



### Retail Standards Update

Ellen McCubbin
Microsoft Certified Solution Developer
Certified Lotus Professional - Principal
ActiveStore Core Team Member
ellenmcc@us.ibm.com



#### Agenda



- Device Drivers
  - **OPOS**
  - JavaPOS
  - UnifiedPOS
- ActiveStore
- ARTS
- XML -- the new kid on the block!



# OLE for Point of Sale (OPOS) an update



- Devices services using the MS Common Object Model (COM). Current release is 1.4
  - Newest device is Credit Authorization Terminal
- Potential Future devices
  - USB
  - intelligent gas pumps
  - smart cards



#### **JavaPOS**

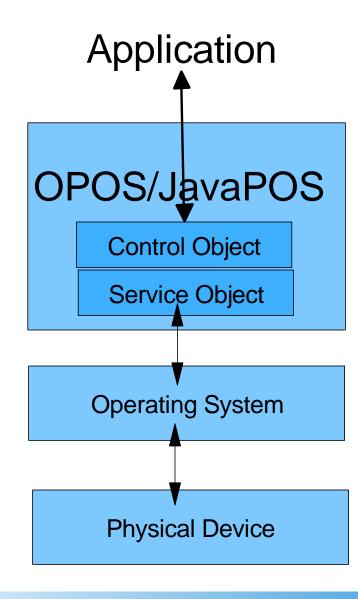


- Yes, it's real!
- IBM is providing leadership on this committee
- IBM JavaPOS drivers available from IBM Web Site



#### **Common Device Driver Architecture**







#### V 1.4 OPOS/ JavaPOS devices

- Bump Bar
- Cash Changer
- Cash Drawer
- CAT
- Coin Dispenser
- Fiscal Printer
- Hard Totals
- Keylock
- Line Display
- MICR

- MSR
- PIN Pad
- POS Keyboard
- POS Printer
- Remote Order Display
- Scale
- Scanner
- Signature Captur
- Tone Indicator





#### And now the latest -- UnifiedPOS!



- Overseen by NRF ARTS Council
- Mission Produce an application interface standard for peripheral devices that:
  - Defines a standard set of behaviors supporting retail usage
  - Is operating system independent and language neutral
  - Encompasses the OPOS and JavaPOS standards
  - Is international and extends across vendors, platforms, and retail formats
- IBM is providing leadership on this committee



#### What was ActiveStore supposed to do?





- Campbell Softwarm
- Fujitsu
- IBM
- ICL Retail Systems
- Microsoft
- NCR

- Ols y-Olivetti
- Com p ris
- JDA SoftwareGroup
- Matra Systems
- RadiantSystems





## **United States Customer Advisory Board (CAB)**



- Coles Myer
- The Limited
- London Drugs
- Marks & Spencer
- McDonalds
- Morissons

- Nike Retail
- Starbucks Coffee
- Tricon Global Restaurants
- Whitbread







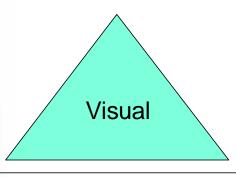
#### **ActiveStore 1999 Achievements**



- Charter document approved
- First RBI team completed work
  - rework needed
- Base System Services released in May 1999
- Position statement with ARTS established
- 6 new RBI teams formed
  - room left for more volunteers!
- International Team members (UK, Japan)
- Strong European CAB team

