



Highlights

- Provides a scope and plan adapted to your IBM Cognos Business Intelligence V10.x upgrade strategy
 - Aligns your business priorities, IT requirements and upgrade goals to your Cognos Business Intelligence V10.x upgrade plan
 - Establish an environment plan using IBM proven practices
 - Provides a training plan outline designed to help you build necessary skills
 - Provides an estimate of required investments for the upgrade initiative
 - Introduces you to new IBM Cognos software features and options
 - Helps lower risk and increase return on your IBM Cognos investment
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IBM Cognos Business Intelligence V10.x Upgrade Planning Service

Considerations

As businesses continue to evolve, so must the technology they use every day. Many organizations want to extend their business intelligence solutions to help improve productivity throughout their organization while also providing the levels of control, manageability and security that their IT staff requires. However, successfully upgrading to IBM Cognos Business Intelligence V10.1 or higher requires proper planning and scoping. Questions that often arise include:

- Which Cognos Business Intelligence upgrade strategy will best meet the needs of my organization?
- Is there more than one upgrade approach for Cognos Business Intelligence?
- What are the associated risks and opportunities?
- Which Cognos applications would be most suitable for upgrade?
- Based on scope, what approach should be followed, how long might it take, and what is a reasonable level of effort estimate to upgrade?
- What skill gaps need to be addressed when upgrading?

Overview

The IBM Cognos Business Intelligence V10.x Upgrade Planning Service was developed to help you plan and scope your upgrade to IBM Cognos Business Intelligence V10.1 and higher. It is a pre-upgrade service that can provide a more extensive understanding of the investment, resources and training necessary for your organization's upgrade.



This software upgrade planning service offers the following benefits:

- An achievable implementation plan and scope based on well-documented requirements
- Estimates to help determine the investment necessary for your upgrade initiative
- More effective use of IBM Cognos Business Intelligence V10.1 or higher capabilities that are matched to your business and IT requirements
- A training plan designed to build necessary skills
- Access to IBM technical specialists who can help your planning and accelerate your upgrade
- Earlier utilization of *new* IBM Cognos software features
- Proven practices from IBM product specialists, including information transfer to your team

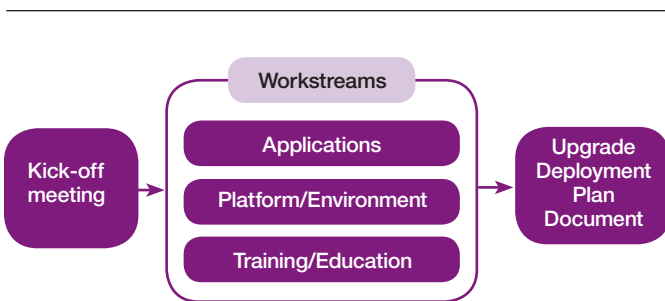


Figure 1: Scope of the IBM Cognos Business Intelligence V10.x Upgrade Planning Service.

Activities and deliverables

A set of activities and deliverables are designed to provide value. IBM specialists conduct a kick-off meeting and a series of interviews with appropriate users and functional area stakeholders to support the following tasks:

- Conducting a working session to review and discuss your goals, requirements and objectives, all of which help define the scope of your upgrade
- Reviewing the IBM Cognos products deployed and in scope for your upgrade
- Reviewing your existing Cognos Business Intelligence environments and assessing application and upgrade complexity
- Working with your IT group to conduct an upgrade audit, inventory your reports, and gather usage information
- Identifying customization and integration requirements
- Reviewing your technical systems and developing one or more environment plans
- Collaborating with your organization to define an upgrade approach that aligns with your business priorities
- Developing resource recommendations for the upgrade
- Reviewing your training needs and developing a high-level training plan

The working session or sessions include your key subject matter experts and upgrade sponsors. The sessions provide an opportunity for IBM specialists to work with you to review and discuss the inputs provided and to help develop your upgrade project scope, approach, level of effort estimate and proposal. Throughout the engagement, IBM upgrade specialists share tested practices for upgrading to Cognos Business Intelligence V10.1 and higher, and provide answers to questions you might have about upgrades.

At the conclusion of the service, IBM conducts a thorough review and provides an *Upgrade Deployment Plan Document*, which includes an upgrade services proposal customized to your requirements. You also receive a training plan with recommendations for the training steps necessary to support a successful upgrade process.

Engage today

The IBM Cognos Business Intelligence V10.x Planning Service is designed for customers with Cognos software who are in need of upgrade expertise to help them determine the project scope, approach, level of effort, resources and training that are required for their organization's upgrade. This service is available on a time-and-material basis. Details are available from your IBM Business Analytics Software Services sales representative, or you can contact c10upsvr@us.ibm.com.

About IBM Business Analytics Software Services

As an integral part of IBM Business Analytics software, the Business Analytics Software Services organization provides education and expert services exclusively focused on the Business Analytics product portfolio. IBM's depth of experience and extensive proven practices help customers maximize their software investment, mitigate risks, raise the quality of their implementations and build valuable skills. IBM has provided training, guidance, advice, reviews, assessments and assistance to thousands of clients around the world, helping to ensure their business analytics implementations are optimized to take full advantage of IBM product capabilities.

About IBM Business Analytics

IBM Business Analytics software delivers data-driven insights that help organizations work smarter and outperform their peers. This comprehensive portfolio includes solutions for business intelligence, predictive analytics and decision management, performance management, and risk management.

Business Analytics solutions enable companies to identify and visualize trends and patterns in areas, such as customer analytics, that can have a profound effect on business performance. They can compare scenarios, anticipate potential threats and opportunities, better plan, budget and forecast resources, balance risks against expected returns and work to meet regulatory requirements. By making analytics widely available, organizations can align tactical and strategic decision-making to achieve business goals. For further information please visit ibm.com/business-analytics

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