



Overview

- Standardized processes, tools and engagement models to mitigate your risk and ensure successful business continuity
 - Proven methodologies and best practices developed through years of successful engagements
 - Implementation & Migration Services – Extensive experience delivering solutions of varying complexity
-

Managed File Transfer Services

Providing the resources, knowledge and industry best practices to maximize your Sterling Managed File Transfer investment

IBM Software Services for Connectivity and Integration provides a full suite of planning, implementation and maintenance service offerings intended to help you rapidly and effectively deploy your Managed File Transfer (MFT) environment.

There are three unique Service offerings intended to meet your specific needs.

IBM Sterling Managed File Transfer Assessment

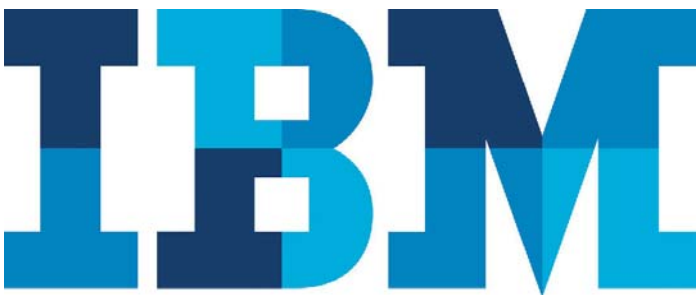
The Sterling Managed File Transfer Assessment provides an in-depth analysis of a current MFT environment and offers recommendations for improvements based on best practices and the latest solutions available. Our technical consultants will identify the best ways to use your existing components to fit your specific needs. As requirements change quickly in today's managed file transfer environments, our technical consultants can also recommend the latest solutions if an update is necessary.

Once the assessment is completed, an assessment document is produced outlining all recommendations based on your latest requirements and existing solution.

Managed File Transfer Quick Start Services

Quick Start Services are designed to assist you with design, installation, deployment and validation of your MFT solution. Using proven methodologies, our technical consultants will ensure all aspects of your MFT solution is designed and configured to meet your business needs.

We have multiple services available based on the size of your infrastructure, ranging from smaller, single node instances that



utilize just some of our products, to larger engagements that include clustered environments and require deployment of a majority of our Managed File Transfer product line.

Regardless of the size of your deployment, we have the services to successfully deliver a comprehensive solution based on your requirements.

IBM Sterling Connect:Enterprise to Sterling File Gateway Services

This migration service is designed to add value and deliver results quickly by focusing on an initial implementation of Sterling File Gateway for existing Sterling Connect:Enterprise UNIX customers. The service uses an out-of-the-box process capability to address your most common file transfer needs.

Our technical consultants will analyze your existing Connect:Enterprise solution to determine your specific processing requirements and design the Sterling File Gateway environment to suit your needs. Our team has the skills and tools to successfully migrate your customer base from one environment to another. Additional value-add processes within Sterling File Gateway can replace many of the functions that previously required additional scripting development in the Connect:Enterprise environment.

For more information

To learn more about these offerings or any of our services, please contact your Service sales representative or visit our website at ibm.com/software/commerce/connect-integrate/services.



© Copyright IBM Corporation 2012

IBM Corporation
3565 Harbor Boulevard
Costa Mesa, CA 92626-1420
U.S.A.

Produced in the United States of America
March 2012
All Rights Reserved

IBM, the IBM logo, and ibm.com logos are trademarks or registered trademarks of International Business Machines Corporation in the United States, other countries, or both. If these and other IBM trademarked terms are marked on their first occurrence in this information with a trademark symbol (® or ™), these symbols indicate U.S. registered or common law trademarks owned by IBM at the time this information was published. Such trademarks may also be registered or common law trademarks in other countries. A current list of IBM trademarks is available on the Web at "Copyright and trademark information" at ibm.com/legal/copytrade.shtml

Other company, product, and service names may be trademarks

References in this publication to IBM products or services do not imply that IBM intends to make them available in all countries in which IBM operates.