



Finding Telelogic downloads on IBM.com

April 2009

Rational software



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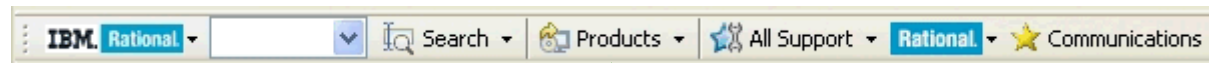
- **Where to start on IBM.com**
- **Full products and integrations** released by IBM *after* November 2008
- **Fixes, patches, FixPacks, and iFixes**
- **Documentation**
- **Legacy Telelogic downloads**
 - Patches, documentation, integrations, and full product versions released by Telelogic *prior to* November, 2008.
- **Where to find download site assistance**

Where to start on *ibm.com*

- Use the **Telelogic Product Support Overview** page
 - <http://www.ibm.com/software/rational/support/telelogic/>
 - The best starting point to navigate directly to each Telelogic products' specific support sites.

Telelogic product- Specific support pages on ibm.com

Telelogic Change	http://www.ibm.com/software/awdtools/change/support
Telelogic Dashboard	http://www.ibm.com/software/awdtools/dashboard/support
Telelogic DOORS	http://www.ibm.com/software/awdtools/doors/support
Telelogic DOORS Analyst	http://www.ibm.com/software/awdtools/doors/analyst/support
Telelogic DOORS WebAccess	http://www.ibm.com/software/awdtools/doors/webaccess/support
Telelogic Focal Point	http://www.ibm.com/software/awdtools/focalpoint/support
Telelogic Logiscope	http://www.ibm.com/software/awdtools/logiscope/support
Telelogic Publishing Engine	http://www.ibm.com/software/awdtools/pubengine/support
Telelogic Rhapsody	http://www.ibm.com/software/awdtools/rhapsody/support
Telelogic SDL Suite	http://www.ibm.com/software/awdtools/sdl/suite/support
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Telelogic Synergy	http://www.ibm.com/software/awdtools/synergy/support
Telelogic System Architect	http://www.ibm.com/software/awdtools/systemarchitect/support
Telelogic System ArchitectXT	http://www.ibm.com/software/awdtools/systemarchitectxt/support
Telelogic Tau	http://www.ibm.com/software/awdtools/tau/support
Telelogic Team Webtop	http://www.ibm.com/software/awdtools/webtop/support
Telelogic Tester	http://www.ibm.com/software/awdtools/tester/support
Telelogic TTCN Suite	http://www.ibm.com/software/awdtools/ttcn/suite/support




- Use the **IBM support toolbar for Telelogic Clients**
 - <https://support.telelogic.com/toolbar/>
 - This browser Toolbar has been designed by IBM specifically for existing Telelogic Support clients to centralize the essential support pages for all Telelogic Product Support resources. Select the appropriate product from the Products button to be taken directly to that product specific support page.

Full Products and Integrations released by IBM after November 2008

Access the tool

Enter your existing IBM ID and password, or register for an IBM ID and password and follow the prompts for requesting access.

→ Customer sign in

- **Full Product downloads** for versions released after November, 2008, these are all found by signing in to IBM.com's Software and Services site at: <http://www.ibm.com/software/howtobuy/softwareandservices/> 
- Pointers to the Software and Services site are also all found in the various product download documents for each available release. You can navigate to these download documents as follows:
 - From <http://www.ibm.com/software/rational/support/telelogic/> select the product you are concerned with.
 - This will open to the product's main support overview page. From this page, click the "Download" button in the navigation menu on the right, doing so will open the product's Download page.
 - Either select the latest download document from the 'featured' box, or search for the particular item you are looking for.
 - The download documents displayed will contain pointers to the actual download locations on IBM.com, in this case, the Software and Services site.

