




Requesting Access to IBM Passport Advantage Online

VO	VISUALS
<p>Passport Advantage Online (PAO) provides secure access to the data and tools you need to manage and update</p>	 A video frame with a dark blue background. On the left, the text 'Passport Advantage Online' is written in white, with 'REQUESTING ACCESS' below it in a smaller font. On the right, there is a stylized compass or navigation graphic with white lines and a blue needle. A video player control bar is visible at the bottom.
<p>Site specific contact information, entitlements and reports.</p>	 A video frame with a dark blue background. A white line path connects three blue circular points. The points are labeled 'Contact info', 'Entitlements', and 'Reports' from left to right. A video player control bar is visible at the bottom.
<p>Authorized users can also sign in to download software and fixes, purchase additional licenses and renew IBM Software Subscription and Support.</p>	 A video frame with a dark blue background. A white line path connects four blue circular points. The points are labeled 'Software', 'Fixes', 'Additional licenses', and 'Renew subscriptions and support' from top to bottom. A video player control bar is visible at the bottom.

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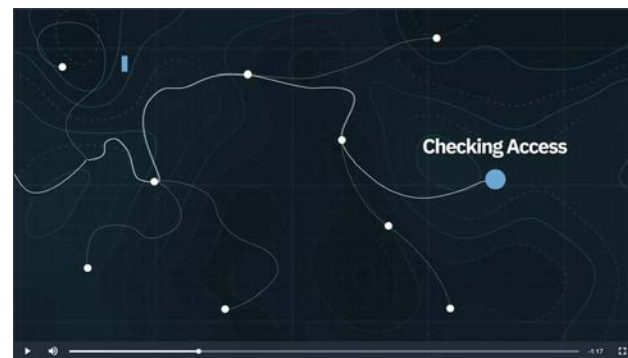
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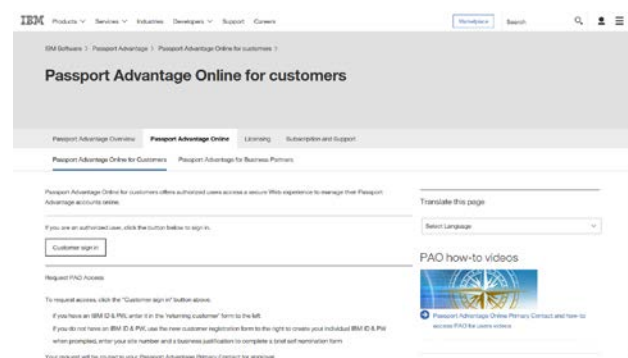
If you perform any of these tasks, then you need PAO access.



To determine if you already have PAO access,



go to Passport Advantage Online for Customers.
www.ibm.com/software/passportadvantage/pao_customer.html



Click 'Customer sign in'.

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<p>Enter your IBM ID and password</p>	
<p>and click 'Signin'.</p>	
<p>If your Site Primary Contact has granted you PAO access, you will go straight to your PAO home page.</p>	

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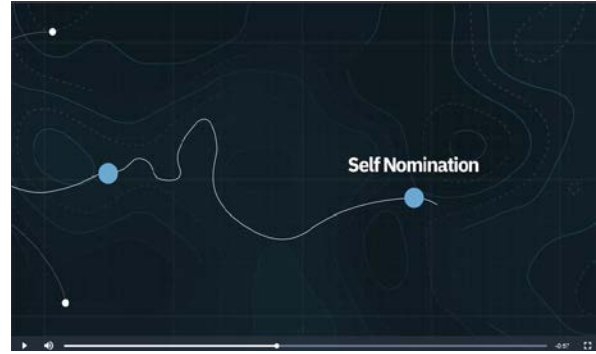
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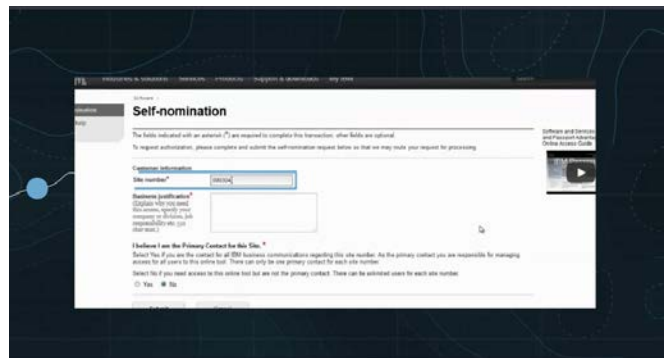
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If not, you'll have to complete a Self-nomination form to request access.

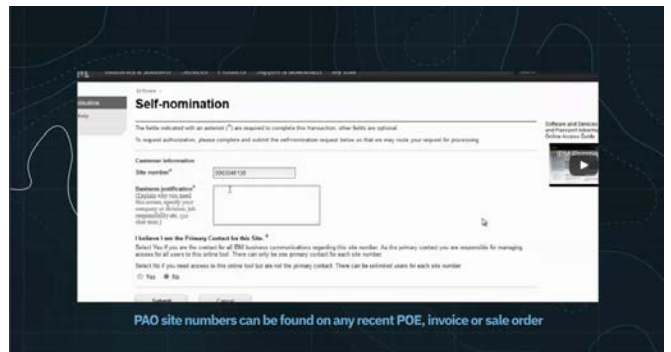
Let's take a look.



Enter the PAO Site # to which you are requesting access.



