtaining the local TCP/IP host name has failed. The error code is %d. (0x15e3a036)**

**Explanation:**

See message text.

**Administrator response:**

Ensure that the TCP/IP host name of the system is properly configured and retry the command.

---

**HPDCF0055E     Socket initialization failed. The error code is %d. (0x15e3a037)**

**Explanation:**

Unable to initialize a necessary socket communication.

**Administrator response:**

Retry the operation and if the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDCF0057E     A replica entry for the specified host name already exists in the configuration file. (0x15e3a039)**

**Explanation:**

An attempt was made to add an authorization server replica that already exists in the specified configuration file.

**Administrator response:**

If the replica name was incorrectly specified, retry the command specifying the correct name.

---

**HPDCF0058E     A replica entry for the specified host name was not found in the configuration file. (0x15e3a03a)**

**Explanation:**

An attempt was made to change an authorization server replica that does not exist in the specified configuration file.

**Administrator response:**

Retry the command specifying the correct parameters.

---

**HPDCF0059E     A replica entry in the configuration file is corrupted. (0x15e3a03b)**

**Explanation:**

The configuration file contains invalid data.

**Administrator response:**

First unconfigure then reconfigure the server application and then retry the command.

---

**HPDCF0060E     The user registry type cannot be determined. Ensure that Security Verify Access runtime is properly installed and configured. (0x15e3a03c)**

**Explanation:**

Unable to determine the registry type.

**Administrator response:**

Reconfigure Security Verify Access runtime.

---

**HPDCF0061E     The function, %s, returned the error code: 0x%8.8lx. (0x15e3a03d)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Retry the command and if the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDCF0062E     Could not connect to the Security Verify Access policy server. Error code is 0x%8.8lx.Ensure that the policy server host name, port and local domain name are correct. (0x15e3a03e)**

**Explanation:**

The policy server may not be properly configured or is not started.

**Administrator response:**

Ensure that the policy server is properly configured and started and retry the command.

---

**HPDCF0074E     The keyring database files already exist. This indicates that the server might already be configured**



or partially configured.  
(0x15e3a04a)

**Explanation:**

See message.

**Administrator response:**

The server must first be unconfigured before retrying this command.

---

**HPDCF0079E**    **SSL configuration failed. The error code is 0x%8.8lx. (0x15e3a04f)**

**Explanation:**

The command failed. This message is preceded by other messages that more fully describe the cause of the failure.

**Administrator response:**

Refer to previous messages that have appeared on the screen for more details. Fix the problem and then retry the command.

---

**HPDCF0084E**    **File %s is missing essential information.You must first use the -config action to create the initial configuration file. (0x15e3a054)**

**Explanation:**

See message.

**Administrator response:**

Specify a valid configuration file or use the -config action to create one.

---

**HPDCF0085E**    **The configuration file %s is not valid.Ensure that Security Verify Access runtime is properly configured. (0x15e3a055)**

**Explanation:**

See message.

**Administrator response:**

Ensure that the Security Verify Access runtime is properly configured.

---

**HPDCF0086E**    **The configured user registry type is not supported. (0x15e3a056)**

**Explanation:**

See message.

**Administrator response:**

Ensure that the Security Verify Access runtime is properly configured.

---

**HPDCF0101E**    **Configuration cannot be performed for server %s.File %s already exists. The server might already be configured. (0x15e3a065)**

**Explanation:**

See message.

**Administrator response:**

The server must first be unconfigured before it can be reconfigured.

---

**HPDCF0104W**    **This usage is deprecated. Refer to the help for the correct usage of this command. (0x15e3a068)**

**Explanation:**

A usage error has occurred.

**Administrator response:**

Type the command and action to see the command help.

---

**HPDCF0116E**    **The keyring database or file, %s, could not be modified. Ensure that file exists and that the file permissions allow write access. (0x15e3a074)**

**Explanation:**

See message.

**Administrator response:**

Make sure the file exists and that the permissions are set so this process can access it.

---

**HPDCF0117E**    **An error occurred in the IKeyMan API. Configuration failed. (0x15e3a075)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Retry the command and if the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDCF0118E**    **Configuration failed. The specified configuration file does not exist or you do not have the proper permissions to access the configuration file. (0x15e3a076)**

**Explanation:**

The specified configuration file is invalid.

**Administrator response:**

Ensure that the configuration file exists and that you have the required permissions to write to the file.

---

**HPDCF0120E**    **An application server with the specified name is already configured. You must use a different name or unconfigure the existing application (0x15e3a078)**

**Explanation:**

See message.

**Administrator response:**

The server must first be unconfigured before retrying the command.

<b>HPDCF0122E</b>	<b>If listen mode is enabled, the listening port must be specified with the -r parameter. (0x15e3a07a)</b>	<b>Acceptable values are yes or no. Downloading of the secure domain's root CA certificate is disabled. (0x15e3a081)</b>
<b>Explanation:</b> A port parameter is required when listening mode is enabled.		<b>Explanation:</b> See message.
<b>Administrator response:</b> Specify the missing port parameter.		<b>Administrator response:</b> If the root CA certificate downloading is desired, edit the ivmgrd.conf file and correct the ca-cert-download-enabled parameter to "yes" or "no", then restart the policy server.
<b>HPDCF0123E</b>	<b>The currently configured SSL listening port number cannot be zero if listening mode is enabled. (0x15e3a07b)</b>	<b>HPDCF0133E</b> <b>The Security Verify Access policy server is not responding. Verify the host name and port, and verify that the server is started. (0x15e3a085)</b>
<b>Explanation:</b> See message.		<b>Explanation:</b> See message.
<b>Administrator response:</b> Configure a listening port before enabling listening mode or disable listening mode.		<b>Administrator response:</b> Start the policy server then retry the command, and ensure that the port and host name was entered correctly.
<b>HPDCF0126W</b>	<b>The Security Verify Access policy server has been configured to disallow downloading of its CA certificate. A root CA certificate base64 file must be available on the local machine in order to configure. (0x15e3a07e)</b>	<b>HPDCF0134E</b> <b>A listening port number of zero is allowed only if the [aznapi-admin-services] stanza in the configuration file is empty. (0x15e3a086)</b>
<b>Explanation:</b> See message.		<b>Explanation:</b> An invalid value was detected in the configuration files.
<b>Administrator response:</b> Contact your Security Verify Access administrator to obtain the secure domain's root CA certificate. This file was saved as "pdcacert.b64" when the policy server was configured. Retry the command specifying the location of the "pdcacert.b64" file on your local machine.		<b>Administrator response:</b> Either specify a non-zero port number or edit the configuration file to remove the "[aznapi-admin-services]" stanza before retrying the command.
<b>HPDCF0127E</b>	<b>Download of the root CA certificate failed. Ensure that the Security Verify Access policy server host and port are specified correctly and that the correct version of the policy server is configured and running properly. (0x15e3a07f)</b>	<b>HPDCF0140E</b> <b>The keyring database could not be located using the specified configuration file. (0x15e3a08c)</b>
<b>Explanation:</b> Unable to download the root CA certificate file.		<b>Explanation:</b> Either the wrong configuration file was specified, it contains invalid data or the keyring database does not exist.
<b>Administrator response:</b> Be sure the policy server is configured to allow automatic download of this file and that the specified host and ports are correct.		<b>Administrator response:</b> Ensure that the specified configuration file is correct or unconfigure and reconfigure the application.
<b>HPDCF0129W</b>	<b>The value %s of ca-cert-download-enabled keyword in ivmgrd.conf file is incorrect.</b>	<b>HPDCF0157E</b> <b>The specified configuration file does not exist or you do not have the proper permissions to access the file. (0x15e3a09d)</b>
<b>Explanation:</b> The specified configuration file cannot be opened.		<b>Explanation:</b> The specified configuration file cannot be opened.
<b>Administrator response:</b>		<b>Administrator response:</b>

Ensure that the configuration file exists and that you have the required permissions to write to the file.

---

**HPDCF0158E**    **The specified stanza/key pair does not exist in the specified configuration file. (0x15e3a09e)**

**Explanation:**

The specified stanza/key pair is invalid. They do not exist in the given configuration file.

**Administrator response:**

Ensure that the specified stanza/key pair are valid values.

---

**HPDCF0159E**    **The specified configuration file may be corrupted. (0x15e3a09f)**

**Explanation:**

The specified configuration file is invalid.

**Administrator response:**

Ensure that the configuration file is a valid stanza-based file.

---

**HPDCF0160E**    **Unknown error occurred while reading and writing to the configuration file. (0x15e3a0a0)**

**Explanation:**

The specified configuration file is invalid.

**Administrator response:**

Ensure that the configuration file is a valid stanza-based file.

---

**HPDCF0161E**    **The configuration file is missing essential information. (0x15e3a0a1)**

**Explanation:**

The configuration file does not contain information required to perform the command. The configuration file is not valid or the application must be configured.

**Administrator response:**

Specify a valid configuration file or use the -config action to create one.

---

**HPDCF0164E**    **Configuration failed. An error occurred creating the specified DN, accessing a configuration file, or setting up the keyfile. (0x15e3a0a4)**

**Explanation:**

An error occurred in relation to creating the DN.

**Administrator response:**

Ensure that the configuration file exists, that you have the required permissions to write to the file, and that the DN does not already exist.

---

**HPDCF0165E**    **Cannot display configuration file information from the obfuscated version of the file. (0x15e3a0a5)**

**Explanation:**

The specified stanza/key pair cannot be displayed because the pair is in the obfuscated version of the configuration file.

**Administrator response:**

None

---

**HPDCF0166E**    **Cannot modify information in the specified version of the configuration file because it exists in the alternate version. (0x15e3a0a6)**

**Explanation:**

If a stanza/key/value exists in the obfuscated config file then trying to modify it in the non-obfuscated config file is not allowed. The same restriction applies to modifying a stanza/key/value in the non-obfuscated config file, that already exists in the obfuscated config file

**Administrator response:**

Remove the stanza/key/value from the appropriate config file before setting a new value to the alternate config file

---

**HPDCF0170E**    **Instance '%s' is already configured ('%s'). (0x15e3a0aa)**

**Explanation:**

A configuration file for the instance specified already exists.

**Administrator response:**

Use a different name or remove the existing configuration file and its associated key files.

---

**HPDCF0178E**    **The compliance entry, ssl-compliance in the ssl stanza, is not set in the Security Verify Access Runtime configuration file pd.conf. (0x15e3a0b2)**

**Explanation:**

Under typical configuration conditions, this value is always set in pd.conf. If the value is unset, then ssl-compliance has a default value of 'none'.

**Administrator response:**

Make sure that the ssl-compliance entry is set in pd.conf or reconfigure the Security Verify Access Runtime.

---

**HPDCF0179E**    **The compliance value '%s' is not valid for ssl-compliance in pd.conf. It must be one of the following values: 'none', 'fips', 'sp800-131-transition', 'sp800-131-strict', 'suite-b-128', 'suite-b-192'. (0x15e3a0b3)**

**Explanation:**

The pd.conf [ssl] ssl-compliance value is not a valid value.

**Administrator response:**

Correct the value in pd.conf and retry the command.

---

**HPDCF0180E**    **The -C compliance value '%s' is not valid and must be one of the following values: 'none', 'fips', 'sp800-131-transition', 'sp800-131-strict', 'suite-b-128', 'suite-b-192'. (0x15e3a0b4)**

**Explanation:**

The -C value is not a valid value.

**Administrator response:**

Retry the command with a valid value.

---

**HPDDB0150E**    **Not implemented (0x13279096)**

**Explanation:**

This message is obsolete.

**Administrator response:**

No action is required.

---

**HPDDB0450W**    **Could not bind to server (%s, 0x%8.8lx). (0x132791c2)**

**Explanation:**

The application is unable to contact the policy server.

**Administrator response:**

Verify that the policy server host name and port number are configured correctly and that the remote host can be contacted directly through the network.

---

**HPDDB0451E**    **CDS entry for database server does not exist (%s). (0x132791c3)**

**Explanation:**

Message is obsolete.

**Administrator response:**

No action required.

---

**HPDDB0601E**    **Could not close backing database (0x%8.8lx). (0x13279259)**

**Explanation:**

The policy database could not be closed during replication or server shutdown.

**Administrator response:**

Restart the application.

---

**HPDDB0602E**    **Could not create backing database (%s, 0x%8.8lx). (0x1327925a)**

**Explanation:**

The primary policy database could not be created or initialized.

**Administrator response:**

Verify the policy database pathname configuration and file permissions. Ensure that sufficient disk space is available in the file system.

---

**HPDDB0603E**    **Could not fetch object from backing database (%s, 0x%8.8lx). (0x1327925b)**

**Explanation:**

The policy server is unable to retrieve an item from the policy database.

**Administrator response:**

No action is required.

---

**HPDDB0604E**    **Could not write object to backing database (%s, 0x%8.8lx). (0x1327925c)**

**Explanation:**

The policy server is unable to update the policy database.

**Administrator response:**

Ensure that sufficient disk space is available in the file system. If a server restart does not resolve the problem, use the pdacl\_dump utility to verify the policy database. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDDB0605E**    **Could not delete object from backing database (%s, 0x%8.8lx). (0x1327925d)**

**Explanation:**

The policy server is unable to update the policy database.

**Administrator response:**

Ensure that sufficient disk space is available in the file system. If a server restart does not resolve the problem, use the pdacl\_dump utility to verify the policy database. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDDB0606E**    **Could not initialize database iterator (0x%8.8lx). (0x1327925e)**

**Explanation:**

The policy server is unable to retrieve an item from the policy database.

**Administrator response:**

Use the pdacl\_dump utility to verify that the policy database can be read. Compare the number of objects read with the expected number of objects. If these numbers differ, use the pdacl\_dump utility to rebuild the policy database. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDDB0607E Could not fetch next database element (0x%8.8lx). (0x1327925f)**

---

**Explanation:**

The policy server is unable to retrieve an item from the policy database.

**Administrator response:**

Use the `pdaclld_dump` utility to verify that the policy database can be read. Compare the number of objects read with the expected number of objects. If these numbers differ, use the `pdaclld_dump` utility to rebuild the policy database. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDDB0608E Could not build initial database replica (%s, 0x%8.8lx). (0x13279260)**

---

**Explanation:**

A policy database replication operation has failed and a replica policy database is unavailable.

**Administrator response:**

If a policy replica exists, move it to a temporary location. Try an application restart. If the problem persists, check Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDDB0609E Could not rebuild database replica (%s, 0x%8.8lx). (0x13279261)**

---

**Explanation:**

A policy database replication operation has failed.

**Administrator response:**

If a policy replica exists, move it to a temporary location. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDDB0611E Invalid database specified for replication. (0x13279263)**

---

**Explanation:**

The policy server is unable to provide replication services.

**Administrator response:**

Restart the policy server. If this problem persists, check Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDDB0612E Replica database version is incompatible and will be replaced. (0x13279264)**

---

**Explanation:**

The application has detected an incompatible version of the policy database. The database is replaced automatically.

**Administrator response:**

No action is required.

---

**HPDDB0750E Invalid object name (%s). (0x132792ee)**

---

**Explanation:**

Message is obsolete.

**Administrator response:**

No action is required.

---

**HPDDB0751E Could not decode object (%ld, 0x%8.8x). (0x132792ef)**

---

**Explanation:**

An error occurred interpreting an item from the policy database.

**Administrator response:**

Run the `pdaclld_dump` utility to verify the database integrity and if necessary, rebuild the policy database.

---

**HPDDB0752E Could not encode object (%ld, 0x%8.8x). (0x132792f0)**

---

**Explanation:**

An error occurred while storing an item to the policy database.

**Administrator response:**

Restart the policy server and run the `pdaclld_dump` utility to verify the database integrity.

---

**HPDDB0753E Could not find object (%s). (0x132792f1)**

---

**Explanation:**

The policy server is unable to retrieve an item from the policy database.

**Administrator response:**

No action is required.

---

**HPDDB0754E Object type is unknown. (0x132792f2)**

---

**Explanation:**

Message is obsolete.

**Administrator response:**

No action is required.

---

**HPDDB0755E Unexpected object type. (0x132792f3)**

---

**Explanation:**

Message is obsolete.

**Administrator response:**

No action is required.

---

**HPDDB0756E The policy database is not ready for use. (0x132792f4)**

---

**Explanation:**

An internal error has occurred which prevents the application from retrieving records from security policy database.

**Administrator response:**

If a server restart does not resolve the problem, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDDB0901E Could not bind to client for notification (%s, 0x%8.8lx). (0x13279385)**

**Explanation:**

The policy server was unable to contact the client for a policy database update notification.

**Administrator response:**

Ensure that the application is available to receive notifications.

---

**HPDDB0906E Client not found. (0x1327938a)**

**Explanation:**

An attempt was made to retrieve information about an unknown client.

**Administrator response:**

No action is required.

---

**HPDDB0907E Client already exists. (0x1327938b)**

**Explanation:**

An attempt was made to add a client which already exists.

**Administrator response:**

No action is required.

---

**HPDDB1050E Could not download object (%s, 0x%8.8lx). (0x1327941a)**

**Explanation:**

Message is obsolete.

**Administrator response:**

No action is required.

---

**HPDDB1051E Remote update detected - aborting download. (0x1327941b)**

**Explanation:**

The application received multiple policy update notifications. The secondary notifications are discarded.

**Administrator response:**

No action is required.

---

**HPDDB1052E Could not read database header (0x%8.8lx). (0x1327941c)**

**Explanation:**

The policy database could not be opened and initialized.

**Administrator response:**

The database file might have incorrect permissions or be truncated or corrupted. Verify that policy database file permissions are valid. Also, ensure that sufficient disk

space is available in the file system and restart the application. For local-mode applications, if the problem persists, recreate the replica by moving the database to a temporary location and restarting the application. For the policy server, restore a backup database or use the `pdacl_dump` utility to salvage the existing database.

---

**HPDDB1053E Could not write database header (0x%8.8lx). (0x1327941d)**

**Explanation:**

The primary policy database could not be created or initialized.

**Administrator response:**

Verify the policy database pathname configuration and file permissions. Ensure that sufficient disk space is available in the file system.

---

**HPDDB1054W Master database server is unavailable (0x%8.8lx). (0x1327941e)**

**Explanation:**

The application is unable to contact the policy server.

**Administrator response:**

Verify that the policy server host name and port number are configured correctly and that the remote host can be contacted directly through the network.

---

**HPDDB1060W Could not check synchronization with master database server - using local replica instead. (0x13279424)**

**Explanation:**

A new policy database could not be downloaded. The existing database is used.

**Administrator response:**

No action is required.

---

**HPDDB1061E Critical failure during DB replication - aborting (0x%8.8lx). (0x13279425)**

**Explanation:**

The application is unable to create a policy database replica. The application aborts.

**Administrator response:**

If a policy replica exists, move it to a temporary location. Ensure that the file system has sufficient disk space and that file and directory permissions are correct. Try an application restart. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDDB1062W Could not rebuild local replica - continuing to use existing replica (0x%8.8lx). (0x13279426)**

**Explanation:**

The application is not able to update the existing policy database. The existing database is used.

**Administrator response:**

Ensure that the file system has sufficient disk space. If this problem persists, restart the policy server.

---

**HPDDL0001E Database not open. (0x14601001)**

**Explanation:**

The database was not opened before this database call.

**Administrator response:**

Call `pd_db_open` before this database procedure.

---

**HPDDL0002E Database filename missing. (0x14601002)**

**Explanation:**

The database filename was not supplied when trying to open the database with `pd_db_open`.

**Administrator response:**

Call `pd_db_open` with a valid database filename.

---

**HPDDL0004E The data type is not known or is incorrectly specified. (0x14601004)**

**Explanation:**

An attempt was made to create a database without specifying an index type or to open an existing database with an incorrect type.

**Administrator response:**

When creating a new database, the `data_type` (`pd_db_type_t`) parameter must be either `pd_db_type_ivobj` or `pd_db_type_encoded`. When opening an existing database, the data type must match the type used when the database was first created.

---

**HPDDL0005E The data type (`pd_db_type_t`) in the flags parameter does not match the type in the database. (0x14601005)**

**Explanation:**

The data type parameter to `pd_db_open` did not match the type stored in the database.

**Administrator response:**

Call `pd_db_open` with the data type that matches the database data type.

---

**HPDDL0009E Database create failure - data file already exists. (0x14601009)**

**Explanation:**

When attempting to open a database with the `PD_DB_CREATE` flag the specified database file was found to already exist.

**Administrator response:**

Do not open an existing database with the `PD_DB_CREATE` flag, Or, you can remove the database file if a new (and empty) database is desired.

---

**HPDDL0011E Database open failure - permission denied (0x1460100b)**

**Explanation:**

The server does not have permission to open the database file. The open call returned `EACCES`.

**Administrator response:**

Run the process as the operating system user who has permission to access the database, or change the permission of the database file itself or the path to it.

---

**HPDDL0012E Database open failure. (0x1460100c)**

**Explanation:**

The database-open procedure has failed.

**Administrator response:**

Examine the global variable, `errno`, for further information. Database open failures can also occur if codepage conversion tables are not accessible or could not be initialized.

---

**HPDDL0013E Database store failure. (0x1460100d)**

**Explanation:**

The database-store procedure has failed.

**Administrator response:**

Examine the global variable, `errno`, for further information.

---

**HPDDL0014E Database fetch failure. (0x1460100e)**

**Explanation:**

The database-fetch procedure has failed.

**Administrator response:**

Examine the global variable, `errno`, for further information.

---

**HPDDL0015E Database delete operation failure. (0x1460100f)**

**Explanation:**

The database-delete procedure has failed.

**Administrator response:**

Examine the global variable, `errno`, for further information.

---

**HPDDL0017E This database does not contain a valid header. (0x14601011)**

**Explanation:**

An attempt to fetch the database header failed. The database might be truncated or otherwise corrupted.

**Administrator response:**

Use the pdacld\_dump utility to validate and if necessary, repair the database.

---

**HPDDL0023E    The operation is not allowed while iterating. (0x14601017)**

**Explanation:**

A call to either a function that alters a backing store (a store or delete operation) or one that starts another iteration was attempted while iterating. This is not allowed.

**Administrator response:**

Do not call routines that alter the backing store or nest iterations while in an iteration loop.

---

**HPDED0100E    Invalid argument: Null context. (0x306e3064)**

**Explanation:**

A nonnull PDContext object is required to communicate with the Security Verify Access policy server.

**Administrator response:**

Ensure that the context argument is nonnull.

---

**HPDED0101E    Unknown message code: %s. (0x306e3065)**

**Explanation:**

The text for the message code could not be found in the message catalogs installed on the local system. This typically means that the policy server is at a more recent level than the client and has returned a code undefined in the client runtime. The documentation associated with the policy server installation should include the message code.

**Administrator response:**

Consult the Error Message Reference to obtain the message text, explanation, and suggested actions for the message code.

---

**HPDED0102E    The specified configuration or keystore file already exists. (0x306e3066)**

**Explanation:**

The 'create' configuration action is designed to check for existing files and fail if they are found in order not to overwrite them accidentally.

**Administrator response:**

To preserve existing files, specify new configuration and keystore file names. To overwrite existing files, specify the 'replace' configuration action.

---

**HPDED0200E    Invalid argument: Null context. (0x306e30c8)**

**Explanation:**

A nonnull PDContext object is required to communicate with the Security Verify Access policy server.

**Administrator response:**

Ensure that the context argument is nonnull.

---

**HPDED0201E    The AmIdentity does not contain a valid name. (0x306e30c9)**

**Explanation:**

The AmIdentity does not contain a valid name.

**Administrator response:**

Refer to the Security Verify Access error log for more information. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDED0202E    The AmObject cannot be created from the encoded object. (0x306e30ca)**

**Explanation:**

The AmObject cannot be created from the encoded object.

**Administrator response:**

Refer to the Security Verify Access error log for more information. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDED0203E    The object type requested is unexpected. (0x306e30cb)**

**Explanation:**

The object type requested is unexpected. The object cannot be decoded.

**Administrator response:**

Refer to the Security Verify Access error log for more information. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDED0204E    The configuration information cannot be stored to file. (0x306e30cc)**

**Explanation:**

The configuration information cannot be stored to file.

**Administrator response:**

Ensure that the configuration file is writable.

---

**HPDED0205E    The temporary database file %s cannot be written. (0x306e30cd)**

**Explanation:**

The temporary database file cannot be written.

**Administrator response:**

Refer to the Security Verify Access error log for more information. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDED0206E    Could not get socket input stream. (0x306e30ce)**



**Explanation:**

Could not get socket input stream.

**Administrator response:**

Refer to the Security Verify Access error log for more information. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

**HPDED0207E Could not read data from data input stream or socket. (0x306e30cf)**

**Explanation:**

Could not read data from data input stream or socket.

**Administrator response:**

Refer to the Security Verify Access error log for more information. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

**HPDED0208E Could not write data to data output stream or socket. (0x306e30d0)**

**Explanation:**

Could not write data to data output stream or socket.

**Administrator response:**

Refer to the Security Verify Access error log for more information. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

**HPDED0209E An error occurred while creating database sequence property file. (0x306e30d1)**

**Explanation:**

Unable to create database sequence property file in PolicyDirector/db directory of the AM\_INSTALL\_DIR.

**Administrator response:**

Ensure that the user has the necessary permissions to create file in the <AM\_INSTALL\_DIR>/PolicyDirector/db directory.

**HPDED0210E An error occurred while loading database sequence property file. (0x306e30d2)**

**Explanation:**

Unable to load database sequence property file in PolicyDirector/db directory of the AM\_INSTALL\_DIR.

**Administrator response:**

Ensure that the user has the necessary permissions to read/write database sequence property file in the <AM\_INSTALL\_DIR>/PolicyDirector/db directory.

**HPDED0211E The database sequence information cannot be stored to file. (0x306e30d3)**

**Explanation:**

The database sequence information cannot be stored to file.

**Administrator response:**

Ensure that the user has the necessary permissions to read/write database sequence property file in the <AM\_INSTALL\_DIR>/PolicyDirector/db directory.

**HPDED0300E Invalid argument: Null context. (0x306e312c)**

**Explanation:**

A nonnull PDContext object is required to communicate with the Security Verify Access policy server.

**Administrator response:**

Ensure that the context argument is nonnull.

**HPDED0400E Invalid argument: Too many properties. (0x306e3190)**

**Explanation:**

The database filename configured for the application is not specified correctly in the configuration file.

**Administrator response:**

Ensure that the keyword/value for 'filename=<db pathname>' is correctly specified in the configuration file.

**HPDED0401E Invalid argument: Filename property not found. (0x306e3191)**

**Explanation:**

The database filename configured for the application is not specified correctly in the configuration file.

**Administrator response:**

Ensure that the keyword/value for 'filename=<db pathname>' is correctly specified in the configuration file.

**HPDED0402E Invalid argument: Filename not supplied. (0x306e3192)**

**Explanation:**

The database filename configured for the application is not specified correctly in the configuration file.

**Administrator response:**

Ensure that the keyword/value for 'filename=<db pathname>' is correctly specified in the configuration file.

**HPDED0403E Invalid state: Could not open database. (0x306e3193)**

**Explanation:**

The database file specified in the configuration file could not be opened.

**Administrator response:**

Ensure that the keyword/value for 'filename=<db pathname>' is correctly specified in the configuration file.

---

**HPDED0404E Invalid state: Expected %d, but got %d from database. (0x306e3194)**

**Explanation:**

An internal error occurred. The database may have been corrupted.

**Administrator response:**

Refer to the Security Verify Access error log for more information. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDED0405E The version of the local replicated database is downlevel and not supported. (0x306e3195)**

**Explanation:**

See text.

**Administrator response:**

Ensure the versions of the local Security Verify Access runtime environment and policy server are supported. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDED0406E A database object cache store operation failed. (0x306e3196)**

**Explanation:**

An error occurred while attempting to retrieve an entry from the database object cache.

**Administrator response:**

Refer to the Security Verify Access error log for more information. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDED0407E A database object cache retrieve operation failed. (0x306e3197)**

**Explanation:**

An error occurred while attempting to write an entry to the database object cache.

**Administrator response:**

Refer to the Security Verify Access error log for more information. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDED0408E A database file read operation failed. (0x306e3198)**

**Explanation:**

An error occurred while attempting to read the database file. The database could be corrupted.

**Administrator response:**

Refer to the Security Verify Access error log for more information. Ensure the Security Verify Access is up and running and the application is properly configured. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDED0409E The database file was not found. (0x306e3199)**

**Explanation:**

The database file was not found in the location specified by the configuration file.

**Administrator response:**

Ensure the Security Verify Access is up and running and the application is properly configured.

---

**HPDED0410E Could not read policy database header. (0x306e319a)**

**Explanation:**

The policy database header information could not be read. The database could be corrupted or have incorrect permissions.

**Administrator response:**

Verify that the policy database file permissions are valid. Also, ensure that sufficient disk space is available in the file system and restart the application. For local-mode applications, if the problem persists, recreate the replica by moving the database to a temporary location and restarting the application.

---

**HPDED0411E Invalid state: Policy retrieval error. (0x306e319b)**

**Explanation:**

An unexpected error occurred while retrieving policy data from the database. The database could be corrupted.

**Administrator response:**

Ensure the Security Verify Access is up and running and the application is properly configured. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDED0412E Startup failure: Local policy database unavailable. (0x306e319c)**

**Explanation:**

An error occurred while attempting to retrieve the policy database from the Security Verify Access policy server at application startup. A subsequent attempt to start the application with a valid local copy of the database also failed.

**Administrator response:**

Ensure both the Security Verify Access and the user registry server are up and running, and the application is properly configured.

---

**HPDIA0100E An internal error has occurred. (0x13212064)**

**Explanation:**

The authentication switch encountered an unexpected internal error.

**Administrator response:**

Retry the operation. If the problem persists contact your IBM service representative.

---

**HPDIA0101E An unexpected error code was encountered. (0x13212065)**

**Explanation:**

The authentication switch encountered an unexpected error code.

**Administrator response:**

Retry the failing operation. If the problem persists, contact your IBM service representative.

---

**HPDIA0102E Unable to open shared library. (0x13212066)**

**Explanation:**

An attempt to open a shared library failed.

**Administrator response:**

Make sure that the path to the shared library is correct, or if the full path is not specified make sure that the library is present in /usr/lib on UNIX systems or is in the path on Windows systems.

---

**HPDIA0103E Unable to locate symbol in shared library. (0x13212067)**

**Explanation:**

An attempt to retrieve a symbol from a shared library failed. The most probable reason for the error is that the library was built incorrectly.

**Administrator response:**

If the failing library is supplied as part of Security Verify Access, retry the operation. If the problem persists, contact your IBM service representative.

---

**HPDIA0104E The authentication mechanism is incorrectly specified. (0x13212068)**

**Explanation:**

The authentication mechanism is not specified or invalid in the .conf configuration file.

**Administrator response:**

Make sure the correct authentication mechanism is specified in the [authentication-mechanisms] stanza of the .conf configuration file.

---

**HPDIA0105W Invalid authentication method. (0x13212069)**

**Explanation:**

The specified authentication method is either invalid or unsupported in the current product configuration.

**Administrator response:**

Verify the validity of the specified authentication method.

---

**HPDIA0110E An authentication mechanism module specific error occurred. (0x1321206e)**

**Explanation:**

A configured authentication mechanism module generated an unexpected error.

**Administrator response:**

If the failing authentication mechanism module is supplied as part of Security Verify Access, retry the operation. If the problem persists, contact your IBM service representative.

---

**HPDIA0111E A memory allocation call failed. (0x1321206f)**

**Explanation:**

In most cases this error due to the application program running out of memory.

**Administrator response:**

Ensure that the application has been configured with sufficient virtual memory for its requirements. The Security Verify Access Performance Tuning Guide contains instructions on how to ensure that the application is configured with the correct amount of virtual memory. Stop and restart the process. If the problem persists then contact your IBM service representative.

---

**HPDIA0112E The current authentication module operation terminated due to an exception. (0x13212070)**

**Explanation:**

See message.

**Administrator response:**

Retry the failing operation. If the problem persists, contact your IBM service representative.

---

**HPDIA0113E Could not acquire a client credential. Major status = 0x%8.8lx, minor status = 0x%8.8lx (0x13212071)**

**Explanation:**

A request to create a client credential was denied by the Security Verify Access Authorization API.

**Administrator response:**

Retry the failing operation. If the problem persists, contact your IBM service representative.

---

**HPDIA0114E Could not acquire a client credential. (0x13212072)**

**Explanation:**

A request to create a client credential was denied by the Security Verify Access Authorization API.

**Administrator response:**

Retry the failing operation. If the problem persists, contact your IBM service representative.

---

**HPDIA0115E      Unknown identity type.  
(0x13212073)**

**Explanation:**

Unrecognized identity information returned from an authentication mechanism module.

**Administrator response:**

Check the identity information returned from the module and, if the failing authentication mechanism module is supplied as part of Security Verify Access, retry the failing operation. If the problem persists, contact your IBM service representative.

---

**HPDIA0116E      Can't load extended attributes into  
the client credential.  
(0x13212074)**

**Explanation:**

Security Verify Access was unable to annotate the client credentials with extended attributes returned from an authentication mechanism module.

**Administrator response:**

Retry the failing operation. If the problem persists, contact your IBM service representative.

---

**HPDIA0117E      Can't select authentication  
mechanism. (0x13212075)**

**Explanation:**

Security Verify Access was unable to authenticate a client because no suitable authentication mechanisms are configured.

**Administrator response:**

Make sure the correct authentication mechanism is configured in the [authentication-mechanisms] stanza of the .conf configuration file.

---

**HPDIA0118W      Authentication method is not  
supported. (0x13212076)**

**Explanation:**

Security Verify Access was unable to authenticate a client because the authentication method employed is not supported.

**Administrator response:**

Use a different authentication method.

---

**HPDIA0119W      Authentication mechanism is not  
available. (0x13212077)**

**Explanation:**

Security Verify Access was unable to authenticate a client because the authentication mechanism is currently out of service.

**Administrator response:**

Make sure the registry server (LDAP server, or DOMINO server, or other type of registry server) is up running.

---

**HPDIA0120W      Not authorized to perform the  
current operation. (0x13212078)**

**Explanation:**

See message.

**Administrator response:**

An authorization decision result. No action is required.

---

**HPDIA0121W      The requested operation is not  
valid. (0x13212079)**

**Explanation:**

Security Verify Access was unable to perform a requested operation because it is not valid. An example would be a token authentication user attempting to change their password

**Administrator response:**

Consult documentation for operation.

---

**HPDIA0122E      Unable to open shared library %s:  
%s. (0x1321207a)**

**Explanation:**

An attempt to open a shared library failed.

**Administrator response:**

Examine the reason given in the error message, and attempt to correct the problem. Make sure that the path to the shared library is correct, or if the full path is not specified make sure that the library is present in /usr/lib on UNIX systems or is in the path on Windows systems.

---

**HPDIA0123E      Unable to locate symbol %s in  
shared library %s: %s.  
(0x1321207b)**

**Explanation:**

An attempt to retrieve a symbol from a shared library failed, probably because the symbol was not found. The most probable reason for the error is that the library was built incorrectly.

**Administrator response:**

If the failing library is supplied as part of Security Verify Access, retry the operation. If the problem persists, contact your IBM service representative.

---

**HPDIA0125W      Authentication method (%s) is not  
supported. (0x1321207d)**

**Explanation:**

Security Verify Access was unable to authenticate a client because the authentication method employed is not supported.

**Administrator response:**

Use a different authentication method.

---

**HPDIA0126W Authentication method (%s) is not configured. (0x1321207e)**

**Explanation:**

Security Verify Access was unable to authenticate a client because the authentication method employed is not configured.

**Administrator response:**

Make sure the employed authentication method is configured in the [authentication-mechanisms] stanza of the .conf configuration file.

---

**HPDIA0127W User %s is not authorized to perform the current operation. (0x1321207f)**

**Explanation:**

See message.

**Administrator response:**

An authorization decision result. No action is required.

---

**HPDIA0128W The requested operation by user %s is not valid. (0x13212080)**

**Explanation:**

Security Verify Access was unable to perform a requested operation because it is not valid. An example would be a token authentication user attempting to change their password

**Administrator response:**

Consult documentation for operation.

---

**HPDIA0129E An error occurred processing the EAI external user list of groups. (0x13212081)**

**Explanation:**

This error is returned when processing the group or list of groups for an EAI external user.

**Administrator response:**

Examine log files for additional information. Make sure the group or list of groups returned by the EAI are valid Verify Access groups.

---

**HPDIA0200W Authentication failed. You have used an invalid user name, password or client certificate. (0x132120c8)**

**Explanation:**

See message.

**Administrator response:**

Check your authentication information and try again.

---

**HPDIA0201W The client supplied invalid authentication information. (0x132120c9)**

**Explanation:**

Invalid authentication information was presented to Security Verify Access.

**Administrator response:**

Check the format of the authentication information and try again.

---

**HPDIA0202W An unknown user name was presented to Security Verify Access. (0x132120ca)**

**Explanation:**

Security Verify Access could not locate the supplied user name in the authentication registry.

**Administrator response:**

Check the supplied user name information and try again.

---

**HPDIA0203W Authentication retry limit reached. (0x132120cb)**

**Explanation:**

The user has performed too many consecutive invalid authentication attempts.

**Administrator response:**

Contact your Security Verify Access administrator.

---

**HPDIA0204W The user's password has expired. (0x132120cc)**

**Explanation:**

See message.

**Administrator response:**

Contact your Security Verify Access administrator, and change your password.

---

**HPDIA0205W The user's account has expired. (0x132120cd)**

**Explanation:**

See message.

**Administrator response:**

Contact your Security Verify Access administrator.

---

**HPDIA0206W Login rejected due to policy violation. (0x132120ce)**

**Explanation:**

Login rejected due to policy enforced for the account.

**Administrator response:**

Contact your Security Verify Access network administrator.

---

**HPDIA0207W A PIN must be assigned to enable account (0x132120cf)**

**Explanation:**

A PIN must be assigned to enable account

**Administrator response:**

Contact system administrator to assign new PIN

---

**HPDIA0208W**    **User's account has been disabled. (0x132120d0)**

**Explanation:**

See message.

**Administrator response:**

Contact your Security Verify Access administrator.

---

**HPDIA0209W**    **Next token required for authentication (0x132120d1)**

**Explanation:**

Next token required for authentication

**Administrator response:**

Enter next token

---

**HPDIA0210W**    **The login data entered could not be mapped to an Security Verify Access user (0x132120d2)**

**Explanation:**

A mapping function, such as that in a library or CDAS, failed to map the login information to a Security Verify Access user.

**Administrator response:**

Check the login data, registry, or mapping function.

---

**HPDIA0211W**    **A client certificate could not be authenticated. (0x132120d3)**

**Explanation:**

A client certificate could not be authenticated.

**Administrator response:**

Check the client certificate

---

**HPDIA0212W**    **The data contained in the HTTP header %s failed authentication. (0x132120d4)**

**Explanation:**

The request an HTTP header that Security Verify Access was configured to use as authentication data. This data failed authentication.

**Administrator response:**

Check the request, the proxy server (if one is used), and the mapping library

---

**HPDIA0214W**    **IP address based authentication failed (0x132120d6)**

**Explanation:**

Security Verify Access is configured to authenticate using the client IP address, which was either unavailable or invalid

**Administrator response:**

Check Security Verify Access configuration and/or authentication library

---

**HPDIA0215E**    **The supplied username does not exist in the registry. (0x132120d7)**

**Explanation:**

The administrator attempting to SU entered a username which does not exist in the registry.

**Administrator response:**

Verify that username exists in user registry.

---

**HPDIA0216E**    **Administrator does not have permission to su to this account. (0x132120d8)**

**Explanation:**

The administrator attempted to SU to a privileged user, and the authentication mechanism did not allow them to do so.

**Administrator response:**

Make sure that the administrator has the permissions needed to switch username to the desired account.

---

**HPDIA0217W**    **Authentication by user %s denied at this time of day. (0x132120d9)**

**Explanation:**

A user attempted to authenticate during a time of day when his/her account is restricted.

**Administrator response:**

Contact your Security Verify Access administrator to validate or change the time of day for which this user is allowed to authenticate.

---

**HPDIA0218W**    **Authentication by user denied at this time of day. (0x132120da)**

**Explanation:**

A user attempted to authenticate during a time of day when his/her account is restricted.

**Administrator response:**

Contact your Security Verify Access administrator to validate or change the time of day for which this user is allowed to authenticate.

---

**HPDIA0219W**    **An unknown user, %s, was presented to Security Verify Access. (0x132120db)**

**Explanation:**

Security Verify Access could not locate the user name in the authentication registry.

**Administrator response:**

Check the supplied user name information and try again.

---

**HPDIA0221W**    **Authentication for user %s failed. You have used an invalid user name, password or client certificate. (0x132120dd)**

**Explanation:**

See message.

**Administrator response:**

Check your authentication information and try again.

---

**HPDIA0222W**    **The client, %s, supplied invalid authentication information. (0x132120de)**

**Explanation:**

Invalid authentication information was presented to Security Verify Access.

**Administrator response:**

Check the format of the authentication information and try again.

---

**HPDIA0223W**    **The authentication retry limit for user %s was reached. (0x132120df)**

**Explanation:**

The user has performed too many consecutive invalid authentication attempts.

**Administrator response:**

Contact your Security Verify Access administrator.

---

**HPDIA0224W**    **The password for user %s has expired. (0x132120e0)**

**Explanation:**

See message.

**Administrator response:**

Contact your Security Verify Access administrator, and change your password.

---

**HPDIA0225W**    **The account for user %s has expired. (0x132120e1)**

**Explanation:**

See message.

**Administrator response:**

Contact your Security Verify Access administrator.

---

**HPDIA0226W**    **The login for user %s was rejected due to a policy violation. (0x132120e2)**

**Explanation:**

Login rejected due to policy enforced for the account.

**Administrator response:**

Contact your Security Verify Access network administrator.

---

**HPDIA0227W**    **The account for user %s has been disabled. (0x132120e3)**

**Explanation:**

See message.

**Administrator response:**

Contact your Security Verify Access administrator.

---

**HPDIA0228W**    **A client certificate for user %s could not be authenticated. (0x132120e4)**

**Explanation:**

See message.

