

| <b>IBM SurePOS 500 Express at a glance - Canada</b> |  |
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| <b>Hardware</b>                                     | <b>Model 4940-532</b>  |
| Processor <sup>1</sup>                              | <ul style="list-style-type: none"> <li>1.2GHz Intel® Celeron™ (or faster)</li> </ul>   |
| Video memory  | <ul style="list-style-type: none"> <li>8MB UMA (16 or 32MB UMA can be defined)</li> </ul>  |
| Memory <sup>2</sup>                                 | <ul style="list-style-type: none"> <li>256MB</li> </ul>  |
| Maximum colors                                      | <ul style="list-style-type: none"> <li>32-bit true color at 800 x 600 resolution (1024 x 768 available)</li> </ul>   |
| Hard disk drive <sup>2</sup>                        | <ul style="list-style-type: none"> <li>40GB (or larger) 3.5" IDE</li> </ul>  |
| Ports   | <ul style="list-style-type: none"> <li>Customer display, video (SVGA), RS-232 (3), USB (4), MSR, cash drawer (2), Ethernet</li> </ul>  |
| Tilt adjustment                                     | <ul style="list-style-type: none"> <li>Counter: 30° to 90°</li> <li>Wall-mount: -10° to 15° on wall from vertical surface</li> </ul>   |
| Dimensions <sup>3</sup> (HxWxD)                     | <ul style="list-style-type: none"> <li>Countertop: 13.4 to 15" x 12.8 to 13.9" x 12.6" (340 to 381mm x 325 to 353mm x 321mm)</li> <li>Wall-mount: 18 to 18.3" x 12.8 to 13.9" x 8.9 to 10.4" (457 to 464mm x 325 to 353mm x 227 to 265mm)</li> </ul>                       |
| Weight  | <ul style="list-style-type: none"> <li>System unit: 21lbs (9.5kg)</li> <li>MSR: 0.35lbs (0.16kg)</li> </ul>  |
| Power consumption                                   | <ul style="list-style-type: none"> <li>45W typical, 23W standby, Energy Star compliant</li> </ul>  |
| <b>Peripherals</b>                                  |  |
| Printer   | <ul style="list-style-type: none"> <li>IBM SureMark™ Printer TF6</li> </ul>  |
| Cash drawer   | <ul style="list-style-type: none"> <li>Full-size cash drawer</li> </ul>  |
| Display   | <ul style="list-style-type: none"> <li>Integrated 12" touchscreen and Magnetic Stripe Reader (MSR)</li> </ul>  |
| <b>Software</b>                                     |  |
| Operating systems supported <sup>4</sup>            | <ul style="list-style-type: none"> <li>DOS 2000</li> <li>Microsoft Windows NT® 4.0</li> <li>IBM Retail Environment for SUSE LINUX (IRES)</li> <li>Microsoft® Windows® 98, 2000</li> <li>Microsoft Windows XP</li> <li>Microsoft Windows XP Embedded<sup>4</sup></li> </ul> |
| Drivers supported                                   | <ul style="list-style-type: none"> <li>OPOS 1.5.0 and JavaPOS™ 1.5.1</li> </ul>  |
| Management tools                                    | <ul style="list-style-type: none"> <li>Remote Deployment Manager (RDM) 3.1</li> <li>IBM Director 3.1</li> </ul>  |
| <b>Industry standards</b>                           |  |
| Systems management                                  | <ul style="list-style-type: none"> <li>Wired for Management (WfM) 2.0</li> <li>SMBIOS 2.3/Desktop Management Interface (DMI)</li> <li>Preboot Execution Environment (PXE) 2.0</li> <li>Wake on LAN® (WOL)</li> </ul>   |
| Power management                                    | <ul style="list-style-type: none"> <li>Advanced Power Management (APM) 1.2</li> <li>Advanced Configuration and Power Interface (ACPI) 1.0</li> </ul>   |
| <b>Services</b>                                     |  |
| Limited warranty <sup>5</sup>                       | <ul style="list-style-type: none"> <li>One year</li> </ul>   |
| Service life  | <ul style="list-style-type: none"> <li>Up to seven years after withdrawal from market</li> </ul>   |
| Technical support <sup>6</sup>                      | <ul style="list-style-type: none"> <li>24x7 phone support (during warranty period, response times may vary; may exclude some holidays) and Web-based help</li> <li>Both depot and onsite service are available</li> </ul>  |

1. MHz/GHz only measures microprocessor internal clock speed; many factors affect application performance.

2. MB/GB equals one million/billion bytes when referring to storage capacity; accessibility may be less.

3. Measurements assume standard 12" display.

4. IBM will provide hardware support for customers who create unique Windows XP Embedded images. Field problems for XP Embedded will need to be recreated under Windows XP Professional.