If you don't know your PAO Site #, reach out to your Sales organization for a copy of a recent Proof-of-Entitlement (PoE), invoice or sales order. All of these documents should include your PAO Site #.

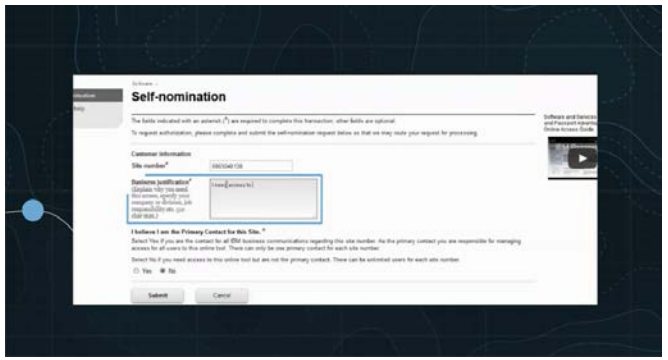
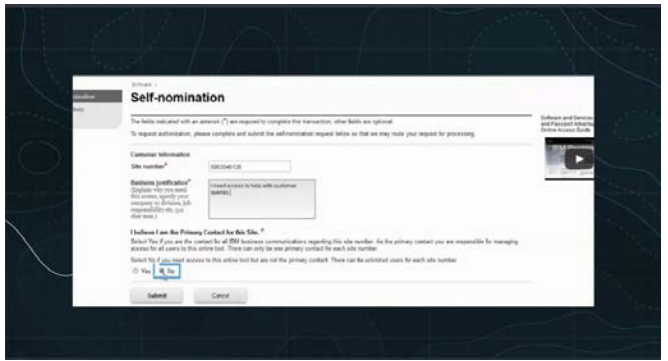
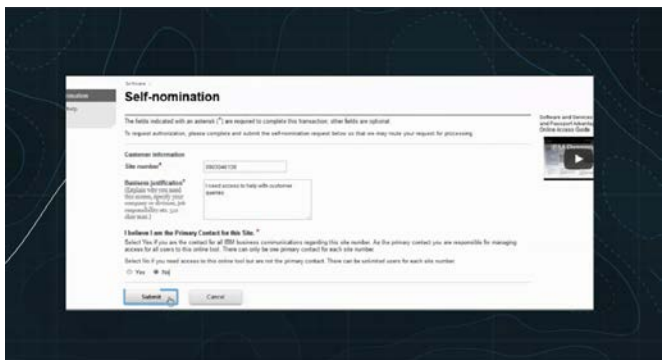


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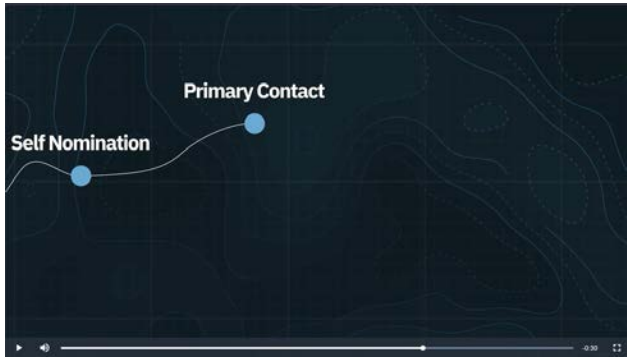
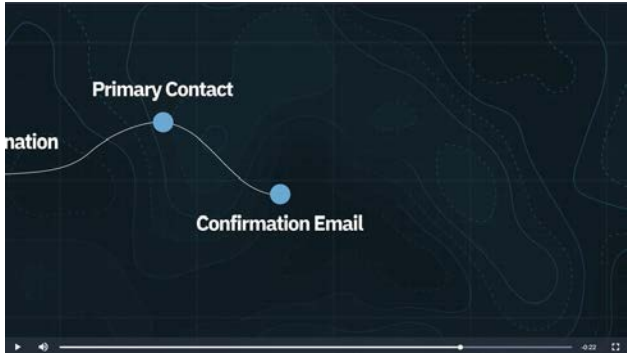

<p>Briefly explain why you need access.</p>	
<p>Select 'No' to the question: 'I believe I am the Primary Contact for this site'.</p>	
<p>Click 'Submit'.</p>	

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<p>Your request will be routed to your Site's Primary Contact for approval.</p>	 <p>A dark-themed diagram with a light blue line connecting two blue circular nodes. The first node is labeled "Self Nomination" and the second node is labeled "Primary Contact". The background features faint, light-colored topographic contour lines.</p>
<p>Once the Primary has approved your request and determined your user type and access privileges, you will receive an e-mail confirmation.</p>	 <p>A dark-themed diagram with a light blue line connecting two blue circular nodes. The first node is labeled "Primary Contact" and the second node is labeled "Confirmation Email". The background features faint, light-colored topographic contour lines.</p>
<p>You can then sign in with your IBM ID and password to perform all tasks associated with your access privileges.</p>	 <p>A dark-themed diagram with a light blue line connecting two blue circular nodes. The background features faint, light-colored topographic contour lines. Several text labels are scattered around the nodes, including "Download software", "Shop", "Purchase and renew", "View entitlement certificates", "Order History", and "Request or generate reports".</p>

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	 A video thumbnail with a dark blue background featuring abstract white and light blue lines and dots. The text in the center reads: "For more information on how to make the most of your PAO site, visit ibm.com/software/passportadvantage ". At the bottom, there is a video player control bar with a play button, a progress bar, and a close button.
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