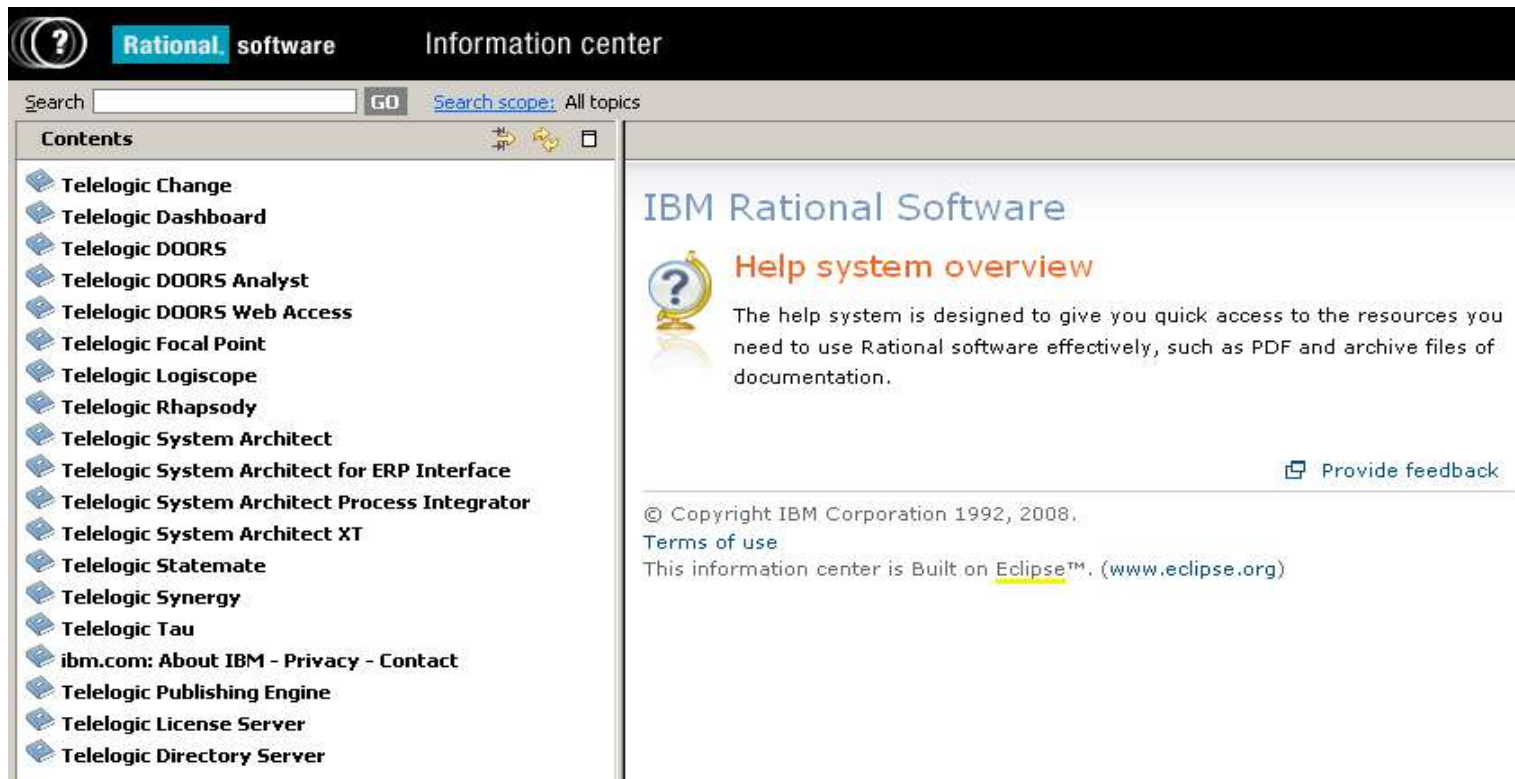
Fixes, patches, Fixpacks, and iFixes

- **Fixes, patches, Fixpacks, and iFixes** for product versions released after November, 2008, can be found on one of two sites:
 - FTP site: <ftp://ftp.software.ibm.com/software/rational/>
 - FixCentral: <http://www-933.ibm.com/support/fixcentral/>
- Specific and direct **patch** download locations are also all found in the respective download documents available on the IBM product support pages via the “Download” navigation menu item. You can navigate to these download documents as follows:
 - From <http://www.ibm.com/software/rational/support/telelogic/> select the product you are concerned with.
 - This will open to the product’s main support overview page. From this page, click the “Download” button in the navigation menu on the right, doing so will open the product’s Download page.
 - Either select the latest download document from the ‘featured’ box, or search for the particular item you are looking for.
 - The download documents displayed will contain direct pointers to the actual download locations on IBM.com, in this case, the FTP or FixCentral site.



