Comprehensive services for a turn-key solution

IBM provides services for SCLM and the IBM z/OS™ SCLM Suite

IBM Global Services is pleased to offer comprehensive services for IBM's Software Configuration and Library Manager (SCLM) and the IBM z/OS SCLM Suite.

SCLM Base Services
An IBM SCLM specialist will come to your site and assist you in migrating from your current solution to SCLM. Standard SCLM migration services include:

- ✓ Design of your project environment
- ✓ Implementation of SCLM project definitions, standard language definitions and architecture definitions
- ✓ Coding of standard user exits
- ✓ Set up of basic CICS® and DB2® support
- ✓ Migration of your existing application data into SCLM
- ✓ Documentation of your SCLM environment including customized User and Administrator Guides
- ✓ Training
- ✓ Initial 30 day follow-on support

Additional customized services are available for:

- ✓ 4GL languages (Advantage™ Gen, formerly COOL:Gen, CA-Telon®, CSP...)
- ✓ Extensive user exits
- ✓ Change Management tool interface
- ✓ IMS™, CA-IDMS®, Oracle® customizations
- ✓ CICS and DB2 customized extensions
- ✓ Additional panels and dialogs
- ✓ Customized languages and parsers
- ✓ Additional specialized requirements

SCLM Suite Services
A complete set of services for IBM Breeze for SCLM for z/OS and IBM Cloud 9 for SCLM for z/OS are also available. Services for the SCLM Suite include, but are not limited to:

- ✓ Installation
- ✓ Implementation
- ✓ Customization
- ✓ Training

Breeze
An IBM SCLM Suite specialist will come to your site to install and implement the Breeze component of the SCLM Suite. Standard services include:

- ✓ Installation and implementation of the Breeze product
- ✓ Modification of your SCLM projects to implement Breeze
- ✓ Definition of initial approvers, approver groups and inventory junction records

Cloud 9
An IBM SCLM Suite specialist will come to your site to install, implement and customize the Cloud 9 component of the SCLM Suite. Standard services include:

- ✓ Installation and implementation of Cloud 9
- ✓ Customization of Cloud 9 language definitions and ftp delivery

For more information, contact your IBM representative. Detailed product offering information can be found in the SCLM Suite, Cloud 9, and Breeze Fact Sheets and are available from your IBM representative

e® business

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