**Administrator response:**

Check the client certificate

---

**HPDIA0229W**    **IP address authentication failed for address %s. (0x132120e5)**

**Explanation:**

Security Verify Access is configured to authenticate using the client IP address, which was either unavailable or invalid

**Administrator response:**

Check Security Verify Access configuration, or authentication library

---

**HPDIA0230E**    **The supplied username %s does not exist in the registry. (0x132120e6)**

**Explanation:**

The administrator attempting to use the switch username command and entered a username that does not exist in the registry.

**Administrator response:**

Verify that username exists in user registry.

---

**HPDIA0231E**    **Administrator %s does not have permission to use switch username on this account. (0x132120e7)**

**Explanation:**

The administrator attempted to SU to a privileged user, and the authentication mechanism did not allow them to do so.

**Administrator response:**

Make sure that the administrator has the permissions needed to switch username to the desired account.

---

**HPDIA0232W**    **The data contained in the HTTP header failed authentication. (0x132120e8)**

**Explanation:**

The request an HTTP header that Security Verify Access was configured to use as authentication data. This data failed authentication.

**Administrator response:**

Check the request, the proxy server (if one is used), and the mapping library

---

**HPDIA0233W**    **Authentication failed. You have used an invalid password. This account has been temporarily locked due to too many failed login attempts. (0x132120e9)**

**Explanation:**

The Security Verify Access administrator has set a disable-time-interval to lock this account when the maximum number of login failures is exceeded.

**Administrator response:**

Check your password and wait until disable-time-interval has elapsed, or contact your Security Verify Access administrator to unlock and enable login to the account.

---

**HPDIA0234W Authentication failed. You have used an invalid password. This account has been disabled due to too many failed login attempts. (0x132120ea)**

**Explanation:**

The Security Verify Access administrator has set a disable-time-interval to disable this account when the maximum number of login failures is exceeded.

**Administrator response:**

Check your password and contact your Security Verify Access administrator to enable this account.

---

**HPDIA0235W Authentication for user %s failed. You have used an invalid password. This account has been temporarily locked due to too many failed login attempts. (0x132120eb)**

**Explanation:**

The Security Verify Access administrator has set a disable-time-interval to lock this account when the maximum number of login failures is exceeded.

**Administrator response:**

Check your password and wait until disable-time-interval has elapsed, or contact your Security Verify Access administrator to unlock and enable login to the account.

---

**HPDIA0236W Authentication for user %s failed. You have used an invalid password. This account has been disabled due to too many failed login attempts. (0x132120ec)**

**Explanation:**

The Security Verify Access administrator has set a disable-time-interval to disable this account when the maximum number of login failures is exceeded.

**Administrator response:**

Check your password and contact your Security Verify Access administrator to enable this account.

---

**HPDIA0237W Authentication failed. The account could not be logged into as the password has expired. (0x132120ed)**

**Explanation:**

The LDAP registry failed the authentication and reported that the password has expired.

**Administrator response:**

Contact the administrator for the LDAP registry to reset the password.

---

**HPDIA0238W Authentication for user %s failed. The account could not be logged into as the password has expired. (0x132120ee)**

**Explanation:**

The LDAP registry failed the authentication and reported that the password has expired.

**Administrator response:**

Contact the administrator for the LDAP registry to reset the password.

---

**HPDIA0239W Authentication failed. The account is locked. (0x132120ef)**

**Explanation:**

The LDAP registry failed the authentication and reported that the account is locked.

**Administrator response:**

Contact the administrator for the LDAP registry to reset the account.

---

**HPDIA0240W Authentication for user %s failed. The account is locked. (0x132120f0)**

**Explanation:**

The LDAP registry failed the authentication and reported that the account is locked.

**Administrator response:**

Contact the administrator for the LDAP registry to reset the account.

---

**HPDIA0241W Authentication failed. The account is deactivated. (0x132120f1)**

**Explanation:**

The LDAP registry failed the authentication and reported that the account is deactivated.

**Administrator response:**

Contact the administrator for the LDAP registry to activate the account.

---

**HPDIA0242W Authentication for user %s failed. The account is deactivated. (0x132120f2)**

**Explanation:**

The LDAP registry failed the authentication and reported that the account is deactivated.

**Administrator response:**

Contact the administrator for the LDAP registry to activate the account.



---

**HPDIA0300W Password rejected due to policy violation. (0x1321212c)**

---

**Explanation:**

A password violates the rules for valid passwords set in a policy for the account.

**Administrator response:**

Contact your Security Verify Access administrator for a list of password policies.

---

**HPDIA0301W Password rejected due to minimum length policy. (0x1321212d)**

---

**Explanation:**

A password does not meet the minimum length requirement set in a policy for the account.

**Administrator response:**

Contact your Security Verify Access administrator for a list of password policies.

---

**HPDIA0302W Password rejected due to the spaces policy. (0x1321212e)**

---

**Explanation:**

A password does not meet the spaces requirement set in a policy for the account.

**Administrator response:**

Contact your Security Verify Access administrator for a list of password policies.

---

**HPDIA0303W Password rejected due to the maximum repeated characters policy. (0x1321212f)**

---

**Explanation:**

A password does not meet the maximum repeated characters requirement set in a policy for the account.

**Administrator response:**

Contact your Security Verify Access administrator for a list of password policies.

---

**HPDIA0304W Password rejected due to the minimum alphabetic characters policy. (0x13212130)**

---

**Explanation:**

A password does not meet the minimum alphabetic characters requirement set in a policy for the account.

**Administrator response:**

Contact your Security Verify Access administrator for a list of password policies.

---

**HPDIA0305W Password rejected due to the minimum non-alphabetic characters policy. (0x13212131)**

---

**Explanation:**

A password does not meet the minimum non-alphabetic characters requirement set in a policy for the account.

**Administrator response:**

Contact your Security Verify Access administrator for a list of password policies.

---

**HPDIA0306W This account has been temporarily locked out due to too many failed login attempts. (0x13212132)**

---

**Explanation:**

The Security Verify Access administrator has set a disable-time-interval to disable this account when the maximum number of login failures is exceeded.

**Administrator response:**

Wait until disable-time-interval has elapsed, or contact your Security Verify Access administrator to unlock and enable login to the account.

---

**HPDIA0307W Post password change processing for user %s failed. (0x13212133)**

---

**Explanation:**

A configured post password change processing module returned a failure status.

**Administrator response:**

Check the post password change processing module's log file.

---

**HPDIA0309W This account is disabled. (0x13212135)**

---

**Explanation:**

This account is disabled in the user registry. Logins will not succeed until the account is enabled.

**Administrator response:**

Contact your Security Verify Access administrator to enable this account.

---

**HPDIA0310W The password for user %s was rejected due to policy violation. (0x13212136)**

---

**Explanation:**

A password violates the rules for valid passwords set in a policy for the account.

**Administrator response:**

Contact your Security Verify Access administrator for a list of password policies.

---

**HPDIA0311W The password for user %s was rejected due to minimum length policy. (0x13212137)**

---

**Explanation:**

A password does not meet the minimum length requirement set in a policy for the account.

**Administrator response:**

Contact your Security Verify Access administrator for a list of password policies.

---

**HPDIA0312W    The password for user %s was rejected due to the spaces policy. (0x13212138)**

**Explanation:**

The password does not meet the spaces requirement set in a policy for the account.

**Administrator response:**

Contact your Security Verify Access administrator for a list of password policies.

---

**HPDIA0313W    The password for user %s was rejected due to the maximum repeated characters policy. (0x13212139)**

**Explanation:**

A password does not meet the maximum repeated characters requirement set in a policy for the account.

**Administrator response:**

Contact your Security Verify Access administrator for a list of password policies.

---

**HPDIA0314W    The password for user %s was rejected due to the minimum alphabetic characters policy. (0x1321213a)**

**Explanation:**

A password does not meet the minimum alphabetic characters requirement set in a policy for the account.

**Administrator response:**

Contact your Security Verify Access administrator for a list of password policies.

---

**HPDIA0315W    The password for user %s was rejected due to the minimum non-alphabetic characters policy. (0x1321213b)**

**Explanation:**

A password does not meet the minimum non-alphabetic characters requirement set in a policy for the account.

**Administrator response:**

Contact your Security Verify Access administrator for a list of password policies.

---

**HPDIA0316W    The account for user %s has been temporarily locked due to too many failed login attempts. (0x1321213c)**

**Explanation:**

The Security Verify Access administrator has set a disable-time-interval to disable this account when the maximum number of login failures is exceeded.

**Administrator response:**

Wait until disable-time-interval has elapsed, or contact your Security Verify Access administrator to unlock and enable login to the account.

---

**HPDIA0317W    The account for user %s is disabled. (0x1321213d)**

**Explanation:**

This account is disabled in the user registry. Logins will not succeed until the account is enabled.

**Administrator response:**

Contact your Security Verify Access administrator to enable this account.

---

**HPDIA0318W    The user does not have permission to modify their password. (0x1321213e)**

**Explanation:**

The LDAP registry rejected the password change as the user does not have permission.

**Administrator response:**

Contact the administrator for the LDAP registry to gain access.

---

**HPDIA0319W    The user %s does not have permission to modify their password. (0x1321213f)**

**Explanation:**

The LDAP registry rejected the password change as the user does not have permission.

**Administrator response:**

Contact the administrator for the LDAP registry to gain access.

---

**HPDIA0320W    The user is not permitted to change their password this early after the prior change. (0x13212140)**

**Explanation:**

The LDAP registry rejected the password change as it reported that the password can not be changed this early after a prior change.

**Administrator response:**

Avoid changing the password, or contact the administrator for the LDAP registry to reset the password.

---

**HPDIA0321W    The user %s is not permitted to change their password this early after the prior change. (0x13212141)**

**Explanation:**

The LDAP registry rejected the password change as it reported that the password can not be changed this early after a prior change.

**Administrator response:**

Avoid changing the password, or contact the administrator for the LDAP registry to reset the password.

---

**HPDIA0322W**    **The user is not permitted to use the new password as it has already been used recently. (0x13212142)**

**Explanation:**

The LDAP registry rejected the password change as it reported that the password has already been used by the user and cannot be reused.

**Administrator response:**

Choose a new password that has not been used with the account before.

---

**HPDIA0323W**    **The user %s is not permitted to use the new password as it has already been used recently. (0x13212143)**

**Explanation:**

The LDAP registry rejected the password change as it reported that the password has already been used by the user and cannot be reused.

**Administrator response:**

Choose a new password that has not been used with the account before.

---

**HPDIA0500W**    **Authentication failure (error status 0x%x). (0x132121f4)**

**Explanation:**

An error occurred that was outside the bounds of expected authentication errors.

**Administrator response:**

Contact your IBM service representative with the given error status.

---

**HPDIA0501E**    **Authentication failed for user %s (error status 0x%x). (0x132121f5)**

**Explanation:**

An error occurred that was outside the bounds of expected authentication errors.

**Administrator response:**

Contact your IBM service representative with the given error status.

---

**HPDIA0502E**    **Password change failed for user %s (error status 0x%x). (0x132121f6)**

**Explanation:**

An error occurred that was outside the bounds of expected authentication errors.

**Administrator response:**

Contact your IBM service representative with the given error status.

---

**HPDJA0100E**    **Invalid argument: Null context. (0x307a8064)**

**Explanation:**

A nonnull context object is required to communicate with the Security Verify Access policy server and define values for message and trace logging.

**Administrator response:**

Ensure that the context argument is nonnull.

---

**HPDJA0101E**    **Invalid argument: Null messages. (0x307a8065)**

**Explanation:**

A nonnull PDMessages object is required to hold any return messages that might be generated during the operation. Typically, this object contains no messages on input.

**Administrator response:**

Ensure that the messages argument is nonnull.

---

**HPDJA0102E**    **Invalid argument: Null or zero-length user or group name. (0x307a8066)**

**Explanation:**

A valid, nonnull name is required.

**Administrator response:**

Ensure that the user or group name argument is nonnull and has a positive length.

---

**HPDJA0103E**    **Invalid argument: Null or zero-length registry name. (0x307a8067)**

**Explanation:**

A valid, nonnull registry name is required.

**Administrator response:**

Ensure that the registry name argument is nonnull and that the name returned by its getRgyName() method is nonnull and has a positive length.

---

**HPDJA0104E**    **Invalid argument: Null or zero-length password. (0x307a8068)**

**Explanation:**

A valid, nonnull password is required.

**Administrator response:**

Ensure that the password argument is nonnull and has a positive length.

---

**HPDJA0105E**    **Invalid argument: Null or zero-length pattern. (0x307a8069)**

**Explanation:**

A valid, nonnull pattern is required.

**Administrator response:**

Ensure that the pattern argument is nonnull and has a positive length.

---

**HPDJA0106E Invalid argument: Negative maximum return number. (0x307a806a)**

**Explanation:**

The number of returned items must be nonnegative.

**Administrator response:**

Ensure that the maximum return argument is greater than or equal to 0.

---

**HPDJA0107E Invalid argument: Null locale. (0x307a806b)**

**Explanation:**

A valid, nonnull locale is required. To use the default locale, use the method that does not take a locale argument.

**Administrator response:**

Ensure that the locale argument is nonnull.

---

**HPDJA0108E Invalid argument: Null configuration URL. (0x307a806c)**

**Explanation:**

A valid, nonnull URL is required. In addition, the caller must have adequate permission to access and read the URL. The configuration data in the URL must be in the proper format and must contain all the data necessary to locate and communicate with a Security Verify Access policy server.

**Administrator response:**

Ensure that the configuration URL argument is nonnull.

---

**HPDJA0109W A nonnull value is being passed to an unsupported argument. (0x307a806d)**

**Explanation:**

The method being invoked has one or more unsupported arguments. A nonnull value is being passed for an unsupported argument.

**Administrator response:**

Ensure that a value of null is passed for unsupported arguments. Refer to product documentation to find out what arguments are unsupported for the method being invoked.

---

**HPDJA0110E Invalid data received from the Security Verify Access policy server. (0x307a806e)**

**Explanation:**

The data received from the Security Verify Access policy server is invalid. Required values might be missing or the values might have been corrupted during transmission. Data values might be missing because the policy server is incompatible with the client.

**Administrator response:**

Ensure the Security Verify Access policy server supports the release level of the client. If the policy server is compatible with the client, try the operation again.

---

**HPDJA0111W The component has not been initialized or has already been shut down. (0x307a806f)**

**Explanation:**

The shutdown() method was called on a component that has already been shut down or was never initialized.

**Administrator response:**

No action is required.

---

**HPDJA0112W The component has already been initialized. (0x307a8070)**

**Explanation:**

The initialize() method of a component initialization class might be called more than once, but only the first caller sets the program name for the component log output.

**Administrator response:**

No action is required, but the program name might differ from what is expected. Use the getProgramName() method to determine the program name that appears in the component message and trace log output.

---

**HPDJA0113W The component was not shut down. There might be other users. (0x307a8071)**

**Explanation:**

Several calls might have been made to initialize a component using the initialize() method. The component is shut down only after the same number of calls have been made to the shutdown() method. Each program that calls the initialize() method should also call the shutdown() method.

**Administrator response:**

No action is required.

---

**HPDJA0114E Invalid argument: Null or zero-length attribute name. (0x307a8072)**

**Explanation:**

A valid, nonnull attribute name is required.

**Administrator response:**

Ensure that the attribute name argument is nonnull and has a positive length.

---

**HPDJA0115E Invalid argument: Null attribute value. (0x307a8073)**

**Explanation:**

A nonnull attribute value is required.

**Administrator response:**

Ensure that the attribute value argument is nonnull.

---

**HPDJA0116E Cannot contact server.  
(0x307a8074)**

**Explanation:**

The client cannot connect to the server. This can mean that the server process is not running or that network connectivity does not exist between the client and server machines due to network partitioning caused by an intervening firewall or a nonfunctional intermediate router. The server address and port can be found in the trace log file.

**Administrator response:**

Ensure that network connectivity exists between the client and server machines (issue a ping, for example) and verify that the server process is running on the expected port.

---

**HPDJA0117E Invalid argument: Null description text. (0x307a8075)**

**Explanation:**

A nonnull description value is required.

**Administrator response:**

Ensure that the description argument is nonnull.

---

**HPDJA0118E Invalid argument: Port number is less than or equal to 0. (0x307a8076)**

**Explanation:**

Only port numbers greater than 0 are valid. It is usually good practice to assign port numbers greater than 1024 to user applications because many systems reserve port numbers below that value for special purposes.

**Administrator response:**

Ensure that the input port number is greater than 0.

---

**HPDJA0119E Invalid argument: Null or zero-length server host name. (0x307a8077)**

**Explanation:**

A valid, nonnull host name is required.

**Administrator response:**

Ensure that the server host name argument is nonnull and has a positive length.

---

**HPDJA0120W The outData information received from the policy server was not returned because the input outData parameter is null. (0x307a8078)**

**Explanation:**

A nonnull outData argument is required to return outData information received from the policy server.

**Administrator response:**

Ensure the outData argument is nonnull.

---

**HPDJA0122E Unknown message code: %s. (0x307a807a)**

**Explanation:**

The text for the message code could not be found in the message catalogs installed on the local system. This typically means that the policy server is at a more recent level than the client and has returned a code undefined in the client runtime. The documentation associated with the policy server installation should include the message code.

**Administrator response:**

Consult the Error Message Reference to obtain the message text, explanation, and suggested actions for the message code.

---

**HPDJA0123E Invalid argument: Null properties. (0x307a807b)**

**Explanation:**

A valid, nonnull properties object is required.

**Administrator response:**

Ensure that the properties argument is nonnull.

---

**HPDJA0124E Invalid argument: Null or zero-length credentials. (0x307a807c)**

**Explanation:**

A valid, nonnull credentials array is required.

**Administrator response:**

Ensure that the delegated credentials argument is nonnull and has a positive length.

---

**HPDJA0125E The data for %s that was received from the Security Verify Access policy server is not valid. (0x307a807d)**

**Explanation:**

The data received from the Security Verify Access policy server is not valid. Required values might be missing or the values might have been garbled during transmission. Data values might be missing because the policy server is incompatible with the client.

**Administrator response:**

Ensure that the Security Verify Access policy server supports the release level of the client. If the policy server is compatible with the client, try the operation again.

---

**HPDJA0126E Connection pool closed. (0x307a807e)**

**Explanation:**

Attempting to acquire a connection from a connection pool when in the process of closing or is closed. This is usually due to resuing a PDContext after calling its

close() method. Create a new PDContext or defer calling PDContext.close() method.

**Administrator response:**

Do not re-use a PDContext after calling its close() method.

---

**HPDJA0127E No PDContext available. (0x307a807f)**

**Explanation:**

There is no more free PDContext in the PDContextPool to service the getPDContext() call.

**Administrator response:**

Increase the PDContextPool size and ensure application calls PDContext.close() to return the PDContext back into the pool it's no longer needed.

---

**HPDJA0200E Invalid operation: The current object does not represent a Security Verify Access user. (0x307a80c8)**

**Explanation:**

An operation was attempted on a PDUser object that represents a user that exists in the user registry but is undefined in Security Verify Access. Therefore, certain Security Verify Access operations are invalid.

**Administrator response:**

Ensure that the user this object represents is defined in Security Verify Access. That is, there must be a user defined to the Security Verify Access policy server with the registry name used to instantiate this object.

---

**HPDJA0201E Invalid argument: The user name object is not a valid type or is zero-length. (0x307a80c9)**

**Explanation:**

The input user name argument can be a String object representing a Security Verify Access user name or an instance of the PDRgyUserName class if the name being specified is a registry name. No other object types are allowed. If the input name argument is a String, it must have a positive length. If the input name is a PDRgyUserName object, the String returned from its getRgyName() method must be nonnull and have a positive length.

**Administrator response:**

Ensure that the user name argument is an instance of the String class for Security Verify Access user names or an instance of the PDRgyUserName class for registry names. Ensure the input String or the name returned from the PDRgyUserName object getRgyName() method is nonnull and has a positive length.

---

**HPDJA0300E Invalid operation: The current object does not represent a**

**Security Verify Access group. (0x307a812c)**

**Explanation:**

An operation was attempted on a PDGroup object that represents a group that exists in the user registry but is undefined in Security Verify Access. Therefore, certain Security Verify Access operations are invalid.

**Administrator response:**

Ensure that the group this object represents is defined in Security Verify Access. That is, there must be a group defined to the Security Verify Access policy server with the registry name used to instantiate this object.

---

**HPDJA0301E Invalid argument: The group name object is not a valid type or is zero-length. (0x307a812d)**

**Explanation:**

The input group name argument can be a String object representing a Security Verify Access group name or an instance of the PDRgyGroupName class if the name being specified is a registry name. No other object types are allowed. If the input name argument is a String, it must have a positive length. If the input name is a PDRgyGroupName object, the String returned from its getRgyName() method must be nonnull and have a positive length.

**Administrator response:**

Ensure that the group name argument is an instance of the String class for Security Verify Access group names or an instance of the PDRgyGroupName class for registry names. Ensure the input String or the name returned from the PDRgyGroupName object getRgyName() method is nonnull and has a positive length.

---

**HPDJA0302E Invalid argument: Null or empty member name list. (0x307a812e)**

**Explanation:**

At least one valid, nonnull member name is required.

**Administrator response:**

Ensure that the member name list argument is nonnull and has at least one member.

---

**HPDJA0400E Invalid argument: The maximum number of login failures is outside of the allowed range. (0x307a8190)**

**Explanation:**

The maximum number of login failures is enforced to be a nonnegative integer.

**Administrator response:**

Ensure that the maximum number of login failures argument is greater than or equal to 0.

---

**HPDJA0401E**    **Invalid argument: The account-disable time interval argument is outside of the allowed range. (0x307a8191)**

**Explanation:**

The account-disable time interval is enforced to be an integer greater than or equal to 0 (where 0 indicates an unlimited time interval).

**Administrator response:**

Ensure that the account disable time interval argument is greater than or equal to 0.

---

**HPDJA0402E**    **Invalid argument: The account expiration date argument is outside of the allowed range. (0x307a8192)**

**Explanation:**

The account expiration date is enforced by the API logic. The maximum value is consistent with existing Security Verify Access installations that impose this limitation.

**Administrator response:**

Ensure that the account expiration date argument falls within the acceptable range, current time - 2035-12-31-23:59:59.

---

**HPDJA0403E**    **Invalid argument: The maximum password age argument is outside of the allowed range. (0x307a8193)**

**Explanation:**

The maximum password age must be a nonnegative integer.

**Administrator response:**

Ensure that the maximum password age argument is greater than or equal to 0.

---

**HPDJA0404E**    **Invalid argument: The maximum repeated characters argument is outside of the allowed range. (0x307a8194)**

**Explanation:**

The range of the maximum repeated characters value is enforced to be a nonnegative integer.

**Administrator response:**

Ensure that the maximum repeated characters argument is greater than or equal to 0.

---

**HPDJA0405E**    **Invalid argument: The minimum alphabetic characters argument is outside of the allowed range. (0x307a8195)**

**Explanation:**

The minimum alphabetic characters value is enforced to be a nonnegative integer.

**Administrator response:**

Ensure that the minimum alphabetic characters argument is greater than or equal to 0.

---

**HPDJA0406E**    **Invalid argument: The minimum nonalphabetic characters argument is outside of the allowed range. (0x307a8196)**

**Explanation:**

The minimum nonalphabetic characters value is enforced to be a nonnegative integer.

**Administrator response:**

Ensure that the minimum nonalphabetic characters argument is greater than or equal to 0.

---

**HPDJA0407E**    **Invalid argument: The minimum password length argument is outside of the allowed range. (0x307a8197)**

**Explanation:**

The minimum password length value is enforced to be a nonnegative integer.

**Administrator response:**

Ensure that the minimum password length argument is greater than 0.

---

**HPDJA0408E**    **Invalid argument: The time-of-day access days specification argument does not correspond to any predefined value. (0x307a8198)**

**Explanation:**

The bitmaps defined in the PDPolicy class represent the days of the week positionally within an 8-bit structure.

**Administrator response:**

Ensure that the access days are specified using the predefined bitmaps. These bitmaps can be used individually. A logical OR operation can be performed on two or more of the bitmaps to generate the desired bitmap.

---

**HPDJA0409E**    **Invalid argument: The time-of-day start time is either less than 0 or greater than the maximum allowable time. (0x307a8199)**

**Explanation:**

The time-of-day start time must fall within 0 through 1439.

**Administrator response:**

Ensure that the time-of-day start time falls within the acceptable range, 0 through 1439.

---

**HPDJA0410E**    **Invalid argument: The time-of-day end time is either less than 0 or**

**greater than the maximum allowable time. (0x307a819a)**

**Explanation:**

The maximum value is the number of minutes in 24 hours, less 1 minute.

**Administrator response:**

Ensure that the time-of-day end time falls within the acceptable range, 0 through 1439.

---

**HPDJA0411E Invalid argument: The time-of-day time zone is not UTC or local. (0x307a819b)**

**Explanation:**

Only two time zone values are supported: UTC or local. These values are represented by constants in the PDPolicy class.

**Administrator response:**

Ensure that the time zone is one of the predefined constants, PDPOLICY\_TIME\_UTC or PDPOLICY\_TIME\_LOCAL, found in the PDPolicy class.

---

**HPDJA0412E Invalid argument: The maximum number of concurrent web sessions is outside of the allowed range. (0x307a819c)**

**Explanation:**

The maximum number of concurrent web sessions is enforced to be a nonnegative integer and greater than zero.

**Administrator response:**

When specifying a number for the maximum number of concurrent web sessions, ensure that it is an integer greater than 0.

---

**HPDJA0500E Invalid argument: Null or zero-length ACL name. (0x307a81f4)**

**Explanation:**

An ACL name is required.

**Administrator response:**

Ensure that the ACL name argument is nonnull.

---

**HPDJA0502E Invalid argument: Null PDAclEntryUser object. (0x307a81f6)**

**Explanation:**

A nonnull PDAclEntryUser argument is required.

**Administrator response:**

Ensure that the PDAclEntryUser argument is nonnull.

---

**HPDJA0503E Invalid argument: Null PDAclEntryGroup object. (0x307a81f7)**

**Explanation:**

A nonnull PDAclEntryGroup argument is required.

**Administrator response:**

Ensure that the PDAclEntryGroup argument is nonnull.

---

**HPDJA0504E Invalid argument: Null PDAclEntryAnyOther object. (0x307a81f8)**

**Explanation:**

A nonnull PDAclEntryAnyOther argument is required.

**Administrator response:**

Ensure that the PDAclEntryAnyOther argument is nonnull.

---

**HPDJA0505E Invalid argument: Null PDAclEntryUnAuth object. (0x307a81f9)**

**Explanation:**

A nonnull PDAclEntryUnAuth argument is required.

**Administrator response:**

Ensure that the PDAclEntryUnAuth argument is nonnull.

---

**HPDJA0506E Invalid argument: Null or zero-length user name field for the ACL entry. (0x307a81fa)**

**Explanation:**

A user name is required to create an ACL entry.

**Administrator response:**

Ensure that the user name for the ACL entry is nonnull.

---

**HPDJA0507E Invalid argument: Null or zero-length group name field for the ACL entry. (0x307a81fb)**

**Explanation:**

A group name is required to create an ACL entry.

**Administrator response:**

Ensure that the group name for the ACL entry is nonnull.

---

**HPDJA0508E Invalid argument: Null permissions field for the ACL entry. (0x307a81fc)**

**Explanation:**

A nonnull permissions field is required to create an ACL entry.

**Administrator response:**

Ensure that the permissions field for the ACL entry is nonnull.

---

**HPDJA0509E An ACL entry present in the UserAclEntries HashMap is not a PDAclEntryUser object. (0x307a81fd)**

**Explanation:**



Only PDAclEntryUser objects can be present in the UserAclEntries HashMap. Use the GroupAclEntries HashMap for passing in the PDAclEntryGroup objects.

**Administrator response:**

Ensure that the UserAclEntries HashMap contains only PDAclEntryUser objects.

---

**HPDJA0510E**     **An ACL entry present in the GroupAclEntries HashMap is not a PDAclEntryGroup object. (0x307a81fe)**

**Explanation:**

Only PDAclEntryGroup objects can be present in the GroupAclEntries HashMap. Use the UserAclEntries HashMap for passing in the PDAclEntryUser objects.

**Administrator response:**

Ensure that the GroupAclEntries HashMap contains only PDAclEntryGroup objects.

---

**HPDJA0600E**     **Invalid argument: Null or zero-length protected object name. (0x307a8258)**

**Explanation:**

A nonnull protected object name is required.

**Administrator response:**

Ensure that the protected object name argument is nonnull.

---

**HPDJA0601E**     **Invalid argument: Null or zero-length permission string (0x307a8259)**

**Explanation:**

A nonnull permission string is required.

**Administrator response:**

Ensure that the permission string is nonnull.

---

**HPDJA0602E**     **Invalid argument: Length of input arrays do not match. (0x307a825a)**

**Explanation:**

Matching Input array lengths required.

**Administrator response:**

Ensure that the size of all input arrays match.

---

**HPDJA0700E**     **Invalid argument: Null or zero-length protected objectspace name. (0x307a82bc)**

**Explanation:**

A nonnull protected objectspace name is required.

**Administrator response:**

Ensure the protected objectspace name argument is nonnull.

---

**HPDJA0800E**     **Invalid argument: Null or zero-length application server name. (0x307a8320)**

**Explanation:**

A valid, nonnull name is required.

**Administrator response:**

Ensure that the application server name argument is nonnull and has a positive length.

---

**HPDJA0801E**     **Invalid argument: Null group list. (0x307a8321)**

**Explanation:**

A valid, nonnull group list is required.

**Administrator response:**

Ensure that the application server group list argument is nonnull. An empty list may be used to clear an existing group list.

---

**HPDJA0802E**     **Invalid argument: Null URL or invalid protocol. (0x307a8322)**

**Explanation:**

A valid, nonnull URL is required. In addition, only the 'file' protocol is currently supported.

**Administrator response:**

Ensure that the URL argument is nonnull and that the URL uses the 'file' protocol.

---

**HPDJA0803E**     **Database URL does not specify a directory. (0x307a8323)**

**Explanation:**

The operation requires an existing directory in which to locate the local policy database.

**Administrator response:**

Ensure that the database URL argument specifies an existing directory on the local system.

---

**HPDJA0804E**     **Invalid argument: Null or empty Security Verify Access server list. (0x307a8324)**

**Explanation:**

Configuration and use of Java application servers require communication with the Security Verify Access policy server and an authorization server.

**Administrator response:**

Ensure that there is at least one server in the server list argument.

---

**HPDJA0805E**     **Invalid argument: Preference rank must be greater than 0. (0x307a8325)**

**Explanation:**

Internal logic requires that all Security Verify Access servers specified in an application configuration have a rank greater than 0.

**Administrator response:**

Ensure that the rank argument is greater than 0.

---

**HPDJA0806E Invalid argument: Unsupported configuration action. (0x307a8326)**

**Explanation:**

The configureAppSvr() method verifies that a known action is specified and executes different logic based on that action.

**Administrator response:**

Ensure that one of the configuration action constants defined in the PDAppSvrConfig class is used.

---

**HPDJA0807E Invalid argument: Null application server specification. (0x307a8327)**

**Explanation:**

The nonnull application server specification is required.

**Administrator response:**

Ensure that the application server specification argument is nonnull.

---

**HPDJA0808E The specified configuration or keystore file already exists. (0x307a8328)**

**Explanation:**

The 'create' configuration action is designed to check for existing files and fail if they are found in order not to overwrite them accidentally.

**Administrator response:**

To preserve existing files, specify new configuration and keystore file names. To overwrite existing files, specify the 'replace' configuration action.

---

**HPDJA0809E Cannot create the specified configuration or keystore file. (0x307a8329)**

**Explanation:**

Failure to create the configuration or keystore file might be caused by a variety of reasons such as access restrictions or limited resources (file descriptors or disk space).

**Administrator response:**

Try another file name or another directory. Ensure that the process has permission to create and write to the file.

---

**HPDJA0810E The signature needed to sign a certificate request is not supported. (0x307a832a)**

**Explanation:**

Only RSA is used to create application server certificate requests. If the Security Verify Access policy server's certificate has not been signed using

RSA, then information required to complete the application server certificate request is not available.

**Administrator response:**

Ensure that the keystore used by the Security Verify Access policy server has not been corrupted and that the signature algorithm for the server certificate is RSA. Other signature algorithms, such as DSA, are not supported.

---

**HPDJA0811W Some aspect of local unconfiguration failed. (0x307a832b)**

**Explanation:**

When unconfiguring a Java application server, a number of operations are performed locally. These steps include removing configuration data from the configuration URL and deleting the keystore file. One or more of these steps failed, so the files must be manually cleaned up.

**Administrator response:**

Manually remove the configuration or keystore file, or both, if desired. Alternatively, information in the files can be overwritten by configuring another Java application server using the 'replace' action.

---

**HPDJA0812E Invalid argument: Unrecognized server type. (0x307a832c)**

**Explanation:**

A recognized server type is required.

**Administrator response:**

Ensure the server type argument is one of the server type constants defined in the PDAppSvrConfig class.

---

**HPDJA0813E Invalid argument: Null server object. (0x307a832d)**

**Explanation:**

A nonnull server object is required.

**Administrator response:**

Ensure the server argument is nonnull.

---

**HPDJA0814E The specified server already exists in the configuration. (0x307a832e)**

**Explanation:**

A server cannot be added to the configuration if it already exists.

**Administrator response:**

Check that the input server has been specified properly. Ensure that the host, port and server type are correct. The configuration information can be examined using the getAppSvrInfo() method for further information.

---

**HPDJA0815E The specified server does not exist in the configuration. (0x307a832f)**

**Explanation:**

A server of the specified type with the given host and port cannot be found the configuration.

**Administrator response:**

Check that the input server has been specified properly. Ensure that the host, port, and server type are correct. The configuration information can be examined using the `getAppSvrInfo()` method.

---

**HPDJA0816E Cannot remove last server. (0x307a8330)**

**Explanation:**

At least one policy server and one authorization server must be specified in a Java application server configuration. The last policy server and authorization server cannot be removed.

**Administrator response:**

Add another server of the specified type before trying to remove this one.

---

**HPDJA0817E The specified server is ambiguous. It matches more than one server in the configuration. (0x307a8331)**

**Explanation:**

When searching for a match to the input server, first both host and port are examined. If a server in the configuration matches both host and port, the search is done. If no server in the configuration matches both host and port, a match is made on host alone. If more than one server matches on host, the results are ambiguous.

**Administrator response:**

Change the port specification of the server so that the combination of host and port matches one and only one server of its type in the configuration. The configuration information can be examined using the `getAppSvrInfo()` method.

---

**HPDJA0818E Cannot set value for remote mode application server. (0x307a8332)**

**Explanation:**

The configuration data that is being set is used only by local mode Java application servers, and the specified configuration URL indicates a remote mode server.

**Administrator response:**

Verify that the application server was configured correctly. If it is supposed to operate in local mode, the server must be unconfigured and configured again. If it is not supposed to operate in local mode, the attempted operation is not applicable and no further action is necessary.

---

**HPDJA0819W Failure restoring original configuration or keystore information. (0x307a8333)**

**Explanation:**

The configuration operation failed but the original contents of the configuration or keystore file, or both, could not be restored, possibly due to a system-dependent file I/O error. The information contained in the files is lost, but this is significant only if there was application-specific data in the configuration file. If that was the case, the only recovery is to reconfigure the application server and supply any extra information to the new configuration.

**Administrator response:**

The Java application server should be unconfigured and then reconfigured.

---

**HPDJA0820W Local unconfiguration ignored; specified application server name or host does not match data in configuration file. (0x307a8334)**

**Explanation:**

Before performing local unconfiguration operations, a check is made to verify that the user specified the same server and host data that is present in the configuration file. This check prevents a user from inadvertently removing local configuration for the wrong application server. Since this check is made after calling the policy server to unconfigure the application server, it has no effect on remote unconfiguration operations.

**Administrator response:**

Ensure that the application server name and host specified to the unconfiguration operation matches the application server name and host present in the configuration file.

---

**HPDJA0821E Cannot create temporary configuration file. (0x307a8335)**

**Explanation:**

Failure to create the configuration file might be caused by a variety of reasons such as access restrictions or limited resources (file descriptors or disk space).

**Administrator response:**

Try another file name or another directory. Ensure that the process has permission to create and write to the file.

---

**HPDJA0822E Cannot store information in temporary configuration file. (0x307a8336)**

**Explanation:**

Failure to create the configuration file might be caused by a variety of reasons such as access restrictions or limited resources (file descriptors or disk space).

**Administrator response:**

Try another file name or another directory. Ensure that the process has permission to create and write to the file.

---

**HPDJA0823E**     **Cannot set Local LDAP Management value as it is not enabled. (0x307a8337)**

**Explanation:**

The configuration data that is being set is used only by the Local LDAP Management API, and the specified configuration URL indicates a it is not enabled.

**Administrator response:**

Verify that Local LDAP Management was configured correctly. If it is supposed to be enabled, the server must be unconfigured and configured again. If it is not supposed to have Local LDAP Management, the attempted operation is not applicable and no further action is necessary.

---

**HPDJA0900E**     **Invalid argument: Null or zero-length SSO resource name. (0x307a8384)**

**Explanation:**

A valid, nonnull SSO resource name is required.

**Administrator response:**

Ensure the SSO resource name argument is nonnull and has a positive length.

---

**HPDJA1000E**     **Invalid argument: Null or zero-length SSO resource group name. (0x307a83e8)**

**Explanation:**

A valid, nonnull SSO resource group name is required.

**Administrator response:**

Ensure the SSO resource group name argument is nonnull and has a positive length.

---

**HPDJA1100E**     **Invalid argument: SSO resource type. (0x307a844c)**

**Explanation:**

The SSO resource type must be either PDSSOCRED\_SSORESOURCE or PDSSOCRED\_SSORESOURCEGROUP, defined in the PDSSOCred class.

**Administrator response:**

Ensure the SSO resource type is one of the supported types.

---

**HPDJA1101E**     **Invalid argument: SSO resource user name. (0x307a844d)**

**Explanation:**

A nonnull SSO resource user name is required.

**Administrator response:**

Ensure the SSO resource user name argument is nonnull.

---

**HPDJA1102E**     **Invalid argument: SSO resource password. (0x307a844e)**

**Explanation:**

A nonnull SSO resource password is required.

**Administrator response:**

Ensure the SSO resource password argument is nonnull.

---

**HPDJA1200E**     **Invalid argument: Null or zero-length action name. (0x307a84b0)**

**Explanation:**

A valid, nonnull action name is required.

**Administrator response:**

Ensure that the action name argument is nonnull and has a positive length.

---

**HPDJA1201E**     **Invalid argument: Null action type. (0x307a84b1)**

**Explanation:**

A valid, nonnull action type is required.

**Administrator response:**

Ensure that the action type argument is nonnull.

---

**HPDJA1202E**     **Invalid argument: Null or zero-length action group name. (0x307a84b2)**

**Explanation:**

A valid, nonnull action group name is required.

**Administrator response:**

Ensure that the action group name argument is nonnull and has a positive length.

---

**HPDJA1300E**     **Invalid argument: Null or zero-length server name. (0x307a8514)**

**Explanation:**

A valid, nonnull server name is required.

**Administrator response:**

Ensure that the server name argument is nonnull and has a positive length.

---

**HPDJA1301E**     **Invalid argument: Null task name. (0x307a8515)**

**Explanation:**

A valid, nonnull task name is required.

**Administrator response:**

Ensure that the task name argument is nonnull and has a positive length.

---

**HPDJA1400E**     **Invalid argument: Null or zero-length POP name. (0x307a8578)**

**Explanation:**

A valid, nonnull POP name is required.

**Administrator response:**

Ensure that the POP name argument is nonnull and has a positive length.

---

**HPDJA1401E Invalid argument: Null or invalid QOP value. (0x307a8579)**

**Explanation:**

A valid, nonnull QOP value is required.

**Administrator response:**

Ensure that the QOP argument is nonnull and is one of the PDPOP\_QOP\_\* constants defined in the PDPop class.

---

**HPDJA1402E Invalid argument: Invalid audit level value. (0x307a857a)**

**Explanation:**

A valid, nonnull value for the audit level is required.

**Administrator response:**

Ensure that the audit level argument is set to one of the PDPOP\_AUDIT\_LEVEL\_\* constants defined in the PDPop class or a logical OR operation on these constants.

---

**HPDJA1403E Invalid argument: Null todAccessInfo argument. (0x307a857b)**

**Explanation:**

A nonnull todAccessInfo argument is required.

**Administrator response:**

Ensure that the todAccessInfo argument is nonnull. Use the PDTodAccessInfo constructor to create a valid PDTodAccessInfo object.

---

**HPDJA1404E Invalid argument: Null or empty IPAuthInfo argument. (0x307a857c)**

**Explanation:**

A nonnull and nonempty IPAuthInfo argument is required.

**Administrator response:**

Ensure that the IPAuthInfo argument is nonnull and nonempty. Use the PDPop.IPAuthInfo constructor to create IPAuthInfo objects and pass them as elements of the IPAuthInfo ArrayList argument.

---

**HPDJA1405W IPAuthInfo specified at index %s already exists for this POP. (0x307a857d)**

**Explanation:**

New IPAuthInfo cannot be specified if IPAuthInfo already exists for a given IP address and netmask.

**Administrator response:**

Ensure that the existing IPAuthInfo for the specified IP address and netmask is removed before specifying a new one for the same IP address and netmask.

---

**HPDJA1406W IPAuthInfo specified at index %s not found for this POP. (0x307a857e)**

**Explanation:**

Only IPAuthInfo entries that exist can be removed.

**Administrator response:**

Ensure that the IPAuthInfo entry exists. If the entry does not exist, remove it from the input list.

---

**HPDJA1407E Specified IP address is not valid. (0x307a857f)**

**Explanation:**

A valid IP address is required.

**Administrator response:**

Ensure that the IP address is specified in dotted decimal format with valid numeric characters.

---

**HPDJA1408E Specified netmask is not valid. (0x307a8580)**

**Explanation:**

A valid netmask is required.

**Administrator response:**

Ensure that the netmask is specified in dotted decimal format with valid numeric characters.