Documentation

- **Documentation** for versions released after November, 2008, are all found on IBM's *Information Center* for Telelogic products here:
- <http://publib.boulder.ibm.com/infocenter/rsdp/v1r0m0/index.jsp>



The screenshot shows the IBM Rational Software Information Center interface. At the top, there is a search bar with a 'GO' button and a search scope set to 'All topics'. Below the search bar is a 'Contents' sidebar with a list of links, each preceded by a small blue diamond icon. The main content area displays the title 'IBM Rational Software' and a section titled 'Help system overview' with a question mark icon. The text below this section explains that the help system is designed to provide quick access to resources for using Rational software effectively. At the bottom of the main content area, there is a 'Provide feedback' link and copyright information for IBM Corporation (1992, 2008), along with links to 'Terms of use' and a note that the information center is built on Eclipse™.

Search GO Search scope: All topics

Contents

- Telelogic Change
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- Telelogic DOORS Web Access
- Telelogic Focal Point
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- Telelogic System Architect for ERP Interface
- Telelogic System Architect Process Integrator
- Telelogic System Architect XT
- Telelogic Statemate
- Telelogic Synergy
- Telelogic Tau
- ibm.com: About IBM - Privacy - Contact
- Telelogic Publishing Engine
- Telelogic License Server
- Telelogic Directory Server

IBM Rational Software

Help system overview

The help system is designed to give you quick access to the resources you need to use Rational software effectively, such as PDF and archive files of documentation.

[Provide feedback](#)

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[Terms of use](#)
This information center is Built on [Eclipse™](http://www.eclipse.org). (www.eclipse.org)

Legacy Telelogic downloads

- All **legacy downloads** (*product, documentation, integrations, patches, release notes*) for Telelogic product versions released **prior to November, 2008**, can be found in the **Legacy Download Technote Flashes** on IBM.com product support download pages. Additionally, the list below will take you to the specific flash documents:

- Telelogic Change 4.3, 4.3a (Unicode edition), 4.4, 4.4a, 4.5, 4.6, 4.6.1, 4.7, 5.0
- Telelogic Dashboard 2.0.3, 3.0, 3.5
- Telelogic DocExpress 4.2, 4.3.1, 4.4, 4.4.1
- Telelogic DocExpress Factory 3.0, 3.0.1, 3.2, 3.4, 3.5, 4.0, 4.1
- Telelogic DocExpress Word 3.2, 3.3, 3.4, 3.5, 4.0, 4.1
- Telelogic DOORS 8.1, 8.2, 8.3, 9.0
- Telelogic DOORS/Analyst 1.3 SP1, 1.4, 2.0, 2.0 SP1, 2.1, 3.0, 3.1, 4.0, 4.1, 4.2
- Telelogic DOORS/Net 8.0, 8.1, 8.2, 8.3, 9.0
- Telelogic Focal Point 5.4, 6.1, 6.2
- Telelogic Logiscope 5.1, 5.1.2, 6.0, 6.1, 6.2, 6.3, 6.4
- Telelogic Rhapsody 7.0, 7.1, 7.1.1, 7.2, 7.3
- Telelogic SDL and TTCN Suite 4.2, 4.3, 4.4, 4.5, 4.6, 5.0, 5.1, 6.0, 6.1, 6.2
- Telelogic Statemate 4.2, 4.3, 4.4
- Telelogic Synergy 6.1, 6.2, 6.3, 6.3a, 6.4, 6.4a, 6.5, 6.5a, 6.5a J
- Telelogic System Architect 10, 10.1, 10.3, 10.4, 10.5, 10.6, 10.7, 10.8, 11, 11.1
- Telelogic System Architect XT 10.4, 10.5, 10.6, 10.7, 10.8, 11, 11.1
- Telelogic Tau 2.0, 2.1, 2.2, 2.3, 2.4, 2.5, 2.6, 2.7, 3.0, 3.1, 4.0, 4.1
- Telelogic Directory Server 4.1, 4.2
- Telelogic License Server 10.1.3-7, 1.3, 1.4
- Telelogic Synchronization Framework 1.0, 1.1, 1.2
- Telelogic Tester 2.6, 2.7, 3.0, 3.1, 3.2

IBM Telelogic legacy product downloads now available

News

Abstract

All legacy Telelogic products, integrations, patches, and documentation (prior to November 2008 releases) are now available on IBM.com for heritage Telelogic clients.

Content

Legacy Telelogic Product downloads including **documentation, integrations, patches, and full product installer files** are now available via IBM.com resources. Links to these download packages are available via technote *Flashes* posted to the product specific support pages on IBM.com.

