

IBM License Metric Tool (ILMT) Frequently asked questions

On June 30th, 2019 HCL acquired from IBM select IBM collaboration, commerce, digital experience, AppScan & BigFix solutions.

This document contains a list of FAQs related to the IBM License Metric Tool (ILMT) aimed to clarify the relationship between ILMT and HCL's BigFix platform technology and more.

1. *Is ILMT still an IBM product or has it been divested to HCL?*

ILMT is still an IBM product. ILMT will continue to make use of the BigFix platform technology, now owned by HCL.

2. *Will ILMT continue to be provided free of charge now that BigFix is owned by HCL?*

ILMT continues to be free of charge and available to all Passport Advantage customers.

3. *Now that BigFix is owned by HCL are customers required to sign any agreement with HCL for ILMT?*

No. Use of ILMT includes requisite access to the BigFix platform.

4. *When using ILMT will customers be required to contact HCL Support for BigFix Platform issues?*

No. Any issues with ILMT, including the BigFix platform, must be reported to IBM support. IBM support will contact HCL and address issues with HCL Support as needed and required.

5. *In case of an audit, would customers be required to sign a non-disclosure agreement with HCL?*

No. ILMT is an IBM product.

6. *For IBM Virtualization Capacity is there any change in the customer obligations to use ILMT and keep reports for 24 months back now that HCL owns BigFix?*

IBM does not foresee any policy changes at this time.

7. *Will products divested to HCL be update in ILMT's product catalog?*

IBM will not be updating ILMT's catalog for new releases of products divested to HCL.