---

**HPDJA1500E Invalid argument: Null or zero-length domain name. (0x307a85dc)**

**Explanation:**

A valid, nonnull domain name is required.

**Administrator response:**

Ensure that the domain name argument is nonnull and has a positive length.

---

**HPDJA1600E Invalid argument: Null or zero-length rule name. (0x307a8640)**

**Explanation:**

A valid, nonnull rule name is required.

**Administrator response:**

Ensure that the rule name argument is nonnull and has a positive length.

---

**HPDJA1601E Invalid argument: Null or zero-length rule text. (0x307a8641)**

**Explanation:**

A valid, nonnull rule text is required.

**Administrator response:**

Ensure that the rule text argument is nonnull and has a positive length.

---

**HPDJA1602E Invalid argument: Null fail reason. (0x307a8642)**

**Explanation:**

A nonnull fail reason is required.

**Administrator response:**

Ensure that the fail reason argument is nonnull.

---

**HPDJA1700E**    **Command does not pass validation check. (0x307a86a4)**

**Explanation:**

The command syntax was incorrect. This can occur when an argument of the wrong type is specified.

**Administrator response:**

Verify the correct syntax for the command and try again.

---

**HPDJA1708E**    **The server did not start. (0x307a86ac)**

**Explanation:**

A problem occurred when the command line program tried to start the server.

**Administrator response:**

Try to start the server independently of the command line administration tool; it might start successfully under those circumstances. If the server fails to start, any errors that are written to the terminal or to the server's trace logs can be used to help determine the problem.

---

**HPDJA1710E**    **The server did not stop. Check the host and port number. (0x307a86ae)**

**Explanation:**

A problem occurred when the command line program tried to stop the server.

**Administrator response:**

Ensure that the host and port specify a valid audit server. If the host and port specify a different type of server, the stop command will not work. If the host and port do specify a valid audit server, try to stop the server independently of the command line administration tool; it might stop successfully using that method. If the server fails to stop, any errors that are written to the terminal or to the server's trace logs can be used to help determine the problem.

---

**HPDJA1711E**    **Invalid argument: Port number must be greater than 0. (0x307a86af)**

**Explanation:**

A valid, positive port number is required in order to try to connect to the server.

**Administrator response:**

Ensure that the specified port number is greater than 0.

---

**HPDJA1712E**    **Could not detect a server running on host %s, port %s. (0x307a86b0)**

**Explanation:**

The command line program cannot stop a server if it cannot connect to it using the specified host and port.

**Administrator response:**

Ensure that the specified host and port number are correct. Also, test connectivity from the system on which the command line program is running to the target system.

---

**HPDMG0150E**    **Invalid object name. (0x14c01096)**

**Explanation:**

The Security Verify Access policy server received a request containing an invalid object name.

**Administrator response:**

Ensure that the object has been specified properly.

---

**HPDMG0155E**    **Too many subjects found within the client credential. (0x14c0109b)**

**Explanation:**

The Security Verify Access policy server encountered a client credential that contained more than one subject.

**Administrator response:**

Ensure that the request or operation deals with a single identity.

---

**HPDMG0156E**    **Unable to sign a certificate. Unexpected error from %s (0x%8.8lx). (0x14c0109c)**

**Explanation:**

An unexpected error was encountered while attempting to issue a certificate.

**Administrator response:**

Ensure that the keystore used by the Security Verify Access policy server has not been corrupted.

---

**HPDMG0157E**    **The policy server failed to sign a certificate. (0x14c0109d)**

**Explanation:**

The Security Verify Access policy server encountered an unexpected error while attempting to sign a certificate.

**Administrator response:**

Ensure that there is enough disk space on the policy server machine. See `ivmgrd.log` for more information.

---

**HPDMG0158E**    **Could not open %s because the password stash file does not exist or is corrupted. (0x14c0109e)**

**Explanation:**

The server's configuration has possibly been corrupted.

**Administrator response:**

Ensure that the keystore has not been corrupted. If the failure persists, reconfigure the failed server.

---

**HPDMG0160E**    **SSL database (ivmgrd.kdb) could not be opened. (0x14c010a0)**

**Explanation:**

The Security Verify Access policy server keystore file, ivmgrd.kdb, could not be opened.

**Administrator response:**

Ensure that the keystore used by the Security Verify Access policy server exists and has not been corrupted. Should the failure persist, stop the policy server, and run mgrsslcfg to re-configure the policy server.

---

**HPDMG0162E ASN1 decode error %d occurred. The certificate buffer received is invalid and cannot be decoded. (0x14c010a2)**

**Explanation:**

The Security Verify Access policy server has received a corrupted or invalid request.

**Administrator response:**

Retry the operation. If the problems persists, unconfigure and reconfigure the client application or remote server.

---

**HPDMG0164E The Policy Server could not be started (0x%8.8lx). (0x14c010a4)**

**Explanation:**

The Security Verify Access policy server encountered an error during initialization. Probably the password or login DN is incorrect or the password has expired. This error should not occur if the program is correctly configured, but if [ldap] admin-dn or admin-pwd values in .conf files have been modified then it is possible.

**Administrator response:**

Check ivmgrd.log for additional information.

---

**HPDMG0165W The application has received a database update notification however the version of the command is incorrect. The policy database will not be updated. (0x14c010a5)**

**Explanation:**

The policy server has sent a database update notification however the policy server is unaware that this system has been upgraded.

**Administrator response:**

This is typically a self-correcting problem and no action is normally required. If the problem persists beyond a restart of the application, check the application logs and policy server logs for additional information.

---

**HPDMG0166W Memory allocation failure. Attempted to allocate %d bytes of memory. (0x14c010a6)**

**Explanation:**

The Security Verify Access policy server attempted to allocate memory, and an error occurred.

**Administrator response:**

This error might be a temporary condition. Attempt to free up memory by closing other running applications. If the problem persists, increase the system memory in the machine.

---

**HPDMG0167E Domain in the certificate to be signed does not match the local domain. (0x14c010a7)**

**Explanation:**

PDMgr received a certificate to be signed but the domain in the certificate distinguished name is different from the local domain contained in the authenticated credentials for the session.

**Administrator response:**

Log in to the correct domain for the certificate.

---

**HPDMG0169E Database migration failed! (0x14c010a9)**

**Explanation:**

The Security Verify Access policy server has opened a down-level version of the policy database, and encountered an error in the process of migrating the database to the current level.

**Administrator response:**

Ensure that system resources are available and retry. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDMG0170E The policy server is unable to sign certificates. The policy server's CA certificate has expired. (0x14c010aa)**

**Explanation:**

The policy server's CA certificate lifetime of 20 years has expired.

**Administrator response:**

Unconfigure and re-configure the policy server, then unconfigure and re-configure all clients and applications in the secure domain.

---

**HPDMG0301E No command handler is installed for the command. (0x14c0112d)**

**Explanation:**

The Security Verify Access policy server received an unsupported request. This can occur when Security Verify Access is running in an unsupported configuration.

**Administrator response:**

Ensure that the client application version is supported by Security Verify Access.

---

**HPDMG0451E Invalid server name. (0x14c011c3)**

**Explanation:**

The Security Verify Access policy server has received a server request containing an invalid server name. This error is likely due to a syntax error in the name.

**Administrator response:**

Ensure that the server name argument is nonnull.

**HPDMG0452E Server not found. (0x14c011c4)****Explanation:**

The Security Verify Access policy server has received a server request containing a server name that cannot be found in the policy database.

**Administrator response:**

Ensure that the server name appears in the list of configured servers.

**HPDMG0453E A server with the same name already exists. (0x14c011c5)****Explanation:**

The Security Verify Access policy server has received a configure server request containing a server name of an already configured server.

**Administrator response:**

Ensure that the server name is not in the list of configured servers.

**HPDMG0455W The API function is not supported by this registry type. (0x14c011c7)****Explanation:**

An attempt was made to use a registry API function that is not supported by the installed registry type.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

**HPDMG0462E The AZN application returned an error. (0x14c011ce)****Explanation:**

The admin service plugin has returned an error.

**Administrator response:**

Refer to the admin service plugin documentation.

**HPDMG0463E A protected object %s was requested from the %s application. The application returned the following error: (0x%8.8lx). (0x14c011cf)****Explanation:**

The Security Verify Access policy server will request protected object information from applications at various times. This information is used to facilitate management of the protected object space. An error has occurred while attempting to retrieve this information.

**Administrator response:**

The application might not be configured correctly. Check the returned error code, make any necessary corrections, and retry the operation.

**HPDMG0464E A list of child protected objects under the parent protected object %s was requested from the %s application. The application returned the following error: (0x%8.8lx). (0x14c011d0)****Explanation:**

The Security Verify Access policy server will request protected object information from applications at various times. This information is used to facilitate management of the protected object space. An error has occurred while attempting to retrieve this information.

**Administrator response:**

The application might not be configured correctly. Check the returned error code, make any necessary corrections, and retry the operation.

**HPDMG0465E An administration task was forwarded to the %s application. The application returned the following error: (0x%8.8lx). (0x14c011d1)****Explanation:**

The Security Verify Access policy server attempted to forward the requested administration task to the application. The application returned an error indicating the task could not be performed.

**Administrator response:**

The application might not be configured correctly. Check the returned error code, make any necessary corrections, and retry the operation.

**HPDMG0466E A list of supported administration tasks was forwarded to the %s application. The application returned the following error: (0x%8.8lx). (0x14c011d2)****Explanation:**

The Security Verify Access policy server requested the list of supported administration tasks from the application. The application returned an error indicating that the list could not be provided.

**Administrator response:**

The application may not be configured correctly. Check the returned error code, make any necessary corrections, and retry the operation.

**HPDMG0467E A policy database update notification was sent to the %s application. The application returned the following error: (0x%8.8lx). (0x14c011d3)**



**Explanation:**

The Security Verify Access policy server sent a database update notification to the application. This notification informs the application that a change has been made to the policy database.

**Administrator response:**

The application may not be configured correctly. Check the returned error code and make any necessary corrections. You can force a database update notification to be sent by using the "server replicate" administration command.

---

**HPDMG0600E Object not found. (0x14c01258)**

**Explanation:**

The Security Verify Access policy server received a request that referenced an object which was not found in the policy database.

**Administrator response:**

Ensure that the requested object exists and is referenced correctly.

---

**HPDMG0601E Object already exists. (0x14c01259)**

**Explanation:**

The Security Verify Access policy server received a create protected object request for an object name that already exists in the policy database.

**Administrator response:**

Ensure that the requested protected object name does not already exist.

---

**HPDMG0609E The specified group container cannot be used as it corresponds to an existing group name. (0x14c01261)**

**Explanation:**

The Security Verify Access policy server received a request to create a group container specifying a container name that already exists as a group name.

**Administrator response:**

Ensure that the group name does not already exist.

---

**HPDMG0611E This operation is not supported for the objects in this object space. (0x14c01263)**

**Explanation:**

A Security Verify Access admin service plugin has received a request that is not supported.

**Administrator response:**

Refer to the admin service plugin documentation to determine the capabilities of the plugin.

---

**HPDMG0612E The operation requested cannot be performed on the root object. (0x14c01264)**

**Explanation:**

The Security Verify Access policy server received a request to create, delete, or modify the root object. These operations are not permitted.

**Administrator response:**

No action is required.

---

**HPDMG0613E One or more of the child object names was invalid. (0x14c01265)**

**Explanation:**

The Security Verify Access policy server received a request with a protected object as an argument. The object string contained at least one child object that was not present in the policy database.

**Administrator response:**

Ensure that the protected object is specified correctly.

---

**HPDMG0614W One or more ACL entries contain both the Add (A) and Password (W) capabilities. These capabilities potentially create a security vulnerability if they are granted to an administrator of a group. The administrator may then add any user to the group and then change the user's password. (0x14c01266)**

**Explanation:**

With both capabilities, the administrator of a group of users may add any user to the group and then change the user's password.

**Administrator response:**

Only grant both of these capabilities to the same administrator under special controlled circumstances or to a highly trusted user.

---

**HPDMG0615W One or more ACL entries contain both the Add (A) and Modify (m) capabilities. These capabilities potentially create a security vulnerability if they are granted to an administrator of a group. The administrator may then add any user to the group and then change the user's data. (0x14c01267)**

**Explanation:**

With both capabilities, the administrator of a group of users may add any user to the group and then change the user's data.

**Administrator response:**

Only grant both of these capabilities to the same administrator under special controlled circumstances or to a highly trusted user.

---

**HPDMG0616W One or more ACL entries contain both the Add (A) and Delete (d)**

**capabilities. These capabilities potentially create a security vulnerability if they are granted to an administrator of a group. The administrator may then add any user to the group and then delete the user. (0x14c01268)**

**Explanation:**

With both capabilities, the administrator of a group of users may add any user to the group and then delete user.

**Administrator response:**

Only grant both of these capabilities to the same administrator under special controlled circumstances or to a highly trusted user.

---

**HPDMG0619E The user is not authorized to view attached ACL information. (0x14c0126b)**

**Explanation:**

Attached ACL information is available at the specified protected object location, however, the user is not authorized to view ACLs.

**Administrator response:**

No action is required.

---

**HPDMG0620E The user is not authorized to view attached POP information. (0x14c0126c)**

**Explanation:**

Attached POP information is available at the specified protected object location, however, the user is not authorized to view POPs.

**Administrator response:**

No action is required.

---

**HPDMG0621E The user is not authorized to view attached Rule information. (0x14c0126d)**

**Explanation:**

Attached Rule information is available at the specified protected object location, however, the user is not authorized to view Rules.

**Administrator response:**

No action is required.

---

**HPDMG0622E The user is not authorized to view effective ACL information. (0x14c0126e)**

**Explanation:**

Effective ACL information is available at the specified protected object location, however, the user is not authorized to view ACLs.

**Administrator response:**

No action is required.

---

**HPDMG0623E The user is not authorized to view effective POP information. (0x14c0126f)**

**Explanation:**

Effective POP information is available at the specified protected object location, however, the user is not authorized to view POPs.

**Administrator response:**

No action is required.

---

**HPDMG0624E The user is not authorized to view effective Rule information. (0x14c01270)**

**Explanation:**

Effective Rule information is available at the specified protected object location, however, the user is not authorized to view Rules.

**Administrator response:**

No action is required.

---

**HPDMG0625E The user is not authorized to view one or more protected objects where the requested ACL is attached. (0x14c01271)**

**Explanation:**

See text.

**Administrator response:**

No action is required.

---

**HPDMG0626E The user is not authorized to view one or more protected objects where the requested POP is attached. (0x14c01272)**

**Explanation:**

See text.

**Administrator response:**

No action is required.

---

**HPDMG0627E The user is not authorized to view one or more protected objects where the requested authrule is attached. (0x14c01273)**

**Explanation:**

See text.

**Administrator response:**

No action is required.

---

**HPDMG0628E The specified network addresses cannot be processed by the Security Verify Access policy server. (0x14c01274)**

**Explanation:**

This error may occur if the network addresses are invalid, or the addresses are in IPv6 format and the

Security Verify Access policy server is running on an operating system that does not support IPv6.

**Administrator response:**

No action is required.

---

**HPDMG0632E** An error occurred while attempting to copy the project object, %s, to %s (0x14c01278) (0x14c01278)

**Explanation:**

See message.

**Administrator response:**

Examine the log file for additional information on this error.

---

**HPDMG0752E** More than one matching Distinguished Name (DN) was found. (0x14c012f0)

**Explanation:**

Multiple entries have been found in the LDAP registry when only one was expected.

**Administrator response:**

Ensure that the LDAP registry has not been modified using external tools.

---

**HPDMG0753E** An invalid format of the authorization mechanism attribute was found in the user entry. (0x14c012f1)

**Explanation:**

The correct format is <AppName>:<mechanism>[,<mechanism>....]. The default is Default:LDAP. This information is stored in the secUser object's secLoginType attribute.

**Administrator response:**

Ensure that the LDAP registry has not been modified using external tools.

---

**HPDMG0754W** The entry was not found. If a user or group is being created, ensure that the Distinguished Name (DN) specified has the correct syntax and is valid. (0x14c012f2)

**Explanation:**

A search of the LDAP registry did not locate the entry.

**Administrator response:**

Ensure that the name specified is correct. If a user or group is being created or imported, ensure that the Distinguished Name (DN) specified has the correct syntax and is valid.

---

**HPDMG0755W** The specified Distinguished Name (DN) does not exist. (0x14c012f3)

**Explanation:**

See message.

**Administrator response:**

Make sure the specified DN is a valid LDAP entry.

---

**HPDMG0756W** Incorrect current password. (0x14c012f4)

**Explanation:**

The correct current password must be provided to be able to change the password.

**Administrator response:**

Retry the change password operation specifying the correct current password.

---

**HPDMG0757W** The Distinguished Name (DN) is already configured as a user. (0x14c012f5)

**Explanation:**

This error can occur when creating or importing a user. It is generated because the DN provided has been successfully created or imported before.

**Administrator response:**

Ensure that the DN specified is correct.

---

**HPDMG0758W** The Distinguished Name (DN) is already configured as a group. (0x14c012f6)

**Explanation:**

This error can occur when creating or importing a group. It is generated because the DN provided has been successfully created or imported before.

**Administrator response:**

Ensure that the DN specified is correct.

---

**HPDMG0759W** The user name already exists in the registry. (0x14c012f7)

**Explanation:**

A user already exists with the user name chosen. If Microsoft Active Directory registry is used, the error may apply to the sAMAccountName, userPrincipalName or the CN attributes of the registry user object.

**Administrator response:**

Specify a different user name.

---

**HPDMG0760W** The group name already exists in the registry. (0x14c012f8)

**Explanation:**

A group already exists with the group name chosen.

**Administrator response:**

Specify a different group name.

---

**HPDMG0761W** The entry referred to by the Distinguished Name (DN) must be a person entry. (0x14c012f9)

**Explanation:**

Security Verify Access validates that the Distinguished Name (DN) provided is the DN of a person entry.

**Administrator response:**

Ensure that the DN specified refers to a person type entry.

---

**HPDMG0762W The entry referred to by the Distinguished Name (DN) must be a group entry. (0x14c012fa)**

**Explanation:**

Security Verify Access validates that the Distinguished Name (DN) provided is the DN of a group (accessGroup, groupOfNames, or groupOfUniqueNames).

**Administrator response:**

Ensure that the DN specified refers to a group type entry.

---

**HPDMG0763E LDAP is not configured as a registry of users and groups. (0x14c012fb)**

**Explanation:**

During configuration of Security Verify Access, LDAP was not chosen as the registry type to store user and group information.

**Administrator response:**

Reconfigure Security Verify Access if the LDAP registry should have been selected.

---

**HPDMG0764E An internal error has occurred. (0x14c012fc)**

**Explanation:**

This error indicates an unexpected condition has occurred. For example, this may be generated if a return code is received from the LDAP server that was unexpected.

**Administrator response:**

Retry the operation. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDMG0765W The request made to the LDAP server exceeded the server's configured time limit. (0x14c012fd)**

**Explanation:**

The LDAP server can be configured for the maximum amount of time allowed to process a request. If it takes too long to fulfill a particular request, then this error is returned.

**Administrator response:**

Ensure that the LDAP server is configured to allow adequate time to process requests. This time might have to be extended if the server is busy.

---

**HPDMG0766W The search request exceeded the maximum number of entries the LDAP server is allowed to return. (0x14c012fe)**

**Explanation:**

This limit is imposed from two sources. First, the LDAP server has a configurable size limit setting. Second, Security Verify Access has a default size limit of 2048. The effective size limit will be the smaller of the two.

**Administrator response:**

Ensure that the LDAP server is configured to allow the number of entries required to be returned. The Security Verify Access limit can be set using the max-search-size parameter in the [ldap] stanza of the .conf configuration file.

---

**HPDMG0767E The Distinguished Name (DN) has an invalid syntax. (0x14c012ff)**

**Explanation:**

A Distinguished Name (DN) consists of a set of attribute value assertions (for example, o=ibm) separated by commas. Either the DN specified is invalid or a value input when used to construct the DN caused an invalid DN to be constructed.

**Administrator response:**

Ensure the DN syntax is correct.

---

**HPDMG0768E Unable to login. (0x14c01300)**

**Explanation:**

The password or login Distinguished Name (DN) is incorrect.

**Administrator response:**

Ensure that the admin-dn or admin-pwd in the [ldap] stanza of the .conf configuration files have not been modified. If the configuration has been modified or corrupted, restore the configuration from a backup copy or reconfigure.

---

**HPDMG0769E There were insufficient LDAP access privileges to allow Security Verify Access to create and delete entries in the registry. (0x14c01301)**

**Explanation:**

The portion of the LDAP namespace where users and groups are created or maintained must have access control lists (ACLs) set to permit the Security Verify Access Security Group proper authority. This access is normally set when the policy server is configured.

**Administrator response:**

Ensure that the LDAP server access controls allow the Security Verify Access Security Group to create and delete entries in the namespace.

---

**HPDMG0770E** The settings defined for the entry are invalid (object class violation). (0x14c01302)

**Explanation:**

An attempt to create or update an entry in the LDAP registry failed because it did not agree with the LDAP schema definition. For example, an attribute was given a value larger than the maximum size allowed by the attribute's LDAP schema definition.

**Administrator response:**

Ensure that the Security Verify Access schema is correctly applied. This is normally automatically done when the policy server is configured.

---

**HPDMG0771E** Cannot delete the entry completely because it has unexpected subentries in the LDAP registry. This is usually because the user or group being deleted is a member of another domain. (0x14c01303)

**Explanation:**

An attempt was made to delete an entry in the LDAP namespace. However, the entry contains subentries that cannot be deleted. If a user or group is being deleted, ensure the user or group Distinguished Name (DN) is not a member of another domain.

**Administrator response:**

Security Verify Access is unable to delete the entry. If a user or group is being deleted with the -registry option, check to ensure that the user or group is not a member of another domain and retry the operation.

---

**HPDMG0772W** The entry already exists. (0x14c01304)

**Explanation:**

See message.

**Administrator response:**

Choose a different name or accept the existing entry.

---

**HPDMG0773E** The request failed because the LDAP server is down. (0x14c01305)

**Explanation:**

See message.

**Administrator response:**

Activate the LDAP server, restart Security Verify Access, and retry the operation.

---

**HPDMG0774E** Illegal characters were specified in the LDAP search filter. (0x14c01306)

**Explanation:**

When Security Verify Access attempted a search request, the resulting filter was unacceptable to LDAP.

**Administrator response:**

If a pattern is being specified, ensure that it is syntactically correct. If a user or group name is being specified, ensure that it does not contain special characters that could cause the filter to be invalid.

---

**HPDMG0775E** Not enough memory was available to perform the operation. (0x14c01307)

**Explanation:**

See message.

**Administrator response:**

Restart Security Verify Access and retry the operation.

---

**HPDMG0776E** An error connecting to the LDAP server has occurred. (0x14c01308)

**Explanation:**

A connection could not be established with the configured LDAP server.

**Administrator response:**

Ensure that the LDAP server has the correct configured host name and port number and that the server is active.

---

**HPDMG0777W** The LDAP referral limit was exceeded. (0x14c01309)

**Explanation:**

The LDAP servers can be configured with referrals from one server to another to split the namespace. There is a maximum number of referrals that is followed to locate the final server. This default is 10.

**Administrator response:**

Ensure that the network of LDAP servers using referrals does not exceed the limit.

---

**HPDMG0778E** The SSL initialization failed for connection to the LDAP server. (0x14c0130a)

**Explanation:**

Security Verify Access attempted to create an SSL connection with the LDAP server but the SSL session could not be established.

**Administrator response:**

Ensure that the server's SSL certificate is correct and that the Security Verify Access key file contains a certificate of the Certificate Authority (signer) that can validate the certificate.

---

**HPDMG0779E** An SSL parameter error occurred when connecting to the LDAP server. (0x14c0130b)

**Explanation:**

Security Verify Access attempted to create an SSL connection with the LDAP server but the SSL session could not be established.

**Administrator response:**

Ensure that the server's SSL certificate is correct and that the Security Verify Access key file contains a certificate of the Certificate Authority (signer) which can validate that certificate.

---

**HPDMG0780E The SSL handshake failed when connecting to the LDAP server. (0x14c0130c)****Explanation:**

Security Verify Access attempted to create an SSL connection with the LDAP server but the SSL session could not be established.

**Administrator response:**

Ensure that the server's SSL certificate is correct and that the Security Verify Access key file contains a certificate of the Certificate Authority (signer) which can validate that certificate.

---

**HPDMG0781E SSL failed to establish the requested encryption cipher level when connecting to the LDAP server. (0x14c0130d)****Explanation:**

Security Verify Access attempted to establish an SSL connection with the LDAP server but was unable to acquire the required cipher.

**Administrator response:**

Configure the LDAP server SSL settings for a lower encryption cipher level and retry the operation.

---

**HPDMG0782E SSL was not available for connection to the LDAP server. (0x14c0130e)****Explanation:**

Security Verify Access was configured to use SSL for connection with the LDAP server but the SSL support is not available.

**Administrator response:**

Ensure that the GSKit is properly installed. See the Security Verify Access Base Installation Guide for information to install GSKit.

---

**HPDMG0783E The SSL Key Database File was not found for connection to the LDAP server. (0x14c0130f)****Explanation:**

Security Verify Access attempted to open an SSL connection with the LDAP server but could not locate the specified key database file.

**Administrator response:**

Ensure that the configured Key Database File has the correct name and that the permissions allow Security Verify Access to read the file.

---

**HPDMG0784E The SSL password was not specified for connection to the LDAP server. (0x14c01310)****Explanation:**

Security Verify Access attempted to open an SSL connection with the LDAP server but no password for the key database file was specified.

**Administrator response:**

Ensure that the correct password is configured for the Security Verify Access key database file.

---

**HPDMG0786E Unable to sign certificate because of missing attribute definitions in the LDAP schema. (0x14c01312)****Explanation:**

The LDAP schema for the secCertDN and secCertSerialNumber attributes is missing.

**Administrator response:**

Ensure that LDAP is properly configured and that the Security Verify Access schema has been correctly applied. This is normally automatically done when the policy server is configured.

---

**HPDMG0787E Unable to sign certificate due to unexpected error (0x%8.8lx). (0x14c01313)****Explanation:**

An unexpected internal processing error has occurred while trying to create an SSL certificate.

**Administrator response:**

Refer to the Security Verify Access error log for more information. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDMG0788E Unable to sign certificate due to an unexpected error. (0x14c01314)****Explanation:**

An unexpected internal processing error has occurred while trying to create an SSL certificate.

**Administrator response:**

Refer to the Security Verify Access error log for more information. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDMG0789W The user Distinguished Name (DN) cannot be created because it already exists. (0x14c01315)****Explanation:**

This error can occur when creating a user. It is generated because the DN provided already exists in the registry.

**Administrator response:**

You can either choose to delete this DN and retry the operation or use the import command to make the DN specified a Security Verify Access user.

---

**HPDMG0790W The group Distinguished Name (DN) cannot be created because it already exists. (0x14c01316)**

**Explanation:**

This error can occur when creating a group. It is generated because the DN provided already exists in the registry.

**Administrator response:**

You can either choose to delete this DN and retry the operation or use the import command to make the DN specified a Security Verify Access group.

---

**HPDMG0793E Duplicate member assignment was attempted. No members have been added. (0x14c01319)**

**Explanation:**

All members to be added to a group must be new members.

**Administrator response:**

Remove users from the list that are already members of the group.

---

**HPDMG0900E The Distinguished Name (DN) cannot be determined. (0x14c01384)**

**Explanation:**

The specified entry cannot be found on the LDAP server, or more than one exists when only one was expected.

**Administrator response:**

Ensure the resource or resource group name is correct.

---

**HPDMG0901E Cannot determine the exported suffixes on the LDAP Server. (0x14c01385)**

**Explanation:**

The LDAP server encountered an error while performing a suffix search.

**Administrator response:**

Refer to the Security Verify Access error log for more information. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDMG0902E LDAP server SSL initialization failed. (0x14c01386)**

**Explanation:**

Security Verify Access cannot initialize an SSL session with the LDAP server.

**Administrator response:**

Ensure the LDAP server is properly configured and is up and running.

---

**HPDMG0903E The LDAP server cannot be located. (0x14c01387)**

**Explanation:**

Security Verify Access cannot initialize an SSL session with the LDAP server.

**Administrator response:**

Ensure the LDAP server is properly configured and is up and running.

---

**HPDMG0904E LDAP server bind options cannot be initialized. (0x14c01388)**

**Explanation:**

Security Verify Access has encountered bind option errors while attempting to contact the LDAP server.

**Administrator response:**

Refer to the Security Verify Access error log for more information. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDMG0905E Invalid parameters passed to GSO Management API. (0x14c01389)**

**Explanation:**

Invalid parameter data has been provided to the Global Sign-On (GSO) Management API.

**Administrator response:**

Refer to the Security Verify Access error log for more information. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDMG0906E The configured LDAP server is not correct version. (0x14c0138a)**

**Explanation:**

A downlevel version of The LDAP server is configured into Security Verify Access. This can result from upgrading Verify Access without upgrading the LDAP server.

**Administrator response:**

Ensure the supported version of LDAP server is configured into the Security Verify Access environment.

---

**HPDMG0907E A memory allocation error in the GSO Management API. (0x14c0138b)**

**Explanation:**

A error occurredThe Global Sign-On (GSO) Management API attempted to allocate memory.

**Administrator response:**

This is potentially a temporary condition. Attempt to free up memory by closing other running applications.

If the problem persists, increase the system memory in the machine

---

**HPDMG0908E Cannot perform remove operation, because subdirectories exist. (0x14c0138c)**

**Explanation:**

An attempt was made to remove Security Verify Access Global Sign-On (GSO) resource object without first removing its subobjects.

**Administrator response:**

Remove the GSO subobjects then retry the operation.

---

**HPDMG0909E GSO Management API reports that invalid data was specified. (0x14c0138d)**

**Explanation:**

Invalid parameter data has been provided to the Global Sign-On (GSO) Management API.

**Administrator response:**

Refer to the Security Verify Access error log for more information. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDMG0910E Cannot find the member resource. (0x14c0138e)**

**Explanation:**

An attempt was made to remove a Global Sign-On (GSO) resource from a resource group, but the resource was not a member.

**Administrator response:**

Ensure that the name of the resource to be removed exists and is a member of the resource group.

---

**HPDMG0911E Cannot access GSO database. Invalid user name or password. (0x14c0138f)**

**Explanation:**

The Security Verify Access policy server attempted to access the Global Sign-On (GSO) database but the identity was not authorized

**Administrator response:**

Ensure that the directory server access control settings have not been altered. The policy server identity, specified in the `ivmgrd.conf` file, must have the authority to search and make updates to the Global Sign-On (GSO) data.

---

**HPDMG0912E User not authorized to perform operation. (0x14c01390)**

**Explanation:**

The portion of the LDAP namespace where users and groups are created or maintained must have access control lists (ACLs) set to permit the Security Verify

Access Security Group proper authority. This access is normally set when the policy server is configured.

**Administrator response:**

Ensure that the LDAP server access controls allow the Security Verify Access Security Group to access entries in the namespace.

---

**HPDMG0913E Cannot connect to GSO database LDAP Server. Either the LDAP Server is inactive or busy. (0x14c01391)**

**Explanation:**

See text.

**Administrator response:**

Retry this operation when the LDAP Server is available.

---

**HPDMG0914E GSO database not found on LDAP server. (0x14c01392)**

**Explanation:**

The Security Verify Access is unable to locate the Global Sign-On (GSO) objects in the user registry.

**Administrator response:**

Ensure the Security Verify Access Global Sign-On (GSO) definition is properly defined in the user registry. Also, verify the Verify Access is configured properly.

---

**HPDMG0915E No SSL connection exists between Security Verify Access and the LDAP server. (0x14c01393)**

**Explanation:**

Security Verify Access attempted to create an SSL connection with the LDAP server but the SSL session could not be established.

**Administrator response:**

Ensure that the server's SSL certificate is correct and that the Security Verify Access key file contains a certificate of the Certificate Authority (signer) that can validate the certificate.

---

**HPDMG0916E No account information for GSO resource credential found. (0x14c01394)**

**Explanation:**

A request was made to retrieve the account information from a Global Sign-On (GSO) resource credential but none was found.

**Administrator response:**

Either create or modify the resource credential for the specified user to specify the account information (user id and password).

---

**HPDMG0917E The specified GSO resource credential was not found. (0x14c01395)**

**Explanation:**



The Global Sign-On (GSO) resource credential was not found at the LDAP server.

**Administrator response:**

Ensure that the Global Sign-On (GSO) resource credential is specified correctly for the user indicated and that the resource credential type (web or group) is specified correctly. The `pdadmin rsrccred list user` command can be used to determine the set of defined credentials for the user.

---

**HPDMG0918E The requested GSO resource was not found. (0x14c01396)**

**Explanation:**

The Global Sign-On (GSO) resource was not found at the LDAP server.

**Administrator response:**

Ensure that the Global Sign-On (GSO) resource is specified correctly. The `pdadmin rsrc list` command can be used to determine the current set of defined resources.

---

**HPDMG0919E The GSO resource type could not be determined. (0x14c01397)**

**Explanation:**

The Global Sign-On (GSO) resource type could not be retrieved from the LDAP server.

**Administrator response:**

Refer to the Security Verify Access error log for more information. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDMG0920E Resource group not found. (0x14c01398)**

**Explanation:**

The specified Global Sign-On (GSO) resource group was not found at the LDAP server.

**Administrator response:**

Ensure that the resource group was specified correctly. The `pdadmin rsrcgroup list` command can be used to determine the current set of defined resource groups.

---

**HPDMG0921E The specified user identity was not found. (0x14c01399)**

**Explanation:**

The specified user is not known to Security Verify Access.

**Administrator response:**

Specify a user that is defined to Security Verify Access.

---

**HPDMG0922E The specified user is not a GSO user. (0x14c0139a)**

**Explanation:**

The specified user is not configured as a Global Sign-On (GSO) user.

**Administrator response:**

Use `pdadmin` to configure the user as a Global Sign-On (GSO) user.

---

**HPDMG0923E Object already exists. (0x14c0139b)**

**Explanation:**

The Global Sign-On (GSO) resource, resource group or resource credential already exists.

**Administrator response:**

Either choose a different name for the object being created or delete the existing object and re-create it.

---

**HPDMG0924E Object not found. (0x14c0139c)**

**Explanation:**

The specified Global Sign-On (GSO) resource, resource group or resource credential could not be found.

**Administrator response:**

Ensure that the name of the resource, resource group or resource credential is specified correctly.

---

**HPDMG0925E An unexpected exception occurred in the GSO Management API. (0x14c0139d)**

**Explanation:**

Security Verify Access encountered an unexpected error while processing Global Sign-On (GSO) data.

**Administrator response:**

Check the Security Verify Access error log for additional information. If after re-trying the operation, the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDMG0931E The specified user is inactive. (0x14c013a3)**

**Explanation:**

The specified user is a defined Security Verify Access user, but is not active.

**Administrator response:**

Ensure the desired user is both an active Security Verify Access user, and a Global Sign-On (GSO) user.

---

**HPDMG0932E The GSO Management Function is not implemented. (0x14c013a4)**

**Explanation:**

Security Verify Access attempted to perform a Global Sign-On (GSO) function which is not supported.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDMG0937E LDAP is not enabled in the ivmgrd configuration file. (0x14c013a9)**

**Explanation:**

LDAP is not enabled in the ldap stanza of the iv.conf file.

**Administrator response:**

Modify the configuration file to enable LDAP.

---

**HPDMG0942E The GSO management function returns unknown error. (0x14c013ae)**

**Explanation:**

An unknown error has been returned by the Global Sign-On (GSO) Management API

**Administrator response:**

Refer to the Security Verify Access error log for more information. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDMG0943E Invalid name. (0x14c013af)**

**Explanation:**

Security Verify Access invoked the Global Sign-On (GSO) interface with an invalid name.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDMG0957E Resource Type (0x14c013bd)**

**Explanation:**

none needed

**Administrator response:**

none needed

---

**HPDMG0960E An LDAP limit (timelimit or sizelimit) was exceeded. (0x14c013c0)**

**Explanation:**

See text.

**Administrator response:**

Ensure the LDAP server is correctly configured.

---

**HPDMG0961E An unrecoverable LDAP error has occurred. (0x14c013c1)**

**Explanation:**

See text.

**Administrator response:**

Refer to the Security Verify Access error log for more information. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDMG1052E A registry memory allocation failed. (0x14c0141c)**

**Explanation:**

An attempt to allocate memory using the registry adapter API returned a NULL pointer.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDMG1053E The configuration file is invalid. (0x14c0141d)**

**Explanation:**

One of the configuration files (for example, domino.conf) could not be opened or was missing some required information.

**Administrator response:**

Repair or replace the server and/or registry .conf files in the etc subdirectory. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDMG1054E A registry input/output error has occurred. (0x14c0141e)**

**Explanation:**

The registry server had an error while processing a request.

**Administrator response:**

Verify that the registry server is functioning normally before retrying the operation.

---

**HPDMG1055E A registry SSL error has occurred. (0x14c0141f)**

**Explanation:**

An error occurred during Secure Sockets Layer (SSL) communications with the registry server.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDMG1056E A registry initialization error has occurred. (0x14c01420)**

**Explanation:**

A registry API call was made with an invalid parameter, or the registry type could not be determined or is not configured correctly.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDMG1057E A registry data error has occurred. (0x14c01421)**

**Explanation:**

One of several basic registry functions has failed.

**Administrator response:**

Verify that the registry server is functioning normally before retrying the operation.

---

**HPDMG1058E The user is not defined in the registry. (0x14c01422)**

**Explanation:**

The specified user ID was not found in the registry database.

**Administrator response:**

Verify that the user ID is spelled correctly and that it exists in the registry database for the domain to which you are logged in.

---

**HPDMG1059E Group is not defined in the Registry. (0x14c01423)**

**Explanation:**

The specified group ID was not found in the registry database.

**Administrator response:**

Verify that the group ID is spelled correctly and that it exists in the registry database for the domain to which you are logged in.

---

**HPDMG1064E The group member was not found. (0x14c01428)**

**Explanation:**

The group has no members or the specified member was not found in the group.

**Administrator response:**

Verify that the group name and member ID is spelled correctly and that they both exist in the registry database for the domain to which you are logged in.

---

**HPDMG1065E An invalid user type was specified. (0x14c01429)**

**Explanation:**

When the calling program requested a list of users it did not specify one of the 3 allowed types.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDMG1066E An invalid group type was specified. (0x14c0142a)**

**Explanation:**

When the calling program requested a list of groups it did not specify one of the 3 allowed types.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDMG1067E The Universal Unique Identifier (UUID) was not specified. (0x14c0142b)**

**Explanation:**

The UUID used to find a user in the registry was missing from the lookup operation.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDMG1068E An invalid group identification or Distinguished Name (DN) was specified. (0x14c0142c)**

**Explanation:**

A group operation was attempted for the wrong domain or the group's registryGID value (also known as the DN) was invalid. The DN entered may contain invalid characters or be in an invalid format.

**Administrator response:**

Correct the registry group ID (or DN) that you specified and retry the operation.

---

**HPDMG1069E An invalid policy identification was specified. (0x14c0142d)**

**Explanation:**

A user specific policy that was expected to be in the registry was not found.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDMG1070E An invalid resource identification was specified. (0x14c0142e)**

**Explanation:**

A resource that was expected to be in the registry was not found.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDMG1071E An invalid resource group identification was specified. (0x14c0142f)**

**Explanation:**

A resource group that was expected to be in the registry was not found.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDMG1072E Invalid resource credentials identification was specified. (0x14c01430)**

**Explanation:**

A resource credential that was expected to be in the registry was not found.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDMG1073E The user is already defined in the registry. (0x14c01431)**

**Explanation:**

A user with the name you chose is already in the registry.

**Administrator response:**

Select another name or a variation for this user.

---

**HPDMG1074E The group is already defined in the registry. (0x14c01432)**

**Explanation:**

A group with the name you chose is already in the registry.

**Administrator response:**

Select another name or a variation for this group.

---

**HPDMG1075E The policy is already defined in the registry. (0x14c01433)**

**Explanation:**

A policy object already exists for the chosen user.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDMG1076E The resource is already defined in the registry. (0x14c01434)**

**Explanation:**

A resource object already exists with the specified name.

**Administrator response:**

Select another name for the new resource object.

---

**HPDMG1077E The resource group is already defined in the registry. (0x14c01435)**

**Explanation:**

A resource group object with the specified name already exists in the registry.

**Administrator response:**

Select another name for the new resource group object.

---

**HPDMG1078E The resource credentials are already defined in the registry. (0x14c01436)**

**Explanation:**

A resource credential object with the specified name already exists.

**Administrator response:**

Select another name for which to create a resource credential object.

---

**HPDMG1079E The user registry identification is not unique in the registry. (0x14c01437)**

**Explanation:**

More than one user in the registry shares the specified registryID.

**Administrator response:**

Select another user registryID or modify the users to have unique registry IDs.

---

**HPDMG1080E The group registry identification is not unique in the registry. (0x14c01438)**

**Explanation:**

More than one group in the registry shares the specified registryID.

**Administrator response:**

Select another group registryID or modify the groups to have unique registry IDs.

---

**HPDMG1081W Not all requested users were assigned to group (%s). (0x14c01439)**

**Explanation:**

There was a problem assigning one or more users to a group.

**Administrator response:**

Make sure the users in the user list are specified correctly.

---

**HPDMG1082W Not all requested users were removed from group (%s). (0x14c0143a)**

**Explanation:**

There was a problem removing one or more users from a group.

**Administrator response:**

Make sure the users in the user list are specified correctly.

---

**HPDMG1083W The domain name already exists. (0x14c0143b)**

**Explanation:**

The name that you specified for the new domain already exists in the registry.

**Administrator response:**

Choose another name for the new domain.

---

**HPDMG1084W The domain name is unknown. (0x14c0143c)**

**Explanation:**

The domain name that you specified could not be found in the registry.

**Administrator response:**

Verify the spelling of the name of the domain and retry the command.

---

**HPDMG1085E The location specified in which to create the management domain does not exist. (0x14c0143d)**

**Explanation:**

The location in which to create the management domain that you specified could not be found in the registry.

