

Please Give Us Your Feedback.

Thank you for attending today's 'Systems Management Tools Seminar. We know your time is valuable, and we appreciate the time you have spent with us today. If you would please take a few moments to answer the following questions to help us to better understand your business needs and provide feedback on today's program, it would be greatly appreciated.

Name: _____ Title: _____

Company Name: _____ Phone: (____) _____

Address: _____ City: _____ State/Prov. _____

Zip/Postal Code _____ My e-mail address is _____

May we use this e-mail address to provide you with information from IBM and other selected organizations that might be relevant to your needs? Yes, you may send me information by email. No, please do not use my information beyond the scope of this event.

Topic #	Topic Description	Are you interested in more information on the solution(s) or offerings discussed ?	Satisfaction with Session: 1 = Very Sat 2 = Satisfied 3 = Neutral 4 =Dissatisfied 5 =Very Dissatisfied
1	How to effectively manage an SOA architecture		
2	Governance and compliance consideration		
3	Best practices for data center operations and automation		
4	Best practices for defining the right chargeback methodology		

Please provide comments and/or indicate any specific request for information or special interest you may have below.
(Indicate the Topic Session ID next to your comments, 1 or 2).

Topic #	
Topic #	
Topic #	

OVERALL please rate your satisfaction with the seminar today:

Content/ Presentations Very Satisfied Satisfied Neutral Not Satisfied Very Dissatisfied

Speakers/Delivery Very Satisfied Satisfied Neutral Not Satisfied Very Dissatisfied

Comments: _____

Thank you again for participating in today's program; the feedback you have provided will help us better address and serve your business needs.