IBM

Rational software

IBM Rational UCM Deployment Service

Highlights

IBM Rational Deployment Services help you:

■ ***Enhance efficiency and predictability of deploying a new technology***

■ ***Improve communication and teamwork***

■ ***Accelerate self-sufficiency***

■ ***Leverage IBM Rational's industry-leading software development experience***

Recommended for:

■ ***Project teams or organizations of any size that are newly adopting IBM Rational UCM.***

■ ***Existing IBM Rational ClearCase users who want to migrate to a UCM model or expand their use of UCM within their organization.***

The IBM® Rational® UCM Deployment Service is a configurable service offering that enables you to deploy Unified Change Management (UCM) with IBM Rational ClearCase® and IBM Rational ClearQuest® in the most efficient and effective manner to meet your specific needs. Your IBM Rational account team works in partnership with you to transfer Rational ClearCase and Rational ClearQuest technology and best practices in Unified Change Management to your team.

This deployment service provides the guidance and tools necessary to address your unique situation while mitigating the risks associated with introducing new technology into your organization. Rational's many years of experience in successfully introducing tools and best practices are combined into a deployment service package that will help you take full advantage of your investment in the IBM Rational Unified Change Management solution.

Clearly Defined Milestones and Deliverables

The UCM Deployment Service follows a proven path to success and includes a comprehensive set of activities and deliverables addressing best practices, environment setup, training, deployment, and a follow-up assessment.

IBM Rational UCM Administrator Training

Your team's Rational ClearCase and ClearQuest administrators attend training at an IBM training facility, saving time by speeding up the learning curve and ensuring effective processes are put into place from the very beginning of the project.

Environment Setup

Your IBM Rational technical representative will assess your project's hardware and network topology against IBM Rational UCM deployment requirements and provide recommendations to reduce project risk. The UCM environment is designed, tested, and deployed in collaboration with your project's administrators, ensuring the success of the project by starting off with an efficient environment tailored to your organization's needs.

End-User Deployment

An IBM Rational UCM usage model will be defined for your organization in collaboration with your development leads. On-site UCM basic training is then provided to end-users in your development environment. Ramp-up time is reduced and all end-users start off with the same knowledge.

Follow-Up Assessment

Approximately 30 days after the initial deployment, your Rational technical representative will return to evaluate your project's initial success by reviewing the current state of the technology and process deployment. This evaluation identifies potential problems, and provides recommendations in order to avoid unnecessary project delays.

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