IBM

Overview

- Standardized processes, tools and engagement models to mitigate your risk and increase business continuity

- Upgrades – Proven methodologies and best practices developed through years of successful transition engagements

- Performance services – Extensive experience delivering performance optimization assessments

IBM® Sterling B2B Integrator Upgrade Services

Providing the resources, knowledge base and industry best practices to maximize your IBM® Sterling B2B Integrator investment
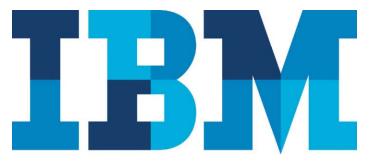
IBM® Software Services for Connectivity and Integration is focused on helping you keep getting the most out of your investment. Our suite of upgrade services utilizes proven methodologies to efficiently upgrade your systems with minimal risk and impact to your business.

Software Services offers the following service offerings to meet your specific needs.

Upgrade Assessment

The upgrade assessment provides an in-depth analysis of a current Gentran Integration Suite or Sterling B2B Integrator environment in preparation for an upgrade to the latest software version. Our Software Services consultants will focus on identifying version compatibility risks and perform business process reviews to identify changes that will be required during the upgrade. We will then work with your team to refine the implementation scope, clarify requirements and create a conceptual design for the migration. This activity helps prevent loss of functional processing capability and instils confidence that the transition will go smoothly.

Upon completion of the assessment IBM delivers the upgrade assessment deliverable which identifies changes required during the upgrade, defines resource requirements and responsibilities and details the overall upgrade approach.

Upgrade Services

Using the details from the upgrade assessment as input, our Technical Consultants will work with you to migrate all

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Using the details from the upgrade assessment as input, our Software Services consultants will work with you to migrate all Configuration and performance tuning settings to the new version and will validate that the upgraded version functions similarly to the previous implementation. This service will install the latest version of IBM® Sterling B2B Integrator, perform rollback rehearsal, deployment and provide operational support in the new environment. This will be performed in a predictable and reliable manner within a minimal transition window. By providing operational support as part of this service IBM will also quickly resolve issues should they arise.

Performance Assessment

The IBM® Sterling B2B Integrator Performance Assessment provides an in-depth analysis of the overall system. Focus is on the IBM® Sterling B2B Integrator environment where IBM Software Services will review the technology stack, hardware and database components. Our System Performance Engineers will identify possible performance bottlenecks that could affect throughput.

Upon completion of the performance assessment, Software Services delivers a detailed report identifying key performance bottlenecks, gaps in technology stacks, version for overall compatibility and recommendations for setting parameters based on your unique requirements.

For more information

To learn more about these offerings or any of our services, please contact your Service Sales Representative or visit our website at

http://www-01.ibm.com/software/commerce/connect-integrate/services/