**Administrator response:**

Verify the location to be used to create the management domain and retry the command.

---

**HPDMG1086W The domain has been re-created successfully. (0x14c0143e)**

**Explanation:**

The domain being created had previously existed and had not been removed from the registry.

**Administrator response:**

Ensure that the administrator intended to re-create a previously deleted domain.

---

**HPDMG1087E The domain name specified is invalid. (0x14c0143f)**

**Explanation:**

The domain name specified is not allowed. Either the name is too long, contains invalid characters, or does not match the Active Directory domain name.

**Administrator response:**

Ensure that the domain name is not too long and that for Active Directory it matches the Active Directory domain name.

---

**HPDMG1088W The registry client is not available. (0x14c01440)**

**Explanation:**

An attempt was made to access a registry type that is not installed.

**Administrator response:**

Make sure the same registry type is configured for all servers.

---

**HPDMG1089W Multiple registry routing is not supported. (0x14c01441)**

**Explanation:**

An attempt was made to use multiple registry routing, which is not a supported function.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDMG1090W The registry server is down or cannot be contacted. (0x14c01442)**

**Explanation:**

An attempt to contact the registry server failed. Either the server is not up or the communications path to it has been disrupted.

**Administrator response:**

Verify that the registry server is up and functioning normally and that this client can communicate with it.

If Active Directory is used as a user registry, an incorrect distinguished name (DN) input (if applicable) also results in this error.

---

**HPDMG1091W The user does not have the rights to perform requested operation. (0x14c01443)**

**Explanation:**

The server has indicated the user does not have the right to perform the requested operation.

**Administrator response:**

Verify that the user whose credentials are being used has the authority to perform the requested operation.

---

**HPDMG1092W The registry client received a non-SSL communications error when communicating with the registry server. (0x14c01444)**

**Explanation:**

A non-SSL communication error occurred between this server and the server that provides the registry service.

**Administrator response:**

Verify that this server and its registry server are configured correctly for non-SSL communications.

---

**HPDMG1093W No more entries are in the list. (0x14c01445)**

**Explanation:**

A program processing a list of registry entries has tried to get an entry beyond the end of the list.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDMG1094W The required list parameter is missing from the API call. (0x14c01446)**

**Explanation:**

A program failed to provide a list parameter that is required for the API call it made.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDMG1950E The user is already a member of the group. (0x14c0179e)**

**Explanation:**

The Security Verify Access policy server received a request to add a user to a group in which the user was already a member.

**Administrator response:**

No action is required.

---

**HPDMG1951E The management domain is empty. (0x14c0179f)**

**Explanation:**

The Security Verify Access policy server returned an empty value for the domain name.

**Administrator response:**

Ensure that the policy server is configured correctly and is reachable.

---

**HPDMG1952E The requested command is no longer supported. (0x14c017a0)**
**Explanation:**

An attempt was made to use a command that is no longer supported in the installed version of Security Verify Access.

**Administrator response:**

Upgrade your application or revert to the previously installed version of Security Verify Access.

---

**HPDMG1953E The admin command input data that is required is missing or invalid. (0x14c017a1)**
**Explanation:**

The Security Verify Access policy server received a request that contained incomplete or missing input data.

**Administrator response:**

Ensure that all input data required for the admin command is provided.

---

**HPDMG1954E The requested command is not supported for the registry specified. (0x14c017a2)**
**Explanation:**

The Security Verify Access policy server received an administration command that is not supported using the currently configured registry.

**Administrator response:**

Ensure that the administration command is supported by the registry configured for Security Verify Access.

---

**HPDMG2100E The policy proxy server could not be started (0x%8.8lx). (0x14c01834)**
**Explanation:**

The policy proxy server encountered an error during initialization.

**Administrator response:**

Check pdmgrproxyd.log for additional information.

---

**HPDMS0406E Could not read from rule file %s (0x14c52196)**
**Explanation:**

The specified rule file could not be opened or read.

**Administrator response:**

Ensure that the specified rule file exists on the system and that the user who invoked pdadmin has read permission on the file.

---

**HPDMS0412E Invalid argument (0x14c5219c)**
**Explanation:**

An invalid argument was passed to a library routine that accesses a non-LDAP registry.

**Administrator response:**

Ensure that all arguments supplied to the command line or programming interface are valid.

---

**HPDMS0416E Unknown internal exception (0x14c521a0)**
**Explanation:**

This typically means that there is inter- or intra-process contention for access to the policy database.

**Administrator response:**

Stop and restart all of the Security Verify Access servers running on the system that exhibits the error. If the problem persists, increase the per-process limits of system resources (available threads, available open file handles, and so forth), reboot the system, and restart the Security Verify Access servers.

---

**HPDMS0429E Invalid command (0x14c521ad)**
**Explanation:**

The Security Verify Access policy server has received a command it does not recognize. This may mean that the server is incompatible with the client.

**Administrator response:**

Ensure the Security Verify Access policy server supports the release level of the clients.

---

**HPDMS0461E Extract of entry %s from stanza %s in configuration file %s failed (0x14c521cd)**
**Explanation:**

The specified entry could not be found in the specified stanza in the configuration file.

**Administrator response:**

Ensure that the entry, stanza, and configuration file have been specified correctly.

---

**HPDMS0462E Entry does not exist (0x14c521ce)**
**Explanation:**

The specified entry could not be found in the specified stanza in the configuration file.

**Administrator response:**

Ensure that the entry, stanza, and configuration file have been specified correctly.

---

**HPDMS0463E Extract of stanza %s from configuration file %s failed (0x14c521cf)**

**Explanation:**

The specified stanza could not be found in the configuration file.

**Administrator response:**

Ensure that the stanza and configuration file have been specified correctly.

---

**HPDMS0465E    The write operation to the configuration file %s failed with error code %d. (0x14c521d1)**

**Explanation:**

The specified configuration file could not be written to.

**Administrator response:**

Ensure that the user who invoked pdconf has write permission on the configuration file.

---

**HPDMS0466E    Can not retrieve information from the ldap.conf configuration file. (0x14c521d2)**

**Explanation:**

Required information could not be read from the %PD\_HOME%\etc\ldap.conf file.

**Administrator response:**

Ensure that the ldap.conf configuration file exists and is not corrupted. If the file is missing or corrupted, then unconfigure the Security Verify Access Runtime component and reconfigure.

---

**HPDMS4047E    Non-local authentication (login) is required to perform this operation (0x14c52fcf)**

**Explanation:**

For security reasons, most Security Verify Access administration operations require an authenticated session with the Security Verify Access policy server.

**Administrator response:**

Login using the 'login' subcommand and retry the operation. Do not use the login -l option.

---

**HPDMS4061E    Local authentication (local login) is required to perform this operation (0x14c52fdd)**

**Explanation:**

For security reasons, most Security Verify Access administration operations require an authenticated session to perform local tasks.

**Administrator response:**

Login using the 'login -l' subcommand and retry the operation.

---

**HPDMS4068E    The specified network IP address is not in a valid IPv4 address format. (0x14c52fe4)**

**Explanation:**

The network IP address specified is not in one of the industry standard formats permitted for IPv4 addresses. See the Security Verify Access documentation for further information regarding IPv4 formats.

**Administrator response:**

Specify the address in a valid IPv4 format

---

**HPDMS4069E    The specified netmask IP address is not in a valid IPv4 address format. (0x14c52fe5)**

**Explanation:**

The netmask IP address specified is not in one of the industry standard formats permitted for IPv4 addresses. See the Security Verify Access documentation for further information regarding IPv4 formats.

**Administrator response:**

Specify the address in a valid IPv4 format

---

**HPDMS4070E    The specified network IP address is not in a valid IPv6 address format. (0x14c52fe6)**

**Explanation:**

The network IP address specified is not in one of the industry standard formats permitted for IPv6 addresses. Alternatively, on Win2k clients, IPv6 addresses cannot be specified since IPv6 addresses are not supported by this platform. See the Security Verify Access documentation for further information regarding IPv6 formats.

**Administrator response:**

Specify the IP address in a valid IPv6 format. For Win2k clients, specify an IPv4 address or use an alternative client platform to specify the IPv6 address.

---

**HPDMS4071E    The specified netmask IP address is not in a valid IPv6 address format. (0x14c52fe7)**

**Explanation:**

The netmask IP address specified is not in one of the industry standard formats permitted for IPv6 addresses. Alternatively, on Win2k clients, IPv6 addresses cannot be specified since IPv6 addresses are not supported by this platform. See the Security Verify Access documentation for further information regarding IPv6 formats.

**Administrator response:**

Specify the IP address in a valid IPv6 format. For Win2k clients, specify an IPv4 address or use an alternative client platform to specify the IPv6 address.

---

**HPDMS4072E    The specified network and netmask IP addresses must both be in IPv4 or IPv6 address formats. (0x14c52fe8)**

**Explanation:**

The network IP address was specified in IPv4 or IPv6 format and the netmask address was not specified in the same format. Both IP addresses must be specified in the same industry standard format for either IPv4 or IPv6 addresses. See the Security Verify Access documentation for further information regarding IPv4 and IPv6 formats.

**Administrator response:**

Specify the network and netmask addresses using the same IP address format.

---

**HPDMS4073E    The network or netmask IP address was specified as zero. (0x14c52fe9)**

**Explanation:**

The network IP address or netmask IP address was specified using zeros. See the Security Verify Access documentation for further information regarding IPv4 and IPv6 formats.

**Administrator response:**

Specify the network and netmask addresses as valid, non-zero addresses.

---

**HPDMS4074E    The binary AND of network and netmask addresses must be non-zero. (0x14c52fea)**

**Explanation:**

The network IP address and netmask IP address are combined using a bitwise AND. The resulting masked network address cannot be zero. See the Security Verify Access documentation for further information regarding IPv4 and IPv6 formats.

**Administrator response:**

Specify the network and netmask addresses that do not result in a zero masked network when combined.

---

**HPDMS4075E    Incorrect account-expiry-date. Acceptable dates are between the current date and 2035-12-31-23:59:59. (0x14c52feb)**

**Explanation:**

The date specified was earlier than the current date or greater than 2035-12-31-23:59:59.

**Administrator response:**

Specify an valid account-expiry-date for the policy. Acceptable values can be the current date or later but not greater than 2035-12-31-23:59:59

---

**HPDMS4076E    Incorrect max-return value specified. Use a value that is greater than or equal to zero. Use zero to return all found. (0x14c52fec)**

**Explanation:**

The max-return value that was specified was not an integer equal to or greater than 0.

**Administrator response:**

Specify a valid integer value for the max-return argument. Use a value that is greater than or equal to 0. Use zero to return all entries that are found.

---

**HPDMS4077E    Name cannot begin with a space character. (0x14c52fed)**

**Explanation:**

The first character of the name was a space character.

**Administrator response:**

Specify a valid name without leading space characters. For string names, ensure there are no space characters after the opening quotation mark.

---

**HPDMS4078E    User specified does not have an entry in the ACL specified. (0x14c52fee)**

**Explanation:**

The user specified does not exist for the ACL specified.

**Administrator response:**

No action required. If desired, specify a different user or a different ACL.

---

**HPDMS4079E    Group specified does not have an entry in the ACL specified. (0x14c52fef)**

**Explanation:**

The group specified does not exist for the ACL specified.

**Administrator response:**

Specify a different group or a different ACL.

---

**HPDMS4080W    The any-other entry does not exist for the ACL specified. (0x14c52ff0)**

**Explanation:**

See message.

**Administrator response:**

No action required.

---

**HPDMS4081W    The unauthenticated entry does not exist for the ACL specified. (0x14c52ff1)**

**Explanation:**

See message.

**Administrator response:**

No action required.

---

**HPDMS4082E    ACL name contains characters that are not allowed. (0x14c52ff2)**

**Explanation:**

The ACL name specified contains one or more characters that are not allowed in ACL names.



**Administrator response:**

Specify an ACL name that contains valid characters. For information about characters that are valid in ACL names, see the "IBM Security Verify Access for Web Administration Guide".

---

**HPDMS4083E** Value for the 'type' option is not an integer greater than or equal to zero. (0x14c52ff3)

**Explanation:**

See message.

**Administrator response:**

Specify an integer value that greater than or equal to zero.

---

**HPDMS4084E** Value for the 'ispolicyattachable' option is not a valid Boolean value. (0x14c52ff4)

**Explanation:**

See message.

**Administrator response:**

Specify a valid Boolean value. Acceptable values are 'yes','no','true','false','1','0', 'on', or 'off'.

---

**HPDMS4085E** Value is not an integer greater than or equal to zero. (0x14c52ff5)

**Explanation:**

See message.

**Administrator response:**

Specify an integer value greater than or equal to zero.

---

**HPDMS4086E** Value specified for option 'rsrctype' is not 'web' or 'group'. (0x14c52ff6)

**Explanation:**

See message.

**Administrator response:**

Specify a valid value for the rsrctype parameter. Valid values include 'web' and 'group'.

---

**HPDPZ0001E** Exception: %s File: %s %d Error: %dNo text has been defined for this exception. (0x35e51001)

**Explanation:**

An exception was caught that has no appropriate text to display. This is an internal error.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDPZ0002E** Memory allocation failure. (0x35e51002)

**Explanation:**

A request to allocate memory failed.

**Administrator response:**

Ensure that sufficient disk space and memory are available in the system. If restarting the server does not resolve the problem, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDPZ0003E** Unexpected error opening XPG4 converter for codepage %s to %s conversion. The iconv\_open error code is %d. (0x35e51003)

**Explanation:**

The required codepage tables could not be located.

**Administrator response:**

On the Windows platforms, ensure that LOCPATH and LANG environment variables are set correctly.

---

**HPDPZ0004E** Unexpected error from pthread\_mutex\_init(). The error code is %d. (0x35e51004)

**Explanation:**

An internal coding error has occurred.

**Administrator response:**

This is an internal error. Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDPZ0005E** Unexpected error from pthread\_mutex\_destroy(). The error code is %d. (0x35e51005)

**Explanation:**

An internal coding error has occurred.

**Administrator response:**

This is an internal error. Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDPZ0006E** Unexpected error from pthread\_mutex\_lock(). The error code is %d. (0x35e51006)

**Explanation:**

An internal coding error has occurred.

**Administrator response:**

This is an internal error. Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDPZ0007E** Unexpected error from pthread\_mutex\_unlock(). The error code is %d. (0x35e51007)

**Explanation:**

An internal coding error has occurred.

**Administrator response:**

This is an internal error. Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDPZ0008E** Unexpected error from pthread\_cond\_init(). The error code is %d. (0x35e51008)

**Explanation:**

An internal coding error has occurred.

**Administrator response:**

This is an internal error. Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDPZ0009E** Unexpected error from pthread\_cond\_destroy(). The error code is %d. (0x35e51009)

**Explanation:**

An internal coding error has occurred.

**Administrator response:**

This is an internal error. Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDPZ0010E** Unexpected error from pthread\_cond\_wait(). The error code is %d. (0x35e5100a)

**Explanation:**

An internal coding error has occurred.

**Administrator response:**

This is an internal error. Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDPZ0011E** Unexpected error from pthread\_cond\_signal(). The error code is %d. (0x35e5100b)

**Explanation:**

An internal coding error has occurred.

**Administrator response:**

This is an internal error. Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDPZ0012E** This function is not supported on this platform. (0x35e5100c)

**Explanation:**

An attempt was made to use an API that is not supported on the current operating system.

**Administrator response:**

This is an internal error. Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDPZ0013E** Unexpected error from Windows RegOpenKeyEx(). Opening of the registry key %s failed with error %s. (0x35e5100d)

**Explanation:**

An attempt to open a Windows registry key has failed.

**Administrator response:**

This is an internal error. Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDPZ0014E** Unexpected error from Windows RegQueryValueEx(). Reading of the value %s failed with error %s. (0x35e5100e)

**Explanation:**

An attempt to read a value from a Windows registry key has failed.

**Administrator response:**

This is an internal error. Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDPZ0015E** Object is not cloneable. (0x35e5100f)

**Explanation:**

An internal coding error has occurred.

**Administrator response:**

This is an internal error. Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDPZ0016E** Unexpected error from pthread\_attr\_init(). The error code is %d. (0x35e51010)

**Explanation:**

An internal coding error has occurred.

**Administrator response:**

This is an internal error. Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDPZ0017E** Unexpected error from pthread\_attr\_setdetachstate(). The error code is %d. (0x35e51011)

**Explanation:**

An internal coding error has occurred.

**Administrator response:**

This is an internal error. Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDPZ0018E** Unexpected error from pthread\_create(). The error code is %d. (0x35e51012)

**Explanation:**

An internal coding error has occurred.

**Administrator response:**

This is an internal error. Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDPZ0019E Unexpected error from pthread\_attr\_destroy(). The error code is %d. (0x35e51013)**

**Explanation:**

An internal coding error has occurred.

**Administrator response:**

This is an internal error. Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDPZ0020E An unknown exception was caught. No exception information is available. (0x35e51014)**

**Explanation:**

An internal coding error has occurred.

**Administrator response:**

This is an internal error. Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDPZ0021E Unexpected error from pthread\_join(). The error code is %d. (0x35e51015)**

**Explanation:**

An internal coding error has occurred.

**Administrator response:**

This is an internal error. Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDPZ0022E Unexpected error from pthread\_cond\_timedwait(). The error code is %d. (0x35e51016)**

**Explanation:**

An internal coding error has occurred.

**Administrator response:**

This is an internal error. Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDPZ0023E A function or method was called with an invalid parameter. (0x35e51017)**

**Explanation:**

An internal coding error has occurred.

**Administrator response:**

This is an internal error. Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDPZ0024E Unexpected error from WSASStartup(). The error code is %d. (0x35e51018)**

**Explanation:**

An internal coding error has occurred.

**Administrator response:**

This is an internal error. Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDPZ0025E Unexpected error from gethostname(). The error code is %d. (0x35e51019)**

**Explanation:**

An internal coding error has occurred.

**Administrator response:**

This is an internal error. Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDPZ0026E Unexpected error from gethostbyname(). The error code is %d. (0x35e5101a)**

**Explanation:**

An internal coding error has occurred.

**Administrator response:**

This is an internal error. Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDPZ0027E Unexpected error from pthread\_cond\_broadcast(). The error code is %d. (0x35e5101b)**

**Explanation:**

An internal coding error has occurred.

**Administrator response:**

This is an internal error. Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDPZ0028E The configuration file %s is missing the required attribute %s in stanza %s. (0x35e5101c)**

**Explanation:**

A required attribute is missing probably because the configuration file is damaged or was modified incorrectly.

**Administrator response:**

Provide a valid value for the attribute or reconfigure the application.

---

**HPDPZ0029E Unexpected error from pthread\_key\_create(). The error code is %d. (0x35e5101d)**

**Explanation:**

An internal coding error has occurred.

**Administrator response:**

This is an internal error. Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDPZ0030E Unexpected error from pthread\_setspecific(). The error code is %d. (0x35e5101e)**

**Explanation:**

An internal coding error has occurred.

**Administrator response:**

This is an internal error. Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDPZ0031E The requested function is not implemented. (0x35e5101f)**

**Explanation:**

An attempt was made to use an API that is not implemented.

**Administrator response:**

This is an internal error. Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDPZ0032E An unexpected lock state was detected. The current lock state is %s. (0x35e51020)**

**Explanation:**

An internal coding error has occurred. The current state of the resource lock is not valid for the requested operation.

**Administrator response:**

This is an internal error. Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDPZ0033E An unexpected error was received when trying to obtain a process lock. The error code is %d. (0x35e51021)**

**Explanation:**

An internal coding error has occurred.

**Administrator response:**

This is an internal error. Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDPZ0034E An unexpected error was received when trying to release a process lock. The error code is %d. (0x35e51022)**

**Explanation:**

An internal coding error has occurred.

**Administrator response:**

This is an internal error. Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDPZ0035E A read operation failed for a process lock. The error code is %d. (0x35e51023)**

**Explanation:**

An internal coding error has occurred.

**Administrator response:**

This is an internal error. Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDPZ0036E A write operation failed for a process lock. The error code is %d. (0x35e51024)**

**Explanation:**

An internal coding error has occurred.

**Administrator response:**

This is an internal error. Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDPZ0037E A create operation failed for a process lock. The error code is %d and the lock file name is %s. (0x35e51025)**

**Explanation:**

An internal coding error has occurred.

**Administrator response:**

This is an internal error. Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDPZ0038E A close operation failed for a process lock. The error code is %d and the lock file name is %s. (0x35e51026)**

**Explanation:**

An internal coding error has occurred.

**Administrator response:**

This is an internal error. Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDPZ0039E The configuration file %s has an invalid value %s for key %s in stanza %s. (0x35e51027)**

**Explanation:**

An attribute value is incorrect.

**Administrator response:**

Provide a valid value or reconfigure the application.

---

**HPDPZ0040E** The configuration file %s has an invalid numeric value %s for key %s in stanza %s. (0x35e51028)

**Explanation:**

A numeric attribute has a non-numeric value. The configuration file might be damaged or was modified incorrectly.

**Administrator response:**

Provide a valid value or reconfigure the application.

---

**HPDPZ0041E** The configuration file %s has an invalid boolean value %s for key %s in stanza %s. (0x35e51029)

**Explanation:**

A boolean attribute has an invalid value. The configuration file might be damaged or was modified incorrectly.

**Administrator response:**

Provide a valid value or reconfigure the application.

---

**HPDPZ0042E** The iterator for configuration file %s is in an invalid state for the operation. (0x35e5102a)

**Explanation:**

The current state of the iterator does not permit the attempted access.

**Administrator response:**

This is an internal error. Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDPZ0043E** An access function failed for configuration file %s. The access function was %s and return code was %d. (0x35e5102b)

**Explanation:**

An Input/Output operation could not be performed on a configuration file. The daemon process might not have proper permissions to access the file.

**Administrator response:**

Ensure that the file and directory permissions permit program access to the file.

---

**HPDPZ0044E** The configuration file %s contains invalid data at line %d. Data: %s. (0x35e5102c)

**Explanation:**

The specified configuration file contains valid data. This might be caused by a duplicate stanza name in the file.

**Administrator response:**

Correct the invalid data or reconfigure the application.

---

**HPDPZ0045E** The AMTISDIR environment variable is not set. (0x35e5102d)

**Explanation:**

The AMTISDIR environment variable was not available to the application.

**Administrator response:**

Ensure that application is properly configured.

---

**HPDPZ0046E** The tis\_mblen() function failed. Probable cause is an invalid multi-byte character. (0x35e5102e)

**Explanation:**

The function returned -1 if it could not determine the length of the multibyte character.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDPZ0047E** The handle for codeset %s could not be created. The AMTISDIR environment variable is %s. (0x35e5102f)

**Explanation:**

The function failed. The AMTISDIR, LC\_CODE or LANG might not be correct.

**Administrator response:**

Verify that the product is properly installed and configured.

---

**HPDPZ0048E** The function or operation is not supported. (0x35e51030)

**Explanation:**

An internal error has occurred.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDPZ0049E** A string could not be converted from the local codeset %s to UTF-8. (0x35e51031)

**Explanation:**

An internal error has occurred.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDPZ0050E** A string could not be converted from UTF-8 to the local codeset %s. (0x35e51032)

**Explanation:**

An internal error has occurred.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDPZ0051E** Shared Library error (%s) %d. %s (0x35e51033)

**Explanation:**

An error occurred loading or unloading a shared library. Verify installation, permissions and path settings to ensure that the library can be located.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDPZ0052E Shared Library resolve error (%s:%s) %d. %s (0x35e51034)**

**Explanation:**

An error occurred resolving a symbol in a shared library. Verify installation to determine that the correct library is being loaded.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDPZ0053E Unexpected end of file encountered while reading %s. (0x35e51035)**

**Explanation:**

An end of file character was unexpectedly encountered while reading a file. Verify that the file is valid.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDPZ0054E Internal error encountered while loading Java property file %s. (0x35e51036)**

**Explanation:**

An internal state error was encountered while loading a Java property file. The file was not loaded.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDPZ0055E The configuration file %s contains a duplicate stanza entry at line %d. Stanza: %s. (0x35e51037)**

**Explanation:**

The specified configuration file contains a duplicate stanza entry.

**Administrator response:**

Remove the duplicate stanza entry.

---

**HPDRA0001E Trace is not initialized. (0x308fa001)**

**Explanation:**

An internal error occurred.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDRA0002E Trace initialization failed. (0x308fa002)**

**Explanation:**

An internal error occurred.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDRA0004E Component already exists. (0x308fa004)**

**Explanation:**

An internal error occurred.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDRA0005E Component not found. (0x308fa005)**

**Explanation:**

The specified trace component is not a known component.

**Administrator response:**

Retry the operation specifying a valid component.

---

**HPDRA0006E Component handle is invalid. (0x308fa006)**

**Explanation:**

An internal error occurred.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDRA0007E Trace level is invalid. (0x308fa007)**

**Explanation:**

An invalid trace level has been specified.

**Administrator response:**

Specify a valid trace level and retry the operation.

---

**HPDRA0008E Component name is invalid. (0x308fa008)**

**Explanation:**

The specified component name does not conform to the rules for a valid component name.

**Administrator response:**

Specify a valid component name. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDRA0010E The specified destination is invalid. (0x308fa00a)**

**Explanation:**

The log agent specified is invalid.

**Administrator response:**

Specify a valid log agent and retry the operation.

---

**HPDRA0011W Serviceability component %s could not be registered for dynamic trace: 0x%x: %s (0x308fa00b)**

**Explanation:**

A serviceability component could not be registered for dynamic trace for the reason indicated. This condition is benign and does not stop operation of the product however trace points for the identified component can not be activated dynamically.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDRA0064E Unable to perform requested task: 0x%x: %s (0x308fa040)**

**Explanation:**

The task could not be performed for the indicated reason.

**Administrator response:**

Correct the problem indicated and retry the operation.

---

**HPDRA0065E The requested task is incomplete or malformed. (0x308fa041)**

**Explanation:**

The task command is badly formed.

**Administrator response:**

Specify a valid task command and retry the operation.

---

**HPDRA0066E The requested task does not exist. (0x308fa042)**

**Explanation:**

A task name was specified that is not handled by this server.

**Administrator response:**

Specify a valid task name and retry the operation.

---

**HPDRA0068E The specified destination (%s) is invalid. (0x308fa044)**

**Explanation:**

The log agent specified is invalid.

**Administrator response:**

Correct the log agent specification and retry the operation.

---

**HPDRA0192E Statistics gathering is already registered for this component. (0x308fa0c0)**

**Explanation:**

An internal error occurred.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDRA0193E Statistics gathering is not registered for this component. (0x308fa0c1)**

**Explanation:**

No statistics gathering capability is available for the specified component.

**Administrator response:**

Only specify components with statistics capabilities with statistics tasks.

---

**HPDRA0194E Statistics gathering for this component is already on. (0x308fa0c2)**

**Explanation:**

An internal error occurred.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDRA0195E Statistics gathering for this component is always on. (0x308fa0c3)**

**Explanation:**

An internal error occurred.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDRA0196E Statistics gathering for this component is not on. (0x308fa0c4)**

**Explanation:**

An internal error occurred.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDRA0197E The structure containing statistics gathering functions is invalid. (0x308fa0c5)**

**Explanation:**

An internal error occurred.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDRA1091E The specified component has not been registered with the framework. (0x308fa443)**

**Explanation:**

A command has been received for which there is no registered component.

**Administrator response:**

Re-issue the command with a valid component.

---

**HPDRA1093E**    **The component is already writing transactional information to a file. (0x308fa445)**

**Explanation:**

An attempt was made to start the transaction logging while it was already running.

**Administrator response:**

Stop the component transaction logging before issuing the start command.

---

**HPDRA1094E**    **A supplied transaction record is larger than the specified maximum file size: %d (0x308fa446)**

**Explanation:**

A transaction record was received which exceeded the specified maximum file size.

**Administrator response:**

Increase the maximum size of the transaction log file.

---

**HPDRA1095E**    **The filename must not contain any path information. (0x308fa447)**

**Explanation:**

A base path for the transaction log files has been statically configured and as such the supplied file name should not contain any path information.

**Administrator response:**

Specify the file name with no path information.

---

**HPDRG0100E**    **The operation in the Active Directory registry for %s failed with return error %lx. (0x16b48064)**

**Explanation:**

An unknown Active Directory user registry error has occurred.

**Administrator response:**

Retry the failing operation. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDRG0101E**    **The user password violates the Active Directory user password policies. (0x16b48065)**

**Explanation:**

Make sure that the specified password conforms to the password policies and/or complexity requirements of the Active Directory domain controller. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

**Administrator response:**

This password may violate one of the Active Directory general password policies or the password complexity requirements.

---

**HPDRG0102E**    **An invalid user name or distinguished name (DN) was presented to Security Verify Access. The user name or DN may contain incorrect information, invalid characters or violates a registry user name limitation. (0x16b48066)**

**Explanation:**

If Security Verify Access is configured using Active Directory multiple domains, the username or distinguished name may belong to different domains or the domain suffix doesn't exist or is unreachable.

**Administrator response:**

Check the user name and DN information and try again. For Active Directory user registry, note that a "." as the 20th character of the user name is not allowed.

---

**HPDRG0103E**    **The specified group is a dynamic group and dynamic group membership cannot be modified. (0x16b48067)**

**Explanation:**

Use the tools or utilities provided with the Microsoft Active Directory server product to manage a dynamic group.

**Administrator response:**

The specified group is a dynamic group in which its membership is determined by its LDAP query filter . Security Verify Access can use dynamic groups but cannot create or manage them. Use the tools or utilities provided with the directory server product to manage the group.

---

**HPDRG0104E**    **The specified group is a registry dynamic group and Security Verify Access dynamic group support is not enabled. (0x16b48068)**

**Explanation:**

Must enable dynamic group support in Security Verify Access in order to use registry dynamic group.

**Administrator response:**

Use the padmin command to modify the configuration file to enable dyanmic group support. Restart server service and retry.

---

**HPDRG0105W**    **Unable to remove Security Verify Access meta data from Active Directory domain %s. Either the data doesn't exist in the Active Directory domain or this domain can not be contacted. (0x16b48069)**

**Explanation:**



Either the Active Directory domain is no longer existed or is unreachable or the data doesn't exist in the specified Active Directory domain.

**Administrator response:**

To ensure that no Security Verify Access data is left behind after it is unconfigured, manually delete the Security Verify Access data from the domain once it's available. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDRG0107E    The value of the userPrincipalName in the Active Directory registry is not unique. Duplicate userPrincipalName values are not allowed to be used for the Security Verify Access user or policy ID. (0x16b4806b)**

**Explanation:**

There may exist more than one user in the registry with the same userPrincipalName. Security Verify Access requires the userPrincipalName attribute of the registry user object to be unique, otherwise it can cause unexpected results for Security Verify Access operations.

**Administrator response:**

Duplication of the userPrincipalName must be resolved before using it as an object ID in Security Verify Access or choose a different object ID.

---

**HPDRG0108E    The Active Directory Global Catalog server may be down or unreachable. The Global Catalog is required to be up and reachable from the Security Verify Access configured Active Directory domain. (0x16b4806c)**

**Explanation:**

The Global Catalog server may be down or unreachable by the Security Verify Access configured Active Directory Domain.

**Administrator response:**

Ensure the Global Catalog server is up and/or check the firewall to ensure connections between the Global Catalog server and the Active Directory domain/client are allowed.

---

**HPDRG0109W    Unable to migrate user %s to the alternate userPrincipalName/e-mail format. Microsoft Active Directory Registry error: 0x%x. (0x16b4806d)**

**Explanation:**

Unable to modify registry data for the user. Security Verify Access blade server identity might not have the privilege to modify registry user data.

**Administrator response:**

Make sure the Security Verify Access blade server identity has the administrative privilege to modify user if it's desired and the Microsoft returned error is access denial. Otherwise, migration is done at a later time.

---

**HPDRG0150E    The registry object could not be found. (0x16b48096)**

**Explanation:**

See message.

**Administrator response:**

Change the supplied DN to that of an existing registry object.

---

**HPDRG0151E    Unable to load the IBM Directory client library. (0x16b48097)**

**Explanation:**

Security Verify Access could not be able to locate and dynamically load the IBM Directory client library in order to use the LDAP client to communicate with the Microsoft Active Directory server.

**Administrator response:**

Ensure that the IBM Directory client is installed and has the correct permissions to allow Security Verify Access to load the library.

---

**HPDRG0152W    Unable to contact the Policy Server to create the registry handle. The Policy Server may be down. (0x16b48098)**

**Explanation:**

Blade Servers that use a LDAP client to communicate with Active Directory servers require the Policy Server to be up in order to perform the registry write operation. The Policy Server may currently be down.

**Administrator response:**

Make sure that the Policy Server is up and running. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDRG0153E    Either Secure Socket Layer (SSL) support is not enabled or the SSL key file or key file password are missing or incorrect. If the 'change user password using LDAP APIs' option is enabled, SSL is required to be enabled with a valid key file and key file password. (0x16b48099)**

**Explanation:**

Either Secure Socket Layer (SSL) is not enabled or SSL key file and/or key file password are missing. Change user passwords using LDAP APIs requires SSL to be enabled with a valid key file and key file password.

**Administrator response:**

Check to see if SSL is enabled and ensure the key file and key file password are valid.

---

**HPDRG0154E    The Active Directory Global Catalog server hostname(s) is either missing or incorrect. The hostname(s) must be specified and reachable when the e-mail/UPN support is enabled. (0x16b4809a)**

**Explanation:**

The Global Catalog server hostname is required and must be available when the e-mail/UPN format ID support is enabled.

**Administrator response:**

Modify the registry configuration file and try again.

---

**HPDRG0200E    The specified group is a dynamic group and cannot be modified. (0x16b480c8)**

**Explanation:**

The specified group is a dynamic group in which its membership is specified as a filter. Security Verify Access can use dynamic groups but cannot create or manage them. Use the tools or utilities provided with the directory server product to manage the group.

**Administrator response:**

Use the tools or utilities provided with the directory server product to manage a dynamic group.

---

**HPDRG0201E    Error code 0x%x was received from the LDAP server. Error text: %s. (0x16b480c9)**

**Explanation:**

Security Verify Access attempted to perform a request to the LDAP server and received an unexpected error code. The error code returned to Security Verify Access from the LDAP server is displayed in hexadecimal and error text describing the code is displayed.

**Administrator response:**

Use the tools or utilities provided with the directory server product to examine the error logs of the LDAP server for possible additional information. The documentation included with the LDAP server being used, should have additional information for possible causes for error codes. If the error code and error text indicate a problem with Secure Socket Layer (SSL) initialization, be sure that the correct SSL Key Database (sometimes referred to as a "keyring" or "keyfile"), password and label are configured. Also ensure that the SSL Key Database file has read and write permission for the process attempting to establish an SSL connection to the LDAP server. If, after retrying the operation, the problem persists,

check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDRG0202E    Unable to load the IBM Directory client library. The LDAP registry cannot be initialized. (0x16b480ca)**

**Explanation:**

To use the LDAP registry, Security Verify Access must locate and dynamically load the IBM Directory client and it could not.

**Administrator response:**

Ensure that the IBM Directory client is installed and has the correct permissions to allow Security Verify Access to load the library.

---

**HPDRG0203E    Unable to load the Access Control Information dynamic library. The LDAP registry cannot be initialized. (0x16b480cb)**

**Explanation:**

The Generic LDAP Access Control Information dynamic library has been configured in the ldap.conf configuration file and therefore Security Verify Access must dynamically load the library and it could not.

**Administrator response:**

Ensure that the Access Control Information dynamic library is configured properly, installed and has the correct permissions to allow Security Verify Access to load the library. If the Access Control Information dynamic library is not required, unconfigure it by modifying the ldap.conf configuration file and comment out the external-aci-libpath parameter.

---

**HPDRG0204E    The LDAP server is an IBM Tivoli Directory Server proxy and the required cn=itamproxy container is missing. The Policy Server cannot be configured. (0x16b480cc)**

**Explanation:**

Security Verify Access attempted to configure the Policy Server but the LDAP server being used is an IBM Tivoli Directory Server proxy. When the proxy server is used, a container called cn=itamproxy is required to exist on the proxy. This required container was not found.

**Administrator response:**

Use the tools provided with the directory server proxy to create a partition called cn=itamproxy and instantiate the container object on the back-end server. See the Security Verify Access documentation for information about setting up and configuring the proxy server for use with Security Verify Access. Also ensure that the LDAP administration DN identity being used has sufficient authority to create LDAP objects on

the back-end server(s) being used. The LDAP administration DN identity should usually be a member of the global administration group (ex. cn=manager,cn=ibmpolicies). If, after retrying the operation, the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDRG0205E    The LDAP server is an IBM Tivoli Directory Server proxy. The requested action cannot be performed with a proxy server. (0x16b480cd)**

**Explanation:**

Security Verify Access attempted to perform an action but the LDAP server being used is an IBM Tivoli Directory Server proxy. The proxy server has some restrictions about the set of LDAP actions which can be performed. For example, schema cannot be applied, Access Control Lists (ACLs) cannot be set and the partition object cannot be modified through the proxy.

**Administrator response:**

See the Security Verify Access documentation for information about setting up and configuring the proxy server for use with Security Verify Access. Also ensure that the LDAP administration DN identity being used has sufficient authority to create LDAP objects on the back-end server(s) being used. The LDAP administration DN identity should usually be a member of the global administration group (ex. cn=manager,cn=ibmpolicies). If, after retrying the operation, the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDRG0206E    The secAuthority=Default suffix is required but was not found on the LDAP server. The requested operation cannot be performed. (0x16b480ce)**

**Explanation:**

Security Verify Access attempted to create the management domain but the required LDAP suffix (secAuthority=Default) was not found.

**Administrator response:**

See the Security Verify Access documentation for information about setting up and configuring the LDAP server for use with Security Verify Access. Ensure that the secAuthority=Default suffix has been created and that the LDAP server has been restarted to allow the suffix to be used.

---

**HPDRG0207W    The LDAP server is an IBM Tivoli Directory Server and is running in configuration only mode. Security Verify Access will not be able to**

**operate normally with the LDAP server in this mode. (0x16b480cf)**

**Explanation:**

The LDAP server is an IBM Tivoli Directory Server and the server is currently running in configuration only mode. In this mode, most normal LDAP operations (such as update) cannot be performed. Since many LDAP operations which Security Verify Access performs are not possible, Security Verify Access will not be able to operate normally until the LDAP server is configured properly and restarted in normal mode.

**Administrator response:**

View the IBM Tivoli Directory Server error logs and correct any identified errors which prevent the LDAP server from starting in normal mode. See the IBM Tivoli Directory Server documentation for the location of the error log and information for configuring the server properly. Once the conditions have been corrected, restart the LDAP server in normal mode and restart Security Verify Access.

---

**HPDRG0208E    The %s suffix is required but was not found on the LDAP server. The requested operation cannot be performed. (0x16b480d0)**

**Explanation:**

Security Verify Access attempted to create the management domain but the required LDAP suffix was not found.

**Administrator response:**

See the Security Verify Access documentation for information about setting up and configuring the LDAP server for use with Security Verify Access. Ensure that the suffix has been created and that the LDAP server has been restarted to allow the suffix to be used.

---

**HPDRG0209E    Ensure the LDAP administrator is a member of the CN=Administrators group of the partition. (0x16b480d1)**

**Explanation:**

Security Verify Access attempted to create the management domain but the required LDAP suffix was not found.

**Administrator response:**

See the Security Verify Access documentation for information about setting up and configuring the ADAM server for use with Security Verify Access. Ensure that the suffix has been created and that the LDAP administrator has the authority to manage the partition.

---

**HPDRG0210E    The requested operation cannot be performed. Ensure SSL has been configured with the ADAM instance or the ADAM SSL**

**requirement for password operations has been disabled. (0x16b480d2)**

**Explanation:**

Security Verify Access could not perform a password operation with the ADAM registry. By default, ADAM requires an SSL connection for any password operation or the SSL requirement to be disabled on the ADAM instance.

**Administrator response:**

See the Security Verify Access documentation for information about setting up and configuring the ADAM server for use with Security Verify Access.

---

**HPDRG0211E The LDAP server reports a naming violation. Ensure the distinguished name (DN): %s is allowed by the LDAP server schema. (0x16b480d3)**

**Explanation:**

Security Verify Access could not perform the requested operation because the LDAP server did not allow the DN used in the operation. The DN may not be allowed because the LDAP server schema is not configured to allow the DN containment or the RDN values are not defined.

**Administrator response:**

See the Security Verify Access documentation for information about setting up and configuring the LDAP server for use with Security Verify Access.

---

**HPDRG0212E The IBM Tivoli Directory Server LDAP client does not provide the required function to support the ssl-compliance setting. (0x16b480d4)**

**Explanation:**

Security Verify Access could not enable secure connection compliance options within the LDAP client because the LDAP client does not support them. These options were introduced in IBM Tivoli Directory Server 6.3 Feature Pack 2.

**Administrator response:**

Ensure the prerequisite version of the IBM Tivoli Directory Server client is installed on the Security Verify Access system.

---

**HPDRG0213E The ldap.conf file contains duplicate 'server' entries under the '[backend-servers]' stanza. (0x16b480d5)**

**Explanation:**

The values for the 'server' entries under the '[backend-servers]' stanza must be unique.

**Administrator response:**

Remove the duplicate 'server' entry and restart the server.

---

**HPDRG0214E The ldap.conf file contains a 'suffix' value of '%s' under the '[%s]' stanza that is not unique. (0x16b480d6)**

**Explanation:**

The values for the 'suffix' entries under the '[server:<id>]' stanzas must be unique for all servers including the primary LDAP server.

**Administrator response:**

Remove the duplicate 'suffix' value and restart the server.

---

**HPDRG0215E The ldap.conf file stanza '[%s]' must contain at least one 'suffix' value. (0x16b480d7)**

**Explanation:**

At least one 'suffix' value must be provided under the '[server:<id>]' stanzas.

**Administrator response:**

Add at least one 'suffix' value to the [server:<id>] stanza and restart the server.

---

**HPDRG0250E A user that you tried to add to a group is already a member of that group (0x16b480fa)**

**Explanation:**

Users that are already members of a group cannot be added a second time.

**Administrator response:**

Use the pdadmin 'group show-members' command to see the current group membership. Avoid attempts to add those members a second time.

