

# Passport Advantage Revision 10

## Background and History

- Passport Advantage program announced in May, 1998
  - Between 1998 and 2005, changes were made to the program and the underlying agreement approximately every 18 months
    - Agreement became ‘evergreen’. Remote technical support and access to upgrades and updates (subscription) included with new license acquisition (October 2001)
    - Created Passport Advantage Express (May 2003)
    - Introduced Fixed Term Licenses, autorenewal, and Selected Support (November 2005)
    - Removed the 500-point entry requirement for Passport Advantage and incorporated commonly used terms and concepts, including virtualization (Sub-capacity) licensing, SaaS (now called Cloud Services) and Appliances into the base Agreements. (July 2011)
  
- The September 2014 revision simplified the agreement from top to bottom incorporating Appliance Services, Token Licenses, and Monthly licenses terms (which had previously existed in separate attachments) into the base Agreements

## PA/PAE 10 Revision - Scope

- Provides customers with Monthly License (ML) and Fixed Term License(s) (FTL) the right to terminate their licenses before the contracted end date
- Adds Continuing Support – post-End of Service commercially reasonable support included with S&S
- Clarifies compliance and verification terms and adds new provision for the suspension of eligibility for Sub-capacity pricing in specified circumstances
- Prepares for European General Data Protection Regulations (GDPR) implementation
- Includes edits to correct typos, update embedded URLs, improve clarity and align with current branding

## Detail

- Provides customers with Monthly License (ML) and Fixed Term License(s) (FTL) the right to terminate their licenses before the contracted end date and receive a prorated refund for any remaining pre-paid fees
- Improves and clarifies compliance and verification terms and introduces a new provision that allows for the suspension of eligibility for Sub-capacity pricing in specified circumstances
- Renames “SaaS” to “Cloud Services” to align with current branding
- Prepares for the introduction of the European General Data Protection Regulations (GDPR) in mid-2018
- Improves wording throughout the PA and PA Express Agreements to correct typos, update embedded URLs, improve clarity and align with current branding
- Expands the Country Required Terms section to provide more country-level granularity of terms

Questions?