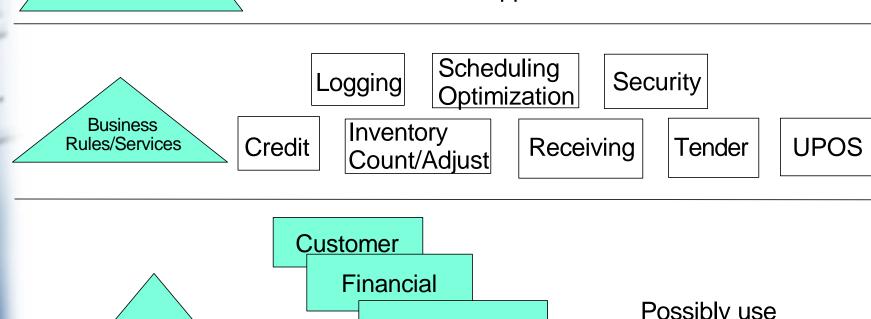


## Previously Defined Architectural Building Blocks



Data

- Navigator
- Alerts
- Help
- Application Task Area



Inventory

Item

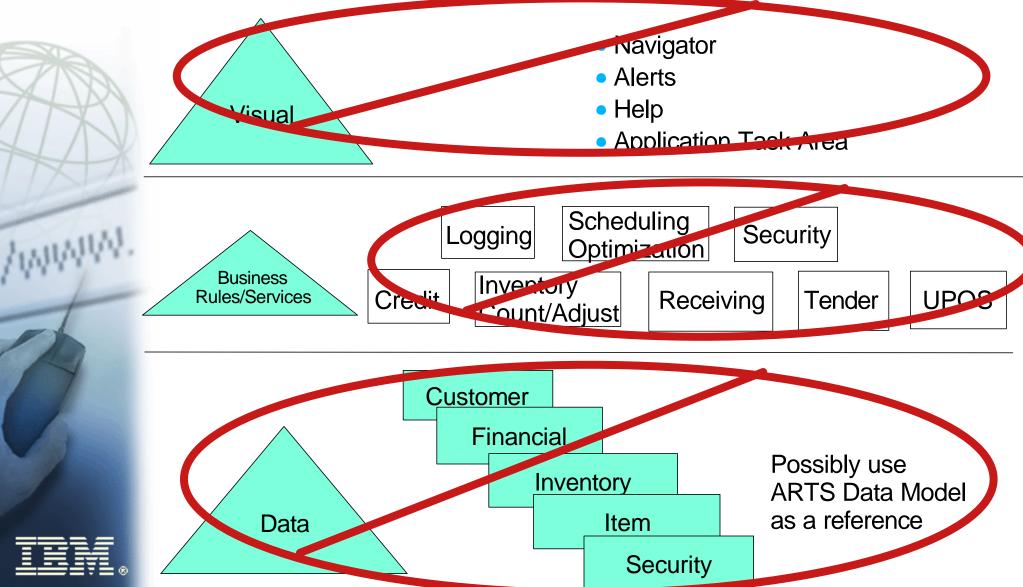
Security



Possibly use ARTS Data Model as a reference



## **Current Status of Architectural Building Blocks**





#### **User Interface Services**



- The reference implementation is provided as a way for developers to see how the UI components can be used
- Emphasizes a common look and feel across all applications
- Rework needed as no one likes it

## Don't hold your breath waiting for this to show up!



#### **Base System Services**

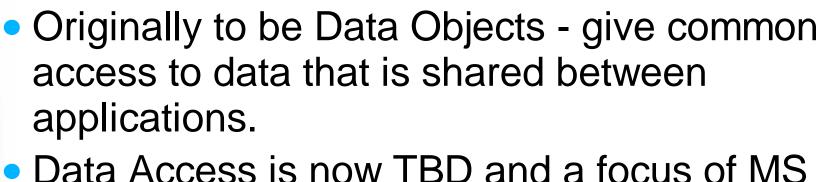


- Released May 1999
- Required Premier Software Development Support Contract
- WinNT only, not WinCE, Embedded NT
- No plans to enhance or make Win2000 certified -- however it may run on W2K
- Lots of bugs
- MS Consulting not recommending it

Non-replaceable, non-portable



#### **ActiveStore -- Data Access**



- Data Access is now TBD and a focus of MS Product division
- XML and ARTS offers more hope in this area





#### ActiveStore - Retail Business Interface Teams



- Transaction completed, rework via XML started
- Electronic Payment Systems
- Pricing
- Petrol Forecourt
- Customer
- Employee
- Financial

All RBIs to be done in XML!

Portable APIs



#### To get Current Status on RBI Teams



- Free to anyone
- www.onelist.com
  - ActiveStore is the subject Area
  - Anyone can subscribe



#### ActiveStore compliance



- Still not defined -- no work in progress either
- MSFT not interested in administering compliance program
- Self-certification may be possible

However, with XML in the picture for the RBI's, compliance may be as simple as running an XML parser with the RBI DTDs!