---

**HPDRG0251E A user registry request to the Domino database failed with return code %lx. (0x16b480fb)**

**Explanation:**

The Domino server may be down, the Domino server may be stopped, or the server is unreachable over the network.

**Administrator response:**

Verify that the Domino server is functioning normally. This can be accomplished by temporarily starting the Notes client application and verifying that the Notes name and address book is accessible.

---

**HPDRG0252E The Domino error message is: %s (0x16b480fc)**

**Explanation:**

The Domino server may be down, the Domino server may be stopped, or the server is unreachable over the network.

**Administrator response:**

Refer to the Lotus Notes or Domino documentation for more information.

---

**HPDRG0300E Memory allocation failure. (0x16b4812c)**

**Explanation:**

A memory allocation request issued by the amldif2v6 program failed.

**Administrator response:**

Ensure that sufficient disk space and memory are available in the system. If rerunning the amldif2v6 program does not resolve the problem, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDRG0301E The amldif2v6 program has experienced an internal error caused by the failure of a system call. (%s, rc=%d) (0x16b4812d)**

**Explanation:**

The amldif2v6 program experienced an internal error caused by the failure of a system call.

**Administrator response:**

Ensure that sufficient disk space and memory are available in the system. If rerunning the amldif2v6 program does not resolve the problem, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDRG0302E The amldif2v6 program has experienced an internal error caused by an unusable input LDIF file. (0x16b4812e)**

**Explanation:**

While processing the input LDIF file, the amldif2v6 program experienced an internal processing error caused by an unusable input LDIF file.

**Administrator response:**

Ensure that the input LDIF file was generated using one of the LDAP tools specified by the Security Verify Access documentation.

---

**HPDRG0303E The input LDIF file contains more than one object with the distinguished name %s. (0x16b4812f)**

**Explanation:**

While processing the input LDIF file, the amldif2v6 program detected more than one object with the same distinguished name.

**Administrator response:**

Ensure that the input LDIF file was generated using one of the LDAP tools specified by the Security Verify Access documentation.

---

**HPDRG0304E A failure occurred while trying to open file %s. (0x16b48130)**

**Explanation:**

A failure occurred while amldif2v6 was trying to open the specified file.

**Administrator response:**

Check the permissions on the directory that contains the specified file.

---

**HPDRG0305E A failure occurred while trying to make a temporary copy of the input LDIF file (%s.tmp). (0x16b48131)**

**Explanation:**

A failure occurred while amldif2v6 was trying to make a temporary copy of the input LDIF file.

**Administrator response:**

Ensure that directory permissions allow this file to be created.

---

**HPDRG0306E A failure occurred while trying to write to the file %s. (0x16b48132)**

**Explanation:**

A failure occurred while trying to write to the specified file.

**Administrator response:**

Ensure that directory permissions allow this file to be written.

---

**HPDRG0307E A failure occurred while trying to read file %s. (0x16b48133)**

**Explanation:**

A failure occurred while trying to read the specified file.

**Administrator response:**

Ensure that directory permissions allow this file to be read.

---

**HPDRG0351E Failed to initialize the registry. (0x16b4815f)**

**Explanation:**

When attempting to bind to the registry, an error occurred.

**Administrator response:**

Unable to bind to the registry. Make sure all parameter values are correct to allow a connection to the registry.

---

**HPDRG0352E Failed to bind to the registry. (0x16b48160)**

**Explanation:**

When attempting to bind to the registry, an error occurred.

**Administrator response:**

Unable to bind to the registry. Make sure all parameter values are correct to allow a connection to the registry.

---

**HPDRG0355E Must provide -K keyfile parameter if -N keyfile\_label is provided. (0x16b48163)**

**Explanation:**

The -N keyfile\_label parameter was provided but the -K keyfile parameter was not provided. The -N keyfile\_label is appropriate only if the -K keyfile parameter is present.

**Administrator response:**

Rerun the amuvu executable and either provide the -K keyfile parameter, or remove the -N keyfile\_label parameter.

---

**HPDRG0356E Syntax error. (0x16b48164)**

**Explanation:**

One or more parameters you provided to the amuvu executable are incorrect.

**Administrator response:**

Ensure that you have provided the appropriate parameters to amuvu.

---

**HPDRG0358E Registry search failed. Error[%d] [%s]. (0x16b48166)**

**Explanation:**

One or more parameters you provided to the amuvu executable are incorrect.

**Administrator response:**

Ensure that you have provided the appropriate parameters to amuvu.

---

**HPDRG0359E Failed to retrieve the list of Registry suffixes. The amuvu tool can't continue. (0x16b48167)**

**Explanation:**

When attempting to query the list of registry suffixes, an error occurred.

**Administrator response:**

No action is required.

---

**HPDRG0360E Can only run with an LDAP registry. (0x16b48168)**

**Explanation:**

This tool was run on a system configured for a URAF registry. It can be run only on a system configured for an LDAP registry.

**Administrator response:**

Run this tool only on a system configured for an LDAP registry.

---

**HPDRG0361E Error creating ILMT tag file [%s]. (0x16b48169)**

**Explanation:**

When attempting to create the file noted, a failure occurred.

**Administrator response:**

Make sure the subdirectory provided for the -dilmt parameter is writeable and there is space available on that drive. Choose another subdirectory and attempt to run the tool again.

---

**HPDRG0362E Error writing to ILMT tag file [%s]. (0x16b4816a)**

**Explanation:**

When attempting to write to the previously created tag file noted, a failure occurred.

**Administrator response:**

Make sure the subdirectory provided for the -dilmt parameter is writeable and there is space available on that drive. Choose another subdirectory and attempt to run the tool again.

---

**HPDST0102W The security translation layer is not initialized. (0x30923066)**

**Explanation:**

See message.

**Administrator response:**

Initialize the security translation layer by calling the security translation layer initialization interface.

---

**HPDST0104E A memory address that is not valid was supplied to the security translation layer. (0x30923068)**

**Explanation:**

See message.

**Administrator response:**

Retry the failing operation. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDST0105E A credential that is not valid was supplied to the security translation layer. (0x30923069)**

**Explanation:**

The credential supplied to the security translation layer is not valid.

**Administrator response:**

Retry the failing operation after obtaining a valid credential. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDST0106E The context input token supplied to the security translation layer is not valid. (0x3092306a)**

**Explanation:**

The security translation layer was presented a security token which could not be validated for security context negotiation.

**Administrator response:**

Retry the failing operation with a valid security token. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDST0118E    The security context presented to the security translation layer was not valid. (0x30923076)**

**Explanation:**

The security context presented to the security translation layer was not valid. Either it has expired, has been destroyed, or the reference presented was to a security context that has not been initialized.

**Administrator response:**

Establish a valid security context and retry the failing operation. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDST0120E    The security translation layer was unable to perform the memory operation because memory is full. (0x30923078)**

**Explanation:**

Memory has been exhausted and there is no available memory to perform the memory operation.

**Administrator response:**

Check the memory status of the system and retry the failing operation. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDST0121E    The security translation layer could not load the security library. (0x30923079)**

**Explanation:**

The security library required by the security translation layer could not be found on the system, or could not be loaded.

**Administrator response:**

Check that the security library is installed. Retry the failing operation. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDST0122E    The security translation layer could not find the initializer function for the security system. (0x3092307a)**

**Explanation:**

The security library that was loaded does not have the required initializer function.

**Administrator response:**

Ensure that the correct security library is installed on the system. Retry the failing operation. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDST0123E    The security translation layer could not initialize the security function table. (0x3092307b)**

**Explanation:**

The security translation layer initialization using the security library initialization function failed.

**Administrator response:**

Check the system security configuration and system event log for details. Retry the failing operation. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDST0126E    The buffer type encountered by the security translation layer is unknown. (0x3092307e)**

**Explanation:**

An unknown buffer type was encountered by the security translation layer.

**Administrator response:**

Retry the failing operation. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDST0127E    An undiagnosed error was detected by the security translation layer. The security system specific error code was: %08x. (0x3092307f)**

**Explanation:**

An undiagnosed error was detected by the security translation layer. The security system specific error is provided to assist with debugging.

**Administrator response:**

Check system event logs and system documentation for further details of the problem. Retry the failing operation. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDST0128E    A routine was called with one or more parameter values that were not correct. (0x30923080)**

**Explanation:**

The parameter values supplied to the security translation layer are very important. If the values supplied by a caller are incorrect the routines cannot continue to process the parameters. This typically occurs when required length parameters have a value of less than or equal to zero.

**Administrator response:**

Retry the failing operation. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDST0129E**    **The security service function %s returned major error code %d and minor error code %d. (0x30923081)**

**Explanation:**

A security service function failed and provided a minor error code.

**Administrator response:**

Look in the IBM Security Verify Access for Web Troubleshooting Guide section dealing with common Web security SPNEGO problems. If no documentation describing the solution is available, consult the OS specific documentation for the security service (Kerberos or SSPI). If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

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**HPDST0130E**    **The security service function %s returned the error '%s' (code 0x%08x/%d). (0x30923082)**

**Explanation:**

A security service function failed. The error string and error code provide a more detailed reason for the failure.

**Administrator response:**

Look in the IBM Security Verify Access for Web Troubleshooting Guide section dealing with common Web security SPNEGO problems. If no documentation describing the solution is available, consult the OS specific documentation for the security service (Kerberos or SSPI). If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**HPDST0131E**    **A general error was detected by the security translation layer. (0x30923083)**

**Explanation:**

A general error was detected by the security translation layer. The security system specific error is provided to assist with debugging.

**Administrator response:**

Check system event logs and system documentation for further details of the problem. Retry the failing operation. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**WGAWA0002E**    **Error accessing the database file: %s (%s:0x%x) (0x38a70002)**

**Explanation:**

An attempt to access a database file failed.

**Administrator response:**

Check that the database file exists and that the file permissions allow access.

---

**WGAWA0004E**    **The data which was passed into the program is not valid: %s (0x38a70004)**

**Explanation:**

The supplied data is not valid.

**Administrator response:**

Check the provided data to ensure that it is being used in the correct context.

---

**WGAWA0007E**    **The file, %s, contains data which is not valid. (0x38a70007)**

**Explanation:**

The specified file contains unexpected content.

**Administrator response:**

Examine the file for the data which is not valid, or specify a different file.

---

**WGAWA0008E**    **The file, %s, already exists. (0x38a70008)**

**Explanation:**

The supplied file name matches a file which already exists on the file system.

**Administrator response:**

Either remove the specified file or select a different file name.

---

**WGAWA0009E**    **The file, %s, does not exist. (0x38a70009)**

**Explanation:**

The supplied file name does not match a file which exists on the file system.

**Administrator response:**

Check the supplied file name to ensure that it is correct.

---

**WGAWA0010E**    **An internal error has occurred (%s:%d). (0x38a7000a)**

**Explanation:**

An internal error has occurred.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**WGAWA0011E**    **The configuration entry, '%s', in the [%s] stanza does not exist. (0x38a7000b)**

**Explanation:**

The requested configuration entry does not exist in the configuration file.



**Administrator response:**

Check the supplied information to ensure that it is correct.

---

**WGAWA0012E** Failed to establish a secure connection to the policy server (0x38a7000c)

**Explanation:**

An attempt to establish a secure connection to the policy server failed.

**Administrator response:**

Check the TAM policy server to ensure that it is running.

---

**WGAWA0013E** The administration command, %s, failed (0x38a7000d)

**Explanation:**

An attempt to execute an administration command failed.

**Administrator response:**

Check the TAM servers to ensure that they are running.

---

**WGAWA0014E** The file, %s, cannot be removed as it is still in use. (0x38a7000e)

**Explanation:**

An attempt to delete a file failed as it is currently in use by another process.

**Administrator response:**

Determine what is using the file and take the appropriate action before attempting to delete the file again.

---

**WGAWA0015E** An unsupported configuration entry was supplied. (0x38a7000f)

**Explanation:**

An attempt to supply an unsupported configuration entry was encountered.

**Administrator response:**

Ensure that the correct configuration data is supplied.

---

**WGAWA0016E** The [%s] stanza is an unsupported configuration stanza. (0x38a70010)

**Explanation:**

An attempt to supply an unsupported configuration entry was encountered.

**Administrator response:**

Ensure that the correct configuration data is supplied.

---

**WGAWA0017E** The '%s' configuration entry, in the [%s] stanza, is an unsupported configuration entry. (0x38a70011)

**Explanation:**

An attempt to supply an unsupported configuration entry was encountered.

**Administrator response:**

Ensure that the correct configuration data is supplied.

---

**WGAWA0018E** An value which is not valid, '%s', was supplied for the configuration entry, '%s', in the [%s] stanza. (0x38a70012)

**Explanation:**

An attempt was made to supply data which is not valid for a configuration entry.

**Administrator response:**

Ensure that the correct configuration data is supplied.

---

**WGAWA0019E** A prior configuration does not exist for this resource. (0x38a70013)

**Explanation:**

An attempt to revert the configuration was made when there were no changes to revert.

**Administrator response:**

Ensure that the correct resource has been specified.

---

**WGAWA0020E** An instance name is required when referencing the ftype: %s. (0x38a70014)

**Explanation:**

The supplied ftype is instance specific and an instance name was not specified.

**Administrator response:**

Retry the command, specifying an instance name.

---

**WGAWA0021E** An instance name should not be supplied when referencing the ftype: %s. (0x38a70015)

**Explanation:**

The supplied ftype is not instance specific and an instance name was specified.

**Administrator response:**

Retry the command, without specifying an instance name.

---

**WGAWA0022E** The supplied instance name, %s, is not a configured instance. (0x38a70016)

**Explanation:**

The supplied instance name does not match a configured instance on this appliance.

**Administrator response:**

Retry the command, specifying the correct instance name.

---

**WGAWA0023E** The supplied ftype, %s, was not recognized. (0x38a70017)

**Explanation:**

The supplied filetype was not recognized and the command cannot be completed.

**Administrator response:**

Retry the command, ensuring that the filetype given is correct.

---

**WGAWA0024E** The [%s] stanza was not found in the configuration file. (0x38a70018)

**Explanation:**

An attempt was made to delete a stanza which does not exist.

**Administrator response:**

Ensure that the correct stanza name is supplied.

---

**WGAWA0025E** Cannot allocate memory (0x38a70019)

**Explanation:**

Memory allocation operation failed.

**Administrator response:**

Check memory limits on your machine, and increase available memory if possible.

---

**WGAWA0026E** The file, %s, contains data which is not valid at line %d. (0x38a7001a)

**Explanation:**

The specified file contains unexpected content.

**Administrator response:**

Examine the file for the data which is not valid, or specify a different file.

---

**WGAWA0027E** An error occurred in the %s system function: 0x%x (0x38a7001b)

**Explanation:**

An error occurred while attempting to execute a system function.

**Administrator response:**

Examine additional messages to determine the cause of the error and correct the problem. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**WGAWA0028E** An error occurred while executing the system call: %s (0x38a7001c)

**Explanation:**

An attempt to execute a system call failed.

**Administrator response:**

Check the system log for further information.

---

**WGAWA0029E** The file, %s, cannot be opened (0x %x) (0x38a7001d)

**Explanation:**

An attempt to access a file failed.

**Administrator response:**

Check that the file permissions allow access.

---

**WGAWA0031E** The '%s' configuration entry, in the [%s] stanza, is a read only configuration entry and should not be modified. (0x38a7001f)

**Explanation:**

An attempt was made to change a configuration entry which is not allowed to be modified.

**Administrator response:**

Ensure that the configuration entry has not been modified.

---

**WGAWA0032E** A read only configuration entry was supplied. (0x38a70020)

**Explanation:**

An attempt to supply a read only configuration entry was encountered.

**Administrator response:**

Ensure that the correct configuration data is supplied.

---

**WGAWA0034E** The process, %s, was terminated by the signal, %d. The process will be automatically restarted. (0x38a70022)

**Explanation:**

A process terminated unexpectedly. The process will be automatically restarted by the system.

**Administrator response:**

Check the system log for further information.

---

**WGAWA0035E** Failed to stop the %s process (pid: %d). (0x38a70023)

**Explanation:**

An attempt to stop a running process failed.

**Administrator response:**

Check the system log for further information. If the problem persists reboot the system.

---

**WGAWA0036E** The %s operation for the ldap server, %s:%d, failed: (%s). (0x38a70024)

**Explanation:**

An attempt to perform an operation on the LDAP server failed.

**Administrator response:**

Ensure that the LDAP server information has been supplied correctly and that the LDAP server is currently contactable.

---

**WGAWA0037E** Cannot obtain a unique DN for the user: %s. (0x38a70025)

**Explanation:**

An attempt to locate the DN for a user has failed.

**Administrator response:**

Ensure that the correct user information has been supplied, and that the LDAP server information has been supplied correctly.

---

**WGAWA0038E An error occurred while executing the command: %s (0x%x) %s (0x38a70026)**

**Explanation:**

An attempt to execute a system command failed.

**Administrator response:**

Check the system log for further information.

---

**WGAWA0039E The directory, %s, does not exist. (0x38a70027)**

**Explanation:**

The supplied directory name does not match a directory which exists on the file system.

**Administrator response:**

Check the supplied directory name to ensure that it is correct.

---

**WGAWA0040E A file or directory which is not valid was encountered: %s (0x38a70028)**

**Explanation:**

The specified file is not valid.

**Administrator response:**

Check the provided data to ensure that it is being used in the correct context.

---

**WGAWA0041E The following files already exist: %s (0x38a70029)**

**Explanation:**

The specified files already exist on the system.

**Administrator response:**

Check the system log for further information.

---

**WGAWA0042E An error occurred in the %s system function: %s (0x38a7002a)**

**Explanation:**

An error occurred while attempting to execute a system function.

**Administrator response:**

Examine additional messages to determine the cause of the error and correct the problem. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**WGAWA0043W High CPU utilization: %s (0x38a7002b)**

**Explanation:**

This message is generated when the CPU usage exceeds the warning threshold.

**Administrator response:**

Examine the appliance to determine if any action should be taken.

---

**WGAWA0044W High disk usage: %s (0x38a7002c)**

**Explanation:**

This message is generated when the disk usage exceeds the warning threshold.

**Administrator response:**

Review the disk usage of the appliance. Consider removing old log files to free up space.

---

**WGAWA0045W Certificate expires in %d days: %s (0x38a7002d)**

**Explanation:**

This message is generated when a certificate will expire within the warning threshold.

**Administrator response:**

No action is required

---

**WGAWA0046W Certificate expired: %s (0x38a7002e)**

**Explanation:**

This message is generated when a certificate has expired. The message includes the certificate label of the expired certificate.

**Administrator response:**

Update or replace the expired certificate.

---

**WGAWA0047W Reverse Proxy is not running: %s (0x38a7002f)**

**Explanation:**

This message is generated when a reverse proxy instance is configured but not running. The message includes the name of the reverse proxy instance.

**Administrator response:**

If the reverse proxy instance is stopped unexpectedly, examine the reverse proxy log files to determine why the instance is no longer running.

---

**WGAWA0048E Invalid configuration for the %s notifications module. Reverting to default values. (0x38a70030)**

**Explanation:**

The configured advanced tuning parameters for the notifications module are invalid. The default values will be used until this is corrected.

**Administrator response:**

No action is required

---

**WGAWA0049E An error occurred while executing an SQL statement at %s:%d. (%d:%s) (0x38a70031)**

**Explanation:**

There was an error writing the FlowData information to disk. If the problem persists, see the IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

**Administrator response:**

No action is required

---

**WGAWA0050E The requested configuration data was not found. (0x38a70032)**

**Explanation:**

A request for specific configuration data failed as the configuration data does not exist.

**Administrator response:**

Ensure that the correct data has been specified, and that the configuration file contains this data.

---

**WGAWA0051E An ICC toolkit failure occurred while calling %s. Error: %s. (0x38a70033)**

**Explanation:**

An internal ICC error occurred.

**Administrator response:**

The action to correct this problem depends on details in the error message. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**WGAWA0052E An ICC toolkit failure occurred while calling %s. No further details are known. (0x38a70034)**

**Explanation:**

An internal ICC error occurred. However, no details about the error were able to be determined beyond the name of the ICC function which failed.

**Administrator response:**

If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**WGAWA0053E The library, %s, cannot be opened: %s (0x38a70035)**

**Explanation:**

An attempt to load a library file failed.

**Administrator response:**

If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**WGAWA0054E An error occurred while executing the system call: %s (0x%x) %s (0x38a70036)**

**Explanation:**

An attempt to execute a system call failed.

**Administrator response:**

Check the system log for further information.

---

**WGAWA0055W High disk usage for the runtime database: %s (0x38a70037)**

**Explanation:**

When the runtime database is local to the cluster, the disk usage of the runtime database is monitored. This message is generated when the disk usage reaches the warning threshold. These percentages are based on the size limit that can be set on the Database tab of the Cluster Configuration page in the LMI. (The default value for the maximum size of the runtime database is 40% of the current active partition)

**Administrator response:**

Examine the runtime database and consider increasing the maximum allowed size.

---

**WGAWA0056E Failed to write to the file, %s (0x%x) (0x38a70038)**

**Explanation:**

An attempt to write to a file failed.

**Administrator response:**

Check that the file permissions allow access and that the disk is not full.

---

**WGAWA0057E The database is not yet available. (0x38a70039)**

**Explanation:**

The database is in the process of being updated and is not yet available for use.

**Administrator response:**

Wait a period of time and then retry the operation.

---

**WGAWA0061E The command, '%s', did not complete within the allotted time. (0x38a7003d)**

**Explanation:**

A command which was executed did not complete in the allotted time.

**Administrator response:**

Examine additional messages to determine the cause of the error and correct the problem. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**WGAWA0062E The supplied authorization server name, %s, is not a known server. (0x38a7003e)**

**Explanation:**

The supplied authorization server name does not match a configured authorization server.

**Administrator response:**

Retry the command, specifying a valid server name.

---

**WGAWA0063E The specified authorization server, %s, could not be deleted. (0x38a7003f)**

**Explanation:**

An attempt to delete an authorization server has failed.

**Administrator response:**

Examine additional messages to determine the cause of the error and correct the problem. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

**WGAWA0067E No image was found on the installation media. (0x38a70043)****Explanation:**

The firmware package was not found on the installation media.

**Administrator response:**

Check that the installation media is not corrupt.

**WGAWA0068E More than one image was found on the installation media. (0x38a70044)****Explanation:**

More than one firmware package was found on the installation media.

**Administrator response:**

Check that the installation media is not corrupt.

**WGAWA0069E The current root partition could not be determined. (0x38a70045)****Explanation:**

The installer could not determine the partition on which to install the firmware image.

**Administrator response:**

Check that the installation media is not corrupt and that the virtual machine settings are correct.

**WGAWA0070E An invalid destination partition has been specified. (0x38a70046)****Explanation:**

The installer is attempting to install the firmware on an unsupported partition.

**Administrator response:**

Check that the installation media is not corrupt.

**WGAWA0071E Failed to verify the signature of the install image. (0x38a70047)****Explanation:**

The installer failed to verify the install image.

**Administrator response:**

Check that the installation media is not corrupt and has not expired.

**WGAWA0072E Failed to remove the temporary files which were created during the installation. (0x38a70048)****Explanation:**

The installer failed to remove the temporary files which were created during the installation.

**Administrator response:**

Reboot the system and verify that the installation completed successfully.

**WGAWA0073E Failed to initialize the loopback device. (0x38a70049)****Explanation:**

The installer could not mount the installation package.

**Administrator response:**

Check that the installation media is not corrupt and that the virtual image has been configured correctly.

**WGAWA0074E Failed to extract the firmware archive. (0x38a7004a)****Explanation:**

The installer could not extract the firmware archive which was provided on the installation media.

**Administrator response:**

Check that the installation media is not corrupt and that the virtual image has been configured correctly.

**WGAWA0075E Failed to locate the files which are used to correctly determine the running hardware. (0x38a7004b)****Explanation:**

The installer could not determine the running hardware.

**Administrator response:**

Check that the installation media is not corrupt and that the virtual image has been configured correctly.

**WGAWA0076E Failed to detect the running hardware. (0x38a7004c)****Explanation:**

The installer could not determine the running hardware.

**Administrator response:**

Check that the installation media is not corrupt and that the installer is running under a supported hypervisor.

**WGAWA0077E The firmware image could not be installed. (0x38a7004d)****Explanation:**

The firmware image could not be installed.

**Administrator response:**

Check that the installation media is not corrupt and that the installer is running under a supported hypervisor.

**WGAWA0078E Untranslated message: %s (0x38a7004e)****Explanation:**

A message was returned from the installer program for which there is no translation.

**Administrator response:**

Check the console for further information.

---

**WGAWA0192E The runtime environment must be configured before invoking this command. (0x38a700c0)**

**Explanation:**

The runtime environment is not currently configured. It must be configured to execute the requested operation.

**Administrator response:**

Configure the runtime environment and then retry the operation.

---

**WGAWA0193E The tool is not supported on this system. (0x38a700c1)**

**Explanation:**

The requested tool is not supported on the system. This error will usually occur if the system is running as a virtual appliance and the tool requires direct access to hardware.

**Administrator response:**

No action is required.

---

**WGAWA0194E The file system on the USB drive could not be mounted. Please check the USB drive and then retry the command. (0x38a700c2)**

**Explanation:**

An attempt was made to mount a USB drive, but the operation failed.

**Administrator response:**

Ensure that the USB drive is inserted and is formatted with a FAT file system.

---

**WGAWA0195E The log files could not be archived to the USB drive. (0x38a700c3)**

**Explanation:**

The log files could not be archived to the USB drive.

**Administrator response:**

Check to ensure that the USB drive has sufficient space for all of the log files.

---

**WGAWA0198E No log files are available for this selection. (0x38a700c6)**

**Explanation:**

A request was made to display a log file which doesn't exist.

**Administrator response:**

No action is required.

---

**WGAWA0199E The specified option is not supported. (0x38a700c7)**

**Explanation:**

A request to the system was made using an unsupported option.

**Administrator response:**

Re-issue the request, using a supported option.

---

**WGAWA0256E Incorrect usage for the mesa\_config %s command. (0x38a70100)**

**Explanation:**

The command line options which were supplied to the mesa\_config program were not valid.

**Administrator response:**

Retry the command, supplying the correct command line options.

---

**WGAWA0257E A path which is not valid has been specified. (0x38a70101)**

**Explanation:**

The command is only authorized to perform an action on specific file paths. The supplied path does not match one of these supported paths.

**Administrator response:**

Retry the command, supplying a supported path.

---

**WGAWA0258E Failed to copy the file, %s, to %s: %d (0x38a70102)**

**Explanation:**

An attempt to copy a file failed.

**Administrator response:**

Check the supplied file names for accuracy and then retry the command.

---

**WGAWA0259E Authorization for the requested command has been denied. (0x38a70103)**

**Explanation:**

A command request has been denied.

**Administrator response:**

Examine the requested command and ensure that the necessary rules have been met.

---

**WGAWA0260E The IBM Security Verify Access runtime environment is not configured. (0x38a70104)**

**Explanation:**

The IBM Security Verify Access runtime is not currently configured. It must be configured to execute the requested operation.

**Administrator response:**

Configure the IBM Security Verify Access runtime environment and then retry the operation.

---

**WGAWA0261E** A web reverse proxy instance with the name %s has already been configured. (0x38a70105)

**Explanation:**

An attempt to configure a new web reverse proxy instance has failed because the supplied instance name matches the name of a pre-existing instance.

**Administrator response:**

Either unconfigure the existing existence or select a new instance name.

---

**WGAWA0262E** The runtime environment has already been configured. (0x38a70106)

**Explanation:**

An attempt to configure the runtime environment has been made while the environment is still configured.

**Administrator response:**

Unconfigure the runtime environment before attempting to reconfigured it.

---

**WGAWA0263E** The supplied file name, %s, must have a file extension of '%s'. (0x38a70107)

**Explanation:**

A file name was supplied with an unexpected extensions.

**Administrator response:**

Specify a file name with the correct extension.

---

**WGAWA0264E** The key database, %s, does not exist. (0x38a70108)

**Explanation:**

The supplied database does not match one which exists on the file system.

**Administrator response:**

Check the supplied database name to ensure that it is correct.

---

**WGAWA0265E** An IP address which is not valid was located in the supplied entry: %s (0x38a70109)

**Explanation:**

The supplied IP address does not match one of the IP addresses of the protected interfaces.

**Administrator response:**

Check the supplied IP address to ensure that it is correct.

---

**WGAWA0266E** A matching interface was not found. (0x38a7010a)

**Explanation:**

The supplied IP address does not match one of the IP addresses of the protected interfaces.

**Administrator response:**

Check the supplied IP address to ensure that it is correct.

---

**WGAWA0267E** The %s parameter is required. (0x38a7010b)

**Explanation:**

A required parameter was missing from the supplied information.

**Administrator response:**

Check the supplied information and ensure that the missing data is supplied.

---

**WGAWA0268E** The supplied starting value of %ld is larger than the number of lines contained in the file (%ld) (0x38a7010c)

**Explanation:**

The starting line number is greater than the current number of lines in the file.

**Administrator response:**

Check the supplied information and ensure that a start value which is less than the number of lines in the file is supplied.

---

**WGAWA0269E** An incorrect range was specified. The starting value (%ld) must be less than the ending value (%ld) (0x38a7010d)

**Explanation:**

The start value is greater than the end value.

**Administrator response:**

Check the supplied information and ensure that a start value which is less than the end value is supplied.

---

**WGAWA0270E** The pending changes cannot be committed as conflicts have been discovered between the staged and production files. (0x38a7010e)

**Explanation:**

Conflicts have been discovered between the pending changes and production files. This will only occur if the production file has been modified by a source outside of the appliance.

**Administrator response:**

Manually apply the changes again.

---

**WGAWA0271E** The IP address, %s, is already in use. (0x38a7010f)

**Explanation:**

The supplied IP address is already in use by the system.

**Administrator response:**

Choose an IP address which is not already in use by the system.

---

**WGAWA0272E The %s interface is not a configured interface. (0x38a70110)**

**Explanation:**

The supplied interface name does not match one of the configured interfaces.

**Administrator response:**

Check the supplied interface name to ensure that it is correct.

---

**WGAWA0273E One or more instances of the Web reverse proxy is still configured. These instances must be unconfigured first. (0x38a70111)**

**Explanation:**

An attempt to unconfigure the runtime environment has been made while Web reverse proxy instances remain configured.

**Administrator response:**

Unconfigure the Web reverse proxy instances and then retry the operation.

---

**WGAWA0279E An incorrect user name or password has been supplied. (0x38a70117)**

**Explanation:**

An authentication attempt has failed. Either an incorrect user name or password was supplied.

**Administrator response:**

Ensure that the correct user name and password have been used.

---

**WGAWA0280E Examine the log of the Web Reverse Proxy instance for further information on the failure. (0x38a70118)**

**Explanation:**

A request to start or stop the Web Reverse Proxy has failed. The log for the instance should contain more information on this failure.

**Administrator response:**

Examine the log of the Web Reverse Proxy instance for further information on the failure.

---

**WGAWA0282E The key database, %s, already exists. (0x38a7011a)**

**Explanation:**

The supplied database name already matches one which exists on the file system.

**Administrator response:**

Check the supplied database name to ensure that it is correct.

---

**WGAWA0283E The requested operation cannot proceed as there are pending changes which first need to be committed. (0x38a7011b)**

**Explanation:**

The requested operation cannot be performed while there are pending changes. These changes need to be deployed, or rolled back, before the operation can be processed.

**Administrator response:**

Either deploy or rollback the changes and then attempt the operation again.

---

**WGAWA0284E The configuration file for the %s instance is missing from the migration zip file. (0x38a7011c)**

**Explanation:**

The migration functionality only supports the migration to an instance of the same name. The supplied migration zip file does not contain the configuration file for the specified instance.

**Administrator response:**

Check the migration zip file to ensure that the configuration file for the specified instance is present.

---

**WGAWA0285E An invalid filter rule was specified (%s) (0x38a7011d)**

**Explanation:**

An attempt to capture packet data failed as an invalid filter rule was provided.

**Administrator response:**

Check the filter rule and ensure that it is a valid rule.

---

**WGAWA0286E The specified maximum file size exceeds the available space of %ld MB. (0x38a7011e)**

**Explanation:**

The specified maximum file size will exceed the amount of available disk space.

**Administrator response:**

Ensure that the maximum file size is less than the remaining available disk space.

---

**WGAWA0287E The system is already capturing network packets. The current capture operation must be stopped before the requested operation can be completed. (0x38a7011f)**

**Explanation:**

The system can only perform a single capture operation at a time.

**Administrator response:**



Stop the current capture operation and then attempt the request again.

---

**WGAWA0301E** A packet capture file already exists on the system. The current file must be deleted before a new capture operation can be started. (0x38a7012d)

**Explanation:**

A capture file already exists and it must be deleted before a new capture operation can be started.

**Administrator response:**

Delete the current capture file and then retry the operation.

---

**WGAWA0302E** The maximum capture file size has been reached. (0x38a7012e)

**Explanation:**

The maximum file size for the capture file has been reached. This file size was specified when the capture operation was started.

**Administrator response:**

Ensure that the specified maximum file size is adequate for the packets which are being captured.

---

**WGAWA0303W** The log file, %s, has been automatically purged from the system. (0x38a7012f)

**Explanation:**

The disk utilisation has reached the maximum threshold and as such the system has deleted the specified log file.

**Administrator response:**

Check the system to ensure that all unnecessary files are deleted.

---

**WGAWA0304E** A management interface has already been configured with the same IP address: %s. (0x38a70130)

**Explanation:**

An attempt was made to configure an application interface with the same address as a management interface. This configuration is not supported.

**Administrator response:**

Either change the corresponding management interface address, or change the configured application interface address.

---

**WGAWA0305E** An invalid activation code has been supplied. (0x38a70131)

**Explanation:**

The supplied activation code is not valid.

**Administrator response:**

Check the provided activation code to ensure that it has been entered correctly.

---

**WGAWA0307E** The server failed to start correctly. (0x38a70133)

**Explanation:**

The attempt to start the server failed.

**Administrator response:**

Check the system log for further information.

---

**WGAWA0309E** The server could not be stopped. (0x38a70135)

**Explanation:**

The attempt to stop the server failed.

**Administrator response:**

Check the system log for further information.

---

**WGAWA0310E** The command is not supported with the current configuration. (0x38a70136)

**Explanation:**

An invalid command was attempted.

**Administrator response:**

Check the configuration of the system to see if the specified command should be supported.

---

**WGAWA0313E** The supplied database name, %s, does not match any known databases. (0x38a70139)

**Explanation:**

The supplied database name does not match a configured database on this appliance.

**Administrator response:**

Retry the command, specifying the correct database name.

---

**WGAWA0314E** The user identity for the local database cannot be modified after the database has been created. (0x38a7013a)

**Explanation:**

The new configuration data could not be applied because the user identity for a local database has been modified.

**Administrator response:**

Ensure that the user identity which is associated with the local databases have not been changed.

---

**WGAWA0315E** The database, %s, is not currently enabled. (0x38a7013b)

**Explanation:**

The specified database is not currently enabled.

**Administrator response:**

Enable the database or select a different database and then retry the command.

---

**WGAWA0316E** Failed to obtain the state of the specified database: %s. (0x38a7013c)

**Explanation:**

The program could not obtain the state of the specified database.

**Administrator response:**

Check the system log for further information.

---

**WGAWA0317E** The server has already been started. (0x38a7013d)

**Explanation:**

An attempt was made to start a server when it was already running.

**Administrator response:**

Ensure that the server is not running before attempting the operation again.

---

**WGAWA0318E** The cluster signature file could not be created. (0x38a7013e)

**Explanation:**

An attempt to create the cluster signature file failed.

**Administrator response:**

Check the system log for further information.

---

**WGAWA0319E** The cluster signature file could not be validated. (0x38a7013f)

**Explanation:**

An attempt to validate the cluster signature file failed.

**Administrator response:**

Ensure that a valid signature file is used.

---

**WGAWA0384E** The cluster master cannot currently be reached, and must be reachable in order to complete the operation. (0x38a70180)

**Explanation:**

The operation failed because the cluster master cannot currently be reached.

**Administrator response:**

Ensure that the cluster master is running and can be reached.

---

**WGAWA0385W** The specified node cannot currently be reached. (0x38a70181)

**Explanation:**

The operation could not be fully completed because the cluster node cannot currently be reached.

**Administrator response:**

Ensure that the node is running and can be reached.

---

**WGAWA0386E** The database server failed to start within the allocated time. (0x38a70182)

**Explanation:**

The database server did not start within the allocated time.

**Administrator response:**

Check the system log for further information.

---

**WGAWA0387W** The specified node, %s, is not a member of the cluster. (0x38a70183)

**Explanation:**

The operation could not be fully completed because the specified node is not a member of the cluster.

**Administrator response:**

Ensure that the specified node is a recognised member of the cluster.

---

**WGAWA0388E** A cluster master cannot be deregistered from the cluster. (0x38a70184)

**Explanation:**

A cluster master cannot be deleted from the cluster.

**Administrator response:**

Change the cluster policy so that the local appliance is not a master and then delete the appliance from the cluster.

---

**WGAWA0389E** A cluster must be defined before this request can be processed. To define a cluster the primary master must be set to something other than 127.0.0.1. (0x38a70185)

**Explanation:**

A cluster must be defined before the request can be processed.

**Administrator response:**

Configure a primary master and then retry the operation.

---

**WGAWA0390E** The port which has been specified for the cluster cannot be used because another service is already using one of the range of required ports. (0x38a70186)

**Explanation:**

The cluster utilises a range of network ports, starting at a port which is specified as a part of the cluster configuration. One or more ports within this range is currently being used by a different service of the appliance.

**Administrator response:**

Select another range of ports which can be used by the cluster.

---

**WGAWA0391E The signature file could not be created. (0x38a70187)**

**Explanation:**

An attempt to create the signature file failed.

**Administrator response:**

Check the system log for further information.

---

**WGAWA0392E The signature file could not be validated. (0x38a70188)**

**Explanation:**

An attempt to validate the signature file failed.

**Administrator response:**

Ensure that a valid signature file is used.

---

**WGAWA0393E The supplied signature file is not compatible with the local server. (0x38a70189)**

**Explanation:**

An attempt to apply the configuration data from the supplied signature file failed.

**Administrator response:**

Ensure that the signature file was generated from a server which has a compatible configuration with the local server.

---

**WGAWA0394E One or more Authorization server instances are still configured. These instances must be unconfigured first. (0x38a7018a)**

**Explanation:**

An attempt to unconfigure the runtime environment has been made while Authorization server instances remain configured.

**Administrator response:**

Unconfigure the Authorization server instances and then retry the operation.

---

**WGAWA0395W Failed to attach the ACL which is used to allow unauthenticated access to the favicon.ico resource. (0x38a7018b)**

**Explanation:**

An attempt to attach an ACL to an object on the new Web Reverse Proxy instance failed. This usually occurs when the policy server cannot connect to the Web Reverse Proxy instance.

**Administrator response:**

Check the environment to ensure that the policy server can communicate with the new Web Reverse Proxy instance.

---

**WGAWA0396E The operation is not permitted on this key database. (0x38a7018c)**

**Explanation:**

The attempted operation on the key database is not permitted.

**Administrator response:**

No action is required. The requested operation is not allowed.

---

**WGAWA0397E The suffix, '%s', already exists. (0x38a7018d)**

**Explanation:**

The supplied suffix name matches a suffix which already exists in the embedded LDAP server.

**Administrator response:**

Either remove the specified suffix or select a different suffix name.

---

**WGAWA0398E The suffix, '%s', does not exist. (0x38a7018e)**

**Explanation:**

The supplied suffix name does not match a suffix which exists in the embedded LDAP server.

**Administrator response:**

Check the supplied suffix name to ensure that it is correct.

---

**WGAWA0399E The suffix, '%s', is not valid. (0x38a7018f)**

**Explanation:**

The supplied suffix name is not a valid suffix name.

**Administrator response:**

Check the supplied suffix name to ensure that it is a valid suffix.

---

**WGAWA0400E The debug level, '%s', is not valid. (0x38a70190)**

**Explanation:**

The supplied debug level is not a valid level.

**Administrator response:**

Check the supplied debug level to ensure that it is a valid level.

---

**WGAWA0403E Failed to export the configuration of the Web Reverse Proxy instance. (0x38a70193)**

**Explanation:**

An attempt to export the configuration information for a Web Reverse Proxy instance failed.

**Administrator response:**

Examine additional messages to determine the cause of the error and correct the problem. If the problem persists, check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**WGAWA0404E The LMI account, %s, has been temporarily locked due to an**

**excessive number of failed authentication attempts. (0x38a70194)**

**Explanation:**

To help protect against brute force attacks a user account will be temporarily locked after a certain number of consecutive failed authentication attempts.

**Administrator response:**

Ensure that you have the correct user name and password. The account will be automatically unlocked after a period of time and then the authentication can be attempted again.

---

**WGAWA0406E The offering could not be activated because of a conflict with a currently activated offering. (0x38a70196)**

**Explanation:**

An attempt to activate an offering has failed because one of the currently activated offerings conflicts with the new offering.

**Administrator response:**

Check the activated offerings to ensure that there are no conflicting offerings.

---

**WGAWA0407E The key file could not be created because an existing key file already references a different Thales network HSM device. (0x38a70197)**

**Explanation:**

An attempt has been made to create a key file which references a new Thales network HSM device. The system can only support a single Thales network HSM device configuration.

**Administrator response:**

Examine the other key files on the system and ensure that only a single Thales network HSM device is being referenced.

---

**WGAWA0408E A connection could not be established to the device. Please ensure that the device is contactable, and that all of the supplied information is correct. (0x38a70198)**

**Explanation:**

An attempt to communicate with a HSM device has failed. This could be caused by a network connectivity issue, or if incorrect connection information has been supplied.

**Administrator response:**

Ensure that the device can be reached and that all of the supplied information is correct.

---

**WGAWA0418E The embedded LDAP server failed to start within the allocated time. (0x38a701a2)**

**Explanation:**

The embedded LDAP server did not start within the allocated time.

**Administrator response:**

Check the system log for further information.

---

**WGAWA0419E The key file could not be created because an existing key file already references a Thales network HSM device. (0x38a701a3)**

**Explanation:**

An attempt has been made to create a key file which references a new Thales network HSM device. The system can only support a single Thales network HSM device configuration.

