



IBM Program usage and installation report instructions

ALL Rational Products Help Guide

Please see below the instructions for additional help in collecting deployment information for your IBM Software.

Instructions:

Please request the customer to return the Rational license keys they do not wish to continue support on, by following the attached PDF  .

Once the keys are returned, provide us with screenshots similar to the attached excel sheet which will show the number of keys currently in use.

Please refer to the attached sample file for further details: 