

| IBM SurePOS 300 Express at a glance - Malaysia, Singapore | |
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| Hardware | Model 4910-32A |
| Processor ¹ | • VIA C3 1.2GHz |
| Video memory | • 4MB UMA (8MB UMA can be defined) |
| Memory ² | • 256MB (expandable to 512MB) |
| Ports | • Video display (SVGA), Ethernet, powered RS-232 (2), RS-232 (4), USB (4), PS/2 keyboard, PC mouse, headphone, microphone in, line out, cash drawer |
| Slots | • One half-size PCI adapter slot |
| Dimensions (WxDxH) | • 11.8" x 8.5" x 3.6" (300mm x 216mm x 90mm) |
| Weight | • 8lbs (3.6kg) |
| Power consumption | • 35W typical, 100W maximum |
| Peripherals | |
| Printer | • IBM SureMark™ Printer TF6 |
| Display | • 40 character display |
| Cashdrawer ³ | • Compact cash drawer |
| Software | |
| Operating systems supported ⁴ | • Microsoft® Windows® XP Professional Edition ⁵ • Microsoft Windows XP Embedded ⁶ • Microsoft Windows 2000 • IBM Retail Environment for SUSE LINUX (IRES) • DOS 2000 |
| Drivers supported | • OPOS 1.7.0 and JavaPOS™ 1.7.0 |
| Management tools | • IBM Director 3.2 or higher |
| Industry standards | |
| Systems management ⁷ | • Wired for Management (WfM) 1.1 • SMBIOS 2.3 • Preboot Execution Environment (PXE) 2.0 • Wake on LAN® (WOL) |
| Power management ⁷ | • Advanced Power Management (APM) 1.2 • Advanced Configuration and Power Interface (ACPI) 1.0 |
| Services | |
| Limited warranty ⁸ | • One year |
| Service life | • Up to seven years after withdrawal from market |
| Technical support ⁹ | • 24x7 phone support (during warranty period, response times may vary; may exclude some holidays) and Web-based help • Both depot and onsite service are available |

1. MHz/GHz only measures microprocessor internal clock speed; many factors affect application performance.
2. MB/GB equals one million/billion bytes when referring to storage capacity; accessibility may be less. Memory supports both system and video. Accessible system memory will be the installed memory size less the amount defined for video.
3. Cash drawer connects through an IBM SureMark Printer, which must be purchased separately.
4. Operating system is not included and can be purchased separately.
5. Microsoft Windows XP Professional Preload with restrictive use described in the End User License Agreement.
6. IBM will provide hardware support for customers who create unique Windows XP Embedded images. Field problems for XP Embedded will need to be recreated under Windows XP Professional.
7. No battery option available.
8. For a copy of terms and conditions of IBM's Statement of Limited Warranty, please contact your local IBM representative or reseller.
9. Geography dependent.