**Administrator response:**

Examine the other key files on the system and ensure that only a single Thales network HSM device is being referenced.

---

**WGAWA0420E The environment variable '%s' is not a supported variable and cannot be modified. (0x38a701a4)**

**Explanation:**

An attempt has been made to modify an environment variable which is not supported and is not allowed to be modified.

**Administrator response:**

Remove the specified environment variable and attempt the request again.

---

**WGAWA0421E The supplied certificate has a key length of %d which is less than the minimum key length of %d. (0x38a701a5)**

**Explanation:**

A certificate was supplied which has a key length less than the minimum supported key length.

**Administrator response:**

Supply a certificate which has a key length which is greater than or equal to the minimum supported key length.

---

**WGAWA0422E The federation, %s, is not configured for this instance. (0x38a701a6)**

**Explanation:**

The federation identifier was not found in the instance configuration file

**Administrator response:**

Ensure that the federation identifier provided is correct

---

**WGAWA0423E** The junction %s was used for the runtime host %s. The same junction cannot be used for the runtime host in this request. (0x38a701a7)

**Explanation:**

The requested junction is in use by another runtime host. A junction cannot be used by more than one runtime server.

**Administrator response:**

Update the federation configuration on the supplied runtime server so that it uses a different junction name.

---

**WGAWA0429E** The activation policy for the offering, %s, failed. The runtime database must be configured prior to activating this offering. (0x38a701ad)

**Explanation:**

The runtime database has not yet been configured and must be configured prior to the activation of this offering.

**Administrator response:**

Configure the runtime database prior to activating this offering.

---

**WGAWA0430E** Clustering is not supported in a Docker environment. (0x38a701ae)

**Explanation:**

An attempt was made to import a snapshot with clustering configured.

**Administrator response:**

Disable clustering and regenerate the snapshot.

---

**WGAWA0431E** Local mode Runtime Database is not supported in a Docker environment. (0x38a701af)

**Explanation:**

An attempt was made to import a snapshot which uses the Local mode Runtime Database.

**Administrator response:**

Configure an external Runtime Database and regenerate the snapshot.

---

**WGAWA0432E** An external configuration database has been configured, or the snapshot has been taken from a firmware version prior to 9.0.2.0, and this is not supported in a Docker environment. (0x38a701b0)

**Explanation:**

An attempt was made to import a snapshot which has been configured to use an external configuration database or taken from an appliance which is running a firmware version prior 9.0.2.0.

**Administrator response:**

Use a snapshot that has been configured with an embedded configuration database and has been taken from an appliance which is running firmware version 9.0.2.0 or later.

---

**WGAWA0433E** Network keystores are not supported in a Docker environment. (0x38a701b1)

**Explanation:**

An attempt was made to import a snapshot which contains configured network keystores.

**Administrator response:**

Remove all Network keystores and regenerate the snapshot.

---

**WGAWA0434E** The snapshot version is not compatible with the current operating environment. (0x38a701b2)

**Explanation:**

An attempt was made to import a snapshot which was generated on a version that is not compatible with the current operating environment.

**Administrator response:**

Regenerate the snapshot in a compatible environment. Verify Access does not support importing snapshots from versions earlier than 9.0.0.0 or from versions at a later level than the current operating environment.

---

**WGAWA0435E** Authorization Server instances are not supported in a Docker environment. (0x38a701b3)

**Explanation:**

An attempt was made to import a snapshot which contains configured Authorization Server instances.

**Administrator response:**

Remove all Authorization Server instances and regenerate the snapshot.

---

**WGAWA0436E** The local user registry is only supported for snapshots generated on Verify Access 9.0.4.0 or later. (0x38a701b4)

**Explanation:**

An attempt was made to import a snapshot containing local user registry data. This is not supported.

**Administrator response:**

Regenerate the snapshot in a compatible environment. Verify Access does not support importing snapshots

from versions earlier than 9.0.0.0 or from versions at a later level than the current operating environment.

---

**WGAWA0437E The local user registry is only available for snapshots which embed the local user registry data. (0x38a701b5)**

**Explanation:**

An attempt was made to import a snapshot which does not contain the required local user registry data.

**Administrator response:**

Regenerate the snapshot in a compatible environment. Ensure that the advanced tuning parameter `wga_rte.embedded.ldap.include.in.snapshot` is enabled when generating the snapshot.

---

**WGAWA0439E An invalid DSC instance was specified: %s (0x38a701b7)**

**Explanation:**

The supplied DSC instance is not valid.

**Administrator response:**

Check the supplied instance environment variable to ensure that it corresponds to a valid and defined DSC node identifier. The identifier should be in the range of 1 to 4.

---

**WGAWA0440E Failed to write to the configuration file. (0x38a701b8)**

**Explanation:**

An attempt to write to a file failed.

**Administrator response:**

Check that the file permissions allow access and that the disk is not full.

---

**WGAWA0441E Failed to read the configuration file. (0x38a701b9)**

**Explanation:**

An attempt to read a file failed.

**Administrator response:**

Check that the file permissions allow access.

---

**WGAWA0442E The advanced tuning parameter, %s, contains an invalid value: %s (0x38a701ba)**

**Explanation:**

An invalid value was supplied as an advanced tuning parameter.

**Administrator response:**

Correct the value of the advanced tuning parameter.

---

**WGAWA0444E The environment variable, %s, has not been defined. (0x38a701bc)**

**Explanation:**

A required environment variable is missing.

**Administrator response:**

Define the missing environment variable and then retry the operation.

---

**WGAWA0452E The IP address which is being used as the cluster identifier cannot be changed while the appliance is acting as a master in the cluster. (0x38a701c4)**

**Explanation:**

The appliance is currently acting as a master in the cluster, and you are not permitted to change the IP address it is using as an identifier while it is acting as a master.

**Administrator response:**

Change the cluster policy so that the appliance is not acting as a master before attempting to reconfigure this IP address.

---

**WGAWA0453E The operation can only be performed on the primary master. (0x38a701c5)**

**Explanation:**

An attempt was made to modify the cluster. This change can only be made on the primary master of the cluster.

**Administrator response:**

Try again on the primary master.

---

**WGAWA0454E A required cluster master definition is missing from the cluster policy. (0x38a701c6)**

**Explanation:**

An attempt was made to update the cluster policy, but the definition is missing at least one master. When adding a new master to the cluster policy all prior masters must first be defined. In addition to this you are not allowed to define the tertiary master without also defining a quaternary master.

**Administrator response:**

Check the definition of the cluster policy to ensure that it is valid.

---

**WGAWA0455E A required cluster definition is missing from the cluster policy. (0x38a701c7)**

**Explanation:**

An attempt was made to update the cluster policy, but the definition is missing for at least one piece of data.

**Administrator response:**

Check the definition of the cluster policy to ensure that it is valid.

---

**WGAWA0456E The appliance is already a member of a cluster. (0x38a701c8)**

**Explanation:**

An attempt was made to join the appliance to a new cluster whilst it was registered to an existing cluster.

**Administrator response:**

Remove the appliance from the cluster and then try again.

---

**WGAWA0457E The first management interface must be enabled and configured with a static IP address in order to operate within a cluster. (0x38a701c9)**

**Explanation:**

In order to operate within a cluster the appliance must have a statically configured IP address assigned to the first management interface.

**Administrator response:**

Ensure that the first management interface has been configured correctly.

---

**WGAWA0458E The cluster node '%s' is currently engaged in data replication and can not be interrupted. (0x38a701ca)**

**Explanation:**

A cluster node database servers must be stopped to change configuration settings. This can not be done while a node is actively engaged in replication.

**Administrator response:**

Wait for the cluster node replication to become idle and retry the operation.

---

**WGAWA0459E The Security Verify Access Runtime configuration mode '%s' is not valid. (0x38a701cb)**

**Explanation:**

Either the mode configuration parameter was not a valid string or is not a permitted next mode to change to from the current mode.

**Administrator response:**

Correct the mode to a valid one and rerun the operation.

---

**WGAWA0460E The Security Verify Access Runtime is configured for non-clustered operation. (0x38a701cc)**

**Explanation:**

It is not valid to configure the Security Verify Access Runtime for a cluster if it is already configured for non-clustered use.

**Administrator response:**

Unconfigure the non-clustered Security Verify Access Runtime before configuring it for the cluster.

---

**WGAWA0461E The Security Verify Access Runtime is configured for clustered operation. (0x38a701cd)**

**Explanation:**

It is not valid to configure the Security Verify Access Runtime for non-clustered use if it is already configured for clustered use.

**Administrator response:**

Unconfigure the clustered Security Verify Access Runtime before configuring it for the non-cluster.

---

**WGAWA0462E An error occurred when attempting to validate the activation level of the remote server: %s (0x38a701ce)**

**Explanation:**

We need to validate the activation level of the server before we can accept the data changes. This validation failed because we could not contact the server.

**Administrator response:**

Validate that the correct data has been entered and that the primary master can contact the specified server.

---

**WGAWA0463E The server, %s, does not have all of the necessary offerings activated. (0x38a701cf)**

**Explanation:**

The primary and secondary masters must be activated with all of the offerings which are used by nodes in the cluster.

**Administrator response:**

Ensure that the required offerings on the specified server have been activated.

---

**WGAWA0464E The server does not have all of the necessary offerings activated. (0x38a701d0)**

**Explanation:**

The primary and secondary masters must be activated with all of the offerings which are used by nodes in the cluster.

**Administrator response:**

Ensure that the required offerings on the server have been activated.

---

**WGAWA0465E The server, %s, is a restricted node which cannot be promoted to a master role. (0x38a701d1)**

**Explanation:**

The restricted flag prevents nodes from being promoted to a master role. One of the cluster nodes being promoted to a master role is flagged as restricted.

**Administrator response:**

From the primary master, ensure that the restricted flag is removed from all nodes to be promoted to master roles.

---

**WGAWA0466E** You cannot manage the IBM Security Verify Access security policy from this node as it is currently a restricted member of the cluster. (0x38a701d2)

**Explanation:**

The restricted flag prevents nodes from managing IBM Security Verify Access security policy, and as such this node cannot be used to manage the Verify Access security policy.

**Administrator response:**

Update the cluster configuration on the primary master to remove the restricted property from the node, or use a non-restricted node to manage the security policy.

---

**WGAWA0467E** The property `hvdb_driver_type` is required when using an Oracle database. Valid values are 'thin' or 'oci'. (0x38a701d3)

**Explanation:**

When using an Oracle database for an external runtime database a valid driver type must be specified. Valid values are 'thin' or 'oci'.

**Administrator response:**

Resend the request with the `hvdb_driver_type` property with either the value of 'thin' or 'oci'.

---

**WGAWA0468W** Using the runtime database which is located on the primary master. (0x38a701d4)

**Explanation:**

The local server has been set to use the runtime database located on the primary master.

**Administrator response:**

No action is required.

---

**WGAWA0469W** Using the runtime database which is located on the secondary master. (0x38a701d5)

**Explanation:**

The local server has been set to use the runtime database located on the secondary master.

**Administrator response:**

No action is required.

---

**WGAWA0470E** The IP address which is being used as the cluster identifier cannot be deleted while the appliance is in a cluster. (0x38a701d6)

**Explanation:**

The appliance is currently configured in a cluster, and you are not permitted to delete the IP address which the appliance is using to identify itself to other nodes.

**Administrator response:**

Remove this appliance from the cluster before attempting to remove the IP address.

---

**WGAWA0603E** Failed to create the temporary file, '%s', for the database '%s': error '%s'. (0x38a7025b)

**Explanation:**

A temporary file could not be created.

**Administrator response:**

No action is required

---

**WGAWA0604E** Failed to obtain a list of SQL tables from the '%s' database. (0x38a7025c)

**Explanation:**

To remove the SolidDB replica metadata a list of tables in the database must be obtained. The request to obtain this list of tables failed.

**Administrator response:**

No action is required

---

**WGAWA0605E** Failed to open the temporary file, '%s', for the database '%s': error '%s'. (0x38a7025d)

**Explanation:**

A temporary file which was created earlier could not be opened for reading.

**Administrator response:**

No action is required

---

**WGAWA0606E** Failed to obtain a list of SQL tables from the '%s' database. (0x38a7025e)

**Explanation:**

A list of tables must be obtained in order to be able to add the SolidDB master metadata. The request to obtain the list of tables failed.

**Administrator response:**

No action is required

---

**WGAWA0607E** Failed to obtain the definitions of the SQL tables from the master '%s' database. (0x38a7025f)

**Explanation:**

A list of tables must be obtained in order to be able to create the SolidDB replica database. The request to obtain the list of tables failed.

**Administrator response:**

Ensure the primary master is running.

---

**WGAWA0640W** There are pending changes waiting to be deployed. (0x38a70280)

**Explanation:**



This message is generated when there are changes made using the LMI/Web services which are not active because they have not yet been deployed.

**Administrator response:**

This is an informational message. No action is required.

---

**WGAWA0641W (%s) %s (0x38a70281)**

**Explanation:**

This is an informational message from a system server. It includes an informational message and the name of the server which generated the message.

**Administrator response:**

This is an informational message. No action is required.

---

**WGAWA0642W The pending changes failed to deploy within the allotted time. (0x38a70282)**

**Explanation:**

The pending changes did not complete deploying within the command timeout.

**Administrator response:**

Adjust the command timeout as required.

---

**WGAWA0643E High CPU utilization: %s (0x38a70283)**

**Explanation:**

This message is generated when the CPU usage exceeds the alert threshold.

**Administrator response:**

Examine the appliance to determine if any action should be taken.

---

**WGAWA0644E High disk usage: %s (0x38a70284)**

**Explanation:**

This message is generated when the disk usage exceeds the alert threshold.

**Administrator response:**

Review the disk usage of the appliance. Consider removing old log files to free up space.

---

**WGAWA0645E Certificate expires in %d days: %s (0x38a70285)**

**Explanation:**

This message is generated when a certificate will expire within the alert threshold.

**Administrator response:**

No action is required

---

**WGAWA0646E High disk usage for the runtime database: %s (0x38a70286)**

**Explanation:**

When the runtime database is local to the cluster, the disk usage of the runtime database is monitored. This

message is generated when the disk usage reaches the alert threshold. These percentages are based on the size limit that can be set on the Database tab of the Cluster Configuration page in the LMI. (The default value for the maximum size of the runtime database is 40% of the current active partition)

**Administrator response:**

Examine the runtime database and consider increasing the maximum allowed size.

---

**WGAWA0647W Local clock is not synchronized. (0x38a70287)**

**Explanation:**

The clock on the appliance is not currently synchronized. This condition can arise if a NTP server is not currently configured, or if there is a problem in reaching the configured NTP server.

**Administrator response:**

Examine and correct the configuration of the NTP server.

---

**WGAWA0654E The server, %s, could not be contacted. (0x38a7028e)**

**Explanation:**

An attempt to connect to a specific server has failed.

**Administrator response:**

Ensure that the specified server is running and can be reached by the local server.

---

**WGAWA0655E The supplied file is not valid. (0x38a7028f)**

**Explanation:**

The specified file contains unexpected content.

**Administrator response:**

Ensure that the correct file has been supplied.

---

**WGAWA0656E An error occurred while sending a request to the LMI: %s. (0x38a70290)**

**Explanation:**

An attempt to make a Web service request against the LMI failed.

**Administrator response:**

Check IBM Electronic Support for additional information - <https://www.ibm.com/mysupport>

---

**WGAWA0658W There are pending changes made by %s waiting to be deployed. (0x38a70292)**

**Explanation:**

This message is generated when there are changes made by the user using the LMI/Web services which are not active because they have not yet been deployed.

**Administrator response:**

This is an informational message. No action is required.

---

**WGAWA0660E** The network service, %s (%s:%d), is not accessible. (0x38a70294)

**Explanation:**

This message is generated when the notification daemon detects that an external network service is not accessible.

**Administrator response:**

Check to ensure that the correct host and port has been specified, and that the service is currently running.

---

**WGAWA0662E** An invalid response code was returned from the request to %s: %d (0x38a70296)

**Explanation:**

The responses from a Web request returned an unexpected response code.

**Administrator response:**

Check the log file on the server for additional information.

---

**WGAWA0663E** A failure occurred when attempting to retrieve the file. (0x38a70297)

**Explanation:**

An attempt was made to retrieve a file, but for some reason the file was not retrieved correctly.

**Administrator response:**

Check the log file on the server for additional information.

---

**WGAWA0664E** No published snapshots are available. (0x38a70298)

**Explanation:**

An attempt was made to apply a published snapshot but no published snapshots are available.

**Administrator response:**

Publish a snapshot and then retry the operation.

---

## Chapter 22. Security Access Manager configuration messages

These messages are provided by the Security Access Manager configuration component.

---

**FBTTAC003E**    **An error occurred when reading or writing the file *file name*:\nerror text\n**

**Explanation:**

An error occurred when either reading or writing a file. The error text contains additional information about the error.

**System action:**

If the file is a non-critical file, the tool will attempt to proceed. If the file is critical to the operation being performed, the tool will exit.

**Administrator response:**

Attempt to resolve the problem described by the error text. Verify that the file exists. If the error occurs because the tool does not have permission to modify the file, verify the file is writable.

---

**FBTTAC004E**    **Unable to understand file *file name*, line *line number*.\n The text *invalid line from stanza file* is not valid.\n**

**Explanation:**

An error occurred when interpreting a stanza file. The file format does not appear to be correct.

**System action:**

The file will not be read. The tool will exit.

**Administrator response:**

The most likely cause of this error is that the file specified is not a Security Verify Access stanza file. Verify that the file specified is the correct file to use. If necessary, refer to the documentation for examples of how to use the autoconfiguration tool.

---

**FBTTAC005E**    **Unable to connect to host *name* or *IP address*, port *TCP port number*:\nerror text\n**

**Explanation:**

The isamcfg tool tried to create a TCP connection to the server and port specified. The connection failed.

**System action:**

The action taken depends on what connection failed. In some cases, the connection will be retried or the configuration will continue even though the connection failed. In other cases, the configuration will stop. Subsequent messages will explain what action is being taken.

**Administrator response:**

The administrative response depends on which TCP connection failed and for what reasons. As a general rule, the administrator should verify connectivity to the machine to which the connection failed.

Administrators should also verify that they entered the correct hostname and port information if they were prompted to do so.

---

**FBTTAC006W**    **Please verify the WebSEAL server is running.\n**

**Explanation:**

The WebSEAL server does not appear to be running, so the autoconfiguration cannot proceed.

**System action:**

The autoconfiguration tool will exit without modifying any configuration.

**Administrator response:**

Start the WebSEAL server. If the WebSEAL server is already running, verify that the configuration file specified is correct.

---

**FBTTAC007E**    **The file *file name* indicates that\nPDJrte has not been fully configured for your Java runtime. Please configure\n the PDJrte in 'full' mode before running the Security Verify Access autoconfiguration tool.\n**

**Explanation:**

The Security Verify Access autoconfiguration tool requires that the PDJrte package be fully configured before the tool is run.

**System action:**

The autoconfiguration tool will exit without modifying any configuration.

**Administrator response:**

Use the pdconfig program to configure the PDJrte in 'full' mode, and then rerun the Security Verify Access autoconfiguration tool.

---

**FBTTAC008W**    **The stanza entry [*stanza name*]entry name was not found.\n**

**Explanation:**

The Security Verify Access autoconfiguration tool checked for but did not find the configuration file entry described in the message.

**System action:**

If it is possible to proceed without that configuration entry, the autoconfiguration tool will do so. Otherwise the tool will exit.

**Administrator response:**

Verify that the configuration file specified to the autoconfiguration tool belongs to a configured WebSEAL server.

---

**FBTTAC011W    The value *property name* was not specified in the response file.\n**

**Explanation:**

The Security Verify Access autoconfiguration tool checked for but did not find the response file entry described in the message.

**System action:**

If it is possible to proceed without the response file entry, the autoconfiguration tool will do so. Otherwise the tool will exit.

**Administrator response:**

If the configuration proceeds, no action is necessary. If the configuration fails, attempt an interactive configuration by omitting the '-rspfile' option.

---

**FBTTAC015E    An unexpected error occurred:\n*exception text*:\n*exception stack trace*\n**

**Explanation:**

Most error conditions are handled automatically by the autoconfiguration tool. This message means an unexpected error occurred, and could not be handled automatically.

**System action:**

The autoconfiguration tool will give the administrator an opportunity to make different selections for the configuration.

**Administrator response:**

Attempt to diagnose the cause of the error based on the exception text. If possible, choose different configuration options.

---

**FBTTAC019E    None of the endpoints for this federation are handled by this WebSEAL server. Configuration cannot continue. Federation endpoint URLs:**

**Explanation:**

The tool examined the URLs hosted by this WebSEAL server and the URLs used by the federation specified. None of the URLs for the federation are intended for this WebSEAL server. The message is followed by a list of endpoints for the federation.

**System action:**

The autoconfiguration tool will give the administrator an opportunity to choose a different federation to configure.

**Administrator response:**

Make sure that you have configured your WebSEAL server to specify on the appropriate hostnames and port number for the federation you are configuring.

---

**FBTTAC022E    No capabilities are configured on this WebSEAL server.\n**

**Explanation:**

The tool checked for federations or capabilities that had been configured on this WebSEAL server, and there were none.

**System action:**

The autoconfiguration tool will do nothing.

**Administrator response:**

No administrative response is necessary unless the administrator wishes to configure federation information that was not detected by the autoconfiguration tool. In that case, the unconfiguration should be performed manually.

---

**FBTTAC034E    The group *group name* exists in the registry but has not been imported into Security Verify Access.\n**

**Explanation:**

The group specified exists in the user registry, but has not been imported into Security Verify Access.

**System action:**

The autoconfiguration tool will prompt the administrator to select a different group.

**Administrator response:**

The administrator should either use a different group, or else use pdadmin or WPM to import the user into Security Verify Access.

---

**FBTTAC035E    Unable to determine junction point for endpoint URL *URL*\n You may need to manually create a junction for that endpoint.\n**

**Explanation:**

The federation uses an endpoint that would require a junction / on the WebSEAL server. The autoconfiguration tool cannot create that junction.

**System action:**

The autoconfiguration tool will skip creating that junction.

**Administrator response:**

The administrator should either reconfigure their federation to use a different endpoint, or else manually create the / junction.

---

**FBTTAC045E      Error creating ACL *acl name* and attaching it\n to *object name*:  
exception message\n****Explanation:**

An error occurred in the process of creating and attaching an ACL.

**System action:**

The autoconfiguration tool will continue with the configuration.

**Administrator response:**

The administrator may attempt to diagnose the error condition and fix the problem, or they may create the ACL manually.

---

**FBTTAC046E      Junction creation failed with error code *error code*.\n****Explanation:**

An error occurred in the process of creating a junction. Other messages may have more information on the root cause of the problem.

**System action:**

The autoconfiguration tool will continue with the configuration.

**Administrator response:**

The administrator may attempt to diagnose the error condition and fix the problem, or they may create the junction manually.

---

**FBTTAC047E      Junction creation failed.\n****Explanation:**

An error occurred in the process of creating a junction. Other messages may have more information on the root cause of the problem.

**System action:**

The autoconfiguration tool will continue with the configuration.

**Administrator response:**

The administrator may attempt to diagnose the error condition and fix the problem, or they may create the junction manually.

---

**FBTTAC048W      Unable to locate the *library name* library.\n Using default library *library name*.\n****Explanation:**

The autoconfiguration tool could not find a library.

**System action:**

The autoconfiguration tool will continue with the configuration, inserting a standard library path for the library location. The WebSEAL server may fail to start properly after the configuration is done.

**Administrator response:**

If WebSEAL does not start after the configuration is complete, the administrator should check the WebSEAL log file to verify the problem is the library name, and then specify the correct name in the WebSEAL configuration file.

---

**FBTTAC049W      Error interpreting federation endpoint '*endpoint type*', URL *url*:\n exception text\n****Explanation:**

The autoconfiguration tool could not interpret a URL associated with the federation.

**System action:**

The autoconfiguration tool will continue with the configuration, ignoring the malformed URL.

**Administrator response:**

The administrator may need to perform manual configuration for the endpoint.

---

**FBTTAC054E      Error connecting to *url*:\n exception text\n****Explanation:**

The autoconfiguration tool could not connect to a URL.

**System action:**

The autoconfiguration tool will prompt the administrator to correct the URL.

**Administrator response:**

The administrator should correct the URL.

---

**FBTTAC055E      The URL *url* does not appear to connect to a Web server.\n****Explanation:**

The autoconfiguration tool could not connect to a URL.

**System action:**

The autoconfiguration tool will prompt the administrator to correct the URL.

**Administrator response:**

The administrator should correct the URL.

---

**FBTTAC056E      The request to the Web server failed. Response: *http error code http status message*:\n Response text:\n \n *text from web server*:\n \n \n****Explanation:**

The Web server returned an error for an HTTP request.

**System action:**

The autoconfiguration tool will prompt the administrator to correct the URL.

**Administrator response:**

The administrator may need to update the Web server configuration to fix the problem.

---

**FBTTAC057W**    **Warning: the URL *url* appears to connect directly to WebSphere. For better performance and stability, connecting to a Web server running the WebSphere Web server plug-in is recommended.**

**Explanation:**

The administrator specified a URL that connects directly to WebSphere, which is not a recommended configuration.

**System action:**

The autoconfiguration tool will prompt the administrator to correct the URL.

**Administrator response:**

The administrator may need to update the Web server configuration to fix the problem.

---

**FBTTAC059E**    **No federations were returned from the Security Verify Access InfoService.\n Response body:\n\n response text \n**

**Explanation:**

The Federated Identity Manager InfoService did not return any federations.

**System action:**

The autoconfiguration tool will prompt the administrator to correct the URL for the InfoService.

**Administrator response:**

The administrator should make sure that federations have been configured on the Federated Identity Manager server. It may be necessary to restart the WebSphere server if the configuration has been changed recently.

---

**FBTTAC081E**    **Unable to create Security Verify Access administration context.\n**

**Explanation:**

An error occurred creating the Security Verify Access administration context. Other error messages with more detail may be displayed.

**System action:**

The autoconfiguration tool will give the administrator an opportunity to specify a different Security Verify Access user-id and password.

**Administrator response:**

Attempt to diagnose the cause of the error based on the other error messages. Verify the administrator user-id and password are correct.

---

**FBTTAC087E**    **ACL deletion failed:\nerror messages\n.**

**Explanation:**

An error occurred in the process of deleting an ACL. Other messages may have more information on the root cause of the problem.

**System action:**

The autoconfiguration tool will continue with the unconfiguration.

**Administrator response:**

The administrator should delete the junction manually.

---

**FBTTAC088E**    **Attribute deletion failed:\nerror messages\n.**

**Explanation:**

An error occurred in the process of deleting extended attributes from an object. Other messages may have more information on the root cause of the problem.

**System action:**

The autoconfiguration tool will continue with the unconfiguration.

**Administrator response:**

The administrator should delete the attributes manually.

---

**FBTTAC098E**    **An error occurred when restarting the WebSEAL server. Please check\n the log file *log file* to diagnose and fix the problem.\n**

**Explanation:**

The configuration tool tried to restart WebSEAL, but the server did not start.

**System action:**

The autoconfiguration tool will not proceed until the WebSEAL server is operational.

**Administrator response:**

The administrator should check the WebSEAL log file and correct the problem.

---

**FBTTAC101W**    **An error occurred when executing the command *command*:\n exception text\n**

**Explanation:**

Executing a command failed.

**System action:**

The action taken depends on which command failed, and for what reasons.

**Administrator response:**

No response is necessary unless other problems occur.

---

**FBTTAC102E**    **The Security Verify Access policy server was unable to modify an\n entry in the user registry because of insufficient access rights. You may\n need to update the ACLs applied to your user registry to**

**grant the policy\n server access.  
The error message from the policy  
server was:\n Security Verify  
Access error messages\n**

**Explanation:**

An attempt to create a user or group failed, and the error message from the Security Verify Access policy server indicates that the problem is due to insufficient LDAP access rights.

**System action:**

The user or group will not be created. If the user or group is not critical, the remainder of the configuration will proceed.

**Administrator response:**

Refer to the Security Verify Access documentation on applying Security Verify Access ACLs to new LDAP suffixes for additional information on how to correct the LDAP ACLs.

---

**FBTTAC111W    The Web server did not provide a CA certificate for the SSL handshake. You will need to contact the Web server administrator to obtain the CA certificate. Once you have obtained the CA certificate, add it to the WebSEAL key database manually.**

**Explanation:**

The fimtamcfg tool attempts to download the CA certificate from the Web server, since many Web servers include the CA certificate as part of the SSL handshake. The CA certificate was not included in the SSL handshake, so the administrator will need to obtain the certificate through other means.

**System action:**

The configuration will continue without the CA certificate, but the junction from WebSEAL to the application server will not function correctly until WebSEAL has the CA certificate.

**Administrator response:**

Refer to the message for instructions on how to resolve this problem. For assistance with adding the CA certificate to the WebSEAL key database, refer to the WebSEAL administration guide chapters discussing SSL and GSKit.

---

**FBTTAC113E    Unable to convert key database file name from .kdb format to .jks format. The gsk7cmd program returned error code numeric error code.log data**

**Explanation:**

The fimtamcfg tool attempts to convert the WebSEAL key database from .kdb format to .jks (Java Key Store)

format. This conversion failed with the specified error code and error text.

**System action:**

The administrator will be prompted to either correct the problem or else cancel the configuration.

**Administrator response:**

Read the messages printed to the screen to diagnose the root cause of the problem. Correct the problem, and then repeat the configuration.

---

**FBTTAC114E    Unable to add the certificate cert file to the key database file name. The gsk7cmd program returned error code numeric error code.log data**

**Explanation:**

The fimtamcfg tool attempts to add a Web server's CA certificate to the WebSEAL key database. This process failed with the specified error code and error text.

**System action:**

The administrator will be prompted to either correct the problem or else cancel the configuration.

**Administrator response:**

Read the messages printed to the screen to diagnose the root cause of the problem. Correct the problem, and then repeat the configuration.

---

**FBTTAC117E    The values provided in the response file for the SSL certificate did not match the values presented by the SSL server. Invalid value: Certificate DN or fingerprint Configuration cannot continue.**

**Explanation:**

The fimtamcfg tool checks the certificate presented by an SSL partner against the expected values recorded in a response file from previous configurations. The certificates did not match.

**System action:**

The fimtamcfg tool will not continue configuration until the partner's certificate can be validated.

**Administrator response:**

The administrator should make sure that the values they have provided for the Security Verify Access hostname and port are correct. If those values are correct, the administrator should verify the SSL certificate presented by the Web server is the correct certificate. If the hostname, port, and certificate are all correct, the administrator should run the configuration in interactive mode, without the -rspfile flag, to complete the task.

---

**FBTTAC122E    The option command line option must be specified.**

**Explanation:**

The isamcfg tool was passed invalid command line options.

**System action:**

The isamcfg tool will exit.

**Administrator response:**

Review the isamcfg usage message and documentation and correct the command line options.

---

**FBTTAC123E**     **The argument to the option *command line option* must be specified.**

**Explanation:**

The isamcfg tool was passed invalid command line options.

**System action:**

The isamcfg tool will exit.

**Administrator response:**

Review the isamcfg usage message and documentation and correct the command line options.

---

**FBTTAC124E**     **The configuration option *command line option* is not valid.**

**Explanation:**

The isamcfg tool was passed invalid command line options.

**System action:**

The isamcfg tool will exit.

**Administrator response:**

Review the isamcfg usage message and documentation and correct the command line options.

---

**FBTTAC125E**     **The file *file name* does not appear to belong to a WebSEAL server.**

**Explanation:**

The isamcfg tool examined the configuration file specified and determined it did not belong to a WebSEAL server.

**System action:**

The tool will exit without changing any configuration.

**Administrator response:**

The most likely cause of this error is that the file specified is not a Security Verify Access for Web stanza file that belongs to a WebSEAL server. Verify that the file specified is the correct file to use. If necessary, refer to the documentation for examples of how to use the autoconfiguration tool.

---

**FBTTAC140W**     **LDAP server type '*ldap server type*' unknown. You should manually update the ACLs for the LDAP suffixes.**

**Explanation:**

The isamcfg tool tries to set appropriate ACLs on LDAP suffixes, but does not support all LDAP server types. The ACLs could not be updated because the LDAP server was not recognized.

**System action:**

The configuration will continue without updating the ACLs.

**Administrator response:**

The administrator should manually update the ACLs on the LDAP suffixes.

---

**FBTTAC145W**     **Object already exists. Reusing existing object.**

**Explanation:**

The isamcfg tool tries to create LDAP objects as needed. An object already exists.

**System action:**

The configuration will reuse the object.

**Administrator response:**

No response necessary.

---

**FBTTAC146W**     **Missing required property *property name*.**

**Explanation:**

A required property was not specified in the response file.

**System action:**

The configuration will stop.

**Administrator response:**

Correct the response file.

---

**FBTTAC147W**     **Suffix already exists. Reusing existing suffix.**

**Explanation:**

The isamcfg tool tries to create LDAP suffixes as needed. A suffix already exists.

**System action:**

The configuration will reuse the suffix.

**Administrator response:**

No response necessary.

---

**FBTTAC148W**     **LDAP server type '*ldap server type*' unknown. You should manually add LDAP suffixes.**

**Explanation:**

The isamcfg tool tries to automatically create suffixes, but does not support all LDAP server types. The suffixes could not be created because the LDAP server was not recognized.

**System action:**

The configuration will continue without creating the suffixes.

**Administrator response:**



The administrator should manually create the LDAP suffixes.

---

**FBTTAC150E**     **Unable to connect to LDAP server:*exception*.**

**Explanation:**

The isamcfg tool was unable to make a connection to the LDAP server.

**System action:**

The configuration will halt.

**Administrator response:**

Verify that the hostname and port number specified for the connection are correct and that the LDAP server can be contacted.

---

**FBTTAC151E**     **Unable to authenticate to LDAP server:*exception*. Verify that the user-id and password are correct.**

**Explanation:**

The isamcfg tool was unable to make a connection to the LDAP server.

**System action:**

The configuration will halt.

**Administrator response:**

Verify that the user-id and password specified for the connection are correct.

---

**FBTTAC152E**     **Permission denied by LDAP server:*exception*. Verify that you are binding to LDAP as an administrative user with sufficient permissions to complete the configuration tasks.**

**Explanation:**

The isamcfg tool was unable to access the LDAP server because of insufficient access rights.

**System action:**

The configuration will halt.

**Administrator response:**

Verify that the user you are using to bind to LDAP has sufficient access rights to perform the failing configuration task.

---

**FBTTAC153E**     **Object not found:*exception*. You may have specified an incorrect object DN, or you may need to create an LDAP suffix manually.**

**Explanation:**

The isamcfg tool was unable to create an object in the LDAP server because the parent object was not found.

**System action:**

The configuration will halt.

**Administrator response:**

Verify that you have specified the object DN correctly. You may need to create the suffix for the object manually.

---

**FBTTAC154W**     **Configuration of authenticated SOAP endpoints with the IVT application is not recommended. Authentication for the IVT application can conflict with authentication for the SOAP endpoints.**

**Explanation:**

The IVT application requires forms authentication, while SOAP endpoints require certificate or BA authentication. Attempting to use both those authentication types simultaneously can cause one or both to stop functioning.

**System action:**

The configuration will continue.

**Administrator response:**

The administrator should use a separate WebSEAL server for SOAP endpoints.

---

**FBTTAC166E**     **Unable to convert key database file name from .kdb format to .jks format. The *program name* program returned error code *numeric error code*.log data**

**Explanation:**

The isamcfg tool attempts to convert the WebSEAL key database from .kdb format to .jks (Java Key Store) format. This conversion failed with the specified error code and error text.

**System action:**

The administrator will be prompted to either correct the problem or else cancel the configuration.

**Administrator response:**

Read the messages printed to the screen to diagnose the root cause of the problem. Correct the problem, and then repeat the configuration.

---

**FBTTAC167E**     **Unable to add the certificate *cert file* to the key database *file name*. The *program name* program returned error code *numeric error code*.log data**

**Explanation:**

The isamcfg tool attempts to add a Web server's CA certificate to the WebSEAL key database. This process failed with the specified error code and error text.

**System action:**

The administrator will be prompted to either correct the problem or else cancel the configuration.

**Administrator response:**

Read the messages printed to the screen to diagnose the root cause of the problem. Correct the problem, and then repeat the configuration.

---

**FBTTAC172W**    **Unable to find running reverse proxy instances when connecting to host *host URL*. *error text***

**Explanation:**

The isamcfg tool tried to query the number of running reverse proxy instances on a Security Verify Access Appliance. No running instances were found.

**System action:**

The isamcfg utility will not proceed until a running reverse proxy instance is found on a Security Verify Access Appliance.

**Administrator response:**

The administrative response should be to check that the URL of the Web Appliance Gateway that needs to be configured is valid and correct. The administrator should also ensure that there are running reverse proxy instances on the target Security Verify Access Appliance.

---

**FBTTAC173E**    **Error interpreting configuration URL *url*:\n *exception text*\n**

**Explanation:**

The isamcfg tool could not interpret the Security Verify Access Appliance configuration URL.

**System action:**

The isamcfg utility will not proceed until a valid Security Verify Access Appliance configuration URL is specified.

**Administrator response:**

The administrator may need to specify a valid Security Verify Access Appliance configuration URL.

---

**FBTTAC174E**    **An error occurred when restarting the reverse proxy instance '*instance name*' on the Security Verify Access Appliance. Please check\n the log file of the reverse proxy instance on the Security Verify Access Appliance to diagnose and fix the problem.\n**

**Explanation:**

The configuration tool tried to restart a reverse proxy instance on a Security Verify Access Appliance, but the server did not start.

**System action:**

The autoconfiguration tool will not proceed until the reverse proxy instance is operational.

**Administrator response:**

The administrator should check the Security Verify Access Appliance's reverse proxy instance log file and correct the problem.

---

**FBTTAC176E**    **An error occurred during an attempt to connect to the Security Verify Access Appliance. The response code was *response code*:\n *error text*\n**

**Explanation:**

An error occurred during an attempt to connect to the Security Verify Access Appliance. The response code and error text contains additional information about the error.

**System action:**

If the change being made is non-critical file, the tool will attempt to proceed. If the change is critical to the operation being performed, the tool will exit.

**Administrator response:**

Attempt to resolve the problem described by the error text. Ensure that the tool has access to the network where the Security Verify Access Appliance is running.

---

**FBTTAC187E**    **POP creation failed:\n *error messages*\n.**

**Explanation:**

An error occurred in the process of creating a POP. Other messages may have more information on the root cause of the problem.

**System action:**

The autoconfiguration tool will continue with the configuration.

**Administrator response:**

Attempt to diagnose the error condition and fix the problem, or create the POP manually.

---

**FBTTAC188E**    **An invalid URL value was entered.**

**Explanation:**

The value entered was not a valid URL.

**System action:**

The autoconfiguration tool will show the URL entry prompt again.

**Administrator response:**

Enter a valid URL.

---

**FBTTAC189E**    **No OAuth federations were returned from the Security Verify Access InfoService.\n**

**Explanation:**

The Federated Identity Manager InfoService did not return any OAuth federations.

**System action:**

The autoconfiguration tool will do nothing.

**Administrator response:**

The administrator should make sure that OAuth federations were configured on the Federated Identity Manager server. It may be necessary to restart the

WebSphere server if the configuration was recently changed.

---

**FBTTAC190E**      **The file *file name* does not exist in the file system.\n**

**Explanation:**

The file does not exist on the file system.

**System action:**

The autoconfiguration tool will do nothing.

**Administrator response:**

Verify that the file exists.

---

**FBTTAC228E**      **The Security Verify Access autoconfiguration tool requires tool name on the system PATH.**

**Explanation:**

A tool required by the Security Verify Access autoconfiguration tool was not available on the system PATH.

**System action:**

The autoconfiguration tool will exit without modifying any configuration.

**Administrator response:**

Add the appropriate tool (gsk7ikm or ikeycmd) to the system PATH and then rerun the Security Verify Access autoconfiguration tool.

---

**FBTTAC240E**      **Unable to delete the certificate cert file from the key database file name. The program name program**

**returned error code numeric error code.log data**

**Explanation:**

The isamcfg tool attempted to delete a CA certificate from the WebSEAL key database. This process failed with the specified error code and error text.

**System action:**

Correct the problem or cancel the configuration.

**Administrator response:**

Read the messages printed to the screen to diagnose the root cause of the problem. Correct the problem, and repeat the configuration.

---

**FBTTAC241E**      **Error occurred while trying to find cert file in the key database file name. The program name program returned error code numeric error code.log data**

**Explanation:**

The isamcfg tool attempted to find a CA certificate in the WebSEAL key database. This process failed with the specified error code and error text.

**System action:**

Correct the problem or cancel the configuration.

**Administrator response:**

Read the messages printed to the screen to diagnose the root cause of the problem. Correct the problem, and repeat the configuration.



---

## Chapter 23. Security token service module messages

These messages are provided by the security token service module component.

---

**FBTSTM006E**    **The given TokenType or AppliesTo (TokenType/AppliesTo) in the request is not supported by this server's configuration for RequestType RequestType.**

**Explanation:**

The request requested a TokenType or AppliesTo that is not supported by the server's configuration. This error can occur because the request data did not map to any processing chains or because the expected processing chain that the request maps to did not start correctly.

**System action:**

The request has been halted.

**Administrator response:**

Ensure that the request has all the required data.

---

**FBTSTM007E**    **STSM module *module\_name* not found.**

**Explanation:**

The server attempted to load the STSM module but could not because an error occurred.

**System action:**

The module has not been loaded possibly because the chains that the module is in have not been loaded.

**Administrator response:**

Check the server logs for errors and exceptions to identify the problem.

---

**FBTSTM008E**    **The QName namespace prefix (QName) does not match any defined namespaces.**

**Explanation:**

The given namespace prefix does not match any defined namespaces.

**System action:**

The request has been halted.

**Administrator response:**

Ensure that the request uses supported XML namespaces.

---

**FBTSTM009E**    **The server did not start correctly.**

**Explanation:**

The trust server did not start correctly because of internal errors.

**System action:**

The server will not accept requests.

