

IBM Insight for Oracle Database

America's Advanced Technical Support (AATS) is pleased to announce worldwide general availability (GA) of a second IBM Solutions customer performance data collection and reporting utility:

"IBM Insight for Oracle Database".

This no charge system analysis utility can be retrieved by customers and IBM teams from this World Wide Web site.

This data collection utility, and its subsequent analysis/reporting process are designed to provide a high level, convenient, system analysis for in-production Oracle database environments. The analysis includes machine utilizations, memory utilization, disk activity, cpu consumption by type and time of day, and database cache and shared global area (SGA) analysis.

The "IBM Insight for Oracle Database" utility currently supports WindowsNT/Win2000 environments, as well as IBM AIX 4.3.3 environments. The utility is packaged as a WindowsNT/Win2000 install image, or AIX tar image. Documentation is included with this software. It is our intention to enable this utility for both SUN/Solaris and HP/UX based Oracle environments.

Operationally, the customer simply validates the pre-requisite environment, installs the utility, insures authorization and access (userid and password), and then begins his recording session. The software continues to record performance data from the Oracle complex, using lightweight interfaces, to collect OS and Oracle statistics.

Once completed, the collected data is forwarded to America's Techline personnel for reduction, analysis and customer report production. Customer datasets should be emailed to "ibmerp@us.ibm.com" for analysis. Support questions regarding this process or procedure should also be directed to "ibmerp@us.ibm.com".

We strongly recommend that 24 hours worth of data be collected during a period of the month with reasonably high usage. Only the data from the production system will be analyzed. Non-production environments are excluded from this offer.

We hope that you find this analysis both valuable and informative.

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