



# Passport Advantage / Passport Advantage Express Revision 12 FAQs

## Section 1a: Passport Advantage Agreement Change Timing

**Q: When do the changes to the Passport Advantage Agreement and the Passport Advantage Express Agreement come into effect?**

**A:** These changes are automatically effective:

- August 1, 2024, for new IPAEA transactions on or after this date
- August 1, 2024, for new transactions under a new IPAA enrollment on or after this date
- November 1, 2024, for new transactions and continuing to use ongoing or continuous Cloud Services, on or after this date, for Sites enrolled under IPAA as of August 1, 2024
- Transactions completed under an Enterprise License Agreement (ELA) or similar multi-year contract will continue under the terms of such contract until the end of the current contract period, at which time, this new revision will take effect.

**Q: Are PA enrollment forms changing?**

**A:** No, Clients can continue to enroll on-line or obtain the enrollment form for the IBM Terms site:  
<https://www.ibm.com/terms/?cat=paa-enrollment>

## Section 1b: Passport Advantage Agreement Revision 12 (PA12, PA Express12) Changes

**Q: What are the basic changes that have been made in this latest revision relative to the previous revision in 2023?**

**A:** Four basic changes have been made to PA12/PA Express 12. They are:

1. **Support Offerings:** Consolidate support terms into a single section and consolidated optional support offering into a separate service description.
2. **License Verification Terms:** Clarifies the location of the reporting format and the timing of such reporting
3. **IBM Base Agreement Terms:** Incorporates the simplified terms IBM has rolled out in all base agreements to align with recent changes to global laws. These are in data processing, withholding tax, liability, and governing laws. Also, clarified country specific terms to align with country laws.
4. **Restructure for Clarity:** Restructure and updates throughout the agreements for additional clarity and consistency with other IBM agreements.

## Section 2: Agreement change & notification

### Q: Where are these changes highlighted to Clients and Business Partners

A: This new version is highlighted on

- Announcement Letter (<https://www.ibm.com/docs/announcements/AD24-0723>)
- Email notification to those subscribed to IPAA on IBM Terms
- News and Announcement published on IBM Terms
- News and Header update on PA Online

### Q: How does one subscribe for direct notification on IBM Terms?

A: To receive direct notification of future revisions, you can subscribe to documents in IBM Terms. In left navigation panel, expand “Standard Agreements” category, then expand category for “Passport Advantage Agreements”. Select the “Agreements & Attachments box to display available documents. You can subscribe to and manage subscription notifications of changes to any document by clicking on three dots in upper right corner of the document tile and select “Notification”.

### Q: How does the Agreement change affect ELA clients?

A: Transactions completed under an Enterprise License Agreement (ELA) or similar multi-year contract will continue under the terms of such contract until the end of the current contract period, at which time, this new revision will take effect.

### Q: The PA Agreements talk about “Transaction Documents” - what are these?

A: "Transaction Documents" is a generic term that can mean a number of different things that further specify, affect, and/or qualify the terms of the agreement or a particular transaction. For example, an IBM quote is a transaction document that has some standardization due to it being system-generated before the order to which the transaction document applies is received or accepted by IBM.

## Section 3: Passport Advantage Express

### Q: Do the changes to Passport Advantage also apply to Passport Advantage Express?

A: Yes. Passport Advantage Express, updated effective August 1<sup>st</sup>, 2023, has been updated in exactly the same ways as Passport Advantage, while still retaining its unique transactional features. The applicable terms are those in place as of the date of each transaction.

### Q: Are notifications of terms changes being made to Passport Advantage Express clients?

A: No, Passport Advantage Express is a transactional agreement, with applicable terms being those in place as of the date of each transaction, unlike Passport Advantage which is a relational agreement whose terms remain in effect unless and until modified by notification per the agreement, or as otherwise agreed in writing between IBM and the client.



## Section 4: Resources

### **Q: What resources are in place to help with Client questions?**

A: Additional resources and information can be found in Passport Advantage Online. Clients may find the [IBM Software Licensing & Compliance](#) site helpful or contact their IBM or reseller sales representative for additional help and information.