**Administrator response:**

Inspect logs and configuration files and ensure that data in the configuration file is correct.

---

**FBTSTM010E**    **A TokenType or AppliesTo must be specified in the request.**

**Explanation:**

According to the specification, at least one of TokenType or AppliesTo must be specified in the request.

**System action:**

The request has been halted.

**Administrator response:**

Ensure that the required request data is given.

---

**FBTSTM011E**    **The date and time are not in the expected UTC format.**

**Explanation:**

The date and time given in the request was not in the expected UTC time format.

**System action:**

The request has been halted.

**Administrator response:**

Ensure that the correct time format is used for the request.

---

**FBTSTM013E**    **A RequestType must be specified in the request.**

**Explanation:**

According to the specification, a RequestType must be specified in the request.

**System action:**

The request has been halted.

**Administrator response:**

Ensure that the required request data is given.

---

**FBTSTM014E**    **The given RequestType (RequestType) is not supported by this server's configuration.**

**Explanation:**

The RequestType does not apply to any of the STSChainMappingDefinitions located in the server's configuration.

**System action:**

The request has been halted.

**Administrator response:**

Ensure that the required request data is given.

<b>FBTSTM015E</b>	<b>Either no configured XPath selected a node from the request, or the given TokenType or AppliesTo (TokenType/AppliesTo) in the request is not supported by this server's configuration for RequestType RequestType and Issuer (Issuer).</b>	<b>FBTSTM019E</b>	<b>The expected namespace URI for the WS-Trust schema was not found in the request.</b>
<p><b>Explanation:</b> Either no XPath in the configuration selected a node from the request, or the request requested a TokenType or AppliesTo that is not supported by the server's configuration.</p> <p><b>System action:</b> The request has been halted.</p> <p><b>Administrator response:</b> Ensure that the required request data is given.</p>		<p><b>Explanation:</b> The client did not specify a valid WS-Trust schema in the request.</p> <p><b>System action:</b> The request has been halted.</p> <p><b>Administrator response:</b> Ensure that the required request data is given.</p>	
<b>FBTSTM020E</b>	<b>An error was encountered when attempting to open file <i>filename</i>.</b>	<b>FBTSTM021E</b>	<b>Either the properties file (<i>filename</i>) was not found in the classpath or the key (<i>key</i>) returned no data.</b>
<p><b>Explanation:</b> The server attempted to open the specified file and encountered an error.</p> <p><b>System action:</b> The operation did not complete.</p> <p><b>Administrator response:</b> Ensure that the file exists and has the correct file permissions.</p>		<p><b>Explanation:</b> The given properties file could not be found in the classpath or the key to look up data in the properties file did not return the expected data.</p> <p><b>System action:</b> The operation did not complete.</p> <p><b>Administrator response:</b> Ensure that the given properties file is located in the classpath, or that the key given has data associated with it, or both.</p>	
<b>FBTSTM016E</b>	<b>The given Issuer (Issuer) is not supported by this server's configuration.</b>	<b>FBTSTM022E</b>	<b>The message passed to the service from the webservices runtime was not complete or did not exist.</b>
<p><b>Explanation:</b> The Issuer does not apply to any of the STSChainMappingDefinitions located in the server's configuration.</p> <p><b>System action:</b> The request has been halted.</p> <p><b>Administrator response:</b> Ensure that the required request data is given.</p>		<p><b>Explanation:</b> A possible cause of this problem is that the Trust Service System Handler was not installed correctly or was removed from the system.</p> <p><b>System action:</b> The request was halted.</p> <p><b>Administrator response:</b> Ensure that the Trust Service System Handler is installed and located in the WebSphere Application Server classpath.</p>	
<b>FBTSTM017E</b>	<b>The server could not find the expected token included in the request.</b>	<b>FBTSTM023E</b>	<b>The trust service did not start successfully because it could not</b>
<p><b>Explanation:</b> The given request did not include the expected token based on the server's configuration.</p> <p><b>System action:</b> The request has been halted.</p> <p><b>Administrator response:</b> Ensure that the required request data is given.</p>		<p><b>Explanation:</b> The client sent a request that used a namespace that was not expected. This error is typically caused by an old namespace being used.</p> <p><b>System action:</b> The request has been halted.</p> <p><b>Administrator response:</b> Ensure that the supported XML namespaces are used.</p>	
<b>FBTSTM018E</b>	<b>An incorrect namespace was encountered and received <i>QName</i>, but expected <i>QName</i>.</b>		

**locate the local or distributed configuration data.**

**Explanation:**

The trust service could not locate the configuration data.

**System action:**

The service did not start.

**Administrator response:**

If the service is the only service for the domain, ensure that the configuration file exists. If the service is in a cluster, ensure that the cluster is operating correctly.

---

**FBTSTM030E    The trust service did not fully stop.**

**Explanation:**

See message.

**System action:**

No action taken.

**Administrator response:**

No response required.

---

**FBTSTM031E    The trust service did not fully start.**

**Explanation:**

See message.

**System action:**

No action taken.

**Administrator response:**

No response required.

---

**FBTSTM032E    The trust service did not fully start, stop, or both.**

**Explanation:**

See message.

**System action:**

No action taken.

**Administrator response:**

No response required.

---

**FBTSTM033E    The trust service failed to write configuration to persistent storage.**

**Explanation:**

See message.

**System action:**

No action taken.

**Administrator response:**

No response required.

---

**FBTSTM034E    The context was not found.**

**Explanation:**

See message.

**System action:**

No action taken.

**Administrator response:**

No response required.

---

**FBTSTM035E    The management method requested is not implemented.**

**Explanation:**

See message.

**System action:**

No action taken.

**Administrator response:**

No response required.

---

**FBTSTM036E    An error occurred while retrieving the server's configuration for the management operation.**

**Explanation:**

The server encountered an error when it attempted to retrieve its configuration.

**System action:**

The operation was halted.

**Administrator response:**

Check logging messages for errors related to retrieving the server's configuration and ensure that the correct file permissions are set on the server's configuration file.

---

**FBTSTM038E    A classname must be provided.**

**Explanation:**

The caller-requested operation requires a classname but did not provide a classname.

**System action:**

The operation was halted.

**Administrator response:**

Ensure that a classname is given.

---

**FBTSTM039E    The classname provided (*classname*) was not found in the server's classpath.**

**Explanation:**

A classname was provided that does not exist in the server's classpath.

**System action:**

The operation was halted.

**Administrator response:**

Ensure that the given class exists in the server's classpath.

---

**FBTSTM041E    The classname provided (*classname*) does not implement the required interface for modules.**

**Explanation:**

The classname provided exists but does not implement the required interface for modules.

**System action:**

The operation was halted.

**Administrator response:**

Ensure that the classname provided implements the required interface for modules.

---

**FBTSTM042E**    **The classname provided (*classname*) does not implement the expected model.**

**Explanation:**

The classname provided does not have a no-argument public constructor.

**System action:**

The operation was halted.

**Administrator response:**

Ensure that the classname provided includes a no-argument public constructor.

---

**FBTSTM043E**    **The given unique identifier (*identifier*) does not exist in the configuration.**

**Explanation:**

The given unique identifier does not exist.

**System action:**

The operation was halted.

**Administrator response:**

Ensure that the provided identifier exists in the current configuration.

---

**FBTSTM044E**    **The remove request could not be completed. There must be no references to the object being removed in order for the request to complete.**

**Explanation:**

There must be no references to the configuration data being removed.

**System action:**

The operation was halted.

**Administrator response:**

Ensure that the configuration data being removed does not have any references to it.

---

**FBTSTM046E**    **The unique identifier did not match the expected type.**

**Explanation:**

The given unique identifier did not match the expected type in the configuration. This error might also mean that the unique identifier did not exist in the configuration.

**System action:**

The operation was halted.

**Administrator response:**

Ensure that the entire unique identifier is for the correct data.

---

**FBTSTM047E**    **A unique identifier must be provided.**

**Explanation:**

A unique identifier was not provided.

**System action:**

The operation was halted.

**Administrator response:**

Ensure that a unique identifier is provided.

---

**FBTSTM048E**    **The request type is already in the configuration.**

**Explanation:**

The management request to add a new request type was denied because there cannot be duplicate request types in the configuration.

**System action:**

The operation was halted.

**Administrator response:**

Ensure that the request type is not already in the configuration.

---

**FBTSTM049E**    **To add a request type, a request type URI must be provided.**

**Explanation:**

A request type URI was not provided and is required.

**System action:**

The operation was halted.

**Administrator response:**

Ensure that a unique request type URI is provided.

---

**FBTSTM050E**    **The mapping type given is not a supported mapping type.**

**Explanation:**

Either the mapping type was not given or it did not match one of the supported mapping types.

**System action:**

The operation was halted.

**Administrator response:**

Ensure that the mapping type is one of the supported mapping types.

---

**FBTSTM051E**    **The request-type mapping requested to be modified does not exist.**

**Explanation:**

The request-type mapping requested to be modified does not exist in the server's configuration.

**System action:**



The operation was halted.

**Administrator response:**

Ensure that the request type mapping that is being modified exists in the server's configuration.

---

**FBTSTM058E**     **The chain (*chain identifier*) could not be initialized due to errors.**

**Explanation:**

The given chain could not be started without errors being returned.

**System action:**

The operation was halted.

**Administrator response:**

Check the trace logs for a more specific error for the given chain.

---

**FBTSTM059E**     **The request failed to process successfully.**

**Explanation:**

The given request failed to process successfully. See the server logs for a specific cause of the failure.

**System action:**

The request was halted.

**Administrator response:**

Check the trace logs for a more specific error for the given chain.

---

**FBTSTM060E**     **The module reference ID used in the configuration of module chain ID '*chainId*', (*chainReference*) is not valid. The module reference does not exist.**

**Explanation:**

The referenced identifier does not exist.

**System action:**

The module chain will not be available at runtime.

**Administrator response:**

Validate the STS configuration.

---

**FBTSTM061E**     **The module reference used in the configuration of module chain ID '*chainId*', (*referenceId*) is not valid. The module does not exist.**

**Explanation:**

The referenced module does not exist.

**System action:**

The module chain will not be available at runtime.

**Administrator response:**

Validate the STS configuration and installed STS plug-ins.

---

**FBTSTM062E**     **The class '*className*' referenced in module chain ID '*chainId*' could**

**not be initialized. The init method did not successfully complete.**

**Explanation:**

The module implementation did not successfully initialize.

**System action:**

The module chain will not be available at runtime.

**Administrator response:**

Validate the STS configuration and installed STS plug-ins.

---

**FBTSTM063E**     **The module chain with ID '*id*' could not be created because of an earlier error.**

**Explanation:**

The module chain could not be successfully created.

**System action:**

The module chain will not be available at runtime.

**Administrator response:**

Validate the STS configuration and installed STS plug-ins.

---

**FBTSTM064E**     **The module chain with ID '*id*' does not exist.**

**Explanation:**

The module chain could not be located in the configuration.

**System action:**

The module chain will not be available at runtime.

**Administrator response:**

Validate the STS configuration and installed STS plug-ins.

---

**FBTSTM065E**     **The input request did not contain any data and cannot be processed.**

**Explanation:**

The input request was null or was not provided.

**System action:**

The request cannot be processed.

**Administrator response:**

Validate the configuration of the caller and the input message.

---

**FBTSTM067E**     **The module chain mapping with ID '*id*' references a group that does not exist.**

**Explanation:**

The group membership was either not specified or does not exist in the configuration. Modules with the module chain may need information from this group to operate.

**System action:**

The module chain mapping will not be available at runtime.

**Administrator response:**

Validate the STS configuration and installed STS plug-ins.

---

**FBTSTM068W**    **The server encountered an exception while processing a request in validate mode. If the environment has trace enabled, the exception will appear in the trace log.**

**Explanation:**

The STS encountered an exception while processing a request in the validate mode. According to specifications, the server must return a status code similar to the following: `http://schemas.xmlsoap.org/ws/2005/02/trust/status/invalid`. The exception was caught and logged, allowing the server to return the correct message.

**System action:**

The request failed. The server returned an `http://schemas.xmlsoap.org/ws/2005/02/trust/status/invalid` status message.

**Administrator response:**

Validate the request parameters and retry the operation.

---

**FBTSTM069E**    **The security token service could not create a logger in the given directory (*directory name*) because it is not a directory.**

**Explanation:**

The Security Token Service was not able to create a logger in the given directory because it is not a directory.

**System action:**

The logger will not log messages.

**Administrator response:**

Ensure the given directory is a valid directory.

---

**FBTSTM070E**    **The security token service message logger encountered an error and could not log the message.**

**Explanation:**

The security token service message logger encountered an error that is preventing it from logging messages.

**System action:**

The logger will not log messages.

**Administrator response:**

Confirm that the system is allocated enough resources and there are no initialization errors.

---

**FBTSTM071E**    **The security token service message logger encountered an error while creating the log file. The error text is: *file name*.**

**Explanation:**

The Security Token Service was not able to create a log file because an error occurred.

**System action:**

The logger will not log messages.

**Administrator response:**

Correct the logger name.

---

**FBTSTM072E**    **The security token service message for chain mapping (*Mapping*) failed signature validation.**

**Explanation:**

The Security Token Service was not able to validate the signature on the trust message. This may be caused by an incorrect key alias configured for this chain mapping or the SOAP request was modified along the way or the message was not signed by a trusted signer.

**System action:**

The message is rejected.

**Administrator response:**

Verify that the correct key alias is configured and the SOAP message was not modified en route.

---

**FBTSTM073E**    **The security token service is configured to validate signatures for chain mapping (*Mapping*) but the request received was not signed.**

**Explanation:**

The Security Token Service was not able to validate the signature on the trust message. The received request was not signed.

**System action:**

The message is rejected.

**Administrator response:**

Ensure that the message came from a trusted source and that the message must be signed.

---

**FBTSTS021E**    **The Keystore service is not available for signing or validating assertions.**

**Explanation:**

The Keystore service was not started or has encountered an error.

**System action:**

The request has been halted.

**Administrator response:**

Validate the configuration and restart the server.

---

**FBTSTS310E**     **The contents of the JWT could not be parsed as valid JSON.**

**Explanation:**

An parsing error occurred when parsing the JWT.

**System action:**

The request is halted.

**Administrator response:**

Check the contents of the JWT.

---

**FBTSTS311E**     **An error occurred when performing an operation on the JWT.**

**Explanation:**

The JWT could not be validated.

**System action:**

The request is halted.

**Administrator response:**

Check the logs to determine the cause of the failure.

---

**FBTSTS312E**     **The signature of the JWT was not valid.**

**Explanation:**

Signature verification of the JWT failed.

**System action:**

The request is halted.

**Administrator response:**

Check the JWT and the method of signature validation.

---

**FBTSTS313E**     **The payload of the JWT could not be decrypted.**

**Explanation:**

The JWT could not be de-encrypted.

**System action:**

The request is halted.

**Administrator response:**

Check the JWT keys configured for use when performing decryption.

---

**FBTSTS314E**     **The JWT algorithm provided was unknown or invalid.**

**Explanation:**

An unsupported JWT algorithm was provided.

**System action:**

The request is halted.

**Administrator response:**

Check the JWT or the chain configuration.

---

**FBTSTS315E**     **The header portion of the JWT was not valid.**

**Explanation:**

The JWT headers could not be parsed

**System action:**

The request is halted.

**Administrator response:**

Check the JWT.

---

**FBTSTS316E**     **A 'none' signed JWT was provided, when there was a signature or information to perform signature validation present.**

**Explanation:**

JWTs signed with 'none' will be rejected if there was any data present by which to perform signature validation. This is to prevent attacks by modifying a JWT header, and dropping the signature.

**System action:**

The request is halted.

**Administrator response:**

Ensure there is nothing configured which would be used to perform signature validation (Hmac key, or keystore and lable.

---

**FBTSTS317E**     **The JWT was empty.**

**Explanation:**

The token element of the message was empty.

**System action:**

The request is halted.

**Administrator response:**

Check the request.

---

**FBTSTS318E**     **The token payload contained the wrong type. The type [attributeName] was provided, when [attributeName] was expected.**

**Explanation:**

The token presented must have the correct type attribute

**System action:**

The request is halted.

**Administrator response:**

Check the request

---

**FBTSTS319E**     **The request did not contain a JWT token.**

**Explanation:**

There was no token element present in the request.

**System action:**

The request is halted.

**Administrator response:**

Check the request.

---

**FBTSTS320E**     **The claim [attributeName] did not match the configured value.**

**Explanation:**

The value provided did not match the pattern or value configured for that claim.

**System action:**

The request is halted.

**Administrator response:**

Check the request and the chain configuration.

---

**FBTSTS321E     The JWT presented has expired.**

**Explanation:**

The 'exp' claim is in the past.

**System action:**

The request is halted.

**Administrator response:**

Check the JWT and the system clock. Optionally adjust the validation skew value.

---

**FBTSTS322E     The JWT presented is not yet considered valid.**

**Explanation:**

The 'nbf' claim is in the future.

**System action:**

The request is halted.

**Administrator response:**

Check the JWT and the system clock. Optionally adjust the validation skew value.

---

**FBTSTS323E     A JWT could not be formed.**

**Explanation:**

A JWT could not be formed from the provided values

**System action:**

The request is halted.

**Administrator response:**

Check the request, or the chain configuration.

---

## Chapter 24. Single sign-on protocol service messages

These messages are provided by the single sign-on protocol service component.

---

**FBTSPS002E**     **The requester cannot be prompted for an identity provider. No defined federations are valid for the request.**

**Explanation:**

The current request and delegate protocol do not match any known defined federation.

**System action:**

The request will be halted.

**Administrator response:**

Validate the configuration of the single sign-on protocol service.

---

**FBTSPS003E**     **The template *identifier* cannot be located.**

**Explanation:**

The current request action cannot be processed.

**System action:**

The request will be halted.

**Administrator response:**

Validate the configuration of the single sign-on protocol service.

---

**FBTSPS004E**     **The template document used to request a requester's identity provider is not valid.**

**Explanation:**

The template document is missing the required tokens or is not a valid XML document.

**System action:**

The request will be halted.

**Administrator response:**

Validate the configuration of the single sign-on protocol service.

---

**FBTSPS006E**     **The request message could not be understood by the adapter.**

**Explanation:**

The request adapter was unable to adapt the input message.

**System action:**

The request will be halted.

**Administrator response:**

Validate the configuration of the single sign-on protocol service and the input message.

---

**FBTSPS007E**     **The single sign-on protocol service is in a state such that the status cannot be displayed with a template page.**

**Explanation:**

This error can be caused by an input request before the single sign-on protocol service is fully bootstrapped or it is caused by a configuration that is not valid.

**System action:**

The request will be halted.

**Administrator response:**

Validate the configuration of the single sign-on protocol service and the input message.

---

**FBTSPS008E**     **Requests cannot be accepted.**

**Explanation:**

This error can be caused by an input request before the single sign-on protocol service is fully bootstrapped or it can be caused by a configuration that is not valid.

**System action:**

The request will be halted.

**Administrator response:**

Validate the configuration of the single sign-on protocol service and the input message.

---

**FBTSPS010E**     **The request to address *address* cannot be accepted.**

**Explanation:**

This error might be caused by misconfiguration or by a request that is not valid.

**System action:**

The request will be halted.

**Administrator response:**

Validate the configuration of the single sign-on protocol service and the input message.

---

**FBTSPS011E**     **The protocol for address *address* could not be determined.**

**Explanation:**

This error typically occurs because the configuration is not valid or because a configuration has not been received.

**System action:**

The request will be halted.

**Administrator response:**

Validate the configuration of the single sign-on protocol service and replication latency.

---

**FBTSPS012E      The single-sign on protocol service has not started.**

**Explanation:**

This error typically occurs because the configuration is not valid or because a configuration has not been received.

**System action:**

The request will be halted.

**Administrator response:**

Validate the configuration of the single sign-on protocol service and replication latency.

---

**FBTSPS014E      An instance of a distributed map cannot be retrieved.**

**Explanation:**

Without the distributed map, the single sign-on protocol service cannot be configured.

**System action:**

The request will be halted.

**Administrator response:**

Validate the configuration of the single sign-on protocol service and environment.

---

**FBTSPS015E      An error occurred while moving to a new configuration.**

**Explanation:**

The newly set or retrieved configuration could not be used.

**System action:**

The request will be halted.

**Administrator response:**

Validate the configuration of the single sign-on protocol service and environment.

---

**FBTSPS017E      An error occurred while bootstrapping the single sign-on protocol service.**

**Explanation:**

The configuration could not be found or contains items that are not valid.

**System action:**

The startup will be halted.

**Administrator response:**

Validate the configuration of the single sign-on protocol service. A detailed message can be found in the trace.

---

**FBTSPS018E      The version of the configuration *inputVersion* is not valid for the single sign-on protocol service.**

**Explanation:**

The configuration version is not valid.

**System action:**

The startup will be halted.

**Administrator response:**

Validate the configuration of the single sign-on protocol service and the configuration versions.

---

**FBTSPS020E      The configured component *className* cannot be loaded.**

**Explanation:**

The configuration component is not valid.

**System action:**

The startup will be halted.

**Administrator response:**

Validate the configuration of the single sign-on protocol service and the configuration versions.

---

**FBTSPS021E      The configured endpoint *endpoint* is not valid.**

**Explanation:**

The configuration component is not valid.

**System action:**

The startup will be halted.

**Administrator response:**

Validate the configuration of the single sign-on protocol service and the configuration versions.

---

**FBTSPS025E      Unable to register a management bean.**

**Explanation:**

The configuration component is not valid.

**System action:**

The startup will be halted.

**Administrator response:**

Check the log file for errors.

---

**FBTSPS027E      The configured delegate protocol *delegate* is not valid.**

**Explanation:**

The configuration component is not valid.

**System action:**

The startup will be halted.

**Administrator response:**

Validate the configuration of the single sign-on protocol service and valid configuration versions

---

**FBTSPS029E      The configured delegate protocol *delegate* has a configuration entry that is not valid for the configuration file location.**

**Explanation:**

The configuration component is not valid.

**System action:**

The startup will be halted.

**Administrator response:**

Validate the configuration of the single sign-on protocol service and valid configuration versions.

**FBTSPS037E**     **The single sign-on protocol service configuration file cannot be located. This result might be expected.**

**Explanation:**

The configuration component is not valid.

**System action:**

The startup will be halted.

**Administrator response:**

Validate the configuration of the single sign-on protocol service and the configuration versions.

**FBTSPS038E**     **The configuration file at *confLocation* cannot be read. This file is specified in the configuration and is required for the single sign-on protocol service to start.**

**Explanation:**

The configuration file is not valid. This result might be due to access violations or an XML validation error.

**System action:**

The startup will be halted.

**Administrator response:**

Validate the configuration of the single sign-on protocol service and the configuration versions.

**FBTSPS039E**     **The component *component* cannot be created.**

**Explanation:**

The configuration file is not valid, or a specified class could not be loaded.

**System action:**

The startup will be halted.

**Administrator response:**

Validate the configuration of the single sign-on protocol service and the configuration versions.

**FBTSPS040E**     **The component *component* cannot be created. The provided configuration is not valid.**

**Explanation:**

The configuration file is not valid.

**System action:**

The startup will be halted.

**Administrator response:**

Validate the configuration of the single sign-on protocol service and the configuration versions.

**FBTSPS041E**     **No input was received with the management operation.**

**Explanation:**

The management operation is not valid.

**System action:**

The operation will be halted.

**Administrator response:**

Validate the management operation.

**FBTSPS042E**     **The property, *property*, is required for this operation.**

**Explanation:**

The management operation is not valid.

**System action:**

The operation will be halted.

**Administrator response:**

Validate the management operation.

**FBTSPS043E**     **The page factory root, *root*, does not exist.**

**Explanation:**

The management operation is not valid.

**System action:**

The operation will be halted.

**Administrator response:**

Validate the management operation.

**FBTSPS044E**     **The page factory default language, *root*, does not exist.**

**Explanation:**

The management operation is not valid.

**System action:**

The operation will be halted.

**Administrator response:**

Validate the management operation.

**FBTSPS045E**     **The given reference ID, *id*, is not valid.**

**Explanation:**

The management operation is not valid.

**System action:**

The operation will be halted.

**Administrator response:**

Validate the management operation.

**FBTSPS046E**     **The given classname, *classname*, could not be loaded.**

**Explanation:**

The management operation is not valid.

**System action:**

The operation will be halted.

**Administrator response:**

Validate the management operation.

**FBTSPS047E**     **The given entity, *entity*, does not exist.**

**Explanation:**

The management operation is not valid.

**System action:**

The operation will be halted.

**Administrator response:**

Validate the management operation.

**FBTSPS048E**     **The given value, *value*, is not valid for configuration item *item*.**

**Explanation:**

The management operation is not valid.

**System action:**

The operation will be halted.

**Administrator response:**

Validate the management operation.

**FBTSPS051E**     **The WebSEAL authentication service client cannot be initialized.**

**Explanation:**

The management operation is not valid.

**System action:**

The operation will be halted.

**Administrator response:**

Validate the management operation.

**FBTSPS052E**     **The WebSEAL authentication service client is not in a valid state because the configuration is not valid and cannot be used.**

**Explanation:**

The sign in or sign out operation cannot be performed.

**System action:**

The operation will be halted.

**Administrator response:**

Validate the configuration of the authentication service and policy server configuration files.

**FBTSPS053E**     **The credential included with the request, *cred*, is not valid.**

**Explanation:**

The credential format is not understandable.

**System action:**

The operation will be halted.

**Administrator response:**

Validate the configuration of the authentication service and WebSEAL.

**FBTSPS054E**     **The entity ID, *id*, is not valid.**

**Explanation:**

The configuration component is not valid.

**System action:**

The startup will be halted.

**Administrator response:**

Validate the configuration of the single sign-on protocol service and the configuration versions.

**FBTSPS055E**     **The configured class, *classN*, does not implement or extend the required class or interface, *intf*.**

**Explanation:**

The configuration file is not valid.

**System action:**

The startup will be halted.

**Administrator response:**

Validate the configuration of the single sign-on protocol service and the configuration versions.

**FBTSPS056E**     **The token included with the sign in request, *cred*, is not valid.**

**Explanation:**

The token type and format is not understandable.

**System action:**

The operation will be halted.

**Administrator response:**

Validate the configuration of the authentication service and caller.

**FBTSPS057E**     **The required WebSEAL header, *cred*, is missing.**

**Explanation:**

The header is required for proper operation.

**System action:**

The operation will be halted.

**Administrator response:**

Validate the WebSEAL configuration.

**FBTSPS058E**     **The sign out operation has failed.**

**Explanation:**

Sign out failed.

**System action:**

The operation will be halted.

**Administrator response:**

Check the trace log for detailed output from the policy server.



---

**FBTSPS059E**     **The configured default page factory selector, *selector*, is not valid.**

**Explanation:**

The specified default selector is not valid.

**System action:**

The management operation will be halted.

**Administrator response:**

Check the configured default against the available selectors.

---

**FBTSPS060E**     **Page factory operation requires at least one page selector.**

**Explanation:**

The specified page factory configuration does not specify any selectors.

**System action:**

The management operation will be halted.

**Administrator response:**

Check the configuration of the page factory.

---

**FBTSPS061E**     **An unexpected error has occurred with a protocol module *module*.**

**Explanation:**

This error might be caused by misconfiguration or by a request that is not valid.

**System action:**

The request will be halted.

**Administrator response:**

Validate the configuration of the single sign-on protocol service, protocol module, and the input message.

---

**FBTSPS062E**     **The Point of Contact protocol module is missing the required action, specified by parameter *parameter*.**

**Explanation:**

This error is typically caused by a request that is not valid. The action parameter is necessary to determine the behavior of the module.

**System action:**

The request will be halted.

**Administrator response:**

Validate the request message.

---

**FBTSPS063E**     **The Point of Contact protocol module is missing the required token for the chosen action.**

**Explanation:**

This error is typically caused by a request that is not valid. The token is necessary to perform the specified action.

**System action:**

The request will be halted.

**Administrator response:**

Validate the request message.

---

**FBTSPS064E**     **The configured module with ID *id* and version *version* was not found when searching for modules.**

**Explanation:**

The module with the specified ID and version was not found while attempting to load modules. This can occur if the Federated Identity Manager modules have not been configured correctly or the module does not exist.

**System action:**

The request to load the module will be halted.

**Administrator response:**

Validate the Federated Identity Manager configuration.

---

**FBTSPS065E**     **The configured module with ID *id* does not expose a class with ID *id*.**

**Explanation:**

The module with the given ID and exposed class ID was not found while attempting to load modules. This can occur if the Federated Identity Manager modules have not been configured correctly or the module does not exist.

**System action:**

The request to load the module will be halted.

**Administrator response:**

Validate the Federated Identity Manager configuration.

---

**FBTSPS066E**     **The configured module with ID *id* referencing a module with ID *moduleId* with java class *className* cannot be instantiated.**

**Explanation:**

When attempting to load a module with the given ID and class name, an error occurred. This can occur if the if the Federated Identity Manager modules have not been configured correctly or the module does not exist.

**System action:**

The request to load the module will be halted.

**Administrator response:**

Validate the Federated Identity Manager configuration.

---

**FBTSPS067E**     **The configured module reference, *referenceId*, could not be located in the configuration.**

**Explanation:**

In order to load a module, a valid reference ID is required.

**System action:**

The request to load the module will be halted.

**Administrator response:**

Validate the Federated Identity Manager configuration.

---

**FBTSPS068E**     **An attempt was made to retrieve a component with identifier 'id' which does not exist.**

**Explanation:**

In order to load a component, a valid reference ID is required.

**System action:**

The request to load the component will be halted.

**Administrator response:**

Validate the Federated Identity Manager configuration.

---

**FBTSPS069E**     **The delegate protocol instance *delegateId* requires a protocol action *actionClassName* which could not be created.**

**Explanation:**

The actions for the delegate protocol need to be located and created in order to be invoked.

**System action:**

The request to load the component will be halted.

**Administrator response:**

Validate the Federated Identity Manager configuration.

---

**FBTSPS073E**     **The group membership *group* specified for delegate *id* is not valid and will be ignored.**

**Explanation:**

The specified group ID does not exist or could not be found.

**System action:**

The protocol module will not have access to that group's properties.

**Administrator response:**

Validate the Federated Identity Manager configuration.

---

**FBTSPS074E**     **The delegate protocol *id* will not be available at runtime because the properties provided in the groups that it is a member of are not valid.**

**Explanation:**

The properties for the delegate group memberships are not correct. This typically indicates that federation configuration is not valid.

**System action:**

The protocol module will not be available at runtime.

**Administrator response:**

Validate the Federated Identity Manager configuration. Additional messages in the error and trace logs by the

protocol implementation will display the exact error condition.

---

**FBTSPS075E**     **The delegate protocol *id* will not be available at runtime because the protocol action *className* could not be created.**

**Explanation:**

A protocol action used by this delegate could not be created.

**System action:**

The protocol module will not be available at runtime.

**Administrator response:**

Validate the Federated Identity Manager configuration and check the trace and message logs for further details.

---

**FBTSPS076E**     **An error occurred reading page templates. The SPS will continue startup, but no pages will be available at runtime.**

**Explanation:**

An error occurred reading the pages directory. The directory may not exist or the service may not have the required permissions to read the files.

**System action:**

Startup will continue, but pages will not be available at runtime.

**Administrator response:**

Validate the Federated Identity Manager configuration and check the trace and message logs for further details.

---

**FBTSPS077E**     **An error occurred creating the service factory *id*. This service factory will not be available to protocols at runtime.**

**Explanation:**

An error occurred creating the service factory.

**System action:**

Startup will continue, but the service will not be available at runtime.

**Administrator response:**

Validate the Federated Identity Manager configuration and check the trace and message logs for further details.

---

**FBTSPS078E**     **An error occurred creating the point of contact client *id*. The service will not be available to protocols at runtime.**

**Explanation:**

An error occurred creating the point of contact client.

**System action:**

Startup will continue, but the service will not be available at runtime.

**Administrator response:**

Validate the Federated Identity Manager configuration and check the trace and message logs for further details.

---

**FBTSPS079E**      **An error occurred creating the global handler *id*. The service will not be available at runtime.**

**Explanation:**

An error occurred creating the global handler.

**System action:**

Startup will continue, but the service will not be available at runtime.

**Administrator response:**

Validate the Federated Identity Manager configuration and check the trace and message logs for further details.

---

**FBTSPS080E**      **An error occurred creating the protocol determination module *id*. The service will not be available at runtime.**

**Explanation:**

An error occurred creating the protocol determination module.

**System action:**

Startup will continue, but the service will not be available at runtime.

**Administrator response:**

Validate the Federated Identity Manager configuration and check the trace and message logs for further details.

---

**FBTSPS081E**      **Unable to retrieve an instance of the *IdServiceClientFactory*.**

**Explanation:**

An error occurred retrieving an instance of the alias service client factory.

**System action:**

Startup will continue, but the service will not be available at runtime.

**Administrator response:**

Validate the Federated Identity Manager configuration and check the trace and message logs for further details.

---

**FBTSPS082E**      **Unable to retrieve an instance of the Token Command Factory with endpoint *endpoint*.**

**Explanation:**

An error occurred retrieving an instance of the token service client factory.

**System action:**

Startup will continue, but the service will not be available at runtime.

**Administrator response:**

Validate the Federated Identity Manager configuration and check the trace and message logs for further details.

---

**FBTSPS083E**      **The single sign-on protocol service was unable to locate a directory where template pages are stored.**

**Explanation:**

The Federated Identity Manager application does not contain the directory containing template page directories.

**System action:**

No template pages can be used.

**Administrator response:**

Validate the Federated Identity Manager configuration.

---

**FBTSPS084E**      **An internal error has occurred within the SPS.**

**Explanation:**

The current request could not be processed because of an internal error.

**System action:**

Processing of the current request will be halted.

**Administrator response:**

Validate the Federated Identity Manager configuration.

---

**FBTSPS085E**      **The current request cannot be accepted because the component that is required to process it is missing.**

**Explanation:**

The current request could not be processed because of an internal error.

**System action:**

Processing of the current request will be halted.

**Administrator response:**

Validate the Federated Identity Manager configuration.

---

**FBTSPS087E**      **Unable to retrieve an instance of the Name Identifier Generator with key *id*.**

**Explanation:**

An error occurred retrieving an instance of the specified NameId generator from the alias service.

**System action:**

The request is stopped.

**Administrator response:**

Validate the Federated Identity Manager configuration and check the trace and message logs for further details.

---

**FBTSPS088W    The time zone identifier given, [id], is not valid.**

**Explanation:**

The given time zone identifier is not a supported time zone.

**System action:**

The default UTC time zone will be used.

**Administrator response:**

Ensure that the time zone identifier in the configuration is correct. Check the returned exception for more details.

---

**FBTSPS089W    The time display pattern [id] is not supported.**

**Explanation:**

The given time display pattern is not supported.

**System action:**

The default ISO8601 time format will be used.

**Administrator response:**

Ensure that the time format in the configuration is correct. Check the returned exception for more details.

---

**FBTSPS090W    The callback [id] could not be initialized.**

**Explanation:**

An error was encountered during the initialization of the given callback.

**System action:**

The given callback will be removed from the list of running callbacks.

**Administrator response:**

Check the logs for a related exception and correct the problem. The error is most likely caused by a configuration error.

---

**FBTSPS092E    Access denied.**

**Explanation:**

The user does not have permission to access the Web page.

**System action:**

The user will be shown a Web page indicating that access is not allowed.

**Administrator response:**

If the user should be permitted to access the Web page, the administrator should grant the user permission. The administrator may need to add a user to the group being used for SOAP endpoint access control, for instance.

---

**FBTSPS096E    The point of contact implementation failed to perform programmatic login.**

**Explanation:**

An error occurred performing JAAS login.

**System action:**

The request is stopped.

**Administrator response:**

Validate the Federated Identity Manager configuration and check the trace and message logs for further details.

---

**FBTSPS097E    The point of contact implementation failed to authenticate the user performing the request.**

**Explanation:**

An error occurred performing JAAS login.

**System action:**

The request is stopped.

**Administrator response:**

Validate the Federated Identity Manager configuration and check the trace and message logs for further details.

---

**FBTSPS098E    The point of contact implementation failed to obtain the initial request URL.**

**Explanation:**

An error occurred obtaining the initial request URL from the user session.

**System action:**

The request is stopped.

**Administrator response:**

Validate the Federated Identity Manager configuration and check the trace and message logs for further details.

---

**FBTSPS106E    ITFIM Form Login Error**

**Explanation:**

See message.

**System action:**

No action taken.

**Administrator response:**

Check the trace and message logs for further details.

---

**FBTSPS107E    Form Login Error**

**Explanation:**

See message.

**System action:**

No action taken.

**Administrator response:**

Check the trace and message logs for further details.

---

**FBTSPS109E Form authentication failed.**

**Explanation:**

See message.

**System action:**

No action taken.

**Administrator response:**

Check the trace and message logs for further details.

---

**FBTSPS110E Check the user ID and password, and try again.**

**Explanation:**

See message.

**System action:**

No action taken.

**Administrator response:**

Check the trace and message logs for further details.

---

**FBTSPS111E The point of contact endpoint requires the user to be authenticated. Please validate the point of contact settings.**

**Explanation:**

Unable to obtain user information from the request.

**System action:**

The request is stopped.

**Administrator response:**

Validate that the security roles are mapped properly to users and the point of contact settings.

---

**FBTSPS112E Access to the URL '*url*' by the user '*user name*' was denied because the user was not assigned the role '*role name*'.**

**Explanation:**

A user attempted to access the specified URL, but was denied access.

**System action:**

The request is stopped.

**Administrator response:**

Validate that the security roles are mapped properly to users. If the request was a SOAP request, verify that the partner has a valid password or certificate. Verify that the SOAP Endpoint Security Settings have been configured properly. If you are using groups to control access to the SOAP endpoint, verify that the partner's user ID is in the correct group.

---

**FBTSPS113E The query service factory was configured with a class name that cannot be loaded. The class name is: '*class*'**

**Explanation:**

This is an internal error in the configuration of the query service factory in the `sps.xml` configuration file.

**System action:**

The query service factory cannot be configured.

**Administrator response:**

Report this error to IBM Software Support; this error should not happen.

---

**FBTSPS114E The query service was unable to complete the request with the trust service.**

**Explanation:**

An exception was thrown when communicating with the trust service.

**System action:**

The request is stopped.

**Administrator response:**

Examine the exception reported in the log file.

---

**FBTSPS115E The claims object passed to the query service for update was of type: '*class*' and did not support the required interface: '*interface*'.**

**Explanation:**

An internal programming error has been detected.

**System action:**

The request is stopped.

**Administrator response:**

Report this error to IBM Software Support; this error should not happen.

---

**FBTSPS116W Cannot locate the domain mapping file. Will not try to initialize ITFIMRuntime components.**

**Explanation:**

The Tivoli Federated Identity Manager domain mapping properties file could not be located in the WebSphere configuration repository. This could be that the Tivoli Federated Identity Manager runtime has not yet been deployed.

**System action:**

The Tivoli Federated Identity Manager runtime components will not be initialized.

**Administrator response:**

Deploy the Tivoli Federated Identity Manager runtime.

---

**FBTSPS120E The Tivoli Federated Identity Manager runtime components cannot be initialized because the runtime cannot connect to a remote configuration repository.**

**Explanation:**

If the Tivoli Federated Identity Manager runtime components are deployed in a WebSphere cluster,

then the runtime components need to acquire a handler to a remote deployment manager's configuration repository. This connection may fail if the deployment manager was not started, or that the managed nodes were started before launching the deployment manager.

**System action:**

The runtime components are left in an uninitialized state.

**Administrator response:**

Restart the WebSphere cluster by first starting the deployment manager, then starting the node agents, and finally starting the managed node servers.

---

**FBTSPS121W**    **The credential attribute 'attribute' with value 'attribute value' could not be added to the SSO token because the attributes size limit has been reached.**

**Explanation:**

The Tivoli Federated Identity Manager PoC implementation was not able to add the attribute to the SSO token.

**System action:**

The SSO token will not include the attribute.

**Administrator response:**

Increase the attributes size limit.

---

**FBTSPS122E**    **The Tivoli Federated Identity Manager runtime components are not initialized.**

**Explanation:**

The Tivoli Federated Identity Manager runtime components are not initialized. The runtime node is probably not configured. The following components will not be operational: Security Token Service, Single Sign-on Protocol Service, Info Service, and Audit Service.

**System action:**

No action taken.

**Administrator response:**

Configure the runtime nodes.

---

**FBTSPS123E**    **The point of contact client callback mapping rule is invalid.**

**Explanation:**

The point of contact client callback mapping rule is invalid.

**System action:**

The point of contact client callback mapping fails.

**Administrator response:**

Verify that the point of contact client callback is configured correctly.

---

**FBTSPS124E**    **The point of contact client callback could not determine mapping rule type.**

**Explanation:**

The point of contact client callback cannot determine the rule type based on the configuration.

**System action:**

The point of contact client callback mapping fails.

**Administrator response:**

Verify that the point of contact client callback is configured correctly.

---

**FBTSPS125E**    **The point of contact client callback failed to execute the mapping rule.**

**Explanation:**

The point of contact client callback could not execute the mapping rule.

**System action:**

The point of contact client callback mapping fails.

**Administrator response:**

Verify that the point of contact client callback is configured correctly.

---

**FBTSPS127E**    **The point of contact client callback attribute {0} in the universal user is invalid.**

**Explanation:**

The point of contact client callback attribute value in the universal user is invalid.

**System action:**

The request is stopped.

**Administrator response:**

Verify that the authentication policy callback is configured correctly.

---

**FBTSPS128E**    **The point of contact client callback failed to create the authentication policies.**

**Explanation:**

The point of contact client callback failed to create the authentication policies.

**System action:**

he request is stopped.

**Administrator response:**

Verify that the authentication policy callback is configured correctly.

---

**FBTSPS129E**    **The point of contact implementation failed to obtain the authentication target URL or transaction id from the supplied query string parameters.**

**Explanation:**

An error occurred obtaining the target URL or transaction id from the query string.

**System action:**

The request is stopped.

**Administrator response:**

Validate the Federated Identity Manager configuration and check the trace and message logs for further details.

