



Highlights

- Comprehensive installation of Cognos BI by IBM Technical Specialists.
 - Suitable for Development, Test, and Production environments.
 - Improved reliability and stability for greater user satisfaction.
 - Thorough documentation of environment and configuration for streamlined maintenance.
 - Lower internal help desk and support costs with reduced installation issues.
 - Installation and configuration IBM proven practices with information transfer to your team.
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IBM Cognos BI Installation & Configuration Service

Considerations

Properly installed and configured software is the cornerstone of a sound foundation for development, test, and production activities. Component placement and configuration, tailored to your unique requirements, are critical elements to create a stable and reliable environment. Questions that often arise include:

- How should Cognos BI be installed in accordance with my architecture requirements?
- How should 3rd party infrastructure software conformance be addressed for greater reliability?
- Will the installation support my capacity sizing expectations?
- How should Cognos BI be installed and configured for failover?
- What installation and configuration proven practices should I adopt?



Overview

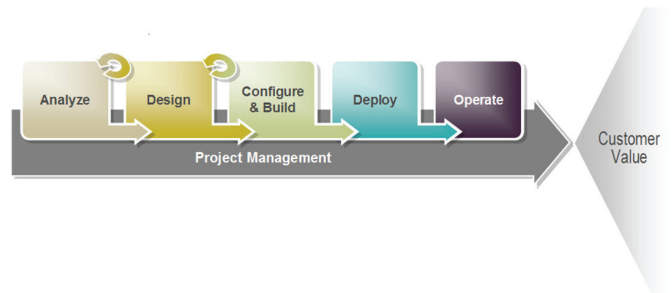
The IBM Cognos BI Installation and Configuration Service provides experienced, qualified IBM technical experts who conduct pre-installation conformance checks, install and configure the Cognos BI software, and perform essential tests. You receive a fully documented and customized installation based on your previously defined architecture requirements.

Your Benefits:

- Accelerated time to value with lower risk and higher ROI.
- Improved reliability and stability for greater user satisfaction.
- Lower internal help desk and support costs with reduced installation issues.
- Valuable information transfer with IBM proven practices, advice and guidance for your team.
- A sound foundation for your Development, Test or Production requirements.

Proven Methodology Leads to Successful Implementations

The BI Installation and Configuration Service conforms to the proven IBM Business Analytics Solutions Implementation Methodology (BASIM) for Cognos BI. This method was designed to ensure successful and repeatable IBM Cognos deployments. Used by both our customers and our own employees around the globe, the BASIM is a step-by-step guide to the complete implementation lifecycle. The BASIM is based on the five project phases—Analyze, Design, Configure & Build, Deploy, Operate—and includes a project management layer. For more information, visit [BASIM](#).



Activities & Deliverables

In order to establish a clear scope of activities specific to your needs, the IBM team will review and assess your architecture plans and your requirements for failover, load balancing, disaster recovery, and scalability. They will also review your necessary integration points and interfaces and your readiness for installation activities.

With an agreed scope in hand, a kick-off meeting will be conducted to ensure clear communication and agreement on the activities and deliverables for a successful engagement. Subsequent activities will typically include:

- Installation of Cognos BI in the server environment(s).
- Upgrading the Cognos BI Content Store Database (if applicable).
- Configuration of Cognos BI components against supported IBM and 3rd party software infrastructure.
- Connection of Cognos BI to your security provider.
- Tuning of Cognos BI environment in accordance with your requirements.
- Performing a conformance overview of the Cognos BI environment.
- Performing basic function tests to confirm operability.
- Performance failover tests to validate reliability.
- Documenting of the installed Cognos BI environment.

At the conclusion of the Service, you will have an installed and configured Cognos BI environment. Deliverables include a customized *Installation Document* which captures and details the Cognos BI environment as configured by IBM.

Engage Today

The IBM Cognos BI Installation and Configuration Service is designed for Cognos BI customers who require installation of a suitable environment prior to beginning develop, test or deployment activities during an implementation or when expanding or upgrading existing environments. The Service is best when an architecture and capacity plan have already been established.

This Service is available on a Time-and-Material basis. Details are available from your IBM Business Analytics Software Services Sales representative.

For more information about IBM Cognos design services, please read the [Cognos BI Architecture Design Service](#).

About IBM Business Analytics Software Services

As an integral part of Business Analytics software division within IBM Software Group, the Business Analytics Software Services organization provides education and expert services exclusively focused on the Business Analytics product portfolio. Our depth of experience and extensive proven practices help customers maximize their software investment, mitigate risks, raise the quality of their implementations, and build valuable skills. We have provided training, guidance, advice, reviews, assessments, and assistance to thousands of clients around the world helping to ensure their business analytics implementations are optimized to take full advantage of our product capabilities.

About IBM Business Analytics

IBM Business Analytics software delivers actionable insights decision-makers need to achieve better business performance. IBM offers a comprehensive, unified portfolio of business intelligence, predictive and advanced analytics, financial performance and strategy management, governance, risk and compliance and analytic applications.

With IBM software, companies can spot trends, patterns and anomalies, compare “what if” scenarios, predict potential threats and opportunities, identify and manage key business risks and plan, budget and forecast resources. With these deep analytic capabilities our customers around the world can better understand, anticipate and shape business outcomes.

For more information

For further information or to reach a representative please visit ibm.com/analytics.

Request a call

To request a call or to ask a question, go to ibm.com/business-analytics/contactus. An IBM representative will respond to your inquiry within two business days.



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