All Telelogic legacy download technotes can also be found directly in the table below:

Telelogic Change 4.3, 4.3a (Unicode edition), 4.4, 4.4a, 4.5, 4.6, 4.6.1, 4.7, 5.0
Telelogic Dashboard 2.0.3, 3.0, 3.5
Telelogic DocExpress 4.2, 4.3.1, 4.4, 4.4.1
Telelogic DocExpress Factory 3.0, 3.0.1, 3.2, 3.4, 3.5, 4.0, 4.1
Telelogic DocExpress Word 3.2, 3.3, 3.4, 3.5, 4.0, 4.1
Telelogic DOORS 8.1, 8.2, 8.3, 9.0
Telelogic DOORS/Analyst 1.3 SP1, 1.4, 2.0, 2.0 SP1, 2.1, 3.0, 3.1, 4.0, 4.1, 4.2
Telelogic DOORS/Net 8.0, 8.1, 8.2, 8.3, 9.0
Telelogic Focal Point 5.4, 6.1, 6.2
Telelogic Logiscope 5.1, 5.1.2, 6.0, 6.1, 6.2, 6.3, 6.4
Telelogic Rhapsody 7.0, 7.1, 7.1.1, 7.2, 7.3
Telelogic SDL and TTCN Suite 4.2, 4.3, 4.4, 4.5, 4.6, 5.0, 5.1, 6.0, 6.1, 6.2
Telelogic Statemate 4.2, 4.3, 4.4
Telelogic Synergy 6.1, 6.2, 6.3, 6.3a, 6.4, 6.4a, 6.5, 6.5a, 6.5a J
Telelogic System Architect 10, 10.1, 10.3, 10.4, 10.5, 10.6, 10.7, 10.8, 11, 11.1
Telelogic System Architect XT 10.4, 10.5, 10.6, 10.7, 10.8, 11, 11.1
Telelogic Tau 2.0, 2.1, 2.2, 2.3, 2.4, 2.5, 2.6, 2.7, 3.0, 3.1, 4.0, 4.1
Telelogic Directory Server 4.1, 4.2
Telelogic License Server 10.1.3-7, 1.3, 1.4
Telelogic Synchronization Framework 1.0, 1.1, 1.2
Telelogic Tester 2.6, 2.7, 3.0, 3.1, 3.2

Where to find download site assistance

- Where can I get help with the **IWM Legacy Telelogic downloads site?**

https://www14.software.ibm.com/webapp/iwm/web/signup.do?source=dfeedback&lang=en_US&S_CMP=IBM

Signup and Software Download Support
Frequently Asked Questions

This FAQ is not intended to cover all eventualities, although we have tried to include as much information here as possible. If you have a problem relating to downloading software or download performance that is not addressed in this document, have noticed a broken link, or just have comments on your experience, please contact us using either the [signup support form](https://www14.software.ibm.com/webapp/iwm/web/signup.do?source=dfeedback) located at <https://www14.software.ibm.com/webapp/iwm/web/signup.do?source=dfeedback>, or the [download support form](https://www14.software.ibm.com/webapp/iwm/web/supportform.do?source=dfeedback) located at <https://www14.software.ibm.com/webapp/iwm/web/supportform.do?source=dfeedback>. Both forms are English only.

- Legacy Downloads site FAQs:

- https://www14.software.ibm.com/iwm/web/download_en_US.shtml

Fix Central help

FAQs

Fix Central provides fixes and updates for your system's software. You can find the fix or fixes you are looking for by searching by product, by fix ID, or by APAR. Fix Central also helps you identify any prerequisite or co-requisite fixes associated with the fixes you want to download.

- Where can I get help with the **FixCentral** site?

- FixCentral FAQs:

- http://www-947.ibm.com/systems/support/fixes/en/fixcentral/help/faq_sw.html

- Where can I get help with the **Passport Advantage / FCT (Software and Services)** site?

https://www.ibm.com/software/howtobuy/passportadvantage/paocustomer/docs/en_US/ecare.html

Software and services overview



- Passport Advantage Tutorial:

- <http://www.ibm.com/software/lotus/passportadvantage/passporttutorial.html>

Passport Advantage tutorial

The Passport Advantage tutorial provides an overview of both the Passport Advantage and Passport Advantage Express offerings. Viewing the tutorial will help you decide which offering is right for you.

View the tutorial

English





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