



# IBM Advanced Lifecycle Management Services for Tivoli Endpoint Manager

## Tivoli Endpoint Manager

### Maximize the Value of your C&SI Solution

**This offering provides best practice implementation of the core Tivoli Endpoint Manager (TEM) Lifecycle Management solutions including Unix/Linux patch management, OS provisioning and DSS software asset management. This service offering is incremental to the platform deployment service and provides assistance in leveraging the platform's full value.**

- You need to accelerate the adoption of the advanced lifecycle management solutions including Unix/Linux patch, OS provisioning and DSS software asset management.
- You would like to establish best practices for managing distributed endpoints including servers, workstations, and mobile laptops across your enterprise.
- You need to deploy a centralized solution that allows you to operationalize lifecycle management on a large scale.
- You need to implement policies on distributed endpoints securely, safely and in real-time on thousands of endpoints.

### Benefits

- Leverage a single platform, single agent for implementation of your advanced lifecycle management activities.
- Achieve faster return on your investment to increase success with advanced lifecycle management functionality.
- Rely on and learn from our years of experience and proven best practices
- Establish a more consistent and reliable approach to OS provisioning.
- Accelerate the time to value of your software asset management initiative.

### Deliverables

- Perform services to activate and configure your advanced lifecycle management solutions.
- Assist with the variations on Unix/Linux patch and establish an approach to patching for endpoints.
- Deploy DSS server, establish scheduled endpoint scans and ETL processing.
- Provide best practices for importing contracts, establishing entitlement and mapping custom executables.
- Provide information transfer and hands-on coaching.
- Duration – 10 days (5-6 days onsite with the balance of the 80 hours performed in remote working sessions).

### Contact

For more information regarding this or any C&SI Service, please contact your IBM Account Manager or Services Sales Representative or visit our [website](#).