

Rational ClearQuest: Last-Minute Updates

Version 2003.06.00
June 2003

This document explains late-breaking issues in Version 2003.06.00 of Rational ClearQuest.

➔ Data Code Page Settings

Rational ClearQuest Version 2003.06.00 has new capabilities to verify that the set of characters used by any ClearQuest client is compatible with the database and with other ClearQuest clients. In this version, ClearQuest introduces the ClearQuest data code page. This setting controls the set of characters, based on code pages, that a client can enter into a ClearQuest database.

This value must be explicitly set by a ClearQuest administrator for each schema repository. After it is set, it applies to all user databases associated with the schema repository. If it is not set, ClearQuest uses the most restrictive setting: ASCII characters only. For more information about the ClearQuest data code page, see Chapter 2 of the *Administrator's Guide*, which explains how to set it and what it means for your ClearQuest environment.

If you are upgrading from a previous version of ClearQuest and your ClearQuest environment contains clients that operate on different language operating systems, or if you are using the ClearQuest Web client, you may already have ClearQuest records that contain characters that cannot be displayed by some clients and can be corrupted by those clients if modified.

Additionally, after installing Version 2003.06.00, you may not be able to modify existing ClearQuest records and data based on the default value for the ClearQuest data code page. This restriction may not be apparent from simple tests of the 2003.06.00 client. If you are upgrading from a previous version of ClearQuest, we highly recommend that you read all documentation about the ClearQuest data code page before you upgrade to Version 2003.06.00.

➔ Support for Crystal Reports

Rational ClearQuest Version 2003.06.00 can support report formats authored with Crystal Reports 8.5 and the ability to run and view those reports. ClearQuest Version 2003.06.00 does not support Crystal Reports V8.0. Any statements in the documentation that it does are incorrect.

ClearQuest Version 2003.06.00 does not include copies of the Crystal Reports files necessary to enable these capabilities. Crystal Reports run-time libraries are required to run and view reports on Version 2003.06.00 of the ClearQuest for Windows and ClearQuest Web servers. Crystal Reports Professional and the run-time libraries are required to author reports in ClearQuest on Windows.

For instructions about how to license and install the appropriate Crystal Reports 8.5 software and the components necessary to author and run reports in these ClearQuest environments, contact Crystal Decisions directly. Any reference to Crystal Reports in the ClearQuest product documentation applies only to copies of Crystal software that you have rightfully licensed.

The supported Crystal Reports version for ClearQuest on Windows is Crystal Reports 8.5 (no service pack) ; for ClearQuest Web, Crystal Reports 8.5 SP1 is required.

You can purchase licenses for Crystal Reports Professional and obtain more information about licensing the run-time components required to run and view reports on your ClearQuest products from the Crystal Decisions, Inc. Web site (www.crystaldecisions.com) or by contacting them by telephone:

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