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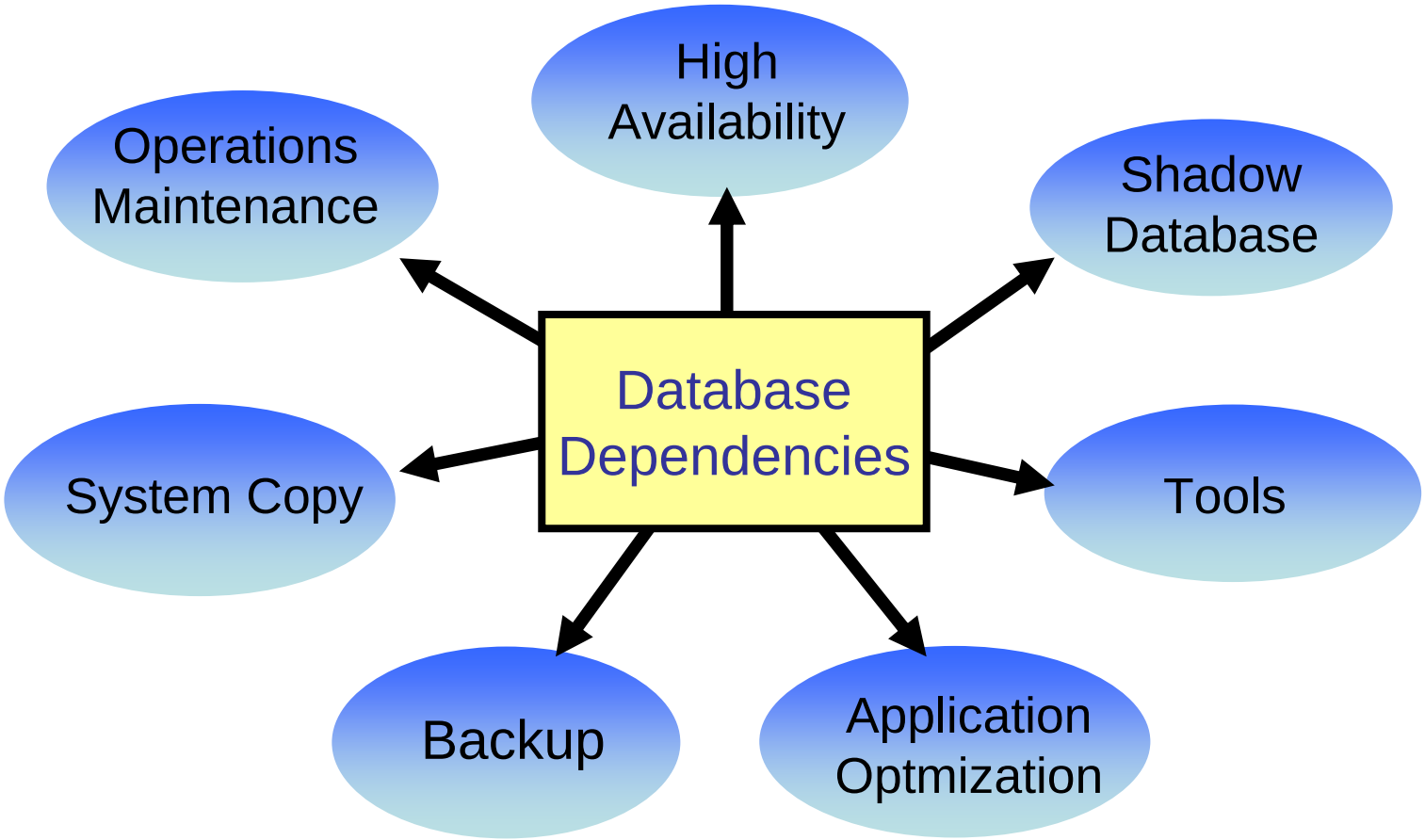
Facts & Figures

SAP IT

- Support ~50.000 employees worldwide each using ~2 PC's
- ~1.000 IT employees in more than 50 countries
- > 35 business system landscapes
- Central SOx compliance for all IT processes and automated LoB controls
- In Top 10% for client satisfaction of internal service providers (TNS Infratest)
- In Top 25% for IT support / infrastructure cost (Gartner benchmark)

Simplification and Standardization



Main Business Systems migrated to DB2

Corporate ERP

- Financial
- Back office: document handling
- “Production” - Logistics
- Legal Reporting / ESS / Workflow

Corporate BI

- Operational Reporting
- Financial Reporting
- Group Reporting
- Legal Reporting

Corporate ERP-HR

- Payroll
- Recruiting
- Performance-Management
- HR-ESS (online payslip)

Corporate CRM

- Sales & Marketing
- Services & Support

Achievements and Next Steps

- Standard HA/DR product out of-the-box
- Reduced future investment for storage and DB server
- Reduced applications' complexity
- Reduced technical administration effort
- DB Migration added to an Upgrade/Unicode project
  - *Performed in 1 weekend*
  - *40% cut in database response time*

SAP IT selects IBM DB2 as strategic database platform for internal business systems

Thank
You