

IBM Program usage and installation report instructions

i2 Help Guide

Please see below the instructions for additional help in collecting deployment information for your IBM Software.

Instructions:

"Authorized User:

1. Provide the version deployed in the environment.
2. Provide the list of users having access to the application.

Concurrent User:

1. Please provide the usage log file
 - a. Please use 'Lsusage' to view the Sentinel RMS License Server log file. Lsusage is found in the IBM i2 application downloaded distribution in the \Product Access Management\Utils directory. Dfg
 - i. Open a command prompt and go to the directory that contains lsusage
 - ii. Run the following command: lsusage.exe -l lservsta -c CSV-format-filename.
- Note: This should provide a CSV file from the log. If the command fails because lservsta is not found, prefix lservsta with the directory file path where lservsta is found.
 - b. Please provide the resulting outputs
2. Please pull the commuter licenses from the PAM server. "