#### Association for Retail Technology Standards (ARTS)



- A retailer led industry organization
- Part of National Retail Federation
- Operating System Independent
- Device Model for POS
- Data Model for in-store operations
- Recently hosted ForeCourt Standards
   Meeting
- Launching XML initiative called REDX



#### **ARTS Data Model - What's New?**



- Release 2.0 November 1999
- Updates include
  - Update to Party entity
    - abstract Person, or an Organization
    - Party role updated
  - Documentation Cleanup
  - Attribute cleanup
- Compliance being defined



#### **ARTS - REDX**



- Retail Enterprise Data in XML (REDX)
  - Implement the ARTS Retail Data Model as XML schemas
  - Identify key retail business processes, their supporting systems and the messages that pass between them defined in XML.
  - Vendor certification
- Some overlap with ActiveStore
  - Same interests as Microsofts RBIs
- Currently participating: IBM, Sun, DataFit ...





# XML I told you so!



#### **XML**



- Defines what data means
- Create your own tags
- Middle Tier server required
- Designed for internet technologies
- Documents MAY have a short life span
- XML Elements have attributes
- XML documents resemble traditional relational and object database data.



#### **XML**

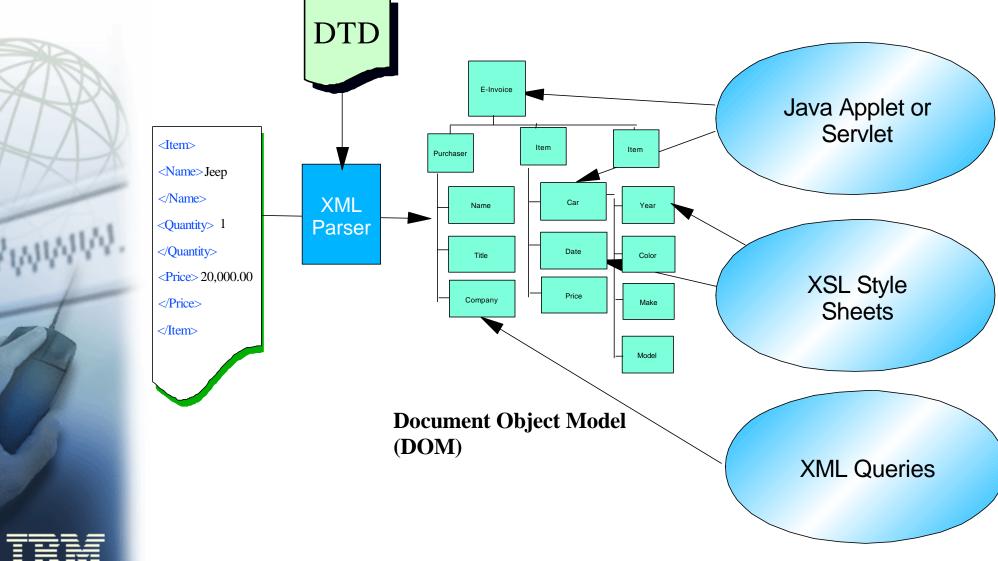


- Preserves abstract data
- Prevents data from getting mixed up with presentation layer
- Proposed data interchange format for web data

KEY POINT - XML treats web documents as data, not just format



#### Accessible to Java, Stylesheets, and **Queries**







#### Java and XML Work Together



 Java is the means to produce portable code

 XML is the means to produce portable data



#### Standards Groups Involving XML



- <u>W3C</u>
- XML.ORG
- BizTalk
- SAX
- OMG
- OASIS
- IETF
- DISA
- HL7
- ANSI
- OBI
- ACORD

- ECML
- VICS
- FpML
- XFRML
- RosettaNet
- Dublin Core
- VXML Forum
- CommerceNet
- OpenApplications
- ebXML
- ActiveStore



#### IBM & Apache Support XML Standards



- IBM contributes key XML technologies (9-Nov-99)
  - ► IBM XML Parsers for Java & C++ and LotusXSL processor form code base
  - Formation of Apache open source project http://xml.apache.org/
- Open source accelerates vendor-neutral XML standards
  - Openness of the Internet supported by public standards
  - Non-proprietary implementation of W3C recommendations
  - Public participation through code contribution
  - Strong leadership: Apache, IBM, Lotus, DataChannel, ExOffice, Sun, and Textuality
- Ongoing demonstration of IBM's dedicated support of industry standards
  - ► W3C, OASIS, XML.org
  - ► XML, Java, Linux
- www.apache.org





## Thank you!