---

**FBTSPS130E**     **The point of contact multi phase authentication callback implementation failed to obtain the authentication target URL.**

**Explanation:**

An error occurred obtaining the target URL.

**System action:**

The request is stopped.

**Administrator response:**

Validate the Federated Identity Manager configuration and check the trace and message logs for further details.

---

**FBTSPS131W**     **The point of contact callback query string parameters {0} value {1} is not valid.**

**Explanation:**

An error occurred obtaining the query string parameter value.

**System action:**

The request will continue using a default value.

**Administrator response:**

Validate the Federated Identity Manager configuration and check the trace and message logs for further details.

---

**FBTSPS132W**     **The point of contact callback mapping rule context attribute {0} value {1} is not valid.**

**Explanation:**

An error occurred obtaining the mapping rule context attribute value.

**System action:**

The request will continue using a default value.

**Administrator response:**

Validate the Federated Identity Manager configuration and check the trace and message logs for further details.

---

**FBTSPS133E**     **The system cannot read the 'dsclient.properties' file**

**Explanation:**

The client configuration containing information on available DSCs is missing.

**System action:**

The in memory HttpSession will be used.

**Administrator response:**

Ensure the file named dsclient.properties exists with the correct values present.

---

**FBTSPS134E**     **No DSC can be reached at this time.**

**Explanation:**

All configured DSCs in the dsclient.conf are not responding.

**System action:**

The in memory HttpSessions will be used.

**Administrator response:**

Check that the dsclient.properties contains valid DSC information, and check that the DSCs are responsive.

---

**FBTSMLO01E**     **The received request is missing the required parameter: *parameter***

**Explanation:**

The current request is not valid.

**System action:**

The request will be halted.

**Administrator response:**

Validate the incoming message.

---

**FBTSMLO02E**     **The value *value* for attribute *attr* is not valid.**

**Explanation:**

The current request is not valid.

**System action:**

The request will be halted.

**Administrator response:**

Validate the incoming message.

---

**FBTSMLO03E**     **The requested target, *target* is unknown or disabled.**

**Explanation:**

The current request is not valid.

**System action:**

The request will be halted.

**Administrator response:**

Validate the incoming message, and that the identity provider has configured and enabled service provider partners for this target.

---

**FBTSMLO04E**     **The request received an artifact with succinct ID: *succinctId*, which did not match a known partner identity provider.**

**Explanation:**

The current request is not valid.

**System action:**

The request will be halted.

**Administrator response:**

Validate the incoming message and the configuration of the partner identity providers.

---

**FBTSML005E      The current user making the request is not authenticated.**

**Explanation:**

The current request is not valid.

**System action:**

The request will be halted.

**Administrator response:**

Validate the incoming message.

---

**FBTSML006E      The token cannot be exchanged for the service provider.**

**Explanation:**

The current request could not be completed because the token exchange failed.

**System action:**

The request will be halted.

**Administrator response:**

Validate the incoming message and the trust service configuration.

---

**FBTSML007E      No configured post page is available to use to return the token to the service provider.**

**Explanation:**

The current request could not be completed because the token exchange succeeded but no configured post page was available.

**System action:**

The request will be halted.

**Administrator response:**

This is a configuration error. Ensure that the post page exists in the template directory.

---

**FBTSML008E      No token was available to return to the service provider.**

**Explanation:**

The current request could not be completed because the token exchange failed.

**System action:**

The request will be halted.

**Administrator response:**

Validate the incoming message and the trust service configuration.

---

**FBTSML009E      The SAML response object received is not valid.**

**Explanation:**

The current request could not be completed because the SAML response object is not valid.

**System action:**

The request will be halted.

**Administrator response:**

Validate the incoming message and the trust service configuration.

---

**FBTSML010E      The sign-on message at the service provider contained parameters that are not valid.**

**Explanation:**

The current request could not be completed because the sign-on request is not valid.

**System action:**

The request will be halted.

**Administrator response:**

Validate the incoming message from the identity provider.

---

**FBTSML011E      The response from the identity provider could not be understood or did not contain an assertion: *samlresponse*.**

**Explanation:**

The current request could not be completed because the identity provider response was not understandable or did not contain a SAML assertion for sign on.

**System action:**

The request will be halted.

**Administrator response:**

Ensure that the identity provider is configured to send the correct XML element response and that the request to the identity provider was valid.

---

**FBTSML012E      The identity provider token cannot be exchanged for one that is valid for the resource.**

**Explanation:**

The current request could not be completed because the identity provider response was not understandable.

**System action:**

The request will be halted.

**Administrator response:**

Validate that the identity provider is configured to send the correct XML element response.

---

**FBTSML013E      The SAML artifact: *artifact* is not valid.**

**Explanation:**

The current request could not be completed as the provided SAML artifact is not valid.



**System action:**

The request will be halted.

**Administrator response:**

Validate that the service provider is configured correctly.

**FBTSML014E      The SAML assertion cannot be retrieved.**
**Explanation:**

The current request could not be completed because a SAML assertion could not be retrieved.

**System action:**

The request will be halted.

**Administrator response:**

Validate that the service provider is configured correctly and that the identity provider is configured to store the assertions for a sufficient time.

**FBTSML015E      While processing action: *action* the internal context was missing attribute: *action*.**
**Explanation:**

The current request could not be completed because of an internal processing error.

**System action:**

The request will be halted.

**Administrator response:**

Contact IBM software support with this log file.

**FBTSML016E      While processing action: *action* the following configuration parameter was determined to be missing or incorrect: *action*.**
**Explanation:**

The current request could not be completed because the configuration is not valid.

**System action:**

The request will be halted.

**Administrator response:**

Validate that the system is configured correctly.

**FBTSML017E      The assertion could not be retrieved from the identity provider at: *ip* using artifact: *artifact*.**
**Explanation:**

The service provider could not retrieve the assertion from the identity provider.

**System action:**

The request will be halted.

**Administrator response:**

Ensure that the identity provider is available.

**FBTSML018E      The user cannot be authenticated.**
**Explanation:**

The current request could not be completed because the trust service response could not authenticate the user.

**System action:**

The request will be halted.

**Administrator response:**

Validate that the trust service and Point of Contact are properly configured.

**FBTSML019E      The SAML request is not valid.**
**Explanation:**

The current request could not be completed because the request received is not valid.

**System action:**

The request will be halted.

**Administrator response:**

Validate that the request is valid.

**FBTSML020E      The where-are-you-from process received a request for the identity provider: *ipURL*, which did not match a known partner identity provider.**
**Explanation:**

The current request received a where-are-you-from cookie which did not match an enabled partner identity provider.

**System action:**

The request will be halted.

**Administrator response:**

Validate that the incoming message contains a WAYF cookie that matches one of the provider IDs for an enabled partner identity provider. One workaround is to delete all persistent cookies on the browser and have the user perform the WAYF process again.

**FBTSML021E      The sign-on request at the service provider did not contain valid sign-on parameters. Either a SAML Response or a SAML Artifact should be included in the initial sign-on request.**
**Explanation:**

The current request could not be completed because the sign-on request is not valid.

**System action:**

The request will be halted.

**Administrator response:**

Validate the incoming message from the browser to ensure that the identity provider has sent either a valid browser-artifact sign-on (redirect containing a SAMLart parameter), or a valid browser-post sign-on (POST containing a SAMLResponse parameter).

---

**FBTSML200E Unexpected exception: *exception*****Explanation:**

The SAML 2.0 plug-in caught an unexpected exception.

**System action:**

The operation will be halted.

**Administrator response:**

Examine the trace logs for more information.

---

**FBTSML201E Cannot determine the message issuer.****Explanation:**

The Issuer attribute is required for this message and cannot be determined.

**System action:**

The operation will be halted.

**Administrator response:**

Verify that configuration is correct. The message issuer is the self provider ID.

---

**FBTSML202W The provider is passive and cannot display the following page on the browser: *page*****Explanation:**

The provider is passive cannot take control of the user interface, including displaying pages.

**System action:**

The page will not be displayed on the browser.

**Administrator response:**

This might or might not be a problem. If it is a problem, determine why the provider is passive by examining trace logs and configuration. A provider can be directed to be passive by the IsPassive attribute in an authentication request.

---

**FBTSML203E The provider cannot find the page to display.****Explanation:**

The provider cannot find a page to display in the browser.

**System action:**

The page will not be displayed on the browser.

**Administrator response:**

Examine the trace logs to determine which page was supposed to have been displayed. It might have been an error status page or a success status page. Check the system installation to determine if the pages have been properly installed.

---

**FBTSML205E The provider is passive and cannot force a user authentication.****Explanation:**

The provider is passive and cannot take control of the user interface, including authenticating the user.

**System action:**

The operation will halt.

**Administrator response:**

Reconfigure the requesting provider to send authentication requests that do not require forced authentication, or that do not require the identity provider to be passive, or both.

---

**FBTSML206E The provider is passive and cannot query the user for consent to federate.****Explanation:**

The provider is passive and cannot take control of the user interface, including querying the user for consent-to-federate accounts.

**System action:**

The operation will halt.

**Administrator response:**

Reconfigure the requesting provider to send authentication requests that do not require the identity provider to be passive.

---

**FBTSML207E Cannot determine the SAML status.****Explanation:**

The SAML status attribute is required for this message and cannot be determined.

**System action:**

The operation will be halted.

**Administrator response:**

Examine the trace logs to see why the SAML status was not set.

---

**FBTSML208E Cannot create account linkage between the providers.****Explanation:**

The accounts are not linked and the SAML request forbids creating account information required for linkage.

**System action:**

The operation will be halted.

**Administrator response:**

Reconfigure the requesting provider to send authentication requests that allow the identity provider to create account linkage. This is done by setting the AllowCreate attribute in the NameIDPolicy element to true.

---

**FBTSML209E Cannot create account linkage between the providers because the user denied consent to federate.**

**Explanation:**

The accounts are not linked (federated) and the user denied permission to link them.

**System action:**

The operation will be halted.

**Administrator response:**

Instruct end users to consent to account linkage (federation).

---

**FBTSML210E    The timestamp in the SAML message is out of range. The message timestamp, *msgTime*, is not within tolerance seconds of *compareTime*.**

**Explanation:**

The SAML message has a timestamp that is not valid.

**System action:**

The message will be ignored.

**Administrator response:**

There are several reasons that a SAML message timestamp might be out of range: The clocks on the service and identity providers systems are skewed beyond the acceptable tolerance, network delays are hampering message flow, or the acceptable tolerance for message timestamp is set too low. The administrator should check these points and make any necessary adjustments.

---

**FBTSML211E    The destination URL in the SAML message (*msgDest*) does not match the current provider location (*here*).**

**Explanation:**

The SAML message has a destination URL that is not valid.

**System action:**

The message will be ignored.

**Administrator response:**

The most likely problem is that the SAML message is being created with an incorrect destination. Verify that configuration on the sending provider specifies the correct URL for the receiving provider.

---

**FBTSML212E    No authentication assertions were found.**

**Explanation:**

No assertions could be found at the identity provider.

**System action:**

No assertions will be included in the authentication response message.

**Administrator response:**

Examine the trace logs to see why no authentication assertion was set.

---

**FBTSML213E    Cannot determine the message destination.**

**Explanation:**

The Destination attribute is required for this message and cannot be determined.

**System action:**

The operation will be halted.

**Administrator response:**

Verify that configuration is correct. The message destination is the URI to which the message is sent.

---

**FBTSML214E    Cannot determine the *endpoint* endpoint for provider *provider*.**

**Explanation:**

The required target endpoint for the SAML message cannot be determined.

**System action:**

The operation will be halted.

**Administrator response:**

Verify that configuration is correct.

---

**FBTSML215E    The name identifier policy in the authentication request could not be met by this identity provider.**

**Explanation:**

The identity provider could not create a name identifier that adhered to the policy in the authentication request. Usually, this means that the policy specified an unsupported format or not did specify that a persistent identifier could be created.

**System action:**

The operation will be halted.

**Administrator response:**

Verify that authentication requests specify supported name identifier policies, or do not specify a policy at all.

---

**FBTSML216E    The user account could not be federated.**

**Explanation:**

The identity provider could not federate the user account. Usually, this means that there is something wrong with the identity service.

**System action:**

The operation will be halted.

**Administrator response:**

Verify that the identity service is configured properly and that the registry server is available.

---

**FBTSML217E    This provider cannot accept an unsolicited authentication response.**

**Explanation:**

The authentication response being processed does not have a corresponding authentication request. This provider is not configured to accept unsolicited authentication responses.

**System action:**

The operation will be halted.

**Administrator response:**

Verify that the service provider is configured properly regarding acceptance of unsolicited authentication responses.

---

**FBTSML218E      The specifications for the endpoint endpoint are not valid.**

**Explanation:**

The endpoint specified by the SAML message cannot be validated.

**System action:**

The operation will be halted.

**Administrator response:**

Verify that configuration is correct and that endpoint specifications such as index, URL and binding in the message are correct.

---

**FBTSML219E      Cannot determine the name identifier for the logout request.**

**Explanation:**

The NameID attribute is required for this message and cannot be determined.

**System action:**

The operation will be halted.

**Administrator response:**

Examine the trace logs to see why no name identifier information was set.

---

**FBTSML220E      Cannot determine the session index for the logout request.**

**Explanation:**

The SessionIndex attribute is required for this message and cannot be determined.

**System action:**

The operation will be halted.

**Administrator response:**

Examine the trace logs to see why no session index was set.

---

**FBTSML221E      The logout requester is not a valid partner.**

**Explanation:**

The issuer of the logout request message cannot be determined as a valid partner to this provider. On an identity provider, the request issuer must be a provider to which this provider has issued an assertion. On a service provider, the request issuer must be a provider that has issued an assertion to this provider.

**System action:**

The operation will be halted.

**Administrator response:**

If the request is legitimate, examine the trace logs to see why the request issuer was not found in the list of known logout partners.

---

**FBTSML222E      The response message does not correlate to the pending request.**

**Explanation:**

The response message contains an InResponseTo attribute that does not match the ID attribute of the pending request. It is possible that the response was received in error.

**System action:**

The operation will be halted.

**Administrator response:**

If the response is legitimate, examine the trace logs to see why the InResponseTo attribute does not match the ID attribute of the currently pending request.

---

**FBTSML223E      Logout failed.**

**Explanation:**

The locally authenticated user was not logged out successfully.

**System action:**

The operation will be halted.

**Administrator response:**

Examine the trace logs to see why logout failed.

---

**FBTSML224E      Cannot find partner configuration for provider *partner*.**

**Explanation:**

The required configuration for the partner provider cannot be found.

**System action:**

The operation will be halted.

**Administrator response:**

Ensure that the partner provider's metadata has been imported into this federation and that the configuration file is not corrupted.

---

**FBTSML225E      Token exchange failed.**

**Explanation:**

The current request could not be completed because the token exchange failed.

**System action:**

The request will be halted.

**Administrator response:**

Validate the incoming message and the trust service configuration. In addition, examine the trace logs to see why the token exchange failed.

---

**FBTSML226E      The message has an Issuer attribute that is not valid.****Explanation:**

The SAML message is required by the specification to have an Issuer attribute. The Issuer format, if specified, must be `urn:oasis:names:tc:SAML:2.0:nameid-format:entity`. The message is either missing the Issuer attribute or has the wrong format specified.

**System action:**

The message will be ignored.

**Administrator response:**

Examine the trace logs on the provider that issued the message to see why the message was constructed without the Issuer attribute or with the incorrect Issuer format.

---

**FBTSML227E      The issuer of the ArtifactResolve message, *issuer*, does not match the intended recipient of the artifact message, *recipient*.****Explanation:**

An ArtifactResolve message was received from a provider which is not the intended recipient of the message associated with the artifact.

**System action:**

The artifact in the ArtifactResolve message will not be exchanged for a SAML protocol message. An empty ArtifactResponse message will be returned.

**Administrator response:**

The system is behaving correctly by disregarding potential attacks.

---

**FBTSML228E      Cannot initialize the SOAP client for the *endpoint* endpoint.****Explanation:**

Unable to initialize the SOAP client.

**System action:**

The request will be halted.

**Administrator response:**

Validate the SOAP client configuration. In addition, examine the trace logs for additional information.

---

**FBTSML229E      The artifact exchange failed. The message could not be retrieved using artifact: *artifact*.****Explanation:**

This provider attempted to exchange an artifact for a SAML protocol message but no message was returned.

**System action:**

The operation will be halted.

**Administrator response:**

Examine the artifact issuer to see why the artifact was not exchanged. The artifact may have expired and its associated message purged from the system, for example.

---

**FBTSML230E      A SAML response message was received that is not valid.****Explanation:**

A SAML response message was received, but a corresponding SAML request message could not be found. The response is considered invalid.

**System action:**

The operation will be halted.

**Administrator response:**

If the SAML response is expected, examine the trace logs to see why the corresponding SAML request was not found. Otherwise, no action is needed.

---

**FBTSML231E      A SAML response message was received that is not valid.****Explanation:**

A SAML response message was received, but it did not contain any AuthnStatements. The response is considered invalid for purposes of authentication.

**System action:**

The operation will be halted.

**Administrator response:**

Examine the issuer of the SAML message to see why it issued a SAML assertion with no AuthnStatement.

---

**FBTSML232E      No alias was found for user *User* and provider *PartnerProvider*.****Explanation:**

There was no alias found for the currently authenticated user for the specified partner provider.

**Administrator response:**

Enable trace for detailed messages about the error.

---

**FBTSML233E      The identity service request to remove an alias for *userId* and provider *providerId* failed.****Explanation:**

The identity service operation was not successful.

**Administrator response:**

Ensure that the identity and provider are valid and check the log for messages returned from the identity service.

---

**FBTSML234E      No principal was found for alias *aliasId* and partner provider *providerId*.****Explanation:**

The identity service operation was not successful.

**Administrator response:**

Validate that the alias and provider are valid and check the log for messages returned from the identity service.

---

**FBTSML235E**     **The identity service request to update an alias for *userId* and provider *providerId* failed.**

**Explanation:**

The identity service operation was not successful.

**Administrator response:**

Validate that the identity and provider are valid and check the log for messages returned from the identity service.

---

**FBTSML236E**     **The assertion issued by *partnerProvider* could not be validated or decrypted.**

**Explanation:**

The assertion could not be validated or decrypted.

**Administrator response:**

Make sure that the validation keys, decryption keys and decryption parameters are configured properly for the provider that issued the assertion. The trace log will indicate which operation failed, validation or decryption.

---

**FBTSML237E**     **The SAML message could not be decrypted.**

**Explanation:**

The SAML message could not be decrypted.

**Administrator response:**

Make sure that the decryption keys and decryption parameters are configured properly for the provider that sent the message.

---

**FBTSML238E**     **The SAML message signature could not be validated.**

**Explanation:**

The SAML message signature could not be validated.

**Administrator response:**

Make sure that the validation key is configured properly for the provider that sent the message.

---

**FBTSML239E**     **The SAML message could not be parsed.**

**Explanation:**

The SAML message could not be parsed.

**Administrator response:**

Make sure that incoming message is properly formatted.

---

**FBTSML240E**     **The SAML artifact could not be parsed.**

**Explanation:**

The SAML artifact could not be parsed.

**Administrator response:**

Make sure that incoming artifact is properly formatted.

---

**FBTSML241E**     **The incoming HTTP message is not valid.**

**Explanation:**

The incoming HTTP message is not valid.

**Administrator response:**

Make sure that incoming HTTP message is properly formatted.

---

**FBTSML242E**     **Authentication failed at the identity provider.**

**Explanation:**

The SAML status included in the authentication response message indicates that authentication failed at the identity provider.

**System action:**

The operation will be halted.

**Administrator response:**

Examine the trace logs on the identity provider that issued the response message to see why the authentication operation failed.

---

**FBTSML243E**     **The name identifier in the request is not valid.**

**Explanation:**

The name identifier in the request does not match the information that was stored for that provider during login. If the service provider was acting as a member of an affiliation group during login, the name identifier in the request must reflect that fact.

**System action:**

The operation will be halted.

**Administrator response:**

If the request is legitimate, examine the trace logs to see why information in the request name identifier does not match the information stored for that provider.

---

**FBTSML244E**     **Cannot perform the name ID management operation on a name identifier with format *Format*.**

**Explanation:**

The name identifier established during authentication in the current session is not persistent. Name ID update and termination management operations can be performed only on persistent name identifiers.

**System action:**

The operation will be halted.

**Administrator response:**

The user should authenticate using a means that establishes a persistent name identifier and then retry the operation.

---

**FBTSML245E**    **The request was missing the TARGET parameter.**

**Explanation:**

The initial request to the service provider must contain a TARGET parameter.

**System action:**

The operation will be halted.

**Administrator response:**

Modify the initial request to the service provider to contain a TARGET parameter, which should point to the desired SSO target URL.

---

**FBTSML246E**    **The request failed due to an internal error on the identity provider.**

**Explanation:**

The identity provider encountered an internal error preparing the samlp:Response for the service provider.

**System action:**

The operation will be halted.

**Administrator response:**

Check the identity provider log to determine the root cause of this error. The identity provider configuration for this partner might not be correct.

---

**FBTSML247E**    **The SAML request for artifact *Artifact* could not be created using signing key *KeyIdentifier*.**

**Explanation:**

The service provider was unable to generate a signed samlp:Rquest message.

**System action:**

The operation will be halted.

**Administrator response:**

Check that the service provider signing key identifier is correctly configured.

---

**FBTSML248E**    **The SAML artifact *Artifact* has already been presented to the identity provider.**

**Explanation:**

The identity provider has detected that this artifact has already been presented for exchange.

**System action:**

The operation will be halted.

**Administrator response:**

This could be a replay attack, or the browser user may have simply reloaded the page containing the redirect to the service provider with the artifact.

---

**FBTSML249E**    **The federation group type specified in the configuration is not supported. Group ID: '*id*',**

**Group display name: '*id*', federation group type '*type*'.**

**Explanation:**

The federation group defined is not a supported type.

**System action:**

The SAML module could not be initialized.

**Administrator response:**

Verify that configuration files are present and have not been corrupted. Specify a supported group type in the configuration.

---

**FBTSML250E**    **The *partnerEndpointType* endpoint for partner '*id*' and display name '*displayName*' for federation group with ID '*id*' and display name '*displayName*' is not valid. Endpoint value is '*displayName*'.**

**Explanation:**

The specified partner endpoint is not valid.

**System action:**

The SAML Module could not be initialized.

**Administrator response:**

Verify that configuration files are present and have not been corrupted. Specify a valid endpoint value in the configuration.

---

**FBTSML251E**    **The *partnerEndpointType* endpoint for self '*id*' and display name '*displayName*' for federation group with ID '*id*' and display name '*displayName*' is not valid. Endpoint value is '*displayName*'.**

**Explanation:**

The specified self endpoint is not valid.

**System action:**

The SAML module could not be initialized.

**Administrator response:**

Verify that configuration files are present and have not been corrupted. Specify a valid endpoint value in the configuration.

---

**FBTSML252E**    **The *partnerEndpointType* endpoint is missing from the provider [*id*] and display name [*displayName*] configuration for federation group with ID [*id*] and display name [*displayName*].**

**Explanation:**

A required endpoint is missing from the provider's configuration.

**System action:**

The SAML module could not be initialized.

**Administrator response:**

Verify that configuration files are present and have not been corrupted. Specify the required endpoint in the provider's configuration.

---

**FBTSML253E** The *propertyName* property is missing from the provider [*id*] and display name [*displayName*] configuration for federation group with ID [*id*] and display name [*displayName*].

**Explanation:**

A required property is missing from the provider's configuration.

**System action:**

The SAML Module could not be initialized.

**Administrator response:**

Verify that configuration files are present and have not been corrupted. Specify the required property in the provider's configuration.

---

**FBTSML254E** The property value '*propertyValue*' for property '*propertyName*' specified for provider '*id*' and display name '*displayName*' for federation group with ID '*id*' and display name '*displayName*' is not valid.

**Explanation:**

The specified property value is not valid.

**System action:**

The SAML Module could not be initialized.

**Administrator response:**

Verify that configuration files are present and have not been corrupted. Specify a valid property value in the configuration.

---

**FBTSML255E** The boolean property value '*propertyValue*' for property '*propertyName*' specified for provider '*id*' and display name '*displayName*' for federation group with ID '*id*' and display name '*displayName*' is not valid. For Boolean properties the permitted values are 'true' or 'false'.

**Explanation:**

The specified Boolean property value is not valid.

**System action:**

The SAML module could not be initialized.

**Administrator response:**

Verify that configuration files are present and have not been corrupted. Specify a valid Boolean property value in the configuration.

---

**FBTSML256E** The numeric property value [*propertyValue*] for property [*propertyName*] specified for provider [*id*] and display name [*displayName*] for federation group with ID [*id*] and display name [*displayName*] is not valid. The minimum value for this property is [*displayName*].

**Explanation:**

The specified numeric property value is not valid.

**System action:**

The SAML Module could not be initialized.

**Administrator response:**

Verify that configuration files are present and have not been corrupted. Specify a valid numeric property value in the configuration.

---

**FBTSML257E** The Identity provider succinct id value '*propertyValue*' specified under property '*propertyName*' for provider '*id*' and display name '*displayName*' for federation group with ID '*id*' and display name '*displayName*' is not valid. The identity provider succinct ID is a required property.

**Explanation:**

The specified numeric property value is not valid.

**System action:**

The SAML module could not be initialized.

**Administrator response:**

Verify that configuration files are present and have not been corrupted. Specify a valid identity provider succinct ID value in the configuration.

---

**FBTSML258E** The common domain service host value '*commonDomainServiceHost*' specified using property '*propertyName*' for partner '*id*' and display name '*displayName*' for federation group with ID '*id*' and display name '*displayName*' is not valid. The common domain service host must start with http:// or https:// and end with the common domain value '*displayName*'.

**Explanation:**

The specified common domain service host is not valid.

**System action:**

The SAML module could not be initialized.

**Administrator response:**



Verify that configuration files are present and have not been corrupted. Specify a valid common domain service host in the configuration.

---

**FBTSML259E**    **The provider source id value [propertyValue] specified under property [propertyName] for provider [id] and display name [displayName] for federation group with ID [id] and display name [displayName] does not match the message digest of the provider ID.**

**Explanation:**

The specified provider source ID value is not valid.

**System action:**

The SAML module could not be initialized.

**Administrator response:**

Verify that configuration files are present and have not been corrupted. Specify a valid provider source ID value in the configuration.

---

**FBTSML260E**    **The binding value value for attribute attr is not valid for profile profile.**

**Explanation:**

The specified binding is not valid for the profile being executed.

**System action:**

The request will be halted.

**Administrator response:**

Validate the incoming message.

---

**FBTSML261E**    **Unobfuscation of the basic authentication password for SOAP client authentication failed.**

**Explanation:**

Unobfuscation of the basic authentication password for SOAP client authentication failed.

**System action:**

The request will be halted.

**Administrator response:**

Check the logs for a runtime exception.

---

**FBTSML262E**    **The ECP profile is not enabled for the provider.**

**Explanation:**

The ECP profile is not enabled.

**System action:**

The request will be halted.

**Administrator response:**

Validate the incoming message.

---

**FBTSML263E**    **The name identifier policy in the request is not valid.**

**Explanation:**

The name identifier policy in the request is not valid. The format is not a supported format or the SPNameQualifier is not known to the provider.

**System action:**

The operation will be halted.

**Administrator response:**

If the request is legitimate, examine the trace logs to see why the name identifier policy is considered invalid.

---

**FBTSML264E**    **The SAML assertion contains a session index value that has been invalidated by a previously received logout request.**

**Explanation:**

The current request could not be completed because a SAML assertion is not considered valid.

**System action:**

The request will be halted.

**Administrator response:**

If the response is legitimate, examine the trace logs to see why the session index attribute was included on a logout request.

---

**FBTSML265E**    **The SAML assertion with the specified assertion ID value was not found.**

**Explanation:**

The current request could not be completed because a SAML assertion was not stored or the assertion ID is not valid.

**System action:**

The request will be halted.

**Administrator response:**

Please submit the request with a valid assertion ID.

---

**FBTSML266E**    **The index 'value' for endpoint type 'value' specified using query string parameter 'value' does not exist.**

**Explanation:**

The current request could not be completed because a the endpoint index is not valid.

**System action:**

The request will be halted.

**Administrator response:**

Please submit the request with a valid endpoint index.

---

**FBTSML267E**    **The value 'value' specified using query string parameter 'value' is not valid integer value.**

**Explanation:**

The current request could not be completed because a query string parameter is not valid.

**System action:**

The request will be halted.

**Administrator response:**

Please submit the request with a valid integer value.

---

**FBTSML268E Logout from one or more partners failed.**

**Explanation:**

A failed status was returned from one or more partner logout attempts.

**System action:**

The request did not complete successfully.

**Administrator response:**

Check the logs for failure reason.

---

**FBTSML269E The users account was not successfully deferated from the partner.**

**Explanation:**

The users account was not successfully deferated from the partner

**System action:**

The request did not complete successfully.

**Administrator response:**

Check the logs for failure reason.

---

**FBTSML270E The user provided to the administrative command does not have an active session.**

**Explanation:**

The users could not be logged out because they do not currently have a valid session.

**System action:**

The request did not complete successfully.

---

**FBTSML271E The SAML assertion cannot be retrieved using artifact: *artifact***

**Explanation:**

The current request could not be completed because a SAML assertion could not be retrieved.

**System action:**

The request is halted.

**Administrator response:**

Validate that the service provider is configured correctly and that the identity provider is configured to store the assertions for a sufficient time.

---

**FBTSML272E The SAML module was unable to query the user attributes.**

**Explanation:**

The current request could not be completed because the SAML module was unable to create a attribute query service claims object.

**System action:**

The request will be halted.

**Administrator response:**

Check the logs for failure reason.

---

**FBTSML273E The SAML module was unable to obtain the subject name id from the attribute query request.**

**Explanation:**

The current request could not be completed because the subject name id is not valid.

**System action:**

The request will be halted.

**Administrator response:**

Please submit a valid attribute query request.

---

**FBTSML274E The SAML module was unable to obtain the subject principal name using the name id included with the attribute query request.**

**Explanation:**

The current request could not be completed because the subject principal name can not be obtained.

**System action:**

The request will be halted.

**Administrator response:**

Please submit a valid attribute query request.

---

**FBTSML275E The SAML message could not be retrieved using artifact: *artifact*.**

**Explanation:**

The provider could not retrieve the SAML message using the supplied artifact.

**System action:**

The request will be halted.

**Administrator response:**

Ensure that the artifact is valid and the provider is properly configured.

---

**FBTSML276E The SAML artifact: *artifact* is expired.**

**Explanation:**

The artifact received is no longer valid.

**System action:**

The request will be halted.

**Administrator response:**

Ensure that the artifact is valid and the provider is properly configured.

---

**FBTSML278E The SAML request is expired.**

**Explanation:**

The request received is no longer valid.

**System action:**

The request will be halted.

**Administrator response:**

Ensure that the request is valid and the provider is properly configured.

---

**FBTSML279E      Cannot find partner configuration for SourceID *partner*.**

**Explanation:**

The required configuration for the partner with the SourceID cannot be found.

**System action:**

The operation will be halted.

**Administrator response:**

Ensure that the metadata of the partner with the SourceID has been imported into this federation and that the configuration file is not corrupted.

---

**FBTSML280E      The target or relay state URL *targetURL* is not whitelisted.**

**Explanation:**

The target or relay state URL received by the system is rejected because it is not whitelisted.

**System action:**

The flow is stopped.

**Administrator response:**

Check if the target or relay state URL should be whitelisted.



---

## Chapter 25. SOAP client messages

These messages are provided by the SOAP client component.

---

**FBTSOC001E**    **The SOAP endpoint passed in the SOAP client is not valid. The passed-in value was *parameter*.**

**Explanation:**

The current request is not valid.

**System action:**

The request will be halted.

**Administrator response:**

Make sure that the correct SOAP endpoint URL is configured.

---

**FBTSOC002E**    **An error occurred in initializing SSL with the SOAP endpoint.**

**Explanation:**

The server might not be enabled for SSL. The SSL parameters passed in might not be valid.

**System action:**

The request will be halted.

**Administrator response:**

Validate the partner's SSL configuration for the SOAP back channel.

---

**FBTSOC003E**    **The TrustStore identifier passed in SOAPClientImpl is null. The SSL connection with the endpoint *parameter* cannot be initialized.**

**Explanation:**

The current request is not valid.

**System action:**

The request will be halted.

**Administrator response:**

Validate the partner's SSL configuration for the SOAP back channel.

---

**FBTSOC004E**    **The KeyStore name *parameter* cannot be obtained from KessService.**

**Explanation:**

The specified keystore cannot be obtained from KessService.

**System action:**

The request will be halted.

**Administrator response:**

Validate the partner's SSL configuration for the SOAP back channel.

---

**FBTSOC005E**    **The TrustStore cannot be initialized from the passed in identifier *parameter*.**

**Explanation:**

The truststore parameter passed in is not valid.

**System action:**

The request will be halted.

**Administrator response:**

Validate the partner's SSL configuration for the SOAP back channel.

---

**FBTSOC006E**    **The SOAP client is unable to parse the response SOAP message.**

**Explanation:**

The SOAP client was unable to parse the incoming response SOAP message.

**System action:**

The request will be halted.

**Administrator response:**

Validate the Access Control List configuration in the destination endpoint.

---

**FBTSOC007E**    **The Client Keystore cannot be initialized from the passed in identifier *parameter*.**

**Explanation:**

The client keystore parameter passed in is not valid.

**System action:**

The request will be halted.

**Administrator response:**

Validate the partner's SSL configuration for the SOAP back channel.

---

**FBTSOC008E**    **The SOAP client is unable to send the request SOAP message.**

**Explanation:**

The SOAP client was unable to send the outgoing request SOAP message.

**System action:**

The request will be halted.

**Administrator response:**

Validate the Access Control List configuration in the destination endpoint.

---

**FBTSOC009E**    **Unobfuscation of the basic authentication password for SOAP client authentication failed.**

**Explanation:**

Unobfuscation of the basic authentication password for SOAP client authentication failed.

**System action:**

The request will be halted.

**Administrator response:**

Check the logs for a runtime exception.

---

**FBTSOC010E    Unable to construct a SOAP fault because the compulsory parameter *parameter* was null.**

**Explanation:**

A constructor of a SOAP fault attempted to build it without the required parameter.

**System action:**

The SOAP fault will not be build.

**Administrator response:**

Contact support.

---

**FBTSOC011E    The AccessApproval module: *module* has denied access to the endpoint: *url***

**Explanation:**

A custom AccessApproval module has denied access to the endpoint.

**System action:**

The connection is rejected.

**Administrator response:**

If the URL is supposed to be accessible, modify the custom access approval module to permit access to it.

---

**FBTSOC012E    Unable to load an AccessApproval module with the extension ID: *module***

**Explanation:**

The extension manager could not load an AccessApproval module.

**System action:**

The request is not processed.

**Administrator response:**

Verify that an extension with the specified ID is included in the published plug-ins.

---

## Chapter 26. Software development kit messages

These messages are provided by the software development kit component.

---

**FBTSDK003E**    **An error occurred loading or starting extension bundle [filename]. The error was [error message].**

**Explanation:**

An error occurred loading or starting an extension bundle.

**System action:**

The extension bundle will not be available to the runtime.

**Administrator response:**

Check the server logs for more details to trace the cause of the error and fix the error in the extension bundle.

---

**FBTSDK006E**    **An error occurred stopping extension bundle [symbolic name]. The error was [error message].**

**Explanation:**

An error occurred stopping an extension bundle.

**System action:**

The extension bundle will not be shutdown cleanly.

**Administrator response:**

Check the server logs for more details to trace the cause of the error and fix the error in the extension bundle.





---

## Chapter 27. Username password messages

These messages are provided by the username password component.

---

**FBTUPD000E Internal Error. Contact the System Administrator.**

---

**Explanation:**

An internal error occurred.

**System action:**

The application encountered an error. The process has been halted.

**Administrator response:**

Check the log file for more information about the cause of the problem.

---

**FBTUPD100E The configuration for the username password authentication mechanism is missing or not valid.**

---

**Explanation:**

The username password mechanism requires configuration to connect to the user repository.

**System action:**

The authentication process encountered an error. The process has been halted.

**Administrator response:**

Check the configuration data for the username password authentication mechanism.

---

**FBTUPD101E The username or password that you entered is incorrect.**

---

**Explanation:**

The username or password that you entered is incorrect.

**System action:**

None

**Administrator response:**

None

---

**FBTUPD102E The account has been disabled.**

---

**Explanation:**

Too many invalid password authentication attempts have triggered the policy to disable the account.

**System action:**

The authentication process encountered an error. The process has been halted.

**Administrator response:**

Check the log file for more information about the cause of the problem.

---

**FBTUPD103E The account has been locked out.**

---

**Explanation:**

Too many invalid password authentication attempts have triggered the policy to temporarily lock out the account.

**System action:**

The authentication process encountered an error. The process has been halted.

**Administrator response:**

Check the log file for more information about the cause of the problem.

---

**FBTUPD104E The account cannot be used at this time due to time-of-day policy restrictions.**

---

**Explanation:**

The Time-of-Day policy does not allow a login at this time.

**System action:**

The authentication process encountered an error. The process has been halted.

**Administrator response:**

Check the log file for more information about the cause of the problem.

---

**FBTUPD105E An internal error occurred. Contact the System Administrator or try again later.**

---

**Explanation:**

None of the configured LDAP servers of the appropriate type for the operation can be contacted.

**System action:**

The authentication process encountered an error. The process has been halted.

**Administrator response:**

Check the LDAP configuration data for the username password authentication mechanism and verify that the LDAP server is running.

---

**FBTUPD106E An internal error occurred. Contact the System Administrator or try again later.**

---

**Explanation:**

An error occurred in the registry when authenticating the user.

**System action:**

The authentication process encountered an error. The process has been halted.

**Administrator response:**

Check the log file for more information about the cause of the problem.

---

**FBTUPD107E**      **Change password failed. Make sure both new password fields contain the same data.**

**Explanation:**

New password verification failed. Make sure both new password fields contain the same data.

**System action:**

None

**Administrator response:**

None

---

**FBTUPD108E**      **Change password failed. The old password you entered is incorrect.**

**Explanation:**

The credentials supplied are invalid.

**System action:**

None

**Administrator response:**

None

---

**FBTUPD109E**      **Change password failed. The old password was not supplied.**

**Explanation:**

The old password supplied for the user is missing.

**System action:**

None

**Administrator response:**

None

---

**FBTUPD110E**      **New password verification failed. The password contains control characters or characters that are not accepted by the particular LDAP server type being used.**

**Explanation:**

The password contains control characters or characters that are not accepted by the particular LDAP server type being used.

**System action:**

None

**Administrator response:**

None

---

**FBTUPD111E**      **New password verification failed. The password has space characters in it, but the password policy does not allow spaces.**

**Explanation:**

The password has space characters in it, but the password policy does not allow space characters.

**System action:**

None

**Administrator response:**

None

---

**FBTUPD112E**      **New password verification failed. The password has a character repeated consecutively too many times to comply with password policy.**

**Explanation:**

The password has a character repeated consecutively too many times to comply with password policy.

**System action:**

None

**Administrator response:**

None

---

**FBTUPD113E**      **New password verification failed. The password does not have enough characters in it to comply with password policy.**

**Explanation:**

The password does not have enough characters in it to comply with password policy.

**System action:**

None

**Administrator response:**

None

---

**FBTUPD114E**      **New password verification failed. There are not enough alphabetic characters in the password for it to comply with password policy.**

**Explanation:**

There are not enough alphabetic characters in the password for it to comply with password policy.

**System action:**

None

**Administrator response:**

None

---

**FBTUPD115E**      **New password verification failed. There are not enough non-alphabetic characters in the password for it to comply with password policy.**

**Explanation:**

There are not enough non-alphabetic characters in the password for it to comply with password policy.

**System action:**

None

**Administrator response:**

None

---

**FBTUPD116E**     **An internal registry error occurred. Contact the System Administrator or try again later.**

**Explanation:**

Failed to change the password.

**System action:**

The authentication process encountered an error. The process has been halted.

**Administrator response:**

Check the log file for more information about the cause of the problem.

---

**FBTUPD117E**     **The password has expired. You need to change your password.**

**Explanation:**

The registry indicated the password was expired.

**System action:**

None

**Administrator response:**

None

---

**FBTUPD118E**     **An internal registry error occurred. Contact the System Administrator or try again later.**

**Explanation:**

An error occurred in the registry getting a user attribute.

**System action:**

The authentication process encountered an error. The process has been halted.

**Administrator response:**

Check the log file for more information about the cause of the problem.

---

**FBTUPD119E**     **The account is set invalid.**

**Explanation:**

The account valid flag on the account is set to false.

**System action:**

The authentication process encountered an error. The process has been halted.

**Administrator response:**

The account cannot be used. Contact the account administrator to determine what can be done.

---

**FBTUPD120E**     **An internal configuration error occurred. Contact the System Administrator or try again later.**

**Explanation:**

Unable to determine the registry server type.

**System action:**

The authentication process encountered an error. The process has been halted.

**Administrator response:**

Check the log file for more information about the cause of the problem.

---

**FBTUPD121E**     **An internal registry error occurred. The error is *message*.**

**Explanation:**

An error occurred when authenticating a user

**System action:**

The authentication process encountered an error. The process has been halted.

**Administrator response:**

Check the log file for more information about the cause of the problem.



---

## Chapter 28. Utility messages

These messages are provided by the utility component.

---

**FBTUTI001E**      **The required parameter [code] is missing.**

**Explanation:**

The parameter [code] is required.

**System action:**

The request is rejected.

**Administrator response:**

Ensure that the parameter [code] is sent in the request.

---

**FBTUTI002E**      **The parameter [code] contains invalid characters.**

**Explanation:**

The parameter [code] can only contain alphanumeric characters.

**System action:**

The request is rejected.

**Administrator response:**

Ensure that the parameter [code] only contains alphanumeric characters.

---

**FBTUTI003E**      **The parameter [code] exceeds the permitted length.**

**Explanation:**

The parameter [code] must be less than 4296 characters

**System action:**

The request is rejected.

**Administrator response:**

Ensure that the parameter [code] does not exceed the permitted length





