

IBM Program usage and installation report instructions

Network Manager IP Edition Entry Edition Help Guide

Please see below the instructions for additional help in collecting deployment information for your IBM Software.

Instructions:

"Please follow the below steps for collecting relevant deployment data for your NetCool environment:

1. Please provide a screenshot of the NetCool home directory:
 - a. UNIX Location: /opt/NetCool
 - b. Windows Location: C:\Program Files\IBM\Tivoli\NetCool or C:\Program Files\Micromuse\NetCool
2. Please provide a screenshot of all installed NetCool products:
 - a. Unix: Run the ncsetup binary located under \$NCHOME/install
 - b. Windows: Run the setup.exe program located under /install/bin.
3. Please provide an inventory of all infrastructure and network devices managed by NetCool either directly or indirectly.
 - A. Please provide output of the following query from the Web GUI for Tivoli Network Manager:
 - a. select * from master.entityByName
 - B. Please list the number of Tivoli Network Manager IP Edition Physical Sites.
 - C. From each Tivoli Network Manager IP Edition Managing Server, please extract:
 - a. The list of all list of all discovered devices and interfaces using the Utility > Discovered nodes and interfaces flat file list report.
 - b. A copy of the Utility report, by clicking on the Tivoli Products -> ITNM Reports -> Utility Reports from the Tivoli Common Reporting portlet"