What do retailers think about cloud services?





88%

SEE THE CLOUD MODEL BEING A KEY FACTOR IN THEIR BUSINESSES WITHIN THE NEXT DEGADE 59%

BELIEVE IT WOULD
DRAMATICALLY INFLUENCE THE
DEVELOPMENT OF THEIR BUSINESS

75%

SAY THEIR MAIN DEVELOPMENT AIM IS TO KEEP UP WITH THE LIKES OF AMAZON 59%

THINK THE CLOUD LEVELS THE FIELD BETWEEN ECOMMERCE TITANS AND EVERYONE ELSE



WHAT ARE THE KEY BENEFITS OF THE CLOUD?



WHAT ARE THE MAIN CONCERNS RETAILERS HAVE?

82%
SAY THAT SCALABILITY
IS AN IMPORTANT
ATTRACTION

41%

SAY THAT SAAS IS CASH-FLOW FRIENDLY 50%

POINT TO CONCERNS ABOUT DELEGATING TECHNOLOGY

50%

THINK THAT BUSINESS
SCHEDULES POSE THE
BIGGEST CHALLENGE TO
IMPLEMENTATION

47%

RANK EASE OF DEPLOYMENT AS AN IMPORTANT ATTRACTION 77%

GIVE THE CASE FOR CLOUD DEPLOYMENT 7 OR HIGHER OUT OF 10 FOR PERSUASIVENESS 42%

BELIEVE THAT WINDING DOWN CURRENT TECH WOULD BE A CHALLENGE

50%

SAY THEIR BOARDS ARE RELUCTANT TO APPROVE THE SHIFT FROM CAPEX TO OPEX